

# **OWNER'S MANUAL**

# LG Digital Signage

(MONITOR SIGNAGE)

Please read this manual carefully before operating your set and retain it for future reference.

86TN3F

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Warning: This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

# SAFETY PRECAUTION

Please read these safety precautions carefully before using the product.



#### WARNING

If you ignore the warning message, you may be seriously injured or there is a possibility of accident or death.



#### **!** CAUTION

If you ignore the caution message, you may be slightly injured or the product may be damaged.



#### WARNING

· Indoor Use Only.

# **Precautions In Installing the Product**



#### WARNING

- · Keep away from heat sources like electrical heaters.
  - Electrical shock, fire, malfunction, or deformation may occur.
- · Keep the packing anti-moisture material or vinyl packing out of the reach of children.
  - Anti-moisture material is harmful if swallowed. If swallowed by mistake, force the patient to vomit and visit the nearest hospital. Additionally, vinyl packing can cause suffocation. Keep it out of the reach of children.
- · Do not put heavy objects on the product or sit upon it.
  - If the product collapses or is dropped, you may be injured. Children must pay particular attention.
- · Do not leave the power or signal cable unattended on the pathway.
  - The passerby can trip or fall, which can cause electrical shock, fire, product breakdown, or injury.
- · Install the product in a neat and dry place.
  - Dust or moisture can cause electrical shock, fire or product damage.
- · If you can smell smoke or other odors or hear a strange sound unplug the power cord and contact the service center.
  - If you continue to use without taking proper measures, electrical shock or fire can occur.
- If you dropped the product or the case is broken, turn off the product and unplug the power cord.
  - If you continue to use without taking proper measures, electrical shock or fire can occur. Contact the service center.
- · Do not drop an object on or apply impact to the product. Do not throw any toys or objects on the product screen.
  - It can cause injury to human, problem to product and damage the display.

- Do not let the product fall or drop when connecting it with an external device.
  - This may cause injury and/or damage to the product.
- When connecting it to a game device, keep a distance of four times the diagonal measurement of the screen from the
  device.
  - If the product falls because of the short cable, this may cause injury and/or damage to the product.
- Leaving a fixed image on the screen for a long time may cause damage to the screen and cause image burn-in. To use
  the product for a long period of time, use a screen saver on the PC or utilize the residual image prevention function
  on the product, and when the product is not used, turn off the power. Burn-in and related problems are not covered
  by the warranty on this product.
- · Do not install this product on a wall where there is high risk of exposure to oil fumes or mist.
  - This may damage product and cause it to fall.

# **!** CAUTION

- Make sure the product ventilation holes are not blocked. Install the product in a suitably wide place (more than 100 mm from the wall).
- If you install the product too close to the wall, it may be deformed or fire can break out due to internal heat.
- Do not block the ventilation hole of the product by a tablecloth or curtain.
- The product can be deformed or fire can break out due to overheating inside the product.
- Install the product on a flat and stable place that has no risk of dropping the product.
  - If the product is dropped, you may be injured or the product may be broken.
- · Install the product where no EMI occurs.
- · Keep the product away from direct sunlight.
  - The product can be damaged.
- If you install the product in a place that does not meet the recommended conditions, this may cause serious damage
  to the product's picture quality, life cycle, and appearance. Please check with LG or a qualified installer before
  installing. This caution applies to a place where there is an abundance of fine dust or oil mist, chemical substances are
  used, the temperature is very high or low, the humidity is very high, or the product is likely to remain turned on for a
  long period of time (airport and train station). failure to do so will invalidate the warranty.
- Do not install the product in an area with poor ventilation (e.g. on a bookshelf, in a closet) or outside and avoid placing
  on cushions or carpets.
- In addition, do not install it where there are heating objects such as lighting equipment.

# Precautions to the AC Adapter and Electrical Power

# **WARNING**

- If water or any foreign substance goes inside the product (TV, monitor, power cord, or AC adapter), disconnect the
  power cord immediately and contact the service center.
  - Otherwise, this may cause a fire or electric shock due to damage to the product.
- Do not touch the power plug or AC adapter with wet hands. If the pins of the plug are wet or dusty, wipe and dry them before use.
  - Otherwise, this may cause a fire or electric shock.
- · Make sure to completely insert the power cord into the AC adapter.
  - If loosely connected, the poor connection may cause a fire or electric shock.
- Be sure to use power cords and AC adapters provided or approved by LG Electronics, Inc.
  - The use of non-approved products may cause a fire or electric shock.
- · When unplugging the power cord, always pull it by the plug. Do not bend the power cord with excessive force.
  - The power line can be damaged, which may cause electric shock or fire.
- Be careful not to step or place heavy objects (electronic appliances, clothing, etc.) on the power cord or AC adapter. Be careful not to damage the power cord or AC adapter with sharp objects.
  - Damaged power cords may cause a fire or electric shock.
- · Never disassemble, repair or modify the power cord or AC adapter.
  - This may cause a fire or electric shock.
- · Make sure to connect the power cable to the grounded current.
  - You may be electrocuted or injured.
- Use the rated voltage only.
  - The product can be damaged, or you may be electrocuted.
- In the presence of thunder and lightning, never touch the power cord and signal cable because it can be very dangerous.
  - It can cause electric shock.
- Do not connect several extension cords, electrical appliances, or electrical heaters to a single outlet. Use a power strip
  with a grounding terminal designed for exclusive use with the computer.
  - A fire can break out due to overheating.

- Do not touch the power plug with wet hands. Additionally, if the cord pin is wet or covered with dust, dry the power plug completely or wipe dust off.
  - You may be electrocuted due to excess moisture.
- If you don't intend to use the product for a long time, unplug the power cable from the product.
  - Covering dust can cause a fire, or insulation deterioration can cause electric leakage, electric shock or fire.
- · Fix the power cable completely.
  - If the power cable is not fixed completely, a fire can break out.
- Do not insert a conductor (like a metal chopstick) into one end of the power cable while the other end is connected
  to the input terminal on the wall. Additionally, do not touch the power cable right after plugging into the wall input
  terminal.
  - You may be electrocuted.
- · The appliance coupler is used as the disconnect device.
- Please make sure the device is installed near the wall outlet to which it is connected and that the outlet is easily
  accessible.
- As long as this unit is connected to the AC wall outlet, it is not disconnected from the AC power source even if the
  unit is turned off.



#### **CAUTION**

- · Be sure to keep the outlet, AC adapter, and pins of the power plug clean from dust and etc.
  - This may cause a fire.
- · Do not unplug the power cord while the product is in use.
  - Electrical shock can damage the product.
- Use only the power cord supplied with the unit. If you use another power cord, make sure that it is certified by the
  applicable national standards when not provided by the supplier. If the power cable is faulty in any way, please contact
  the manufacturer or the nearest authorized repair service provider for a replacement.

# **Precautions In Moving the Product**



#### WARNING

- Make sure to turn off the product.
  - You may be electrocuted or the product can be damaged.
- · Make sure to remove all cables before moving the product.
  - You may be electrocuted or the product can be damaged.
- · Make sure the panel faces forward and hold it with both hands to move. If you drop the product, the damaged product can cause electric shock or fire. Contact an authorized the service center for repair.
- Make sure the product is turned off, unplugged, and all cables have been removed. It may take 2 or more people to carry larger apparatus. Do not press against or put stress on the front panel of the apparatus.



#### **!** CAUTION

- · Do not shock the product when moving it.
- You may be electrocuted or the product can be damaged.
- Do not dispose the product-packing box. Use it when you move.

# **Precautions In Using the Product**

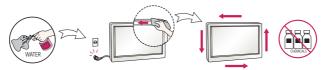


#### WARNING

- · Do not disassemble, repair or modify the product at your own discretion.
  - Fire or electric shock accident can occur.
  - Contact the service center for check, calibration or repair.
- · When the display is to be left unattended for an extended period of time, unplug it from the wall outlet.
- · Keep the product away from water.
  - Fire or electric shock accident can occur.
- Do not shock or scratch the front and sides of the screen with metallic objects.
  - Otherwise, it may cause damage to the screen.
- · Avoid high temperatures and humidity.

# **!** CAUTION

- Do not put or store inflammable substances near the product.
- There is a danger of explosion or fire due to careless handling of the inflammable substances.
- When cleaning the product, unplug the power cord and scrub gently with a soft cloth to prevent scratching. Do not
  clean with a wet cloth or spray water or other liquids directly onto the product. An electric shock may occur. (Do not
  use chemicals such as benzene, paint thinners, or alcohol.)
- Take a rest from time to time to protect your vision.
- · Keep the product clean at all times.
- Take a comfortable and natural position when working with a product to relax the muscles.
- · Take a regular break when working with a product for a long time.
- · Do not press strongly upon the panel with a hand or sharp object such as nail, pencil, or pen, or make a scratch on it.
- Keep the proper distance from the product.
  - Your vision may be impaired if you look at the product too closely.
- Set the appropriate resolution and clock by referring to the User's Guide.
  - Your vision can be impaired.
- · Use authorized detergent only when cleaning the product. (Do not use benzene, thinner, or alcohol.)
  - Product can be deformed.
- Do not expose to dripping or splashing and do not place objects filled with liquids, such as vases, cups, etc. on or over the apparatus (e.g. on shelves above the unit).
- Batteries should not be exposed to excessive heat. For example, keep away from direct sunlight, open fireplace, and electric heaters.
- Do NOT place non-rechargeable batteries in charging device.
- Using headsets (earphones) for a long time or listening loudly can cause damage to your hearing.
- Spray water onto a soft cloth 2 to 4 times, and use it to clean the front frame; wipe in one direction only. Too much moisture may cause staining.



- · Do not use products using high voltage around the Monitor. (e.g., a bug zapper)
  - Monitor may have malfunction as its electrical shock.

# Mounting on a Wall

Do NOT install this product by yourself as you may injure yourself or cause damage to product. Please contact service
personnel authorised by manufacturer.

# ASSEMBLY AND PREPARATION

#### **!** CAUTION

- · Always use genuine components to ensure safety and product performance.
- · The product warranty will not cover damage or injury caused by the use of counterfeit components.

# NOTE

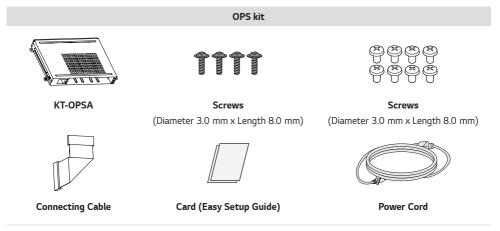
- The accessories provided with your product may vary depending on the model or region.
- · Product specifications or contents in this manual may be changed without prior notice due to upgrade of product functions.
- · SuperSign Software & Manual
  - Downloading from the LG Electronics website.
  - Visit the LG Electronics website (http://partner.lge.com) and download the latest software for your model.
- The warranty will not cover any damage caused by using the product in an excessively dusty environment.

#### How to use the ferrite core

- 1 Use the ferrite core to reduce the electromagnetic interference in the power cable. Wind the power cable on the ferrite core once.
- 2 Place the ferrite core close to the monitor.

# **Optional Accessories**

Without prior notice, optional accessories are subject to change to improve the performance of the product, and new accessories may be added. The illustrations in this manual may differ from the actual product and accessories.





- Optional accessories are available for some models. If necessary, please purchase them separately.
- · Before you attach the OPS kit, connect the cable to the port.

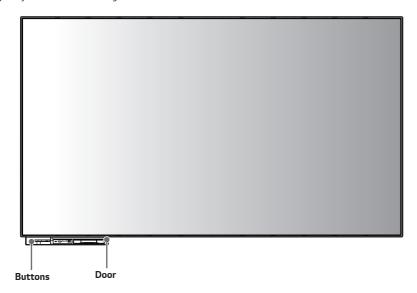


#### **CAUTION**

· Before attaching/removing a KT-OPSA to/from a monitor, make sure that you unplug the power cords connected to the monitor and the KT-OPSA from their power outlets.

# **Parts and Buttons**

The image may be different according to the model.



#### **Buttons**

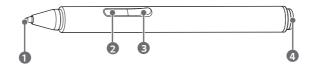
Ф	Turns the power on or off.
மி	Activates the Launcher

#### Door

Open the door part to use the front input terminal and put the active pen inside.

# **Using Active Pen**

#### Name of Each Part



1 Pen tip	
2 Button 1	The behaviour depends on the operating system and program settings.
3 Button 2	The behaviour depends on the operating system and program settings.
4 Pen cap	

#### How to Use

The active pen basically has the same functions as a mouse and their functions may change depending on the program used.



- The active pen requires some pressure to work.
- The active pen automatically enters the sleep mode if the pen is not used for more than 10 minutes or the pen tip is pressed for more than 4 minutes.
- To leave sleep mode, simply touch the screen with the active pen.

1 Click: Touch a screen with the active pen once to use it as a left mouse click.



2 Double Click: Touch a screen with the active pen twice to use it as a double click.

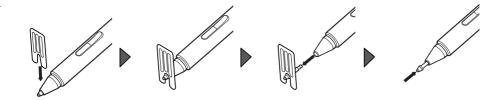


3 Drag: Move the active pen while pressing the screen with it to use it as a mouse drag function.



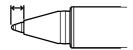
#### Precaution When Using the Active Pen (Replacement of Tip)

When the tip of the active pen is worn as shown in the figure, replace the tip using a tip-remover provided as an accessory.





Before the tip is worn out and becomes less than about 1 mm, replace the tip with a new one.
 (If the tip is too short, it might not be replaceable with the tip-remover and the active pen may malfunction.)
 Tip Length



#### Inserting and Replacing Batteries

1.5 V batteries of an AAA size is provided with the product. Insert the batteries before using the pen as follows.



- If the battery level is low, the pen operation may be interrupted or the pen may not be recognized.
- If the batteries have not been replaced for a long time, replace the batteries before using the pen.

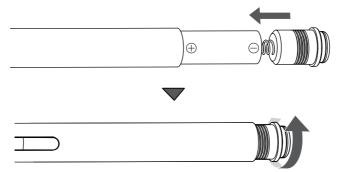
## **CAUTION**

- If a battery of incorrect specifications or a rechargeable battery is used, the normal operation is not guaranteed.
- If the pen is not used for a long period of time, store the pen after removing the batteries. Otherwise, the battery liquid may leak and cause a failure.
- · If excessive force is applied when inserting the batteries, the pen may get damaged.
- If the pen is stored or moved with the pen tip pressed, it may cause the batteries to discharge quickly.
- If you apply excessive shock to the active pen or drop it, it may cause a failure.

1 Hold the pen cap and turn it in the direction of the arrow to disassemble it.

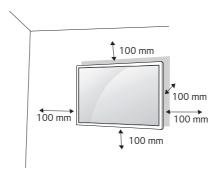


2 After inserting batteries in the correct direction, close the pen cap by turning it in the direction of the arrow. When replacing batteries, remove the existing batteries and do the same as above.



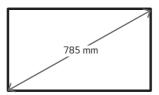
# Installing on a Wall

For proper ventilation, allow a clearance of 100 mm on each side and from the wall. Detailed installation instructions are available from your dealer, see the optional Tilt Wall Mounting Bracket Installation and Setup Guide.



To install your monitor on a wall, attach a wall mounting bracket (optional part) to the back of the monitor. Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

- 1 Use only screws and wall mounting brackets that conform to VESA standards.
- 2 Screws which are longer than standard length may damage the inside of the monitor.
- 3 A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents related to the use of non-standard screws.
- 4 Please use VESA standard as below.
- 785 mm and above
  - \* Fixing screws: Diameter 8.0 mm x Pitch 1.25 mm x Length 14 mm



# **!** CAUTION

- Disconnect the power cord before moving or installing the monitor to avoid risk of electric shock.
- · If you install the monitor on a ceiling or slanted wall, it may fall and result in injury. Use an authorized LG wall mount and contact your local dealer or qualified personnel to assist with the installation.
- Do not over tighten the screws as this may damage the monitor and void your warranty.
- · Use only screws and wall mounting brackets that meet the VESA standard. Any damage or injuries caused by misuse or use of improper accessories are not covered by the warranty.

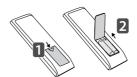


### NOTE

- The wall mount kit includes the installation guide and all necessary parts.
- · The wall mounting bracket is optional. You can obtain additional accessories from your local dealer.
- · The length of screws required may differ depending on the wall mount. Be sure to use the correct length.
- · For more information, please refer to the guide provided with the wall mount.

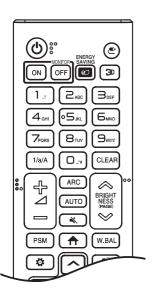
# REMOTE CONTROL

The descriptions in this manual are based on the buttons on the remote control. Please read this manual carefully to use the monitor correctly. To install batteries, open the battery cover, place batteries (1.5 V AAA) matching ① and ② terminals to the labels inside the compartment, and close the battery cover. To remove the batteries, perform the installation actions in reverse. The illustrations may differ from the actual accessories.



# **CAUTION**

- · Do not mix old and new batteries, as this may damage the remote control.
- Be sure to point the remote control toward the remote control sensor on the monitor.
- · Some features of the remote control may not be supported in certain models.



(1) (POWER) Turns the monitor on or off.

**MONITOR ON** Turns the monitor on.

MONITOR OFF Turns the monitor off.

ENERGY  $\infty$  Adjusts the brightness of the picture to reduce energy consumption.

(INPUT) Selects the input mode.

30 Used for viewing 3D videos.

1/a/A Toggles between numerical and alphabetical.

**Number and Alphabet buttons** Enters numerical or alphabetical characters depending upon the setting.

CLEAR Deletes the entered numerical or alphabetical character.

Volume Up/Down Button Adjusts the volume.

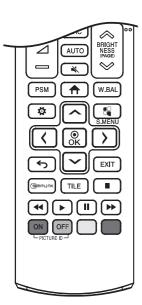
ARC Selects the Aspect Ratio mode.

AUTO Automatically adjusts picture position and minimizes image instability (available for RGB input only).

(MUTE) Mutes all sounds.

BRIGHT Adjusts the brightness of the display.

PAGE function is not supported in this model.



**PSM** Selects the Picture Mode.

★ (HOME) Activates the Launcher.

W.BAL Enters the White Balance menu.

 $\ensuremath{\mbox{\sc GETTINGS)}}$  Accesses the main menus or saves your input and exit menus.

S.MENU SuperSign menu key.

Navigation Buttons Scrolls through menus or options.

Selects menus or options and confirms your input.

**(BACK)** Allows you to move back one step in the user interaction function. **EXIT** Quit all OSD tasks and applications.

(SIMPLINK Allows you to control various multimedia devices to enjoy multimedia simply by using the remote control through the SimpLink menu. TILE Selects the TILE Mode.

PICTURE ID ON / OFF When the Picture ID number matches the Set ID number, you can control whichever monitor you want in multi-display format.

USB Menu Control Buttons Controls media playback.

# **MAKING CONNECTIONS**

You can connect various external devices to your monitor. Change the input mode and select the external device you want to connect. For more information about external device connections, see the user manual provided with each device.

# Connecting to a PC

Some of the cables are not provided. This monitor supports the Plug and Play\* feature.

\* Plug and Play: a feature that enables a PC to recognize devices attached by the user without device configuration or user intervention when powering up.

#### **External Device Connection**

Some of the cables are not provided. Connect a HD receiver, DVD, or VCR player to the monitor and select an appropriate input mode.

For the best picture and sound quality, connecting external devices to your monitor using HDMI cables is recommended.

## **NOTE**

- · For the best image quality, using the monitor with HDMI connection is recommended.
- To comply with the specifications of the product, use a shielded interface cable with ferrite core, such as a DVI-D/ HDMI cable.
- If you turn the monitor on when the set is cold, the screen may flicker. This is normal.
- · Sometimes red, green, or blue spots may appear on the screen. This is normal.
- Use a High Speed HDMI<sup>®</sup>/™ cable (shorter than 3 meters).
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- · Recommended HDMI Cable Types
  - High Speed HDMI®/™ Cable
  - High Speed HDMI®/™ Cable with Ethernet
- If you cannot hear any sound in HDMI mode please check your PC settings. Some PCs require you to manually change the default audio output to HDMI.
- If you want to use HDMI-PC mode, you must set your PC/DTV to PC mode.
- · You may experience compatibility issues if you use HDMI-PC mode.
- · Make sure the power cable is disconnected.
- If you connect a gaming device to the monitor, use the cable provided with the gaming device.
- The USB-C port supports PD (power supply) and DP alternate mode (DP over USB-C).
- The USB-C functionalities may not work as intended depending on the specifications and environment of the connected device.
- DP output through USB-C supports display output only when used with a cable that supports DP alternate mode.
- USB-C port is not for the monitor power source but for a PC power source.
- The USB-C port doesn't support power-saving mode. If you want to enable power-saving mode, please use a different input port.
- The USB-C port doesn't support Power Delivery (PD) features when turned off.

# **CAUTION**

- · Connect the signal input cable and tighten it by turning the screws clockwise.
- Do not press the screen with your finger for a prolonged period as this may result in temporary distortion on the screen.
- Avoid displaying static images on the screen for a long period of time to prevent image retention. Use a screensaver
  if possible.
- · A wireless communication device near your monitor can affect the image.

# Using the Input List

↑ (HOME) →

• HDMI1  $\rightarrow$  HDMI2/OPS  $\rightarrow$  HDMI3/DVI  $\rightarrow$  DISPLAYPORT/USB-C

# **TROUBLESHOOTING**

- » Each model may have different points to check.
- » For information on your PC settings, refer to the Windows Help.

#### Issues Related to Use

- · The power won't turn on.
  - Check if the power cord is correctly plugged into the power outlet.
- The 'Unknown Product' message appears when the product is connected.
  - Check if the driver for the graphics card is installed.
  - Check if the Plug and Play function is supported by referring to the graphics card user manual.

#### Issues Related to Screen (Video)

- · A message saying 'No signal' or 'Invalid Format' appears.
  - The signal cable is not connected between the PC and the product, or the cable connection status is unstable. Check the signal cable.
  - Access the input menu to check the input signal.
  - The signal from the PC (Graphics card) is out of the vertical or horizontal frequency range of the product. Adjust the frequency range by referring to the Specifications in this manual.
- The position of the screen is incorrect.
  - Check if the graphics card resolution and frequency are supported by the product. If the frequency exceeds the supported range, use PC settings to set the resolution to the recommended value.
- · The screen is displayed abnormally.
  - Connect the signal cable that matches with the source input signal.
- · Images are flickering or fluttering on the screen.
  - If you turn the monitor on when it is cold, the screen may flicker. This is normal.
  - Make sure that the current resolution and frequency settings of the graphics card are supported by the monitor.

#### Issues Related to Screen (Colour)

- · Screen has poor colour resolution (16 colours).
- Use PC settings to set the colour to 24 bits (True Colour) or above.
- · Screen colour is unstable or mono-coloured.
  - Check the connection status of the signal cable. Or, re-insert the PC graphics card.
- I see dark or bright spots on the screen.
  - Some pixels (red, green, blue, black) are visible on the screen due to the unique characteristics of the display panel.
     This is not a malfunction of the product.

#### Issues Related to Sound

- · The audio doesn't work.
  - See if the audio cable is connected properly.
  - Adjust the volume of the product or external device.
  - See if the sound is set properly.
- · Sound is too dull.
  - Select the appropriate equalizer sound.
- · Sound is too low.
  - Adjust the volume of the external device.
- · For some models, you will need to purchase external speakers separately since they do not have speakers built-in.

#### Other Issues

- · The power suddenly turned off.
- Check if the 'Power Off Time' is set.
- Power interrupted. See if the product power cord is connected properly.
- Check the power control settings.

#### I have a problem with touch response.

- · Touch does not respond.
  - This may occur when the USB cable between PC and product is not connected. Remove the USB cable and connect it again in 10 seconds.
  - Make sure that your PC's power cord is firmly plugged into a power outlet and restart your PC.
  - Touch may not respond when the system is down due to the unstable network. Reconnect the LAN cable or restart your PC.
  - If your PC and product are not connected using a signal cable, touch does not respond. Check the signal cable connection.
  - Touch may not respond when the product is powered off. Check the product power.
  - If you do not use a grounded outlet, it may cause a break or touch error. Always connect the power cord to a grounded outlet.
  - Check if the screen is currently on.
  - A break or touch error may occur as below case.

If touching the screen only with nail or fingertip

If holding the tip of the touch pen or near the tip of the touch pen

If using the touch pen while pressing it with strong force on the screen

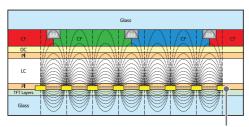
- Touch pen will stop working when its battery is drained. In this case, please replace the battery.
- If the vertical frequency for screen resolution is not 60 Hz, the touch may not work properly.
- · The location of a touch does not correspond to the touch coordinates.
  - This may occur when the touch screen is not calibrated properly. Change your tablet PC settings.
- · A touch is applied to a monitor other than the one I intended.
  - This may occur if the monitor is not set as the default monitor when you are using multiple monitors. Set the monitor as the default monitor.
  - This may occur when the touch screen is not calibrated properly. Change your tablet PC settings.
- Multi-touch does not respond.
  - The content played (e.g. Flash Player, Paint, etc.) may not support Multi-touch points. Make sure that you use a content that supports Multi-touch point.
  - Remove the USB cable and connect it again in 10 seconds.
  - Run the content (e.g. Flash Player, Paint, etc.) again.
  - Restart your PC.
  - On the edge of the touch screen, multi-touch may work unstably.
  - If the gap between two touch points is 20 mm or less, the touch error may occur.

#### Image sticking

- · After-image appears when the product is turned off.
- If you use a fixed image for a long time, the pixels may be damaged. Use the screen-saver function.
- When a dark image is displayed on the screen after an image with high contrast (black and white or gray), this may cause image sticking. This is normal for display products.
- When the LCD panel displays a static image for an extended period of time, it can cause a voltage difference between
  the electrodes that operate the liquid crystals. When the voltage difference between the electrodes builds up over
  time, liquid crystals have a tendency to remain aligned in one direction. During this process, a previously displayed
  image remains visible. This phenomenon is referred to as image sticking.
- Image sticking does not occur when using constantly changing images but may occur when using a fixed image for an
  extended period of time. Therefore, it is recommended that you use the instructions below to decrease the likelihood
  of image sticking occurring when using a fixed image. It is recommended that you change the screen at least once
  every 12 hours at the very minimum; if done more frequently, the prevention of image sticking is more effective.
- · Recommended operating conditions
- 1 Change the background and the character colours using the same time interval.



- When changing colours, using complementary colours helps to prevent image sticking.



ITO or MoTi Pixel Layer

2 Change the image using the same time interval.





Make sure that the characters or images before changing the image remain in the same location after changing the image.

# **PRODUCT SPECIFICATIONS**

The product specifications below may be changed without prior notice due to upgrade of product functions.

<sup>&</sup>quot;  $\sim$  " refers to alternating current (AC), and "  $\overline{---}$  " refers to direct current (DC).

	3 , , ,	, ,	
LCD screen	Screen type	Thin Film Transistor (TFT)	
		Liquid Crystal Display (LCD) Screen	
Video signal	Maximum resolution	3840 x 2160 @ 60 Hz	
		3840 x 2160 @ 30 Hz (HDMI 3)	
		1920 x 1080 @ 60 Hz (DVI-D)	
		- This may not be supported on some OS or graphic card types.	
	Recommended	3840 x 2160 @ 60 Hz	
	resolution	3840 x 2160 @ 30 Hz (HDMI 3)	
		1920 x 1080 @ 60 Hz (DVI-D)	
		- This may not be supported on some OS or graphic card types.	
	Horizontal frequency	30 kHz ~ 83 kHz	
	Vertical frequency	59.6 Hz ~ 60.4 Hz	
	Synchronization	Digital	
Input / Output ports	HDMI IN 1, HDMI IN 2, HDMI IN 3, DP IN, DVI-D IN, LAN, AUDIO IN/OUT, RS-232C IN/OUT, TOUCH USB, USB Type-C, USB 2.0 IN, OPS,		
	IR & Brightness Sensor (Built-In), Proximity Sensor (Built-In)		
Embedded battery		Applied	
Environmental Operating Temperature		0 °C to 40 °C	
Conditions	Operating Humidity	10 % to 80 %	
	Storage Temperature	-20 °C to 60 °C	
	Storage Humidity	5 % to 85 %	
Audio	Input Sensitivity	0.7 Vrms	

#### \* Touch Screen

OS (Operating	Windows 8.x / 10	20 Points (Max)
System)	webOS	10 Points (Max)
	Space between touches: at least 20 mm or more	

#### \* Applicable only for models that support the speakers

Audio	RMS Audio Output	10 W + 10 W (R + L)
	Input Sensitivity	0.7 Vrms
	Speaker Impedance	6 Ω

		86TN3F
LCD Panel	Pixel Pitch	0.4935 mm (H) x 0.4935 mm (V)
Power	Rated Voltage	AC 100-240 V~ 50/60 Hz 4.4 A
	Power Consumption	On Mode: 360 W (Typ.)
		Sleep Mode: ≤ 0.5 W
		Standby Mode: ≤ 0.5 W
Dimensions (Width x	1952.6 mm x 1164.1 mm x 86.4 mm / 66.7 kg	
Height x Depth) /		
Weight		

- The USB-C port doesn't support power-saving mode. If you want to enable power-saving mode, please use a different input port.
- The USB-C port doesn't support Power Delivery (PD) features when turned off.

Wireless module (LGSBWAC72) Specifications				
Wireless LAN (IEEE 802.11a/b/g/n/ac)				
Frequency range (MHz) Output power (Max.) (dBm)				
2400 to 2483.5	14			
5150 to 5725	16.5			
5725 to 5850 (Not for EU) 11.5				
Bluetooth				
Frequency range (MHz) Output power (Max.) (dBm)				
2400 to 2483.5 8.5				

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.
- \* "IEEE 802.11ac" is not available in all countries.

(Only Nigeria)

<u>Connection and use of this communications</u> <u>equipment is permitted by the Nigerian</u> <u>Communications Commission</u>

Active Electrostatic Stylus Specifications					
Model Name KT-APW1					
Protocol Specifications					
Active mode AES 2.0 / 1.0 In-touch (AIT)					
Frequency	1,800.0 kHz ± 5%	111.1 kHz			

#### (Only HongKong)

Wireless module (LGSBWAC72) Specifications				
Wireless LAN (IEEE 802.11a/b/g/n/ac)				
Frequency range (MHz) Output power (Max.) (dBm)				
2400 to 2483.5	14			
5150 to 5350	16.5			
5725 to 5850 11.5				
Bluetooth				
Frequency range (MHz) Output power (Max.) (dBm)				
2400 to 2483.5 8.5				

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

#### HDMI/ DVI-D/ OPS/ DisplayPort/ USB-C (PC) Support Mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
800 x 600	37.879	60.317	
1024 x 768	48.363	60.0	
1280 x 720	44.772	59.855	
1366 x 768	47.7	60	DVI-D Only
1280 x 1024	63.981	60.02	
1680 x 1050	65.290	59.954	
1920 x 1080	67.5	60	
3840 x 2160	67.5	30	HDMI, DisplayPort, OPS, USB-C
3840 x 2160	135	60	HDMI1, HDMI2, DisplayPort, OPS, USB-C

### HDMI/ OPS/ DisplayPort/ USB-C (DTV) Support Mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
480/60p	31.5	60	
576/50p	31.25	50	
720/50p	37.5	50	
720/60p	45	60	
1080/50i	28.1	50	
1080/60i	33.75	60	
1080/50p	56.25	50	
1080/60p	67.432	59.94	
1080/60p	67.5	60	
2160/30p	67.5	30	HDMI, DisplayPort, OPS, USB-C
2160/50p	112.5	50	HDMI1, HDMI2, DisplayPort, OPS, USB-C
2160/60p	135	60	HDMI1, HDMI2, DisplayPort, OPS, USB-C

### Multi-screen (PC) Support mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
1280 x 720	44.772	59.855	
1920 x 1080	67.5	60	
3840 x 2160	67.5	30	HDMI, DisplayPort, OPS PIP (Main), USB-C

### Multi-screen (DTV) Support Mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
720/50p	37.5	50	
720/60p	45	60	
1080/50p	56.25	50	
1080/60p	67.5	60	
2160/30p	67.5	30	HDMI, DisplayPort, OPS PIP (Main), USB-C

# NOTE

- Resolutions available for the Input Label option in HDMI/ DVI-D/ DisplayPort/ OPS input modes.
  - PC resolutions: 1280 x 720/ 60 Hz, 1920 x 1080/ 60 Hz, 3840 x 2160/ 60Hz.
  - DTV resolutions: 480p, 720p, 1080p and 2160p
- Vertical frequency: The product display functions by the screen image changing dozens of times every second like a fluorescent lamp. The vertical frequency or refresh rate is the number of image displays per second. The unit is Hz.
- Horizontal frequency: The horizontal interval is the time taken to display one horizontal line. When 1 is divided by the horizontal interval, the number of horizontal lines displayed every second can be tabulated as the horizontal frequency. The unit is kHz.
- If the vertical frequency for screen resolution is not 60 Hz, the touch may not work properly.

# **LICENSES**

Supported licenses may differ by model. For more information of the licenses, visit www.lq.com.



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The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

MODEL			
SERIAL N	VIO.		

Temporary noise is normal when powering ON or OFF this device.