

ENGLISH



USER GUIDE GT350i

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GT350i



CE 0168 !

P/NO : MMBB0379244(1.0) G

[www.lg.com](http://www.lg.com)

Bluetooth QD ID B016447



Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

This handset is not recommended for blind disability person due to touch screen keypad.



## GT350i User Guide

Congratulations on your purchase of the advanced and compact GT350i phone by LG, designed to operate with the latest digital mobile communication technology.

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# Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

## Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information. This mobile phone model GT350i has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use at the ear is 0.540 W/kg (10 g) and when worn on the body is 0.568 W/kg(10 g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

## Product care and maintenance

### **WARNING**

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required. Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.

# Guidelines for safe and efficient use

- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.

## Efficient phone operation

### Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

### Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

### Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

## **Glass Parts**

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by an authorized service provider.

## **Blasting area**

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

## **Potentially explosive atmospheres**

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle with your mobile phone and accessories.

## **In aircraft**

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the aircraft without permission from the crew.

## **Children**

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

## **Emergency calls**

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

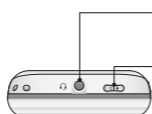
## **Battery information and care**

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.

# Guidelines for safe and efficient use

- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

# Getting to know your phone



Handsfree or Stereo earphone connector

Power/Lock key

- Long press for power on/off.
- Short press to turn on/off the screen.

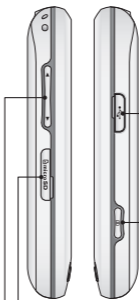


End key

Call key

- Dials a phone number and answers incoming calls.

Multitasking key



Charger, USB cable

Camera key

Micro SD memory card socket

Side keys

- When the screen is at the Home screen:  
Ring tone and key tone volume.
- During a call:  
Earpiece volume.

# Open view



**Change the text input mode**  
(capital/ small)

**SMS**

**Alpha numeric keys**

**Symbol key**

- Enters symbolic character

**Space key**

Use to enter a space when editing.

**Social Network**

**Internet Full Browsing**

**E-mail**

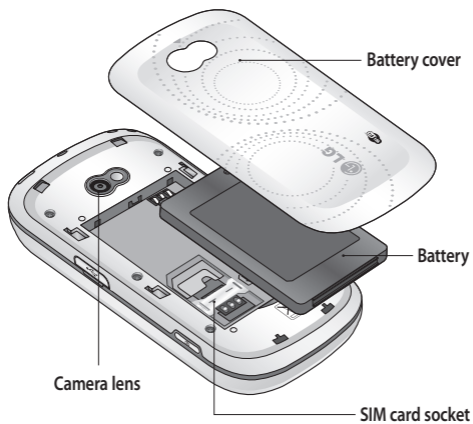
**Instant Messenger**

**Enter key**

**Clear key**

- Clears a character each time it is pressed. Hold the key down to clear all input.

**⚠ WARNING:** Placing a heavy object on the phone or sitting on it while it is in your pocket can damage the phone's LCD and touch screen functionality.



# Installing the SIM and battery

## 1 Remove the battery cover

Slide the battery cover towards the bottom of the phone and away from it.

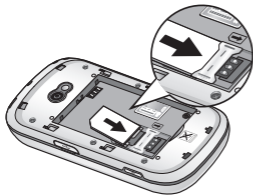


**⚠ WARNING:** Do not use your fingernail to remove the battery.

**⚠ WARNING:** Do not remove the battery when the phone is switched on, as this may damage the phone.

## 2 Install the SIM card

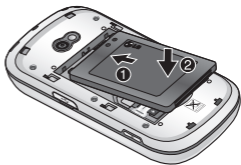
Slide the SIM card into the SIM card holder making sure that the gold contact area on the card is facing downwards. Please make sure the battery is removed from the phone before installing the SIM card. To remove the SIM card, pull it gently outwards.



## 3 Install the battery

Insert the top of the battery into the top edge of the battery compartment first.

Ensure that the battery contacts align with the phone's terminals. Press the bottom of the battery until down it clicks into place.



# Charging your phone

Remove the charger socket cover on the side of your GT350i. Connect the Travel Adapter (Charger) and the included USB cable. Connect the USB cable into the phone and plug it into a power socket. Your GT350i must be charged until the “Battery full” message appears on the screen.

**NOTE:** The battery must be fully charged initially to improve battery lifetime. Disregard the first “Battery full” message and keep the phone on charge overnight.



# Memory card

## Installing a memory card

You can expand the memory space on your phone by using a MicroSD memory card.

**NOTE:** A memory card is an optional accessory.


- 1 Open the memory card slot cover on the left-hand edge of the phone.



- 2 Slide the memory card into the slot until it clicks into place. Make sure the gold contact area is facing downwards.

## Formatting the memory card

Your memory card may already be formatted. If it isn't, you will need to format it before you can start to use it.

- 1 From the Home screen select , then **Phone settings** in **SETTINGS** tab.
- 2 Touch **Memory info** then choose **External memory**.
- 3 Touch **Format** and then confirm your choice.
- 4 Enter the password, if one is set. Your card will then be formatted and ready to use.

**NOTE:** If there is existing content on your memory card, the folder structure may be different after formatting since all files would have been deleted.

# Using your touch screen

## Touch screen tips

- To select an item, touch the centre of the icon.
- Do not press too hard. The touchscreen is sensitive enough to pick up a light, firm touch.
- Use the tip of your finger to touch the option you require. Be careful not to touch any other keys.
- Whenever your GT350i is not in use, it will return to the lock screen.

## Control the touch screen

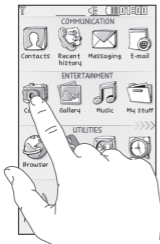
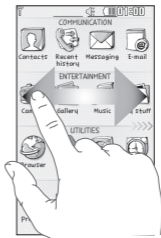
The controls on the GT350i touch screen change dynamically depending on the task you are carrying out.

## Opening Applications

To open any application, simply touch its icon.

## Scrolling

Drag from side to side to scroll. On some screens, such as the Recent History, you can also scroll up or down.




# Your home screen

You can drag and click what you need right away in all home screen types.

## Active



### Widget home screen

When you touch  on the bottom right of the screen, the mobile widget panel appears. When you select widget and dragging it onto the screen, the

widget will appear on the home screen in the spot where it was dropped.

## Active

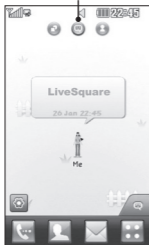


### Speed dial home screen

You can call, send a message or edit the contact directly in this home screen. When you touch , the speed dial list appears, and you can drag your speed dials

onto the screen.

## Active



### Livesquare home screen

On the Livesquare screen, You can easily make a call and send a message to the number allocated to an avatar. To use the call,

messaging or contacts function, select an avatar and choose the **Quick key** icon you want to use.

**TIP!** The User Interface is based on three types of Homescreen. To swap between the home screens just wipe quickly over the display from left to right, or from right to left.

## The quick keys

The quick keys on your home screen provide easy, one-touch access to the functions you use the most.



Touch to bring up the touch dialling pad to make a call.



Touch to open your **Contacts**. To search for the number you want to call, enter the name of the contact at the top of the screen using the touchpad. You can also create new contacts and edit existing ones.



Touch to access the **Messaging** menu. From here you can create a new SMS or MMS, or view your message folder.















Touch to open the full **Top menu** which is divided into four categories.
















# Your home screen

## The status bar

The status bar uses various icons to indicate things like signal strength, new messages and battery life, as well as telling you whether your Bluetooth or GPRS is active.

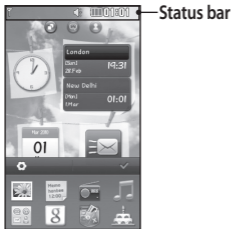
Below is a table which explains the meaning of the icons you're most likely to see in the status bar.

Icon	Description
	Multitasking
	Network signal strength (number of bars will vary)
	EDGE in use
	No network signal
	Remaining battery life
	Battery empty
	New text message
	New voice message
	Message inbox is full
	Message sending failed
	Multimedia message sending failed
	Unread Emails in mail inbox


Icon	Description
	Send failed
	An alarm is set
	Customised Profile in use (The number in the icon will vary)
	Normal profile in use
	Outdoor profile in use
	Silent profile in use
	Headset in use
	Calls are diverted
	Roaming
	Flight mode is on
	Bluetooth is active
	BGM play
	BGM pause
	Memory card is enabled for use
	Wi-Fi is enabled


## Changing your Status from the status bar

Touch the centre of the status bar to open the Status Summary. It shows the current Time, Network, SVC ID, Battery, Handset memory, External Memory, Profile, MP3s and Bluetooth status. Here you can set the Profile type, play/pause MP3s and activate/deactivate Bluetooth.




## Using the Multi-tasking function

Short press the multi-tasking hard key  to open the Multitasking menu. From the Running App. tab you can view all the applications that are running and access them. You can launch and edit your Favourite applications from the Favourite Apps. tab.









When you have an application running in the background (e.g. a game or the FM radio),  will appear in the status bar.

# Menu map









Touch  in the Home screen to open a **Top menu**. From here you can access further menus by scrolling through the icons:

**COMMUNICATION, ENTERTAINMENT, UTILITIES and SETTINGS.**







## COMMUNICATION

-  Contacts
-  Recent history
-  Messaging
-  E-mail
-  Dialling
-  Social network
-  Speed dials
-  Instant Messaging









## ENTERTAINMENT

-  Camera
-  Gallery
-  Music
-  My stuff
-  Games & apps
-  Pocket Apps
-  FM radio
-  Video camera

## UTILITIES



-  Browser
-  Google
-  World clock
-  Alarms
-  Organiser
-  Memo
-  Voice recorder
-  Tools


## SETTINGS

-  Profiles
-  Screen settings
-  Phone settings
-  Call settings
-  Bluetooth
-  Touch settings
-  Connectivity
-  WiFi

# Calls



## Making a call

- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad.
- 3 Touch  to initiate the call.
- 4 To end the call, press the End key.

**TIP!** To enter + for making an international call, press and hold .


**TIP!** Press the power key to lock the touchscreen to prevent calls being made by mistake.

## Making a call from your contacts

- 1 From the home screen touch  to open the **Contacts**.
- 2 Tap the Name field box on the top of the screen and enter the first few letters of the contact you would like to call using the keypad.
- 3 From the filtered list, touch the Call icon next to the contact you want to call. The call will use the default number if there is more than one for that contact.
- 4 You can also touch the contact name and select the number to use if there is more than one for that contact to use. You can also touch  to initiate the call to the default number.

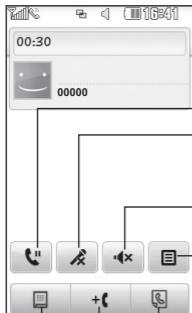
## Answering and rejecting a call

When your phone rings, touch the Send key to answer the call.


To mute the ringing, unlock the phone if it is locked, then tap . This is useful if you forgot to change your profile to Silent for a meeting. Touch **Reject** to reject an incoming call.


# Calls

## In-call options





**Hold** - Touch  to put a call on hold.


**Mute** - Touch  to turn off the microphone so the person you are talking to cannot hear you.

**Speaker** - Touch  to turn the speaker phone off.

**Options** - Touch  to bring up a list of further in-call options.

Touch  to search your contacts during a call.


Touch  to add another person to the call.

Touch  to open a numerical keypad for making a second call. This function also allows you to navigate menus with numbered options when you dial automated telephone services, such as call centres.





**TIP!** To scroll through a list of options or your list of contacts, touch the last item visible and slide your finger up the screen. The list will move up so more items become visible.

## Speed dialing

You can assign a frequently-called contact to a speed dial number.

- 1 Select **Contacts** in the **COMMUNICATION** tab and touch  and select **Speed dials**.
- 2 Your voicemail is already set to speed dial 1. You cannot change this. Touch any other number to assign it a speed dial contact.
- 3 Your **Contacts** will open. Select the contact you want to assign to that number by touching their phone number once. To find a contact, tap the Name field box and enter the first letter of the name of the contact required.

## Making a second call

- 1 During your initial call, touch  and type the number you want to call.
- 2 Touch  to connect the call.
- 3 Both calls will be displayed on the call screen. Your initial call will be locked and the caller put on hold.
- 4 To change between the calls, touch  or press the number of the held call.
- 5 To end one or both calls press  and select **End** followed by **All**, **Held** or **Active**.

**TIP!** Touch any single call log entry to view the date, time and duration of the call.

**NOTE:** You will be charged for each call you make.

# Calls

## Using call divert

- 1 Touch **Call settings** in the **SETTINGS** tab.
- 2 Touch **Call divert**.
- 3 Choose whether to divert all voice calls, when the line is busy, when there is no answer or when you cannot be contacted.
- 4 Enter the number you want to divert to.
- 5 Touch **Request** to activate.

**NOTE:** Charges are incurred for diverting calls. Please contact your network provider for details.

**TIP!** To turn off all call diverts, select **Deactivate all** from the **Call divert** menu.

## Call waiting

Be alerted when you have a call waiting. (Depends on your network provider.)

## Using call barring

- 1 Touch **Call settings** in the **SETTINGS** tab.
- 2 Touch **Call barring**.

- 3 Choose any or all of the six options:
  - All outgoing**
  - Outgoing international**
  - Outgoing international calls except home country**
  - All incoming**
  - Incoming when abroad**
  - Deactivate all**
- 4 Enter the call barring password. Please check with your network operator about this service.

**TIP!** Select **Fixed dial numbers** from the **Call settings** options to turn on and compile a list of numbers which can be called from your phone. You'll need your PIN2 code from your operator. Only numbers included in the fixed dial list can be called from your phone.

## Fixed dial number

Choose a list of numbers that can be called from your phone. You'll need your PUK2 code from your operator. Only numbers included in the fixed dial list can be called from your phone.

## Excuse message

Before you reject an incoming call, you can use “**Excuse messages**” to send a message to explain why you do not receive an incoming call.

## Call costs

View the charges applied to your dialled numbers (this service is network-dependent and some operators cannot support it).

## Call durations

View the duration of all your dialled or received calls or both.

## Data volume

View the amount in kilobytes of all received or sent data or both.

## Changing the common call setting

- 1 Touch **Call settings** in the **SETTINGS** tab.
- 2 Scroll and touch **Common settings**. From here you can adjust the settings for:

**Call reject** - Slide the switch to **ON** to highlight the Reject list. You can touch the text box to choose from all calls, specific contacts or

groups, or those from unregistered numbers (those not in your contacts) or with no caller ID. Touch **Save** to change the setting.

**Send my number** - Choose whether your number will be displayed when you call someone.

**Auto redial** - Slide the switch left for **ON** or right for **OFF**.

**Answer mode** - Choose whether to answer the phone using the send key or any key.

**Minute minder** - Slide the switch left to **ON** to hear a tone every minute during a call.

**BT answer mode** - Select **Hands-free** to be able to answer a call using a Bluetooth headset, or select **Handset** to press a key on the handset to answer a call.


**Save new number** - Select **Yes** to save a new number.

# Contacts

## Searching for a contact

- 1 Touch **Contacts** in the **COMMUNICATION** tab.
- 2 You see a list of contacts. Typing in the first letter of a contact's name in the **Name** field will jump the menu to that alphabetical area of the list.

**TIP!** The alphabetical keypad is displayed once you tap the **Name** field.


Or touch  from the home screen.

## Adding a new contact

- 1 Touch **Contacts** in the **COMMUNICATION** tab and touch **Create new contact**.
- 2 Choose whether to save the contact to your **Handset** or **SIM**.
- 3 Enter your first and last name.
- 4 You can enter up to six different numbers per contact. Each entry has a preset type **Mobile**, **Home**, **Office**, **Pager**, **Fax** and **General**.
- 5 Add an email addresses. You can enter up to two different email addresses per contact.

- 6 Assign the contact to one or more groups. You can assign up to six groups per contact. Choose between **No group**, **Family**, **Friends**, **Colleagues**, **School** or **VIP**.
- 7 You can also add a **Ringtone**, **Birthday**, **Anniversary**, **Homepage**, **Home address**, **Company name**, **Job title**, **Company address**, **Memo** and **Livecon**.
- 8 Touch **Save** to save the contact.

## Creating a group

- 1 Touch **Contacts** in the **COMMUNICATION** tab. And touch **Groups**.
- 2 Touch **Create new group** or touch  and select **Create new group**.
- 3 Enter a name for your new group. You can also assign a ringtone to the group.
- 4 Touch **Save**.

**NOTE:** If you delete a group, the contacts which were assigned to that group will not be lost. They will remain in your **Contacts**.

## Changing your contact settings

You can adapt your contact settings so that your **Contacts** suits your own preferences.

- 1 Touch **Contacts** in the **COMMUNICATION** tab and touch , then touch **Settings**.
- 2 From here, you can adjust the following settings:
  - Contact list settings** - Adjust the **Contacts location**, **Name display** and **Quick command key** settings.
  - Send all contacts via Bluetooth**
    - Send all of your contacts to another device using Bluetooth.
  - Backup contacts** - Performs a backup of your contacts on to the external memory. This option requires external memory.
  - Restore contacts** - Restores your contacts from the external memory. This option requires external memory.


**Clear contacts** - Delete all your contacts. Choose between **Handset** or **SIM** and touch **Yes** if you are sure you want to wipe your contacts.


# Messaging


## Messaging

Your GT350i combines SMS and MMS into one intuitive and easy-to-use menu.

## Sending a message

- 1 Touch **Messaging** in the **COMMUNICATION** tab. And touch **New message** to begin composing a new message.
- 2 Touch **Insert** to add an image, video, sound, template and so on.
- 3 Touch **Recipient** at the bottom of the screen to enter the recipients. Then enter the number or touch  to select a contact. You can even add multiple contacts.
- 4 Touch **Send when ready**.


 **WARNING:** If an image, video or sound is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.


**Using Schedule SMS** (main menu->organiser -> calender ->  -> Message) You can send an SMS to the pre-defined number or contact on schedule time. This function helps you to notify the appointment to your friends without forgetting.


## Entering text

There are two ways to enter text:

### Touch keypad and Qwerty.

Touch to turn on  mode. This mode is only used when you have Keypad as the input method.

Touch  to choose the writing language.

Touch  to change between numbers, symbols and text input.

Use **Shift** key to change between capital or lowercase input.


## T9 mode

The T9 mode uses a built-in dictionary to recognise the words you're writing based on the sequence of keys you've touched. It predicts the word you are inputting and suggests alternatives.

## Setting up your email


Touch **E-mail** in the COMMUNICATION tab.

If the email account is not set up, start the email set up wizard and finish it.

You can check and edit settings by selecting . You can also check the additional settings that were filled in automatically when you created the account.

## Retrieving your emails


You can automatically or manually check your account for new emails. To check manually:

- 1 Touch **E-mail** in the COMMUNICATION tab.
- 2 Touch the account you want to use.
- 3 Touch **Inbox**.
- 4 Touch  and select **Retrieve** or **Synchronisation**.

## Sending an email using your new account

- 1 Touch **New e-mail** and a new email will open.
- 2 Complete the message.
- 3 Touch **Send** and your email will be sent.

## Changing your email settings

- 1 Touch **E-mail** in the COMMUNICATION tab.
- 2 Touch  and select **E-mail** settings and then you can adapt the following settings:

**E-mail accounts** - Set up the Email account.

**Preferred e-mail** - Select the email account you want to use.

**Allow reply e-mail** - Choose to allow the sending of read confirmation messages.

**Request reply e-mail** - Choose whether to request read confirmation messages.

**Retrieve interval** - Choose how often your GT350i checks for new email messages.

**Retrieve amount** - Choose the number of emails to be retrieved at any one time.

**Include message in Fwd. & Reply** - Choose to include the original message in your reply.

**Include attachment** - Choose to include the original attachment in any reply.

# Messaging

**Auto retrieval in roaming** - Choose whether to retrieve your messages automatically when abroad (roaming).

**New e-mail notification** - Choose whether to be alerted to new emails.

**Signature** - Choose the signature for E-mail and MMS you want to set. You can register one or more of signatures.

**Priority** - Choose the priority level of your email messages.

**Mail sending size** - Set the maximum size of sending mail.

**E-mail counter** - Input the date you want. You can check emails you sent during that period.

## Message folders

There are five folders in Messaging menu.

**Inbox** - All the messages you receive are placed into your inbox.

**Drafts** - If you do not finish writing a message, you can save what you have done in this folder.

**Outbox** - This is a temporary storage folder while messages are being sent.

**Sent items** - All the messages you have sent are placed in this folder.

**My folders** - Create folders to store your messages.

## Changing your text message settings

Touch **Messaging** in the **COMMUNICATION** tab and touch **Settings**. Select **Text message**. You can make changes to:

**Text message centre** - Enter the details of your message centre.

**Delivery report** - Slide the switch left to receive confirmation that your messages have been delivered.

**Validity period** - Choose how long your messages are stored at the message centre.

**Message types** - Convert your text into **Text, Voice, Fax, X.400** or **E-mail**.

**Character encoding** - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

**Send long text as** - Choose to send long messages as **Multiple SMS** or **MMS**.

## Changing your multimedia message settings

Touch **Messaging** in the **COMMUNICATION** tab. Scroll and choose **Settings** and **Multimedia message**. You can make changes to:

**Retrieval mode** - Choose between **Home network** or **Roaming network**. If you then choose **Manual** you will receive only notifications of MMS and you can then decide whether to download them in full.

**Delivery report** - Choose to request and/or allow a delivery report.

**Read reply** - Choose to request and/or allow a reply.

**Priority** - Choose the priority level of your MMS.

**Validity period** - Choose how long your message is stored at the message centre.

**Slide duration** - Choose how long your slides appear on the screen.

**Creation mode** - Choose your message mode.

**Delivery time** - Choose how long to wait before a message is delivered.

**Multi msg centre** - Choose one from the list or add a new message centre.

## Changing your other settings

Touch **Messaging** in the **COMMUNICATION** tab. And touch **Settings**.

**Service message** - Choose to receive or block service messages. You can also set your message security by creating trusted and untrusted lists of senders in **Service security** option.

**Message counter** - Choose to set period for counting messages.

**Info. service** - Choose whether to turn Cell broadcast on/off and select your channels and languages.

# Social Network Services (SNS)

## Social network services (SNS)

Your GT350i has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friends' SN updates.

Touch **Social network** menu and select the site as below: Facebook, Picasa, Flickr, Myspace, Orkut and Twitter.

**TIP!** Facebook is a native application preloaded onto your phone, and easy to access. Twitter is a native application preloaded onto your phone. Other applications access to the WAP(Wireless Application Protocol) services.

**NOTE:** SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

## Facebook

**Home:** Log in and you will see your friend's updated status. Input your comment about new status or check others. Touch Options to choose

Refresh, News Feed filter(Status updates, Photo), Delete or Settings. You can also write comments by selecting + icon.

**Profile:** You can select the Wall > Status updates and write the current status. See your info detail and upload the photo by touching Album > Upload Photo. Choose from Go to images or Take a picture, and then input some caption with images.

**Friends:** You can find many friends in SNS and view their status. Search your friends in facebook by selecting Search tap.

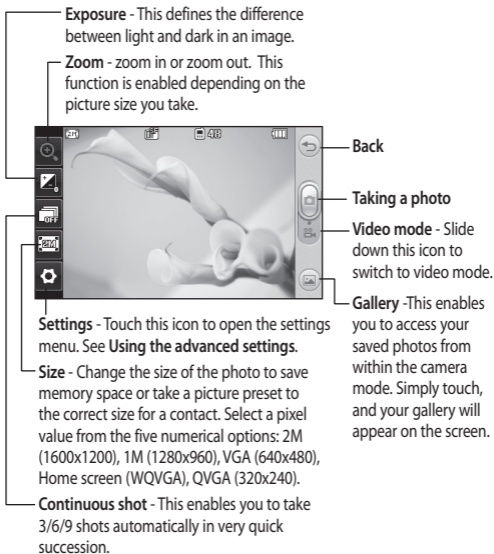
**Message:** It will show all your SN messages. You can see the Inbox/Sent folder, and write a SN message.

**TIP!** Using Facebook Feed Widget  
You can add the facebook feed widget to your home screen. Drag the facebook feed widget from widget tray and touch **OK**. If the facebook widget registered on home screen, it will show latest 3 feeds from your SN site. You can also access the facebook application directly by touching up the feed widget.

There are SNS on/off, SNS account login & Delete(logout) in SNS setting. And SNS can be on/off automatically by setting a certain period of time in Auto connection menu.




# Camera

## Getting to know the viewfinder



**TIP!** You can bring up the options by tapping the screen. They automatically turn off after a few seconds.



## Taking a quick photo

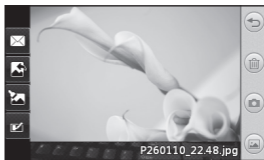
- 1 Long press the  key on the right side of the phone.
- 2 When the camera has focused on your subject, touch the  on the right-center of the screen to take a photo. You can also press the  key on the side of the phone firmly.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.

## After taking a photo


Your captured photo will appear on the screen. The name of the image runs along the bottom of the screen.

-  Touch to send the photo as a message, email or via Bluetooth.
-  Touch to set a Home screen, Contacts image, Startup image or Shutdown image.
-  Touch to edit the photo.
-  Touch to edit the name of the captured picture.
-  Touch to delete the photo you have just taken and confirm by touching **Yes**. The “Deleted” message appears.
-  Touch to open your gallery.



# Camera

## Using the advanced settings

From the viewfinder, touch  to open all the advanced settings options.

**Color Effect** - Choose a color tone to apply to the photo you're taking. There are four color tone options: **Off**, **Black & White**, **Negative** or **Sepia**.

**White balance** - Choose from **Auto**, **Incandescent**, **Sunny**, **Fluorescent** or **Cloudy**.

**Night mode** - Useful to use in dark places.

**Self-timer** - The self-timer allows you to set a delay before the camera takes the picture, after the capture button is pressed. Choose from **3 seconds**, **5 seconds** or **10 seconds**. Great for the group photo you want to be part of.

**Quality** - Choose between **Super fine**, **Fine** and **Normal**. The finer the quality the sharper a photo will be, but the file size will increase. This means you'll be able to store fewer photos in your memory.

**View mode** - Choose between Full screen or Full image. In Full screen, the image may be cropped to fit the screen.

**Select storage** - Choose whether to save your photos to the Handset memory or to the External memory.

**Show captured image** - Choose to view the picture with options after taking a photo.

**Hide icons** - Choose the camera settings icons to be hidden manually or automatically.

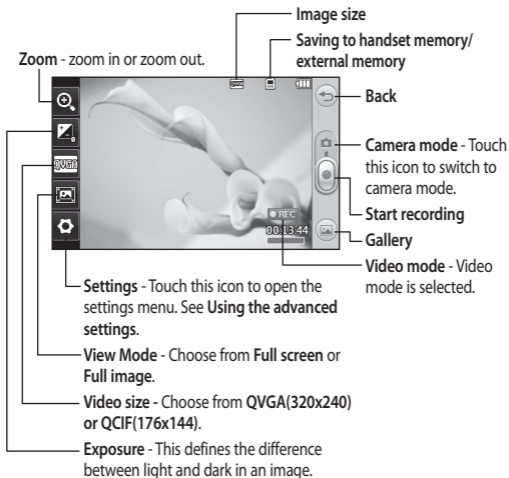
**Shutter sound** - Select one of the three shutter sounds.

**Grid screen** - Choose from **Off**, **Simple cross** or **Trisection**.

**Reset settings** - Reset all the camera settings.

# Video camera

## Getting to know the viewfinder









**TIP!** You can close all shortcut options for a clearer viewfinder screen. Simply touch the centre of the viewfinder once. To recall the options, touch the screen again.

# Video camera

## Making a quick video








- 1 Long press the camera key on the right side of the phone for a few seconds.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.

- 2 Holding the phone horizontally, point the lens towards the subject of the video.
- 3 Press the camera key  on the phone once to start recording. Or touch the red dot .
- 4 **Rec** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.
- 5 To pause the video, touch  and resume by selecting .
- 6 Touch  on screen or press the  a second time to stop recording.

## After making a video

A still image representing your captured video will appear on the screen. The name of the video runs along the bottom of the screen together with seven icons down the left and right sides .

-  Touch to play the video.
-  Touch to send the video as a **Message** or **Email** or by **Bluetooth** or **YouTube**. Please check with your service provider to confirm which profile to use when uploading content to Youtube. (Charges may apply).
-  Touch to edit the video.
-  Touch to edit the name of the selected picture.
-  Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.
-  Touch to shoot another video straight away.
-  Touch to view a gallery of saved videos and images.



## Using the advanced settings

From the viewfinder, touch **Settings** to open all the advanced settings options.

**Color Effect** - Choose a color tone to use on your new video. **Off, Black & White, Negative, Sepia.**

**White balance** - The white balance ensures that any white in your videos is realistic. In order for your camera to correctly adjust the white balance, you may need to determine the light conditions. Choose from **Auto, Incandescent, Sunny, Fluorescent** or **Cloudy.**

**Quality** - Choose between **Super fine, Fine** and **Normal.** The finer the quality, the sharper a video will be, but the file size will increase. As a result, you will be able to store fewer videos in the phone's memory.

**Duration** - Set a time limit for your video. Choose whether or not to send the video as an MMS.

**TIP!** If you choose MMS duration, choosing a lower image quality will enable you to shoot a longer video.

**Select storage** - Choose whether to save your videos to the Handset memory or to the External memory.


**Voice** - Choose whether or not to record a video with sound.

**Hide icons** - Choose the camera settings icons to be hidden manually or automatically.

**Reset settings** - Reset all the video camera settings.




# Your photos and videos


## Viewing your photos and videos


- 1 Touch **Gallery** in the ENTERTAINMENT tab. Or Touch  on your camera preview screen. You can check your pictures and videos.
- 2 Your gallery will appear on the screen.
- 3 Touch the video or photo to open it fully.
- 4 To play the video touch . To pause playback touch .

**TIP!** Flick left or right to view other photos or videos.

## Capturing an image from a video


- 1 Select the video you would like to capture an image from.
- 2 Touch  to pause the video on the frame you'd like to convert to an image and touch the upper left side of the screen to open the  menu.
- 3 From the options menu select .
- 4 The image will appear on the screen, with its image name.

- 5 Touch  to return to the video.
- 6 The image will be saved in your **My stuff** folder and appear in the gallery.

 **WARNING:** Some functions will not work properly if the multimedia file has not been recorded on the phone.


## Viewing your photos as a slide show


Slideshow mode will show all the photos in your gallery one at a time as a slideshow. Videos cannot be viewed as a slideshow.


- 1 Touch  in the **Gallery**, then scroll and select **Slide show**.
- 2 The slideshow will begin.


There are options within slideshows:

Touch  to go back.



 Touch to pause the slideshow on a particular photo.

 Touch again to resume playback.





 Touch to show random.


 Touch to increase or decrease the speed of the slideshow.


## Setting a photo as wallpaper

- 1 Touch **Gallery** in the ENTERTAINMENT tab.
- 2 Touch the photo you would like to set as wallpaper.
- 3 Touch .
- 4 You can change the size of the picture with .
- 5 When you are happy with the picture touch **Set**.
- 6 Choose from the options what you want to change: **All**, **Widget homescreen**, **Speed dial homescreen**.


## Editing your photos


- 1 Open the photo you'd like to edit and touch  to bring up the options.
- 2 Touch the icons to alter your photo:
  -  Move your finger across the screen to select the area.
  -  Draw something on your photo freehand. Select the line thickness from the four options, then the color you want to use.
  -  Add writing to the picture.


 Decorate your photo with stamps. Choose from the different stamps and colors and touch your photo where you want to place them.


 Erase whatever you draw. You can also select the eraser size.

 Touch to return to the gallery.

 Save the changes you have made to the photos. Select to save the changes over the **Original file**, or as a **New file**. If you select **New file**, enter a file name.

 Undo the last effect or edit you made to the photo.

 Touch to open the Filter options.

 You can adjust the selected photo.



# Multimedia

You can store any multimedia files on your phone's memory so that you have easy access to all your pictures, sounds, videos and games. You can also save your files to a memory card. Using a memory card allows you to free space in your phone's memory. You can find these files in the menu **My stuff** in the ENTERTAINMENT tab.

## Pictures

**Images** contains a list of pictures including default images pre-loaded onto your phone, images downloaded by you and images taken on your phone's camera.

## Sending a photo


- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want.
- 2 Touch **Send** and choose from **Multimedia message**, **Email**, **Bluetooth**.

## Using an image

You can choose images to use as wallpapers and the lock screen or even to identify a caller.


- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want. And touch .
- 2 Touch **Use as** and choose from:
  - Homescreen image** - Set a wallpaper for the home screen.
  - Lock screen image** - Set a wallpaper for the lock screen.
  - Contacts image** - Allocate an image to a particular person in your contacts list so that their picture shows when they call you.
  - Start up image** - Set an image to appear when you switch the phone on.
  - Shut down image** - Set an image to appear when you switch the phone off.

## Printing an image

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want. And touch .
- 2 Touch **Print via Bluetooth**.

## Moving or copying an image


You can move or copy an image between the phone memory and the memory card. You might want to do this to either free some space in one of the memory banks or to safeguard your images from being lost.

- 1 Touch **My stuff** in the ENTERTAINMENT tab, select **Images** and touch .
- 2 Select **Move** or **Copy**.
- 3 You can mark/unmark the images by tapping it sequentially. Mark the image that you want to move or copy and touch **Move** or **Copy**.

## Sounds

The **Sounds** contains a list of sounds including the downloaded sounds, default sounds and voice recordings. From here you can manage or send sounds or set them as a ringtone.

## Using a sound

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Sounds**.
- 2 Select a sound you want. It will begin to play.
- 3 Touch  and select **Use as**.

- 4 Choose from **Ringtone**, **Message tone**, **Start-up** and **Shut down**.


## Videos

The **Videos** shows a list of downloaded videos and videos you have recorded on your phone.

## Watching a video

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Videos**.
- 2 Select a video to play.

## Sending a video clip

- 1 Select a video.
- 2 Touch  to send the video as a **Message** or **Email** or by Bluetooth or **YouTube**. Please check with your service provider to confirm which profile to use when uploading content to Youtube. (Charges may apply).

## Transferring a file to your phone

Bluetooth is probably the easiest way of transferring a file from your Bluetooth enabled device to your phone. You can also use the LG PC Suite via your sync cable.

# Multimedia

## To transfer using Bluetooth:

- 1 Make sure your phone and Bluetooth enabled device have Bluetooth switched on and are visible to one another.
- 2 Use your Bluetooth enabled device to send the file via Bluetooth.
- 3 When the file is sent you will have to accept it on your phone by touching **Yes**.
- 4 The file should appear in **My folder** as a default (the second tab in **My stuff**). You may overlook the file if the folder is full.

## Others

The **Others** contains a list of the files which are not pictures, sounds, videos, documents, games or applications.

## Music

Your LG GT350i has a built-in music player so you can play all your favourite tracks. To access the music player, touch **Music** in the ENTERTAINMENT tab. From here, you can access a number of folders:

**NOTE:** The copyright of music files can be protected by international treaties and national copyright laws. It may be necessary to obtain permission or a license to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Before downloading or copying the file, please check the national legislation of the applicable country concerning the use of such material.

**Recently played** - Plays the songs you have played recently.

**All tracks** - Contains all the songs you have on your phone except the pre-loaded default music.

**Artists** - Browse through your music collection by artist.

**Albums** - Browse through your music collection by album.

**Genres** - Browse through your music collection by genre.

**Playlists** - Contains all the playlists you have created.

**Shuffle tracks** - Play your tracks in a random order.

## Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or your sync cable.

You can also use LG PC Suite. To transfer using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and can see each other.
- 2 Select the music file on the other device and choose to send it via Bluetooth.
- 3 When the file is ready to be sent you should accept it on your phone by touching **Yes**.
- 4 The file should appear in **Music > All tracks**.

## Playing a song

- 1 Touch **Music** in the ENTERTAINMENT tab.
- 2 Select one of the folders and the song you want to play.
- 3 Touch  to pause the song.
- 4 Touch  to skip to the next song.
- 5 Touch  to go back to the previous song.
- 6 Touch  to return to the **Music** menu. You may touch more than once to return to the menu.

## Creating a playlist

You can create your own playlists by choosing a selection of songs from the **Playlists** folder.

- 1 Touch **Music** in the ENTERTAINMENT tab.
- 2 Touch **Playlists**, then **Add new playlist**, enter the playlist name and touch **Save**.
- 3 The **All tracks** folder will show all the songs in your phone. Touch all of the songs that you would like to include in your playlist; a tick mark will be shown for the selected items.
- 4 Touch **Done**.

# Multimedia

## FM Radio


Your LG GT350i has an FM radio feature so you can tune into your favourite stations to listen on the move.

**NOTE:** You will need to attach your headphones to listen to the radio. Insert them into the headphone socket.

## Searching for stations


You can tune your phone to radio stations by searching for them either manually or automatically. They will then be saved to specific channel numbers, so you don't have to keep re-tuning. You must first attach the headset to the phone as this acts as the aerial/antenna.

### To auto tune:

- 1 Scroll and touch **FM radio** in the ENTERTAINMENT tab, then .
- 2 Touch **Auto scan**. A confirmation message appears. Select **Yes**, then the stations will be automatically found and allocated to a channel in your phone.

**NOTE:** You can also manually tune into a station by using ◀ and ▶ displayed in the centre of the screen. If you press and hold ◀ and ▶, the stations will be automatically found.

## Resetting channels

- 1 Scroll and touch **FM radio** in the ENTERTAINMENT tab, then .
- 2 Choose **Reset channel** to reset the current channel or choose **Reset all channels** to reset all of the channels. Each channel will return to the starting 87.5Mhz frequency.

## Games & Apps

You can install new games and applications on your phone to keep you amused when you have spare time.

You can also access this using the menu Games & Apps in the ENTERTAINMENT tab.

### Playing a game

- 1 Touch Games & Apps in the ENTERTAINMENT tab.
- 2 Select Games, then choose a game to launch.

**Data Wallet** - This application is used to keep personal informations. (Bank Account / Credit Card / Loan / Email ID details)

**Just Cricket** - It is a java application for mobile phone which provides online access for Flash simulation of live matches, Archive Matches etc...

**LG Help Desk** - This application has all India LG Mobile service centre / Call Centre numbers directory.

**Opera Mini 5** - It is a Java application that can be accessed from the Games&Apps menu in your phone. Some of the salient features of this browser are Multiple Windows,

Security, Touch zooming, Book Marks, History, Saved Pages, Speed Dial.

**NOTE:** To browse using Opera Mini 5, Data Connection is required.

**Push e-mail** - With a push email application, the client's mailbox is constantly updated with arriving email without user intervention.

**NOTE:** Make sure that Auto update is on before using Push E-mail.

**RockeTalk** - RockeTalk is a social networking application to enable you to search and make new friends and stay connected with them using free text and picture chat.

**Note:** RockeTalk is free to use. RockeTalk uses a data (internet) connection, and operator data costs will apply. We recommend that you use an unlimited (flat rate) data plan, which you can get from your operator.

**News Hunt:** News Hunt is a unique mobile application designed to enable viewing and reading newspapers in the regional languages on the go.

# Multimedia



BlacMail delivers all your mails right on your LG GT350i without any GPRS or Internet access!

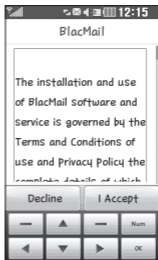
Just follow these quick launch instructions to allow BlacMail to push mails to your mobile phone:

- 1 Click on the Main Menu of your phone's home screen
- 2 Go to ENTERTAINMENT> Games & Apps
- 3 Click on Games & Apps
- 4 Go to Applications
- 5 Select BlacMail from the list of applications

## Welcome to Quick Setup of BlacMail!



Click on 'Next' to proceed with Setup



Click on 'I Accept' to proceed with Setup



Fill in the above fields with your name, Email ID and the Password of your email. Ensure that you Click on 'Save' to send the profile

#### Note:

- Supported: Gmail.com, yahoo.in, ymail.com, hotmail.com, live.com
- Not supported: Yahoo.com, Rediffmail.com (is a paid subscription)
- Passwords are case sensitive

To ensure that your setup is complete, please wait to receive an email 'Welcome' message from BlacMail in the Inbox

## BlacMail Home Screen



- Inbox: To view received emails
- New: To compose emails
- Sent: To view sent emails
- Settings:
  - Profile: Edit email size, etc.
  - Accounts: Add/edit new accounts (up to 2)
  - Whitelist: Filter to get emails from senders you choose
  - Info: Copyright and version information.

# Multimedia

## QUICK TIPS

### Do's

- Ensure that the password you type is the same as your email password. It is case sensitive.
- Ensure that you save any new or changes that you make to your profile.
- In case you do not receive any 'Welcome' message after setup, please open Settings->Accounts and re-enter your email ID and password properly and SAVE.
- To ensure that no one can read your emails on phone when you are not around, please use the BlacMail PIN (Personal Identification Number) feature. To set it up, go to Settings>Profile. Scroll down and enter up to a 5-digit PIN (alpha numeric) of your choice in the BlacMail PIN box. For security BlacMail will ask you for this PIN every time you wish to access BlacMail.

### Don'ts

- Do not alter any of the settings until you have received the welcome message from BlacMail.
- Do not enable Whitelist (in Settings>Whitelist) until you understand how it works.


For any further queries about BlacMail, please visit the website: [www.blacmail.in](http://www.blacmail.in)

Email us at [support@blacmail.in](mailto:support@blacmail.in)  
Happy BlacMailing!

BlacMail™ is a registered trademark of Fifth C Solutions Pvt. Ltd.

# Utilities

## Adding an event to your calendar

- 1 Touch **Organiser** in the UTILITIES tab and select **Calendar**.
- 2 Select the date you would like to add an event to.
- 3 Touch  then **Add event**.
- 4 Touch **Category** then choose from **Appointment**, **Anniversary** or **Birthday**.
- 5 Enter **Subject**.
- 6 Check and enter the date and the time you would like your event to begin. For **Appointment** and **Anniversary** enter the time and date your event finishes in the lower two time and date boxes. Enter the location if it is an **Appointment**.
- 7 Set **Alarm** and **Repeat**.
- 8 Select **Save** and your event will be saved in the calendar. A square cursor will mark the day that any events have been saved to and a bell will ring at the start time of your event, so that you can stay organised.

## Adding an item to task list

- 1 Touch **Organiser** in the UTILITIES tab.
- 2 Select **Tasks** and touch **Add tasks**.
- 3 Set the date for the task, add notes and select a priority level: **High**, **Medium** or **Low**.
- 4 Save your task by selecting **Save**.

## Using date finder

**Date finder** is a handy tool to help you calculate what the date will be after a certain amount of days has passed. For example, 60 days from 10.10.07 will be 09.12.2007.


- 1 Touch **Organiser** in the UTILITIES tab.
- 2 Select **Date finder**.
- 3 Set the required date in the **From** tab.
- 4 Set the number of days in the **After** tab.
- 5 The **Target date** will be shown below.

# Utilities

## Adding a memo

- 1 Touch **Memo** in the UTILITIES tab.
- 2 Touch **Add memo**.
- 3 Type your **memo**, then touch **Save**.
- 4 Your **memo** will then appear on the screen in the **Memo** application.

## Setting your alarm



- 1 Touch **Alarms** in the UTILITIES tab. **Widget alarm** should appear in the list as default and you cannot delete it.
- 2 Touch **Add alarm**.
- 3 Set the time you would like the alarm to sound in the **Time** field box.
- 4 Choose how you would like your alarm to repeat in the **Repeat** box: **Not repeated**, **Daily**, **Mon ~ Fri**, **Mon ~ Sat**, **Sat ~ Sun**, **Except holiday** or **Select day**.  
The icons then indicate the weekday you select.
- 5 Select **Alarm type** to select the type of alarm you want.
- 6 Choose **Alarm bell** and select a sound from the folder. To listen to sounds touch the .

- 7 Add a memo for the alarm in the **Memo** box.
- 8 Finally, you can set the snooze interval to 5, 10, 20, or 30 minutes, 1 hour or off.
- 9 Once you have set your alarm, touch **Save**.

**NOTE:** You can set up to 5 alarms including **Widget alarm**.


**TIP!** Slide the switch **ON/OFF** to the alarm to set it.

## Adding a city to your World clock

- 1 Touch **World clock** in the UTILITIES tab.
- 2 Touch the , followed by **New city**.
- 3 Touch the  and type the name of the city you require in the search field box. To make it easier, Scroll the globe, touch the area you want and choose the city on the map.

## Voice recorder

Use your voice recorder to record voice or other audio files.





Touch **Voice recorder** in the UTILITIES tab and select , then **Settings** to change Settings:

**Duration** - Set the recording duration. Choose from **No limit**, **MMS** or **1 min**.


**Quality** - Select the sound quality. Choose from **Super fine**, **Fine** or **Normal**.

**Memory in use** - Select where to save the audio files. Choose between External memory and Handset memory.

## Recording a sound or voice

- 1 Touch  to begin recording.
- 2 Touch  to pause recording.
- 3 Touch  to end recording.
- 4 Touch  to listen to your recording.


## Using your calculator

- 1 Touch **Tools** in the UTILITIES tab.
- 2 Select **Calculator**.
- 3 Touch the numeric keys using the keypad to input numbers.
- 4 For simple calculations, touch the function you require (+, -, ×, ÷), followed by =.
- 5 For more complex calculations, touch  and choose from **sin**, **cos**, **tan**, **log**, **ln**, **exp**, **sqrt**, **deg** or **rad** etc.


# PC Sync

You can synchronise your PC with your phone to make sure all your important details and dates match. You can also backup your files to put your mind at ease.

## Installing LG PC Suite on your computer

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode** and touch **PC Suite**.
- 3 Connect the handset and PC via USB cable and wait for a while. Installation guide message will be displayed.
- 4 Follow the instructions on the screen to complete the LG PC Suite Installer wizard.
- 5 Once installation is complete, the LG PC Suite icon will appear on your desktop.

## Connecting your phone and PC

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode**.
- 3 Touch **PC Suite**.

- 4 Connect the handset and PC via USB cable and wait for a while. PC Suite runs automatically.

## Backing up and restoring the information on your phone

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the **Back & Restore** at the right-bottom of **PC suit tool**. icon, and select **Backup** or **Restore**.
- 3 Mark the content you would like to backup or restore. Select the location you would like to backup information to, or restore information from. Click to start a backup or began to recover.
- 4 Your information will be backed up or restored.

## Viewing phone files on your PC

- 1 Connect your phone to your PC as outlined previously.
- 2 Click on the icons which you want to manage . You can view all the files in your phone by selecting each category.

**TIP!** Viewing the contents of your phone on your PC helps you to arrange files, organise documents and remove content that you no longer need.

## Synchronising your contacts

- 1 Connect the phone to your PC.
- 2 Click on the **Contacts** icon.
- 3 Click **Sync Contacts** button your PC will now import and display all the contacts saved on your handset.
- 4 Click on **Menu** and select **Export**. You can now select where you want to save your contacts to.

## Synchronising the messages

- 1 Connect the phone to your PC.
- 2 Click on the **Messages** icon.
- 3 All your PC and phone messages will be displayed in folders on the screen.
- 4 Use the toolbar at the top of the screen to edit and rearrange messages.

**WARNING** Do not disconnect your phone during the transfer.

# The web

**Browser** gives you a fast, full color world of games, music, news, sport, entertainment and lots more, straight to your mobile phone. Wherever you are and whatever you like.

## Accessing the web

- 1 Touch the **Browser** in UTILITIES tab.
- 2 To go straight to the browser home page, select **Home**. Alternately, select **Enter address** and type in the URL, followed by **Connect**.

**NOTE:** An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

## Using RSS reader

RSS (Really Simple Syndication) is a family of web feed formats used to publish frequently updated content such as blog entries, news headlines or podcasts. An RSS document, which is called a feed, web feed, or channel, contains either a summary of content from an associated web site or the full text. RSS makes it possible for people to keep up with their favourite web

sites automatically. It is much easier than checking them manually. The user subscribes to a feed by entering the feed's link into the reader or by clicking an RSS icon in a browser that initiates the subscription process. The reader checks the user's subscribed feeds regularly for new content, downloading any updates that it finds.

## Using your phone as a modem

Your GT350i can double as a modem for your PC, giving you email and internet access even when you can't connect using wires. You can use either the USB cable or Bluetooth.

### Using the USB cable:

- 1 Ensure you have the LG PC Suite installed on your PC.
- 2 Connect your GT350i and your PC using the USB cable as outlined previously and launch the LG PC Suite software.
- 3 Click on option Internet Connection using your phone then Add.

- 4 Write the Profile that can connect to the Internet and save the values.
- 5 The profile that you create will appear on your PC screen. Select it and click **Connect**.  
Your PC will connect through your GT350i.

### Using Bluetooth:

- 1 Ensure Bluetooth is switched **On** and **Visible** for both your PC and GT350i.
- 2 Pair your PC and GT350i so that a passcode is required for connection.
- 3 Use the **Connection wizard** on your LG PC Suite to create an active Bluetooth connection.
- 4 Click on option Internet Connection using your phone then Add.
- 5 Write the Profile that can connect to the Internet and save the values.
- 6 The profile that you create will appear on your PC screen. Select it and click **Connect**.  
Your PC will connect through your GT350i.

# Settings

## Personalising your profiles

You can quickly change your profile on the Home screen.

You can personalise each profile setting using the settings menu.

- 1 Touch **Profiles** in the SETTINGS tab.
- 2 Choose the profile you want to edit.
- 3 You can then change all the sounds and alert options available in the list, including your **Ringtone** and **Volume, Message tone** settings and more.

## Changing your screen settings

Touch **Screen settings** in SETTINGS tab.

### Screen settings

**Wallpaper** - Choose the background image for your Widget homescreen, Speed dial homescreen or Lock screen.

**Widget home template** - Choose the template for your Widget home screen.

**Livesquare** - Touch Livesquare guide to check its functions. You can also adjust the following settings:

Liveplace - live square background

Livecon - Human or animal

Daily reset - on/off

History - selecting  deletes you Livesquare history

**Top menu** - Choose the style of the top menu, choose either **Zigzag**, **Scrolling** or **Screen by screen**.

**Lock screen** - Choose the style of Lock screen.

**Dialling** - Choose the style of dialling screen and adjust the font style only for your dialling screen.

**Font** - Choose the font size and style.

**Brightness** - Adjust the screen brightness.

**Greeting message** - Choose **ON** or **OFF** and fill in the greeting message in the text field.

**Start-up/Shut down** - Choose the theme for your start-up/shut down screen.

## Changing your phone settings

Enjoy the freedom of adapting how your GT350i works for your own style.

Touch **Phone settings** in the SETTINGS tab, then choose from the list below.

## Phone settings

**Date & Time** - Adjust your date and time settings or choose whether to update the time automatically or to use the daylight saving option.

**Power save** - Choose to switch the factory set power saving settings on/off or Night only.

**Languages** - Change the language of your GT350i's display.

**Auto keylock** - Lock the keypad automatically in the Home screen.

**Security** - Adjust your security settings, including PIN codes and handset lock.

**Change codes** - change your security code, PIN code, PIN2 code or ATMT code.

**Anti Theft Mobile Tracker:** When the handset is stolen, handset sends the SMS to the numbers configured by real Owner. To activate the ATMT feature, you will need to set ATMT on, and configure the ATMT settings with Owner name and Alternate numbers. Default ATMT Code is "000000".

**Memory info** - See **Using memory manager** for more information.

**Reset settings** - Restores all settings to their factory defaults.

**Handset Information** - You can upgrade the Software (details are given in Software upgrade via web)

## Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use this menu: Touch **Connectivity** in the SETTINGS tab.

### Network settings

**Select network** - If you select **Automatic**, the GT350i automatically searches for the network and registers the handset to the network. This is recommended for best service and quality.

If you select **Manual**, all the currently available networks are shown and you can select one of them for registration.

**Preferred lists** - You can add a preferred network to connect to. If the network is searching

# Settings

automatically, simply choose one from the network list and if not, add a new network manually.

**Internet profiles** - This menu shows the Internet profiles. You cannot delete or edit default configurations depending on your country variant.

**Access points** - Your network operator has already saved this information. You can add new access points using this menu.

**Packet data conn.** - Choose when your device should be connected to network for packet data.

**USB connection mode** - Choose a Data service from the options and synchronise your GT350i using the LG PC Suite software to copy files from your phone. See **PC Sync** for more information on synchronisation.

## Using memory manager

Your GT350i has three memories available: the phone, the SIM Card and an external memory card.

You can use memory manager to see how each memory is been used and see how much space is available.

Touch **Phone settings** in the **SETTINGS** tab, then **Memory info**.

**Handset common memory** - View the memory available on your GT350i for Pictures, Sounds, Videos, MMS, Email, Java applications and others.

**Handset reserved memory** - View the memory available on your handset for SMS, Contacts, Calendar, Task list, Memo, Alarm, Call history, Bookmarks and Miscellaneous items.

**SIM memory** - View the memory available on your SIM Card.

**External memory** - View the memory available on your external memory card (you may need to purchase the memory card separately).

**Primary storage setting** - Choose the location you prefer items to be saved to between Handset and External memory.

## Sending and receiving your files using Bluetooth

To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send**.  
Choose **Bluetooth**.


- 3 If you have already paired the **Bluetooth** device, your GT350i will not automatically search for other **Bluetooth** devices. If not, your GT350i will search for other **Bluetooth** enabled devices within range.
- 4 Choose the device you want to send the file to.
- 5 Your file will be sent.

**TIP!** Check the progress bar to make sure your file is sent.

#### To receive a file:

- 1 To receive files, your Bluetooth must be both **ON** and **Visible**. See **Changing your Bluetooth settings** below for more information.
- 2 A message will prompt you to accept the file from the sender. Touch **Yes** to receive the file.
- 3 You will see where the file has been saved. For image files, you can choose to **View** the file or **Use as wallpaper**. Files will usually be saved to the appropriate folder in **My stuff**.

## Changing your Bluetooth settings:

Touch **Bluetooth** in the **SETTINGS** tab. And select  and choose **Settings**.

#### Make your changes to:

**My device visibility** - Choose to be **Visible**, **Hidden** or **Visible for 1 min**.

**My device name** - Enter a name for your GT350i.

**Supported services** - Select how to use Bluetooth in association with different services.

**Remote SIM Mode** - Turn on or off.

**My address** - Show your Bluetooth address.

## Pairing with another Bluetooth device

By pairing your GT350i and another device, you can set up a passcode protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your GT350i will search for devices. When the search is completed, **Refresh** will appear on screen.

# Settings

- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you will need to enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

## Using a Bluetooth headset

- 1 Check if Bluetooth is **On** and **Visible**.
- 2 Follow the instructions that came with your headset to put it in pairing mode and pair your devices.
- 3 Touch **Ask before connect** or **Always connect** and touch **Yes** to Connect now. Your GT350i will automatically switch to Headset profile.

## Wi-Fi

Wireless Manager allows you to manage Internet connections via Wi-Fi (Wireless LAN) on your device.

It allows the phone to connect to local wireless networks or access the Internet wirelessly. Wi-Fi is faster and has a greater range than Bluetooth wireless technology and can be used for fast emailing and Internet browsing.

**NOTE:** The GT350i supports WEP and WPA-PSK/2 encryption, but not EAP or WPS encryption. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this pop-up window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator.

# Software Upgrade

## Software Upgrade

### LG Mobile Phone Software Upgrade Program

For more information on installing and using this program, please visit <http://update.lgmobile.com> or <http://lg.com/common/index.jsp>

This feature allows you to upgrade your software to the latest version quickly and conveniently on the Internet without needing to visit our service centre. As the mobile phone software upgrade program requires the user's full attention for the duration of the upgrade process, please be sure to check any instructions and notes that appear at each step before proceeding. Please note that removing the USB data communication cable or batteries during the upgrade may seriously damage your mobile phone. As the manufacturer takes no responsibility for loss of data during the upgrade process, you are advised to note down any important information in advance for safekeeping.

# Accessories

These accessories are available for use with the GT350i.

**Charger**



**Data cable**



**Battery**



**CD**



**Stereo headset**



## **NOTE:**

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further inquiries.

# Technical data

## Ambient Temperatures

Max : +55°C (discharging),  
+45°C (charging)

Min : -10°C

## Declaration of Conformity



LG Electronics

### Suppliers Details

Name

LG Electronics Inc

Address

LG Electronics Inc, LG Twin Towers 20,  
Yeouido-dong, Yeongdeungpo-gu, Seoul, Korea 150-721

### Product Details

Product Name

GSM 850 /GSM 900/ DCS 1800/ PCS 1900 Quad Band Terminal Equipment

Model Name

GT350i

Trade Name

LG

CE0168①

### Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-01 V1.8.1/ EN 301 489-07 V1.3.1/ EN 301 489-17 V1.3.2

EN 60950-1 : 2001

EN 50360: 2001/ EN 62209-1: 2006

EN 300 328 V1.7.1

EN 301 511 V9.0.2

### Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Forsyth House-Churchfield Road - Walton-on-ThamesSurrey - KT12 2TD , United Kingdom  
Notified Body Identification Number : 0168

### Declaration

I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards and Directives

Name

Issued Date

Seung Myoun, Ji / Director

20.Apr. 2010

LG Electronics Logistics and Services B.V.  
Veluwezoom 15, 1327 AE Almere, The Netherlands

  
Signature of representative

# Troubleshooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
USIM error	There is no USIM card in the phone or it is inserted incorrectly.	Make sure the USIM card is correctly inserted.
No network connection	Signal weak Outside GSM network area	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again. The two codes you have entered do not match.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.
Calls not available	Dialling error New USIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough Battery empty Battery contacts dirty	Press the On/Off key for at least two seconds. Keep charger attached for a longer time. Clean the contacts.

<b>Message</b>	<b>Possible causes</b>	<b>Possible Solutions</b>
Charging error	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone. Check the battery contacts and clean them if necessary.
	No mains voltage	Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger	Only use original LG accessories.
	Battery defective	Replace battery.
Number not permitted	The Fixed dial number function is on.	Check settings.



# LG Mobile



## WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

### Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units.
7. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
8. The warranty is void in case the serial no./ IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
9. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
10. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier
11. Warranty does not cover accessories external to the equipment supplied by the dealer.
12. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and /or suits related to or arising out of this agreement.

### Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

**LG 24 x 7 CALL CENTER OPERATIONS**

<b>1800-180-9999</b> <small>(Toll Free)</small>	<b>5757554</b> <small>(Send SMS)</small>
<b>www.lgindia.com</b> <b>lgservice@lgindia.com</b>	

## BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEIL, 233-234, Platinum Plaza, Judges Bungalow Road, Bodakdev Road, Ahmedabad - 51	079	40040013 / 14
2	Asansol	LGEIL, Block-E, Ist Floor, P.C Chatterjee Market, Rambandhu Tala, GT Road (E), Asansol - 713303	0341	3292009 / 3292010
3	Aurangabad	LGEIL, 302 CIDCO No 3, Opp Hotel Ramgiri, Jalna Road, Aurangabad - 431003	0240	2474055 / 32095436 / 32095437 / 32095438
4	Bangalore	LGEIL, No. 914, 2nd Floor, Sri Venkateswara Complex, Opp. BP Petrol Bunk, 80th Road, 6th Block, Koramangala - Bangalore - 560095	080	4145145 / 4144750 / 4144751 / 30918754 / 38910733
5	Bhopal	13A Vignes Warehousing Corporation, Sector-G Govindpura Industrial Area J K Road Bhopal	0795	4062900 / 3962938 / 3969804
6	Bhubaneswar	LGEIL, Plot No.02, 1st Fl., Bajaji Nagar, Bhubaneswar - 751009	0674	2531430 / 2534280 / 3966515 / 3966526
7	Chandigarh	LGEIL, SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh. - 160002	0172	5087389 / 90 / 5089107 / 3256001 / 3256003
8	Chennai	LGEIL, AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai - 600040	044	69510501 - 04
9	Cochin	LGEIL, 40/1270, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2368743 / 2370744 / 2370484 / 4027444 / 4027555
10	Coimbatore	LGEIL, 250a, Sangarur Main Road, Kannappa Nagar, Coimbatore - 641027	0422	2332197 / 2332195 / 2332506 / 3046153 / 3046173
11	Dehradun	LGEIL, M-22, Mobbekawa, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213 / 283
12	Delhi	LGEIL, A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghaziabad	LGEIL, J-10, PDC Rajnagar Ghaziabad - 201001	0120	9811354152 / 3 / 64 / 65
14	Goa	LGEIL, Plot No-D-36D-4, Rego Baug, Alto Santacruz, Bambolim, Goa - 403	0832	3294955 / 3294956 / 3294759
15	Gurgaon	LGEIL, II Ind Flr. A Block, Centre Point Bldg, Sushant Lok, PH-1, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4272867 / 4047460
16	Guwahati	LGEIL, Shantinez Bhawan, C.K Agarwal Path, Chenikeruti, Guwahati - 781003	0361	2663895 / 2666268 / 2669383 / 2668864
17	Hubli	LGEIL, 603/B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli - 580030	0836	4250251 / 52 / 2337251 / 52
18	Hyderabad	LGEIL, 1st Floor, Surrey No 54, Palla Reddy Building, Vikaramuni Main Road Kharkhans, Secunderabad - 500004	040	27811732 / 33 / 34
19	Indore	LGEIL, 3rd Flr., 304 Bansil Trade Centre 581/5 M.G. Road, Indore - 452003	0731	4065523 / 24 / 40822157
20	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	5111118 / 5113028 / 5105392
21	Jalandhar	LGEIL, Village Khajuria, Near Hawali Restaurant, Jalandhar, Phagwara Highway, G T Road, Jalandhar	01824	502667 / 502805 / 502668
22	Jammu	LGEIL, Plot No -52, Yard No. 6, Transport Nagar, Narwal, Jammu - 180006	0191	2472420 / 2474719 / 2474396 / 2474384
23	Jodhpur	LGEIL, 2211-A/1/21(2-B)/2, RICO Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEIL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	22883250 / 51 / 52
25	Kundli	LGEIL, Sunshine Enterprises, Sunder Cold Storage, GI Karmal Road, Kundli - Sonapat	0120	2219201 / 02 / 03
26	Lucknow	LGEIL, B-537, Hari Kunj, Keshav Nagar, Sitapur Road Lucknow - 226020	0522	2757538 / 39 / 2759121
27	Ludhiana	LGEIL, Village Jhande, Near Badowal Railway Station, Opp ferropur Road, Ludhiana	0161	2804413 / 19
28	Mumbai	LGEIL, Trade Star, 4th Floor, A Wing, J. B Nagar, Andheri Kuria Road, Andheri (E) Mumbai - 400059	022	28352882 - 2887
29	Nagpur	LGEIL, Sa, Road No. 13, Behind Maric Workshop, MIDC Hinga, Nagpur - 440016	07104	235120 / 235122
30	Patna	LGEIL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bagecha, Near Samrat Hotel, Patna - 800001	0612	2399156
31	Pune	LGEIL, 105/106, Premium Point, GM Road, Opp Modern High School, IIInd Floor, Shivaji Marg, Pune - 411005	020	66031000 / 732
32	Rajpur	LGEIL, Nathani Compound, Shyam Nagar, Katora Talab, Rajpur (C.G.)	0771	4053171 / 4037470 / 4048745
33	Ranchi	LGEIL, 402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi	0651	3294026 / 2331815 / 3090426
34	Surat	LGEIL, 1001-1004, Ascen Plaza, Ind Flr. Anand Mahal Road, Behind Bhulka Bhavan School, Adajan, Surat - 395009	0261	2730982 / 83 / 84
35	Thane	LGEIL, Gal Shop No-236, 207, 2nd Floor, Sai Plaza, Above Vijay Sales Opp. Cine Wander Mall, Ghodbunder Road, Thane West - 408007	022	25472633 / 2637
36	Varanasi	LGEIL, Pama Complex, DLW, Lahartara Road, Shivdaspur, Manduadh, Varanasi UP - 221002	0542	2737433 / 36 / 37
37	Vijaywada	LGEIL, Door No 32-2/1-7, Rammamba Street, Prajapati Nagar, Vijaywada - 520010, Andhra Pradesh	0866	2497285 / 87
38	Warangal	LGEIL, HOUSE No. 1-4-594/1 FIRST FLOOR, BESIDE HDFC BANK NAKKALGUTTA, HANAMAKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp ..... Dealer address .....  
IMEI No. .... Date of sale ..... Serial no. ....

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.

**CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.**  
**2nd Floor, 9B, DLF Cyber City, Phase-III,**  
**Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL  
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,  
Phase-III, Gurgaon - 122002.  
Haryana

Dear Sir,

RE: Loss of mobile phone no.: .....

MAKE .....MODEL .....

This is to inform that my mobile phone has been lost due to theft on  
.....at.....FIR/DD entry has been lodged  
with ..... Police Station. I am enclosing the Claim  
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

### CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.  Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft  Time

Place of Theft

Details of Theft

FIR No./DD No.  Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES  NO

DATE

PLACE

SIGNATURE OF CUSTOMER

#### TERMS AND CONDITIONS:

##### POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:
 

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%

## **CLAIM PROCESSING DOCUMENTS**

In the event of handset loss, the buyer should follow the understated procedure:

- a) (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
- (ii) Block the SIM Card with your service provider within 3 days.
- (iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
  - (i) Original Invoice & Cash Memo.
  - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
  - (iii) Translation of vernacular documents in English/Hindi.
  - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

**Note:** In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : [customercare@cholams.murugappa.com](mailto:customercare@cholams.murugappa.com)



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### DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No..... in full and final discharge of our claim, the sum of ..... (in words) Rs.....

Signature of Insured /Customer  
across revenue stamp

Affix Re.1 revenue stamp

Date:  
Place:

## Customer Information Center

For any query related to the after sales service and customer support please contact us at below details



**LG**

**24 x 7** CALL CENTER OPERATIONS



**1800-180-9999**

**(Toll Free)**



**5757554**

**(Send SMS)**



**[www.lgindia.com](http://www.lgindia.com)**

**[lgservice@lgindia.com](mailto:lgservice@lgindia.com)**





