

look at this second

what you can do on your LG-P350,
once it's up and running



- 1 getting to know your LG-P350
- 2 Orange applications and services
- 3 troubleshooting

loads of great features on your new phone

You're probably dying to get started so we're going to be quick... There are some great things we've added to your **LG-P350** – stuff like shortcuts, apps and other services we think you'll love. It won't take a sec to flick through...

Or, if you've got a little longer, enjoy the interactive multimedia experience we've put together which shows these Orange apps and services in action, visit www.orange.co.uk/simulators.

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Orange Maps

Your personal navigation system and so much more. With Orange Maps you get:

- turn by turn GPS guidance with 3D maps and voice instructions
- pedestrian optimised navigation
- full postcode search
- full local search capabilities including millions of points of interest (restaurants, bars, hotels etc)
- fast and accurate results from misspelt or partial input
- call points of interest direct
- send locations using text messages

note...

also available to business customers.


did you know...

Orange Maps Professional also includes real time traffic updates and speed camera alerts.





finding a route

- 1  Open Orange Maps by selecting from the main menu.
- 2 Choose **Where to** and find your destination. Or, choose **Map me** for a local area map if you're 'temporarily misplaced'.
- 3 Choose your destination from the list available then choose **Drive** or **Walk** to see a suitable route, or **Map** to guide you on your more extreme parkour route.

can I continue to make and receive calls while using Orange Maps?

Yes, just press the green key to answer a call. To make a call, press Menu to minimise Orange Maps.

how much does it cost?

Don't worry, great service doesn't mean great cost. Please check www.orange.co.uk/orangemaps for pricing information.



getting to know your LG-P350

1

transfer your numbers

it's quick and easy to transfer your numbers. Simply:

- save all your contacts to your old phone's memory
- insert the new SIM Card into your old phone and copy or move the contacts to it
- then insert the new SIM Card (with all your contacts) into your new phone.

Don't worry you won't lose your existing phone number by using the new SIM Card. You can even store up to 200 phone numbers*.

to transfer contacts from SIM to phone:

- 1 Open Address book from the Homescreen then select Menu key.
- 2 Choose More.
- 3 Choose Import/Export.
- 4 Choose Import from SIM card then select Menu key and Select all to Copy all.

did you know...

you can choose which contact information is shown in your Address Book list. Simply select Phone or SIM to see those contacts in your Address Book list.

* Dependent on SIM

your LG-P350 keep your existing contacts

on the outside



your LG-P350 don't forget, we've customised more than just the buttons

shortcuts on your Homescreen

We have customised a number of shortcuts on your Homescreen so you can access them quickly on your phone. On your **LG-P350** you can access applications and services.

All it takes is a simple navigation through the icons to open your favourite feature. For more information on these applications and services just read on.

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Applications

Address Book

Messaging

Dial Pad

your Homescreen

We have built the Orange Homescreen inside your phone so that you can quickly link to the services you use the most. You can also see at a glance your missed calls or new messages.



quick access

The Homescreen takes you straight to the services you need and love, in as few as two key presses. Whether you want to take a photo, send an email, play a music track or search the internet, the Orange Homescreen makes it easier.

all the options

Each time you select one of the icons, you're presented with a list of options that gives you even more choice. So, for example, when you want to browse Orange World, you can choose to go to the homepage or direct to some of the best parts of the site.

get an overview

Another great feature of the Homescreen is that you can see at a single glance whether you've missed any calls, received any messages or have any live appointments. To get more details, all you need to do is scroll to the relevant icon and click.

come back soon

Whenever you finish using a feature on your phone, you'll be returned to the Homescreen. It will soon become a familiar starting point for exploring the great services that Orange has to offer.

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explore the menus

Here are some of the icons you might see...



Orange World

Check the latest news and sport or access the mobile internet.



Media Album

View and organise all your photos, images, sounds and music.



Games

Time to play: Have fun playing with the best games for your mobile.



Camera

Open your viewfinder to take photos or record videos.



Messaging

Stay in touch using messaging and email.



Camera picture

Easy access to all your pictures.



Alarms

Get organised using alarms and reminders.



Address Book

View and manage your contacts.



Media player

Play music and watch videos on your phone.



Calendar

Stay in control using the calendar.



Settings

Change your phone to suit your use.



Search

Fast access to the internet and all your favourite sites.


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make a call

to call a contact:

- 1 From the Homescreen, tap .
- 2 Select the contact.
- 3 Select the desired phone number of the contact.

To change the volume during a call use the volume key on the right side of your phone.

did you know...

we have over 13 thousand sites across the UK making sure you can make a call just about anywhere you go.

remember...

when calling the UK from abroad to replace the first 0 of the phone number by +44.

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

send a text message

Text messages are a quick and easy way to keep in touch when you're on the move. Whether you need to send important news, a time to meet, or make someone smile, texts are a great way to communicate. Using predictive text (T9) means the phone will predict the word as you enter it, so you only need to select each character once.

to write a text message;

- 1 Open the main menu and choose Messaging . Select New message.
- 2 A new SMS will open, where you can enter your new message. Select contact to send a message. Using predictive text (T9) is the quickest way – touch . This means that your phone predicts the word as you enter it, so you need only select each character and you will be presented with options to complete the word.

Select:

-  to toggle between upper case, lower case and initial caps
-  to insert a symbol
-  to insert a carriage return
-  to delete a character.





- 3 Select Send.

take a photo or shoot a video



Wherever you have your phone, you can now keep the moment fresh. Your phone's camera can take photos and shoot videos, recording personal moments that you can carry with you forever. You can save, send or delete these pictures or videos using your phone.

to take a picture or record video

- 1 From Homescreen, press  to activate the camera.
- 2 Slide the switch between camera and video mode
- 3 Camera: Press  to take a picture.
Video: Touch  to start recording. To stop recording, press  again.

Your pictures and video clips are automatically saved in Media Album > Camera album.

did you know...

as well as recording video, you can also download your favourite clips from Orange World to watch whenever you want. Just open Orange World and follow the links to the video library.

Orange Answer Phone

Your phone comes with Answer Phone as standard, so you don't need to do anything to activate it. To listen to your Answer Phone messages, simply select and hold 1. Listen to the simple steps to save, listen to or delete messages.

When you dial Answer Phone for the first time, you'll be guided through a simple tutorial which will prompt you to set up a personal greeting. If you set up a personal greeting, people are far more likely to leave you messages. You can change your greeting at any time by calling Answer Phone and selecting option 2 for Greetings.

You should also set up an Answer Phone PIN number for added security and so that you can access your messages

from another phone or from abroad. Call Answer Phone and select option 3 for Settings and Features, then select option 3 to set up your PIN.

To listen to your messages from any other phone or while abroad call +447973 100 123 and enter your Orange number and PIN then follow the simple instructions to listen to your messages. If you're calling from another Orange phone, call Answer Phone as normal then select * to access your own messages.

did you know...

You can return calls simply by selecting # while listening to a message - you don't even need to know the caller's number. You can also set up a temporary greeting to let callers know when you're away on business or holiday.

learn more...

to find out more, including any charges, go to www.orange.co.uk

travelling abroad

pay monthly

Before you go away you'll need to check that you have roaming activated. To do this call **150** from your Orange phone or **07973 100 150** from any other phone. Select the option for 'using your phone abroad' and listen to confirm if roaming is applied.

If you are a small business call **345**, if Corporate call **158** and...

- 1 Check roaming is applied - if not, request to speak to a customer service representative to have it applied.
- 2 Set up a pin number on your Orange answer phone - call your answer phone and listen to the options for personal settings and select 'set up a pin'. This allows you to access your answer phone when abroad.

when you go abroad you may need to select a partner network to use

- 1 Open the main menu and choose Settings.
- 2 Scroll to Wireless & networks.
- 3 Scroll to Mobile networks.
- 4 Scroll to Network operators and Search networks.
- 5 Your phone will scan for networks and list the results.
- 6 Highlight the network you want to use and press Select to choose.

pay as you go

Running out of credit whilst you're away needn't be a disaster:

- use your nominated credit or debit card and call **450** from your Orange phone
- top-up using a Swipe Card in Ireland, Spain, Portugal, Greece or Italy
- use vouchers bought in the UK and call **450** for free from your Orange phone.

Orange applications and services

2

make a free internet search

Orange's mobile search gets you to what you want faster, whether you're looking for a game, music track or tone, video or image, news or sports report, a location on a map, your favourite internet sites or some vital info on a specific web page.




1

all search result pages are:

- free from data charges when used in the UK
- tailor-made for your handset, to give you the best experience
- optimised to let you choose results from both mobile and desktop sites.

2

to make a search for free, either:

- click on web search  on your Homescreen

or

- text your search request to 275 to receive a link back to your results.

3

note...

also available to business customers.

Clicking on search results and browsing pages may incur standard data charges unless you have an inclusive data bundle. To check costs please go to:

<http://orangeworld.co.uk/p/youraccount/home/>

your LG-P350 make a free internet search

Orange World

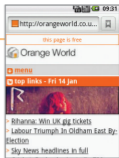
Orange World is your gateway to the mobile internet. It's got a great range of services – all specially designed for your mobile phone.

Highlights include the latest news, sport scores, match reports and headlines and entertainment, including games, mobile TV, film details, trailers and 2-for-1 tickets via Orange Wednesdays. You can even stay in touch with your mates on Facebook, by email and on Orange Messenger.



Explore Orange World instantly, direct from your Homescreen.

It won't cost you anything to access the homepage and all the entertainment download areas are free to browse.



did you know you can...

- listen to a music track
- watch live TV or a video clip
- buy great games or rent for the day
- check live football scores
- see what's on at the cinema
- get directions and find local services
- access the weather forecast
- search the internet.

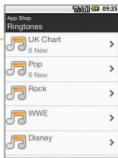
Whatever you're after, you'll be able to find it on Orange World.

how much does it cost?

to check costs please go to <http://orangeworld.co.uk/p/youraccount/home/>


Music Store

In the Orange Music Store, there are hundreds of thousands of full-length tracks, from current hits to classic favourites, available to download to your phone. You can even listen to a free preview before you buy*.



1 To start using the Music Store, select Orange World from the shortcuts on Homescreen and browse to Music Store. Here you can browse the tracks available or search for a particular track by selecting Menu and selecting Search Music Store. Once you have chosen a track, you will automatically be played a free 20-30 second preview. This may take a few moments to download. If you like what you hear, you can then select Menu and choose 'Buy' to download it from Orange World.

Once the track has downloaded, it will be stored in Sounds section of the Media Album on your phone.

2 To listen to your tracks, select  from the main menu and navigate to 'Music and tones.' You can also get direct access by selecting the music icon. Choose 'Tracks' to view all the tracks stored on your phone.

3

* When previewing and downloading you are using data and you will be charged according to the data tariff you are on. Check www.orange.co.uk/services for data charges.

send a photo or video message

Once you've taken your photo or shot your video, you can share it immediately with your friends using Orange Photo Messaging or save it to your phone for later use.

to send a photo or video message

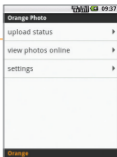
- 1 Open the main menu and choose Messaging. Select New message.
- 2 Add your recipients. Write your message as normal in the large text field at the bottom of the screen.
- 3 Press Menu key and choose Attach. Choose from Pictures or Videos.
- 4 Once you're happy with your message press Send.
- 5 Press Send.



did you know you can...

if the recipient doesn't have a photo or video phone, they receive a password-protected link that directs them to the Orange website where they can see your picture or watch your video.

uploading photos to Orange Photo



Orange Photos makes it easy for you to store, share and print the photos you take on your phone. With one click you can upload your photos to your free Orange online web album and have the peace of mind knowing your precious snaps and memories are safely stored alongside your other digital photos. You can easily share your photos with friends and family, or order prints for home delivery from your Orange online web album.

- **store:** gain peace of mind, save time, and make organising your photos quick and easy
- **print:** get 40 free prints onto a wide range of photo products
- **share:** easily share your photos with friends and family using our free online web album.

to store and share your photos:

- 1 Take your photo in the normal way.
- 2 From the drop down list choose Orange Photos.
- 3 Accept the terms and conditions.
- 4 Click on Upload or Manage.
- 6 Register and log into your web album at <http://photos.orange.co.uk>

personalise your phone

Choosing a ringtone and picture for your phone is a great way to make your phone truly individual and to ensure you stand out from the crowd. Your phone has ringtones and pictures stored on it for immediate use and you can also download more from Orange World.

change your ringtone

- 1 Select Menu, scroll to and select Settings.
- 2 Scroll to the Sounds & alerts settings menu.
- 3 Scroll down to Ringtone, Open then select Ringtones.
- 4 Scroll up and down to find a new ringtone.
- 5 Select new ringtone.

change the way your phone behaves

A profile is a phone setting that determines how your phone behaves when, for example, you set your phone to silent when you don't want to be disturbed. Once you have selected a suitable profile, you can customise it to behave in a certain way.

change your wallpaper and screensaver

Your phone comes with a number of pictures. You can also download additional images from Orange World.

- 1 Select Menu, scroll to Settings and then Select.
- 2 To change your wallpaper, scroll to Display, then Wallpaper and select Picture.

Tip: Try using the left soft key to select a new wallpaper quickly (on non-touchscreen phones).

To change your screensaver, scroll to Display, then select screensaver.

- 3 Browse your Pictures folder and select the image you want to use. If you have a touchscreen phone, you will be able to select a picture from your homescreen.

Facebook, Twitter, MySpace and Bebo on your phone

Social Life is an easy way for you to stay in touch with your social sites.

Here are a few things you can do:

Go online through Orange World.

Touch 'social network' link and open FaceBook, Twitter MySpace or Bebo, then sign in normally.



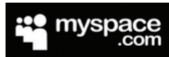
Upload your photos to Facebook by MMS. Visit www.facebook.com/mobile

and send photo messages to your personal upload email address. They'll appear automatically on your Facebook page.



Get Facebook updates by text.

Sign up for mobile texts at www.facebook.com/mobile to update your status, receive other people's updates, and get messages and wall posts instantly by text.



Directory Enquiries

calling Directory Enquiries from the UK

One quick call to **118 000** gives you the number you want, day or night. You can access all the UK listed residential and business fixed numbers.

You can:

- request up to three numbers per call, which will automatically be sent to your phone as a text message at no extra cost so you can save the numbers in your Address Book without worrying about writing them down
- get connected directly to the number requested
- receive any international number whilst in the UK by calling **118 880**.

send Directory Enquiries a text

You can also get numbers for the UK and for the following European countries by texting **118 000** if you don't want to call France, Germany, Ireland, Italy or Spain.

Just text the name and country or city of the business or service you want to **118 000**, and we'll text you back with a number. For example 'Hilton, Rome'.

note...

also available to business customers.

Orange Maps – your personal Sat Nav system


Turn-by-turn GPS navigation with 3D maps and voice instructions that announce street names. Orange Maps also includes real time traffic updates and speed camera alerts.

with Orange Maps you get:

- pedestrian optimised navigation for urban navigators
- full 7-digit post code search
- full local search capabilities
- fast and accurate search results even from misspelt or partial input.

You can also call points of interest directly from Orange Maps and send the location by text message to friends and colleagues.

how to access Orange Maps:

- 1 To start Orange Maps select  in the Main menu.
- 2 Read carefully and accept all prompts and safety messages to access the Orange Maps main menu.

note...

if this is a work phone, it's best to check with your IT team first, to make sure they're happy to pay the charges for Orange Maps.

See orange.co.uk/business/orangemaps for more information.

note...

also available to business customers.

Signal Boost on your LG-P350

The Signal Boost technology inside your **LG-P350** connects your phone to your wireless router improving the coverage you get at home or in your office. Signal Boost works with any wireless broadband service, including Orange Home Broadband. To get started, just follow the 2 simple steps below.

1 before you get started

Find the name of your WiFi network. The network name maybe one you gave it or the name provided by your broadband service, sometimes it is called SSID. It can usually be found on a sticker at the bottom of your router. If you do not have these contact your broadband service provider.

a note about charging

The Signal Boost service boosts the coverage you get at home (or business). If you make calls or send a text message you'll be charged as per your standard plan. When connected to Signal Boost internet browsing will use your Wi-Fi connection and will not be charged.

you will also need:

Your network security password, sometimes called the WEP or WPA key.

2 Look up the setup instructions for your phone

Go to our Help and Support site - <http://help.orange.co.uk>. Enter "setting up signal boost" in the search bar. Select the instructions for your phone.

Signal Boost on your LG-P350

3 find a WiFi network on your device

Find nearby networks on your phone by opening the phone Menu and selecting Settings, Connectivity, WiFi and then Available networks. Your phone will scan the area for WiFi signals and display any it finds on the screen.



note...

also available to business customers.

4 get connected

One more step and you're ready to relax and enjoy improved coverage*.

- find the name of your WiFi network in the list, highlight it and select connect
- you'll need to enter your network security password or security key
- once that's done, just wait for your phone and router to connect. Any network you connect to will automatically be saved on your LG-P350.

how will I know I am connected?

As your phone connects via Signal Boost the status icon will change in the title bar of your phone. You'll see either:

- 🏠 your phone is connected to the Orange mobile network.
- 🏠 your phone is connected to Signal Boost.

**"Improved coverage" is subject to the limitations of your WiFi network.

Mobile Mail

You can now send and receive emails from your personal and work email accounts on your LG-P350 from Orange. This service uses push technology meaning when an email arrives, your phone will let you know, like a text message arriving. Setting it up is easy, just follow the set up email link from the Orange Homescreen.

here's what to do:

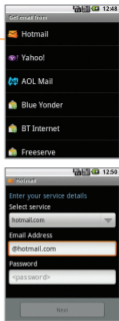
- 1 Go to the Orange Homescreen and select Mail.
- 2 Select the provider your email account is with. If it's not listed select Other and follow the instructions.
- 3 Enter your email address and password to start receiving your email.

if you need more help setting up your email...

pay monthly customers can contact us by calling 150,
for pay as you go it's 450,
for small businesses call 345.

note...

Mobile Mail can also allow you to receive work emails pushed from a Microsoft Exchange email account. To set this up, you will need to contact your IT manager to find out the address of your company's Exchange Server.



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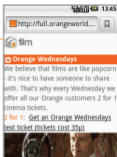
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Orange Wednesdays app.

Get 2 for 1 cinema tickets every Wednesday

Love films? With the free Orange Wednesdays app get 2-for-1 cinema tickets, plus all the info you need to plan your trip, sent straight to your phone. See what's on near you, watch trailers, read film reviews and add your own, search for films and find your local cinema, with maps and directions if you need them. Then email your friend all the details, or call them, straight from the app. The popcorn's on them.



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To use the app, You need to download and install Wednesdays app. first. Look for the Orange Wednesdays icon and open the app. Getting your 2-for-1 ticket is simple: just select the 241 tab and click on "send me my voucher". Then relax and enjoy a film with a friend.

troubleshooting

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troubleshooting

This section should help if you are experiencing issues with your device or service. In many cases, if you are having problems it is worth switching your phone off and removing the battery for 2-3 minutes to see if there is any improvement – much like re-booting your computer. www.orange.co.uk also provides detailed assistance for many common problems via the Help & Support pages.

coverage problems

Orange tries to provide high quality coverage in all locations, but environmental factors

can sometimes limit the user experience. We cannot guarantee indoor usage, although you will usually have no problems. If you have trouble logging on to the network,

see if the problem persists in another area and try your SIM in another Orange handset.

This will give Customer Services a head-start on diagnosing your problem.

power problems

If you find your device has trouble with switching off or charging, check the gold coloured contacts found between the handset, battery and chargers for any dirt or dust affecting the connection.

The contacts can be safely cleaned, if accessible, using a pencil eraser.

If your phone seems to be using up battery power quicker than expected, please bear in mind additional functions like Bluetooth, Radio, WiFi, 3G access and playing media can all accelerate the consumption of the handset's battery.

data services

Your handset should already be set up and ready-to-go with Orange Picture Messaging, Internet (Orange World) and data connectivity. If you have problems using these services you can retrieve your settings online using the Orange website www.orange.co.uk – Help & Support.

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troubleshooting

performance issues and lock-up problems

Your new handset is packed with features, functions and applications to keep you in touch at all times. These can sometimes demand your phone is running at its best.

If you find your device is sometimes slowing down or freezing during operation, ensure there resources available for efficient running. Store large media files (videos/pictures) to the external memory where possible and keep at least 10% of shared handset memory free for the phone's operating system.

If problems persist, there may be an update for your phone's operating system available with improvements. You can check www.orange.co.uk and manufacturer's websites for updates.

still experiencing problems?

To help diagnose the problem with your phone as quickly as possible, we will need your IMEI number. Simply type ***#06#** into your phone and your Signal Boost IMEI will appear.

You could also try your SIM Card in another phone to see if the problem stays with the SIM Card or the phone.

Lastly, we may need you to access the phones menu so it might be easier to call us from a different phone to the one you're having problems with.

Simply call customer services on **150** from an Orange Mobile or **07973 100 150** from a non-Orange phone. If you're a small business customer call **345** or if you're a large business or public sector customer call **158**.

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The information contained in this user guide is correct at the time of going to press, but Orange reserves the right to make subsequent changes to it and services may be modified, supplemented or withdrawn. January 2011.

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