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OWNER'S MANUAL LG510

LG Electronics



# OWNER'S MANUAL LG510

Please read this manual carefully before operating your set and retain it for future reference.

P/NO : MMBB0273729(1.1)

[www.lg.com](http://www.lg.com)

Bluetooth QD ID B016018



Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

# LG510 User Guide

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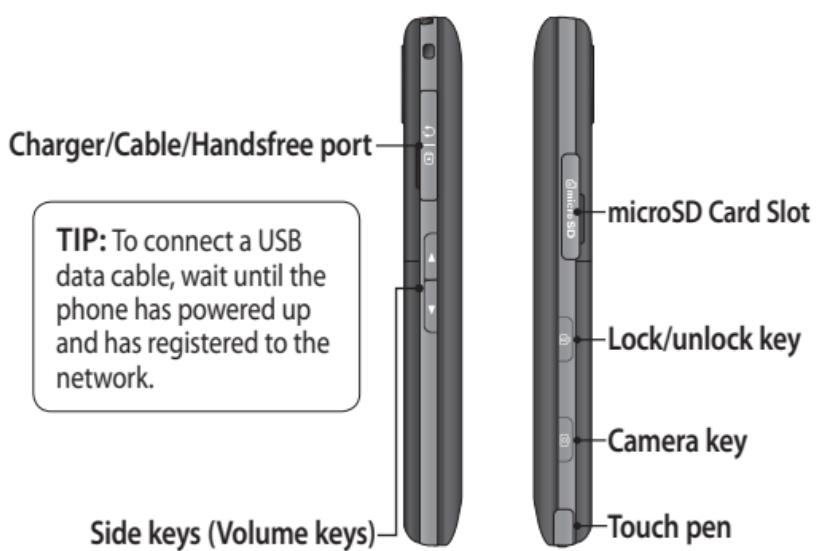
# Getting to know your phone

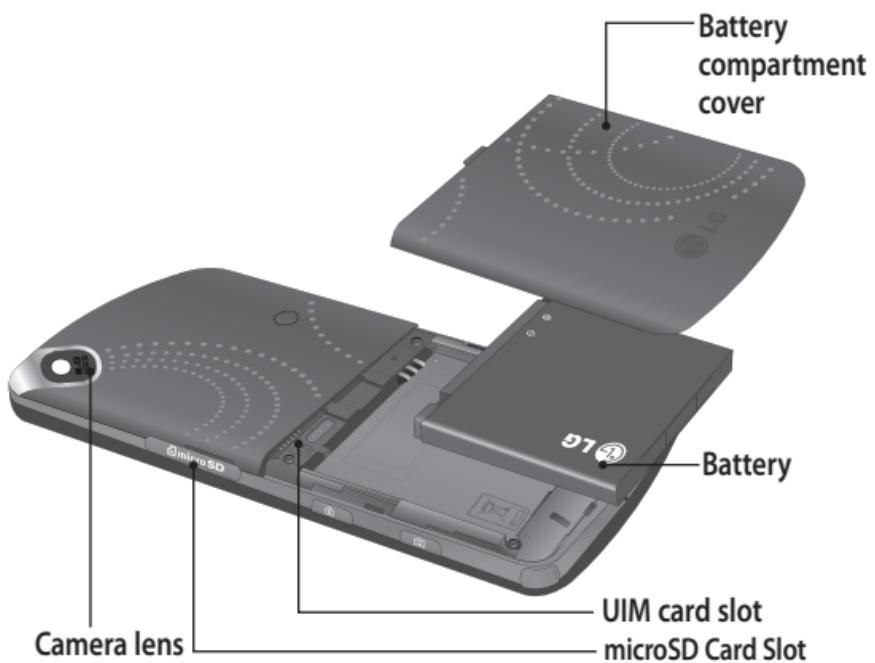
**⚠ Caution:** Placing a heavy object on your mobile phone or keeping it in your pocket may affect the functions of its LCD display and touch screen.



- Answer key**  
Make or answer a call.
- Clear key**  
Delete texts or digits from the display and return to the upper-level menus.
- End/Power key**  
Press and hold it to power on or off your mobile phone.  
Press it to end a conversation or reject an incoming call.  
Press it to return to the standby screen.

# Getting to know your phone





# Installing the UIM and battery

## 1 Removing battery compartment cover

As shown in the figure below, remove the battery compartment cover.



## 2 Removing battery

Lift the battery bottom and take it out from the battery compartment.



## 3 Installing UIM card

Insert the UIM card into the UIM card slot. Ensure that the golden contact area faces downwards.



**⚠ Caution:** Do not take out the battery when your mobile phone is powered on to avoid damaging your mobile phone.

## 4 Installing battery

Insert the battery top into the top of the battery compartment. Ensure that the battery contact point aligns with the top of the battery compartment. Press the battery bottom until the battery clicks into place.



## 5 Installing battery compartment cover

Slide the battery compartment cover along the bottom of your mobile phone until it clicks into place.



## 6 Charging

Open the cover of the charger slot on the side of the . Insert the charger and plug it into a mains electricity socket. Your LG510 needs to be charged until "Charging Complete!" appears on screen.



# microSD card

## Installing microSD card

Using a microSD™ card can expand the available storage space of your mobile phone.

To insert a microSD card, insert it into the card slot until it clicks into place. Ensure that the golden contact area faces upwards, as shown in the figure.



## Formatting microSD card

If your microSD card has been formatted, you can use it. If you microSD card is not formatted, format it first.

- 1 Touch on the standby screen, and then touch and select **Phone settings**.
- 2 Place your finger on the touch screen and apply gentle upward pressure to scroll the list up, then touch **Memory status** and select **Format External U\_Disc**.
- 3 Enter the lock code to format your microSD card. Your card will then be formatted and ready to use.

**NOTE:** The default lock code is 0000.

# Menu map

Touch  on the standby screen to open menus. From here you can access further menus: **Communicate**, **Entertainment**, **Utilities** and **Settings**.

## Communicate

-  Internet
-  Dialing
-  Speed dials
-  Contacts
-  Call manager
-  Messages

## Entertainment

-  My stuff
-  Camera
-  MP3
-  Game
-  FM Radio

## Utilities

-  Organizer
-  Alarm
-  Voice recorder
-  Calculator
-  Tools

## Settings

-  Sounds/Vib
-  Display
-  Phone settings
-  Touch settings
-  Bluetooth
-  USB Connection

# Standby screen

Whenever your LG510 is not in use it will return to standby screen. From here you can access all the menu options, make a quick call and view the status of your phone as well as many other things.

## Touch screen tips

The home screen is also a great place to get accustomed to the touch screen.

To select an item, touch the icon accurately. Your LG510 will vibrate slightly when it recognises you've touched an option.

To scroll through lists, touch the last item visible and slide your finger up the screen. The list will move up so more items are visible.

- There's no need to press too hard, the touchscreen is sensitive enough to pick up on a light, yet firm, touch.
- Use the tip of your finger to touch the option you want. Be careful not to touch any other options around it.
- When the screen back light is off, press the Unlock/Lock key  on the right hand side to bring back the home screen.

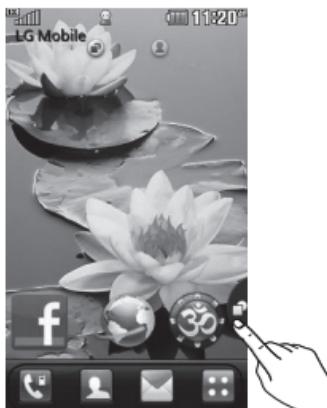
- Don't cover the phone with a case or cover. The touchscreen won't work with any material covering it.

- Touch , tap  and select  to adjust the touch screen's vibration, sound, and calibration. If the touch screen is not responding as you expect, calibrate the screen for touch accuracy.

There are two types of standby screen. Flick left or right to change the standby screen.

## Widget idle

When you touch , the mobile widget panel appears.



Quick keys



Mobile widget

## Shortcut keys

Shortcut keys provide easy, one-touch access to your most used functions.

 Touch to open the full top menu which is divided into four vertical sub-menus. Touch each sub-menu's tab to view further options.

 Touch to bring up the touch dialling pad to make a call. Input the number as you would using a normal key pad and touch **Call** or press the  hard key.  
• Touch and hold 

activate/deactivate manner mode.

- Touch and hold  to lock the phone.



Touch to access the Messaging options menu, From here you can create a new SMS or view your message folder.

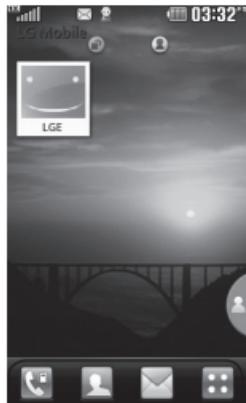


Touch to open your address book. To search for the number you want to call, enter the name of the contact at the top of the screen using the touchpad. You can also create new contacts and edit existing ones.

# Standby screen

## Hello UI

When you touch , Hello UI widget panel appears.



**Hello UI Contacts Options:**  
Touch a Contact on Hello UI.

## To assign a Hello UI:

- 1 Touch a Hello UI on the panel. It'll move to the Home screen.
- 2 Touch the Hello UI. Address book opens.
- 3 Select the contact to add. Address book is closed and you will see the contact on the Hello UI.



## Status bar

The status bar displays various icons to indicate such information as signal strength, new message, battery level, and the use of Bluetooth®.

The table below lists the meanings of various icons on the status bar.

Icon	Description
	Flight mode activated
	Bluetooth is active

Icon	Description
	Network signal strength (indicated by the number of segments)
	Battery level
	New text message
	An alarm is set.
	In User mode
	In Power mode
	In Silent mode
	In Manner mode
	Calls are diverted.
	Roaming service in use

# Text Entry Modes

When using a mobile phone, you always need to enter texts. For example, write a message, enter the name to be saved in the Contacts, and write a memo. There are 4 ways to enter text : Keypad, Continuous mode ,Screen mode,Keyboard. You can choose your input method by tapping  and Input method.

## Keypad



### T9 predictive

Touch **T9 Off** to turn on T9 predictive mode on the keypad. In T9 mode you will see **T9 On** on the keypad.

T9 mode uses a built-in dictionary to recognise words you're writing based on the key sequences you touch. Simply touch the number key associated with the letter you want to enter, and the dictionary will predict the word you want to use. For example, press **tuv**, **def**, **jkł**, **def**, **pqrs**, **ghi**, **mno**, **mno**, **def** to write 'telephone'.

### Abc manual

In Abc mode you will see **T9 Off**. In Abc mode you must touch the key repeatedly to enter a letter. For example, to write 'hello', touch **ghi** twice, **def** twice, **jkł** three times, **jkł** three times again, then **mno** three times.

## Keyboard



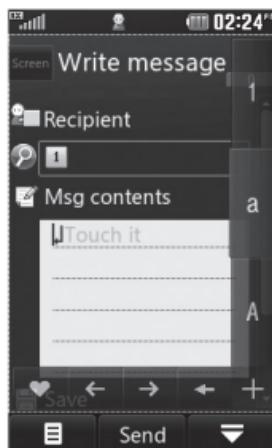
In Keyboard mode a full keyboard appears on screen. Simply touch each letter to write your message and touch:

- a** to switch to upper case.
- â** to enter French accent marks.
- 123** to enter numbers and symbols.
- !** to enter emoticons.

## Handwriting recognition



Conti mode



Screen mode

# Text Entry Modes

In screen mode you simply write on the screen and your LG510 will convert your handwriting into your message. Select **Conti mode** or **Screen mode** depending on your preferred view.

**TIP:** You may find it easier to use the touch pen in this mode, please remember to press lightly to protect your screen from damage.

Handwriting recognition translates touch pen gestures into letters, numbers or other character, and displays these characters as text. Handwriting recognition is only active where text can be entered.

**NOTE:** Most letters can be written using different stroke styles. See the tables below. The position on the screen decides case, not the style.

## Alphabet

If you select capital letter mode (**A**), letters you type will be inserted as capital letters even if you write in small letters, and vice versa.

Letter	Strokes
A	A A <sup>2</sup> a a <sup>2</sup>
B	B B <sup>2</sup> b b <sup>2</sup>
C	C C
D	D D <sup>2</sup> d d <sup>2</sup>
E	E E <sup>2</sup> e e <sup>2</sup>
F	F F <sup>2</sup> f f <sup>2</sup>
G	G G <sup>2</sup> g g <sup>2</sup>
H	H H <sup>2</sup> h h <sup>2</sup>
I	I I <sup>2</sup> i i <sup>2</sup>
J	J J <sup>2</sup> j j <sup>2</sup>
K	K K <sup>2</sup> k k <sup>2</sup>
L	L L <sup>2</sup> l l <sup>2</sup>

Letter	Strokes
M	m m̄ m̄̄ m̄̄̄
N	n n̄ n̄̄ n̄̄̄
O	o ō ō̄ ō̄̄
P	p p̄ p̄̄ p̄̄̄
Q	q q̄ q̄̄ q̄̄̄
R	r r̄ r̄̄ r̄̄̄
S	s s̄ s̄̄ s̄̄̄
T	t t̄ t̄̄ t̄̄̄
U	u ū ū̄ ū̄̄
V	v v̄ v̄̄ v̄̄̄
W	w w̄ w̄̄ w̄̄̄
X	x x̄ x̄̄ x̄̄̄
Y	y ȳ ȳ̄ ȳ̄̄
Z	z z̄ z̄̄ z̄̄̄
ß	ß

## Numbers

If you select numeric entry mode ( **1** ), numbers you type will be inserted as numbers.

Number	Strokes
0	o ō
1	1 1̄ 1̄̄ 1̄̄̄
2	2 2̄ 2̄̄ 2̄̄̄
3	3 3̄
4	4 4̄ 4̄̄ 4̄̄̄
5	5 5̄ 5̄̄ 5̄̄̄
6	6
7	7 7̄ 7̄̄ 7̄̄̄
8	8 8̄ 8̄̄ 8̄̄̄
9	9 9̄ 9̄̄ 9̄̄̄

# Communicate

## Internet

### Application

You can access the MobileShop and purchase diverse applications. An additional cost is incurred when connecting to this service and downloading Apps. Check your data charges with your network provider.

### Browser

Enjoy the Internet view and easy access to the Internet on the go.

**NOTE:** An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

### Browser Menus

To access browser menus touch on right corner arrow mark or .

**Go to:** Allows entry of URL to access a specific web page.

**Recent pages:** Goes to the recently visited web page.

**History:** Displays the list of visited web pages.

**Bookmarks:** You can add bookmarks.

**Push inbox:** Allows you to view WAP messages.

**Multi-windows:** Opens another window for another web-browsing.

**Scrap:** Allows you to scrap the current web page.

**News feeds:** Allows you to create/edit RSS web sites.

**NOTE:** RSS (Really Simple Syndication) is a family of web feed formats used to publish frequently updated content such as blog entries, news headlines or podcasts. An RSS document, or channel, contains either a summary of content from an associated web site or the full text. RSS makes it possible for people to keep up with their favourite web sites automatically. It is much easier than checking them manually. User subscribes to a feed by entering the feed's link into the reader or by clicking an RSS icon in a browser that initiates the subscription process. The reader checks the user's subscribed feeds regularly for new content, downloading any updates that it finds.

web browser settings.

**Copy text on:** Functions as a clipboard.

**Exit browser:** Exits the browser.

Press and hold  to exit the Browser.

Press  to clear contents in the Browser menus such as Home Page or Bookmarks.

## UTK

In addition to the functions available in the phone, your service provider may offer additional applications.

**Tools:** Allows you to use the options like Search in page, Browser information, Page information, and so on.

**Display:** Allows you to set how to display web browser. Zooming is available.

**Settings:** Allow you to change the

# Communicate

## Dialing

### Making a call

- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad. To delete a digit touch .
- 3 Press the  hard key or **Call** to initiate the call.
- 4 To end the call press the  hard key.

**TIP:** To enter + for making an international call, touch and hold **0+**.

Press the lock/unlock hard key  to lock the touchscreen to prevent calls being made by mistake.

To bring up the keypad during a call, press  on the right side of the phone.

### Making a call from your contacts

- 1 From the standby screen touch  to open the address book.
- 2 Enter the first few letters of the contact you would like to call.
- 3 From the filtered list, touch the contact you'd like to call and select the number to use if you have more than one saved.
- 4 Press the  hard key or touch **Call** to initiate the call.

### Answering and rejecting a call

When your phone rings press the  hard key or touch **Accept** to answer the call.

Press  to mute the ringing. This is great if you've forgotten to change your profile to Silent for a meeting.

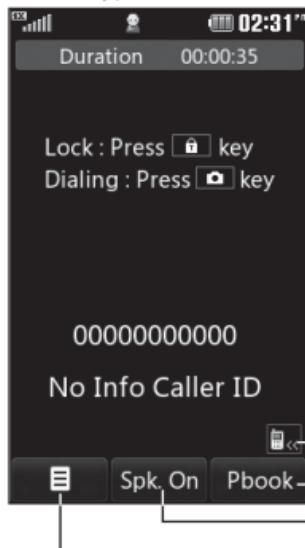
Press the  hard key again or touch **Reject** to reject an incoming call.

## Adjusting the call volume

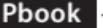
To adjust the volume during a call, use the up and down button on the left edge of the phone.

### In-call options

You can perform diverse operations during a phone call. Press  to unlock the touch keypad.



 - To open the dialling keypad.

 **Pbook** - Open the Contacts.

 **Spk. On** - To turn on the speaker phone.

 - To access further in-call options:

- **Send Pbook num:** You can send a contact's phone number by SMS.
- **Message:** Opens the messaging menu.
- **Write memo:** You can write a memo.
- **Srch schedule:** Opens the calendar and search schedules.
- **Mute:** To turn off the microphone so the person you are talking to cannot hear you.
- **Send my number:** To send your number.

# Communicate

## Speed dials

### Assigning speed dial numbers

- 1 From the standby screen touch  and select  and tap .
- 2 Touch a number to assign it a speed dial contact.
- 3 Your address book will open. Select the contact you'd like to assign to that number by touching their phone number once. To find a contact tap the search field box and enter the first letter of the name of the contact required.

### Speed dialling

- 1 Touch  to open the dialling pad.
- 2 Touch and hold the assigned speed dial number.

# Contacts

### Adding a new contact

- 1 From standby mode touch   and  Contacts.
- 2 Select Add new.
- 3 Select where to save the contact: **Phone**, **UIM** or **Phone&UIM**.
- 4 Enter the name of the contact.
- 5 Enter phone numbers (up to 5 numbers). Each has a preset type. Touch **Kind** to change the type.
- 6 To assign a speed dial number, touch **SpD** and touch a desired speed dial number.
- 7 You can assign the contact to a group.
- 8 Touch **Add item** to enter more information such as **Photo**, **E-mail**, **MSN ID**, **Homepage**, **Memo**, **Birth**, **Bell** and **Privacy**.
- 9 Touch **Save** to save the contact.

## Searching for a contact

There are two ways to search for a contact:

### From the standby screen

- 1 From the standby screen touch  to open the address book.  
Select the contact from the list that you want to make a call.
- 2 Touch  or press the  hard key to initiate the call.

### From the main menu

- 1 Touch ,  and  **Contacts**.
- 2 Select **Search**.
- 3 You see a list of contacts, with the alphabetical keypad.
- 4 Key in the first letter of a contact's name or scroll through the list.

**TIP:** To scroll through your list of contacts, touch the last item visible and slide your finger up the screen. The list will move up so more items are visible.

## Recent search

Select it to view the recently searched phone numbers.

## Group manager

You can add a group, edit group names, add members to a group, or assign a ringer to a group.

## Own number

Displays your phone model. And you can enter phone number and E-mail address.

## Copy

Select it to copy contact entries.

## Move

Select it to move contact entries.

## Delete all

Select it to delete all the contact entries saved in the phone or UIM card.

# Communicate

## Storage status

Displays storage status of the phone or UIM card.

## Settings

### Memory in use

Choose where to save contact entries.

### Search type

Choose a search type between **Normal Search** and **Group Search**.

## Call Manager

### Call history

#### All calls

View a complete list of all your missed, dialed, received calls or numeric memos.

#### Missed calls

Missed calls View a list of all the numbers you have missed and rejected.

#### Dialed calls

View a list of all the numbers you have called.

#### Received calls

View a list of all the numbers that have called you.

#### Numeric memos

View the phone numbers or other digits saved during a conversation.

## Call duration

You can view the call duration of the last call, received calls, dialed calls, or all calls. And the number of sent SMS. The call duration may differ from the actual charged duration. To initiate the counter, touch **Init**.

## Call reject

You can set the phone numbers and groups to be rejected. Using this function requires the entry of the lock code. (The default lock code is 0000)

## Call settings

### Call volume

Select it to adjust volume during a conversation.

### Call Forward

**Immediate:** This option enables you to transfer all the incoming calls to the specified phone number.

**When Busy:** When you are busy on the Call, an incoming call will be transferred to the specified phone number.

**No Reply/not reachable:** This option enables you to transfer all the incoming calls that you do not answer or if you are unreachable.

### Call waiting

If you activate this function, your phone will play a special alert tone to tell you an incoming call during a conversation. You can answer such an incoming call.

# Communicate

## Messages

If you receive a message during a conversation, your phone will play a specified alert tone. In standby mode, slightly touch  to directly display the Messages menu.

### Write message

Select it to create a text message.

#### Sending an SMS

- 1 Touch **Write message**.
- 2 Touch **Recipient** field to enter the recipient's number, or touch  and select **Group search** to open your Contacts. (You can add multiple recipients)
- 3 Touch Message contents area to enter message. (Please refer to page 15 for text entry modes.)
- 4 Slide upwards on the screen to see Save option.
- 5 Touch **Save** field to select whether to save the message in Outbox or not.
- 6 Touch **Priority** field to set the priority.

7 Touch **Send**.

**NOTE:** LMS (Long Message Service) allows user to send a message up to 918 characters at a time. Maximum 6 packets of English messages can be sent. Each LMS packet is received as individual message.

### Inbox

When you receive a message, your phone will prompt you. The received message will be saved in the message inbox. If there are any un-read messages in the message inbox, the  icon will be displayed.

### Archive in UIM

You can view the messages saved in UIM card. Messages in UIM card can be moved to the phone memory. Likewise, the messages in the message inbox can be moved to the archive in UIM card.

## **Outbox**

Sent messages are stored and you can check whether the delivery of a message was successful or not.



Sent SMS



Unsent SMS

## **Drafts**

If you don't have time to finish writing a message, you can save what you've done so far here.

## **WAP msgs**

You can view WAP messages.

## **Voice**

Allows you to view the number of new voice messages recorded in the Voice mail box. Once you exceed the storage limit, old messages are overwritten. When you have a new voice message, your phone will alert you.

## **Templates**

You can edit the words that are frequently used in messages and save them.

## **Delete messages**

Allows you to clear the message inbox, message outbox, UIM card archive, draft folder, voice mailbox, and spam message box.

## **Spam message**

Allows you to view spam messages and spam numbers.

## **Message settings**

### **General Settings**

**Alert type:** Set the alert type of receiving a message.

**Alert cycle:** You can set how many times of informing you of receiving a message & a WAP message.

**Message tone:** Set the alert tone type and volume of receiving a text message, voice message/ multimedia message.

# Communicate

**Storage status:** You can check the storage status of the message inbox, message outbox, draft folder, UIM card archive, and spam message box.

## SMS settings

**Message display:** Determine whether to only prompt that you have received a message or to display the message content.

**Background:** Set the background of messages.

**Text color:** Set text color of received messages.

**Auto delete:** If this option is set to **Enable**, it will delete the oldest read message in inbox when receiving a new message when the inbox is full. If it's set to **Disable**, it will reject receiving messages until inbox is cleared.

**Show image:** Determine whether to display a photo in the message view screen, if the photo is saved in contacts.

**Delivery report:** Determine whether to receive confirmation that your message was delivered.

# Entertainment

## My stuff

### Images

Select it to view images. Select one image, and slightly touch . Then, you can use various functions.

### Movies

Select it to view the stored movies.

### Sounds

Select it to view the stored sounds.

### VCards

Select it to view the stored electronic contact cards.

### External U.Disc

Select it to view the files stored in the external U.Disc.

### Contents Explorer

You can search the contents saved in the internal U.Disc, and external U.Disc.

## Camera

### Take photo/video

You can use the built-in camera to take photos or record videos.

**TIP:** You can quickly turn on the camera by pressing and holding on the right side of the phone in standby mode.

#### Taking a photo

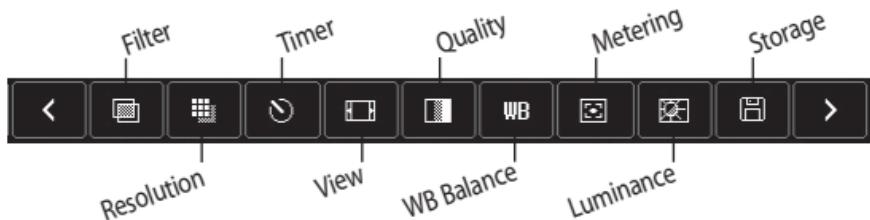
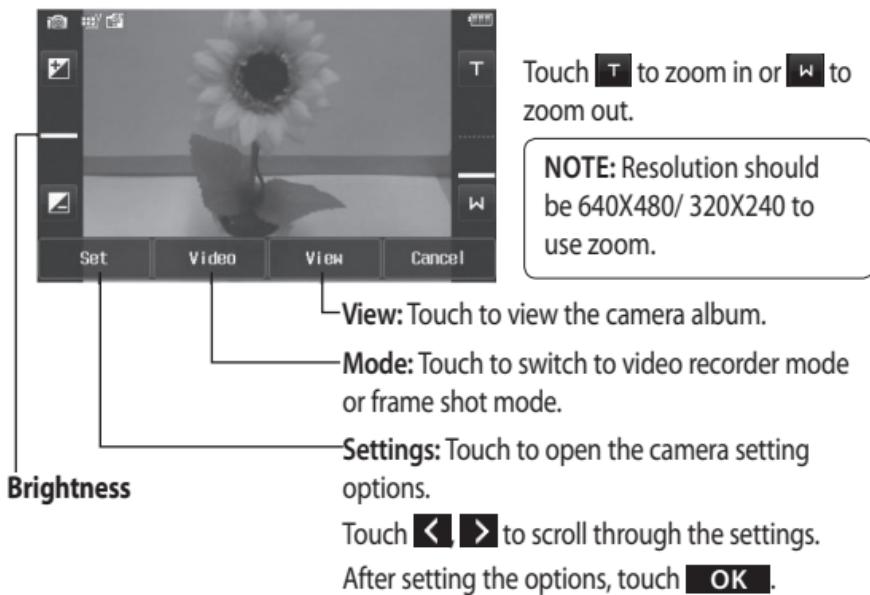
- 1 Touch , and Camera.
- 2 Select Take photo/video. The viewfinder will appear on screen.

**TIP:** You can quickly turn on the camera by pressing and holding on the right side of the phone in standby mode.

- 3 Holding the phone horizontally, point the lens towards the subject of the photo.
- 4 When the camera has focused on your subject, press the on the side of the phone firmly to take the photo.

# Entertainment

## Getting to know the viewfinder



**TIP:** You can hide/show the options by tapping the screen.

## Recording a video

- 1 Touch , and Camera.
- 2 Select Take photo/video. The camera viewfinder will appear on screen.

**TIP:** You can quickly turn on the camera by pressing and holding on the right side of the phone in standby mode.

- 3 Tap Mode or Video and select .
- 4 Holding the phone horizontally, point the lens towards the subject of the video.
- 5 Press the once to start recording.

## Album

Select it to view and edit photos.

## Slide show

If you want to look at all of the images on your phone, creating a slide show can be a good way.

- 1 Touch Add .
- 2 Select the folder where the images to create a slide show exist.

- 3 After marking the images, touch **Done**.

- 4 Touch Effect field and select the desired effect by touching , . Or, touch Type to open the effect list.
- 5 Touch Timer setting field and set the desired timer by touching , . Or, touch Type to open the timer list.
- 6 Touch Save to finish the creation.

## Camera settings

### Shutter sound

Select the desired shooting sound, or recording sound.

### Review after shot

Select whether to review the photo after taking it.

### Reset camera

Resets all the camera settings.

# Entertainment

## MP3

### MP3 player

Opens the MP3 list and you can play music, set as a ring tone or manage them.

#### Creating your own MP3 list

- 1 Touch  and select **Multiselect** to select multiple songs at once.
- 2 After marking the songs to add, touch  and select **Add to MP3 list**.
- 3 Touch one of the lists and touch . You can access the MP3 list in MP3 list.

### My playlist

Display the MP3 lists and manage them.

## MP3 Settings

### Skin

This option allows you to select different background pictures.

### Sleep timer

This option allows you to set the play time. After the entered time, it'll stop music play.

### Game

You can play games to keep you amused when you have time to spare.

# FM Radio

**NOTE:** You need to insert a headset in order to listen to the radio. Insert a headset jack into the headset socket (this is the same socket that you plug the charger into).

radio through the built-in speaker. Touch  **Listen via Speaker.**

**TIP:** To improve the radio reception, extend the headset cord, which functions as the radio antenna.

## Searching for stations

### Auto search

Touch  and select **Auto scan**.

Then, select **Yes**. The stations will be automatically found and allocated to a channel in your phone.

**NOTE:** You can also manually tune into a station by using ,  or turning the wheel.

Then, touch a desired channel to save it and .

## Resetting channels

Touch  and select **Reset all**. Then, select **Yes**.

## Listening to the radio

Touch the channel number you'd like to listen to. You can also listen to the

# Utilites

## Organizer

### Schedule

#### Selecting a date

- Touch the date.
- Touch Year/Month field and select the year/month you want to view.
- Touch **< >** to display the previous/next month.

#### Adding a schedule to your calendar

- 1 After selecting the date you would like to add a schedule to.
- 2 Touch **Add**.
- 3 Touch Time field and enter the start time and end time.
- 4 Touch Note field and key in your note, followed by **OK**.
- 5 Touch Alarm field and select an alarm time.
- 6 Touch the next field and set the holiday option.
- 7 Touch the repeat field and select a repeating status.
- 8 Touch **Save** to save the schedule.

### Indian calendar

Gives Vara, Rasi, Tithi, Yoga, Karana, Nakshatra, festivals, lunar phases, Rahu, Guli, Yamagandam kala and some more information.

**DISCLAIMER:** The data for the Indian Calendar has been collected from various sources and compiled. Even though utmost care is taken to provide you the authenticated information, the source of origin of data may not be 100% accurate. Subscribers are advised to exercise their own discretion while using this application. LG neither warrants any claim nor subscribe to the source of data. LG shall in no way be held responsible for any kind of mishap or damage or loss.

### To-do

You can enter To Dos.

### Text memo

You can take memos.

## D-Day

- 1 Touch Add.
- 2 Touch the Date field and enter a D-Day.
- 3 Touch the text input area and enter an event, followed by OK.
- 4 Touch Save. It will be listed on D-Day list.
  - To register an event to a scheduler, touch and select **Register Sche**, and select **Yes**.

## Privacy book

You can add private memos, such as credit card, Bank book, Internet and Family informations. The lockcode is required and the default lockcode is "0000".

## Search data

You can search for all data entries or an individual data entry.

## Alarms

### Setting alarms

**NOTE:** You can quickly set an alarm by touching the clock in standby mode from widget idle screen.

- 1 Touch Add.
- 2 Touch Set time field and set the time.
- 3 Touch the Repeat field and select the repeating option.  
**Once/ Mon~ Fri/ Mon~Sat/ Daily/ Select**(to select multiple days)
- 4 Slide upwards on the screen to see Snooze option.
- 5 Touch Snooze field and set the snooze interval.
- 6 Touch Bell type field and select the desired alarm type.
- 7 Touch Bell field and select the desired bell.
- 8 Touch Memo field to add a memo for the alarm.

# Utilites

- 9 Once you have set your alarm,  
touch **Save**.

## Voice recorder

### Record new

- 1 Touch **Record** to begin recording.
- 2 Touch **Pause** / **Resume** to pause or resume recording.
- 3 Touch **Stop** to end recording.
- 4 Touch **Play** to listen to your recording or **Save** to save the recording.

### Voice records

The recorded voice will be stored in here. You can play voice records by touching **Play**. Or touch **■**.

### Recorder settings

#### Storage setting

Select phone's memory or external memory to save the recorded sound.

## Auto save

Select **On/ Off** to automatically save the recorded sound.

## Reset setting

Select **Yes** to reset the voice recorder.

## Calculator

Allows you to simply carry out "plus", "minus", "multiply", and "divide" operations and various function operations.

## Tools

### Unit converter

This option allows you to convert currency, length, surface, weight, volume, temperature, and velocity.

### World time

This option allows you to browse time of major cities in the world.

### Stop watch

- 1 Touch **Start** to begin the timer.
- 2 Touch **Lap** if you want to record a lap time.
- 3 Touch **Stop** to end the timer.
- 4 Touch **Cont.** to restart the stopwatch at the time you stopped it at, or touch **Reset** to begin the timer again.

# Utilites

## Bookmarks

For easy and fast access to your favourite websites, you can add bookmarks and save web pages.

### Adding and accessing your bookmarks

1. Touch **Menu** and select **New bookmarks**.
2. Enter a title for a bookmark followed by the URL.
3. Select a folder where to save the bookmark. Touch **New folder** to create a new folder.
4. Touch **Save**. Your Bookmark will now appear in the list of bookmarks.
5. To access the bookmark simply touch the bookmark and then touch **Ok**. You will be connected to your bookmark.

# Settings

## Sound/vib

### Manner mode

Select On or Off. If you select On, all alert tones are changed into vibration.

### Alert type

Select the alert type for incoming calls.

Ringer/Vibration/Vib rhythm bell/  
Mute/ Ring & vibrate/ Vib after ring/  
Ring after vib/ Ascending ring/  
Max vol & vib.

### Ring tone

Select the ring tone and volume for incoming calls.

### Message tone

Set the alert tone type and volume of receiving a message and WAP message.

### Sound effects

Set the button sound, the sound to hear when turning on/off the phone, and their volume.

### Hourly signals

Set hourly signal type, volume and time.

### System alerts

You can set the phone to alert you when the battery is low, for the feedbacks, when you change service areas, when a call has been connected, or once a minute during a call.

### Vib settings

Set the vibration type and intensity.

# Settings

## Display

### Home screen

#### Wallpaper

Touch , to select a wallpaper, then touch **Save** to save it.

#### Network display

Select whether to display the network name on the standby screen.

#### Incoming call

Select the image to be displayed when you receive calls.

#### Font

Set font size and color of the characters displayed.

#### Phone theme

Select the phone color between Black and White.

#### Dial font

Set the digit size and color.

## Backlight

Set the backlight duration and brightness.

## Power save mode

Select Enable to activate the power saving mode.

## Phone settings

### Protection

If you select **Enable**, touch screen and keys are locked when the backlight is turned off.

### Security

Set the security settings, including code change and phone lock. The lockcode is required to access this menu. (The default code is 0000.)

### Entry type

You can set the default text entry type.

### Flight mode

If it is activated, you cannot make or receive a call, message, or other features using network.

### Time & date

You can select Time & Date format.

**Time format:** 12-hour format or 24-hour format.

**Date Format:** YYYY/MM/DD or DD/MM/YYYY

### Browser settings

You can check and change your user name/ password, for network access, and the default home page.

### Memory status

You can view memory status and initialize it.

### Version information

View the S/W, PRL and H/W version.

# Settings

## Touch settings

### Touch screen effect

You can select **Touch type**, **Touch sound**, **Touch vibration** and **Volume**.

### Calibration

You can use the touch pen to make fine adjustment.

## Bluetooth

Using Bluetooth®, you can directly communicate with compatible mobile equipment, peripherals, and computers without any cables.

This mobile phone supports internal Bluetooth® connection so that it can be connected to the compatible Bluetooth® mobile phone and computer's applications.

### Turn on/off

Turn on/off Bluetooth®. When it is on, the Bluetooth® icon  is displayed on the upper part of the standby screen.

### Search devices

Searches Bluetooth devices within range and display them. To pair with a Bluetooth device, touch a device and then touch **Add**. Enter the passcode and touch **OK**.

## **Paired devices**

Displays the devices paired with your phone.

## **Bluetooth Settings**

### **My device info.**

Select it to set your own information and device visibility.

### **Supported services**

Check the available services on your phone.

### **Storage setting**

Select phone's memory or external memory to save the files received via Bluetooth.

### **BT Recv. On/Off**

Select whether to enable to receive files via Bluetooth or not.

## **USB connection**

You can use your phone as a mass storage device. After connecting the phone to your computer with a data cable, touch **Internal U\_Disc** or **External U\_Disc**(when a memory card is inserted) then touch

**Connect**.

## **PC Sync**

You can synchronise your PC with your phone to make sure all your important details and dates match. You can also backup your files to put your mind at ease.

Before connecting your phone and PC, you need to install Mobile Sync on your computer

- 1** Insert the supplied CD into your PC.
- 2** Follow the instructions on the screen to complete the Mobile Sync Installer wizard.
- 3** Once installation is complete, the Mobile Sync icon will appear on your computer.

# Accessories

These accessories are supplied with LG510.

Charger



Data cable



Battery



CD



Stereo  
headset



## NOTE:

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further inquiries.

# Trouble Shooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
Check UIM card	There is no UIM card in the phone or it is inserted incorrectly.	Make sure the UIM card is correctly inserted.
No network connection	Signal weak	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.

# Trouble Shooting

Message	Possible causes	Possible Solutions
Phone cannot be switched on	On/Off key not pressed long enough	Press the On/Off key down for at least two seconds.
	Battery empty	Keep charger attached for a longer time.
	Battery contacts dirty	Clean the contacts.
Charging error	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone. Check the battery contacts and clean them if necessary.
	No mains voltage	Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger	Only use original LG accessories.
	Battery defective	Replace battery.

# Safety Information

## TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones.

## Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low power radio transmitter and receiver. When ON, it receives and sends out Radio Frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) \*

NCRP Report 86 (1986)

ICNIRP (1996)

\* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing

Radiation Protection.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

## Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

## Phone Operation

**NORMAL POSITION:** Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

## Tips on Efficient Operation

For your phone to operate most efficiently:

# Safety Information

Don't touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

## Driving

Check the laws and regulations on the use of wireless phones in the areas where you drive and always obey them. Also, if using your phone while driving, please observe the following:

- Give full attention to driving
  - driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions or the law require it.

## Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

## Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

## Persons with pacemakers:

- Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON;
- Should use the ear opposite the pacemaker to minimize the potential for interference;
- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

## Hearing Aids

Some digital wireless phones may interfere with some hearing aids. Other Medical Devices If you use

any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

## **Health Care Facilities**

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

## **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## **Posted Facilities**

Turn your phone OFF in any facility where posted notices so require.

## **Aircraft**

FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

## **Blasting Areas**

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

## **Potentially Explosive Atmosphere**

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Areas with a potentially explosive atmosphere are often, but not always marked clearly. Potential areas may include: fueling areas (such as gasoline stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas

# Safety Information

(such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

## For Vehicles Equipped with an Air Bag

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

## Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all times after reading it.

***Caution! Violation of the instructions may cause minor or serious damage to the product.***

## Charger and Adapter Safety

- The charger and adapter are intended for indoor use only.
- Insert the battery pack charger vertically into the wall power socket.
- Use the correct adapter for your phone when using the battery pack charger abroad.
- Only use the approved battery charger. Otherwise, you may cause serious damage to your phone.

## Battery Information and Care

- Please dispose of your battery properly or take it to your local wireless carrier for recycling.
- The battery doesn't need to be empty before recharging.
- Use only LG-approved chargers specific to your phone model since they are designed to maximize battery life.
- Do not disassemble or short-circuit the battery.
- Keep the battery's metal contacts clean.
- Replace the battery when it no longer provides acceptable

performance. The battery can be recharged several hundred times before replacement.

- Recharge the battery after long periods of non-use to maximize battery life.
- Battery life will vary due to usage patterns and environmental conditions.
- Use of extended backlighting, Browser, and data connectivity kits affect battery life and talk/standby times.
- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn the phone on.

## **Explosion, Shock, and Fire Hazards**

- Do not put your phone in a place subject to excessive dust and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord prior to

cleaning your phone, and clean the power plug pin when it's dirty.

- When using the power plug, ensure that it's firmly connected. If not, it may cause excessive heat or fire.
- If you put your phone in the pocket or bag without covering the receptacle of the phone (power plug pin), metallic articles (such as a coin, paperclip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Don't short-circuit the battery. Metallic articles such as a coin, paperclip or pen in your pocket or bag may short-circuit the + and - terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the battery and cause an explosion.
- Do not disassemble or crush the battery. It may cause a fire.

## **General Notice**

- Using a damaged battery or placing a battery in your mouth may cause serious injury.
- Do not place items containing magnetic components such as a

# Safety Information

credit card, phone card, bank book, or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.

- Talking on your phone for a long period of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact an LG Authorized Service Center to replace the damaged antenna.
- Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, take it to an LG Authorized Service Center.
- Do not paint your phone.
- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ring tones, text messages, voice messages, pictures, and videos could also be deleted.) The manufacturer is not liable for damage due to the loss of data.
- When you use the phone in public places, set the ringtone to vibration so you don't disturb others.
- Do not turn your phone on or off when putting it to your ear.
- Use accessories, such as earphones and headsets, with caution. Ensure that cables are tucked away safely and do not touch the antenna unnecessarily.

# **Warning! Important safety information**

## **Avoiding hearing damage**

Permanent hearing loss may occur if you use your phone and/or headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use your phone and/or headset at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on your phone, see the features guide for

your phone.

## **Using your phone safely**

Use of your phone while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using your phone if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.

## **Avoiding hearing damage**

Permanent hearing loss may occur if you use your headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use headset at high volume.

# Safety Information

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on your handset, please refer to the features guide for your handset.

## Using headsets safely

Use of headsets to listen to music while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using this device if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.



## FDA Consumer Update

The U.S. Food and Drug Administration's Center for Devices and Radiological Health Consumer Update on Mobile Phones:

### 1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of Radio Frequency (RF) energy in the microwave range while being used. They also emit very low levels of RF when in standby mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such

findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

## 2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit Radio Frequency (RF) energy at a level that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists. Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency

# Safety Information

working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. The FCC relies on the FDA and other health agencies for safety questions about wireless phones. The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

## 3. What kinds of phones are the subject of this update?

The term "wireless phone" refers here to handheld wireless phones with built-in antennas, often called "cell", "mobile", or "PCS" phones. These types

of wireless phones can expose the user to measurable Radio Frequency (RF) energy because of the short distance between the phone and the user's head.

These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

## 4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating

the effects of Radio Frequency (RF) energy exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we do not know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma,

tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

## **5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?**

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years follow-up may be needed to provide

# Safety Information

answers about some health effects, such as cancer.

This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop — if they do — may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

## 6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to Radio Frequency (RF) energy.

The FDA has been a leading participant in the World Health Organization International Electro-

Magnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues.

The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research And Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the

world.

## **7. How can I find out how much Radio Frequency energy exposure I can get by using my wireless phone?**

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit Radio Frequency (RF) energy exposures.

The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless phones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers

of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC website (<http://www.fcc.gov/oet/rfsafety>) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

## **8. What has the FDA done to measure the Radio Frequency energy coming from wireless phones?**

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the Radio Frequency (RF) energy exposure from wireless phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, "Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques", sets forth the first consistent test methodology for measuring the rate at which RF

# Safety Information

is deposited in the heads of wireless phone users. The test method uses a tissue simulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

## **9. What steps can I take to reduce my exposure to Radio Frequency energy from my wireless phone?**

If there is a risk from these products — and at this point we do not know that there is — it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to Radio Frequency (RF) energy. Since time is a key factor in how much exposure a person

receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

## **10. What about children using wireless phones?**

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to Radio Frequency (RF) energy, the measures described

above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

## **11. What about wireless phone interference with medical equipment?**

Radio Frequency (RF) energy from wireless phones can interact with some electronic devices. For this reason, the FDA helped develop a

detailed test method to measure Electro Magnetic Interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI.

The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a "compatible" phone and a "compatible" hearing aid at the same time. This standard was approved by the IEEE in 2000.

# Safety Information

The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

## 12. Where can I find additional information?

For additional information, please refer to the following resources:

- FDA web page on wireless phones (<http://www.fda.gov/cellphones/>)
- Federal Communications Commission (FCC) RF Safety Program (<http://www.fcc.gov/oet/rfsafety>)
- International Commission on Non-Ionizing Radiation Protection (<http://www.icnirp.de>)
- World Health Organization (WHO)
- International EMF Project (<http://www.who.int/emf>)
- National Radiological Protection Board (UK) (<http://www.hpa.org.uk/radiation/>)

## 10 Driver Safety Tips

Your wireless phone gives you the powerful ability to communicate by voice almost anywhere, anytime. An important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When operating a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features such as speed dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phones offer, including automatic redial and memory. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.
2. When available, use a hands-free device. A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed mounted device

for your wireless phone or a speaker phone accessory, take advantage of these devices if available to you.

3. Make sure you place your wireless phone within easy reach and where you can reach it without removing your eyes from the road. If you get an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

4. Suspend conversations during hazardous driving conditions or situations. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.

5. Don't take notes or look up phone numbers while driving. If you are reading an address book or business card, or writing a "to-do" list while driving a car, you are not watching where you are going. It is common sense. Do not get caught in a dangerous situation because

you are reading or writing and not paying attention to the road or nearby vehicles.

6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip or attempt to coincide your calls with times you may be stopped at a stop sign, red light, or otherwise stationary. But if you need to dial while driving, follow this simple tip -- dial only a few numbers, check the road and your mirrors, then continue.

7. Do not engage in stressful or emotional conversations that may be distracting. Stressful or emotional conversations and driving do not mix; they are distracting and even dangerous when you are behind the wheel of a car. Make people you are talking with aware you are driving and if necessary, suspend conversations which have the potential to divert your attention from the road.

8. Use your wireless phone to call for help. Your wireless phone is one of

# Safety Information

the greatest tools you can own to protect yourself and your family in dangerous situations -- with your phone at your side, help is only three numbers away. Dial 100 for Police, 101 for Gendarmerie Royale or 102 for Ambulance, Pompiers. Remember, it's a free call on your wireless phone!

9. Use your wireless phone to help others in emergencies. Your wireless phone provides you a perfect opportunity to be a "Good Samaritan" in your community. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 100 for Police, 101 for Gendarmerie Royale or 102 for Ambulance, Pompiers, as you would want others to do for you.

10. Call roadside assistance or a special wireless non-emergency assistance number when necessary. Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call for emergency services. But

you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

The above tips are meant as general guidelines. Before deciding to use your mobile device while operating a vehicle, it is recommended that you consult your applicable jurisdiction's local laws or other regulations regarding such use. Such laws or other regulations may prohibit or otherwise restrict the manner in which a driver may use his or her phone while operating a vehicle.

## Consumer Information on SAR (Specific Absorption Rate)

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue. And the highest SAR value for this device when tested at the ear was 0.558W/Kg and when tested at the body was 0.279W/Kg from the test result of FCC(Federal Communications Commission) in USA. In view of the above results of test, mobile Model No. LG6300 is in full compliance with basic restrictions for limiting exposure to EMF as per ICNIRP guidelines. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two

expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure Limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone

# Safety Information

transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

This device was tested for typical body-worn operations with the back of the phone kept 0.79 inches (2.0 cm) between the user's body and the back of the phone.

To comply with FCC RF exposure

requirements, a minimum separation distance of 0.79 inches (2.0 cm) must be maintained between the user's body and the back of the phone. Third-party beltclips, holsters, and similar accessories containing metallic components should not be used. Body-worn accessories that cannot maintain 0.79 inches (2.0 cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which

is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>

\*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

## FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless

# Safety Information

phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

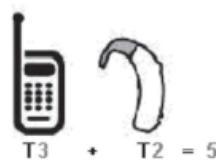
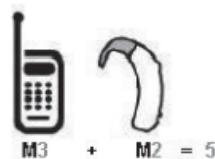
The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/higher of the two ratings.

Hearing devices may also be rated.

Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.



In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This is synonymous for T ratings. This should provide the hearing aid user with "normal usage"

while using their hearing aid with the particular wireless phone. "Normal usage" in this context is defined as a signal quality that is acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard. To ensure that the Hearing Aid Compatibility rating for your phone is maintained, secondary transmitters such as Bluetooth and WLAN components must be disabled during a call. See Page 31 for instructions to disable these components.

**For information about hearing aids and digital wireless phones**

**FCC Hearing Aid Compatibility and Volume Control**

<http://www.fcc.gov/cgb/dro/hearing.html>

**Gallaudet University, RERC**

<http://tap.Gallaudet.edu/DigWireless.KS/DigWireless.htm>

**Hearing Loss Association of America [HLAA]**

<http://www.hearingloss.org/learn/cellphonetech.asp>

**The Hearing Aid Compatibility FCC Order**

[http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/FCC-03-168A1.pdf](http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-168A1.pdf)

# LG Mobile



## WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

### Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
7. The warranty is void in case the serial no./ IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
8. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
9. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier
10. Warranty does not cover accessories external to the equipment supplied by the dealer.
11. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and / or suits related to or arising out of this agreement.

### Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

LG 24 x 7 CALL CENTER OPERATIONS	
1800-180-9999 (Toll Free)	5757554 (Send SMS)
<a href="http://www.lgindia.com">www.lgindia.com</a>	
	<a href="mailto:lgservice@lgindia.com">lgservice@lgindia.com</a>

## BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEL, 233-234, Platinum Plaza, Judges Bunglow Road, Bopalwadi Road, Ahmedabad - 51	079	40040013 / 14
2	Asansol	LGEL, Block-E, 1st Floor, P.C. Chatterjee Market, Rambandhu Tala, GT Road (E) Asansol - 713303	0341	3292009 / 3292010
3	Aurangabad	LGEL, L302 CDDC No 3, Oyo Hotel Ramgiri, Jaha Road, Aurangabad - 431100	0240	2474955 / 32095436 / 32095437 / 32095438
4	Bangalore	LGEL, No. 914, 2nd Floor, Sri Venkateswara Complex, Opp. BP Petrol Pump, 800 Road, 6th Block, Karamangala - Bangalore - 560095	080	41145161 / 41144756 / 41144751 / 30910754 / 30910755
5	Bhopal	13 A Vignes Warehousing Corporation, Sector-6 Govindpura Industrial Area J.K. Road Bhopal	0755	4062900 / 3092998 / 3959804
6	Bhubaneshwar	LGEL, Plot No.02, 1st Flr., Bapuji Nagar, Bhubaneshwar - 751009	0674	2531430 / 2534280 / 3966525 / 3966526
7	Chandigarh	LGEL, SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh - 160002	0172	5087389 / 90 / 5089107 / 3256001 / 32560203
8	Chennai	LGEL, A/11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai - 600040	044	6551050 / ~ 04
9	Cochin	LGEL, 40/1270, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2369743 / 2370744 / 2370844 / 4027444 / 4027555
10	Coimbatore	LGEL, 250, Sangamur Main Road, Karuppappa Nagar, Coimbatore - 641027	0422	2332191 / 2332192 / 2332506 / 3094613 / 3094573
11	Dehradun	LGEL, M- 22, Mohibewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0195	2644213 / 283
12	Delhi	LGEL, A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghaziabad	LGEL, L-10, DC Rajnagar Ghaziabad - 201001	0120	9811354152 / 3 / 64 / 65
14	Goa	LGEL, Plot No-D-3&D-4 Rego Baug, Alto-Santacruz, Barolim, Goa - 403	0832	3294955 / 3294956 / 3294799
15	Gurgaon	LGEL, 1/ Ind Fir, A Block, Centre Point Bldg, Sushant Lok, PH-I, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4272867 / 4047460
16	Guwahati	LGEL, Shantinir Bhawan, C.K. Aggarwal Path, Chenikurthi, Guwahati - 781003	0361	2663895 / 2666958 / 2665983 / 2668984
17	Hubli	LGEL, B-03/1B, Ram Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli - 580030	0896	4250251 / 52 / 2331721 / 52
18	Hyderabad	LGEL, 1st Floor, Survey No.54, Pula Rdg Building, Vikarпum Main Road Khankhana, Secunderabad - 500004	040	27811732 / 33 / 34
19	Indore	LGEL, 3rd Flr., 304 Bansi Trade Centre, 58/1 M.G. Road, Indore - 452003	0731	4065523 / 24 / 40822157
20	Jaipur	LGEL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	5111181 / 5113028 / 5105392
21	Jalandhar	LGEL, Village Khajuria, Near Hawali Restaurant Jalandhar, Phagwara Highway, G.T. Road, Jalandhar	01824	502667 / 508025 / 502668
22	Jammu	LGEL, Plot No.-2, Yard No. 6, Transport Nagar, Narwal, Jammu - 180006	0191	2477420 / 2477419 / 2474396 / 2474384
23	Jodhpur	LGEL, 22/1(A)/21(2-B)/2, RICO Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	22883250 / 51 / 52
25	Kurdi	LGEL, Sunshine Enterprises, Sunder Cold Storage, Gt. Kurdi Road, Kundi - Sonipat	0130	2219201 / 02 / 03
26	Lucknow	LGEL, B-537, Hari Kunj, Keshav Nagar, Sitapur Road Lucknow - 226020	0522	2757538 / 39 / 2759121
27	Ludhiana	LGEL, Village Jhanda, Near Badowal Railway Station, Opp. Feropur Road Ludhiana	0161	2804113 / 19
28	Mumbai	LGEL, Trade Star, 4th Floor, A Wing, J.B.Nagar Andheri (E) Mumbai - 400059	022	28552862 - 2887
29	Nagpur	LGEL, 1, Road No.13, Behind Manic Workshop, MIDC Hinjewadi, Nagpur - 440016	07104	235120 / 235122
30	Patna	LGEL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bagheecha, Near Samrat Hotel, Patna - 800001	0612	3299156
31	Pune	LGEL, 105/106, Premium Point, GM Road, Opp Modern High School, 3rd Floor, Shivaji Marg, Pune - 411005	020	66030100 / 732
32	Raipur	LGEL, Nathani Compound, Shyam Nagar, Katora Talab, Raipur (C.G)	0771	4053171 / 4037470 / 4048745
33	Ranchi	LGEL, 402, Commerce Tower, Opp. GEC Church Complex, Main Road, Ranchi	0651	3294026 / 3231815 / 3090426
34	Surat	LGEL, L1001-1004, Aspen Plaza, 1nd Flr, Aranid Mahal Road, Behind Bhulka Bhawan School, Adajan, Surat - 395009	0261	2730982 / 83 / 84
35	Thane	LGEL, Gai Shap No - 206, 207, 2nd Floor, Sa Plaza, Above Vijay Sales Opp. One Wonder Mall, Ghosunder Road, Thane (W) - 400307	022	25472633 / 2637
36	Varanasi	LGEL, Pama Complex, DLW, Lahartara Road, Shivaspur, Manduadhi, Varanasi (UP) - 221002	0542	2373432 / 36 / 37
37	Vijayawada	LGEL, Door No 33-2/1-7, Ratnamamba Street, Prajakshi Nagar, Vijayawada - 520010, Andhra Pradesh	0866	2497283 / 87
38	Warangal	LGEL/HOUSE NO. 1-8-598/FIRST FLOOR, BESIDE HDFC BANK, NAKKALGUTTA, HANANAKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp ..... Dealer address .....  
 IMEI No. ..... Date of sale ..... Serial no. ....

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.



**CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.**  
**2nd Floor, 9B, DLF Cyber City, Phase-III,**  
**Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL  
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,  
Phase-III, Gurgaon - 122002.  
Haryana

Dear Sir,

RE: Loss of mobile phone no.: .....

MAKE .....MODEL .....

This is to inform that my mobile phone has been lost due to theft on  
.....at.....FIR/DD entry has been lodged  
with ..... Police Station. I am enclosing the Claim  
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

### CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.     Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft    Time

Place of Theft

Details of Theft

FIR No./DD No.    Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES  NO

DATE

PLACE

SIGNATURE OF CUSTOMER

#### TERMS AND CONDITIONS:

##### POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Diary with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:

Handset upto 3 months old -10%

More than 3 months upto 6 months -15%

More than 6 months upto 9 months -25%

More than 9 months upto 12 months -35%

## **CLAIM PROCESSING DOCUMENTS**

In the event of handset loss, the buyer should follow the understated procedure:

- a) (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.  
(ii) Block the SIM Card with your service provider within 3 days.  
(iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
  - (i) Original Invoice & Cash Memo.
  - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
  - (iii) Translation of vernacular documents in English/Hindi.
  - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

**Note:** In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : [customercare@cholams.murugappa.com](mailto:customercare@cholams.murugappa.com)



---

#### DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No..... in full and final discharge of our claim, the sum of ..... (in words) Rs. ....

Signature of Insured/Customer  
across revenue stamp

Affix Re.1 revenue stamp

Date:

Place:

# Customer Information Center

For any query related to the after sales service and customer support please contact us at below details



**24 x 7 CALL CENTER OPERATIONS**



**1800-180-9999**

**CALL**

**(Toll Free)**



**5757554**

**SMS**

**(Send SMS)**



**CLICK**

**www.lgindia.com**

**lgservice@lgindia.com**

## Memo

## Memo