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LG OLED TV

OWNER'S MANUAL

Safety and Reference

Please read this manual carefully
before operating your set and retain
it for future reference.

OLED42C4AUA	OLED55G4SUB	OLED83B4AUA
OLED42C4PUA	OLED65B4AUA	OLED83B4PUA
OLED48B4AUA	OLED65B4PUA	OLED83C4AUA
OLED48B4PUA	OLED65C4AUA	OLED83C4PUA
OLED48C4AUA	OLED65C4PUA	OLED83G4WUA
OLED48C4PUA	OLED65G4SUB	OLED97G4WUA
OLED55B4AUA	OLED77B4AUA	
OLED55B4EUA	OLED77B4PUA	
OLED55B4PUA	OLED77C4AUA	
OLED55C4AUA	OLED77C4PUA	
OLED55C4PUA	OLED77G4WUA	

The model and serial number of the product are
located on the back and on one side of the product.
Record them below in case you ever need service.

Model

Serial No.

LG Customer Information Center

For inquiries or comments, visit www.lg.com or call;

1-888-542-2623 CANADA

Register your product Online!

www.lg.com



* M F L 7 2 0 6 1 7 6 5 2 4 0 6 R E V 0 2 *

Important Safety Instruction

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

By using this product, you agree that all disputes between you and LG arising out of or relating in any way to this product (including but not limited to warranty disputes) shall be resolved through binding arbitration on an individual basis, unless the laws of your province or territory do not permit that, or, in other jurisdictions, if you choose to opt out. For further clarity, this arbitration requirement is not applicable to consumers residing in Ontario. Additional information regarding the terms of the arbitration agreement (including details on the procedure for resolving disputes) is available www.lg.com/ca_en/arbitration (Canada) and/or your warranty.

Before reading this manual

- Read this manual thoroughly before operating your TV, and keep it for future reference.
- On the website you can download the manual including installation, using, troubleshooting, specifications, license etc and view its contents on your PC or mobile device.
- **User Guide:** For more information about this TV, read the USER GUIDE embedded in the product. (Depending upon model)
 - To open the USER GUIDE (ⓘ) → (Ⓢ) → [Support] → [User Guide]

Optional Extras

- Optional extras can be changed or modified for quality improvement without any notification. Contact your dealer for buying these items. These devices work only with certain models. The model name or design may be changed due to the manufacturer's circumstances or policies.
- A cable to connect antennas and external devices must be purchased separately.

✓ Note

- Product specifications or contents of this manual may be changed without prior notice due to upgrade of product functions.
- The items supplied with your product may vary depending upon the model.
- Image shown may differ from your TV.

Warning! Safety instructions



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER TO QUALIFIED SERVICE PERSONNEL.



The symbol is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying this apparatus.

WARNING: TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

- TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES OR OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.
- **Do not place the TV and/or remote control in the following environments:**
 - Keep the product away from direct sunlight.
 - An area with high humidity such as a bathroom.
 - Near any heat source such as stoves and other devices that produce heat.
 - Near kitchen counters or humidifiers where they can easily be exposed to steam or oil.
 - An area exposed to rain or wind.
 - Do not expose to dripping or splashing and do not place objects filled with liquids, such as vases, cups, etc. on or over the apparatus (e.g., on shelves above the unit).
 - Near flammable objects such as gasoline or candles, or expose the TV to direct air conditioning.
 - Do not install in excessively dusty places.

Otherwise, this may result in fire, electric shock, combustion/explosion, malfunction or product deformation.

- **Ventilation**

- Install your TV where there is proper ventilation. Do not install in a confined space such as a bookcase.
- Do not install the product on a carpet or cushion.
- Do not block or cover the product with cloth or other materials while unit is plugged in.
- Take care not to touch the ventilation openings. When watching the TV for a long period, the ventilation openings may become hot.
- Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the device.
- Do not move the TV whilst the Power cord is plugged in.
- Do not use a damaged or loosely fitting power cord.

- Be sure to grasp the plug when unplugging the power cord. Do not pull on the power cord to unplug the TV.
- Do not connect too many devices to the same AC power outlet as this could result in fire or electric shock.
- **Disconnecting the Device from the Main Power**
 - The power plug is the disconnecting device. In case of an emergency, the power plug must remain readily accessible.
- Do not let your children climb or cling onto the TV. Otherwise, the TV may fall over, which may cause serious injury.
- **Outdoor Antenna Grounding** (Can differ by country):
 - If an outdoor antenna is installed, follow the precautions below.
An outdoor antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can come in contact with such power lines or circuits as death or serious injury can occur.
Be sure the antenna system is grounded to provide some protection against voltage surges and built-up static charges.
Section 810 of the National Electrical Code (NEC) in the U.S.A. provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna discharge unit, connection to grounding electrodes and requirements for the grounding electrode.
Antenna grounding according to the National Electrical Code, ANSI/NFPA 70
- Never touch this apparatus or antenna during a lightning storm. You may be electrocuted.
- Make sure the power cord is connected securely to the TV and wall socket if not secured damage to the Plug and socket may occur and in extreme cases a fire may break out.
- Do not insert metallic or inflammable objects into the product. If a foreign object is dropped into the product, unplug the power cord and contact the customer service.
- Do not touch the end of the power cord while it is plugged in. You may be electrocuted.

- **If any of the following occur, unplug the product immediately and contact your local customer service.**

- The product has been damaged.
- If water or another substance enters the product (like an AC adapter, power cord, or TV).
- If you smell smoke or other odors coming from the TV
- When lightning storms or when unused for long periods of time.

Even the TV is turned off by remote control or button, AC power source is connected to the unit if not unplugged in.

- Do not use high voltage electrical equipment near the TV (e.g., a bug zapper). This may result in product malfunction.
- Do not attempt to modify this product in any way without written authorization from LG Electronics. Accidental fire or electric shock can occur. Contact your local customer service for service or repair. Unauthorized modification could void the user's authority to operate this product.
- Use only an authorized attachments / accessories approved by LG Electronics. Otherwise, this may result in fire, electric shock, malfunction, or product damage.
- Never disassemble the AC adapter or power cord. This may result in fire or electric shock.
- Handle the adapter carefully to avoid dropping or striking it. An impact could damage the adapter.
- To reduce the risk of fire or electrical shock, do not touch the TV with wet hands. If the power cord prongs are wet or covered with dust, dry the power plug completely or wipe dust off.

- **Batteries**

- Store the accessories (battery, etc.) in a safe location out of the reach of children.
- Do not short circuit, disassemble, or allow the batteries to overheat. Do not dispose of batteries in a fire. Batteries should not be exposed to excessive heat.
- Caution: Risk of fire or explosion if the battery is replaced by an incorrect type.

- **Moving**

- When moving, make sure the product is turned off, unplugged, and all cables have been removed. It may take 2 or more people to carry larger TVs. Do not press or put stress on the front panel of the TV. Otherwise, this may result in product damage, fire hazard or injury.
- Keep the packing anti-moisture material or vinyl packing out of the reach of children.
- Do not allow an impact shock, any objects to fall into the product, and do not drop anything onto the screen.
- Do not press strongly upon the panel with a hand or a sharp object such as a nail, pencil, or pen, or make a scratch on it. It may cause damage to screen.

- **Cleaning**

- When cleaning, unplug the power cord and wipe gently with a soft/dry cloth. Do not spray water or other liquids directly on the TV. Do not clean your TV with chemicals including glass cleaner, any type of air freshener, insecticide, lubricants, wax (car, industrial), abrasive, thinner, benzene, alcohol etc., which can damage the product and/or its panel. Otherwise, this may result in electric shock or product damage.

Installation

Lifting and moving the TV

When moving or lifting the TV, read the following to prevent the TV from being scratched or damaged and for safe transportation regardless of its type and size.

- It is recommended to move the TV in the box or packing material that the TV originally came in.
- Before moving or lifting the TV, disconnect the power cord and all cables.
- When holding the TV, the screen should face away from you to avoid damage.
- Hold the side and bottom of the TV frame firmly. Make sure not to hold the transparent part, speaker, or speaker grille area.
- Use at least two people to move a large TV.
- When transporting the TV, do not expose the TV to jolts or excessive vibration.
- When transporting the TV, keep the TV upright; never turn the TV on its side or tilt towards the left or right.
- When handling the TV, be careful not to damage the protruding buttons.



- Avoid touching the screen at all times, as this may result in damage to the screen.
- Do not place the product on the floor with its front facing down without padding. Failure to do so may result in damage to the screen.
- When attaching the stand to the TV set, place the screen facing down on a cushioned table or flat surface to protect the screen from scratches.

Mounting on the Table

- 1 Lift and tilt the TV into its upright position on a table.
 - Leave a minimum of 10 cm (4 inches) space from the wall for proper ventilation, (Depending upon model).
- 2 Connect the power cord to a wall outlet.



- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Do not use any unapproved items to ensure the safety and lifespan of the product.
- Any damages or injuries by using unapproved items are not covered by the warranty.
- If you install the TV on a stand, you need to take actions to prevent the product from overturning. Otherwise, the product may fall over, which may cause injury.
- When assembling the stand, ensure that all of the provided screws are attached. If the screws are not fully tightened, the product may tilt or tip over, resulting in damage. Tightening the screws with excessive force may cause them to come off due to abrasion of the screw joint.
- When installing on a cabinet or a shelf using a stand, make sure its width is greater than that of the TV, (Depending upon model).
- If the TV is placed on the stand, its screen may be tilted back slightly. If the stand is not level because an object is placed under the stand or it is not on a flat surface, the product may fall and cause injury or product damage. (Depending upon model).
- If there is a problem with swivel angle adjustment, lift the product slightly and put it back down. (Depending upon the model)

Securing TV to the Wall

- 1 Insert and tighten the eye-bolts or TV brackets and bolts on the back of the TV.
 - If there are bolts inserted at the eye-bolts position, remove the bolts first.
 - 2 Mount the wall brackets with the bolts to the wall. Match the location of the wall bracket and the eye-bolts on the rear of the TV.
 - 3 Connect the eye-bolts and wall brackets tightly with a sturdy rope or cable. Make sure to keep the rope parallel to the flat surface.
- Use a platform or cabinet that is strong and large enough to support the TV securely.
 - Brackets, bolts, and ropes are optional. You can obtain additional accessories from your local dealer.

Stand (Optional Extras)

This model has a built-in slim wall mount bracket.

If you want to install a stand, you can purchase it separately through LG TV sales store and LG online brand shop. (Wall mount included model only) (Depending upon model)

Stand	Model
ST-G4SN55	OLED55G4*
ST-G4SN65	OLED65G4*
ST-G4WR8377	OLED77/83G4*
SQ-G2DT97	OLED97G4*

Mounting to the Wall

An optional wall mount can be used with your LG Television. Consult with your local dealer for a wall mount that supports the VESA standard used by your TV model. Carefully attach the wall mount bracket at the rear of the TV. Install the wall mount bracket on a solid wall perpendicular to the floor. If you are attaching the TV to other building materials, please contact qualified personnel to install the wall mount. Detailed instructions will be included with the wall mount. We recommend that you use an LG brand wall mount. The LG wall mount is easy to adjust or to connect the cables. When you do not use LG's wall mount bracket, use a wall mount bracket where the device is adequately secured to the wall with enough space to allow connectivity to external devices. If you are using a non-adjustable mount, attach the mount to the wall. Attach the cables to the TV first, then attach the TV to the mount.



- Ask a professional installer appointed by the store for installation of the product.
Installation by someone other than a professional installer is extremely dangerous and may result in personal injury.
- Do not install the product in an unstable site that cannot withstand its weight.
If the installation site lacks sufficient rigidity, the product may fall and cause personal injury.
- Remove the stand before installing the TV on a wall mount by performing the stand attachment in reverse.
- For more information of screws and wall mount bracket, refer to manual included in the separately purchased wall mount.
- If you intend to mount the product to a wall, attach VESA standard mounting interface (optional parts) to the back of the product. When you install the set to use the wall mounting bracket (optional parts), fix it carefully so as not to drop.
- When mounting a TV on the wall, make sure not to install the TV by hanging the power and signal cables on the back of the TV.
- Do not install this product on a wall if it could be exposed to oil or oil mist. This may damage the product and cause it to fall.
- When installing the Full Contact Wall Mount, the TV may not be contacted firmly against the wall due to some wall conditions.

Precautions for Safety

(Wall mount included model only)

- Do not hang on the product or subject it to severe impact after installation.
Doing so may cause the product to fall and cause personal injury.
- When installing the product on a wall, do not hang the power line or signal cables from the back of the TV.
This can damage the cords, resulting in a fire, electrical shock or malfunction of the product.
- Be sure to wear work gloves when installing the product.
 - Installing with unprotected hands may result in injury.
- Be sure to have at least two people when installing the product or adjusting the product's height.

Attempting to perform installation or adjustments personally may result in personal injury or damage to the product.

- Make sure a wall is available prior to proceeding with installation. Make use of the anchors and screws provided with the product.
Use of any unauthorized anchors or screws may not support the product's weight, which poses safety risks.

Before Installation

(Wall mount included model only)

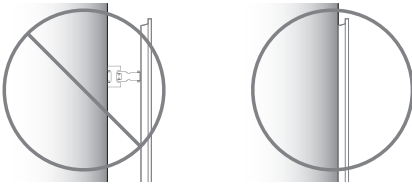
- Installation of this product on a concrete wall or wood stud is recommended. Installation of this product on other surfaces (Dry wall, plywood, bricks, etc.) is not recommended. Improper installation may result in the product falling.
- Install the product only on a vertical wall.
Do not install on a tilted wall that exceeds building standards or on the heavily tilted wall or ceiling.
LG is not responsible for problems caused by improper installation of the product, e.g., heavily tilted walls and ceilings.
- Check the enclosed accessories before installation. We are not responsible for any lost or damaged accessories after the inner packaging is opened.
- When an infant or small child swallows the enclosed accessories, various safety accidents such as choking may occur. Keep the enclosed accessories out of the reach of infants and children.
- When tightening screws, tighten until fully snug.
Avoid using excessive force when tightening the screws. Doing so may damage the wall and product or reduce the rigidity or performance of the product.
- Avoid installing a TV that exceeds the specified tensile load, and do not allow any external force to be applied to the product.
- Avoid accidents by using work tools with care during installation.

Tools for Installation

- “+” shaped screwdriver (manual or electric) / level / drill / Ø 8 mm drill bit for concrete or Ø 4 mm drill bit for steel

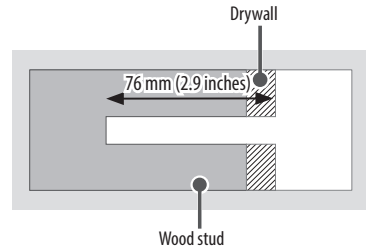
Securing TV to the Wall

(Wall mount included model only)



- Please use the TV close to the wall after installation.

For installation on wood stud



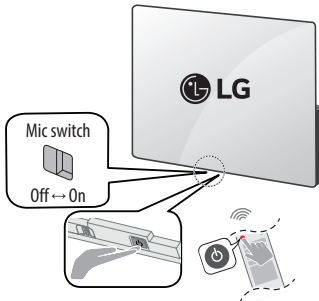
Use the Ø 4 mm drill bit for wood to drill holes with the depth of 76 mm (2.9 Inches). (Clean the drilled hole.)

Without using the wall mounting anchor, fasten the wall mounting screw directly to the wood stud.

Starting TV

Turning on the TV

You can simply operate the TV functions, using the button. (Depending upon model)



<A type>



Power On (Press)
Power Off¹⁾ (Press and Hold)
Menu Control (Press²⁾)
Menu Selection (Press and Hold³⁾)

- 1) All running apps will be closed.
- 2) You can access and adjust the menu by pressing the button when TV is on.
- 3) You can use the function when you access menu control.

<B type>



Power On (Press)
Power Off¹⁾ (Press and hold)



Volume Control



Channels Control

- 1) All running apps will close.

✓ Note

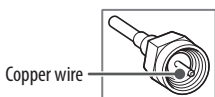
- When the TV is turned on for the first time after being shipped from the factory, initialization of the TV may take approximately one minute.
- Your TV's OSD (On Screen Display) may differ slightly from that shown in this manual.
- You can turn the TV-embedded microphone on and off by controlling the microphone switch at the bottom of the TV.
- For models with motion sensors if you set screen on with the motion sensor, the TV will turn on by recognizing the motion. (Depending on model)

Connections

You can connect various external devices to the TV. For more information on external device's connection, refer to the manual provided with each device.

Antenna/Cable

Connect an antenna, cable, or cable box to watch TV while referring to the following. The illustrations may differ from the actual items and an RF cable is optional.



- Make sure not to bend the copper wire of the RF cable.
- Complete all connections between devices, and then connect the power cord to the power outlet to prevent damage to your TV.
- Use a signal splitter to use 2 TVs or more.
- DTV Audio Supported Codec: MPEG, Dolby Digital
- This TV cannot receive Ultra HD (3840 x 2160 pixels) broadcasts directly because the related standards have not been confirmed (Depending upon country).
- Use the AV cover for aesthetic purposes. Connecting too many cables may cause lifting problems. In such a case, remove the AV cover before use. (Depending upon the model)

HDMI

- When connecting the HDMI cable, the product and external devices should be turned off and unplugged.
- Supported HDMI Audio format (Depending upon model):
True HD (48 kHz),
Dolby Digital / Dolby Digital Plus (32 kHz / 44.1 kHz / 48 kHz),
PCM (32 kHz / 44.1 kHz / 48 kHz / 96 kHz / 192 kHz)
DTS (44.1 kHz / 48 kHz / 88.2 kHz / 96 kHz)
DTS-HD (44.1 kHz / 48 kHz / 88.2 kHz / 96 kHz / 176.4 kHz / 192 kHz)

✔ Note

- If the device connected to Input Port also supports HDMI Deep Color, your picture may be clearer. However, if the device doesn't support it, it may not work properly. In that case, change the TV's [HDMI Deep Color] setting to off.
- [Source] → [Input] → [General] → [External Devices] → [HDMI Settings] → [HDMI Deep Color]
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - Ultra High Speed HDMI[®]/™ cable (3 m (9.84 feet) or less)

USB

Some USB Hubs may not work. If a USB device connected through a USB Hub is not detected, connect it directly to the USB port on the TV.

✔ Note

- For an optimal connection, HDMI cables and USB devices should have bezels less than 10 mm (0.39 inches) thick and 18 mm (0.7 inches) width. (Depending upon model)
- Use an extension cable that supports USB 2.0 if the USB cable or USB flash drive does not fit into your TV's USB port.

IR Blaster

Control the set-top box (cable/satellite/IP/OTT), Blu-ray/DVD player, soundbar, game consoles, etc., using the IR Blaster. (Depending upon country) (Depending upon model)

- Connect the IR Blaster cable to the TV's IR Blaster port.
- Use universal control settings to control the device.
- Secure the IR Blaster with the 3M tape provided.
- In order to control external devices through "Room to Room Share" and "Hands-free Voice Control", an IR blaster connection is required.

External Devices

Supported external devices are: Blu-ray player, HD receivers, DVD players, VCRs, audio systems, USB storage devices, PC, gaming devices, and other external devices.

✔ Note

- The external device connections shown may differ slightly from illustrations in a manual.
- In PC mode, there may be noise associated with the resolution, vertical pattern, contrast or brightness. If noise is present, change the PC output to another resolution, change the refresh rate to another rate or adjust the brightness and contrast on the [Picture] menu until the picture is clear. Depending upon the graphics card, some resolution settings may not allow the image to be positioned on the screen properly.
- When connecting to a wired LAN, use a CAT 7 cable with high-speed Internet transmission. (Only when LAN port is provided.)
- The TV may be capable of operating without a set-top-box from a multichannel video programming distributor (MVPD).

Remote RS-232C setup

To obtain the RS-232C external control setup information, please visit www.lg.com. Download and read the manual, (Depending upon model).



- Do not drop the product or let it fall over when connecting external devices. Otherwise, this may result in injury or damage to the product.
- When connecting external devices such as video game consoles, make sure the connecting cables are long enough. Otherwise, the product may fall over, which may cause injury or damage the product.

Specifications

Power requirement

AC 120 V ~ 50/60 Hz

Product specifications may be changed without prior notice due to upgrade of product functions.

Estimated yearly energy consumption indicated on the FTC label is measured in accordance with the Test Procedures for Television Sets (USA only).

The actual energy consumption depends on the usage environment (The content watched, TV settings, etc.).

- For information of the power supply and power consumption, refer to the label attached to the product.
 - The typical power consumption is measured in accordance with IEC 62087 or each country's energy regulations.
 - * On some models, the label is inside the external device connection terminal cover.
 - * Depending upon the model or country, the typical power consumption may not be on label.

(Depending upon country)

Broadcasting Specifications	
Television system	Terrestrial / Cable / Satellites Digital TV
External antenna impedance	75 Ω

- Certain 8K input/decoding standards may not be supported. An additional device may be necessary to support certain 8K standards. Upscaled and enhanced 8K images will vary depending upon the source content (Depending upon model).

Environment Condition			
Operating Temperature	0 °C to 40 °C (32 °F to 104 °F)	Storage Temperature	-20 °C to 60 °C (-4 °F to 140 °F)
Operating Humidity	Less than 80 %	Storage Humidity	Less than 85 %

(Depending upon model)

Conditions for Wall Mount Installation	
Tilt Angle	0° - 15°

* This specification range applies to TV wall mounts when adjusting for proper viewing angle.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents please visit <https://opensource.lge.com>.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Licenses



Troubleshooting

In TV / HDMI input, press the  button on the remote control three times to display the model name and serial number on the screen.

Cannot control the TV with the remote control.	• Check if anything such as tape has been placed over the receiver. • Check if there is any obstacle between the product and the remote control. • Replace the batteries with new fresh ones.
No image display and no sound is produced.	• Check if the product is turned on. • Check if the power cord is connected to a wall outlet. • Check if there is a problem in the wall outlet by connecting other products.
The TV turns off suddenly.	• Check the power control settings. The power supply may be interrupted. • Check if the auto-off function is activated in the settings menu. • The auto-off function may have worked. This product is equipped with an auto-off function that automatically turns off the power if the remote control is not used for 15 minutes without an input signal.
Abnormal Display	• If the product feels cold to the touch, there may be a small “flicker” when it is turned on. This is normal, there is nothing wrong with product. • This panel is an advanced product that contains millions of pixels. You may see tiny black dots and/or brightly colored dots (white, red, blue or green) at a size of 1 ppm on the panel. This does not indicate a malfunction and does not affect the performance and reliability of the product. This phenomenon also occurs in third-party products and is not subject to exchange or refund. • You may find different brightness and color of the panel depending upon your viewing position(left/right/top/down). This phenomenon occurs due to the characteristic of the panel. It is not related with the product performance, and it is not malfunction. • Avoid touching the screen or holding your finger(s) against it for long periods of time. Doing so may produce some temporary distortion effects on the screen.
Generated Sound	• Cracking noise A cracking noise that occurs when watching or turning off the TV is generated by plastic thermal contraction due to temperature and humidity. This noise is common for products where thermal deformation is required. • Electrical circuit humming/panel buzzing A low level noise is generated from a high-speed switching circuit, which supplies a large amount of current to operate a product. It varies depending upon the product. This generated sound does not affect the performance and reliability of the product.
The TV does not turn on continuously due to Always Ready mode operation or does not automatically turn on by sensor. (Depending upon model)	• The motion sensor is located on the bottom center of the TV. • The motion sensor is only supported by some models. • If there is a foreign substance on the motion sensor, it may not work properly. • If the environment around the TV is too bright or too dark, the motion sensor may not work properly. • Obstacles in front of the TV may affect the detection function of the motion sensor. • It can operate by recognizing changes in lighting around the TV or movement of objects (pets/robot vacuum cleaners, etc.). • To stop using the Always Ready mode in  →  → [General] → [Always Ready] → [Enable the function], or to use only the General Always Ready mode function, you can select Enable Always Ready mode, turn off the screen, and then stop using the motion sensor in [Options]. The screen-on function with the motion sensor can be set by adjusting the performance of the sensor through the [Options] → [Motion Sensor Sensitivity] setting.



- Make sure to wring any excess water or cleaner from the cloth.
- Do not spray water or cleaner directly onto the TV screen.
- Make sure to spray just enough of water or cleaner onto a dry cloth to wipe the screen.

Precautions for Protecting the OLED TV Screen

Unlike regular LED/LCDs, OLED TVs produce images that emit light for each pixel, achieving a perfect black color and delivering clear images without blurring.

Due to the nature of the organic materials used to achieve high-resolution image quality, OLED displays generally experience image retention on the screen, which can be a persistent phenomenon. This phenomenon is observed in all OLED panels, and although recommended picture modes can minimize image retention, current technology cannot completely prevent this from occurring.

Displaying the same image for a long time or repeatedly displaying the same image can cause image retention on the screen, which is a common phenomenon in OLED panel products due to the nature of the product. This product has a built-in screen protection feature. Avoid displaying images that are likely to cause image retention, and follow the recommendations.

Images that are likely to cause image retention

- Images with black areas on the top and bottom and/or the left and right sides of the screen.
- Images whose aspect ratio is 4:3 or 21:9.
- Images that are fixed for a long time, such as channel number, station logo, game console icon, set-top box menu, etc.
- Other fixed screen images or repeatedly displayed images.

Running [Pixel Cleaning] to Protect the OLED TV Screen

The OLED TV is equipped with a pixel cleaning feature to check the status of the screen by itself and prevent image retention that leaves an image on a screen. This feature automatically calculates the optimal execution time based on the accumulated viewing time and is automatically executed when the TV is turned off. While this feature is running, horizontal lines may appear at the top and bottom of the screen. The pixel cleaning feature works when the product is connected to the power cord and main power.

- To run this function manually, press the  button on the remote control, go to [] → [General] → [OLED Care] → [OLED Panel Care] and press [Pixel Cleaning].

Recommendations for Minimizing Image Retention

When watching the TV for a long time, press the  button on the remote control, go to [] → [Picture] → [Select Mode] and set the mode to [Auto Power Save], go to [Advanced Settings] → [Brightness] and set [OLED Pixel Brightness] to a lower level. In addition, press the  button on the remote control, go to [] → [General] → [OLED Care] → [OLED Panel Care] and set the [Adjust Logo Brightness] value to [High].

When showing images with black bars at the top/bottom/left/right side of the screen, press the  button on the remote control, go to [], and go to [Picture] → [Aspect Ratio] → [User Selection] → [Vertical Zoom] or [4-Way Zoom] to remove the black bars.

Turn off the menus for setting up devices such as set-top boxes so that they are not displayed on the screen for a long time.

Note

- When the screen is showing one fixed image for a long time, the screen brightness will be automatically reduced and then restored once the screen content changes. This is a normal function to minimize image retention.

Industry Canada Statement

(For Canada)

(For having wireless function (WLAN, Bluetooth,...))

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

(For Canada)

(For having wireless function (WLAN, Bluetooth,...))

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm (7.8 inches) between the antenna & your body.

NOTE THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

RSS-247 Requirement

(For Canada)

(For product having the wireless function using 5 GHz frequency bands)

- (1) The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (2) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;
- (3) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725–5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits as appropriate; and
- (4) (For devices operating in the band 5250–5350 MHz having an e.i.r.p. greater than 200 mW) Antenna type(s), antenna models(s), and worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in section 6.2.2.3 of RSS-247 shall be clearly indicated.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250–5350 MHz and 5650–5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

NOTE TO CABLE/TV INSTALLER

(For Canada)

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the National Electric Code (U.S.A.). The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical.

WARNING! (STABILITY HAZARD)

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

Symbols

	Refers to alternating current (AC).		Refers to stand-by.
	Refers to direct current (DC).		Refers to "ON" (power).
	Refers to class II equipment.		Refers to dangerous voltage.