LG
Life's Good

ENGLISH

OWNER'S MANUAL

SXS REFRIGERATOR

Please read this guide thoroughly before operating and keep it handy for reference at all times.

P/No. : MFL63294145

www.lg.com

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Entry

The model and serial numbers are found on the inner case or back of refrigerator compartment of this unit. These numbers are unique to this unit and not available to others. You should record requested information here and retain this guide as a permanent record of your purchase. Staple your receipt here.

Date of purchase : _____
Dealer purchased from : _____
Dealer address : _____
Dealer phone no. : _____
Model no. : _____
Serial no. : _____

⚠ Important safety instruction

Before it is used, this refrigerator must be properly installed and located in accordance with the installation instructions in this document.

When moving your appliance away from the wall, be careful not to roll over the power cord or to damage it in any way.

After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when your hands are damp or wet. Skin could adhere to these extremely cold surfaces.

Unplug the power cord from the power outlet for cleaning or other requirements. Never touch it with wet hands because you can get an electric shock or be hurt.

Never place glass products in the freezer because they may be broken due to expansion when their contents are frozen.

Never allow your hands within the ice storage bin of the automatic ice maker. You could be hurt by the operation of the automatic ice maker.

The appliance is not intended for use by young children or infirm persons without supervision.

Don't use an extension cord

If possible, connect the refrigerator to its own individual electrical outlet to prevent it and other appliances or household lights from causing an overload that could cause a power outage.

Accessibility of Supply Plug

The refrigerator-freezer should be so positioned that the supply plug is accessible for quick disconnection when accident happens.

Supply Cord Replacement

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.



⚠ Important safety instruction

BASIC SAFETY PRECAUTIONS

This guide contains many important safety messages.
Always read and obey all safety messages.

⚠ This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING, or CAUTION. These words mean:

⚠ DANGER You will be killed or seriously injured if you don't follow instructions.

⚠ WARNING You can be killed or seriously injured if you don't follow instructions.

⚠ CAUTION Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

⚠ WARNING

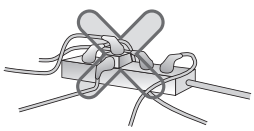
To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

1. When connecting the power

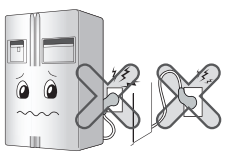
The dedicated outlet should be used.

- Using several devices at one outlet may cause fire.
- The electric leakage breaker may damage food and the dispenser may be leaked.



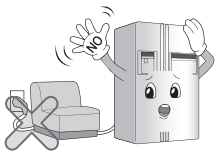
Do not allow the power plug to face upward or to be squeezed at th e back of the refrigerator.

Water may be flown into or the plug may be damaged, which causes fire or electric shock.



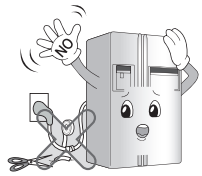
Do not allow the power cord bent or pressed by the heavy object to be damaged.

It may damage the power cord to cause fire or electric shock.



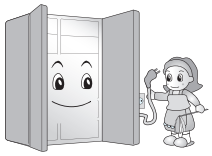
Do not extend or modify the length of the power plug.

It causes electric shock or fire by the electric damage of the power cord or others.



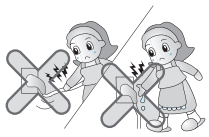
Unplug the power plug when cleaning, handling or replacing the interior lamp of the refrigerator.

- It may cause electric shock or injury.
- When replacing the interior lamp of the refrigerator, make sure that the rubber ring for preventing the electric spark within the socket is not taken off.



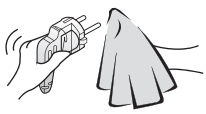
Do not pull out the cord or touch the power plug with wet hands.

- It may cause electric shock or injury.



Remove water or dust from the power plug and insert it with the ends of the pins securely connected.

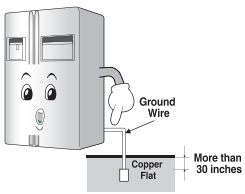
Dust, water or unstable connection may fire or electric shock.



Make sure of grounding.

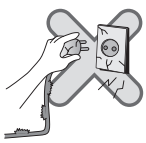
Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

The incorrect grounding may cause breakdown and electric shock.



When the power cord or the power plug is damaged or the holes of the outlet are loosed, do not use them.

It may cause electric shock or short circuit to make fire.



2. When using the refrigerator

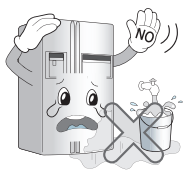
Do not place the heavy object or the dangerous object (container with liquid) on the refrigerator.

It may be dropped to cause injury, fire or electric shock when opening or closing the door.



Do not install the refrigerator in the wet place or the place which water or rain splashes.

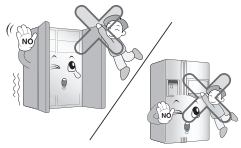
Deterioration of insulation of electric parts may cause electric leakage.



2. When using the refrigerator

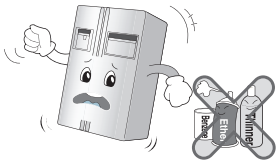
Do not cling to the door or the shelves of the door or the home bar of the freezer or the cool chamber.

It may make the refrigerator fallen down or damage the hands. Especially, do not allow the children to do the above.



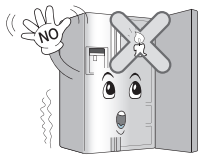
Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the refrigerator.

It may cause explosion or fire.



Do not use drier to dry the inside, nor light a candle to remove odor.

It may cause explosion or fire.



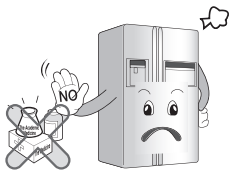
Do not insert the hands into the ice bucket or the ice dispenser.

(only for the model with the dispenser).



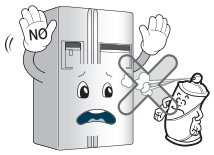
Do not store the medicine or the academic materials at the refrigerator.

When the material with the strict temperature control is stored, it may be deteriorated or it may make an unexpected reaction to cause any risk.



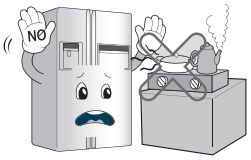
Do not use the combustible spray near the refrigerator.

It may cause fire.



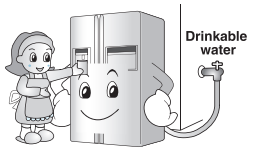
Install in places away from the fire such as the place where flammable gas is leaked.

It may cause fire.



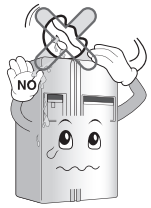
Supply the automatic ice maker with drinkable water only (only for the model with the dispenser).

Otherwise, it may cause any risk.



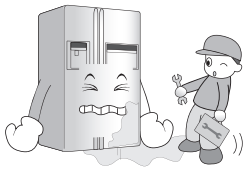
Do not place flower vase, cup, cosmetics, medicine or any container with water on the refrigerator.

It may cause fire, electric shock or injury by dropping down.



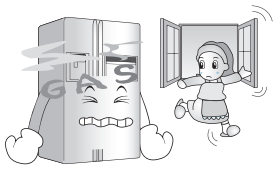
Use the submerged refrigerator after checking it.

It may cause electric shock or fire.



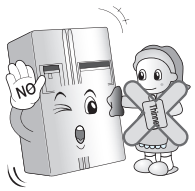
When gas is leaked, do not touch the refrigerator or the outlet and ventilate the room immediately.

- The explosion by spark may cause fire or burn.
- Because this refrigerator uses natural gas (R600a) as the environment-friendly refrigerant, even a small amount (80~90g) is combustible. When the gas is leaked by the severe damage during delivering, installing or using the refrigerator, any spark may cause fire or burn. (Only for the model with the R600a.)



Do not spray water at the outside or the inside of the refrigerator or do not clean it with benzene or thinner.

Deterioration of insulation of electric parts may cause electric shock or fire.



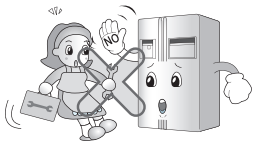
When any strange smell or smoke is detected from the refrigerator, disc onnect the power plug immediately and contact to the service center.

It may cause fire.



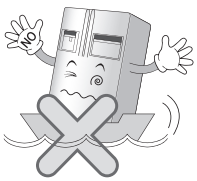
Do not allow any person except the qualified engineer to disassemble, repair or alter the refrigerator.

It may cause injury, electric shock or fire.



Do not use the refrigerator for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).

It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.

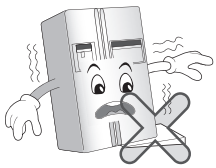


2. When using the refrigerator

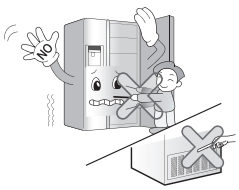
When disposing the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.
It may cause to lock out the child.



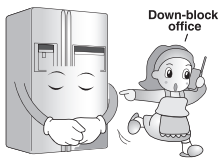
Install the refrigerator on the solid and level floor.
Installing it on the unstable place may cause death by falling down the refrigerator when opening or closing the door.



Do not insert the hands or the metal stick into the exit of cool air, the cover, the bottom of the refrigerator, the heatproof grill (exhaust hole) at the backside.
It may cause electric shock or injury.



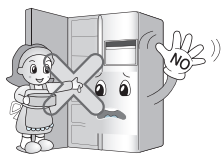
When you want to dispose the refrigerator, contact to the down-block office.
When you want to dispose the large living waste such as electric home appliance and furniture, you'd better contact the local down-block office.



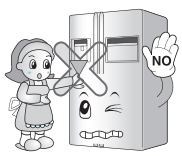
⚠ CAUTION

Violating this direction may cause injury or damage house or furniture.
Always be careful, please.

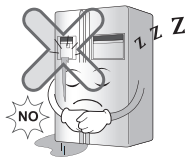
Do not touch food or containers at the freezer with wet hands.
It may cause frostbite.



Do not put ice in thin crystal cup or ceramic ware.
It may break cup or ceramic ware to cause injury.



When the electricity is off, remove ice from the ice bucket (only for the model with the dispenser).
The long-time power failure may thaw ice to damage the floor.
When the long-time power failure is expected, remove ice from the ice bucket.



Wait for 5 minutes or longer when reconnecting the plug.
It may cause the operation of the freezer to fail.



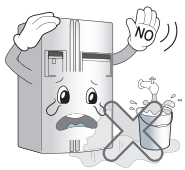
Do not put bottle in the freezer.
It may freeze the contents to break the bottle to cause injury.



Pull out the power plug not by grasping the cord but the plug of its end.
It may cause electric shock or short circuit to fire.



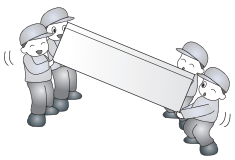
Do not install the refrigerator in the wet place or the place which water or rain splashes.
Deterioration of insulation of electric parts may cause electric leakage.



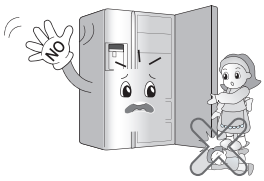
Do not insert the hands into the bottom of the refrigerator.
The iron plate of the bottom may cause injury.



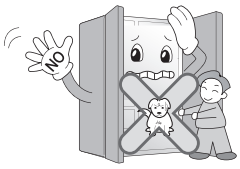
Carry the refrigerator with the handle bar at the bottom of the front and the top of the rear.
Otherwise, your hands may be slipped to cause injury.
Because the product is heavy, carrying it alone may hurt people or accidents may occur.



Because opening or closing the door of the refrigerator may cause injury to the person around it, be careful, please.
Opening or closing the door may cause feet or hands to be caught in the chink in door or the child to be get hurt by the corner.



Do not put any living animal in the refrigerator.



⚠ WARNING

1. When connecting the power

Prevent the power cord from being squeezed or imprinted if the refrigerator is pushed in after the power plug is extracted during the installation.

When moving your appliance away from the wall, be careful not to roll over the power cord or to damage it in any way.

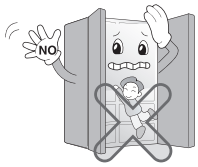
It becomes the cause of fire or electric shock.

Be sure to use grounded exclusive proper voltage consent for the power plug.

It becomes the cause of fire.

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid any hazard.

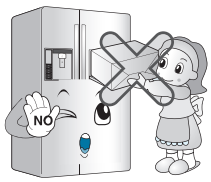
2. When using the refrigerator



Prevent children from entering the product.

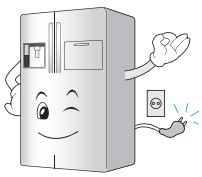
It may endanger the life of a child if the child enters the refrigerator.

Opening and closing the door of the refrigerator vigorously may cause the stored food in the refrigerator basket to fall by shock and hurt the foot, so take precautions.



Do not put heavy things on the Home Bar.
(Only for the models with the Home Bar)

Falling objects may hurt people.



In case of thunder and lightning, or not in use for a long period of time, detach the power plug.

There is a danger of electric shock or fire.

⚠ CAUTION

Do not insert the hands into the ice bucket or the ice dispenser.

Operating the ice maker may cause injury.



Do not remove the cover of the automatic ice maker.
(Only for the models with automatic ice maker)

The operation mechanic parts of the ice maker may hurt people.

Do not place the food in disorder inside the refrigerator.

The food may fall during opening and closing the door of the refrigerator and hurt people.

⚠ CAUTION

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Child entrapment warning

⚠ **DANGER** : Risk of child entrapment.
Before you throw away your old refrigerator or freezer:
Take off the doors but leave the shelves in place so that children may not easily climb inside.
The appliance is not intended for use by young children or infirm persons without supervision.
Young children should be supervised to ensure that they do not play with the appliance.

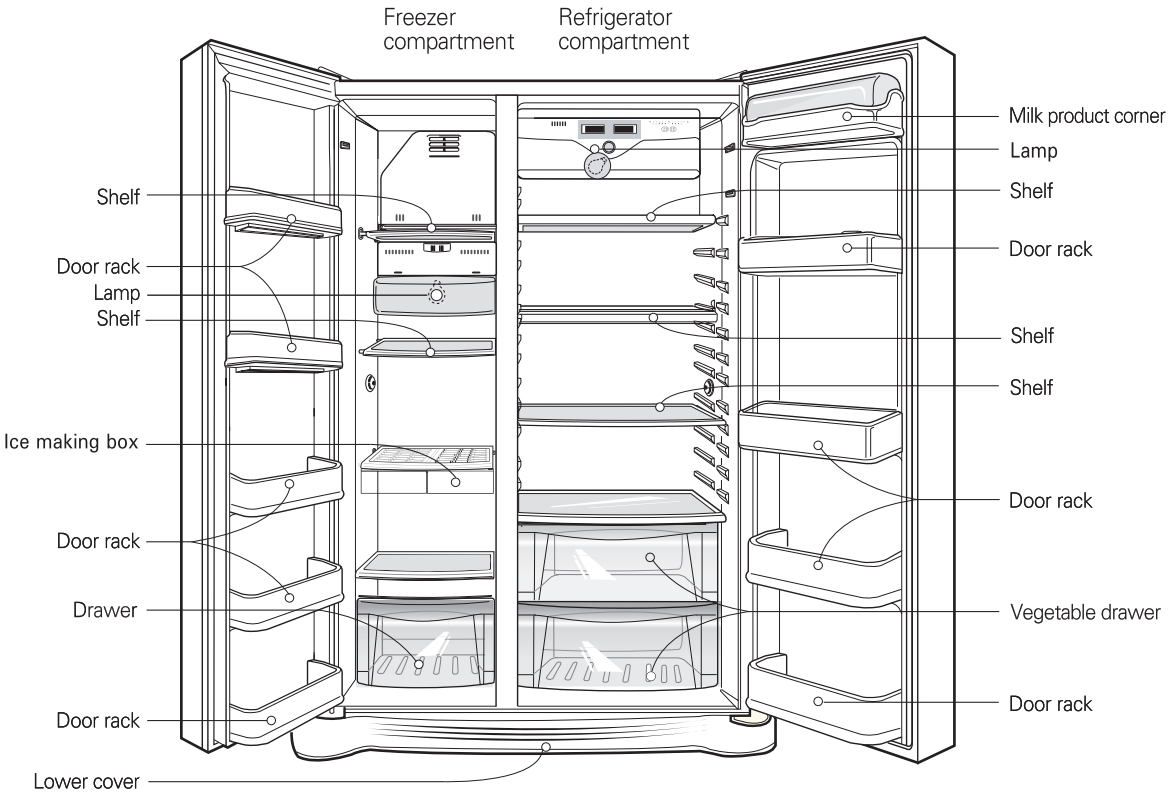
Don't store

Don't store or use gasoline or other flammable vapor and liquids in the vicinity of this or any other appliance.

Grounding (Earthing)

In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current.
In order to prevent possible electric shock, this appliance must be grounded
improper use of the grounding plug can result in an electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

Identification of parts



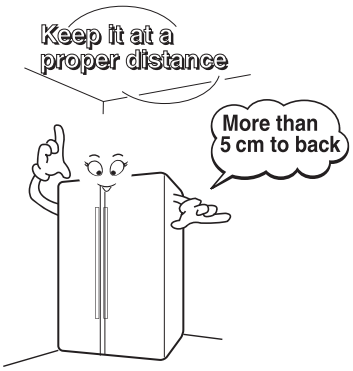
NOTE

- Parts, features, and options vary by model. Your model may not include every option.

Where to Install

Select a good location

1. Place your appliance where it is easy to use.
2. Avoid placing the unit near heat sources, direct sunlight or moisture.
3. To ensure proper air circulation around the fridge -freezer, please maintain sufficient space on both the sides as well as top and maintain at least 2 inches (5 cm) from the rear wall.
4. To avoid vibrations, the appliance must be leveled.
5. Don't install the appliance below 5°C. It may cause affect the performance.



Disposal of the old appliance

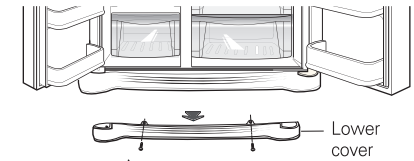
This appliance contains fluid (refrigerant, lubricant)and is made of parts and materials which are reusable and/or recyclable.
All the important materials should be sent to the collection center of waste material and can be reused after rework (recycling). For take back, please contact with the local agency.

Door removal

⚠ WARNING

Electric Shock Hazard
Disconnect electrical supply to refrigerator before installing.Failure to do so could result in death or serious injury.

If your access door is too narrow for the refrigerator remove the refrigerator door and pass the refrigerator laterally.

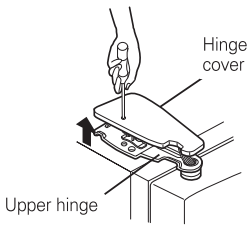


Remove lower cover

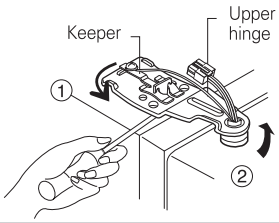
Remove the lower cover by lifting upward.

Remove the freezer compartment door

1) Loosen the hinge cover screws and remove the cover.



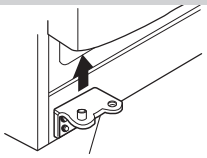
2) Remove the keeper by rotating it to counter clockwise (①) and then lifting the upper hinge up (②).



⚠ CAUTION

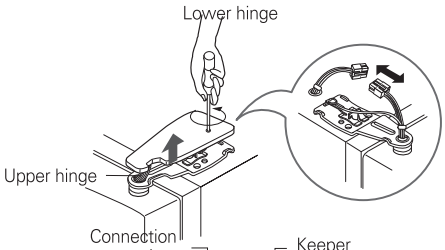
• When removing the upper hinge, be careful that the door does not fall forwards.

3) Remove the freezer compartment door by lifting it upward.

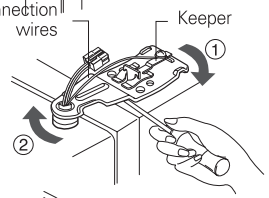


Remove the refrigerator door

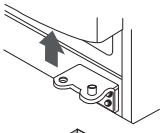
1) Loosen the hinge cover screws and remove the cover. Removeconnection wire if any, except for the earth line.



2) Remove keeper by rotating it clockwise (①) and then remove upper hinge by lifting it up (②).

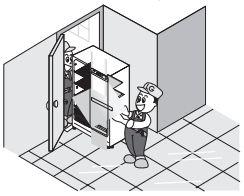


3) Remove refrigerator compartment door by lifting up.



Pass the refrigerator

Pass the refrigerator laterally through access door as shown in the right figure.



Door replacement

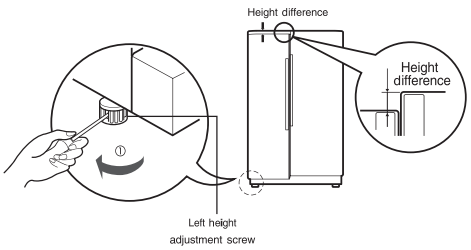
Mount them in the reverse sequence of removal after they pass through the access door.

Height adjustment

If the height of freezer compartment door is different from the height of Refrigerator compartment door

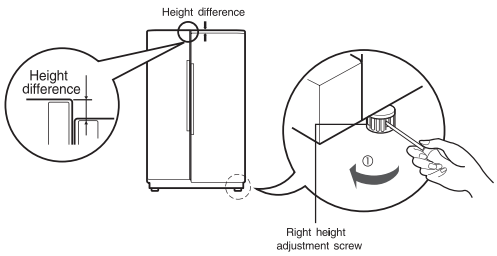
If the freezer compartment door is lower than the refrigerator compartment door

Level the door by inserting flat (-type) driver into the groove of the left height adjusting screw and rotate it clockwise (①).



If the freezer compartment door is higher than the refrigerator compartment door

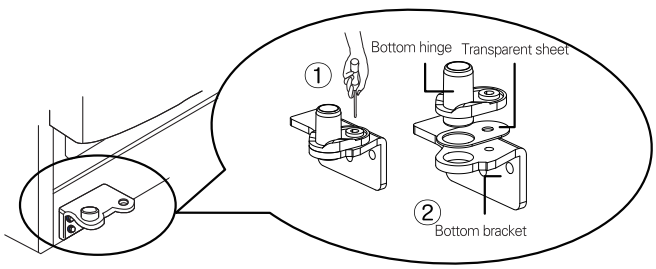
Level the door by inserting flat (-type) driver into the groove of the right height adjusting screw and rotate it clockwise (①).



When the freezer door does not align with the height of the refrigerator door

Even if the height can not be aligned by using the height adjustment screw, insert the transparent sheet supplied with the product.

- Separate the door with the lower height, use the (+) type screwdriver to unscrew the screw at the bottom hinge as shown at Figure ①, insert the transparent sheet between the bottom hinge and the bottom bracket, and then fix it with the screw as shown at Figure ②.
- Insert more transparent sheets enough to align the height. (4 sheets are supplied in total.)



After leveling the door height

The refrigerator doors will close smoothly by heightening the front side by adjusting the height adjusting screw. If the doors do not close correctly, performance may be affected.

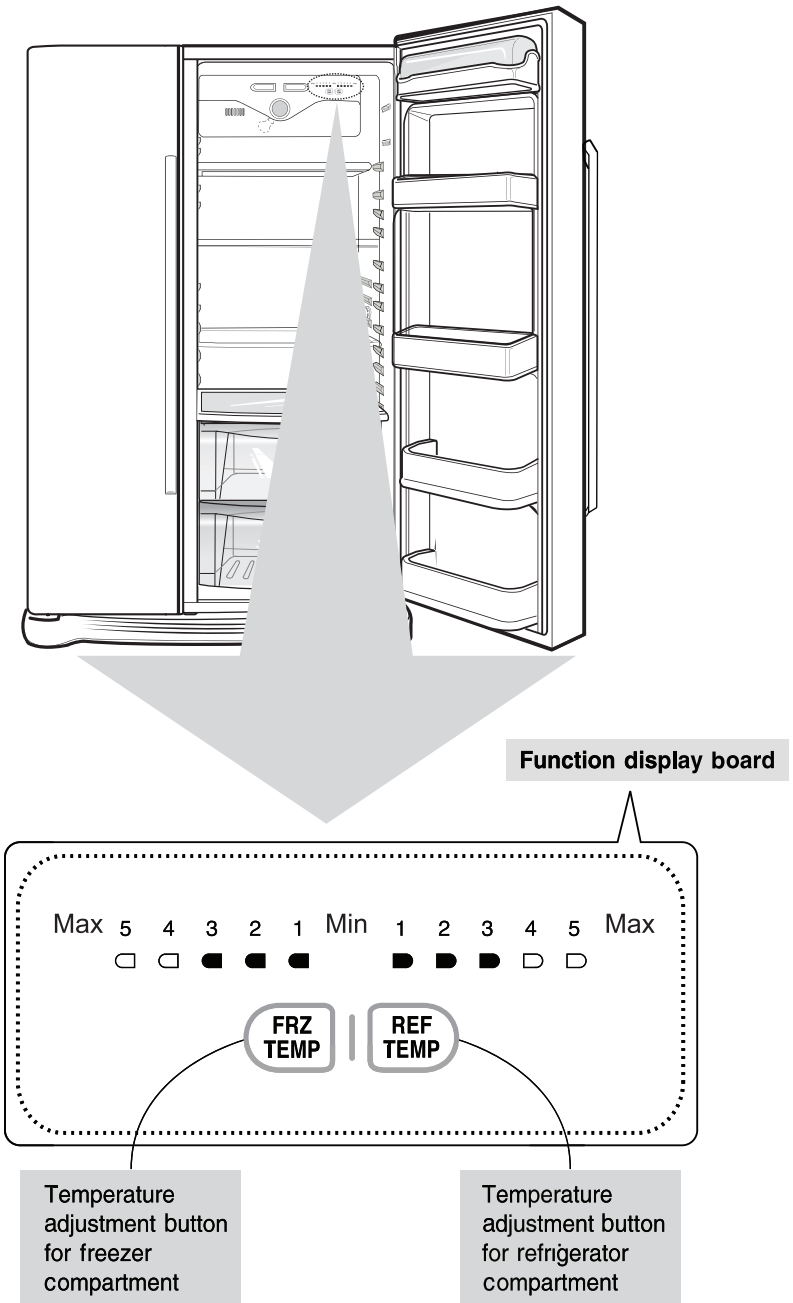
Next

1. Wipe off all dust accumulated during shipping and clean your appliance thoroughly.
2. Install accessories such as the ice cube box, cover evaporating tray, etc., in their proper places. They are packed together to prevent possible damage during shipping.
3. Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.

Starting

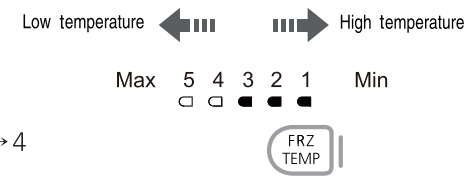
When your refrigerator is first installed, allow it to stabilize at normal operating temperatures for 2-3 hours prior to filling it with fresh or frozen foods.
If operation is interrupted, wait 5 minutes before restarting.

Adjusting the temperatures and functions



How to adjust the temperature in freezer compartment

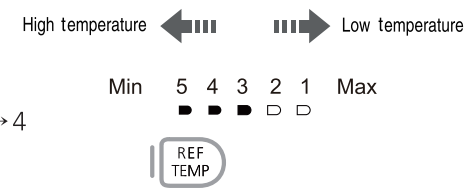
This lamp indicates the temperature status of the freezer compartment.



- At first powering or after a power failure, 3(Normal) will be lit. (Mid setting)
- Press (FRZ TEMP) button will move the temperature setting through 3(Normal) →4 →5(Coldest) →1(Warmest) →2(Proper weak) in sequence.
- Generally, 3(Normal) is correct for food storing. Select an appropriate setting 1(Warmest),2 or 4,and 5(Coldes)according to the storage amount and frequency of use.

How to adjust the temperature in refrigerator compartment

This lamp indicates the temperature statues of the refrigerator compartment



- At first powering or after a power failure, 3(Normal) will be lit. (Mid setting)
- Press (REF TEMP) button will move the temperature setting through 3(Normal) →4 →5(Coldest) →1(Warmest) →2(Proper weak) in sequence.
- Generally, 3(Normal) is correct for food storing. Select an appropriate setting 1(Warmest),2 or 4,and 5(Coldes)according to the storage amount and frequency of use.

Door open alarm

An alarm will sound 3 times when the refrigerator door is left open for more than 1 minute. This alarm will be rung at an intervals of 30 sec. and stop at the close of the door . If the alarm sound does not stop even after the freezer and refrigerator compartment doors are closed, contact the service center.

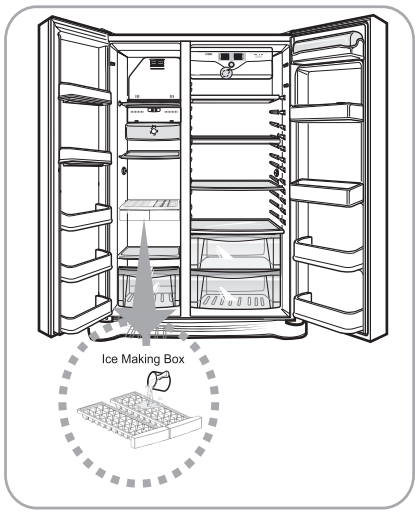
Self-diagnosis (fault detection) function

Self-diagnosis function operates when a problem occurs in the unit. when an error occurs in the unit. immediately contact the service center without turning the power OFF .if the power is OFF, it will take the engineer longer to find out where the fault occurs.
The pressing of any function buttons will not alter the temperature setting when a fault occurs.

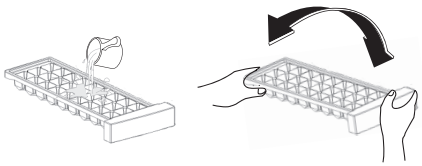
Ice Making

When making Ice

- Fill water in ice making box of the ice making corner.
  If water is fully filled the ice will not be separated well and water can be dropped to make ice lumped.



- To remove ice cubes, hold the tray at its ends and twist gently.



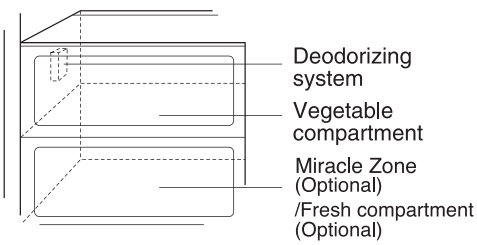
Two stars section ** (Applicable to some models only)

Freezer basket (two stars section)

- Two stars section means the space stored at -12°C~-18°C
- Freezer foods for short-terms storage.

Deodorizer (Applicable to some models only)

This system efficiently absorbs strong odors by using the optical catalyst. This system does hot have any affect on stored food.



How to use the deodorizing system

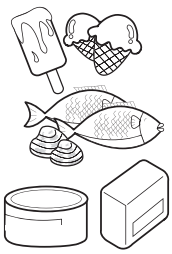
- Since it is installed already installed onto the cool air intake duct from the from the refrigerator compartment, you need no separate installation.
- Please use closed containers to store food with pungent odors.
  Otherwise, this oder can be absorbed by other food in the compartment.

Location of foods

(Refer to identification of parts)

Freezer compartment shelf

Store various frozen foods such as meat, fish, ice cream, frozen snacks, etc..

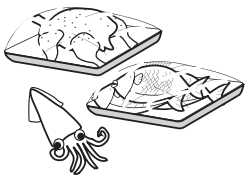


Freezer compartment door rack

- Store small packed frozen food.
- Temperature is likely to increase as door opens. So, do not store long-term food such ice cream, etc..

Freezer compartment drawer

- Store meat, fish, chicken, etc.. after wrapping them with thin foil.
- Store dry.



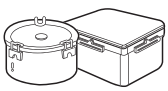
Milk product corner

Store milk products such as butter, cheese, etc..



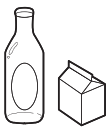
Refrigerator compartment shelf

Store side dishes or other foods at a proper distance.



Refrigerator compartment door rack

Store small packed food or beverages such as milk, juice, beer, etc..



Vegetable drawer

Store vegetables or fruits.





Storing foods

- Store fresh food in the refrigerator compartment. How food is frozen and thawed is an important factor in maintaining its freshness and flavor.
- Do not store food which goes bad easily at low temperatures, such as bananas, and melons.
- Allow hot food to cool prior to storing, placing hot food in the refrigerator could spoil other food, and lead to higher energy consumption.
- When storing the food, cover it with vinyl wrap or store in a container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
- Do not block air vents with food. Smooth circulation of chilled air keeps refrigerator temperatures even.
- Do not open the door frequently. Opening the door lets warm air enter the refrigerator, and cause temperatures to rise.
- Never keep too much food in door rack because they may push against by inner racks so that the door cannot be fully closed.

Freezer compartment

- Do not store bottles in the freezer compartment - they may break when frozen.
- Do not refreeze food that has been thawed. This causes loss of taste and nutrient.
- When storing frozen food like ice cream for a long period, place it on the freezer shelf, not in the door rack.
- Do not touch the cold foods or containers- especially made of metallic -, with wet hands and place glass products in the freezer compartment.

⚠ CAUTION

- That's why you may have chilblains and they may be broken when their inner matters are frozen, causing personal injury.

Refrigerator compartment

- Avoid placing moist food in top refrigerator shelves, it could freeze from direct contact with chilled air.
- Always clean food prior to refrigeration. Vegetables and fruits should be washed and wiped, and packed food should be wiped, to prevent adjacent food from spoiling.
- When storing eggs in their storage rack or box, ensure that they are fresh, and always store them in an upright position, which keeps them fresh longer.

NOTE

- If you keep the refrigerator in a hot and humid place, frequent openning of the door or storing a lot of vegetables in it may cause dew to form which has no effect on its performance. Remove the dew with dust cloth free from care.

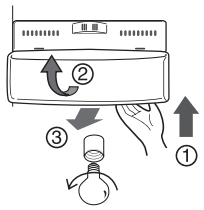
How to dismantle parts

NOTE

- Dismantling is done in the reverse sequence of assembly.
  Be sure to unplug the power plug before dismantling and assembly.
  Never apply severe force to dismantle parts. Parts may be damaged.

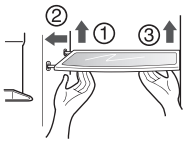
Freezer compartment lamp

Separate the lamp by pulling it out ③ while slightly pressing ① and rotating ② the lamp cover.
Turn the bulb counterclockwise. Use a 40-watt bulb (max.) which can be purchased at a service center.



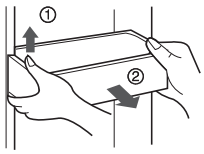
Freezer compartment shelf

To remove a shelf, push the shelf to the left ①, lift the left part of the shelf a bit ②, lift the right part up ③ , and take it out.



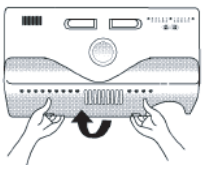
Door rack and support

Lift the door rack to ① direction holding both sides and pull it out to ② direction.



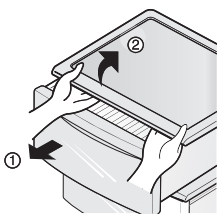
Lamp in refrigerator compartment

To remove the lamp cover, press the protrusion under the lamp cover to the front and then pull the lamp cover out.
Turn the bulb counterclockwise. Max. 40 W bulb for refrigerator is used and can be purchased at a service center.



Vegetable compartment cover

- To remove the vegetable compartment cover, pull out the vegetable compartment a bit to the front①, lift the front part of the vegetable compartment cover as shown by ②, and take it out.



General information

Vacation time

During average length vacations, you will probably find it best to leave the refrigerator in operation. Place freezable items in freezer for longer life.
When you plan not to operate, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.

Power failure

Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures.
However, you should minimize the number of door openings while the power is off.

If you move

Remove or securely fasten down all loose items inside the refrigerator.
To avoid damaging the height adjusting screws, turn them all the way into the base.

Anti condensation pipe

The outside wall of the refrigerator cabinet may sometimes get warm, especially just after installation.
Don't be alarmed. This is due to the anti-condensation pipe, which pumps hot refrigerator to prevent "sweating" on the outer cabinet wall.

Cleaning

It is important that your refrigerator be kept clean to prevent undesirable odors. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle.

Exterior

Use a lukewarm solution of mild soap or detergent to clean the durable finish of your refrigerator.
Wipe with a clean damp cloth and then dry.

Interior

Regular cleaning is recommended. Wash all compartments a baking soda solution or a mild detergent and warm water. Rinse and dry.

After cleaning

Please verify that the power cord is not damaged, power plug is not overheated, or power plug is well inserted into the power consent.

⚠ WARNING

Always remove power cord from the wall outlet prior to cleaning in the vicinity of electrical parts (lamps, switches, controls, etc.).
Wipe up excess moisture with a sponge or cloth to prevent water or liquid from getting into any electrical part and causing an electric shock.
Never use metallic scouring pads, brushes, coarse abrasive cleaners, strong alkaline solutions, flammable or toxic cleaning liquids on any surface.
Do not touch frozen surfaces with wet or damp hands, because damp object will stick or adhere to extremely cold surfaces.

Trouble shooting

Before calling for service, review this list. It may save you both time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Occurrence	Possible cause	Solution
Runing of refrigerator		
Refrigerator compressor does not run.	Refrigerator control is off.	Set refrigerator control. See setting the controls.
	Refrigerator is in defrost cycle.	This is normal for a fully automatic defrosting refrigerator. The defrost cycle occurs periodically.
	Plug at wall outlet is disconnected.	Make sure plug is tightly pushed into outlet.
	Power outage. Check house lights.	Call local electric company.
Refrigerator runs too much or too long	Refrigerator is larger than the previous one you owned.	This is normal. Larger, more efficient units run longer in these conditions.
	Room or outside weather is hot.	It is normal for the refrigerator to work longer under these conditions.
	Refrigerator has recently been disconnected for a period of time.	It takes some hours for the refrigerator to cool down completely.
	Large amounts of warm or hot food may have been stored recently.	Warm food will cause the refrigerator to run longer until the desired temperature is reached.
	Doors are opened too frequently or too long.	Warm air entering the refrigerator causes it to run longer. Open the door less often.
	Refrigerator or freezer door may be slightly open.	Make sure the refrigerator is level. Keep food and containers from blocking door. See problem section. OPENING/CLOSING of doors.
	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting until the refrigerator temperature is satisfactory.
	Refrigerator or freezer gasket is dirty, worn, cracked, or poorly fitted.	Clean or change gasket. Leaks in the door seal will cause refrigerator to run longer in order to maintain desired temperatures.
	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. Refrigerator goes on and off to keep the temperature constant.

Occurrence	Possible cause	Solution
Temperatures are too cold		
Temperature in the freezer is too cold but the refrigerator temperature is satisfactory.	Freezer control is set too cold	Set the freezer control to a warmer setting until the freezer temperature is satisfactory.
Temperature in the refrigerator is too cold and the freezer temperature is satisfactory.	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting
Food stored in drawers freezes.	Refrigerator control is set too cold.	See above solution.
Meat stored in fresh meat drawer freezes.	Meat should be stored at a temperature just below the freezing point of water (32˚F, 0˚C) for maximum fresh storage time.	It is normal for ice crystals to form due to the moisture content of meat.
Temperatures are too warm		
Temperatures in the refrigerator or freezer are too warm.	Freezer control is set too warm.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Refrigerator control is set too warm. Refrigerator control has some effect on freezer temperature.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Doors are opened too frequently or too long.	Warm air enters the refrigerator/ freezer whenever the door is opened. Open the door less often.
	Door is slightly open.	Close the door completely.
	Large amounts of warm or hot food may have been stored recently.	Wait until the refrigerator or freezer has a chance to reach its selected temperature.
	Refrigerator has recently been disconnected for a period of time.	A refrigerator requires some hours to cool down completely.
Temperature in the refrigerator is too warm but the freezer temperature is satisfactory.	Refrigerator control is set too warm.	Set the refrigerator control to a colder setting.

Occurrence	Possible cause	Solution
Sound and noise		
Louder sound levels when refrigerator is on.	Today's refrigerators have increased storage capacity and maintain more even temperatures.	It is normal for sound levels to be higher.
Louder sound levels when compressor comes on.	Refrigerator operates at higher pressures during the start of the ON cycle.	This is normal. The sound will level off as the refrigerator continues to run.
Vibrating or rattling noise.	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and solid and can adequately support refrigerator.
	Items placed on the top of the refrigerator are vibrating.	Remove items.
	Dishes are vibrating on the shelves in the refrigerator.	It is normal for dishes to vibrate slightly. Move dishes slightly. Make sure refrigerator is level and firmly set on floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator so that it does not touch the wall or refrigerator.
Water/Moisture /Ice inside refrigerator		
Moisture collects on the inside walls of the refrigerator.	The weather is hot and humid which increases the rate of frost buildup and internal sweating.	This is normal.
	Door is slightly open.	See problem section opening/closing of doors.
	Door is opened too often or too long.	Open the door less often.
Water/Moisture /Ice outside refrigerator		
Moisture forms on the outside of the refrigerator or between doors.	Weather is humid.	This is normal in humid weather. When humidity is lower, the moisture should disappear.
	Door is slightly open,causing cold air from the inside the refrigerator to meet warm air from the outside.	This time, close the door completely.

Occurrence	Possible cause	Solution
Odors in refrigerator		
	Interior needs to be cleaned.	Clean interior with sponge,warm water and baking soda.
	Food with strong odor is in the refrigerator.	Cover food completely.
	Some containers and wrapping materials produce odors.	Use a different container or brand of wrapping materials.
Opening/Closing of doors/Drawers		
Door(s) will not close.	Food package is keeping door open.	Move packages that keep door from closing.
Door(s) will not close.	Door was closed too hard, causing other door to open slightly.	Close both doors gently.
	Refrigerator is not level. It rocks on the floor when it is moved slightly.	Adjust the height adjusting screw.
	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and can adequately support refrigerator. Contact carpenter to correct sagging or sloping floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator..
Drawers are difficult to move.	Food is touching shelf on top of the drawer	Keep less food in drawer.
	Track that drawer slides on is dirty.	Clean drawer and track.
Other	Please thoroughly read this manual.	

It is Normal...

The following occurrences are normal.

	Occurrence	Solution
Noise	When you hear "Tak" or "Took" sound	This is the sound of various parts expanding/contracting or various control devices operating depending on the temperature change within the refrigerator.
	When you hear "Deureureuk~", "Dulkuk" or "Woong" sound	This is the count of compressor or fan operating when the operation of the refrigerator is starting or ending. This is the same phenomenon of the sound generated when starting or turning off the engine of a car.
	When you hear "Kureureuk" sound of water flowing	This is the sound of refrigerant changing the condition in the freezer/fridge. When the liquid changes to gas, you will hear the sound of water flowing and when gas changes to liquid, you will hear the "Kureureuk" sound.
	When you hear the sound of wind such as "Shoo~" or "Shik" right after you close the door	This is the sound generated when the internal pressure is temporarily lowered when the warm air entered through the fridge or freezer is cooled fast.
	When you hear the vibrating sound	If the refrigerator is installed on wooden floor or wooden wall, or if the refrigerator is not leveled properly, the sound can be loud from the vibration.
	When you hear a loud sound after installing the product for the first time	When you operate the refrigerator for the first time, the refrigerator will operate at high speed to cool fast and the sound can seem louder. When the internal temperature falls below a certain level, the noise will subside.
Door open	When the door is slightly opened after closing the door	Depending on the fore or speed of closing the fridge or freezer door, the door can open slightly and then get closed. Be careful not to close the door to hard.
Icing/ Dew drops	When there is icing or dew drops formed on the inner or outer side of the refrigerator	When external air flows into the cool inner surface of the refrigerator, icing/dew drops can be formed. Especially, this will happen more easily when you open and close the refrigerator door more frequently. Also if the humidity of the installed location is high or during the rainy season or on a rainy day, dew drops can form on the outer side of the refrigerator. This is a natural phenomenon that occurs during the humid weather. Wipe the water drops with a dry cloth.
Temperature	When the front side of the refrigerator is warm	Heat pipes are installed around the front part of the refrigerator and on the divider of the freezer and fridge to prevent the dew drops from forming. The refrigerator may feel warmer after the installation or during the hot summer, but this is not a problem and you can be rest assured.

For any further information, please contact LGEIL Branch & Remote Area Offices

Branch / *RAO*	Addresses
Ahmedabad	*101-102, Narayancomplex, Near Navrangpura Busstand, Navrangpura Ahmedabad - 380 009. Tel : 079-26562794, 26407633,34,35*
Mehsana	*GL-41, Apollo Enclave, Opp Jainderasar, Highway,Maisana,Gujrat, Tel : 9825600404*
Agra	*28 Gulmohar Vatika,Shitla Road,Khandan Crossing Agra, Tel : 0562-2530913,2530917*
Jhansi	*200/1,Behind National Bakery,Sipri Road,Civil Lines,Jhansi, Tel : 9839508012*
Asansol	*Block-E,Ist Floor, P C Chattarjee Market,Rambandhu Tala,GT Road (E) Asansol-713303, Tel : 0341-3096036, Mob : 3092009,3092010*
Siliguri	*3rd Mile,Sevoke Road,Siliguri-7134401, Tel : 9434006690*
Midnapore	*BE-27,Bidhannagar,Midnapore, Tel : 9830522899*
Aurangabad	*207-B, Tapadiya Super Market, Nirala Bazaar Road, Samartha Nagar, Aurangabad - 431005, Tel : 0240-2344705*
Jalgaon	*Nanded & Jalgaon Area office is on finalisation stage, Tel : 9823317119, 9823317113*
Nasik	*Flat No:6, Vijay Tower, Opposite Telephone Exchange, Canada Corner Saralpur Road., Nasik-422105., Tel : 9823317006*
Amritsar	*690,Batala Road,Amritsar,Punjab, Tel : 0183-5096753*
Gurdaspur	*SCO-19, Gurunanak Market, Opp. LIC Office, Shastri Nagar, Batala., Tel : 9855409012*
Bhatinda	*142, C/O Pipul Care Centre,Bibi Wala Road Bhatinda, Tel : 0164-2222448*
Sangrur	*C/o Sigma Enterprises, Gola Market, Sangroor*
Ferozepur	*C/o Saini electronics, Bagdadi Road, Ferozpur, Tel : 9814435428*
Bangalore	*93,TKN Mansion, Ground Flr, KH Road, Banglore- 560027, Tel : 080-51145145, Mob : 30910754,30910753*
Mysore	*No.763, 12th Main, Near Akshay Bandar, Kuvempunagar, Mysore - 570 023.*
Bhopal	*3 Malik Warehouse, J K Road ,Bhopal, Tel : 0755-5262847, 5262848,5260717, Mob : 3092938 , 3959804*
Gwalior	*C/o Electrocare, Anuj Sadan,Opp. Dainik Bhaskar Lane, Jayendra Ganj,Gwalior, Tel : 0751-3958510, Mob : 9826722553*
Jabalpur	*C/o K.M.Marketing Associates, 472,K.S House,Katangi Road, Karmeta,Jabalpur, Tel : 0761- 3097858, 5016847, Mob : 9826722552*
Satna	*C/o Satna Services, Gali No. 1,Pushpraj Colony, Satna(M.P), Tel : 07672-309705, Mob : 9826722554*
Bhubaneshwar	*Plot No.02,1st Flr.,Bapuji Nagar, Bhubaneshwar- 751009, Tel : 0674-2531430, 2534280, Mob : 3966525,3966526*
Rourkela	*Qtr. No: L-129, Phase - 1, Basanti Colony, Rourkela - 12.*
Behrampur	*Gandhi Nagar, Main Road, Opp: Indian Gas, BEHRAMPUR - 01, Tel : 9937099009*
Calcutta	*1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Calcutta-700071, Tel : 033-22883250/51, Mob : 30946125*
Barackpore	*195 Barasat Road, Near Panasia Nursing Home , 24 Paraganas (North), Kolkata - 700 122, Mob : 9830191903*
Chandigarh	*Plot No.177-G, Ind. Area, Phase-1,Chandigarh, Tel : 0172-5087389,90, Mob : 3959595,3959596*
Dharamshala	*301, Civil Lines, Dharamshala, Tel : 01892-229194, Mob : 9816050402*
Chennai	*AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai-600040, Tel : 044-55510500~08, Mob : 30924478,30924479*
Vellore	*No. 3, Post office-3,Krishnanagar ,Opp. Venus Theatre,Vellore-1, Mob : 9894721033*
Cochin	*40/1270, Vasudeva Buildings, T.D.Road ,Ernakulam Cochin-682011, Tel : 0484-2368966, 2370744, Mob : 3946877,3946878*
Kottayam	*C/o Maria Electronics, Goodshed road, Ozhathgil Lane, Kottayam, 686001, Mob : 9895399809*
Trivendrum	*Hi-Tech Electronics,Hrishikesh,PC 25/2829, Mathrubhumi Road,Trivandrum -35, Mob : 9895399815*
Coimbatore	*250a, Sanganur Main Road, Kannappa Nagar, Coimbatore-641027, Tel : 0422-2332506, 2331862, Mob : 3094613,3094573*
Salem	*F-13, Indira Gandhi Road, Fairlands, Salem-636016, Mob : 9843204202*
Delhi (South)	*221,Okhla Industrial Area, Phase-III, New Delhi, Tel : 011-26830953, 26837347, Mob : 30989283,30989365/66/67,30989278,30989358*
Delhi (West)	*13 Milestone, Rohtak Road, Opp Maharaja Agrsen Hospital,Punjabi Bagh,ew Delhi-110026, Tel : 011-9873002340/9873002339*
Dehradun	*M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun, Tel : 0135-2644213,2644283*
Haldwani	*Church Compound, Behind PNB, Advocate Jasgdish Kr. Bldg, Nanital Road, Haldwani, Mob : 9897173003*
Goa	*Plot No-D-3&D-4,Rego Baug, Alto Santacruz, Bambolim, Goa-403, Mob : 3094755,3094955,3094956*
South Goa	*D-3,4, Rego Bagh, Alto St.Cruz, Bambolim, GOA, Mob : 9850478909*
Gurgaon	*II nd Flr, A Block, Centre Point Bldg, Sushant Lok , Gurgaon, Tel : 0124-5047461- 62 - 63, Mob : 3950019,3099959*
Hissar	*SCF-2, Red square market, Near Bank of Baroda, Railway Road ,Hissar, Mob : 9811354295*
Ghaziabad	*J-10, RDC Rajnagar Ghaziabad , Tel : 0120-2722973, 2724686, 3943465, 3943467, Mob : 3943465,3943467*
Bareilly	*218, Chitrakoot Building, Chander Gupt Hotel Lane, Bareilly, Tel : 95581242267 3/72, Mob : 9837066696*
Meerut	*A-8 , Garh Road, Near Raja Rani Banquet Hall, Meerut, Tel : 95121-3099920/21, Mob : 9837778124*
Guwahati	*Shantineer Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati-781003, Tel : 0361-2668984, 2662896, 2663895, 2665983, 2666958*
Jorhat	*K B Road, Near: L.I.C. Office, Jorhat, Tel: 0376-2301057, Mob : 9864028139*
Silchar	*N.N. Dutta Road, Near Jain Temple, Silchar District - Cachar, Assam, Mob : 9864029750*
Hyderabad	*K/1/1,IDA, Uppal, Hyderabad -500039, Tel : 040-27207504,05,06, Mob : 30921140*
Warrangal	*D. No-1-7-1788, Below Labour Office, BalaSamudram Main Road, Hanmakonda,Warangal, Mob : 9849989552*
Hubli	*603/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli-580030, Tel : 0836-2337251,52,53, Mob : 3090749.3090651*
Mangalore	*2/116, Aspinwall & Co Godown, Opp to Aspinwall & Co., Kulshekar - Maroli Road, Maroli, Mangalore - 575005, Mob : 9845941038*
Gulbarga	*No.-1-21/4,Mehta Compound, Court Road ,Gulburga, GULBURGA-585102, Mob : 9845941005*
Shimoga	*Opp. Sapthagiri Finance,Jail Circle, Kuvempu Road, SHIMOGA-577201, Mob : 9845941006*
Belgaum	*Jyoti Suraj Bldg.,CCB-101,Maratha Colony, Off-congress road ,Tilakwadi, BELGAUM-590006, Mob : 9845941030*
Indore	*3rdflr.,304 Bansi Trade Centre,581/5 M.G.Road,Indore-452003, Tel : 0731-5065523~24, 2546985, 25065669, Mob : 3956060 ,3956065*
Jaipur	*B-71,Shankar Marg, Lal Kothi Scheme,Jaipur-302015, Tel : 0141-2741553, 2742639, Mob : 3951458,3951478*
Alwar	*Plot No. 234A, II/3, State Bank Colony, Police Line, Ajmer-305001, Mob : 9829213525*

Branch / *RAO*	Addresses
Jallandhar	*Opp Jassi Market,Village Khajurla,Near TVS Godown Jallandhar -Phagwada,G T Road, Jallandhar, Tel : 01824-502,667,502,668,502,000*
Hoshiarpur	*C/o GIDDA Complex, Near Sale Tax Office, New Hari Nagar Railway Road, Hoshiarpur, Mob : 9814924553*
Jammu	*Plot No.-52,Transport Nagar, Narwal, Jammu, Tel : 0191-2477420, 2477419, 2474396, 2474384*
Srinagar	*1-A, Arabian Complex, RajBagh, Srinagar, Mob : 949135809*
Jodhpur	*22 (1-A), RIICO Heavy Industrial area, Jodhpur - 342003, Tel : 0291-2742403 ,2742384 , Mob : 3093487(Accounts) ,3093489*
Bikaner	*II B-9, Jai Narayan Vyas Colony, Shiv Bari Road, Opp Krishna Marriage Place, Bikaner-334003, Rajasthan, Tel : 0151-2230115*
Sikar	*Mob : 9829213531*
Kundli	*Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli-Sonipat , Tel : 0130-2219201, 2219202, 2219203, 2219204*
Ambala	*Plot No. 4261-62,Punjabi Mohalla, Cross Road No. 2, Near Vijaya Bank, Ambala Cantt. 133001, Tel : 0171-2600355*
Kozhikode	*11 / 434, Eranhikkal Bldgs, Cherooty Road, Kozhikhode- 673001 Kerala, Tel : 0495-2366755, 2366756, 2366678*
Lucknow	*537,Hari Kunj, Keshav Nagar, Sitapur Road Lukhnow, Tel : 0522-2757538,39 ,58,59, Mob : 3951507/8/9*
Kanpur	*117/Q/707,120 Ft. Road, Shardanagar, Kanpur, Mob : 9839014446*
Sitapur	*447 Aryanagar, Sitapur, Mob : 9839173524*
Ludhiana	*Village Jhande,Near Badowal Railway Station,Opp ferozpur Road Ludhiana, Tel : 0161-2804412 - 15, Mob : 3959985*
Patiala	*(Richie Electronics) LG Care Centre, Upper Mall, Opposite polo ground, Patiala, Mob : 9814649420*
Ropar	*(Anukar Utility Service) LG Care Centre, SCF - 56, Phase -II, Mohali, Mob : 9814088934*
Madurai	*7-1-54,Jothimal Godown,Madurai Dindigul Highroad, Paravai,Madurai-625402 Tamilnadu, Tel : 0452-2464016*
Tirunelveli	*No:71,Trivandrum High Road, Palayamkottai, Tirunelveli-627002, Mob : 9843204316*
Mumbai(North)	*Unit No.3,L Wing,2nd Flr., Tax Center, Behind HDFC Bank, Off Saki Vihar Road, Chandiwali, Andheri(E), Mumbai-400072, Tel : 022-28472410-14*
Mumbai(south)	*108/109, Nav Neelam Bldg, Near Flora Restaurant, R G Thadani Marg, Worli , Mumbai- 4000018, Tel : 022-24971357, 26244427, 56244428, 29, 30, 31*
Nagpur	*5a,Road No.13,Behind Msrtc Workshop, Midc Hinga,Nagpur-440016, Tel : 07104-235120, 235122, Fax: 234401, Mob : 3092641,3092642*
Akola	*C/o Anand Building, New Bhagat plot, Behind Indraprastha Road, Akola, Mob : 9822225336*
Patna	*B-8, Shakra Manzil, S K Puri, Patna, Tel : 0612-2211373, 2236580, Mob : 3098714*
Bhagalpur	*F/O. LIC Building-II(Old), R.B.S.S.S.Road, Bhikhanpur, Bhagalpur - 812 001, Mob : 9431022463*
Gaya	*Sumitra Sadan, Boring Road Crossing, Patna, Mob : 9431022465*
Muzaffarpur	*New Bela Ashram Road, Mithanpura Chowk, Muzaffarpur*
Pune	*105/106, Pride Silicon Plaza, Senapati Bapat Road, Pune-411016, Tel : 020-4030100, Mob : 30922960,30967366,30915833,30967635*
Solapur	*940/2 "Garud Bunglow", North Sadar Bazar, Solapur- 413003, Tel : 0217-2317403, Mob : 9823317096*
Kolhapur	*517/10, Sawali Bungalow, Near Vikram high school, Shivaji park, Kolhapur 416 001*
Pune Plant	*Plot A-5 MIDC,Ranjan Gaon, Tahseel Shirur Distt.-Pune, Tel : 02138-232268/69/70*
Raipur	*Nathani Compound, Shyam Nagar, Katora Talab, Raipur(C.G), Tel : 0771-5037470, 5053171, Mob : 3959707,3959708*
Bilaspur	*Hari Kishan Colony, Near PGBT College, High Court Road, Bilaspur - 495 001, Chattisgarh, Tel : 07752 - 515164, Mob : 9826139333*
Ranchi	*402,Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi, Tel : 0651-2331519, 2331815, Mob : 3090426*
Dhanbad	*Mouja-Dhansar, Moja No. 52, Khata No. 30 , Plot no. 101,102,103, Opp: Dhansar Thana , Dhansar, Dhanbad , Jharkhand, Tel : 0326-2306884*
Jamshedpur	*4,5 Ravindra Nagar, New Kasidih ,Road No -1, Sakchi ,Jamshedpur, Cell : 9431104061, 9431104052*
Rajkot	*301, 302 Dhanrajni , Dr. Yagnik Road, Rajkot - 360001, Tel : 0281-2481499,2467692, Mob : 3094093,3094096*
Jamnagar	*102, Cozy Hill, Bedi Bandar Road, Pt. Nehru Marg, Jamnagar - 362 005, Tel : 0288-2753916, Mob : 9825612179*
Bhavnagar	*UL-40, Pattani Plaza, Nr. Nilam Bag Circle, Dairy Road, Bhavnagar - 364 002, Tel : 0278-2524685*
Bhuj	*12, Second floor, Shree Swaminarayan Vanijya Sankul Building, Main Hospital road, Bhuj - 370001, Mob : 9825610041*
Surat	*1001-1004,Ascon Plaza, IInd Flr, Anand Mahal Road, Behind Bhulka Bhavan School,Adajan,Surat-395009, Tel : 0261-2730982 - 85, Mob : 3954419*
Baroda	*204, Silver Line Complex,Opp. BBC Tower, Sayajigunj, Baroda - 390 005, Tel : 0265 - 222 59 70/71, Mob : 9879106703*
Thane	*Ad-1-13,Rajlaxmi Commercial Complex, Opp. Durgesh Park, Village-Kalher, Thane- Bhiwandi Highway Dist.-Thane-421302, Tel : 02522-277497/27755*
Vashi	*Mangalmurti Chember, HB Builder Shop No.-4 , Plot No-17, Sector No.-30 Opp.Sanpada Railway Station Vashi Navi Mumbai, Mob : 9820707742*
Mira Road	*Shop No. 6, Jagannath Dham, Vinayak Nagar, Shree Vinayak Mandir Marg, Nr. Reliance Energy Coll Centre, Bhayander(W) 401101, Tel : 022-28183108*
Kalyan	*Shop No.1, Satyam Appartment, Bhanu Nagar, Near Bhanu Sagar Theatre, Station Road, Kalyan (WEST), Mob : 9819382052*
Tirupati	*19-3-13/M4, Behind Hero Honda Showroom,Renugunta Road, Tirupati - 517501, Tel : 0877-2282306 /08*
Ananthpur	*Shop No.1, L.S.Towers, Opp.Lalithakala Parishad, Subash Road, Ananthapur - 515 001, Tel : 08554-241025, Mob : 9849987409*
Kurnool	*76-103-104, Vasavi Traders Godown, Bellary Road, Kurnool - 518 004, Mob : 9849987557*
Trichi	*5/2, Kumaran Plaza, Kumaran Nagar, Vayalur Main Road, Trichy -17, Tel : 0431-2771530 / 40 / 50, Mob : 3099564*
Pondicherry	*RS No. 70, Manaveli, Ariyankuppam, Pondicherry-605 007*
Kumbakonam	*Siva Complex, No. 29,Pettai Salai Karai Theru, Thanjavur Main Road, Tharasuram, Kumbakonam-612 001, Mob : 9443146973*
Udaipur	*101,Moti Magri Scheme,Udaipur, Tel : 0294-2419761*
Kota	*377-B, Near Radha Kishan Temple, Talwandi, Kota, Tel : 0744-2406902, Mob : 9829213510*
Varanasi	*Shree Ganga Keramos Compound,Lahartara Road, Shivdaspur, Manduadih, Varanasi, Tel : 0542-2373919, Mob : 3091773, 1774, 98398 000 00*
Gorakhpur	*C/179/301,Daudpur (Op.Kali Mandir), Gorakhpur,(U P) Pin Code-273001, Tel : 0551-2202197, Mob : 9839800106*
Allahabad	*7-E/5 Tashkent Marg, Opp. St. Joseph College, Allahabad. (U. P.), Pin. Code : 211001, Tel : 0532 - 2604216, Mob : 9839800104*
Vijaywada	*1st Floor, Yalamanchili Complex, Ring Road, Near Executive Club, Vijay wada - 520008, Tel : 0866-2450128, Mob : 3094526,3094528*
Rajahmundri	*D.No: 79-5-7, Plot No: 44, Thilak Road, Beside State Bank Of Hyd, Rajahmundry, Mob : 9849987509*
Vizag	*D.No:14-1-99, Flat No: G-01, Horizon Enclave, Nowrozi Road, Maharani Peta, Vishakapatnam, Mob : 9849987507*

Email : lgservice@lgindia.com

LG Electronics

WARRANTY

LG Electronics India Pvt, Ltd., warrants to the end-user customer that the LG refrigerator is free from defects in material or workmanship, under normal domestic use, for a period commencing on the data of purchase and enduring for the warranty period as stipulated, subject to the following conditions:

4 YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase.
This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative. During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc.. Standard visiting charges will be applicable within the municipal limit of town where LG Electronics India Pvt. Ltd. (LGEIL) has it's Authorized Service centre. Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time.
During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

※ WARRANTY PERIOD

Refrigerator	**Compressor**	**Linear Compressor** (Selected Models Only)
One (1) year from the data of original retail purchase	**Four (4) years from the data of original retail purchase**	**Ten (10) year from the data of original retail purchase**
Parts and Labor	**Parts only** (Customer will be charged for labor)	

TERMS AND CONDITIONS

1. Repairs & Replacements will be carried out either by the dealer from whom the set has been purchased, or through the Authorised Customer Care Centre with whom the set has been registered.
2. For Units installed beyond the municipal limits of the jurisdiction of the authorised customer care centre, all expenses incurred in collecting the units or parts thereof from the company's customer care centre, as well as expenses incurred with deputising of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer.
3. The concerned customer care centre will advise the customer whether to effect the repair at site or at the customer care cente.
4. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company or its authorised customer care centre/service dealer reserves the right to retain any part/s or components replaced at its discretion, in the event of a defect being noticed in the equipment during the warranty period.
6. Warranty does not cover accessories external to the equipment supplied by the dealer, and replacement of light bulbs, filters, or any consumable parts.
7. Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.

Warranty voids if :

1. The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to authorised personnel at the time of service of the product. 3. The Refrigerator is not operated according to instructions given in the ìOperating Instructions bookletî. 4. Defects are caused by improper or reckless use, whichshall determined by company personnel. 5. Any repair work is carried out by persons other than a uthorised company personnel. 6. Defects are caused due to causes beyond control like lightning, abnormal voltage, acts of God or while in transito service centre or purchaser's residence. 7. The warranty is not valid in case, the Serial Number is deleted, defected or altered. 8. Damage to the refrigerat or or any parts due to transportation or shifting is not covered by this warranty. 9. This warranty automatically expirres after 12 months of original date of purchase, even if the refrigerator may not be in use for any time for whatsoever reasons during the warranty period.

Customer Information Center

For any query related to the after sales service, please contact us on the numbers listed below :

City name	Contact No.
Bangalore	18001809999 (BSNL/MTNL Users)
Bhopal	
Calcutta	
Chennai	
Coimbatore	
Hyderabad	
Indore	
Jaipur	
Rajkot	
Surat	
Ahmedabad	
Delhi + NCR	
Lucknow	
Mumbai + Thane	
Nagpur	
Pune	

State	
Andhra Pradesh	18001809999 (BSNL/MTNL Users)
Gujarat	
Karnataka	
MP	
Rajasthan	
Tamil Nadu	
UP - Eastern	
West Bengal	
Chandigarh	
Punjab	

LG Electronics India Pvt. Ltd.
Plot No.51, Udyog Vihar, Surajpur-Kasna Road
Greater Noida - 201 306 (UP)



1800-180-9999 MTNL/BSNL (Toll Free)
39-01-0909 Prefix STD Code
LG Customer Information Center