Scan the QR code to see the manual.

OWNER'S MANUAL

WASHER AND DRYER

Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH

WH25BFXS6B

NOM

www.lg.com

MFL05875001
Rev.02_061226

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This manual may contain images or content that may be different from the model you purchased.

This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.

The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

Safety Messages

⚠ This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.

⚠ **WARNING**
This indicates that the failure to follow the instructions can cause serious injury or death.

⚠ **CAUTION**
This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING

⚠ WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Children should be supervised to ensure that they do not play with the appliance.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Use a new hose or hose-set supplied with the appliance. Reusing old hoses can cause a water leak and subsequent property damage.
- Ventilation openings must not be obstructed by a carpet.
- This appliance is intended to be used in household only.
- The inlet water pressure must be between 50 kPa and 800 kPa.

Maximum Capacity

The maximum capacity in some cycles for dry clothes to be washed is **25kg (Wash)** / **15kg (Dry)**.
The recommended maximum capacity for each washing programme may differ. To get good wash results, please refer to **Programme Table** in **OPERATION** chapter for further details.

Technical Safety for Using the Dryer

- Do not dry unwashed items in the tumble dryer.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.
- Remove all objects from pockets such as lighters and matches.
- Lint trap has to be cleaned frequently, if applicable;
- Lint must not to be allowed to accumulate around the tumble dryer

- The tumble dryer is not to be used if industrial chemicals have been used for cleaning

Installation

- This appliance should only be transported by two or more people holding the appliance securely.
- Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, rain, or temperatures below freezing.
- Make sure the power plug is completely pushed into the power outlet.
- Do not plug the appliance into multiple outlet sockets, power boards, or an extension power cable.
- Do not modify the power plug provided with the appliance. If it does not fit the power outlet, have a proper outlet installed by a qualified electrician.
- This appliance is equipped with a power cord having an equipment-earthing / grounding conductor (earthing pin) and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and earthed / grounded in accordance with all local codes and ordinances.
- Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service personnel if you are in doubt as to whether the appliance is properly grounded.

Operation

- Never attempt to operate the appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Do not apply any sharp objects to the control panel in order to operate the appliance.
- Do not attempt to separate any panels or disassemble the appliance.

- Do not repair or replace any part of the appliance. All repairs and servicing must be performed by qualified service personnel unless specifically recommended in this Owner's Manual. Use only authorized factory parts.
- Do not push down the door excessively, when the appliance door is open.
- Do not put animals, such as pets into the appliance.
- Do not wash any items that are specified by the manufacturer as not washable on the care label.
- Keep the area underneath and around the appliance free of combustible materials such as lint, paper, rags, chemicals, etc.
- Do not leave the appliance door open. Children may hang on the door or crawl inside the appliance, causing damage or injury.
- Do not put in, wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as waxes, wax removers, oil, paint, gasoline, degreasers, drycleaning solvents, kerosene, petrol, spot removers, turpentine, vegetable oil, cooking oil, acetone, alcohol, etc.). Improper use can cause fire or explosion.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, gasoline, thinner, petroleum, insecticide, air freshener, cosmetics, etc.) near the appliance.
- Never reach into the appliance while it is operating. Wait until the drum has completely stopped.
- Do not touch the door during a high temperature programme.
- In case of a water leak from the appliance or flood, disconnect the power plug and contact the LG Electronics customer information centre.
- Turn off water taps to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they should be replaced after 5 years.

- If there is a gas leakage (isobutane, propane, natural gas, etc.) within the home, do not touch the appliance or power plug and ventilate the area immediately.
- If the drain hose or inlet hose is frozen during winter, use it only after thawing.
- Keep all washing detergents, softener and bleach away from children.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Avoid touching any water that is drained from the appliance during the wash.
- Make sure that drainage is working properly. If water is not drained properly, your floor may get flooded.
- When the air temperature is high and the water temperature is low, condensation may occur and thus wet the floor.
- Wipe off dirt or dust on the contacts of the power plug.

Maintenance

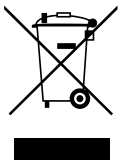
- Disconnect the appliance from the power supply before cleaning the appliance. Setting the controls to the OFF or stand by position does not disconnect this appliance from the power supply.
- Securely plug the power plug in the outlet socket after completely removing any moisture and dust.
- Do not spray water inside or outside the appliance to clean it.
- Never unplug the appliance by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.
- Only qualified service personnel from LG Electronics service centre should disassemble, repair, or modify the appliance. Contact an LG Electronics customer information centre if you move and install the appliance in a different location.

Disposal

- Before discarding an old appliance, unplug it. Cut off the cable directly behind the appliance to prevent misuse.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Cut off the power cord and remove the door before disposing of this appliance to avoid the danger of children or small animals getting trapped inside.

CARING FOR THE ENVIRONMENT

Disposal of Your Old Appliance



- This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.
- Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.
- You can take your appliance to any of the authorised centres for collection. If you want to know an updated list of countries that have this service, visit the page https://www.lg.com/global/take-back-recycling-global-network-south-america.

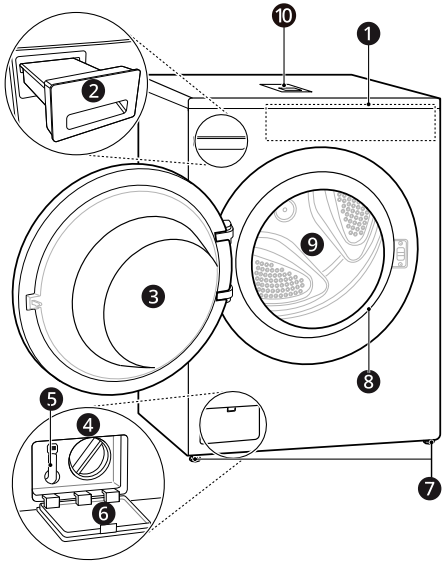
INSTALLATION

Parts and Specifications

NOTE

- Appearance and specifications may change without notice to improve the quality of the appliance.

Front View



❶ Control Panel

❷ Detergent Dispenser Drawer (ezDispense/ Manual Dispense)

❸ Door

❹ Drain Pump Filter

❺ Drain Hose

❻ Drain Pump Filter Cover

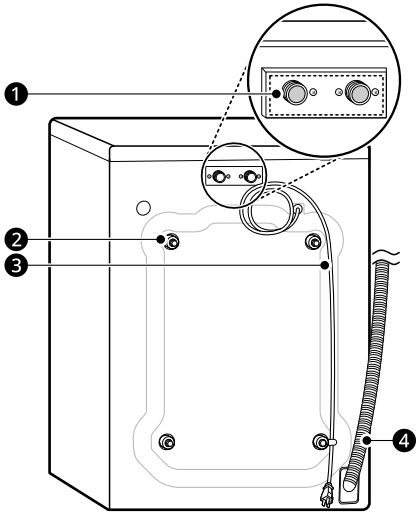
❼ Leveling Feet

❽ Door Seal

❾ Drum

❿ Filter

Rear View



❶ Water inlets

❷ Power Plug

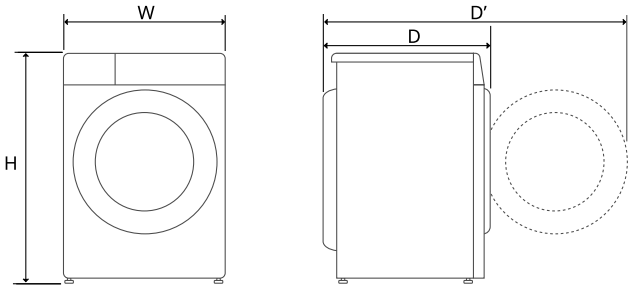
❸ Transit Bolts

❹ Drain Hose

Specifications

Model	WH25BFXS6B
Power Supply	120 V~ 60 Hz
Maximum Power	1250 W / 650 W
Product Weight	112 kg

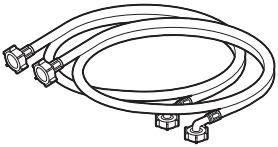
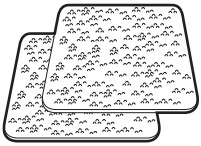
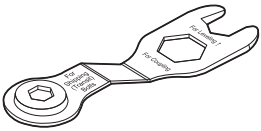
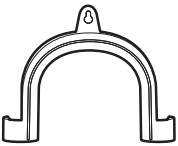
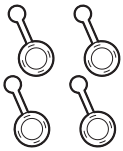
Dimension(mm)



W	700	D	840	H	990	D'	1466

Accessories

*1 The included accessories vary depending on the model you purchased.

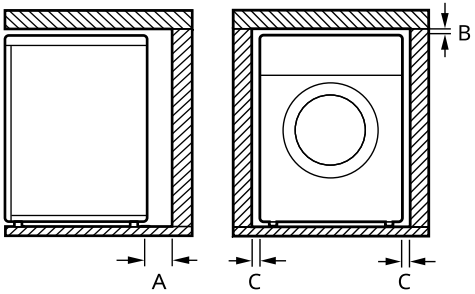
 Cold and Hot Water Inlet Hoses	 Anti–slip Sheets*1
 Spanner	 Elbow Bracket for Securing Drain Hose
 Caps for Covering Transit Bolt Holes	 Tie Strap*1
 Nylon Brush	

Installation Place Requirements

Before installing the appliance, check the following information to make sure that the appliance is installed in a correct place.

Installation Location

- This appliance must be installed on firm flooring to minimize vibration during the spin cycle. Concrete flooring is best, being far less prone to vibration during the spin cycle than wooden floorboards or a carpeted surface.
- If it is impossible to avoid positioning the appliance next to a gas cooker or coal burning stove, an insulation (850 X 600 mm) covered with aluminum foil on the side facing the cooker or stove must be inserted between the two appliances.
- Ensure that when the appliance is installed, it is easily accessible for an engineer in the event of a breakdown.
- When installing the appliance, adjust all four feet using the transit bolt spanner provided to ensure the appliance is stable.
- Ensure that there is enough room for full opening of the appliance door.
- To ensure sufficient clearance for water inlet hoses, drain hose and airflow, allow minimum clearances of at least 20 mm at the sides and 100 mm behind the appliance. Be sure to allow for wall, door, or floor moldings that may increase the required clearances.



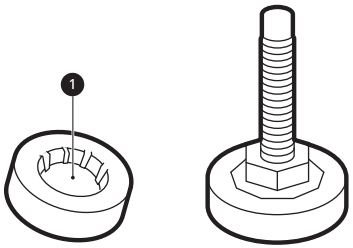
Index	Clearance (mm)
A	100
B	250
C	20

⚠ WARNING

- This appliance must only be used for domestic household purposes and should not be used in mobile applications.

Wooden Floors (Suspended Floors)

When installing the appliance on wooden floors, use rubber cups to reduce excessive vibration and unbalance. Timber or suspended type flooring may contribute to excessive vibration and unbalance, errors and malfunction.



- To reduce vibration, we recommend placing at least 15 mm thickness of rubber cups ❶ under each adjusting foot of the appliance, secured to at least two floor beams with screws.
- If possible, install the appliance in one of the corners of the room, where the floor is more stable.
- Fit the rubber cups to reduce vibration.

⚠ CAUTION

- If the appliance is installed on the unstable floor (e.g. wooden floor), the warranty does not cover any damages and cost occurred due to the installation on the unstable floor.

NOTE

- You can purchase rubber cups (part No. **4620ER4002B**) from the LG service centre.

Ventilation

- Make sure that air circulation around the appliance is not impeded by carpets, rugs, etc.

Ambient Temperature

- Do not install the appliance in rooms where freezing temperatures may occur. Frozen hoses may burst under pressure. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- If the appliance is delivered in winter and temperatures are below freezing, place the appliance at room temperature for a few hours before putting it into operation.

Electrical Connection

- Do not use an extension cord or double adapter.
- Always unplug the appliance and turn off the water supply after use.
- Connect the appliance to an earthed socket in accordance with current wiring regulations.
- The appliance must be positioned so that the plug is easily accessible.
- Power outlet must be within 1 meter of either side of the appliance.

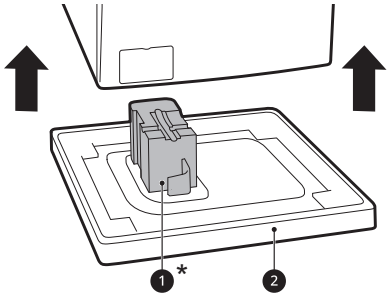
⚠ WARNING

- Repairs to the appliance must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local authorised LG repairer.
- The power plug must be plugged into an appropriate outlet socket that is installed and grounded/earthed in accordance with all local codes and ordinances.

Unpacking the Appliance

Lifting the Appliance Off the Foam Base

After removing the carton and shipping material, lift the appliance off the foam base.



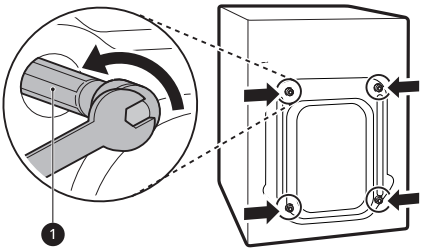
- Make sure the tub support ❶* comes off with the base and is not stuck to the bottom of the appliance.
- If you must lay the appliance down to remove the carton base ❷, always protect the side of the appliance and lay it carefully on its side. Do not lay the appliance on its front or back.

* This feature may vary depending on the model purchased.

Removing the Transit Bolt Assemblies

To prevent the appliance from severe vibration and breakage, remove transit bolts and retainers.

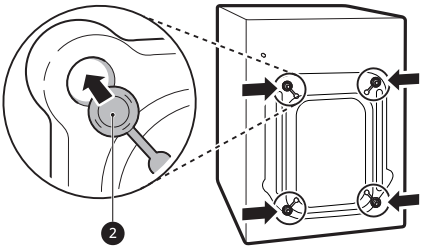
1 Starting with the bottom two transit bolts ❶, use the spanner (included) to fully loosen all transit bolts by turning them counterclockwise.



2 Remove the bolt assemblies by wiggling them slightly while pulling them out.

3 Install the hole caps.

- Locate the hole caps ❷ included in the accessory pack or attached on the back.



NOTE

- Save the transit bolts and retainers for future use.
- Transport this appliance for the prevention of breakage as below:
  - The transit bolts are reinstalled.
  - The power cord is secured to the back of the appliance.

Levelling the Appliance

Checking the Level

When pushing down the edges of the top plate diagonally, the appliance should not move up and down at all (check both directions).

- If the appliance rocks when pushing the top plate of the appliance diagonally, adjust the feet again.
- Check whether the appliance is perfectly level after installation.

NOTE

- Timber or suspended type flooring may contribute to excessive vibration and unbalance. Reinforcement or bracing of the timber floor may need to be considered to stop or reduce excessive noise and vibration.
- Never try to level any uneven floor by putting pieces of wood, cardboard or similar materials under the appliance.

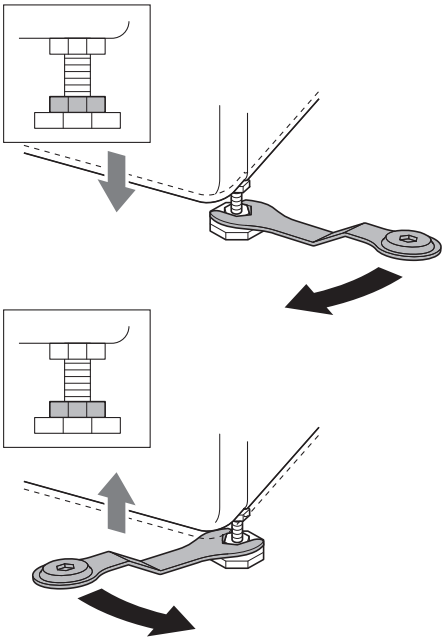
Adjusting and Levelling the Feet

When installing the appliance, the appliance should be aligned and perfectly level. If the appliance is not aligned and level properly, the appliance may be damaged or may not operate properly.

1 Turn the levelling feet as required if the floor is uneven.

- Do not insert pieces of wood etc. under the feet.

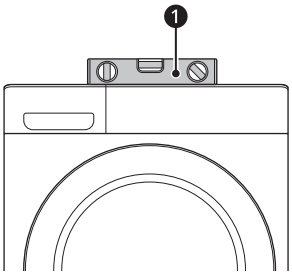
- Make sure that all four feet are stable and resting on the floor.



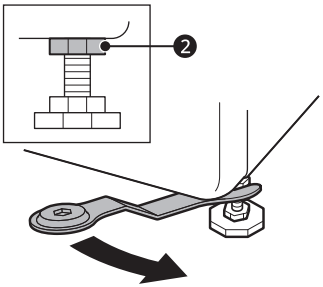
NOTE

- Do not install the washing machine on a plinth, stand or elevated surface unless it is manufactured by LG Electronics for use with this model.

2 Check if the appliance is perfectly level using a spirit level ❶.



3 Secure the levelling feet with the lock nuts ❷ by turning anti-clockwise against the bottom of the appliance.



4 Check if all lock nuts at the bottom of the appliance are secured properly.

NOTE

- Proper placement and levelling of the appliance will ensure long, regular, and reliable operation.
- The appliance must be 100% horizontal and stand firmly in position on a hard flat floor.
- It must not 'Seesaw' across corners under the load.
- Do not let the feet of the appliance get wet. Failure to do so may cause vibration or noise.

Using Anti-Slip Sheets

This feature may vary depending on the model purchased.

If you install the appliance on a slippery surface, it may move because of excessive vibration. Incorrect levelling may cause malfunction through noise and vibration. If this occurs, install the anti-slip sheets under the levelling feet and adjust the level.

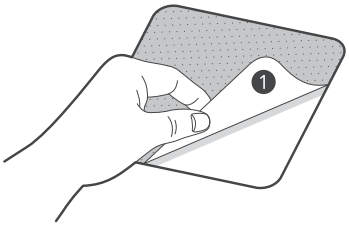
1 Clean the floor to attach the anti-slip sheets.

- Use a dry rag to remove and clean foreign objects and moisture. If moisture remains, the anti-slip sheets may slip.

2 Adjust the level after placing the appliance in the installation area.

3 Place the adhesive side ❶ of the anti-slip sheets on the floor.

- The most effective way is to install the anti-slip sheets under the front feet. If it is difficult to place the sheets under the front feet of the appliance, attach them under the rear feet.



4 Put the appliance on the anti-slip sheets.

- Do not attach the adhesive side ❶ of anti-slip sheets to the feet of the appliance.

NOTE

- Additional anti-slip sheets are available at LG Electronics service centre.

Connecting the Water Supply Hose

Note for Connection

- Water pressure must be between **50 kPa** and **800 kPa** (0.5–8.0 kgf/cm^2). If the water pressure is more than **800 kPa**, a decompression device should be installed.
- Periodically check the condition of the water supply hose and replace the water supply hose if necessary.

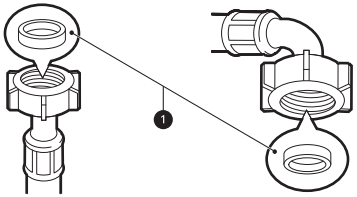
NOTE

- Do not overtighten the water supply hose or use mechanical devices to tighten onto the inlet valves.
- No further backflow protection required for connection to the water inlet.

Checking the Rubber Seal

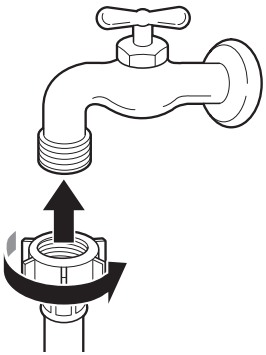
Two rubber seals ❶ are supplied with the water supply hose. They are used to prevent water leaks. Connection to taps is sufficiently tight.

- Do not use mechanical devices such as multi grips to tighten the water supply hose. Ensure that the curved end of the water supply hose is connected to the appliance.



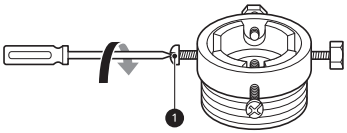
Connecting the Hose to the Water Tap

Connecting Screw-Type Hose to Tap with Thread
Screw the supply hose connector onto the water supply tap.

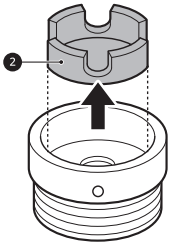


Connecting Screw-Type Hose to Tap Without Thread

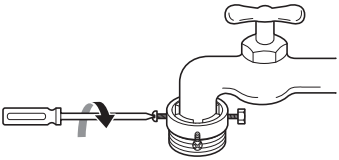
1 Loosen the 4 fixing screws ❶.



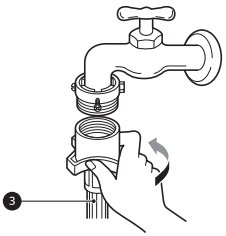
2 Remove the guide plate ❷ if the tap is too large to fit the adapter.



3 Push the adapter onto the end of the tap so that the rubber seal is connected to be watertight. Tighten the 4 fixing screws.

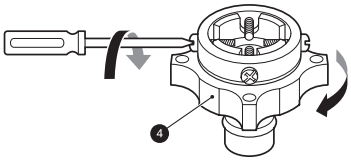


4 Push the inlet hose ❸ vertically upwards so that the rubber seal within the hose can adhere completely to the tap and then tighten the hose by screwing it to the right.

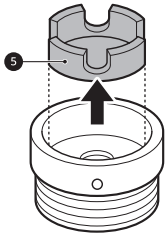


Connecting One Touch Type Hose to Tap Without Thread

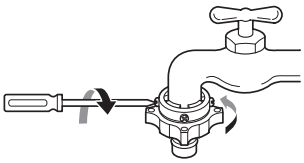
1 Unscrew the adapter ring plate ❹ and loose the 4 fixing screws.



2 Remove the guide plate ❺ if the tap is too large to fit the adapter.

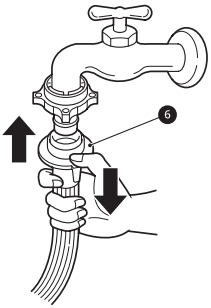


3 Push the adapter onto the end of the tap so that the rubber seal is connected to be watertight. Tighten the 4 fixing screws and the adapter ring plate.



4 Pull the connector latch plate ❻ down, push the inlet hose onto the adapter, and release the

connector latch plate. Make sure the adapter locks into place.

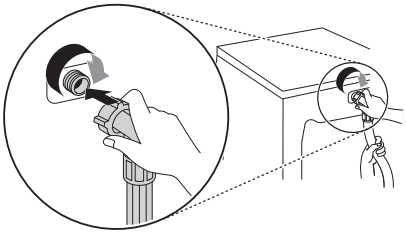


NOTE

- After connecting the water inlet hose to the water tap, turn on the water tap to flush out foreign substances (dirt, sand, sawdust, and etc.) in the water lines. Let the water drain into a bucket, and check the water temperature.

Connecting the Hose to the Appliance

Screw the supply hose to the water inlet valve on the back of the appliance.



- Do not connect the hose to the hot water supply for models with one water inlet. Connect to the cold water supply only.

NOTE

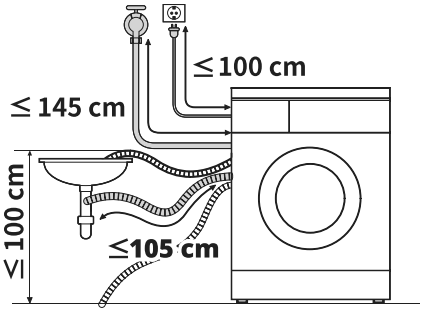
- After completing connection, if water leaks from the hose, repeat the same steps. Use the most conventional type of tap for the water supply. In case that the tap is square or too big, remove the guide plate before inserting the tap into the adaptor.
- Make sure that the hose should not be kinked or trapped.

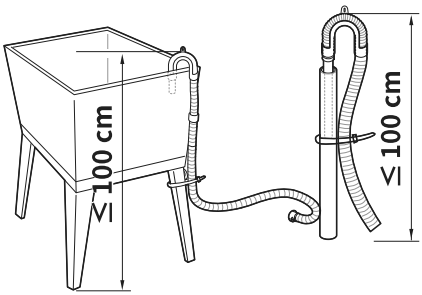
Installing the Drain Hose

Installing the Drain Hose with the Elbow Bracket

The drain hose should not be placed higher than **100 cm** above the floor. Water in the appliance may not drain or may drain slowly.

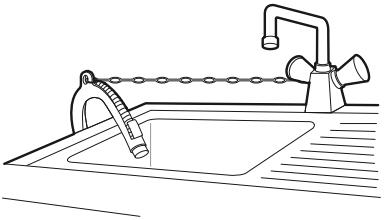
- Securing the drain hose correctly will protect the floor from damage due to water leakage.





- If the drain hose is too long, do not force it back into the appliance. This will cause abnormal noise.

- When installing the drain hose to a sink, secure it tightly with string.



OPERATION

Operation Overview

Using the Appliance

Before the first wash, select the **Algodón (Normal)** wash programme and add a half amount of the detergent. Start the appliance without clothes. This will remove possible residues and water from the drum that may have been left during manufacturing.

1 Sort clothes and load items.

- Sort clothes by fabric type, soil level, colour and load size as needed. Open the door and load items into the appliance.

2 Add cleaning products or detergent and softener.

- Add the proper amount of detergent to the detergent dispenser. If desired, add bleach or fabric softener to the appropriate areas of the dispenser.

3 Turn on the appliance.

- Press the **Power** button to turn on the appliance.

4 Choose the desired cycle.

- Press the cycle button repeatedly or turn the cycle selector knob until the desired cycle is selected.

  Turn the programme selector knob until the desired cycle is selected and press the ✓ button.

- Now select a wash temperature and spin speed. Pay attention to the fabric care label of your clothes.

5 Begin cycle.

- Press the **Start/Pause** button to begin the cycle. The appliance will agitate briefly without water to measure the weight of the load. If the **Start/Pause** button is not pressed within a certain time, the appliance will shut off and all settings will be lost.

NOTE

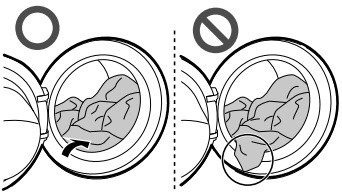
- In the following case, the door will not open even if you pause the washing programme or turn the washing machine off.
  - When the washing machine starts a washing programme and has water inside the drum, the door will not open in order to prevent a flood until the washing machine drains the water completely.

6 End of cycle.

- When the cycle is finished, a melody will sound. Immediately remove your clothing from the appliance to reduce wrinkling. Check around the door seal when removing the load for small items that may be caught in the seal.

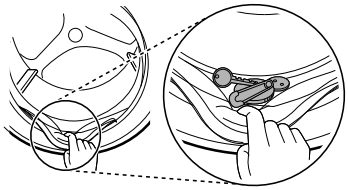
⚠ CAUTION

- Before closing the door, ensure that all clothes and items are inside the tub and not overhanging on the rubber door seal where they will become caught when the door is closed. Failing to do so will cause damage to the door seal and the clothes.



⚠ CAUTION

- Remove items from the flexible door seal gasket to prevent clothing and door seal damage.

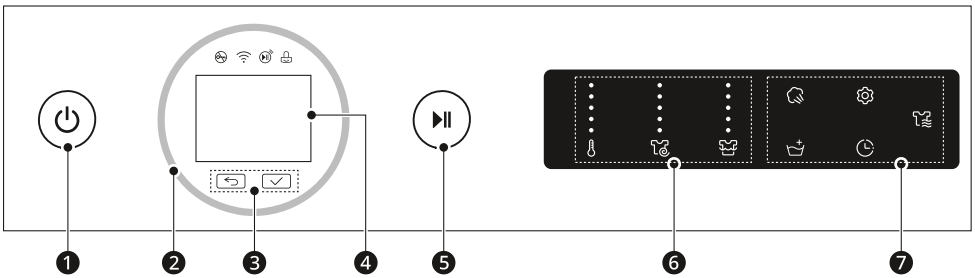


Control Panel

The actual control panel may differ from model to model.

Control Panel Features

Overview



❶ Power On/Off Button

- Press this button to turn the washing machine on or off.

❷ Programme Knob

- Programmes are available according to the clothes type.
- Once the desired washing programme has been selected, the standard presets will appear in the display. These settings can be adjusted using the **Customizing Washing Programme buttons** at any time before starting the cycle.

❸ ↩ & ✓ Buttons

- Press the ↩ button to go to the previous screen.
- Press the ✓ button to select a menu item or save the information.

❹ Display

- The display shows the settings, estimated remaining time, options, and status messages.

❺ Start/Pause Button

- This button is used to start or pause the washing programme.
- If a temporary stop of the washing programme is needed, press this button.

❻ Customizing Washing Programme Buttons

- Use these buttons to adjust the water temperature, soil level or spin speed settings for the selected programme.
  - The current settings are shown in the display.
  - Press the button for that option to select other settings.

Temperatura (Temp.)
This button selects the wash temperature for the selected programme.

Centrifugado (Spin)
The spin intensity level can be selected by pressing this button repeatedly.

Suciedad (Soil)
This function is used to wash normal and heavily soiled clothes.

❼ Extra Options and Functions

- This allows you to select an additional programmes and will light when selected.

Vapor (Steam)
Adding this option helps provide better cleaning results.

Opciones (Options)
You can adjust various functions and options of the appliance.

Secado (Dry)
You can add drying function and choose drying options.

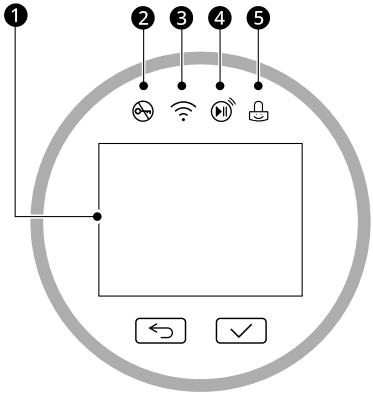
Enjuague extra (Extra Rinse)
This function is recommended for people with detergent allergies.

Reserva (Delay Start)
You can set this function so that the appliance starts automatically and finishes after a specified time interval.

Inicio remoto (Remote Start)
With the **LG ThinQ** app, you can use a smartphone to control your appliance remotely.

- In order to use this function, refer to **SMART FUNCTIONS**.

Time and Status Display



❶ **Programme Status Indicators**

- The display shows the settings, estimated remaining time, options, and status messages.

❷ lights up when the programme starts and the door is locked.

❸ lights up when the appliance is connected to Wi-Fi network at home.

❹ lights up when the remote control feature is activated.

❺ lights up when the control panel is locked except for the **Power** button.

Preparing the Wash Load

Sort the wash load for best washing results, and then prepare the clothes according to the symbols on their care labels.

Sorting the Clothes

- Soil level (Heavy, Normal, Light): Separate clothes according to soil level. If possible, do not wash heavily soiled items with lightly soiled ones.
- Colour (White, Lights, Darks): Wash dark or dyed clothes separately from whites or light colours. Mixing dyed clothes with light clothes can result in dye transfer or discolouration of lighter clothes.
- Lint (Lint producers, Collectors): Wash separately lint producing fabrics from lint collecting fabrics. Lint producers can result in pilling and linting on the lint collectors.

Checking the Clothes Care Label

The symbols tell you about the fabric content of your garment and how it should be washed.

Symbols on the Care Labels

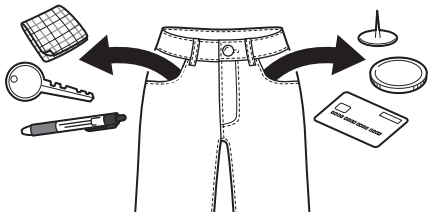
Symbol	Wash / Fabric type
	• Normal Wash • Cotton, Mixed Fabrics
	• Easy Care • Synthetic, Mixed Fabrics
	• Special Delicate Wash • Delicates
	• Hand Wash Only • Wool, Silk
	• Do not wash

NOTE

- The dashes under the symbol give you information about the type of fabric and the maximum allowance of mechanical stress.

Checking the Clothes before Loading

- To help distribute the load evenly during spinning, combine large and small items in a load.
- Do not wash single small items. Add 1-2 similar items to the load to prevent an out-of-balance load.
- Check all pockets to make sure that they are empty. Items such as nails, hair clips, matches, pens, coins and keys can damage both your appliance and clothes.



- When washing clothes with long attached straps, tie them or use a laundry net.
- Use a laundry net for small items like sleeves, stockings, tights, underwear, and socks to prevent them from getting stuck between the drum and the door seal.
- Fill the laundry net with less than half its capacity and wash it with other clothes. Avoid overfilling or washing it separately, as it may cause an imbalance in the drum, leading to an inadequate spin cycle.
- Close zippers, hooks and strings to make sure that these items do not snag on other clothes.
- Pre-treat dirt and stains by brushing a small amount of detergent dissolved water onto stains to help lift dirt.

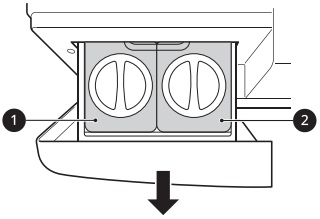
Adding Cleaning Products

Using the ezDispense Function

When the **ezDispense** function is turned on, the liquid detergent and softener are dispensed in the set amounts, at the appropriate time during the cycle.

- A full detergent reservoir will last for about 18 standard cycles, with the drum filled about halfway.
- The default settings are configured to dispense **45 ml** of detergent and **30 ml** of softener for **4-6 kg** of normally soiled laundry. This can be changed using the **Cantidad de detergente predeterminada (Default Det. Dispense)** or **Cantidad de suavizante predeterminada (Default Soft. Dispense)** setting. For more details, see "**Ajustes adicionales (Additional Settings)**" in the More Options and Settings section.

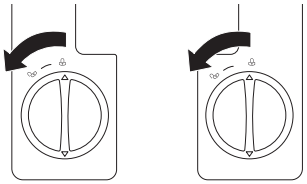
1 Slowly slide the detergent dispenser drawer out as far as it will go.



❶ Liquid fabric softener reservoir

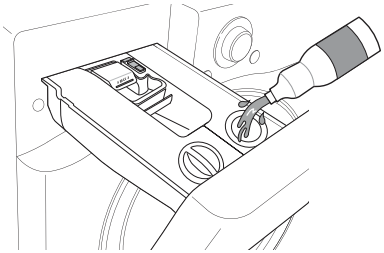
❷ Main wash liquid detergent reservoir

2 Turn the lids on the **ezDispense** reservoirs to open them.



3 Pour the detergent and softener into their respective reservoirs, up to the **MAX** line.

- The **ezDispense** drawer has two reservoirs. Put the liquid detergent into the larger reservoir and the fabric softener into the smaller reservoir.
- Use only liquid HE detergents in the **ezDispense** detergent reservoir.
- Do not put liquid or powdered bleach, or powdered, gel or sheet type detergents into the **ezDispense** reservoirs.
- Remove any residual detergent on the outside of the **ezDispense** drawer before inserting it.
- Do not try to fill the reservoirs too quickly. Add detergent and softener slowly to avoid overflows.



4 After filling the reservoirs, insert the lids and turn them to the right until they are tightly closed.

- Securely close the lids to the **ezDispense** reservoirs to minimize airflow which can harden cleaning products and prevent them from dispensing properly. Be careful not to lose the lids.

5 Close the dispenser drawer slowly before starting the cycle.

- Slamming the drawer closed may result in the detergent overflowing into another compartment or dispensing into the drum earlier than programmed.
- Be careful not to get a hand caught in the drawer while closing.
- It is normal for a small amount of water to remain in the manual dispenser compartments at the end of the cycle.

⚠ CAUTION

- Slide the detergent dispenser drawer out or in slowly and use both hands for safety. Failure to do so can damage the washer or cause the detergent or softener to leak out of the ventilation holes.
- Detergent or fabric softener left in the **ezDispense** reservoirs for an extended period may harden and fail to dispense properly.
- Do not remove the dispenser drawer while the product is in operation.
- Remove detergent/softener in the **ezDispense** reservoirs before moving the washer.

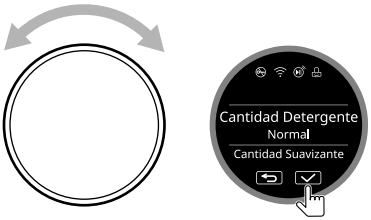
Using the Manual Dispense Function

Add detergent and bleach to the manual dispenser.

1 To turn off the automatic dispensers, press the **Opciones (Options)** button.

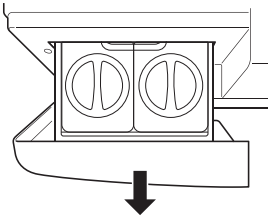


2 Turn the knob to select **Cantidad Detergente (Detergent Level)** or **Cantidad Suavizante (Softener Level)** and press the ✓(**Aceptar (OK)**) button.



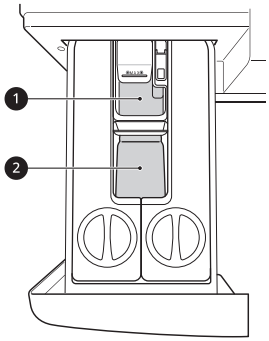
3 Turn the knob to select **Apagado (Off)** and press the ✓(**Aceptar (OK)**) button.

4 Open the detergent dispenser drawer.



5 Load the laundry products into the appropriate manual dispenser compartments.

- Use the main wash detergent compartment at the front of the manual dispenser for powdered or liquid detergent or oxygen-based bleach. Do not use it for liquid chlorine bleach.
- Do not place detergent sheets in the manual dispenser.
- Place liquid chlorine bleach ONLY in the compartment at the rear of the manual dispenser.
- If using single-use detergent packs, place the pack in the drum before loading the laundry. Do not place liquid or powdered detergent packs in the dispenser.



❶ Liquid chlorine bleach compartment

❷ Manual main wash detergent compartment

6 Close the detergent dispenser drawer slowly before starting the cycle.

- Slamming the detergent dispenser drawer may result in the detergent overflowing into

another compartment or pouring into the tub earlier than programmed.

⚠ CAUTION

- Do not place or store laundry products, such as detergent, bleach, or liquid fabric softener, on top of your washer. These products can damage the washer's finish and controls.

NOTE

- The manual dispenser cannot be used for pre-wash detergent dispensing.

Manual Main Wash Detergent Compartment

This compartment holds laundry detergent for the main wash cycle. Either powdered or liquid detergent may be used in this compartment.

- The detergent is added to the load at the beginning of the cycle. Always use HE (High-Efficiency) detergent with your washer.
- Liquid or powdered color-safe bleach may be added to the manual main wash compartment with detergent of the same type. Do not mix liquids and powders
- If you use a detergent that does not dissolve easily or a detergent with high viscosity, it will leave a residue and clog the dispenser.

Liquid Bleach Compartment

This compartment holds liquid bleach, which is dispensed automatically at the proper time during the wash cycle. The dispenser is activated twice to ensure complete dispensing of the bleach. Any liquid remaining in the dispenser at the end of the cycle is water, not bleach.

⚠ WARNING

- Do not mix chlorine bleach with ammonia or acids such as vinegar or rust/scale remover. Mixing chemicals like these can produce a lethal gas, resulting in severe injury or death.

NOTE

- Do not add powdered bleach to this compartment. The bleach compartment is designed to dispense liquid chlorine bleach only. Powdered or liquid color-safe bleach will not dispense properly.
- Follow the manufacturer's recommendations when adding bleach. Never add more than one cup, and do not exceed the maximum fill line or the bleach may be dispensed immediately and damage fabrics. Using too much bleach can also damage fabrics.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the drum. Fabric damage can occur.
- Do not use color-safe bleach or oxygen bleach in the same cycle with liquid chlorine bleach.

Wash Cycles

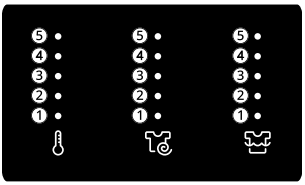
The wash cycles are designed for specific types of wash loads. Select the cycle that best matches the load contents for maximum wash performance and fabric care. See **Sorting Laundry** section for best results, and follow the fabric care labels on your garments. For a guide to fabric care symbols, see **Sorting Laundry** section.

Cycle Guide

Turn the knob to select the desired cycle. When you select a wash cycle, the standard presets appear in the display.

NOTE

- Whenever load weights are mentioned, assume **0.45 kg** = 1 thick bath towel (dry).



- Temperature indicator lights up and the selected setting is shown in the knob display: **Más Fría (Tap Cold)**①, **Fría (Cold)**②, **Tibia (Warm)**③, **Caliente (Hot)**④ or **Ex. Caliente (Ex. Hot)**⑤
- Spin indicator lights up and the selected setting is shown in the knob display: **No (No Spin)**①, **Bajo (Low)**②, **Medio (Medium)**③, **Alto (High)**④ or **Muy Alto (Ex. High)**⑤
- Soil indicator lights up and the selected setting is shown in the knob display: **Ligera (Light)**①, **Med. Ligera (Med. Light)**②, **Media (Medium)**③, **Med. Alta (Med. Heavy)**④, **Alta (Heavy)**⑤

Default Cycles

These cycles are in the initial cycle list.

Cycle	Lavado+Secado (Wash+Dry)	
Description	Combined wash+dry cycle for mixed loads, cotton or linen. • For better drying performance when using the **Lavado+Secado (Wash+Dry)** cycle, please select **Normal** dry option. It might not dry when you select **Ahorro de energía (Energy Saver)** dry option.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Muy Alto (Ex. High)**	Available: **Muy Alto (Ex. High)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Normal**	Available: **Ahorro de energía (Energy Saver)**, **Normal**

Cycle	Lavado AI+Secado (AI Wash+Dry)
Description	Combined wash+dry cycle optimized for laundry contents.

Cycle	Lavado AI+Secado (AI Wash+Dry)	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Muy Alto (Ex. High)**	Available: **Muy Alto (Ex. High)**
Soil Level	Default: **Media (Medium)**	Available: **Media (Medium)**
Dry Option	Default: **Normal**	Available: **Normal**

Cycle	Solo Secado (Dry Only)	
Description	Dries with no wash.	
Dry Option	Default: **Normal**	Available: **30min**, **60min**, **90min**, **120min**, **Ahorro de energía (Energy Saver)**, **Normal**, **Húmedo (Damp)**

Cycle	Algodón (Normal)	
Description	Use to wash all normal items such as cotton, linen, shirts, jeans or mixed loads, except delicate fabrics such as wool or silk. • Pressing the **Start/Pause** button without selecting a cycle will cause the **Algodón (Normal)** cycle to begin immediately, using the default settings.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Ahorro de energía (Energy Saver)**, **Normal**

Cycle	Lavado AI (AI Wash)	
Description	This cycle adjusts wash and rinse patterns automatically after detecting load size.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: **Media (Medium)**
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Toallas (Towels)	
Description	Use this cycle for washing towels, shirts, jeans and mixed loads.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Muy Alto (Ex. High)**	Available: All
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Ropa de Cama (Bedding)	
Description	Suitable for washing blankets or bulky items which have difficulty absorbing water, such as pillows, blankets, comforters, sheets or pet bedding. • Do not use this cycle to wash a mixed load of bedding and non-bedding items. • Do not mix large/bulky items with smaller articles of clothing. • Do not wash excessively large items. If large/bulky items do not fit easily into the tub, there may not be enough room for them to move during washing.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Medio (Medium)**, **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Jeans	
Description	This cycle is designed specifically for jeans.	
Wash Temp.	Default: **Fría (Cold)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Delicado (Delicates)
Description	Suitable for washing dress shirts/blouses, nylons, lingerie, or sheer and lacy clothes which can easily be damaged. **(less than 3.63 kg)**

Cycle	Delicado (Delicates)	
Wash Temp.	Default: **Fría (Cold)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Medio (Medium)**, **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Lavado Rápido (Quick Wash)	
Description	Quickly washes lightly soiled clothing and small loads. For high wash and rinse efficiency, wash small loads of 2-3 lightly soiled garments. **(less than 1.36 kg)** • Use very little detergent in this cycle. To add an extra rinse, use the **Enjuague (Rinse)** option.	
Wash Temp.	Default: **Caliente (Hot)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Muy Alto (Ex. High)**	Available: All
Soil Level	Default: **Ligera (Light)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Carga pesada (Heavy Duty)	
Description	Suitable for washing heavily soiled laundry, such as cotton fabrics, using more powerful wash motions. • When washing large loads, there will be brief periods of **2 minutes** or more without agitation. These soak periods are part of the cycle's design, and are normal.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Muy Alto (Ex. High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Alta (Heavy)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Antialérgico (Allergiene)™	
Description	This is a powerful, high-temperature cycle designed specifically to reduce certain allergens. **NOTE** • Selecting this cycle automatically incorporates steam into the wash cycle. • This cycle can significantly reduce allergens in bedding and clothing. • This cycle helps reduce dust mite populations and allergens. Due to the higher energy and temperatures used, this cycle is not recommended for wool, silk, leather, or any other delicate or temperature-sensitive items.	
Spin Speed	Default: **Alto (High)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Planchado permanente (Perm. Press)	
Description	Use this cycle to minimize wrinkles when washing tablecloths or “wrinkle-free” clothes.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Secado Delicado (Delicates Dry)	
Description	Use this cycle for drying dress shirts/blouses, nylons, lingerie, or sheer and lacy clothes which can easily be damaged. **(less than 3.63 kg)**	
Dry Option	Default: **Normal**	Available: **Normal**, **Húmedo (Damp)**

Cycle	Secado Planchado perm. (Perm.Press Dry)	
Description	Use this cycle to minimize wrinkles when drying tablecloths or wrinkle-free clothes.	
Dry Option	Default: **Normal**	Available: **Normal**, **Húmedo (Damp)**

Cycle	Limpieza de Tina (Tub Clean)	
Description	This is a special cycle designed to clean the inside of the washer.	
Dry Option	Default: **60min**	Available: **60min**, **Apagado (Off)**

Cycle	Enjuague rápido de tina (Quick Tub Rinse)
Description	Quick rinses the tub without detergent.

Non-Default Cycles

Edit the list of wash cycles using the **Cycle List Edit** option to use these cycles.

Cycle	Bright Whites™	
Description	This cycle is for washing white items only. **(less than 6.8 kg)**	
Wash Temp.	Default: **Caliente (Hot)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Higiene (Sanitary)	
Description	Washes clothes using the extra hot wash temperature.	
Wash Temp.	Default: **Ex. Caliente (Ex. Hot)**	Available: **Ex. Caliente (Ex. Hot)**
Spin Speed	Default: **Alto (High)**	Available: All
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Enjuague+Centrifugado (Rinse+Spin)	
Description	Select this cycle to rinse and spin a load separately from a regular cycle. • This can be helpful in preventing fresh stains from setting in fabrics. • Change the spin speed by repeatedly pressing the **Centrifugado (Spin)** button after selecting the cycle.	
Wash Temp.	Default: **Fría (Cold)**	Available: **Fría (Cold)**
Spin Speed	Default: **Alto (High)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Solo centrifugado (Spin Only)
Description	This cycle drains and spins the load without washing or rinsing it.

Cycle	Solo centrifugado (Spin Only)	
Spin Speed	Default: **Alto (High)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Lavado a Mano/Lana (Hand/Wool)	
Description	Washes delicate hand-washable and machine-washable clothes such as washable wool, lingerie, dresses etc. • Use detergent designed for machine washable woolens.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Bajo (Low)**	Available: **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Media (Medium)**	Available: **Media (Medium)**, **Med. Ligera (Med. Light)**, **Ligera (Light)**

Cycle	Ropa Deportiva (Active Wear)	
Description	Washes special garments like sports and outdoor wear. • Use for clothing treated with a water-repellent coating.	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Medio (Medium)**, **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Trajes de baño (Swimwear)	
Description	Removes chlorine or salt from swimwear with delicate care.	
Wash Temp.	Default: **Fría (Cold)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Medio (Medium)**, **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Ligera (Light)**	Available: **Media (Medium)**, **Med. Ligera (Med. Light)**, **Ligera (Light)**

Cycle	Ropa de Niño (Kids Wear)
Description	Washes children's heavily soiled clothes using a high wash temperature.

Cycle	Ropa de Niño (Kids Wear)	
Wash Temp.	Default: **Caliente (Hot)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Alto (High)**	Available: All
Soil Level	Default: **Alta (Heavy)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Vestidos (Dresses)	
Description	Washes lightly soiled cocktail dresses.	
Wash Temp.	Default: **Fría (Cold)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Bajo (Low)**	Available: **Medio (Medium)**, **Bajo (Low)**, **No (No Spin)**
Soil Level	Default: **Ligera (Light)**	Available: All

Cycle	Cuidado del Color (Color Care)	
Description	This cycle helps to keep colors from fading.	
Wash Temp.	Default: **Fría (Cold)**	Available: **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Medio (Medium)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Cuidado de Mancha (Sweat Stains)	
Description	Helps remove sweat stains and odor.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Ligera (Light)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Pequeña Carga (Small Load)
Description	Washes a small load of laundry (**less than 1.36 kg**).

Cycle	Pequeña Carga (Small Load)	
Wash Temp.	Default: **Tibia (Warm)**	Available: **Caliente (Hot)**, **Tibia (Warm)**, **Fría (Cold)**, **Más Fría (Tap Cold)**
Spin Speed	Default: **Alto (High)**	Available: All
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Carga grande (Large Load)	
Description	Optimized wash settings for half-sized wash loads.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Cycle	Carga extra grande (X Large Load)	
Description	Optimized wash settings for full-sized wash loads.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Alto (High)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Alta (Heavy)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Download Cycles

The wash cycle below can be downloaded on the **LG ThinQ** App.

Cycle	Nocturno (Overnight)	
Description	Reduces washing noise and continues tumbling after the cycle to prevent wrinkles.	
Wash Temp.	Default: **Tibia (Warm)**	Available: All
Spin Speed	Default: **Bajo (Low)**	Available: **Muy Alto (Ex. High)**, **Alto (High)**, **Medio (Medium)**, **Bajo (Low)**
Soil Level	Default: **Media (Medium)**	Available: All
Dry Option	Default: **Apagado (Off)**	Available: **Apagado (Off)**, **Normal**

Available Options

*1 This option is automatically included in the cycle and cannot be deselected.

NOTE

- **Reserva (Delay Start)** and **Enjuague extra (Extra Rinse)** can be selected for every cycle in this table.
- **Vapor (Steam)** and **Cold Wash**™ cannot be selected at the same time.
- If the **TurboWash**™ option is on, you cannot select **No (No Spin)** as your **Centrifugado (Spin)**.

Cycle	Vapor (Steam)	Fresh Care	TurboWash™	Cold Wash™	Pre Lavado (Pre-wash)
Lavado+Secado (Wash+Dry)	●	●	●*1	●	●
Lavado AI+Secado (AI Wash+Dry)		●	●*1		
Solo Secado (Dry Only)		●			
Algodón (Normal)	●	●	●*1	●	●
Lavado AI (AI Wash)		●	●*1		
Toallas (Towels)		●	●	●	●
Ropa de Cama (Bedding)	●	●	●	●	●
Jeans	●	●	●*1	●	●
Delicado (Delicates)		●		●	●
Lavado Rápido (Quick Wash)		●	●	●	
Carga pesada (Heavy Duty)	●	●	●*1	●	●
Antialérgico (Allergiene)™	●*1	●	●		
Planchado permanente (Perm. Press)		●	●	●	●
Secado Delicado (Delicates Dry)		●			
Secado Planchado perm. (Perm. Press Dry)		●			

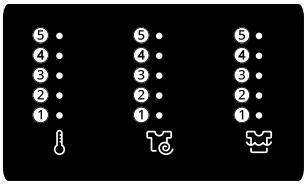
Cycle	Vapor (Steam)	Fresh Care	TurboWash™	Cold Wash™	Pre Lavado (Pre-wash)
Limpieza de Tina (Tub Clean)	●*1				
Enjuague rápido de tina (Quick Tub Rinse)					
Bright Whites™	●	●	●		●
Higiene (Sanitary)	●	●	●		●
Enjuague+Centrifugado (Rinse+Spin)		●			
Solo centrifugado (Spin Only)		●			
Lavado a Mano/Lana (Hand/Wool)		●		●	
Ropa Deportiva (Active Wear)		●			
Trajes de baño (Swimwear)		●		●	●
Ropa de Niño (Kids Wear)	●	●			●
Vestidos (Dresses)		●		●	●
Cuidado del Color (Color Care)		●	●*1	●	●
Cuidado de Mancha (Sweat Stains)	●	●	●*1	●	●
Pequeña Carga (Small Load)		●		●	●
Carga grande (Large Load)	●	●	●*1	●	●
Carga extra grande (X Large Load)	●	●	●*1	●	●
Nocturno (Overnight)	●	●	●*1	●	●

Cycle Modifiers

About Modifier Buttons

Each cycle has default settings that are selected automatically. You can also customize these settings using the cycle modifier buttons.

- Repeatedly press the button for the desired modifier until the indicator light for the desired setting is lit.
- The washer automatically adjusts the water level for the type and size of wash load for best results and maximum efficiency.
- This is a high-efficiency washer, and the water levels may be much lower than you expect. This is normal, and cleaning/rinsing performance will not be compromised.



- Temperature indicator lights up and the selected setting is shown in the knob display: **Más Fría (Tap Cold)**①, **Fría (Cold)**②, **Tibia (Warm)**③, **Caliente (Hot)**④ or **Ex. Caliente (Ex. Hot)**⑤
- Spin indicator lights up and the selected setting is shown in the knob display: **No (No Spin)**①, **Bajo (Low)**②, **Media (Medium)**③, **Alto (High)**④ or **Muy Alto (Ex. High)**⑤
- Soil indicator lights up and the selected setting is shown in the knob display: **Ligera (Light)**①, **Med. Ligera (Med. Light)**②, **Media (Medium)**③, **Med. Alta (Med. Heavy)**④, **Alta (Heavy)**⑤

NOTE

- The LED next to the setting lights up when the setting is selected and the setting is shown in the knob display.
- To protect your garments, not every wash temperature, spin speed, soil level, or option is available with every cycle.
- A chime will sound twice and the LED will not light if the desired setting is not allowed for the selected cycle.
- Follow the fabric care labels on the garment for best results.

Temperatura (Temp.)
Make sure the wash temperature is suitable for the type of load you are washing.

- Press the **Temperatura (Temp.)** button repeatedly to select the wash and rinse temperature combination for the selected cycle.
- All rinses use unheated cold water.
- Cold rinses use less energy. The actual cold rinse temperature depends on the temperature of the cold water at the faucet.
- Your washer features a heating element to boost the hot water temperature for **Ex. Caliente (Ex. Hot)** settings. This provides improved wash performance at normal water heater settings.

Centrifugado (Spin)
Higher spin speeds extract more water from clothes, reducing drying time and saving energy.

- Press the **Centrifugado (Spin)** button repeatedly until the desired speed is selected.
- Some fabrics, such as delicates, require a slower spin speed.

Suciedad (Soil)
Adjusting the soil level setting will modify the cycle times and/or wash actions.

- Press the **Suciedad (Soil)** button repeatedly until the desired soil level is selected.
- The **Alta (Heavy)** soil setting may increase cycle times. The **Ligera (Light)** soil setting may decrease cycle times.

Dry Cycles

General Tips for Drying

Use the automatic programmes to dry most loads. Electronic sensors measure the temperature of the exhaust to increase or decrease drying temperatures for faster reaction time and tighter temperature control.

- Cold water tap must be left on during drying cycles.
- This appliance's automatic process from washing to drying can be selected easily.
- For most drying, make sure all clothes are similar in material and thickness.
- Do not overload the appliance by stuffing too many articles into the drum. Items must be able to tumble freely.
- Drying times may be longer than those on a vented dryer. For effective drying performance, don't load the drum more than half full.
- If you open the door and remove the load before the appliance has finished its programme, remember to press the **Start/Pause** button.

Woolen Articles

Do not tumble dry woolen articles. Pull them to their original shape and dry them flat.

Woven and Loopknit Materials

Some woven and loopknit materials may shrink, by varying amounts, depending on their quality.

Always stretch these materials out immediately after drying.

Permanent Press and Synthetics

Do not overload your appliance. Take out permanent press articles as soon as the appliance stops to reduce wrinkles.

Baby Clothes and Night Gowns

Always check the manufacturer's instructions.

Blankets and Duvets

Check fabric care labels on blankets and duvets before using the drying programme. Some blankets and duvets may shrink by the heated air.

Rubber and Plastics

Do not dry any items made from or containing rubber or plastics, such as:

- Aprons, bibs, chair covers
- Curtains and table cloths
- Bathmats

Fiberglass

Do not dry fiber glass articles in the appliance. Glass particles left in the appliance may be picked up by your clothes and cause skin irritation.

NOTE

- Be careful when removing your clothing from the appliance, as the clothing or appliance may be hot.
- The estimated drying time varies from the actual drying time during the Automatic cycle. The type of fabric, size of the load, and the dryness selected affect drying time.

Using Dry Cycles

Press the **Secado (Dry)** button repeatedly to select a dry cycle.

Ahorro de energía (Energy Saver)
Dry clothes with less energy. When the option is set, the drying time can increase.

Normal
Dry clothes with recommended settings.

Húmedo (Damp)
Use a Damp setting for items that you wish to iron.

Alto (Very)
It can dry clothes more strongly than Normal option.

- You can select drying time from 30 to 120 minutes, in 30-minute increments.

Using a Wash and Dry Function.

1 Prepare the clothes and load the drum.
   - For consistently dry loads, all articles in the load should be similar in material and thickness.
   - Do not overload the drum. There should be enough room for clothes to tumble freely.

2 Press the **Power** button.

3 Select a wash cycle and add detergent.

4 Press the **Secado (Dry)** button as necessary.

5 Press the **Start/Pause** button.

Only Using a Dry Function.

1 Prepare the clothes and load the drum.

- For consistently dry loads, all articles in the load should be similar in material and thickness.
- Do not overload the drum. There should be enough room for clothes to tumble freely.
- For best results, don't load the drum more than half full.

2 Press the **Power** button.

- Do not select a washing cycle and do not add a detergent.

3 Rotate the knob to select the **Solo Secado (Dry Only)** cycle.

4 Press the **Secado (Dry)** button as necessary.

5 Press the **Start/Pause** button.

Options and Extra Functions

Basic Options

Your washer includes several additional cycle options to customize cycles to meet your individual needs.

- Select the desired option after selecting the desired cycle and cycle modifiers.

NOTE

- The LED for the option will light when the option is selected.
- To protect your garments, not every option is available with every cycle.
- A chime will sound twice and the LED will not light if the selected option is not allowed for the selected cycle.

Steam

Adding this option to a wash cycle helps provide superior cleaning performance. Using steam gives fabrics the cleaning benefits of a very hot wash.

- Steam may not be clearly visible during steam cycles. This is normal. Too much steam could damage clothing.
- Do not use steam with delicate fabrics such as wool and silk, or easily discolored fabrics.

⚠ WARNING

- Do not touch the door during steam cycles. The door surface can become very hot and can cause severe burns. Allow the door lock to release before opening the door.
- Do not attempt to override the door lock mechanism or reach into the washer during a steam cycle. Steam can cause severe burns.

Extra Rinse

This option adds an extra rinse to the selected cycle. Use this option to help ensure the removal of detergent or bleach residue from fabrics.

- Press the **Enjuague extra (Extra Rinse)** button to add from 1 to 3 additional rinses to the cycle.

Delay Start

Once you have selected the cycle and other settings, press the **Reserva (Delay Start)** button to delay the start of the wash cycle.

- Turn the knob to increase the delay time in 30-minute increments, from 1 hour up to 19 hours.
- Once the desired delay time is set, press the **Start/Pause** button to start the delay time.

NOTE

- If the **Start/Pause** button is not pressed to begin the delay time, the washer automatically turns off after a certain time and all cycle settings are lost.

Fresh Care

Use this function when you will not be able to unload your clothes immediately after the wash cycle ends.

- The drum will tumble periodically for up to 19 hours to prevent wrinkles.

More Options and Settings

Press the **Options** button and turn the knob to select the desired option or setting from the menu. Press the ✓(**OK**) button to select the options or change the settings.

More Options

1 Press the **Opciones (Options)** button.

2 Turn the knob to select the desired option and press the ✓ button.

3 Turn the knob to select **Encendido (On)** or **Apagado (Off)** and press the ✓ button to save the option.

4 To return to the previous screen, press the **Opciones (Options)** button again or press the ↩ button.

NOTE

- If no action is taken for several minutes after pressing the **Opciones (Options)** button, the display reverts to the previous screen.

TurboWash™
Adding this option reduces the cycle time while still providing similar wash performance to the same cycle without **TurboWash**™.

- For cycles in which **TurboWash**™ is automatically selected, the **TurboWash**™ option cannot be turned off.
- These cycles are designed for optimum performance with the **TurboWash**™ option applied.

Cold Wash™
Add the **Cold Wash**™ option to save energy by using cooler water. Wash and rinse times are increased to maintain wash performance.

- Wash time will increase up to several minutes with this option.
- For best wash results, only wash small loads (less than 3.63 kg) with this option.

Pre Lavado (Pre-wash)
This option adds a pre-wash (for about **15 - 17 minutes**) for improved cleaning of heavily soiled or stained clothing.

NOTE

- If you select **Pre Lavado (Pre-wash)** after putting the detergent directly in the drum, the detergent may be washed away, reducing the washing performance.

Settings

1 Press the **Opciones (Options)** button.

2 Turn the knob to select the desired setting and press the ✓ button.

3 Turn the knob to select or change the setting and press the ✓ button to save the setting.

4 To return to the previous screen, press the **Opciones (Options)** button again or press the ↩ button.

NOTE

- If no action is taken for several minutes after pressing the **Opciones (Options)** button, the display reverts to the previous screen.

Cantidad Detergente (Detergent Level) / Cantidad Suavizante (Softener Level)
Turn the knob to adjust the dispense amount for the current cycle based on the fabric type and soil level.

- **Apagado (Off)**: Turns off the ezDispense function for that reservoir
- **Menos (Less)**: Decreases the default amount by 10%
- **Normal**: Uses the default amount
- **Más (More)**: Increases the default amount by 10%

Inicio remoto (Remote Start)
Use a smartphone to control your washer remotely.

- For more information, see **SMART FUNCTIONS** in this manual.

Luz del Tambor (Drum Light)
The drum is equipped with a white LED light that illuminates when the washer is turned on. This light automatically turns off when the door is closed and the cycle starts.

- The drum light will turn off automatically after 4 minutes.

Bloqueo para Niños (Control Lock)
Use this function to disable the controls. This function can prevent children from changing cycles or operating this washer.

NOTE

- The function does not lock the door.
- Once this function is set, all buttons are locked except the **Power** and **Opciones (Options)** button.
- When the controls are locked, the **Bloqueo para Niños (Control Lock)** indicator lights up and the wash cycle is shown on the display.
- Turning off the power will not reset this function. You must deactivate this function before you can access any other options and functions.

Editar Lista de Ciclos (Cycle List Edit)
Edit the list of wash cycles as desired.

1) Turn the knob to select the desired cycle and press the ✓ button to include or exclude cycles.
   - If a cycle is added, a check mark is displayed by that cycle.
   - If a cycle is deleted, the check mark is not displayed by that cycle.
2) Press the ↩ button to save the cycle list.

NOTE

- The **Algodón (Normal)** and **Limpieza de Tina (Tub Clean)** cycles cannot be deleted.
- The order of cycles in the list can be changed. Change the order of the cycles in the list using **Ajustes adicionales (Additional Settings)** > **Optimización de Ciclos (Cycle Optimization)** on the product or **Product Cycle Management** in the **LG ThinQ** application.

Additional Settings

1 Press the **Opciones (Options)** button.

2 Turn the knob to select **Ajustes adicionales (Additional Settings)** and press the ✓ button.

3 Turn the knob to select the desired setting and press the ✓ button.

4 Turn the knob to select or change the setting and press the ✓ button to save the setting.

5 To return to the previous screen, press the **Opciones (Options)** button again or press the ⮌ button.

NOTE

- If no action is taken for several minutes after pressing the **Opciones (Options)** button, the display reverts to the previous screen.

Conexión Wi-Fi (Wi-Fi Connection)
Use to set up the Wi-Fi connection. When Wi-Fi is turned on, the Wi-Fi icon appears in the display.

Optimización de Ciclos (Cycle Optimization)
When activated, this feature organizes the cycle list and options automatically based on your usage patterns.

- **Encendido (On)** is the default setting.
- Selecting **Apagado (Off)** retains the current list order.

Uso de Dispensador 2 (Softener Tank Use)
Switches the softener reservoir to a secondary detergent reservoir for those who don't use liquid fabric softener.

⚠ CAUTION

- Before using the softener reservoir to dispense detergent, empty and clean the reservoir and run the **ezDispense™ Limpieza de ezDispense (Nozzle Clean)** function, or the reservoir may fail to dispense properly.

Cantidad de detergente predeterminada (Default Det. Dispense) / Cantidad de suavizante predeterminada (Default Soft. Dispense)
Use this function to adjust the default detergent / softener dispense amount in 3 ml increments, within a range of 9 ml to 120 ml.

- The default settings are configured to dispense 45 ml of detergent and 30 ml of softener for 4-5 kg of normally soiled laundry.

ezDispense™ Limpieza de ezDispense (Nozzle Clean)
Use this function to periodically clean the ezDispense reservoirs or before changing the softener reservoir to a detergent reservoir.

- This function cleans residual detergent or softener in the hose connected to the ezDispense(when changing the type of detergent or softener).

⚠ CAUTION

- Before using the function, remove the ezDispense reservoir, clean it, fill it with water and reassemble it in the dispenser drawer.

Sonido (Signal)
The volume of the notification sounds and button sounds can be set from quiet to very loud.

Smart Diagnosis
Use this to help troubleshoot errors or malfunctions.

- See the Smart Diagnosis section for more details.

Reajuste de Fábrica (Reset Settings)
Select this to delete all the stored data and initialize settings.

SMART FUNCTIONS

LG ThinQ Application

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Communicate with the appliance from a smartphone using the convenient smart features.

Inicio remoto (Remote Start)
It allows you to control the appliance remotely from the **LG ThinQ** application.

Ciclo descargado (Download Cycle)
You can download new and special cycles that are not included in the basic cycles on the appliance.

A variety of specialty cycles specific to the appliance can be downloaded to the successfully registered appliances.

Once cycle download is completed in the appliance, the appliance keeps the downloaded cycle until a new cycle is downloaded.

NOTE

- Only one downloaded cycle can be stored on the appliance at a time.

Tub Clean Coach
This function shows how many cycles remain before it is time to run the **Limpieza de Tina (Tub Clean)** function.

Energy Monitoring
This function checks the energy consumption of the recently used cycles and monthly average.

Smart Diagnosis
This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

Settings
Allows you to set various options on the appliance and in the application.

Push Alert
When the cycle is complete or the appliance has problems, you have the option of receiving push notifications on a smartphone. The notifications are triggered even if the **LG ThinQ** application is off.

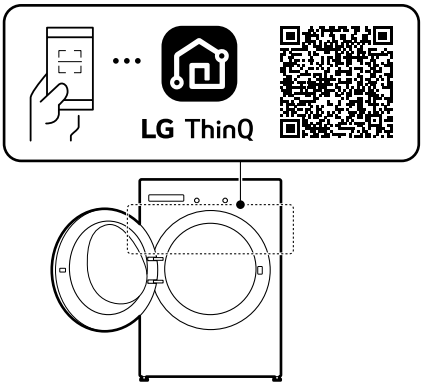
NOTE

- In the following cases, you must update the network information for each appliance in the **LG ThinQ** application under **Device Cards** > **Settings** > **Change Network**.
  - wireless router is changed
  - wireless router password is changed
  - Internet service provider is changed
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Installing LG ThinQ Application and Connecting an LG Appliance

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader application on your smartphone.



Models without QR Code

1 Search for and install the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone.

2 Run the **LG ThinQ** application and sign in with your existing account or create an LG account to sign in.

3 Touch the add (+) button on the **LG ThinQ** application to connect your LG appliance. Follow the instructions in the application to complete the process.

NOTE

- To verify the Wi-Fi connection, check that the Wi-Fi indicator on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to connect or installation may fail.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The appliance cannot be connected due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Please change it to other security protocols (**WPA2** is recommended) and connect the product again.

Using the Appliance Remotely

Inicio remoto (Remote Start)
Use a smartphone to control your appliance remotely. You can also monitor your cycle operation so you know how much time is left in the cycle.

Using this function

1 Put the clothes into the drum. If using the manual dispenser, add detergent to the detergent dispenser drawer. If using

ezDispense, make sure that there is sufficient detergent and softener in the compartments.

- If desired, add bleach to the appropriate section of the manual dispenser.

2 Press the **Power** button.

3 Press the **Opciones (Options)** button, turn the knob to select **Inicio remoto (Remote Start)** and press the ✓(**Aceptar (OK)**) button.

4 Turn the knob to select **Encendido (On)** and press the ✓(**Aceptar (OK)**) button to enable the remote control function.

5 Start a cycle from the **LG ThinQ** application on your smartphone.

NOTE

- Once this function is enabled, you can only start a cycle from the **LG ThinQ** smartphone application. If the cycle is not started, the appliance will wait to start the cycle until it is turned off remotely from the application or this function is disabled.
- If the door has been opened, you can not start a cycle remotely.

Disable this function manually
When this function is activated, press the **Opciones (Options)** button, turn the knob to select **Inicio remoto (Remote Start)** and press the ✓(**Aceptar (OK)**) button. Turn the knob to select **Apagado (Off)** and press the ✓(**Aceptar (OK)**) button.

Telecom Regulation

The operation of this equipment is subject to the following two conditions:

(1) this equipment or device may not cause harmful interference and

(2) This equipment or device must accept any interference, including any that may cause undesired operation.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices, please visit https://opensource.lge.com.

LG Electronics will also provide open source code to you for a charge covering the cost of performing such distribution upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Smart Diagnosis

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Using Audible Diagnosis to Diagnose Issues

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.

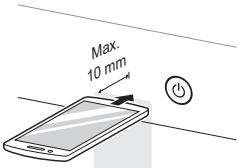
1 Press the **Power** button to turn on the appliance.

2 Press the **Opciones (Options)** button.

3 Turn the knob to select **Ajustes adicionales (Additional Settings)** and press the ✓(**Aceptar (OK)**) button.

4 Turn the knob to select **Smart Diagnosis** and press the ✓(**Aceptar (OK)**) button.

5 Place the mouthpiece of your smartphone close to the **Power** button and press the ✓(**Aceptar (OK)**) button.
   - Hold the smartphone mouthpiece to the **Power** button until the data transfer is complete.



6 After the data transfer is complete, the appliance will turn off.

NOTE

- For best results, do not move the smartphone while the tones are being transmitted.

MAINTENANCE

⚠ WARNING

- Unplug the appliance before cleaning to avoid the risk of electric shock. Failure to follow this warning may result in serious injury, fire, electric shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the appliance. They may damage the finish.

Regular Cleaning

Care after Wash

After the cycle is finished, wipe the door and the inside of the door seal to remove any moisture.

- Wipe the body of the washer with a dry cloth to remove any moisture.
- Leave the door open to dry the drum interior.

⚠ WARNING

- Make sure children and pets do not climb into the drum. Engage the **Bloqueo para Niños (Control Lock)** feature if needed to prevent children from accidentally starting a wash cycle.

Cleaning the Exterior

Proper care of your washer can extend its life.

Door:
Wash with a damp cloth on the outside and inside and then dry with a soft cloth.

Exterior:

- Immediately wipe off any spills.
- Wipe with a damp cloth.
- Do not touch the surface or the display with sharp objects.

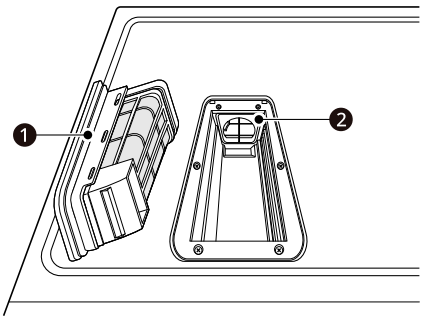
Filters and Condenser Cleaning

⚠ CAUTION

- Refer to the following instructions for proper cleaning of the filters. Failure to do so can cause lint buildup on the condenser that can affect the drying performance.

NOTE

- Cleaning the filters will reduce drying time and energy consumption and prevent unnecessary malfunctions.
- After cleaning the filters, insert it back into place. The appliance will not operate without the lint filter in place.



❶ Lint Filter

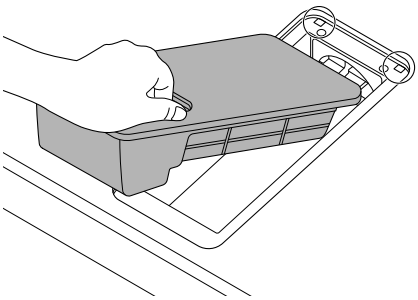
- Always clean the lint filter before and after use.

❷ Condenser Filter

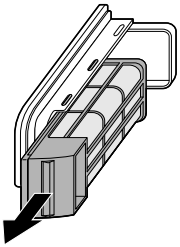
- Clean the inner filter after drying 10 times or when the lint has accumulated on the condenser filter.

Cleaning the Lint Filter

1 Grip the external filter cover and pull it toward you to remove it.



2 Hold the filter assembly over a trash can and pull the handle on the front of the filter to slide the mesh filter off as shown.

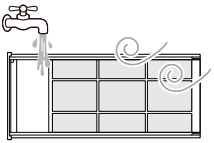


3 Sliding off the filter automatically removes the lint. To clean off any residual lint, use a vacuum cleaner or rinse the mesh filter under running water.

- The filter must be completely dry before using or it could cause an unpleasant odor.

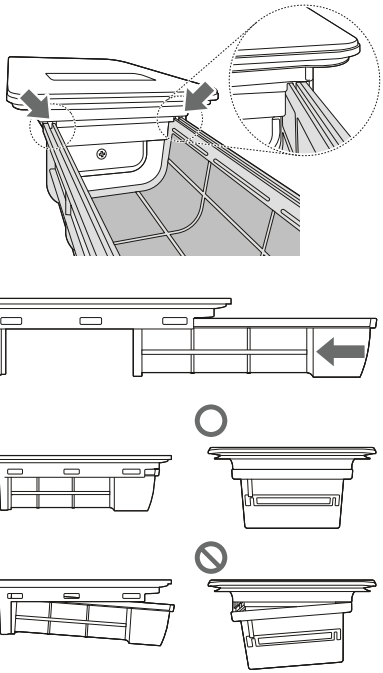
⚠ CAUTION

- Do not tap the filter repeatedly as the built-in magnet may dislodge and cause a malfunction.



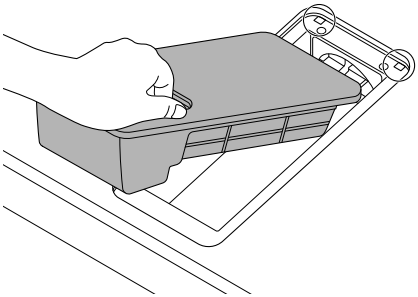
4 After drying the lint filter completely, reassemble it into the cover.

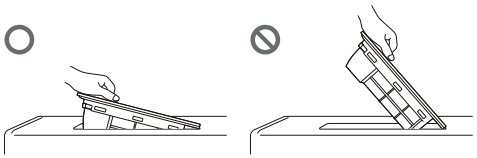
- Align the two grooves on the filter and filter cover. Push the mesh filter all the way onto the cover until it clicks into place.



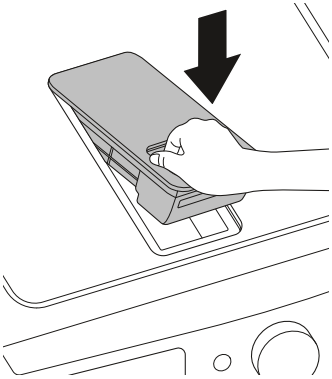
5 Insert the filter assembly into the product.

1) Align the two grooves at the back of the filter to the slots in the product.



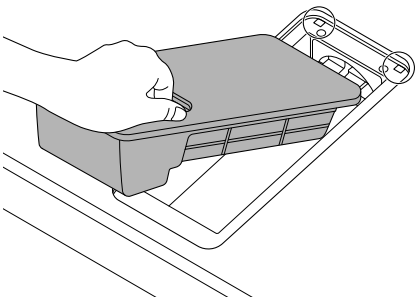


2) Slide the back into place and lower the front of the filter to assemble.



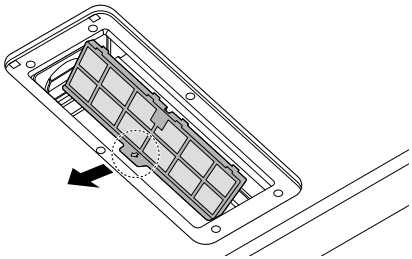
Cleaning the Condenser Filter

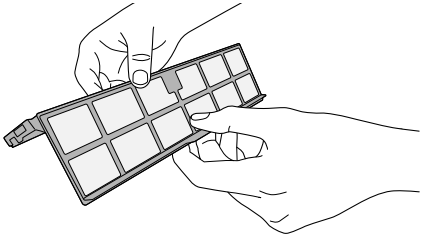
1 Grip the external filter cover and pull it towards you to remove it.

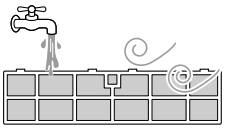


2 LG recommends periodic cleaning of the condenser area for thorough cleaning. The condenser filter is fixed with a magnet. Please remove it by pulling it. To clean off any residual lint, use a vacuum cleaner or rinse the mesh filter under running water.

- The filter must be completely dry before using or it could cause an unpleasant odor.

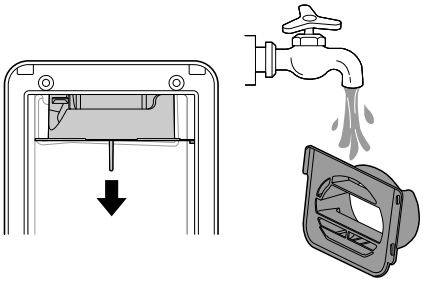




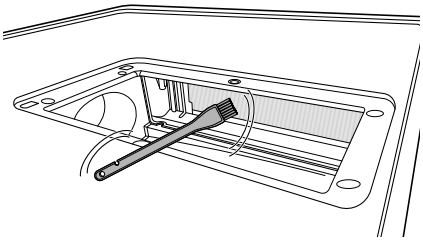


3 Grip the internal filter and pull straight out to remove. Rinse it under running water.

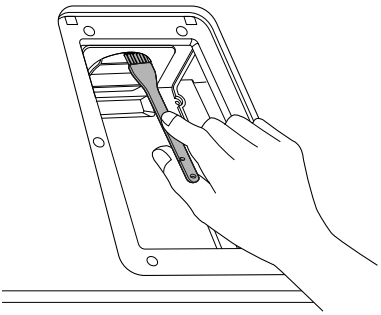
- The filter must be completely dry before using or it could cause an unpleasant odor.



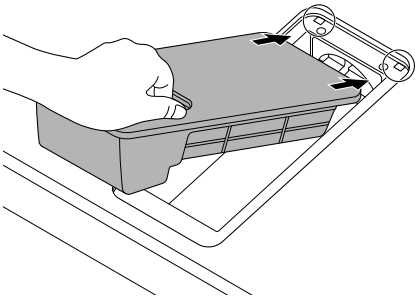
4 Clean the inside thoroughly with a nylon brush. Do not touch the condenser fins with bare hands. After cleaning, reassemble the condenser filter.



5 Clean the passage behind the circular filter with a brush.



6 Reassemble the internal filter and the external filter assembly.



⚠ CAUTION

- If the lint drops into the filter inlet, it may affect the drying performance and increase drying time.

Periodic Maintenance

- Use a towel or soft cloth to wipe around the washer door opening and door glass.
- Always remove items from the washer as soon as the cycle is complete. Leaving damp items in the washer can cause wrinkling, color transfer, and odor.

Cleaning the Drum

Over time, residue may build up in the drum, leading to mildew or a musty odor. Run the **Limpieza de Tina (Tub Clean)** cycle **monthly** to remove residue and prevent odor.

NOTE

- Make sure to run the **Limpieza de Tina (Tub Clean)** cycle only when the drum is empty. Never load laundry while using this cycle. The laundry may be damaged or contaminated with cleaning products.
- Run the cycle more often under heavy use conditions or if odor is already present.
- If mildew or musty smell already exists, run this cycle once a week for three consecutive weeks.

1 Remove any clothing from the drum.

2 Add cleaning agents.

Cleaner	Instructions
Drum cleaner	Add to main detergent compartment of detergent dispenser
Lime scale remover	
Liquid chlorine bleach	Add to bleach compartment of detergent dispenser.
Powdered cleaner	Pull out liquid detergent cup before adding to main detergent compartment
Cleaning tablets	Place directly into the washer drum.

- For other drum cleaning products, follow the cleaner manufacturer's instructions and recommendations.
- Do not exceed the maximum fill line when adding bleach or powdered cleaners. Powdered cleaners may remain in the drum after cleaning.

3 Close the door and press the **Power** button.

4 Select the **Limpieza de Tina (Tub Clean)** cycle and press the **Start/Pause** button to begin the cycle.

5 After the cycle ends, open the door and allow the drum interior to dry completely.

⚠ WARNING

- Make sure children and pets do not climb into the drum. Engage the **Bloqueo para Niños (Control Lock)** feature if needed to prevent children from accidentally starting a wash cycle.

NOTE

- If you use a descaler or drum cleaner during the **Limpieza de Tina (Tub Clean)** cycle, use the **Enjuague+Centrifugado (Rinse+Spin)** option to rinse the washer drum before running your next wash cycle.

Removing Mineral Buildup

In areas with hard water, mineral scale can form on internal components of the washer. Periodically clean the mineral buildup on the internal components to extend the lifespan of the washer. Use of a water softener is recommended in areas with hard water.

- Use a descaler to remove visible mineral buildup on the washer drum.
- After descaling, always run the **Limpieza de Tina (Tub Clean)** cycle before washing clothing.
- Mineral scale and other spots may be removed from the stainless steel drum using a soft cloth soaked in stainless steel cleaner.
- Do not use steel wool or abrasive cleaners.

Leaving the Door Open

After you finish using the washer, leave the door open overnight to allow air to circulate and dry the drum. This helps prevent odors.

Cleaning the ezDispense Drawer

Remove and clean the **ezDispense** reservoir **every time** you refill the detergent/softener or change to a new type of detergent/softener.

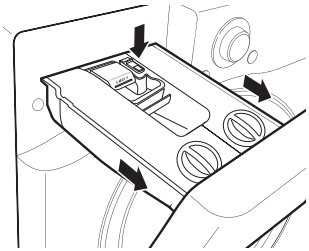
Remove and clean the detergent dispenser drawer **once or twice a month**. Leaving detergent in the detergent dispenser drawer for an extended period or using the washer for a long time may cause the build-up of residue in the detergent dispenser drawer.

⚠ WARNING

- Do not spray water inside the washer. Doing so may cause fire or electric shock.

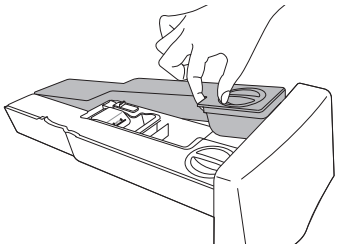
1 Turn off the washer, and unplug the power cord.

2 Pull out the dispenser drawer until it stops and press down the disengage button to completely remove the drawer.



3 Remove the **ezDispense** reservoirs from the drawer, and open the reservoir lids.

- Rinse the drawer in warm water to dissolve the detergent or softener scale.

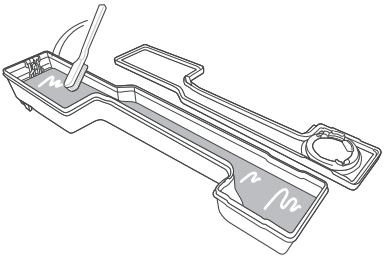


4 Clean the outsides of the **ezDispense** reservoirs and inserts with warm water.

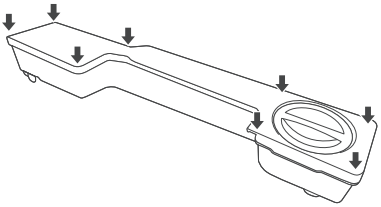
- Use a soft cloth or brush to remove any residue.
- Do not use soap when cleaning the drawer and inserts.

5 If the detergent or softener is hardened inside the **ezDispense** reservoirs, remove the covers on the reservoirs, and clean the insides of the reservoirs with warm water.

- Use a soft cloth or brush to clean and to remove any residue.
- Do not use soap when cleaning the reservoirs.

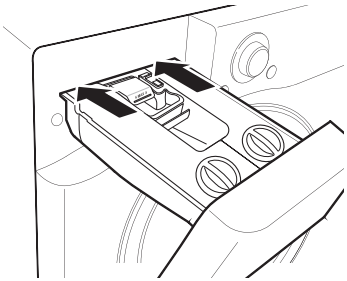


6 Securely close the covers on the **ezDispense** reservoirs.



7 Wipe off any moisture with a dry towel or cloth after cleaning.

8 Reassemble the reservoirs and reinstall the dispenser drawer.



Cleaning the Door Seal

Clean the door seal **once a month** to prevent build-up of dirt.

⚠ CAUTION

- Cleaning the door seal with undiluted bleach may cause malfunction of the door seal and washer parts. You must add water to the bleach before using it.

1 Wear rubber gloves and protective goggles.

2 Dilute 3/4 cup (177 ml) of liquid chlorine bleach in 3.8 l of water.

3 Wipe around the door seal.

- Soak a sponge or a soft cloth in this diluted solution and wipe all around the door seal.

4 Wipe up any moisture with a dry towel or cloth after cleaning.

5 Leave the door open to allow the door seal to dry completely.

Cleaning the Water Inlet Filters

If the washer does not fill properly, an error message will appear on the display. The inlet valve filter screens could be clogged by hard water scale, sediment in the water supply, or other debris.

⚠ WARNING

- The inlet screens protect the delicate parts of the inlet valve from being damaged by particles that could enter the valves with the water supply. Operating the washer with these filters removed could cause a valve to open continuously, resulting in flooding and/or property damage.

⚠ CAUTION

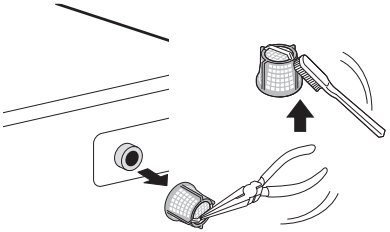
- Do not use the washer without the inlet filters. Doing so will cause leaks and malfunction.
- If you use the washer in an area with hard water, the inlet filter may clog due to lime buildup and require more frequent cleaning.

1 Turn off the washer, and unplug the power cord.

2 Turn off hot and cold water faucets.

3 Unscrew the hot and cold water hoses from the back of the washer.

4 Remove the filters from the water valves carefully.
- Use pliers to pull out the filters from the water valves.



5 Remove foreign objects and soak the filters in white vinegar or a lime scale remover.
- If using a lime scale remover, follow the manufacturer's instructions. Be careful not to damage the filters while cleaning them.

6 Rinse filters thoroughly and press them back into place.

7 Flush then reattach the water hoses.
- Before reattaching the water inlet hoses, flush them by running several liters of water through them into a bucket or drain, preferably with the faucets wide open for maximum flow.

NOTE
- A **Water supply** error message appears on the display when the water pressure is low or an inlet filter is clogged with dirt. Clean the inlet filter.

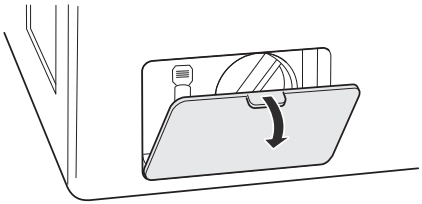
Cleaning the Drain Pump Filter

The washer fails to drain if the drain pump filter is clogged. Periodically clean the drain filter to prevent clogging with foreign objects.

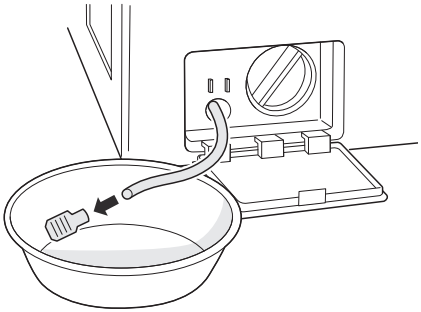
⚠ WARNING
- Opening the drain filter will result in water overflowing if there is water in the drum. Use a bucket if the drum is not completely drained before you open the drain filter.
- Using the washer without the drain filter or with an incorrectly assembled drain filter may cause leaks or malfunction of the washer.

1 Turn off the washer, and unplug the power cord.

2 Open the drain pump filter cover.

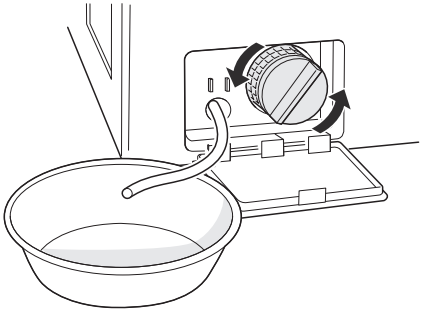


3 Drain any remaining water.
- Unclip the drain hose and remove the plug from the drain hose to drain the remaining water.

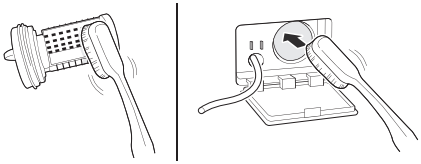


4 Remove the pump filter.

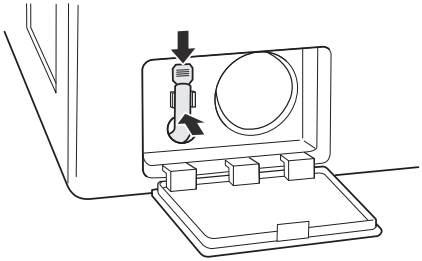
- Twist the pump filter counterclockwise to remove.



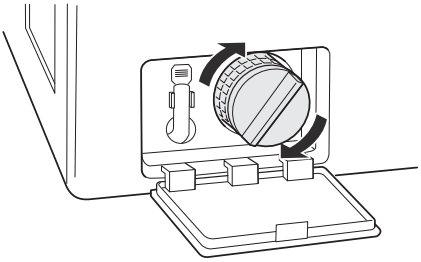
5 Clean the pump filter and opening.



6 Reassemble the plug onto the drain hose and reclip the drain hose.



7 Insert the drain pump filter and twist it clockwise.



8 Close the drain pump filter cover.

NOTE

- A **Favor drenar (Drainage)** message appears on the display when the drain pump filter is clogged with dirt. Clean the drain pump filter.

Care in Cold Climates

Storing the Washer

If the washer will not be used for an extended period and is in an area that could be exposed to freezing temperatures, follow these steps to protect the washer from damage.

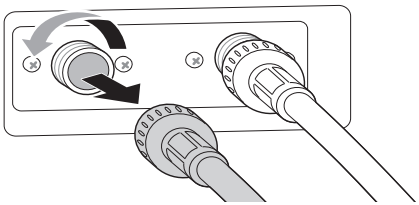
NOTE

- Make sure the drum is empty before following these steps.

1 Turn off the washer, and unplug the power cord.

2 Turn off the water faucets.

3 Disconnect the water inlet hoses. Drain any water from the hoses.



4 Plug the power cord into a properly grounded electrical outlet.

5 Add 3.8 l of nontoxic recreational vehicle (RV) antifreeze to the empty drum and close the door.
- Never use automotive antifreeze.

6 Turn on the washer and press the **Centrifugado (Spin)** button.

7 Press the **Start/Pause** button to start the drain pump for **1 minute**.
- This will expel some of the antifreeze, leaving enough to protect the washer from damage.

8 Turn off the washer and unplug the power cord.

9 Dry the drum interior with a soft cloth, and close the door.

10 Store the washer in an upright position.

11 Remove the inserts from the dispenser. Drain any water in the compartments and let them dry.

12 To remove the antifreeze from the washer after storage, run the **Enjuague+Centrifugado (Rinse+Spin)** cycle using detergent.
- Do not add laundry to this cycle.

When the Water Inlet Hoses Are Frozen

1 Turn off the washer, and unplug the power cord.

2 Turn off the faucets connected to the water inlet hoses.

3 Pour hot water on the frozen faucets to thaw the water inlet hoses and remove the water inlet hoses.

4 Immerse the water inlet hoses in hot water to thaw them.

5 Reconnect the water inlet hoses to the water inlets of the washer and to the faucets.
- See **Connecting the Water Inlet Hoses** for details.

6 Turn on the faucets.

7 Press the **Power** button to turn on the washer.

8 Turn the knob to select **Solo centrifugado (Spin Only)** cycle for draining and spinning.

9 Press the **Start/Pause** button.

When the Drain Hose Is Frozen

1. Pour hot water in the washer drum and close the door.
2. Wait for **1 - 2 hours**.
3. Press the **Power** button.
4. Turn the knob to select **Solo centrifugado (Spin Only)** cycle for draining and spinning.
5. Press the **Start/Pause** button to make sure the water drains.

TROUBLESHOOTING

Operation of your appliance can lead to errors and malfunctions. The following tables contain possible causes and notes for resolving an error message or malfunction. It is recommended to read the tables carefully below in order to save your time and money that may cost for calling to LG Electronics service centre.

Before Calling for Service

The washer is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the washer does not function properly or does not function at all, check the following before you call for service.

For detailed information or videos, visit www.lg.com for the troubleshooting page.

FAQs

Q: Why does my washer make loud banging noises while it is filling with water?

A: This is actually a problem with the plumbing in your home. When the water valve in the washer shuts off, it can cause pipes in your home to move, resulting in a loud banging noise. This effect, called water hammer, can be reduced by installing an item called a water hammer arrestor. Add-on arrestors can be purchased through your local hardware or home improvement store.

Q: Why is there so little water in my washer? How can it clean the clothes?

A: HE (High-Efficiency) washers are designed to properly wash your laundry while using a minimum amount of water and energy. Because the water volume is low, the small amount of detergent used is more concentrated in the water, resulting in excellent cleaning performance.

Q: When I press a button, why does my washer beep and then nothing happens?

A: The **Bloqueo para Niños (Control Lock)** feature is turned on. To turn it off, press the **Opciones (Options)** button, turn the knob to select **Bloqueo para Niños (Control Lock)**, and press the ✓(**Aceptar (OK)**) button. Select **Apagado (Off)** and press the ✓(**Aceptar (OK)**) button.

Q: Where should I pour powdered laundry products when doing my laundry?

A: If you are using powdered laundry detergent, load it in the manual detergent dispenser after removing the liquid detergent insert (where applicable). Powdered laundry agents or powdered color safe bleach should be put directly into the drum. These products can be put in the empty drum before loading or on top of the laundry after loading the washer.

Q: When should I change the default ezDispense amounts?

A: If you simply want to use a bit more or less detergent for a single load, press the **Opciones (Options)** button and select **Cantidad Detergente (Detergent Level)** or **Cantidad Suavizante (Softener Level)** to adjust the level for that load. If you are using a highly concentrated detergent or would just like to use more or less detergent or softener for every load, see the instructions in the **Cantidad de detergente predeterminada (Default Det. Dispense)** or **Cantidad de suavizante predeterminada (Default Soft. Dispense)** under **Ajustes adicionales (Additional Settings)**.

Q: How do I calculate the correct default amount for my detergent?

A: Use the information on the detergent packaging. Divide the total number of fluid ounces in the container by the estimated number of loads for a medium or normal wash load. For example, if the bottle contains 1000 ml and the package states that it **washes 64 medium loads** then 1000/64 = 16 ml per load. If you generally use about half the manufacturer's recommended amount, set the default to 8 ml. Do not set the **ezDispense** default for more than the maximum recommended amount (for full loads). For additional assistance calculating, use the **LG ThinQ** app.

Q: How do I use a special detergent for sportswear or hand washables?

A: Turn off the **ezDispense** function and use the manual dispenser.

Q: Can I use powdered detergent in the ezDispense reservoirs?

A: Use the manual dispenser for powdered detergents. Do not put powders in the **ezDispense** reservoirs.

Q: Why does my dryer take so long to dry clothes?

A: Proper airflow is critical to the efficient operation of clothes dryers. A lint filter which is full of lint or clogged with fabric softener sheet residue can reduce the airflow to the point that the time required to dry clothing will be greatly increased.

Q: Why does my dryer start by itself every few minutes?

A: This is how the **Fresh Care** feature works. The dryer runs briefly every few minutes for up to 2 hours after the cycle finishes. This feature is designed to help prevent wrinkles from setting in when the dryer is not unloaded immediately after the cycle is finished.

Q: How can I improve drying performance?

A: For best results, use a dedicated cycle suitable for the load. For example, use the **Toallas (Towels)** cycle for towels and the **Jeans** cycle for jeans. If you select a dedicated cycle and set the dry option, you will get better results. If you want to dry it more, choose the time-drying of the **Solo Secado (Dry Only)** cycle.

Q: Why does the remaining drying time change or get longer?

A: The load size, types of fabric, and how wet clothes are at the start of the dry cycle will affect drying times. The remaining drying time may change based on the dryness detected by the sensor. The time can change during the drying process or in the last phase of drying. If the drain pump filter, lint filter, or condenser is clogged, it can also affect the drying time. Clean the filters and condenser regularly.

Error Messages

Symptoms	Possible Cause & Solution
Puerta abierta (Door open)	**The door is opened.** • Open and close the door again. If the message keeps appearing, unplug the power cord and call for service.

Symptoms	Possible Cause & Solution
Puerta no cerrada (Door unlocked)	**The door is not secured.** • Check for objects around the door and door seal. If the message keeps appearing, unplug the power cord and call for service.
Suministro de agua (Water supply)	**Water supply faucets are not fully open.** • Make sure that the water faucets are fully open.
	Water inlet hoses are kinked, pinched, or crushed. • Make sure that the hoses are not kinked, pinched or crushed behind or under the washer. Be careful when moving the washer during cleaning or maintenance.
	Water inlet filters are clogged. • Clean the inlet filters. See **MAINTENANCE**.
	Water supply pressure to faucet or house is too low. • Check another faucet in the house to make sure that household water pressure is adequate and flow is not restricted. • Disconnect the water inlet hoses from the washer and run a few liters of water through the hoses to flush out any dirt. • If flow is too low, contact a plumber to have the water supply lines repaired.
	Water supply connected with leak-limiting hoses. • The use of hoses designed to limit leaks is not recommended. Leak limiting hoses can trip falsely and prevent the washer from filling.
Favor drenar (Drainage)	**Drain hose is kinked, pinched, or clogged.** • Make sure that the drain hose is free of clogs or kinks and is not pinched behind or under the washer.
	The end of the drain hose is more than 96 inches (2.4 m) above the bottom of the washer. • Move the end of the drain hose so that it is lower than **96 inches (2.4 m)**. For best performance, the end of the drain hose should be no higher than 66 inches (168 cm).
Favor centrifugar (Unbalance)	**The load is too small.** • Add additional items to allow the washer to balance the load.
	Heavy articles are mixed with lighter items. • Always try to wash articles of somewhat similar weight to allow the washer to evenly distribute the weight of the load for spinning.
	The load is out of balance. • Manually redistribute the load if articles have become tangled, preventing the automatic rebalancing from working properly.
No se detecta agua (No water detected)	**The water level sensor is not working correctly.** • Close the water faucets, unplug the washer, and call for service.

Symptoms	Possible Cause & Solution
Error del motor (Motor error)	**A motor error has occurred.** • Allow the washer to stand for 30 minutes and then restart the cycle. • If the error code is still displayed, call for service.
Nivel de agua muy alto (Water too high)	**Water level is too high due to a faulty water valve.** • Close the water faucets, unplug the washer, and call for service.
Error de congelacion (Freeze error)	**Inlet hose, drain hose or drain pump is frozen.** • See Care in Cold Climates.
No se detecta temperatura (No temp detected)	**Control error.** • Unplug the washer and wait 60 minutes. Reconnect power and try again. • If the error code is still displayed, call for service.
Sensor de vibracion (Vibration sensor)	**Vibration sensor is malfunctioning.** • Call for service.
Sensor de turbiedad (Turbidity sensor)	**Turbidity sensor is malfunctioning.** • Call for service.
Error de vapor (Steam error)	**The steam function did not work properly.** • Call for service.
Falla de alimentacion (Power failure)	**There was a power interruption or the power cord was not properly plugged in.** • Plug in the power cord or press the **Start/Pause** button to restart the cycle.
Exceso de espuma (Oversudsing)	**Too much detergent was used.** • Do not add more than the recommended amount of detergent.
	Too much sudsing detected. • The washer will operate the suds reduction cycle for about 2 hours.
Voltaje anormal (Voltage abnormality)	**Abnormal voltage detected.** • Unplug the power plug. If error recurs, call for service.
Error en el sensor de temp (Temp sensor error)	**Thermistor is malfunctioning.** • Unplug the product and call for service.
Ensamblado de filtro (Filter assembly)	**The filter has been removed.** • Install the filter.
Error de temperatura del tambor (Drum temp error)	**Drum temp is too high.** • Unplug and call for service.
Error del motor del ventilador (Fan motor error)	**Fan motor is malfunctioning.** • Unplug the product and call for service.

Symptoms	Possible Cause & Solution
Error del sensor infrarrojo (Infrared sensor error)	**IR sensor inside the fan motor is malfunctioning.** • Unplug the product and call for service.
Limpie el filtro (Clean the filter)	**Afilter cleaning notification will occur if the filter is clogged with lint.** • After pausing or completing the cycle, clean the filter. • Dry times increase if the filter is not cleaned.

ezDispense Error Messages

Symptoms	Possible Cause & Solution
Revisar tanque de detergente (Check det. Tank)	**The amount of liquid detergent in the detergent reservoir did not decrease.** **After putting the detergent into the detergent reservoir, it was left for a long time and the detergent hardened.** • Clean the detergent reservoir thoroughly, fill it with liquid detergent, install it in the drawer, and run a wash cycle. If the error is displayed continuously, call for service.
Sin detergente (No detergent)	**The automatic detergent injection function does not work properly.** • Call for service.
Revisar tanque de suavizante (Check soft. Tank)	**The amount of fabric softener in the softener reservoir did not decrease.** **After putting the fabric softener into the softener reservoir, it was left for a long time and the fabric softener hardened.** • Clean the softener reservoir thoroughly, fill it with liquid fabric softener, install it in the drawer, and run a wash cycle. If the error is displayed continuously, call for service.
Sin suavizante (No softener)	**The automatic softener injection function does not work properly.** • Call for service.
Error de ezDispense (ezDispense error)	**The ezDispense did not work properly.** • Call for service.
Cajon abierto (Drawer open)	**The washer was operated without completely closing the drawer.** **The drawer was opened during the washer operation.** • Push the drawer completely closed. If the error is displayed continuously, call for service.

Noises

Symptoms	Possible Cause & Solution
Clicking	**Door lock sounds when the door locks or unlocks.** • Normal operation
Spraying or hissing	**Water spraying or circulating during the cycle** • Normal operation
Humming or Gurgling	**Drain pump is pumping water from the washer at times during a cycle.** • Normal operation
Water sloshing	**A liquid in the balance ring around the pulsator helps the basket spin smoothly.** • Normal operation
Water being added after the washer has already begun to operate	**The washer adapts to the load size and type to add more water to the cycle as needed.** • Normal operation
	The wash load may be unbalanced. If the washer senses that the load is unbalanced, it will stop and refill to redistribute the load. • Normal operation
	The washer may be diluting laundry additives to add to the wash load. • Normal operation
Rattling and clanking noise	**Foreign objects, such as keys, coins, or safety pins may be in the drum or pump.** • Stop the washer, check the drum and the drain filter for foreign objects. • If the noise continues after the washer is restarted, call for service.
Thumping sound	**Heavy wash loads may produce a thumping sound.** • This is normal, but if the sound continues, the washer is probably out of balance. Stop and redistribute wash load.
	Wash load may be out of balance. • Pause the cycle and redistribute the load after the door unlocks.
Vibrating noise	**Packaging materials were not removed.** • See **Unpacking and Removing Shipping Material** in **INSTALLATION**.
	Wash load may be unevenly distributed in the drum. • Pause the cycle and redistribute the load after the door unlocks.
	Not all leveling feet are resting firmly and evenly on the floor. • See **Leveling the Washer** in **INSTALLATION**.

Symptoms	Possible Cause & Solution
Vibrating noise	**Floor is not rigid enough.** • Make sure that the floor is solid and does not flex. See Flooring in **INSTALLATION**.
Squeaking noise	**Packaging materials were not removed.** • See **Unpacking and Removing Shipping Material** in **INSTALLATION**.
Banging noise when the washer is filling with water. (Water hammer)	**Plumbing in the home moves or flexes when the water valves in the washer shut off.** • Water hammer is not caused by a defect in the washer. Install water hammer arrestors (purchased separately at hardware or home improvement store) between the fill hose and the washer for best results.
	Household water supply pressure is very high. • Adjust household water supply regulator to a lower pressure or contact a plumber.

Operation

Symptoms	Possible Cause & Solution
Water Leaking	**Hoses are not connected correctly.** • Check hoses and connectors for leaks, cracks, and splits. • Check and tighten hose connections.
	House drain pipes are clogged. • The washer pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. • Contact a plumber to repair drain pipe.
	Drain hose has come out of the drain connector or is not inserted far enough. • Tie drain hose to inlet hose or standpipe to prevent it from coming out during drain. • For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 1 - 2 inches past the flange.

Symptoms	Possible Cause & Solution
Water Leaking	**Oversudsing of detergent** • Oversudsing may create leaks, and may be caused by the type and amount of detergent used. HE (High-Efficiency) detergent is the only detergent recommended. The normal amount of detergent to use is 1/4 to 1/2 of the maximum amount recommended by the detergent manufacturer. • Always reduce the amount of detergent if the load is small or lightly soiled, or if the water is very soft. • Never use more than the maximum amount recommended by the detergent manufacturer.
Excessive sudsing	**Too much detergent or incorrect detergent** • If using the **ezDispense** function, change the dispense amount. See the **ezDispense** section for more information. • HE detergents are formulated specifically for HE (High-Efficiency) washers and contain suds reducing agents. Only use detergent with the HE (High-Efficiency) logo. • Do not put detergent in the manual dispenser while the **ezDispense** function is turned on.
The appliance will not turn on.	**Power cord is not properly plugged in.** • Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60 Hz outlet.
	House fuse is blown, circuit breaker has tripped, or power outage has occurred. • Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
Wash cycle time is longer than usual.	**The washer automatically adjusts the wash time for the amount of laundry, water pressure and other operating conditions.** • This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. The time remaining shown in the display is only an estimate. Actual time may vary.
Incomplete or no dispensing of detergent	**Detergent compartments clogged from incorrect filling.** • Make sure that detergent and additives are put into the correct **ezDispense** reservoirs. • For all detergent types, always make sure that the dispenser drawer is fully closed before the start of the cycle.

Symptoms	Possible Cause & Solution
Incomplete or no dispensing of detergent	**Too much detergent used.** • Make sure that the suggested amount of detergent is used according to the manufacturer's recommendations. You may also dilute the detergent with water to the maximum fill line on the compartment to avoid clogging. Use only HE (High-Efficiency) detergent. **NOTE** • Always use as little detergent as possible. HE (High-Efficiency) washers need very little detergent to achieve optimum results. Using too much detergent will cause poor wash and rinse performance and may contribute to odors in the washer.
	Insufficient water supply • Make sure that both hot and cold water faucets are turned on all the way.
	Normal residue • It is normal for a small amount of detergent to remain in the dispenser. If this residue builds up, it can interfere with normal dispensing of detergents. Refer to the cleaning instructions.
Washer will not operate.	**Control panel has powered off due to inactivity.** • This is normal. Press the **Power** button to turn on the washer.
	Washer is unplugged. • Make sure that the power cord is plugged securely into an electrical outlet.
	Water supply is turned off. • Turn both hot and cold faucets fully on.
	Controls are not set properly. • Make sure that the cycle was set correctly, close the door and press the **Start/Pause** button to start the wash cycle.
	Door is open. • Close the door and make sure that nothing is caught under the door preventing it from closing completely.
	Circuit breaker/fuse is tripped/blown. • Check house circuit breakers/fuses. Replace fuses or reset breaker. The washer should be on a dedicated branch circuit.
	Start/Pause button was not pressed after the cycle was set. • Press the **Power** button then reselect the desired cycle and press the **Start/Pause** button. If the **Start/Pause** button is not pressed within a certain time, the washer will be turned off. (The time varies by model, from 4 to 60 minutes.).

Symptoms	Possible Cause & Solution
Washer will not operate.	**Extremely low water pressure.** • Check another faucet in the house to make sure that household water pressure is adequate.
	Washer is too cold. • If the washer has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the **Power** button. Otherwise, the display will not come on.
Washer stops for a few minutes and then restarts.	**A motor protection device has been activated to prevent overheating of the motor.** • This is normal. If the motor protection device is activated, the washer will stop for a few minutes and then start again.
Washer is not filling properly.	**Filter is clogged.** • Make sure that inlet filters on the fill valves are not clogged. Refer to **Cleaning the Water Inlet Filters** in **MAINTENANCE**.
	Inlet hoses may be kinked. • Check that inlet hoses are not kinked or clogged.
	Energy efficiency • This is a High-Efficiency (HE) washer. As a result, the water level settings for this washer may be different than for a conventional washer.
	Insufficient water supply • Make sure that both hot and cold water faucets are turned on all the way.
	Washer door is open. • Close the door and make sure that nothing is caught under the door preventing it from closing completely.
	Water level is too low. • The water will not normally cover the clothes. The fill level is optimized for the wash motion to achieve the best wash performance.
Water in the washer does not drain or drains slowly.	**Drain hose is kinked, pinched, or clogged.** • Make sure that the drain hose is free of clogs or kinks and is not pinched behind or under the washer.
	The end of the drain hose is more than 96 inches (2.4 m) above the bottom of the washer. • Move the end of the drain hose so that it is lower than 96 inches (2.4 m). For best performance, the end of the drain hose should be no higher than 66 inches (168 cm).
Bleach does not dispense.	**Bleach dispenser cover is not properly installed (on some models).** • Make sure that the bleach cover is properly installed and snapped into place before the beginning of the cycle.

Symptoms	Possible Cause & Solution
Bleach does not dispense.	**Bleach dispenser is dirty or clogged.** • Lift out the bleach dispenser cover and clean out the reservoir. Lint and other foreign debris that have collected inside the dispenser may prevent proper dispensing of the bleach.
Premature dispensing of bleach	**Bleach dispenser filled for future load.** • You cannot store bleach in the dispenser for future use. The bleach will be dispensed every load.
	Overfilling the bleach dispenser • Overfilling the bleach dispenser will cause the bleach to dispense immediately, which will damage the laundry or the washer. Always measure bleach, but never fill above the max line on the dispenser. A half cup of bleach is sufficient for most loads. Never use more than 1 cup of bleach.
Clothes take too long to dry.	**Load is not properly sorted.** • Separate heavy items from lightweight items. Larger and heavier items take longer to dry. Light items in a load with heavy items can fool the sensor because the light items dry faster.
	Large and heavy fabrics are loaded. • Heavy fabrics take longer to dry because they tend to retain more moisture. To help reduce and maintain more consistent drying times for large and heavy fabrics, separate these items into smaller loads of a consistent size.
	The appliance controls are not set properly. • Use the appropriate control settings for the type of load you are drying. Some loads may require an adjustment of the dry level setting for proper drying.
	Lint filter needs to be cleaned. • Remove the lint from the filter before every load. With the lint removed, hold the filter up to a light to see if it is dirty or clogged. With some loads that produce high amounts of lint, such as new bath towels, it may be necessary to pause the cycle and clean the filter during the cycle.
	House fuse is blown, circuit breaker has tripped, or power outage has occurred. • Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
	The appliance is overloaded. • Divide extra large loads into smaller loads for better drying performance and efficiency.

Symptoms	Possible Cause & Solution
Clothes take too long to dry.	**Ahorro de energía (Energy Saver) option is selected. (on some models)** • If using the **Algodón (Normal)** cycle, deselect the **Ahorro de energía (Energy Saver)** option that is selected by default. This option reduces enery use by adding an air dry section to the beginning of the cycle. It is normal to feel no heat at the beginning of the cycle while in **Ahorro de energía (Energy Saver)** mode.
The appliance does not heat.	**House fuse is blown, circuit breaker has tripped, or power outage has occurred.** • Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
	Ahorro de energía (Energy Saver) option is selected. (on some models) • If using the **Algodón (Normal)** cycle, deselect the **Ahorro de energía (Energy Saver)** option that is selected by default. This option reduces enery use by adding an air dry section to the beginning of the cycle. It is normal to feel no heat at the beginning of the cycle while in **Ahorro de energía (Energy Saver)** mode.
Drying time is not consistent.	**Heat settings, load size, or dampness of clothing is not consistent.** • The drying time for a load will vary depending on the size of the load, the type of fabrics, the wetness of the clothes and the condition of the lint filter. An unbalanced load in the washer can cause poor spinning, resulting in wetter clothes which will take longer to dry.

Performance

Symptoms	Possible Cause & Solution
Wrinkling	**Washer is not unloaded promptly.** • Always remove items from the washer as soon as the cycle is complete.
	Washer is overloaded. • The washer can be fully loaded, but the drum should not be tightly packed with items. The door of the washer should close easily.
	Hot and cold water inlet hoses are reversed. • Hot water rinse can set wrinkles in garments. Check the Inlet hose connectors.
	Clothes dried too long (overdried). • Overdrying a load of laundry can lead to wrinkled clothes. Try a shorter drying time or use a lower dry level setting and remove items while they still retain a slight amount of moisture.
	Clothes left in appliance too long after cycle ends. • Use the **Fresh Care** option. This option will tumble the clothes briefly every few minutes for up to 3 hours to help prevent wrinkling.

Symptoms	Possible Cause & Solution
Staining	**Bleach or softener dispensed too soon.** • Dispenser compartment was overfilled or closed too quickly, causing the bleach or softener to dispense immediately. Always measure bleach, and never use more than 1 cup.
	Bleach or softener was added directly to the wash load in the drum. • Always use the dispensers to ensure that laundry products are properly dispensed at the right time in the cycle.
	Washer was not unloaded promptly. • Always remove items from the washer as soon as possible after the cycle is completed.
	Clothes were not properly sorted. • Always wash dark colors separately from light colors and whites to prevent discoloration. • Never wash heavily soiled items with lightly soiled items.
	Clean and dirty clothes are being dried together. • Use your appliance to dry only clean items. Soil from dirty clothes can transfer to the clean clothes in the same or later loads.
	Clothes were not properly cleaned or rinsed before being placed in the appliance. • Stains on dried clothes could be stains that were not removed during the washing process. Make sure that clothes are being completely cleaned or rinsed according to the instructions for your washer and detergent. Some difficult soils may require pre-treating prior to washing.
Poor stain removal	**Proper options are not selected.** • Heavier soils and tougher stains may require extra cleaning power. Select the **Alta (Heavy)** feature to boost the cleaning power of the selected cycle.
	Previously set stains. • Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pre-treating to aid in stain removal.
Musty or mildewy odor in the washer	**Incorrect or too much detergent has been used.** • Use only HE (High-Efficiency) detergent in accordance with the manufacturer's instructions.
	Inside of the drum was not cleaned properly. • Run the **Limpieza de Tina (Tub Clean)** cycle regularly.
Clothes are shrinking.	**Garment care instructions are not being followed.** • To avoid shrinking your clothes, always consult and follow fabric care instructions. Some fabrics will naturally shrink when washed. Other fabrics can be washed but will shrink when dried in a appliance. Use a low or no heat setting.

Symptoms	Possible Cause & Solution
Lint on clothes.	**Lint filter not cleaned properly.** • Remove the lint from the filter before every load. With the lint removed, hold the filter up to a light to see if it is dirty or clogged. If it looks dirty, follow the cleaning instructions in the **MAINTENANCE** section. With some loads that produce high amounts of lint, it may be necessary to clean the filter during the cycle.
	Laundry not sorted properly. • Some fabrics are lint producers (i.e., a fuzzy white cotton towel) and should be dried separately from clothes that are lint trappers (i.e., a pair of black linen pants).
	Excess static in clothes. • Use a fabric softener to reduce static electricity. Be sure to follow the manufacturer's instructions. Overdrying a load of laundry can cause a buildup of static electricity.
	The appliance is overloaded. • Divide extra large loads into smaller loads for drying.
	Tissue, paper, etc., left in pockets. • Check pockets thoroughly before washing and drying clothes.
Excess static in clothes after drying.	**Fabric softener is not used or is used incorrectly.** • Use a fabric softener or the **Estática Reducida (Reduce Static)** option, if available, to reduce static electricity. Be sure to follow the manufacturer's instructions.
	Clothes dried too long (overdried). • Overdrying a load of laundry can cause a buildup of static electricity. Adjust settings and use a shorter drying time. Select a lower dry level setting, if necessary.
	Drying synthetics, permanent press, or synthetic blends. • These fabrics are naturally more prone to static buildup. Try using fabric softener, or use a lower dry level setting and/or shorter time settings.
Clothes have damp spots after a dry cycle.	**Very large load or very small load. Single large item such as a blanket or comforter.** • If items are too tightly packed or too sparse the sensor may have trouble reading the dryness level of the load. • Large, bulky items such as blankets or comforters can sometimes wrap themselves into a tight ball of fabric. The outside layers will dry and register on the sensors, while the inner core remains damp. When drying a single bulky item, it may help to pause the cycle once or twice and rearrange the item to unwrap and expose any damp areas. • To dry a few remaining damp items from a very large load or a few damp spots on a large item after a sensor cycle has completed, empty the lint trap, and then set a **Solo Secado (Dry Only)** cycle to finish drying the item(s).

Symptoms	Possible Cause & Solution
Clothes have damp spots after a dry cycle.	**The end of the drain hose is too high.** • If the drainage pipe is too high and the drainage performance is reduced, water generated during washing or drying may not drain well. For best drainage performance, locate the end of the drain hose no higher than 168 cm above the bottom of the appliance. • If the middle of the drain hose forms a U shape, more residual water will remain trapped after draining. Connect the drain hose to the drainpipe so that it doesn't form a U-trap. Trim the end of the hose if needed so that the hose doesn't extend more than 10 cm beyond the elbow bracket, or more than 20 cm into the drainpipe if not using an elbow bracket.

Odor

Symptoms	Possible Cause & Solution
Odor	**Some odor is caused by the rubber attached to the washing machine.** • This odor is normal for new rubber and will disappear after the machine has been run a few times.
	If the rubber door gasket and door seal area are not cleaned regularly, odors can occur from mold or foreign substances. • Be sure to clean the gasket and door seal regularly and check under the door seal for small items when unloading the washer.
	Odors can occur if foreign substances are left in the drainage pump filter. • Be sure to clean the drainage pump filter regularly.
	Odors can occur if the drainage hose is not properly installed, causing siphoning (water flowing back inside the washing machine). • When installing the drainage hose, be sure that it doesn't become kinked or blocked.
	Using the dry function, odors can occur from lint and other laundry matter sticking to the heater. (Dryer model only) • This is not a malfunction.
	A particular odor can occur from drying wet clothes with hot air. (Dryer model only) • The odor will disappear after a short while.

ezDispense

Symptoms	Possible Cause & Solution
Refill Alarm continues to display when detergent/softener is added.	**Detergent/softener has built up on the fluid level sensor.** • Open the reservoir covers and clean the insides of the **ezDispense** reservoirs with warm water. Use a soft brush to remove any residue. If the **Refill Alarm** is displayed continuously, call for service.
	The amount of detergent/softener is not enough for the sensor to detect. • Fill the detergent/softener up to the **MAX** line in the compartment.
Too much/too little detergent or softener dispensed.	**The default dispense amounts setting may need to be changed.** • Check and change the default dispense amounts setting.
The ezDispense doesn't dispense detergent/ softener.	**The ezDispense function is off.** • Turn on the **ezDispense** function.
	The ventilation holes are blocked. • Clean the ventilation holes for the lids on the reservoirs with warm water.
	The detergent or softener in the ezDispense reservoirs has hardened. • Clean the **ezDispense** reservoirs and change the detergent or softener.

Wi-Fi

Symptoms	Possible Cause & Solution
Trouble connecting appliance and smartphone to Wi-Fi network	**The password for the Wi-Fi network was entered incorrectly.** • Delete your home Wi-Fi network and begin the connection process again.
	Mobile data for your smartphone is turned on. • Turn off the **Mobile data** on your smartphone before connecting the appliance.
	The wireless network name (SSID) is set incorrectly. • The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. • Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.

Symptoms	Possible Cause & Solution
Trouble connecting appliance and smartphone to Wi-Fi network	**The appliance and the router are too far apart.** • If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.
	LG ThinQ is asking for a password to connect to the product. • If you are asked to provide a password to connect to the **product** (not to your home network) during the Wi-Fi setup, enter the last 4 characters of the network name, repeated twice, with no spaces. For example, if the network name appears as LG_XXXX_8b92, then you would enter 8b928b92 as your password. The password is case sensitive and the last 4 characters are unique to your appliance.

Memo

