



ENGLISH

User Guide  
GM360i



P/N : MMBB0383431(1.0) **WR**

[www.lg.com](http://www.lg.com)

Bluetooth QD ID B016583



Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.



## GM360i User Guide

Congratulations on your purchase of the advanced and compact GM360i phone by LG, designed to operate with the latest digital mobile communication technology.

# Contents

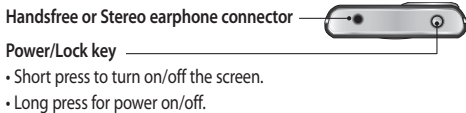
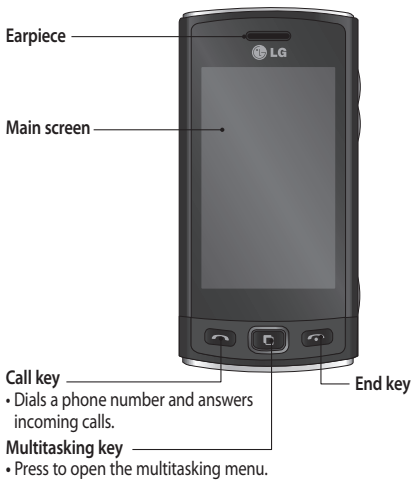
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## Getting to know your phone



**⚠ WARNING:** Placing a heavy object on the phone or sitting on it can damage the phone's LCD and touch screen functionality.

## Open view



### Side keys

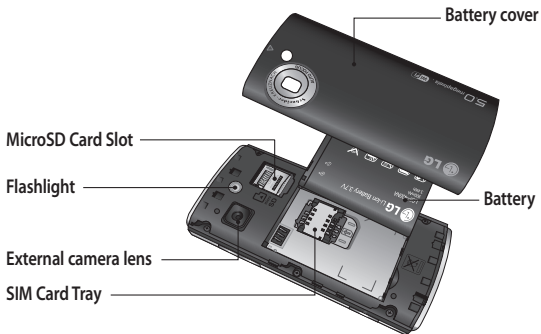
- When the screen is at the Home screen: Ring tone and Touch tone volume.
- During a call: Earpiece volume.

### Camera key

- Go to the camera menu directly by pressing and holding the key.



### Charger, cable



### Battery cover

### MicroSD Card Slot

### Flashlight

### External camera lens

### SIM Card Tray

### Battery

# Installing the SIM and battery

## 1 Remove the battery cover

Slide the battery cover towards the bottom of the phone and away from it.

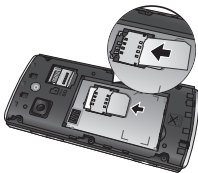


**WARNING:** Do not use your fingernail to remove the battery.

**WARNING:** Do not remove the battery when the phone is switched on, as this may damage the phone.

## 2 Install the SIM card

Slide the SIM card into the SIM card holder making sure that the gold contact area on the card is facing downwards. To remove the SIM card, pull it gently outwards.



## 3 Install the battery

Insert the left side of the battery into the top edge of the battery compartment first. Ensure that the battery contacts align with the phone's terminals. Press the right side of the battery until down it clicks into place.



## Charging your phone

Remove the charger socket cover on the side of your GM360i. Connect the Travel Adapter (Charger) and the included USB cable. Connect the USB cable into the phone and plug it into a power socket. Your GM360i must be charged until the "Battery full" message appears on the screen.

**NOTE:** The battery must be fully charged initially to improve battery lifetime.



# Memory card

## Installing a memory card

You can expand the memory space on your phone by using a microSD memory card.

**NOTE:** A memory card is an optional accessory.


- 1 Open the microSD card slot cover on the left-hand edge of the phone.



- 2 Slide the microSD card into the slot until it clicks into place. Make sure the gold contact area is facing downwards.

## Formatting the memory card

Your memory card may already be formatted. If it isn't, you will need to format it before you can start to use it.

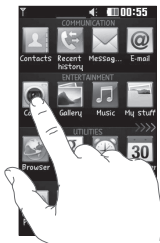
- 1 From the Home screen select , then **Phone settings** in **SETTINGS** tab.
- 2 Touch **Memory info** then choose **External memory**.
- 3 Touch **Format** and then confirm your choice.
- 4 Enter the password, if one is set. Your card will then be formatted and ready to use.

**NOTE:** If there is existing content on your memory card, the folder structure may be different after formatting since all files will have been deleted.

# Using your touch screen

## Touch screen tips

- To select an item, touch the centre of the icon.
- Do not press too hard. The touch screen is sensitive enough to pick up a light, firm touch.
- Use the tip of your finger to touch the option you require. Be careful not to touch any other keys.
- Whenever your GM360i is not in use, it will return to the lock screen.



## Control the touch screen

The controls on the GM360i touch screen change dynamically depending on the task you are carrying out.

### Opening Applications

To open any application, simply touch its icon.

## Scrolling

Drag from side to side to scroll. On some screens, such as the call history list, you can also scroll up or down.




## Using your touch screen

### Lock screen gesture

Lock screen gesture - set a gesture to the 9 extended shortcut applications. Gesture in Lock screen allows users to unlock the phone and execute the applications directly as they draw a gesture on the screen.

To set up this feature,

- 1 Select  - Screen settings - Lock screen gesture.

- 2 Drag & drop the preferred gesture from the bottom of the screen to the applications you want to assign them to.

**TIP!** Draw ? shape to go to Lock screen gesture menu in the lock screen.

**TIP!** This function is only available when locked from Idle screen.



## Your home screen

You can drag and click what you need right away in all home screen types.



**Widget home screen** - When you touch  on the bottom right of the screen, the mobile widget panel appears. When you register widget by dragging it, the widget is created in the spot where it was dropped.



**Speed dial home screen** - When you touch , the speed dial list appears. You can call, send a message, edit or delete the contact directly in this home screen.



**Livesquare home screen** - On the Livesquare screen, You can easily make a call and send a message to the number allocated to an avatar. To use the call, messaging or contacts function, select an avatar and choose the **Quick key** icon you want to use.

**TIP!** The User Interface is based on three types of Homescreen. To swap between the home screens just wipe quickly over the display from left to right, or from right to left.

# Your home screen

## The quick keys

The quick keys on your home screen provide easy, one-touch access to the functions you use the most.



Touch to bring up the touch dialing pad to make a call.



Touch to open your **Contacts**. To search for the number you want to call, enter the name of the contact at the top of the screen using the touchpad. You can also create new contacts and edit existing ones.



Touch to access the **Messaging** menu. From here you can create a new SMS or MMS, or view your message folder.



























Touch to open the full **Top menu** which is divided into four categories.

## The status bar



The status bar uses various icons to indicate things like signal strength, new messages and battery life, as well as telling you whether your Bluetooth or GPRS is active.

Below is a table which explains the meaning of the icons you're most likely to see in the status bar.

Icon	Description
	Multitasking
	Network signal strength (number of bars will vary)
	No network signal
	Remaining battery life
	Battery empty
	New text message
	New voice message
	Message inbox is full
	Message sending failed
	Multimedia message sending failed
	An alarm is set

Icon	Description
	Customised Profile in use (The number in the icon will vary)
	Normal profile in use
	Outdoor profile in use
	Silent profile in use
	Headset in use
	Calls are diverted
	EDGE in use
	Roaming
	Flight mode is on
	Bluetooth is active
	BGM play
	BGM pause
	Memory card is enabled for use


## Your home screen


Icon	Description
	For incoming Push email Check Push email: Touch Games & Applications in the Entertainment and then touch Applications. *Attention: Depending on the region or SIM operator, user may not be able to use push e-mail and access WAP (or MMS) simultaneously.
	Wi-fi is on

### Changing your Status from the status bar

Touch the centre of the status bar to open the Status Summary. It shows the current Time, Network, SVC ID, Battery, Handset memory, External Memory, Profile, MP3s, Wi fi and Bluetooth status. Here you can set the Profile type, play/pause MP3s and activate/deactivate wi fi and Bluetooth.

### Using the Multi-tasking function

Press the multi-tasking hard key  to open the Multitasking menu. From here you can view all the applications that are running and access them with one touch.

When you have an application running in the background (e.g. a game or the FM radio),  will appear in the status bar.

# Menu map

<b>COMMUNICATION</b>	Contacts
	Recent history
	Messaging
	E-mail
	Dialling
	Social network
	Speed dials
	New message



<b>UTILITIES</b>	Browser
	Google search
	Alarm
	Organiser
	Memo
	Voice recorder
	Tools
	Drawing panel

<b>ENTERTAINMENT</b>	Camera
	Gallery
	Music
	My stuff
	Games & Apps
	Fun stuff
	FM radio
	Video camera

<b>SETTINGS</b>	Profiles
	Screen settings
	Phone settings
	Call settings
	Bluetooth
	Wi-Fi
	Connectivity
	Touch settings

# Calls

## Making a call



- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad.
- 3 Touch  to initiate the call.
- 4 To end the call, press the  key.

**TIP!** To enter + for making an international call, press and hold


 .



**TIP!** Press the power key to lock the touchscreen to prevent calls being made by mistake.

## Making a call from your contacts

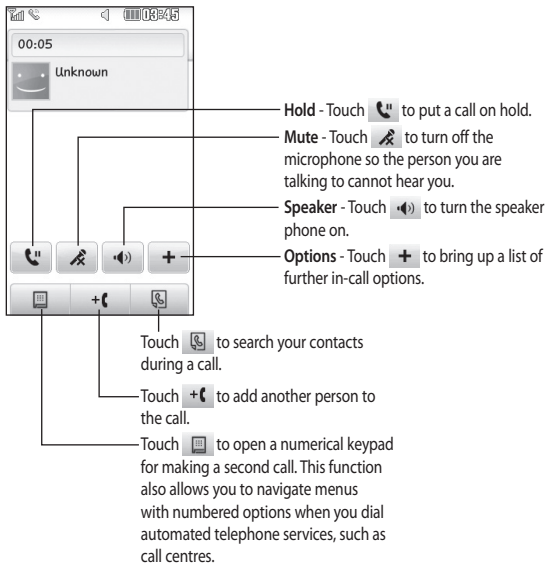
- 1 From the home screen touch  to open the **Contacts**.
- 2 Tap the Name field box on the top of the screen and enter the first few letters of the contact you would like to call using the keypad.
- 3 From the filtered list, touch the Call icon next to the contact you want to call. The call will use the default number if there is more than one for that contact.
- 4 Or, you can touch the contact name and select the number to use if there is more than one for that contact to use. You can also touch  to initiate the call to the default number.

## Answering and rejecting a call

When your phone rings, touch the  key to answer the call.

To mute the ringing, slide up the cover. This will unlock the phone if it is locked, then tap  . This is useful if you forgot to change your profile to Silent for a meeting. Touch  to reject an incoming call.

## In-call options



**TIP!** To scroll through a list of options or your list of contacts, touch the last item visible and slide your finger up the screen. The list will move up so more items become visible.





# Calls

## Speed dialling

You can assign a frequently-called contact to a speed dial number.

- 1 Select **Contacts** in the **COMMUNICATION** tab and select **Speed dials**.
- 2 Your voicemail is already set to speed dial 1. You cannot change this. Touch any other number to assign it a speed dial contact.
- 3 Your Contacts will open. Select the contact you want to assign to that number by touching their phone number once. To find a contact, tap the Name field box and enter the first letter of the name of the contact required.

## Making a second call

- 1 During your initial call, touch  and type the number you want to call.
- 2 Touch  to connect the call.
- 3 Both calls will be displayed on the call screen. Your initial call will be locked and the caller put on hold.
- 4 To change between the calls, touch  or press the number of the held call.
- 5 To end one or both calls press  and select **End Calls** followed by **Active**, **Held** or **All calls**.

**TIP!** Touch any single call log entry to view the date, time and duration of the call.

**NOTE:** You will be charged for each call you make.

## Viewing your call logs

Touch **Recent history** in the **COMMUNICATION** tab.

**TIP!** Touch any single call log entry to view the date, time and duration of the call.

## Using call divert

- 1 Touch **Call settings** in the **SETTINGS** tab.
- 2 Touch **Call divert**.
- 3 Choose whether to divert all voice calls, when the line is busy, when there is no answer or when you cannot be contacted.
- 4 Enter the number you want to divert to.
- 5 Touch **Request** to activate.

**NOTE:** Charges are incurred for diverting calls. Please contact your network provider for details.

**TIP!** To turn off all call diverts, select **Deactivate all** from the **Call divert** menu.

## Using call barring

- 1 Touch **Call settings** in the **SETTINGS** tab.
- 2 Touch **Call barring**.
- 3 Choose any or all of the Five options:
  - All outgoing
  - Outgoing international
  - Outgoing international calls except home country
  - All incoming

## Incoming when abroad

- 4 Enter the call barring password. Please check with your network operator about this service.
- 5 To turn off all call barrings, select **Deactivate all** from the **Call barring** menu.

**TIP!** Select **Fixed dial numbers** from the **Call settings** options to turn on and compile a list of numbers which can be called from your phone. You'll need your PIN2 code from your operator. Only numbers included in the fixed dial list can be called from your phone.

# Calls

## Excuse message:

- 1 Touch Call settings in the SETTINGS tab.
- 2 Touch Excuse message.  
You can Add /Edit Excuse message from Call settings menu.  
During Incoming call alert,a preset Message can be send as SMS on clicking on message icon.

## Changing the common call setting

- 1 Touch **Call settings** in the SETTINGS tab.
- 2 Scroll and touch **Common settings**.  
From here you can adjust the settings for:

**Call reject** - Slide the switch to ON to highlight the Reject list. You can touch the text box to choose from all calls, specific contacts or groups, or those from unregistered numbers (those not in your contacts) or with no caller ID. Touch **Save** to change the setting.

**Send my number** - Choose whether your number will be displayed when you call someone.

**Auto redial** - Slide the switch left for **ON** or right for **OFF**.

**Answer mode** - Choose whether to answer the phone using the send key or any key.

**Minute minder** - Slide the switch left to **ON** to hear a tone every minute during a call.

**BT answer mode** - Select **Hands-free** to be able to answer a call using a Bluetooth headset, or select **Handset** to press a key on the handset to answer a call.

**Save new number** - Select **Yes** to save a new number.

# Contacts

## Searching for a contact

There are two ways to search for a contact:


- 1 Touch **Contacts** in the **COMMUNICATION** tab.
- 2 Touch **Search**.
- 3 You see a list of contacts. Typing in the first letter of a contact's name in the Name field will jump the menu to that alphabetical area of the list.

**TIP!** The alphabetical keypad is displayed once you tap the Name field.

## Adding a new contact


- 1 Touch **Contacts** in the **COMMUNICATION** tab and touch **Add contact**.
- 2 Choose whether to save the contact to your **Handset** or **SIM**.
- 3 Enter your first and last name.
- 4 You can enter up to five different numbers per contact. Each entry has a preset type **Mobile**, **Home**, **Office**, **Pager**, **Fax** and **General**.
- 5 Add an email addresses. You can enter up to two different email addresses per contact.

- 6 Assign the contact to one or more groups. You can assign up to three groups per contact. Choose between **No group**, **Family**, **Friends**, **Colleagues**, **School** or **VIP**.
- 7 You can also add a **Ringtone**, **Birthday**, **Anniversary**, **Homepage**, **Home address**, **Company name**, **Job title**, **Company address**, **Memo** and **Livecon**.
- 8 Touch **Save** to save the contact.

**TIP!** Birthday widget can be accessed by selecting the icon . It displays upcoming birthdays chronologically for the month by taking birthdays that are saved in Contacts. This widget also facilitates communication to a contact that has birthday by allowing features such as Call, Messaging and Email.

# Contacts

## Creating a group

- 1 Touch **Contacts** in the COMMUNICATION tab. And touch **Groups**.
- 2 Touch **Add group** or touch  and select **Add group**.
- 3 Enter a name for your new group. You can also assign a ringtone to the group.
- 4 Touch **Save**.

**NOTE:** If you delete a group, the contacts which were assigned to that group will not be lost. They will remain in your **Contacts**.

## Changing your contact settings

You can adapt your contact settings so that your **Contacts** suits your own preferences.

- 1 Touch **Contacts** in the COMMUNICATION tab and touch **Settings**.
- 2 From here, you can adjust the following settings:  
**Contact list settings** - Adjust the **Contacts location**, **Name display** and **Quick command key** settings.

**Copy** - Copy your contacts from your handset to your SIM or from your SIM to your handset. You can choose one at a time, or all at once.

**Move** - This works in the same way as Copy, but the contact will only be saved to the location you've moved it to.

**Send all contacts via Bluetooth** - Send all of your contacts to another device using Bluetooth. You will be prompted to turn on Bluetooth if you select this option.

**Backup contacts** - See Backing up information on your phone.

**Restore contacts** - See restoring information on your phone.

**Clear contacts** - Delete all your contacts. Choose between **Handset** and **SIM** and touch **Yes** if you are sure you want to wipe your contacts.

## Viewing information

- 1 Touch **Contacts** in the **COMMUNICATION** tab and touch **Information**.
- 2 From here you can view your **Service dial numbers**, your **Own number**, your **Memory info**. (showing your memory usage) and **My profile**.

**TIP!** To add your own business card, select **My profile** and enter your details as you would for any contact. Touch **Save** to finish.

**TIP!** Using **Save to Contact** on Facebook allows you to see personal information and status of Facebook user including name, contact number, email and photo. User is not allowed to edit those information and can update the information by clicking **refresh** on the screen.

Please refer to **Linkbook** for more about **Save to Contact** on Facebook.

# Messaging

## Messaging


Your GM360i combines SMS and MMS into one intuitive and easy-to-use menu.

**TIP!** You can send SMS to many contacts at a time. Touch Recipient at the bottom of the message screen to enter the recipients. Then enter the number or touch  to select contacts. You can even add multiple contacts 'Send multiple' Option will open the contacts list, from where user can mark/unmark contacts for sending the message. Only 100 contacts can be marked and if user select Mark all only first 100 contacts will be marked. To send the SMS to a particular group of contacts select 'Search by group' Option from the list.

**TIP!** User can Copy a selected text from any editor and can Paste the same in any other editor Ex: Go to Message Editor, Type some text. Now Select the Text you want to copy by scrolling over the text. Go to Option and Click on copy. Now Place the cursor at a point you want to paste the text. Go to Option and Click on Paste, so that copied text will get Pasted.


## Sending a message


- 1 Touch **Messaging** in the COMMUNICATION tab. And touch **New message** to begin composing a new message.
- 2 Touch **Insert** to add an image, video, sound, template and so on.
- 3 Touch **Recipient** at the bottom of the screen to enter the recipients. Then enter the number or touch  to select a contact. You can even add multiple contacts.
- 4 Touch **Send** when ready.


 **WARNING:** If an image, video or sound is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.


## Entering text

There are five ways to enter text: **Keypad**, **Keyboard**, **Handwriting-Screen**, **Handwriting-Box**, **Handwriting-Double Box**.

You can choose your input method by tapping  and **Input method**.

Touch  to turn on T9 mode. This icon is only shown when you choose **Keypad** as the input method.

Touch  to choose the writing language.

Touch  to change between numbers, symbols and text input. Use **Shift** key to change between capital or lowercase input.

## T9 mode

The T9 mode uses a built-in dictionary to recognise the words you're writing based on the sequence of keys you've touched. It predicts the word you are inputting and suggests alternatives.


## Handwriting recognition

In Handwriting mode you simply write on the screen and your GM360i will convert your handwriting into your message. Select **Handwriting-Screen** or **Handwriting-Box** according to your preferred view.

## Setting up your email

Touch **E-mail** in the COMMUNICATION tab.

If the email account is not set up, start the email set up wizard and finish it.

You can check and edit settings by selecting . You can also check the additional settings that were filled in automatically when you created the account.

## Retrieving your emails

You can automatically or manually check your account for new emails. To check manually:

- 1 Touch **E-mail** in the COMMUNICATION tab.
- 2 Touch the account you want to use.
- 3 Select **Inbox**
- 4 To receive an E-mail, choose either **Retrieve** or **Synchronisation** in Option menu.

# Messaging

## Sending an email using your new account

- 1 Touch **New e-mail** and a new email will open.
- 2 Complete the message.
- 3 Touch **Send** and your email will be sent.

## Changing your email settings

- 1 Touch **E-mail** in the COMMUNICATION tab.
- 2 Touch  and select **E-mail settings** and then you can adapt the following settings:
  - E-mail accounts**
  - Preferred e-mail**
  - Allow reply e-mail** - Choose to allow the sending of read confirmation messages.
  - Request reply e-mail** - Choose whether to request read confirmation messages.
  - Retrieve interval** - Choose how often your GM360i checks for new email messages.
  - Retrieve amount** - Choose the number of emails to be retrieved at any one time.

## Include message in Fwd. & Reply

- Choose to include the original message in your reply.

**Include attachment** - Choose to include the original attachment in any reply.

**Auto retrieval in roaming** - Choose whether to retrieve your messages automatically when abroad (roaming).

**New e-mail notification** - Choose whether to be alerted to new emails.

**Signature** - Switch this feature **ON** and create an email signature.

**Priority** - Choose the priority level of your email messages.

**Maximum sending size** - Set the maximum size of sending mail.

**E-mail counter** - Input the date you want. You can check emails you sent during that period.

## Message folders

There are five folders in Messaging menu.

**Inbox** - All the messages you receive are placed into your inbox.

**Drafts** - If you do not finish writing a message, you can save what you have done in this folder.

**Outbox** - This is a temporary storage folder while messages are being sent.

**Sent items** - All the messages you have sent are placed in this folder.

**My folders** - Create folders to store your messages.

## Changing your text message settings

Touch **Messaging** in the **COMMUNICATION** tab and touch **Settings**. Select **Text message**. You can make changes to:

**Text message centre** - Enter the details of your message centre.

**Delivery report** - Slide the switch left to receive confirmation that your messages have been delivered.

**Validity period** - Choose how long your messages are stored at the message centre.

**Message types** - Convert your text

into **Text, Voice, Fax, X.400** or **E-mail**.

**Character encoding** - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

**Send long text as** - Choose to send long messages as **Multiple SMS** or as an **MMS**.

## Changing your multimedia message settings

Touch **Messaging** in the **COMMUNICATION** tab. Scroll and choose **Settings** and **Multimedia message**. You can make changes to:

**Retrieval mode** - Choose between **Home network** or **Roaming network**. If you then choose **Manual** you will receive only notifications of **MMS** and you can then decide whether to download them in full.

**Delivery report** - Choose to request and/or allow delivery reports.

**Read reply** - Choose to request and/or allow read replies.

**Priority** - Choose the priority level of your multimedia message.

# Messaging

**Validity period** - Choose how long your messages are stored at the message centre.

**Slide duration** - Choose how long your slides appear on the screen by default.

**Creation mode** - Choose to create multimedia messages freely or restrictively.

**Delivery time** - Choose how long to wait before a message is delivered.


**Multi msg centre** - Choose or add a multimedia message centre.

**Message counter** - Choose to set period for counting messages.

**Info. service** - Choose whether to turn Cell broadcast on/off and select your channels and languages.

## Changing your other settings

Touch **Messaging** in the COMMUNICATION tab. And touch **Settings**.

**Voicemail** - Touch  to add a new Voicemail service. Contact your network operator for more information about the service they provide.

**Service message** - Choose to receive or block service messages. You can also set your message security by creating trusted and untrusted lists of senders in **Service security** option.

## Social Network Services (SNS)

### Social network services (SNS)

Your GM360i has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friends' SN updates.

Touch **Social network** menu and select the site as below: **Orkut, Facebook, Twitter, Picasa, Flickr and Myspace.**

**TIP!** Facebook is a native application preloaded onto your phone, and easy to access. Twitter is a native application preloaded onto your phone. Other applications access to the WAP(Wireless Application Protocol) services.

**NOTE:** SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

### Facebook

**Home:** Log in and you will see your friend's updated status. Input your comment about new status or check others. Touch Options to choose Refresh, News Feed filter(Status updates, Photo), Delete or Settings.

You can also write comments by selecting + icon.

**Profile:** You can select the Wall > Status updates and write the current status. See your info detail and upload the photo by touching Album > Upload Photo. Choose from Go to images or Take a picture, and then input some caption with images.

**Friends:** You can find many friends in SNS and view their status. Search your friends in facebook by selecting Search tap.

**Message:** It will show all your SN messages. You can see the Inbox/Sent folder, and write a SN message.

**TIP!** Using Facebook Feed Widget

You can add the facebook feed widget to your home screen. Drag the facebook feed widget from widget tray and touch **OK**.

If the facebook widget registered on home screen, it will show latest 3 feeds from your SN site. You can also access the facebook application directly by touching up the feed widget.

## Social Network Services (SNS)

There are SNS on/off, SNS account login & Delete(logout) in SNS setting. And SNS can be on/off automatically by setting a certain period of time in Auto connection menu.

### **Linkbook**

If the SNS Mode is set to On, you can save the personal information of your Facebook contacts, such as name, phone number, email address, and photo, into Contacts. Use the Save to Contact button on Facebook to save their personal information. You can check the stored information in the Contact view. If the SNS Mode is set to off, SNS information is not displayed in Contacts list.

# Camera

## Getting to know the viewfinder

**Exposure** - A low contrast image will appear foggy, whereas a high contrast image will appear much sharper.

**Zoom** - zoom in or zoom out. This function is enabled depending on the picture size you take.



**Back**

**Taking a photo**

**Video mode** - Slide down this icon to switch to video mode.

**Gallery** - This enables you to access your saved photos from within the camera mode. Simply touch, and your gallery will appear on the screen.

**Settings** - Touch this icon to open the settings menu. See **Using the advanced settings**.




**Macro** - Switch this on to take close-up shots.

**Flash Status** - Set flash light mode to Auto, Always on, or Always off.

**TIP!** You can bring up the options by tapping the screen. They automatically turn off after a few seconds.

# Camera

## Taking a quick photo

- 1 Press the  key on the right side of the phone.
- 2 When the camera has focused on your subject, touch the  on the right-centre of the screen to take a photo. You can also press the  key on the side of the phone firmly.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.


## After taking a photo

Your captured photo will appear on the screen. The name of the image runs along the bottom of the screen.

-  Touch to send the photo as a message, email or via Bluetooth.
-  Touch to set a Home screen, contacts, startup or shutdown image.
-  Touch to edit the photo.
-  Touch to edit the name of the selected picture.
-  Touch to delete the photo you have just taken and confirm by touching **Yes**. The "Deleted" message appears.
-  Touch to move to your gallery.



## Using the advanced settings

From the viewfinder, touch  to open all the advanced settings options.

**Size** - Change the size of the photo to save memory space or take a picture preset to the correct size for a contact. Select a pixel value from the seven numerical options: 5M (2560x1920), 3M (2048x1536), 2M (1600x1200), 1M (1280x960), VGA (640x480), WQVGA(400x240), QVGA (320x240).

**Shot mode** - This enables you to select the two shooting modes.

**Colour Effect** - Choose a colour tone to apply to the photo you're taking. There are four colour tone options: **Off**, **Black & White**, **Negative** or **Sepia**.

**White balance** - Choose from **Auto**, **Incandescent**, **Sunny**, **Fluorescent** or **Cloudy**.

**Night mode** - Useful to use in dark places.

**Self-timer** - The self-timer allows you to set a delay before the camera takes the picture, after the capture button is pressed. Choose from **3 seconds**, **5 seconds** or **10 seconds**. Great for the group photo you want to be part of.

**Quality** - Choose between **Super fine**, **Fine** and **Normal**. The finer the quality the sharper a photo will be, but the file size will increase. This means you'll be able to store fewer photos in your memory.

**Focus** - Sets the focus of camera.

**View mode** - Choose between Full screen or Full image. In Full screen, the image may be cropped to fit the screen.

**Select storage** - Choose whether to save your photos to the Handset memory or to the External memory.

**Show captured image** - Choose to view the picture with options after taking a photo.

**Hide icons** - Choose the camera settings icons to be hidden manually or automatically.

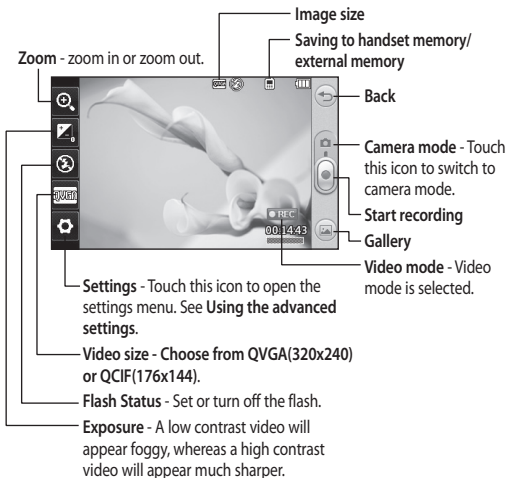
**Shutter sound** - Select one of the three shutter sounds.

**Grid screen** - Choose from **Off**, **Simple cross** or **Trisection**.

**Reset settings** - Reset all the camera settings.

# Video camera

## Getting to know the viewfinder









**TIP!** You can close all shortcut options for a clearer viewfinder screen. Simply touch the centre of the viewfinder once. To recall the options, touch the screen again.

## Making a quick video

- 1 Press the camera key on the right side of the phone for a few seconds.

**TIP!** To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.

- 2 Holding the phone horizontally, point the lens towards the subject of the video.
- 3 Press the camera key  on the phone once to start recording. Or touch the red dot .
- 4 **Rec** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.
- 5 To pause the video, touch  and resume by selecting .
- 6 Touch  on screen or press the  a second time to stop recording.

## After making a video

A still image representing your captured video will appear on the screen. The name of the video runs along the bottom of the screen together with seven icons down the left and right sides .

-  Touch to play the video.
-  Touch to send the video as a **Message or Email** or by **Bluetooth**.
-  Touch to edit the video.
-  Touch to edit the name of the selected picture.
-  Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.
- Touch  to shoot another video straight away.
-  Touch to view a gallery of saved videos and images.



## Video camera

### Using the advanced settings

From the viewfinder, touch **Settings** to open all the advanced settings options.

**Colour Effect** - Choose a colour tone to use on your new video. **Off, Black & White, Negative, Sepia.**

**White balance** - The white balance ensures that any white in your videos is realistic. In order for your camera to correctly adjust the white balance, you may need to determine the light conditions. Choose from **Auto, Incandescent, Sunny, Fluorescent** or **Cloudy**.

**Quality** - Choose between **Super fine, Fine** and **Normal**. The finer the quality, the sharper a video will be, but the file size will increase. As a result, you will be able to store fewer videos in the phone's memory.

**Duration** - Set a time limit for your video. Choose whether or not to send the video as an MMS.

**TIP!** If you choose MMS duration, choosing a lower image quality will enable you to shoot a longer video.

**Select storage** - Choose whether to save your videos to the Handset memory or to the External memory.




**Voice** - Choose whether or not to record a video with sound.

**Hide icons** - Choose the camera settings icons to be hidden manually or automatically.

**Reset settings** - Reset all the video camera settings.





# Your photos and videos

## Viewing your photos and videos


- 1 Touch **Gallery** in the ENTERTAINMENT tab. Or Touch  on your camera preview screen. You can check your pictures and videos.
- 2 Your gallery will appear on the screen.
- 3 Touch the video or photo to open it fully.
- 4 To play the video touch . To pause playback touch .

**TIP!** Flick left or right to view other photos or videos.

## Capturing an image from a video


- 1 Select the video you would like to capture an image from.
- 2 Touch  to pause the video on the frame you'd like to convert to an image and touch the upper left side of the screen to open the  menu.
- 3 From the options menu select .
- 4 The image will appear on the screen, with its image name.
- 5 Touch  to return to the video.

- 6 The image will be saved in your **My stuff** folder and appear in the gallery.

 **WARNING:** Some functions will not work properly if the multimedia file has not been recorded on the phone.

## Viewing your photos as a slide show


Slideshow mode will show all the photos in your gallery one at a time as a slideshow. Videos can not be viewed as a slideshow.


- 1 Touch  in the **Gallery**, then scroll and select **Slide show**.


- 2 The slideshow will begin.

There are options within slideshows:

Touch  to go back.

 Touch to pause the slideshow on a particular photo.



 Touch again to resume playback.

 Touch to show random.




 Touch to increase or decrease the speed of the slideshow.


# Your photos and videos


## Setting a photo as wallpaper

- 1 Touch **Gallery** in the ENTERTAINMENT tab.
- 2 Touch the photo you would like to set as wallpaper.
- 3 Touch the screen to open the menu.
- 4 Touch .
- 5 You can change the size of the picture with .
- 6 When you are happy with the picture touch **Set**.
- 7 Choose from the options what you want to change: **All**, **Widget**, **Speed dial**.


## Editing your photos


- 1 Open the photo you'd like to edit and touch  to bring up the options.
- 2 Touch the icons to alter your photo:
  -  Move your finger across the screen to select the area.
  -  Draw something on your photo freehand. Select the line thickness from the four options, then the colour you want to use.
  -  Add writing to the picture.


 Decorate your photo with stamps. Choose from the different stamps and colours and touch your photo where you want to place them.


 Erase whatever you draw. You can also select the eraser size.

 Touch to return to the gallery.

 Save the changes you have made to the photos. Select to save the changes over the **Original file**, or as a **New file**. If you select **New file**, enter a file name.

 Undo the last effect or edit you made to the photo.

 Touch to open the Filter options.

 You can adjust the selected photo.



## Adding an effect to a photo

- 1 From the editing screen, touch



- 2 Choose to apply any of the options to the photo:

**Face beautify** - Automatically detect a face in the image and brighten it up.


**Tunnel effect** - Lomo camera effect.

**Colour negative** - Colour negative effect.

**Black and white** - Black and white colour effect.

**Sepia** - Give a Sepia effect.

**Blur** - Give a blurred effect.

**Sharpen** - Move the marker along the bar to sharpen the focus of the photo. Select **OK** icon to apply the changes or choose  to cancel.

**Mosaic blur** - Touch to apply a blurred mosaic effect to the photo.

**Oil painting** - Give an Oil painting effect.

**Sketch** - Apply an effect that makes the picture look like a sketch.

**Solarize** - Change the effect of exposure to the light.

**Emboss** - Give an Emboss effect.

**Vivid** - Give an effect of clearness and brilliance.

**Moonlight** - Change the light to look like moonlight.

**Antique** - Give an old-looking effect.

**Glow** - Give a light beam effect.

**Cartoon** - Give a cartoon effect.

**Water color** - Give a watercolour effect.

- 3 To undo an effect simply touch

**Undo** .

# Multimedia

You can store any multimedia files on your phone's memory so that you have easy access to all your pictures, sounds, videos and games. You can also save your files to a memory card. Using a memory card allows you to free space in your phone's memory. You can find these files in the menu **My stuff** in the ENTERTAINMENT tab.

## Pictures


**Images** contains a list of pictures including default images pre-loaded onto your phone, images downloaded by you and images taken on your phone's camera.

## Sending a photo

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want.
- 2 Touch **Send** and choose from **Multimedia message, Email** and **Bluetooth**.

## Using an image

You can choose images to use as wallpapers and the lock screen or even to identify a caller.

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want. And touch .
- 2 Touch **Use as** and choose from:
  - Homescreen image** - Set a wallpaper for the home screen.
  - Lock screen image** - Set a wallpaper for the lock screen.
  - Contacts image** - Allocate an image to a particular person in your contacts list so that their picture shows when they call you.
  - Start up image** - Set an image to appear when you switch the phone on.
  - Shut down image** - Set an image to appear when you switch the phone off.


## Printing an image

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Images**. Select the picture you want. And touch .
- 2 Touch **Print** then choose between **Bluetooth** and **PictBridge**.

**TIP!** You can print via bluetooth or by connecting to a PictBridge compatible printer.

## Moving or copying a file


You can move or copy a file between the phone memory and the memory card. You might want to do this to either free some space in one of the memory banks or to safeguard your images from being lost.

- 1 Touch **My stuff** in the ENTERTAINMENT tab, select **Images** and touch .
- 2 Select **Move** or **Copy**.
- 3 You can mark/unmark the images by tapping it sequentially. Mark the image that you want to move or copy and touch **Copy/Move**.

## Sounds

The **Sounds** contains a list of sounds including the downloaded sounds, default sounds and voice recordings. From here you can manage or send sounds or set them as a ringtone.

## Using a sound

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Sounds**.
- 2 Select a sound you wants to play.
- 3 Touch  and select **Use as**.
- 4 Choose from **Ringtone, Message tone, Start-up** and **Shut down**.

## Videos

The **Videos** shows a list of downloaded videos and videos you have recorded on your phone.

## Watching a video

- 1 Touch **My stuff** in the ENTERTAINMENT tab and select **Videos**.
- 2 Select a video to play.

# Multimedia

## Sending a video clip

- 1 Select a video.
- 2 Touch  then **Send** and choose from **Message, Email, Bluetooth**.

## Games & Apps

You can install new games and applications on your phone to keep you amused when you have spare time.

You can also access this using the menu **Games & Apps** in the **ENTERTAINMENT** tab.

## Playing a game

- 1 Touch **Games & Apps** in the **ENTERTAINMENT** tab.
- 2 Select **Games**, then choose a game to launch.

GM360i also comes with some preloaded applications.

**Data Wallet** - This application is used to keep personal informations. (Bank Account / Credit Card / Loan / Email ID details)

**Just Cricket** - It is a java application for mobile phone which provides online access for Flash simulation of live matches, Archive Matches etc...

**LG Help Desk** - This application has all India LG Mobile service centre / Call Centre numbers directory.

**Opera Mini** - It is a Java application that can be accessed from the Games&Apps menu in your phone. Some of the salient features of this browser are Multiple Windows, Security, Touch zooming, Book Marks, History, Saved Pages, Speed Dial.

**NOTE:** To browse using Opera Mini 5, Data Connection is required.

**Push e-mail** - With a push email application, the client's mailbox is constantly updated with arriving email without user intervention.

**NOTE:** Make sure that Auto update is on before using Push E-mail.

## Documents

From the **Documents** menu in **My stuff**, you can view all your document files. From here, you can view your Excel, PowerPoint, Word, Text and pdf files.

## Transferring a file to your phone

Bluetooth is probably the easiest way of transferring a file from your computer to your phone. You can also use the Mass storage or LG PC Suite via your sync cable.

### To transfer using Bluetooth:

- 1 Make sure your phone and computer have Bluetooth switched on and are visible to one another.
- 2 Use your computer to send the file via Bluetooth.
- 3 When the file is sent you will have to accept it on your phone by touching **Yes**.
- 4 The file should appear in your Corresponding folder.

## Others

The **Others** contains a list of the files which are not pictures, sounds, videos, documents, games or applications.

## Music

Your LG GM360i has a built-in music player so you can play all your favourite tracks. To access the music player, touch **Music** in the ENTERTAINMENT tab. From here, you can access a number of folders:

**Recently played** - Plays the songs you have played recently.

**NOTE:** The copyright of music files can be protected by international treaties and national copyright laws. It may be necessary to obtain permission or a license to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Before downloading or copying the file, please check the national legislation of the applicable country concerning the use of such material.

**All tracks** - Contains all the songs you have on your phone except the pre-loaded default music.

**Artists** - Browse through your music collection by artist.

**Albums** - Browse through your music collection by album.

**Genres** - Browse through your music collection by genre.

## Multimedia

**Playlists** - Contains all the playlists you have created.

**Shuffle tracks** - Play your tracks in a random order.





### Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or your sync cable.

You can also use LG PC Suite. To transfer using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and can see each other.
- 2 Select the music file on the other device and choose to send it via Bluetooth.
- 3 When the file is ready to be sent you should accept it on your phone by touching **Yes**.
- 4 The file should appear in **Music > All tracks**.

### Playing a song

- 1 Touch **Music** in the ENTERTAINMENT tab.
- 2 Select one of the folders and the song you want to play.
- 3 Touch  to pause the song.
- 4 Touch  to skip to the next song.
- 5 Touch  to go back to the previous song.
- 6 Touch  to return to the **Music** menu. You may touch more than once to return to the menu.

### Creating a playlist

You can create your own playlists by choosing a selection of songs from the **Playlists** folder.

- 1 Touch **Music** in the ENTERTAINMENT tab.
- 2 Touch **Playlists**, then **Add new playlist**, enter the playlist name and touch **Save**.
- 3 The **All tracks** folder will show all the songs in your phone. Touch all of the songs that you would like to include in your playlist; a tick will show next to the track names.
- 4 Touch **Done**.

## FM Radio

Your LG GM360i has an FM radio feature so you can tune into your favourite stations to listen on the move.

You must attach your headphones to listen to the radio.

## Searching for stations


You can tune your phone to radio stations by searching for them either manually or automatically. They will then be saved to specific channel numbers, so you don't have to keep re-tuning. You must first attach the headset to the phone as this acts as the aerial.

### To auto tune:

- 1 Scroll and touch **FM radio** in the ENTERTAINMENT tab, then .
- 2 Touch **Auto scan**. A confirmation message appears. Select **Yes**, then the stations will be automatically found and allocated to a channel in your phone.

**NOTE:** You can also manually tune into a station by using ◀ and ▶ displayed in the centre of the screen. If you press and hold ◀ and ▶, the stations will be automatically found.


## Resetting channels

- 1 Scroll and touch **FM radio** in the ENTERTAINMENT tab, then .
- 2 Choose **Reset channel** to reset the choose **Reset all channels** to reset all of the channels. Each channel will return to the starting 87.5Mhz frequency.

# Utilities

**TIP!** User can schedule an SMS by selecting Message under Calendar Options, so that it can be sent to the pre define number/contact on Set date and Set time.

## Adding an event to your calendar

- 1 Touch **Organiser** in the UTILITIES tab and select **Calendar**.
- 2 Select the date you would like to add an event to.
- 3 Touch  then **Add event**.
- 4 Touch **Category** then choose from **Appointment**, **Anniversary** or **Birthday**.
- 5 Enter **Subject**.
- 6 Check and enter the date and the time you would like your event to begin. For **Appointment** and **Anniversary** enter the time and date your event finishes in the lower two time and date boxes. Enter the location if it is an **Appointment**.
- 7 Set **Alarm** and **Repeat**.
- 8 Select **Save** and your event will be saved in the calendar. A square cursor will mark the day that any events have been saved to and a

bell will ring at the start time of your event, so that you can stay organised.

## Adding an item to your task list

- 1 Touch **Organiser** in the UTILITIES tab.
- 2 Select Tasks and touch Add Task.
- 3 Set the date for the task, add notes and select a priority level: **High**, **Medium** or **Low**.
- 4 Save your task by selecting **Save**.

## Using date finder


**Date finder** is a handy tool to help you calculate what the date will be after a certain amount of days has passed.

- 1 Touch **Organiser** in the UTILITIES tab.
- 2 Select **Date finder**.
- 3 Set the required date in the **From** tab.
- 4 Set the number of days in the **After** tab.
- 5 The **Target date** will be shown below.

## Adding a memo

- 1 Touch **Memo** in the UTILITIES tab.
- 2 Touch **Add memo**.
- 3 Type your **memo**, then touch Save.
- 4 Your **memo** will then appear on the screen in the Memo application.

## Setting your alarm


- 1 Touch **Alarm** in the UTILITIES tab.  
**Widget alarm** should appear in the list as default and you can not delete it.
- 2 Touch **Add alarm**.
- 3 Set the time you would like the alarm to sound in the **Time** field box.
- 4 Choose how you would like your alarm to repeat in the **Repeat** box: Not repeated, Daily, Mon ~ Fri, Mon ~ Sat, Sat ~ Sun, Except holiday or Select day.  
The icons then indicate the weekday you select.
- 5 Select **Alarm type** to select the type of alarm you want.
- 6 Choose **Alarm bell** and select a sound from the folder. To listen to sounds, touch the sound, followed by .

- 7 Add a memo for the alarm in the **Memo** box.
- 8 Finally, you can set the snooze interval to 5, 10, 20, or 30 minutes, 1 hour or off.
- 9 Once you have set your alarm, touch **Save**.

**NOTE:** You can set up to 5 alarms including **Widget alarm**.

**TIP!** Slide the switch ON/OFF to the alarm to set it.

## Adding a memo with the drawing Panel

- 1 Scroll and touch **Drawing Panel** in the UTILITIES tab .
- 2 Touch **Add drawing**.
- 3 Draw your memo on the touch screen LCD followed by .
- 4 Touch **Yes**, then your memo will appear on the screen in the **Drawing Panel** application.

## Utilities

### Screen Capture



Camera key

The camera key is located on the right side of the phone. By pressing the Camera key twice, the screen can be captured. Captured image will be saved in Gallery as well as in Image in My Stuff. This feature captures following screens:  
WAP, SNS, Email composer & view screen, Message composer & Received messages etc.



By pressing the Camera key twice, the screen can be captured.

### Voice recorder

Use your voice recorder to record voice memos or other audio files.





Touch **Voice recorder** in the UTILITIES tab and select , then **Settings** to change Settings:

**Duration** - Set the recording duration. Choose from **No limit**, **MMS** or **1 min**.

**Quality** - Select the sound quality. Choose from **Super fine**, **Fine** or **Normal**.


**Memory in use** - Select where to save the audio files. Choose between External memory and Handset memory.

### Recording a sound or voice

- 1 Touch  to begin recording.
- 2 Touch  to pause recording.
- 3 Touch  to end recording.
- 4 Touch  to listen to your recording.

### Using your calculator

- 1 Touch **Tools** in the UTILITIES tab.
- 2 Select **Calculator**.
- 3 Touch the numeric keys using the keypad to input numbers.


- 4 For simple calculations, touch the function you require (+, -, ×, ÷), followed by =.
- 5 For more complex calculations, touch  and choose from **sin**, **cos**, **tan**, **log**, **ln**, **exp**, **sqrt**, **deg** or **rad** etc.

### Converting a unit

- 1 Touch **Tools** in the UTILITIES tab.
- 2 Select **Unit converter**.
- 3 Choose whether you would like to convert **Currency**, **Area**, **Length**, **Weight**, **Temperature**, **Volume** or **Velocity**.
- 4 You can then select the unit, and enter the value you would like to convert from, followed by the unit you would like to convert to.
- 5 The corresponding value will appear on the screen.

### Adding a city to your World clock

- 1 Touch **Tools** in the UTILITIES tab.
- 2 Select **World clock**.
- 3 Touch the , followed by **New city**.

- 4 Scroll the globe, touch the area you want and choose the city on the map.
- 5 Or touch the  and type the name of the city you require in the search field box.


### Using the stopwatch

- 1 Touch **Tools** in the UTILITIES tab.
- 2 Select **Stopwatch**.
- 3 Touch **Start** on the bottom of the screen to begin the timer.
- 4 Touch **Lap** if you want to record a lap time.
- 5 Touch **Stop** to end the timer.
- 6 Touch **Resume** to restart the stopwatch at the time you stopped it at, or touch **Reset** to begin the time again.


## PC Sync

You can synchronise your PC with your phone to make sure all your important details and dates match. You can also backup your files to put your mind at ease.

### Installing LG PC Suite on your computer

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode** and touch **PC Suite**.
- 3 Connect the handset and PC via USB cable and wait for a while. Installation guide message will be displayed.
- 4 Follow the instructions on the screen to complete the LG PC Suite Installer wizard.
- 5 Once installation is complete, the LG PC Suite icon will appear on your desktop.

### Connecting your phone and PC

- 1 From the Home screen press  and select **Connectivity** on the SETTINGS tab.
- 2 Select **USB connection mode**.
- 3 Touch **PC Suite**.
- 4 Connect the handset and PC via USB cable and wait for a while. PC Suite runs automatically.

### Backing up and restoring the information on your phone

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the **Backup & Restore** at the Tools.
- 3 Mark the content you would like to backup or restore. Select the location you would like to backup information to, or restore information from. Click **Backup/Restore** icon.
- 4 Your information will be backed up or restored.

## Viewing phone files on your PC

- 1 Connect your phone to your PC as outlined previously.
- 2 Click on the **Photos** icon.
- 3 Phone image files will be loaded on the PC. When you click on the Phone Memory/External Memory, they will be displayed.
- 4 Click on the **Videos** icon.
- 5 When you click Phone Memory / External memory, video files will be displayed on the list.

**TIP!** Viewing the contents of your phone on your PC helps you to arrange files, organise documents and remove content that you no longer need.

## Synchronising your contacts

- 1 Connect the phone to your PC.
- 2 Click on the **Contacts** icon.
- 3 Your PC will now import and display all contacts saved to your handset. (Click on Sync Contacts, then it will load contacts of phone)
- 4 Click on File and select **Export**. You can now select the target and where you want to save your contacts to.


## Synchronising your messages

- 1 Connect the phone to your PC.
- 2 Click on the **Messages** icon.
- 3 All your phone messages will be displayed in folders on the screen.
- 4 Click the title of the columns to rearrange messages sorted by From, **Message** and **Date Received**.

# PC Sync

## Using your phone as a Music Sync device

Your Phone can be used as a Music Sync device for Sync Music Files only. Music Sync can be carried out using Windows Media Player 10/11 and supports both Handset Memory and an External Memory Card.

- 1 Disconnect your phone from your PC.
- 2 From the Home screen select , then select **Connectivity** on the SETTINGS tab.
- 3 Select **USB connection mode**.
- 4 Touch **Music sync**.
- 5 Connect the phone to your PC. Your phone will read: **Connected**.

# The web

## Accessing the web

- 1 Touch the **Browser** in UTILITIES tab.
- 2 To go straight to the browser home page, select **Home**. Alternately, select **Enter address** and type in the URL, followed by **Connect**.

**NOTE:** An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

## Adding and accessing your bookmarks

For easy and fast access to your favourite websites, you can add bookmarks and save web pages.

- 1 Touch **Browser** in the UTILITIES tab.
- 2 Select **Bookmarks**. A list of your Bookmarks will appear on the screen.
- 3 To add a new bookmark, touch **Add bookmark**. Enter a name for your bookmark followed by the URL in the corresponding field box.
- 4 Touch **Save**. Your Bookmark will now appear in the list of bookmarks.


- 5 To access the bookmark simply touch the **Connect** icon next to the bookmark or touch the bookmark title and then touch **Connect**. You will be connected to your bookmark.

## Using RSS reader

RSS (Really Simple Syndication) is a family of web feed formats used to publish frequently updated content such as blog entries, news headlines or podcasts. An RSS document, which is called a feed, web feed, or channel, contains either a summary of content from an associated web site or the full text. RSS makes it possible for people to keep up with their favourite web sites automatically. It is much easier than checking them manually. The user subscribes to a feed by entering the feed's link into the reader or by clicking an RSS icon in a browser that initiates the subscription process. The reader checks the user's subscribed feeds regularly for new content, downloading any updates that it finds.

## The web

### Saving a page

- 1 Access your required webpage as described above.
- 2 Touch  and select **Save this page**.
- 3 Enter a name for the webpage so you can easily recognise it.
- 4 Touch **Save**.

### Accessing a saved page

Touch **Browser** in the UTILITIES tab. And select **Saved pages**. You can view the saved pages here.

### Viewing your browser history

Touch **Browser** in the UTILITIES tab. And select **History**.

### Changing the web browser settings

Touch **Browser** in the UTILITIES tab. And select **Settings**. You can choose to edit **Profiles**, **Appearance settings**, **Cache**, **Cookies** or **Security** settings.

### Using your phone as a modem

Your GM360i can double as a modem for your PC, giving you email and internet access even when you can't connect using wires. You can use either the USB cable or Bluetooth.

#### Using the USB cable:

- 1 Ensure you have the LG PC Suite installed on your PC.
- 2 Connect your GM360i and your PC using the USB cable as outlined previously and launch the LG PC Suite software.
- 3 Click **InternetKit** on your PC. Then click **Add** button and select **Modem**.
- 4 Write the Profile that can connect to the Internet and save the values.
- 5 The profile that you create will appear on your PC screen. Select it and click **Connect**. Your PC will connect through your GM360i.

**NOTE:** For more information about synchronising using the LG PC Suite.

### Using Bluetooth:

- 1 Ensure Bluetooth is switched **On** and **Visible** for both your PC and GM360i.
- 2 Pair your PC and GM360i so that a passcode is required for connection.
- 3 Use the **Connection wizard** on your LG PC Suite to create an active Bluetooth connection.
- 4 Click **Internet Kit** on your PC. Then click **New** button.
- 5 Choose **LG Mobile USB Modem** and select **OK**. It will now appear on screen.
- 6 Write the Profile that can connect to the Internet and save the values.
- 7 The profile that you create will appear on your PC screen. Select it and click **Connect**.  
Your PC will connect through your GM360i.

### Access to Google

You can use Google service using this menu.  
Google service offers user a chance to use **Search**.

# Settings

## Personalising your profiles

You can quickly change your profile on the Home screen.

You can personalise each profile setting using the settings menu.

- 1 Touch **Profiles** in the **SETTINGS** tab.
- 2 Choose the profile you want to edit.
- 3 You can then change all the sounds and alert options available in the list, including your **Ringtone** and **Volume, Message tone** settings and more.

## Changing your screen settings

Touch **Screen settings** in **SETTINGS** tab.

### Screen settings

**Wallpaper** - Choose the theme for your home screen or lock screen.

**Widget home template** - Choose a home template.

**Livesquare** - Touch **Livesquare guide** to check its functions.

**Handset theme** - Choose black or white (Cartoon styled UI).

**Top menu** - Choose the style of the top menu, **Zigzag**, **Scrolling** or **Screen by screen**.

**Lock screen** - Choose the way of unlock.

**Lock screen gesture** - Choose the gesture type in a lock screen.

**Dialling** - Adjust the number colour.

**Font** - Adjust the font size. There are four options: **Small**, **Medium**, **Large** and **Very large**.

**NOTE:** The longer the backlight is on, the more battery power is used. This may result in your needing to charge your phone more often.

**Brightness** - Adjust the screen brightness.

**Greeting message** - Choose **ON** or **OFF** and fill in the greeting message in the text field.

**Start-up/Shut down** - Choose an image for your start-up/shut down screen.

## Changing your phone settings

Enjoy the freedom of adapting how your GM360i works for your own style.

Touch **Phone settings** in the SETTINGS tab, then choose from the list below.

**Anti Theft Mobile Tracker** - When the handset is stolen, handset sends the SMS to the pre-defined numbers configured by real owner.

ATMT SMS will contain information about the stolen phone IMEI, current location (captured as per Cell Broadcast message) & Phone number of the person who is using that handset.

To activate the ATMT feature, you will need to set ATMT 'ON', and configure the ATMT settings with Owner name and Alternate numbers. Default ATMT code is "000000."

### Phone settings

**Date & Time** - Adjust your date and time settings or choose whether to update the time automatically or to use the daylight saving option.

**Power save** - Choose to switch the factory set power saving settings on/off or Night only.

**Languages** - Change the language of your GM360i's display.

**Auto keylock** - Lock the keypad automatically in the Home screen.

**Security** - Adjust your security settings, including PIN code request, handset lock, Change codes, Application lock and ATMT.

**Application lock** - You can set the application lock to avoid unauthorized use of My images, My sounds, My videos and Tasks. You will need a security code to access the data.

**Memory info** - See **Using memory manager** for more information.

**Reset settings** - Restores all settings to their factory defaults.

**Information** - View the technical information for your GM360i. And you can upgrade software with **Handset information**.

# Settings

## Using memory manager

Your GM360i has three memories available: the phone, the SIM Card and an external memory card.

You can use memory manager to see how each memory is been used and see how much space is available.

Touch **Phone settings** in the SETTINGS tab, then **Memory info**.

**Handset common memory** - View the memory available on your GM360i for Pictures, Sounds, Videos, MMS, Email, Java applications and others.

**Handset reserved memory** - View the memory available on your handset for SMS, Contacts, Calendar, Task list, Memo, Alarm, Call history, Bookmarks and Miscellaneous items.

**SIM memory** - View the memory available on your SIM Card.

**External memory** - View the memory available on your external memory card (you may need to purchase the memory card separately).

**Primary storage setting** - Choose the location you prefer items to be saved to between Handset and External memory.

## Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use this menu:

Touch **Connectivity** in the SETTINGS tab.

### Network settings

**Select network** - If you select Automatic, the GM360i automatically searches for the network and registers the handset to the network. This is recommended for best service and quality. If you select Manual, all the currently available networks are shown and you can select one of them for registration.

**Preferred lists** - You can add a preferred network to connect to. If the network is searching automatically, simply choose one from the network list and if not, add a new network manually.

**Internet profiles** - This menu shows the Internet profiles. You cannot delete or edit default configurations depending on your country variant.

**Access points** - Your network operator has already saved this information. You can add new access points using this menu.

**Packet data conn.** - Choose when your device should be connected to network for packet data.

**USB connection mode** - Choose a Data service from the options and synchronise your GM360i using the LG PC Suite software to copy files from your phone. See **PC Sync** for more information on synchronisation. If you use Music sync with Windows Media Player, select **Music sync** in this menu. **Music sync** is only available for music content.

**Java settings** - Allows you to set profiles for connections made by Java programs and to view certificates.

## Sending and receiving your files using Bluetooth

### To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send**.  
Choose **Bluetooth**.
- 3 If you have already paired the **Bluetooth** device, your GM360i will not automatically search for other **Bluetooth** devices. If not, your GM360i will search for other **Bluetooth** enabled devices within range.
- 4 Choose the device you want to send the file to.
- 5 Your file will be sent.

**TIP!** Check the progress bar to make sure your file is sent.


### To receive a file:

- 1 To receive files, your Bluetooth must be both **ON** and **Visible**. See **Changing your Bluetooth settings** below for more information.
- 2 A message will prompt you to accept the file from the sender. Touch **Yes** to receive the file.

## Settings

- 3 You will see where the file has been saved. For image files, you can choose to **View** the file or **Use as wallpaper**. Files will usually be saved to the appropriate folder in **My stuff**.

### Changing your Bluetooth settings:

Touch **Bluetooth** in the SETTINGS tab. And select  and choose **Settings**.

### Make your changes to:

**My device visibility** - Choose to be **Visible**, **Hidden** or **Visible for 1 min**.

**My device name** - Enter a name for your GM360i.

**Supported services** - Select how to use Bluetooth in association with different services.

**Remote SIM Mode** - Turn on or off.

**My address** - Show your Bluetooth address.

### Pairing with another Bluetooth device

By pairing your GM360i and another device, you can set up a passcode protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your GM360i will search for devices. When the search is completed, **Retry** will appear on screen.
- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you will need to enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

### Using a Bluetooth headset

- 1 Check your Bluetooth is **On** and **Visible**.
- 2 Follow the instructions that came with your headset to put it in pairing mode and pair your devices.
- 3 Touch **Ask always** or **Allow without ask** and touch **Yes** to Connect now. Your GM360i will automatically switch to Headset profile.

## Wi-Fi

Wireless Manager allows you to manage Internet connections per Wi-Fi (Wireless LAN) on your device.

It allows the phone to connect to local wireless networks or access the Internet wirelessly.

Wi-Fi is faster and has a greater range than Bluetooth wireless technology and can be used for fast emailing and Internet browsing.

**NOTE:** The GM360i supports WEP, WPA and WPA2 encryption, and not EAP, WPS encryption. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the "security type" field. If encryption is not set, this field will be inactive with the value "None". You can obtain the key from your Wi-Fi service provider or network administrator.

## Software Upgrade

### LG Mobile Phone Software Upgrade Program

For more information on installing and using this program, please visit <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> select country Support. This feature allows you to upgrade your software to the latest version quickly and conveniently on the Internet without needing to visit our service centre. As the mobile phone software upgrade program requires the user's full attention for the duration of the upgrade process, please be sure to check any instructions and notes that appear at each step before proceeding. Please note that removing the USB data communication cable or batteries during the upgrade may seriously damage your mobile phone. As the manufacturer takes no responsibility for loss of data during the upgrade process, you are advised to note down any important information in advance for safekeeping.

# Accessories

These accessories are supplied with the GM360i.

**Charger**



**Data cable**



**Battery**



**Stereo headset**



**NOTE:**

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further inquiries.

# Technical data

## General

Product name : GM360i

System : GSM 850 / E-GSM 900 / DCS  
1800 / PCS 1900

## Ambient Temperatures

Max : +55°C (discharging),  
+45°C (charging)

Min : -10°C

## Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

### Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information. This mobile phone model GM360i has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by

the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.

- The highest SAR value for this model phone tested by DASY4 for use at the ear is 1.33 W/kg (10 g) and when worn on the body is 1.31 W/kg(10 g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

### Product care and maintenance

#### WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep away from electrical appliances such as TVs, radios, and personal computers.

- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the

magnetic strips.

- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.

## Efficient phone operation

### Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

### Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.

## Guidelines for safe and efficient use

- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

### **Avoid damage to your hearing**

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

### **Glass Parts**

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by an authorised service provider.

### **Blasting area**

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

### **Potentially explosive atmospheres**

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

### **In aircraft**

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.

- Do not use it on the ground without permission from the crew.

## Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

## Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

## Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable

performance. The battery pack maybe recharged hundreds of times until it needs replacing.

- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

## Trouble Shooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
SIM error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure the SIM card is correctly inserted.
No network connection	Signal weak Outside GSM network area	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.
Calls not available	Dialling error New SIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough Battery empty Battery contacts dirty	Press the On/Off key down for at least two seconds. Keep charger attached for a longer time. Clean the contacts.

Message	Possible causes	Possible Solutions
Charging error	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone.
	No mains voltage	Check the battery contacts and clean them if necessary. Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
Wrong charger	Only use original LG accessories.	
Battery defective	Replace battery.	
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The Fixed dial number function is on.	Check settings.

# LG Mobile



## WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

### Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units.
7. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
8. The warranty is void in case the serial no./IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
9. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
10. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier
11. Warranty does not cover accessories external to the equipment supplied by the dealer.
12. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and /or suits related to or arising out of this agreement.

### Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

**LG 24 x 7 CALL CENTER OPERATIONS**

**1800-180-9999** (Toll Free)  
**5757554** (Send SMS)

[www.lgindia.com](http://www.lgindia.com)  
[lgservice@lgindia.com](mailto:lgservice@lgindia.com)

## BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEL1-234-Platinum Plaza, Judges Bunglow Road, Bodakdev Road, Ahmedabad-51	079	40040013/14
2	Akronol	LGEL1-Block-E, Ist Floor, P.C Chatterjee Market, Rambanhu Tala, G.T Road (E) Akronol-713308	0341	3203009/3203010
3	Aurangabad	LGEL1-302-CDCD No 3, Opp Hotel Ramgiri, Jaha Road, Aurangabad-431003	0240	2474005/32096436/32096437/32096438
4	Bangalore	LGEL1-No. 24, 2nd Floor, Sri Venkateswara Complex, Opp. BP Petrol Bunk, 80th Road, Old Block, Banargally - Bangalore-560095	080	8116395/4144520/4144531/3091254/3091255
5	Bhopal	USA Vignee Wamkinging Corporation, Sector-6, Guindaria Industrial Area J.K Road Bhopal	0755	4105200/3595309/3595304
6	Bhubaneswar	LGEL1-Plot No. 02, 1st Flr., Bapuji Nagar, Bhubaneswar - 751009	0674	2531400/2534200/3966552/3966553
7	Chandigarh	LGEL1-SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh - 160002	0172	5087389/50/5089107/3294001/3294003
8	Chennai	LGEL1-4411, 2nd Avenue, Patino Tower, Anna Nagar West, Chennai - 600040	044	85510501 - 08
9	Cochin	LGEL1-40/12/10, Vasudeva Buildings, T.D. Road, Ernakulam Cochin-683011	0494	296014/2970144/2970484/4070441/4070950
10	Coimbatore	LGEL1-250a, Sangarur Main Road, Kannappa Nagar, Coimbatore - 641007	0422	2323787/2323798/2323296/3094613/3094615
11	Dehradun	LGEL1-M-22, Mohanwala, Tapa Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213/285
12	Delhi	LGEL1-A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411/12/13
13	Ghaziabad	LGEL1-J-10, RDC Rajnagar Ghaziabad-201001	0120	9811354152/3164185
14	Goa	LGEL1-Plot No-D-360-4,Rego Baug, Alto-Santacruz, Bambolim, Goa - 403	0832	3294955/3294956/3294959
15	Gurgaon	LGEL1-4 nd Flr. A Block, Centre Point Bldg, Sushant Lok, Ph-1, Gurgaon-122001	0124	4047461/62/63/4272867/4047460
16	Guwahati	LGEL1-Shantiner Bhawan, C.K Aggarwal Path, Chenikurthi, Guwahati - 781003	0361	2663885/2663886/2663888/2663889
17	Hubi	LGEL1-6031-B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubi - 580030	0836	4250251/52/2337251/52
18	Hyderabad	LGEL1-1st Floor, Survey No.54, Pula Reddy Building, Vikarampuri Main Road Kharkhana, Secunderabad-500004	040	27811321/33/34
19	Indore	LGEL1-Drift, 304 Bansi Trade Centre, SBI/5/M/G Road, Indore-452003	0731	4065232/24/40622157
20	Japur	LGEL1-B-71, Sahakar Marg, LalKothi Scheme, Japur -302015	0141	5111116/5113028/5105392
21	Jalandhar	LGEL1-Village Khajuria, Near Hivani Restaurant, Jalandhar, Phajwara Highway, G.T Road, Jalandhar	01824	502667/508025/503688
22	Jammu	LGEL1-Plot No.-52, Yard No. 6, Transport Nagar, Narwal, Jammu-180006	0191	2474200/2474199/2474364/2474384
23	Jodhpur	LGEL1-225-4/1/212-B/1/2, RPOD-Nehru Industrial Area, Jodhpur-342005	0291	2742304/302
24	Kolkata	LGEL1-1, New Ch-AN-Spark, 6th Floor, Metro Towers, Kolkata -700071	033	32882350/51/52
25	Kundli	LGEL1-Sunshine Enterprises, Sunder Cold Storage, G/ Kamal Road, Kundli - Sonapat	0110	22182001/02/03
26	Ludhiana	LGEL1-B-537, Hari Kury, Keshav Nagar, Stapur Road Ludhiana -226502	01822	2757338/39/1759121
27	Ludhiana	LGEL1-Village Jhande, Near Badawal Railway Station, Opp. Interceptor Road Ludhiana.	0161	2894413/19
28	Mumbai	LGEL1-Trade Star, 4th Floor, A/Wing, J.B. Nagar, Anandhi Kurta Road, Anandhi (E) Mumbai-400059	022	26552862-2867
29	Nagpur	LGEL1-5a, Road No. 15, Behind Murti Workshop, MDC Ringa, Nagpur-440016	07104	2351200/235122
30	Patna	LGEL1-2nd Floor, Anik Chandra Deep Complex, Bander Bagicha, Near Samrat Hotel, Patna -800001	0612	3299156
31	Pune	LGEL1-105/106, Premium Point, GM Road, Opp. Modern High School, Jirod Floor, Shivaji Marg, Pune -411005	020	66003000/732
32	Rajkot	LGEL1-Nathani Commerce, Shyam Nagar, Katora Talab, Rajkot (C.G)	0771	4053171/4037410/4048745
33	Ranchi	LGEL1-402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi	0661	32940206/23318151/3090420
34	Surgat	LGEL1-1001-1004, Asson Plaza, 1st Flr. Anand Mahal Road, Behind Bhukha Bhawan School, Adajan Surat -395008	0261	27398281/88/84
35	Thane	LGEL1-Gal Shop No- 26/27, 2nd Floor, Sa Plaza, Above Vijay Sales Opp. Cine Wonder Mall, Gondubunder Road, Thane West-400087	022	25472633/2632
36	Varanasi	LGEL1-Patna Complex, D.W. Lahartara Road, Shivdaspur/Mandaudh, Varanasi/UP-221002	0542	2373432/36/37
37	Vijaywada	LGEL1-Door No 32-21-7, Ramnambra Street, Prajasakti Nagar, Vijaywada -520010, Andhra Pradesh	0866	2497285/87
38	Warangal	LGEL1-HOUSE No. 1-938/1 FIRST FLOOR, BESIDE HPC BANK KALLUTLA, HALANAKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp ..... Dealer address .....  
IMEI No. .... Date of sale ..... Serial no. ....

LC Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.



**CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.**  
**2nd Floor, 9B, DLF Cyber City, Phase-III,**  
**Gurgaon - 122002**

TO

CHOLAMANDALAM MS GENERAL  
INSURANCE CO. LTD.

DATE...../...../.....

2nd Floor, 9B, DLF Cyber City,  
Phase-III, Gurgaon - 122002.  
Haryana

Dear Sir,

RE: Loss of mobile phone no.: .....

MAKE .....MODEL .....

This is to inform that my mobile phone has been lost due to theft on  
.....at.....FIR/DD entry has been lodged  
with ..... Police Station. I am enclosing the Claim  
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,

Signature of the Insured

Name

**CLAIM FORM CUM CLAIM BILL**

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No.  Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft  Time

Place of Theft

Details of Theft

FIR No./DD No.  Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES  NO

DATE

PLACE

SIGNATURE OF CUSTOMER

**TERMS AND CONDITIONS:**

**POLICY COVERAGE**

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 7th April 2010 to 6th April 2011 under Policy No. **PBG-00016391-000-00** Dated 07/04/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:
 

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%

## CLAIM PROCESSING DOCUMENTS

In the event of handset loss, the buyer should follow the understated procedure:

- a)
  - (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
  - (ii) Block the SIM Card with your service provider within 3 days.
  - (iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
  - (i) Original Invoice & Cash Memo.
  - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
  - (iii) Translation of vernacular documents in English/Hindi.
  - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

**Note:** In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of Cholamandalam MS General Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to Cholamandalam MS General Insurance Co. Ltd. 2nd Floor, 9B, DLF Cyber City, Phase-III, Gurgaon - 122002. Tel. No. 1800-200-5544, Fax No. 0124-30051-99, e-mail id : [customercare@cholams.murugappa.com](mailto:customercare@cholams.murugappa.com)



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### DISCHARGE VOUCHER

Received from Cholamandalam MS General Insurance Co. Ltd. under Policy No. .... in full and final discharge of our claim, the sum of ..... (in words) Rs. ....

Signature of Insured /Customer  
across revenue stamp

Affix Re.1 revenue stamp

Date:

Place:

## Customer Information Center

For any query related to the after sales service and customer support please contact us at below details



**LG** **24 x 7** CALL CENTER OPERATIONS

 <b>CALL</b>	<b>1800-180-9999</b> (Toll Free)	 <b>SMS</b>	<b>5757554</b> (Send SMS)
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 **CLICK** [www.lgindia.com](http://www.lgindia.com)  
[lgservice@lgindia.com](mailto:lgservice@lgindia.com)



