

Safety + Warranty



MBM65338101 (1.0)

CE0168!

nexus

#### Wi-Fi (WLAN)

This equipment may be operated in all European countries.

The 5150 - 5350 MHz band is restricted to indoor use only.

AT	BE	BG	CH	HR	CY	CZ	DK	EE	FI	FR	DE	GR	HU	IE	IT	LI	LV
LT	LU	MT	NO	NL	PL	PT	RO	SK	SI	ES	SE	GB	IS	ME	RS	TR	MK

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# 1.1 Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal. Should a fault occur, a software tool is built into your device that will gather a fault log. This tool gathers only data specific to the fault, such as signal strength, cell ID position in sudden call drop and applications loaded. The log is used only to help determine the cause of the fault. These logs are encrypted and can only be accessed by an authorized LG Repair centre should you need to return your device for repair.

## Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information. This mobile phone model LG-H791 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/kg averaged over 10g of tissue.

## 1.1 Guidelines for safe and efficient use

- The highest SAR value for this model phone tested for use at the ear is 0.564 W/kg (10g) and when worn on the body is 0.696 W/Kg (10g).
- This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

## Product care and maintenance

**WARNING:** Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios and personal computers.
- The unit should be kept away from heat sources

such as radiators or cookers.

- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required to by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use accessories like earphones cautiously.
- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.
- If your phone gets wet, immediately unplug it to dry off completely. Do not attempt to accelerate the

## 1.1 Guidelines for safe and efficient use

drying process with an external heating source, such as an oven, microwave or hair dryer.

- The liquid in your wet phone, changes the color of the product label inside your phone. Damage to your device as a result of exposure to liquid is not covered under your warranty.

## Efficient phone operation

### Electronics devices

All mobile phones may receive interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs etc.
- Use your phone in temperatures between 0°C and 40°C, if possible. Exposing your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

## Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless



equipment. It can cause the air bag to fail or cause serious injury due to improper performance.

- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.

## Avoid damage to your hearing



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

**NOTE:** Excessive sound pressure from earphones and headphones can cause hearing loss.

## Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove it. Stop using your mobile device until the glass is replaced by an authorised service provider.

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### Blasting area

Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations or rules.

### Potentially explosive atmospheres

- Do not use your phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone or accessories.

### In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

### Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

### Emergency calls

Emergency calls may not be available on all mobile networks. Therefore you should never depend solely on your phone for emergency calls. Check with your local service provider.

## Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble product or short circuit the battery.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave your phone in hot or cold places, as this may deteriorate battery / phone performance.
- There is risk of explosion if the battery is replaced with an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

## Trademarks

- Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide.
- Wi-Fi® and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.
- Google, Android, and Nexus are trademarks of Google Inc.

## Laser safety statement

### Caution!

This product employs a Laser system. To ensure proper use of this product, please read this owner's manual carefully and retain for future reference. Should the unit require maintenance, contact an authorised service centre.

Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure.

To prevent direct exposure to laser beam, do not try to open the enclosure or to make the direct contact with the laser.

CLASS 1	LASER PRODUCT
KLASSE 1	LASER PRODUKT
LUOKAN 1	LASER LAITE
KLASS 1	LASER APPARAT
CLASSE 1	PRODUIT LASER

## **WARNING**

### **Notice for Battery replacement**

- Li-Ion Battery is a hazardous component which can cause injury.
- Battery replacement by non-qualified professional can cause damage to your device.
- Do not replace the battery by yourself. The battery can be damaged, which can cause overheat and injury. The battery must be replaced by the authorized service provider. The battery should be recycled or disposed separately from household waste.
- In case this product contains a battery incorporated within the product which cannot be readily removed by end-users, LG recommends that only qualified professionals remove the battery, either for replacement or for recycling at the end of this product's working life. To prevent damage to the product, and for their own safety, users should not attempt to remove the battery and should contact LG Service Helpline, or other independent service providers for advice.
- Removal of the battery will involve dismantling of the product case, disconnection of the electrical cables/ contacts, and careful extraction of the battery cell using specialized tools. If you need the instructions for qualified professionals on how to remove the battery safely, please visit <http://www.lge.com/global/sustainability/environment/take-back-recycling>.

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### DECLARATION OF CONFORMITY

Hereby, LG Electronics declares that this LG-H791 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at <http://www.lg.com/global/declaration>

### Regulatory information

For regulatory details, go to **Settings > About phone > Regulatory information** on your phone.

### Contact office for compliance of this product:

LG Electronics Inc.  
EU Representative, Krijgsman 1,  
1186 DM Amstelveen, The Netherlands

**EN 60950-1 (§ 1.7.2):** In order to prevent unnecessary energy consumption, disconnect the device when fully charged. Always use an easily accessible power-outlet for charging your device.

## Disposal of your old appliance



1. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
2. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
3. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

## Disposal of waste batteries/accumulators



1. This symbol may be combined with chemical symbols for mercury (Hg), cadmium (Cd) or lead (Pb) if the battery contains more than 0.0005% of mercury, 0.002% of cadmium or 0.004% of lead.
2. All batteries/accumulators should be disposed separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old batteries/accumulators will help to prevent potential negative consequences for the environment, animal and human health.
4. For more detailed information about disposal of your old batteries/accumulators, please contact your city office, waste disposal service or the shop where you purchased the product.

# 1.2 LIMITED WARRANTY STATEMENT

## 1. WHAT THIS WARRANTY COVERS :

LG offers you a limited warranty that the enclosed phone and its enclosed accessories will be free from defects in material and workmanship according to the following terms and conditions:

1. The limited warranty for the product extends the warranty period beginning on the date of purchase of the product.
2. The limited warranty applies for 2 years from the original date of purchase and extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user. It shall neither exclude nor limit any mandatory statutory rights of the customer or any of the customer rights against the seller/dealer of the product.
3. This warranty is good only to the original purchaser during the warranty period, but limited to certain country if specified.
4. The external housing and cosmetics parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
5. Upon request from LG. or their designated service agent the consumer must provide information to reasonably prove the date of purchase.
6. During the warranty period LG or its authorised service agent will repair or replace at LG's sole discretion a defective product. A repaired or replaced product will not be given a prolonged or renewed warranty period.



## 2. WHAT THIS WARRANTY DOES NOT COVER :

1. Defects OR Damages resulting from use of the product in other than its normal and customary manner.
2. Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorised modifications, unauthorised connections, unauthorised repair, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.
3. Breakage or damage to antennas unless caused directly by defects in material or workmanship.
4. A warranty repair if the Customer Service Department at LG or other agreed service agent was not notified by the consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.
5. Products which have had the serial number or IMEI number removed or made illegible.
6. This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.
7. Damage resulting from use of non-LG approved accessories.
8. All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
9. Products operated outside published maximum ratings.
10. Products used or obtained in a rental program.
11. Consumables (such as fuses).

## 1.2 LIMITED WARRANTY STATEMENT

12. Suspected defects caused by a failure of the cellular network.

## 3. CONDITIONS :

No other express warranty is applicable to this product.

The DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HERIN.

LG ELECTRONICS INC. SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED MARKETABILITY APPLICABLE TO THIS PRODUCT.

Some do not allow the exclusive of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.

## 4. LG Service Web site

<http://www.lg.com/uk/support>