Scan to see the online manual.

LG SIGNATURE

OWNER'S MANUAL

STYLER

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

ENGLISH

SC5GQR8GA

MFL71825997
Rev.01_032726

www.LGSIGNATURE.com

Copyright © 2026 LG Electronics. All Rights Reserved

TABLE OF CONTENTS

3 IMPORTANT SAFETY INSTRUCTIONS

3 READ ALL INSTRUCTIONS BEFORE USE
3 WARNING STATEMENTS

9 PRODUCT OVERVIEW

9 Product Features

12 INSTALLATION

12 Before Installing
13 Installation Location Requirements
15 Unpacking the Appliance
15 Leveling the Appliance

18 OPERATION

18 Operation Overview
19 Preparing Loads
20 Checking Items before Every Load
21 Loading the Appliance
26 Using the High Pressure Handy Steamer
30 Control Panel
32 Cycle Table
39 Settings

41 SMART FUNCTIONS

41 LG ThinQ Application
44 Smart Diagnosis™ Function

45 MAINTENANCE

45 Regular Cleaning

48 TROUBLESHOOTING

48 FAQs
48 Before Calling for Service

53 LIMITED WARRANTY

53 USA
56 CANADA

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

Safety Messages

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and follow all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the safety alert symbol and either the word WARNING or CAUTION.

WARNING

You may be killed or seriously injured if you do not follow instructions.

CAUTION

You may be injured or cause damage to the product if you do not follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what may happen if the instructions are not followed.

Notes for Flammable Refrigerant(R290)

The following symbols are displayed on units.



This symbol indicates that this appliance uses a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.



This symbol indicates that service personnel should be handling this equipment with reference to the Installation Manual.



This symbol indicates that information is available in the Owner's Manual or Installation Manual.

WARNING STATEMENTS

WARNING

- To reduce the risk of explosion, fire, death, electric shock, scalding or injury to persons when using this appliance, follow basic precautions, including the following:
- In the appliance enclosure, keep ventilation openings clear of obstruction.
- Do not damage the refrigerant circuit.

Installation

- Contact an authorized service center before installing or relocating the appliance to avoid injury or product damage when moving the appliance.
- When moving the appliance away from the wall, be careful not to roll over or damage the power cord.
- The appliance is heavy. Two or more people are necessary to move and install the appliance to prevent damage or injury.

- Prior to use, ensure that you are connecting the appliance to a dedicated grounded electrical outlet rated for use with this appliance. It is the user's responsibility to replace a standard 2-prong wall outlet with a standard 3-prong wall outlet.
- Before use, the appliance must be properly installed as described in this manual. Electric shock can result if the appliance is not properly grounded.
- Do not install the appliance where there may be a danger of the unit falling. The appliance is not designed for use on ships or airplanes. Check with an authorized LG service center for use under other special circumstances.
- Do not tamper with controls.
- Install the appliance where the floor is firm and level. The appliance may vibrate excessively and eventually fall if installed on an unstable surface, causing damage or injury.
- Keep the front side protected when transporting the appliance. Do not truck from the front. The tempered glass panel on the front of the appliance may break, causing damage or injury.
- Properly ground the appliance to conform to all governing codes and ordinances. Follow the details in the installation instructions. Electric shock can result if the appliance is not properly grounded.
- Install and store the appliance where it will not be exposed to temperatures below freezing or exposed to the weather. Allow the appliance to warm to room temperature before use if it was delivered in winter or at sub-zero temperatures.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To reduce the risk of electric shock, do not install the appliance in humid spaces such as a bathroom. Failure to follow this warning can cause death, serious injury, fire, electric shock, or product deformation or malfunction.
- Remove all packing items and dispose of all shipping materials properly. Failure to do so can result in burns, fire, explosion, or death.
- Connect to a properly rated, protected, and sized power circuit to avoid electrical overload. Improper power circuits can melt, creating electric shock and/or fire hazard.
- Keep all packaging from children. Packaging material can be dangerous for children. There is a risk of suffocation.
- Do not install near another heat source such as a stove, oven or heater. Failure to follow this warning can cause product deformation, smoke, or fire.
- Do not place candles, smoking materials, or other flammables on top of the appliance. Dripping wax, smoke, or fire can result.
- Remove all protective vinyl film from the appliance. Failure to do so can cause product damage, smoke, or fire.
- Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing, Service personnel - Do not contact the following parts while the appliance is energized: pump, valve, motor, control board.
- Do not tilt the appliance backwards while there is water in the water tank. When moving or reinstalling the appliance, drain the water tank. If tilting the appliance while there is water in the water tank, water may overflow inside the appliance and the appliance may not operate normally.
- When installing the appliance, avoid any location where it comes into direct contact with the wind from the air conditioner. Failure to comply may result in condensation due to a difference in temperature between the inside of the appliance and the location.

Operation

- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.

- Do not climb, stand, or hang on the door or on the shelf or anywhere inside the appliance. The appliance could fall over or be damaged, or other damage or injury could occur.
- Do not step on the doors to the water tanks. The appliance could fall and cause damage and injury.
- Do not place heavy or dangerous objects on top of the appliance.
- Do not put live animals inside the appliance.
- Do not allow children to climb into the appliance.
- In the event of a gas leak (propane/LPG), ensure adequate ventilation and contact an authorized service center before resuming use. Do not touch or disassemble the electrical outlet of the appliance.
- Do not use or place flammable substances (chemicals, medicine, cosmetics, etc) near the appliance or store them inside the appliance. Do not place the appliance in the vicinity of flammable gas.
- Disconnect the power cord immediately if you hear a noise, smell a strange odor or detect smoke coming from the appliance.
- In the event of a flood: Do not go near the appliance when its base is submerged under water. Contact the service center. There is a risk of electric shock or fire.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not place hands or body near the steam nozzle during operation. The steam is hot and could cause an injury.
- Do not insert objects into the steam nozzle. Excessive noise and fire could result.
- Do not drink the water from the water supply or drain tanks.
- If there are small accessories (such as straps from blouses, dresses, etc.), please remove them if possible before use. If they cannot be removed, please secure them to prevent them from falling off. Accessories may fall inside the product and cause malfunctions.
- Do not disassemble or modify the appliance.
- Do not put hands, feet, or metal objects below the appliance.
- Do not operate the appliance or touch the power cord with wet hands.
- Keep fingers out of pinch point areas; clearances between the door and cabinet are necessarily small. Be careful closing the door when children are nearby.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Do not place items exposed to cooking oils in the appliance. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Do not open door during operation. The performance of the product may be adversely affected. If the product is installed on or near carpet, condensation from escaping hot air or steam may stain or damage the carpet.
- Do not use the product for other than the intended purposes. Damage incurred by using the product for purposes other than those specified in this user manual are not covered by the warranty.
- Do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).
- After use, cool down the **high pressure handy steamer** sufficiently for 5 minutes or more before storing it. Touching the steamer head or the steam hose before it has cooled down sufficiently may result in burns.
- Pull out the power plug and fill the water tank with water or clean the product.
- If the product is damaged and the inside of the product is exposed, do not touch the high pressure handy steamer and contact an authorized service center.

- The **high pressure handy steamer** is designed for home use. Do not use it for other purposes.
- The Steamer is only for LG Styler, so do not install it on other home appliances or use it for other purposes.
- When the product is on or operating, do not spray steam towards a person or an animal. Doing so may cause burns by steam.
- Do not use the Steamer on clothes that are being worn.
- When the product is on or operating, do not allow children or pet animals to come near the product.
- After operation, do not put your hands or feet on the steamer head or steam hose of the Steamer. Doing so may cause burns due to residual heat.
- Do not use the Steamer on glass. Doing so may damage glass and result in injury.
- Do not use the Steamer on electronics. Doing so may result in malfunction or damage to the electronics.
- Be careful not to allow children or pet animals to play with the Steamer.
- Do not apply impact on the Steamer or drop the Steamer. If The Steamer is damaged, do not touch it and contact an authorized service center.
- Do not use Steamer for clothing (Functional sports wear (Gore-Tex), fur, leather, artificial leather, coated materials, etc.) that can be damaged by steam.
- Do not pull the Steamer forcibly as the parts in the **high pressure handy steamer** case may be damaged.
- While using the Steamer, do not close the Styler door and the storage box. Doing so may scratch the edge of the steamer storage box cover, leave scratch marks on the inside of the door, and damage the storage box cover or the steam hose.
- When using Steamer to clothing made of rayon may shrink, so use the Low mode.
- When you turn on the Steamer and spray steam for the first time, condensed water may be sprayed and leave water marks on clothing depending on the surrounding environment, so spray steam into the air 2-3 times for 2-3 seconds before use.
- Depending on the usage environment, moisture may form near the Steamer head and inside the Styler, so wipe off moisture with a dry towel before storing the Steamer.
- If the steam nozzle is clogged, unclog it with a pin or toothpick. Be sure to clean the nozzle after turning off the Styler and letting it cool down sufficiently for 30 minutes or longer.

⚠ CAUTION

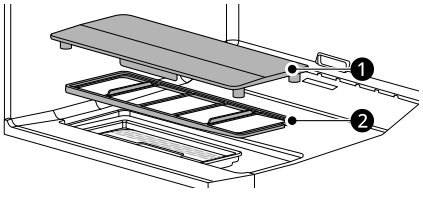
- After use, wipe any moisture remaining around the steam nozzle and the door with a dry cloth before storing the nozzle.
- To reduce the risk of contact with hot water emitting from steam vents, check the appliance before each use by holding it away from your body and operating the steam button.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
- Do not allow the cord to touch hot surfaces.
- Let the appliance cool completely before putting it away.
- Loop the cord loosely around the appliance when storing.
- Do not operate the appliance with a damaged cord, or if the appliance has been dropped or damaged.
- To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance. Take it to a qualified service person for examination and repair. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury to persons when the appliance is used.
- Burns could occur from touching hot metal parts, hot water, or steam.

Connecting Electricity

- Do not, under any circumstances, cut or remove the ground prong from the power cord. To prevent personal injury or damage to the appliance, the electrical power cord must be plugged into a properly grounded outlet.
- This appliance must be plugged into a 120-VAC, 60-Hz grounded outlet protected by a 15-ampere fuse or circuit breaker. Failure to follow these instructions can result in fire, explosion, or death.
- This appliance must be plugged into a properly grounded outlet. Electrical shock can result if the appliance is not properly grounded. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Failure to follow these instructions can create an electric shock hazard and/or a fire hazard.
- Install the appliance where the plug is easily accessible. Unplug the appliance when not in use to avoid risk of fire or electric shock.
- Unplug the appliance before disassembly or repair to avoid risk of electric shock.
- The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.
- Do not use an extension cord to connect to an outlet. Doing so could result in a fire or electric shock.
- Never unplug your appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet. The power cord can be damaged, resulting in a risk of fire and electric shock.
- Contact LG or a qualified repair person immediately to repair or replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. The power cord can melt, creating electric shock and/or fire hazard.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord. This will prevent injury and damage to the appliance from fire and electric shock.
- Do not use a portable multi-socket outlet which is not properly grounded. If needed, use only a multi-socket outlet which is properly grounded and has a rating of 15 A or higher. Failure to do so may result in electric shock or fire caused by the device overheating. If the circuit breaker on the device trips, it could turn off power to the appliance.

Maintenance and Disposal

- Wipe foreign objects (such as dust and water) off the prongs of the power plug and contact areas regularly. Do not use a wet or damp cloth when cleaning the plug.
- Do not use an appliance to dry the interior. Do not light a candle to remove interior odors.
- Do not spray water onto the appliance directly when cleaning. A fire or electric shock may occur.
- Wipe the interior with a dry cloth after use.
- Clean the lint filter before or after each load.
- To avoid physical injury and burns, use care when cleaning the condenser and do not touch or clean the condenser with bare hands.
- Install the lint filter cover ❶ and the lint filter ❷ correctly to ensure that the smart lighting sensor operates correctly and dust is collected properly. The mirror surface at the bottom of the lint filter cover is a part for the sensor, so keep it clean with a dry cloth.



Grounding Instructions

- This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.
- This appliance must be equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- Do not modify the plug. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.
- Do not use a bleaching agent such as oxygen- or chlorine-based bleaches on the exterior of the appliance. They may cause discoloration when applied to the surface of the product.
- Do not use sharp objects when cleaning or operating the controls. An electric shock may occur.
- Avoid hitting the front glass panel with heavy objects. Although it is made of tempered glass, the panel may break in the event of a strong impact and cause injury.
- Keep the appliance free from rodents, insects, and other foreign objects. They may damage wires, causing fire or electric shock.
- Before the appliance is removed from service or discarded, remove the door to the drying compartment. Cut off the power plug and destroy the button section to prevent reuse.
- This appliance must be connected to a grounded metal, permanent wiring system or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance. Electric shock can result if the appliance is not properly grounded.
- Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt that the appliance is properly grounded.

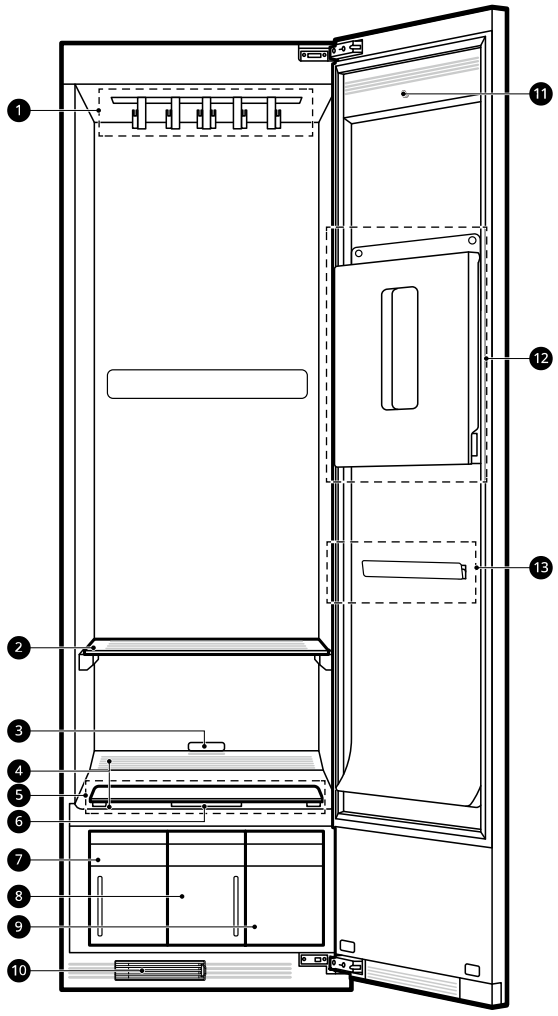
SAVE THESE INSTRUCTIONS

PRODUCT OVERVIEW

Product Features

The images in this guide may be different from the actual components and accessories, which are subject to change by the manufacturer without prior notice for product improvement purpose.

Interior



❶ Moving hanger

❷ Shelf

❸ Light sensor

❹ Hot air circulation vent

❺ Lint filter cover

❻ Aroma sheet case

❼ Water drain tank

❽ Water supply tank

❾ High-pressure handy steamer case

❿ Dehumidification filter

⓫ Hanger holder

⓬ Pants crease care

⓭ Sliding bracket

NOTE

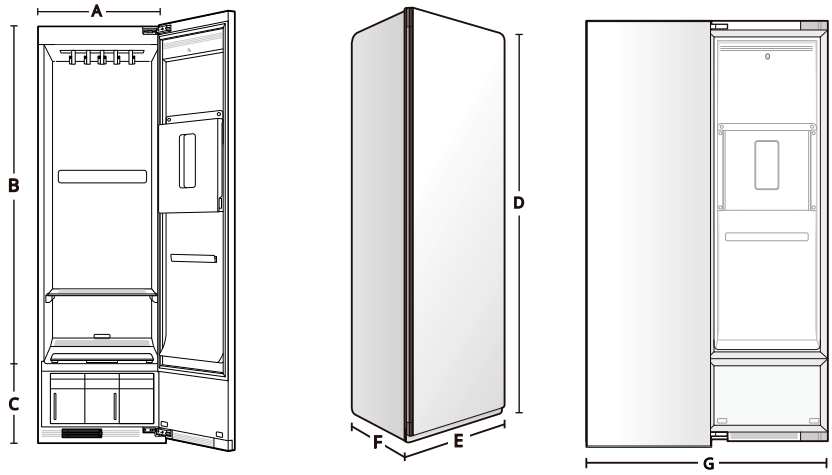
- The door swing can be reversed by the installer to fit the installation location.

Specifications

Asterisks indicate model variants and can vary (0-9) or (A-Z).

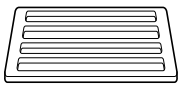
Model	SC5GQR8GA
Electrical Requirements	120 V~, 60 Hz
Net Weight	203 lb (92 kg)
Rated Power	1500 W
Maximum Capacity	6 items

Dimensions



	Dimensions (inch / mm)	
	inch	mm
A	21	535
B	61 3/4	1570
C	15 1/2	395
D	77 3/8	1965
E	23 5/8	600
F	24 3/8	620
G	46 7/8	1190

Accessories



Shelf



Drip tray



5 Regular Hangers



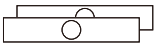
Protective glove



cleaning glove



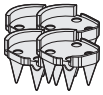
Wrench



2 Hinge Covers



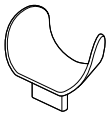
2 Rear Leveling Feet



4 Carpet Install Spikes



Aroma Sheets†



Handy Steamer Holder

† This accessory is only available on some models.

NOTE

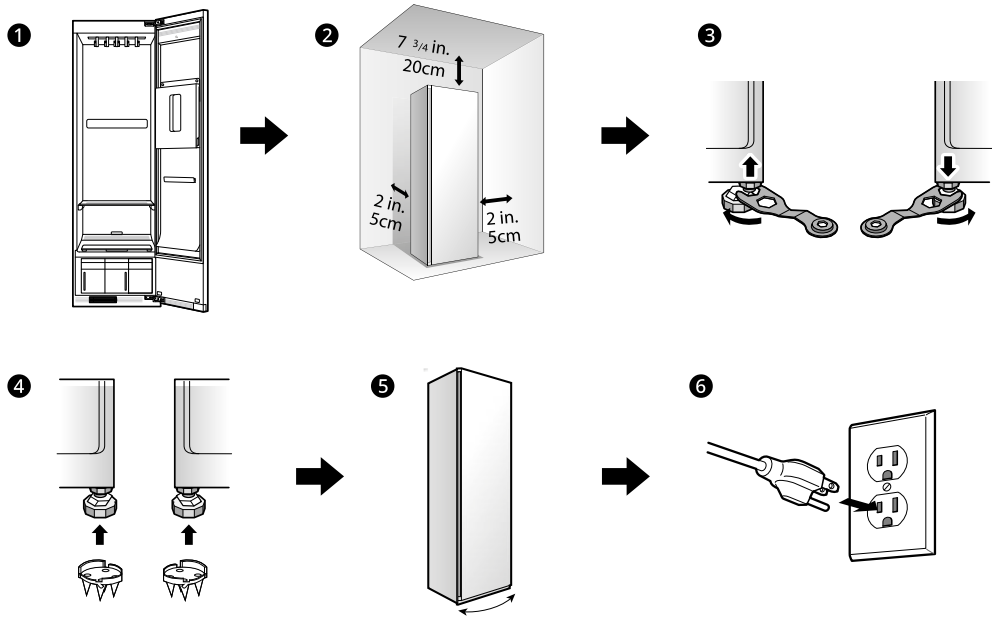
- The included accessories vary depending on the model you purchased.
- Contact the store where the appliance was purchased or LG customer service if any accessories are damaged or missing.
- For your safety and for extended product life, use only authorized components. The manufacturer is not responsible for product malfunction or accidents caused by the use of separately purchased unauthorized components or parts.

INSTALLATION

Before Installing

Installation Overview

Please read the following installation instructions first after purchasing this appliance or transporting it to another location.



❶ Unpack and remove shipping material

❷ Check and choose the proper location

❸ Level the appliance

❹ Install carpet spikes†

❺ Reverse the door swing†

❻ Connect to grounded outlet

† If needed.

Installation Location Requirements

Before installing the appliance, check the following requirements for the installation location.

Installation Location

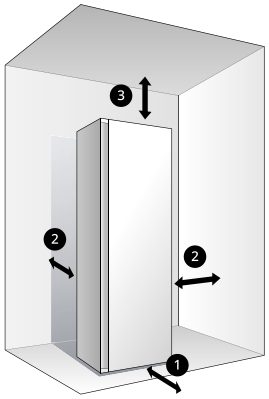
- A grounded electrical outlet should be located within 2 ft. (61 cm) of either side of the appliance.
- Install the appliance on a level floor. (Allowable slope under the appliance: 1°)
- The floor must be level, with a maximum slope of 1 inch (2.5 cm) under the appliance. If the slope is greater than 1 inch (2.5 cm), the appliance cannot be levelled properly.
- The appliance should be easily accessible if it needs to be serviced.
- Do not install the appliance in an area where it will be exposed to water and/or weather. Failure to follow this warning could result in risk of electric shock, injury, or product damage or malfunction.
- Do not install the appliance on a hollow or flexible platform. Doing so may cause excessive noise and vibration and result in damage or injury if the appliance tips over.
- Avoid any location where it comes into direct contact with the wind from the air conditioner.
  - Condensation may occur due to a difference in temperature between the inside of the product and the wind from the air conditioner.

NOTE

- A sturdy floor should support the total appliance weight of **203 lb (92 kg)**. The combined weight of any other laundry appliances should also be considered.

Recommended Installation Spacing

The following clearances are recommended for the appliance. Although the appliance has been tested for clearances of 1 3/16 in. (3 cm) on the sides and rear, recommended clearances should be considered for the following reasons:



❶ Allow at least **24 in. (61 cm)** in front to open the door.

❷ Allow at least **2 in. (5 cm)** on both sides and between the back of the appliance and the wall.

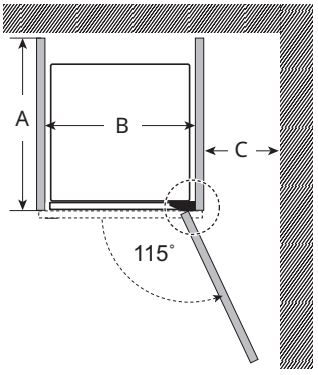
❸ Allow at least **7 3/4 in. (20 cm)** between the top of the appliance and any overhanging shelves or cabinets.

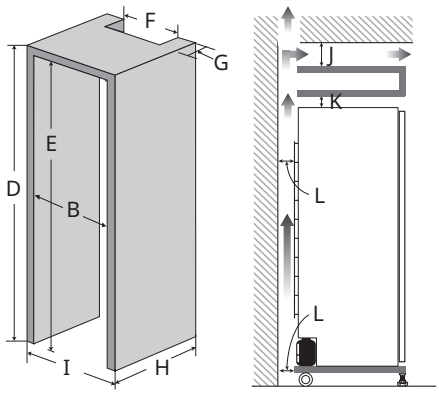
NOTE

- If the appliance is too close to adjacent items, performance may decrease and electricity consumption may increase.
- Additional space should be considered on all sides of the appliance to reduce noise transfer.

Installation Spacing for Recessed Area or Closet Installation

There should be at least a little space around the appliance (or any other appliance) to avoid contact with walls, furniture, or other appliances during operation. Allow a minimum of 1 3/16 in. (3 cm) on all sides of the appliance to avoid increased noise or damage.





	Dimensions	
	inch	**mm**
A	≥ 27 1/8	≥ 690
B	≥ 26 3/8	≥ 670
C	≥ 10	≥ 250
D	≥ 78 7/8	≥ 2004
E	≥ 78 3/8	≥ 1990
F	≥ 21 13/16	≥ 555
G	≥ 2	≥ 50
H	≥ 27 1/8	≥ 690
I	≥ 27 5/8	≥ 700
J	≥ 2	≥ 50
K	≥ 1	≥ 25
L	≥ 2	≥ 50

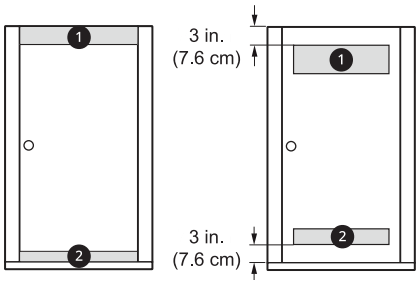
NOTE

- For closet installation, with a door, minimum ventilation openings in the top and bottom of the door are required. Louvered doors with equivalent ventilation openings are acceptable.
- Minimum vent opening for built-in installation is 31.5 sq. in. (200 cm^2.)

Closet Ventilation Requirements

Closets with doors must have both an upper and lower vent to prevent heat and moisture build-up in the closet.

One example shown uses vent grilles in the door.



❶ Upper vent opening with a minimum opening of **48 sq. in. (310 cm^2)** must be installed no lower than **6 ft. (185 cm)** above the floor.

❷ Lower vent opening with a minimum opening of **24 sq. in. (155 cm^2)** must be installed no more than one foot above the floor.

Ambient Temperature

- Temperature must be between **50 °F (10 °C)** and **95 °F (35 °C)**.
- If the ambient temperature is too low or high, performance may be affected.
- Do not install in direct sunlight or where the temperature may fall below **32 °F (0 °C)**.

Electrical Connection

- Do not use an extension cord or 2-outlet adapter.
- Do not overload the outlet with more than one appliance.
- Connect the appliance to an earthed socket in accordance with current wiring regulations.
- The appliance must be positioned close to outlets and the plug should be easily accessible.

⚠ WARNING

- The power cord must be plugged into an appropriate outlet that is installed and grounded/earthed in accordance with all local codes and ordinances.

Unpacking the Appliance

⚠ WARNING

- Use two or more people to unpack and move the appliance. Failure to do so can result in serious injury if the appliance tips or falls.

Removing Carton and Shipping Materials

Unpack the appliance from carton and remove any tape and temporary labels from the appliance.

- Do not remove any warning labels, the model and serial number label, or the technical sheet label that is located under the front of the appliance.

⚠ CAUTION

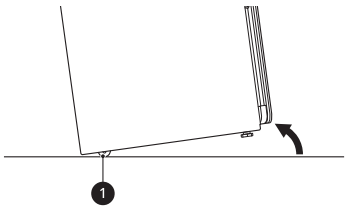
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of the appliance.

NOTE

- Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

Moving the Appliance

Use the wheels ❶ at the bottom of the appliance to move the appliance. Push the appliance slowly from about halfway down the front side.



⚠ CAUTION

- Keep the appliance upright when moving it. If you lay the appliance on its side, refrigerant may leak and cause the appliance to malfunction.

Leveling the Appliance

Checking the Level

Leveling the appliance prevents unnecessary noise, vibration and movement. Check whether the appliance is perfectly level after installation.

⚠ WARNING

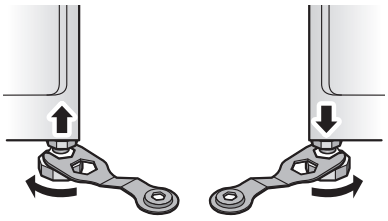
- The appliance is heavy. Two or more people are required when leveling the appliance. Failure to follow this warning can cause serious injury or death.

1 Position the appliance in the final location and check to make sure it is level.

- All leveling feet must rest solidly on the floor. Gently push on the corners of the appliance to make sure that it does not rock from corner to corner. Make sure there are no gaps between the front leveling feet and the floor.

2 Use the wrench (packaged with the appliance) to turn the leveling feet.

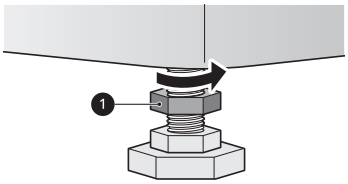
- Extend the front feet to raise the appliance or retract the feet to lower it. If unable to level the appliance using only the front feet, tip the appliance forward and install the two rear leveling feet. Do not lay the appliance down to install the leveling feet.
- Raise or lower the appliance using the leveling feet until the appliance is level from side to side and front to back.



⚠ CAUTION

- Make sure that all leveling feet are in firm contact with the floor. If the appliance is used without leveling, it may fall, causing injury, damage, or product malfunction.
- Adjust the leveling feet only as far as necessary to level the appliance. Extending the leveling feet more than necessary can cause the appliance to vibrate.

3 When the appliance is completely stable and all leveling feet are resting solidly on the floor, tighten the locking nuts ❶.



Installing on Carpeting

Follow these instructions when installing the appliance on carpeting.

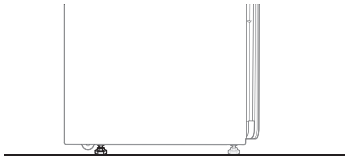
⚠ WARNING

- The appliance is heavy. Two or more people are necessary to install the rear leveling feet and carpet spikes. Failure to do so can result in back injury or other injury.
- Keep the appliance upright when moving and installing it. If you lay the appliance on its side, refrigerant may leak and cause the appliance to malfunction.

1 Move the appliance into its final location using the wheels at the bottom of the appliance.

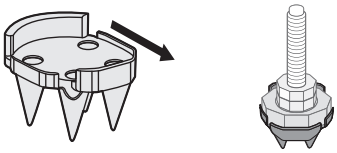
2 Install the two rear leveling feet at the rear bottom of the appliance.

- Tip the appliance, do not lay it down, to install the leveling feet.



3 Level the unit following the instructions in **Leveling the Appliance**.

4 Install the four carpet spikes on the ends of the leveling feet, with the shorter, octagonal faces toward the front.

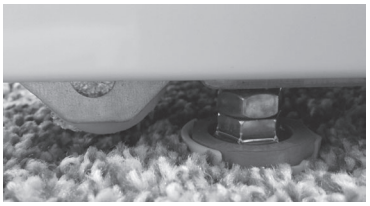


⚠ WARNING

- Take care when handling the carpet spikes. They are designed to pierce through the carpet backing and pad and are very sharp.
- Keep fingers and hands out from under the spikes when setting the unit in place to avoid personal injury or product damage.

5 Level the appliance once more after installing the spikes.

- If the carpet has very deep pile or padding, the front feet may need to be extended slightly to install the drip tray.



If installing the appliance on carpeting:

- Be sure to check and empty the drip tray often.
- Do not open the unit during operation to avoid condensation forming on carpet surface, which may result in surface mold or mildew.
- Keep the bottom of the cabinet dry when filling or emptying water tanks. Keep the outside of the water tanks clean and dry to discourage growth of mold or mildew.

Reversing the Door

It is possible to reverse the direction of the door swing. This should be done by the installer at the time of installation, if desired.

NOTE

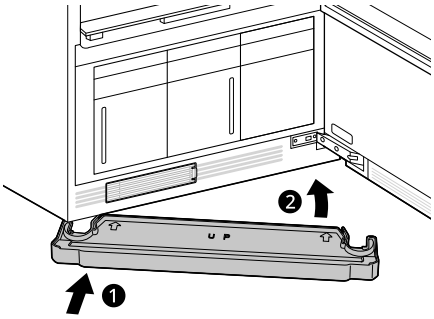
- If the direction of the door swing needs to be changed after installation, contact the LG Customer Information Center.

Assembling the Drip Tray

Before using the appliance, insert the drip tray onto the bottom of the cabinet.

1 Hold the tray so the arrow and letter on the front of the tray face up.

2 Insert one side of the tray first, then the other. Push the tray until it slides completely in.



3 To detach, pull one side out then the other.

- If the tray collects water, detach it and empty the water. After emptying it, reassemble the tray.

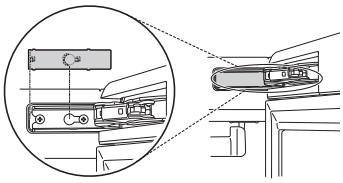
⚠ CAUTION

- Do not operate the appliance without installing the drip tray. Doing so could lead to water damage caused by leaking.

Installing Hinge Covers

1 Open the appliance door.

2 Snap a hinge cover onto the upper hinge assembly with the bent edge on the far side from the hinge.



3 Repeat with the remaining hinge cover on the lower hinge assembly.

OPERATION

WARNING – To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

Operation Overview

Using the Appliance

1 Prepare items.

- Exclude heat-sensitive items or items that can be damaged by exposure to water.
- Place items on hangers or the shelf.
- Fasten buttons and close zippers to keep items on moving hangers and prevent damage.

2 Clean the lint filter and change the sheet in the aroma filter.

- Lift out filter and remove lint from last load for faster and more efficient performance. Reinstall filter, checking alignment when closing grille. Do not operate the appliance without the lint filter in place. If using a fabric softener sheet in the aroma filter, change it after every use.

3 Check the water tanks.

- Fill water supply tank if needed. Empty water drain tank if needed. Use clean tap water in the supply tank for better product performance and lifespan. Do not use distilled water or reuse water from the drain tank.

4 Load the appliance.

- Pay attention to fabric care labels and cycle choice. If clothing is not appropriate for the cycle selected, it may shrink or be seriously damaged.
- Remove all empty hangers to avoid noise, friction, and damage to clothing.

5 Turn on the appliance.

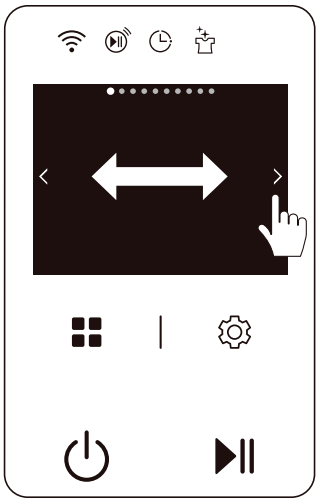
- Touch **Power** button to turn on the appliance.

NOTE

- The control panel operates in touch method. Read the following information and operate it.
  - If there is any foreign object on the control panel, it will not operate. Wipe the control panel clean before use.
  - If you press the control panel with a gloved hand or other material, it will not operate.

6 Choose a desired cycle.

- Change the cycle by swiping the screen left and right or pressing the buttons (<, >) as follows.



NOTE

- By pressing the **Arrangement** (⊞) button at the bottom of the touch display, you can see 4 cycles on the split screens.

7 Begin a cycle.

- Touch and hold the **Start/Pause** button to begin a cycle. Pause a cycle at any time by touching **Start/Pause** again. If you do not press the **Start/Pause** button to resume a cycle within a certain time, the appliance turns off automatically and all cycle settings are lost.
- Do not open the door during a cycle. If steam or hot air escapes, condensation may

collect on the floor or walls, resulting in damage or mold.

⚠ CAUTION

- Do not open the door during operation. There is a risk of burns or injury from escaping hot air or steam.
- Do not allow steam or hot air to escape the cabinet during operation. Opening the door during operation affects performance, lengthens styling time, and results in water condensing and collecting on the floor.

8 End of cycle.

- Remove items when the cycle finishes. Leave the door open to let hot air escape. The interior light shuts off after 1.5 minutes if the door is left open.

Preparing Loads

Checking Fabric Care Labels

Most articles of clothing feature fabric care labels that include instructions for proper care. Below are some of the symbols that are relevant to choosing appropriate items for the appliance.

Symbols on Care Labels

Label	Meaning	Check
	Hand Wash	OK
	Machine Wash, Normal cycle	OK
	Perm press/wrinkle resistant	OK
	Gentle/delicate	OK
	Do not wash	OK†
	Normal	OK
	Permanent press/wrinkle resistant	OK
	Gentle/delicate	OK
	Do not tumble dry	OK
	Do not dry	NO
	Line/hang dry	OK
	Drip dry	OK
	Dry flat	OK

Label	Meaning	Check
	High	OK
	Medium	OK
	Low	OK
	No heat/air dry	NO

† Some fabrics marked with a "do not wash" label, such as fur and leather, can be used with the appliance.

Sorting Items

- For best fabric care results, always treat fabrics with similar care requirements together.
- Different fabrics have different care requirements, and some fabrics cannot be treated using certain cycles or should be treated separately.

Checking Items before Loading

Some items are not appropriate for use with the appliance. Using the wrong cycle for items can result in damage to fabrics.

- Check all pockets to make sure that they are empty. Items such as clips, pens, coins, and keys can damage both the appliance and your clothes.
- Do not put items that are sensitive to heat or are not suitable for washing with water in Styler cycles that use steam. Use the **Gentle Dry** cycle only.
- Fur and leather (only 100% real leather) should only be treated with the **Fur/Leather Care** cycle. This cycle is a downloadable cycle.
- Wash heavily soiled or stained clothes before putting them in the appliance. The appliance does not have a washing function. Loose soil or stains can be transferred between garments during cycles.
- Treat items with an unpleasant odor in a separate load. Odors can be transferred between items during cycles.
- Clothing should be securely fastened, with zippers and buttons closed, so that it does not fall off the moving hanger during the cycle.

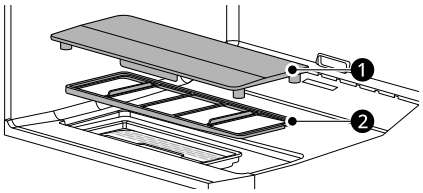
- Do not put very wet items in the appliance to dry. Shake off or wring out excess water before putting items in the cabinet to dry. If a large amount of water pools in the cabinet, styling performance may suffer or the appliance may be damaged.
- If there are small accessories (such as straps from blouses, dresses, etc.), please remove them if possible before use. If they cannot be removed, please secure them to prevent them from falling off. Accessories may fall inside the product and cause malfunctions.

Checking Items before Every Load

Checking the Lint Filter

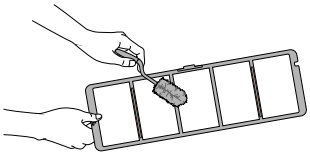
Always make sure the lint filter is clean before starting a new load; a clogged lint filter will increase styling times.

1 Remove the filter cover ❶ and the lint filter ❷.



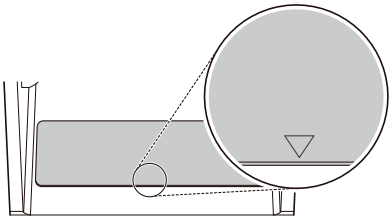
2 Brush the lint filter with a soft brush or clean it with a vacuum cleaner.

- If the lint filter is torn or damaged, replace it with a new one.



3 Reinstall the lint filter ❷ and the lint filter cover ❶ properly.

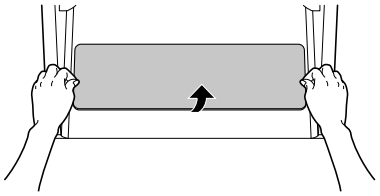
- Install the lint filter cover so that the arrow (▽) points toward the front of the appliance.



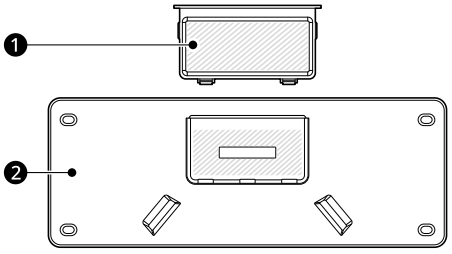
Checking the Aroma Sheet

Insert one aroma sheet, use it 2 or 3 times, and then replace it with a new sheet. If you want rich aroma, replace it after using it 1 or 2 times.

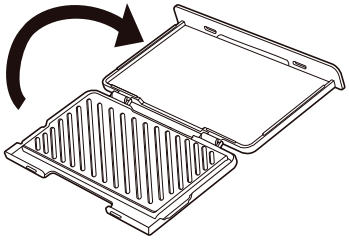
1 Remove the lint filter cover.



2 Remove the aroma filter ❶ from the back of the lint filter cover ❷.



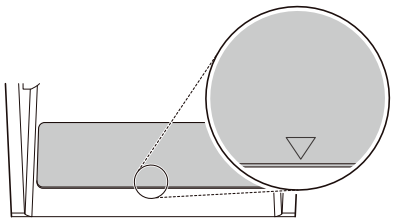
3 Open the aroma filter, insert an aroma sheet, and then close the aroma filter.



4 Insert the aroma filter into the back of the lint filter cover.

5 Reinstall the lint filter cover on top of the lint filter correctly.

- Install the lint filter cover so that the arrow (▽) points toward the front of the appliance.



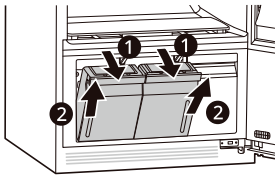
NOTE

- To use a favorite scent, spray perfume 4 to 5 times on a cotton pad and place the pad in the aroma filter. The strength of the scent may vary depending on the fragrance used.

Checking the Water Tanks

Check the water in the water tanks before use. The water supply tank must be filled with water before using the appliance. The appliance does not work without water. The water drain tank should be emptied before each use.

1 Pull the handle of the tank forward and remove the tanks from the appliance. Check the water level of the tanks.



2 Make sure the water supply tank is filled with water.

- The full water supply tank can be used approximately four times, depending on the cycles used.
- Use clean tap water or bottled water for best performance and longer product life. Do not use distilled water or reuse the water from the drain tank.
- The first time the appliance is used, 2/3 of the water in the fully filled water supply tank is used. Less water is used in following cycles.

⚠ CAUTION

- Only use water when filling the water supply tank. Any other substance, such as detergent or fabric softener, may damage the appliance.
- Use only clean tap water or bottled water. Foreign materials in the water may shorten the lifespan of the appliance.
- Do not use distilled water. The water sensor may not work.
- Do not reuse the water in the drain tank to fill the water supply tank.

3 Make sure the water drain tank is empty.

4 The drain tank will be filled after about three uses. The tank fills more quickly during styling cycles. The appliance does not work if the drain tank is full.

- Some discoloration of the water drain tank may occur over time. This is normal and will not affect product performance.

Loading the Appliance

⚠ WARNING

- Flammable objects such as lighters or matches could ignite, causing a fire. Remove them from pockets to avoid fire, explosion, or death.
- Never style clothes that have been exposed to oil, gasoline, or other flammable substances. Failure to obey this warning can result in fire, explosion, or death.

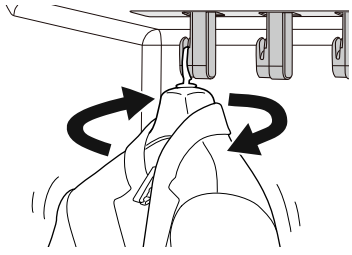
Choosing a Styling Method

Item	How to style it
Suit coat, blazer	Moving hanger
Coat, jacket (short)	
Coat (long)	
Dress (short)	Moving hanger after removing shelf
Dress (long)	

Item	How to style it
Skirt	Moving hanger
Lightweight blanket, throw	
Baby blanket	
Pants (not creased)	
Shorts	
Children’s clothes	
Scarf	Moving hanger or shelf
Tie	
Shawl	
Lingerie	Moving hanger or shelf (if delicate)
Shirt, blouse	
Pants (creased)	Pants Crease Care
Cap, hat	Shelf
Stuffed toys	
Pillow	
Sweater	
Knitwear	
Baby clothes	

The Moving Hanger

Hang clothes on the moving hanger using the hangers provided with the appliance, or use any plastic or metal hanger that hooks snugly into the indentations in the moving hanger.



- Use the moving hanger for suits, coats, jackets, blouses, dresses, skirts, and pants that don’t require a crease. Use the Pants Crease Care to crease pants.
- Anything that can be securely placed on a hanger and steamed or dried without retaining hanger marks or other damage can be placed on the moving hanger.
- Style sweaters or knits on the shelf to avoid hanger marks.
- Arrange clothing so it does not touch the sides or rear of the cabinet, if possible. Condensation may form on the interior surface of the cabinet, and items in contact with the surface may remain damp at the end of the cycle.
- The moving hanger will move even when only the shelf is being used.
- When using an ordinary metal/plastic hanger, the hook should be less than 5/32 in. (4 mm) thick and the hook must fit in the indentation in the moving hanger snugly. If the fit is too loose, it may result in vibration, noise and damage to clothing.

⚠ CAUTION

- Remove empty hangers from the moving hanger and place them on the shelf before starting a cycle. Empty hangers may cause unnecessary noise, friction, and damage to fabrics.
- Do not lean or pull on the moving hanger.
- Hang hangers in the same direction on the moving hanger to prevent collisions.
- Do not allow children to play with or hang onto the moving hanger. The appliance could tip, resulting in damage or injury.

Using the Moving Hanger

1 Insert hangers into slots and pull down to secure the hook snugly.

- Hooks should fit down in the slots snugly to prevent noise, vibration, or damage to items during operation.

NOTE

- Do not overcrowd items. The fewer items, the better the styling performance. Items that touch the sides of the cabinet may pick up condensation from the cabinet and fail to style completely.

Using Hangers

The hangers that come with the appliance are for use with the appliance only. Any plastic or metal hanger that has a hook less than 5/32" (4 mm) thick and hooks snugly into the indentations in the moving hanger can be used in the appliance.

- Do not use hangers with wool, knitwear, or delicate lingerie. The garments may stretch or be left with hanger marks.
- Wrinkles may appear at the back of the collar on some garments.
- Remove empty hangers or store them in the shelf during operation.
- Fasten buttons and zippers on hanging clothes to prevent them from falling off hangers during operation. Fasten the neck area with cotton string if there is no button or zipper.
- Remove or store the shelf when hanging longer items so items won't get wrinkled.
- Hang long clothing on the left so that it does not come into contact with the steam nozzle (center).

1 Select an appropriate hanger.

- Choose the appliance hanger that fits the item you are hanging up.

2 Fasten the buttons and zippers on all garments and hang them on hangers.

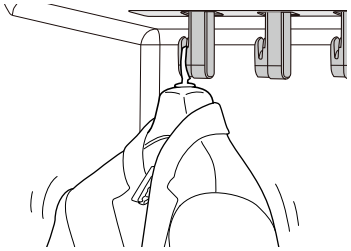
- Doing so helps keep the garments from falling or becoming more wrinkled during the cycle. If a garment has no buttons or zipper, fasten it with a cotton string around the collar area.



⚠ CAUTION

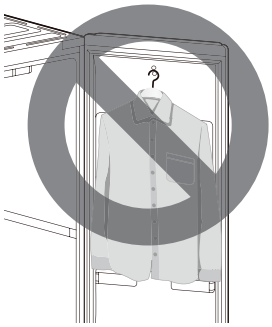
- If there are small accessories (such as straps from blouses, dresses, etc.), please remove them if possible before use. If they cannot be removed, please secure them to prevent them from falling off. Accessories may fall inside the product and cause malfunctions.

3 Place the hangers into the slots of the moving hanger.



⚠ CAUTION

- The hanger holder inside the door is for the use of the high pressure handy steamer, so do not hang any clothing on the hanger holder when using a Styler cycle.



The Pants Crease Care

Using the **Pants Crease Care** helps you remove daily wrinkles while maintaining the crease lines on the front and back of your pants.

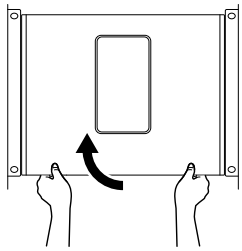
⚠ CAUTION

- When using the **pants crease care**, open the product door completely. If not, you may bump into and damage the product when opening and closing the **pants crease care**.
- Do not pull the **pants clips** forcibly. Doing so may damage the product.
- Do not lean on or hang heavy items on the door of the pants crease care. The appliance may tip, resulting in damage or injury.
- Do not allow children to play with or hang onto the door of the pants crease care. The appliance may tip, resulting in damage or injury.
- Keep fingers out of pinch point areas when closing the door of the pants crease care. Supervise nearby children to prevent injuries.

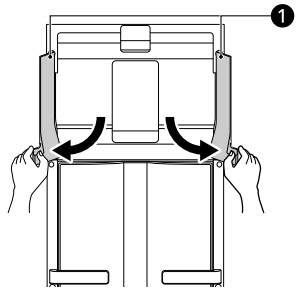
NOTE

- Pants can be pressed while refreshing other items in the same cycle.
- For optimum results, use the **Pants Crease Care cycle**, which is designed for use with the pants crease care feature. This cycle can be added using **Edit Cycle List** in **Settings**.

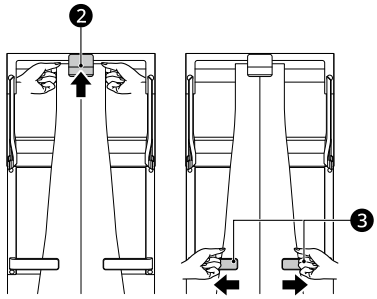
1 Pull the bottom of the pants crease care to open it.



2 Open the **pants fasteners** ❶ on the left and right.

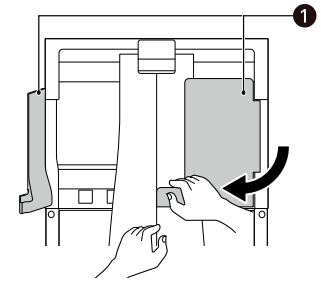


3 Push the pants into the **pants fastener holder** ❷. Insert the pants into the **pant crease care clips** ❸ on the left and right, and pull on both sides of the pants to press out the wrinkles.



4 Close the **pants fasteners** ❶ on the left and right one at a time.

- Closing the **pants fasteners** at the same time may create wrinkles on the pants.



5 Close the pants crease care door.

NOTE

- The degree of wrinkle removal may vary depending on the type of fabric.
- If you wish to dry pants, hang the pants on the moving hanger.
- The **pants crease care** cannot be used for short clothing such as short pants, so hang such clothing on the moving hanger.
- If the pants pass beyond the gray rubber packing, the pants may become wrinkled or the product may not operate properly. Please check before operating the product.

The Shelf

Use the shelf when styling clothes or other items that are difficult to hang or that may be damaged if styled while hanging up.

⚠ CAUTION

- Do not allow children to climb on or hang on the shelf. The shelf may fall or the appliance may tip, resulting in damage or injury.
- Do not place heavy objects on the shelf or use it to store objects. The shelf may fall, resulting in damage or injury.

NOTE

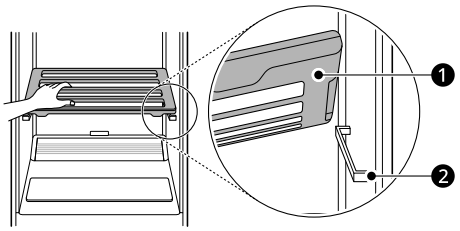
- Use the shelf for sweaters, knits, lingerie, or delicate blouses that can show hanger marks, stretching, or other damage if dried on a hanger.
- For best styling performance, do not stack items on the shelf. Style single items or place items side by side with space between.

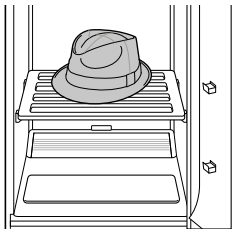
- Marks also may remain on the shelf depending on the type of clothing.
- When not in use, store the shelf on the sliding bracket knobs in the door.
- Arrange items on the shelf so they do not touch the sides or rear of the cabinet, if possible. Condensation may form on the interior surface of the cabinet, and items in contact with the surface may remain damp at the end of the cycle.

Assembling the Shelf

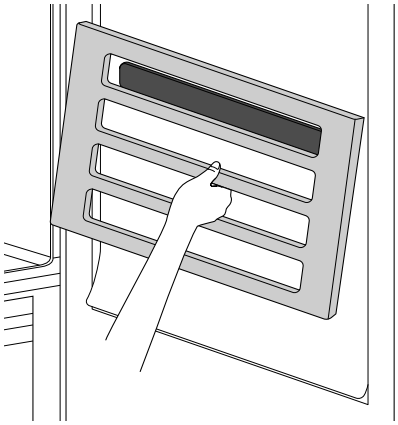
1 Place the grooves on the left and right sides of the shelf ❶ on the shelf support ❷.

- If the shelf is not placed properly, it may fall down during product operation and accessories may be damaged.



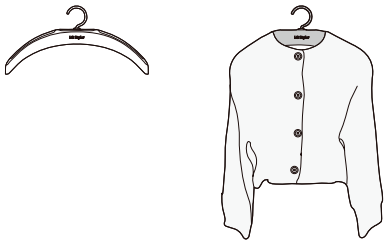


2 When styling is completed, hang the shelf on the sliding bracket inside the door to store it for next use.



Using the Round Hanger

The round hanger has non-slip pads and a wide shoulder area to help maintain the shape of your clothes. Use it on lightweight and thin clothing, such as knitwear.

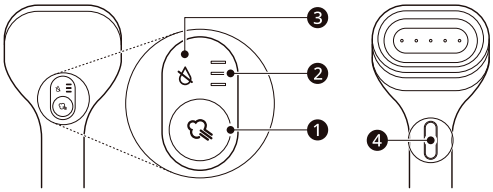


⚠ CAUTION

- Clothing with a collar can wrinkle at the collar, so use the styler's basic hanger.

Using the High Pressure Handy Steamer

Control Panel



❶ Steam Mode button

Press and hold down the button for 2 seconds or more to turn on or off the high pressure handy steamer. Pressing the button briefly while the steamer is on changes the steam spraying mode. Adjust the steam mode in the order of **High** - **Low** - **Medium**.

❷ Steam Mode indicator

Indicates the steam mode (**High** > **Low** > **Medium**) and the status (**Preparing Steam** or **Steam preparation complete**).

❸ Water tank indicator

Indicates if the water supply tank is missing, empty, or full. Check the water supply tank and drain tank before operating.

⚠ CAUTION

- Even if there is water remaining in the water supply tank, a water tank notification may be displayed to ensure the safety of the steam generator.

❹ Steam Spraying button

Press the **Steam Spraying** button to spray steam.

Setting the Steam mode

Adjust the steam level in the order of **High** - **Low** - **Medium** by pressing the **Steam Mode** button.

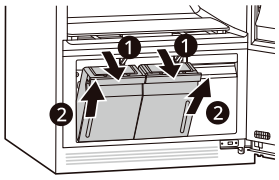
- When preparing for steam, the top of the steam mode display window corresponding to each mode blinks. When the steam is ready, a chime sounds and the display window remains on.

☰	The **High** mode is suitable for cotton, linen or thick clothing.
〓	The **Medium** mode is suitable for general clothing.
▬	The **Low** mode is suitable for clothing that is vulnerable to moisture.

How to Use the High Pressure Handy Steamer

1 Check the water tanks.

- Fill water supply tank if needed. Empty water drain tank if needed.



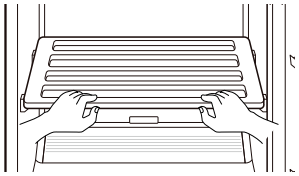
NOTE

- Do not put detergent or fabric softener, or any liquid other than water, into the water supply tank.

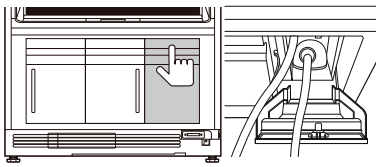
2 Close the door and touch the **Power** button.

- If the product door is open, press and hold down the button for 3 seconds or longer.

3 Open the door and secure the shelf.



4 Press the steamer case under the appliance and remove the steamer.



⚠ WARNING

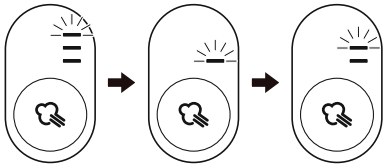
- While using the steamer, do not close the appliance door and the steamer case. Doing so may scratch the edge of the steamer storage box cover, leave scratch marks on the inside of the door, and damage the storage box cover or the steam hose.

5 Press and hold down the **Steam Mode** button for approximately 2 seconds.

- The initial steam mode is set to **High**.

6 Press the Steam Mode button briefly to select the desired steam mode.

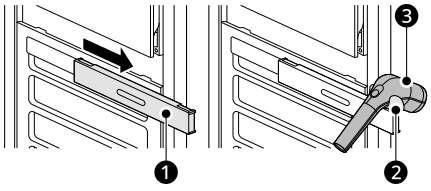
- When you press the button, the steam spraying mode will change in the order of **High** - **Low** - **Medium**.
- The spray mode display window blinks as follows and prepares for steam for approximately 4 minutes.



NOTE

- Water is supplied frequently during steam preparation and while using the steamer, and at this time, a noise may occur from the water supply pump. This pump is for high-pressure steam generation, so the water supply noise may be louder.

7 When preparing steam, using the steamer, or organizing clothes after use, pull out the Sliding Bracket❶ to the side and attach the detachable Handy Steamer Holder❷ to rest the high-pressure Handy Steamer❸ on.



⚠ CAUTION

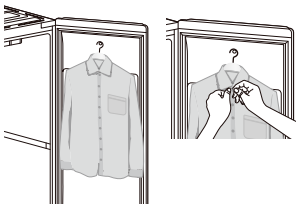
- Do not close the door while the steamer is resting on the steamer holder. The steamer may fall or be hit, causing injury or damage to the product.
- Be sure to return the sliding bracket to its original position before closing the door. Do not lean or press on the sliding bracket while it is extended.

⚠ CAUTION

- If the sliding bracket is not extended, the Handy Steamer Holder cannot be installed.

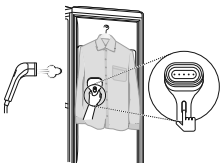
8 Hang clothing on a hanger, and then hang the hanger on the hanger holder.

- To prevent clothing from falling, use the hanger provided with the appliance and close any buttons or zips.



9 When the **Steam Mode** indicator stops blinking, it indicates that the steam preparation is finished.

10 When steam is sprayed for the first time, condensed water may be sprayed and leave water marks on clothing depending on the surrounding environment, so spray steam into the air 2-3 times for 2-3 seconds before use.



⚠ CAUTION

- There is a risk of burns, so wear the provided **protective glove** on the hand used to grab clothing and use the steamer.
- Spray steam after checking that there is no person or animal around.

NOTE

- The continuous usage time of the steamer may vary depending on the fabric material, size, usage mode, and other usage patterns of the customer. If you use the steamer continuously, it may take some time to generate steam, so there may be a temporary absence of steam. Please wait a moment, and steam will be generated, allowing you to use the steamer again.

11 After using the steamer, press and hold down the **Steam Mode** button for approximately 2 seconds to end the use.

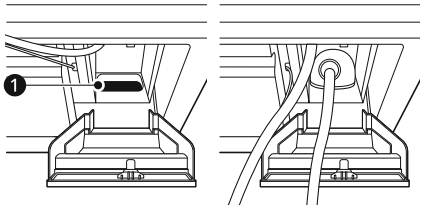
- Place the steamer on the shelf and allow it to cool down sufficiently for approximately 5 minutes or more to remove residual heat.

12 Place the steamer in the case.

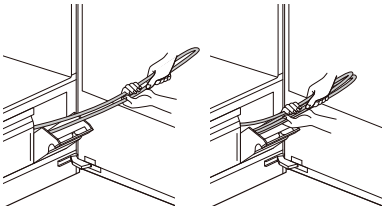
- Place the steamer head on the insulation pad inside the case and fold the steam hose and place it in the case. For more information, refer to **How to Store the High Pressure Handy Steamer**.

How to Store the High Pressure Handy Steamer

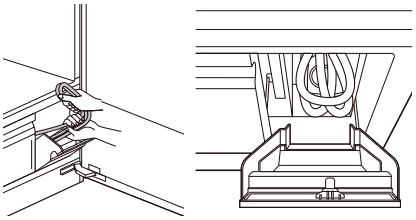
1 Place the steamer head on the insulation pad ❶ inside the case.



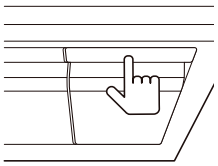
2 Hold the end and middle of the steam hose and fold it in half.



3 Fold the steam hose one more time and place it in the case.



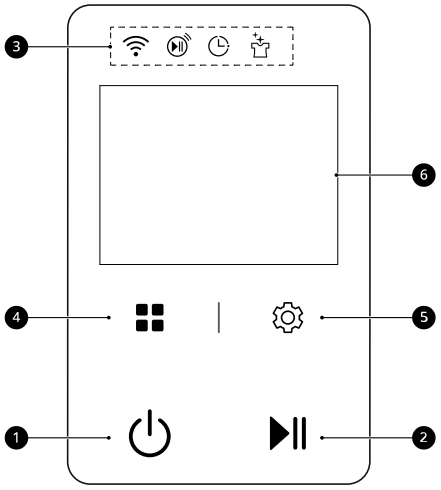
4 Close the high pressure handy steamer case cover.



Control Panel

The control panel responds to touch using static electricity. A light touch is enough to operate it. Use a cloth when cleaning the controls to avoid contacting and activating the buttons. Foreign substances on the control, wearing gloves, or touching the buttons through cloth may prevent the buttons from activating.

Control Panel Features



❶ Power Button

- Press the **Power** button to turn the appliance On/Off. Once the cycle is complete, the appliance automatically turns off after a few seconds if no buttons are touched.
- Press and hold down the **Power** button for 1 second or longer to turn off the product during operation.
  - To turn the power on or off while the product door is open, press and hold down the **Power** button for 3 seconds or longer. However, if the handy steamer is on, pressing and holding down the **Power** button for 1 second or longer with the product door open will turn off the product.

NOTE

- Pressing the **Power** button during a cycle will cancel that cycle and the cycle settings will be lost.

❷ Start/Pause Button

Press and hold to start the selected cycle. If the appliance is running, press to pause the cycle without losing the current settings.

NOTE

- If the product is paused, the power turns off automatically after a certain time for safety reasons.

❸ Alert Indicators

Indicators light up when the **Wi-Fi**, **Remote Start**, **Delay Start** or **Night Care** function is set.

- : lights up when the appliance is connected to **Wi-Fi** network at home.
- : lights up when the appliance can be controlled remotely.
- : lights up when the **Delay Start** feature is set.
- : lights up when the **Night Care** feature is set.

❹ Arrangement Button

Press to show the list of cycles in split screens.

❺ Settings Button

Sets additional options and fuctions.

❻ Touch Display

Select a cycle or change settings.

NOTE

- Touch buttons may operate without any physical manipulation by responding to static electricity from a human body or a live object near to the buttons.
- Touch buttons may operate by just a light touch with your finger, rather than pressing it forcibly.

Cycle Table

The cycles are designed to fit a variety of situations. Select the cycle and setting that best match the load contents and desired results for maximum performance and fabric care.

Cycle Guide

Default Cycles

These cycles are in the initial cycle list.

Cycle	Detail
Normal Refresh	Conveniently styles most clothes.
Quick Refresh	For styling less wrinkled or odorous clothing within a short period of time.
Power Refresh	For powerful styling.
Suit/Coat Refresh	For styling a suit or a coat.
Wool/Knitwear Refresh	Keeps wool or knitted fabrics soft. **NOTE** • Thin wool/knitted clothing may stretch or retain marks, so use the exclusive hanger or place the clothing on the shelf. • The clothing may deform due to its characteristics.
Silk Refresh	For styling silk fabric. **NOTE** • Do not use other cycles for silk clothing as the fabric may be damaged. • Hang long clothing such as long dresses on the left side so that it does not touch the steam outlet (center). • Be sure to button or zip up the clothing to prevent it from sliding down. • Due to the nature of the silk material, wrinkles may occur at the seams, but this is not considered damage to the clothing.
Cashmere Refresh	For styling cashmere knitwear.
AI Refresh	Use for styling one item with optimized conditions based on the clothing. • The appropriate operating conditions are set automatically by detecting the weight and length of clothing. Therefore, remove all empty hangers before using. • The operating time may increase depending on the detection of clothing.
Fine Dust Removal	Shakes off fine dust from clothing.
Normal Sanitary	For hygienic cleaning of clothing.
Heavy Duty Sanitary	For hygienic cleaning of clothing for longer times than **Normal Sanitary**.

Cycle	Detail
Single Shirt Dry	True Steam is added to this cycle to reduce wrinkles while drying the clothing. • Place clothing in the Styler after washing and spinning it dry in a washer. **NOTE** • This is the Small Load cycle that dries clothing while quickly removing wrinkles and is designed for one clothing item (a shirt or a t-shirt). • Do not use it on clothing made of fabrics that are sensitive to moisture, such as leather or fur, as they may be damaged by True Steam.
AI Dry	Dries clothing with optimized conditions based on the clothing. • It detects the weight of clothing and sets the appropriate operating conditions automatically.
Indoor Dehumidification	Dehumidifies the room where the appliance is installed. • **Indoor Dehumidification** time can be set to 2 or 4 hours by pressing the **Settings** button. • A notification icon is displayed and a chime sounds if the drain tank is full. Empty the drain tank and press the **Start/Pause** button to continue the **Indoor Dehumidification** cycle. **NOTE** • Empty the drain tank before using the dehumidify course. • It is possible for the room temperature to increase due to outgoing airflow from the appliance. • If the surrounding humidity is low, indoor dehumidification may be stopped automatically.
Fur/Leather Refresh	Removes moisture and dust from fur or leather, and restores volume to fur that has been flattened by storage or regular use. **NOTE** • Follow the care methods recommended by the fur/leather manufacturer. • This cycle cannot process furs at the level of a professional company. • Use with only one piece of fur clothing. Otherwise, the fur may clump together. • If clothes are damp from snow or rain, wipe them off with a dry towel before using the cycle, to keep them from clumping together. • To prevent odor from permeating the fabric, run the **Normal Sanitary** two to three times before using the **Fur/Leather Refresh**, add an aroma sheet, and use the cycle. • Fasten all buttons or zippers before hanging clothes on moving hangers. Otherwise, clothes may fall off the hanger and get damaged.

Cycle	Detail
Timed Dry	Set a dry time for washed and spin-dried clothing. • Press once for the default time of 30 minutes. Press the time setting button repeatedly to increase the time up to 3 hours.

Non-Default Cycles

Edit the list of cycles using the **Settings** - **Edit Cycle List** option to use these cycles.

Cycle	Detail
Bedding Sanitary	Keeps bedding and pillow surfaces clean that cannot be washed often.
Padded Coat Dry	For drying padded coats and restoring their volume after they are washed and spin-dried. **NOTE** • Drying clothing that has not been completely rinsed and spin-dried may leave detergent residue and cause stains or odors on clothing after drying in the Styler. • Use with only one padded coat at a time. • Down jackets may lose volume after the cycle ends, with feathers clumping inside your clothes. Tap your clothes with palms or empty plastic bottles to restore the volume.
Padded Coat Refresh	Restores volume and softness to padding. **NOTE** • Using with multiple bulky items can decrease drying performance. Style one bulky item at a time.
Yoga Wear Dry	Dries yoga/pilates clothes that have been washed and spin-dried.
Delicate Low-Temperature Dry	For gentle, low-temperature drying of clothing that has been washed and spin-dried. **NOTE** • To avoid stretching or leaving hanger marks on clothing, place it on the shelf rather than on hangers for drying.
Night Care Refresh	Maintains clothing overnight to wear the next day.
School Uniform Refresh	Refreshes and reduces wrinkles on school uniforms that are difficult to wash every day.
Sportswear Refresh	Keeps sports clothing such as golf clothing and windbreakers fresh.
Rain/Snow Dry	Dries clothes that have become slightly damp in the snow or rain.
Warm Blankets	Warm up a blanket in winter to keep you snug. **NOTE** • Place the blanket on the shelf or clip it to a hanger before running the cycle to keep it from falling.
Scarf Refresh	Removes odors from scarves that you use daily. **NOTE** • Place the scarf on the shelf or clip it to a hanger before running the cycle to keep it from falling.

Cycle	Detail
Swimwear Dry	Gently dries swimsuits.
Baby Clothes Sanitary	Takes care of baby clothes hygienically. **NOTE** • Use of **Sanitary** cycles on fabrics that require delicate care, such as fur/leather, cashmere/wool, chiffon and linen, can damage the fabric.
Old Clothes Refresh	Refreshes clothes that are stored for a long time and smell damp and unpleasant. **NOTE** • Use before storing clothes for the season or when moving clothes from storage back to your closet.
Warm Overcoats	Warms up your coat, gloves, and scarf when going out in winter.
Yoga Wear Refresh	Keeps yoga or pilates clothing fresh.
Wool/Knitwear Dry	Dries clothing that needs special handling, such as wool or knit clothing. **NOTE** • To avoid stretching or leaving hanger marks on clothing, place it on the shelf rather than on hangers for drying. • Depending on the content of the fabric, some garments may shrink.
Doll Sanitary	Takes care of dolls hygienically. **NOTE** • Use of **Sanitary** cycles on fabrics that require delicate care, such as fur/leather, cashmere/wool, chiffon and linen, can damage the fabric.
Rainy Days Dry	For drying laundry during the rainy season.
Suit/School Uniform Sanitary	For keeping suits and uniforms hygienic that cannot be washed or dry cleaned every day.
Static Removal	Use it before wearing clothes that are prone to static electricity in winter, such as coats and sweaters.
Silent Refresh	Use late at night or early in the morning when you want to style clothes quietly. **NOTE** • The cycle may take longer than standard styling.
Jeans Refresh	For refreshing clothes that are likely to cause stains or fade if you wash them often, like jeans. **NOTE** • Dye from jeans may transfer to the walls or floor of the product, so clip jeans to a hanger and use the moving hanger.

Cycle	Detail
Knitted Cardigan Refresh	For refreshing knitter cardigans using the round hanger. **NOTE** • When operating the **Knitted Cardigan Refresh**, using a regular styler hanger may deform your clothes. • Place unlined knitwear or thick, heavy sweaters on the shelf to use the cycle. Using hangers can leave marks or stretch clothes due to moisture. • Do not use with washed or spin-dried cardigans.
Pants Crease Care	Reduce wrinkles in pants and crease pants again by putting pants in the **Pants Crease Care**.
Wet Refresh	Refreshes wet and damp clothes. **NOTE** • For clothing that has been wet by rain or has absorbed a lot of moisture. • The operating time may vary depending on the humidity of the laundry.

⚠ CAUTION

- Follow the care instructions recommended by the fur/leather manufacturer. Failure to do so may cause the fur to be compressed.
- If clothing is snow- or rain-soaked, wipe clothing with a dry towel before using the Styler. Otherwise, the fur may clump together.
- Jeans may fade, so clip them to a pants hanger and hang them on the moving hanger.
- Use an exclusive cycle for delicate clothing that can be damaged by steam (e.g. fur/leather, cashmere/wool, chiffon, linen, etc).

NOTE

- Check **Fabric Care Guide** in this manual and fabric care labels on garment before styling.
- Wrinkles may remain in some items. Wrinkles caused by extended storage may be difficult to reduce. Wrinkles in cotton or linen may not be reduced completely. Iron after styling, if desired.
- Some odors can be difficult to remove. Odors from oily substances may be difficult for the steam to penetrate. Odors from extended storage may also be difficult to remove.
- Cycle times may vary depending on the usage environment, including water temperature.
- Very thick clothing may not be dried uniformly at the end of the cycle.
- Styling times for the cycle may be longer for wet clothes that are not spin dried.

Fabric Care Guide

Fabric & Clothes	Cycle			
	Refresh		Sanitary	Dry
	Wrinkles	Odors		
Cotton Towels, socks, underwear, jeans, sportswear, T-shirts, blankets		●	●	●
Linen, hemp, ramie Summer clothes, tablecloths		●	●	●
Alpaca, camel hair, cashmere Coats, suits	●†	●†	●†	●†
Scarves, knitwear		●†		●
Fur, leather Coats, scarves	• Style the fur or leather clothes using a **Fur/Leather Refresh** cycle. Leather must be 100% natural leather (No artificial leather)			
Silk Neckties, ribbons, scarves, blouses, silk velvet/plush	• Only use downloaded **Silk Refresh** cycle (low temperature drying).			
Wool Sweaters, knitwear		●†		●
Winter coats, suits, sportswear, uniforms	●	●	●	●
Acetate Suit lining, blouses, neckties, pajamas	●	●	●	●
Acrylic Thermal underwear, knitwear	●	●	●	●
Nylon Stockings, lingerie, sportswear, curtains	●	●	●	●
Polyurethane (less than 5%) Stretchable clothing	●	●	●	●
Rayon Suit Lining	●	●	●	●

† Check fabric care labels in garments before use.

NOTE

- Fabrics come in a wide variety of weights and finishes and can have different care requirements for each variety. It is difficult to cover them adequately in this manual. Before using the appliance with any item, check the care label before proceeding.
- Do not put items that are not colorfast, are heat-sensitive, or are not suitable for washing with water in the **Refresh** or **Sanitary** cycles. Do a water blot test on a small, inconspicuous spot (an inside seam) to determine if the fabric is colorfast. For further assistance, consult the clothing manufacturer, a dry cleaning professional, or a more detailed fabric care guide.
- Using the appliance with items that are very wet or are not colorfast may result in damage to the items and staining from fabric dyes on the interior of the cabinet. These stains will not affect the operation of the appliance. Use toothpaste to remove stains from the interior of the cabinet.

NOTE

- The appliance does not have a washing function. Wash soiled items before use.

Settings

Options and Extra Functions

1 Press the **Settings** button.

2 Press the desired option or function.

Delay Start
Use this function to delay the start time of the cycle.

- To cancel the delay, press the **Delay Start** button and select **Cancel Delay Start**.

NOTE

- The delay time can be set from 3 to 19 hours, in increments of one hour.
- If you change the cycle after setting **Delay Start**, it will be canceled.

Night Care
Use this function to store items overnight or anytime items can't be removed soon after a cycle ends. The function periodically produces warm air to prevent condensation, keeping items warm and dry until they are removed.

1 Press the **Power** button.

2 Choose a desired cycle.

3 Press the **Settings** button.

4 Press the **Night Care** button.

5 Press and hold the **Start/Pause** button for 1 second or longer.
   - While the **Night Care** function is running, pressing the **Power** button or opening the door will cancel the **Night Care** function.

NOTE

- It is normal to hear noise periodically when warm air is produced.

Control Lock
Use this function to prevent unwanted use of the appliance or to keep cycle settings from being changed while the appliance is operating.

- When the controls are locked, "**Control Lock is ON.**" is displayed on the touch display. If other buttons are touched before "**Control Lock is ON.**" is displayed, the function will not be activated.

Turning Off the Control Lock Function

1 When you touch the screen or the **Start/Pause**, **Settings** or **Arrangement** button while locked, the button unlock screen will appear.

2 Touch the icon for 3 seconds.

NOTE

- The function does not lock the door.
- The function is retained even if there is a power outage.
- Once set, the function remains active until it is manually deactivated. The function must be deactivated to run another cycle.

Remote Start
With the **LG ThinQ** app, you can use a smartphone to control your appliance remotely.

- In order to use the **Remote Start** function, refer to **SMART FUNCTIONS**.

Wi-Fi
Use to set up the Wi-Fi connection. When Wi-Fi is turned on, the Wi-Fi icon appears in the display.

Auto Cycle Arrangement
When activated, this feature organizes the cycle list and options automatically based on your usage patterns.

- **On** is the default setting.
- Selecting **Off** retains the current list order.

Edit Cycle List
Edit the list of cycles as desired.

1 Touch **Edit Cycle list** and add or delete the desired cycles.
   - You can browse the list of cycles by swiping the screen up and down.

- While swiping, keep your finger on the screen to quickly browse through cycles.
- Cycles with a check mark have been added to the cycle list.
- Cycles with no check mark have been deleted from the cycle list.

2 After selecting the cycle, press the ↩(**Previous**) button to save it.

NOTE

- **Normal Refresh**, **AI Refresh**, **Power Refresh**, **Normal Sanitary**, **Single Shirt Dry** and **AI Dry** cycles cannot be deleted from the list of cycles.
- You can edit the order of the cycles in the list from the **Auto Cycle Arrangement** function on the product and in the **LG ThinQ** app.

AI Cycle Recommendation

An appropriate cycle is recommended according to weather and fine dust status.

Steamer Cleaning

Use this function to remove foreign matter such as hard water scale inside the steam generator.

1 Check the water tanks.

- Fill water supply tank if needed. Empty water drain tank if needed.

⚠ CAUTION

- Only use water when filling the water supply tank. Any other substance, such as detergent or fabric softener, may damage the appliance.

2 Close the door and touch the **Power** button.

- If the product door is open, press and hold down the button for 3 seconds or longer.

3 Press the **Settings** button.

4 Press **Steamer Cleaning** to begin cleaning the steam generator.

- Steamer cleaning runs for approximately 3 minutes.
- After cleaning ends, water used for cleaning will be drained into the water drain tank.

Signal

The volume of the notification sounds and button sounds can be set from quiet to very loud.

- Default volume is **Very Loud** and can be adjusted.
  - Volume : **No Sound**, **Quiet**, **Normal**, **Loud**, **Very Loud**

Reset Settings

Select this to delete all the stored data and reset to factory default settings.

SMART FUNCTIONS

LG ThinQ Application

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Communicate with the appliance from a smartphone using the convenient smart features.

- **Energy Monitoring**†
  - This feature keeps track of how the appliance's power consumption is affected by selected cycles and options.
- **Remote Start**
  - Control the appliance remotely or check to see how much time is left in the cycle from the **LG ThinQ** application.

NOTE

- Once the **Remote Start** feature is enabled, you can start a cycle from the **LG ThinQ** application. If the cycle is not started, the appliance will wait to start the cycle until the appliance is turned off remotely or the **Remote Start** feature is disabled.
- If the door is opened, the **Remote Start** feature is disabled.

- **Push Messages**
  - When the cycle is complete or the appliance has problems, you will receive a push message.
- **Smart Diagnosis**™
  - This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.
- **Settings**
  - Allows you to set various options on the appliance and in the application.

† This feature is only available on some models.

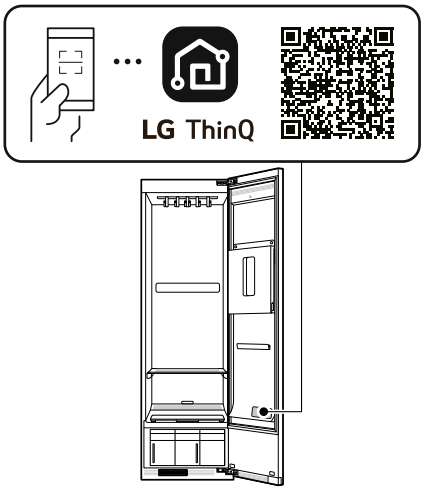
NOTE

- In the following cases, you must update the network information for each appliance in the **LG ThinQ** application under **Device Cards** > **Settings** > **Change Network**.
  - wireless router is changed
  - wireless router password is changed
  - Internet service provider is changed
- This information is current at the time of publication. The application is subject to change for product improvement purposes without notice to users.

Installing LG ThinQ App and Connecting an LG Appliance

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader app on your smartphone.



Models without QR Code

1 Search for and install the **LG ThinQ** app from the Google Play Store or Apple App Store on a smartphone.

2 Run the **LG ThinQ** app and sign in with your existing account or create an LG account to sign in.

3 Touch the add (+) button on the **LG ThinQ** app to connect your LG appliance. Follow the instructions in the app to complete the process.

NOTE

- You may be asked to provide a password to connect to the LG network (not your home network) during the Wi-Fi setup. The password is the last 4 characters of the network name, repeated twice, with no spaces. For example, if the network name appears as LG_XXXX_8b92, then you would enter 8b928b92 as your password. The password is case sensitive and the last 4 characters are unique to your appliance.
- To verify the Wi-Fi connection, check that the icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the appliance cannot be connected due to problems with the wireless signal transmission, unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, network setup may fail. Change the security protocol (**WPA2** is recommended) and connect the product again.

Using the Appliance Remotely

Use a smartphone to control the appliance remotely. You can also monitor the cycle operation so you know how much time is left in the cycle.

Using Remote Start

1. Put the clothes into the appliance.
2. Press the **Power** button.
3. Press the **Settings** button.
4. Press the **Remote Start** button to use the appliance remotely.
5. Start a cycle from the **LG ThinQ** application on your smartphone.

NOTE

- Once the function is enabled, you can only start a cycle from the **LG ThinQ** smartphone application. If the cycle is not started, the application will wait to start the cycle until it is turned off remotely from the application or this function is disabled.
- If the door has been opened, you cannot start a cycle remotely.

Disabling Remote Start Manually

When the function is activated, touch the **Remote Start** button to disable the function.

Download Cycle

You can download new and specialized cycles that are not included in the standard cycles on the appliance.

Appliances that have been successfully connected to a Wi-Fi network can download a variety of specialty cycles specific to the appliance.

Various cycles can be used through **Settings** - **Edit Cycle List**.

Radio Equipment Specifications

Type	Operating Frequency Range	Output Power (Max.)
Wireless LAN	2400 MHz - 2472 MHz	< 1 W
Bluetooth†	2400 MHz - 2483.5 MHz	

† This feature is only available on some models.

FCC Notice

The following notice covers the transmitter module contained in this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

Industry Canada Statement

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

NOTE

- THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit https://opensource.lge.com.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Smart Diagnosis™ Function

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

MAINTENANCE

⚠ WARNING

- Unplug the appliance before cleaning to avoid the risk of electric shock. Failure to follow this warning can cause serious injury, fire, electrical shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the appliance. They will damage the finish.

Regular Cleaning

Cleaning the Interior and Exterior

Proper care of your appliance can extend its life.

1 Clean the inside and outside of the appliance with a damp cloth.

- Glass cleaner can be used to clean the front glass panel, but spray it on a cloth and wipe rather than spraying it directly on the panel.

2 Buff the door dry with a clean, dry cloth to prevent any water stains.

3 Allow the interior and exterior to dry completely before plugging in and operating the appliance.

⚠ CAUTION

- Do not spray water directly on the appliance.
- Do not use detergent, methylated spirits, solvents, or any volatile liquids to clean the exterior of the appliance.
- Never use steel wool or abrasive cleansers; they can damage the surface.
- Keep sharp objects away from the exterior of the appliance. The touch panel may not work if damaged.

Cleaning the Lint Filter

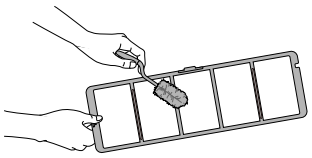
Always remove the lint from the filter after every cycle. If the lint filter has become very dirty or clogged, wash the lint filter in warm, soapy water and allow it to dry thoroughly before reinstalling.

- Never operate the appliance without the lint filter.
- Never operate the appliance with a wet lint filter.

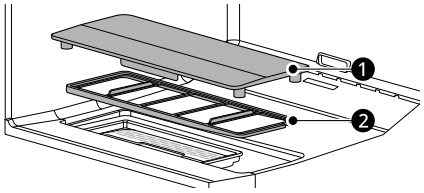
1 Remove the lint filter cover and lint filter.

2 Clean off large areas of lint first using your fingers. Then clean off the residual lint using a vacuum cleaner or soft brush.

- If the lint filter is torn or damaged, replace it with a new one.



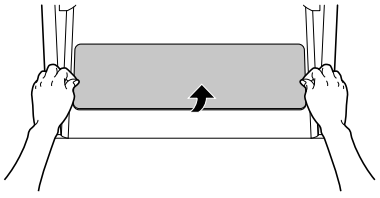
3 After drying the filter completely, insert the lint filter❷ and lint filter cover❶.



Cleaning the Mirror Surface on the Lint Filter Cover

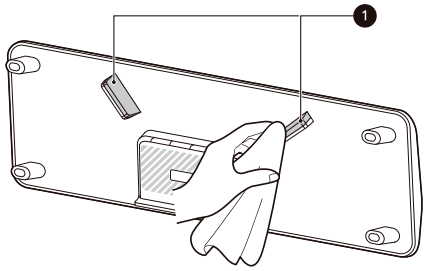
Clean the appliance regularly to keep it operating properly.

1 Remove the lint filter cover and lint filter.



2 Wipe the mirror surface on the back of the lint filter cover with a dry towel.

- If the mirror surface is excessively scratched or damaged, replace it with a new one.
- If the mirror surface is not kept clean, there may be a restriction in the functions using the smart lighting sensor.



3 When cleaning is completed, reinstall the lint filter cover on top of the lint filter correctly.

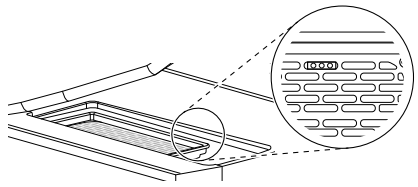
- Install the lint filter cover so that the arrow (▽) points to the front of the appliance.

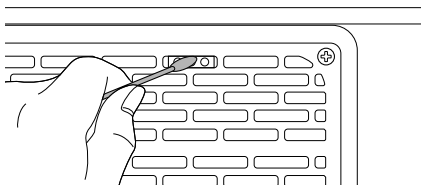
Cleaning the LED Lighting Case

The lighting case only requires maintenance if water is poured into the product or wet clothing such as swimsuits drip water into the air passage below the lint filter.

1 Remove the lint filter cover and lint filter.

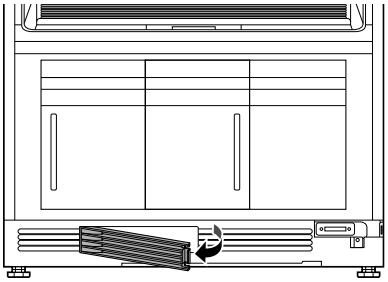
2 Wipe off the top surface of the LED lighting case using a cotton swab.





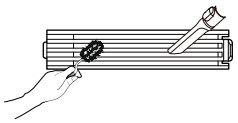
Cleaning Dehumidification Filter

1 Take out the dehumidification filter.



2 Wipe off the filter with a soft brush or vacuum it.

- If the filter is torn or damaged, replace it with a new one.



3 When cleaning is complete, dry the filter off completely and install it correctly.

NOTE

- Remember to assemble the filter after cleaning it. Foreign substances may enter the product if the product is operated without a filter.

Cleaning the Aroma Filter

For best results, wash the aroma filter using hot water and dish soap. After cleaning, wipe the filter with a clean cloth and allow it to dry thoroughly before reinstalling it.

The aroma filter can also be cleaned in the top rack of the dishwasher.

- Never operate the appliance without the aroma filter.
- Never operate the appliance with a wet aroma filter.

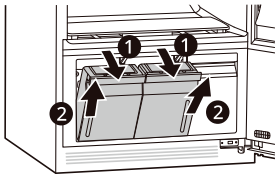
Cleaning the Water Tanks

The water in the water supply tank contacts the clothing and items treated in the appliance directly. Clean both tanks periodically and keep them clean at all times. If the tanks are not

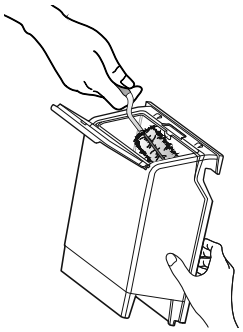
properly cleaned, they may start to smell or need to be replaced.

- Some discoloration of the water drain tank may occur over time. This is normal and will not affect product performance.
- Use only clean tap water in the supply tank for best performance and to prolong the life of the appliance. Do not use distilled water.
- Do not reuse the water from the water drain tank in the water supply tank.

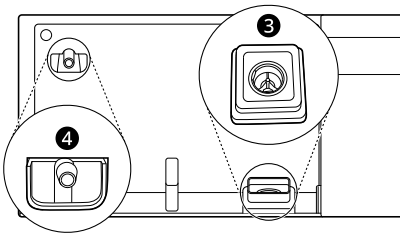
1 Pull the handle of the tank forward and then remove the tanks from the appliance.



2 Clean the inside of the water tanks with a brush and water.



3 Make sure the drainage nozzle ❹ connected to the water drain tank and the water supply hole ❸ connected to the water supply tank are not clogged.



4 Allow the outsides of the tanks to dry completely before reinstalling the tanks.

TROUBLESHOOTING

FAQs

Frequently Asked Questions

Q: What are aroma sheets and how do I use them?

A: You can use your favorite brand of dryer fabric softener sheets in the aroma filter to infuse items with a refreshing aroma.The sheets will not soften garments or reduce static. To use the aroma filter, add a softener sheet before running a cycle. Dispose of the softener sheet at the end of the cycle. For best performance, clean the aroma filter after every 5-7 uses. See **Checking the Aroma Filter**, and **Cleaning the Aroma Filter**.

Q: Can I put fur, leather, or silk items in the appliance?

A: Download the **Fur/Leather Care** cycle for use with fur or leather, or the **Silk Care** cycle for use with silk items in the appliance. For instructions on downloading new cycles for the appliance, see **Smart Functions** and the instructions in the **LG ThinQ** smartphone application.

Q: Why is the cycle time longer than estimated for the Gentle Dry cycle?

A: The appliance uses a sensor to sense the dryness of fabrics. If clothing or other items are not dried properly, the cycle time is extended automatically.

Q: Can I install the appliance on carpeting?

A: If installing on carpeting (especially on padded or deep pile carpets), stabilize the unit by installing the rear leveling legs and the four carpet spikes. For instructions, see **Installing on Carpeting**.

Extra care must be taken to keep the area around the machine clean and dry. Do not open the cabinet during operation. There is a risk of burns or injury, and condensation from escaping hot air or steam could result in damage to carpeting.

Before Calling for Service

The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service.

For detailed information or videos, visit www.lg.com for the troubleshooting page.

Error Messages

Problem	Possible Cause & Solution
Check the water tank	**Water supply tank is empty or tank is missing.** • Fill the water supply tank and reinstall it.
	Water drain tank is full or tank is missing. • Empty the water drain tank and reinstall it.
Fill the water supply tank	**Water supply tank is empty or tank is missing.** • Fill the water supply tank and reinstall it. If the error is not released, call for service.
Empty the water drain tank	**Water drain tank is full or tank is missing.** • Empty the water drain tank and reinstall it. If the error is not released, call for service.
The door is open. Close the door completely	**Door is not completely closed.** • Check that items are completely inside the cabinet and that the door is tightly closed.

Problem	Possible Cause & Solution
Lint filter mounting error	**Lint filter is missing.** • Install the lint filter in place.
	Water has gotten inside the appliance from wet clothing or pouring water inside. • If water enters the air passage below the lint filter, it may affect product operation. Remove the lint filter cover and lint filter, drain any visible moisture, allow to dry completely, and then use the product again.
Clothes falling detected.	**Clothing fell on the bottom of the appliance.** • Hang clothing back on the hanger. Close the buttons and zips on the clothing to prevent it from falling off during operation. For clothing with no buttons or zips, use a string to secure it.
Light Sensor Error **Flow Control Unit Error** **Exhaust Fan Error** **Temperature Sensor Error** **Steam Heater Error** **Compressor Error** **Moving Hanger Error** **Steamer Steam Heater Overheating Error** **Steamer Steam Heater Disconnection Error** **Steamer Handy Heater Disconnection Error** **Water supply issue on the Steamer** **Steamer drainage failed**	**System error.** • Unplug the appliance and call for service.

Operation

Problem	Possible Cause & Solution
The appliance won't operate.	**Control panel has powered off due to inactivity.** • This is normal. Touch the **Power** button to turn the appliance on.
	Cord is unplugged. • Make sure the cord is plugged securely into a working outlet.
	Circuit breaker/fuse is tripped/blown. • Check house circuit breakers/fuses. Replace fuses or reset breaker. The appliance should be on a dedicated branch circuit.
	Appliance is not connected to 120 V socket. • Make sure the cord is plugged into a grounded socket rated for this appliance.
The cycle won't start.	**Start/Pause button was not touched after the cycle was set.** • Touch the **Start/Pause** button.

Problem	Possible Cause & Solution
The cycle won't start.	**Cycle is producing steam.** • There may be a period of inactivity while steam is produced.
	Control panel is locked. • Disable the locking of the control panel and touch the **Start/Pause** button.
	Detergent or fabric softener put in water supply tank. • Do not use anything but clean water in the water supply tank. If the appliance don't operate, call for service.
Steam or hot air comes out when the door is opened.	**Door is opened during operation.** • It is normal for steam or hot air to escape if the door is opened during operation.
	An item is caught in the door, keeping it slightly open. • Make sure all items are completely inside the cabinet and nothing is caught in the door, blocking it from closing completely.
Full water supply tank is empty after just one use.	**Appliance is being used for the first time.** • A larger amount of water is needed the first time the appliance is used to fill the empty reservoir.
Appliance makes a loud vibrating noise on startup.	**Moving hanger is balancing load before operation.** • This is normal at the beginning of the cycle. If the noise increases or continues for a long time, call for service.
Styling times are taking longer than estimated.	**Clothes were extremely wet when loaded.** • Styling times may be longer for very wet or bulky clothing. Damp dry clothes before putting them in the appliance. The appliance stops automatically when clothes are dry.
Appliance is moving from left to right while operating.	**Floor under appliance is not level or is not sturdy enough to support the weight of the appliance without flexing.** • Install the appliance where the floor is level and sturdy. Compensate for any slight unevenness in the floor with the leveling legs.
Sound of motor whirring.	**Compressor is running during styling.** • This is normal.
Sound of water running, boiling, or hissing.	**Steam is being generated and sprayed onto clothes.** • This is normal.
Steam or hot air leaks out when the door is closed.	**An item is caught in the door, keeping it slightly open.** • Make sure all items are completely inside the cabinet and nothing is caught in the door, blocking it from closing completely.
Control panel won't respond.	**Control panel or button has dirt on it.** • Dirt or foreign objects on the control panel will interfere with the operation of the buttons. Clean the control panel.
	Control panel is locked. • Disable the locking of the control panel. (See **Control Lock** for instructions.)

Performance

Problem	Possible Cause & Solution
Clothes are wet at the end of the cycle	**Filter is clogged** • Clean the lint filter.

Problem	Possible Cause & Solution
Clothes are wet at the end of the cycle	**Door gasket is damaged** • If the rubber door gasket is damaged, it leaves a gap in the door seal, affecting performance of the appliance. Call for service.
	Clothes caught in door • Make sure all items are completely in the cabinet and not stuck in the door, blocking it from closing completely. Run the cycle again.
Odor is not removed at end of cycle.	**Clothes were stored for a long period of time or are stained with a strong-smelling substance.** • Odors can be particularly difficult to remove from clothes that have been stored for long periods or have strong-smelling, oily stains. Wash the clothes first, before using the appliance.
Wrinkles are not reduced at end of cycle.	**Clothes were stored for a long period of time.** • Wrinkles may be very difficult to reduce if set for a long time, especially in cotton and linen fabrics. Iron clothes that have been stored for a long period of time before treating them with the appliance, to reduce wrinkles more effectively.
Clothes have an unpleasant odor at end of cycle.	**Appliance has not been used for a long time or water tanks and filters have not been cleaned.** • Check for dirt or foreign objects in the water supply and water drain tanks. Clean the filters and water tanks.
	Are you using the appliance for the first time? • The smell is caused by rubber material that is attached to the appliance inside. This kind of smell is a rubber's own smell and disappears automatically after using the appliance several times.
Functions are not operating properly.	**Detergent or fabric softener put in water supply tank.** • Do not use anything but clean water in the water supply tank.
Wrinkles at back of neck after cycle.	**Item too large for hanger or fabric too delicate.** • Use the right size hanger for the item so the fabric won't bunch up and cause wrinkles. Some fabrics are delicate and will bunch around the hanger no matter what you do. Use the shelf for lingerie and other delicate items.
Creases are gone from pants after cycle.	**Pants were hung on the moving hanger, not in the Pants Crease Care.** • Hang pants in the Pants Crease Care to maintain creases at edge of pants legs.
Clothing has water spots after cycle, color has faded or run.	**Fabric is not washable, or is not colorfast.** • Check fabric care labels before treating items.

Wi-Fi

Problem	Possible Cause & Solution
Trouble connecting appliance and smartphone to Wi-Fi network.	**The password for the Wi-Fi network was entered incorrectly.** • Delete your home Wi-Fi network and begin the connection process again.
	Mobile data for your smartphone is turned on. • Turn off the **Mobile data** on your smartphone before connecting the appliance.
	The wireless network name (SSID) is set incorrectly. • The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)

Problem	Possible Cause & Solution
Trouble connecting appliance and smartphone to Wi-Fi network.	**The router frequency is not 2.4 GHz.** • Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The appliance and the router are too far apart. • If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.
	During Wi-Fi setup, the app is requesting a password to connect to the product (on certain phones). • Locate the network name which starts with "LG" under Settings > Networks. Note the last part of the network name. - If the network name looks like LGE_Appliance_XX-XX-XX, enter lge12345. - If the network name looks like LGE_Appliance_XXXX, enter XXXX twice as your password. For example, if the network name appears as LGE_Appliance_8b92, then you would enter 8b928b92 as your password. In this instance, the password is case sensitive and the last 4 characters are unique to your appliance.

LIMITED WARRANTY

USA

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your LG Styler ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product ("You") and applies only when purchased lawfully and used within the United States including U.S. Territories.

WARRANTY PERIOD		
Period	**Scope of Warranty**	**HOW SERVICE IS HANDLED**
Two (2) years from the date of original retail purchase, or from the date of delivery as per applicable law	Parts and Labor (internal/ functional parts only)	LG will provide parts and labor to repair or replace defective parts.
Ten (10) years from the date of original retail purchase, or from the date of delivery as per applicable law	Inverter Compressor	Parts Only (You are responsible for any applicable labor cost)

- Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- Replaced Product or part(s) will be the property of LG.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this limited warranty.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install, educate how to operate, correct wiring, or correct unauthorized repairs.

- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service.
- Damage or failure of the Product caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage or failure of the Product resulting from operating the Product in a corrosive atmosphere or contrary to the Product owner's manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of nature, or any other causes beyond the control of LG.
- Damage or failure of the Product caused by unauthorized modification or alteration, or if the Product is used for other than the intended purpose, or any water leakage where the Product was not properly installed.
- Damage or failure of the Product caused by incorrect electrical current, voltage, or plumbing codes.
- Damage or failure of the Product caused by transportation, storage, and/or handling, including scratches, dents, chips, and/or other damage to the finish of the Product, unless such damage is reported within one (1) week of delivery.
- Damage or failure of the Product resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes the use of parts not authorized by LG. Improper installation or maintenance includes installation or maintenance contrary to the Product owner's manual.
- Damage or failure of the Product caused by the use of parts, components, accessories, consumable cleaning products, or any other products or services that were not authorized by LG.
- Damage or missing items to any display or open box Product.
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.
- Any noises associated with normal operation.
- Products used for other than normal and proper household use (e.g., commercial, business, or industrial settings, including any retail or food service establishments, or any commercial lodging/transient rental setting), or any use contrary to the Product owner's manual.
- Costs associated with removal and reinstallation of the Product for repairs, or the removal and reinstallation of the Product if it is installed in an inaccessible location or not installed in accordance with the Product Owner's manual.
- Accessories, removable components, or consumable parts (e.g. Shelves, door bins, drawers, water/air filters, racks, light bulbs, batteries, etc., as applicable), except for internal/functional parts covered under this limited warranty.

The cost of repair or replacement under these excluded circumstances shall be borne by You.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION

Call 1-800-984-6306 and select the appropriate option from the menu.

Or visit our website at http://www.LGSIGNATURE.com

Or by mail: LG Electronics Customer Service P.O. Box 240007 Huntsville, AL 35813 ATTN: CIC

PROCEDURE FOR RESOLVING DISPUTES:

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to "LG" mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute,

regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association ("AAA") and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth in this section. The AAA Rules are available online at www.adr.org/consumer. Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than $25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for $25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds $25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no

later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing https://www.lg.com/us/support and clicking on "How do I find my model number?").

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

CANADA

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS THE LAWS OF YOUR PROVINCE OR TERRITORY DO NOT PERMIT THAT, OR, IN OTHER JURISDICTIONS, IF YOU CHOOSE TO OPT OUT. FOR FURTHER CLARITY, THIS ARBITRATION PROVISION IS NOT APPLICABLE TO CONSUMERS RESIDING IN ONTARIO, BRITISH COLUMBIA OR QUÉBEC. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

QUEBEC ONLY: LG stands behind its products and makes every reasonable effort to ensure its products can be maintained and repaired, as required. You may access the catalogue of available parts and services at https://www.lg.com/ca_en/support/. HOWEVER, LG IN NO WAY GUARANTEES AND MAKES NO REPRESENTATIONS REGARDING THE AVAILABILITY OF ANY SPECIFIC SPARE OR REPLACEMENT PART, REPAIR SERVICE OR INFORMATION OR INSTRUCTIONS FOR SUCH MAINTENANCE AT ANY TIME. LG EXPRESSLY DISCLAIMS ANY GUARANTEE, WARRANTY OR OBLIGATION IN RESPECT OF THAT AVAILABILITY.

Should your LG Styler ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics Canada, Inc. ("LGECI") will, at its option, repair, replace or pro rate the Product upon receipt of proof of the original retail purchase. This limited warranty is valid only to the original retail purchaser of the Product and applies only to a Product distributed, purchased from an authorized retailer and used within Canada, as determined at the sole discretion of LGECI.

WARRANTY PERIOD (Note: If the original date of purchase cannot be verified, the warranty will begin sixty (60) days from the date of manufacture)		
Styler	**Inverter Compressor**	**Extended Component Warranty**
Two (2) years from the date of original retail purchase	Ten (10) years from the date of original retail purchase	One (1) year from the date of purchase
Parts and Labor (internal/ functional parts only)	Parts only. (Consumer will be charged for labor).	Parts only. (Consumer will be charged for labor).

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured, all at the sole discretion of LGECI.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this Limited Warranty.

DISCLAIMER:

IF YOU ARE A CONSUMER SUBJECT TO QUÉBEC, BRITISH COLUMBIA OR ONTARIO'S CONSUMER PROTECTION LEGISLATION, THE EXCLUSION OF WARRANTIES CONTAINED IN THIS SECTION DO NOT EXCLUDE OR LIMIT THE RIGHTS AND REMEDIES THAT YOU MAY HAVE UNDER SUCH ACT, INCLUDING THE RIGHT TO MAKE A CLAIM UNDER ANY OF THE STATUTORY WARRANTIES PROVIDED THEREUNDER.

LGECI'S SOLE LIABILITY IS LIMITED TO THE LIMITED WARRANTY SET OUT ABOVE, UNLESS SUCH LIMITATION IS PROHIBITED BY THE LAWS OF THE PROVINCE IN WHICH YOU RESIDE. EXCEPT AS EXPRESSLY PROVIDED ABOVE, OR IF OTHERWISE PROHIBITED BY THE LAW OF THE PROVINCE IN WHICH YOU RESIDE, LGECI DOES NOT MAKE ANY OTHER WARRANTIES OR CONDITIONS RESPECTING THE PRODUCT, AND HEREBY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS RESPECTING THE PRODUCT, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO REPRESENTATIONS SHALL BE BINDING ON LGECI. LGECI DOES NOT AUTHORIZE ANY PERSON TO CREATE OR ASSUME FOR IT ANY OTHER WARRANTY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT. TO THE EXTENT THAT ANY WARRANTY OR CONDITION IS IMPLIED BY LAW, IT IS LIMITED TO THE WARRANTY PERIOD SET OUT ABOVE. UNDER NO CIRCUMSTANCES SHALL LGECI, THE MANUFACTURER OR DISTRIBUTOR OF THE PRODUCT, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, DIRECT, INDIRECT, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF GOODWILL, LOST PROFITS, LOSS OF ANTICIPATED PROFITS, LOST REVENUE, LOSS OF USE, OR ANY OTHER DAMAGE, WHETHER ARISING DIRECTLY OR INDIRECTLY FROM ANY CONTRACTUAL BREACH, FUNDAMENTAL BREACH, TORT OR OTHERWISE, OR FROM ANY ACTS OR OMISSIONS. LGECI'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from province to province depending on applicable provincial laws. Any term of this Limited Warranty that negates or varies any implied condition or warranty under provincial law is severable where it conflicts with such provincial law without affecting the remainder of this warranty's terms.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to i) deliver, pick up, or install or; educate on how to operate the Product; ii) correct wiring or plumbing; or iii) correct unauthorized repairs or installations of the Product;
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service;
- Damage or failure caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air;
- Damage or failure resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product's owner's manual;
- Damage or failure to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of God, or any other causes beyond the control of LGECI or the manufacturer;
- Damage or failure resulting from misuse, abuse, improper installation, repair, or maintenance of the Product. Improper repair includes use of parts not authorized or specified by LGECI. Improper installation or maintenance includes installation or maintenance contrary to the Product's owner's manual;
- Damage or failure caused by unauthorized modification or alteration of the Product, or if used for other than the intended household purpose/use of the Product, or damage or failure resulting from any water leakage due to improper installation of the Product;
- Damage or failure caused by incorrect electrical current, voltage or plumbing codes;
- Damage or failure caused by use that is other than normal household use, including, without limitation, commercial or industrial use, including use in commercial offices or recreational facilities, or as otherwise outlined in the Product's owner's manual;
- Damage or failure caused by the use of any accessories, components or cleaning products, including, without limitation, that are not approved/authorized by LGECI;

- Damage or failure caused by transportation and handling, including scratches, dents, chips and/or other damage to the finish of the Product, unless such damage results from defects in materials or workmanship and is reported to LGECI within one (1) week of delivery of the Products;
- Damage or missing items to any display, open box, refurbished or discounted Product;
- Refurbished Product or any Product sold “As Is”, “Where Is”, “With all Faults”, or any similar disclaimer;
- Products with original serial numbers that have been removed, altered or cannot be readily determined at the discretion of LGECI;
- Increases in utility costs and additional utility expenses in any way associated with the Product;
- Replacement of light bulbs, filters, fuses or any other consumable parts;
- Costs associated with removal and/or reinstallation of the Product for repairs;
- Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.
- Coverage for "in Home" repairs, for products in-warranty, will be provided if the Product is within a 150 km radius from the nearest authorized service center (ASC), as determined by LG Canada. If your Product is located outside a 150 km radius from a ASC, as determined by LG Canada, it will be your responsibility to bring the Product, at your sole expense, to the ASC for in-warranty repair.

All costs and expenses associated with the above excluded circumstances, listed under the heading, This Limited Warranty Does Not Cover, shall be borne by the consumer.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION, PLEASE CALL OR VISIT OUR WEBSITE:

Call 1-888-542-2623 (8 am - 9 pm EST, 365 days) and select the appropriate option from the menu, or visit our website at http://www.lg.com

PROCEDURE FOR RESOLVING DISPUTES:

EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC, BRITISH COLUMBIA AND ONTARIO CONSUMERS), ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC, BRITISH COLUMBIA AND ONTARIO CONSUMERS), YOU AND LG BOTH IRREVOCABLY AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to “LG” mean LG Electronics Canada, Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to “dispute” or “claim” shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LGECI Legal Team at 20 Norelco Drive, North York, Ontario, Canada M9L 2X6 (the “Notice of Dispute”). You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days of LG’s receipt of the Notice of Dispute, the dispute shall be resolved by binding arbitration in accordance with the procedure set out herein. You and LG both agree that, during the arbitration proceeding, the terms (including any amount) of any settlement offer made by either you or LG will not be disclosed to the arbitrator until the arbitrator determines the dispute.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after LG’s receipt of the Notice of Dispute, you and LG agree to resolve any claims between you and LG only by binding arbitration on an individual basis, unless you opt out as provided below, or you reside in a jurisdiction that prevents full application of this clause in the circumstances of the claims at issue (in which case if you are a consumer, this clause will only apply if you expressly agree to the arbitration). To the extent permitted by applicable law, any dispute between you and LG shall not be

combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, except to the extent such a prohibition is not permitted at law, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis except to the extent this prohibition is not permitted at law in your province or territory of jurisdiction as it relates to the claims at issue between you and LG. This does not apply to consumers in Ontario, British Columbia and Québec. In accordance with provincial legislation, the consumer and LG may agree to resolve the dispute using any procedure available, including commencing the action before the competent courts of those provinces.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be private and confidential, and conducted on a simplified and expedited basis before a single arbitrator chosen by the parties under the provincial or territorial commercial arbitration law and rules of the province or territory of your residence. You must also send a copy of your written demand to LG at LG Electronics, Canada, Inc., Attn: Legal Department- Arbitration, 20 Norelco Drive, North York, Ontario M9L 2X6. This arbitration provision is governed by your applicable provincial or territorial commercial arbitration legislation. For consumers in Ontario, British Columbia and Québec, the applicable arbitration legislation only applies if consumers agree to submit the dispute to arbitration. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that, issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the province or territory of your purchase shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG attorn to the exclusive jurisdiction of the courts of the province or territory of your purchase for the resolution of the claim, action, dispute or controversy between you and LG.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees unless you seek more than $25,000 in damages, in which case the payment of these fees will be governed by the applicable arbitration rules. Except as otherwise provided for herein, LG will pay all filing, administration and arbitrator fees for any arbitration initiated in accordance with the applicable arbitration rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the applicable laws), then the payment of all arbitration fees will be governed by the applicable arbitration rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the applicable arbitration rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for $25,000 or less, you may choose to have the arbitration conducted solely (1) on the basis of documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the applicable arbitration rules. If your claim exceeds $25,000, the right to a hearing will be determined by the applicable arbitration rules. Any in-person arbitration hearings will be held at the nearest, most mutually-convenient arbitration location available within the province or territory in which you reside unless you and LG both agree to another location or agree to a telephonic arbitration.

Severability and Waiver. If any portion of this Limited Warranty (including these arbitration procedures) is unenforceable, the remaining provisions will continue in full force and effect to the maximum extent permitted by applicable law. Should LG fail to enforce strict performance of any provision of this Limited Warranty (including these arbitration procedures), it does not mean that LG intends to waive or has waived any provision or part of this Limited Warranty.

Opt Out. The arbitration provision requires you and LG to resolve disputes by binding arbitration instead of court, unless the laws of your province or territory do not permit that, or, in other jurisdictions, if you

choose to opt out. The arbitration provision does not apply to consumers in Ontario, British Columbia and Québec.

For individuals that fall within the binding arbitration provisions, you may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out;" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing https://www.lg.com/ca_en/findmodel_serial/).

In the event that you "Opt Out", the law of the province or territory of your residence shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG agree to attorn to the exclusive jurisdiction of the courts of the province or territory of your residence for the resolution of the claim, action, dispute or controversy between you and LG.

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

Conflict of Terms. In the event of a conflict or inconsistency between the terms of this Limited Warranty and the End User License Agreement ("EULA") in regards to dispute resolution, the terms of this Limited Warranty shall control and govern the rights and obligations of the parties and shall take precedence over the EULA.

Memo

Memo

Memo

LG SIGNATURE

Customer Information Center

For inquiries or comments, call;

1-800-984-6306 USA, Consumer User
1-888-865-3026 USA, Commercial User
1-888-542-2623 CANADA

Centro de Información al Cliente

Para consultas o comentarios, llame por teléfono:

1-800-984-6306 EE.UU., Usuario Consumidor
1-888-865-3026 EE.UU., Usuario Comercial
1-888-542-2623 CANADÁ

Centre de Service à la Clientèle

Pour des questions ou des commentaires, appelez :

1-800-984-6306 ÉTATS-UNIS, Consommateur
1-888-865-3026 ÉTATS-UNIS, Utilisateur Commercial
1-888-542-2623 CANADA