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LG

# LG Ceiling Cassette-Type Air Conditioner

## **OWNER'S MANUAL**

**MODELS:** *LTNC242PLE0 / LTUC242PLE0*  
**(MODELOS)** *LTNC302PLE0 / LTUC302PLE0*  
*LTNC362NLE0 / LTUC362NLE0*  
*LTNC482MLE0 / LTUC482MLE0*  
*LTNC602MLE0 / LTUC602MLE0*



ENGLISH

ESPAÑOL

PORTUGUÊS

**Dear Owner**  
Thank you for installing LG Air Conditioner.  
Your best choice guarantees you a great  
performance and service to make your life  
comfortable & pleasant.

### **IMPORTANT**

- Please read this owner's manual carefully and thoroughly before installing and operating your room air conditioner.
- Please retain this owner's manual for future reference after reading it thoroughly.

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## FOR YOUR RECORDS

Write the model and serial numbers here:

**Model #** \_\_\_\_\_

**Serial #** \_\_\_\_\_

You can find them on a label on the side of each unit.

**Dealer's Name** \_\_\_\_\_

**Date Purchased** \_\_\_\_\_

- Staple your receipt to this page in the event you need it to prove date of purchase or for warranty issues.



## READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.

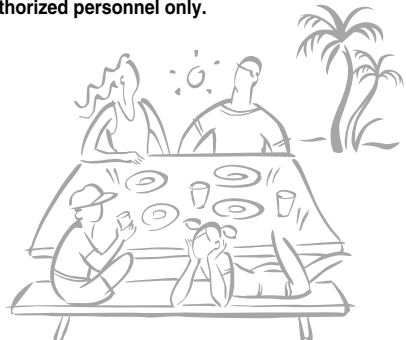
You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of

**Troubleshooting Tips** first, you may not need to call for service at all.



## PRECAUTION

- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.
- Installation work must be performed in accordance with the National Electric Code by qualified and authorized personnel only.



# Safety Precautions

To prevent injury to the user or other people and property damage, the following instructions must be followed.

- Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.

**⚠ WARNING** This symbol indicates the possibility of death or serious injury.

**⚠ CAUTION** This symbol indicates the possibility of injury or damage.

## ⚠ WARNING

**Always ground the product.**

- There is a risk of electric shock.

**For electrical work, contact the dealer, seller, a qualified electrician, or an Authorized Service Center. Do not disassemble or repair the product by yourself.**

- There is risk of fire or electric shock.

**Use the correctly rated breaker or fuse.**

- There is risk of fire or electric shock.

**Do not install the product on a defective installation stand. Be sure that the installation area does not deteriorate with age.**

- It may cause product to fall.

**Be sure to check the refrigerant to be used. Please read the label on the product.**

- Incorrect refrigerant used can prevent the normal operation of the unit.

**Do not place a heater or other heating appliances near the power cable.**

- There is risk of fire and electric shock.

**Do not use a defective or underrated circuit breaker. Use the correctly rated breaker and fuse.**

- There is risk of fire or electric shock .

**Always ground the product as per the wiring diagram. Do not connect the ground wire to gas or water pipes lightning rod or telephone ground wire.**

- There is risk of fire or electric shock.

**Do not modify or extend the power cable. If the power cable or cord has scratches or skin peeled off or deteriorated then it must be replaced.**

- There is risk of fire or electric shock.

**Never install the outdoor unit on a moving base or a place from where it can fall down.**

- The falling outdoor unit can cause damage or injury or even death of a person.

**Don't use a power cord, a plug or a loose socket which is damaged.**

- Otherwise it may cause a fire or electrical shock.

**Do not allow water to run into electric parts. Install the unit away from water sources.**

- There is risk of fire, failure of the product, or electric shock.

**Do not use a multi consent. Always use this appliance on a dedicated circuit and breaker.**

- Otherwise it can cause electric shock or fire.

**Install the panel and the cover of control box securely.**

- There is risk of fire or electric shock due to dust , water etc.

**For installation, removal or reinstall , always contact the dealer or an Authorized Service Center.**

- There is risk of fire, electric shock, explosion, or injury.

**When the product is soaked (flooded or submerged) in water , contact an Authorized Service Center for repair before using it again.**

- There is risk of fire or electric shock.

**Do not touch , operate, or repair the product with wet hands. Hold the plug by hand when taking out**

- There is risk of electric shock or fire.

**Do not store or use or even allow flammable gas or combustibles near the product.**

- There is risk of fire.

## Safety Precautions

**Indoor/outdoor wiring connections must be secured tightly and the cable should be routed properly so that there is no force pulling the cable from the connection terminals.**

- Improper or loose connections can cause heat generation or fire.

**In outdoor unit the step-up capacitor supplies high voltage electricity to the electrical components. Be sure to discharge the capacitor completely before conducting the repair work.**

- An charged capacitor can cause electrical shock.

**Do not use the product in a tightly closed space for a long time. Perform ventilation regularly.**

- Oxygen deficiency could occur and hence harm your health.

**Ventilate the product room from time to time when operating it together with a stove, or heating element etc.**

- Oxygen deficiency can occur and hence harm your health.

**Take care to ensure that nobody especially kids could step on or fall onto the outdoor unit.**

- This could result in personal injury and product damage.

**Do not plug or unplug the power supply plug to turn the unit ON/OFF .**

- There is risk of fire or electric shock.

**Safely dispose off the packing materials. Like screws, nails, batteries, broken things etc after installation or svc and then tear away and throw away the plastic packaging bags.**

- Children may play with them and cause injury.

**When installing the unit, use the installation kit provided with the product.**

- Otherwise the unit may fall and cause severe injury.

**Do not open the front grille of the product during operation. (Do not touch the electrostatic filter, if the unit is so equipped.)**

- There is risk of physical injury, electric shock, or product failure.

**Turn the main power off and unplug the unit when cleaning or repairing the product.**

- There is risk of electric shock.

**Take care to ensure that power cable could not be pulled out or damaged during operation.**

- There is risk of fire or electric shock.

**Make sure to check that the power cable plug is not dirty, loose or broken and then only insert the plug completely.**

- Dirty, loose or broken power plug can cause electric shock or fire.

**Be sure to use only those parts which are listed in the svc parts list. Never attempt to modify the equipment.**

- The use of inappropriate parts can cause an electrical shock, excessive heat generation or fire.

**If strange sounds, smell or smoke comes from product. Immediately turn the breaker off or disconnect the power supply cable.**

- There is risk of electric shock or fire.

**When the product is not to be used for a long time, disconnect the power supply plug or turn off the breaker.**

- There is risk of product damage or failure, or unintended operation.

**Do not place ANYTHING on the power cable.**

- There is risk of fire or electric shock.

**When flammable gas leaks, turn off the gas and open a window for ventilation before turn the product on.**

- Do not use the telephone or turn switches on or off. There is risk of explosion or fire.

## CAUTION

**Two or more people must lift and transport the product.**

- Avoid personal injury.

**Keep level even when installing the product.**

- To avoid vibration or noise.

**Do not install the product where it will be exposed to sea wind (salt spray) directly.**

- It may cause corrosion on the product.

**Do not install the product where the noise or hot air from the outdoor unit could damage or disturb the neighborhoods.**

- It may cause a problem for your neighbors and hence dispute.

**Install the drain hose to ensure that the condensed water is drained away properly.**

- A bad connection may cause water leakage.

**Always check for gas (refrigerant) leakage after installation or repair of product.**

- Low refrigerant levels may cause failure of product.

**Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer air conditioner, not a precision refrigeration system.**

- There is risk of damage or loss of property.

**Do not block the inlet or outlet of air flow.**

- It may cause product failure.

**Use a soft cloth to clean. Do not use harsh detergents, solvents or splashing water etc .**

- There is risk of fire, electric shock, or damage to the plastic parts of the product.

**Do not touch the metal parts of the product when removing the air filter.**

- There is risk of personal injury.

**Do not step on or put anything on the product. (outdoor units)**

- There is risk of personal injury and failure of product.

**Always insert the filter securely after cleaning. Clean the filter every two weeks or more often if necessary.**

- A dirty filter reduces the efficiency.

**Do not insert hands or other objects through the air inlet or outlet while the product is operating.**

- There are sharp and moving parts that could cause personal injury.

**Be cautious when unpacking and installing the product.**

- Sharp edges could cause injury.

**If the refrigerant gas leaks during the repair, do not touch the leaking refrigerant gas.**

- The refrigerant gas can cause frostbite (cold burn)

**Do not tilt the unit when removing or uninstalling it.**

- The condensed water inside can spill .

**Do not mix air or gas other than the specified refrigerant used in the system .**

- If air enters the refrigerant system, an excessively high pressure results, causing equipment damage or injury.

**If the refrigerant gas leaks during the installation, ventilate the area immediately.**

- Otherwise it can be harmful for your health.

**Dismantling the unit, treatment of the refrigerant oil and eventual parts should be done in accordance with local and national standards.**

**Replace the all batteries in the remote control with new ones of the same type. Do not mix old and new batteries or different types of batteries.**

- There is risk of fire or product failure.

**Do not recharge or disassemble the batteries. Do not dispose off batteries in a fire.**

- They may burn or explode.

**If the liquid from the batteries gets onto your skin or clothes, wash it well with clean water. Do not use the remote if the batteries have leaked.**

- The chemicals in batteries could cause burns or other health hazards.

**If you eat the liquid from the batteries, brush your teeth and see doctor. Do not use the remote if the batteries have leaked.**

- The chemicals in batteries could cause burns or other health hazard.

**Do not let the air conditioner run for a long time when the humidity is very high and a door or a window is left open.**

- Moisture may condense and wet or damage furniture.

**Do not expose your skin or kids or plants to the cool or hot air draft.**

- This could harm to your health.

**Do not drink the water drained from the product.**

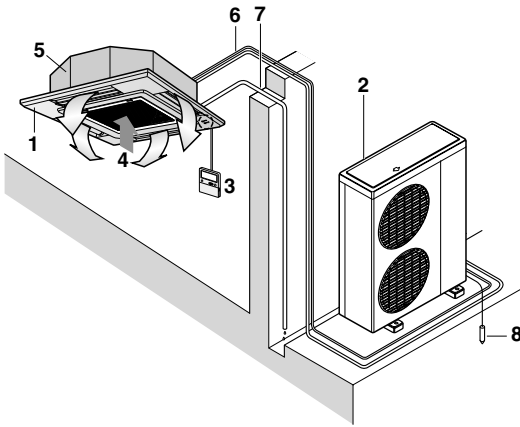
- It is not sanitary and could cause serious health issues.

**Use a firm stool or ladder when cleaning, maintaining or repairing the product at an height.**

- Be careful and avoid personal injury.

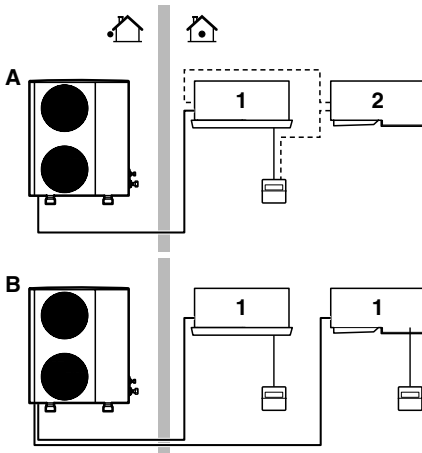
# Product Introduction

## Name and function of parts



- 1: Indoor unit
- 2: Outdoor unit
- 3: Remote controller
- 4: Inlet air
- 5: Discharge air
- 6: Refrigerant piping, connection electric wire
- 7: Drain pipe
- 8: Ground wire  
Wire to ground outdoor unit to prevent electrical shocks.

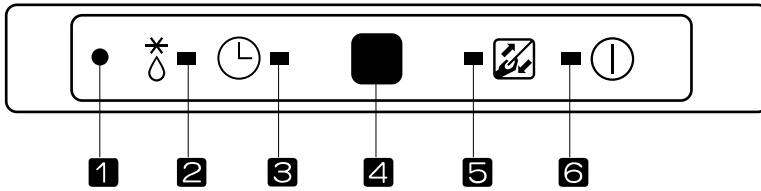
## What to do before operation



If your installation has a customized control system, ask your LG dealer for the operation that corresponds to your system.

- A: Pair system or simultaneous operation system
- B: Multi system
- 1: Unit with remote controller
- 2: Unit without remote controller (when used as simultaneous operation)

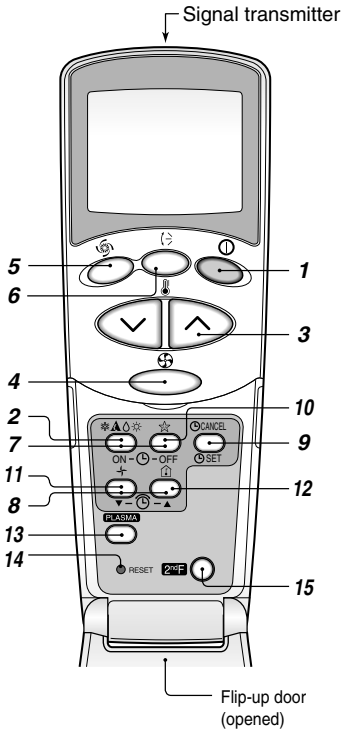
## Operation Indication Lamps



- 1** Forced operation : Operation procedures when remote control can't be used.
- 2** Defrost Mode : Lights up during defrost mode or hot start operation.  
(heat pump model only)
- 3** Timer : Lights up during timer operation.
- 4** Signal Receptor : Receives the signal from remote control (signal receiving sound:  
two short beeps and one long beep)
- 5** Filter sign : Lights up after 2400 hours from the time of first operation.
- 6** On/Off : Lights up during system operation.

## Wireless Remote Controller

This air-conditioner is equipped with wireless remote controller basically. But if you want to be available with wired remote controller, you pay for it.



- 1. ON/OFF BUTTON**  
Used to Turn off/on the unit.
- 2. OPERATION MODE SELECTION BUTTON**  
Used to select the operation mode.
- 3. ROOM TEMPERATURE SETTING BUTTONS**  
Used to select the room temperature.
- 4. INDOOR FAN SPEED SELECTOR**  
Used to select fan speed in four steps  
low, medium, high and CHAOS.
- 5. JET COOL BUTTON**  
Used to start or stop the speed cooling.  
(Speed cooling operates super high fan speed.)
- 6. CHAOS SWING BUTTON**  
Used to stop or start louver movement and set the desired up/down  
airflow direction.
- 7. ON/OFF TIMER BUTTONS**  
Used to set the time of starting and stopping operation.
- 8. TIME SETTING BUTTONS**  
Used to adjust the time.
- 9. TIMER SET/CANCEL BUTTON**  
Used to set and to cancel the Timer operation.
- 10. SLEEP MODE AUTO BUTTON**  
Used to set Sleep Mode Auto operation.
- 11. AIR CIRCULATION BUTTON**  
Used to circulate the room air without cooling or heating.
- 12. ROOM TEMPERATURE CHECKING BUTTON**  
Used to check the room temperature.
- 13. PLASMA(Optional)**  
Used to start or stop the plasma-purification function.
- 14. RESET BUTTON**  
Initialize remote controller.
- 15. 2nd F Button**  
Used prior to using modes printed in blue at the bottom of buttons.



### CAUTION: of handling the Remote Controller

- Aim at the signal receiver on the wired remote controller so as to operate.
- The remote control signal can be received at a distance of up to about 7m.
- Be sure that there are no obstructions between the remote controller and the signal receptor.
- Do not drop or throw the remote controller.
- Do not place the remote controller in a location exposed to direct sunlight, or near the heating unit, or any other heat source.
- Block a strong light over the signal receptor with a curtain or etc. so as to prevent the abnormal operation. (ex:electronic quick start, ELBA, inverter type fluorescent lamp)

### NOTE

- \* The wireless remote controller do not operate the swirl mode.(4Way Type)
- \* For more details refer to the Wireless Remote Control Accessory manual.
- \* The actual product can be different from above contents depending upon model type.

# Maintenance and Service

## Indoor Unit

### Grille, Case and Remote Control

□ Turn the system off before cleaning. To clean, wipe with a soft, dry cloth. Do not use bleach or abrasives.

#### NOTE

Supply power must be disconnected before cleaning the indoor unit.

## Air Filters

The air filters behind the front grille should be checked and cleaned once every 2 weeks or more often if necessary.



- Never use any of the followings:
  - Water hotter than 40°C.  
Could cause deformation and/or discoloration.
  - Volatile substances.  
Could damage the surfaces of the air conditioner.



### 1 Remove the Air filters.

- Take hold of the tab and pull slightly forward to remove the filter.



**CAUTION:** When the air filter is to be removed, do not touch the metal parts of the indoor unit. It may cause an injury.

### 2 Clean dirt from the air filter using a vacuum cleaner or washing with water.

- If dirt is conspicuous, wash with a neutral detergent in lukewarm water.
- If hot water (50°C or more) is used, it may be deformed.

### 3 After washing with water, dry well in the shade.

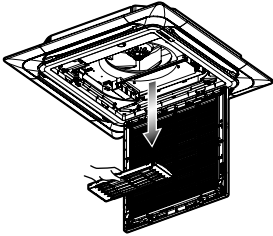
- Do not expose the air filter to direct sunlight or heat from a fire when drying it.

### 4 Install the air filter.

## Purifying filter(Optional)

### Cleaning

The PLASMA filter behind the air filters should be checked and cleaned once every 3 months or more often if necessary.



- 1 After removing the air filters, pull slightly forward to remove the PLASMA filter.
- 2 Dip the PLASMA filter into the water mixed with neutral detergent, for 20~30 minutes.
- 3 Dry the PLASMA filter in the shade for a day (Especially, the humidity must be removed perfectly on this parts).
- 4 Note the cuts of electric discharge lines.
- 5 Re-install the PLASMA filter to the original position.

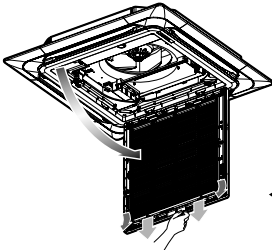


**CAUTION: Don't touch this PLASMA Filter within 10 seconds after opening the inlet grille, it may cause an electric shock.**

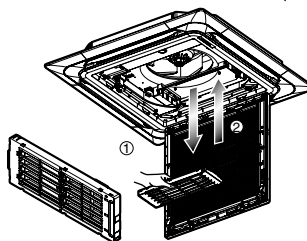
### Replacement

• Recommended use period : About 2 years

- 1 Open front panel and remove air filter.
- 4 Reinsert air filter and close front panel.



- 2 Remove air purifying filter.
- 3 Insert new air purifying filter.



## Operation Tips!

### Do not overcool the room.

This is not good for the health and wastes electricity.

### Keep blinds or curtains closed.

Do not let direct sunshine enter the room when the air conditioner is in operation.

### Keep the room temperature uniform.

Adjust the vertical and horizontal airflow direction to ensure a uniform temperature in the room.

### Make sure that the doors and windows are shut tight.

Avoid opening doors and windows as much as possible to keep the cool air in the room.

### Clean the air filter regularly.

Blockages in the air filter reduce the airflow and lower cooling and dehumidifying effects. Clean at least once every two weeks.

### Ventilate the room occasionally.

Since windows are kept closed, it is a good idea to open them and ventilate the room now and then.

## When the air conditioner is not going...

### When air conditioner is not going to be used for a long time.

- 1 Operate the air conditioner at the following settings for 2 to 3 hours.
  - Type of operation: Fan operation mode.(Refer to page 14.)
  - This will dry out the internal mechanisms.
- 2 Turn off the breaker.



**CAUTION: Turn off the breaker when the air conditioner is not going to be used for a long time.  
Dirt may collect and may cause a fire.**

3. Remove the batteries from the Remote Controller.

### Helpful information

The air filters and your electric bill.

If the air filters become clogged with dust, the cooling capacity will drop, and 6% of the electricity used to operate the air conditioner will be wasted.

### When the air conditioner is to be used again.

1. Clean the air filter and install it in the indoor unit.  
(Refer to page 22 for cleaning it.)
2. Check that the air inlet and outlet of the indoor/outdoor unit are not blocked.
3. Check that the ground wire is connected correctly. It may be connect to the indoor unit side.

## Troubleshooting Tips! Save time and money!

Check the following points before requesting repairs or service.... If the malfunction persist, please contact your dealer.

Case	Explanation	See page
The air conditioner does not operate.	<ul style="list-style-type: none"> <li>• Have you made a mistake in timer operation?</li> <li>• Has the fuse blown or has the circuit breaker been tripped?</li> </ul>	-
The room has a peculiar odor.	<ul style="list-style-type: none"> <li>• Check that this is not a damp smell exuded by the walls, carpet, furniture or cloth items in the room.</li> </ul>	-
It seems that condensation is leaking from the air conditioner.	<ul style="list-style-type: none"> <li>• Condensation occurs when the airflow from the air conditioner cools the warm room air.</li> </ul>	-
Air conditioner does not operate for about 3 minutes when restart.	<ul style="list-style-type: none"> <li>• This is the protector of the mechanism.</li> <li>• Wait about three minutes and operation will begin.</li> </ul>	-
Does not cool or heat effectively.	<ul style="list-style-type: none"> <li>• Is the air filter dirty? See air filter cleaning instructions.</li> <li>• The room may have been very hot when the room air conditioner was first turned on. Allow time for it to cool down.</li> <li>• Has the setting temperature been set incorrectly?</li> <li>• Are the indoor unit's air inlet or outlet vents obstructed?</li> </ul>	9
The air conditioner operation is noisy.	<ul style="list-style-type: none"> <li>• For a noise that sounds like water flowing.                             <ul style="list-style-type: none"> <li>-This is the sound of freon flowing inside the air conditioner unit.</li> </ul> </li> <li>• For a noise that sounds like the compressed air releasing into atmosphere.                             <ul style="list-style-type: none"> <li>-This is the sound of the dehumidifying water being processed inside the air conditioning unit.</li> </ul> </li> </ul>	-
Crack sound is heard.	<ul style="list-style-type: none"> <li>• This sound is generated by the expansion/contraction of the inlet grille, etc. due to changes of temperature.</li> </ul>	-
Filter sign lamp (LED) is ON.	<ul style="list-style-type: none"> <li>• Cleaning the filter, press the Timer button and ◀ button of wired remote controller at the same time for 3 sec.</li> </ul>	-
Remote control display is faint, or no display at all.	<ul style="list-style-type: none"> <li>• Has the circuit breaker been tripped?</li> <li>• Are the batteries inserted in the opposite (+) and (-) directions?</li> </ul>	-

## Call the service immediately in the following situations

1. Anything abnormal such as burning smell, loud noise etc. happen. Stop the unit and turn the breaker off. Never try to repair by yourself or restart the system in such cases.
2. Main power cord is too hot or damaged.
3. Error code is generated by self diagnosis.
4. Water leaks from indoor unit even if the humidity is low.
5. Any switch, breaker (safety, earth) or fuse fails to work properly

**User must carry routine checkup & cleaning to avoid unit's poor performance.  
In case of special situation, the job must be carried out by service person only.**

