LG
Life's Good

ENGLISH

OWNER'S MANUAL

SXS REFRIGERATOR

Please read this guide thoroughly before operating and keep it handy for reference at all times.

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Entry

The model and serial numbers are found on the inner case or back of refrigerator compartment of this unit. These numbers are unique to this unit and not available to others. You should record requested information here and retain this guide as a permanent record of your purchase. Staple your receipt here.

Date of purchase : _____

Dealer purchased from : _____

Dealer address : _____

Dealer phone no. : _____

Model no. : _____

Serial no. : _____

⚠ Important safety instruction

Before it is used, this refrigerator must be properly installed and located in accordance with the installation instructions in this document.

When moving your appliance away from the wall, be careful not to roll over the power cord or to damage it in any way.

After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when your hands are damp or wet. Skin could adhere to these extremely cold surfaces.

Unplug the power cord from the power outlet for cleaning or other requirements. Never touch it with wet hands because you can get an electric shock or be hurt.

Never place glass products in the freezer because they may be broken due to expansion when their contents are frozen.

Never allow your hands within the ice storage bin of the automatic ice maker. You could be hurt by the operation of the automatic ice maker.

The appliance is not intended for use by young children or infirm persons without supervision.

Don't use an extension cord

If possible, connect the refrigerator to its own individual electrical outlet to prevent it and other appliances or household lights from causing an overload that could cause a power outage.

Accessibility of Supply Plug

The refrigerator-freezer should be so positioned that the supply plug is accessible for quick disconnection when accident happens.

Supply Cord Replacement

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

⚠ Important safety instruction

BASIC SAFETY PRECAUTIONS

This guide contains many important safety messages.
Always read and obey all safety messages.

⚠ This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING, or CAUTION. These words mean:

⚠ DANGER You will be killed or seriously injured if you don't follow instructions.

⚠ WARNING You can be killed or seriously injured if you don't follow instructions.

⚠ CAUTION Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

⚠ WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

1.When connecting the power

The dedicated outlet should be used.

- Using several devices at one outlet may cause fire.

Do not allow the power plug to face upward or to be squeezed at the back of the refrigerator.

Water may be flown into or the plug may be damaged, which causes fire or electric shock.

Do not allow the power cord bent or pressed by the heavy object to be damaged.

It may damage the power cord to cause fire or electric shock.

Do not extend or modify the length of the power plug.

It causes electric shock or fire by the electric damage of the power cord or others.

Unplug the power plug when cleaning, handling or replacing the interior lamp of the refrigerator.

- It may cause electric shock or injury.
- When replacing the interior lamp of the refrigerator, make sure that the rubber ring for preventing the electric spark within the socket is not taken off.

Do not pull out the cord or touch the power plug with wet hands.

- It may cause electric shock or injury.

Remove water or dust from the power plug and insert it with the ends of the pins securely connected.

Dust, water or unstable connection may fire or electric shock.

Make sure of grounding.

Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

The incorrect grounding may cause breakdown and electric shock.

When the power cord or the power plug is damaged or the holes of the outlet are loosed, donot use them.

It may cause electric shock or short circuit to make fire.

2. When using the refrigerator

Do not place the heavy object or the dangerous object (container with liquid) on the refrigerator.

It may be dropped to cause injury, fire or electric shock when opening or closing the door.

Do not install the refrigerator in the wet place or the place which water or rain splashes.

Deterioration of insulation of electric parts may cause electric leakage.

Do not cling to the door or the shelves of the door or the home bar of the freezer or the cool chamber.
It may make the refrigerator fallen down or damage the hands. Especially, do not allow the children to do the above.

Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in therefrigerator.
It may cause explosion or fire.

Do not use drier to dry the inside,nor light a candle to remove door.
It may cause explosion or fire.

Do not insert the hands into the ice bucket or the ice dispenser.
(only for the model with the dispenser).
Operating the ice maker may cause injury.

Do not store the medicine or the academic materials at the refrigerator.
When the material with the strict temperature control is stored, it may be deteriorated or it may make an unexpected reaction to cause any risk.

Do not use the combustible spray near the refrigerator.
Do not store expiosive substances such as aerosol cans with a flammable propellant in this appliance.
It may cause fire.

Install in places away from the fire such as the place where flammable gas is leaked.
It may cause fire.

Supply the automatic ice maker with drinkable water only (only for the model with the dispenser).
Otherwise, it may cause any risk.
Connect to potable water supply only.

Do not place flower vase, cup, cosmetics, medicine or any container with water on the refrigerator.

It may cause fire, electric shock or injury by dropping down.

Use the submerged refrigerator after checking it.

It may cause electric shock or fire.

When gas is leaked, do not touch the refrigerator or the outlet and ventilate the room immediately.

- The explosion by spark may cause fire or burn.
- Because this refrigerator uses natural gas (R600a) as the environment-friendly refrigerant, even a small amount (80~90g) is combustible. When the gas is leaked by the severe damage during delivering, installing or using the refrigerator, any spark may cause fire or burn. (Only for the model with the R600a.)

Do not move refrigerator while the compressor is operating.

Compressor may occur a temporary rattling noise. (This is normal and will not impact on the performance or the life of the compressor. The rattling will stop after the refrigerator comes to a rest.)

Do not spray water at the outside or the inside of the refrigerator or do not clean it with benzene or thinner.

Deterioration of insulation of electric parts may cause electric shock or fire.

When any strange smell or smoke is detected from the refrigerator, disconnect the power plug immediately and contact to the service center.

It may cause fire.

Do not allow any person except the qualified engineer to disassemble, repair or alter the refrigerator.

It may cause injury, electric shock or fire.

Do not use the refrigerator for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).

It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.

When disposing the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.

It may cause to lock out the child.

Install the refrigerator on the solid and level floor.

Installing it on the unstable place may cause death by falling down the refrigerator when opening or closing the door.

Do not insert the hands or the metal stick into the exit of cool air, the cover, the bottom of the refrigerator, the heatproof grill (exhaust hole) at the backside.

It may cause electric shock or injury.

When you want to dispose the refrigerator, contact to the down-block office.

When you want to dispose the large living waste such as electric home appliance and furniture, you'd better contact the local down-block office.

⚠ CAUTION

Violating this direction may cause injury or damage house or furniture. Always be careful, please.

Do not touch food or containers at the freezer with wet hands.

It may cause frostbite.

Do not put ice in thin crystal cup or ceramic ware.

It may break cup or ceramic ware to cause injury.

When the electricity is off, remove ice from the ice bucket (only for the model with the dispenser).

The long-time power failure may thaw ice to damage the floor. When the long-time power failure is expected, remove ice from the ice bucket.

Wait for 5 minutes or longer when reconnecting the plug.
It may cause the operation of the freezer to fail.

Do not put bottle in the freezer.
It may freeze the contents to break the bottle to cause injury.

Pull out the power plug not by grasping the cord but the plug of its end.
It may cause electric shock or short circuit to fire.

Do not install the refrigerator in the wet place or the place which water or rain splashes.
Deterioration of insulation of electric parts may cause electric leakage.

Do not insert the hands into the bottom of the refrigerator.
The iron plate of the bottom may cause injury.

Carry the refrigerator with the handle bar at the bottom of the front and the top of the rear.
Otherwise, your hands may be slipped to cause injury.
Because the product is heavy, carrying it alone may hurt people or accidents may occur.

Because opening or closing the door of the refrigerator may cause injury to the person around it, be careful, please.
Opening or closing the door may cause feet or hands to be caught in the chink in door or the child to be get hurt by the corner.

Do not put any living animal in the refrigerator.

⚠ WARNING

1. When connecting the power

Prevent the power cord from being squeezed or imprinted if the refrigerator is pushed in after the power plug is extracted during the installation.

When moving your appliance away from the wall, be careful not to roll over or damage the power cord.

It becomes the cause of fire or electric shock.

Be sure to use grounded exclusive proper voltage consent for the power plug.

It becomes the cause of fire.

If the supply cord is damaged,it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid any hazard.

2. When using the refrigerator

Prevent children from entering the product.

It may endanger the life of a child if the child enters the refrigerator.

Opening and closing the door of the refrigerator vigorously may cause the stored food in the refrigerator basket to fall by shock and hurt the foot, so take precautions.

Do not put heavy things on the Home Bar. (Only for the models with the Home Bar)

Falling objects may hurt people.

In case of thunder and lightning, or not in use for a long period of time, detach the power plug.

There is a danger of electric shock or fire.

⚠ CAUTION

Do not insert the hands into the ice bucket or the ice dispenser.

Operating the ice maker may cause injury.

Do not remove the cover of the automatic ice maker. (Only for the models with automatic ice maker)

The operation mechanic parts of the ice maker may hurt people.

Do not place the food in disorder inside the refrigerator.

The food may fall during opening and closing the door of the refrigerator and hurt people.

⚠CAUTION

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

⚠WARNING

- ⚠ Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- ⚠ Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ⚠ Do not damage the refrigerant circuit.
- ⚠ Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- ⚠ The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. When disposal, please consult with service agent or a similarly qualified person.

This appliance contains a small amount of isobutane refrigerant (R600a), natural gas with high environmental compatibility, but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged. Refrigerant squirting out of the pipes could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.

In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used. The room must be 1m^2 in size for every 8g of R600a refrigerant inside the appliance. The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance. Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.

Child entrapment warning

⚠ WARNING : Risk of child entrapment.
Before you throw away your old refrigerator or freezer:
Take off the doors but leave the shelves in place so that children may not easily climb inside.
The appliance is not intended for use by young children or infirm persons without supervision.
Young children should be supervised to ensure that they do not play with the appliance.

Don't store

Don't store or use gasoline or other flammable vapor and liquids in the vicinity of this or any other appliance.

Grounding (Earthing)

In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current.
In order to prevent possible electric shock, this appliance must be grounded improper use of the grounding plug can result in an electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

Identification of parts

NOTE

- Parts, features, and options vary by model. Your model may not include every option.

Where to Install

Select a good location

1. Place your appliance where it is easy to use.
2. Avoid placing the unit near heat sources, direct sunlight or moisture.
3. To ensure proper air circulation around the fridge-freezer, please maintain sufficient space on both the sides as well as top and maintain at least 2 inches (5 cm) from the rear wall.
4. To avoid vibrations, the appliance must be leveled.
5. Don't install the appliance below 5°C. It may cause affect the performance.
6. This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments;bed and breakfast type environments;catering and similar non-retail applications.

Disposal of the old appliance

This appliance contains fluid (refrigerant, lubricant)and is made of parts and materials which are reusable and/or recyclable.
All the important materials should be sent to the collection center of waste material and can be reused after rework (recycling). For take back, please contact with the local agency.

How to exchange the water purifier filter (Only applies to internal type filter model)

How to disassemble the filter

Because the filter is assembled on the top right side of the refrigerator lamp case and it removes the residual chlorine or odor, exchange a filter once every 6 months.

How to exchange

1. Disassemble the water purifier filter.
   - Turn the filter to exchange in counterclockwise direction by 90 degrees. (1) Pull out the filter to the front side (2).

   - Because water collected in the filter may drip, put a bowl slightly larger than the size of the filter underneath the filter when disassembling the filter.

2. Insert the new filter.
   - Align the filter on the indicated line on the control box (1) and then push it in.
     After checking whether the indicated line and the indicated locking line are aligned, turn the filter in clockwise direction (2).
   - When you have install the filter for the first time or when you have exchanged the filter, press the dispenser button once again to dispense the water for about 3 minutes (or about 1 liter) to remove any air or residual charcoal. (Charcoal is not hazardous to the human body.)

No Plumbing Ice & Water (Applicable to some models only)

The other functions

You can use the Automatic ice maker and Water Dispenser function without having to connect an external water pipe to the refrigerator. The refrigerator uses an internal water tank located on the refrigerator door to supply water for these functions.

To remove the water tank:
Turn the locking dial to the "OPEN" position as shown in Fig.(1). Then hold and pull the cap of the water tank in the direction of the arrow in Fig.(2) to release the water tank. The water tank can now be lifted carefully out of the door basket for filling or cleaning.

To fill the water tank:
Lift up the clamps on both sides to open the water tank cover, and then fill the tank. Pour water up to the marked line (4.2ℓ). When the tank is full, close the tank cover and lock the clamps on both sides.
The water tank can also be filled from the removable fill cap located on the water tank lid.

To refit the water tank:
Place the filled water tank back into the door basket and align the pick up nozzle to the water pipe spigot as shown in Fig (3). Firmly push the tank so that the water pick up nozzle locates into the spigot. Fig (4). Then turn the locking dial to the "CLOSED" position. The pump motor will then automatically operate when this is done so that the water line is purged of any air.

NOTE: If the tank is not inserted correctly, water will leak from the pick up nozzle onto the door basket.
Always wait 15 seconds after dispensing water before attempting to remove the water bottle for filling or cleaning.

NOTE

- When assembling or disassembling the water tank, be careful not to apply excessive force as it can damage the water tank.
- If there is no water in the water tank, you will not be able to use the Auto Ice Maker function and Water Dispenser function.
- Using other liquid besides water can cause problems to the pump. When the water in the water tank is low, the size of the ice cubes may become smaller.
- It's a good idea to clean out the water initially before filling it with water and placing it into position.
- The method of using the Dispenser and Ice Maker is the same as other common Dispenser models.
- Because the water tank can get heavy,don't let children use or hold the water tank, especially with one hand.
- As the ice maker uses water from the water tank, you may hear the water pump operating 8~10 times per day.

Door removal

⚠ WARNING

Electric Shock Hazard
Disconnect electrical supply to refrigerator before installing.
Failure to do so could result in death or serious injury.

If your access door is too narrow for the refrigerator to pass through, remove the refrigerator door and pass the refrigerator laterally.

Remove lower cover and then feed water tube

Removing the hinge cover ⓑ, and then pull up the feed water tube while pressing area ① shown in the figure to the right.

NOTE
If a tube end is deformed or abraded, cut the part away.

Remove the freezer compartment door

1) Removing the hinge cover,and Main PCB cover by loosening the screws.Separate all connection wires.

2) Remove the keeper by rotating it counter clockwise (①) and then lifting the upper hinge up (②).

⚠ CAUTION

When removing the upper hinge, be careful that the door does not fall forwards .

3) Remove the freezer compartment door by lifting it upward. This time, the door should be lifted enough for the feed water pipe tube to be completely pulled out.

NOTE
Move the refrigerator compartment door passing through the access door and lay it down, but be careful not to damage the feed water pipe tube.

Remove the refrigerator door

1) Removing the hinge cover,and Main PCB cover by loosening the screws.Separate all connection wires.

2) Remove keeper by rotating it clockwise (①) and then remove the upper hinge by lifting it up (②).

3) Remove the refrigerator compartment door by lifting it up.

Pass the refrigerator

Pass the refrigerator laterally through the access door as shown in the right figure.

Door replacement

Mount them in the reverse sequence of removal after they pass through the access door.

Feed water pipe installation (Applicable to some models only)

Before installation

- Automatic ice maker operation needs water pressure of 147~834 kPa (1.5~8.5 kgf/cm^2) (That is, an instant paper cup (180 cc) will be fully filled within 3 sec.).
- If water pressure does not reach the rating 147 kPa (1.5 kgf/cm^2) or below, it is necessary to purchase a separate pressure pump for normal automatic icing and cool water feed.
- Keep the total length of the feed water pipe tube within 8 m and be careful for the tube not be bent. If the tube is 8 m or longer it may cause trouble in water feed owing to the drain water pressure.
- Install the feed water pipe tube at a place free from heat.

⚠ WARNING

- Connect to potable water supply only.
- Refer to instructions with water filter kit for installation.

⚠ CAUTION

- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

Height adjustment

If the height of freezer compart ment door is different from the height of Refrig erator compart ment door

If the freezer compartment door is lower than the refrigerator compartment door

Level the door by inserting flat (-type) driver into the groove of the left height adjusting screw and rotate it clockwise (①).

If the freezer compartment door is higher than the refrigerator compartment door

Level the door by inserting flat (-type) driver into the groove of the right height adjusting screw and rotate it clockwise (①).

When the freezer door does not align with the height of the refrigerator door

Even if the height can not be aligned by using the height adjustment screw, insert the transparent sheet supplied with the product.

- Open the door and lift it up with the lower height,use the (+) type screwdriver to unscrew the screw at the bottom hinge as shown at Figure ① , insert the transparent sheet between the bottom hinge and the bottom bracket, and then fix it with the screw as shown at Figure ② .
- Insert more transparent sheets enough to align the height. (4 sheets are supplied in total.)

After leveling the door height

The refrigerator doors will close smoothly by heightening the front side by adjusting the height adjusting screw. If the doors do not close correctly, performance may be affected.

Next

1. Wipe off all dust accumulated during shipping and clean your appliance thoroughly.
2. Install accessories such as the ice cube box, cover evaporating tray, etc., in their proper places. They are packed together to prevent possible damage during shipping.
3. Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.

Starting

When your refrigerator is first installed, allow it to stabilize at normal operating temperatures for 2-3 hours prior to filling it with fresh or frozen foods.
If operation is interrupted, wait 5 minutes before restarting.

Adjusting the temperatures and functions

Refreshment Center
(Applicable to some models only)

Optional	Function display board	Optional	Function display board
Type-1		Type-3	
Type-2		Type-4	

NOTE

- Your model may not include every option.

Note

Display Power Saving

The display will automatically turn off after 20 seconds for power saving.
(The 'DISPENSER' is still on)

You can adjust temperature of the freezer room and refrigerator room.

How to adjust the temperature in the freezer compartment

※ Whenever pressing FREEZER button,setting is repeated in the order of (-19℃→-20℃…→-24℃→-14℃…→-19℃)

How to adjust the temperature in the refrigerator compartment

※ Whenever pressing FRIDGE button,setting is repeated in the order of (4℃→5℃→6℃→7℃→1℃…→4℃).

- The actual inner temperature varies depending on the food status,as the indicated seeeing temperature is a target temperature,not actual temperature within refrigerator.
- Refrigeration function is weak in the initial time,Please adjust temperature as above after using refrigerator for minimum 2-3 days.

Express freezer

Please select this function for express freezer.

- "on"and"off" is repeated whenever pressing EXPRESS FRZ. button.
- The arrow mark graphic remains at the"on"status when selecting Special Refrigeration"on".
- When Quick-frezze is "ON", press the button again to turn it off, or after a period of time the Quick-freeze function will turn off automatically after completion.

Lock

This button stops operation of different button.

- Locking or Release is repeated whenever the button is pressed more than 3seconds.
- When you use the CHILD LOCK 3SECS button, you can not use any other button, until you unlock the unit. When you press the other button when the unit is locked, the will flash 3 times to notify the current Lock condition.

No Plumbing (Optional)

- The arrow mark graphic remains at the "on" status all times.

Hygiene Fresh (Optional)

When you need to clean the air please select this function.

- Every time the user presses the button, the function will switch in the order of 'off'->'auto'->'power'->'off'.
- After turning "OFF" Hygiene Fresh, open the door and the lamp surrounding Hygiene Fresh is off.

⚠ WARNING

- Do not place your fingers or foreign objects into the fan of the filter to avoid injury or lanuch accidentally.

Dispenser use selection

You can select water or ice.

※ Please select water, slice ice and square ice by pressing DISPENSER button as you desire.

※ Please press the push button lightly by catching and pushing in cup.

- The border line is indicated for the selected function,
- "Tak!" sounds if 5 seconds pass after ice comes out.
  It is sound that the outlet of ice is closed.

- **Reference :** Please wait for 2-3 seconds in order to take final ice slices or drops of water when taking out cup from the pressing switches after taking ice or water.

How ice/cold water is supplied

Water is cooled while stored in the water tank in the refrigerator compartment, and then sent to the dispenser.
Ice is made in the automatic ice maker and sent to the dispenser divided into crushed or cubed form ice.

NOTE
It is normal that the water is not very cold at first. If you want colder water, add ice into the glass.

How to use dispenser

- Select one among crushed ice, water, and cubed ice and slightly press the push switch with a glass or other container.

Water	Cubed ice	Crushed ice
Light the water indicating lamp by pressing the selection button. Water will be dispensed by pressing the push switch with a glass.	Light the cubed ice indicating lamp by pressing the selection button. Cubed ice will be dispensed by pressing the push switch with a glass.	Light the crushed ice indicating lamp by pressing the selection button. Crushed ice will be dispensed by pressing the push switch with a glass.

Filter condition (filter replacement cycle) display function (Optional)

- There is a replacement indicator light for the water filter cartridge on the dispenser.
- The water filter should be replaced every six months.
- The filter light comes on to let you know when to replace filter.
- After replacing the filter, press and hold the filter button more than 3 seconds to reset the indicator.
- Please contact with the local service center if you need to replace filter.

The other functions

Door open warning

- 3 times of warning sounds at the interval of 30 seconds if a minute passes with the door of refrigerator and the hombar door opened or completely closed.
- Please contact with the local service center if warning continue to sound even after closing the door.

Diagnosis (failure detection) function

- Diagnosis function automatically detects failure when failure is found in product during the use of refrigerator.
- If failure occurs at product, it does not operate though pressing any button and normal indication is not done. In this case, do not turn power off but immediately contact with the local service center. A lot of time are need for service engineer to detect the failed part if turning it off.

When ice maker does not operate smoothly

Ice is lumped together

- When ice is lumped together, take the ice lumps out of the ice storage bin, break them into small pieces, and then place them into the ice storage bin again.
- When the ice maker produces too small or lumped together ice, the amount of water supplied to the ice maker need to adjusted. Contact the service center.

❊ If ice is not used frequently, it may lump together.

Power failure

- The ice in ice storage bin may melt and the melt water may flow to the freezer compartment. Take the ice storage bin out and discard all the ice, dry it and the freezer compartment. Then replace back the ice storage bin.

The unit is newly installed

- It takes about 12 hours for a newly installed refrigerator to make ice in the freezer compartment.

Automatic icemaker

- The automatic icemaker can automatically make 6 cubes at a time, 50~60 pieces per day. This quantity may vary by circumstance, including ambient temperature, door opening, freezer load. etc.
- Icemaking stops when the ice storage bin is full.
- If you don't want to use the automatic icemaker, turn the icemaker switch to OFF. If you want to use automatic icemaker again, change the switch to ON.

NOTE

- It is normal that a noise is produced when ice drops into the ice storage bin.

⚠ WARNING

- Do not insert your hands in to the Icemaker in operation. It may cause to injure you.
- Except for technician, do not remove or fix the ice maker.

Freezer Compartment

If a large quantity of food is to be placed in the freezer compartment.

- The drawer of freezer compartment shall be taken out of the appliance and the food can be stacked directly on the drawer cover & bottom of freezer compartment .
- Freezer compartment provides drawer cover on default to maximize food storage capacity. And also the drawer is provided to convenient usage for watery meat or half-liquid state food.

Ice maker basket

- When you don't use the ice maker,please put on the ice maker basket ① and turn off the ice maker by the swith,then remove all the ice in the bucket ice.
- When you use the ice maker,please remove the ice maker basket from door and keep it in the door basket or other place,and put on the ice maker ②.

⚠ CAUTION

Throw away the ice (about 20 pieces) and water (about 7 glasses) first made after refrigerator installation.

The first ice and water may include particles or odor from the feed water pipe or feed water box. This is necessary in case that the refrigerator has not been used for a long time.

Keep children away from the dispenser.

Children may push switch incorrectly bad or damage lamps.

Be careful that food is not block the ice passage.

If foods are placed at the entrance of ice passage, ice may not be dispensed. The ice passage may also be covered with ice powder if splinter ice is used only. This time, remove the ice powder accumulated.

Never store beverage cans or other foods in ice storage bin for the purpose of rapid cooling.

Such actions may damage the automatic ice maker.

Never use thin crystal glass or crockery to collect ice.

Such glasses or containers may be broken.

Put ice first into a glass before filling water or other beverages.

Water may be splashed if ice is added to existing liquid in a glass.

Never touch a hand or other tools on ice outlet.

Touch may cause a part breakage or hand injury.

Sometimes level the surface so that the ice storage bin is fully filled with ice.

Ice is piled up just near the ice maker. So, such status may be considered, by the ice maker, that the ice storage bin is fully filled and ice making operation may stop.

If discolored ice is dispensed, immediately contact service center, stopping use.

Never use too narrow or deep glass.

Ice may be jammed in ice passage and, thus, the refrigerator may be failed.

Keep the glass at a proper distance from ice outlet.

A glass too close to the outlet may hinder ice from coming out.

If power is cut for long time, please remove the ice in ice storage bin.

When power is cut for long time , the ice in ice storage bin may melt and the melt water may flow out of the refrigeration. And then it may damage the floor. So please remove all the ice in ice storage bin before power is cut off or going out for long time.

Refreshment center (Applicable to some models only)

How to use the Home Bar

1. Press and hold the center left of the crisper until you hear a clicking sound.
   - With more storage space you can store more food.

   - With more storage space, you can store various types of food.

Shelf

How to use

You can store side dish or refrigerated food on the shelf with sufficient space in between the containers.

How to disassemble

1. Hold the front part of the shelf and pull it out until it gets blocked by the hooking part.
2. When you cannot pull out the shelf any more, lift it up slightly.
3. While holding the shelf slightly, tilt the shelf to pull it out.

Two stars section (✱ ✱) (Applicable to some models only)

- Two stars section means the space stored at -12°C~-18°C.
- Freezer foods for short-terms storage.

LED indicator (Freezer/Refrigerator)

When the indicator is operating in refrigerator

- When the freezer/refrigerator door is opened, The built-in LED indicator will light up.

* This LED indicator will light up when the freezer/refrigerator or Home bar door is opened.
* This LED indicator can be used semi-permanently.

⚠ WARNING

If LED lamp is damaged,it should be replaced by the service center in stead of on your own

Wine holder (Applicable to some models only)

Wine holder adjustment

Bottles can be stored laterally with this wine rack.

Egg box (Applicable to some models only)

You can move the egg box to wherever you want.

⚠ CAUTION

- Never use the egg box as an ice storage bin. It can be broken.
- Never store the egg box in the freezer compartment or fresh compartment.

V Fresh box (Applicable to some models only)

- The refrigerator drawer is for storing vegetables or meats.
- Press the V Fresh switch for several times and the food can keep fresh for longer time.

Deodorizer (Applicable to some models only)

This system efficiently absorbs strong odors by using the optical catalyst. This system does hot have any affect on stored food.

Location of foods

(Refer to identification of parts)

Freezer compartment shelf	Store various frozen foods such as meat, fish, ice cream, frozen snacks, etc..
Freezer compartment door rack	▪ Store small packed frozen food. ▪ Temperature is likely to increase as door opens. So, do not store long-term food such ice cream, etc..
Freezer compartment drawer	▪ Store meat, fish, chicken, etc.. after wrapping them with thin foil. ▪ Store dry.
Milk product corner	Store milk products such as butter, cheese, etc..
Egg box	Place this egg box in the proper location.
Refreshment center	Store foods of frequent use such as beverage, etc..
Refrigerator compartment shelf	Store side dishes or other foods at a proper distance.
Refrigerator compartment door rack	Store small packed food or beverages such as milk, juice, beer, etc..
Vegetable drawer	Store vegetables or fruits.
Vegetable drawer /meat drawer conversion corner	Store vegetable, fruits, meat to thaw, raw fish, etc.. setting the conversion switch as necessary. Be sure to check the conversion switch setting before storing foods.

Storing foods

- Store fresh food in the refrigerator compartment. How food is frozen and thawed is an important factor in maintaining its freshness and flavor.
- Do not store food which goes bad easily at low temperatures, such as bananas, and melons.
- Allow hot food to cool prior to storing, placing hot food in the refrigerator could spoil other food, and lead to higher energy consumption.
- When storing the food, cover it with vinyl wrap or store in a container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
- Do not block air vents with food. Smooth circulation of chilled air keeps refrigerator temperatures even.
- Do not open the door frequently. Opening the door lets warm air enter the refrigerator, and cause temperatures to rise.
- Never keep too much food in door rack because they may push against by inner racks so that the door cannot be fully closed.

Freezer compartment

- Do not store bottles in the freezer compartment - they may break when frozen.
- Do not refreeze food that has been thawed. This causes loss of taste and nutrient.
- When storing frozen food like ice cream for a long period, place it on the freezer shelf, not in the door rack.
- Do not touch the cold foods or containers- especially made of metallic -, with wet hands and place glass products in the freezer compartment.

⚠ CAUTION

- That's why you may have chilblains and they may be broken when their inner matters are frozen, causing personal injury.

Refrigerator compartment

- Avoid placing moist food in top refrigerator shelves, it could freeze from direct contact with chilled air.
- Always clean food prior to refrigeration. Vegetables and fruits should be washed and wiped, and packed food should be wiped, to prevent adjacent food from spoiling.
- When storing eggs in their storage rack or box, ensure that they are fresh, and always store them in an upright position, which keeps them fresh longer.

NOTE

- If you keep the refrigerator in a hot and humid place, frequent openning of the door or storing a lot of vegetables in it may cause dew to form which has no effect on its performance. Remove the dew with dust cloth free from care.

How to dismantle parts

NOTE

- Dismantling is done in the reverse sequence of assembly.
  Be sure to unplug the power plug before dismantling and assembly.
  Never apply severe force to dismantle parts. Parts may be damaged.

Door rack and support

Lift the door rack holding both sides ① and pull it out to ② direction.

Ice storage bin

Hold the ice storage bin as shown in the right figure and pull it out ② while slightly lifting it ①.

- Do not dismantle the ice storage bin unless it is necessary.
- Use both hands to remove the ice bin to avoid dropping it.

After dispenser is used

The water collector has no self-draining function. It should be cleaned regularly.

First take out the water collector cover.
Press the cover where PUSH marked① to lift the water collector cover up.
Take out the water collector cover as the picture②.

Disassembling the crisper (Optional)

- Lift the crisper ① and remove it from the door.

- After removal, raise the ② and pull out the ③ from the crisper.

General information

Vacation time

During average length vacations, you will probably find it best to leave the refrigerator in operation. Place freezable items in freezer for longer life.
When you plan not to operate, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.

Power failure

Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures.
However, you should minimize the number of door openings while the power is off.

If you move

Remove or securely fasten down all loose items inside the refrigerator.
To avoid damaging the height adjusting screws, turn them all the way into the base.

Anti condensation pipe

The outside wall of the refrigerator cabinet may sometimes get warm, especially just after installation.
Don't be alarmed. This is due to the anti-condensation pipe, which pumps hot refrigerator to prevent "sweating" on the outer cabinet wall.

Cleaning

It is important that your refrigerator be kept clean to prevent undesirable odors. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle.

Exterior

Use a lukewarm solution of mild soap or detergent to clean the durable finish of your refrigerator.
Wipe with a clean damp cloth and then dry.
For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a Soft cloth.Do not use appliance wax, bleach, or other products containing chlorine on stainless steel.

Interior

Regular cleaning is recommended. Wash all compartments a baking soda solution or a mild detergent and warm water. Rinse and dry.

After cleaning

Please verify that the power cord is not damaged, power plug is not overheated, or power plug is well inserted into the power consent.

⚠WARNING

Always remove power cord from the wall outlet prior to cleaning in the vicinity of electrical parts (lamps, switches, controls, etc.).
Wipe up excess moisture with a sponge or cloth to prevent water or liquid from getting into any electrical part and causing an electric shock.
Never use metallic scouring pads, brushes, coarse abrasive cleaners, strong alkaline solutions, flammable or toxic cleaning liquids on any surface.
Do not touch frozen surfaces with wet or damp hands, because damp object will stick or adhere to extremely cold surfaces.

Trouble shooting

Before calling for service, review this list. It may save you both time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Occurrence	Possible cause	Solution
Runing of refrigerator		
Refrigerator compressor does not run.	Refrigerator control is off.	Set refrigerator control. See setting the controls.
	Refrigerator is in defrost cycle.	This is normal for a fully automatic defrosting refrigerator. The defrost cycle occurs periodically.
	Plug at wall outlet is disconnected.	Make sure plug is tightly pushed into outlet.
	Power outage. Check house lights.	Call local electric company.
Refrigerator runs too much or too long	Refrigerator is larger than the previous one you owned.	This is normal. Larger, more efficient units run longer in these conditions.
	Room or outside weather is hot.	It is normal for the refrigerator to work longer under these conditions.
	Refrigerator has recently been disconnected for a period of time.	It takes some hours for the refrigerator to cool down completely.
	Large amounts of warm or hot food may have been stored recently.	Warm food will cause the refrigerator to run longer until the desired temperature is reached.
	Doors are opened too frequently or too long.	Warm air entering the refrigerator causes it to run longer. Open the door less often.
	Refrigerator or freezer door may be slightly open.	Make sure the refrigerator is level. Keep food and containers from blocking door. See problem section. OPENING/CLOSING of doors.
	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting until the refrigerator temperature is satisfactory.
	Refrigerator or freezer gasket is dirty, worn, cracked, or poorly fitted.	Clean or change gasket. Leaks in the door seal will cause refrigerator to run longer in order to maintain desired temperatures.
	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. Refrigerator goes on and off to keep the temperature constant.

Occurrence	Possible cause	Solution
Refrigerator compressor does not run.	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. The refrigerator goes on and off to keep the temperature constant.
Temperatures are too cold		
Temperature in the freezer is too cold but the refrigerator temperature is satisfactory.	Freezer control is set too cold	Set the freezer control to a warmer setting until the freezer temperature is satisfactory.
Temperature in the refrigerator is too cold and the freezer temperature is satisfactory.	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting
Food stored in drawers freezes.	Refrigerator control is set too cold.	See above solution.
Meat stored in fresh meat drawer freezes.	Meat should be stored at a temperature just below the freezing point of water (32˚F, 0˚C) for maximum fresh storage time.	It is normal for ice crystals to form due to the moisture content of meat.
Temperatures are too warm		
Temperatures in the refrigerator or freezer are too warm.	Freezer control is set too warm.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Refrigerator control is set too warm. Refrigerator control has some effect on freezer temperature.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Doors are opened too frequently or too long.	Warm air enters the refrigerator/ freezer whenever the door is opened. Open the door less often.
	Door is slightly open.	Close the door completely.
	Large amounts of warm or hot food may have been stored recently.	Wait until the refrigerator or freezer has a chance to reach its selected temperature.
	Refrigerator has recently been disconnected for a period of time.	A refrigerator requires some hours to cool down completely.
Temperature in the refrigerator is too warm but the freezer temperature is satisfactory.	Refrigerator control is set too warm.	Set the refrigerator control to a colder setting.

Occurrence	Possible cause	Solution
Sound and noise		
Louder sound levels when refrigerator is on.	Today's refrigerators have increased storage capacity and maintain more even temperatures.	It is normal for sound levels to be higher.
Louder sound levels when compressor comes on.	Refrigerator operates at higher pressures during the start of the ON cycle.	This is normal. The sound will level off as the refrigerator continues to run.
Vibrating or rattling noise.	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and solid and can adequately support refrigerator.
	Items placed on the top of the refrigerator are vibrating.	Remove items.
	Dishes are vibrating on the shelves in the refrigerator.	It is normal for dishes to vibrate slightly. Move dishes slightly. Make sure refrigerator is level and firmly set on floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator so that it does not touch the wall or refrigerator.
Water/Moisture /Ice inside refrigerator		
Moisture collects on the inside walls of the refrigerator.	The weather is hot and humid which increases the rate of frost buildup and internal sweating.	This is normal.
	Door is slightly open.	See problem section opening/closing of doors.
	Door is opened too often or too long.	Open the door less often.
Water/Moisture /Ice outside refrigerator		
Moisture forms on the outside of the refrigerator or between doors.	Weather is humid.	This is normal in humid weather. When humidity is lower, the moisture should disappear.
	Door is slightly open,causing cold air from the inside the refrigerator to meet warm air from the outside.	This time, close the door completely.

Occurrence	Possible cause	Solution
Odors in refrigerator		
	Interior needs to be cleaned.	Clean interior with sponge,warm water and baking soda.
	Food with strong odor is in the refrigerator.	Cover food completely.
	Some containers and wrapping materials produce odors.	Use a different container or brand of wrapping materials.
Opening/Closing of doors/Drawers		
Door(s) will not close.	Food package is keeping door open.	Move packages that keep door from closing.
Door(s) will not close.	Door was closed too hard, causing other door to open slightly.	Close both doors gently.
	Refrigerator is not level. It rocks on the floor when it is moved slightly.	Adjust the height adjusting screw.
	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and can adequately support refrigerator. Contact carpenter to correct sagging or sloping floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator..
Drawers are difficult to move.	Food is touching shelf on top of the drawer	Keep less food in drawer.
	Track that drawer slides on is dirty.	Clean drawer and track.
Dispenser		
Dispenser will not dispense ice	Ice storage bin is empty.	When the first supply of ice is dropped into the bin, the dispenser should operate.
	Freezer temperature is set too warm.	Turn the freezer control to a higher setting so that ice cubes will be made. When the first supply of ice is made, the dispenser should operate.
	Household water line valve is not open.	Open household water line valve and allow sufficient time for ice to be made. When ice is made, dispenser should operate.
	Refrigerator or freezer door is not closed.	Be sure both doors are closed.

Occurrence	Possible cause	Solution
Dispenser will not dispense ice.	Ice has melted and frozen around auger due to infrequent use, temperature fluctuations and/or power outrages.	Remove ice storage bin, and thaw and the contents. Clean bin, wipe dry and replace in proper position. When new ice is made, dispenser should operate.
Ice dispenser is jammed.	Ice cubes are jammed between the ice maker arm and back of the bin.	Remove the ice cubes that are jamming the dispenser.
	Ice cubes are frozen together.	Use the dispenser often so that cubes do not freeze together.
	Ice cubes that have been purchased or made in some other way have been used in the dispenser.	Only the ice cubes made by the ice maker should be used with the dispenser.
Dispenser will not dispense water.	Household water line valve is not open. See problem "Ice maker is not making any ice."	Open household water line valve.
	Refrigerator or freezer door is not closed.	Be sure both doors are closed.
Water has an odd taste and/or odor.	Water has been in the tank for too long.	Draw and discard 7 glasses of water to freshen the supply. Draw and discard an additional 7 glasses to completely rinse out tank.
	Unit not properly connected to cold water line.	Connect unit to cold water line which supplies water to kitchen faucet.
Sound of ice dropping	This sound is normally made when automatically made ice is dropped into ice storage bin. Volume may vary according to refrigerator's location.	
Sound of water supply	This sound is normally made when ice maker is supplied with water after dropping the automatically made ice.	
Other	Please thoroughly read 'Automatic ice maker and dispenser' in this manual.	

Disposal of your old appliance

1. All electrical and electronic products should be disposed ofseparately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
2. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
3. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

It is Normal...

The following occurrences are normal.

	Occurrence	Solution
Noise	When you hear "Tak" or "Took" sound	This is the sound of various parts expanding/contracting or various control devices operating depending on the temperature change within the refrigerator.
	When you hear "Deureureuk~", "Dulkuk" or "Woong" sound	This is the count of compressor or fan operating when the operation of the refrigerator is starting or ending. This is the same phenomenon of the sound generated when starting or turning off the engine of a car.
	When you hear "Kureureuk" sound of water flowing	This is the sound of refrigerant changing the condition in the freezer/fridge. When the liquid changes to gas, you will hear the sound of water flowing and when gas changes to liquid, you will hear the "Kureureuk" sound.
	When you hear the sound of wind such as "Shoo~" or "Shik" right after you close the door	This is the sound generated when the internal pressure is temporarily lowered when the warm air entered through the fridge or freezer is cooled fast.
	When you hear the vibrating sound	If the refrigerator is installed on wooden floor or wooden wall, or if the refrigerator is not leveled properly, the sound can be loud from the vibration.
	When you hear a loud sound after installing the product for the first time	When you operate the refrigerator for the first time, the refrigerator will operate at high speed to cool fast and the sound can seem louder. When the internal temperature falls below a certain level, the noise will subside.
Door open	When the door is slightly opened after closing the door	Depending on the fore or speed of closing the fridge or freezer door, the door can open slightly and then get closed. Be careful not to close the door to hard.
Icing/ Dew drops	When there is icing or dew drops formed on the inner or outer side of the refrigerator	When external air flows into the cool inner surface of the refrigerator, icing/dew drops can be formed. Especially, this will happen more easily when you open and close the refrigerator door more frequently. Also if the humidity of the installed location is high or during the rainy season or on a rainy day, dew drops can form on the outer side of the refrigerator. This is a natural phenomenon that occurs during the humid weather. Wipe the water drops with a dry cloth.
Temperature	When the front side of the refrigerator is warm	Heat pipes are installed around the front part of the refrigerator and on the divider of the freezer and fridge to prevent the dew drops from forming. The refrigerator may feel warmer after the installation or during the hot summer, but this is not a problem and you can be rest assured.

Smart Diagnosis

SMART DIAGNOSIS™

(Applicable to some models only)

Should you experience any problems with your refrigerator, it has the capability of transmitting data via your telephone to the LG service center. This gives you the capability of speaking directly to our trained specialists. The specialist records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

If you experience problems with your refrigerator, call to the LG service center.
Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent. The transmission sounds that you will hear are normal and sound similar to a fax machine.

Smart Diagnosis cannot be activated unless your refrigerator is connected to power.
If your refrigerator is unable to turn on, then troubleshooting must be done without using Smart Diagnosis.

Using Smart Diagnosis

First, call to the LG service center. Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent.

1. Lock the display. To lock the display, press and hold the Lock button for three seconds. (If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.)

2. Open the right refrigerator door.

3. Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center.

4. Press and hold the Freezer Temperature button for three seconds while continuing to hold your phone to the speaker.

5. After you hear three beeps, release the Freezer Temperature button.

6. Keep the phone in place until the tone transmission has finished. This takes about 3 seconds, and the display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- Call quality differences by region may affect the function.
- Use the home telephone for better communication performance, resulting in better service.
- Bad call quality may result in poor data transmission from your phone to the machine, which could cause Smart Diagnosis to not work properly.

For any further information, please contact LGEIL Branch & Remote Area Offices

Branch / *RAO*	Addresses
Ahmedabad	*101-102, Narayancomplex, Near Navrangpura Busstand, Navrangpura Ahmedabad - 380 009. Tel : 079-26562794, 26407633,34,35*
Mehsana	*GL-41, Apollo Enclave, Opp Jainderasar, Highway,Maisana,Gujrat, Tel : 9825600404*
Agra	*28 Gulmohar Vatika,Shitla Road,Khandan Crossing Agra, Tel : 0562-2530913,2530917*
Jhansi	*200/1,Behind National Bakery,Sipri Road,Civil Lines,Jhansi, Tel : 9839508012*
Asansol	*Block-E,Ist Floor, P C Chattarjee Market,Rambandhu Tala,GT Road (E) Asansol-713303, Tel : 0341-3096036, Mob : 3092009,3092010*
Siliguri	*3rd Mile,Sevoke Road,Siliguri-7134401, Tel : 9434006690*
Midnapore	*BE-27,Bidhannagar,Midnapore, Tel : 9830522899*
Aurangabad	*207-B, Tapadiya Super Market, Nirala Bazaar Road, Samartha Nagar, Aurangabad - 431005, Tel : 0240-2344705*
Jalgaon	*Nanded & Jalgaon Area office is on finalisation stage, Tel : 9823317119, 9823317113*
Nasik	*Flat No:6, Vijay Tower, Opposite Telephone Exchange, Canada Corner Saralpur Road., Nasik-422105., Tel : 9823317006*
Amritsar	*690,Batala Road,Amritsar,Punjab, Tel : 0183-5096753*
Gurdaspur	*SCO-19, Gurunanak Market, Opp. LIC Office, Shastri Nagar, Batala., Tel : 9855409012*
Bhatinda	*142, C/O Pipul Care Centre,Bibi Wala Road Bhatinda, Tel : 0164-2222448*
Sangrur	*C/o Sigma Enterprises, Gola Market, Sangroor*
Ferozepur	*C/o Saini electronics, Bagdadi Road, Ferozpur, Tel : 9814435428*
Bangalore	*93,TKN Mansion, Ground Flr, KH Road, Banglore- 560027, Tel : 080-51145145, Mob : 30910754,30910753*
Mysore	*No.763, 12th Main, Near Akshay Bandar, Kuvempunagar, Mysore - 570 023.*
Bhopal	*3 Malik Warehouse, J K Road ,Bhopal, Tel : 0755-5262847, 5262848,5260717, Mob : 3092938 , 3959804*
Gwalior	*C/o Electrocare, Anuj Sadan,Opp. Dainik Bhaskar Lane, Jayendra Ganj,Gwalior, Tel : 0751-3958510, Mob : 9826722553*
Jabalpur	*C/o K.M.Marketing Associates, 472,K.S House,Katangi Road, Karmeta,Jabalpur, Tel : 0761- 3097858, 5016847, Mob : 9826722552*
Satna	*C/o Satna Services, Gali No. 1,Pushpraj Colony, Satna(M.P), Tel : 07672-309705, Mob : 9826722554*
Bhubaneshwar	*Plot No.02,1st Flr.,Bapuji Nagar, Bhubaneshwar- 751009, Tel : 0674-2531430, 2534280, Mob : 3966525,3966526*
Rourkela	*Qtr. No: L-129, Phase - 1, Basanti Colony, Rourkela - 12.*
Behrampur	*Gandhi Nagar, Main Road, Opp: Indian Gas, BEHRAMPUR - 01, Tel : 9937099009*
Calcutta	*1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Calcutta-700071, Tel : 033-22883250/51, Mob : 30946125*
Barackpore	*195 Barasat Road, Near Panasia Nursing Home , 24 Paraganas (North), Kolkata - 700 122, Mob : 9830191903*
Chandigarh	*Plot No.177-G, Ind. Area, Phase-1,Chandigarh, Tel : 0172-5087389,90, Mob : 3959595,3959596*
Dharamshala	*301, Civil Lines, Dharamshala, Tel : 01892-229194, Mob : 9816050402*
Chennai	*AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai-600040, Tel : 044-55510500~08, Mob : 30924478,30924479*
Vellore	*No. 3, Post office-3,Krishnanagar ,Opp. Venus Theatre,Vellore-1, Mob : 9894721033*
Cochin	*40/1270, Vasudeva Buildings, T.D.Road ,Ernakulam Cochin-682011, Tel : 0484-2368966, 2370744, Mob : 3946877,3946878*
Kottayam	*C/o Maria Electronics, Goodshed road, Ozhathgil Lane, Kottayam, 686001, Mob : 9895399809*
Trivendrum	*Hi-Tech Electronics,Hrishikesh,PC 25/2829, Mathrubhumi Road,Trivandrum -35, Mob : 9895399815*
Coimbatore	*250a, Sanganur Main Road, Kannappa Nagar, Coimbatore-641027, Tel : 0422-2332506, 2331862, Mob : 3094613,3094573*
Salem	*F-13, Indira Gandhi Road, Fairlands, Salem-636016, Mob : 9843204202*
Delhi (South)	*221,Okhla Industrial Area, Phase-III, New Delhi, Tel : 011-26830953, 26837347, Mob : 30989283,30989365/66/67,30989278,30989358*
Delhi (West)	*13 Milestone, Rohtak Road, Opp Maharaja Agrsen Hospital,Punjabi Bagh,ew Delhi-110026, Tel : 011-9873002340/9873002339*
Dehradun	*M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun, Tel : 0135-2644213,2644283*
Haldwani	*Church Compound, Behind PNB, Advocate Jasgdish Kr. Bldg, Nanital Road, Haldwani, Mob : 9897173003*
Goa	*Plot No-D-3&D-4,Rego Baug, Alto Santacruz, Bambolim, Goa-403, Mob : 3094755,3094955,3094956*
South Goa	*D-3,4, Rego Bagh, Alto St.Cruz, Bambolim, GOA, Mob : 9850478909*
Gurgaon	*II nd Flr, A Block, Centre Point Bldg, Sushant Lok , Gurgaon, Tel : 0124-5047461- 62 - 63, Mob : 3950019,3099959*
Hissar	*SCF-2, Red square market, Near Bank of Baroda, Railway Road ,Hissar, Mob : 9811354295*
Ghaziabad	*J-10, RDC Rajnagar Ghaziabad , Tel : 0120-2722973, 2724686, 3943465, 3943467, Mob : 3943465,3943467*
Bareilly	*218, Chitrakoot Building, Chander Gupt Hotel Lane, Bareilly, Tel : 955812422673/72, Mob : 9837066696*
Meerut	*A-8 , Garh Road, Near Raja Rani Banquet Hall, Meerut, Tel : 95121-3099920/21, Mob : 9837778124*
Guwahati	*Shantineer Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati-781003, Tel : 0361-2668984, 2662896, 2663895, 2665983, 2666958*
Jorhat	*K B Road, Near: L.I.C. Office, Jorhat, Tel: 0376-2301057, Mob : 9864028139*
Silchar	*N.N. Dutta Road, Near Jain Temple, Silchar District - Cachar, Assam, Mob : 9864029750*
Hyderabad	*K/1/1,IDA, Uppal, Hyderabad -500039, Tel : 040-27207504,05,06, Mob : 30921140*
Warrangal	*D. No-1-7-1788, Below Labour Office, BalaSamudram Main Road, Hanmakonda,Warangal, Mob : 9849989552*
Hubli	*603/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli-580030, Tel : 0836-2337251,52,53, Mob : 3090749.3090651*
Mangalore	*2/116, Aspinwall & Co Godown, Opp to Aspinwall & Co., Kulshekar - Maroli Road, Maroli, Mangalore - 575005, Mob : 9845941038*
Gulbarga	*No.-1-21/4,Mehta Compound, Court Road ,Gulburga, GULBURGA-585102, Mob : 9845941005*
Shimoga	*Opp. Sapthagiri Finance,Jail Circle, Kuvempu Road, SHIMOGA-577201, Mob : 9845941006*
Belgaum	*Jyoti Suraj Bldg.,CCB-101,Maratha Colony, Off-congress road ,Tilakwadi, BELGAUM-590006, Mob : 9845941030*
Indore	*3rdflr.,304 Bansi Trade Centre,581/5 M.G.Road,Indore-452003, Tel : 0731-5065523~24, 2546985, 25065669, Mob : 3956060 ,3956065*
Jaipur	*B-71,Shankar Marg, Lal Kothi Scheme,Jaipur-302015, Tel : 0141-2741553, 2742639, Mob : 3951458,3951478*
Alwar	*Plot No. 234A, II/3, State Bank Colony, Police Line, Ajmer-305001, Mob : 9829213525*

Branch / RAO	Addresses
Jallandhar	Opp Jassi Market,Village Khajurla,Near TVS Godown Jallandhar -Phagwada,G T Road, Jallandhar, Tel : 01824-502,667,502,668,502,000
Hoshiarpur	C/o GIDDA Complex, Near Sale Tax Office, New Hari Nagar Railway Road, Hoshiarpur, Mob : 9814924553
Jammu	Plot No.-52,Transport Nagar, Narwal, Jammu, Tel : 0191-2477420, 2477419, 2474396, 2474384
Srinagar	1-A, Arabian Complex, RajBagh, Srinagar, Mob : 949135809
Jodhpur	22 (1-A), RIICO Heavy Industrial area, Jodhpur - 342003, Tel : 0291-2742403 ,2742384 , Mob : 3093487(Accounts) ,3093489
Bikaner	II B-9, Jai Narayan Vyas Colony, Shiv Bari Road, Opp Krishna Marriage Place, Bikaner-334003, Rajasthan, Tel : 0151-2230115
Sikar	Mob : 9829213531
Kundli	Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli-Sonipat , Tel : 0130-2219201, 2219202, 2219203, 2219204
Ambala	Plot No. 4261-62,Punjabi Mohalla, Cross Road No. 2, Near Vijaya Bank, Ambala Cantt. 133001, Tel : 0171-2600355
Kozhikode	11 / 434, Eranhikkal Bldgs, Cherooty Road, Kozhikhode- 673001 Kerala, Tel : 0495-2366755, 2366756, 2366678
Lucknow	537,Hari Kunj, Keshav Nagar, Sitapur Road Lukhnow, Tel : 0522-2757538,39 ,58,59, Mob : 3951507/8/9
Kanpur	117/Q/707,120 Ft. Road, Shardanagar, Kanpur, Mob : 9839014446
Sitapur	447 Aryanagar, Sitapur, Mob : 9839173524
Ludhiana	Village Jhande,Near Badowal Railway Station,Opp ferozpur Road Ludhiana, Tel : 0161-2804412 - 15, Mob : 3959985
Patiala	(Richie Electronics) LG Care Centre, Upper Mall, Opposite polo ground, Patiala, Mob : 9814649420
Ropar	(Anukar Utility Service) LG Care Centre, SCF - 56, Phase -II, Mohali, Mob : 9814088934
Madurai	7-1-54,Jothimal Godown,Madurai Dindigul Highroad, Paravai,Madurai-625402 Tamilnadu, Tel : 0452-2464016
Tirunelveli	No:71,Trivandrum High Road, Palayamkottai, Tirunelveli-627002, Mob : 9843204316
Mumbai(North)	Unit No.3,L Wing,2nd Flr., Tax Center, Behind HDFC Bank, Off Saki Vihar Road, Chandiwali, Andheri(E), Mumbai-400072, Tel : 022-28472410-14
Mumbai(south)	108/109, Nav Neelam Bldg, Near Flora Restaurant, R G Thadani Marg, Worli , Mumbai- 4000018, Tel : 022-24971357, 26244427, 56244428, 29, 30, 31
Nagpur	5a,Road No.13,Behind Msrtc Workshop, Midc Hinga,Nagpur-440016, Tel : 07104-235120, 235122, Fax: 234401, Mob : 3092641,3092642
Akola	C/o Anand Building, New Bhagat plot, Behind Indraprastha Road, Akola, Mob : 9822225336
Patna	B-8, Shakra Manzil, S K Puri, Patna, Tel : 0612-2211373, 2236580, Mob : 3098714
Bhagalpur	F/O. LIC Building-II(Old), R.B.S.S.S.Road, Bhikhanpur, Bhagalpur - 812 001, Mob : 9431022463
Gaya	Sumitra Sadan, Boring Road Crossing, Patna, Mob : 9431022465
Muzaffarpur	New Bela Ashram Road, Mithanpura Chowk, Muzaffarpur
Pune	105/106, Pride Silicon Plaza, Senapati Bapat Road, Pune-411016, Tel : 020-4030100, Mob : 30922960,30967366,30915833,30967635
Solapur	940/2 "Garud Bunglow", North Sadar Bazar, Solapur- 413003, Tel : 0217-2317403, Mob : 9823317096
Kolhapur	517/10, Sawali Bungalow, Near Vikram high school, Shivaji park, Kolhapur 416 001
Pune Plant	Plot A-5 MIDC,Ranjan Gaon, Tahseel Shirur Distt.-Pune, Tel : 02138-232268/69/70
Raipur	Nathani Compound, Shyam Nagar, Katora Talab, Raipur(C.G), Tel : 0771-5037470, 5053171, Mob : 3959707,3959708
Bilaspur	Hari Kishan Colony, Near PGBT College, High Court Road, Bilaspur - 495 001, Chattisgarh, Tel : 07752 - 515164, Mob : 9826139333
Ranchi	402,Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi, Tel : 0651-2331519, 2331815, Mob : 3090426
Dhanbad	Mouja-Dhansar, Moja No. 52, Khata No. 30 , Plot no. 101,102,103, Opp: Dhansar Thana , Dhansar, Dhanbad , Jharkhand, Tel : 0326-2306884
Jamshedpur	4,5 Ravindra Nagar, New Kasidih ,Road No -1, Sakchi ,Jamshedpur, Cell : 9431104061, 9431104052
Rajkot	301, 302 Dhanrajni , Dr. Yagnik Road, Rajkot - 360001, Tel : 0281-2481499,2467692, Mob : 3094093,3094096
Jamnagar	102, Cozy Hill, Bedi Bandar Road, Pt. Nehru Marg, Jamnagar - 362 005, Tel : 0288-2753916, Mob : 9825612179
Bhavnagar	UL-40, Pattani Plaza, Nr. Nilam Bag Circle, Dairy Road, Bhavnagar - 364 002, Tel : 0278-2524685
Bhuj	12, Second floor, Shree Swaminarayan Vanijya Sankul Building, Main Hospital road, Bhuj - 370001, Mob : 9825610041
Surat	1001-1004,Ascon Plaza, IInd Flr, Anand Mahal Road, Behind Bhulka Bhavan School,Adajan,Surat-395009, Tel : 0261-2730982 - 85, Mob : 3954419
Baroda	204, Silver Line Complex,Opp. BBC Tower, Sayajigunj, Baroda - 390 005, Tel : 0265 - 222 59 70/71, Mob : 9879106703
Thane	Ad-1-13,Rajlaxmi Commercial Complex, Opp. Durgesh Park, Village-Kalher, Thane- Bhiwandi Highway Dist.-Thane-421302, Tel : 02522-277497/27755
Vashi	Mangalmurti Chember, HB Builder Shop No.-4 , Plot No-17, Sector No.-30 Opp.Sanpada Railway Station Vashi Navi Mumbai, Mob : 9820707742
Mira Road	Shop No. 6, Jagannath Dham, Vinayak Nagar, Shree Vinayak Mandir Marg, Nr. Reliance Energy Coll Centre, Bhayander(W) 401101, Tel : 022-28183108
Kalyan	Shop No.1, Satyam Appartment, Bhanu Nagar, Near Bhanu Sagar Theatre, Station Road, Kalyan (WEST), Mob : 9819382052
Tirupati	19-3-13/M4, Behind Hero Honda Showroom,Renugunta Road, Tirupati - 517501, Tel : 0877-2282306 /08
Ananthpur	Shop No.1, L.S.Towers, Opp.Lalithakala Parishad, Subash Road, Ananthapur - 515 001, Tel : 08554-241025, Mob : 9849987409
Kurnool	76-103-104, Vasavi Traders Godown, Bellary Road, Kurnool - 518 004, Mob : 9849987557
Trichi	5/2, Kumaran Plaza, Kumaran Nagar, Vayalur Main Road, Trichy -17, Tel : 0431-2771530 / 40 / 50, Mob : 3099564
Pondicherry	RS No. 70, Manaveli, Ariyankuppam, Pondicherry-605 007
Kumbakonam	Siva Complex, No. 29,Pettai Salai Karai Theru, Thanjavur Main Road, Tharasuram, Kumbakonam-612 001, Mob : 9443146973
Udaipur	101,Moti Magri Scheme,Udaipur, Tel : 0294-2419761
Kota	377-B, Near Radha Kishan Temple, Talwandi, Kota, Tel : 0744-2406902, Mob : 9829213510
Varanasi	Shree Ganga Keramos Compound,Lahartara Road, Shivdaspur, Manduadih, Varanasi, Tel : 0542-2373919, Mob : 3091773, 1774, 98398 000 00
Gorakhpur	C/179/301,Daudpur (Op.Kali Mandir), Gorakhpur,(U P) Pin Code-273001, Tel : 0551-2202197, Mob : 9839800106
Allahabad	7-E/5 Tashkent Marg, Opp. St. Joseph College, Allahabad. (U. P.), Pin. Code : 211001, Tel : 0532 - 2604216, Mob : 9839800104
Vijaywada	1st Floor, Yalamanchili Complex, Ring Road, Near Executive Club, Vijay wada - 520008, Tel : 0866-2450128, Mob : 3094526,3094528
Rajahmundri	D.No: 79-5-7, Plot No: 44, Thilak Road, Beside State Bank Of Hyd, Rajahmundry, Mob : 9849987509
Vizag	D.No:14-1-99, Flat No: G-01, Horizon Enclave, Nowrozi Road, Maharani Peta, Vishakapatnam, Mob : 9849987507

Email : serviceindia@lge.com

LG Electronics

WARRANTY

LG Electronics India Pvt, Ltd., warrants to the end-user customer that the LG refrigerator is free from defects in material or workmanship, under normal domestic use, for a period commencing on the data of purchase and enduring for the warranty period as stipulated, subject to the following conditions:

4 YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase.
This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative. During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc.. Standard visiting charges will be applicable within the municipal limit of town where LG Electronics India Pvt. Ltd. (LGEIL) has it's Authorized Service centre. Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time.
During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

※ WARRANTY PERIOD

Refrigerator	**Compressor**	**Linear Compressor** (Selected Models Only)
One (1) year from the data of original retail purchase	**Four (4) years from the data of original retail purchase**	**Ten (10) year from the data of original retail purchase**
Parts and Labor	**Parts only** (Customer will be charged for labor)	

TERMS AND CONDITIONS

1. Repairs & Replacements will be carried out either by the dealer from whom the set has been purchased, or through the Authorised Customer Care Centre with whom the set has been registered.
2. For Units installed beyond the municipal limits of the jurisdiction of the authorised customer care centre, all expenses incurred in collecting the units or parts thereof from the company's customer care centre, as well as expenses incurred with deputising of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer.
3. The concerned customer care centre will advise the customer whether to effect the repair at site or at the customer care centre.
4. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company or its authorised customer care centre/service dealer reserves the right to retain any part/s or components replaced at its discretion, in the event of a defect being noticed in the equipment during the warranty period.
6. Warranty does not cover accessories external to the equipment supplied by the dealer, and replacement of light bulbs, filters, or any consumable parts.
7. Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.

Warranty voids if :

1. The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to authorised personnel at the time of service of the product. 3. The Refrigerator is not operated according to instructions given in the ìOperating Instructions booklet î. 4. Defects are caused by improper or reckless use, whichshall determined by company personnel. 5. Any repair work is carried out by persons other than a uthorised company personnel. 6. Defects are caused due to causes beyond control like lightning, abnormal voltage, acts of God or while in transito service centre or purchaser's residence. 7. The warranty is not valid in case, the Serial Number is deleted, defected or altered. 8. Damage to the refrigerat or or any parts due to transportation or shifting is not covered by this warranty. 9. This warranty automatically expirres after 12 months of original date of purchase, even if the refrigerator may not be in use for any time for whatsoever reasons during the warranty period.

Customer Information Center

For any query related to the after sales service, please contact us on the numbers listed below :

City name	Contact No.
Bangalore	18001809999 (BSNL/MTNL Users)
Bhopal	
Calcutta	
Chennai	
Coimbatore	
Hyderabad	
Indore	
Jaipur	
Rajkot	
Surat	
Ahmedabad	
Delhi + NCR	
Lucknow	
Mumbai + Thane	
Nagpur	
Pune	

State	
Andhra Pradesh	18001809999 (BSNL/MTNL Users)
Gujarat	
Karnataka	
MP	
Rajasthan	
Tamil Nadu	
UP - Eastern	
West Bengal	
Chandigarh	
Punjab	

LG Electronics India Pvt. Ltd.
Regd. Office Address: A Wing (3rd Floor),
D-3 , District Center, Saket , New Delhi -110017

1800-180-9999 MTNL/BSNL (Toll Free)
39-01-0909 Prefix STD Code

LG Customer Information Center