

KG370 USER GUIDE

This manual may differ from the phone depending on the phone software version and service provider used.



P/N: MMBB0257536(1.0)

Installing the SIM Card and Charging the Battery

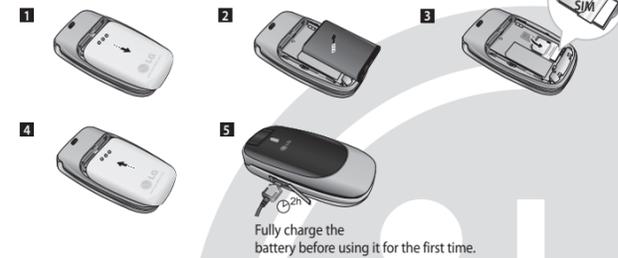
Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

Important!

> The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

> USIM is not supported in a phone.



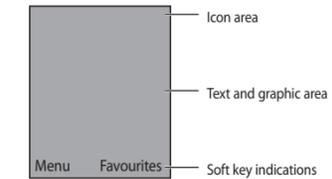
Illustrations

1. Open battery cover
2. Insert your SIM
3. Close the battery cover
4. Charge your battery

Phone Components



Display Information



On-Screen Icons

The table below describes various display indicators or icons that appear on the phone's display screen.

	Tells you the strength of the network signal.
	Call is connected.
	Shows that you are using a roaming service.
	The alarm has been set and is on.
	Tells you the status of the battery.
	You have received a text message.
	You have received a voice message.
	Vibrate only menu in profile.
	General menu in profile.
	Outdoor menu in profile.
	Silent menu in profile.
	Headset menu in profile.
	You can view your schedule.

Turning Your Phone On and Off

1. Hold down the [END] key until the phone switches on.
2. To switch the phone off, hold down the [END] key until the power-off image displays.

Making a Call

1. Enter a phone number including the area code.
2. Press the [SEND] key to call the number.
3. When finished, press the [END] key.

Answering a Call

1. When the phone rings and the phone icon flashes on the screen, press the [SEND] key or the left soft key to answer.
 2. If the Any Key menu option (Menu 6.5.2.2), has been set, any key press will answer a call except for the [END] key or the right soft key.
 3. End the call by pressing the [END] key.
- Note: After the call ends, the phone will go back to standby mode.

Making an international call

1. Press and hold the [+] key for the international prefix. The '+' character automatically selects the international access code.
2. Enter the country code, area code, and the phone number.
3. Press [send] key to call the number.

Menu and Options

Your phone offers a set of functions that allow you to customize it. These functions are arranged in menus and sub-menus, accessed via the left and right soft keys. The label on the bottom of the display screen immediately above the soft keys indicates their current function.



Press the left soft key to access the available Menu.

Press the right soft key to access the available Favourites.

Entering Text

You can enter alphanumeric characters by using the phone's keypad. To change modes, press the [key] key.

T9 Mode

This mode allows you to enter words with only one keystroke per letter. Each key on the keypad has more than one letter. The T9 mode automatically compares your keystrokes with an internal linguistic dictionary to determine the correct word, thus requiring far fewer keystrokes than the traditional ABC mode.

ABC Mode

This mode allows you to enter letters by pressing the key labeled with the required letter once, twice, three or four times until the letter is displayed.

123 Mode (Numbers Mode)

Type numbers using one keystroke per number.

Symbol Mode

This mode allows you to enter special characters by pressing (*) key.

FM Radio (This function may be different in different regions.)

1. After presetting radio channels, you can listen to another channel by pressing the corresponding number key.
2. You can access the following option menus by pressing the left soft key [Options].
 - > **Edit channel:** You can adjust frequency and channel at a time using the Left/Right navigation keys and number keys.
 - > **Auto scan:** If you turn "Auto Scan Now?" on, this automatically sets the radio channel. When "Save this Station?" message pops up and you select Yes, the selected frequency will be stored.
 - > **Reset channels:** You can delete all channels you saved.
 - > **Listen via speaker:** Select this to listen to the radio through the built-in speaker. To turn off the speaker, select "Listen via wired headset" in the [Options].

How to set the tone

Ringtone

1. Press the left soft key [Menu] and select [Profiles] using the up/down navigation keys.
2. Select [Personalise] and choose Ringtone menu.
3. Press the left soft key [OK] and then you can set the desired ringtone.

Tip

> If you want to change your ringer to vibrate, select Vibrate mode or press and hold the (*) key on idle screen.

Ringtone/Keypad/Message/Call alert tones and volumes

You can select Ringtone/Keypad/Message/Call alert tones and volumes. You can change the sound that will occur when a key is pressed, or volume level. [menu-setting-profile-<General or Outdoor>-personalise]

Menu tree

1. Messaging 1.1 New message 1.2 Inbox 1.3 Drafts 1.4 Outbox 1.5 Sent 1.6 Listen voice mail 1.7 Info messages 1.8 Templates 1.9 Settings	3. Call history 3.1 All calls 3.2 Missed calls 3.3 Dialed calls 3.4 Received calls 3.5 Call duration	6. Settings 6.1 Profiles*** 6.2 Date & Time 6.3 Languages 6.4 Display 6.5 Call 6.6 Security 6.7 Power save 6.8 Network selection 6.9 Reset settings 6.0 Memory status
2. Contacts 2.1 Search 2.2 New contact 2.3 Speed dials 2.4 Copy all 2.5 Delete all 2.6 Memory status 2.7 Information	4. SIM Service (Profiles) 5. Tools 5.1 FM radio 5.2 Game 5.3 Calendar 5.4 Alarm 5.5 Voice memo 5.6 Memo 5.7 Calculator 5.8 Stopwatch 5.9 Unit converter 5.0 World clock 5.* Lost mobile track	*** If SIM Service is not available then "Profiles" option will move to 4th Menu item.

Quick feature reference

This section provides brief explanations of features on your phone.

Messaging Menu 1

This menu includes functions related to SMS (Short Message Services).

New message	This menu includes functions related to SMS (Short Message Services).
Inbox	This menu allows to view the messages which you have received
Drafts	This menu shows the messages which are temporarily saved
Outbox	This menu allows to view the message which is about to be sent or has failed to be sent.
Sent	This menu allows you to view the messages which have already been sent, including time and content.
Listen voice mail	This menu provides you with a quick way of accessing your voice mailbox (if provided by your network).
Info messages	Info service messages are text messages delivered by the network to your handset.
Templates	There are pre-defined messages in the list. You can view and edit the template messages or create new templates.
Settings	This menu allows you to set features of your network service provider.

Contacts Menu 2

Search	You can Search for contacts in Phonebook. Note: Instant searching is available by inputting the initial letter of the name you want to search.
New contact	You can add phonebook entries by using this menu.
Speed dials	Assign contacts to any of keys 1 to 9 .
Copy all	You can copy all entries from SIM card memory to Phone memory and also from Phone memory to SIM card memory.
Delete all	You can delete all entries from SIM card memory or Phone memory.
Memory status	You can check free space and memory usage.
Information	<ul style="list-style-type: none">› Service dial numbers: Access the list of service numbers assigned by service provider safely.› Own numbers: You can save and check your own numbers in SIM card.› Business card: This option allows you to create your own business card featuring your name, mobile phone number and so on.

Call history Menu 3

You can check the record of missed, received, and dialled calls only if the network supports the Calling Line Identification (CLI) within the service area. The number and name (if available) are displayed together with the date and time at which the call was made. You can also view call durations.

Guidelines for safe and efficient use

Please read these simple guidelines. Ignoring them may be dangerous or illegal. Further detailed information is given in this manual.

Warning

- › For your safety, use ONLY specified ORIGINAL batteries and chargers.
- › Switch off the phone in any area where required by special regulations, e.g. in a hospital where it may affect medical equipment.
- › Batteries should be disposed off in accordance with relevant legislation.

Product care and maintenance

WARNING! Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- › Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- › The unit should be kept away from heat sources such as radiators or cookers.
- › Use a dry cloth to clean the exterior of the unit. (Do not use any solvents.)
- › Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.

Electronic devices

All mobile phones may get interference, which could affect performance.

- › Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over a pacemaker, i.e. in your breast pocket.

Call history Menu 3 (Continued)

All calls	Displays all the lists of three types (Received/Dialled/Missed calls) by time.
Missed calls	This option lets you view the last 10 incoming calls.
Dialled calls	This option lets you view the last 10 outgoing calls (called or attempted).
Received calls	This option lets you view the last 10 unanswered calls.
Call duration	Allows you to view the duration of your incoming and outgoing calls.

SIM service Menu 4

This menu depends on SIM and the network services.

Tools Menu 5

FM radio	You can search radio stations and enjoy listening to the radio.
Game	In this menu, you can manage the Game installed in your phone.
Calendar	You can check/track of daily or monthly schedules.
Alarm	Allows you to set one of three alarms. The current time is displayed at the top of the screen when you select an alarm to set. At the alarm time, the Alarm icon will be displayed on the LCD screen and the alarm will sound.

Guidelines for safe and efficient use (Continued)

Road safety

Check the laws and regulations on the use of mobile phones in the areas when you drive.

- › Do not use a hand-held phone while driving.
- › Use a hands-free kit, if available.
- › Pull off the road and park before making or answering a call if driving conditions so require.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive Environments

Do not use the phone at a refueling point. Do not use near fuel or chemicals.

In aircraft

Wireless devices can cause interference in aircraft.

- › Turn off your mobile phone before boarding any aircraft.

Children

Keep the phone in a safe place out of children's reach. It includes small parts which if detached may cause a choking hazard.

Emergency calls

Emergency calls may not be available under all cellular networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

- (3) Breakage or damage to antennas, unless caused directly by defects in material or workmanship.
- (4) If the Customer does not notify LG of the alleged defect or malfunction of the Product during the applicable warranty period, the Customer shall have no coverage or benefits under this warranty.
- (5) Products which have had the serial number removed or made illegible.
- (6) If the battery short circuits or the seals of the battery are broken or show evidence of tampering, or the battery was used in equipment in a manner other than that which has been specified, the Customer shall have no coverage or benefits under this warranty.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses.)
- (12) Defects or damage resulting from breakage of or tampering with the LCD screen.
- (13) Where applicable, Products that have been subject to an unauthorised removal or deactivation of the network operator lock function.

3. STATEMENT

Except for those terms that cannot by law be excluded, all terms other than those expressly contained in this warranty statement are excluded. To the extent permitted by law, LG excludes all liability (whether in contract, tort or otherwise) for any consequential, special, incidental or indirect loss or damage including loss of profit, loss or impairment of privacy of conversations, work stoppage or loss or impairment of data arising out of the use or inability to use the Product.

Tools Menu 5 (Continued)

Voice memo	You can record voice memo.
Memo	You can create a list of tasks.
Calculator	This contains the standard functions such as +, -, x, ÷: Addition, Subtraction, Multiplication and Division.
Stopwatch	Stopwatch is available just as common stopwatches we see and use in daily life.
Unit Converter	This converts any measurement into a unit you want.
World clock	Allows you to determine the current time in another time zone or country.
Lost mobile track	The LMT feature of this phone provides you with the ability to have a tracking system in place for your mobile in case you lose or misplace it.

Settings Menu 6

You can set the following menus for your convenience and preferences.

Profiles	You can adjust and customize the phone tones.
Date & Time	You can set functions relating to the date and time.
Languages	You can change the language for the display texts in your phone. This change will also affect the Language Input mode.
Display	You can change settings for the phone display.
Call	You can set the menu relevant to a call.

Guidelines for safe and efficient use (Continued)

Battery information and care

- › You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- › Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- › Do not disassemble or short-circuit the battery pack.
- › Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs to be replaced.
- › Do not expose the battery charger to direct sunlight or use it in high humidity, such as the bathroom.
- › Risk of explosion if battery is replaced by an incorrect type.
- › Dispose off used batteries according to the manufacturer's instructions.

Driver Safety Tips

Your wireless telephone gives you the powerful ability to communicate by voice - almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold. When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

- › Use a hands free device. If possible, add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.
- › Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.

4. HOW TO GET WARRANTY SERVICE:

To obtain information regarding warranty service, please call the following toll free telephone numbers;

NEW ZEALAND: LG Electronics Australia Pty Ltd Unit A, 38 Highbrook Drive East Tamaki 2013 PO Box 58195 Greenmount Auckland 2141 Tel: 0800-666-780 Fax: 09-914-2441	AUSTRALIA: LG Electronics Australia Pty Ltd 2 Wonderland Drive Eastern Creek NSW 2766 PO Box 212 HORSLEY PARK NSW 2175 Tel: 1800-638-080 Fax: 02-8805-4201
---	---

- › Use your wireless phone to call emergency services for yourself or others.

in the case of fire, traffic accident or medical emergencies;

- **Australia:** Dial 0-0-0,
- **New Zealand:** Dial 1-1-1,
- **International:** Dial 1-1-2,
- other local emergency number.

Remember, it is a free call on your wireless phone for emergency services.

- › Use your wireless phone to help others in emergencies, if you see an auto accident crime in progress or other serious emergency where lives are in danger, call the emergency number, as you would want others to do for you.

Settings Menu 6 (Continued)

Security	This menu allows you to set the phone's security options. <ul style="list-style-type: none">› PIN code request : You can set the phone to ask for the PIN code of your SIM card when the phone is switched on.› Phone lock : You can use a security code to avoid unauthorized use of the phone.› Call barring : The Call barring service prevents your phone from making or receiving a certain category of calls. This function requires the call barring password.› Fixed dial number (SIM dependent): You can restrict your outgoing calls to selected phone numbers. The numbers are protected by your PIN2 code. The numbers you wish to allow access to once this service has been enabled, must be added to the contacts after enabling Fixed dial number.› Change codes : PIN is an abbreviation of Personal Identification Number to prevent use by unauthorized persons. You can change the access codes: Security code, PIN code, PIN2 code.
Power save	If you set this to On, you can save the power.
Network selection	You can select a network that will be registered either automatically or manually. Usually, the network selection is set to Automatic.
Reset settings	You can initialize all setting values as defaults. You need a Security code to activate this function.
Memory status	You can check free space and memory usage of each repository.

Guidelines for safe and efficient use (Continued)

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model KG370 has been designed to comply with applicable safety requirement for exposure to radio waves. This requirement is based on scientific guidelines that include safety margins designed to ensure safety of all persons, regardless of age and health.

- › The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.
- › While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- › The SAR limit recommended by the international Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over ten (10) gram of tissue.
- › The highest SAR value for this model phone tested by DAS4 for use at the ear is 1.16 W/kg (10g) and when worn on the body is 0.363 W/kg (10g).
- › SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE) is 1.6 W/kg averaged over one (1) gram of tissue.

Technical Data

General

- › **Product name :** KG370
- › **System :** GSM 900 / DCS 1800

Ambient Temperatures

- › **Max. :** +55°C, Charging (+45°C)
- › **Min. :** -10°C

Battery Specification

- › **Type :** 750mAh, Li-ion
- › **Talk Time* :** Upto 3 hrs. 30 min (PL : 7)
- › **Standby Time* :** Upto 350 hrs. (PG : 9)

Note!
› Variation in operation time may occur depending on SIM card, network condition, usage style, usage setting and environment.

Manufacturer's Warranty

1. WHAT THIS WARRANTY COVERS:

LG offers you a warranty that the enclosed Product and its enclosed accessories will be free from defects in material and workmanship according to the following terms and conditions:

- (1) The warranty for the Product is for ONE (1) year beginning on the date of purchase of the Product.
- (2) The warranty extends only to the original consumer purchaser of the Product ("Customer") and is not assignable or transferable to any subsequent customer. LG offers a warranty for genuine LG battery packs, extending SIX (6) months from the date of purchase.
- (3) This warranty is only valid to the original purchasing Customer for the duration of the warranty period as long as it is purchased and used in AUSTRALIA or NEW ZEALAND.
- (4) During the warranty period, any defective LG Product or part will be repaired or replaced by LG or its authorised service centre, at LG's option, with new or factory rebuilt replacement items. LG or the authorised service centre will return the Product to the Customer in working condition. No charge for either parts or labour in repair or replacement of the Product will be incurred by the Customer. If parts, boards or equipment are replaced, they shall become the property of LG.
- (5) Upon request from LG, the Customer must provide LG with proof of the date of purchase.
- (6) The Customer will bear the cost of transporting, delivering and handling the Product to and from LG or its authorised service centre.
- (7) The benefits available from this warranty are in addition to all applicable statutory rights.

2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damage resulting from use of the Product in other than its normal and customary manner.
- (2) Defects or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorised modifications, unauthorised connections, unauthorised repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquids.