



Scan the QR code to see the manual.



OWNER'S MANUAL

FRIDGE & FREEZER



Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH



MFL71817245
Rev.00_031824

www.lg.com

Copyright © 2024 LG Electronics Inc. All Rights Reserved.

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

Safety Messages



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING

WARNING

- To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person

- Never unplug the appliance from the power supply by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not tilt the appliance to pull or push it when transporting.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not use a hair drier to dry the inside of the appliance or place a candle inside to remove the odours.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Make sure not to get a body part such as a hand or foot stuck while moving the appliance.
- Disconnect the power cord before cleaning the appliance interior or exterior.
- Do not spray water or inflammable substances (toothpaste, alcohol, thinner, benzene, flammable liquid, abrasive, etc.) over the interior or exterior of the appliance to clean it.
- Do not clean the appliance with brushes, cloths or sponges with rough surfaces or which are made of metallic material.
- Only qualified service personnel from LG Electronics service centre should disassemble or repair the appliance.

Risk of Fire and Flammable Materials

- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the

- This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and grounded in accordance with all local codes and ordinances.
- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Do not plug the appliance into a multi socket adapter which does not have a power cable (mounted).
- The appliance should be connected to a dedicated power line which is separately fused.
- Do not use a multi-socket outlet which is not properly grounded (portable). It must comply with the technical specifications of the appliance and may only be used for the appliance.

Operation

- Do not use the appliance for any purpose (storage of medical or experimental materials or shipping) other than any domestic household food storage use.
- If water penetrates electrical parts of the appliance, disconnect power plug and contact an LG Electronics customer information centre.
- Unplug the power plug during a severe thunderstorm or lightening or when not in use for a long period of time.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Immediately unplug the power plug and contact an LG Electronics customer information centre if you detect a strange sound, odour, or smoke coming from the appliance.
- Do not place hands or metallic objects inside the area emitting the cold air, cover or heat releasing grille on the back.

Disposal

- When discarding the appliance, remove the door gasket while leaving the shelves and baskets in place and keep children away from the appliance.

CAUTION

CAUTION

- To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- After unpacking, check the appliance for any damage that may have occurred during transit.
- Wait for at least 3 to 4 hours in order to ensure the refrigerant circuit is fully efficient.
- Move the appliance carefully on sensitive floors to avoid damage to the floor.

Operation

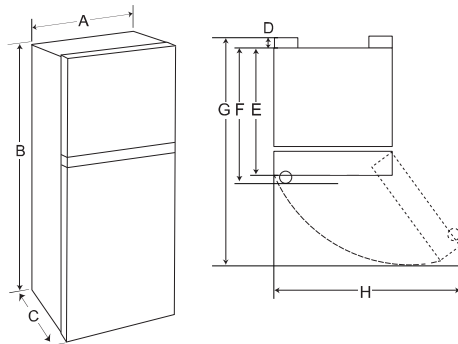
- Do not touch frozen food or the metal parts in the freezer compartment with wet or damp hands. It may cause frostbite.
- Do not place glass containers, bottles or cans (especially those containing carbonated drinks) in the freezer compartment, shelves or ice bucket that will be exposed to temperatures below freezing. Contents may expand when frozen, break the container and cause injury.
- The tempered glass on the front side of the appliance door or the shelves can be damaged by an impact. If it is broken, do not touch it with hands.
- Do not hang from the appliance doors, storage room, shelf or climb up into it.

INSTALLATION

Before Installation

Dimensions and Clearances

Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 50 mm of clearance between the back of the appliance and the wall when installing the appliance.



-	Type (mm)				
-	a	b	c	d	e
A	700	700	700	600	600
B	1845	1760	1720	1720	1640
C	725	680	680	710	710
D	5	5	5	5	5
E	720	675	675	705	705
F	-	-	-	-	-
G	1354	1309	1309	1254	1254
H	1212	1212	1212	1031	1031

NOTE

- You can determine what type of appliance it is by looking at the label inside the appliance.

Ambient Temperature

- The appliance is designed to operate within a limited range of ambient temperatures, depending on the climate zone.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.
- The climate class can be found on the rating label.

Climate Class	Ambient Temperature Range °C
SN (Extended Temperate)	+10 - +32
N (Temperate)	+16 - +32
ST (Subtropical)	+16 - +38 / +18 - +38**
T (Tropical)	+10 - +43* / +16 - +43 / +18 - +43**

* Australia, India, Kenya

** Argentina

NOTE

- The appliances rated from SN to T are intended to be used at an ambient temperature between 10 °C and 43 °C.

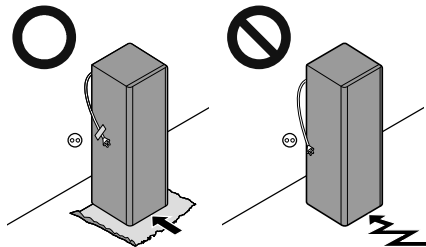
Levelling the Appliance

Adjusting the Levelling Leg

If the appliance seems unsteady, or the doors do not close easily, adjust the appliance's tilt using the instructions below.

INSTALLATION 13

- Do not move the appliance in zigzags.



ENGLISH

- 5 After installing the appliance, connect the power plug into a mains outlet socket and switch it on.

- Do not store food for a long period of time if it spoils easily at a low temperature.
- Do not place unfrozen food in direct contact with food that is already frozen. Do not store excessive amounts of fresh food.
 - If you want to freeze food over several days, only store up to about 2/3 of the maximum freezing capacity.
- Freeze food in portion-sized quantities for faster freezing, easier thawing and processing.
- Place the refrigerated food or frozen food in each fridge or freezer compartment immediately after purchasing.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Refrigerated foods and other food items can be stored on top of the vegetable drawer.
- Avoid refreezing any food which has been completely thawed. Freezing any food which has been completely thawed again will lower its taste and nutrition.
 - Only take out the amount of food that you need. Consume thawed food quickly. It can only be refrozen after being cooked.
- Cool hot food before storing. If too much hot food is placed inside, the internal temperature of the appliance can increase and negatively affect other foods stored in the appliance.
- Do not overfill the appliance. Cold air can not circulate properly if the appliance is overfilled.
- If you set an excessively low temperature for food, it may become frozen. Do not set a temperature lower than the required temperature for the food to be stored correctly.
- If there are chill compartments in the appliance, do not store vegetables and fruits with higher moisture content in the chill compartments as they may freeze due to the lower temperature.
- Always follow the food manufacturer's instructions on the permissible storage duration of frozen food. Do not exceed the recommended storage time of food.
 - Mark the storage date, permissible storage duration, and the food name on the packaging to prevent it from exceeding the storage time limit.
- In the event of a blackout, call the electricity company and ask how long it is going to last.
 - You should avoid door openings while the power is off.
 - When the power supply gets back to normal, check the condition of the food.
 - If the power outage lasts longer, especially during the summer months, please follow these guidelines:
 - Do not place additional food into the appliance during the power outage.
 - If the power outage is announced and is expected to last for more than 10 hours, prepare some ice and put it in a container on the top shelf of the fridge.
 - Due to the temperature increase in the appliance during a power outage or other malfunction, the shelf life of the food will be reduced and its quality will decrease. If necessary, process thawed food and freeze it again in the cooked state.

Maximum Freezing Capacity

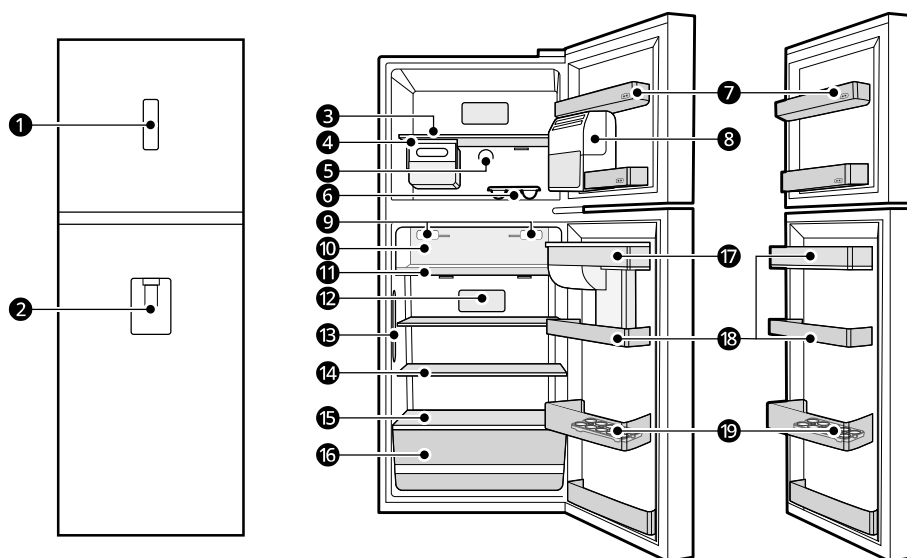
- For maximum freezing capacity, set the freezer temperature to the coldest temperature setting.
- **Express Freeze** function will allow the freezer to reach its maximum freezing capacity. This generally takes up to 21 hours and automatically switches off.
- **Express Freeze** must be switched on when fresh products are placed in the freezer compartment.
- To freeze food items quickly, store the food in the center of upper compartment. Food items will freeze most quickly in the zone.
- For models with **Control Panel 2 (Type B)**
 - To freeze food items quickly, store the food in the left of lower compartment. Food items will freeze most quickly in the zone.
- To get better air circulation, insert all inner parts like baskets, drawers, and shelves.

Product Features

The appearance or components of the appliance may differ from model to model.

Interior (Two Star **)

*1 This feature is only available on some models.



1 Control panel*1

Sets the fridge temperature.

2 Water Dispenser*1

3 Freezer Shelf

Stores frozen foods such as meat, fish, and icecream.

4 Moving Icemaker*1

This is where ice is manually produced and stored.

- You can slide the icemaker along the shelf from side to side to any desired position.

5 Freezer Temperature Controller*1

This controller regulates the air flow to the freezer compartment by setting it to a suitable balance.

6 Ice Tray*1

Manually produces ice.

7 Freezer Door Basket

Stores small packages of frozen food. Do not store ice cream or food which will be stored for a long period of time.

OPERATION 19

- You can move it to and use it at a desired position as needed. However, do not use it as the ice bin or place it on the shelf on top of the fridge or the vegetables drawer.

ENGLISH

NOTE

- The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within the appliance.

4 Express Freeze

This function can quickly freeze a large amount of ice or frozen foods.

- This function is enabled and disabled in turn each time you press the button for 3 seconds.
- This function automatically terminates after a specific period has passed.

5 Wi-Fi

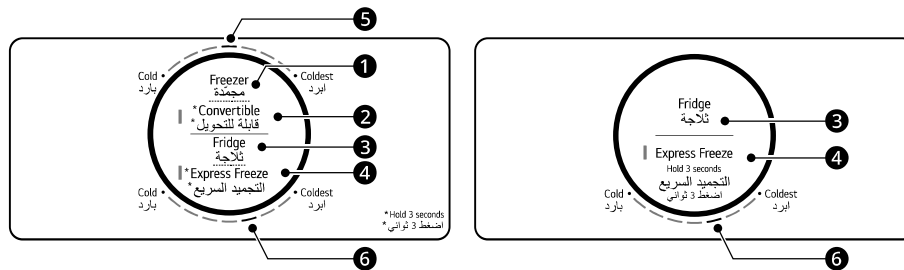
This button allows the appliance to connect to a home Wi-Fi network. Refer to Smart Functions for information on the initial setup of the **LG ThinQ** application.

6 Ice On/Off

Press the **Ice On/Off** button to turn the icemaker on/off.

NOTE

- For optimal food preservation, increasing or decreasing 1 °C from the default temperature is recommended for each compartment.
- The control panel will turn off automatically for energy saving.
- If any finger or skin comes into contact with the control panel while cleaning it, the button function may operate.

Control Panel 2: Inside the Fridge*1
Type A
**1 Freezer**

Press this button repeatedly to select a desired temperature between **Cold** and **Coldest**.

- The default freezer temperature is **5**.

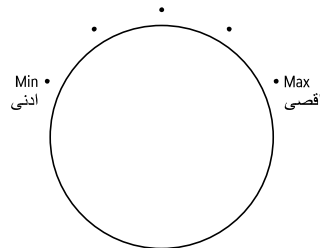
2 Convertible

You can set the freezer temperature to the same range as the fridge temperature.

- Press this button for 3 seconds. When the left LED light lit, press the **Fridge** button repeatedly to select a desired temperature between **Cold** and **Coldest**.

Control Panel 3: Inside the Freezer*1

Turn the dial to select a desired temperature between **Min** and **Max**.

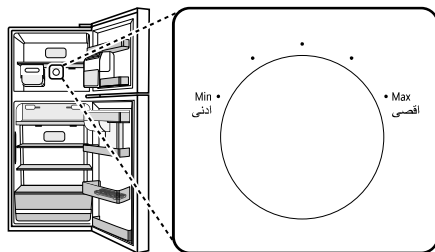
**NOTE**

- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.

Setting the Freezer Temperature Level (1-5)

The temperature can be adjusted from level 1 to level 5. Level 3 is recommended.

- You can lower the temperature by turning the controller to the right and raise the temperature by turning the controller to the left.
- Setting the controller at level 4-5 will maintain a low temperature in the freezer. When the quick freezing is finished (level 5), set the controller to the recommended level.

**NOTE**

- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.

- Wait until 2 or 3 hours have passed after connecting the appliance to the outlet before storing food in the appliance.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.

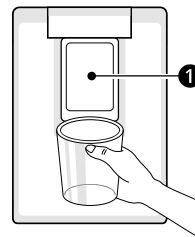
Water Dispenser

This feature is only available on some models.

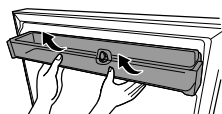
Using the Dispenser

You can dispense water by pressing the lever.

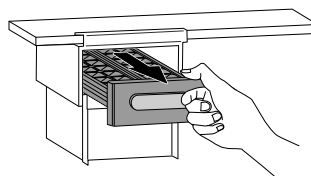
- Press the paddle ① of the water dispenser to get cold water.



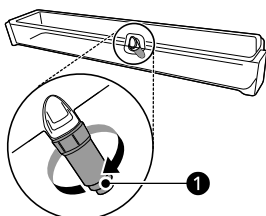
- 3** Hold the water tank with both hands and pull it up.



- 1** Pull out the ice tray from the Icemaker.



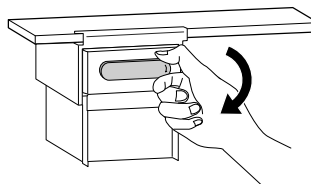
- 4** Remove the water valve ❶ in the water tank by turning it clockwise.



- 2** Fill the ice tray with water up to the marked water line.

- 3** Hold and push the ice tray back to its original position.

- 4** Hold the lever of the ice tray and turn it clockwise to release the ice cubes.



- 5** Clean the water tank and the water valve in running water. Wipe the inside and outside of the water tank and the fridge door with a clean cloth.

- 6** Mount the water tank in the reverse order of the removal process.

NOTE

- Clean water tanks if they have not been used for 48 hours.

- 5** Hold the handle of the ice basket and pull out it.

⚠ WARNING

- Fill with potable water only.

⚠ CAUTION

- Be careful not to spill water when pushing the ice tray.
- Be careful not to twist the ice tray with force as it can be broken.
- If you open and close the freezer door frequently, it may take longer for water to be frozen.
- Do not fill the ice basket with water.

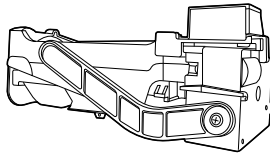
Icemaker

This feature is only available on some models.

Using the Moving Icemaker

This is where ice is manually produced and stored.

the door being opened, amount of food stored in the appliance, etc.).



Turning the Automatic Icemaker On or Off

To turn the automatic icemaker On/Off, press the **Ice On/Off** button on the control panel.

⚠ CAUTION

- Do not keep the power turned on to the icemaker if the water line is not connected. Doing so can damage the icemaker.

Normal Sounds You May Hear

The icemaker water valve will buzz as the icemaker fills with water. If the **Ice On/Off** button is set to **On**, it will buzz even if it has not yet been hooked up to water. To stop the buzzing, press the **Ice On/Off** button to **Off** position.

NOTE

- You will hear the sound of ice dropping into the bin and water running in the pipes as the icemaker refills.

Preparing for Vacation

If the ambient temperature will drop below freezing, have a qualified technician drain the water supply system to prevent serious property damage due to flooding caused by ruptured water lines or connections.

Set the **Ice On/Off** button to Off and shut off the water supply to the appliance.

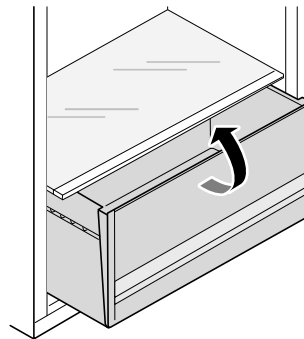
⚠ CAUTION

- The ice bin should be emptied any time the **Ice On/Off** button is turned Off.

Fridge Drawer

Removing and Refitting the Fresh Vegetable Drawer

- Remove the contents of the drawer. Hold the handle of the vegetable drawer and gently pull it out outward until the drawer stops completely.
- Lift the vegetable drawer up and remove it by pulling it out.



- Mount the vegetable drawer in the reverse order of the removal process.

⚠ CAUTION

- Remove all food from inside the appliance, otherwise injuries can be caused by the weight of stored foods.

SMART FUNCTIONS

LG ThinQ Application

This feature is only available on models with Wi-Fi. The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Communicate with the appliance from a smartphone using the convenient smart features.

Smart Diagnosis

- If you experience a problem while using the appliance, this smart diagnosis feature will help you diagnose the problem.

Settings

- Allows you to set various options on the appliance and in the application.

NOTE

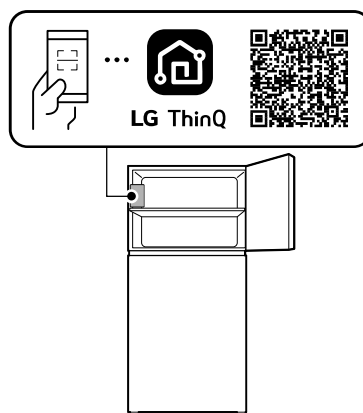
- If you change your wireless router, internet service provider, or password, delete the registered appliance from the **LG ThinQ** application and register it again.
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Installing LG ThinQ Application and Connecting an LG Appliance

ENGLISH

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader application on your smartphone.



Models without QR Code

- 1 Search for and install the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone.
- 2 Run the **LG ThinQ** application and sign in with your existing account or create an LG account to sign in.
- 3 Touch the add (+) button on the **LG ThinQ** application to connect your LG appliance. Follow the instructions in the application to complete the process.

NOTE

- To verify the Wi-Fi connection, check that the Wi-Fi indicator on the control panel is lit.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Using Audible Diagnosis to Diagnose Issues

*1 This control panel is only available on some models.

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.

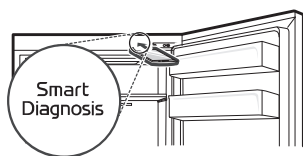
Control Panel 1: On the Freezer Door*1

- 1 Open the fridge door.
- 2 Close and open the fridge door 5 times within 8 seconds.

NOTE

- If you do not close and open the door 5 times within 8 seconds, the time will be reset. Then you have to close and open the door 5 times again.

- 3 Open both fridge and freezer door, and then hold the phone on the upper right speaker hole.



- 4 After the data transfer is complete, the diagnosis will be displayed in the application.

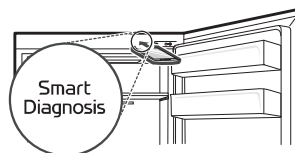
Control Panel 2: Inside the Fridge*1

- 1 Open the fridge door.
- 2 Close and open the fridge door 5 times within 8 seconds.

NOTE

- If you do not close and open the door 5 times within 8 seconds, the time will be reset. Then you have to close and open the door 5 times again.

- 3 If the buzzer sounds 4 times, open the freezer door and hold the phone near the speaker hole.



- 4 After the data transfer is complete, the diagnosis will be displayed in the application.

NOTE

- For best results, do not move the phone while the tones are being transmitted.

TROUBLESHOOTING

Before Calling for Service

Cooling

ENGLISH

Symptoms	Possible Cause & Solution
There is no refrigeration or freezing.	Is there a power interruption? <ul style="list-style-type: none"> Check the power of other appliances.
	Appliance is unplugged. <ul style="list-style-type: none"> Plug the power plug in the outlet properly.
	A fuse in your home may be blown or the circuit breaker tripped. Or the appliance is connected to a GFCI (Ground Fault Circuit Interrupter) outlet, and the outlet's circuit breaker has tripped. <ul style="list-style-type: none"> Check the main electrical box and replace the fuse or reset the circuit breaker. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. Reset the circuit breaker on the GFCI. If the problem persists, contact an electrician.
There is poor refrigeration or freezing.	Is the fridge or freezer temperature set to its warmest setting? <ul style="list-style-type: none"> Set the fridge or freezer temperature to a colder setting.
	Is the appliance in direct sunlight, or is it near a heat generating object such as cooking oven or heater? <ul style="list-style-type: none"> Check the installation area and reinstall it away from heat generating objects.
	Did you store hot food without cooling it first? <ul style="list-style-type: none"> Cool the hot food first before putting it in the fridge or freezer compartment.
	Did you put in too much food? <ul style="list-style-type: none"> Maintain an appropriate space between food.
	Are the appliance doors completely closed? <ul style="list-style-type: none"> Completely close the door and make sure that stored food is not obstructing in the door.
	Is there enough space around the appliance? <ul style="list-style-type: none"> Adjust the installation position to make enough space around the appliance.
The appliance contains a bad smell.	Is the fridge or freezer temperature set to 'Warm'? <ul style="list-style-type: none"> Set the fridge or freezer temperature to a colder setting.

Parts & Features

Symptoms	Possible Cause & Solution
The inside lamp in the appliance does not turn on.	Lamp failure <ul style="list-style-type: none"> Close the door and re-open. If the lamp does not turn on, please contact the LG Electronics customer information centre. Do not attempt removal of the lamp.

ENGLISH

Noises

Symptoms	Possible Cause & Solution
The appliance is noisy and generates abnormal sounds.	Is the appliance installed on a weak floor or improperly levelled? <ul style="list-style-type: none"> Install the appliance on a solid and flat area.
	Does the rear of the appliance touch the wall? <ul style="list-style-type: none"> Adjust the installation position to allow enough clearance around the appliance.
	Are objects scattered behind the appliance? <ul style="list-style-type: none"> Remove the scattered objects from behind the appliance.
	Is there an object on top of the appliance? <ul style="list-style-type: none"> Remove the object on top of the appliance.

Wi-Fi

Symptoms	Possible Cause & Solution
Your home appliance and smartphone are not connected to the Wi-Fi network.	The password for the Wi-Fi that you are trying to connect to is incorrect. <ul style="list-style-type: none"> Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG ThinQ.
	Mobile data for your smartphone is turned on. <ul style="list-style-type: none"> Turn off the Mobile data of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly. <ul style="list-style-type: none"> The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. <ul style="list-style-type: none"> Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.