

# Room Air Conditioner OWNER'S MANUAL

Please read this manual carefully and thoroughly before operating this unit.



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# $^{\prime\prime}$ FOR YOUR RECORDS

Write the model and serial numbers here:

#### Model #

#### Serial #

You can find them on a label on the side of each unit

#### Dealer's Name

#### **Date Purchased**

Staple your receipt to this page in the event you need it to prove date of purchase or for warranty issues.



# **READ THIS MANUAL**

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of **Troubleshooting Tips** first, you may not need to call for service at all.



# **PRECAUTION**

- Contact the authorized service technician for repair or maintenance of this unit.
- Please install your air-conditioner by company authorised service franchisee / authorised service and sales dealer.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only, using only genuine replacement parts.

We recommend usage of voltage stabilizer with high / low voltage cut off in areas having voltage fluctuations.



# **Safety Precautions**

To prevent the injury of the user or other people and property damage, the following instructions must be followed.

■ Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.

**AWARNING** This symbol indicates the possibility of death or serious injury.

**▲** CAUTION

This symbol indicates the possibility of injury or damage to properties only.

■ The meanings of the symbols used in this manual are as shown below.

$\bigcirc$	Be sure not to do.
0	Be sure to follow the instruction.

# **▲** WARNING

#### ■ Installation

Do not use damaged power cords, plugs, or a loose socket.

. There is risk of fire or electric shock.

For electrical work, contact the dealer, seller, a qualified electrician, or an Authorized Service Center.

 There is risk of fire or electric shock.

Always use the power plug and socket with the ground terminal.

There is risk of electric shock.







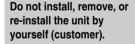
Install the panel and the cover of control box securely.

. There is risk of fire or electric shock.

power cord.

Do not modify or extend the

. There is risk of fire or electric shock.



. There is risk of fire, electric shock, explosion, or injury.







# Be cautious when unpacking and installing the product.

 Sharp edges could cause injury.
 Be especially careful of the case edges and the fins on the condenser and evaporator.



# Be sure the installation area does not deteriorate with age.

 If the base collapses, the air conditioner could fall with it, causing property damage, product failure, and personal injury.



# ■ Operation

Take care to ensure that power cords could not be pulled out or damaged during operation.

 There is risk of fire or electrical shock.



# For installation, always contact the dealer or an Authorized Service Center.

• There is risk of fire, electric shock, explosion, or injury.



Do not let the air conditioner run for a long time when the humidity is very high and a door or a window is left open.

 Moisture may condense and wet or damage furnishings.



# Do not install the product on a defective installation stand.

• It may cause injury, accident, or damage to the product.



# Do not place anything on the power cord.

• There is risk of fire or electric shock.



Do not turn the air-conditioner ON or OFF by plugging or unplugging the power plug.

 There is risk of fire or electrical shock.



#### Use a dedicated outlet for this appliance.

• There is risk of fire or electrical shock.

#### Grasp the plug to remove the cord from the outlet. Do not touch it with wet hands.

· There is risk of fire or electrical shock.

#### Do not place a heater or other appliances near the power cable.

• There is risk of fire and electric shock.







#### Do not allow water to run into electric parts.

• It may cause There is risk of fire, failure of the product, or electric shock.

Do not store or use flammable gas or combustibles near the air conditioner.

. There is risk of fire or failure of

product.

Do not use the product in a tightly closed space for a lona time.

• Oxygen deficiency could occur.







When flammable gas leaks, turn off the gas and open a window for ventilation before turn the product on. DO NOT use the telephone or turn switches on or off.

• There is risk of explosion or fire.

Unplug the unit if strange sounds, odors, or smoke comes from it.

• There is risk of electrical shock or fire

Stop operation and close the window in storm or hurricane. If possible, remove the air conditioner from the window before the hurricane arrives.

 There is risk of property damage, failure of product, or electric shock.







Do not open the inlet grill of the product during operation. (Do not touch the electrostatic filter, if the unit is so equipped.)

 There is risk of physical injury. electric shock, or product failure.



When the product is soaked (flooded or submerged). contact an Authorized Service Center.

. There is risk of fire or eletric shock



Ventilate the product from time to time when operating it together with a stove, etc.

. There is risk of fire or electrical shock



Unplug the appliance before performing cleaning or maintenance.

. There is risk of electrical shock.



When the product is not be used for a long time, disconnect the power supply plug or turn off the breaker.

• There is risk of product damage or failure, or unintended operation.



Take care to ensure that nobody could step on or fall onto the outdoor unit.

• This could result in personal injury and product damage.



# **A CAUTION**

#### ■ Installation

Always check for gas (refrigerant) leakage after installation or repair of product.

• Low refrigerant levels may cause failure of product.



Install the drain hose to ensure that water is drained away properly.

· A bad connection may cause water leakage.



Keep level even when installing the product.

. To avoid vibration or water leakage.



Do not install the product where the noise or hot air from the outdoor unit could damage the neighborhoods.

• It may cause a problem for your neighbors.

Use two or more people to lift and transport the air conditioner.

· Avoid personal injury.

Do not install the product where it will be exposed to sea wind (salt spray) directly.

· It may cause corrosion on the product. Corrosion, particularly on the condenser and evaporator fins. could cause product malfunction or inefficient operation.







### ■ Operation

Do not direct airflow at room occupants. (Don't sit in the draft.)

• This could damage your health.

Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer air conditioner, not a precision refrigeration system.

 There is risk of damage or loss of property.

Do not block the inlet or outlet of air flow.

• It may cause product failure.



Use a soft cloth to clean. Do not use harsh detergents, solvents, etc.

. There is risk of fire, electric shock, or damage to the plastic parts of the product.





Do not touch the metal parts of the product when removing the air filter. They are very sharp!

• There is risk of personal injury.



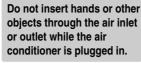
Do not step on or put anyting on the product. (outdoor units)

 There is risk of personal injury and failure of product.



Always insert the filter securely. Clean the filter every two weeks or more often if necessary.

· A dirty filter reduces the efficiency of the air conditioner and could cause product malfunction or damage.

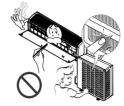


 There are sharp and moving. parts that could cause personal iniurv.

Do not drink the water drained from the unit.

 It is not sanitary and could cause serious health issues







Use a firm stool or ladder when cleaning or maintaining the air conditioner.

• Be careful and avoid personal injury.



Replace the all batteries in the remote control with new ones of the same type. Do not mix old and new batteries or different types of batteries.

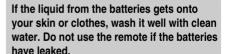
• There is risk of fire or explosion



#### ■ Disuse

Do not recharge or disassemble the batteries. Do not dispose of batteries in a fire.

• They may burn or explode.



• The chemicals in batteries could cause burns or other health hazards





# **Prior to Operation**

# Preparing for Operation

- 1. Contact an installation specialist for installation.
- 2. Plug in the power plug properly.
- Use a dedicated circuit.
- Do not use an extension cord.
- 5. Do not start/stop operation by plugging/unplugging the power cord.
- 6. If the cord/plug is damaged, replace it with only an authorized replacement part.

#### Usage

- 1. Being exposed to direct airflow for a long time may be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for a long time.
- 2. Due to the possibility of oxygen deficiency, ventilate the room when using the appliance together with stoves or other heating devices.
- 3. Do not use this air conditioner for non-specified special purpose (e.g. preserving precision devices, food, pets, plants, or art objects). Such use may damage your properties.

# Cleaning and Maintenance

- 1. Do not touch the metal parts of the unit when removing the filter. Injury can occur.
- 2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation. leading to electric shock.
- 3. When cleaning the unit, first make sure that the power and breaker are turned off. The fan rotates at a very high speed during operation. There is a possibility of injury if the unit's power is triggered while cleaning inner parts of the unit.

#### Service

For repair and maintenance, contact your authorized service dealer.

# Introduction

# Symbols used in this Manual



This symbol alerts you to the risk of electric shock.



This symbol alerts you to hazards that may cause harm to the air conditioner.

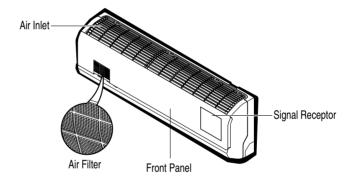
**NOTICE** This symbol indicates special notes.

#### Features

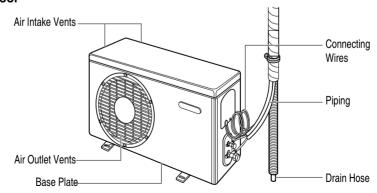
### **A WARNING**

This appliance should be installed in accordance with national wiring regulations. This guide acts as a guide to help to explain product features.

#### Indoor



#### Outdoor



# **Electrical Safety**

#### **A WARNING**

- This appliance must be properly grounded. To minimize the risk of electric shock, you must always plug into a grounded outlet.
- Do not cut or remove the grounding.
- · Attaching the adapter ground terminal to the wall receptacle cover screw does not ground the appliance unless the cover screw is metal and not insulated, and the wall receptacle is grounded through the house wiring.
- If you have any doubt whether the air conditioner is properly grounded, have the wall receptacle and circuit checked by a qualified electrician.

# **Operating Instructions**

### How to insert the Batteries

- Remove the battery cover by pulling it according to the arrow direction.
- 2. Insert new batteries making sure that the (+) and (-) of battery are installed correctly.
- 3. Reattach the cover by sliding it back into position.

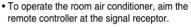
# NOTICE

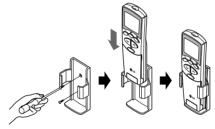
Use 2 AAA(1.5volt) batteries. Do not use rechargeable batteries.



# Storage and Tips for using the Remote Controller

• The remote controller may be stored by mounting it on a wall.







# **Signal Receptor**

Receives the signals from the remote control. (Signal receiving sound: two short beeps or one long beep.)

# **Operation Indication Lamps**

On/Off : Lights up during the system operation.

Sleep Mode : Lights up during Sleep Mode Auto operation.

Timer : Lights up during Timer operation.

Defrost Mode : Lights up during Defrost Mode or \*Hot Start operation (Heat pump model only)

OUTDOOR UNIT: Lights up during outdoor unit operation.
OPERATION (Cooling model only)

Power Display : Indicates the setting temperature and the (Inverter only) operating frequency of compressor.(5 steps)

Plasma : Lights up during Plasma Operation.

Operation indicating lamps

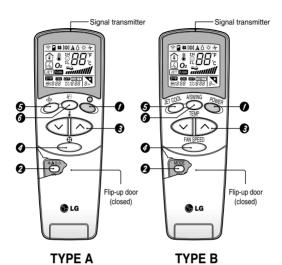
\*Hot Start operation: Stops the indoor fan in Heating Operation to prevent cold air from blowing out from unit.

# Remote Control Operations

The remote control transmits the signals to the system.



# Features of the Remote Control- Door Closed



- START/STOP BUTTON Operation starts when this button is pressed and stops when the button is
- **OPERATION MODE SELECTION BUTTON** Used to select the operation mode.

pressed again.

**ROOM TEMPERATURE** SETTING BUTTONS

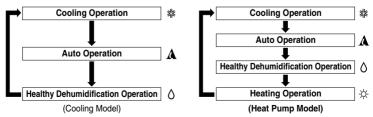
Used to select the room temperature.

#### INDOOR FAN SPEED SELECTOR

Used to select fan speed in four steps low, medium, high, or CHAOS.

- **JET COOL** Used to start or stop the speed cooling. (Speed cooling operates super high fan speed in cooling mode).
- AIR SWING BUTTON Used to stop or start louver movement and set the desired up/down airflow direction.

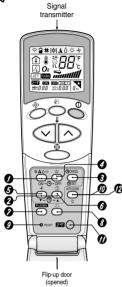
#### Operation Mode

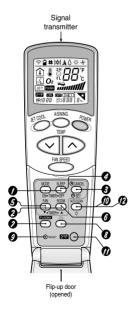


<sup>\*</sup> Your unit shall have either Type A or Type B Remote Control.



# Features of the Remote Control- Door Opened



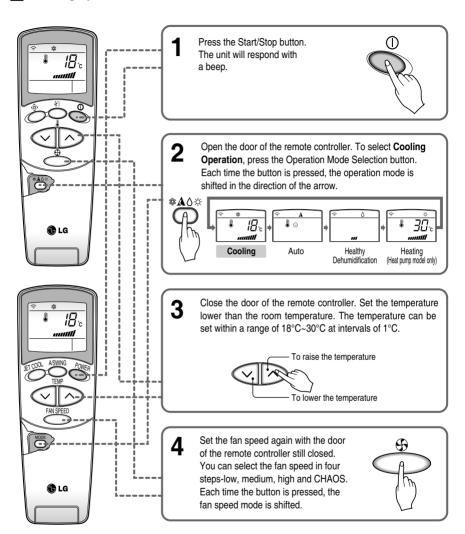


- ON/OFF TIMER BUTTONS Used to set the time of starting and stopping
- TIME SETTING BUTTONS Used to adjust the time, (See page 22)
- TIMER SET/CANCEL BUTTONS Used to set the timer when the desired time is obtained and to cancel the Timer operation. (See page 22)
- SLEEP MODE AUTO BUTTON Used to set Sleep Mode Auto operation. (See page 22)
- AIR CIRCULATION BUTTON Used to circulate the room air without cooling or heating. (See page 23)
- **ROOM TEMPERATURE** CHECKING BUTTON Used to check the room temperature.
- **NEO PLASMA (OPTIONAL)** Used to start or stop the plasma-purification function. (See page 20)
- HORIZONTAL AIRFLOW DIRECTION CONTROL BUTTON (OPTIONAL)

Used to set the desired horizontal airflow direction. (See page 23)

- **RESET BUTTON** Used prior to resetting time or after replacing batteries.
- **AUTO CLEAN (OPTIONAL)** Used to set Auto Clean mode.
  - 2ndF BUTTON Used prior to using modes printed in blue at the bottom of buttons. (See page 21)
- **DIMMER (OPTIONAL)** Used to operate Dimmer Function using 2ndF. (See page 24)

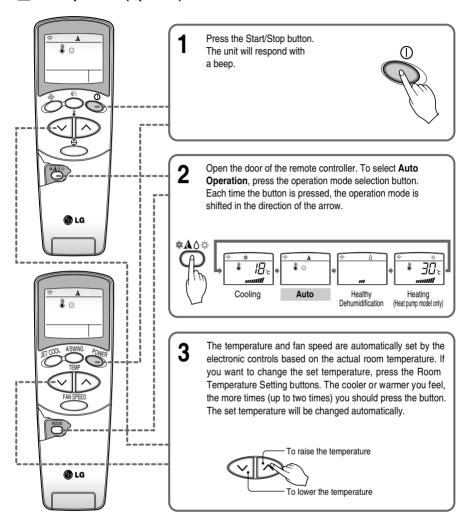
# **Soling Operation**



#### Natural wind by the CHAOS logic

☐ For fresher feeling, press the Indoor fan speed selector and set to CHAOS mode. In this mode, the wind blows like a natural breeze by automatically changing fan speed according to the CHAOS logic.

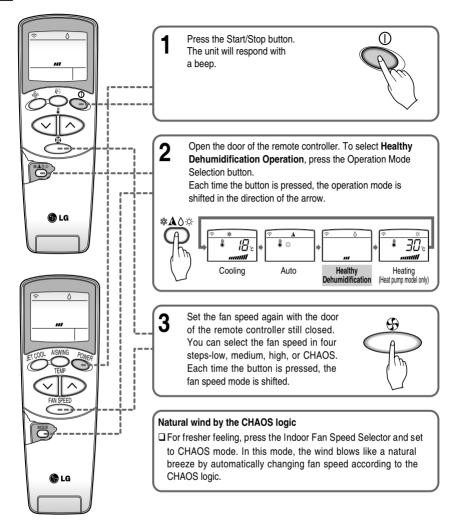
# Auto operation (Optional)



#### **During Auto Operation**

- ☐ You cannot control the indoor fan speed. It has already been set by the Fuzzy rule.
- ☐ If the system is not operating as desired, manually switch to another mode. The system will not automatically switch from the cooling mode to the heating mode, or from heating mode to cooling mode, it must be done by manually resetting.
- ☐ During Auto Operation, pressing the chaos swing button makes the horizontal louvers swing up and down automatically. If you want to stop auto-swing, press the chaos swing button again.

### M Healthy dehumidification operation



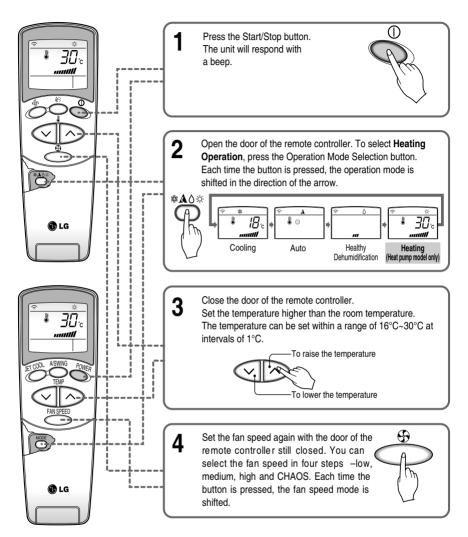
#### **During Healthy Dehumidification Operation**

☐ If you select the dehumidification mode on the operation selection button, the product starts to run the dehumidification function. It automatically sets the room temp, and airflow volume to the best condition for dehumidification, based on the sensed current room temp.

In this case, however, the setting temp. is not displayed on the remote controller and you are not able to control the room temp. either.

☐ During the healthy dehumidification function, the airflow volume is automatically set according to the optimization algorithm responding to the current room temp. status, so that the room condition is kept healthy and comfortable even in the very humid season.

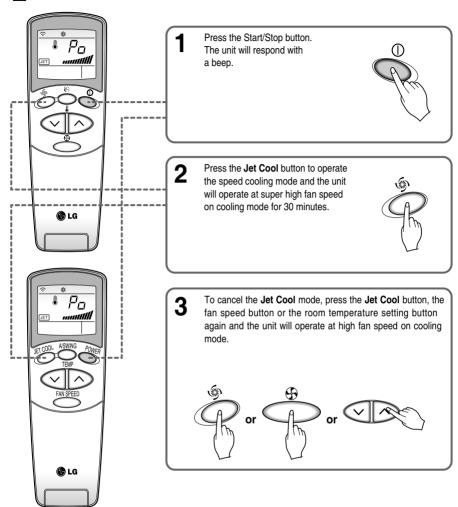
# Heating operation (Heat pump model only)



#### Natural wind by the CHAOS logic

☐ For fresher feeling, press the Indoor Fan Speed Selector and set to CHAOS mode. In this mode, the wind blows like a natural breeze by automatically changing fan speed according to the CHAOS logic.

# Jet cool operation



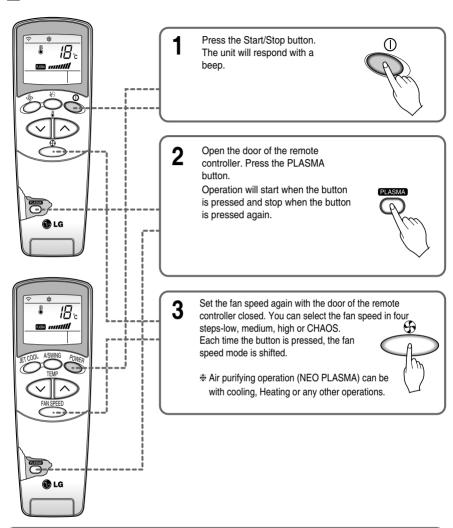
# NOTICE

☐ During the JET COOL function at any moment, the A/C starts to blow the cool air at extremely high speed for 30 minutes setting the room temp. automatically to 18°C. It is especially used to cool the room temp. quickly in a hot summer.

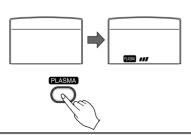
In heat pump mode or auto changeover mode, however, the JET COOL function is not available.

☐ In order to return to the normal cooling mode from the JET COOL mode, just press the operation mode selection button, airflow volume selection, temp. setting button or the JET COOL button again.

# NEO PLASMA purification operation(Optional)



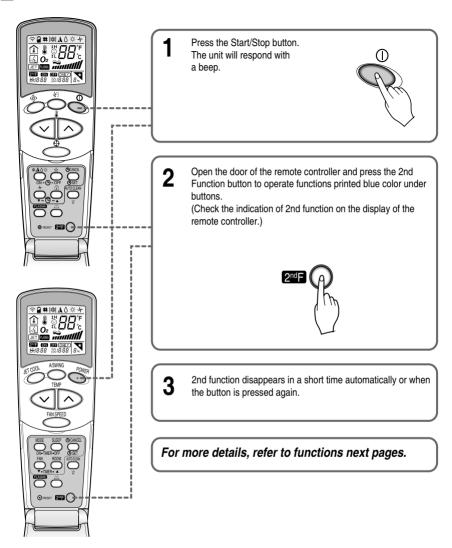
# **NEO PLASMA Air Purifying Operation only**



If you press the only PLASMA button, only PLASMA purification function operates. Then, fan speed is low. You can select the fan speed in four steps-low, medium, high or CHAOS.

Each time the Indoor Fan Speed Selector button is pressed, the fan speed mode is shifted.

# 2nd F operation



#### Additional Features

# Sleep mode

1. Press the Sleep Mode Auto button to set the time you want the unit to stop automatically

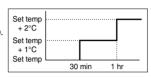


- 2. The Timer is programmed in one-hour increments by pressing the Sleep Mode Auto button 1 to 7 times. The sleep mode is available for 1 to 7 times. To alter the time period in steps of 1 hour, press the Sleep Mode Button while aiming at air conditioner.
- 3. Make sure the Sleep Mode Auto LED lights up. To cancel the Sleep Mode, press the sleep Mode Auto button several times until the star (5) disappears from the operation display.

The Sleep Mode will be operated at slow fan speed (cooling) or medium fan speed (heat pump only) for a comfortable sleep.

#### In cooling mode or healthy dehumidification mode:

The setting temperature will automatically rise by 1°C over the next 30 minutes and by 2°C in 1 hour for a comfortable sleep.



# Setting the time

- POWER 1. Time can be set only when you press the Reset button. Having replacing the batteries. you should press the reset buttons to reset the time. Press the Start/Stop button.
- 2. Press 2nd F button and check if 2nd F icon is on.
- 3. Press the Time Setting buttons until the desired time is set

4. Press the Timer SET button.



Check the indicator for A.M. and P.M.

# Delay start/Pre-set stop

- 1. Make sure the time is set correctly on the display of the remote controller.
- 2. Press 2nd F button.
- 3. Press the ON/OFF Timer buttons to turn Timer on or off.

- 4. Press the Time Setting buttons until the desired time is set.
- 5. To set the selected time, press the Timer setting button aiming the remote controller at the signal receptor.



#### To cancel the timer setting

Check if 2nd F icon is off.

Press the Timer Cancel button aiming the remote controller at the signal receptor. (The timer lamp on the air conditioner and the display will go out.)



Select one of the following four types of operation.

with the unit running



6:00

ON OFF a.m. 3:30 a.m. 3:00

Delay OFF Timer

Delay ON Timer

Delay OFF and ON Timer Delay ON and OFF Timer

#### Wertical Airflow Direction Control

The up/down airflow (Vertical Airflow) can be adjusted by using the remote control.



- 1. Press the Start/Stop button to start the unit.
- 2. Press Chaos Swing button and the louvers will swing up and down. Press the Chaos Swing button again to set the vertical louver at the desired airflow direction.



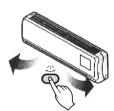
### NOTICE

- ☐ If you press the Chaos Swing button, the horizontal airflow direction is changed automatically based on the CHAOS algorithm to distribute the air in the room evenly and at the same time to make the human body feel most comfortable, as if enjoying a natural breeze.
- ☐ Always use the remote control to adjust the up/down airflow direction. Manually moving the vertical airflow direction louver by hand, could damage the air conditioner.
- ☐ When the unit is shut off, the up/down airflow direction louver will close the air outlet vent of the system.
- ☐ Do not change the louver position by hand. This may result in high air cutting noise.

# Horizontal Airflow Direction Control (Optional)

The left/right(Horizontal Airflow) can be adjusted by using the remote control. Press the Start/Stop button to start the unit.

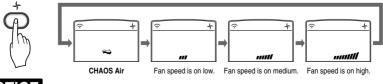
Open the door on the remote control. Press the Horizontal Airflow Direction button and the louvers will swing left and right. Press the Horizontal Airflow Direction Control Button again to set the horizontal louver at the desired airflow direction.



# Air circulation mode

Circulates the room air without cooling or heating.

- 1. Press the Start/Stop button, the unit will respond with a beep.
- 2. Open the door on the remote control. Press the Air Circulation button. Close the door on the remote control. Now each time that you press the Indoor Fan Speed Selector button, the fan speed is shifted from low to CHAOS and back to low again.



CHAOS Air economizes power consumption and prevents overcooling. The fan speed is automatically changed from high to low or vice versa, depending on the ambient temperature.

# Auto clean (Optional)



- 1. Whenever you press the AUTO CLEAN button, Auto Clean Function will be reserved and cancelled.
- 2. Auto Clean function works before and after cooling or dehumidification mode. For details, refer to the below points.
- 3. When the unit is started after the reservation of Auto Clean .the Cool Start function operates and indoor Fan is started after 20 seconds.
- 4. When you press Start/Stop button to turn off the unit after the you have reserved Auto Clean function, the air-conditioner circulates the indoor air in the Auto Clean mode with no more Cooling or Dehumidification operation. It lasts for 30 minutes.
- 5. If you press the AUTO CLEAN button again during the product operation, Auto Clean function will be cancelled.

### NOTICE

- ☐ During Auto Clean function, moisture left in indoor units after Cooling Operation or Healthy Dehumidification Operation can be removed.
- ☐ During Auto Clean function, only Start/Stop button, Plasma button and AUTO CLEAN button are available.
- □ During Auto Clean function, "☆" icon will blink and "[o" (not blinking) will be displayed.

#### Dimmer

#### How to operate

- 1. Make sure that remote & Air conditioner are ON.
- 2. Press 2ndF button.
- 3. Press Dimmer Key to activate/deactivate dimmer function.

#### **Dimmer Features**

- 1. In Dimmer Mode Display will be turned OFF except Icon/Text of Mode in which the Unit is running.
- 2. If User selects the Dimmer Function then it remains activated during the Auto Restart Operation (when Power fails and resumes).

☐ Dimmer Mode will be cancelled if any key except 2<sup>rd</sup>F Key and Room Key is pressed (Power Key will turn OFF the Unit.



#### Forced operation

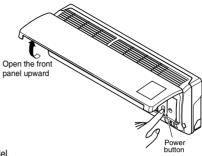
Please follow the step 1 to step 5 for forced operation.

- 1. Turn ON the unit using power button.
- 2. Turn OFF the unit using power button.
- 3. Switch OFF the mains supply to the unit.
- 4. Switch ON the mains supply to the unit.

5. Turn ON the unit using the power button.

After turning ON the unit will operate

according to the table below:



Note: Forced operation button location varies with model.

	Cooling Model	Heat pump Model		
	Cooling would	Room Temp. ≥ 24°C	21°C ≥ Room Temp. < 24°C	Room Temp. < 21°C
Operating mode	Cooling	Cooling	Healthy Dehumidification	Heating
Indoor FAN Speed	High	High	High	High
Setting Temperature	22°C	22°C	23°C	24°C

If you want to stop the unit, re-press the power button.

#### Test operation

During the TEST OPERATION, the unit operates in cooling mode at high speed fan, regardless of room temperature and unit will stop after 18 minutes.

During test operation, if remote controller signal is received, the unit operates as remote controller sets.

If you want to use this operation, Press and hold the ON/OFF button for 3~5 seconds, then the buzzer sound 1 "beep".

If you want to stop the operation, re-press the button.



#### **Twin Temperature Logic**

- 1. Display on Indoor Unit shows the desired set Temperature for 5 seconds and then automatically shifts to the Room Temperature.
- 2. Pressing any key (except Room/Power) Display will show Set Temperature for 5 sec and then automatically shifts to the Room Temperature.
- 3. Room Temperature on Display and Remote might be different.

### Helpful information

Fan speed and cooling capacity.

The cooling capacity indicated in the specification is the value when the fan speed is set to high, and the capacity will be lower at low or medium fan speed.

High fan speed is recommended when you wish to cool the room guickly.

# Maintenance and Service

**CAUTION**: Before performing any maintenance, turn off the main power to the system.



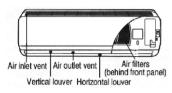
#### Indoor Unit

#### Grille, Case, and Remote Control

☐ Turn the system off before cleaning. To clean, wipe with a soft, dry cloth. Do not use bleach or abrasives.

#### NOTF.

Supply power must be disconnected before cleaning the indoor unit.



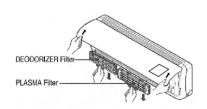
#### AIR FILTERS

The air filters behind the front arille should be checked and cleaned once in every 2 weeks or more often if neccessary.



#### PLASMA FILTER, DEODORIZER FILTER(OPTIONAL)

The PLASMA filter behind the air filters should be checked and cleaned once in every 3 months or more often if necessary.

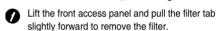




Don't touch this PLASMA Filter within 10 seconds after opening the inlet grille, it may cause an electric shock

□ Never use any of the followings:

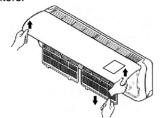
- Water hotter than 40°C Could cause deformation and/or discoloration.
- Volatile substances Could damage the surfaces of the air conditioner.



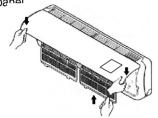
- Clean the filter with a vacuum or warm, soapy water.
  - If dirt is conspicuous, wash with a solution of detergent in lukewarm water.
  - If hot water (40°C or more) is used, it may be deformed.
- After washing with water, dry well in the shade
- Re-install the air filter.
- After removing the air filters, pull slightly forward to remove the PLASMA filter.
- Dip the PLASMA filter into the water mixed with neutral detergent, for 20~30 minutes.
- Dry the PLASMA filter in the shade for a day (Especially, the humidity must be removed perfectly on this parts).
- Note the cuts of electric discharge lines.
- Re-install the PLASMA filter to the original position.
- After removing the air filters, pull slightly forward to remove the DEODORIZER filter.
- Dry in the sunlight for two hours.
  - Re-install the DEODORIZER filter to the original position.

#### Replacement of Purifying Filter(Option)

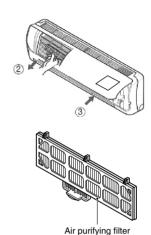
- Recomended use period : About 2 years
- Open front panel and remove air filters



Reinsert air filters and close front panal



- Remove air purifying filters.
- Insert new air purifying filters.

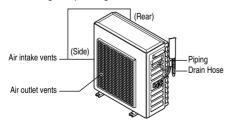


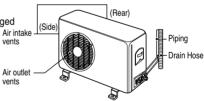
## **Outdoor Unit**

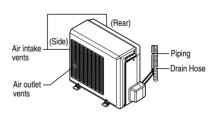
The heat exchanger coils and panel vents of the outdoor unit should be checked regularly. If clogged with dirt or soot, the heat exchanger and panel vents may be professionally steam cleaned.

#### NOTE:

Dirty or clogged coils will reduce the operating efficiency of the system and cause higher operating costs.







### Common Problems and Solutions

#### Before calling for service

If you have problems with your air conditioner, read the following information and try to solve the problem. If you cannot find a solution, turn off the air conditioner and contact your dealer.

#### Air conditioner does not operate

- 1. Ensure that the air conditioner is plugged into a proper outlet.
- 2. Check the fuse or circuit breaker.
- 3. Check whether the voltage is unusually high or low.

#### Air does not feel cold enough on the cooling setting

- 1. Ensure that the temperature settings are correct.
- 2. Check to see if the air filter is cloqued with dust. If so, replace the filter.
- 3. Ensure that the air flow from the outside is not obstructed and that there is a clearance of over 20" between the back of the air conditioner and the wall or fence behind it.
- 4. Close all doors and windows and check for any source of heat in the room.



Before calling for service, please review the following list of common problems and solutions.

#### The air conditioner is operating normally when:

- You hear a pinging noise. This is caused by water being picked up by the fan on rainy days or in highly humid conditions. This feature is designed to help remove moisture in the air and improve cooling efficiency.
- You see water dripping from the rear of the unit. Water may be collected in the base pan in highly humid conditions or on rainy days. This water overflows and drips from the rear of the unit.
- You hear the fan running while the compressor is silent. This is a normal operational feature



# When the air conditioner is not going to be used for a long time.

#### When air conditioner is not going to be used for a long time.



Operate the air conditioner on Air circulation mode (Refer to page 23) for 2 to 3 hours.

- This will dry out the internal mechanisms.
- 2

Turn off the circuit breaker, and disconnect the plug.

# CAUTION

Turn off the circuit breaker when the air conditioner is not going to be used for a long time.

Dirt may collect and may cause a fire.



Remove the batteries from the remote control

#### When the air conditioner is to be used again.



Clean the air filter and install it in the indoor unit.

(Refer to page 26 for cleaning filters.)

Check that the air inlet and outlet of the indoor/outdoor unit are not blocked

# Operation Tips

#### Do not overcool the room.

This is not good for the health

and wastes electricity.

Make sure that the doors and windows are shut tight.

Avoid opening doors and windows as much as possible to keep the cool air in the room.

#### Keep blinds or curtains closed.

Do not let direct sunshine enter the room when the air conditioner is in operation.

Clean the air filter regularly.

Blockages in the air filter reduces the airflow and lowers the cooling and dehumidifying effects. Clean at least once in every two weeks.

#### Keep the room temperature uniform.

Adjust the vertical and horizontal airflow direction to ensure a uniform temperature in the room.

#### Ventilate the room occasionally.

Since windows are kept closed, it is a good idea to open them and ventilate the room now and then.

# Before you call for service...



# Troubleshooting Tips! Save time and money!

Check the following points before requesting repairs or service.... If the fault persists, please contact your dealer or service center.

Case	Explanation	See page
The air conditioner does not	Have you made a mistake in timer operation?	22
operate.	Has the fuse blown or has the circuit breaker been tripped?	-
The room has a peculiar odor.	Check that this is not a damp smell exuded by the walls, carpet, furniture, or cloth items in the room.	-
It seems that condensation is leaking from the air conditioner.	Condensation occurs when the airflow from the air conditioner cools the warm room air.	-
Air conditioner does not operate for about 3 minutes when restarted.	This is the protector of the mechanism.     Wait about three minutes and operation will begin.	-
Does not cool or heat effectively.	Is the air filter dirty? See air filter cleaning instructions.	26
	Has the temperature been set incorrectly?	15
	Are the indoor unit's air inlet or outlet vents obstructed?	-
The air conditioner operation is noisy.	For a noise that sounds like water flowing.     This is the sound of freon flowing inside the air conditioner unit.     For a noise that sounds like the compressed air releasing into atmosphere.     This is the sound of the dehumidifying water being processed inside the air conditioning unit.	-
Remote control display is faint, or no display at all.		
Crack sound is heard.	This sound is generated by the expansion/constriction of the front panel, etc. due to changes of temperature.	

#### NOTE

WATER RESISTANT: The outdoor side of this appliance is WATER RESISTANT.

The indoor side is not water resistant and should not be exposed to excess water.