LG
Life's Good

OWNER'S MANUAL

NEW TYPE CYCLONE VACUUM CLEANER

This information contains important instructions for the safe use and maintenance of the vacuum cleaner. Especially, please read all of the information on page 3, 4, 5 for your safety. Please keep this manual in an easily accessible place and refer to it anytime.

VK9820*****

P/No.: MFL57001327

www.lg.com

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IMPORTANT SAFETY INSTRUCTIONS

Read and follow all instructions before using your vacuum cleaner to prevent the risk of fire, electric shock, personal injury, or damage when using the vacuum cleaner. This guide do not cover all possible conditions that may occur. Always contact your service agent or manufacturer about problems that you do not understand. This appliance complies with the following EC Directives :-2006/95/EC Low Voltage Directive -2004/108/EC EMC Directive.

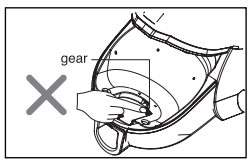
This is the safety alert symbol.
This symbol alerts you to potential hazards that can kill or hurt you and others.
All safety messages will follow the safety alert symbol and either the word “WARNING” or “CAUTION.”
These words mean:

⚠ WARNING This symbol will alert you to hazards or unsafe practices which could cause serious bodily harm or death.

⚠ CAUTION This symbol will alert you to hazards or unsafe practices which could cause bodily injury or property damage.

⚠ WARNING

- **Do not plug in if control switch is not in OFF position.**
  Personal injury or product damage could result.
- **Keep children away and beware of obstructions when rewinding the cord to prevent personal injury**
  The cord moves rapidly when rewinding.
- **Disconnect electrical supply before servicing or cleaning the unit or when cleaner is not in use.**
  Failure to do so could result in electrical shock or personal injury.
- **Do not use vacuum cleaner to pick up anything that is burning or smoking such as cigarettes, or hot ashes.**
  Doing so could result in death, fire or electrical shock.
- **Do not vacuum flammable or explosive substances such as gasoline, benzene, thinners, propane (liquids or gases).**
  The fumes from these substances can create a fire hazard or explosion. Doing so could result in death or personal injury.
- **Do not handle plug or vacuum cleaner with wet hands.**
  Doing so could result in death or electrical shock.
- **Do not unplug by pulling on cord.**
  Doing so could result in product damage or electrical shock. To unplug, grasp the plug, not the cord.
- **Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.**
  Failure to do so could result in electrical shock or personal injury.
- **Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.**
  Failure to do so could result in electrical shock or personal injury or fire or product damage.
- **The hose contains electrical wires. Do not use it if it is damaged, cut or punctured.**
  Failure to do so could result in death,or electrical shock.
- **Do not allow to be used as toy. Close attention is necessary when used by or near children.**
  Personal injury or product damage could result.
- **Do not use the vacuum cleaner if the power cord or plug is damaged or faulty.**
  Personal injury or product damage could result. In these cases, contact LG Electronics Service Agent to avoid hazard.
- **Do not use vacuum cleaner if it has been under water.**
  Personal injury or product damage could result. In these cases, contact LG Electronics Service Agent to avoid hazard.
- **Do not continue to vacuum if any parts appear missing or damaged.**
  Personal injury or product damage could result. In these cases, contact LG Electronics Service Agent to avoid hazard.
- **Do not use an extension cord with this vacuum cleaner**
  Fire hazard or product damage could result.
- **Using proper voltage.**
  Using improper voltage may result in damage to the motor and possible injury to the user. Proper voltage is listed on the bottom of vacuum cleaner.
- **Turn off all controls before unplugging.**
  Failure to do so could result in electrical shock or personal injury.
- **Do not change the plug in any way.**
  Failure to do so could result in electrical shock or personal injury or product damage. Doing so result in death. If plug does not fit, contact a qualified electrician to install the proper outlet.
- **Repairs to electrical appliances may only be performed by qualified service engineers.**
  Improper repairs may lead to serious hazards for the user.
- **Do not put fingers near the gear.**
  Failure to do so could result in personal injury.



IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING

- **Be careful when using the product on hardwood, coated floor, brick floor and high quality floor etc.**
  It can cause discoloration or deformation depending on the floor material.
- **Do not stay in one location or use it on the same location repeatedly.**
  It can cause discoloration or deformation by the hot heat of the steam.
- **Do not open the water hole cap of the nozzle or supply water when the product is being used or when the power is turned on.**
  It can cause burns or overspill the hot water by hot heat of the steam.
- **Never flip or tilt the steam nozzle when the power is turned on, being used for cleaning or right after finishing cleaning.**
  It can cause burns from the spraying of steam.
- **When cleaning the exterior of the nozzle, always unplug the power and do not use volatile substance.**
  It can cause electric shock and exterior damage.
- **Do not touch the bottom surface of the steam nozzle directly with you hands or feet.**
  It can cause burns.
- **Do not pour in synthetic detergent, chemical substance and other substances instead of water.**
  It can cause product damage or explosion.
- **Do not clean the exterior and bottom surface of the steam nozzle with water or detergent**
  It can cause product damage and electric shock.
- **Unlike the hose of the existing cleaner, high current flows through the hose, this can cause fire and electric shock.**
- **Make sure the steam is not applied directly to human or animal.**
  It can cause a direct burn.
- **Make sure that the children, the elderly or people who does not know how to operate the cleaner, do not use the product.**
  It can cause burns.
- **Do not directly touch the surface of the nozzle when cleaning or when the nozzle is heated.**
  It can cause burns.
- **Do not vacuum water or clean with water because the steaming hose is internally installed on the electric connection part.**
  Periodically check whether there are any problems with the pipe and if there are any damaged parts, stop using the product and contact the service center.
- **When attaching or replacing the microfiber cloth, turn off the power and use the cloth board to attach/detach the cloth.**
  If you replace the microfiber cloth with the power on, it can cause damage on the floor or cause a fire.
- **When the circuit breaker operated when the power is turned on or when using the steam cleaner, immediately stop using the product and contact the AS center.**
  It can cause electric shock may occur.

IMPORTANT SAFETY INSTRUCTIONS

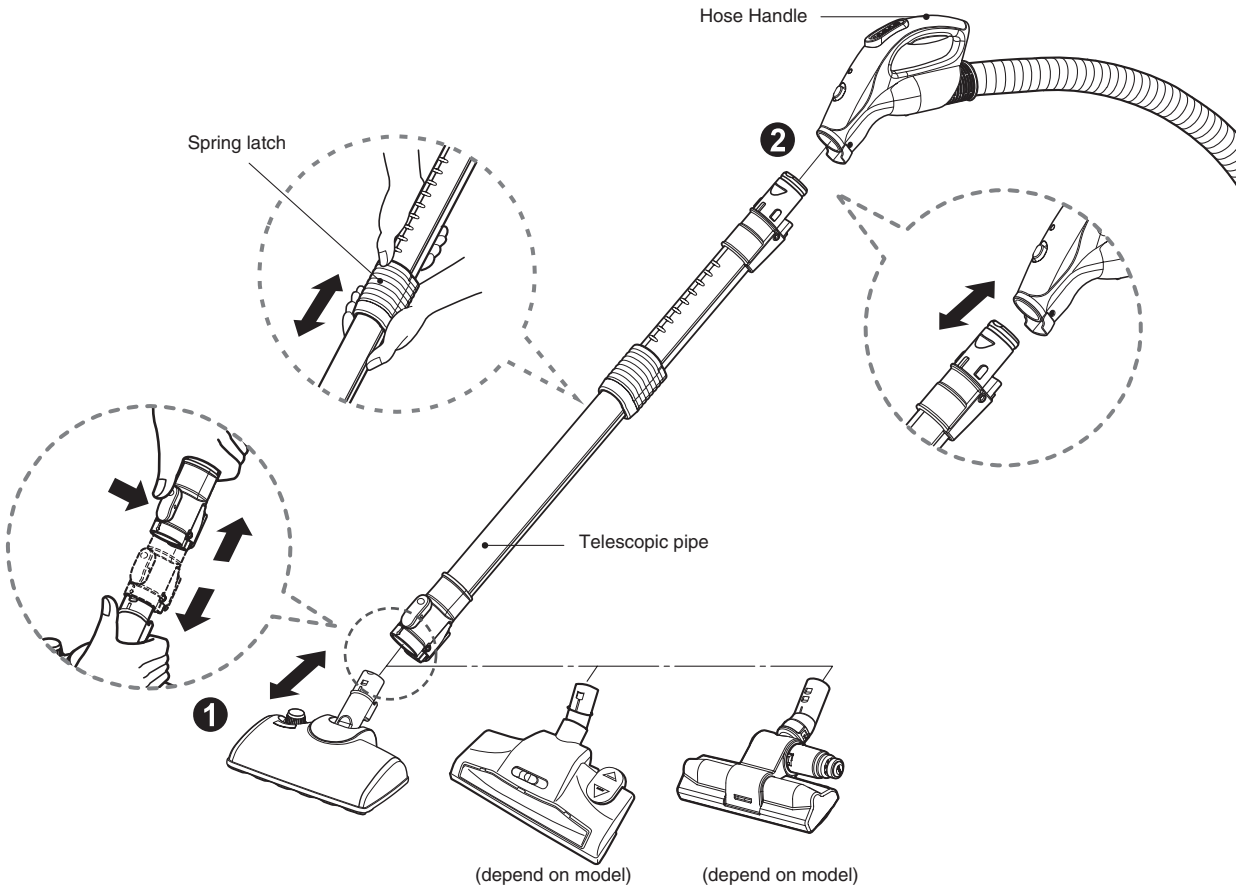
⚠ CAUTION

- **Do not put any objects into openings.**
  Failure to do so could result in product damage.
- **Do not use with any opening blocked: keep free of dust, lint, hair, and anything that may reduce air flow.**
  Failure to do so could result in product damage.
- **Do not use vacuum cleaner without dust tank and/or filters in place.**
  Failure to do so could result in product damage.
- **Always clean the dust bin after vacuuming carpet cleaners or fresheners, powders and fine dust.**
  These products clog the filters,reduce airflow and can cause damage to the cleaner. Failure to clean the dust bin could cause permanent damage to the cleaner.
- **Do not use vacuum cleaner to pick up sharp hard objects, small toys, pins, paper clips, etc.**
  They may damage the cleaner or dust bin.
- **Store the vacuum cleaner indoors.**
  Put the vacuum cleaner away after use to prevent tripping over it.
- **The vacuum cleaner is not intended to use by young children or infirm people without supervision.**
  Failure to do so could result in personal injury or product damage.
- **Only use parts produced or recommended by LG Electronics Service Agents.**
  Failure to do so could result in product damage.
- **Use only as described in this manual. Use only with LG recommended or approved attachments and accessories.**
  Failure to do so could result in personal injury or product damage.
- **To avoid personal injury and to prevent the machine from falling when cleaning stairs, always place it at the bottom of stairs.**
  Failure to do so could result in personal injury or product damage.
- **Use accessory nozzles in "MIN" mode.**
  Failure to do so could result in product damage.
- **Don't grasp the tank handle when you are moving the vacuum cleaner.**
  The vacuum cleaner's body may fall when separating tank and body. Personal injury or product damage could result. **You should grasp the carrier handle** when you are moving the vacuum cleaner.
- **If after emptying the dust tank the indicator light is on(red), clean the dust tank.**
  Failure to do so could result in product damage.
- **Make sure the filters (exhaust filter and motor safety filter) are completely dry before replacing in the machine.**
  Failure to do so could result in product damage.
- **Do not dry the filter in an oven or microwave.**
  Failure to do so could result in fire hazard.
- **Do not dry the filter in a clothes dryer.**
  Failure to do so could result in fire hazard.
- **Do not dry near an open flame.**
  Failure to do so could result in fire hazard.
- **If the power cord is damaged, it must be replaced by an approved LG Electronics Service Agent to avoid a hazard.**
- **This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.**
  Children should be supervised to ensure that they do not play with the appliance.
- **This hose contains electrical connections:**
  Do not use to suck up water.
  Do not immerse in water for cleaning.
  The hose should be checked regularly and must not be used if damaged.

Thermal protector :

This vacuum cleaner has a special thermostat that protects the vacuum cleaner in case of motor overheating.
If the vacuum cleaner suddenly shuts off, turn off the switch and unplug the vacuum cleaner.
Check the vacuum cleaner for possible source of overheating such as a full dust tank, a blocked hose or clogged filter.
If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum cleaner.
After the 30 minute period, plug the vacuum cleaner back in and turn on the switch.
If the vacuum cleaner still does not run, contact a qualified electrician.

How to use Assembling vacuum cleaner

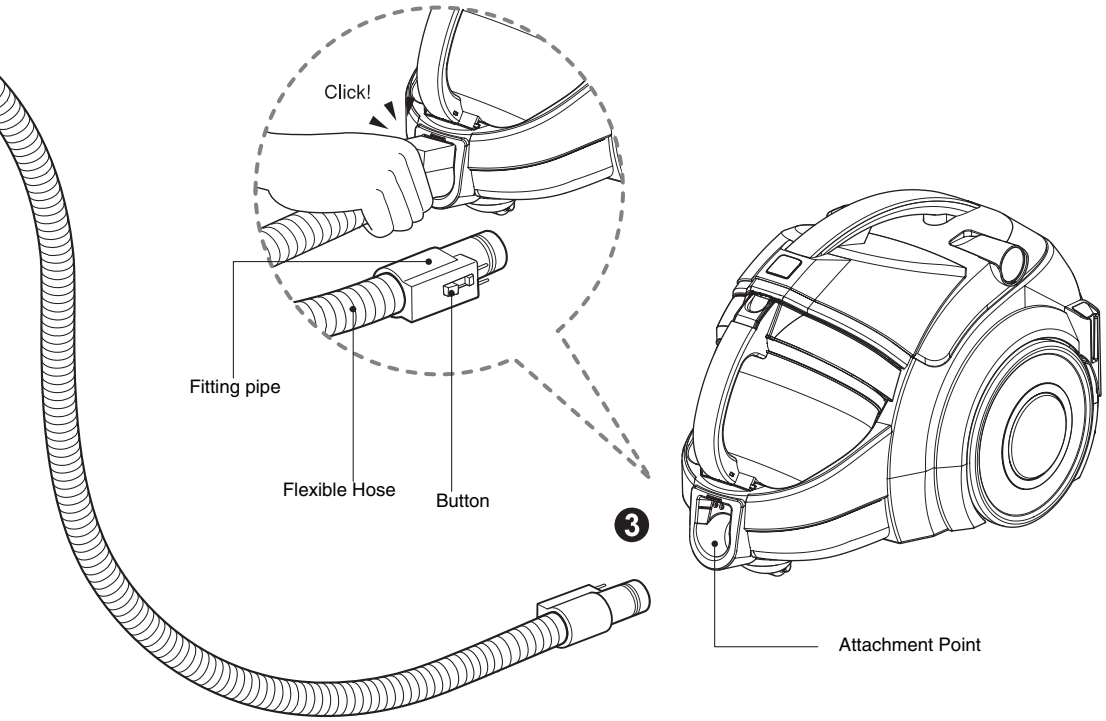


❶ Steam cleaning vacuum tool

Push the nozzle into the telescopic pipe.

❷ Telescopic pipe

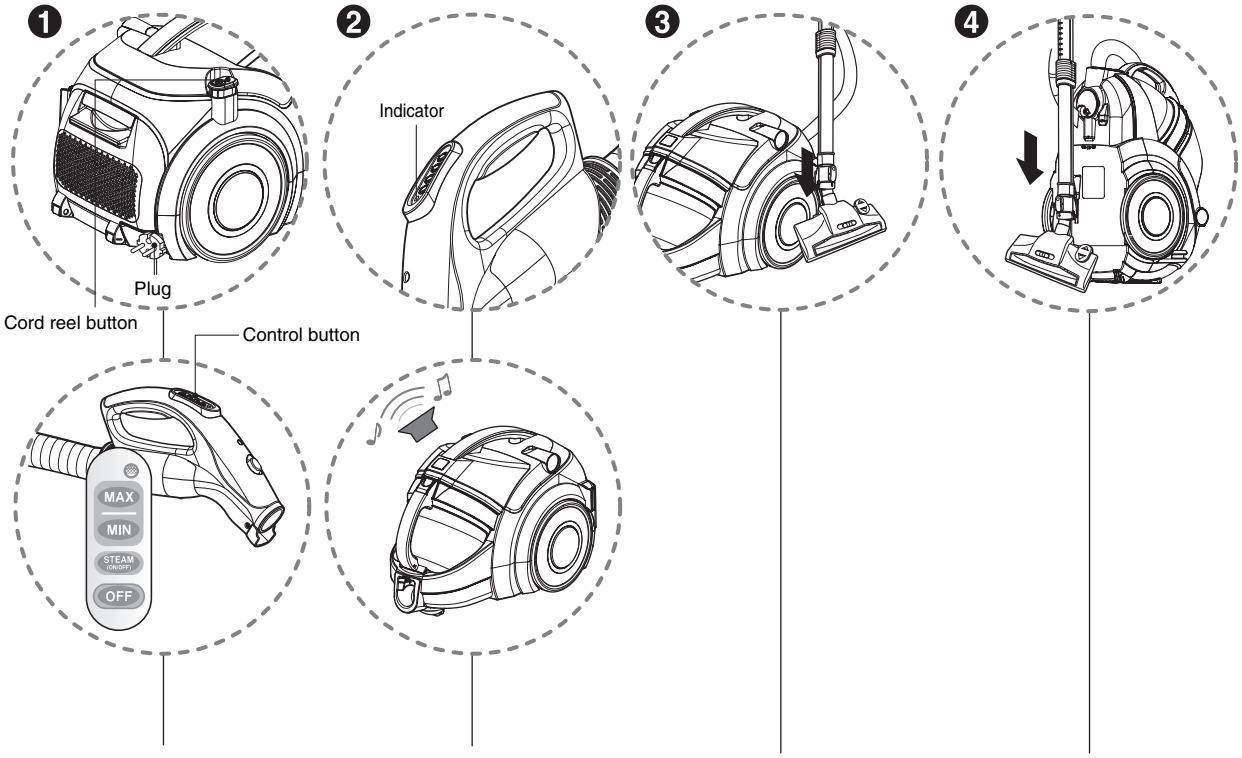
- Push telescopic pipe firmly into hose handle.
- Grasp the spring latch to expand.
- Pull out the pipe to desired length.



❸ Connecting the hose to the vacuum cleaner

Push the fitting pipe on the flexible hose into the attachment point on the vacuum cleaner. To remove the flexible hose from the vacuum cleaner,press the button situated on the fitting pipe, then pull the fitting pipe out of the vacuum cleaner.

How to use Operating vacuum cleaner



❶ How to operate

- Pull out the power cord to the desired length and plug into the socket.
- Press the control button of the hose handle to operate vacuum cleaner.
- To turn off, press the OFF button.
- Press the cord reel button to rewind the power cord after use.

❷ Indicator and alarm sound

- The indicator light of the hose handle is on and alarm will sound when dust tank is full. After about 1 min 30 sec, vacuum cleaner will turn itself off and alarm will sound. Empty the dust tank and reuse the vacuum cleaner

❸ Park mode

- To store during vacuuming, for example to move a small piece of furniture or a rug, use park mode to support the flexible hose and nozzle.
  - Slide the hook on the nozzle into the slot on the side of vacuum cleaner.

❹ Storage

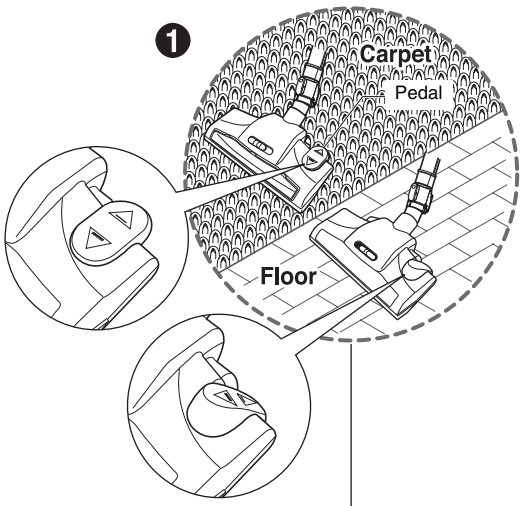
- When you have switched off and unplugged the vacuum cleaner, press the cord reel button to automatically rewind the cord.
- You can store your vacuum cleaner in a vertical position by sliding the hook on the nozzle into the slot on the underside of the vacuum cleaner.

NOTICE

When indicator light flashes and alarm sounds :

1. Dust tank is full
   ➡ press the OFF button and empty dust tank
2. Power is on without dust tank
   ➡ press the OFF button and reattach dust tank
3. Rotating plate in the dust tank is restricted because of obstruction
   ➡ press the OFF button and remove obstruction

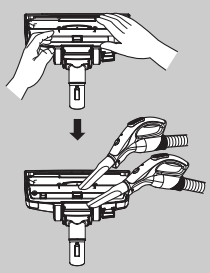
How to use Using all floor nozzle



❶ All floor nozzle

- **The 2 position nozzle**
  This is equipped with a pedal which allows you to alter its position according to the type of floor to be cleaned.
- **Carpet or rug position**
  Press the pedal (⧋), then brush is will rotate
- **Hard floor position**
  Press the pedal (⧋) , then brush will stop rotating

• Cleaning all floor nozzle

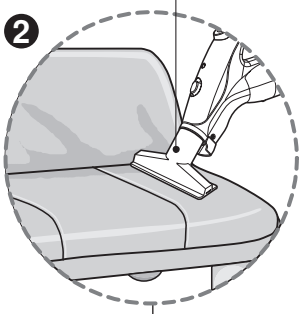


• Open the cover by pulling the hook.

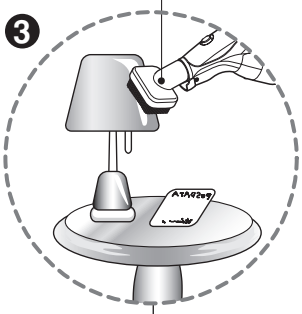
• Clean the hole and brush of the nozzle.

How to use Using the accessory nozzles

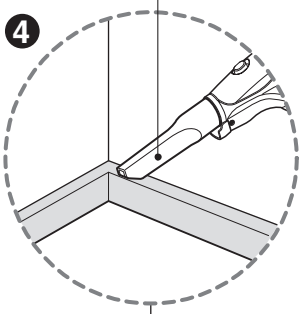
Upholstery nozzle



Dusting brush



Crevice tool



❷ Upholstery nozzle

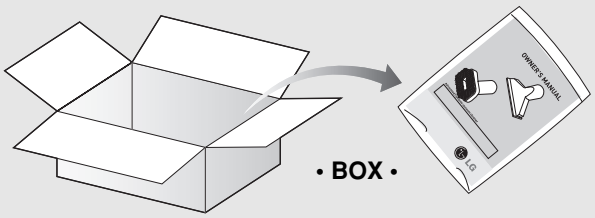
Upholstery nozzle is for vacuuming upholstery, mattresses, etc.

❸ Dusting brush

Dusting brush is for vacuuming picture frames, furniture frames, books and other irregular surfaces.

❹ Crevice tool

Crevice tool is for vacuuming in those normally hard-to-reach places such as reaching cobwebs, or between the cushions of a sofa.

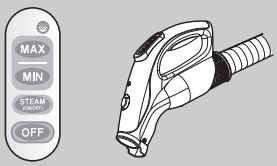


• BOX •

• Accessory nozzles include in the "PE BAG" with owner's manual.

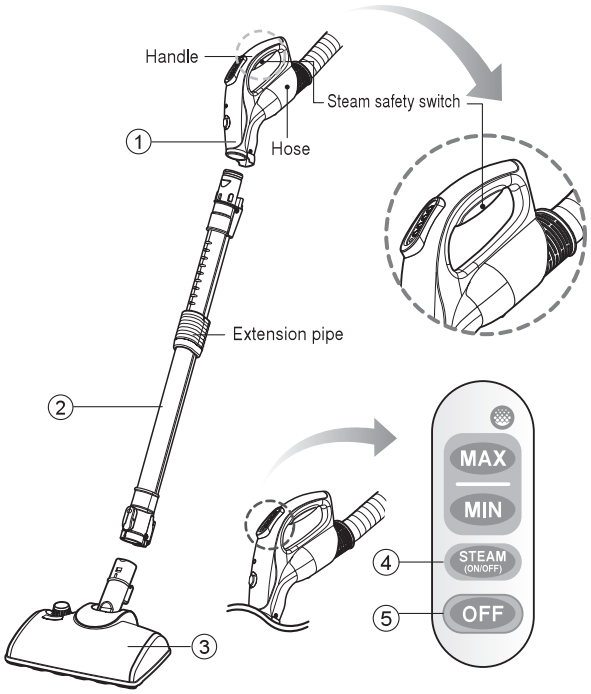
NOTICE

Use accessory in the MIN mode.



How to use Basic using method of the steam cleaner

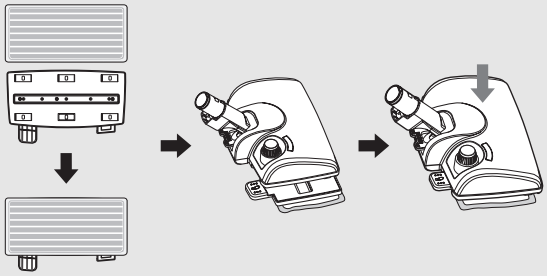
By using the steam cleaning vacuum tool,you can do vacuum cleaning and steam cleaning simultaneously or individually,in an easy way.



How to supply water



How to attach the microfiber cloth



❶ Assembly and power ON/OFF

Always hold the steam safety switch during steam cleaning.

- Align the extension pipe (2)and the terminal part of the steam cleaning vacuum tool (3), and connect the two completely until you hear the “Click”. If the steam cleaning vacuum tool and the extension are not completely connected, the nozzle will be pulled out or the steam will not be generated.
- Connect the hose (1) and the extension pipe (2) completely until you hear the “Click” sound.
- When you press the “STEAM” button (4) on the function control button on the handle part of the hose (1), the steam will be generated. Initial steam generation time is about 2.5 minutes and it will take a little longer for the cloth to get wet. You must operate the “STEAM” button after filling the water.
- When you press the “STEAM” button (4)one more time or press the “OFF” button (5), the steam will stop.

❷ How to supply water, How to attach the microfiber cloth

To supply water, always unplug the power and put the hose handle on the floor.
And then pour the water into the unit.

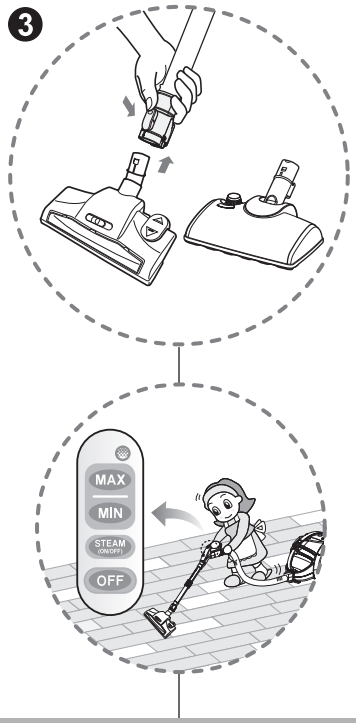
- Open the water hole cap of the steam cleaning vacuum tool.
- Use the measuring cup to pour 250cc of water and then close the water hole cap tightly.
  When attaching the cloth, you must always turn off the system power.
- After attaching the cloth on the cloth board, install it on the nozzle for steam cleaning.
  Be careful because the cloth board can be hot.
- After aligning the vacuum tool with the cloth board, press it from the top. Connect after you hear the clicking sound. The cloth must be attached on the cloth board for the vacuum tool and the cloth board to be connected.

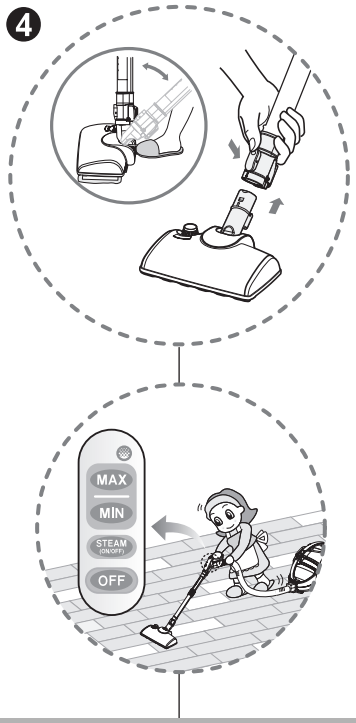
⚠ CAUTION

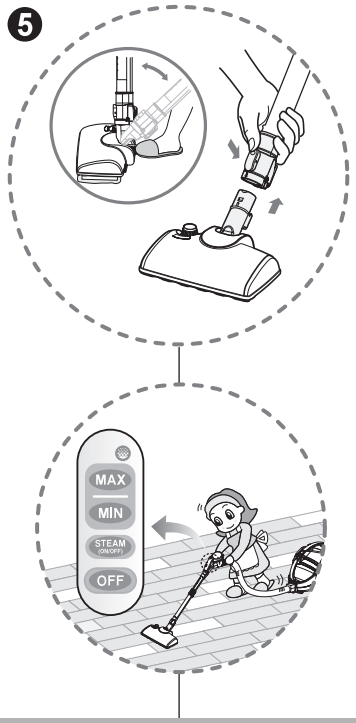
To prevent safety accidents during steam cleaning, if you do not press the steam safety switch within 30 seconds, the unit will recognize that the cleaning has been completed and turn off the power. If you want to use the steam again, press the “STEAM” button one more time.

- During initial steam nozzle operation, it will operate for 150 seconds (2.5 minutes) even when you do not press the steam safety switch.
- About 2 minutes after pressing the “STEAM” button, you can start the cleaning and after about 2.5 minutes, you can check the steam with your eyes.
- The cloth can get wet faster depending on how the steam vacuum tool is used and the time. At this time, when you replace the cloth, you can clean with a dry cloth.

How to use Vacuum cleaning, Steam cleaning, Simultaneous vacuum steam cleaning







❸ Vacuum cleaning

- Connect the carpet and floor nozzle or steam cleaning tool to the extension pipe.
- Operate the function control button to “MAX” or “MIN” mode. When the cleaning is completed, press the “OFF” button to stop the operation.

❹ Steam cleaning

- Connect the steam cleaning vacuum tool to the extension pipe.
- When you lift the extension pipe up as shown in the arrow, the extension pipe will be fixed after the “Click” sound. When you press the steam vacuum tool button, you can freely use the extension pipe.
- After you press the “STEAM” button of the function control button, the steam will be generated to start the cleaning. When the cleaning is completed, press the “OFF” button or the “STEAM” button one more time to stop the operation.

❺ Vacuum steam cleaning

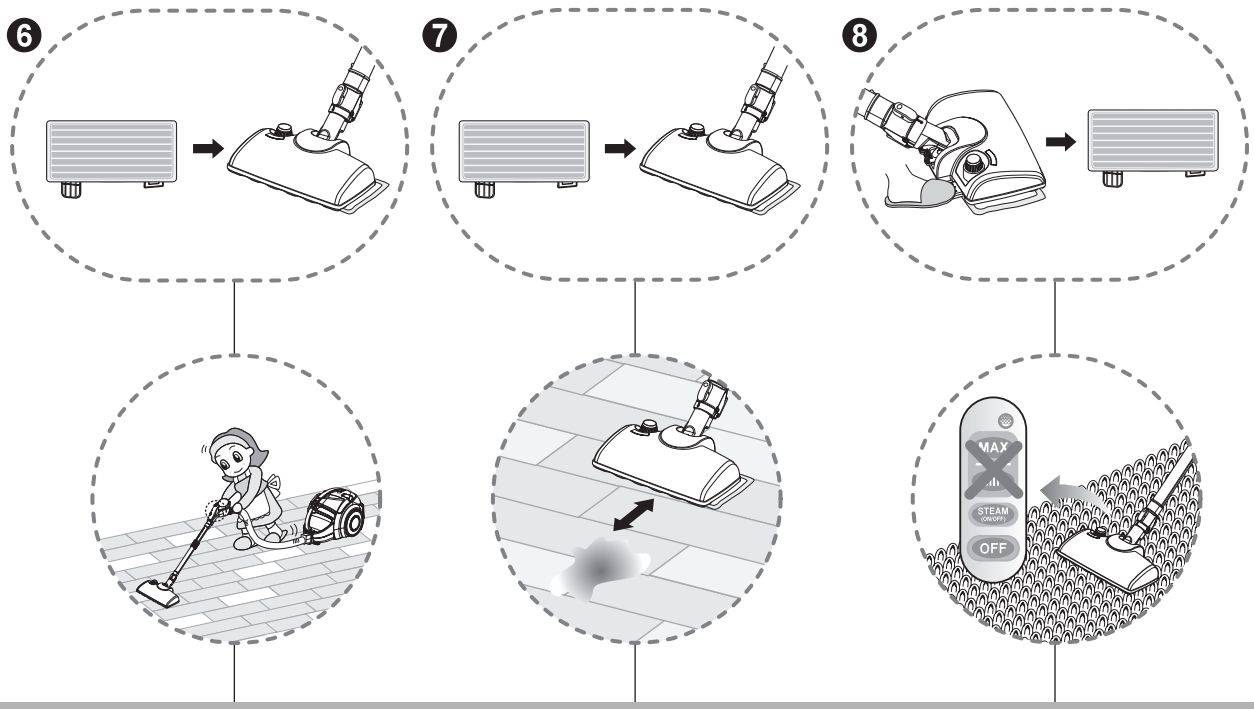
- Connect the steam cleaning vacuum tool to the extension pipe.
- When you lift the extension pipe up as shown in the arrow, the extension pipe will be fixed after the “Click” sound. When you press the steam vacuum tool button, you can freely use the extension pipe.
- To use both the vacuum cleaning and steam cleaning simultaneously, press the function button for vacuum cleaning and function button for steam cleaning respectively. When you press the “OFF” button, the operation will stop.

⚠ CAUTION

- Water slightly leaking on the floor when you tilt the vacuum tool during steam cleaning is not a problem.
- Do not flip over the steam vacuum tool during steam cleaning. Water and hot steam will come off the bottom, which can be dangerous.
- Vacuum steam cleaning can only be done with the steam cleaning vacuum tool.



How to use When cleaning hardwood/laminated/general floor/carpet When removing old stain/floor stain



❻ When cleaning hardwood/laminated/general floor

- Attach the microfiber cloth on the cloth board and install the steam cleaning vacuum tool.
  - When cleaning the hardwood/laminated/general floor, if you do not use the microfiber cloth, the hot steam will cause discoloration or deformation of the flooring material. Therefore you must always attach the cloth before using the cleaner.
- After turning on the steam cleaning vacuum tool, the steam will be generated to start the cleaning.

❼ When removing old stain/floor stain

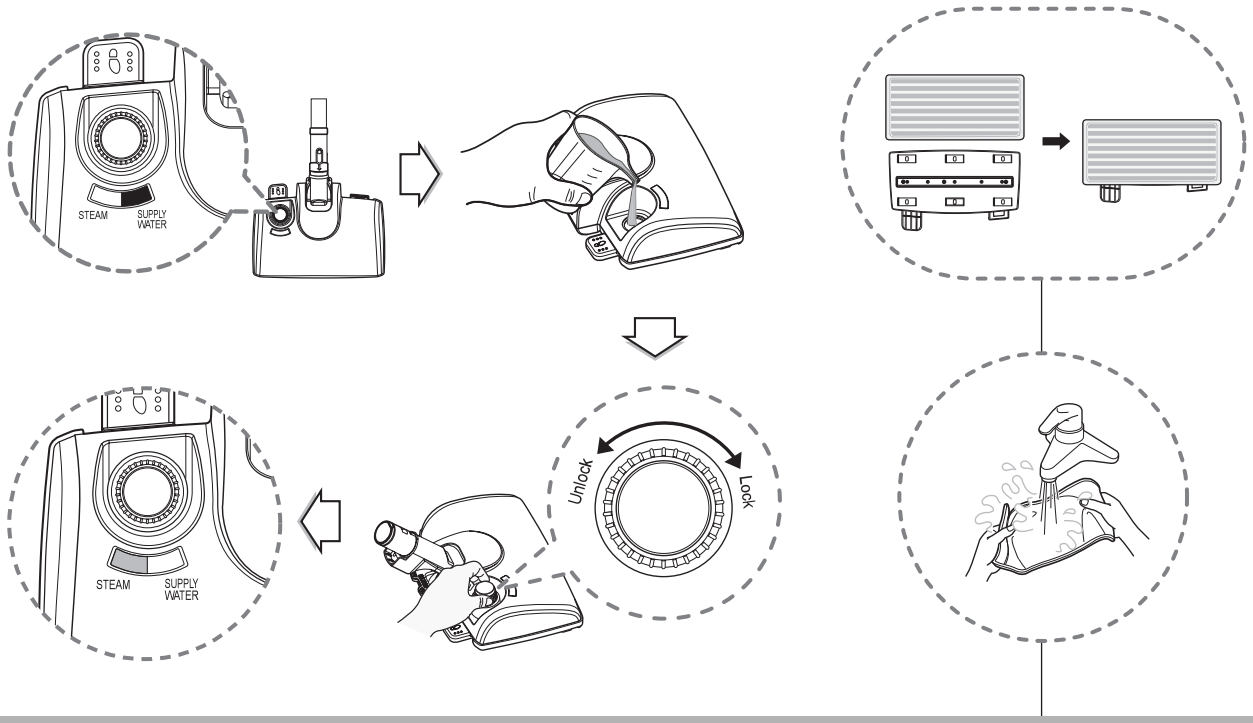
- Attach the microfiber cloth on the cloth board and install the steam cleaning vacuum.
- If the stain is not removed at once, repeat the process couple of times.
  - If you try to remove the old stain or floor stain excessively in one spot, it can damage the floor

❽ When cleaning the carpet

- Detach the cloth board from the steam cleaning vacuum tool.
- After you press the “STEAM” button of the function control button, the steam will be generated to start the cleaning. When the cleaning is completed, press the “OFF” button or the “STEAM” button one more time to stop the operation.

⚠ WARNING
When cleaning on the carpet, don't operate the function control button to “MAX” or “MIN” mode.
It can cause fire or electric shock.

How to use How to supply water, How to replace and clean the microfiber cloth



How to supply water

- When the “SUPPLY WATER” light is turn on the LED display window of the nozzle, stop operating the steam cleaning vacuum tool and unplug the power.
- Open the water hole cap of the nozzle and use the measuring cup (water supply cup)to pour the water.(Appropriate amount: 250cc)
- Lock the water hole cap of the vacuum tool in the arrow direction as shown in the picture.
  - Turn the cap to the right direction until you hear a clicking sound as the fuel cap of an automobile.
- After turning on the power again, start cleaning when the “STEAM” lamp on the LED display window is turned on.
  - When the “SUPPLY WATER” LED is turned on, it will be turned off after 30 seconds to 1 minute after supplying the water and the “STEAM” lamp will be turned on.

⚠ CAUTION

- To reduce the alien particles formed inside the water tank as much as possible, use clean water.
- When supplying the water, you must stop operating the steam cleaning vacuum tool and unplug the power.
- When supplying the water, pull down the hose handle to the floor and supply the water.

How to replace and clean the microfiber cloth

When replacing the microfiber cloth, always make sure the power is turned off.

- Detach the cloth board from the steam cleaning vacuum tool and replace the microfiber cloth. Attach the white side of the microfiber cloth on the cloth board on the bottom surface of the cleaner.
- Reuse the dirty cloth by cleaning it with clean water, soap, detergent etc. and then by completely drying the cloth in the shade.

⚠ CAUTION

- If you do not completely remove the moisture when using the microfiber cloth, it can cause electric shock and damage the main unit.
- When the microfiber cloth deviates from the attaching surface, it will not be fixated.
- Attach the microfiber cloth so that the vacuum hole of the steam cleaning vacuum tool is not covered.
- The cloth can get wet faster depending on how the steam vacuum tool is used and the time. At this time, when you replace the cloth, you can clean with a dry cloth.

How to use Using the sani punch nozzle

Features

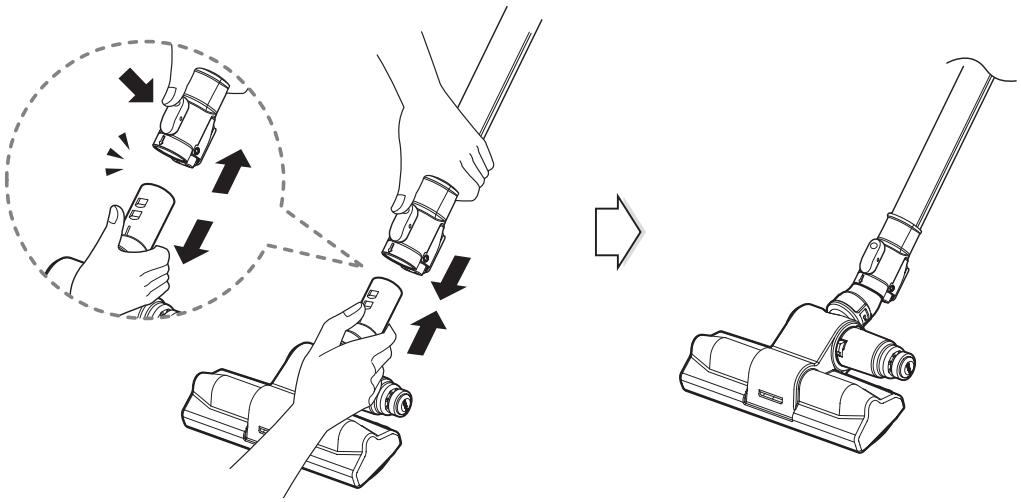
This nozzle picks up even dust inside through beating.
The bottom part can be separated to be cleaned.
Since the bottom does not stick to the surface, vacuuming is easy.

How to use

Follow the directions below for proper use.

Assembly

Connect the nozzle to the telescopic tube.

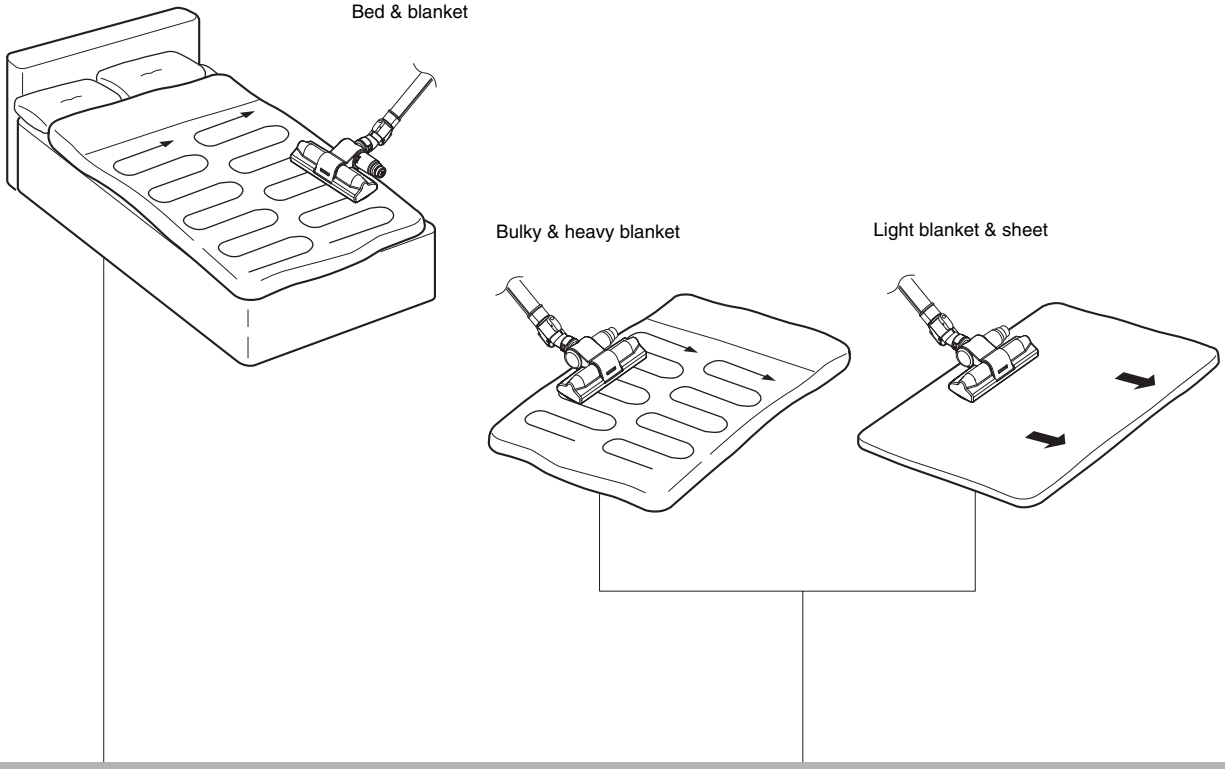


Sani punch nozzle

Set the suction power control switch to MAX POWER before vacuuming.
Depending on the type of bedding, handling may be awkward or it may cause a lot of noise.
If this is the case, adjust the suction power control switch to a lower setting.

This sani punch nozzle is for effective cleaning of beds and blankets to remove mites and dust.

Effective cleaning



When using on the bed

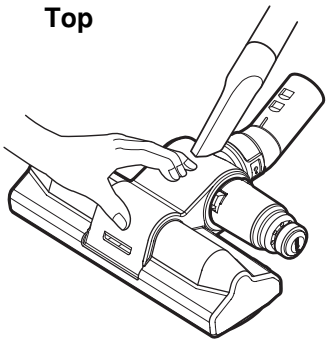
Lay out the blanket and vacuum it on the bed.

When using on the floor

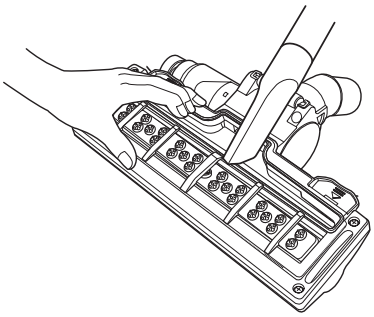
It is easier to clean a light blanket or sheet by pushing the nozzle in the direction of the arrow.
To increase cleaning efficiency for light blankets, lay on top of a bulky blanket and then clean.

For simple cleaning of the vacuum nozzle, detach the Sani Punch nozzle from the telescopic tube and attach the crevice tool to vacuum dust.

Top



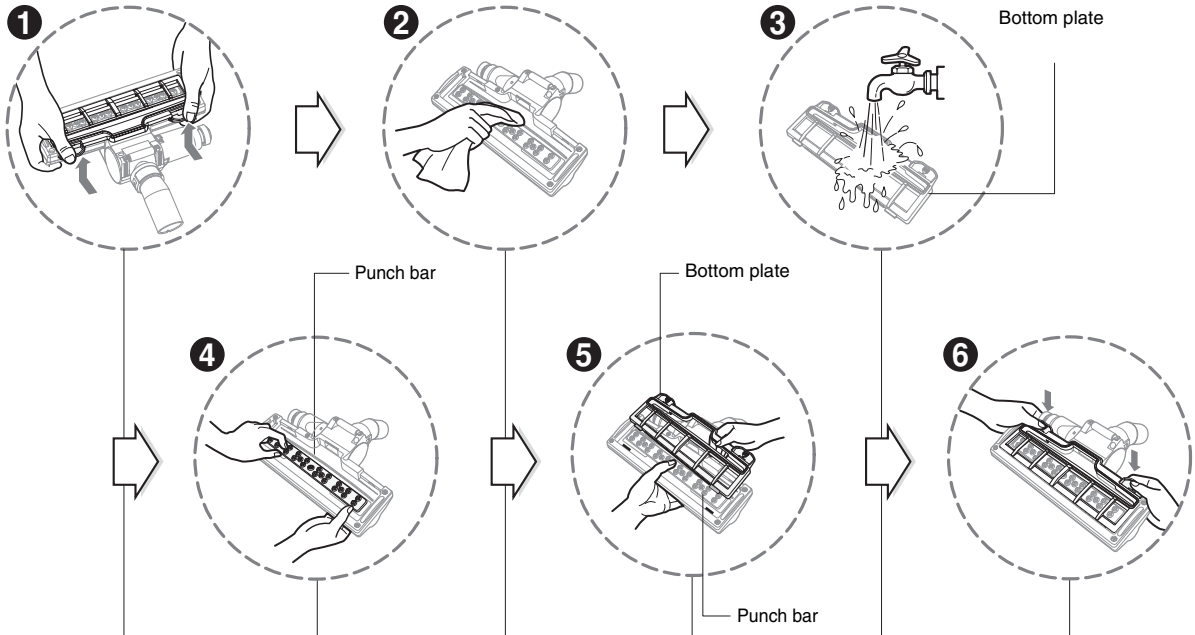
Bottom



Since the vibrator inside is composed of precision parts, never disassemble the body.
Be careful not to let foreign objects clog the air suction part on top of the vacuum nozzle.
Since removal of the punch bar may cause performance problems, do not warp or remove it.
Attach the bottom plate properly before using. Without this bottom plate, it may not function.

Since this vacuum nozzle has been made exclusively for cleaning beds, blankets and upholstery, use it only for these cleaning purposes.
(Using it to clean the floor may result soiling it or a drop in performance, do not use it for such purposes.)

Follow the instruction below for through washing.
(Do not soak the entire body of the vacuum nozzle in water, it may cause the vibrator to malfunction)



❶ Press the button on the rear side of the vacuum nozzle to separate the bottom plate.

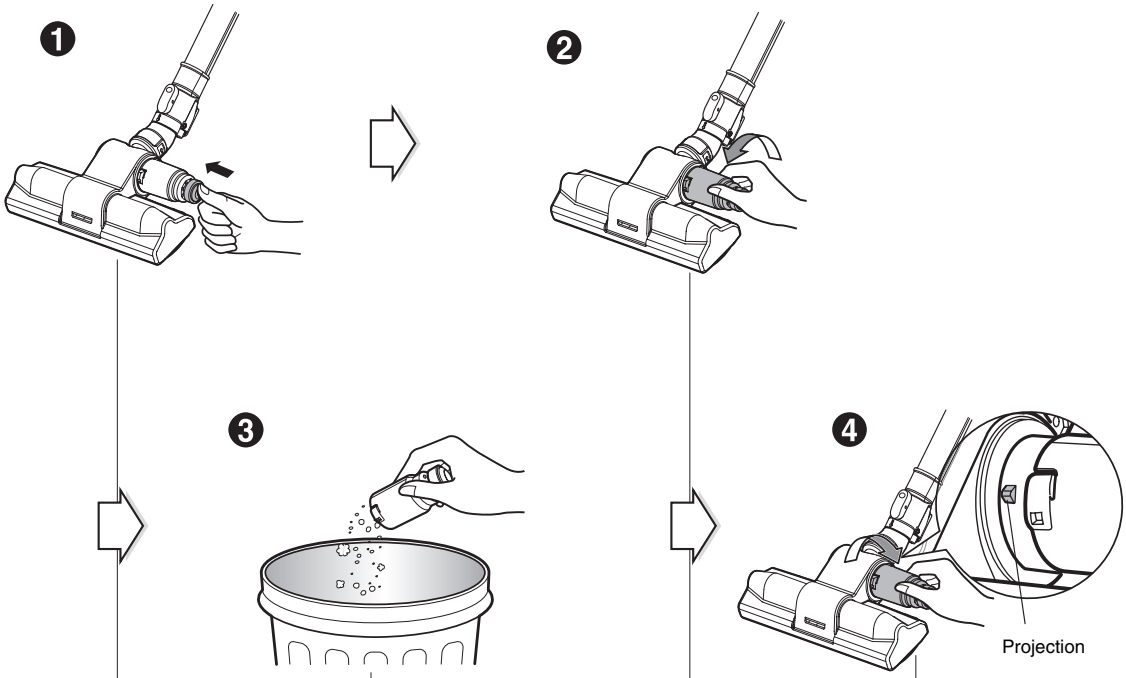
❷ Wipe all the soiled parts of the vacuum nozzle body with a cloth.

❸ Wash the removed bottom plate with water and dry it.

❹ Straighten the punch bar on the lower section.

❺ Insert the attachment projections on bottom plate to the vacuum nozzle grooves.

❻ Push down the tabs to secure.



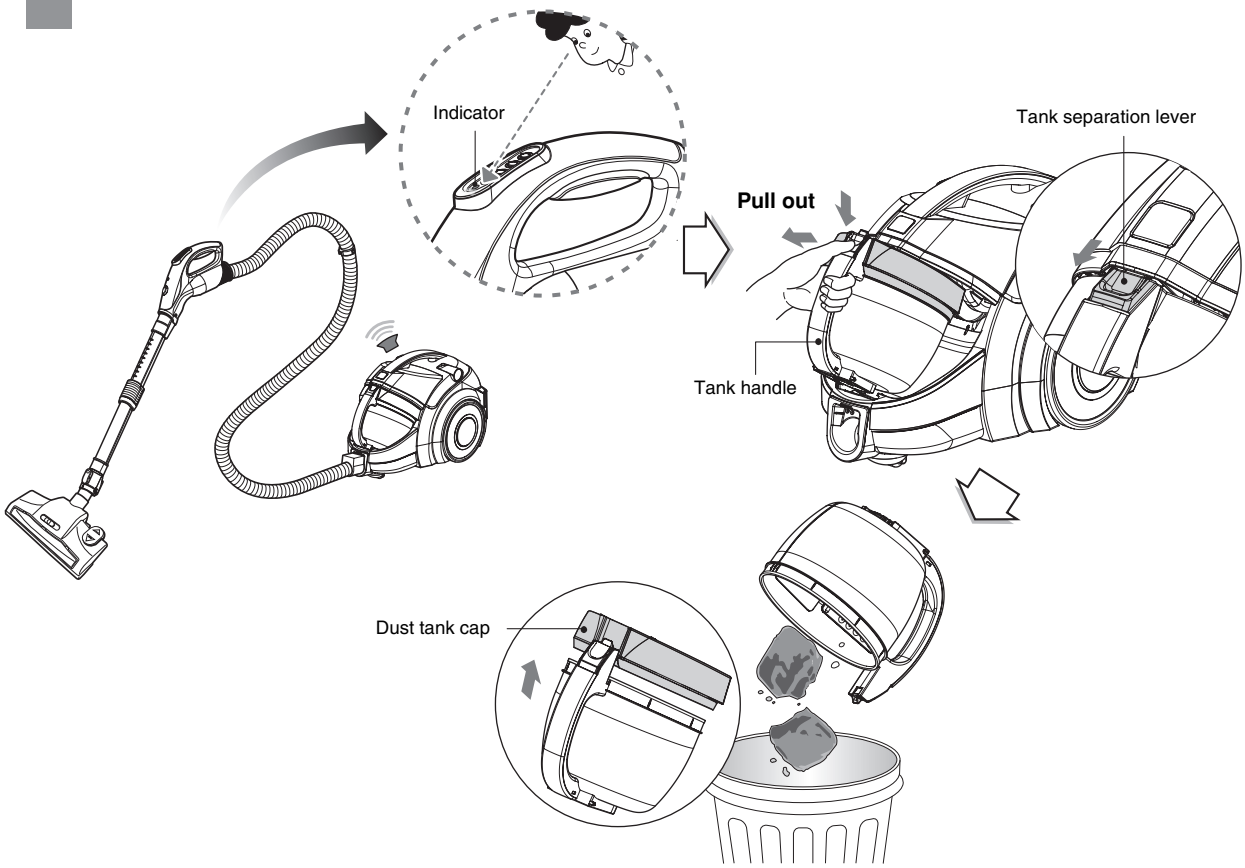
❶ Push the button 2-3 times when the dust is filled in the dustbin while cleaning

❷ When the dust is fully filled after cleaning, take the bin and turn it counterclockwise to disconnect

❸ Waste the dust in the bin.

❹ Take the bin to fix into the projection part and then turn it clockwise to connect.

How to use Emptying dust tank

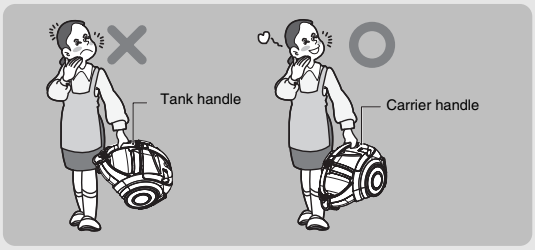


The dust tank needs emptying when indicator light is on.
- Turn off the vacuum cleaner and unplug it.
- Grasp the handle of the tank and then press the tank separation lever.
- Pull out the dust tank.
- Empty the tank and then assemble the dust tank as below.

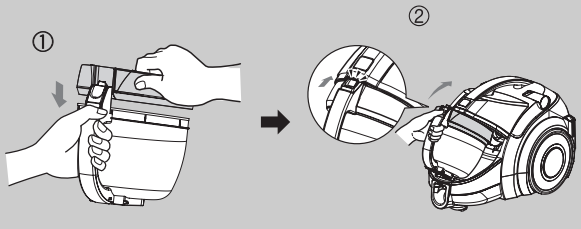
NOTICE

- If suction power decreases after emptying dust tank, clean dust tank ➔ next page
- **Since dust tank is full, indicator continues to flash for 2 minute and 30 sec and suction power will decrease for a while, then vacuum cleaner will turn itself off.**

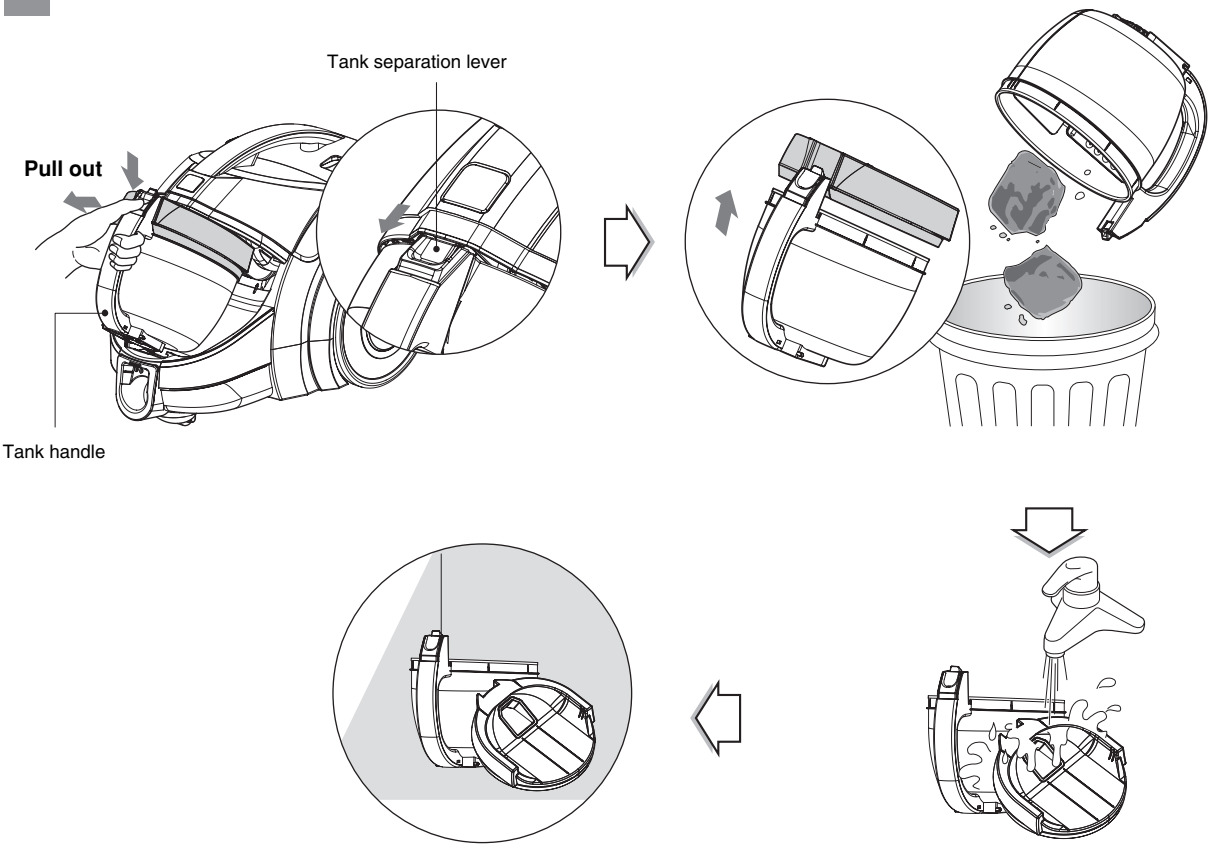
Moving the vacuum cleaner
- Don't grasp the tank handle when you are moving the vacuum cleaner. The vacuum cleaner's body may fall when separating tank and body. You should grasp the carrier handle when you are moving the vacuum cleaner.



Assembling dust tank



How to use Cleaning dust tank

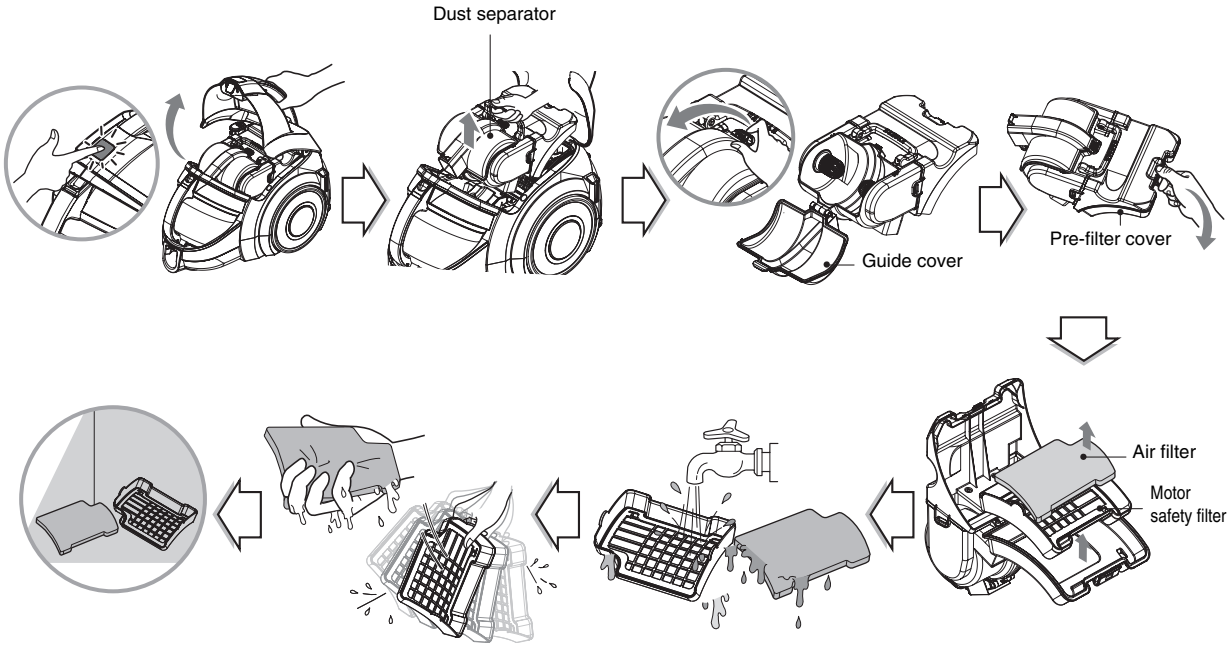


- Press tank separation button and pull out dust tank.
- Raise dust tank cap
- Dry fully in shade so that moisture is entirely removed.

NOTICE

If suction power decreases after cleaning dust tank, clean air filter and motor safety filter. ➔ Next page

How to use Cleaning air filter and motor safety filter



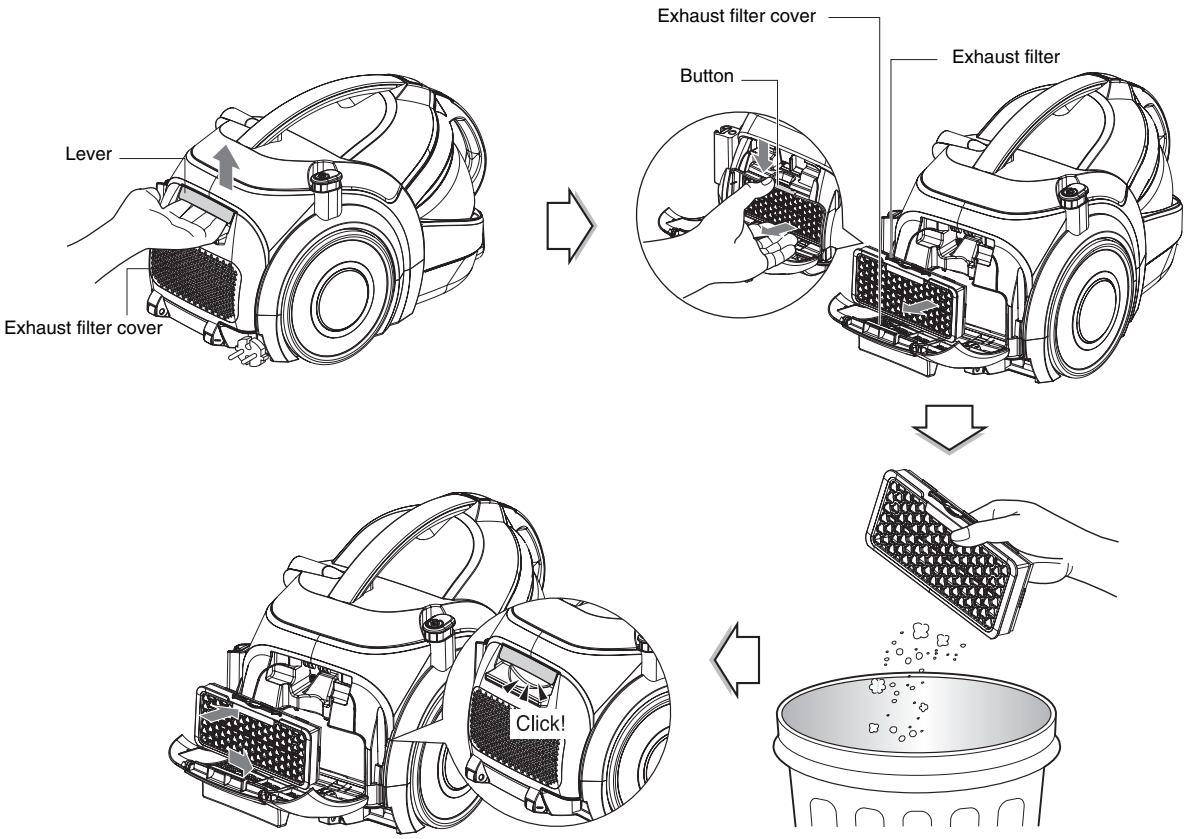
If suction power is decreased after cleaning dust tank or indicator light is on, clean air filter and motor safety filter.
Air filter and motor safety filter are located at the up of vacuum cleaner in the above figure.

- Open the vacuum cleaner cover by pushing the button.
- Grasp the handle of the dust separator and take it out.
- Open the guide cover by pulling the guide cover lever and remove dust.
- Open the pre filter cover by pulling the pre filter cover lever and take out pre filter assembly.
- Wash air filter and motor safety filter with water.
- Do not wash filters with hot water.
- Dry fully in shade so that moisture is entirely removed.
- Air filter and motor safety filter should be cleaned in the above case.

NOTICE

If filters are damaged, do not use them.
In this cases, contact LG Electronics Service Agent.
Wash filters at least every 3 months.

How to use Cleaning exhaust filter

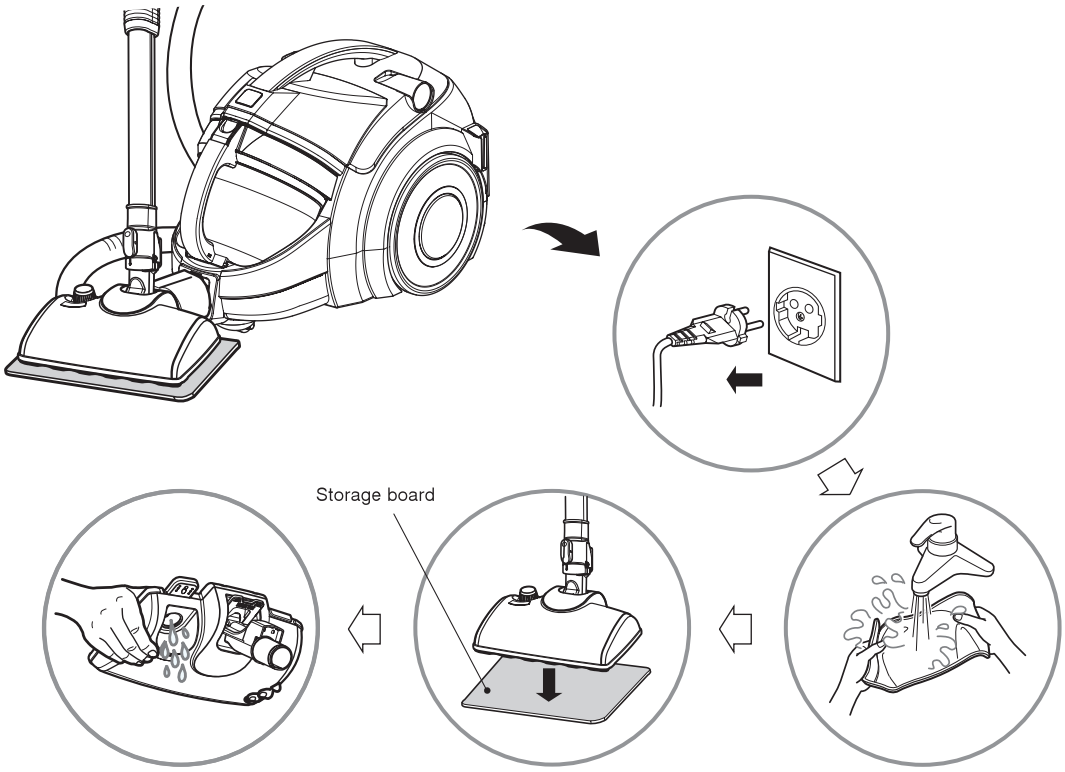


- The exhaust filter is a reusable.
- To clean the exhaust filter, remove the exhaust filter cover on the body by pulling it out.
- Separate the exhaust filter.
- Dust off filter.(Do not wash filter with water.)
- The exhaust filter should be cleaned at least a year.

Exhaust filter cover assembling

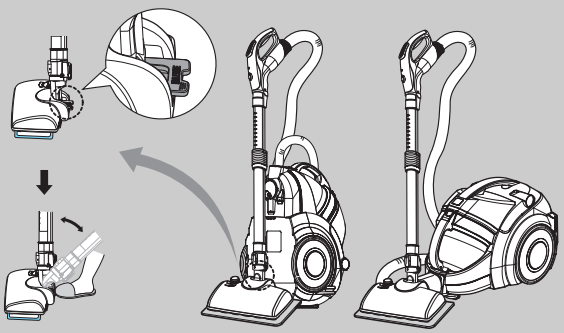
- Fit exhaust filter cover lugs to the grooves of vacuum cleaner body.
- Join it the body.

How to use Storage method after use



- Turn off the power switch and unplug the power.
- After using the microfiber cloth, directly clean the cloth.
  - Always separate the cloth after cleaning, and wash the cloth. When the cloth is exposed for a long time, it can generate a bad odor.
- Always store the steam cleaning vacuum tool on the storage board.
  - If the hot nozzle is directly left on the floor, it can damage the floor.
- When the product is not used for a long period of time, completely remove any moisture within the nozzle.
  - After the water inside the nozzle is completely cooled, empty the water. When you empty the water right after the cleaning or when the water is very hot, it can damage the product and cause burns. When removing the water, you can easily empty the water by separating the nozzle from the pipe.

Store like this after using the cleaner

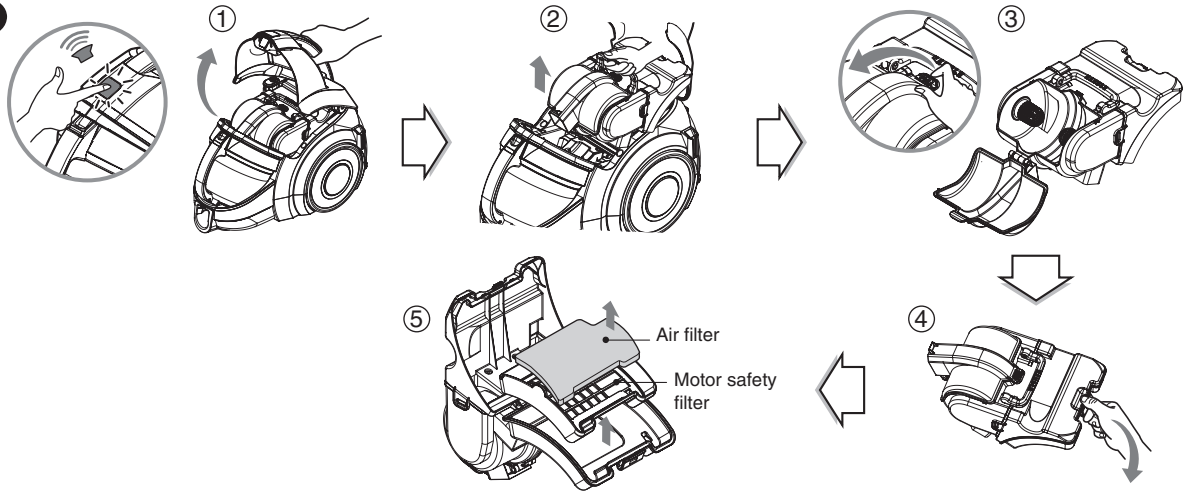


- When you pull up the extension pipe, it will be fixated after you hear the click sound. When you press the steam vacuum tool button, you can freely use the extension pipe.

How to use Check before requesting for service

You should not waste money by requesting for service only to find out that it's not a problem.
If you experience any issues with the product, check the following details before contacting the service center or the distributor. You may be able to resolve the issue by a simple instruction from the user manual.

❶



❷



Suddenly, the suction does not work. → • Stage 1 : Check whether the suction control button is set to “High”
• Stage 2 : Clean the dust separator.

❶ How to separate

① Press the cleaner cover button, and open the cover of the main unit.
② Hold the handle of the dust separator and pull it up.
③ Open the dust separator cover to remove the dust.
④ Open the filter cover.
⑤ Pull out the filter case and motor protection filter.

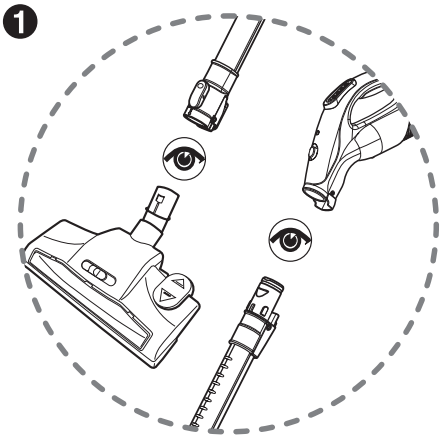
❷ How to clean(Clean with cold water.)

① Clean well in flowing water.
② Remove the moisture thoroughly.
③ Completely dry it under the shade where it is well ventilated before reusing it.

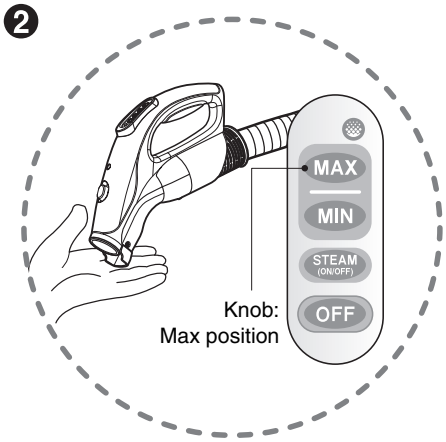
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❶



❷



Suddenly, the suction is poor and noise is louder than usal.

❶ Stage 1: Check the nozzle, pipe connection

① Check nozzle and pipe inside whether blocked or not
② If blocked, remove obstruction [See page 10]
③ Check pipe and hose inside whether blocked or not
④ If blocked, refer to the stage 2.

❷ Stage 2: Check the hose inside

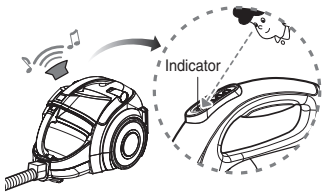
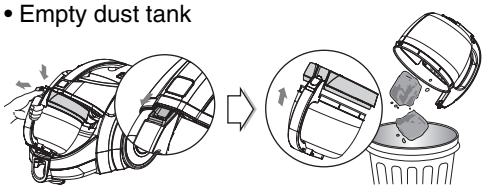
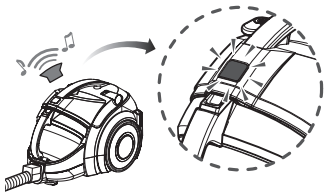
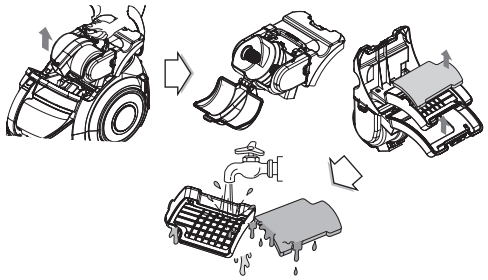
① Set control knob to “FLOOR”(Max position)
② Check the hose by opening and closing the hose inlet repeatedly.
③ After ② 3 ~ 4 times, the problem will be solved.

Trouble Shooting

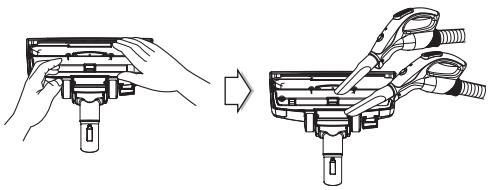
Review this chart to find do-it-yourself solutions for minor performance problems.
Any service or repair needed, other than as described in this User's Guide, should be performed through your local LGE service center.

⚠ WARNING

Electrical shock and personal injury hazard.
Always unplug the vacuum cleaner before servicing. Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Vacuum cleaner will not run	• Unplugged at wall outlet • Hose is not connected to the body properly • Full or clogged dust tank and filters • Dust tank improperly installed • Clogged hose or wand • Clogged nozzle	• Make sure cord is plugged into a functioning outlet. • Remove the hose from the body and reconnect it properly. [See page 7] • Empty dust tank and clean filters. [See page 20 ~ 22] • Make sure all dust tank components and filters are installed correctly. • Check for clogs. [See page 26]
Poor suction	• Full or clogged dust tank and filters • Dust tank improperly installed • Clogged hose or wand • Clogged nozzle	• Empty dust tank and clean filters. [See page 20 ~ 22] • Make sure all dust tank components and filters are installed correctly. • Check for clogs. [See page 26]
Switch on, but hose LED is on and alarm sound "Dding~, Dding~" 	• Dust tank is full • Power is on without dust tank • Rotating plate in the dust tank is restricted because of obstruction	• Empty dust tank  • Reattach dust tank • Remove obstruction[See page 20 ~ 21]
Switch on, but unit LED is on and alarm sound "Dding Dding~, Dding Dding~" 	• Dust separator and filters is full of dust • Power is on without dust separator and filters	• Clean dust separator and filters  • Reattach dust separator and filters

Trouble Shooting

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Is the noise louder than usual?	• Clogged hose or wand • Clogged nozzle	• Check for clogs. [See page 26]
Smell	• Smell as the motor spins fast around the surrounding rubber • The filters of dust separator with dust is old or stored for a long time	• It's the smells from new vacuum cleaner. The smell disappears after 1-2 months. It's like the smells from a new car or furniture • Empty dust tank and clean filters. [See page 20 ~ 22]
Agitator does not turn	• Clogged nozzle • Pedal improperly positioned.	• Check for clogs. [See page 26]  • Check the pedal position [See page 9]



Disposal of your old appliance

1. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
4. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

Note

Note



The LGE Customer Support Team can be contacted as follows :		
For all Consumer enquiries Line opening hours **Monday-Friday** 09:00 to 20:00, **Saturday** 09:00 to 18:00, **Sunday** 10:00 to 16:00,	**Phone**	**0844 847 LGLG(5454)** (National Call Rate)
	E-mail	**www.lgelectronics.co.uk,** then select "CONTACT US"
	Fax	**0844 847 1413**

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