





Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

EN ENGLISH

HK CANTONESE

G-M02W



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This manual may contain images or content different from the model you purchased.

This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.

The guidelines are separated into 'WARNING' and 'CAUTION' as described below.



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



A CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

IMPORTANT SAFETY INSTRUCTIONS



⚠ WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Children in the Household

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For use in Europe:

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised.

Installation

- •Never attempt to operate the appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- •This appliance should only be installed and transported by two or more people holding the appliance securely.
- •Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, or rain or temperatures below freezing.
- •Tighten the drain hose to avoid separation.

- •If the power cord is damaged or the hole of the socket outlet is loose, do not use the power cord and contact an authorized service centre.
- •This appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance, in such a way that a full opening of the appliance door is restricted.
- •This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.
- •This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate socket outlet that is installed and grounded in accordance with all local codes and ordinances.
- •Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service personnel if you are in doubt as to whether the appliance is properly grounded.
- •Do not modify the power plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician.

Operation

- •Do not use a sharp object like drill or pin to press or separate an operation unit.
- •Do not repair or replace any part of the appliance. All repairs and servicing must be performed by qualified service personnel unless specifically recommended in this Owner's Manual. Use only authorized factory parts.
- •Use new hose or hose-set supplied with the appliance. Reusing old hoses can cause a water leak and subsequent property damage.
- •Do not reach into the appliance if the tub or agitator is moving.
- •Keep the area underneath and around the appliance free of combustible materials such as lint, paper, rags, chemicals, etc.
- •Do not put animals, such as pets into the appliance.
- •Do not leave the appliance door open. Children may hang on the door or crawl inside the appliance, causing damage or injury.
- •Never reach into the appliance while it is operating. Wait until the drum has completely stopped.
- •Do not put in, wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, drycleaning solvents, kerosene, vegetable oil, cooking oil, etc.). Improper use can cause fire or explosion.
- •In case of flood, disconnect the power plug and contact the LG Electronics customer information centre.
- •Do not push down the drawer excessively, when the appliance drawer is open.

- •Do not touch the door during a high temperature programme.
- •Do not use flammable gas and combustible substances (benzene, gasoline, thinner, petroleum, alcohol, etc.) near the appliance.
- •If the drain hose or inlet hose is frozen during winter, use it only after thawing.
- •Keep all washing detergents, softener and bleach away from children.
- •Do not touch the power plug or the appliance controls with wet hands.
- •When pulling out the power plug from an outlet, hold the power plug, not the cable.
- Do not bend the power cable excessively or place a heavy object on it.
- •If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately.
- •Do not operate Mini Washer with two or more Mini Washers stacked.
- •To avoid breaking the door glass, do not push too hard on the door when closing.
- •Do not step on Mini Washer.
- •Do not wash rugs, mats, shoes or pet blankets, or any other items other than clothes or sheets. in this machine.
- •This appliance must only be used for domestic household purposes and should not be used in mobile applications.
- •Do not open or close the door by foot.

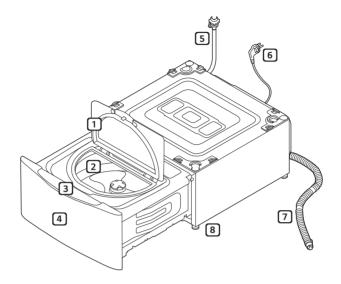
Maintenance

- •Securely plug the power plug in the socket outlet after completely removing any moisture and dust.
- •Disconnect the power cord before cleaning the appliance.
- Never unplug the appliance by pulling on the power cable. Always grip the power plug firmly and pull straight out from the socket outlet.
- •Do not spray water inside or outside the appliance to clean it.

Disposal

- •Before discarding an old appliance, unplug it. Cut off the cable directly behind the appliance to prevent misuse.
- •Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- •Remove the door before disposing of or discarding this appliance to avoid the danger of children or small animals getting trapped inside.

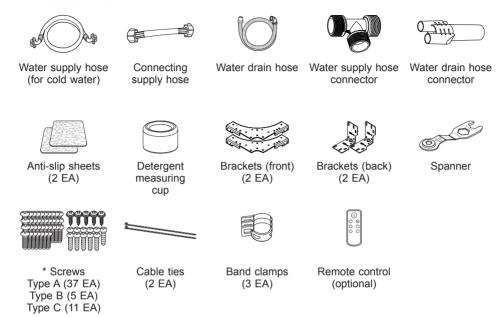
Parts



- 1 Door
- 2 Drum
- (3) Control Panel
- 4 Drawer

- [5] Water Supply Hose
- 6 Power Plug
- 7 Water Drain Hose
- 8 Leveling Feet

Accessories



* Type A: long sheet metal screw, Type B: short sheet metal screw, Type C: machine screw

NOTE

- Different accessories may apply to each model.
- Depending on the installation environment, you may have to purchase a separate drain hose connector.
- In addition to the screws required for installation, extra screws have been provided.

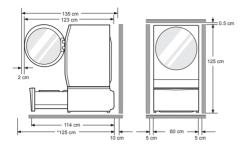
Specifications

Power supply 220 - 240 V~, 50 Hz	
Size	600 mm (W) X 700 mm (D) X 365 mm(H)
Product weight	43 kg
Permissible water pressure	0.1 - 0.8 Mpa (1.0 - 8.0 kgf / cm²)
Wash capacity	2 kg

• Appearance and specifications may change without notice to improve the quality of the product.

Installation Place Requirements

Location



*125 cm: minimum space for installation

Level floor: Allowable slope under the entire appliance is 1°.

Power outlet: Must be within 1.5 meters of either side of the location of the appliance.

Additional Clearance: 5 cm at the sides and 10 cm behind the unit

• Do not place or store laundry products on top of the appliance at any time. These products may damage the finish or controls.

WARNING

• The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances

Positioning

- Install the appliance on a flat hard floor.
- Make sure that air circulation around the appliance is not impeded by carpets, rugs,
- Never try to correct any unevenness in the floor with pieces of wood, cardboard or similar materials under the appliance.
- If it is impossible to avoid positioning the appliance next to a gas cooker or coal burning stove, an insulation (85x60 cm) covered with aluminum foil on the side facing the cooker or stove must be inserted between the two appliances.

- Do not install the appliance in rooms where freezing temperatures may occur. Frozen hoses may burst under pressure. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- Ensure that when the appliance is installed, it is easily accessible for an engineer in the event of a breakdown.
- With the appliance installed, adjust all four feet using a transit bolt spanner to ensure the appliance is stable, and a clearance of approximately 5 mm is left between the top of the appliance and the underside of any work-top.
- If the appliance is delivered in winter and temperatures are below freezing, place the appliance at room temperature for a few hours before putting it into operation.
- Do not use a drip pan as it can block the drawer. Using the drip pan may result in increased vibration and noise during operation.



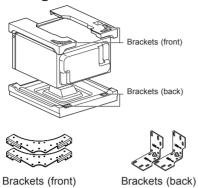
WARNING

• This appliance is not designed for maritime use or for use in mobile installations such as caravans, aircraft etc.

Electrical Connection

- Do not use an extension cord or double adapter.
- Always unplug the appliance and turn off the water supply after use.
- Connect the appliance to an earthed socket in accordance with current wiring regulations.
- The appliance must be positioned so that the plug is easily accessible.
- Repairs to the appliance must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local service centre.

Stacking Mini Washer



NOTE

- The Figure ror message appears on the display, if the stacking holder is not attached to the bottom of the Main Washer.
- 1 Tilt and hold Main Washer.



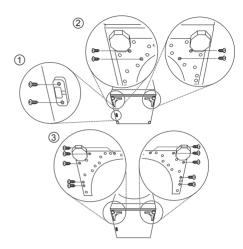
2 Assemble the bracket (front) and stacking holder at the bottom of Main Washer.

NOTE

- The stacking holder and screws needed for assembly are enclosed in the Main Washer, which can be stacked with the Mini Washer.
- If the Main Washer already has a stacking holder, do not install the stacking holder provided with the Mini Washer.

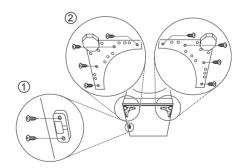
Type 1. The bottom part of the Main Washer is silver in color.

 First assemble the stacking holder using 2 type A screws included in the accessory box of the Mini Washer, then each bracket using 7 type A screws included in the accessory box of the Mini Washer.



Type 2. The bottom part of the Main Washer is white in color.

 First assemble the stacking holder using 2 type C screws included in the accessory box of the Main Washer, then each bracket using 4 type C screws included in the accessory box of the Mini Washer.



NOTE

 If the Main Washer already has a stacking switch, do not install the stacking switch provided with the Mini Washer.

- 3 Pull and save the foam block for future use.
 - If the washing machine must be moved in the future, the foam block will help prevent damage to the washing machine during transportation.

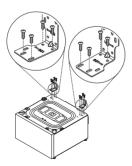


NOTE

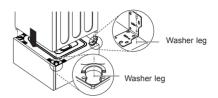
- To prevent damage, do not remove the foam block until Mini Washer is at the final location.
- 4 Turn the top cover about 180 degrees.
 - Cover the upper hole with the top cover and install 4 type B screws to fix it in place.



Attach the two back brackets on the rear top of the Mini Washer by inserting 4 type A screws in each bracket.



- 6 Place Main Washer on top of Mini Washer.
 - Make sure the 4 legs are totally locked and the holes of Mini Washer align with the holes of Main Washer.



- 7 Securely attach the two appliances at the corners using 14 type A screws.
 - First, insert screws on each side. Then insert screws on the front and back side.

NOTE

- It can be difficult to assemble if it is not assembled in the proper order.
- Use two type C screws to assemble the stacking holder.



8 Turn the feet of Main Washer slightly until it is snugged up against Mini Washer.



NOTE

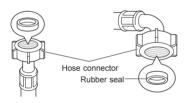
Mini Washer will not work as a standalone unit.

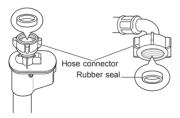
Connecting the Supply Hose

- Water supply pressure must be between 0.1 MPa and 0.8 MPa (1.0–8.0 kgf/cm²).
- Do not overtighten the water supply hose.
- If the water supply pressure is more than 0.8 MPa, a decompression device should be installed
- Periodically check the condition of the hose and replace the hose if necessary.
- Contact the service centre if there is no rubber seal.

Checking the Rubber Seal on the Supply Hose

Two rubber seals are supplied with the water supply hoses. They are used for preventing water leaks. Make sure the connection to taps is sufficiently tight.

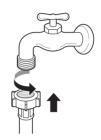




Connecting Hose to Water Tap

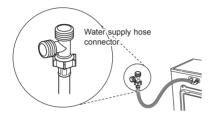
Connecting Screw-Type Hose to Tap with Thread

Screw the hose connector onto the water supply tap.

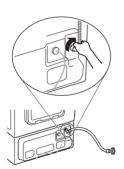


Connecting Hose to Two Washing Machines

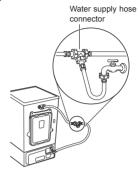
1 Connect the water supply hose connector to the water supply hose of Main Washer. Open the accessory package for Mini Washer installation.



2 Connect the water supply hose of Mini Washer to the water supply hose connector.



3 Connect the additionally provided water supply hose of Main Washer to the water supply hose connector and water tap.

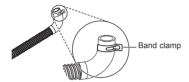


NOTE

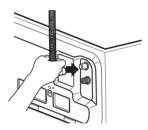
 Make sure the water supply hose is not kinked or pinched.

Installing the Drain Hose

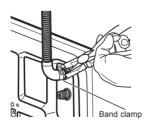
- The drain hose should not be placed higher than 100 cm above the floor. Water in the appliance may not drain or may drain slowly.
- Insert the band clamp onto the drain hose elbow.



With the hose leading up from the elbow, insert the elbow onto the drain outlet on the back of Mini Washer.

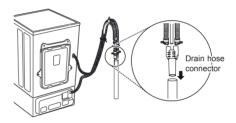


3 Adjust the band clamp with pliers to keep the hose securely in place and prevent leaking.



Using the Drain Hose Connector

- 1 Insert the band clamps into the end of the Main and Mini Washer's drain hose.
- 2 Attach each drain hose to the double drain hose connector and tie them with the band clamps.
- Insert the drain hose connector into the drain pipe/hole.



Λ

CAUTION

 Make sure the drain hose is not kinked or pinched. This is a potential cause of drainage problems or noise.

NOTE

• Depending on the installation environment, you may have to purchase a separate drain hose connector.

A CAUTION

- · Adjust the band clamps to prevent the hoses from coming loose or leaking. Failure to do so could result in flooding. Use of the drain connector helps avoid siphoning, odors, or improper draining.
- . Make sure the drain hose is not kinked or pinched. This is a potential cause of drainage problems or noise.

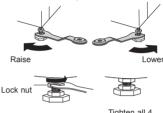
NOTE

• Depending on the installation environment, you may have to purchase a separate drain hose connector.

Leveling the Appliance

If the floor is uneven, turn the adjustable feet as required (Do not insert pieces of wood etc. under the feet). Make sure that all four feet are stable and resting on the floor and then check that the appliance is perfectly level (Use a spirit level).

• Once the appliance is level, tighten the lock nuts up towards the base of the appliance. All lock nuts must be tightened.



Tighten all 4 lock nuts securely

Diagonal Check

• When pushing down the edges of the top plate diagonally, the appliance should not move up and down at all (check both directions). If the appliance rocks when pushing the machine top plate diagonally, adjust the feet again.



WARNING

 When stacking Main Washer on Mini Washer, use the leveling feet on Mini Washer to level both. Main Washer's leveling feet should be minimized and the locknuts turned counterclockwise to secure them.

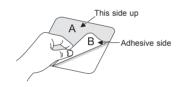
NOTE

- Timber or suspended type flooring may contribute to excessive vibration and unbalance
- · If Mini Washer is installed on a raised platform, it must be securely fastened in order to eliminate the risk of falling off.

Using Anti-Slip Sheets (Optional)

If you install the appliance on a slippery surface, it may move because of excessive vibration. Incorrect leveling may cause malfunction through noise and vibration. If this occurs, install the anti-slip sheets under the leveling feet and adjust the level.

- Clean the floor to attach the anti-slip sheets.
 - Use a dry rag to remove and clean foreign objects and moisture. If moisture remains, the anti-slip sheets may slip.
- 2 Adjust the level after placing the appliance in the installation area.
- 3 Place the adhesive side of the anti-slip sheets on the floor.
 - It is most effective to install the anti-slip sheets under the front feet. If it is difficult to place the pads under the front feet, place them under the back feet.





- 4 Ensure the appliance is level.
 - Push or rock the top edges of the appliance gently to make sure that the appliance does not rock. If the appliance rocks, level the appliance again.

NOTE

 You can obtain anti-slip sheets from the LG Service Centre.

Using the Appliance

- Sort laundry and load items.
 - Sort laundry by fabric type, soil level, colour and load size as needed. Open the door and load items into the washing machine.



- 2 Add cleaning products.
 - Add the proper amount of detergent with the detergent measuring cup to the washing drum evenly.



- 3 Close the door and drawer.
- 4 Turn on the washing machine.
 - Press the **Power** button to turn on the washing machine.





- 5 Choose the desired washing cycle.
 - Press the cycle button repeatedly until the desired cycle is selected.



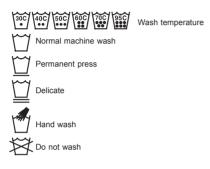
- 6 Begin cycle.
 - Press the Start/Pause button to begin the cycle. The washing machine will agitate briefly without water to measure the weight of the load. If the Start/Pause button is not pressed within 15 minutes, the washing machine will shut off and all settings will be lost.



- 7 Add softener.
 - When the machine chimes for about 20 seconds, add the softener and press Start/Pause to restart the cycle.
- 8 End of cycle.
 - When the cycle is finished, a melody will sound. Immediately remove your clothing from the washing machine to remove wrinkling and odors.
 - After washing is complete, wipe off the washing machine door, gasket and inside the washing drum with a dry towel for clean washing.

Sorting Laundry

- 1 Look for a care label on your clothes.
 - This will tell you about the fabric content of your garment and how it should be washed.
 - · Symbols on the care labels.



2 Sorting laundry.

- To get the best results, sort clothes into loads that can be washed with the same wash cycle.
- Different fabrics need to be washed at varying temperatures and spin speeds.
- Wash two or more towels or knits together. If washed separately, laundry which absorbs a lot of water may not be washed well or abnormal spin-drying may occur due to leaning.
- Always sort dark colours from pale colours and whites. Wash separately as dye and lint transfer can occur causing discolouration of white and pale garments. If possible, do not wash heavily soiled items with lightly soiled ones.
- Soil (Heavy, Normal, Light): Separate clothes according to amount of soil.
- Colour (White, Lights, Darks):
 Separate white fabrics from coloured fabrics.
- Lint (Lint producers, Collectors):
 Wash lint producers and lint collectors separately.

3 Caring before loading.

- Do not wash 'memory wire' on female inner wear (such as a brassiere) as it may damage other clothes or the washing machine and create noise.
- Check all pockets to make sure that they are empty. Items such as nails, hair clips, matches, pens, coins and keys can damage both your washing machine and your clothes.



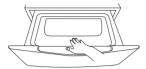
- Close zippers, hooks and strings to make sure that these items don't snag on other clothes.
- Pre-treat dirt and stains by brushing a small amount of detergent dissolved water onto stains to help lift dirt.
- If an item of clothing has a long lace attached to it, arrange the lace so it cannot be tangled or put it into a washing net.
- Remove the insides of cushions, pillows, or sitting mats and only wash the cover.
 The insides may protrude, damaging other laundry. Plastic parts may generate abnormal vibrations.



 Divide laundry in large volume for washing so that the laundry can be submerged under water completely. If laundry expands during washing, it may cause damage to the laundry and parts during washing or spin.

Closing the Door and Drawer

Push the washing machine door until it clicks.



Push the drawer completely closed.



A CAUTION

- Do not let your hands get stuck between the door and the washing machine, as this can cause injury.
- Forcing the drawer or the door to open can cause part damages and safety problems.
- Closing the drawer before having closed the door completely may scratch the door glass.
- Ensure the drawer is pulled out completely to prevent the door from contacting the front load washing machine.

NOTE

- Door lock may fail if there is too much laundry in the machine or if the door is not completely closed
- If the product is operating or the drawer lock , indicator is displayed, the door cannot open. To open the door, press the Start/ Pause button to stop the product, and when drawer lock . indicator disappears, open the door. Do not force the drawer and door open.
- If dE 1, dE2, d0 or a warning sign appears on the display, close the drawer and the door completely. After doing so, press the Start/ Pause button.
- If the drawer cannot be opened completely, pull the drawer forward with a little force using
- If power failure occurs during product operation, the door cannot be opened. Provide the power again or contact the LG service centre.
- If the door cannot open due to high temperature, carry out rinsing with cold water using the Rinse+Spin programme or wait a while before opening the door.

Adding Cleaning Products Detergent Dosage

- Detergent should be used according to the instruction of the detergent manufacturer and selected according to type, colour, soiling of the fabric and washing temperature.
- If too much detergent is used, too many suds can occur and this will result in poor washing results or cause heavy load to the motor.
- If you wish to use liquid detergent follow the guidelines provided by the detergent manufacturer.
- If too many suds occur, reduce the detergent amount.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. For best results, avoid oversudsing.
- Refer to the label of the clothes, before choosing the detergent and water temperature.
- When using the washing machine, use designated detergent for each type of clothing only:
 - General powdered detergents for all types of fabric
 - Powdered detergents for delicate fabric
 - Liquid detergents for all types of fabric or designated detergents only for wool
- For better washing performance and whitening, use detergent with the general powdered bleach.

Adding Detergent

Measure the detergent with the detergent dispenser and pour it into the tub.



- Use the provided detergent measuring cup to add only one cup of detergent.
- Reduce the amount of detergent for lightly soiled laundry. If you use too much detergent, excessive bubbles will remain after rinsing.

Adding Softeners

Adding Fabric Softener CASE 1. When the machine chimes:

- 1 Press Start/Pause to pause the cycle.
 - It can be paused by pressing the Start/
 Pause button of the Mini Washer or by
 using the remote control.
- Slide open the drawer, open the door, and add the liquid fabric softener.
- 3 Close the door, slide the drawer closed, and press **Start/Pause** to restart the cycle.

NOTE

- To disable or enable the fabric softener alert, press and hold the Extra Rinse button for three seconds
- The fabric softener can be added within 30 seconds after the signal sounded.

CASE 2. If you miss the softener add point:

- Press the **Power** button to interrupt the cycle.
- 2 Slide open the drawer, open the door, and add the liquid fabric softener.
- 3 Close the door, Slide the drawer, and select the Rinse+Spin programme.
- 4 Press the Start/Pause to restart the cycle.

NOTE

- Do not pour fabric softener directly on the clothes
- The softener can also be diluted with water and added directly into the drum. Do not pour undiluted softener directly onto clothing because it may stain fabrics.

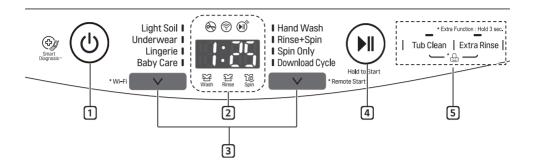
Adding Water Softener

- A water softener, such as anti-limescale (e.g. Calgon) can be used to cut down on the use of detergent in extremely hard water areas.
 Dispense according to the amount specified on the packaging. First add detergent and then the water softener.
- Use the quantity of detergent required for soft water.

A CAUTION

- Do not directly put bleach to the laundry. This may cause partial discoloration and severe damage to the laundry.
- Do not use chlorine bleach or acidic cleaner when washing the laundry, as it can cause damage to clothes such as discoloration and decoloration of laundry.

Control Panel



1 Power Button

 Press the **Power** button to turn the washing machine on.

2 Display

- The display shows the cycle status and estimated time remaining.
- (): Drawer lock indicator
- (a): Wi-Fi connect indicator
- (iii): Remote start indicator

3 Programme Button

- Programmes are available according to laundry type.
- In order to use the Download Cycle function, refer to SMART FUNCTIONS.

4 Start/Pause Button

- This **Start/Pause** button is used to start the wash cycle or pause the wash cycle.
- If a temporary stop of the wash cycle is needed, press the **Start/Pause** button.

NOTE

 If you do not press the Start/Pause button within 15 minutes of selecting a programme, the washing machine automatically turns off and all cycle settings are lost.

5 Options

- Use these buttons to select the desired options for the selected programme.
- The setting lights above the buttons illuminate to show the current selection.

Programme Table

Washing Programme

Programme	Description	Note	Maximum Load
Light Soil	Use this programme to wash lightly soiled normal items, except delicate fabrics such as wool or silk.	To change the setting during washing, change the setting after pressing Start/Pause button.	2.0 kg
Underwear	Use this programme to wash delicate items such as lingerie or sheer and lacy clothes which could easily be damaged in a normal programme.	This programme is not for silk items.	1.5 kg
Lingerie	Use this programme to wash textiles, lingerie, or fine clothes likely to shrink or deform.	 To reduce damage to textiles and improve washing performance, use special neutral detergent for wool. To prevent damage to clothes, the drum spins gently to the left and right for washing. 	1.0 kg
Baby Care	Use this programme to wash baby wear hygienically.	 Select a proper type of neutral detergent. It is more effective to pre-wash laundry stained with food, sweat, urine and feces briefly before washing. This programme is not recommended for wool, silk or any other delicates. 	1.5 kg

Programme	Description	Note	Maximum Load
Hand Wash	Use this programme to wash shrinkable woolen or hand- washable items requiring delicate care. Only wash woolen items that are labeled machine wash or hand wash.	 Laundry weight should be less than 1 kg to prevent damage to the fabric. Use only natural or wool-safe detergent safe for fabrics and load 1/2 of the normal amount of detergent. The Hand Wash programme uses a gentle wash action and low speed spin for the ultimate fabric care. 	1.0 kg
Rinse+Spin	Select this programme to rinse and spin a load separately from a regular cycle.	Add fabric softener only.	1.5 kg

Option Programme Spin Only

Use this option to spin-dry.

Tub Clean

Use this option to keep the drum clean. For information on using Tub Clean, see the Cleaning the Washing Machine section.

Extra Rinse

Use this option to increase the number of rinsing programmes.

- 1 Press the **Power** button.
- Select a washing programme.
- 3 Press the Extra Rinse button.
 - When you press the Extra Rinse button, the number of rinsing cycles (1 - 5) to be added will be displayed.
- 4 Press the Start/Pause button.

Child Lock

Use this option to disable the controls. This feature can prevent children from changing cycles or operating the appliance.

Locking the Control Panel

- 1 Press and hold the Tub Clean and Extra Rinse button at the same time for three seconds.
- When the child lock is set, all buttons are locked except the Power button.

NOTE

 Turning off the power or completing all cycles will not reset the child lock function. You must deactivate child lock before you can access any other functions.

Unlocking the Control Panel

Press and hold the **Tub Clean** and **Extra Rinse** button at the same time for three seconds.

 To change the cycle or option, press the Start/ Pause button to stop operation, and then choose the cycle or option which you wish to change.

SMART FUNCTIONS

Using Smart ThinQ Application

Installing Smart ThinQ

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

Wi-Fi Function

• For appliances with the 🔊 or 🛍 logo

Washer Cycle (Remote Start, Download Cycle)

Set or download any preferred cycle and operate by remote control.

Tub Clean Coach

This function shows how many cycles remain before It is time to run the Tub Clean cycle.

Energy Monitoring

Check the energy consupmtion of the recently used cycles and monthly average.

Smart Diagnosis™

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

Settings

Various functions are available.

Push Alert

Turn on the Push Alerts to receive appliance status notifications. The notifications are triggered even if the LG SmartThinQ application is off.

NOTE

- To verify the Wi-Fi connection, check that Wi-Fi ♀ icon on the control panel is lit.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The machine supports 2.4 GHz Wi-Fi networks only.
- If the security protocol of the router is set to WEP, you may fail to set up the network.
 Please change it to other security protocols (WPA2 is recommended) and register the product again.
- Router SSID, please use only letters, numbers. Other characters may not be supported.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The application is subject to change for appliance improvement purposes without notice to users.
- · Functions may vary by model.

Using Washer Cycle

Remote Start

Use a smart phone to control your appliance remotely. You can also monitor your cycle operation so you know how much time is left in the cycle.

To Use Remote Start:

- 1 Press the Power button.
- 2 Put the laundry in drum.
- 3 Press and hold Remote Start button for 3 seconds to enable Remote Start function
- 4 Start a cycle from the LG SmartThinQ application on your smart phone.

NOTE

- Once the Remote Start mode is enabled, you can start a cycle from the LG SmartThinQ smartphone application. If the cycle is not started, the machine will wait to start the cycle until it is turned off remotely from the application or the Remote Start mode is disabled
- When Remote Start is turned on, the door is automatically locked.

To Disable Remote Start:

When the Remote Start is activated, press and hold **Remote Start** button for 3 seconds.

Download Cycle

Download new and special cycles that are not included in the basic cycles on the appliance.

Appliances that have been successfully registered can download a variety of specialty cycles specific to the appliance.

Only one cycle can be stored on the appliance at a time.

Once cycle download is completed in the appliance, the product keeps the downloaded cycle until a new cycle is downloaded.

Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for three (3) years from the date on which you purchased the product.

Smart Diagnosis™ Using a Smart Phone

For appliances with the ⊕ or ⊕ logo
 Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails.

Smart Diagnosis™ can not be activated unless the appliance is connected to power. If the appliance is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.

Using Smart Diagnosis™ Smart Diagnosis™ Through the Customer Information Centre

Use this function if you need an accurate diagnosis by an LG Electronics customer information center when the appliance malfunctions or fails. Use this function only to contact the service representative, not during normal operation.

- Press the **Power** button after opening the drawer on Mini Washer
- When instructed to do so by the call centre, place the mouthpiece of your phone close to the Smart Diagnosis™ icon.



- 3 Press and hold the Tub Clean button for three seconds, while holding the phone mouthpiece to the icon or Power button.
- 4 Keep the phone in place until the tone transmission has finished. Time remaining for data transfer is displayed.
 - For best results, do not move the phone while the tones are being transmitted.
 - If the call centre agent is not able to get an accurate recording of the data, you may be asked to try again.

Once the countdown is over and the tones have stopped, resume your conversation with the call centre agent, who will then be able to assist you using the information transmitted for analysis.

NOTE

- The Smart Diagnosis[™] function depends on the local call quality.
- The communication performance will improve and you can receive better service if you use the home phone.
- If the Smart Diagnosis™ data transfer is poor due to poor call quality, you may not receive the best Smart Diagnosis™ service.

WARNING

- Unplug the washing machine before cleaning to avoid the risk of electric shock. Failure to follow this warning may result in serious injury, fire, electric shock, or death.
- · Never use harsh chemicals, abrasive cleaners, or solvents to clean the washing machine. They may damage the finish.

Cleaning the Washing Machine

Care After Wash

- · After the cycle is finished, wipe the door and the inside of the door seal to remove any
- Leave the door open to dry the drum interior.
- · Wipe the body of the washing machine with a dry cloth to remove any moisture.



Cleaning the Exterior

Proper care of your washing machine can extend its life.

Door:

 Wash with a damp cloth on the outside and inside and then dry with a soft cloth.

Exterior:

- Immediately wipe off any spills.
- · Wipe with a damp cloth.
- . Do not press the surface or the display with sharp objects.

Cleaning the Interior

- Use a towel or soft cloth to wipe around the washing machine door opening and door glass.
- Always remove items from the washing machine as soon as the cycle is complete. Leaving damp items in the washing machine can cause wrinkling, colour transfer, and odour.
- Run the Tub Clean programme once a month (or more often if needed) to remove detergent buildup and other residue

Cleaning the Drum

Use the Tub Clean option to keep the drum clean.

- Press the Power button.
- Dilute 200 ml liquid chlorine bleach in 1 \ell of water and pour the mixture in the drum.
- Press the Tub Clean button.
- Press the Start/Pause button.

A CAUTION

• If there is a child, be careful not to leave the door open for too long.

Cleaning the Water Inlet Filter

- Turn off the stopclock if the washing machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain (gully) in the immediate vicinity.
- If icon may blink on the display when the water pressure is weak or an inlet filter is clogged with dirt. Clean the inlet filter.
- The inlet filter screens could be plugged by hard water scale, sediment in the water supply, or other debris.
- Turn off the water tap and unscrew the water inlet hose.



2 Clean the filter using a hard bristle brush.

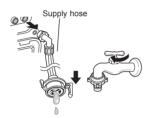


Caution on Freezing During Winter

- When frozen, the product does not operate normally. Make sure to install the product where it will not freeze during winter.
- In case the product must be installed outside on a porch or in other outdoor conditions, make sure to check the following.

How to Keep the Product from Freezing

 After closing the tap, disconnect the cold supply hose from the tap, and remove water while keeping the hose facing downwards.



How to Handle Freezing

Step 1. When the Door is Frozen

• Thaw out the door using a hot water cloth.

Step 2. When the Water Supply Hose is Frozen

- If icon may blink on the display when water supply problems occur, take the following measures.
 - Take out water supply hose and connect to the tap and check that water comes from the tap and supply hose.
 - Turn off the tap, and thaw out the tap and both connection areas of supply hose of the product using a hot water cloth.
 - Take out supply hose and immerse in warm water below 50–60 °C.



Step 3. When the Drain Pump is Frozen

- FF, @E icon may blink on the display when drain pump problems occur, take the following measures.
- 1 Pour 15 \(\) warm water below 50–60 °C in the drum until washing machine wing nuts are immersed and wait for an hour.
- 2 Press the **Power** button and then run the Baby Care programme for an hour.
 - When icon appears on the display, repeat steps 1 to 2.
- Turn off the power when the Baby Care programme is finished. If the drawer is open, select the Rinse+Spin programme and press the Start/Pause button to check that the washing machine works.
- 4 When be icon appears on the display, thaw out the drain hose inner part with the hot water.

TROUBLESHOOTING

The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service:

Diagnosing Problems

Symptoms	Reason	Solution	
The drawer does not open.	Power failure, or the power cord was pulled out during washing.	After providing the power again, press the Power button with the control panel of Main Washer or the remote control.	
Draining starts when pressing Start/ Pause button.	The Start/Pause button is pressed during washing.	I dilring washing the drawer is liniocked I	
Rattling and clanking noise	Foreign objects, such as keys, coins, or safety pins may be in drum.	Stop washing machine, check drum for foreign objects. If noise continues after washing machine is restarted, call for service.	
Thumping sound	Heavy wash loads may produce a thumping sound.	If sound continues, wash load is probably out of balance. Stop and redistribute wash load.	
	Wash load may be out of balance.	Pause the cycle and redistribute the load after the door unlocks.	
	Packaging materials were not removed.	Remove packing materials.	
	Wash load may be unevenly distributed in the drum.	Pause the cycle and redistribute the load after the door unlocks.	
Vibrating noise	Not all leveling feet are resting firmly and evenly on the floor.	See Leveling the Appliance in the Installation section.	
	Floor not rigid enough.	Make sure that the floor is solid and does not flex.	
Water leaks every load	Hoses not installed correctly.	orrectly. • Check all fill and drain hose connections to ensure that they are tight and secure.	
• Reduce the amount of detergent or lightly soiled laundry. If you use		Reduce the amount of detergent for lightly soiled laundry. If you use too much detergent, excessive bubbles will remain after rinsing.	

Symptoms	Reason	Solution	
Staining	Clothes were not properly sorted.	Always wash dark colors separately from light colors and whites to prevent discoloration. Never wash heavily soiled items washed with lightly soiled items.	
	Supply hose connection is loose at the tap, washing machine, or drain hose connector.	Check hoses and drain hose connectors for leaks, cracks and splits. Tighten hose connections.	
	House drain pipes are clogged.	The washing machine pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. Contact a plumber to repair drain pipe.	
Water leaking	Drain hose has come out of drain connector or is not inserted far enough.	Tie drain hose to supply hose or standpipe to prevent it from coming out during drain. For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 2-5 cm past the flange.	
	Load is too large for the drum.	Reduce the load or use Main Washer. Stop the washing machine and check the load. Make sure the load fits loosely in the drum and the door closes easily.	
	Oversudsing of detergent.	Oversudsing may create leaks, and may be caused by the type and amount of detergent used. Always reduce the amount of detergent if the load is small or lightly soiled, or if your water is very soft. Never use more than the maximum amount shown in the dispenser provided.	
	Washing machine not unloaded promptly.	Always remove items from the washing machine as soon as the cycle is complete.	
Wrinkling	Washing machine overloaded.	The washing machine can be fully loaded, but the drum should not be tightly packed with items. The door of the washing machine should close easily.	

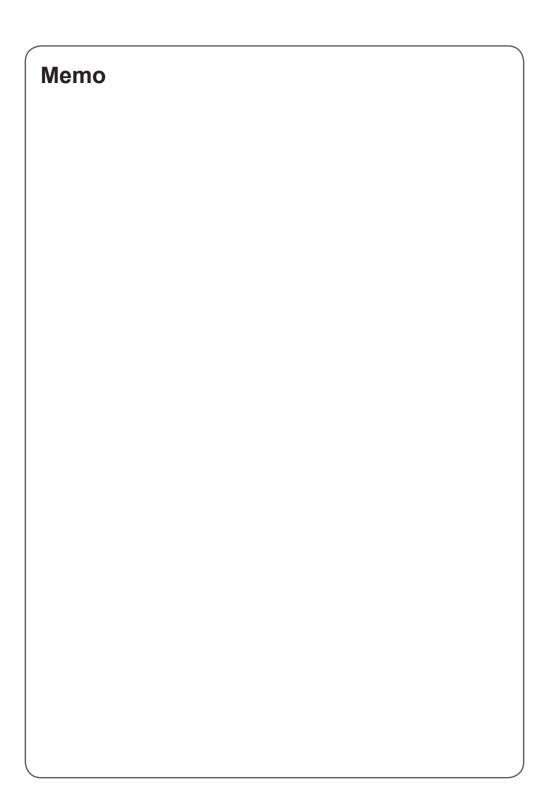
Symptoms	Reason	Solution
	Control panel has powered off due to inactivity.	This is normal. Press the Power button to turn the washing machine on.
	Washing machine is unplugged.	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off.	Turn the cold water tap fully on.
	Controls are not set properly.	Make sure the cycle was set correctly, close the door and press the Start/Pause button.
	Door or drawer is open.	Close the door and drawer make sure that nothing is caught under the door preventing it from closing completely.
Washing machine	Circuit breaker/fuse is tripped/blown.	Check house circuit breakers/fuses. Replace fuses or reset breaker. The washing machine should be on a dedicated branch circuit. The washing machine will resume the cycle where it stopped once power is restored.
will not operate.	Control needs to be reset.	Press the Power button, then re-select the desired programme and press the Start/Pause button.
	Start/Pause was not pressed after a cycle was set.	Press the Start/Pause button with control panel of Main Washer or remote control after closing the drawer. When using the control panel of Mini Washer, press the Start/Pause button and close the drawer within 5 seconds.
	Extremely low water pressure.	Check another tap in the house to make sure that household water pressure is adequate.
	Washing machine is too cold.	If the washing machine has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the Power button.

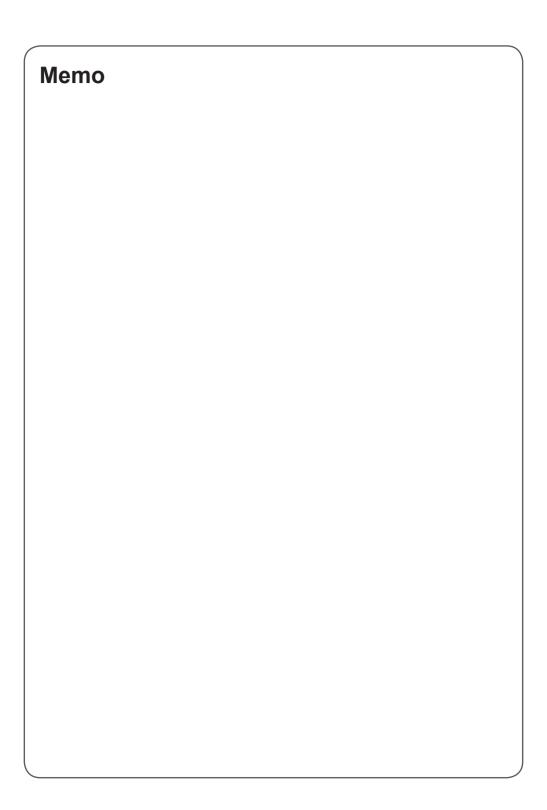
Symptoms	Reason	Solution	
	Filter clogged.	Make sure the inlet filters on the fill valves are not clogged. Refer to the filter cleaning instructions.	
	Supply hoses may be kinked.	Check that supply hoses are not kinked or clogged.	
Washing machine	Insufficient water supply.	Make sure that the cold water tap is turned on all the way.	
is not filling properly.	door and drawer are open.	The washing machine will not operate if the door is open. Close the door and make sure that nothing is caught under the door preventing it from closing completely.	
	Water level is too low.	The fill level is optimized for the wash motion to achieve the best wash performance.	
Water in the washing machine does not drain or drains slowly.	Drain hose is kinked, pinched, or clogged.	Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washing machine.	
	Heavily soiled load.	Use Main Washer.	
Poor stain removal	Previously set stains.	Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pre-treating to aid in stain removal.	
Wash cycle time is longer than usual.	The washing machine automatically adjusts the wash time for the amount of laundry, water pressure and other operating conditions.	This is normal. The washing machine adjusts cycle time automatically to provide optimal results for the selected programme. The time remaining shown in the display is only an estimate. Actual time may vary.	
Musty or mildewy odor in washing	Incorrect or too much detergent has been used.	This machine requires very little detergent. Use the provided detergent measuring cup.	
machine	Inside of drum was not cleaned properly.	Run the Tub Clean programme regularly.	
		This is an alert to allow the addition of liquid fabric softener before the final rinse.	

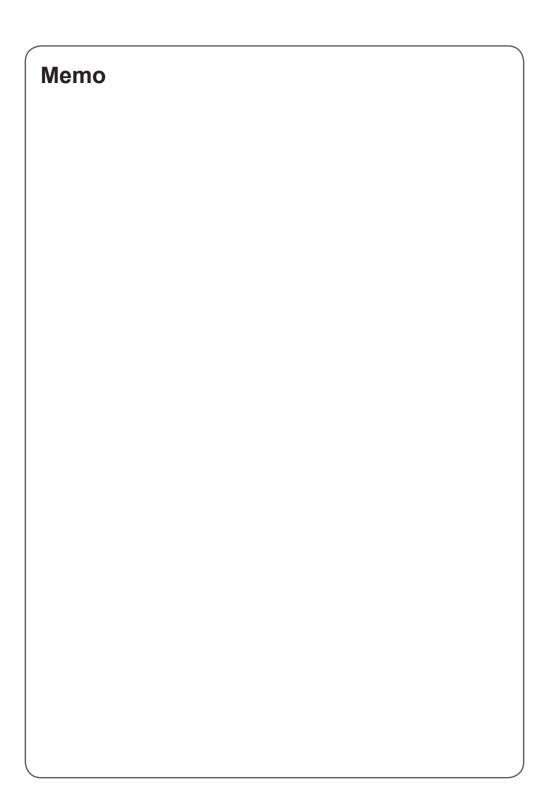
Error Messages

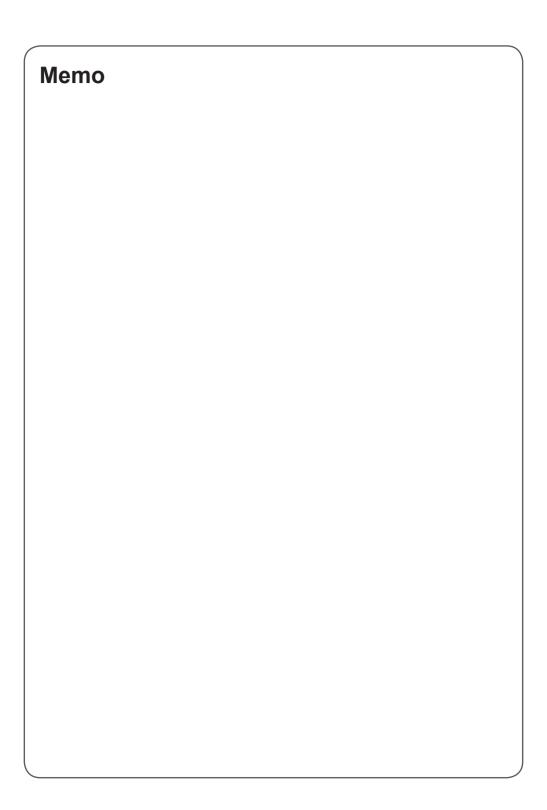
Symptoms	Reason	Solution	
dE 1 dE 2	Drawer is not closed properly.	Close the drawer and press Start/Pause button to start the cycle. If the drawer is closed and the drawer lock error message is displayed, call for service.	
d \overline{U}	Door is not closed properly.	Open the drawer and make sure the latch area is free of clothing or other obstructions. Close the door, shut the drawer, and press Start/Pause to start the cycle. If the door is closed and the door error message is displayed, call for service.	
	The cold water tap is not fully open.	Make sure that the cold water tap is fully open.	
	Water line hoses are kinked, pinched, or crushed.	Make sure that the hoses are not kinked or pinched. Be careful when moving the washing machine during cleaning and maintenance.	
	Water inlet filters are clogged.	Clean the inlet filters.	
I E	Water supply pressure to tap or house is too low.	Check another tap in the house to make sure that household water pressure is adequate and flow is not restricted. Disconnect the supply hose from the washing machine and run a few liters of water through the hose to flush the water supply lines. If flow is too low, contact a plumber to have the water lines repaired.	
	Water supply connected with leak-limiting hoses.	Hoses designed to limit leaks can trip falsely and prevent the washing machine from filling. The use of leak limiting hoses is not recommended.	
<u> </u>	Drain hose is kinked, pinched, or clogged.	Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washing machine.	

Symptoms	Reason	Solution	
	UE rebalancing operation is not successful.	The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the load to be manually adjusted.	
LIE]	The load is too small.	Add more items to allow the washing machine to balance the loads.	
	Heavy articles are mixed with lighter items.	Wash articles of somewhat similar weight.	
	The load is out of balance.	Manually redistribute the load if articles have become tangled.	
L E	Control error.	Unplug the power plug and call for service.	
FE	Water level is too high due to a faulty water valve.	Close the cold water tap, unplug the washing machine, and call for service.	
PE	The water level sensor is not working correctly.	Close the cold water tap, unplug the washing machine, and call for service.	
LE	A motor error has occurred.	Allow the washing machine to stand for 30 minutes and then restart the cycle. If the LE error code persists, call for service.	
[E c L]	It is time to run the Tub Clean programme.	Run the Tub Clean programme.	
	Mini Washer is being operated without a full-size washing machine.	Mini Washer will not operate as a standalone unit. It must be stacked under an LG front-loading washing machine.	
[E 7]	Stacking switch is not working properly.	The product is for use only in combination with LG authorized appliances. Call the customer information centre to check out LG authorized appliances.	
Drain hose, supply hose or drain pump is frozen.		Thaw out the supply hose using a hot water cloth. Pour warm water in the drum.	
	CL is not an error. This prevents children from changing cycles or operating the appliance.	To deactivate, turn off the Child Lock in control panel of the front-loading washing machine or press the Tub Clean and Extra Rinse button for three seconds in control panel of the edestal washing machine.	















開始安裝前,請仔細閱讀這些操作指引。這將簡化安裝過程,保證產品正確並且安全安裝。將這些操作指引放置在產品旁,以便以後參考。



目錄

此手冊可能包含與您購買的型號不同的影像或內容。

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安全說明 HK

下列安全指引是為防止無法預見的危險或由於不安全或不正確的雷器 操作方式造成的損失。 如下所述,指引分為「警告」和「注意」兩部份。



顯示此標誌指示可能造成危險的事物和操作。仔細閱讀帶有此 **承** 標誌的部份,遵循操作指引以避免危險。



▲ 警告

這表示不遵循操作指引會造成重傷或死亡。



▲ 注意

這表示不遵循操作指引會造成輕傷或產品損壞。

重要安全說明



▲ 警告

在使用產品時,為減少給人體帶來爆炸、火災、死亡、觸電、傷害或燙 傷的風險,應遵循基本的安全預防措施,包括以下內容:

家中的兒童

身體、感知或心理能力較弱者或缺乏經驗及知識的人群(包括兒童)不 宜使用該電器,除非有負責其安全的人員給予有關使用該電器的監督 或指引。應監督兒童,避免其把玩該電器。

對於在歐洲地區使用的產品:

如果監護人監督使用者使用或指導其以安全的方式使用本裝置,並讓 其瞭解到相關危險,本裝置才可由 8 歲和以上兒童,以及生理、感觀、心 智能力不足的人員使用。兒童不得玩耍本裝置。不得讓兒童在沒有監 督的情況下進行清潔或用戶保養。

除非由監護人一直監督,否則年齡低於3歲的兒童應當遠離本裝置。

安裝

- ●若電器損壞、故障、部份散開,或有遺失或破損部份,包括損壞的電源 線或插頭,不要開啟電器。
- •此電器必須由最少兩人負責安裝和運輸,以保安全。
- •請勿在潮濕和灰塵多的地方安裝電器。請勿在室外或陽光直射、風或 雨或冰點以下溫度等風化條件下安裝或儲存電器。
- ●擰緊排水管,防止分離。

- ●若電源線損壞或電氣插座口鬆開,請勿使用電源線,並聯絡授權維修中心。
- •此電器不能在可鎖門、推拉門或在電器相對面帶有合頁的門後安裝, 因為在這種情況下,電器門不能完全打開。
- ●此設備必須接地。如果出現故障或停機,接地將透過提供適用於電流 的最小電阻路徑減少電擊風險。
- ●此電器擁有電器接地導線和接地插頭的電源線。插頭必須插入根據所 有本地規範和法令正確安裝和接地的適用電氣插座。
- ●錯誤連接電器接地導線可能會導致電擊風險。如果您懷疑電器是否正 確接地,請聯絡有資格的電工或維修人員。
- ●請勿改動電器隨附的電氣插座。如果插頭不適合插座,請合格電工安 裝正確的插座。

操作

- 請勿使用像鑽頭或針腳等尖銳物體按壓或分離操作單元。
- ●請勿修理或更換電器的任一部份。除此使用者手冊中特別提出的,所有修理和維修必須由合格的維修人員執行。只使用授權工廠的零件。
- ●請使用電器隨附的新水管或軟管組件。使用舊水管會導致滲水和隨後 的財產損失。
- •滾筒或攪拌器轉動時,請勿伸入電器內部。
- ●保證電器以下區域和周圍區域遠離纖維屑、紙張、抹布、化學物質等易燃物。
- •請勿將寵物等動物放入電器內。
- ●請勿將電器門保持開啟狀態。兒童可能懸掛在門上或爬入電器內,造 成損壞或受傷。
- ●電器運轉時,請勿伸入電器中。請等候至滾筒完全停止。
- ●請勿放入、洗滌或烘乾已清洗、洗滌、浸泡或帶有可燃物或易爆物(例如蜂蠟、燃油、油漆、汽油、去油劑、乾洗溶劑、煤油、植物油、食用油等)的衣物。不適當的使用會造成火災或爆炸。
- ●為防止溢水,請斷開電氣插座,聯絡 LG 電子客戶服務中心。
- •電器抽屜打開時,請勿強行下按抽屜。

- ●在進行高溫程式時,請勿接觸門。
- ●請勿在電器周圍使用可燃氣體和易燃物質(苯、汽油、稀釋劑、石油、酒精等)。
- ●若排水管或進水管在冬天凍住,只能在融化後使用。
- •保證洗滌劑、柔順劑和漂白劑遠離兒童。
- •請勿用濕手觸摸電氣插座或電器控制台。
- ●從插座拔出電源插頭時,請握住電源插頭,勿拉電線。
- 請勿過度彎曲電源線或在電源線上放置重物。
- ●若有漏氣(異丁烷、丙烷與天然氣等)現象,請勿接觸機器或電源插頭 並立即讓該區域通風。
- ●當兩個或更多迷你洗衣機堆疊在一起,請勿操作任何一個,以保安 全。
- •請勿用力關閉玻璃門,以免裂開。
- 請勿踩踏迷你洗衣機。
- ●請勿在本機器中清洗地毯、墊子、鞋或寵物毯或任何除衣物或床單外 的其他物品。
- ●本機器僅適用於家居正常使用,不適用於行動平台或載具(如車輪或船 隻等)上。
- •請勿用腳打開或關閉電器門。

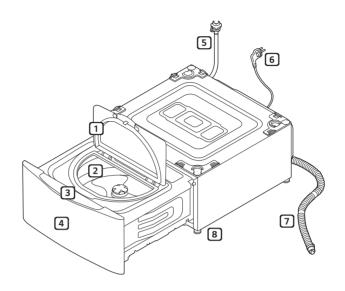
維護

- ●去除所有濕氣和灰塵後,將電氣插頭安全插入電氣插座中。
- •清洗設備前,請斷開電源線。
- •若要中斷電源連接,切勿拉扯電源線,應緊握插頭將其從插座拔出。
- •請勿在電器內部或外部噴水來進行清潔。

處理

- ●丟棄舊電器前,請拔掉插頭。直接斷開電器後面的電線,防止使用不 當。
- ●所有包裝材料(如塑料袋和泡沫塑料)的處理應遠離兒童。包裝材料會 導致窒息。
- •處理或丟棄電器前,移除門,避免兒童或小動物困在裏面。

零件



- 1機門
- 2 滾筒
- 3 控制面板
- 4 抽屜盒

- 5 供水軟管
- 6 電源插頭
- 7 排水管
- 8調平腳

附件(視乎型號而定)



* A 類:長金屬板螺絲; B 類:短金屬板螺絲; C 類:機械螺絲

附註

- 每種型號可能適用不同配件。
- 您可能需要根據安裝環境,額外購買排水管連接器。
- •除安裝所需螺絲,還提供額外螺絲。

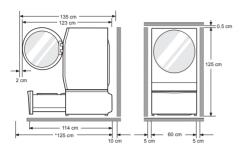
規格

電源	220 - 240 V~, 50 Hz
尺寸	600 mm (W) X 700 mm (D) X 365 mm(H)
產品重量	43 kg
允許的水壓	0.1 - 0.8 Mpa (1.0 - 8.0 kgf / cm²)
洗滌容量	2 kg

•外部特徵和技術參數可能會有所變更,產品品質如有改善,恕不另行通知。

安裝地點要求

位置



*125厘米:最小安裝空間

平地:整個電器下的容許斜度是 1° 。 電源插座:必須在電器每側的 1.5 米內。 Additional Clearance:側面 5 厘米,設備 後面 10 厘米。

 請勿在任何時候將洗衣產品放在或儲存在 電器上。這些產品可能會損壞表面或控制 器。

▲ 警告

插頭必須插入按照當地所有法規和條例正確安裝和接地的適當插座中。

位置

- 在平穩的地面上安裝電器。
- ●確保電器周圍的空氣循環不受地毯、墊子等的阻礙。
- 請勿使用木塊、硬紙板或相似物體修正電器 下方地面的不平整。
- 如果無法避免將機器放置在煤氣爐或煤爐 附近,則必須在朝向炊具或爐子一側的兩個 設備之間覆蓋鋁箔的耐煤爐熱型絕緣材料 (85x60 cm)。

- 室內出現冰點溫度時,不要安裝電器。凍住的水管在壓力下可能裂開。在冰點溫度以下時,雷控單元的信度係數可能受損。
- 請確認機器安裝好後,即使發生故障亦便於 工程師檢查機器。
- 電器安裝時,用運輸螺栓扳手調整四隻支架,保證電器平穩,電器上方和操作台下方留有近 5 mm 間隙。
- ●若電器在冬季交付,並且溫度低於冰點,在 電器運轉前,將電器放置於室溫下幾小時。
- 為免阻塞抽屜,請勿使用滴水盤。使用滴水 盤可能增加操作過程中的振動和噪音。

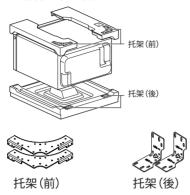
▲ 警告

本電器不適用於海事用途,或在移動裝置(如房車、飛機等)內使用。

雷氣連接

- 請勿使用延長電纜或雙適配器。
- ●使用後,務必拔掉機器插頭並關閉水源。
- ◆按照電流接線規定,將電器連接至接地插座。
- 電器必須安置在易於接近插座的位置。
- 必須僅由有資質的人員修理機器。無經驗的人員維修洗衣機可能導致受傷或嚴重故障。請與LG電子客戶服務中心聯絡。

堆疊迷你洗衣機



附註

- 如堆疊支架未連接主洗衣機底部,屏幕上會顯示 [15] 錯誤信息。
- 1 傾斜並按住主洗衣機。



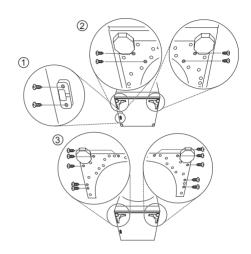
2 在主洗衣機底部,組裝托架(前)和堆疊支架。

附註

 組裝所需的堆疊支架和螺絲,皆放在主 洗衣機中,主洗衣機可與迷你洗衣機堆 疊。

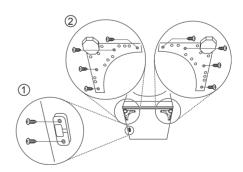
類型 1主洗衣機底部為銀色。

• 迷你洗衣機配件箱內有多個 A 類螺 絲。首先用 2 個,組裝堆疊支架,然後用 7 個,組裝每一個托架。



類型 2主洗衣機底部為白色。

• 主洗衣機配件箱內有多個 C 類螺絲。首 先用 2 個,組裝堆疊支架,然後用 4 個,組裝每一個托架。

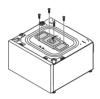


- 3 拉起並保存泡沫塑料,以備將來使用。
 - 泡沫塑料將有助於防止,洗衣機在運輸 過程中撞壞。

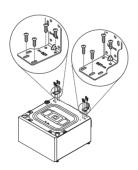


附註

- 為免損壞,請在迷你洗衣機到達最終位置後,才拆卸泡沫塑料。
- 4 將頂蓋旋轉約 180 度。
 - ●用頂蓋蓋住上面的孔,用 4 個 B 類螺 絲,固定其位置。



5 在每個托架中插入 4 個 A 類螺絲,將兩個後托架安裝在迷你洗衣機的後上方。



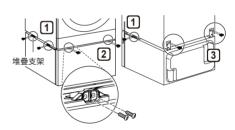
- 6 將主洗衣機放在迷你洗衣機上。
 - ●確保4個機腳完全鎖定,且迷你洗衣機 的孔與主洗衣機的孔對齊。



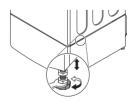
- 7 在彎角位使用 14 個 A 類螺絲, 牢固兩部 電器。
 - ●首先在每側插入螺絲。然後在前後插入 螺絲。

附註

- ●必須按正確順序組裝,否則很難組裝。
- ●使用 2 個 C 類螺絲,組裝堆疊支架。



8 輕輕轉動主洗衣機機腳,至靠近迷你洗衣機。



附註

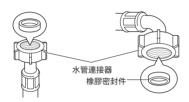
• 迷你洗衣機不能獨立工作。

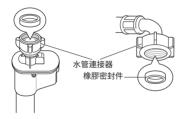
連接供水管

- 水壓必須在 0.1 MPa 和 0.8 MPa (1.0-8.0 kgf/cm²) 之間。
- •請勿將供水軟管鎖得太緊。
- •如供水壓力超過 0.8 MPa,應安裝減壓裝置。
- •定期檢查水管的狀況,視需要更換水管。
- •如沒有橡膠密封,請聯繫維修中心。

檢查進水管上的橡膠密封件

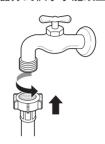
兩個橡膠密封件與供水管一同提供。其用於防止漏水。確保水龍頭的接頭已充分緊固。





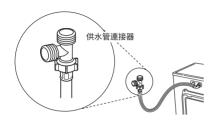
連接水管至水龍頭

連接螺紋式水管至帶螺紋的水龍頭 將水管連接器擰到供水水龍頭上。

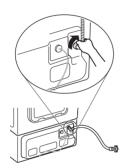


將軟管連接到兩部洗衣機

1 將供水管連接器,連接到主洗衣機的供水管。打開迷你洗衣機的配件包。

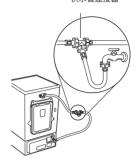


2 將迷你洗衣機的供水管,連接到供水管連接器。



3 將主洗衣機額外提供的供水管,連接到供水管連接器和水龍頭。

供水管連接器



附註

• 確保供水管沒有扭結或擠壓。

安裝排水管

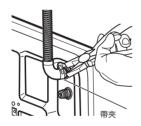
- •排水管放置時不得高於地板 100 cm。機器中的水可能無法排放或排放緩慢。
- 1 將帶夾插入排水管彎頭。



2 將軟管從彎頭導出,將彎頭插入迷你洗衣機背面的排水口。

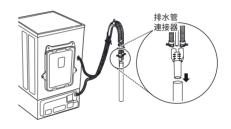


3 使用鉗子調整帶夾,以固定軟管,防止泄漏。



使用排水管連接器

- **1** 將主洗衣機和迷你洗衣機的排水管連接 到排水連接器。
- 2 將每一個排水管連接到雙排水管接頭,然 後以卡篩篩緊。
- 3 將排水管接頭插入排水管/孔中。



▲注意

• 確保排水管沒有扭結或擠壓。這是出現排水 問題或噪音的潛在原因。

附註

●您可能需要根據安裝環境,額外購買排水管 連接器。

▲ 注意

- 調整帶夾,防止軟管鬆動或泄漏。否則可能漏水。使用排水連接器可避免虹吸、異味或排水不良。
- 確保排水管沒有扭結或擠壓。這是出現排水 問題或噪音的潛在原因。

附註

●您可能需要根據安裝環境,額外購買排水管 連接器。

校平電器

如果地板不平坦,視需要轉動可調機腳(請勿在機腳下插入木片等物品)。確保四隻機腳全部穩定地放在地板上,然後檢查電器是否達到完全水平(使用水準儀)。

●機器調平後,將機器底座上的的鎖緊螺母向上緊固。必須緊固所有鎖緊螺母。



對角線檢查

按壓機器頂蓋的對角邊緣時,機器應不能上下移動(檢查兩組方向)。如果對角按壓機器頂蓋時機器搖晃,則再次調節機腳。

▲ 警告

當將主洗衣機堆疊在迷你洗衣機上時,請使用迷你洗衣機上的調節腳,調節兩者。將主洗衣機的調節腳,調整到最小,逆時針轉動鎖緊螺母,將其固定。

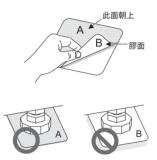
附註

- ◆木質或懸浮類型的地板可能會造成過多的 震動並造成不平衡。
- 如將迷你洗衣機安裝在升起的平台上,必須 將其固定,避免掉落。

使用防滑板(選用)

如果您將機器安裝在光滑地面上,其可能會由於劇烈震動而移動。調平不當可能導致機器發生故障,發出雜訊並震動。如果發生這種情況,在調平腳下安裝防滑板並調平。

- 1 清潔地面以安裝防滑板。
 - ●使用乾抹布清除異物和水分。如果仍然 有水分,防滑板可能會滑動。
- **2** 在將機器放置在安裝區域後調節水平 度。
- 3 將防滑板的膠面放在地面上。
 - 最有效的方法是:將防滑板安裝在前機腳下方。如難以將墊子放在前機腳下方,那麼可以將其放在後機腳下。



- 4 確保機器處於調平狀態。
 - ●輕輕推動或搖動機器邊緣,確保機器不 搖晃。如果機器搖晃,請再次調平機 器。

附註

● 您可從 LG 電子客戶服務中心獲取防滑 板。

使用電器

- 1 分類洗滌並將放入衣物。
 - 根據織物類型、髒污程度、顏色和所需負荷大小分類洗滌。打開門並將衣物放入洗衣機內。



- 2 添加清潔用品。
 - ●使用洗滌劑量杯新增適當量的洗滌劑, 以均勻清洗滾筒。



- 3 關閉電器門和抽屜。
- 4 啟動洗衣機。
 - 按下電源按鈕打開洗衣機。





- 5 選擇所需的洗滌程序。
 - 重複按下程序按鈕直至選取所需程序。



- 6 開始程序。
 - •按下 **啟動/暫停** 按鈕開始程序。洗衣機將在無水狀態下短暫搖動以測量負荷重量。如在 15 分鐘內未按下 **啟動/暫停**按鈕,洗衣機將關閉,且所有設定將丟失。



- 7 添加柔順劑。
 - 當洗衣機鳴響大約20秒時,添加柔順劑,按下啟動/暫停按鈕,以重新啟動程序。
- 8 程序結束。
 - 程序完成後,將響起一段旋律。立即從洗衣機內取出您的衣物,以減少起皺和異味。
 - ●洗滌完成後,用乾毛巾擦洗洗衣機門、墊 圈和洗滌滾筒內部。

分類要洗衣物

- 1 找到您衣物上的保養標籤。
 - 這會使您瞭解服裝的面料成份以及洗滌 方式。
 - 保養標籤上的符號。



2 分類洗滌。

- 爲了獲得最佳效果,將可使用相同洗滌 程序的衣物分類在一起。
- 不同的面料需要以不同的溫度和脫水速度進行洗滌。
- •同時清洗兩件或以上毛巾或針織衫。如 果分開清洗,吸有大量水的衣物可能未 被清洗乾淨或者由於依靠導致發生異常 脫水。
- 始終將深色衣物與淺色及白色衣物分開洗滌。由於會發生染料和纖維屑的轉移,導致白色和淺色服裝變色,因此需要分開洗滌。如有可能,請勿將重度髒污的衣物與輕度髒污的衣物一起洗滌。
- 髒污(重度、標準、輕度): 按照髒污程度將衣物分開。
- -顏色(白色、淺色、深色): 將白色織物與有顏色的織物分開。
- -棉絨(脫毛衣物、吸毛衣物): 將脫毛衣物和吸毛衣物分開洗滌。

3 放入前進行保養。

- 請勿洗滌女性內衣(如胸罩)上的「記憶鋼圈」,否則可能會損壞其他衣物或洗衣機,並產生噪音。
- 檢查所有口袋,確保口袋是空的。釘 子、髮夾、火柴、鋼筆、硬幣和鑰匙等物品 會損壞您的洗衣機和衣物。



- 拉上拉練、合上鉤子並繫好帶子以確保 這些物品不會勾到其他衣物。
- ●提前處理污垢和污漬,在污漬上刷少許 溶有洗滌劑的水幫助去除污垢。
- 如衣服上有長花邊,請整理花邊以免纏結,或放入洗滌網。
- 將墊子、枕頭或坐墊的填充物取出,僅洗 滌外面的套。填充物可能會露出,損壞其 他衣物。塑料零件可能會產生異常振 動。

▲ 注意

將大量衣物分開洗滌,以使衣物完全浸入水中。如衣物在洗滌過程中膨脹,可能會在洗滌或旋轉過程中,造成衣物和零件損壞。

關閉電器門和抽屜

1 按下洗衣機門至發出咔嗒聲。



2 按下抽屜,直至完全關閉。

▲ 注意

- 不要將手卡在門和洗衣機之間, 否則可能受傷。
- 強行打開抽屜或門,可能會導致零件損壞和 安全問題。
- 在完全關閉門之前關閉抽屜,可能會擦傷玻璃門。
- 確保抽屜完全拉出,以防止門與前置式洗衣 機接觸。

附註

- 如洗衣機中的衣物太多或門未完全關閉,可能無法鎖定門。
- 如產品正在運行或顯示抽屜鎖定
 器,則切勿開門。若要開門,請按下
 協動/暫停
 按鈕停止產品,當抽屜鎖定
 指示器消失時,打開門。請勿強行打開抽屜和門。
- 如屏幕上顯示 de l、de l、de d 或警告標誌,請完全關閉抽屜和門。然後,按下 **啟動/**暫停 按鈕。
- 如抽屜不能完全打開,請用兩隻手稍微用力 拉出抽屜。
- 如產品在操作過程中發生電源故障,則無法 打開門。請再次提供電源,或聯繫 LG 維修 中心。
- 如門因高溫導致不能打開,請使用 「Rinse+Spin」程序用冷水進行漂洗,或等 候一段時間,再打開門。

添加清潔用品

洗滌劑用量

- 應按照洗滌劑製造商的說明使用洗滌劑,並 根據類型、顏色、織物髒污程度和水洗溫度 進行選取。
- 如果使用的洗滌劑過多,會出現大量泡沫, 使得洗滌效果減弱或加重發動機負荷。
- 如果您想使用液體洗滌劑,請遵循洗滌劑製造商的指導。
- ●如果出現過多泡沫,請減少洗滌劑用量。
- 可能需要根據水溫、水硬度、負荷大小和髒污程度調整洗滌劑用量。為實現最佳效果,請避免過度起泡。
- 選擇洗滌劑和水溫之前請參見衣物標籤。
- 使用洗衣機時,請僅使用每種衣物類型指定的洗滌劑:
- 適用於所有面料種類的一般洗衣粉
- 適用於精緻面料的洗衣粉
- 適用於所有面料種類的洗衣液或僅適用於 羊毛的指定洗滌劑
- ●若要提高洗滌性能和亮白效果,請將洗滌劑 與一般的粉末漂白劑搭配使用。

添加洗滌劑

用洗滌劑分配器測量洗滌劑,並將其倒入滾筒。



- ●使用提供的洗滌劑量杯,添加一杯洗滌劑。
- ●輕微污染的衣物,可減少洗滌劑用量。如使 用過多的洗滌劑,漂洗後會殘留過多氣泡。

添加柔順劑

添加衣物柔順劑

情形 1:當洗衣機鳴響時:

- 1 按下 啟動/暫停 按鈕暫停程序。
 - 可按下迷你洗衣機的 **啟動/暫停** 按鈕, 或使用遙控器暫停程序。
- **2** 滑動抽屜,打開門,然後加入衣物柔順劑。
- **3** 關閉門,關閉抽屜,然後按下 **啟動/暫停** 按鈕,重新啟動程序。

附註

- 要停用或啟用織物柔順劑警報,請按住 Extra Rinse 按鈕三秒。
- ●織物柔順劑可以在信號響起後 30 秒內添加。

情形 2:如錯過柔順劑添加點:

- 1 按下電源按鈕中斷程序。
- **2** 滑動抽屜,打開門,然後加入衣物柔順劑。
- 3 關閉門,滑動抽屜,然後選擇 Rinse+Spin 程序。
- 4 按下 啟動/暫停 按鈕,重新啟動程序。

附註

- 請勿直接將衣物柔順劑倒在衣物上。
- 柔順劑也可以用水稀釋,並直接加入滾筒中。請勿將未稀釋的柔順劑直接倒在衣物上,以免弄髒織物。

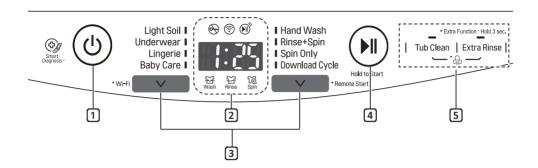
添加軟水劑

- 軟水劑,如除垢劑(例如:加爾貢)可以用於 減少在極硬水區域中洗滌劑的使用量。根 據包裝上所指定的用量進行分配。首先添 加洗滌劑,然後再添加軟水劑。
- 使用軟水洗滌所需的洗滌劑量。

1注意

- 請勿將漂白劑直接倒在衣物上。這可能導致 部分變色和嚴重損壞衣物。
- 洗滌衣物時,請勿使用氯漂白劑或酸性清潔劑,否則可能會對衣物造成損害(例如衣物變色和脫色)。

控制面板



1 電源按鈕

按下電源按鈕,啟動洗衣機。

2 顯示

- 屏幕會顯示程序狀態和預計剩餘時間。
- @:抽屜鎖定指示器
- ⑤:Wi-Fi 連接指示器
- 🔊: 遠程啟動指示器

3 洗滌程序按鈕

- 根據不同衣物類型提供合適的洗滌程多。
- ●要使用下載程序功能,請參閱「智能功能」。

4 開始/暫停按鈕

- **啟動/暫停按**鈕按鈕用於啟動洗衣程序 或暫停洗衣程序。
- •如果需要暫停洗衣程序,按下**啟動/暫停** 按鈕按鈕。

附註

 如在選擇某個程序後 15 分鐘內未按下 啟動/暫停 按鈕,洗衣機將自動關閉,所 有程序設定將丟失。

5 選項

- 使用這些按鈕選取所選程式的需要選項。
- ◆按鈕上方的設置指示燈將亮起,以顯示 當前選擇。

洗滌程序表

洗滌程序

程序	描述	附註	最大衣物量
Light Soil (輕度髒污)	使用此程序洗滌輕微污染的普通物品(羊毛或絲網等精細織物除外)。	• 要在洗滌過程中更改設置, 請在按下 啟動/暫停 按鈕後 更改設置。	2.0 kg
Underwear (內衣)	使用此程序洗滌精細織物,如內衣或透明薄織物和花邊衣服,使用普通程序可能容易損壞。	• 此程序不能用於絲綢製品。	1.5 kg
Lingerie (女士內衣)	使用此程序洗滌可能造成紡織品、內衣或細小衣服收縮或變形。	為減少對紡織品的損壞和改善洗滌性能,請使用特殊的中性洗滌劑洗滌羊毛衣物。為了防止損壞衣服,滾筒向左右旋轉洗滌。	1.0 kg
Baby Care (超柔呵護洗)	使用此程序洗滌嬰兒衣 物。	 選擇適當類型的中性洗滌劑。 在洗滌前,預洗沾有食物、汗液、尿液和糞便的衣物,效果更好。 此程序不適合用於羊毛、絲綢或任何其他精細織物。 	1.5 kg

程序	描述	附註	最大衣物 量
Hand Wash (手洗)	使用此程序洗滌需要精心 護理的易收縮羊毛或可手 洗衣物。只洗滌被標記為 機洗或手洗的羊毛製品。	 洗衣重量應小於 1 公斤,以 防止織物受損。 僅使用可保護天然或羊毛織 物的洗滌劑,並加入正常洗滌 劑用量的 ½。 Hand Wash 程序使用溫和 的洗滌動作和低速的旋轉來 進行極致的織物護理。 	1.0 kg
Rinse+Spin (沖洗+旋轉)	 選擇此程序可單獨漂洗和 脫水。	僅添加織物柔順劑。	1.5 kg

額外洗滌功能

Spin Only (僅脫水) 使用此選項進行脫水。

Tub Clean (滾筒清潔)

使用此選項可保持滾筒清潔。有關使用滾筒 清潔程序的信息,請參閱「清潔洗衣機」部 分。

Extra Rinse (額外漂洗)

使用此選項可增加漂洗程序的次數。

- 1 按下電源按鈕。
- 2 選取洗滌程序。
- 3 按下 Extra Rinse。
 - 當您按下 Extra Rinse 按鈕時,將顯示 要增加的漂洗次數(1-5)。
- 4 按下開始/暫停按鈕。

兒童鎖

使用此選項,禁用控制器。此功能可以防止 兒童改變模式或操作電器。

鎖定控制面板

- 1 同時按住 Tub Clean 和 Extra Rinse 按 鈕三秒。
- 2 屏幕將顯示 1. 。 設定兒童安全鎖後,除 電源 按鈕外,所有 按鈕都將鎖住。

附註

 關閉電源或完成所有模式將不會預設兒童 鎖功能。您在使用其他功能前必須停用兒 童銷。

解鎖控制面板

同時按住 Tub Clean 和 Extra Rinse 按鈕 三秒。

●要更改程序或選項,請按下 **啟動/暫停** 按鈕 停止操作,然後選擇要更改的程序或選項。 智能系統
HK

使用 Smart ThinQ 應用程式 Smart ThinO 安裝中

從智慧手機的Google Play商店或Apply app 商店尋找LG SmartThinQ 應用程式。請按照說明下載並安裝。

Wi-Fi 功能

●對於附有 â 或 a logo的家電

洗滌程序(遙控啟動,下載更多洗滌程序)

設定或下載更多特定洗滌程多並透過遙控器 操作。

滾筒清潔提醒

此功能顯示距離下次進行滾筒清潔的最佳時間。

耗電量監察

觀察最近使用的洗滌程序及每月的用電量。

Smart Diagnosis™

此功能基於使用模式為診斷和解決設備的問題提供有用資訊。

設定

提供各種功能供使用。

推送通知

開啟「推送通知」以接收設備狀態通知。即使 LG SmartThinQ 應用程式已關閉,亦能收到 通知。

附註

- ●若您要檢查 Wi-Fi 連線情況,請查看控制面板上的**Wi-Fi** 圖示燈是否亮起。
- LG SmartThinQ 不負責任何網絡連接問題或任何故障、功能不良或因網絡連接造成的錯誤。
- ●機型只支援2.4 GHz Wi-Fi 網絡。
- 如果路由器的安全協議設定為 WEP,則可能無法設定網絡。請將其更改為其他安全協議(建議使用 WPA2)並重新註冊該產品。
- ●路由器SSID,請只輸入英數,其他文字可能 不支援。
- ●如果家電無法連接Wi-Fi 網絡,可能是離路 由器太遠。請購買Wi-Fi 中繼器(範圍延伸 器)改善Wi-Fi 訊號強度。
- ●Wi-Fi 連接可能因為家中網絡環境而失敗或中斷。
- ●網絡連接須視網路業者情況決定是否無法 正常運作。
- ●四周無線環境會使無線網絡服務執行緩慢。
- 應用程式會因應效能提升而有所變更,恕不 另行通知。
- 功能可能依型號有所不同。

使用洗滌程序

Remote Start(遙控啟動)

使用智能手機遙控設備。您還可以監測程序操作,以瞭解程序中剩餘的時間。

若要使用遙控啟動:

- 1 按下電源按鈕。
- 2 把衣物放在滾筒裡。
- 3 按住Remote Start按鈕 3 秒以啟用遙控 啟動功能。
- 4 透過智能手機上的 LG SmartThinQ 應用 程式啟動程序

附註

- 啟用遠端啟動模式後,您可以從 LG SmartThinQ 智能手機應用程式啟動週期。如果程序未啟動,機器會等待程序週期,直到從應用程式遠端關閉或遠端啟動模式已停用。
- 遙控啟動開啟後,門會被自動鎖定。

若要停用遙控啟動:

啟用遙控啟動後,按住Remote Start動按鈕 3 秒。

下載模式 (Download Cycle)

下載設備上基本程序中未包含的新程序和特殊程序。

成功註冊的設備可以下載特定於設備的多種專用程序。

一次只能在設備上儲存一個程序。

在設備中完成程序下載後,產品將保持下載的程序,直到下載新的程序。

注意:開放來源程式碼軟件

若要依據 GPL、LGPL、MPL 及其他開放原始碼授權取得對應的原始碼,請瀏覽 http://opensource.lge.com。

除了開放原始碼,所有涉及的授權條款、免責聲明和版權聲明均可供下載。

LG Electronics 亦可以透過收費 CD-ROM 提供開放來源程式碼,費用包括 CD-ROM 成 本(例如媒體成本、運費以及處理費),您可 透過 opensource@lge.com 索取。此服務由 購買產品日期起計算三年內有效。

使用智能手機進行Smart Diagnosis™ 智能診斷 (視乎銷售國家)

●對於附有優」或 ⑥ logo的家電若電器功能失靈或操作錯誤時,需要 LG 電子客戶服務中心進行診斷時,請使用此功能。 Smart Diagnosis™功能不能在沒有電源下使用。如果您的電器無法啟動,則必須在未使用 Smart Diagnosis™ 的情況下完成疑難排解。

使用 Smart Diagnosis™

Smart Diagnosis™ 經由客戶資訊中心提供

當家電功能不良或故障時,如果您需要由LG電子資訊中心的精確診斷,請使用本項功能。只能使用此功能連絡服務代表,正常運作除外。

- **1** 打开迷你波轮上的抽屉式波轮后,按下**电 源**按钮。
- 2 當按照呼叫中心指示操作時,將手機的話 筒移至智能診斷™圖示附近。



- 3 按住Tub Clean按鈕三秒鐘,同時將電話 聽筒放置在圖示或電源按鈕上。
- **4** 請將手機放置到位,直到鈴音傳輸完成。 資料傳輸的剩餘時間會顯示。
 - 為獲得最佳效果,請勿在鈴聲傳輸時移動手機。
 - 如果客戶服務人員無法獲得資訊的正確 記錄,您可能會需要重試。

5 在倒計時結束且鈴音停止後,請繼續與客戶中心服務人員對談,之後便可以使用傳輸的分析資訊來協助您解決問題。

附註

- Smart Diagnosis™ 功能取決於通話質量。
- 使用固網電話有助提升通話質素,確保數據 正確傳輸。
- •若由於不良的通話質量造成 Smart Diagnosis™ 資料傳輸不良,您可能不能獲得最佳 Smart Diagnosis™ 服務。

▲ 警告

- 清潔洗衣機之前,拔掉插頭,避免電擊危險。如果未遵循此警告,可能導致嚴重傷害、火災、電擊或死亡。
- 切勿使用刺激性化學物質、研磨型清潔劑或 溶劑清潔洗衣機。它們可能損壞拋光面。

清洗洗衣機

洗後保養

- •程序結束後,將機門和門密封圈的內部的任何水分擦乾。
- 將門打開以晾乾滾筒內部。
- 用乾布擦拭洗衣機機身以去除任何水分。



清潔外側

正確保養您的洗衣機可延長使用壽命。

機門:

●用濕布清洗外側和內測,然後用柔軟的布擦 乾。

外側:

- 立即擦除仟何灑出的液體。
- 使用濕布擦拭。
- 請勿用尖銳的物體按住表面或顯示螢幕。

清潔內側

- 使用毛巾或軟布在洗衣機機門開口與機門 玻璃附近擦拭。
- 始終在程序完成之後將物品從洗衣機中取出。將潮濕的物品放在洗衣機中會造成起 皺、染色以及產生異味。
- ●每月運行一次(依據需要增加次數)潔筒程序,以清除積聚的洗滌劑和其他殘渣。

清洗滾筒

使用「Tub Clean」選項,可保持滾筒清潔。

- 1 按下電源按鈕。
- **2** 在1公升水中,稀釋200毫升液氯漂白劑,並將混合物倒入滾筒。
- 3 按下 Tub Clean。
- 4 按下開始/暫停按鈕。

▲ 注意

●如果家中有兒童,要注意不要長時間將門打開。

清潔濾水入口

- 如要將洗衣機放置一段時間(例如:假期), 尤其是在緊鄰處沒有地漏(水溝)的情況 下,請關閉水龍頭。
- ●當水壓較弱或入口過濾器被灰塵堵塞時,屏幕上可能會閃爍 ■18 圖標。清潔入口過濾器。
- 入口過濾網可能會被硬水垢、供水中的沉積物或其他碎屑堵塞。
- 1 關閉水龍頭並擰鬆供水管。



2 使用硬毛刷清潔過濾器。

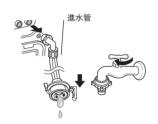


冬季注意防止結冰

- ●結冰後,產品無法正常運作。確保將產品安 裝在冬季期間不會結冰的地點。
- 如果必須將產品安裝在室外的門廊上或處 其他室外條件下,確保檢查以下項目。

如何防止產品結冰

關閉水龍頭後,從水龍頭斷開冷水進水管, 將水管開口朝下清除水。



結冰處理

第1步:當電器門凍結時

• 使用熱水布解凍電器門。

第2步:當供水管凍結時

- 當出現供水問題時,屏幕上可能會閃爍 ■15 圖標,應採取以下措施。
 - -取出供水管並連接到水龍頭,檢查水龍頭 和供水管的出水。
 - -關上水龍頭,使用浸過熱水的步為水龍頭 和產品供水管的兩個連接區域解凍。
 - -取出供水管,將其浸入 50-60 ℃ 以下的 溫水中。



第3步:當排水泵凍結時

- ●當排水泵出現問題時,屏幕上可能會閃爍 ■ FE 、 ■ BE ■ 圖標,應採取以下措施。
- 1 將 50-60°C 以下的 15 升溫水倒入滾筒中,直至洗衣機翼形螺母浸泡在水中並等待1 小時。
- **2** 按下**電源**按鈕,然後運行「Baby Care」程序一個小時。
 - 當屏幕上出現 1 圖標時,請重複步驟 1至2。
- 3 「Baby Care」程序完成時,關閉電源。如 抽屜打開,請選擇 Rinse+Spin 程序,並 按下 啟動/暫停 按鈕,來檢查洗衣機是否 操作正常。
- **4** 當屏幕上出現 ® 圖標時,用熱水解凍排水管內部零件。

疑難排解 HK

您的電器會配備自動錯誤監控系統,以在初期檢測並診斷問題。您的電器不能正常運行或完全無法運行,在聯絡客戶服務前請先檢查以下事項:

診斷問題

癥狀	原因	解決方案
抽屜沒有打開。	電源故障或電源線在洗滌過 程中被拉出。	●再次提供電源後,按下主洗衣機控制面 板或遙控器上的 電源 按鈕。
按下「啟動/暫停」 按鈕開始排水。	在洗滌過程中,按下「啟動/暫 停」按鈕。	•當在洗滌過程中按下 啟動/暫停 按鈕 時,為了安全起見,抽屜將被解鎖。
咔嗒聲和叮噹聲噪 音	滾筒中有異物,例如鑰匙、硬 幣或安全別針等。	停止洗衣機轉動,檢查滾筒是否有異物。洗衣機重新啟動後,如果噪音繼續下去,請叫修。
重擊聲	洗滌量過大可能會產生重擊 聲。	如持續發出聲音,則洗滌量可能失去平 衡。停止洗衣機,重新分配洗滌量。
	洗滌量可能會失去平衡。	機門解鎖後暫停循環並重新分配洗滌 量。
	包裝材料未被移除。	●移除包裝材料。
電影吸 变	洗滌量可能不均勻分佈在滾 筒中。	機門解鎖後暫停循環並重新分配洗滌量。
震動噪音	並非所有的水平腳位都牢固 均勻地擱在地板上。	●請參閱安裝章節的調整電器用品水平 位置。
	地板硬性不夠。	• 確保地板堅硬不彎曲。
每次裝入負載都會 漏水	軟管未正確安裝。	•檢查所有填充物和排水管連接,以確保 它們緊密牢固。
泡沫過多	洗滌劑過多,或使用了不正確 的洗滌劑。	輕微污染的衣物,可減少洗滌劑用量。 如使用過多的洗滌劑,漂洗後會殘留過 多氣泡。

癥狀	原因	解決方案
染色	衣服沒有正確排序。	將深色與淺色衣物和白色衣物分開,以 防變色。切勿將輕微污染和嚴重污染的物品一 同洗滌。
漏水	水龍頭、洗衣機或排水管連接 器處的供水管連接鬆動。	◆檢查軟管和排水管連接器是否有泄漏、裂縫和斷開。◆擰緊軟管連接。
	家用排水管堵塞。	●洗衣機非常快地抽出水。在排水期間檢查排水管道是否有水回填。如果看到水從排水管出來,檢查排水管是否正確安裝,並檢查排水管是否有限制。聯繫水管工修理排水管。
	排水管從排水連接器出來,或 者沒有插入足夠的空間。	將排水管連接到供水管或立管,以防止 排水時出來。對於較小的排水管道,將 排水管插入管道至排水管法蘭。對於較 大的排水管道,將排水管插入距離法蘭 2-5 厘米的管道。
	滾筒負載過大。	減少負載或使用主洗衣機。停止洗衣機並檢查負載。確保負載鬆散 地放在滾筒中,並且門容易關閉。
	過度使用洗滌劑。	•使用過多或不正確的洗滌劑,可能會造成泄漏。如負載較小或污染輕微,或者如您的水非常柔軟,請務必減少洗滌劑用量。用量切勿超過提供的分配器中顯示的最大用量。
起皺紋	洗衣機未立即卸載。	●始終在程序完成之後將物品從洗衣機 中取出。
	洗衣機超載。	●洗衣機可以完全裝滿,但是滾筒不應緊 包物品。洗衣機的門應該很容易關閉。

癥狀	原因	解決方案
	控制面板由於不活動而關閉 電源。	●這是正常情況。按下 電源開 /關 按鈕, 啟動洗衣機。
	洗衣機拔掉電源。	• 確保電線已牢固插入工作插座。
	關閉供水。	• 完全打開冷水龍頭。
洗衣機無法運行。	控制器沒有正確設定。	●確保循環設置正確,關閉門,然後按 啓 動/暫停按鈕。
	門或抽屜打開。	●關閉門和抽屜,確保沒有任何東西卡在 門下,阻礙它完全關閉。
	斷路器/保險絲斷路/斷路。	•檢查房屋斷路器/保險絲。更換保險絲 或複位斷路器。洗衣機應在專用分支電 路上。電源恢復後,洗衣機將恢復停止 的循環。
	控制需要重設。	●按 電源 按鈕,然後重新選擇所需的程序,然後按 啟動/暫停 按鈕。
	循環設定後未按下啟動/暫 停。	●關閉抽屜之後,按下主洗衣機控制面板或遙控器上的 啟動/暫停 按鈕。 ●當使用迷你洗衣機的控制面板時,按下 啟動/暫停 按鈕,並在 5 秒內關閉抽 屜。
	極低的水壓。	●檢查房子的另一個水龍頭,以確保家庭 的水壓足夠。
	洗衣機太冷了。	如果洗衣機長時間暴露在低於冰點的 溫度下,請先按下電源開/關按鈕使其 暖度升高。

癥狀	原因	解決方案
	過濾器堵塞。	●確保填充閥上的入口過濾器沒有堵 塞。請參閱過濾器清潔說明。
	供應軟管可能扭結。	• 檢查供應軟管是否扭曲或堵塞。
 洗衣機不能正常填	供水不足。	• 確保冷水龍頭完全打開。
充。	門和抽屜打開。	•如門已打開,洗衣機將不會運行。關閉門,確保沒有任何東西卡在門下,阻礙它完全關閉。
	水位過低。	●為了實現最佳洗滌性能,填充水位已針 對洗滌運動進行優化。
洗衣機中的水無法 排放或排放緩慢。	排水管扭結、壓扎或堵塞。	•確保排水管沒有堵塞、扭結等,並且未 在洗衣機後面或下面擠壓。
污漬未妥善清除	對於嚴重污染的負載,	●請使用主洗衣機。
	以前設定的污漬。	●以前洗過的物品可能有污漬已經固 定。這些污漬可能難以去除,並且可能 需要手洗或預處理以幫助除污。
程序時間比平時要 長。	洗衣機根據洗衣量、水壓等操 作條件自動調整洗衣時間。	• 這是正常情況。洗衣機自動調整程序時間,為所選程序提供最佳效果。顯示螢幕上顯示的剩餘時間僅是預計的時間。實際時間可能會有所不同。
洗衣機中有黴菌或 霉變氣味	使用了不正確或過多的洗滌 劑。	◆本款洗衣機只需要很少的洗滌劑。請使用提供的洗滌劑量杯。
	滾筒內未正確清洗。	• 定期運行滾筒清潔程序。
在最後漂洗之前, 洗衣機會重複鳴 響。	這並非程序出錯。	●這是提醒用戶可在最後漂洗前,添加衣物柔順劑。

癥狀	原因	解決方案
您的家用裝置和智 能手機未連接至 Wi-Fi 網路。	您嘗試連接的 Wi-Fi 的密碼 不正確。	●找到您的智慧手機連接的 Wi-Fi 網路,並移除,然後在 LG SmartThinQ上註冊您的裝置。
	智能手機的移動數據已打 開。	●關閉智慧型手機的 移動數 據,並使用 Wi-Fi 網路註冊裝置。
	無線網路名稱 (SSID) 的設定 不正確。	●無線網路名稱 (SSID) 應為英文字母和 數字的組合。(請勿使用特殊字元)
	路由器頻率不是 2.4 GHz。	•僅支援 2.4 GHz 路由器頻率。將無線路由器設定為 2.4 GHz,並將電器連接至無線路由器。如需了解路由器頻率,請諮詢您的網際網路服務供應商或路由器製造商。
	電器和路由器間的距離太遠。	如果電器與路由器間的距離太遠,訊號 強度可能會變弱,且可能未正確配置連 接。請移動路由器的位置,讓其更靠近 電器。

錯誤訊息

癥狀	原因	解決方案
dE 1 dE 2	抽屜未正確關閉。	●關閉抽屜,然後按下 啟動/暫停 按鈕開始程序。 ●如抽屜關閉且顯示抽屜鎖定錯誤消息,請要求維修。
d D	門未正確關閉。	 打開抽屜,確保門鎖區域沒有衣物或其他障礙物。 關閉門,關閉抽屜,然後按下 啟動/暫停,按鈕啟動程序。 如門已關閉且顯示門錯誤消息,請要求維修。
	冷水龍頭沒有完全打開。	• 確保冷水龍頭完全打開。
	水管軟管扭結,擠壓或壓碎。	●確保軟管沒有扭結或擠壓。在清潔和維 護過程中移動洗衣機時要小心。
	進水過濾器堵塞。	●清潔入口過濾器。
[水龍頭或房屋的供水壓力太 低。	•檢查屋內的另一個水龍頭,確保家庭水壓足夠,水量不受限制。從洗衣機斷開供水管,通過軟管流入幾升水,以沖洗供水管線。如水量太低,請聯繫水管工修理供水管線。
	供水管連接限流軟管。	•可能錯誤使用限制泄漏的軟管,阻礙洗 衣機填充。不推薦使用限流軟管。
$\square E$	排水管扭結、壓扎或堵塞。	●確保排水管沒有堵塞、扭結等,並且未 在洗衣機後面或下面擠壓。

癥狀	原因	解決方案
	UE重新平衡操作不成功。	•自動嘗試重新平衡負載不成功。循環已 暫停,以便手動調整負載。
	衣物量太少。	●添加更多的物品,讓洗衣機平衡負荷。
<u>u E</u>	重物與較輕的物品混合在一 起。	• 洗滌有些相似重量的物品。
	衣物量不平衡。	●如果文章變得糾結,手動重新分配負 載。
LE.	控制錯誤。	●拔除電源插頭並聯絡LG電子客戶服務中心。
FE	由於水閥故障,水位過高。	●關閉冷水龍頭,拔下洗衣機,並要求維 修。
PE	水位傳感器無法正常工作。	●關閉冷水龍頭,拔下洗衣機,並要求維 修。
LE	發生電機錯誤。	•讓洗衣機靜置 30 分鐘,然後重新啟動 循環。如 LE 錯誤代碼仍然存在,請要 求維修。
EcL	此時需要運行滾筒清潔程 序。	●運行滾筒清潔程序。
	迷你洗衣機在沒有全尺寸洗 衣機的情況下運行。	●迷你洗衣機不能作為獨立單元工作。它 必須堆疊在 LG 前置式洗衣機下面。
[E 7]	堆疊開關不能正常工作。	●产品仅限与 LG 授权的电器一同使用。拨打客户信息中心,了解 LG 授权的电器。
FF	排水管、供水管或排水泵凍 結。	使用熱水布解凍供水管。將熱水倒入滾筒中。
	CL 不是錯誤。這可以防止兒 童更改程序或操作電器。	●要停用,請關閉前置式洗衣機控制面板中的兒童鎖,或按下底座式洗衣機控制面板中的 Tub Clean 和 Extra Rinse按鈕 3 秒。

