



ENGLISH



User Guide  
**LG-P520**



**CE0168**

P/N : MFL67013105 (1.0) 

[www.lg.com](http://www.lg.com)

Bluetooth QD ID B016931

# LG-P520 User Guide - English

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.



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## Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

### Exposure to radio frequency energy

#### Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model LG-P520 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all users, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionising Radiation Protection (ICNIRP) is 2 W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use close to the ear is 0.964 W/kg (10g) and when worn on the body is 0.801 W/kg (10g).
- SAR data information for residents in countries/regions that have adopted the SAR

limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

## Product care and maintenance

 **WARNING:** Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).

## Guidelines for safe and efficient use

- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well-ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid, moisture or humidity.
- Use accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use the phone or accessories in places with high humidity such as pools, greenhouses, solariums or tropical environments, it may cause damage to the phone and invalidation of warranty.

### Efficient phone operation

#### Electronic devices

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, i.e. in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

### Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.

- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct it with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly important when near roads.

## Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn the handset on or off close to your ear. We also recommend that music and call volumes are set to a reasonable level.

**NOTE:** Excessive sound pressure from earphones can cause hearing loss.

## Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow the rules and regulations.

## Guidelines for safe and efficient use

### Potentially explosive atmospheres

- Do not use the phone at a refuelling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

### In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

### Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

### Emergency calls

Emergency calls may not be available with all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

### Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.

- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is a risk of explosion if the battery is replaced by an incorrect type.
- Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

## Installing the SIM card and the handset battery

### Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

#### **Important!**

The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

### Illustrations

Always switch the device off and disconnect the charger before removing the battery.

- 1 Remove the back cover.



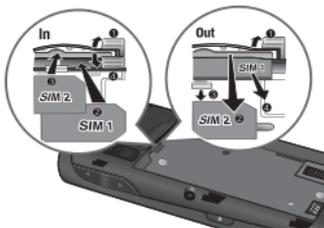
- 2 Lift battery away.



- 3 Insert the SIM card.  
Slide the SIM card into the SIM card holder making sure that the gold contact area on the card is facing downwards. To remove the SIM card, pull it gently in the opposite direction.



5 Attach the back cover.



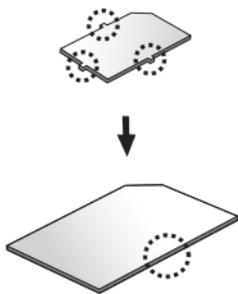
6 Charge the battery.



4 Insert the battery pack.



**⚠ WARNING:** Make sure that your SIM card has a neat and clean cut before you insert it into the holder.



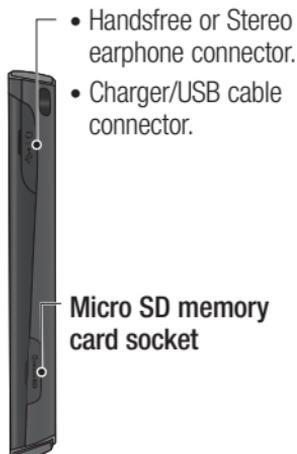
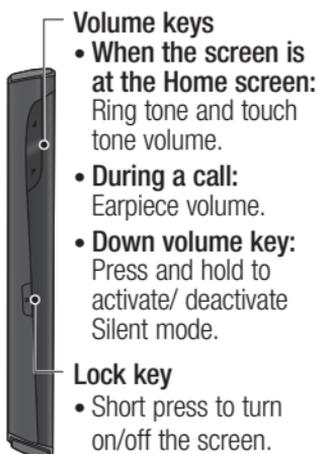
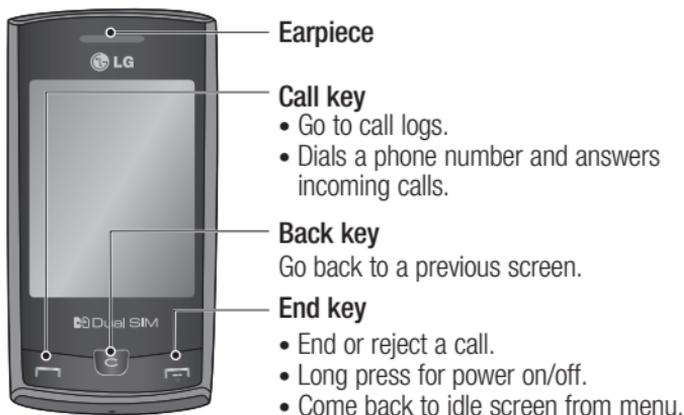
## Using Dual SIM-card

You can see two Network Signal icons on the left-top of the screen when you insert two SIM-Cards.

To select or switch the SIM-card, press Menu and select Dual SIM settings.

**TIP!** You can see the network signals highlighted by background colour when you switch them. It makes you easily identify the strength of your signal of the selected SIM-Card.

## Phone Components



## Using your touch screen

### Touch screen tips

- To select an item, touch the centre of the icon.
- Do not press too hard. The touchscreen is sensitive enough to pick up a light, firm touch.
- Use the tip of your finger to touch the option you require. Be careful not to touch any other keys.
- Whenever your LG-P520 is not in use, it will return to the lock screen.



### Scrolling

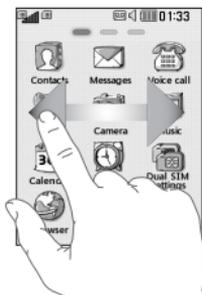
Drag from side to side to scroll. On some screens, such as the call history list, you can also scroll up or down.

### Control the touch screen

The controls on the LG-P520 touch screen change dynamically depending on the task you are carrying out.

### Opening Applications

To open any application, simply touch its icon.



## Your home screen

You can drag and click what you need right away in all home screen types.

### Active



**Widget home screen** - When you touch  on the bottom left of the screen, the mobile widget panel appears. When you register widget by dragging it, the widget is created in the spot.

### Active



**Speed dial home screen** - When you touch , the speed dial list appears. You can call, send a message, edit the contact or remove speed dial directly in this home screen.

## Your menu screen

You can drag from side to side to scroll what you need right away in all menu screen. To swap between the menu screens just wipe quickly over the display from left to right, or right to left.

**Screen 1** - You can open Contacts, Messages, Voice call, Logs, Camera, Music, Calendar, Alarms, Dual SIM settings, Browser, Games and apps and Settings modules from this screen



**Screen 2** - You can open E-mail, SNS, Google search, My stuff, Gallery, FM radio, Voice recorder, LG Zap Box, Profiles, Bluetooth, Opera Mini

and Memo modules from this screen



**Screen 3** - You can open Calculator, World clock, Unit converter, Stopwatch, Date finder, Dictionary, Tasks, Newshunt, Instant Messaging, NDTV, STK (if supported by network) modules from this screen



## Menu Map

### Screen 1

Contacts  
Messages  
Voice call  
Logs  
Camera  
Music  
Calendar  
Alarms  
Dual SIM Settings  
Browser  
Games & apps.  
Settings

### Screen 2

E-mail  
SNS  
Google search  
My stuff  
Gallery  
FM radio  
Voice recorder  
LG Zap Box  
Profiles  
Bluetooth  
Opera Mini  
Memo

### Screen 3

Calculator  
World clock  
Unit converter  
Stopwatch  
Date finder  
Dictionary  
Tasks  
Newshunt  
Instant Messaging  
NDTV

## Calls

### Making a Call

- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad.
- 3 Touch  to initiate the call.

**TIP!** To enter + for making an international call, press and hold .

Press the  lock key to lock the touchscreen to prevent calls being made by mistake.

**TIP!** Call Recording will be provided only for SIM1.

### Making a call from your contacts

- 1 From the home screen touch  to open the **Contacts**.
- 2 Tap the Name field box on the top of the screen and

enter the first few letters of the contact you would like to call using the keypad.

- 3 From the filtered list, touch the Call icon next to the contact you want to call. The call will use the default number if there is more than one for that contact.
- 4 Or, you can touch the contact name and select the number to use if there is more than one for that contact to use. You can also touch  to initiate the call to the default number.

### Changing the common call setting

- 1 Touch **Call settings** in the **Settings** menu.
- **Call reject** - Slide the switch right for ON. You can touch the Reject list to choose All calls, Contacts, Groups, All unknown callers, All unknown numbers.

- **Send my number** - Choose whether to display your number on an outgoing call.
- **Auto redial** - Slide the switch right for ON or left for OFF.
- **Answer mode**  
**Press send key:** Allows you to only answer an incoming call by pressing the  key.  
**Press any key:** Allows you to answer an incoming call by pressing any key, except the  key.
- **Minute minder** - Slide the switch right to ON to hear a tone every minute during a call.
- **BT answer mode** - Select Always to handsfree to be able to answer a call using a Bluetooth headset, or select Always to handset to press a handset key to answer a call.
- **Save new number** - Slide the switch right for ON to save a new number after getting call from an unknown number.

## Contacts

### Searching for a contact

- 1 Touch **Contacts**.
- 2 You see a list of contacts. Typing in the first letter of a contact's name in the Name field will jump the menu to that alphabetical area of the list.

### Adding a new contact

- 1 Touch Contacts and touch Add.
- 2 Choose whether to save the contact to your **Internal memory, SIM1** or **SIM2**.
- 3 Enter your first and last name.
- 4 You can enter up to five different numbers per contact.
- 5 Add an email addresses. You can enter up to two different email addresses per contact.
- 6 Assign the contact to one or more groups.

- 7 Touch **Save** to save the contact.

## Changing your contact settings

You can adapt your contact settings so that your **Contacts** suits your own preferences.

Touch **Options key**  and touch **Settings**.

- **Display name** - Choose whether to display the first or last name of a contact first.
- **Copy** - Copy your contacts from your SIM1 to your handset, SIM2 to your handset or vice versa, SIM1 to SIM2 or vice versa. You can do this one contact at a time, or all at once.
- **Move** - This works in the same way as Copy, but the contact is stored at the new location only. Therefore, once a contact is moved from the SIM to the Internal memory it will be deleted from the SIM memory.

- **Send all contacts via Bluetooth** - Sends all contacts to other handset via Bluetooth.
- **Back up contacts/Restore contacts** - Save or restore the contacts data to the other storage.
- **Delete all contacts** - Delete all your contacts. Touch Yes if you are sure you want to delete all your contacts from Internal memory or SIM1 or SIM2.

### Tips!

LG Customer Care number is available by default in Contact list (18001809999).

## Messaging

Your LG-P520 combines SMS and MMS into one intuitive and easy-to-use menu.

## Sending a message

- 1 Touch **Messages** in menu. And touch **Write message** to begin composing a new message.
- 2 Touch **Insert** to add an image, video, sound, template and so on.
- 3 Touch **To** at the top of the screen to enter the recipients. Then enter the number or touch  to select a contact. You can even add multiple contacts.
- 4 Touch the message icon on the bottom of the screen when ready to send the message.



**WARNING:** If an image, video or sound is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.

## SMS sending multiple contacts at a time

User can Select all/Deselct all contacts for sending the message. Only 20 contacts can be marked and if user select Select all only first 20 contacts will be marked.

To send the SMS to a particular group of contacts select Groups Option and select perticular group.

**Excuse message:** During Incoming call alert, a pre set Message can be send as SMS on clicking Excuse msg.

## SMS Sorting

Inbox Messages can be sorted with the given sorting options for an easy access of messages (Date, Sender and Read/Unread).

**TIP!** CB message will be shown only for SIM1.

## Entering Text

You can choose your input method by tapping  and **Input method**.

Touch  to turn on T9 mode. This icon is only shown when you choose **Keypad** as the input method.

Touch to  change between numbers, symbols and text input.

Use **Shift** key to change between capital or lowercase input.

**TIP!** User can Cut/Copy a selected text from any editor and can paste the same in any other editor.

## Handwriting recognition

In Handwriting mode you simply write on the screen and your LG-P520 will convert your handwriting into your message.

## Changing your text message settings

Touch **Messages** and touch **Settings**. Select **Text message**.

**Text message centre** - View and Enter the details of your message centre .

**Delivery report** - Slide the switch Right to receive confirmation that your messages have been delivered.

**Validity period** - Choose how long your messages are stored at the message centre.

**Message types** - Convert your text into **Text, Voice, Fax, X.400** or **E-mail**.

**Character encoding** - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

**Send long text as** - Choose to send long messages as **Multiple SMS** or as an **MMS**.

## Changing your multimedia message settings

Touch **Messages** and, touch **Settings** and **Multimedia message**.

**Retrieval mode** - Choose between **Home network** or **Roaming network**.

**Delivery report** - Slide the switch right to request and/or allow a delivery report.

**Read receipt** - Slide the switch right to request and/or allow a read receipt.

**Priority** - Choose the priority level of your MMS.

**Validity period** - Choose how long your message is stored at the message centre.

**Slide duration** - Choose how long your slides appear on the screen.

**Unsupported attachment** - Choose whether the unsupported attachment is restricted or not.

**Delivery time** - Choose how long to wait before a message is delivered.

**MMS centre** - Choose one from the list or add a new message centre.

## Setting up your email

Touch **E-mail** in Screen2.

If the email account is not set up, start the email set up wizard and finish it.

You can check and edit settings by selecting . You can also check the additional settings that were filled in automatically when you created the account.

**NOTE:** After creating the account, Go to Settings → Refresh → Show amount. On this screen, 3 options will be displayed and user can select any one. By default, only 25 messages will be shown. If user wants to see more emails, then either increase the count to 50 or 100 from this menu or select Load more options from - Email Account → Inbox → Option → Load more.

## Social network services (SNS)

Your LG-P520 has SNS that lets you enjoy and manage your social network.

**TIP!** Touch SNS menu and select the site as below: Facebook, Myspace, Twitter, Flickr, orkut and Picasa.

**NOTE:** SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

## Facebook (Continued SNS)

**Home:** Log in and you will see your friend's updated status. Input your comment about new status or check others.

**Profile:** You can select the **Wall > Status updates** and write the current status. See your info detail and upload the photo by touching **Album > Upload Photo**.

**Friends:** Search your friends in facebook by selecting Search tap.

**Message:** You can see the Inbox/Sent folder, and write a SN message.

## Camera

### Taking a quick photo

- 1 Touch **Camera** menu.
- 2 When the camera has focused on your subject, touch the  on the right-center of the screen to take a photo.

**TIP:** To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.

### After taking a photo

Your captured photo will appear on the screen.

The following options are available.

Touch .

**Send** - Touch to send the photo as a **Message**, **Email** or via **Bluetooth**.

**Set as** - Touch to set a screen image (Homescreen wallpaper, Lockscreen wallpaper, Contacts image, Incoming call image, Outgoing call image, Startup image and Shutdown image).

**Rename** - Touch to rename the photo.

**Edit** - Touch to edit the photo.

 Touch to delete the image.

 Touch to take another photo immediately.

 Touch to view a gallery of your saved photos.

### Using the advanced settings

From the viewfinder, touch  to open all advanced settings options.

After selecting the option, touch the **OK** button.

**Size** - Change the size of the photo to save memory.

**White balance** - Choose between **Auto, Incandescent, Sunny, Fluorescent,** and **Cloudy.**

**Colour effect** - Choose a color tone for your new photo.

**Continuous shot** - Position the subject in the viewfinder, then press the capture button as if taking a normal photo. The camera will take shots in quick succession.

**Self-timer** - The self-timer allows you to set a delay after the shutter is pressed. Select **Off, 3 seconds, 5 seconds,** or **10 seconds.** This is ideal if you want to be included in a photo.

**Night mode** - Useful to user in dark places.

**Image quality** - Choose between **Super fine, Fine,** and **Normal.** The finer the quality, the sharper the photo. However, the file size will increase as a result, which means you'll be able to store fewer photos in the memory.

**Select storage** - Choose whether to save your photos to the Handset memory or to the External memory.

**Hide icons** - Choose the camera setting icons to hide manually or automatically.

**Show captured image** - Choose On to check the picture you took right away.

**Shutter sound** - Select one of the three shutter sounds.

**Grid screen** - Choose between **Off, Simple cross,** or **Trisection.**

**Reset settings** - Restore all camera default settings.

## Video camera

### Making a quick video

To switch to the video mode, slide down the camera icon on the right centre of the viewfinder.

- 1 Holding the phone horizontally, point the lens towards the subject of the video.
- 2 Press the red dot .
- 3 ● **Rec** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.
- 4 To pause the video, touch  and resume by selecting .
- 5 Touch  on screen to stop recording.

### After making a video

A still image representing your captured video will appear on the screen. The name of the video runs along the bottom of the screen together with icons down the left and right sides.

 Touch to play the video.

The following options are available.

Touch .

**Send** - Touch to send the video as a **Message**, **Email** or via **Bluetooth**.

**Rename** - Touch to rename the video.

 Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.

 Touch to shoot another video immediately. Your current video will be saved.

 Touch to view a gallery of saved videos and images.

## Using the advanced settings

From the viewfinder, touch  to open all advanced settings options. You can change the video camera setting by scrolling the wheel. After selecting the option, touch the **OK** button.

**Colour Effect** - Choose a color tone to use for your new view.

**White balance** - The white balance ensures any the white areas in your video are realistic. To enable your camera to adjust the white balance correctly, you may need to determine the light conditions. Choose between

**Auto, Incandescent, Sunny, Fluorescent, and Cloudy.**

**Quality** - Choose between **Super fine, Fine** and **Normal**. The finer the quality, the sharper a video will be, but the file size will increase. As a result, you will be able to store fewer videos in the phone's memory.

**Duration** - Set a duration limit for your video. Choose between Normal and MMS to limit the maximum size to send as an MMS message.

**Select storage** - Choose whether to save your videos to the Handset memory or to the External memory.

**Audio recording** - Choose Mute to record a video without sound.

**Hide icons** - Select whether to hide the icons in the camera menu automatically or manually.

**Reset settings** - Reset all the video camera settings.

## Music

To access the music player, touch **Music**. From here, you can access a number of folders:

**Recently played** - Plays the songs you have played recently.

**All tracks** - Contains the songs you have on your phone except the pre-loaded default music.

**Artists** - Browse through your music collection by artist.

**Albums** - Browse through your music collection by album.

**Genres** - Browse through your music collection by genre.

**Playlists** - Contains all the playlists you have created.

**Shuffle tracks** - Play your tracks in a random order.

## Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or the data cable.

To transfer music using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and are connected to each other.
- 2 Select the music file on the other device and select send via Bluetooth.
- 3 When the file is sent, you will have to accept it on your phone by touching **Yes**.

- 4 The file should appear in **Music > All tracks**.

## Managing files

You can store multimedia files in your phone's memory so you have easy access to all your Images, sounds, videos, Flash Contents, Documents and Other content. You can also save your files to a memory card. Using a memory card allows you to free up space in your phone's memory.

By touching **My stuff**, you can open a list of the folders that store all your multimedia files.

## Games and Applications

You can download new games and applications on your phone to keep you enjoy LG-P520 also comes with some preloaded applications.

**Opera Mini 5** - It is a Java application that also can be accessed from the Games & Apps menu in your phone. Some of the salient features of this browser are Multiple Windows, Security, Touch zooming, Book Marks, History, Saved Pages, Speed Dial.

**Note:** Make sure that your date & time is updated before using Opera Mini 5.

**Data Wallet** - This application is used to keep personal informations like Bank Account, Credit Card, Loan and Site/Mail login details).

**News Hunt** - News Hunt is a unique mobile application designed to enable viewing and reading newspapers in the regional languages on the go.

**LG Zap Box** - It is an interactive application where user can download MP3 / Image files from the connected site, also playlist can be created.

**Instant Messaging** - It is an chatting application through which user can get connected with friends.

**NDTV** - NDTV Active application is backed by NDTV, a trusted news channel in India. It offers the service like Profit, Cricket, Music, Movies & Astrology. Log on to application for Personalize Home page with Name, Gender, City and Star sign.

**E-Comix** - A digital e-comics reader that allow you to read your favorite comics under one application. Application comes up with some preloaded comics & you can also download more comics by visiting the E-Comix store within application.



How it work: Tab on E-Comix application & select the comic of your own choice. Flick on the text you want to read, it shall open in the bigger window for you.

**NOTE:** Date and Time should be set to current, matching to the server date and time settings, to login to Instant Messenger.

## FM Radio

Your LG-P520 has an FM radio feature so you can tune into your favourite stations to listen to while on the move.

## Searching for stations

You can tune your phone to radio stations by searching for them either manually or automatically. They will then be saved to specific channel numbers, so you don't have to keep re-tuning. You must first attach the headset to the phone as this acts as the aerial.

### To auto tune:

- 1 Scroll and touch **FM radio**, and touch .
- 2 Touch **Auto scan**. A confirmation message appears. Select **Yes**, then the stations will be automatically found and allocated to a channel in your phone.

**NOTE:** You can also manually tune into a station by using  and  displayed in the centre of the screen. If you press and hold  and , the stations will be automatically found.

## Application

### Adding an event to your calendar

- 1 Touch **Calendar**.
- 2 Select the date you would like to add an event to.
- 3 Touch **Add**.

User can schedule an SMS, so that it can be sent to the pre define number/contact on Set date and Set time.

### Setting your alarm

- 1 Touch **Alarms**.
- 2 Touch **Add**, then you can set and save your alarm in this menu.

### Using the Dictionary

Touch Dictionary from Screen 3 which contains an alphabetical list of words with information about them.

## Voice recorder

Use your voice recorder to record voice memos or other audio files.

### Using your calculator

- 1 Touch **Calculator** in Screen3.
- 2 Touch the number keys to enter numbers.

### Converting a unit

- 1 Touch **Unit converter** in Screen 3.
- 2 Choose whether you want to convert Currency, Area, Length, Weight, Temperature, Volume or Velocity.
- 3 Then select the unit and enter the value you would like to convert from.

## PC Suite

You can synchronize your PC with your phone. This will ensure all your important details and dates match, and also act

as a back up to help put your mind at ease.

## Installing LG PC Suite on your computer

- 1 Go to [www.lgapplication.com](http://www.lgapplication.com)
- 2 Click **Manual & Software**.
- 3 Download **LG Mobile support tool**. In LG Mobile support tool, you can select mobile sync download. Then pc suite package will be downloaded in your PC. If you unpack that file, you can install PC Suite.
- 4 Follow the instructions on screen to complete the LG PC Suite Installer wizard.
- 5 Once installation is complete, the LG PC Suite icon will appear on your desktop.

 **WARNING:** Do not disconnect your phone during the transfer.

## The web

**Browser** gives you a fast, full-colour world of games, music, news, sport, entertainment and loads more, straight to your mobile phone. Wherever you are and whatever you're into.

### Accessing the web

- 1 Touch the **Browser**.
- 2 To go straight to the browser home page, select **Home**. Alternately, select **Enter address** and type in the URL, followed by **Connect**.

**NOTE:** You will incur extra cost by connecting to these services and downloading content. Check data charges with your network provider.

### Access to Google Service

You can launch google services in this application. Touch **Google Search** in the Screen2.

## Settings

### Personalising your profiles

You can personalise each profile setting.

- 1 Touch **Profiles**.
- 2 Choose the profile you want to edit.
- 3 You can then change all the sounds and alert options available in the list, including your Ringtone and Volume, Message tone settings and more.

### Timed Profile

User can set a required profile automatically for the pre define Time.

For example, if user wants handset profile to be silent from 2:00 PM~3:00 PM, then set the time and select profile as silent for the time frame.

### Changing your phone settings

Use the freedom of adapting the LG-P520 to your own preferences.

From the home screen, select  then choose .

**NOTE:** Anti Theft Mobile Tracker - When the handset is stolen, handset sends the SMS to the pre-defined numbers configured by real owner.

ATMT SMS will contain information about the Phone number of the person who is using that handset.

To activate the ATMT feature, you will need to configure the ATMT settings with Owner Name, primary number and secondary number and set ATMT 'ON'. Default ATMT code is "000000."

**Tip!** You can set the application lock to avoid unauthorized use of phone memory, Calendar, Memo and To do. You will need a security code to access the data.

## Using memory manager

From the home screen select  then choose . Select **Device settings** and choose **Memory info**.

## Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use this menu:  
Touch **Connectivity**.

## Sending and receiving your files using Bluetooth

### To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send via**. Choose **Bluetooth**.
- 3 If you have already paired the **Bluetooth** device, your LG-P520 will not automatically search for other **Bluetooth** devices. If not, your LG-P520 will search for other **Bluetooth** enabled devices within range.
- 4 Choose the device you want to send the file to.
- 5 Your file will be sent.

### To receive a file:

- 1 To receive files, your Bluetooth must be both **ON** and **Visible**. See **Changing your Bluetooth settings** below for more information.

- 2 A message will prompt you to accept the file from the sender. Touch Yes to receive the file.
- 3 You will see where the file has been saved. For image files, you can choose to **View** the file. Files will usually be saved to the appropriate folder in **My stuff**.

### Changing your Bluetooth settings:

Touch **Bluetooth** in the Screen2. And select  and choose **Settings**.

### Pairing with another Bluetooth device

By pairing your LG-P520 and another device, you can set up a passcode protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your LG-P520 will search for devices. When the search is completed, **Refresh** will appear on screen.
- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you will need to enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

# Software update

## Phone Software update

### LG Mobile Phone Software update from internet

For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> → select country and language → Support.

This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage you mobile phone.

## Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

**Charger**



**Stereo headset**



**Battery**



**Data cable and CD**



**User guide**



### NOTE

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may vary in different regions.

# Technical data

## Ambient Temperatures

Max.: +55°C (discharging) +45°C (charging)

Min.: -10°C

Declaration of Conformity		 LG Electronics
<b>Supplier Details</b>		
Name	LG Electronics Inc	
Address	: LG Twin Tower 20, Yeouide-dong, Yeongdeungpo-gu Seoul, Korea 150-721	
<b>Product Details</b>		
Product Name	GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad band Terminal Equipment	
Model Name	LG-P520	
Trade Name	LG	
		<b>CE 0168</b>
<b>Applicable Standards Details</b>		
R&TTE Directive 1999/5/EC		
EN 301 469-01 v1.8.1 / EN 301 469-07 v1.3.1 / EN 301 469-17 v2.1.1 EN 300 328 v1.7.1 EN 60550-1 : 2001 EN 50360 : 2001 / EN 62209-1 : 2005 EN 301 511 v9.0.2		
<b>Supplementary Information</b>		
The conformity to above standards is verified by the following Notified Body(BABT)		
BABT, Forsyth House-Churchfield Road - Walton-on-Thames Surrey - KT12 2TD, United Kingdom		
Notified Body Identification Number : 0188		
<b>Declaration</b>		
I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards and Directives	Name Doo Hwang Lee / Director	Issued Date 7. Oct. 2010
LG Electronics Inc. -EU Representative Veluwezoom 15, 1327 AE Almere, The Netherlands		
	Signature of representative	

## Troubleshooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy to correct yourself.

Message	Possible Causes	Possible Corrective Measures
USIM error	There is no USIM card in the phone or it is inserted incorrectly.	Make sure that the SIM card is correctly inserted.
No network connection/ Losing network	Weak Signal outside of GSM network area Operator applied new services	Move towards a window or into an open area. Check the network operator coverage map. See if the SIM card is older than 6~12 month. If so, change your SIM at the office of your network provider.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again. The two codes you have entered do not match.	The default code is [0000]. If you forget the code, contact your service provider.
Any application cannot be set	Not supported by service provider or registration required	Contact your service provider.

<b>Message</b>	<b>Possible Causes</b>	<b>Possible Corrective Measures</b>
Calls not available	Dialing error New SIM card inserted Prepaid charge limit reached	New network not authorised. Check for new restrictions. Contact your service provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key pressed long enough Battery is not charged Battery contacts are dirty	Press the On/Off key down for at least two seconds. Keep charger attached for a longer time Clean the contacts. Take out the battery and insert again.
Charging error	Battery is not charged Outside temperature is too hot or cold Contact problem No voltage Charger defective Wrong charger Battery defective	Charge battery. Make sure phone is charging under normal temperatures. Check the charger and connection to the phone. Check the battery contacts and clean them if necessary. Plug into a different socket. If the charger does not warm up, replace it. Only use original LG accessories. Replace battery.
Touch function doesn't work or is abnormal	Touchpad calibration fault	Perform the touchpad calibration via phone setting menu.

## Troubleshooting

Message	Possible Causes	Possible Corrective Measures
Number not permitted	The Fixed Dial Number function is on.	Check settings.
Impossible to receive/send SMS & Picture	Memory full	Delete some existing messages in the phone.
Files not open	Unsupported file format	Check the file format that can be supported
The screen does not turn on when I receive a call.	Proximity sensor problem	If you use any protection tape or case, check it is covered the area around proximity sensor Make sure that the area around the proximity sensor is clean.
No sound	Vibration or manner mode	Check the setting status of sound menu to make sure you are not in vibrate or silent mode.
Hang up or freeze	Intermittent software problem	Take out the battery and insert battery. Turn on the phone. Try to do software update service via web site

**CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.**  
**2nd Floor, 9B, DLF Cyber City, Phase-III,**  
**Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL  
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,  
Phase-III, Gurgaon - 122002.  
Haryana

Dear Sir,

RE: Loss of mobile phone no.: .....

MAKE ..... MODEL .....

This is to inform that my mobile phone has been lost due to theft on  
.....at.....FIR/DD entry has been lodged  
with ..... Police Station. I am enclosing the Claim  
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

**CLAIM FORM CUM CLAIM BILL**

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.  Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft  Time

Place of Theft

Details of Theft

FIR No./DD No.  Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES  NO

DATE

PLACE

SIGNATURE OF CUSTOMER

**TERMS AND CONDITIONS:**

**POLICY COVERAGE**

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:
 

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%

## **CLAIM PROCESSING DOCUMENTS**

In the event of handset loss, the buyer should follow the understated procedure:

- a)
  - (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
  - (ii) Block the SIM Card with your service provider within 3 days.
  - (iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
  - (i) Original Invoice & Cash Memo.
  - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
  - (iii) Translation of vernacular documents in English/Hindi.
  - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

**Note:** In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : [customercare@cholams.murugappa.com](mailto:customercare@cholams.murugappa.com)



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### DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No..... in full and final discharge of our claim, the sum of ..... (in words) Rs. ....

Signature of Insured /Customer  
across revenue stamp

Affix Re.1 revenue stamp

Date:

Place:

## Customer Information Center

For any query related to the after sales service and customer support please contact us at below details



**LG** **24 x 7** CALL CENTER OPERATIONS

 <b>CALL</b>	<b>1800-180-9999</b> <b>(Toll Free)</b>	 <b>SMS</b>	<b>5757554</b> <b>(Send SMS)</b>
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**CLICK**

**www.lgindia.com**  
**lgservice@lgindia.com**

