



OWNER'S MANUAL AND OPERATION GUIDE

Total Water Solution

LG Electronics Healthcare Water Purifier

Keep the Owner's Manual handy.
Be sure to read "Safety Precaution" before use.
Product Warranty is inside the Owner's Manual.

WQD74RJ5P

Features of LG Healthcare Water Purifier

■ Sterilization-Hygiene 'Inside Care System'

This 'Inside care system' manages all the water passages in the purifier with LG's own Sterilization-Hygiene Tech to keep water clean.

■ Certification of Sterilization

This water purifier has gained Certification of Sterilization called 'S mark' from Korean Testing Research Institute.

■ Premium Design

The unique design that uses tempered-glass and artistic patterns upgrades the quality of kitchen interior.

■ Use of Stainless to Water Tank

We use 'Stainless' for the water tank to maintain the hygiene and quality of water.

■ Filter lamp for cleanness

Based on the change of filter lamp's color, consumers can decide when to change filters by themselves.

■ Continuous-Button

In case of you need to get plenty of water, use this Continuous-Button.

This button enables water to come out continuously.

(*Regular Button Press will bring only certain amount of water.)

■ Energy saver Button

If you press Energy saver Button, then the operation hour of the heater will be reduced automatically. This process saves power-consumption.

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This product is 230V use only.
Don't ever try to use 110V through transformer.

Safety Precautions

These contents are to keep users in safety and to prevent the loss of property and inconvenience.

Please read carefully and use correctly.

WARNING / CAUTION



This sign is to call an Caution about things and manipulations that may cause danger. Read carefully and follow the directions to avoid danger.



WARNING

If not followed correctly, the user may be dead or sustain a serious injury.



CAUTION

If not followed correctly, the user may sustain an injury or may loss properties.

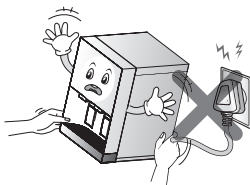
Safety Precautions

WARNING

Power related matters

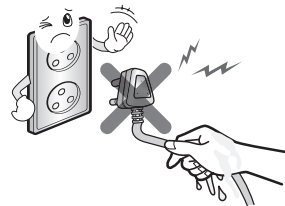
Do not move the product when water purifier is running.

- There is a risk of breakdown or electric shock.



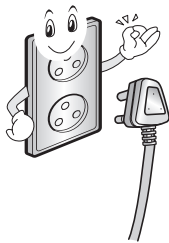
Do not pull out cord part nor touch power plug with wet hands.

- There is a risk of electric shock or fire.



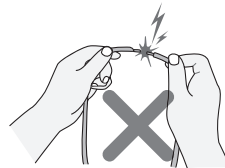
Power plug must be used with a grounded 230V outlet only.

- There can be a breakdown and a risk of electric shock by a short circuit.



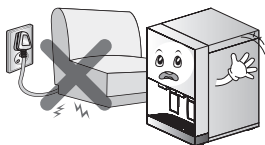
Do not connect nor modify the cord randomly during installation.

- There is a risk of electric shock or fire.



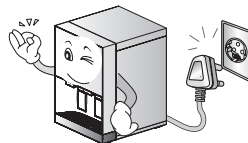
Do not bend the power cord by force nor press with heavy objects to prevent damage.

- There is a risk of electric shock or fire.



Must use grounded outlet when using extension outlet.

- Using non-grounded outlet may cause electric shock and injury.



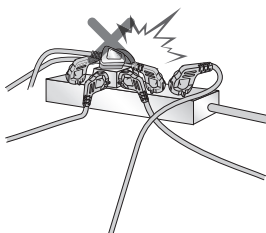
Safety Precautions

WARNING

Power related matters

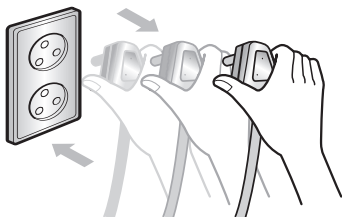
Do not use multiple devices at the same time when using multi-outlet.

- There is a risk of fire unusual heat.



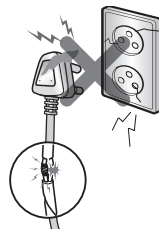
Do not plug in and out continuously.

- There is a risk of electric shock or fire. This may cause the product failure.



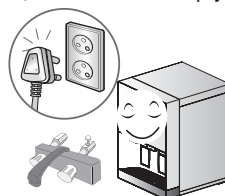
Do not force to bend the power cord or put heavy things on it.

- It may cause fire or electric shock.



When not using for a long time, lock the water supply valve and pull out the power plug.

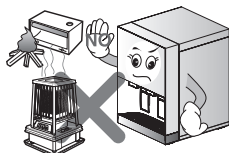
- Water inside the cold/ hot water-tanks can go bad when not used for a long time, and therefore, make sure to empty the tanks, too.



Installation

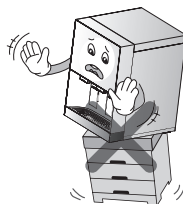
Do not place heating equipment, electric heaters, flame-generated products, etc near the product.

- There is a risk of fire.



Do not install the water purifier on an unstable place.

- If the water purifier falls over, casualties or property damages may occur.



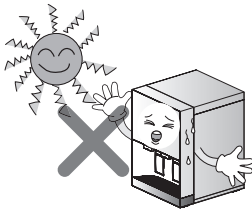
Safety Precautions

WARNING

During use

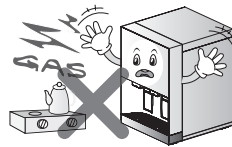
Avoid direct sunlight or heat, especially moist when install.

- Refrigeration effects fall and there is a risk of electric shock.



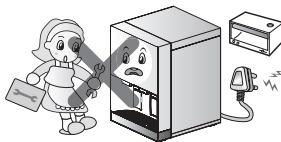
Do not install the product where combustible gas can leak.

- Gas may leak around the water purifier and explosion or fire may occur.



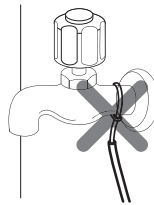
No one should disassemble, repair, and remodel of its own.

- There are risks of breakdown, electric shock, and fire. Contact Service Center if a repair is required.



In case the outlet cannot ground so that separately grounded, do not ground to a gas pipe or faucet.

- There is a risk of gas explosion or electric shock.



When it is used

Do not let water get inside of the water purifier.

- There is a risk of electric shock or fire.



Do not sit nor put heavy things on the product.

- There are risks of breakdown or electric shock as well as injury.



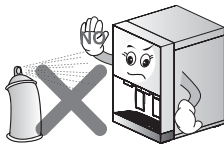
Safety Precautions

WARNING

When it is used

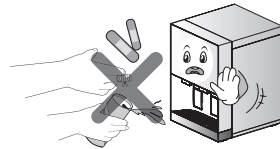
Do not spray pesticides or flammable sprays while running.

- It is harmful to health as well as can cause product failure or fire.



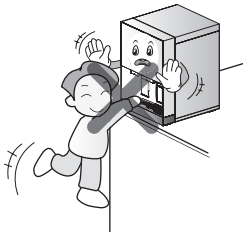
Do not put foreign objects or fingers inside the water purifier while the purifier is running.

- There are risks of scald and electric shock. (Caution is needed, especially for children)



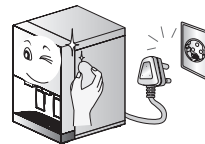
Do not let children hang on the product.

- Children can get injured by the product falling down.



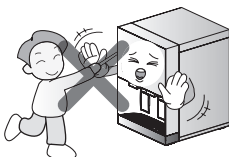
Clean after the power plug is pulled out.

- There is a risk of electric shock or fire.



Do not poke the inside of the product with gimlet or pin.

- It can cause electric shock.



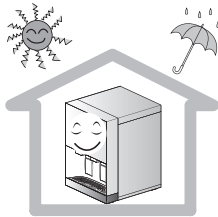
Safety Precautions

CAUTION

When install

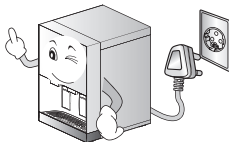
As an indoor product, install where the product can avoid direct sunlight and protected from snow and rain.

- Product failure can be caused.



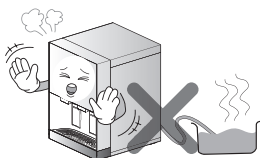
Connect to the power after 30-minutes of moving.

- Product failure can be caused.



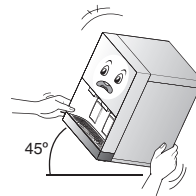
Do not connect hot water to the product.

- Product failure can be caused.



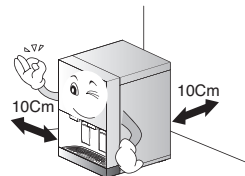
Do not tilt the product more than 45 degrees when moving.

- Product failure can be caused.



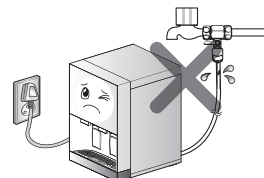
The back and sides of the product need more than 10cm spaces apart from the wall for smooth airflow.

- Product failure can be caused.



After the installation, make sure the hose's joint does not leak.

- If the screw is loosen, water leaks and electric shock and property damage can occur.



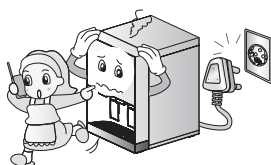
Safety Precautions

CAUTION

When it is used

If there's a strange noise, burning smell, or smoke from the water purifier, immediately turn off the purifier and cut off the power and then call service center.

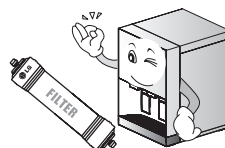
- There is a risk of electric shock or fire.



Replace filters regularly according to the replacement period.

- Taste can be changed.

Filter cycle is different by the usage, location, season, water quality, etc.



Safety Precautions

CAUTION

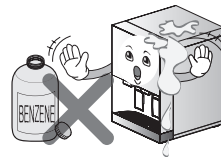
When it is used

Use LG's standard filter.

- If the filter from other company or non-standard product is used, it may cause breakdown or not purify well.

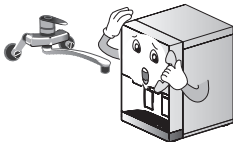


When clean the product, do not spray water directly nor clean with benzene, thinner, alcohol, etc but use a soft, dry cloth.



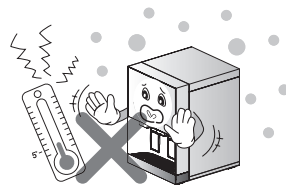
After the installation, make sure the hose's joint does not leak.

- Malfunction and breakdown can be caused.



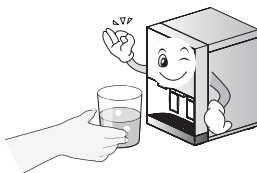
Do not connect hot water to the product.

- Product failure can be caused.



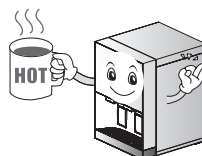
Drink the purified water as soon as possible so that always fresh water flows in.

- If the water is kept long, it can grow bacteria or taste can be changed.



Make sure to use cup type containers for hot water.

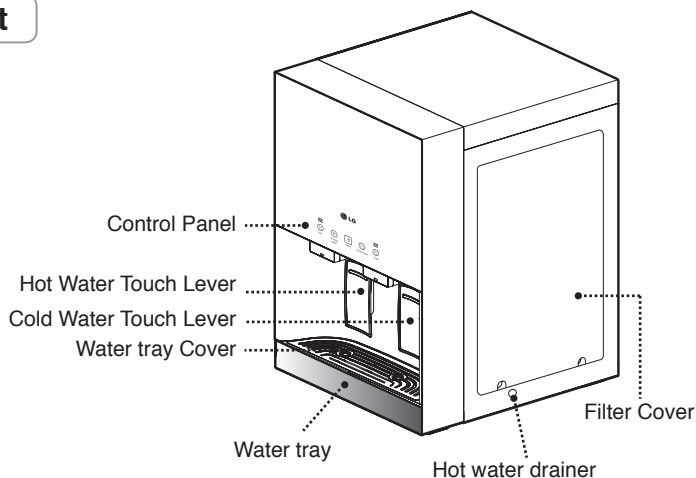
- There is a risk of scald.



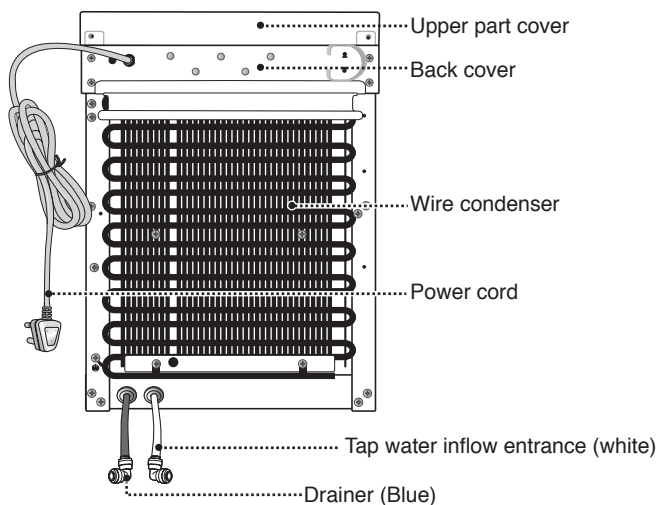
The names of each part and functions

Indicator part

Front



Rear



Accessories

Owner's Manual



Customer
Care Card

User's Guide

Owner's Manual

Drain Hose

Customer Care Card

User's Guide

Process of water purification



Notice

Filter is vital to water purifier. If authentic filter is not used, or old filter is used though it's authentic, then this can cause performance deterioration.

Process of purification

Step 1: Sediment filter

This protects the part (or place) where water contacts by filtering unseen dregs and contaminated substances.



Step 2: Pre carbon filter

Remaining Chlorine and volatile organic compound is removed at this pre-carbon filter.



Step 3: Membrane Filter(R/O)

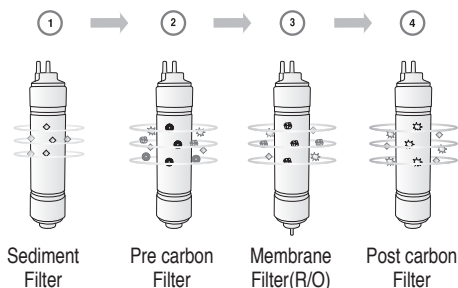
Heavy metallic substances, ionized substances and microorganism is removed through this membrane filter.

At this step, drained water comes out along the drain hose.



Step 4: Post carbon filter

Smell left in water is filtered at this step, and the taste of water is improved.



■ Drained Water

- You can use drained water for daily activities like dish wash, laundry, cleaning etc.
- Please do not use this water for drinking and cooking.

Check before using

Make sure to check before use!

Open the Tap water Valve

The product operates when Tap water is supplied.

When the Display's indicator light is turned off

When the Display's indicator light is turned off, check if the power supply is stopped by power outage or other causes.

When the product is not used for a Long time (ex. 2~3 days)

If water has been kept in the tank or hasn't been used for a long time then drain the water completely.

Do one more time of draining with newly purified water then use.

After the installation

Throw away the water stored to the full level in the inside tank for more than once before use.

It takes around 3 hours at water stored to the full level, but it is different time by water pressure.

Periodical change of filter

Filter changing is very important for clean water.

Do not miss the time for filter replacement, since old filter can't function well.

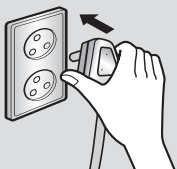
How to drain hot water

Take off the cap of the hot water drainer on the side of the product, and connect it with a drain hose.

(Please be careful not to be scalded by hot water)

CAUTION

- **This product is 230V~ 50Hz use only.**
- Please use earth-connected socket when plugging in.
- Power is required for the operation of water purifier.

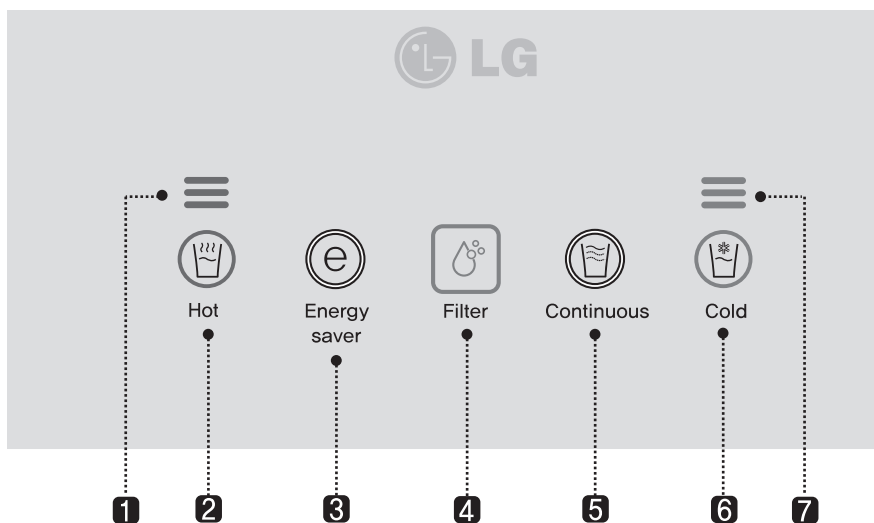


Notice

If the product is not used for a long time, then please unplug and fasten the valve of Tap water.

The names of each part and functions

Control Panel Features



1 Hot Water Temperature indicator

This indicates the temperature of hot water by 3 levels.

* It expresses the level of temperature but can't be adjusted as you want.

2 「Hot」 button

A button is to use hot water.

3 「Energy saver」 button

This button enables to save power by adjusting the temperature.

4 Filter Indicator

This part notifies the time for filter replacement.

(Blue indicates the filter can be used and Orange indicates the filter needs to be replaced.)

5 「Continuous」 button

This button enables water to come out continuously.

(Water comes out for 30sec)

6 「Cold」 button

This button is to use cold water.

7 Cold water temperature indicator

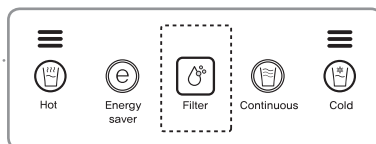
This indicates the temperature of cold water by 3 levels.

* It expresses the level of temperature but can't be adjusted as you want.

The function of Control part

1 Filter Indicator (This is not a button)

This notifies the time for filter replacement.

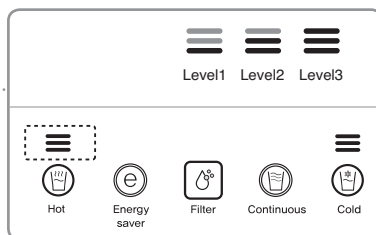


Notice

When filter is usable, it's lit on as Blue light, and when it's time for filter change, then it's lit on Orange light.

2 Hot water temperature indicator (This is not a button)

This indicates the temperature of hot water by 3 levels.



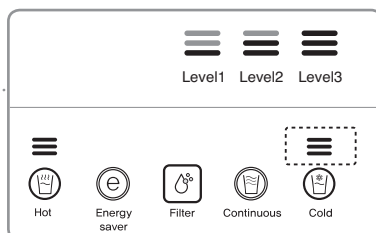
Notice

When hot water temperature indicated by three level, 3 level is hotter than other level.

※ (The indicated temperature is the temperature of inside the tank, so the temperature of actual drinking water may be different.)

3 Cold water temperature indicator (This is not a button)

This indicates the temperature of cold water by 3 levels.



Notice

When cold water temperature indicated by three level, 3 level is colder than other level.

※ (The indicated temperature is the temperature of inside the tank, so the temperature of actual drinking water may be different.)

How to manipulate

1 How to turn off hot water function

Press the button 'hot water' and 'Energy saver' at the same time for 10 sec, then hot water-function will be turned off and LED of 'hot water' button and Hot water indicator part will be turned off.



Notice

To use hot water again, then press 'hot water' and 'Energy saver' button at the same time for 10 sec, then Hot water function will be turned on.

2 How to turn off cold water function

Press 'Continuous' button and 'cold water' button at the same time for 10 sec, then cold water function will be turned off and LED of Cold water button and Cold water indicator part will be turned off.

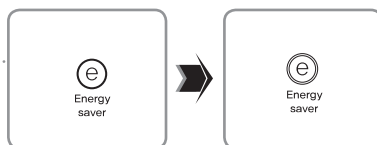


Notice

To use cold water again, then press 'Cold water' and 'Continuous' button at the same time for 10 sec, then cold water function will be turned on.

3 How to use Energy saving function

If 'Energy saver' button is pressed, indicator light of Power save mode will be turned on and the operation time of the heater will be reduced automatically, thus the amount of power-consumption will be reduced.



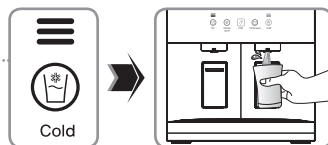
Notice

- If 'Energy saving' mode is chosen, the lamp at 'Energy saver' button will be turned on.
- If 'Energy saving' mode is cancelled, then the lamp at 'Energy saver' button will be turned off.

How to use

1 To drink cold water

Press "Cold water" button and then press its touch lever or simply press only the touch lever, then the water will come out.

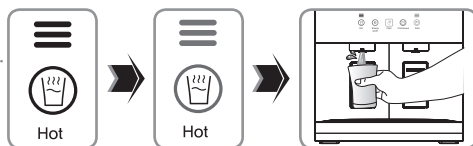


Notice

- Press upper part of the touch lever for smooth operation.
- If using all cold and hot water, please waiting water stored to the full level, it takes around 3 hours, but it is different time by water pressure.

2 To drink hot water

Press "Hot water" button and then press its touch lever, then water will come out. Select hot water by pressing "Hot water" button and then press its touch lever with a cup, then hot water will come out.



Notice

- For safety, always have to press "Hot water" button and then press its touch lever for hot water to come out.
- If Hot water lever is pressed without being pressed of 'hot water' button, then indication lamp will be blinking.
- Touch-lever works well, when it's pressed on upper part.
- If not used after pressing 'Hot water' button, then hot water button lamp will be turned off in 5 sec.

3 To use water continuously

Press "Continuous" button and then press cold water's touch lever only once, then water come out continuously. To stop continuous use, press Continuous button or cold water's touch lever once again, and the water will stop.

* Water comes out for 30 seconds with the Continuous function.



Notice

For safety, Continuous function is available to the cold water only.

How to install

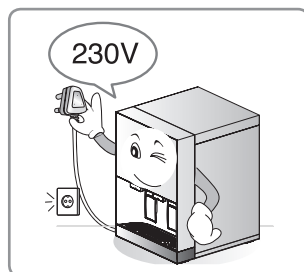
- * There may be some remaining water in filter due to verification test, this doesn't mean that the product is a used one.
- Please do not worry, it is not used.

⚠ CAUTION

For the optimization of performance, consult details with the company's installation technician.

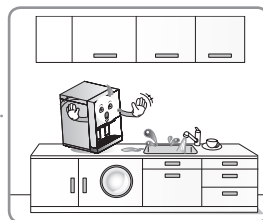
Voltage

Check the voltage before using, this product is for 230V~ 50Hz only.



Installation of water purifier

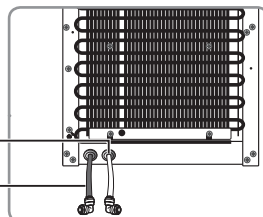
- 1 Please install the water purifier with avoiding places under the product and also avoid humid, direct light, dust, and splashing water.



- 2 Connect Tap water. 1 Tap water-intake. Install 2 Draining hose to dishwasher part or underneath of the sink.

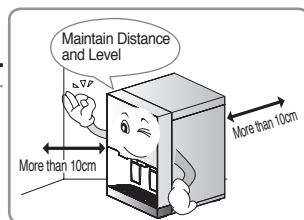
1 Origin-water-intake connection part (White)

2 Draining hose of Water for living part (Blue)

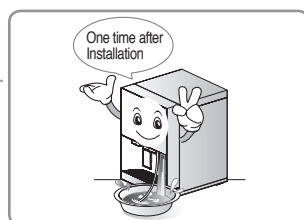


How to install

- 3** Please install on a place at least 10cm away from the walls and with a solid and flat ground.



- 4** After installation, you must throw away the full level water more than once before use.

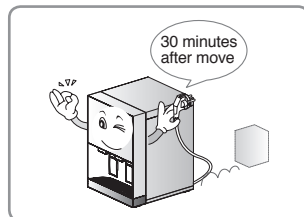


Notice

- It takes around 3 hours at water stored to the full level, but it is different time by water pressure.

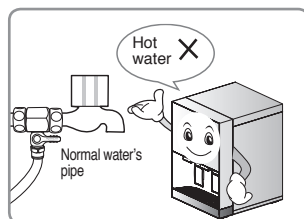
Movement and installation

If newly installed or moved location, connect the power after 30 minutes of install.



Normal water piping

Must connect to the Normal Water Pipe.
(If connect to the hot water's pipe, purifier's filter can be damaged.)



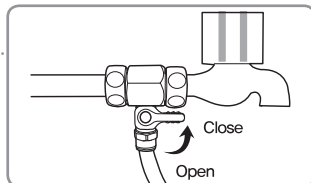
How to clean

CAUTION

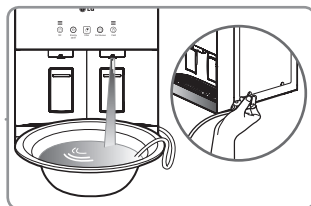
Keep surroundings always clean and wash inside of water tank once in two months.

Method for cleaning the water tank

- 1 Fasten the tap water valve.



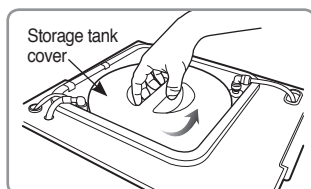
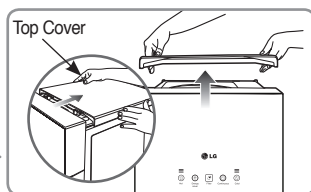
- 2 Drain the tank thoroughly by using drain hose and levers of Hot water/Cold water, and then Pull out the power plug.



Notice

- * Cold water can be drained by using Continuous function or connecting drain hose to Cold water faucet.
- * Hot water can be drained by connecting drain hose to Hot water tank after removing the cover of Hot water that is located at the side of the product

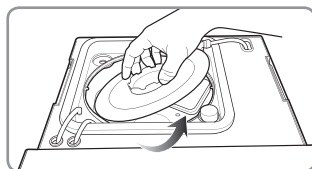
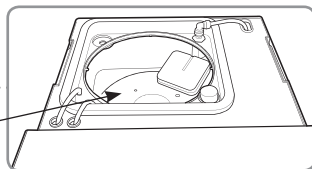
- 3 Turn the cover of the water tank to the left after removing upper cover by unscrewing 2 screws at the back of the upper cover and pulling the cover.



How to clean

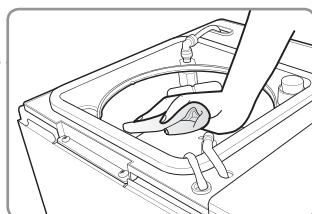
- 4 Separate Hot water/Cold water separation-screen by turning it to the left.**

Separate Hot water/Cold water

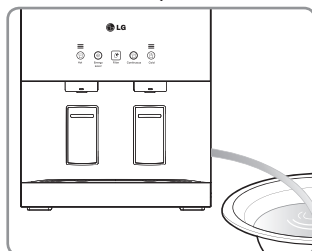
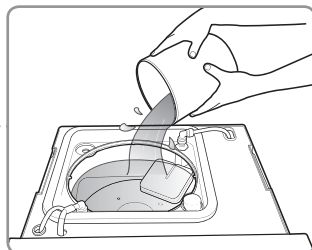


- 5 Wipe the surface of the tank with soft cloth.**

Do not use any chemical or detergent. If chemical or detergent is not washed completely, this may be harm to human body.

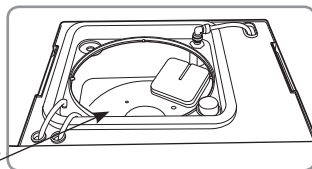


- 6 Rinse the tank with saved-purified water, then drain the water completely by using Hot water/drain hose.**



How to clean

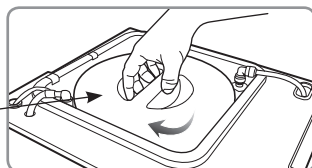
- 7** After installing separation screen of Hot water/Cold water by turning it to the right, then close the cover of the tank by turning it to the right.



Separate Hot water/Cold water

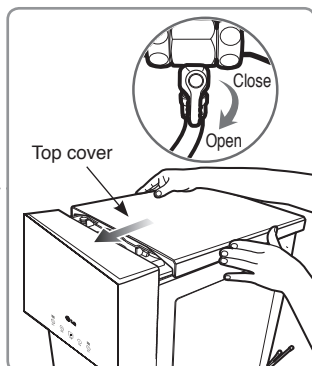


Storage tank cover



- 8** Close the top cover and connect the power cord by tightening 2 screws at backside, then open 'Tap water supply valve' Check if water comes out by pushing Cold water touch lever.

It takes time for the water tank to be filled up, please give about 30 minutes to check if water comes out by pushing touch lever.



Notice

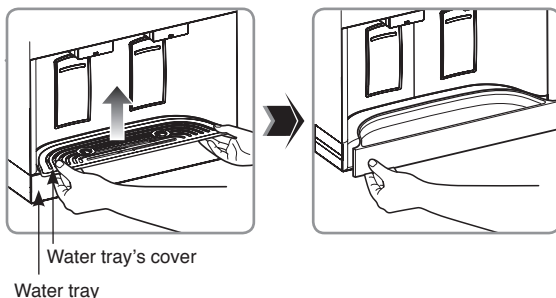
If water has been kept in the tank or hasn't been used for a long time, then drain the water completely.
After that, please drain one more time with newly purified water. Use it after this process.

How to clean

How to clean water tray

1 Removing the water tray

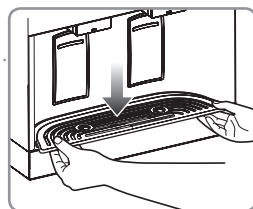
Remove the cover of water tray by pulling upward and remove the water tray by pulling forward, and then clean thoroughly with water.



2 Clean the surface of water tray with soft cloth.

3 Installing the water tray to the product

Put the cover on top of the water tray, attach to the product's front side and then push a little to install.



Notice

Be aware that if there's too much water inside the water tray, it can spill when the tray is removed.

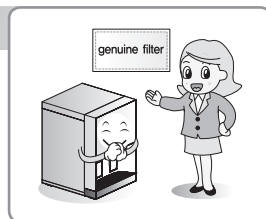
When and how to replace a Filter

When to replace Filter

Filter

Filter is the most important part of a water purifier. If it is not a genuine filter or even it is a genuine filter but used too long, then it can affect the performance of the filter so that it may not purify water properly.

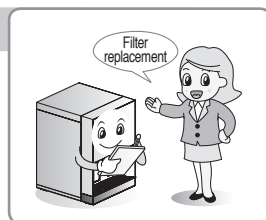
Replace to a genuine filter according to the replacement period.



Filter Replacement Period

If the filter is not replaced regularly, it can degrade the water quality of the purifier. The expected replacement period of the filter can be changed depending on the water quality and usage.

※ Filter replacement period is based on using 10ℓ daily for household



Filter Name	Expected replacement period
Sediment Filter	3 Months
Pre Carbon Filter	6 Months
Membrane Filter (R/O)	24 Months
Post Carbon Filter	12 Months

What is a Valid Filter Capacity

The valid Filter Capacity written on the product specification is to determine performance of purifying system and means Filter Capacity calculated by eliminating rate of chloroform, etc.

About Filter Replacement Period

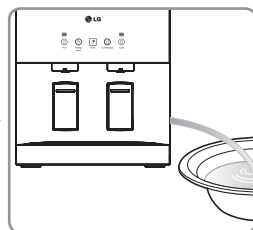
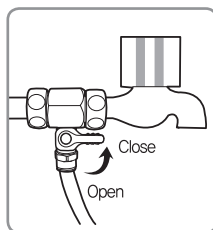
The filter replacement period listed above is not indicating ensured period of the filter's quality, but it is the expected period of the filter to demonstrate its performance.

(Based on the tap water supply)

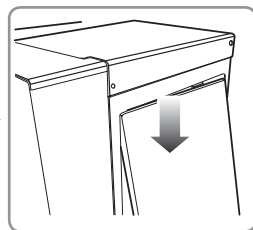
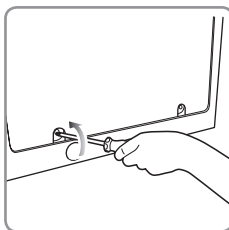
When and how to replace a Filter

How to replace Filter

- 1 Fasten the tap water valve, and then completely drain the water in the tank.



- 2 Unscrew 2 screws at the right side of the product, and then detach filter cover.



CAUTION

- **Filter must be replaced after being washed.**
 - Pre-carbon, membrane, post-carbon filter needs to be washed with sediment-filter tap water for 10 minutes. Then assemble.
- **In case that replacement is done without washing filter**
 - Black-colored water may come out due to activated-carbon powder or initial activated-carbon.
 - Since it's impossible to check if filter is blocked, this may cause a breakdown.

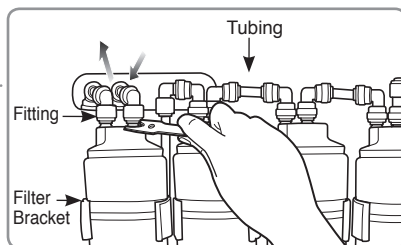
Notice

- Activated-Carbon in the filter can flow in the tank.
 - This minute powder of activated-carbon which is to improve the taste of water comes out from Post-carbon filter, and it's not harm to human body.
- Drain water and wipe with dried cloth.

When and how to replace a Filter

3 Wash the filter that needs to be replaced, and then change the filter.

Detach fittings that are connected to filter by using adequate tools. Separate the old filters by pulling from bracket.



⚠ CAUTION



After replacing the SVC filter, be sure to perform the assembly as shown in the photograph.

After filter replacement, check fitting and tubing to see if there is water leakage, initial purified water needs to be drained at least one time.

- **Filter needs to be replaced after being washed.**

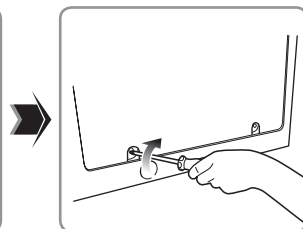
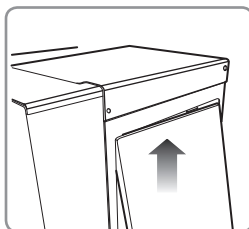
- Sediment, Pre-carbon, membrane, post-carbon filter needs to be washed with sediment-filtered tap Water for 10 minutes. Then assemble.

- **In case that replacement is done without washing filter**

- Black-colored water may come out due to activated-carbon powder or initial activated-carbon.
- Since it's impossible to check if filter is blocked, this may cause a breakdown.

- **Consult with LG Healthcare manager with details to maximize the performance of the product.**

4 Close the side Cover with adjusting to the furrow of the upper cover. Push the side cover up toward the upper cover then close it by tightening 2 screws with a screwdriver.



Notice

- To drink clean water, to change filter is very important. Old filters cause the declination of efficiency, so don't miss the filter changing time.
- Filter replacement time varies depending on each filter's characteristics. (Refer to the Filter Replacement Period in Page. 25)

Daily Check

To use the purifier safely, it is recommended to check its status often.

Check the following items often for the purifier to maintain the best condition all the time.

Power Section

- Does the display turn on and off when the power cord is moved while the power is connected?
- Is any part of the power cord hotter than usual?
- Is any part of the power cord changed in shape and color or damaged?



Notice

If any of these problems happens, immediately unplug the power cord, stop using, and call service center.

Display

- Isn't water leaking or accumulating in the vicinity of the product?
- Isn't there any deformation of the product's shape or any abnormal odor?
Contact LG Electronics Healthcare manager about the filter replacement.

 LG Service Person

Surroundings

- Does water leak out or make pool around the purifier?
- Does the product change in shape or smell strangely?



Notice

If any of these problems happens, immediately unplug the power cord, stop using, and call service center.

Check before reporting the failure

The water purifier may not operate as desired if used incorrectly or there is a minor cause, even though the product has no fault. In these cases, check the following issues to solve simple problems without the help from the service center.

If the problem doesn't solve after checking the following issues, call the service center.

Symptom	Check-up	Solution
The taste of water is strange.	• Is the water tank cleaned?	Please clean the water tank.
	• Is the water-purifier used for too long time?	Drain the stored water and then clean the tank.
	• Isn't it the time for changing filter?	Ask filter replacement to Service center.
The amount of filtered water reduced suddenly.	• Isn't it the time for changing filter?	Ask filter replacement to Service center.
	• Is the Tap water valve fastened?	Unfasten Tap water supply valve.
Hot water/Cold water is not coming out.	• Is Hot water/Cold water button turned off?	Refer to how to use Hot water/Cold water on page 17.
	• Is Cold water drained too much?	If cold water drained too much, then Hot water may not come out. Wait until water fills.
	• Has it passed 24 hours since Tap water and power was supplied?	Use after 24 hour from the supply of Origin-water and power.
	• If using all cold and hot water, and then not coming cold or hot water?	Waiting water stored to the full level, it takes around 3 hours, but it is different time by water pressure.
Water is not coming out.	• Is the filter changing time missed?	Ask filter replacement to Service center.
	• Tap water supply is well?	Check the Tap water supply valve.
	• Is power plug connected?	Check if the power cord is plugged in 230V~50Hz.
Everything is stopped suddenly, when it's under using.	• Is the product is overflowed or is there any leakage?	Ask the after-sales service.
	• Is Power cord plugged in?	Check if the power cord is plugged in 230V~50Hz.

Product Standard

The name of product		Total Water Solution (LG Water Purifier)
Item name		Electronic Hot water/Cold water machine
Model name		WQD74RJ5P
Purification method		Reverse osmotic method.
Power		230 V~ 50 Hz
Power consumption		570 W - Cold water : 100W
		- Hot water : 470W
Extraction structure		Electronic extraction structure
Function of Control part		Hot water/Cold water temperature Indicator, Energy saver, Hot water function, Cold water function, Continuous function, Filter cleanness indicator.
Main function		Hot water function, Cold water function, dual safety cutoff, Overheating prevention, Energy saver function.
Volume of Tank	Purified water	3.0 ℓ
	Cold water	2.1 ℓ
	Hot water	1.8 ℓ
	Total	6.9 ℓ
Filter material	Sediment filter	PE Module
	Pre-carbon filter	Activated Carbon
	Membrane filter (R/O)	Polysulfones + Polyamide
	Post-carbon filter	Carbon
Size		360(W) × 435(D) × 507(H)
Weight		24 Kg
Effective purifying capacity		8000 ℓ
Installation water pressure		(35 - 860) kPa
Temperature of environment		(5 - 35)°C



Notice

Purified water capacity may be slightly changed in different water pressure and temperature.

Tank capacity is decided by the size of tank. It may be different from extracted capacity. Standards may be changed without an advanced notice for the product's performance improvement.

Name & address of importer

LG Electronics India Pvt. Ltd.
 Regd. Office: A-27, Mohan Cooperative Industrial Estate,
 Mathura Road
 New Delhi-110044, INDIA
www.lg.com

WARRANTY CARD

LG ELECTRONICS HEALTHCARE WATER PURIFIER

This warranty card is valid only for product
sold by LG Electronics in Indian Market

www.lg.com/in

PURCHASER INFORMATION

PURCHASER'S NAME

ADDRESS

CITY STATE

PINCODE

MODEL NO.

SERIAL NO.

DATE OF PURCHASE

INVOICE NO.

DEALER STAMP



DEALER INFORMATION

DEALER'S NAME

ADDRESS

CITY STATE

PINCODE

THIS WARRANTY IS NOT TRANSFERABLE AND
APPLIES TO ORIGINAL PURCHASER ONLY.

COMPLETE THIS RECORD AND KEEP IT
TOGETHER WITH YOUR
PURCHASE DOCKET IN A SAFE PLACE YOU
WILL HAVE TO PRODUCE.
SHOULD YOU REQUIRE SERVICE UNDER THE
TERMS OF THIS WARRANTY,
PLEASE CONTACT US.

LG ELECTRONICS INDIA PVT LTD UNDERTAKES BY THIS WARRANTY

THE REQUIREMENT OF WARRANTY

Should your LG product fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, company will at its auction repair or replace the product upon receipt of proof of original retail purchase.

This warranty is valid only to the original retail purchaser of the product and applies only to a product sold in India by company authorized dealer.

WARRANTY PERIOD

The LG Water purifier comes with 1 year warranty, from the date of purchase that comprises of a 1 year warranty on all parts (except light bulb, consumables, and loose plastic parts, from the date of purchase of the product, provided always that the warranty card bears the rubber stamp, date and signature of our Authorized Dealer.

* Note : If the original date of purchase cannot be verified from the proof of purchase, the warranty will begin after 3 months of manufacturing month which shall be verified from the serial no./bar code label on the product.

WHAT THIS WARRANTY COVERS

LG Electronics India Pvt. Ltd. (LGEIL/the Company) offers you a limited warranty, for the products sold within the territories of India, that the product will be free from defects in material and workmanship, according to the following terms and conditions.

1. Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are as overleaf.
2. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model equivalent as deemed by LGEIL.
3. In event of repair LGEIL shall endeavor to use new parts however in any case fresh parts are not available then LGEIL will have every right to use refurbished parts. The warranty on replacement model / Refurbished part shall remain in force only for the unexpired period of the warranty based on original purchase.
4. The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
5. The company offers 1 free replacement of Pre filter, Pre carbon filter and Sediment filter only on request of the purchaser (call at 1800-180-9999).
6. If any colored internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.

7. This warranty will automatically terminate on the expiry of the warranty period as specified above, even if LG product may not be in use for any time during the warranty period for any reason.
8. In case of any unpredicted situation and spares not being available, LG's prevailing depreciation policy (subject to the sole discretion of LGEIL & could be change without prior notice) will be applied on the product as a solution.
9. Only courts in state of Delhi and places where LGEIL has its branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

WHAT THIS WARRANTY DOES NOT COVER

1. Visiting charges of the service engineer for units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputizing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the authorized service centre, the same shall be at its own risks & consequences.
2. Reinstallation or un-installation of product based on customer demand. Packing material if used will also be on chargeable basis.
3. Transportation cost in case customer is shifting the product to another location.
4. Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the products owner's manual.
5. Replacement of membrane and Post Carbon Filter is not covered by this warranty.
6. Damage to the product caused by accidents, pests and vermin, lightning, wind fire, floods, or acts of God.
7. Damage resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LGEIL.
8. Damage or failure caused by unauthorized modification or alteration or if it is used for other than the intended purpose or any water leakage where the unit was not properly installed.
9. Damage or Failure caused by incorrect electrical current, voltage or inadequate electrical services, commercial or industrial use, or use of spurious/fake accessories or components, or cleaning products that are not approved by LGEIL.
10. Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defect in materials or workmanship and is reported within fifteen (15) days of delivery (Call 1800-180-9999)
11. Damage or missing items to any display, open box, discounted or refurbished product.
12. Free accessories provided external to the product.
13. Damage to the product if customer gets the product repaired from unauthorized dealer/person.
14. On removal, tampering or alteration of any serial number/identification labels on the machine or any of its components.
15. On removal, tampering or alteration of any serial number/identification labels on the machine or any of its components.

LG Electronics India Pvt. Ltd.
Regd. Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road
New Delhi-110044, INDIA
www.lg.com
Ph No: 0120 2560940



BRANCH ADDRESS & TELEPHONE NUMBER

Sno	Branch	Address
1	Agra	LGEIL, 1/2 Kendriya Hindi Sansthan, Khandeeri Crossing, Agra, Tel:0562-2530913, 2530913
2	Ahmedabad	LGEIL, 233-234, Platinum Plaza, Judges Bunglow Road, Bodakdev Road, Ahmedabad - 54, Tel:079-40040012-17
3	Aurangabad	LGEIL, 302 CIDCO No 3, Opp Hotel Ramgiri, Jalna Road, Aurangabad - 431003, Tel:0240- 2474055, 3295438
4	Bangalore	LGEIL, No. 914, 2nd Floor, Shri Venkateshwara Complex, Opp. IBP Petrol Bunk, 80ft Road, 6th Block, Koramangala - Bangalore - 560095, Tel:080-25507201-202
5	Bhopal	Plot no. 10 , 2nd Floor , Alankar Complex , N.P Nagar, Zone - II, Bhopal - 462011, Tel:0755-4260717, 4062977
6	Bhubaneshwar	LGEIL, Plot No.02, 1st Flr., Bapuji Nagar, Bhubaneshwar- 751009, Tel:0674-2531430, 2534280, 2597380, 2597280
7	Calcutta	LGEIL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Calcutta-700071, Tel:033-64610542, 64610543
8	Chandigarh	LGEIL, SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh.-160022, Tel:0172-5087389-90
9	Chennai	LGEIL, AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai-600040, Tel:044-65510501-04
10	Cochin	LGEIL, 40/1270, Vasudeva Buildings, T.D.Road, Ernakulam Cochin-682011, Tel:0484- 4027444, 4027555, 2369743
11	Coimbatore	LGEIL, 250 A, Sanganur Main Road, Kannappa Nagar, Coimbatore-641027, Tel:0422-2332197, 2332195, 2332506
12	Dehradun	LGEIL, M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun, Tel:0135-2644213-283
13	Delhi	LGEIL, A-27, Mohan Co-operative, Industrial Estate, New Delhi, 110044, Tel:011-26991412
14	Durgapur	LGEIL, The City Residency Hotel Building, 3rd Floor, Sahid Khudiram Sarani, City Centre, Durgapur-16, Wet Bengal.713216, Tel:343-2542632
15	Ghaziabad	LGEIL, J-10, RDC Rajnagar Ghaziabad - 201001, Tel:0120-9811354152/ 64 /65
16	Goa	LGEIL.S3, NOVA CIDADE COMPLEX, NH17, ALTO PORVORIM, BARDEZ, GOA 403521, Tel:832-3294759
17	Gurgaon	LGEIL.3rd Floor, Ninex City Mart, Main Sohna Road, Sec-49, Gurgaon, Haryana, Tel:0124-4047461- 62 - 63/4272867
18	Guwahati	LGEIL, Shanti Neer Bhawan, C K Aggarwal Path, Chenikuti, Guwahati-781003, Tel:0361-2666958, 2663895, 2664993
19	Hubli	LGEIL, 1st Floor, Above Bellad & Co., Near Bannigida Bus stop, Gokul Road, Hubli-580030, Tel:0836-4250251, 2337251/52
20	Hyderabad	LGEIL, 1st Floor, Survey No.54, Pulla Reddy Building, Vikaramपुरi Main Road Kharkhana, Secunderabad -500009, Tel:040-27811732/3/4
21	Indore	LGEIL, 3rd Floor, 304 Bansi Trade Centre, 581/5 M.G.Road, Indore-452003, Tel:0731-4264050, 4264051
22	Jabalpur	LGEIL. 1st Floor, ABN Tower, 9 Wright Town, Gate No-3, Madan Mahal, Station Road, Jabalpur-482002, Tel:761-4047426
23	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur-302015, Tel:0141-5111118
24	Jalandhar	LGEIL, 4th Floor, Big C Mall, Lajpat Nagar, Jalandhar - 144001 Punjab, Tel:0181-4631411
25	Jammu	LGEIL, Plot No.-52, Yard No. 6, Transport Nagar, Narwal, Jammu-180006, Tel:0191-2477419/2474384
26	Jodhpur	LGEIL, 22(1-A)/21(2-B)/2, RIICO Heavy Industrial area, Jodhpur - 342003, Tel:291-2742392
27	Karnal	LGEIL, Super Tyre Building , Near New Anaj Mandi , Opp. New world Restaurnt , G . T Road , Karnal , Haryana - 132001, Tel:0184-2220567

Sno	Branch	Address
28	Kolhapur	LGEIL,1st Floor,2nd Wing,Jupiter Commercial Complex Office No. 2&3, C.S No.38/B, E ward, Tarabai Park, Kolhapur- 416003, Tel:231-2521426
29	Kozhikode	LGEIL,1/3663G,4th floor Methew Brothers Arcade,Chakkorathukulam Kannur Road,Kozhikode-673005, Kerala., Tel:495-2366755
30	Lucknow	LGEIL,B- 537,Hari Kunj, Keshav Nagar, Sitapur Road Lukhnow -226020,Tel:0522-2756835-36 / 2757538-39 / 2759121
31	Ludhiana	LGEIL, Village Jhande,Near Badowal Railway Station,Opp ferozpur Road Ludhiana., Tel:0161-2804413 - 19
32	Madurai	LGEIL,No.429, Anna Nagar, 8th East Cross,(Near Vailankanni Church) Madurai - 625020, Tel:0452-2464016/2463007
33	Mangalore	LGEIL.D.No.19-5-299, "Satish", Near Mayura Apartment Old Kent Road, Paneshwar, Mangalore-575001, Tel:824-3259582
34	Mumbai	LGEIL, Trade Star, 4th Floor, A Wing, J.B Nagar,Andheri Kurla Road,Andheri (E) Mumbai-400059, Tel:022-28352882
35	Nagpur	LGEIL, 5a,Road No.13,Behind Msrtc Workshop, MIDC Hinga, Nagpur-440016, Tel:07104-235120, 235122
36	Patna	LGEIL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bageecha, Near Samrat Hotel, Patna- 800001., Tel:0612-3298714, 3299156
37	Pune	LGEIL, 105/106, Premium Point,GM Road, Opp Modern High School, Illrd Floor,Shivaji Marg.Pune -411005, Tel:020-66030100, 732/733/734/735
38	Raipur	LGEIL,Office No. 613, 614 , 615 , 616, Sixth floor of magneto , The Mall , Labhandi , Raipur(C.G) 492006, Tel:0771-4251700, 4251755
39	Rajkot	LGEIL, Sanskruti Apartment, Opp. Dr. Ambedkar Bhawan , Near Atithi Chowk , Akshar Road , Rajkot - 360004, Tel:281-2481499, 2467692, 2472837
40	Ranchi	LGEILI, 402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi,Tel:0651- 3294026, 2332242
41	Siliguri	LGEIL, Kelsons Complex, 3rd Floor, Beside City Garden, 157 Sevoke Road, Siligudi-734001,Tel:03842-231013
42	Surat	LGEIL1001-1004, Ascon Plaza, Ilnd Fir, Anand Mahal Road, Behind Bhulka Bhavan School,Adajan,Surat-395009, Tel:0261-2730982
43	Thane	LGEIL, Gall Shop No - 206,207, 2nd Floor , Sai Plaza , Above Vijay Sales Opp. Cine Wonder Mall, Ghodbunder Road, Thane(West)-400607, Tel:22-25891651, 25893617, 25891429
44	Tirupati	LGEIL, 13-6-600/44/166, Mpr Complex,Opp. Partha Dental Hospital, Peddakapu Layout, Tirupathi., Tel:0877-2282306 /08
45	Varanasi	LGEIL, Pama Complex, DLW, Lahartara Road, Shivdaspur, Manduadih, Varanasi UP-221002, Tel:542-2373437/36/32,
46	Vijaywada	LGEIL, Door No 32-2/1-7, Ratnam amba Street, Prajasakti Nagar, Moghalraipuram, Vijaywada - 520010, Andhra Pradesh, Tel:0866-2497283
47	Warangal	LGEIL,HOUSE NO. 1- 8-598/1 FIRST FLOOR, BESIDE HDFC BANK NAKKALGUTTA, HANAMAKONDA-(WARANGAL) - 506001, Tel:870-2551453



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