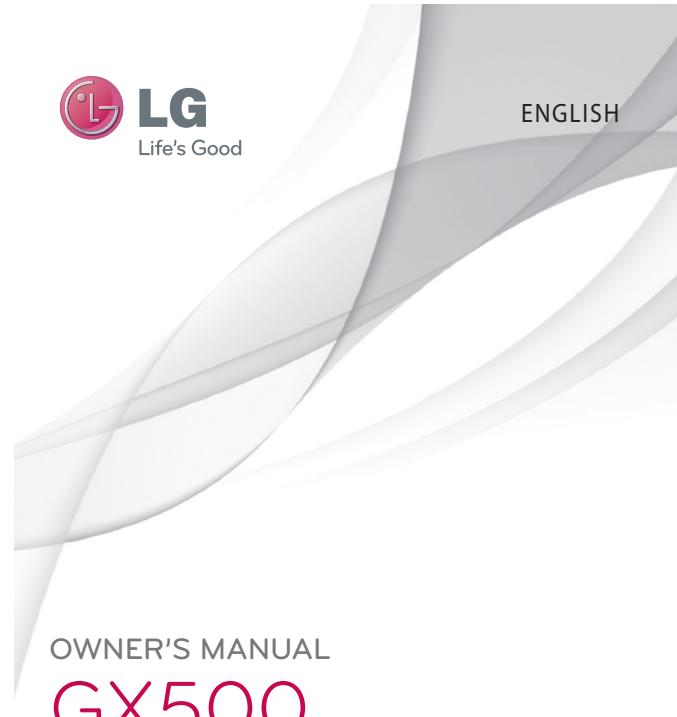




ENGLISH



The background features a series of overlapping, curved, light-grey bands that create a sense of depth and motion, resembling flowing fabric or waves. This graphic is positioned behind the text elements on the right side of the page.

OWNER'S MANUAL
GX500



€ 0168 ⓘ

P/NO : MMBB0371107 (1.1) W

www.lg.com

Bluetooth QD ID B016312



Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

GX500 User Guide

Congratulations on your purchase of the advanced and compact GX500 phone by LG, designed to operate with the latest digital mobile communication technology.

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Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information. This mobile phone model GX500 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use at the ear is 1.45 W/kg (10g) and when worn on the body is 0.841 W/Kg (10g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

Product care and maintenance

 **WARNING:** Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required. Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.

Efficient phone operation

Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.

Guidelines for safe and efficient use

- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the aircraft without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

Getting to know your phone



⚠ WARNING: Placing a heavy object on the phone or sitting on it while it is in your pocket can damage the phone's LCD and touch screen functionality.



Charger, Cable, Handsfree connector

TIP: To connect the USB cable, wait until the phone has powered up and has registered to the network.

Lock/Unlock key

Capture button

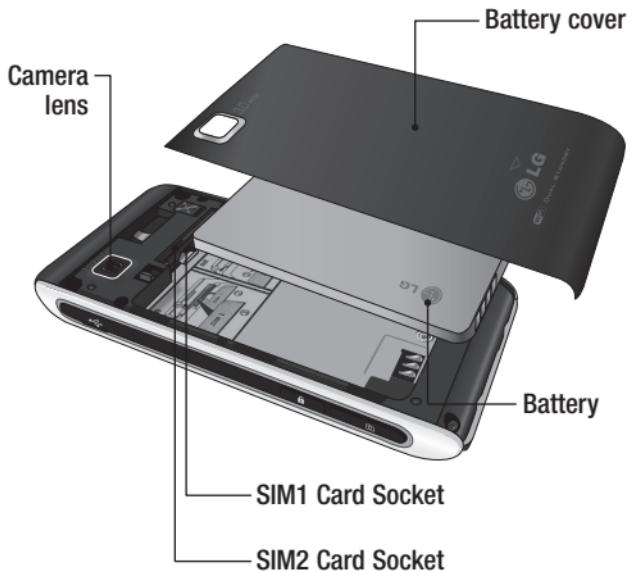


Side keys

- When the screen is **idle**: volume of key tone.
- During a call: volume of the earpiece.
- When playing a BGM track
 - **Short press**: controls the volume.

Micro SD memory card socket

Open view



Installing the SIM and battery

1 Remove the battery cover

Slide the battery cover towards the bottom of the phone and away from it.



2 Remove the battery

Using the cut-out at the top and lift it from the battery compartment.



⚠ WARNING: Do not use your fingernail when removing the battery.

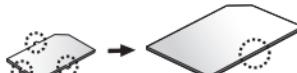
⚠ WARNING: Do not remove the battery when the phone is switched on, as this may damage the phone.

3 Install the SIM card

Slide the SIM card into the SIM card holder making sure that the gold contact area on the card is facing downwards. To remove the SIM card, pull it gently in the opposite direction.



⚠ WARNING



Make sure that your SIM card has a neat and clean cut before you insert it into the holder.

Installing the SIM and battery

4 Install the battery

Insert the bottom of the battery first into the bottom edge of the battery compartment. Ensure that the battery contacts align with the terminals on the phone. Press down the top of the battery until it clicks into place.



5 Replace the battery cover

Slide the battery cover towards the top of the phone until it clicks into place.

6 Charging your phone

Lift and twist the charger socket cover on the side of your GX500. Insert the charger and plug it into a mains electricity socket. Your GX500 needs to be charged until "Battery full" appears on screen.



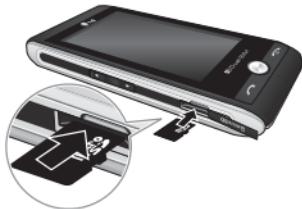
Memory card

Installing a memory card

You can expand the memory space on your phone by using a MicroSD memory card.

NOTE: A memory card is an optional accessory.

- 1 Open the memory card slot cover on the right hand edge of the phone.
- 2 Slide the memory card into the slot until it clicks into place.
- 3 Replace the cover.



Formatting the memory card

Your memory card may already be formatted. If your card isn't formatted, you will need to format it before you can begin using it.

- 1 From the standby screen select , then scroll through SETTINGS Tab and choose **Phone settings**.
- 2 Touch **Memory info** then choose **External memory**.
- 3 Touch **Format** and then confirm your choice.
- 4 Enter the password, if one is set, and your card will then be formatted and ready to use.

NOTE: If your memory card has an existing content. It will automatically be filled in the correct folder; for example, videos will be stored in the My Videos folder.

Menu map

Touch  in the standby screen to open the **Top menu**. From here you can access further menus: **COMMUNICATION**, **ENTERTAINMENT**, **UTILITIES** and **SETTINGS**.

COMMUNICATION

- Contacts
- Recent history
- Messaging
- E-mail
- Dialling
- Social networking
- Speed dials
- New message

ENTERTAINMENT

- Camera
- Gallery
- Music
- My stuff
- Games & Apps
- Pocket Apps
- FM radio
- Video camera

UTILITIES

- Browser
- Google
- Alarms
- Organiser
- Memo
- Voice recorder
- Tools
- Drawing Panel

SETTINGS

- Dual SIM settings
- Profiles
- Screen settings
- Phone settings
- Call settings
- Bluetooth
- Connectivity
- Wi-Fi

Your standby screen

From your standby screen you can access all the menu options, make a quick call and view the status of your phone as well as many other things.

Touch screen tips

The home screen is also a great place to get accustomed to the touch screen.

To select an item, touch the icon accurately. Your GX500 will vibrate slightly when it recognises you've touched an option.

To scroll through lists, touch the last item visible and slide your finger up the screen. The list will move up so more items are visible.

- There's no need to press too hard, the touchscreen is sensitive enough to pick up on a light, yet firm, touch.

- Use the tip of your finger to touch the option you want. Be careful not to touch any other options around it.
- When the screen back light is off, press the Unlock/Lock key on the right hand side to bring back the home screen.
- Don't use any case or cover on the phone. The touchscreen won't work with any material covering it.
- There are two types of idle screen. Flick left or right to change your idle screen types on the standby screen.
 - 1 Widget idle - When you touch , the mobile widget panel appears.
 - 2 Speed dial idle - When you touch , the speed dial list appears. You can drag and click what you need right away in both idle types.

Your standby screen

The quick keys

The quick keys provide easy, one-touch access to your most used functions.



Touch to bring up the touch dialling pad to make a call. Input the number as you would using a normal key pad and touch **Call** or press the hard key.



Touch to open your address book. To search for the number you want to call, enter the name of the contact at the top of the screen using the touchpad. You can also create new contacts and edit existing ones.



Touch to access the Messaging options menu. From here you can create a new SMS or MMS, or view your message folder.



Touch to open the full Top menu which is divided into four vertical sub-menus. Touch each sub-menu's tab to view further options.

The status bar

The status bar uses various icons to indicate things like signal strength, new messages and battery life, as well as telling you whether your Bluetooth or GPRS is active.

Below is a table which explains the meaning of the icons you're most likely to see in the status bar.

Icon	Description
	Multitasking
	Network signal strength (number of bars will vary)
	No network signal
	Remaining battery life
	Battery empty
	New text message
	New voice message
	Message inbox is full
	Message sending failed
	Multimedia message sending failed

Icon	Description
	An alarm is set
	Customised Profile in use
	Normal profile in use
	Outdoor profile in use
	Silent profile in use
	Headset profile in use
	Calls are diverted
	EDGE in use
	Roaming
	Flight mode is on
	Bluetooth is active
	BGM play
	BGM pause
	Memory card is enabled for use
	Wi-Fi

Your standby screen

Changing your Status from the status bar

Touch the status bar to open the Status Summary. It shows the current Time, Network, Battery, Handset memory, External Memory, Profile, MP3, SIM property set (SIM1 / SIM2), Wi-Fi and Bluetooth status. Here you can set Profile type, play/pause MP3 and activate/deactivate Bluetooth.

TIP! You can see the network signals highlighted by selected colour when you switch them. It makes you easily identify the strength of your signal of the selected SIM-Card.

Using the Multitasking function

Press the multitasking hard key  to open the Multitasking menu. From here you can view all the applications you have running and access them with one touch. When you have an application running in the background (e.g. a game or the FM radio),  will appear in the status bar.

Calls

Making a call

- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad. To delete a digit touch the clear key.
- 3 Press the  hard key or touch **Call** to initiate the call.
- 4 To end the call press the  hard key.

TIP! To enter + for making an international call, press and hold .

Making a call from your contacts

- 1 From the standby screen touch  to open the address book.
- 2 Enter the first few letters of the contact you would like to call at the top of the screen using the touchpad.
- 3 From the filtered list, touch the contact you'd like to call and select the number to use if you have more than one saved.
- 4 Touch .

Answering and rejecting a call

When your phone rings press the  hard key or touch  to answer the call.

Tap  to mute the ringing. This is great if you've forgotten to change your profile to Silent for a meeting.

Press the  hard key or touch  to reject an incoming call.

Speed dialling

You can assign a frequently-called contact to a speed dial number.

- 1 From the home screen touch  to open Contacts.
- 2 Touch  and choose **Speed dials**.
- 3 Your Voicemail is already set to speed dial 1. You cannot change this. Touch any other number to assign it with a speed dial contact.

Calls

- 4 Your address book will open. Select the contact you'd like to assign to that number by touching their phone number once. To find a contact tap the Name field box and enter the first letter of the name of the contact required.

Making a second call

- 1 During your initial call, touch  and type the number you want to call.
- 2 Dial the number or search your contacts.
- 3 Press  to connect the call.
- 4 Both calls will be displayed on the call screen. Your initial call will be locked and the caller put on hold.
- 5 To change between the calls, touch  and choose **Swap call** or press the number of the held call.
- 6 To end one or both calls press  and select **End** followed by **All**, **Held** or **Active**.

TIP! You can combine your calls by selecting **Join calls**. Check that your network provider supports conference calling.

NOTE: You will be charged for each call you make.

Viewing your call logs

Touch  and choose **Recent history** in the COMMUNICATION tab. Choose to view:

All - View a complete list of all dialled, received and missed calls.

Dialled - View a list of all the numbers you have called.

Received - View a list of all the numbers that have called you.

Missed - View a list of all the calls you have missed.

TIP! From any call log touch  and **Delete all** to delete all the recorded items.

Using call divert

- 1 Touch  and choose **Call settings** in the SETTINGS tab.
- 2 Touch **Call divert**.
- 3 Choose whether to divert all calls, when the line is busy, when there is no answer or when you are not reachable.
- 4 Input the number you'd like to divert to.
- 5 Touch **Request** to activate.

NOTE: Charges are incurred for diverting calls. Please contact your network provider for details.

TIP! To turn off all call diverts, choose **Deactivate all** from the **Call divert** menu.

Using call barring

- 1 Touch  and choose **Call settings** in the SETTINGS tab.
- 2 Touch **Call barring**.

- 3 Choose any or all of the six options:

All outgoing

Outgoing international

Outgoing international, except to home country

All incoming

Incoming when abroad

Deactivate all

- 4 Enter the call barring password. Please check with your network operator for this service.

TIP! Select **Fixed dial numbers** from the **Call settings** option to turn on and compile numbers which can be called from your phone. You'll need your PIN2 code from your operator. Only numbers included in the fixed dial list can be called from your phone.

Calls

Changing the common call setting

1 Touch  and choose **Call settings** in the SETTINGS tab.

2 Touch **Common settings**.
From here you can amend the settings for:

Call reject - Slide the switch to **On** to highlight the Reject list. You can touch the text box to choose from all calls, specific contacts or groups, or those from unregistered numbers (those not in your contacts) or with no caller ID. Touch **Save** to change the setting.

Send my number - Choose whether your number will be displayed when you call someone.

Auto redial - Slide the switch left for **On** or right for **Off**.

Answer mode - Choose whether to answer the phone using the send key or any key.

Minute minder - Slide the switch left to **On** to hear a tone every minute during a call.

BT answer mode - Select **Hands-free** to be able to answer a call using a Bluetooth headset, or select **Handset** to press a key on the handset to answer a call.

Save new number - Select **Yes** to save a new number.

Contacts

Searching for a contact

There are two ways to search for a contact:

From the standby screen

- 1 From the standby screen touch  to open the address book. Select the contact from the list that you want to make a call.
- 2 Touch  or press the  hard key to initiate the call.

From the main menu

- 1 Touch  and choose **Contacts** in the COMMUNICATION tab.
- 2 Touch **Search**.
- 3 You see a list of contacts. Typing in the first letter of a contact's name in the Name field will jump the menu to that alphabetical area of the list.

TIP! The alphabetical keypad is displayed once you tap the Name field.

Adding a new contact

- 1 From the standby screen touch  and touch **Add contact**.
- 2 Choose whether to save the contact to your Handset or SIM (SIM 1/SIM 2).
- 3 Enter the first and last name of your new contact. You do not have to enter both, but you must enter one or the other.
- 4 You can enter up to five different numbers per contact. Each entry has a preset type **Mobile**, **Home**, **Office**, **Pager**, and **Fax**. When you have finished, touch **Close**.
- 5 Add an email address.
- 6 Assign the contact to one or more groups. Choose from **No group**, **Family**, **Friends**, **Colleagues**, **School** or **VIP**.

Contacts

- 7 You can also add a **Ringtone**, **Birthday**, **Anniversary**, **Homepage**, **Home address**, **Company name**, **Job title**, **Company address** and a **Memo**.
- 8 Touch **Save** to save the contact.

Creating a group

- 1 Touch  and choose **Contacts** in the COMMUNICATION tab.
 - 2 Touch **Groups**.
 - 3 Touch .
 - 4 Select **Add group**.
 - 5 Enter a name for your new group. You can also assign a ringtone to the group.
 - 6 Touch **Save**.
- NOTE:** If you delete a group, the contacts which were assigned to that group will not be lost. They will remain in your address book.

Changing your contact settings

You can adapt your contact settings so that your address book suits your own preferences.

TIP! To scroll through a list of options, touch the last item visible and slide your finger up the screen. The list will move up so more items are visible.

- 1 Touch  and choose **Contacts** in the COMMUNICATION tab.
- 2 Touch **Settings**.
- 3 From here you can adjust the following settings:
 - Contact list settings** - Choose to adjust the **Name display** and **Quick command key** settings.

Copy - Copy your contacts between your SIM cards(SIM1 or SIM2) and your handset. Choose to do this one at a time, or all at once. If you select one at a time, you'll need to select each contact to copy one by one.

Move - This works in the same way as Copy, but the contact will only be saved to the location you've moved it to. So if you move a contact from the SIM to the handset it will be deleted from the SIM memory.

Send all contacts via Bluetooth - Send all of your contacts to another device using Bluetooth. You will be prompted to turn on Bluetooth if you select this option.

Backup contacts - Performs and backup your contacts on to the external memory. This option requires external memory.

Restore contacts - Restores your contacts from the external memory. This option requires external memory.

Clear contacts - Delete all your contacts. Choose between Handset and SIM and touch Yes if you are sure you want to wipe your contacts.

Viewing information

- 1 Touch  and choose **Contacts** in the COMMUNICATION tab.
- 2 Touch **Information**.
- 3 From here you can view your **Service dial numbers**, your **Own number**, your **Memory info**. (how much memory space you've got left) and **My business card**.

TIP! If you've yet to add a business card for yourself, select **My business card** and enter all your details as you would for any contact. Touch **Save** to finish.

Messaging

Messaging

Your GX500 combines SMS, MMS and email into one intuitive and easy to use menu.

There are two ways to enter the messaging centre:

- 1 Touch  from the standby screen.
- 2 Touch  and choose **Messaging** in the COMMUNICATION tab.

TIP! You can send Schedule SMS through Calendar Module.

Sending a message

- 1 Touch **New message**, then select Message to open a blank message field box.
- 2 From here you can send an SMS or MMS. To send an email, touch  from the standby screen. Then select Communication tab and **E-mail**.
- 3 Touch **Insert**, to add an image, video, sound or template.

- 4 Touch **To** at the top of the screen to enter the recipient's number, or touch the search icon to open your address book. You can add multiple contacts. Touch **Send** when ready.

NOTE: You can send SMS to many users at a time. Click on contact search icon and Select multiple from Options where in user can mark/unmark contacts for sending message. To send the SMS to a particular group of contacts click on contacts search icon and select search by Group after composing the SMS.

 **WARNING:** You will be charged per 1 page text message for each person that you send the message to.

 **WARNING:** If an image, video or sound is added to SMS it will be automatically converted to MMS and you will be charged accordingly.

Entering text

There are five ways to enter text:

- Keypad, Keyboard,**
- Handwriting-Screen,**
- Handwriting-Box, Handwriting-Double Box.**

You can choose your input method by tapping  and **Input method**.

Tap the screen once, the keyboard appears.

-  **T9** Touch to turn on T9 predictive text.
-  You can choose writing languages.
-  Tap to change numbers, symbols and text keypad.
- Use  to scroll through the different keyboard types in each text entry mode (for example, capitals or lowercase).

T9 predictive

T9 mode uses a built-in dictionary to recognise words you're writing based on the key sequences you touch. Simply touch the number key associated with the letter you want to enter, and the dictionary will predict the word you want to use.

For example, press 8, 3, 5, 3, 7, 4, 6, 6, 3 to write 'telephone'.

Abc manual

In Abc mode you must touch the key repeatedly to enter a letter. For example, to write 'hello', touch 4 twice, 3 twice, 5 three times, 5 three times again, then 6 three times.

Messaging

Keyboard

In Keyboard mode the screen flips to landscape and a full keyboard appears on screen. Simply touch each letter to write your message and press:

 to switch to upper case.

Handwriting recognition

In Handwriting mode you simply write on the screen and your GX500 will convert your handwriting into your message. Select **Handwriting-Screen**, **Handwriting-Box** or **Handwriting-Double Box** depending on your preferred view.

TIP! You may find it easier to use the stylus in this mode, please remember to press lightly to protect your screen from damage.

Handwriting recognition translates stylus gestures into letters, numbers or other characters, and displays these characters as text. Handwriting recognition is only active where text can be entered.

Setting up your email

You can stay in touch on the move using email on your GX500. It's quick and simple to set up a POP3 or IMAP4 email account.

- 1 Touch  and choose **Messaging** in the COMMUNICATION tab.
- 2 Touch **Settings**.
- 3 Touch **E-mail** and choose **E-mail accounts**.
- 4 Touch **Add account**.
- 5 Setup Wizard will help you set up your email settings.
- 6 You can check and edit settings by selecting the account in the list. You can also check the additional settings that were filled in automatically when you created the account.
- 7 You can change your default email account by touching **Activate**.

Retrieving your email

You can automatically or manually check your account for new emails.

To check manually:

- 1** Touch  and choose **Messaging** in the COMMUNICATION tab.
- 2** Touch **Mailbox**.
- 3** Touch the account you want to use then .
- 4** Choose Folder synchronisation and your GX500 will connect to your email account and retrieve your new messages.

Changing your email settings

You can change your email settings according to your own preferences.

- 1** Touch  and choose **Messaging** in the COMMUNICATION tab.

2 Touch **Settings** and **E-mail** and then you can adapt the following settings:

Allow reply e-mail - Choose to allow the sending of 'read, confirmation' messages.

Request reply e-mail - Choose whether to request read confirmation messages.

Retrieve interval - Choose how often your GX500 checks for new email messages.

Retrieve amount - Choose the number of emails to be retrieved at any one time.

Include message in Fwd. & Reply - Choose to include the original message in your reply.

Include attachment - Choose to include the original attachment in any reply.

Auto retrieval in roaming - Choose whether to retrieve your messages automatically or not.

New e-mail notification - Choose whether to be alerted to new emails.

Messaging

Signature - Create an email signature and switch this feature on.

Priority - Choose the priority level of your email messages.

Message folders

You'll recognise the folder structure used on your GX500, which is fairly self-explanatory.

New message - Open a new blank message.

Inbox - All the messages you receive are placed into your inbox. From here you can view, delete and do more. (See **Managing your messages** below for details.)

Mailbox - All the mails you receive are placed into your Mailbox.

Drafts - If you don't have time to finish writing a message, you can save what you've done so far here.

Outbox - This is a temporary storage folder while messages are being sent.

Sent items - Messages you send are placed in this folder.

My Folders - Create folders to store your messages.

Templates - Use a list of commonly used text and multimedia message templates.

Emoticons - Add and insert emoticons for your messages.

Settings - Change the settings for your text and multimedia messages.

Changing your text message settings

Your GX500 message settings are pre-defined so that you can send messages immediately. These settings can be changed according to your preferences.

TIP! To scroll through a list of options, touch the last item visible and slide your finger up the screen. The list will move up so more items are visible.

Touch  then choose **Settings**. Select **Text message**. You can make changes to:

Text message centre - Enter the details of your message centre.

Delivery report - Slide the switch left to receive confirmation that your messages have been delivered.

Validity period - Choose how long your messages are stored at the message centre.

Message types - Convert your message into **Text**, **Voice**, **Fax**, **X.400** or **E-mail**.

Character encoding - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

Send long text as - Choose to send long messages as Multiple SMS or as MMS.

Changing your multimedia message settings

Your GX500 message settings are pre-defined so that you can send messages immediately. These settings can be changed according to your preferences.

Touch , select .

Choose **Settings** and **Multimedia message**. You can make changes to:

Retrieval mode - Choose **Home network** or **Roaming network**. If you then choose Manual you will receive only notifications of MMS and you can then decide whether to download them in full.

Delivery report - Choose to allow and/or request delivery reports.

Read reply - Choose to allow and/or request reply reports.

Messaging

Priority - Choose the priority level of your MMS.

Validity period - Choose how long your messages are stored at the message centre.

Slide duration - Choose how long your slides appear on screen by default.

Creation mode - Choose mode to create multimedia messages restrictive, warning, free.

Delivery time - Choose how long before messages are delivered.

Multi msg centre - Enter the details of your message centre.

Changing your other settings

Touch  and choose **Settings** then:

Voicemail - Touch  to add a new Voicemail service. Contact your network operator for more information on the service they provide.

Service message - Choose to receive or block service messages. You can also set your message security by creating trusted and untrusted lists of senders in **Service security** option.

Info service - Choose your reception status, language and other settings.

Camera

Taking a quick photo

- 1 Long press the camera hot key on the right side of the phone.
- 2 The view finder will appear on screen.
- 3 Holding the phone horizontally, point the lens towards the subject of the photo.
- 4 Position the phone so you can see the subject of your photo in the preview screen.
- 5 Press the  on the side of the phone firmly to take the photo.

After you've taken your photo

Your captured photo will appear on screen.

-  Touch to send the photo as a **Message**, **E-mail** or **Bluetooth**. See **Sending a message** and **Sending and receiving your files using Bluetooth**.

NOTE: Additional cost may occur when MMS are downloaded when roaming.



Touch to edit the name of the selected picture.



Touch to use the image as wallpaper.



Touch to edit the image using various tools.



Touch to return to the previous menu.



Touch to delete the image.



Touch to take another photo immediately.



Touch to view a gallery of your saved photos.

Using the advanced settings

From the view finder touch  to open all the advanced settings options.

Colour effect - Choose a colour tone to apply to the photo you're taking. There are four colour tone options: **Off**, **Black & White**, **Negative** or **Sepia**.

White balance - Choose from **Auto**, **Incandescent**, **Sunny**, **Fluorescent** or **Cloudy**.

Camera

Night mode - Useful in dark places.

Self-timer - The self-timer allows you to set a delay before the camera takes the picture, after the capture button is pressed. Choose from **3 seconds**, **5 seconds** or **10 seconds**. Great for that group photo you want to be a part of.

Quality - Choose between **Super fine**, **Fine** and **Normal**. The finer the quality the sharper a photo will be, but the file size will increase. This means you'll be able to store fewer photos in your memory.

View Mode - To select the size for preview image.

Select storage - Defines the location where the pictures are stored.

Show captured image - Choose to view the picture with options after taking a photo.

Hide icons - Choose the camera settings icons to be hidden manually or automatically.

Shutter sound - Select one of the three shutter sounds.

Grid screen - Choose from **Off**, **Simple cross** or **Trisection**.

Noise reduction - This function could reduce noise and refine a picture after taken.

Reset settings - Reset all the camera settings.

Viewing your saved photos

1 You can access your saved photo's from within the camera mode. Simply touch  and your gallery will appear on screen.

Video camera

Shooting a quick video

- 1 Press and hold the camera key  on the right side of the phone.
- 2 Alternatively, drag down  in the viewfinder in camera mode to switch to video mode.
- 3 The video camera's viewfinder will appear on screen.
- 4 Holding the phone horizontally, point the lens towards the subject of the video.
- 5 Press the camera key  once to start recording.
- 6 **Rec** will appear at the bottom of viewfinder and a timer at the bottom showing the length of your video.
- 7 To pause the video touch  and resume by selecting .
- 8 Touch  on the screen or press the camera key  a second time to stop recording.

TIP! To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.

After you've shot your video

A still image representing your captured video will appear on screen. The name of the video is displayed at the bottom of the screen together with **eight** icons down the right side.

-  Touch to play the video.
-  Touch to send the video as a **Message** or **E-mail** or by **Bluetooth**.
-  Touch to edit the video.
-  Touch to edit the name of the selected video.
-  Touch to return to the previous menu.
-  Touch to delete the video you have just made, and confirm by touching **Yes**. The viewfinder will reappear.
-  Touch to shoot another video immediately. Your current video will be saved.
-  Touch to view the saved videos and pictures gallery.

Video camera

Adjusting the Exposure

Exposure defines the difference between light and dark (contrast) in an video.

- 1 Touch 
- 2 Slide the exposure indicator along the bar, left for a lower exposure, hazier video, or right for a higher contrast, sharper video.

Using the advanced settings

From the view finder touch  to open all the advanced settings options.

Colour effect - Choose a colour tone to use on your new video.
Off, Black & White, Negative, Sepia.

White balance - The white balance ensures that any white in your videos is realistic. In order for your camera to correctly adjust the white balance you may need to determine the light conditions. Choose from **Auto, Incandescent, Sunny, Fluorescent or Cloudy.**

Quality - Choose between **Super fine, Fine and Normal.**

The finer the quality, the sharper a video will be, but the file size will increase. As a result, you will be able to store fewer videos in the phone's memory.

Set time - Set a duration limit for your video.

TIP! If you choose MMS duration, try choosing a lower image quality to enable you to shoot a longer video.

Select storage - Choose whether to save your videos to the **Handset memory** or to the **External memory**.

Voice - Choose Mute to record a video without sound.

Hide Icons - Choose the camera settings icons to be hidden manually or automatically.

Reset settings - Reset all the video camera settings.

Watching your saved videos

- 1 In the view finder touch .
- 2 Your gallery will appear on screen.
- 3 Touch the video you want to view once to bring it to the front of the gallery.
- 4 Touch  on the video.

Your photos and videos

Viewing your photos and videos

- 1 Touch  on the camera preview screen.
- 2 Your gallery will appear on the screen.
- 3 Touch the video or photo to open it fully.

TIP! Flick left or right to view other photos or videos.

TIP! To delete a photo or video, open it and select . Touch **Yes** to confirm.

Using zoom when viewing a photo

When viewing photos, you can zoom in and out.

Adjusting the volume when viewing a video

To adjust the volume of a video while it is playing, touch the volume bar on the screen. Top after pressing the loudspeaker symbol. Alternatively, use the volume keys on the side of the phone.

Setting a photo as wallpaper

- 1 Touch the photo you want to set as wallpaper to open it.
- 2 Touch the screen to open the options menu.
- 3 Touch .
- 4 You can zoom in and out and move the cropped section of the picture using a thumbnail at the bottom of the screen.
- 5 When you are happy with the picture touch **Set**.
- 6 Choose from the options what you want to change: **All**, **Widget**, **Speed dial**.

Editing your photos

You can do lots of great things to your photos to change them, add to them or liven them up.

- 1 Open the photo you want to edit and touch  to show the options.
- 2 Touch the icons to alter your photo:
 -  Crop your photo. Choose a square or circular crop area and move your finger across the screen to select the area.
 -  Draw something on your photo, freehand. Select the line thickness from the four options, then the colour you want to use.
 -  Adding writing on a picture. See **Adding text to a photo**.
 -  Decorate your photo with stamps. Choose from the different stamps and touch your photo where you want to place them.

 Erase the editing you have done to the picture. You can choose the size of eraser you use.

 Touch to return to the gallery.

 Save the changes you have made to the photos. Select to save the changes over the **Original file**, or as a **New file**. If you select **New file**, enter a file name.

 Undo the last effect or edit you made to the photo.

 Touch to open further effect options including **Rotate**. There are also more advanced editing options. See **Adding a colour accent** and **Swapping the colours in a photo**.

 Touch to open the Filter options.

 This helps to adjust a picture taken using automatic colour, brightness etc.

Multimedia

You can store any multimedia files into your phone's memory so that you have easy access to all of your pictures, sounds, videos and games. You can also save your files to a memory card. The advantage of using a memory card is that you can free up space on your phone's memory.

To access the Multimedia menu, touch  then My stuff to open a list of folders storing all of your multimedia files.

Pictures

My images contains a list of pictures including default images pre-loaded onto your phone, images downloaded by you and images taken on your phone's camera.

Touch  to change the view from thumbnail view to list view.

Sending a photo

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **My images**.
- 3 Touch **Send** and choose from **Message**, **E-mail** or **Bluetooth**.
- 4 If you choose **Message** or **E-mail**, your photo will be attached to a message and you can write and send the message as normal. If you choose **Bluetooth**, Bluetooth will be turned on automatically and your phone will search for a device to send the picture.

Printing an image

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **My images**.
- 3 Select an image and touch .
- 4 Touch **Print via Bluetooth**.

Moving or copying an image

You can move or copy an image between the phone memory and the memory card. You might want to do this to either free up some space in one of the memory banks or to safeguard your images from being lost.

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **My images**.
- 3 Touch  and select **Move** or **Copy**.
- 4 You can mark/unmark the images by tapping it sequentially. Mark the image that you want to move or copy and touch **Copy/Move**.

Sounds

The **My sounds** folder contains the Downloaded sounds, **Default sounds** and **Voice recordings**. From here you can manage, send or set sounds as ringtones.

Videos

The **My videos** folder shows a list of downloaded videos and videos you have recorded on your phone.

Watching a video

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **My videos**.
- 3 Select a video to play.

Sending a video clip

- 1 Select a video and touch .
- 2 Touch **Send** and choose from **Message**, **E-mail** or **Bluetooth**.
- 3 If you choose **Message** or **Email**, your video clip will be attached to the message and you can write and send the message as normal. If you choose **Bluetooth**, Bluetooth turns on automatically and your phone will search for a device to send the video.

Multimedia

Games and Applications

You can install new games and applications to your phone to keep you amused when you have time to spare.

Installing a game/ application via local install

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **Others** or My memory card if external memory is inserted.
- 3 Select the file (*.jad or *.jar) to install. An application will be installed.

NOTE: The jad should contain its own jar.

Playing a game

- 1 Touch  and choose **Games & Apps** in the ENTERTAINMENT tab.
- 2 Touch **Games**.
- 3 Select a game to launch. GX500 comes with some preloaded application.

Data Wallet - This application is used to keep personal informations. (Bank Account / Credit Card / Loan / Email ID details)

LG Help Desk - This application has all India LG Mobile service centre / Call Centre numbers directory.

News Hunt - News Hunt is a unique mobile application designed to enable viewing and reading newspapers in the regional languages on the go.

Just Cricket - Just Cricket is a featured java application for mobile phone which provides online access for Flash simulation of live matches, Archive Matches etc...

Documents

From the **Documents** menu, you can view all of your document files. From here you can view Excel, Powerpoint, Word, Text and PDF files.

Transferring a file to your phone

Bluetooth is probably the easiest way to transfer a file from your computer to your phone. You can also use LG PC Suite via your sync cable.

To transfer using Bluetooth:

- 1 Make sure your phone and computer have Bluetooth switched on and are visible to one another.
- 2 Use your computer to send the file via Bluetooth.
- 3 When the file is sent you will have to accept it on your phone by touching **Yes**.
- 4 The file should appear in your **Documents** or **Others** folder.

Viewing a file

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **Documents**.
- 3 Select a document and touch to View.

Others

The **Others** folder is used to store files which are not pictures, sounds, videos, games or applications. It is used in the same way as the **Documents** folder. You may find that when you transfer files from your computer to your phone that they appear in the **Others** folder rather than the **Documents** folder. If this happens you can move them.

To move a file from **Others** to **Documents**:

- 1 Touch  and choose **My stuff** in the ENTERTAINMENT tab.
- 2 Touch **Others**.
- 3 Touch  and select **Move** then choose a file.
- 4 Touch **Move**, choose the destination folder from the list by touching the arrow icon. The screen will display **Moved** when the transfer is complete.

Multimedia

Music

Your LG GX500 has a built-in music player so you can play all your favourite tracks. To access the music player, touch  . Scroll through Entertainment to  . From here you can access a number of folders:

Recently played - View all of the songs you have played recently.

All tracks - Contains all of the songs you have on your phone.

Artists - Browse through your music collection by artist.

Albums - Browse through your music collection by album.

Genres - Browse through your music collection by genre.

Playlists - Contains all playlists you have created.

Shuffle tracks - Play your tracks in a random order.

Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or your sync cable.

You can also use LG PC Suite. To transfer using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and are visible to one another.
- 2 Select the music file on the other device and choose to send it via Bluetooth.
- 3 When the file is ready to be sent you should accept it on your phone by touching **Yes**.
- 4 The file should appear in **Music > All tracks**.

Playing a song

- 1 Touch  and choose **Music** in the ENTERTAINMENT tab.
- 2 Touch **All tracks**.
- 3 Select the song you want to play.
- 4 Touch  to pause the song.
- 5 Touch  to skip to the next song.
- 6 Touch  to skip to the previous song.
- 7 Touch  to return to the **Music** menu.

Creating a playlist

You can create your own playlists by choosing a selection of songs from the **All tracks** folder.

- 1 Touch  and choose **Music** in the ENTERTAINMENT tab.
- 2 Touch **Playlists**.
- 3 Touch **Add new playlist**, enter the playlist name and touch **Save**.

- 4 The **All tracks** folder will show all the songs in your phone. Touch all of the songs that you would like to include in your playlist; a tick box will show next to the track names.

- 5 Touch **Done**.

Using the radio

Your LG GX500 has an FM radio feature so you can tune into your favourite stations to listen to while on the move.

NOTE: You will need to insert your headphones in order to listen to the radio. Insert them into the headphone socket (this is the same socket that you plug your charger into).

Multimedia

Searching for stations

You can tune radio stations into your phone by searching for them either manually or automatically. They will then be saved to specific channel numbers so you don't have to keep re-tuning. You can save up to 48 channels in your phone. You must first attach the headset to the phone as this acts as the antenna.

To auto tune:

- 1 Touch  and choose **FM radio** in the ENTERTAINMENT tab.
- 2 Touch .
- 3 Touch **Auto scan**. Then the stations will be automatically found and allocated to a channel in your phone.

Resetting channels

- 1 Touch  and choose **FM radio** in the ENTERTAINMENT tab.
- 2 Touch .
- 3 Choose **Reset Channel** to reset the current channel or choose **Reset all Channels** to reset all of the channels. Each channel will return to the starting 87.5 MHz frequency.

Utilities

Recording a sound or voice

- 1 Touch  and choose **Voice recorder** in the UTILITIES tab.
- 2 Touch  to begin recording.
- 3 Touch  to end recording.
- 4 Touch  to listen to your recording.

Using your calculator

- 1 Touch  and choose **Tools** in the UTILITIES tab.
- 2 Touch **Calculator**.
- 3 Touch the numeric keys to input numbers.
- 4 For simple calculations, touch the function you require (+, -, ×, ÷), followed by =.
- 5 For more complex calculations, touch  and choose from **sin, cos, tan, log, ln, exp, deg** or **rad** etc.

Converting a unit

- 1 Touch  and choose **Tools** in the UTILITIES tab.
- 2 Touch **Unit converter**.
- 3 Choose whether you would like to convert **Currency, Area, Length, Weight, Temperature, Volume** or **Velocity**.
- 4 You can then select the unit, and enter the value you would like to convert from, followed by the unit you would like to convert to.

Adding a city to your world time

- 1 Touch  and choose **Tools** in the UTILITIES tab.
- 2 Touch **World clock**.
- 3 Touch the , followed by **New city**. Start typing the name of the city you require and it will show at the top of the screen.

Utilities

Using the stopwatch

- 1 Touch  and choose **Tools** in the UTILITIES tab.
- 2 Touch **Stopwatch**.
- 3 Touch **Start** to begin the timer.
- 4 Touch **Lap** if you want to record a lap time.
- 5 Touch **Stop** to end the timer.
- 6 Touch **Resume** to restart the stopwatch at the time you stopped it at, or touch **Reset** to begin the time again.

Adding an item to your calendar

- 1 Touch  and choose **Organiser** in the UTILITIES tab.
- 2 Touch **Calendar** then touch **Add event**.
- 3 Touch **Category** then choose from **Appointment**, **Anniversary** or **Birthday**.
Check the date and enter the time you would like your event to begin.

- 4 For appointments and anniversaries enter the time and date your event finishes in the lower two time and date boxes.
- 5 If you would like to add a subject or a note to your event, touch **Note** and type in your note, followed by **Save**.
- 6 Set **Alarm** and **Repeat**.
- 7 Select **Save** and your event will be saved in the calendar. A square cursor will mark the day that any events have been saved to and a bell will ring at the start time of your event, so that you can stay organised.

TIP! Message option in Calendar module will allow the sender to schedule messages.

The sender can send desired SMS after hours, after days and after years.

Adding an item to your task list

- 1** Touch  and choose **Organiser** in the UTILITIES tab.
- 2** Touch **Tasks** then touch **Add task**.
- 3** Set the date for the to do item, add notes and select a priority level: **High**, **Medium** or **Low**.

Date finder

Date finder is a handy tool to help you calculate what the date will be once a certain number of days have passed.

Settings

Calendar settings - You can set the configurations to view the calendar.

Send all organiser data via Bluetooth - You can send all the data in your calendar and/or Tasks from your phone to other phones by using Bluetooth.

Memory info. - You can view the information of available memory regarding Calendar, Tasks, Memo and Secret memo.

Clear all - You can delete all data regarding Calendar, Tasks, Memo and Secret memo.

PC Suite

You can synchronise your PC with your phone. This will ensure all your important details and dates match, and also act as a back up to help put your mind at ease.

TIP! You will need to install the application PC Suite provided on the CD-ROM or available for download from www.lgmobile.com PRODUCTS > Manual & Software > Go to Manual & S/W Download Section.

Caution! If installation guide message is not displayed in your PC, please check your CD-ROM setting on Windows.

- 5 Insert the supplied CD-ROM or the click the Download button to directly download the LG PC Suite program from the internet.
- 6 Click on the LG PC Suite Installer which will appear on your screen.

Installing the LG PC Suite on your computer

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode** and click **PC Suite**.
- 3 Connect handset and PC via USB cable and wait for a while.
- 4 Installation guide message will be displayed on the computer screen.

Connecting your phone and PC

- 1 From the home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode**.
- 3 Touch **PC Suite**.
- 4 Connect the handset and PC via USB cable and wait for a while. PC Suite runs automatically.

Backing up and restoring your phone's information

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the **Backup** icon, and select **Backup or Restore**.
- 3 Choose whether to back up **Contacts/Calender/Todo/Memo/photo/video**. Select the location you want to back up the information to, or restore it from. Click **OK** button then Back up or Restore Button respectively then press Finish button.
- 4 Your information will be backed up.

Viewing phone files on your PC

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the Manage Photos, Videos or Music icon.
- 3 Images, audio files and videos you have saved on your phone will be displayed on the screen in the LG Phone folder.

TIP! Viewing the contents of your phone on your PC helps you to manage files you no longer need.

PC Suite

Synchronising your contacts

- 1 Connect the phone to your PC.
- 2 Click on the **Contacts** icon.
- 3 Click **Sync Contacts** button.
Welcome to LG Air Sync Service will be displayed > Press Start Button > Select Contacts Sub options (Include outlook contacts or call logs are transferred from the phone during sync > Press Next > Do you want to proceed pop up > next > Select Contacts > Press Sync Now).

Synchronising the messages

- 1 Connect the phone to your PC.
- 2 Click on the Messages icon.
- 3 All your phone messages will be displayed in folders on the screen.

- 4 Use the toolbar at the top of the screen to edit and rearrange messages.

Music Sync

This menu lets you add music to your GX500. Before you start transferring music from your PC to your phone, make sure your computer has the following set-up and accessory is at hand:

- Microsoft Windows XP or Vista
- Windows Media Player 10 or above
- USB data cable
- microSD card (If you wish to use external memory as the music storage.)



WARNING: Do not disconnect your phone during the transfer.

Transferring music using Windows Media Player

- 1 From the home screen select  , then scroll through **Connectivity** in the **Settings** tab.
- 2 Select **USB connection mode** and choose **Music sync**.
- 3 Connect your handset and PC using a compatible USB cable.
- 4 When you try to connect the handset to your PC, your handset will read: "Music Sync" followed by Connected.
- 5 The PC will prompt you to launch your preferred music management software.
- 6 Select Window Media Player.
- 7 Go to the Sync Tab, then drag and drop the music you wish to transfer to your handset into the **Sync List** panel.
- 8 Click on the **Start Sync** button. This starts the transfer process.

 **WARNING:** Do not disconnect your phone during the transfer.

DivX Converter

Install the DivX converter, which is supplied on the same CD-ROM as the PC Suite software. DivX will convert media files on your PC to a format that lets you upload them and view them on your phone.

Once installed, select **DivX** from the Program Files on your PC, then **DivX converter** followed by Converter.

Use the arrows in the application to change the conversion format to Mobile. If you right click on the application box and select **Preferences**, you can change the location where the converted files are saved.

Drag and drop the files into the application for initial analysis. Then select **Convert** for the process to begin. When the process is complete a Conversion complete pop up will be displayed.

NOTE: GX500 doesn't support Divx file format.

PC Suite

ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX, Inc. This is an official DivX Certified device that plays DivX video. Visit www.divx.com for more information and software tools to convert your files into DivX video.

ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play DivX Video-on-Demand (VOD) content. To generate the registration code, locate the DivX VOD section in the device setup menu. Go to vod.divx.com with this code to complete the registration process and learn more about DivX VOD.

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The web

Browser

Browser gives you a fast, full colour world of games, music, news, sport, entertainment and loads more, straight to your mobile phone. Wherever you are and whatever you're into.

Opera Mini

GX500 supports Opera Mini 5 browser which is a Java application that can be accessed from the Browser menu or from the Games&Apps menu in your phone. Some of the salient features of this browser are Multiple Windows, Security, Touch zooming, Book Marks, History, Saved Pages, Speed Dial.

NOTE: To browse using Opera Mini 5, Data Connection is required.

Accessing the web

- 1 Touch  and choose **Browser** in the UTILITIES tab.
- 2 To access the browser homepage directly, select **Home**. Alternately select **Enter address** and type in your desired URL, followed by **Connect**.

NOTE: An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

The web

Adding and accessing your bookmarks

For easy and fast access to your favourite websites, you can add bookmarks and save web pages.

- 1 Touch  and choose **Browser** in the UTILITIES tab.
- 2 Select **Bookmarks**. A list of your Bookmarks will appear on the screen.
- 3 To add a new bookmark, select  and touch **Add bookmark**. Enter a Title for your bookmark followed by the URL.
- 4 Touch **Save**. Your Bookmark will now appear in the list of bookmarks.
- 5 To access the bookmark simply touch the bookmark and then touch Connect. You will be connected to your bookmark.

Using RSS reader

RSS (Really Simple Syndication) is a family of web feed formats used to publish frequently updated content such as blog entries, news headlines or podcasts. An RSS document, which is called a feed, web feed, or channel, contains either a summary of content from an associated web site or the full text.

RSS makes it possible for people to keep up with their favourite web sites in an automated manner that is easier than checking them manually.

The user subscribes to a feed by entering the feed's link into the reader or by clicking an RSS icon in a browser that initiates the subscription process. The reader checks the user's subscribed feeds regularly for new content, downloading any updates that it finds.

Saving a page

- 1 Access your required webpage as described above.
- 2 Touch  and select **Save this page**.
- 3 Enter a name for the webpage so you can easily recognise it.
- 4 Touch **Save**.

TIP! This menu will also allow you to edit titles of saved pages, protect or unprotect the screen memo, and delete saved pages.

Accessing a saved page

- 1 Touch  and choose **Browser** in the UTILITIES tab.
- 2 Select **Saved pages**.
- 3 Select the required page and it will open.

Viewing your browser history

- 1 Touch  and choose **Browser** in the UTILITIES tab.
- 2 Select **History**. A list of web page titles you have accessed recently will be displayed. To access one of these pages, simply select the required page.

Changing the web browser settings

- 1 Touch  and choose **Browser** in the UTILITIES tab.
- 2 Select **Settings**.
- 3 You can choose to edit **Profiles, Appearance settings, Cache, Cookies, Security**.

The web

Using your phone as a modem

Your GX500 can be used as a modem for your PC, giving you email and internet access even when you can't connect using wires. You can use either the USB cable or Bluetooth.

Using the USB cable:

- 1 Ensure you have the LG PC Suite installed on your PC.
- 2 Connect your GX500 and your PC using the USB cable and launch the LG PC Suite software.
- 3 Click **Internet Kit** on your PC. Then click **New button** and select **Modem**.
- 4 Choose **LG Mobile USB Modem** and select **OK**. It will now appear on screen.
- 5 Write the Profile that can connect to the Internet and save the values.
- 6 The profile that you create will appear on your PC screen. Select it and click **Connect**. Your PC will connect through your GX500.

Using Bluetooth:

By pairing your GX500 and another device, you can set up a passcode protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the Settings menu.
- 2 Touch Search.
- 3 Your GX500 will search for devices. When the search is completed, Refresh will appear on screen.
- 4 Choose the device you want to pair with and select **OK**.
- 5 Your phone will then connect to the other device, on which a new default passcode will be created to this connection.
- 6 Your passcode protected Bluetooth connection is now ready.

Settings

Within this folder you can adapt your settings to make your GX500 personal to you.

Using Dual SIM-card menu

To select or change the SIM-card, press  and then scroll through SETTINGS Tab, then select .

Personalising your profiles

You can quickly change your profile on the standby screen. Simply touch the status summary bar on the top and touch the profile tab.

Using the settings menu you can personalise each profile setting.

- 1 Press  and then scroll through SETTINGS Tab.
- 2 Touch **Profiles** and then choose the profile you want to edit.
- 3 You can then change all of the sounds and alert options available in the list.

Changing your screen settings

- 1 Press  and then scroll through SETTINGS Tab.
 - 2 Touch  and then choose from:
 - Wallpaper** - Choose the theme for your standby screen.
 - Top Menu** - Choose the style of the top menu.
 - Lock screen** - Choose the style of the lock screen.
 - Dialling** - Adjust the number size.
 - Font** - Adjust the font size.
 - Brightness** - Adjust the screen brightness.
- NOTE:** The longer the backlight is on for, the more battery power is used and you may need to charge your phone more often.
- Greeting message** - Choose on or off and fill in the greeting message.
- Start-up/Shut down** - Choose the image for your start-up/shut down screen.

Settings

- 3 Touch **Save** to save your settings.

Changing your phone settings

Enjoy the freedom of adapting how your GX500 works to your own style.

TIP! To scroll through a list of options, touch the last item visible and slide your finger up/right the screen. The list will move up/right so more items are visible.

- 1 Press  and then scroll through SETTINGS Tab.
- 2 Touch  then choose from the list below.
 - Date & Time** - Adjust your date and time settings or choose to auto update the time when you travel or for daylight saving.
 - Power save** - Choose to switch the factory set power saving settings **Off**, **Night only**, **Always on**.
 - Touch settings** - Change the touchpad value settings.

Languages - Change the language of your GX500's display.

Motion silent - Make the GX500 go into the mute or snooze settings by flipping it over when it is ringing.

Auto key lock - Lock the keypad automatically in standby screen.

Security - Adjust your security settings, including PIN code request, handset lock, change codes and Anti theft Mobile tracker.

Memory info - You can use memory manager to determine how each memory is used.

Reset settings - Reset all the settings to their factory definitions.

Information - View the technical information for your GX500.

TIP! Anti-theft Mobile tracker (ATMT)

- Touch **Security** and **ATMT**. When the handset is stolen, handset sends the SMS to the numbers configured by real owner. User has to configure the ATMT settings with Owner Name, Alternate no (1), Alternate no (2) etc. Default ATMT code is "000000"
- ATMT SMS will contain information about the stolen phone IMEI, current location & number of the person who is using that handset.

Network settings

Select Network - If you set to **Automatic**, GX500 automatically searches for the network and registers the handset to the network. This is recommended for best service and quality. If you set to **Manual** all the currently available networks are shown and you can select one of them for registration. If the registration of the network has failed, the network lists are displayed again and you can select any other one for registration.

NOTE: When your handset loses the network in manual mode, the popup message to select the available network will be shown on the Idle screen.

Preferred lists - If the network is searching automatically, you can add a preferred network to be connected to.

Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. If you want to change any settings, use this menu.

Touch  and choose **Connectivity** in the SETTINGS tab.

Settings

Connectivity Settings

Internet profiles - This menu shows the Internet profiles. You can create new profiles, delete or edit them however, you cannot delete or edit default configurations depending on country variant.

Access points - Your network operator has already saved this information. You can add new access points using this menu.

Packet data conn. - Choose when your device should be connected to network for packet data.

USB connection mode - Choose Data service and synchronise your GX500 using the LG PC Suite software to copy files from your phone. If you use **Music sync** with Windows Media Player, select **Music sync** in this menu. **Music sync** is only available for music content.

Java settings - Allows you to set profiles for connections made by Java programs and to view certificates.

Using memory manager

Your GX500 has three memories available: the phone, the SIM Card and an external memory card (you may need to purchase the memory card separately).

You can use memory manager to determine how each memory is used and see how much space is available.

Touch  and choose **Phone settings** in the SETTINGS tab then **Memory info**.

Handset common memory - View the memory available on your GX500 for Pictures, Sounds, Video, Flash, MMS, Email, Java applications and others.

Handset reserved memory - View the memory available on your handset for Text msg, Contacts, Calendar, Tasks, Memo, Alarm, Call history, Bookmarks and Miscellaneous items.

SIM (SIM1/SIM2) memory - View the memory available on your SIM Card.

External memory - View the memory available on your external memory card (you may need to purchase the memory card separately).

Primary storage setting - Choose the location you prefer items to be saved to between Handset and External memory.

Sending and receiving your files using Bluetooth

Bluetooth is a great way to send and receive files as no wires are needed and connection is quick and easy. You can also connect to a Bluetooth headset to make and receive calls.

To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send**.
Choose **Bluetooth**.

3 If you have already paired the Bluetooth device, your GX500 will not automatically search for other Bluetooth devices. If not, your GX500 will search for other Bluetooth enabled devices within range.

4 Choose the device you want to send the file to.

5 Your file will be sent.

TIP! Keep an eye on the progress bar to make sure your file is sent.

To receive a file:

- 1 To receive files your Bluetooth must be both **On** and **Visible**. See Changing your Bluetooth settings on the right for more information.
- 2 A message will prompt you to accept the file from the sender. Touch **Yes** to receive the file.
- 3 You will see where the file has been saved and you can choose to **View** the file or **Use as wallpaper**. Files will usually be saved to the appropriate folder in your Media Album.

Settings

Changing your bluetooth settings:

- 1 Touch  and choose **Bluetooth** in the SETTINGS tab.
- 2 Touch  and choose **Settings**.

Make your changes to:

My device visibility - Choose to be **Visible** or **Hidden** or **Visible for 1 min.**

My device name - Enter a name for your GX500.

Supported services - Choose how to use Bluetooth in association with different services.

My address - Show your Bluetooth address.

Pairing with another Bluetooth device

By pairing your GX500 and another device, you can set up a passcode protected connection. This means your pairing is more secure.

- 1 Check your Bluetooth is **On** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your GX500 will search for devices. When the search is completed **Refresh** will appear on screen.
- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you should enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

Using a Bluetooth headset

- 1 Check your Bluetooth is **On** and **Visible**.
- 2 Follow the instructions that came with your headset to place your headset in pairing mode and pair your devices.

- 3 Touch **Ask before connect** or **Always connect** and touch **Yes** to Connect now. Your GX500 will automatically switch to Headset profile.

Wi-Fi

Wireless Manager allows you to manage Internet connections via Wi-Fi (Wireless LAN) on your device.

It allows the phone to connect to local wireless networks or access the Internet wirelessly. Wi-Fi is faster and has a greater range than Bluetooth wireless technology and can be used for fast emailing and Internet browsing.

NOTE: The GX500 supports WEP and WPA-PSK/2 encryption, but not EAP or WPS encryption. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this pop-up window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator.

Software Upgrade

LG Mobile Phone Software Upgrade Program

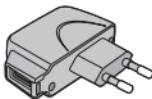
For more information on installing and using this program, please visit <http://update.lgmobile.com>

This feature allows you to upgrade your software to the latest version quickly and conveniently on the Internet without needing to visit our service centre. The mobile phone software upgrade program requires the user's full attention for the duration of the upgrade process, so please be sure to check any instructions and notes that appear at each step before proceeding. Please note that removing the USB data communication cable or batteries during the upgrade may seriously damage your mobile phone. The manufacturer takes no responsibility for loss of data during the upgrade process, so you are advised to note down any important information in advance for safekeeping.

Accessories

These accessories are supplied with GX500.

Charger



Data cable
and CD



Battery



User Guide



Stereo
headset



NOTE:

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further inquiries.



WARNING: When the protection film is attached on the touch window, touch sensitivity might decrease.

Network service

The wireless phone described in this guide is approved for use on the GSM 850, E-GSM 900, DCS 1800 and PCS 1900 network.

A number of features included in this guide are called Network Services. These are special services that you arrange through your wireless service provider. Before you can take advantage of any of these Network Services, you must subscribe to them through your service provider and obtain instructions for their use from your service provider.

Technical data

General

Product name: GX500

System: GSM 850 / E-GSM 900
/ DCS 1800 / PCS 1900

Ambient Temperatures

Max: +55°C (discharging),
+45°C (charging)

Min: -10°C

Declaration of Conformity



LG Electronics

Suppliers Details

Name

LG Electronics Inc

Address

LG Electronics Inc. LG Twin Towers 20,
Yeouido-dong, Yeongdeungpo-gu, Seoul, Korea 150-721

Product Details

Product Name

GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad band Terminal Equipment

Model Name

GX500

Trade Name

LG

CE 0168 !

Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-01 V1.6.1, EN 301 489-07 V1.3.1, EN 301 489-17 V1.3.2
EN 301 511 V9.0.2
EN 50360:2001 EN62209-1:2006
EN 60950-1:2001
EN300328 V1.7.1

Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Forsyth House-Churchfield Road - Walton-on-Thames Surrey - KT12 2TD , United Kingdom

Notified Body Identification Number : 0168

Declaration

I hereby declare under our sole responsibility
that the product mentioned above to which this
declaration relates complies with the above
mentioned standards and Directives

LG Electronics Logistics and Services B.V.
Veluwezoom 15, 1327 AE Almere, The Netherlands

Name	Issued Date
Seung Hyoun, Ji / Director	12. Feb. 2010

Signature of representative

Trouble Shooting

This chapter lists some problems that you might encounter while using your phone. Some problems require that you call your service provider, but most of problems you encounter are easy to correct yourself.

Message	Possible causes	Possible Corrective measures
SIM error	There is no SIM card in the phone or you may have inserted it incorrectly.	Make sure that the SIM card is correctly inserted.
No connection to the network	Signal weak Outside GSM network	Move higher to a window or open space. Check service provider coverage map.
Codes do not match	When you want to change a security code you have to confirm the new code by entering it again. The two codes that you have entered do not match.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider or registration required	Contact your Service Provider.
Calls not available	Dialling error New SIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.

Trouble Shooting

Message	Possible causes	Possible Corrective measures
Phone cannot be switched on	On/Off key pressed too briefly	Press On/Off key for at least two seconds.
	Battery empty Battery contacts dirty	Charge battery. Check charging indicator in the display. Clean contacts.
Charging error	Battery totally empty Temperature out of range	Charge battery. Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check power supply and connection to the phone. Check the battery contacts, clean them if necessary.
	No mains voltage	Plug in to a different socket or check voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger Battery defective	Only use original LG accessories. Replace battery.
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The Fixed dial number function is on.	Check settings.



WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit, whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units.
7. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
8. The warranty is void in case the serial no./IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
9. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
10. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier.
11. Warranty does not cover accessories external to the equipment supplied by the dealer.
12. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and / or suits related to or arising out of this agreement.

Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

LG 24 x 7 CALL CENTER OPERATIONS	
1800-180-9999 <small>(Toll Free)</small>	5757554 <small>(Send SMS)</small>
www.lgindia.com	
	lgservice@lgindia.com

BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEIL, 233-234 Platinum Plaza, Judges Bunglow Road, Bodakdev Road, Ahmedabad - 51	079	40040013 / 14
2	Aizawl	LGEIL, Block 1st Floor, P.C Chittaray Market, Rambandhu Tal, GT Road (E) Aizawl - 713303	0941	3262009 / 3262010
3	Aurangabad	LGEIL, 302 CICO No. 3, Opp Hotel Rangini, Jala Road, Aurangabad - 431003	0245	2474051 / 3209436 / 3209437 / 3209418
4	Bangalore	LGEIL, No. 914, 2nd Flr, 5th Venkateshwara Garden, Opp. SP Petrol Pump, KMF Road, Koramangala, Bangalore - 560095	080	4114545 / 4114479 / 4114475 / 3081054 / 3091053
5	Bhopal	13A Vignes Warehousing Corporation, Sector-6 Govindpura Industrial Area, JK Road, Bhopal	0759	4062600 / 3092938 / 3595804
6	Bhubaneswar	LGEIL, Plot No. 02, 1st Flr., Baupi Nagar, Bhubaneswar - 751009	0674	2511430 / 2536246 / 3366525 / 3966526
7	Chandigarh	LGEIL, S.C.O No. 142-143, 3rd Floor, Sector-34A Chandigarh - 160002	0172	5087389 / 90 / 5089107 / 3256001 / 3256003
8	Chennai	LGEIL, A411, 2nd Avenue, Faima Tower, Anna Nagar West, Chennai - 600014	044	6551050 / ~ 04
9	Cochin	LGEIL, 401/170, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2360743 / 2371744 / 2371048 / 4027444 / 402755
10	Coimbatore	LGEIL, 250a, Samgarh Main Road, Kannaiyur Nagar, Coimbatore - 641027	0422	2332197 / 2332195 / 2332506 / 30943 / 319457
11	Dehradun	LGEIL, M-22, Mobewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213 / 285
12	Delhi	LGEIL, A-27, Mohan Co-operative Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghazipur	LGEIL, J-10, ROC, Rangaraj Ghazipur - 201001	0120	981154151 / 3 / 64 / 65
14	Goa	LGEIL, Plot No-B-3A-04-Rego Baug, Alto Santacruz, Bambole, Goa - 408	0832	3234955 / 3294956 / 3294759
15	Gurgaon	LGEIL, II nd Flr A, Block, Centre Point Bldg, Sushant Lok, Ph.2, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4226971 / 4047460
16	Guwahati	LGEIL, Shantinir Bhawan, C.K Agarwalla Path, Chankukuri, Guwahati - 781008	0965	2663895 / 2666955 / 2665983 / 2665894
17	HUBLI	LGEIL, 603-18, Ravi Nagar Road, Behind Renuka Perali Pump, Gokul Road, Hubli - 580030	0836	4252051 / 52 / 2337251 / 52
18	Hyderabad	LGEIL, 1st Floor, Survey No.54, Pilla Reddy Building, Yakkampur Main Road Kharhara, Secunderabad - 500024	040	27811752 / 33 / 34
19	Indore	LGEIL, 5/Fth, 304 Barsi Trade Center, 5/F M.M. Road, Indore - 452003	0731	4065923 / 24 / 4022157
20	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	511118 / 511328 / 510595
21	Jalandhar	LGEIL, Village Khajuria, Near Howali Railway Station, Jalandhar, Phagwara Highway, GT Road, Jalandhar	01820	502667 / 508062 / 502668
22	Jammu	LGEIL, Post No.-52, Yard No. 6, Transport Nagar, Nowrang, Jammu - 180006	0191	23747420 / 2477419 / 2474396 / 2474384
23	Jodhpur	LGEIL, 2201-AV/212-Bil/2, BIEC Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEIL, 1, Ho-Chi-Minh-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	23886250 / 51 / 52
25	Kundli	LGEIL, Sunshine Enterprises, Sunder Cold Storage, Giri Kamal Road, Kundli - Sonipat	0130	221601 / 02 / 03
26	Lucknow	LGEIL, B-537, Hari Kunj, Keenav Nagar, Saptar Road, Lucknow - 226020	0522	2757588 / 39 / 2759121
27	Ludhiana	LGEIL, Village Jhanta, Near Badwali Railway Station, Opp Yenepura Road, Ludhiana	0161	284413 / 19
28	Mumbai	LGEIL, Trade Star, 4th Floor, A/W Wing, B.Nagar, Andheri (E), Mumbai - 400059	022	28353882 / 2887
29	Nagpur	LGEIL, Sa Road No. 15, Behind Mats Workshop, MDC Hinga, Nagpur - 440016	0704	2351201 / 235122
30	Patna	LGEIL, 2nd Floor, Arkit Chandra Deep Complex, Bander Bagicha, Near Samar Hotel, Patna - 800001	0612	3289156
31	Pune	LGEIL, 105-106, Premium Point, GM Road, Opp Modern High School, IInd Floor, Shivali Marg, Pune - 411005	029	66590100 / 732
32	Raipur	LGEIL, Nastham Compound, Shyam Nagar, Katora Talab, Raipur (C.G)	0771	4051171 / 4051740 / 4048745
33	Ranchi	LGEIL, 4/F, Commerce Tower, Opp. Gopur Church Complex, Main Road, Ranchi	0651	3294026 / 231815 / 3090426
34	Surat	LGEIL, 1001-1004, Assoon Plaza, 1/Fr Anand Mahal Road, Behind Bhukha Bhavan School, Adajan, Surat - 395095	0261	2731082 / 83 / 84
35	Thane	LGEIL, Gali Shop No. 206-207, 2nd Flr, Sai Plaza, Above Kavay Sales Opp. Cine Wanda Mall, Gudbere Road, Thane(West) - 400607	022	25470633 / 2637
36	Varanasi	LGEIL, Pama Complex, DLW, Lahartara Road, Shivdaspur, Mandawali, Varanasi UP - 221002	0542	2373432 / 36 / 37
37	Vijaywada	LGEIL, Door No.32-217, Rathanambari Street, Prajapati Nagar, Vijaywada - 520010, Andhra Pradesh	0866	2497383 / 87
38	Warangal	LGEIL, HOUSE NO. 1-8-596 / FRST FLOOR, BESIDE HDFC BANK NAKKAL GUTTA, HANAMAKONDA-506001 (WARANGAL)	0870	2511455

Dealer name with Stamp Dealer address

IMEI No. Date of sale Serial no.

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.



CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.

**2nd Floor, 9B, DLF Cyber City, Phase-III,
Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,
Phase-III, Gurgaon - 122002.
Haryana

Dear Sir,

RE: Loss of mobile phone no.:

MAKEMODEL

This is to inform that my mobile phone has been lost due to theft on
.....at.....FIR/DD entry has been lodged
with Police Station. I am enclosing the Claim
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name



General Insurance



CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name _____

Present Address _____

Tel. No.

Make & Model of the Handset

Invoice No. _____ Date of Purchase _____

Dealer Name _____

Address _____

Date of Theft _____ Time _____

Place of Theft

Details of the net

FIR No./DD No. _____ Date _____

Police Station

Block the SIM card within 3 days YES NO

Block the SIM Card within 15 days YES NO

DATE _____ **PLACE** _____ **SIGNATURE OF CUSTOMER** _____

PLACE _____ **SIGNATURE OF CUSTOMER** _____

TERMS AND CONDITIONS:

POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
 2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
 3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
 4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%



CLAIM PROCESSING DOCUMENTS

In the event of handset loss, the buyer should follow the understated procedure:

- a)
 - (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
 - (ii) Block the SIM Card with your service provider within 3 days.
 - (iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
 - (i) Original Invoice & Cash Memo.
 - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
 - (iii) Translation of vernacular documents in English/Hindi.
 - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.



Note: In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : customercare@cholams.murugappa.com



DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No..... in full and final discharge of our claim, the sum of (in words)
Rs.

Signature of Insured /Customer
across revenue stamp

Affix Re.1 revenue stamp

Date:

Place:

Customer Information Center

For any query related to the after sales service and customer support please contact us at below details

**LG****24 x 7 CALL CENTER OPERATIONS****1800-180-9999**

CALL

(Toll Free)

**5757554**

SMS

(Send SMS)

**www.lgindia.com****lgservice@lgindia.com**

