OWNER'S MANUAL

WASHING MACHINE

Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

WTG9032WF

MFL68267031
Rev.01_091217

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This manual may contain images or content different from the model you purchased.

This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.
The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.

WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.

CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Children in the Household

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Installation

- Never attempt to operate the appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- This appliance should only be transported by two or more people holding the appliance securely.
- Tighten the drain hose at connecting ends to avoid separation.
- If the power cord is damaged or the hole of the outlet socket is loose, do not use the power cord and contact an authorized service centre.
- Make sure the plug is completely pushed into the outlet.
- Do not instal the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, or rain or temperatures below freezing.
- Ventilation openings must not be obstructed by a carpet.
- Do not plug the appliance into multiple socket outlets or extension power cable.
- This appliance must be earthed / grounded via the mains supply lead. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.
- This appliance is equipped with a power cord having an equipment-earthing / grounding conductor (earthing pin) and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and earthed / grounded in accordance with all local codes and ordinances.

- Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service personnel if you are in doubt as to whether the appliance is properly grounded.
- Do not modify the power cord provided with the appliance.

Operation

- Do not use a sharp object like drill or pin to penetrate, modify or disassemble the unit.
- Keep the area underneath and around the appliance free of combustible materials such as lint, paper, rags, chemicals, etc.
- Do not put animals, such as pets into the appliance.
- Do not leave the appliance door open. Children may hang on the door or crawl inside the appliance, causing damage or injury.
- Use a new hose or hose-set supplied with the appliance. Reusing old hoses can cause a water leak and subsequent property damage.
- Turn off water taps to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they may need replacement after 5 years.
- Never reach into the appliance while it is operating. Wait until the drum has completely stopped.
- Do not put in, wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as waxes, wax removers, oil, paint, gasoline, degreasers, drycleaning solvents, kerosene, petrol, spot removers, turpentine, vegetable oil, cooking oil, acetone, alcohol, etc.). Improper use can cause fire or explosion.

- In case of flood, disconnect the power plug and contact the LG Electronics customer information centre.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately.
- If the drain hose or inlet hose is frozen during winter, use it only after thawing.
- Keep all washing detergents, softener and bleach away from children.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Do not put your hand, foot or anything under the washing machine while the washing machine is in operation.
- The hands shall not be inserted into running water-extracting drum.
- Make sure that drainage is working properly. If water is not drained properly, your floor may get flooded.
- If, during spinning, opening the door does not stop the drum within about 15 seconds, immediately discontinue operating the appliance and contact your dealer or LG Electronics service centre.

- Do not use a plug socket and wiring equipment for more than their rated capacity.
- When the air temperature is high and the water temperature is low, condensation may occur and thus wet the floor.
- Wipe off dirt or dust on the contacts of the power plug.
- Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances. If the HOT water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all Hot water taps and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the HOT water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.

Maintenance

- Remove the power plug when you clean the appliance.
- Securely plug the power plug in the outlet socket after completely removing any moisture and dust.
- Do not spray water inside or outside the appliance to clean it.
- Never unplug the appliance by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.
- Only qualified service personnel from LG Electronics service centre should disassemble, repair, or modify the appliance. Contact an LG Electronics customer information centre if you move and install the appliance in a different location.

Disposal

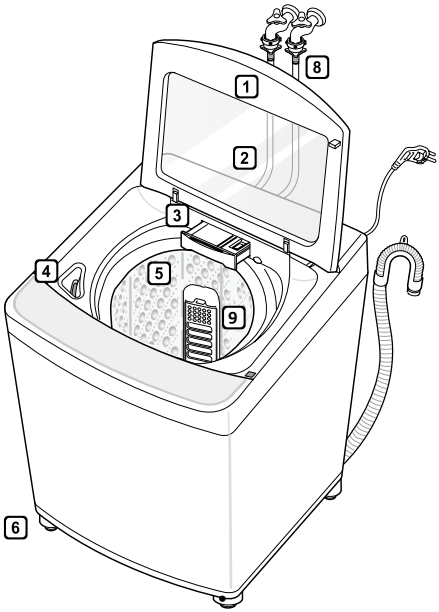
- Before discarding an old appliance, unplug it. Cut off the cable directly behind the appliance to prevent misuse.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Remove the door before disposing of or discarding this appliance to avoid the danger of children or small animals getting trapped inside.

For Models with One Inlet Valve (some countries only)

- Do not connect to a hot water supply. Connect to cold water only.

INSTALLATION

Parts



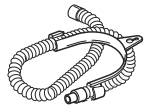
1 Door
2 Tempered Glass
3 Dispenser Drawer
4 Bleach Dispenser
5 Drum
6 Leveling Feet
7 Drain hose
8 Water Supply Hose
9 Lint Filter

• Appearance and specifications may change without notice to improve the quality of the product.

Accessories

or

or



Drain hose

Tie strap (some countries only)

2 water supply hoses (Hot + Cold)

Anti-rat cover (some countries only)

Screw for Anti-rat cover (some countries only)

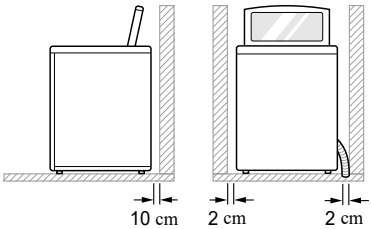
Specifications

Model	WTG9032WF
Power Supply	220 - 240 V~, 50 Hz
Size	632 mm (W) x 670 mm (D) x 1020 mm (H)
Product Weight	51 kg
Allowable water pressure	30 - 600 kPa
Max. Power	700 W
Max. capacity	9 kg

- Appearance and specifications may change without notice to improve the quality of the product.

Installation Place Requirements

Location



Level floor : Allowable slope under the entire appliance is 1°.

Power outlet : Must be within 1.5 meters of either side of the location of the appliance.

- Do not overload the outlet with more than one appliance.

Additional Clearance : For the wall, 10 cm: rear/2 cm: right & left side.

- Do not place or store laundry products on top of the appliance at any time. These products may damage the finish or controls.

WARNING

- The plug must be plugged into an appropriate outlet that is properly installed and earthed / grounded in accordance with all local codes and ordinances.

Positioning

- Install the appliance on a flat hard floor. Do not install on an elevated surface.
- Make sure that air circulation around the appliance is not impeded by carpets, rugs, etc.
- Never try to correct any unevenness in the floor with pieces of wood, cardboard or similar materials under the appliance.
- If it is impossible to avoid positioning the appliance next to a gas cooker or coal burning stove, an insulation (85x60 cm) covered with aluminum foil on the side facing the cooker or stove must be inserted between the two appliances.
- Do not install the appliance in rooms where freezing temperatures may occur. Frozen hoses may burst under pressure. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- Ensure that when the appliance is installed, it is easily accessible for an engineer in the event of a breakdown.
- If the appliance is delivered in winter and temperatures are below freezing, place the appliance at room temperature for a few hours before putting it into operation.

WARNING

- This equipment is not designed for maritime use or for use in mobile installations such as caravans, aircraft etc.

Electrical Connection

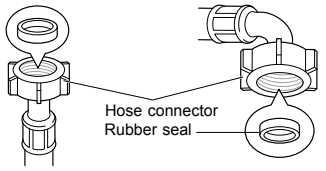
- Do not use an extension cord or double adapter.
- Always unplug the appliance and turn off the water supply after use.
- Connect the appliance to an earthed socket in accordance with current wiring regulations.
- The appliance must be positioned so that the plug is easily accessible.
- Repairs to the appliance must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your localan authorised LG repairer.

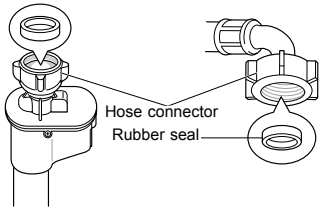
Connecting the Supply Hose

- Before connecting the water supply hose to the water tap, check the hose type and then choose the correct instruction.
- The water supply hose supplied may vary from country to country. Make sure to connect the blue supply hose to the COLD water tap, and the orange supply hose to the HOT water tap.
- Water supply pressure must be between 30 kPa and 600 kPa (0.3 - 6.0 kgf / cm²).
- Do not overtighten the water supply hose.
- If the water supply pressure is more than 800 kPa, a decompression device should be installed.
- Periodically check the condition of the hose and replace the hose if necessary.

Checking the Rubber Seal on the Supply Hose

Two rubber seals are supplied with the water supply hoses. They are used for preventing water leaks. Make sure the connection to taps is sufficiently tight. Do not use mechanical devices such as multi grips to tighten the inlet hoses.

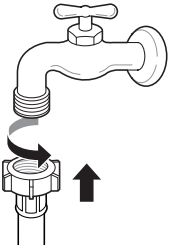




Connecting Hose to Water Tap

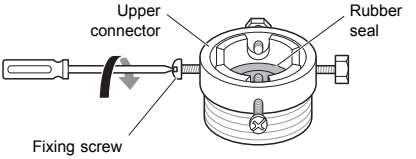
Connecting Screw-Type Hose to a Tap with a Thread.

Screw the hose connector onto the water supply tap. Do not overtighten or use any mechanical grips to tighten the hoses.

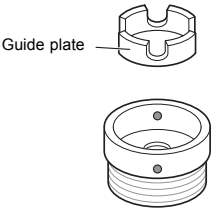


Connecting Screw-Type Hose to Tap Without Thread

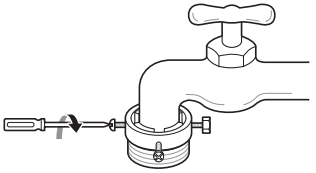
1 Loose the four fixing screws.



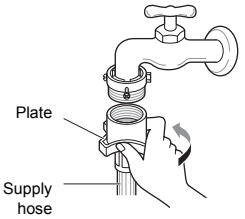
2 Remove the guide plate if the tap is too large to fit the adapter.



3 Push the adapter onto the end of the tap so that the rubber seal forms a watertight connection. Tighten the four fixing screws.

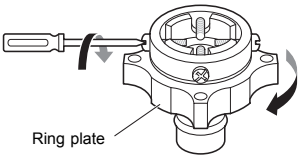


4 Push the supply hose vertically upwards so that the rubber seal within the hose can adhere completely to the tap and then tighten it by screwing it to the right.

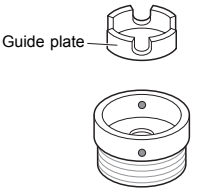


Connecting One Touch Type Hose to Tap Without Thread

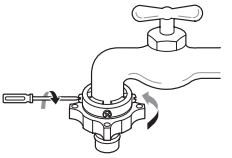
1 Unscrew the adapter ring plate and loose the four fixing screws.



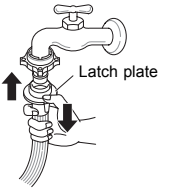
2 Remove the guide plate if the tap is too large to fit the adapter.



3 Push the adapter onto the end of the tap so that the rubber seal forms a watertight connection. Tighten the four fixing screws and the adapter ring plate.



4 Pull the connector latch plate down, push the supply hose onto the adapter, and release the connector latch plate. Make sure the adapter locks into place.

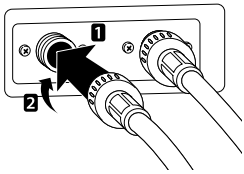


NOTE

- After connecting the supply hose to the water tap, turn on the water tap to flush out foreign substances (dirt, sand, sawdust, and etc.) in the water lines. Let the water drain into a bucket, and check the water temperature.

Connecting Hose to Appliance

Attach the hot water line to the hot water inlet on the back of the washing machine. Attach the cold water line to the cold water inlet on the back of the washing machine.



NOTE

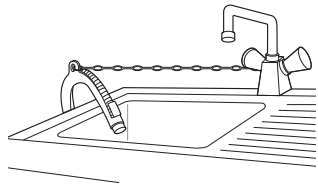
- After completing connection, if water leaks from the hose, repeat the same steps. Use the most conventional type of tap for the water supply. In case the tap is square or too big, remove the guide plate before inserting the tap into the adaptor.

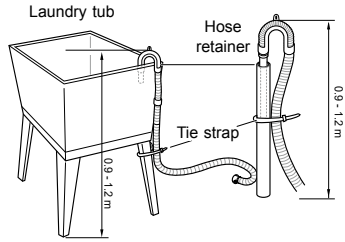
Installing the Drain Hose

Before connecting the drain hose, check your drain hose model and choose the correct instruction.

Pump Model (Australia and other countries)

- The drain hose should not be placed higher than 120 cm above the floor. Water in the washing machine may not drain or may drain slowly.
- Securing the drain hose correctly will protect the floor from damage in the event of water leakage.
- If the drain hose is too long, do not force it back into the washing machine. This will cause abnormal noise.
- When installing the drain hose to a sink, secure it tightly with string.



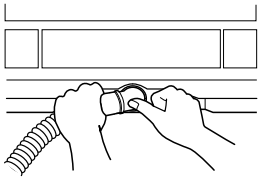


NOTE

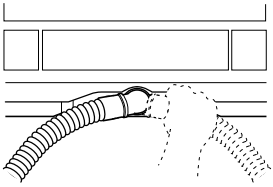
- The discharge height should be approximately 0.9 - 1.2 m from the floor.

Non-pump Model (some countries only)

1 Push the elbow hose toward the body of the washing machine.

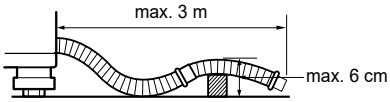


2 To change the direction of the hose, pull out the elbow hose and change the direction. Repeat Step 1.

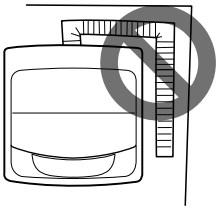


Positioning the Drain Hose

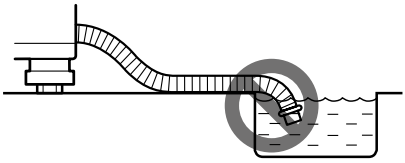
- The length of the drain hose should not exceed 3 m.
- Do not place the drain hose on a threshhold of 6 cm or more.



- Make sure the drain hose is not kinked.

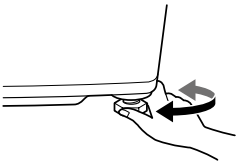


- The outlet of the drain hose should not be submerged in water.
- Make sure the drain hose is not kinked.



Leveling the Appliance

If the floor is uneven, turn the adjustable feet as required (Do not insert pieces of wood etc. under the feet). Make sure that all four feet are stable and resting on the floor and then check that the appliance is perfectly level.



Diagonal Check

- When pushing down the edges of the appliance top plate diagonally, the appliance should not move up and down at all (Check both directions). If the appliance rocks when pushing the machine top plate diagonally, adjust the feet again.

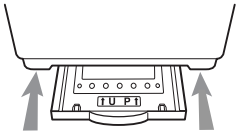
NOTE

- Timber or suspended type flooring will contribute to excessive vibration and unbalance. Re enforcement or bracing of the timber floor may need to be considered to stop or reduce excessive noise and vibration.
- Do not install the washer on any elevated surface, stand or plinth as it can become unstable and fall causing serious injury and damage.
- If the washing machine is installed on a uneven, weak or tilted floor causing excessive vibration, spin failure or “UE” error can occur. It must be placed on a firm and level floor to prevent spin failure.

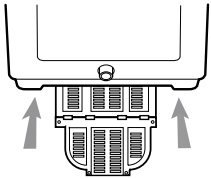
Assembling the Anti-Rat Cover (some models only)

Insert the Anti-Rat cover to the assembling hole from the front or back of the washing machine.

Type 1



Type 2

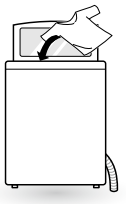


Using the Appliance

Before the first wash, select a washing programme (Normal, add a half load of detergent), allow the washing machine to wash without clothing. This will remove residue and water from the drum that may have been left during manufacturing.

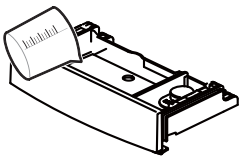
1 Sort laundry and load items.

- Sort laundry by fabric type, soil level, colour and load size as needed. Open the door and load items into the washing machine.



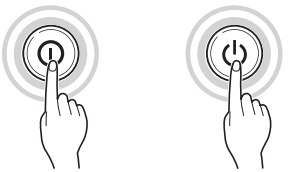
2 Add cleaning products and/or detergent and softener.

- Add the proper amount of detergent to the detergent dispenser drawer. If desired, add bleach or fabric softener to the appropriate areas of the dispenser.



3 Turn on the washing machine.

- Press the **POWER** button to turn on the washing machine.



4 Choose the desired wash programme.

- Press the **Program** button repeatedly until the desired programme is selected.

5 Begin programme.

- Press the **START/PAUSE** button to begin the programme. The washing machine will agitate briefly without water to measure the weight of the load. If the **START/PAUSE** button is not pressed within 60 minutes, the washing machine will shut off and all settings will be lost.

6 End of programme.

- When the programme is finished, a melody will sound. Immediately remove your clothing from the washing machine to reduce wrinkling.

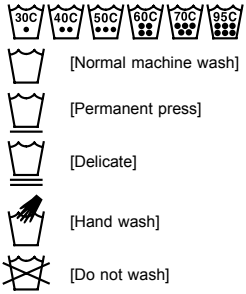
NOTE

- The Auto Restart function allows the programme to restart by itself in case of power failure. It resumes from the stage where it stopped.

Sorting Laundry

1 Look for the care label on your clothes.

- This will tell you about the fabric content of your garment and how it should be washed.
- Symbols on the care labels.



[Wash temperature]

[Normal machine wash]

[Permanent press]

[Delicate]

[Hand wash]

[Do not wash]

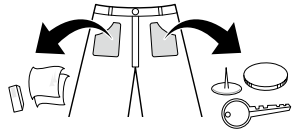
2 Sorting laundry.

- To get the best results, sort clothes into loads that can be washed with the same wash cycle.
- Different fabrics need to be washed at varying temperatures and spin speeds.
- Always sort dark colours from pale colours and whites. Wash separately as dye and lint transfer can occur causing discolouration of white and pale garments. Do not wash heavily soiled loads in this Machine.

  – Soil (Heavy, Normal, Light) :
  Separate clothes according to amount of soil.
  – Colour (White, Lights, Darks):
  Separate white fabrics from coloured fabrics.
  – Lint (Lint producers, Collectors):
  Wash lint producers and lint collectors separately.

3 Caring before loading.

- Combine large and small items in a load. Load large items first.
- Large items should not be more than half the total wash load. Do not wash single items. This may cause an unbalanced load. Add one or two similar items.
- Check all pockets to make sure that they are empty. Items such as nails, hair clips, matches, pens, coins and keys can damage both your washing machine and your clothes.



- Close zippers, hooks and strings to make sure that these items don't snag on other clothes.
- Pre-treat dirt and stains by brushing a small amount of detergent dissolved water onto stains to help lift dirt.

⚠ CAUTION

- Do not wash or spin any item labeled or known to be water-proof or water-resistant, even if the product care label on the item permits machine washing. Failure to follow these instructions could result in severe damage to your laundry, your washing machine and/or property damage as a result of abnormal vibration of the washing machine.
  – Examples of water-proof or water-resistant items include certain mattress pads, mattress covers, rain gear, camping gear, skiing apparel, outdoor gear and similar items.

Adding Cleaning Products

Detergent Dosage

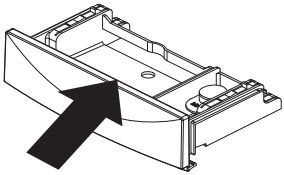
- Detergent should be used according to the instruction of the detergent manufacturer and selected according to type, colour, soiling of the fabric and washing temperature.
- If too much detergent is used, too many suds can occur and this will result in poor washing results or cause heavy load to the motor. If the water temperature is too cold, then the detergent will not dissolve and can remain inside the machine causing odors.
- If you wish to use liquid detergent follow the guidelines provided by the detergent manufacturer.
- You can pour liquid detergent directly into the main detergent drawer if you are starting the cycle immediately.
- Do not use liquid detergent if you are using Time delay, or if you have selected Pre Wash, as the liquid may harden.
- If too many suds occur, reduce the detergent amount.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. For best results, avoid oversudsing.
- Refer to the label of the clothes, before choosing the detergent and water temperature.
- When using the washing machine, use designated detergent for each type of clothing only:
  - General powdered detergents for all types of fabric
  - Powdered detergents for delicate fabric
  - Liquid detergents for all types of fabric or designated detergents only for wool
- For better washing performance and whitening, use detergent with the general powdered bleach.
- Detergent is flushed from the dispenser at the beginning of the cycle.
- Dilute liquid detergent with water and pour into the drum, start the cycle.
- Using liquid detergent without diluting, or leaving laundry for a long time after pouring diluted liquid detergent into the drum might cause damage, bleaching or discoloration of cloth.

NOTE

- Do not let the detergent harden. Doing so may lead to blockages, poor rinse performance or odour.
- Full load : According to manufacturer's recommendation.
- Part load : 3/4 of the normal amount
- Minimum load : 1/2 of full load

Adding Detergent

- Follow the detergent package directions. Using too little detergent is a common cause of laundry problems. Use more detergent if you have hard water, large loads, greasy or oily soils or lower water temperature.
- Soap flakes or granulated soap powders should not be used in your washing machine. When washing woolens, remember to use detergent suitable for washing woolens.

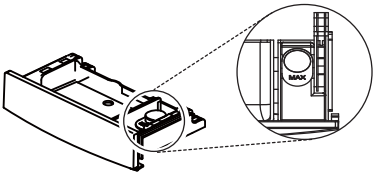


NOTE

- Too much detergent, bleach or softener may cause an overflow or a malfunction.

Adding Fabric Softener

- Do not exceed the maximum fill line. Overfilling can cause early dispensing of the fabric softener, which may stain clothes. Close the dispenser drawer slowly. If the softener consistency is thick, then it should be diluted.



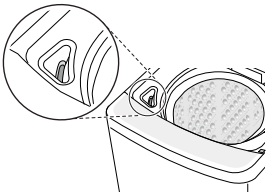
- Do not leave the fabric softener in the detergent drawer for more than 2 days (Fabric softener may harden).
- Softener will automatically be added during the last rinse cycle.
- Do not open the drawer when water is being supplied.
- Solvents (benzene, etc.) should not be used.

NOTE

- Do not pour fabric softener directly on the clothes as it may stain the clothes.

Adding Liquid Bleach

- Check clothing care label for special instructions and separate the laundry to be bleached.
- Dilute liquid chlorine bleach.
- Measure the recommended amount of liquid bleach carefully following instructions on the bottle.
- Before starting the washing machine, pour the measured amount of bleach directly into the bleach dispenser. Avoid splashing or overfilling. Powdered bleach should be mixed with water before being poured into the dispenser.

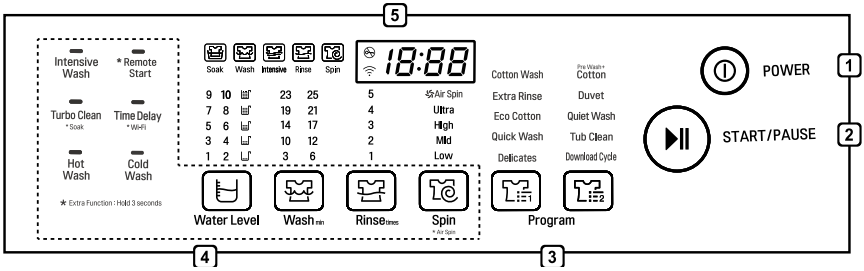


NOTE

- Never pour undiluted liquid bleach directly onto clothes or into the wash basket. This may cause change of color or damage the laundry.
- Do not pour powdered bleach into the bleach dispenser.

Control Panel

For Non-Steam Models



1 POWER Button

- Press the **POWER** button to turn the washing machine on, or off if washing hasn't commenced.
- The power goes off automatically about 30 seconds after the wash is finished.

2 START/PAUSE Button

- Press the **START/PAUSE** button to start the wash cycle or pause the wash cycle.
- If a temporary stop of the wash cycle is needed, press the **START/PAUSE** button.

NOTE

- If the wash is not recommenced within 5 minutes when in pause, then the appliance will automatically turn off.
- For customer safety, the door will be locked automatically during operation. If there are additional laundry to put in, press **START/PAUSE** to unlock.
- Press **START/PAUSE** button again to resume operation.

3 Program Button

- Programmes are available according to laundry type.
- Lamp will light up to indicate the selected programme.

4 Option Button

- Press buttons to select the desired options.

5 Display

- The display shows the settings, estimated time remaining, options, and status messages. When the washer is turned on, the default settings in the display will illuminate.
- The process lamp will remain prior to it beginning. The process lamp will blink during that process, and the lamp will then turn off when that process has completed.

Washing Programme

Wash cycles are designed for the best wash performance for each type of load. Select the programme that best matches the load contents for maximum wash performance and fabric care. Press the **Program** button to select the desired programme. When you select a wash programme, the light for the corresponding wash programme will turn on.

Cotton Wash

Use this programme to wash normal loads. The built-in load sensing feature detects the size of the load, calculating wash, rinse and, spin settings accordingly.

- If water or wet laundry is already in the drum before starting, the water level will be increased automatically as it assumes the load is heavy..
- For lightweight bulky loads, the water level may be too low and should be increased manually.

Extra Rinse

Use this programme to increase rinsing performance. This would include underwear and baby clothes. If someone has sensitive skin or skin trouble, use this programme.

Quick Wash

Use this programme to wash lightly soiled clothes for a short time. This programme's recommended laundry amount is under 3 kg.

Pre Wash + Cotton

Use this programme to pretreat immediate stains without hand washing. It is recommended for clothes that could cause odor if not washed immediately.

Delicates

Use this programme to wash delicate fabrics such as lingerie and woolens. Before washing, check the care label for the washing instructions.

- This programme uses a slow spin to extract water from laundry, so the laundry has more moisture than normal.
- Only cold water will be used for this programme as hot water may damage laundry.

NOTE

- Hang or lay flat to dry your delicates.

Eco Cotton

Use this programme to consume less water and electricity to wash normal clothes.

Information for Energy Test

Select the water temperature to suit wash cycles. Always follow garment manufacture's care label or instructions when washing.

- Set programme of Eco Cotton, Water Level 2, Wash 6min, Rinse 5 times, Spin Ultra, Hot Wash and Cold Wash, Soak is for normally soiled load and testing in accordance or in conformity with AS/NZS 2040. 1.
- The test results depend on water pressure, water hardness, water inlet temperature, room temperature, type and amount of load, degree of soiling utilized detergent, fluctuations in the main electricity supply and chosen additional options.
- For best washing results, we recommend diluting the detergent powder (drum type) in warm water and pour directly into tub.

Quiet Wash

Use this programme to wash clothes quietly especially during late night and early morning.

- This programme has a longer washing time than the Normal program.
- To reduce noise in spinning, this programme uses a slow spin to extract water from the clothes, so the clothes will have more moisture remaining after spin than normal.

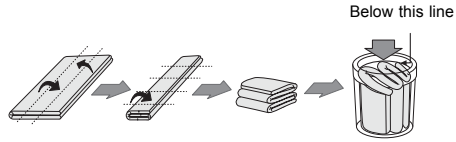
Duvet

Use this programme to wash a blanket or bedsheets with hand wash sign.

- Cashmere bedsheets, acrylic blanket, mixed spinning blanket, woolen blanket, infilling (polyester 101), and bed sheet might be damaged by floating. Please purchase a separate laundry net to wash.
- Separate bed sheets from general clothes. Not doing so might cause laundry to askew and may result in abnormal washing.
- Spin dry might take longer if bedsheets are lumped to a side.
- Never wash an electric blanket or carpets. It can cause damage to the machine.
- Please use a laundry net to soak and sink bedsheets that may float easily. it may damage the machine if the items float during the wash or spin.
- Regardless of size, we recommend washing bedsheets individually. If two bedsheets with different materials are washed at the same time, it might cause a spin malfunction due to imbalance.

NOTE

- How to put a blanket into the drum.



Option Programme

Water Level

- Press the **Water Level** button to adjust or increase the water level. This may be required to avoid linting and unbalanced errors when the load is bulky but lightweight.
- It can be changed during operation.
- This machine detects the quantity of laundry automatically, then sets Water Level. It may be necessary to increase the water level manually when washing bulky light weight clothes.
- When you select a wash programme, the Water Level will be shown on the control panel.
- When Water Level is automatically detected, it may differ depending on the quantity of laundry even though the same Water Level is indicated on the control panel.

Wash

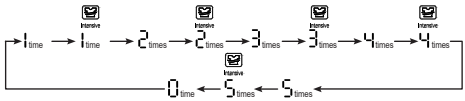
- Press the **Wash** button to change the wash time.
- Adjusting the wash level setting will modify the cycle times and/or wash actions. Press the **Wash** button until the desired wash level is selected.

Rinse

- Press the **Rinse** button to change the number of rinses.

Intensive Rinse

- Use Intensive Rinse to remove detergents more effectively.
- Press the **Rinse** button to start Intensive Rinse.



Spin

- Press the **Spin** button to change spin strength.
- Press **START/PAUSE** button to indicate remaining time.

To use the Air Spin function

- When you select **Air Spin**, you can reduce the drying time by minimizing the moisture in the laundry.
- Press the **Spin** button for 3 seconds to select and press the **POWER** button to deselect.

NOTE

- Always keep the laundry amount to 2 kg or less and make sure to spread it out evenly.
- Select 60 minutes for cotton laundry and 120 minutes for synthetic fiber laundry for effective moisture reduction.

Time Delay

- You can set a time delay so that the washing machine will start automatically and finish after a specified time interval.

1 Press the **POWER** button.

2 Select a washing programme.

3 Press the **Time Delay** button to set the required Delay ending time.

4 Press the **START/PAUSE** button.

NOTE

- The delay time is the time to the end of the programme, not the start. The actual running time may vary due to water temperature, wash load and other factors.
- Reservation can be made up to 18 hours by 1-hour interval up to 3 - 12 hours and 2-hour interval for 12 - 18 hours.The Time Delay cannot be set for less than 3 hours.
- To cancel the Time Delay function, press **Time Delay** button repeatedly until the reservation is canceled or press the **POWER** button to turn off and on power.

Intensive Wash

Press the **Intensive Wash** to allow a higher agitation intensity.

- It is set to medium intensity by default. It can be set on all programmes except Delicates, Quiet Wash and Tub Clean.

Soak

- **Soak** can be selected to wash heavily soiled clothes by soaking in water for some time to remove dirt and grime.

1 Press the **POWER** button.

2 Select a washing programme.

3 Press the **Trubo Clean** button to set time required.

4 Press each of the **Rinse** or **Spin** button to select the number of Rinses or the Spin strength.

5 Press the **START/PAUSE** button.

Turbo Clean

Press the **Turbo Clean** button to save time and energy by jet spray technology.

Hot Wash / Cold Wash

- Press the **Hot Wash** and **Cold Wash** buttons to select hot water, cold water, or hot and cold water(warm water).
- It can be changed during operation.
- If hot wash is selected, the washing will be done with hot water and rinse will be done with cold water.
- Hot and cold water selected together allows a warm water temperature by mixing them during the filling. It is normal for cold water to enter the tub first.
- Delicates programme is cold water only. If hot water is used, the laundry can be damaged.
- Both Hot Wash and Cold Wash are automatically selected for the Extra Rinse Programme and the Tub Clean Function.

Manual Washing

When you need a Rinse/Spin, Spin, Rinse, or Wash cycle only, these can be set manually.

	Rinse, Spin	Spin only	Rinse only	Wash only
1	Press the **POWER** button.			
2	Press the **Rinse** button.	Press the **Spin** button.	Press the **Rinse** button.	Press the **Wash** button.
3	Rinse and Spin are automatically selected.	Press the **Spin** button to adjust spin strength.	Press the **Spin** button until the spin function is canceled.	Rinse and Spin are automatically selected.
4	Press the **Rinse** or **Spin** buttons to adjust the number of rinses or the spin strength.		Press the **Rinse** button to adjust the number of rinses.	Press the **Rinse** and **Spin** buttons until the rinse and spin functions are canceled.
5	Press the **START/PAUSE** button.			

NOTE

- When a Wash, Wash/Rinse or Rinse only option is selected, the water will not be drained out after the wash is completed. If you wish to drain the water, select a **Spin** only cycle after the wash has completed.
- If Rinse only is selected, the process will start from the inlet water being supplied.
- If you do not select or change the Water Level, the water level will be set automatically.

Special Functions

Child Lock

Use this option to disable the controls. This feature can prevent children from changing programmes or operating the appliance.

Locking the Control Panel

1 Press and hold the **Rinse** and **Hot Wash** button for 3 seconds.

2 'CL' and the remaining time are alternatively shown on the display while they are locked.

- When the Child Lock is set, all buttons are locked except the **POWER** button.

NOTE

- Turning off the power will not reset the child lock function. You must deactivate child lock before you can access any other functions.
- To see the remaining time for each process, press one of the Wash, Rinse and Spin buttons. The remaining time for each process will appear for about 1 second.

Unlocking the Control Panel

Press and hold the **Rinse** and **Hot Wash** buttons for three seconds.

- A chime will sound and the remaining time for the current programme will reappear on the display.

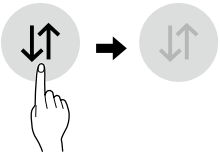
Using LG SmartThinQ Application

Things to check before using LG SmartThinQ

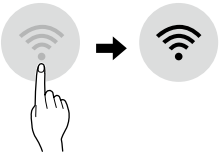
- For appliances with the SmartThinQ or SmartThinQ logo

1 Check the distance between the appliance and the wireless router (Wi-Fi network).
   - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail altogether.

2 Turn off the **Mobile data** or **Cellular Data** on your smartphone.
   - For iPhones, turn data off by going to **Settings** → **Cellular** → **Cellular Data**.



3 Connect your smartphone to the wireless router.



NOTE

- To verify the Wi-Fi connection, check that **Wi-Fi** icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The appliance cannot be registered due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)

Installing LG SmartThinQ

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

NOTE

- If you choose the simple login to access the LG SmartThinQ application, you must go through the appliance registration process each time you change your smartphone or reinstall the application.

Wi-Fi Function

- For appliances with the SmartThinQ or SmartThinQ logo

Communicate with the appliance from a smart phone using the convenient smart features.

Washer Cycle (Remote Start, Download Cycle)

Set or download any preferred cycle and operate by remote control.

Tub Clean Coach

This function shows how many cycles remain before It is time to run the Tub Clean cycle.

Energy Monitoring

Check the energy consupmtion of the recently used cycles and monthly average.

Smart Diagnosis™

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

Settings

Various functions are available.

Push Alert

Turn on the Push Alerts to receive appliance status notifications. The notifications are triggered even if the LG SmartThinQ application is off.

NOTE

- If you change your wireless router, your Internet service provider or your password after registering the appliance, please delete it from the LG SmartThinQ **Settings** → **Edit Product** and register again.
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Using the Washer Remotely

Remote Start

Use a smart phone to control your appliance remotely. You can also monitor your cycle operation so you know how much time is left in the cycle.

To Use Remote Start:

1. Press the **POWER** button.
2. Put the laundry into the drum.
3. Press and hold **Remote Start** button for 3 seconds to enable Remote Start function.
4. Start a cycle from the LG SmartThinQ application on your smartphone.

NOTE

- Once the Remote Start mode is enabled, you can start a cycle from the LG SmartThinQ smartphone application. If the cycle is not started, the machine will wait to start the cycle until it is turned off remotely from the application or the Remote Start mode is disabled.
- When Remote Start is turned on, the door is automatically locked.

To Disable Remote Start:

When the Remote Start is activated, press and hold the **Remote Start** button for 3 seconds. The machine cannot be manually operated in the home whilst the Remote function is activated. The Remote feature must be turned off so that the machine can be used manually.

Download Cycle

Download a new or special cycle that is not included in the basic cycles on the appliance.

Appliances that have been successfully registered can download from a variety of specialty cycles specific to the appliance.

Only one cycle can be stored on the appliance at a time.

Once cycle download is completed in the appliance, the product keeps the downloaded cycle until a new cycle is downloaded.

RF Radiation Exposure Statement

This equipment shall be installed and used at a minimum distance of 20 cm from the human body.

Open Source Software Notice

Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for three (3) years from the date on which you purchased the product.

Smart Diagnosis™ Using a Smart Phone

- For appliances with the or logo

Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails.

Smart Diagnosis™ can not be activated unless the appliance is connected to power. If the appliance is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.

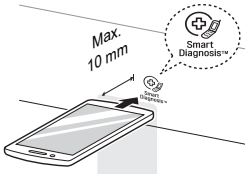
Using Smart Diagnosis™

Smart Diagnosis™ Through the Customer Information Centre

Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails. Use this function only to contact the service representative, not during normal operation.

1 Press the **POWER** button to turn on the washing machine. Do not press any other buttons.

2 When instructed to do so by the call centre, place the mouthpiece of your phone close to the Smart Diagnosis™ icon.



3 Press and hold the **Cold Wash** button for 3 seconds.

4 Keep the phone in place until the tone transmission has finished. Time remaining for data transfer is displayed.
- For best results, do not move the phone while the tones are being transmitted.
- If the call centre agent is not able to get an accurate recording of the data, you may be asked to try again.

5 Once the countdown is over and the tones have stopped, resume your conversation with the call centre agent, who will then be able to assist you using the information transmitted for analysis.

NOTE

- The Smart Diagnosis™ function depends on the local call quality.
- The communication performance will improve and you can receive better service if you use the home phone.
- If the Smart Diagnosis™ data transfer is poor due to poor call quality, you may not receive the best Smart Diagnosis™ service.

WARNING

- Unplug the washing machine before cleaning to avoid the risk of electric shock. Failure to follow this warning may result in serious injury, fire, electric shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washing machine. They may damage the finish.

Cleaning Your Washing Machine

Care After Wash

- If you always use COLD water, we recommend that a WARM or HOT wash be used at regular intervals e.g. every 5th wash should be at least a WARM one.
- Turn off taps to prevent the chance of flooding should an inlet hose burst.
- Always unplug the power cord after use.
- After the cycle is finished, wipe the door and the inside of the door seal to remove any moisture.
- Leave the door open to dry the drum interior but only if there no unsupervised children in the home.
- Wipe the body of the washing machine with a dry cloth to remove any moisture.

Cleaning the Exterior

Proper care of your washing machine can extend its life.

Exterior:

- Immediately wipe off any spills and avoid using excessive detergent.
- Wipe with a damp cloth.
- Do not press on the surface or the display with sharp objects.

Dispenser Drawer:

Detergent and fabric softener may build up in the dispenser drawer. Remove the drawer and inserts and check for buildup once or twice a month.

Tub Clean

Tub Clean is a special function to help clean the inside of the washing machine. Perform this cycle regularly.

1. Remove any clothing or items from the washing machine.
2. Open the dispenser drawer and add antilimescale (e.g. Calgon) to the main wash compartment.
3. Close the dispenser drawer slowly. Close the door.
4. Press the **Program** button to select **Tub clean**.
5. Press the **START/PAUSE** button to start.
6. After the cycle is complete, leave the door open to allow the washing machine door opening, flexible seals and door glass to dry.

CAUTION

- Children should be supervised if leaving the washing machine's door open.

NOTE

- Do not add any detergents to the detergent dispenser drawer for the Tub Clean function. Excessive suds may generate and leak from the washing machine.

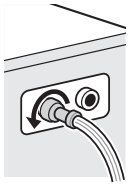
Quick Tub Clean (some models only)

Use this programme to clean the inner and outer tubs quickly. It is recommended to use this programme before washing baby clothes.

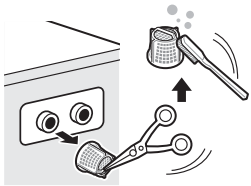
Cleaning the Water Inlet Filter

- Turn off the supply taps to the machine if the washing machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain (gully) in the immediate vicinity.
- 'IE' error message will be displayed on the control panel when water is not entering the detergent drawer.
- If water hardness level is high, or contains traces of lime deposit, the water inlet filter may become clogged. It is therefore a good idea to clean it occasionally.

1 Turn off the water tap and unscrew the water supply hose.



2 Clean the filter using a medium bristle tooth brush.



Cleaning the Lint Filter (some models only)

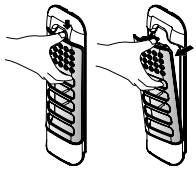
The filter is an important part for an efficient washing performance result, so it needs special care from you. It is recommended that the filter be cleaned regularly.

CAUTION

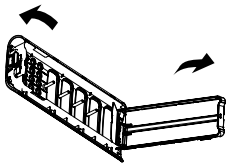
- Clean the lint filter after at least 2-3 washes.
- Do not drop the filter on the floor.
- Be careful not to have your fingernails caught in the filter when you handle the filter.
- The lint filter should be back into its original position after being washed to avoid damage to your laundry items. Do not operate the machine with the Lint filters removed.
- If the mesh hole of the lint filter is clogged, foreign matter in the laundry may not be filtered.
- Do not leave iron objects (such as clothes pins, hairpins, etc.) in the lint filter as they promote rust.

Type 1

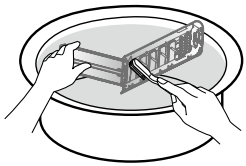
1 Push down on the release tab on the top of the filter cover and pull forward.



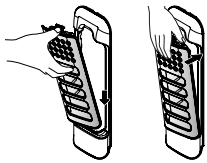
2 Open the lid and remove the lint.



3 Wash the filter with a soft brush.

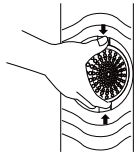


4 Close the lid and then insert the lower part of the filter into the wash drum and press down then press the top part into position until you hear a click sound.

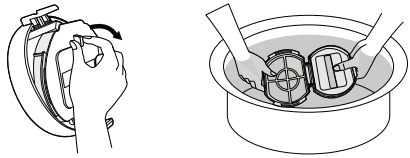


Type 2

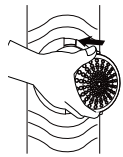
1 Push in on both sides of the release tabs of the filter cover and the filter cap forward.



2 Open the lid, remove the lint and then wash out.



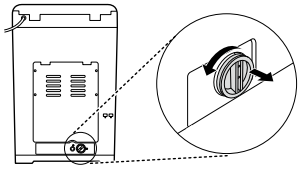
3 Close the lid and then insert the lower part of the filter into the housing guide and press the top part into position until you hear a click sound.



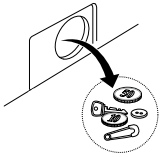
Cleaning the Drain Pump Filter (some models only)

- The drain filter collects threads and small objects left in the laundry. Check regularly that the filter is clean to ensure smooth running of your washing machine.
- Empty all the water from the tub by running a spin only cycle for a few minutes then unplug the machine off from the power outlet socket.

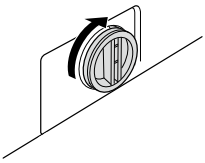
1 Turn the cap on the rear of the machine counter-clockwise and pull it out. There will be some residual water remaining in the drain hose that will pour out. Prepare an old towel for this purpose.



2 Remove any foreign objects and fluff inside pump casing and from the filter.



3 Replace the cap. Insert the filter along the guide ribs inside the pump casing. Ensure the Filter faces the guide ribs inside the pump casing when reinserting, and then firmly turn the cap clockwise by hand to close it.



⚠ CAUTION

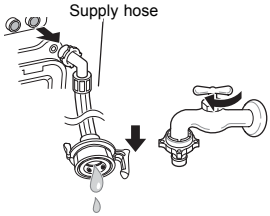
- Be careful when draining, as any residual water may also be hot.

Caution on Freezing During Winter

- When frozen, the product does not operate normally. Make sure to install the product where it will not freeze during winter.
- In case the product must be installed outside on a porch or in other outdoor conditions, make sure to check the following.

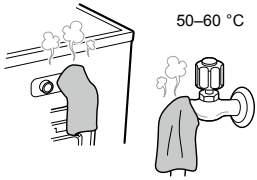
How to Keep the Product from Freezing

- After closing the tap, disconnect the cold supply hose from the tap, and remove water while keeping the hose facing downwards.



How to Handle Freezing

- When water supply problems occur, take the following measures.
  - Turn off the tap, and thaw out the tap and both connection areas of supply hose of the product using a hot water cloth.
  - Take out supply hose and immerse in warm water below 50–60 °C.



TROUBLESHOOTING

The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service:

Diagnosing Problems

Symptoms	Reason	Solution
Rattling and clanking noise	**Foreign objects, such as keys, coins, or safety pins may be in the drum.**	• Stop the washing machine, remove the clothes and check the drum for foreign objects. If noise continues after washing machine is restarted, call for service.
Thumping sound	**Heavy wash loads may produce a thumping sound. This is usually normal.**	• If sound continues, washing machine is probably out of balance. Stop and redistribute the wash load.
	Wash load may be out of balance.	• Pause the cycle and redistribute the load after the door unlocks.
Vibrating noise	**Packaging materials were not removed.**	• Remove packing materials
	Wash load may be unevenly distributed in the drum.	• Pause the cycle and redistribute the load after the door unlocks.
	Not all leveling feet are resting firmly and evenly on the floor.	• See Leveling the Appliance in the Installation section.
	Floor not rigid enough.	• Make sure that the floor is solid and does not flex. See the Installation Place Requirements section.
Poor stain removal	**Proper options not selected.**	• Heavier soils and tougher stains may require extra cleaning power. Select the **Soak** feature to boost the cleaning power of the selected cycle.
	Previously set stains.	• Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pretreating to aid in stain removal.

Symptoms	Reason	Solution
Staining	**Bleach or softener dispensed too soon.**	• Dispenser compartment is overfilled causing bleach or softener to dispense immediately. ALWAYS measure bleach to prevent overfilling. • Close the dispenser drawer slowly.
	Bleach or softener was added directly to the wash load in the drum.	• Always use the dispensers to ensure that laundry products are properly dispensed at the right time in the cycle.
	Clothes were not properly sorted.	• Always wash dark colours separately from light colours and whites to prevent discoloration. • Never wash heavily soiled items with lightly soiled items.
Water leaking	**Supply hose connection is loose at tap or washing machine.**	• Check hoses for leaks, cracks and splits. • Tighten hose connections.
	House drain pipes are clogged.	• The washing machine pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. Contact a plumber to repair the drain pipe.
	Drain hose has come out of drain or is not inserted far enough.	• Tie drain hose to supply hose or standpipe to prevent it from coming out during drain. For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 2.5 - 5 cm past the flange.
	A large item such as a pillow or blanket is above the top of the drum.	• Stop the washing machine and check the load. Make sure the load does not crest above the top edge of the drum and is fully submerged in the water.

Symptoms	Reason	Solution
Washing machine will not operate	**Control panel has powered off due to inactivity.**	• This is normal. Press the **POWER** button to turn the washing machine back on.
	Washing machine is unplugged.	• Make sure the power cord is plugged securely into a working outlet.
	Water supply is turned off.	• Turn both hot and cold taps fully on.
	Controls are not set properly.	• Make sure the cycle was set correctly, close the door and press the **START/ PAUSE** button.
	Door is open.	• Close the door and make sure that nothing is caught under the door preventing it from closing completely.
	Circuit breaker/fuse is tripped/blown.	• Check house circuit breakers/fuses. Replace fuses or reset breaker. The washing machine should be on a dedicated circuit. The washing machine will resume the cycle from where it stopped once power is restored.
	Control needs to be reset.	• Press the **POWER** button, then reselect the desired cycle and press the **START/ PAUSE** button.
	Start/Pause was not pressed after a cycle was set.	• Press the **POWER** button then reselect the desired cycle and press the **START/ PAUSE** button. The washing machine will shut off if the **START/PAUSE** button is not pressed within 60 minutes.
	Extremely low water pressure.	• Check another tap in the house to make sure that household water pressure is adequate.
	Washing machine is too cold.	• If the washing machine has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the **POWER** button.
	Washing machine is heating the water or making vapour. (some models only)	• The washing machine drum may stop operating temporarily during certain cycles, while water is safely heated to a set temperature.

Symptoms	Reason	Solution
Washing machine not filling properly	**Filter clogged.**	• Make sure the inlet filters on the fill valves are not clogged.
	Supply hoses may be kinked.	• Check that supply hoses are not kinked or clogged.
	Insufficient water supply.	• Make sure that both hot and cold water taps are turned on all the way.
	Hot and cold supply hoses are reversed.	• Check supply hose connections.
Washing machine will not drain water	**Kinked drain hose.**	• Ensure that the drain hose is not kinked.
	Drain located higher than 1.2 m above the floor.	• Make sure that the drain hose is no higher than 1.2 m above the bottom of the washing machine.
Wrinkling	**Washing machine not unloaded promptly.**	• Always remove items from the washing machine as soon as the cycle is completed.
	Washing machine overloaded.	• The washing machine can be fully loaded, but the drum should not be tightly packed with items. The door of the washing machine should close easily.
	Hot and cold water supply hoses are reversed.	• Hot water rinse can set wrinkles in garments. Check the supply hose connections.
Incomplete or no dispensing of detergent	**Too much detergent used.**	• Follow the guidelines provided by the detergent manufacturer.
Musty or mildewy odor in washing machine	**Inside of drum was not cleaned properly.**	• Run the Tub clean cycle regularly.
Cycle time is longer than usual	**The load is too small.**	• Add more items to allow the washing machine to balance the loads.
	Heavy articles are mixed with lighter items.	• Always try to wash articles of somewhat similar weight to allow the washing machine to evenly distribute the weight of the load for spinning.
	The load is out of balance.	• Manually redistribute the load if articles have become tangled.

Symptoms	Reason	Solution
Your home appliance and smartphone is not connected to the Wi-Fi network.	**The password for the Wi-Fi that you are trying to connect to is incorrect.**	• Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG SmartThinQ.
	Mobile data for your smartphone is turned on.	• Turn off the **Mobile data** of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly.	• The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz.	• Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far.	• If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.

Error Messages

Symptoms	Reason	Solution
dE	**The door is not closed properly.**	• Close the door completely. If the error code is not released, call for service.
dL	**Door lock switch error.**	• Check nothing is caught under the door, including shipping materials or lothing. • Close the door completely. If the error code is not released, call for service.
dr	**Special Drain Feature.**	• If the washing machine is paused during a cycle for a few minutes, the cycle will be cancelled and any water remaining in the drum will be drained.
IE	**Water supply taps are not fully open.**	• Fully open tap.
	Water line hoses are kinked, pinched, or crushed.	• Straighten the hose(s).
	Water inlet filters are clogged.	• Clean the inlet filters.
	Water supply pressure to tap or house is too low or very high.	• Contact a plumber to have the water lines repaired.
	Water supply connected with leaklimiting hoses.	• Do not use leak limiting hoses.
LE1	**Foreign objects, such as coins, pins, clips, etc., caught between the wash plate and the inner basket.**	• Turn off the washing machine and then press the **POWER** button. Press the **Spin** button without selecting a cycle to drain and spin the load. When the spin is complete, remove the clothes and then find and remove any objects caught in the wash plate.
OE	**Drain hose is kinked, pinched, or clogged.**	• Straighten the hose(s).
	Drain discharge is more than 1.2 m above bottom of washing machine.	• Adjust or repair drain. Maximum drain height is 1.2 m.

Symptoms	Reason	Solution
UE	**UE rebalancing operation was not successful.**	• The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the load to be manually adjusted.
	The load is too small.	• Add more items to allow the washing machine to balance the loads.
	Heavy articles are mixed with lighter items.	• Wash articles of somewhat similar weight.
	The load is out of balance.	• Manually redistribute the load if articles have become tangled.
tE	**Control error.**	• Unplug the washing machine and wait 60 seconds. Reconnect power and try again. If the error code is not released, call for service.
FE	**Water level is too high due to a faulty water valve.**	• Close the water taps, unplug the washing machine, and call for service.
PE	**The water level sensor is not working correctly.**	• Close the water taps, unplug the washing machine, and call for service.
LE	**A motor error has occurred.**	• Allow the washing machine to stand for 30 minutes and then restart the cycle. If the error code is not released, call for service.
AE	**Clutch error.**	• Unplug the washing machine and call for service.
tcL	**Tub clean Alarm.**	• Run the **Tub Clean** programme.
E3	**Sensing malfunction.**	• Manually redistribute the load if articles have become tangled.
	Motor's revolution is too low.	• Unplug the washing machine and wait 60 seconds. Reconnect power and try again. • Call for service.
CL	**CL is not an error. This prevents children from changing cycles or operating the appliance.**	• To deactivate, press the **Rinse** and **Hot Wash** button for 3 seconds.

Memo

Memo

Memo

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