



ENGLISH

SKA NORSK

# OWNER'S MANUAL FREEZER

Please read this owner's manual thoroughly before operating and keep it handy for reference at all times.



MFL64999762\_Rev.01

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## Registration

The model and serial number are found on the rear of this unit. This number is unique to this unit and not available to others. You should record requested information here and retain this guide as a permanent record of your purchase. Staple your receipt here.

Date of Purchase : \_\_\_\_\_

Dealer Purchased From : \_\_\_\_\_

Dealer Address : \_\_\_\_\_

Dealer Phone No. : \_\_\_\_\_

Model No. : \_\_\_\_\_

Serial No. : \_\_\_\_\_

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## Introduction

### Important Safety Instruction

#### BASIC SAFETY PRECAUTIONS

**This guide contains many important safety messages.  
Always read and obey all safety messages.**

This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING, or CAUTION. These words mean:

- ▲ DANGER** You will be killed or seriously injured if you don't follow instructions.
- ▲ WARNING** You can be killed or seriously injured if you don't follow instructions.
- ▲ CAUTION** Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

#### **▲ WARNING**

To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following. Read all instructions before using this appliance.

### 1. When connecting the power

**A dedicated outlet should be used.**

- Using several devices at one outlet may cause fire.
- The electric leakage breaker may damage food and the dispenser may be leaked.

**Do not allow the power plug to face upward or to be squeezed at the back of the fridge/freezer.**

- Water may be flown into or the plug may be damaged, which causes fire or electric shock.

**Prevent the power cord from being squeezed or imprinted if the refrigerator is pushed in after the power plug is extracted during the installation.**

- It becomes the cause of fire or electric shock. When moving your appliance away from the wall, be careful not to roll over or damage the power cord.

**Do not allow the power cord bent or pressed by the heavy object to be damaged.**

- It may damage the power cord to cause fire or electric shock.

**Do not extend or modify the length of the power plug.**

- It causes electric shock or fire by the electric damage of the power cord or others.

**Unplug the power plug when cleaning, handling or replacing the interior lamp of the fridge/freezer.**

- It may cause electric shock or injury.
- When replacing the interior lamp of the fridge/freezer, make sure that the rubber ring for preventing the electric spark within the socket is not taken off.

## Introduction

### Important Safety Instruction

**Do not pull out the cord or touch the power plug with wet hands.**

- It may cause electric shock or injury.

**Remove water or dust from the power plug and insert it with the ends of the pins securely connected.**

- Dust, water or unstable connection may fire or electric shock.

**Pull out the power plug not by grasping the cord but the plug of its end.**

- It may cause electric shock or short circuit to fire.

**Make sure of grounding.**

**Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded or not.**

- The incorrect grounding may cause breakdown and electric shock.

**Be sure to use grounded exclusive proper voltage consent for the power plug.**

- It becomes the cause of fire.

**When the power cord or the power plug is damaged or the holes of the outlet are loosed, do not use them.**

- It may cause electric shock or short circuit to make fire.

**Wait for 5 minutes or longer when reconnecting the plug.**

- It may cause the operation of the refrigerator to fail.

## 2. When using the fridge/freezer

**Do not place the heavy object or the dangerous object (container with liquid) on the fridge/freezer.**

- It may be dropped to cause injury, fire or electric shock when opening or closing the door.

**Do not cling to the door or the shelves of the door or the cool chamber.**

- It may make the fridge/freezer fallen down or damage the hands. Especially, do not allow the children to do the above.

**Prevent children from entering the product.**

- It may endanger the life of a child if the child enters the refrigerator.

**Opening and closing the door of the refrigerator vigorously may cause the stored food in the refrigerator basket to fall by shock and hurt the foot, so take precautions.**

**Do not install the fridge/freezer in the wet place or the place which water or rain splashes.**

- Deterioration of insulation of electric parts may cause electric leakage.

## Introduction

### Important Safety Instruction

**Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the fridge/freezer.**

- It may cause explosion or fire.

**Do not place the lit candle within the fridge/freezer to deodorize.**

**Do not use drier to dry the inside, nor light a candle to remove odor.**

- It may cause explosion or fire.

**Do not store the medicine or the academic materials at the fridge/freezer.**

- When the material with the strict temperature control is stored, it may be deteriorated or it may make an unexpected reaction to cause any risk.

**Do not use any combustible spray near the fridge/freezer.**

- It may become the cause of an explosion or fire.

**Avoid the heating devices. Install in places away from the fire such as the place where flammable gas is leaked.**

- It may cause fire.

**Do not place flower vase, cup, cosmetics, medicine or any container with water on the fridge/freezer.**

- It may cause fire, electric shock or injury by dropping down.

**In case of thunder and lightning, or not in use for a long period of time, detach the power plug.**

- There is a danger of electric shock or fire.

**Use the submerged fridge/freezer after checking it.**

- It may cause electric shock or fire.

**When gas is leaked, do not touch the fridge/freezer or the outlet and ventilate the room immediately.**

- The explosion by spark may cause fire or burn.
- Because this fridge/freezer uses natural gas (isobutene, R600a) as the environment-friendly refrigerant, even a small amount (80~90g) is combustible. When the gas is leaked by the severe damage during delivering, installing or using the fridge/freezer, any spark may cause fire or burn.

**Do not spray water at the outside or the inside of the fridge/freezer or do not clean it with benzene or thinner.**

- Deterioration of insulation of electric parts may cause electric shock or fire.

**When any strange smell or smoke is detected from the fridge/freezer, disconnect the power plug immediately and contact to the service center.**

- It may cause fire.

**Do not allow any person except a qualified engineer to disassemble, repair or alter the fridge/freezer.**

- It may cause injury, electric shock or fire.

**Do not use the fridge/freezer for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).**

- It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.

**When disposing the fridge/freezer, remove the packing materials from the door.**

- It may cause to lock out the child.

### Important Safety Instruction

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

#### **Install the fridge/freezer on the solid and level floor.**

- Installing it on the unstable place may cause death by falling down the fridge/freezer when opening or closing the door.

#### **Do not insert the hands or the metal stick into the exit of cool air, the cover, the bottom of the fridge/freezer, the heatproof grill (exhaust hole) at the backside.**

- It may cause electric shock or injury.

### **▲ CAUTION**

**Violating this direction may cause injury or damage to house or contents. Always be careful, please.**

#### **Do not touch food or containers in the freezer with wet hands.**

- It may cause frostbite.

#### **Do not place the food in disorder inside the refrigerator.**

- The food may fall during opening and closing the door of the refrigerator and hurt people.

#### **Do not put filled bottles in the freezer.**

- It may freeze the contents to break the bottle to cause injury.

#### **Do not insert hands into the bottom of the fridge/freezer.**

- The iron plate at the bottom may cause injury.

**Do not insert the hands or the metal stick into the exit of cool air, the cover, the bottom of the fridge/freezer, the heatproof grill (exhaust hole) at the backside.**

- It may cause electric shock or injury.

**Carry the fridge/freezer with the handle bar at the bottom of the front and the top of the rear.**

- Otherwise, your hands may be slipped to cause injury. Because the product is heavy, carrying it alone may hurt people or accidents may occur.

**Because opening or closing the door of the fridge/freezer may cause injury to the person around it, be careful, please.**

- Opening or closing the door may cause feet or hands to be caught in the chink in door or the child to be get hurt by the corner.

**Do not put any living animal in the fridge/freezer.**

## Precaution

### **⚠ WARNING**

- This fridge/freezer must be properly installed and located in accordance with the Installation Instruction before it is used.
- Never unplug your fridge/freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.
- After your fridge/freezer is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.

## Introduction

### Important Safety Instruction

#### Accessibility of Supply Plug

The supply plug of the refrigerator-freezer should be placed in easy accessible position for quick disconnection in emergency.

#### Supply Cord Replacement

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

#### Danger

Risk of child entrapment.

Before you throw away your old refrigerator or freezer, take off the doors.

Leave the shelves in place so that children may not easily climb inside.

#### Don't store






- Don't store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Don't store explosive substances such as aerosol cans with a flammable propellant in this appliance.

#### Grounding (Earthing)

In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current. In order to prevent possible electric shock, this appliance must be grounded. Improper use of the grounding plug can result in an electric shock.

## Important Safety Instruction

### WARNING

-  Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
-  Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
-  Do not damage the refrigerant circuit.
-  Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
-  The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. When disposal, please consult with service agent or a similarly qualified person.



This appliance contains a small amount of isobutane refrigerant (R600a), natural gas with high environmental compatibility, but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged. Refrigerant squirting out of the pipes could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.

In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used. The room must be 1 m<sup>2</sup> in size for every 8 g of R600a refrigerant inside the appliance. The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance. Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.

### **⚠ CAUTION**

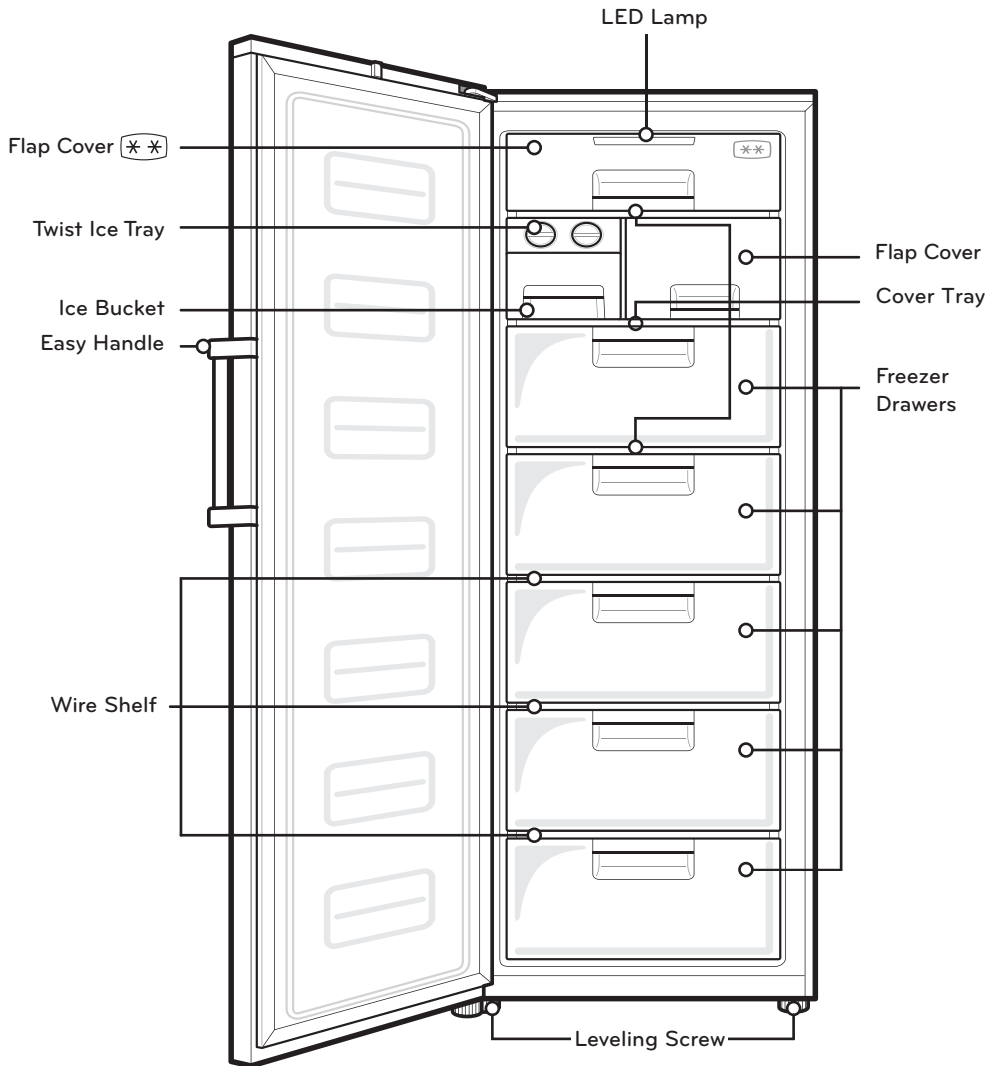
- If the wall socket is loose, do not insert the power plug. It may cause electric shock or fire.
- Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull it out straight from the outlet.  
You may disconnect a wire and cause a short circuit
- Do not use a wet or damp cloth when cleaning the plug. Remove any foreign matter from the power plug pins. Otherwise, there is a risk of fire.
- After unplugging the appliance, wait for at least five minutes before plugging it again to the wall socket. Abnormal operation of the freezer may cause material damage.
- If the appliance is not to be used for a long time, pull out the power plug. Any deterioration in the insulation may cause fire.
- Do not let children touch or play with the control panel on the front of the appliance.
- The refrigerant used in fridge/freezer and the gases.

in the insulation material require special disposal procedures. Ensure that none of the pipes on the back of the appliances are damaged prior to disposal.

### **⚠ WARNING**

Please do not use a dishwasher to clean the lower drawers; the high temperature may cause damage to the baskets which make them unusable.

## Identification of Parts



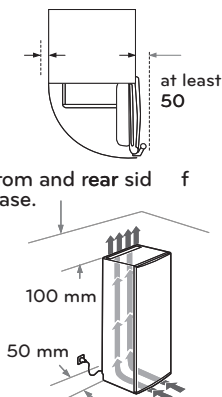
### Note

- If you find some parts missing from your unit, they may be parts only used in other models.
- It may be different the door opened appearance depending on the model.

## Installation

### Installation

1. Select a good location.  
Place your freezer where it is easy to use.
2. Avoid placing the unit near heat sources, direct sunlight or moisture.
3. To avoid vibration, the unit must be leveled.  
If required, adjust the leveling screws to compensate for the uneven floor.  
The front should be slightly higher than the rear to aid in door closing.  
Leveling screws can be turned easily by tipping the cabinet slightly.  
Turn the leveling screws counterclockwise (↺) to raise the unit, clockwise (↻) to lower it.
4. Clean your freezer thoroughly and wipe off all dust accumulated during shipping.
5. Install accessories such as ice cube box, etc., in their proper places. They are packed together to prevent possible damage during shipment.
6. Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.
7. Product with handle shall be located at least 55 mm from the wall on the hinge side to open door by 90°.
8. The warm air under bottom and rear side of the product have to release. Otherwise, This will increase the power consumption.



### Appliance usage range

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

### Starting

When your freezer is installed, allow it 2-3 hours to stabilize at normal operating temperature prior to filling it with fresh or frozen foods.

If power plug is disconnected, allow 5 minutes delay before restarting.

Your freezer is now ready for use.

### Climate class

The appliance is designed to operate at the limited range of ambient temperature, depending on climate zones. Do not use the appliance at the temperature out of the limit. Climate class of your appliance is indicated on the label with technical description inside the freezer compartment.

Class	Symbol	Ambient temperature range °C
Extended temperate	SN	+10 ~ +32
Temperate	N	+16 ~ +32
Subtropical	ST	+16 ~ +38
Tropical	T	+16 ~ +43
Extended temperate -Tropical	SN-T	+10 ~ +43

### Two stars section

- Two stars means the temperature in the section is -12°C ~ -18°C.
- Freezer foods for short-term storage.

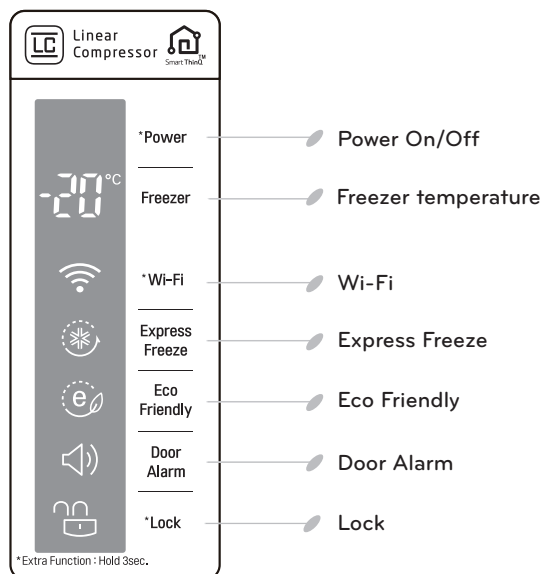
## Temperature Control

Your freezer has controls that let you regulate the temperature in freezer compartments.

## Display Panel For Temperature Control

### Adjusting the temperatures and functions

※ It may a different the printing depending on the model.



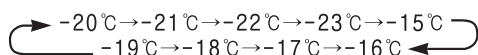
## Operation

### Express Freeze

- Please select this function for prompt freezing.
- Press the Express Frz. button once, and then the quick freeze operation starts with the lamp on.
- The Express Frz. operation takes about 24 hours. When its operation ends, it automatically returns to the previous temperature setting. If you want to stop the quick freeze operation, press the Express Frz. button once more, the lamp goes out, and the Express Frz. operation stops and the refrigerator returns to the previous temperature setting.

### How to adjust the temperature in the freezer compartment

- The initial temperature of the freezer compartment is -20°C. You can now adjust the temperature of the compartments as you want. By pressing the button, it is possible to change the temperature.



#### Note

The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within freezer.

Freezing function is weak in the initial time. Please adjust temperature as above after using freezer for minimum 2~3 days.

### Eco Friendly

- This function makes the freezer work in a power saving mode which is useful for when you are away on holiday, by reducing energy consumption. Pressing 'ECO FRIENDLY' starts operation with lamp on and pressing it again stops the operation.

#### Note

When the Eco Friendly mode is "ON", the other buttons will not operate. When you come back from Eco Friendly, press the Eco Friendly mode off so that other buttons work and the freezer returns to previous temperature setting.

### Self Test

- This function automatically detects failure when failure is found in product during the use of freezer.
- If the failure occurs at product and it does not operate by pressing any button and normal indication is not done, do not turn the power off and immediately contact with the local service center.
- A lot of time is needed for service engineer to detect the failed part by turning it off.

### Setting Wi-Fi

- This sets the freezer to connect to your home's Wi-Fi network.
- The Wi-Fi button, when used with the LG Smart ThinQ application, allows the freezer to connect to a home Wi-Fi network.
- The Wi-Fi icon shows the status of the freezer's network connection. The icon illuminates when the freezer is connected to the Wi-Fi network.
- Press and hold the Wi-Fi button for 3 seconds to connect to the network. The icon blinks while the connection is being made, then turns on once the connection is successfully made.

## Lock

- Pressing this button stops operation of other buttons.
- "Locking" or "Un-Locking" is repeated whenever pressing the Lock button.  
(For "Locking" press the "Lock" button for 3 secs. For "Un-Locking" press the "Lock" button for 3 secs.)
- When "Lock" is activated, pressing the other buttons would not work.

## Power On/Off

- This button turns the appliance on and off.
- Turning on and off is repeated whenever the ON/OFF button is pressed.  
(To turn the appliance off hold the ON/OFF button for 3 seconds. To turn the appliance on press the button for 3 seconds).

## Door Alarm

- When the door of the fridge is opened for a while, the alarm sounds.  
Please contact with the local service center if warning continue to sound even after closing the door.
- You can choice door alarm on/off pressing door alarm button shortly.

## Freezer Compartment



### 1. Recommended Notch

- This product provide standard setting as follow. Freezer : -20°C

### 2. Maximum storage

- To get better air circulation, insert all drawers.
- If large quantities of food are to be stored, all the freezer drawers and the Flap Cover shall be taken out of the appliance except the bottom one and the food shall be stacked directly on the freezer shelves.

### 3. Max Freezing capacity

- If there is already food in the compartment, button on "Express frz" several hours before placing fresh produce in the freezer compartment to get maximum capacity, As a rule, 7 hours is adequate.

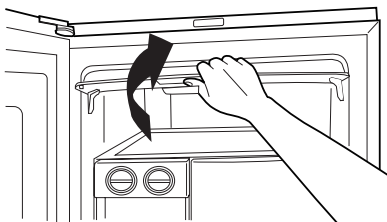
## ▲ CAUTION

- When the freezer drawers take out of the appliance, first pick the food out of drawers. Then use the handle of drawers, pull out the drawers carefully.  
It may cause injury.
- The shape of each drawer may different, insert in the right position.

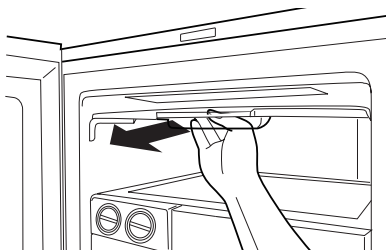
## Operation

### Flap, Cover

How to use the flap, cover



1. Grip the handle of flap cover, then rotate and lift.
2. Push the inside.



3. Grip the handle of flap cover, then pull out.

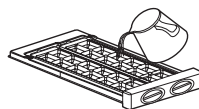
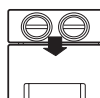
How to Separate the Flap, Cover



1. Hold the flap cover, and bend.
2. Pull out one side.

### Ice Making

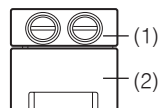
- Take out the twist ice maker, fill it up and put it back to its original location.



- Ice will be dropped into the ice storage bin by rotating the ice separation handle of the ice making compartment.



- You can make ice and also use this space as a storage space for frozen food. Removing (1) (Twist ice maker) as shown in the picture.



### Note

- Rotating the ice separation handle before ice is fully frozen may cause the remaining water to drop into the ice storage bin to lump the ice together.
- Take the ice out of the ice storage bin for use but do not pour water into the ice storage bin to freeze the water to ice. The ice storage bin can be frozen and broken.
- When the ice is full, it is designed for the ice to fall to the bottom in case the ice storage bin can not be pulled out. Be careful not to store the ice too full.

### ⚠ WARNING

Fill with the potable water only.

### Defrosting

- Defrosting takes place automatically.
- The defrosting water flows down to the evaporating tray and is evaporated automatically.

## Storing Food

### ▲ CAUTION

- Do not store food which goes bad easily at low temperature, such as banana, and melon.
- Allow hot food to cool prior to storing. Placing hot food in the freezer could spoil other food, and lead to higher electric bills.
- When storing the food, use a container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
- Do not block air vents with food. Smooth circulation of cold air keeps freezer temperature even.
- Do not open the door frequently. Opening the door lets warm air enter the freezer, and cause the temperature to rise.
- Never keep too many foods in door rack, as this may stop the door from fully closing.
- Do not store bottles in the freezer compartment, they may break when frozen.
- Do not refreeze food that has been thawed. This causes loss of taste and nutrition.
- Do not store pharmaceutical products, scientific materials or other temperature sensitive products in the freezer. Products that require strict temperature controls must not be stored in the freezer.
- If you want to quick freeze new food, you put it middle drawer of freezer compartment, and then press the Express Frz. button.

### Suggestion for energy saving

- Please do not keep the door open for a long time, close door in the shortest time.
- Too much food are not advised to be put in. Enough space should be kept for cool air circulating freely.
- Do not set the temperature of freezer lower than needed. Do not put the food near the temperature sensor. Keep the distance of least 5mm from the sensors.
- Allow hot food to cool prior to storing. Placing hot food in the freezer could spoil other food, and lead to higher electric bills.
- Do not block air vents with food. Smooth circulation of cold air keeps freezer temperature even.
- Do not open the door frequently. Opening the door lets warm air enter the freezer, and cause temperature to rise.
- To keep a position of inner parts like as baskets, drawers,shelves and Fridge Supplied by manufacturer is the most efficient usage for energy saving.

## Care and Maintenance

### General Information

#### Power Failure

- 1~2 hour power failure does no harm to the foods stores. Try to avoid opening and closing the door too frequently.

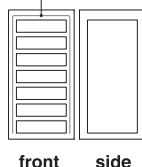
#### If You Move

- Take out foods from the freezer and firmly fix the loose items with tape.
- Turn the leveling screws until they stop before moving the freezer. Otherwise the screw may scratch the floor or the freezer cannot move.

#### Anti Condensation Pipe

- The Anti-Condensation pipe is intalled aroud the front side of freezer as well as on the both sides of freezer to prevent dewing when be intalled by pair.

Anti-Condensation  
Pipe



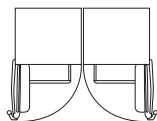
- Especially after installation or when ambient temperature is high, the freezer may feel hot, which is quite normal.

#### To Reverse the Doors

- Your freezer is designed with reversible doors, do that they may open from either the left or right hand side to suit your kitchen design.

#### To install refrigerators in pairs

- Your freezer can be installed with fridge in pairs.
- It can be installed by installation parts supplied like this.



#### ⚠ CAUTION

However When you want to reverse the doors or install your refrigerators in pairs, you must call to service agent. Revising the doors and installation condition is not covered by the warranty.

### Cleaning

#### Before Cleaning

Be sure to unplug the power.

#### Exterior

Clean the outside of the freezer with a soft cloth soaked with hot water or liquid detergent. If you use a detergent, be sure to wipe it with a clean wet cloth.

#### Interior

Same as above.

#### After Cleaning

Check that the power cord is not damaged, power plug has not overheated, and that the power plug is tightly inserted into the outlet.

#### ⚠ WARNING

Be sure to dry the appliance with a cloth after washing it with water.

Do not use abrasive, petroleum, benzene, thinner, hydrochloride acid, boiling water, rough brush, etc, as they may damage parts of the fridge/freezer.

#### Drip Tray

Wipe moisture out around the door part and the drip tray using a clean cloth.

## Using Smart ThinQ Application(Optional)

### Installing Smart ThinQ

Search for the LG Smart ThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

### Wi-Fi Function

- For appliances with the  logo, communicate with the appliance from a smart phone using the convenient smart features.

### Firmware Update

Keep the appliance performance updated.


### Smart Diagnosis™

If you use the Smart Diagnosis function, you will be provided with the useful information such as a correct way of using the appliance based on the pattern of use.

### Settings

Allows you to set various options on the refrigerator and in the application.

#### Note

- To verify the Wi-Fi connection, check that Wi-Fi  icon on the control panel is lit.
- LG Smart ThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The machine supports 2.4 GHz Wi-Fi networks only.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router.  
Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.

- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

### Wireless LAN Module Specifications

Model	LCW-004
Frequency Range	2412 to 2472 MHz
Output	IEEE 802.11 b : 17.82 dBm IEEE 802.11 g : 17.72 dBm
Power(Max)	IEEE 802.11 n : 16.61 dBm

Wireless function S/W version : V1.0

For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

### Declaration of Conformity



Hereby, LG Electronics declares that the radio equipment type Refrigerator is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<http://www.lg.com/global/support/cedoc/cedoc#>

LG Electronics European Shared Service Centre  
B.V.

Krijgsman 1  
1186 DM Amstelveen  
The Netherlands


### Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to [opensource@lge.com](mailto:opensource@lge.com). This offer is valid for three (3) years from the date on which you purchased the product.

### Smart Diagnosis™ Using a Smart Phone

- For appliances with the  logo Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails. Smart Diagnosis™ can not be activated unless the appliance is connected to power. If the appliance is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.

## Smart Diagnosis™

### Installing Smart ThinQ

Should you experience any problems with your refrigerator, it has the capability of transmitting data via your telephone to the LG service center. This gives you the capability of speaking directly to our trained specialists. The specialist records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

If you experience problems with your refrigerator, call to the LG service center.

Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent. The transmission sounds that you will hear are normal and sound similar to a fax machine.

### Installing Smart ThinQ

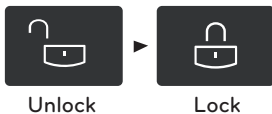
Smart Diagnosis cannot be activated unless your refrigerator is connected to power.

If your refrigerator is unable to turn on, then troubleshooting must be done without using Smart Diagnosis.

First, call to the LG service center. Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent.

1. Close the refrigerator door.
2. Set display lock (Maintain 5 min protect logic) button for 3 seconds.

- In case of unlock condition.



- In case of lock condition.



3. Press and hold the 'freezer' button for more than 3 seconds.

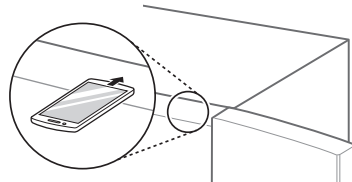


It will display "3" other LED will turn OFF

#### Note

After 5 minutes closing door, this option turn off and display will return to normal condition.

4. Open the refrigerator door.
5. Following the instructions of the operator, hold the phone's microphone close to the icon <Smart Diagnosis>



6. Hold the phone in the position until the end of the sound data transfer.
7. Keep the phone in place until the phone transmission has finished. This takes about 3 to 6 seconds.  
Resume your conversation with the consultant, who will then be able to assist you in using the information transmitted for analysis.

#### Note

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- Call quality differences by region may affect the function.
- Use the home telephone land line for better communication strength and signal clarity.
- Poor signal quality may result in poor data transmission from your phone to the machine, which could cause Smart Diagnosis to not work properly.

## Trouble Shooting

Before calling for service, check this list.

It may save you both time and expense.

This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Problem	Possible Causes
<b>fridge/freezer does not operate</b>	<ul style="list-style-type: none"><li>• Power plug may be unplugged from the electric outlet. Plug it in securely.</li><li>• House fuse has blown or circuit breaker has tripped. Check and/or replace fuse and reset circuit breaker.</li><li>• Power cut. Check house lights.</li></ul>
<b>Fridge or Freezer Compartment Temperature too warm</b>	<ul style="list-style-type: none"><li>• Temperature control not set on proper position. Refer to Temperature Control section.</li><li>• Appliance is placed close to heat source.</li><li>• Warm weather-frequent door openings.</li><li>• Door left open for a long time.</li><li>• Package holding door open or blocking air duct in freezer compartment.</li></ul>
<b>Vibration or Rattling or Abnormal Noise</b>	<ul style="list-style-type: none"><li>• The floor on which the fridge/ freezer is installed may be uneven or the fridge/ freezer may be unstable. Make it even by rotating the leveling screw.</li><li>• Unnecessary objects placed in the back side of the fridge/ freezer.</li></ul>
<b>Frost or Ice Crystals on frozen Food</b>	<ul style="list-style-type: none"><li>• Door may have been left ajar or package holding door open.</li><li>• Too frequent or too long door openings.</li><li>• Frost within package is normal.</li></ul>
<b>Moisture forms on Cabinet Surface</b>	<ul style="list-style-type: none"><li>• This phenomenon is likely to occur in a wet space. Wipe it with a dry towel.</li></ul>
<b>Moisture collects inside</b>	<ul style="list-style-type: none"><li>• Too frequent or too long door openings.</li><li>• In humid weather, air carries moisture into fridge when doors are opened.</li></ul>
<b>Fridge has odor</b>	<ul style="list-style-type: none"><li>• Foods with strong odors should be tightly covered or wrapped.</li><li>• Check for spoiled food.</li><li>• Interior needs cleaning. Refer to CLEANING section.</li></ul>

## Door not closing properly

- Food package is keeping door open.  
Move packages that keep door from closing.
- fridge/ freezer is not level.  
Adjust the leveling screws.
- The floor on which the fridge/ freezer is installed may be uneven or the fridge/ freezer may be unstable.  
Slightly raise the front side with the leveling screw.

## Interior light does not work

- No power at outlet.
- When you want to replace the lamp, you must contact service agent.

### Note

For more information about refrigerator service and use, you can find at the official site of LG at «Frequently Asked Questions» ([www.lg.com](http://www.lg.com)).



## Disposal of your old appliance

- This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.
- Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.
- You can take your appliance either to the shop where you purchased the product, or contact your local government waste office for details of your nearest authorised WEEE collection point. For the most up to date information for your country please see [www.lg.com/global/recycling](http://www.lg.com/global/recycling)

Memo

