TV Software Upgrade Guide

Notice

- When you look for TV software on web, use full model name like **LX**00-UA.
 ex) 47LX9500-UA : Full model name includes the suffix "-UA".
- Do not unplug TV power cord while upgrading software.

Step 1. Check full model name of your TV (Select one)

a. Check a label on TV (Side or Rear).



- b. Check Menu (Non-Smart TV model)
 - Press [MENU] key on remote
 - Press [[] (Red) "Customer Support" key on remote
 - Select "Produce/Service Info."
 - Check "Model/Type"

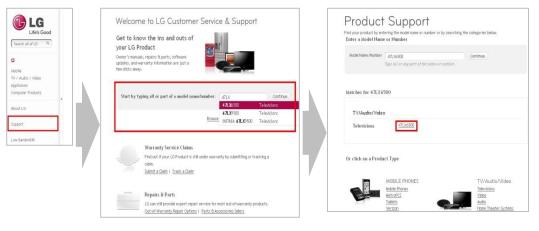


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- c. Check SETUP (Smart TV model)
 - Press [Home] key on remote
 - Select "SETUP"
 - Move to "SUPPORT"
 - Select "Product/Service info."
 - Check "Model/Type"

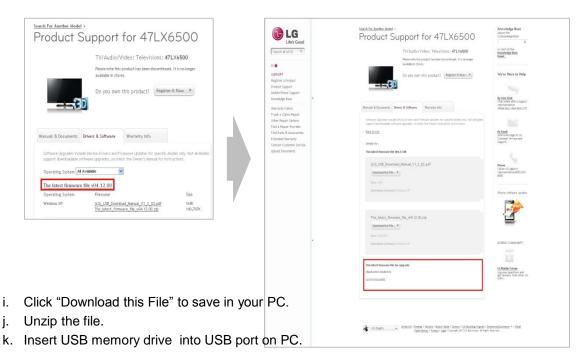


Step 2. Download software

- a. Select your country on www.lg.com
- b. Click "Support"
- c. Fill your model name in search bar (ex. 47LX9500)
- d. Click "Continue"
- e. Select model name



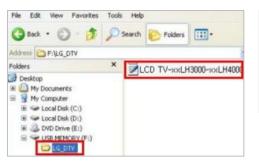
- f. Click "Drivers & Software"
- g. Click "Software File(Version 00.00.00)"
- h. Check [What's new] and if full model name of your TV is in [Applicable model list]

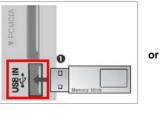


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Step 3. Upgrade TV

- a. Make a folder "LG_DTV" on USB drive
- b. Save the software in "LG_DTV" folder
- c. Insert USB memory drive into USB port on TV







- d. Select "Start" if "TV Software Upgrade" Pop-up appears.
- e. TV upgrade will start and restart automatically after completed



Note)

If current software on TV is same with or newer than that on USB drive, TV Software Upgrade menu won't be opened. (Some USB memory devices may not be compatible with TV)

🗼 TV Software Upgrade
Copying files from the Memory
Do not remove the memory card from the port! Do not plug off!
+
🗼 TV Software Upgrade
Upgrading
Do not plug off!
+
🗼 TV Software Upgrade
Upgrading COMPLETED
100%
The TV will restart automatically in 5 seconds.

Please wait while the update is copied to TV.

* Don't remove USB drive while this message is displayed.* Do not unplug TV power cord while this message is displayed.

Software upgrade is on progress. *** Do not unplug TV power cord while this message is displayed.**

After the upgrade is completed, this message is displayed. TV will restart automatically in 5 sec., then TV is ready to use.