



KC550 User Guide

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LG ELECTRONICS INC.

KC550

ENGLISH

Bluetooth QD ID B013915



Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

KC550 User Guide

Congratulations on your purchase of the advanced and compact KC550 phone by LG, designed to operate with the latest digital mobile communication technology.

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Getting to know your phone

Main screen

Clear key 

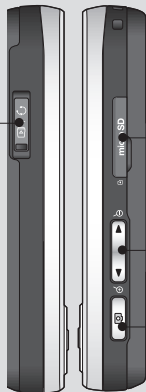
Deletes a character with each press. Use this key to go back to the previous screen.

Call key 

Dials a phone number and answers incoming calls.



Charger, cable, handsfree connector



Memory card slot

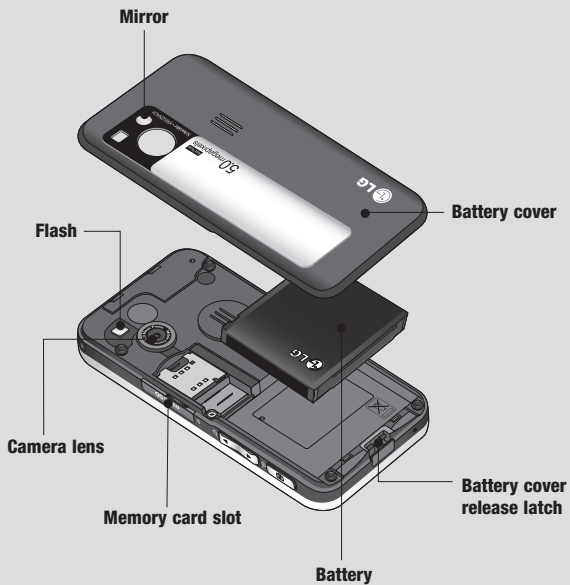
Volume key

Camera

End/Power key 

Ends or rejects a call.
Turns the phone on/off.
Returns to the standby screen when you use the menu.

Open view



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Installing the SIM and battery

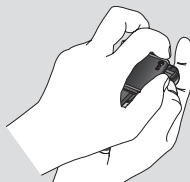
1 Remove the battery cover

Press the battery cover release latch. The battery cover should lift off easily.



2 Remove the battery

Lever the bottom edge of the battery and remove it carefully from the battery compartment.

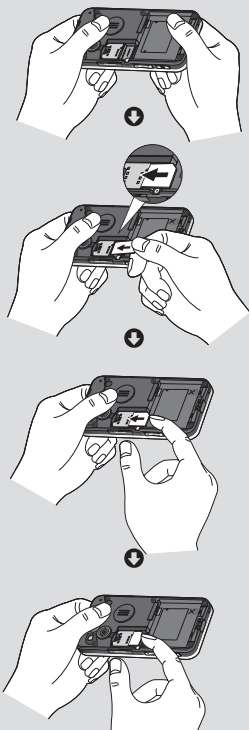


⚠ WARNING: Do not remove the battery when the phone is switched on, as this may damage the phone.

3 Install the SIM card

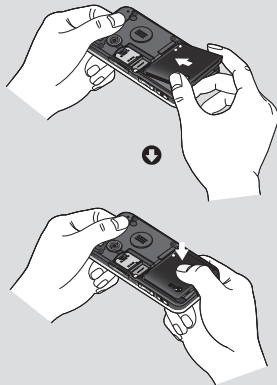
Pull the SIM card holder open. Slide the SIM card into the SIM card holder and slide the card holder backward. Make sure that the gold contact area on the card is facing downwards. To remove the SIM card, pull it gently in the opposite direction.

⚠ WARNING: Do not insert the SIM card when the slide is open, as this may damage your phone and SIM card.



4 Install the battery

Insert the top of the battery first into the top edge of the battery compartment. Ensure the battery contacts align with the terminals on the phone. Press the bottom of the battery down until it clips into place.



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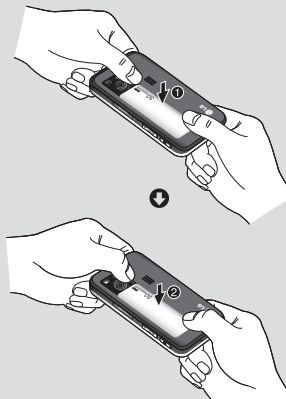
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Installing the SIM and battery

5 Replace the battery cover

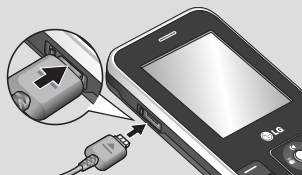
Slide the battery cover towards the top of the phone until it clicks into place.



6 Charging your phone

Pull open the cover of the charger socket on the side of your KC550. Insert the charger and plug into a mains electricity socket. Your KC550 will need to be charged until a message reading Fully Charged appears on screen.

⚠ WARNING: Do not charge the phone when it is on soft furnishings. The phone should be charged in a well ventilated area.



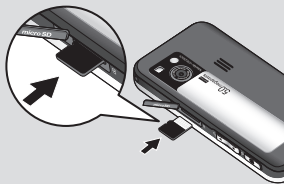
Memory card

Installing a memory card

You can expand the memory space available on your phone using a memory card. The KC550 will support a memory card of up to 2 GB.

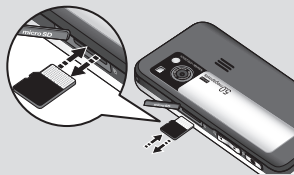
TIP! A memory card is an optional accessory.

Open the slide covering the memory card slot. Slide the memory card into the slot, until it clicks into place. Make sure that the gold contact area is facing downwards.



Removing the memory card

Open the slide and carefully remove the memory card by gently pushing it as shown in the following diagram:



Formatting the memory card

If your memory card is not already formatted, you will need to do so before you can begin using it.

- 1 From the standby screen press **Menu** and select **Settings**.
- 2 Choose **Memory status** and select **External memory**.
- 3 Touch **Format** and enter the password, which is set to 0000 as default. Your card will be formatted and ready to use.
- 4 To view the new formatted folders on your KC550 press **Menu** and select **My stuff**. Choose **External memory**.

⚠ WARNING: When you format your memory card, all the content will be wiped. If you do not want to lose the data on your memory card, back it up first.

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Menu map



Games & Apps

- 1 M-toy
- 2 Games
- 3 Applications
- 4 Network profile



Call history

- 1 All calls
- 2 Missed calls
- 3 Dialed calls
- 4 Received calls
- 5 Call duration
- 6 Call costs
- 7 Data information



Organiser

- 1 Calendar
- 2 Memo



Multimedia

- 1 MP3 player
- 2 Camera
- 3 Video camera
- 4 FM radio
- 5 Voice recorder
- 6 Muvee studio



Messaging

- 1 New message
- 2 Inbox
- 3 Email box
- 4 Drafts
- 5 Outbox
- 6 Sent
- 7 Listen to voicemail
- 8 Info message
- 9 Templates
- 0 Settings



My stuff

- 1 Images
- 2 Sounds
- 3 Videos
- 4 Documents
- 5 Others
- 6 External memory



Profiles

- 1 General
- 2 Silent
- 3 Vibrate only
- 4 Outdoor
- 5 Headset



Contacts

- 1 Search
- 2 New contact
- 3 Speed dials
- 4 Groups
- 5 Copy all
- 6 Delete all
- 7 Settings
- 8 Information



Tools

- 1 Alarm clock
- 2 Calculator
- 3 Stopwatch
- 4 Unit converter
- 5 World clock
- 6 SIM services



Browser

- 1 Home
- 2 Bookmarks
- 3 Enter address
- 4 History
- 5 Saved pages
- 6 Settings
- 7 Information



Connectivity

- 1 Bluetooth
- 2 Network
- 3 USB connection
- 4 TV out







Settings

- 1 Date & Time
- 2 Languages
- 3 Display
- 4 Call
- 5 Security
- 6 Flight mode
- 7 Reset
- 8 Memory status

Your standby screen

The quick keys

The quick keys provide easy, one-touch access to your most used functions.

-  Select to open your message editor, touch and hold the key.
-  Select to choose a sound profile for your phone.
-  Select to open the favourites menu.
-  Select to play MP3 file.

The main menu

The main menu provides twelve menu options. To open the main menu:

- 1 Select **Menu**.
- 2 The main menu will appear on the screen.
- 3 When the option you require is highlighted, select **OK** to open.

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Advice to the customer

In order to allow better antenna sensitivity LG suggest that you hold the handset as shown in the figure below.

O



X














Please do not cover the antenna area with your hand during a call or when using a Bluetooth connection. It may interfere and degrade signal quality.










Your standby screen

The status bar

The status bar uses various icons to indicate things like signal strength, new messages and battery life, as well as telling you whether your Bluetooth is active.




Below is a table explaining the meaning of icons you're likely to see in the status bar.

Icon	Description
	Network signal strength (number of bars will vary)
	No network signal
	GPRS available
	EDGE available
	Flight mode is activated
	Calls are diverted
	Roaming service
	Bluetooth® is activated
	WAP service is connected
	An alarm is set
	Schedule

Icon	Description
	New message
	New voice message
	General profile in use
	Silent profile in use
	Vibrate profile in use
	Outdoor profile in use
	Headset profile in use
	Remaining battery life
	Battery empty


Calls

Making a call


- 1 Key in the number using the keypad. To delete a digit press .
- 2 Press  to initiate the call.
- 3 To end the call, press .

TIP! To enter + when making an international call, press and hold **0**.

Making a call from your contacts

- 1 Select **Contacts** from the Standby screen and choose Search.
- 2 Using the keypad, enter the first letter of the contact you want to call. For example, for Office, press **6** three times.
- 3 Select **Call** or press  to initiate the call.

Answering and rejecting a call

When your phone rings, touch **Accept** or press  to answer the call.

While your phone is ringing, then select **Silent** to mute the ringing. This is great if you have forgotten to change your profile to **Silent** for a meeting.

Press  or select **Reject** to reject the incoming call.

TIP! You can change the settings on your phone to answer your calls in different ways. Press **Menu**, select **Settings** and choose **Call**. Select **Answer mode** and choose from **Slide open**, **Any key** or **Send key only**.

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Calls


Adjusting the call volume

To adjust the volume during a call, press the volume key on the right hand side of your phone.

Speed dialling

You can assign a speed dial number to a contact you call frequently.

- 1 Press **Contacts**, then select **Speed dials**.
- 2 Your voicemail is set to speed dial 1 and you cannot change this. Select any other number either by using the navigation key arrows and selecting **Assign** or by pressing the hard key number.
- 3 Your address book will open. Select the contact you'd like to assign to that number using the navigation arrows, then select **OK**.

To call a speed dial number, press and hold the assigned number until the contact appears on screen. The call will initiate automatically; there's no need to press .

Viewing your call logs

Press **Menu**, select **Call history**. Choose to view:

All calls - View a complete list of all your dialled, received and missed calls.

Missed calls - View a list of any calls you have missed.

Dialled calls - View a list of all the numbers you have called.

Received calls - View a list of all the numbers that have called you.

Call duration - View details of how long you have spent on your calls; received and dialled.

Call costs - View the charges applied to your Last call or All calls. This service is network dependent, some operators are unable to support this.

Data information - View the amount of all your received and sent data in kilobytes.

TIP! From any call log select **Options** and choose **Delete** to delete selected or all of the recorded items.

TIP! Using the navigation key arrows, highlight any single call entry to view the date and time of the call. To view the call duration select **View**.

Using call divert

- 1 Select **Menu**, select **Settings** and choose **Call**.
- 2 Select **Call divert**.
- 3 Choose whether to divert all calls, when the line is busy, when there is no reply, when you are out of reach, all data calls or all fax calls.
- 4 Choose **Activate** and select whether to divert to voicemail, another number or your favourite number.
- 5 Enter your divert number or select **Search** to browse **Contacts** for your divert number.

Note: Charges are incurred for diverting calls. Please contact your network provider for details.

TIP! To turn off all call diverts, choose **Cancel all** from the **Call divert** menu.

Using call barring

- 1 Select **Menu**, select **Settings** and choose **Call**.
- 2 Select **Call barring**.
- 3 Choose any or all of the seven options:
 - All outgoing**
 - Outgoing international**
 - Outgoing international except home country**
 - All incoming**
 - Incoming when abroad**
 - Cancel all barrings**
 - Change password**
- 4 Select **Activate** and enter the call barring password. Please check with your network operator for this service.

TIP! Select **Fixed dial number** from the **Call** menu to turn on and compile a list of numbers which can be called from your phone. You'll need your PIN2 code from your operator. When activated, only numbers included in the fixed dial list can be called from your phone.

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Calls

Changing the call settings

1 Select **Menu**, select **Settings** and choose **Call**.

2 From here you can amend the settings for:

Call divert - Choose whether to divert your calls.

Call barring - Select which calls you would like to be barred.

Fixed dial number - Choose a list of numbers that can be called from your phone.

Answer mode - Choose whether to answer the phone using the send key, any key or by sliding your handset open.

Send my number - Choose whether your number will be displayed when you call someone.

Call waiting - Be alerted when you have a call waiting.

Minute minder - Select **On** to hear a tone every minute during a call.

Auto redial - Choose **On** or **Off**.

Send DTMF tones - Choose **On** or **Off**.

Contacts

Searching for a contact

- 1 Select **Contacts** from the standby screen, and choose **Search**.
- 2 Using the keypad enter the first letter of the contact you want to call. For example, for Office, press **6** three times.
- 3 To scroll through the contacts and their different numbers use the navigation arrows.

Adding a new contact

- 1 Select **Contacts** and choose **New contact**.
- 2 Choose whether to store your new contact on your **Phone** or **SIM** card.
- 3 Enter all the information you have in the fields provided and select **Save**.

Or, using the slightly quicker method...

- 1 Enter the number you wish to store on the standby screen and select **Options**.
- 2 Choose **Save** or **Add to existing contact**.
- 3 Enter the relevant information as above and select **Save**.

Note: When you are storing a contact's email address, press ***..*** to enter a symbol and scroll with the navigation arrows until you see **@**.

Contact options

There are many things you can do when viewing a contact. Here's how to access and use the Options menu:

- 1 Open the contact you'd like to use. See **Searching for a contact** above.
- 2 Select **Options** to open the list of options.

From here you can:

Edit - Change any of the contact's details.

New message - Send a message to the contact. If the contact has an email address, select whether you'd like to send a **Message** or **Email**.

Send via - Send the contact's details to another person as a business card. Choose to send as a **Text message**, **Multimedia message**, via **Bluetooth** or by **Email**.

Delete - Delete the contact. Select **Yes** if you are sure.

New contact - Add a new contact.

Multi delete - Mark multiple contacts to delete.

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Contacts

Copy to SIM/phone - Choose to move or copy to the SIM card or phone (depending on where you originally saved the contact).

Adding a contact to a group

You can save your contacts into groups, for example, keeping your work colleagues and family separate. There are a number of groups including **Family**, **Friends**, **Colleague**, **VIP**, **Group1** and **Group2** already set up on the phone.

- 1 Select **Contacts** and choose **Groups**.
- 2 Scroll to the group you wish to add a contact to and select **View** then select **Add**.
- 3 Your contacts will open. Scroll to any contacts you would like to add to the group and press , then select **Done**.
- 4 Select **Yes** if you are sure.

TIP! You can assign a ringtone or icon to a group. Select the group you wish to assign the ringtone or icon to and select **Options** and choose an item you want.

Renaming a group

You can rename any of the groups to fit your lifestyle.

- 1 Select **Contacts** and choose **Groups**.
- 2 Select a group you want to rename.
- 3 Choose **Options**, select **Rename** and enter your new group name.
- 4 Select **Save**.

Note: You can only assign a contact to a group or add a picture to a contact that is saved in your phone (not SIM) memory.

Adding a picture to a contact

You can change the appearance of your contacts in your address book to include a picture.

- 1 Select **Contacts** and choose **Settings**.
- 2 Select **View options** and choose **With picture**.
- 3 Then return to the address book and select the contact you want to add a picture to.
- 4 Choose **Options** and select **Edit**.

- 5 Scroll down to the **Photo** section and select **Edit**. Choose **Options** and select **Images** or **New image**. If you select **Images**, you can choose an image that is saved in your phone memory. If you select **New image**, your camera viewfinder will open, so you can take a picture of your contact.
- 6 Select **Save**.

Copying your contacts to your SIM

You can also choose to copy your contacts from your SIM to your handset or from your handset to your SIM.

- 1 Select **Contacts** and choose **Copy All**.
- 2 Select to copy the contacts from **SIM to phone** or **Phone to SIM**.
- 3 Choose whether to **Keep original** or **Delete original**.
- 4 Select **Yes** if you are sure.

Deleting all your contacts

- 1 Select **Contacts** and choose **Delete all**.
- 2 Select to delete contacts from **SIM** or **Phone**.
- 3 Select **Yes** if you are sure.

- 4 Enter the password, which is set to 0000 as default, and select **OK**.

Viewing information

Select **Contacts** and choose **Information**. From here you can view your **Service dial numbers**, your **Own numbers** and your **Business card**.

TIP! If you haven't yet created a business card, the **Business card** screen will give you the option to create one. Select **New** and enter your details as you would for any contact. Choose **Save**.

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Messaging

Messaging

Your KC550 includes functions related to SMS (Short Message Service), MMS (Multimedia Message Service) and email, as well as the network's service messages. Simply press

Menu and select **Messaging**.

Sending a message

- 1 Press **Menu**, select **Messaging** and choose **New message**.
- 2 Choose **Message** to send an SMS or MMS. (If you want to send an **Email** see page 26-27 or if you want to send something using **Bluetooth**, see page 49.)
- 3 A new message editor will open. Message editor combines SMS and MMS into one intuitive and easy to switch between mode. The default setting of the message editor is SMS mode.
- 4 Enter your message using either the T9 predictive mode or Abc manual mode. See **Entering text** on page 25 to see how to switch between the different text entry modes.

- 5 Select **Options** and choose **Insert** to add an **Image, Sound, Video, Symbol, Text template, Emoticon, Name & Number, New slide, Subject** or **More (Contact/My business card/Schedule)**.
- 6 Press the centre key **Send to**.
- 7 Enter the phone number or press **Options** and select **Contacts** or **Recent list** to open your contacts list. You can add multiple contacts.
- 8 Select **Send**.



WARNING: If an **Image, Sound, Video, New slide** or **Subject** is added to the message editor, it will be automatically converted to MMS mode and you will be charged accordingly.

Entering text

You can enter alphanumeric characters using the phone's keypad. For example, storing names in Contacts, writing a message and creating scheduling events in the calendar all require entering text. The following text input methods are available in the phone: T9 predictive mode, ABC manual mode and 123 mode.

Note: Some fields may allow only one text input mode (e.g. telephone number in address book fields).

To turn on T9 mode in the text entry field, choose **Options**, select **Set T9** and choose **On**. With T9 on, you can switch text input mode by pressing **# * 0**. You will notice the text input mode indicator in the upper right corner of the display.

To input a symbol in the text entry field, press the *** 0** key and select a symbol, then select **OK**.

Complete each word with a space by pressing **0**.

To delete a character, press **C** key.

T9 predictive mode

T9 predictive mode uses a built-in dictionary to recognise words you're writing based on the key sequences you press. Simply press the number key associated with the letter you want to enter, and the dictionary will recognise the word once all the letters are entered. For example, press **8, 3, 5, 3, 7, 4, 6, 6, 3** to write 'telephone'.

If the word you want doesn't appear, select **Options** and select **New T9 word**, then you can enter the word using ABC manual mode. Your word will be added to the dictionary.

Note: You can select a different T9 language by pressing **Options** and select **Writing language**.

ABC manual mode

In ABC manual mode you may need to press the key repeatedly to enter a letter. For example, to write 'hello', press **4** twice, **3** twice, **5** three times, **5** three times again, then **6** three times.

123 mode

Type numbers using one keystroke per number. You can also add numbers whilst in letter modes by pressing and holding the desired key.

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Messaging

Setting up your email

You can stay in touch on the move using email on your KC550. It's quick and simple to set up a POP3 or IMAP4 email account.

- 1 Press **Menu**, select **Messaging** and choose **Settings**.
- 2 Select **Email** then **Email account**.
- 3 Select **New**.
- 4 You can now choose how your account works:
 - Account name** - Enter a name for this account.
 - Email address** - Enter the account email address.
 - My name** - Enter your name.
 - Incoming mail server** - Enter the account details.
 - User name** - Enter the account user name.
 - Password** - Enter the account password.
 - Outgoing mail server** - Enter the account details.
 - Outgoing mail authentication** - Select on or off.
 - Outgoing server ID** - Enter the account details.
 - Outgoing server password** - Enter the account details.

To enter the following information, choose **Options** and select **Advanced settings**.

Protocol type - Select the mailbox type, POP3 or IMAP4.

Maximum receive size - Choose the size limit of your emails, the maximum is 300KB.

Save to server - Choose whether to save your emails to the server. For IMAP4 accounts copies are always saved.

APOP secure login - Choose whether to save your emails to the server of the phone (only for IMAP4).

Insert signature - Choose whether to automatically insert a signature in your emails.

Reply email address - Enter the "reply to" email address.

Incoming port number - Normally, this is 110 for POP3 and 143 for IMAP4 accounts.

Outgoing port number - Normally this is 25.

Auto retrieving - Select to automatically retrieve your emails.

Retrieve download - Select **Headers only**, **Headers + body** (only for IMAP4) or **All**.

Now your account is set up, it will appear in the list of accounts in your Email folder.

Sending an email using your new account

To send/receive an email, you should set up an email account (see page 26).

- 1 Select **Menu**, select **Messaging** and choose **New message**.
- 2 Choose **Email** and a new email will open.
- 3 Write a subject then touch OK.
- 4 Enter your message using T9 predictive mode or ABC manual mode. See **Entering text** on page 25 to see how to switch between the different text entry modes.
- 5 Select **Options** and choose an attachment to add: **Image, Sound, Video, Document, Contact, My business card** or **Schedule**.
- 6 Press **Send** and enter the recipient's address or touch **Options** and select **Contacts** to open your contacts list.
- 7 Press **Send** and your email will be sent.

Message folders

Press **Menu**, select **Messaging**. The folder structure used on your KC550 is fairly self-explanatory.

Inbox - All the messages you receive are placed into your Inbox. From here you can reply, forward and more, see below for details.

Email box - Contains all your email messages. Select the account you want to use then select **Retrieve**. Your KC550 will connect to your email account and retrieve your new messages.

Drafts - If you don't have time to finish writing a message, you can save what you have done so far here.

Outbox - This is a temporary storage folder while messages are being sent.

Sent - All the messages you send are placed into your Sent folder.

Listen to voicemail - You can access your voicemail box (if provided by your network). When a new voice message is received, the symbol will be displayed on the standby screen.

Info message - All info messages and updates received from your operator.

Templates - A list of useful messages, already written for a quick reply.

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Messaging

Managing your messages

You can use your **Inbox** to manage your messages.

- 1 Press **Menu**, select **Messaging** and choose **Inbox**. Or, a quicker way is to select  on the standby screen.
- 2 Select **Options** and then choose to:
 - Delete** - Delete the selected message.
 - Reply** - Send a reply to the selected message.
 - Forward** - Send the selected message on to another person.
 - Return call** - Call the person who sent you the message.
 - Information** - View the details of a message, for example, the time it was sent.
 - Copy/Move** - Choose to copy or move the selected message to the SIM card or phone.
 - Multi delete** - Delete selected messages.
 - Delete all read** - All opened messages will be deleted.
 - Delete all** - Delete text messages, multimedia messages or all messages.

If you see the message **No space for SIM message**, you should delete some messages from your inbox.

If you see the message **No space for messages**, you can delete either messages or saved files to create space.

Using templates

You can create templates for the **Text** and **Multimedia** messages you send most frequently. There are some templates already on your phone, which can be edited if you wish.

- 1 Press **Menu**, select **Messaging** and choose **Templates**.
- 2 Choose **Text** or **Multimedia**. You can then select **Options** and choose **Edit** to change existing templates, to add **New template** or to **Delete** templates.
- 3 To send a template, select the one you want to send, choose **Options** and select **Send via**.
- 4 Choose how you would like to send the template; as a **Message**, **Bluetooth message** or **Email**.
- 5 Select a contact and select **Send**.

Changing your text message settings

Your KC550 message settings are pre-defined so that you can send messages immediately.

If you would like to change the settings, you can do this using the **Settings** options.

Press **Menu**, select **Messaging**, then choose **Settings** and **Text message**. You can make changes to:

Message types - Convert your text into Voice, Fax, Paging, X.400, Email or ERMES.

Validity period - Choose how long your message is stored at the message centre.

Delivery report - Choose to receive confirmation that your message was delivered.

Reply charging - Choose to be billed for your message recipient's reply.

Message centre number - Enter the details for your message centre.

Character encoding - Choose how your characters are encoded. This impacts the size of your message and therefore data charges.

Send long text as - Choose whether to send your message as SMS or MMS when you enter a text longer than 2 pages in the message field.

Bearer setting - Choose whether to send your messages via GSM or GPRS.

Changing your multimedia message settings

Your KC550 message settings are pre-defined so that you can send messages immediately.

If you would like to change the settings, you can do so using the **Settings** options.

Press **Menu**, select **Messaging**, then choose **Settings** and **Multimedia message**.

You can make changes to:

Slide duration - Choose how long your slides appear on screen.

Priority - Choose the priority level of your multimedia message.

Validity period - Choose how long your message is stored at the message centre.

Delivery report - Choose to allow and/or request a delivery report.

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Messaging

Read report - Choose to allow and/or Request a read report.

Auto download - Choose to automatically or manually download multimedia messages depending on whether you are at home or roaming.

Network profile - Select an operator specific network profile for sending multimedia messages.

Permitted message type - Select which type of multimedia messages to allow.

Changing your email settings

You can adapt your email settings to your own preferences.

- 1 Press **Menu**, select **Messaging** and choose **Settings**.
- 2 Select **Email** then you can adapt the following settings:

Email account - You can set up an email account.

Access point - You can set the email access point.

Retrieve interval - Choose how often your KC550 checks for new email messages.

Signature - Create an email signature and switch this feature on.

Changing your other settings

Press **Menu**, select **Messaging**, choose **Settings** then:

Voicemail number - Your voicemail number is stored here. Contact your network operator for more information on the service they provide.

Service message - Here you can switch off service message, which means your messages will no longer be pushed directly to your device as they are received, only when you check for new messages.

Info message - Choose the reception status, alerts and language of your info messages.

Save text message - Choose whether to save your text messages to the phone memory or to the external memory.

Camera

Taking a quick photo

- 1 Open the lens cover and hold the camera key down on the right side of the handset. The camera's viewfinder will appear on screen.
- 2 Holding the phone horizontally, point the lens towards the subject of the photo.
- 3 Press the camera key halfway. A focus box will appear in the centre of the viewfinder screen. Position the phone so you can see the subject of your photo in the focus box. When the focus box turns green, the camera has focused on your subject.
- 4 Press the centre soft key or press the camera key all the way down to take a photo.

Note: You can also access the camera menu from the standby screen. Touch **Menu** and select **Multimedia**, scroll down to and select **Camera** to open the viewfinder.

After you've taken your photo

Your captured photo will appear on the screen. The name of the image runs along the bottom of the screen and you will see six options displayed on the right side of the screen.

Delete - Delete the photo you have just taken and confirm by touching **Yes**. The viewfinder will reappear.



New image - Take another photo straightaway. Your current photo will be saved.



Set as - Select to open a sub menu to set your image as **Wallpaper** or **Picture ID**.



Send via - Select to send the photo as a **Multimedia message** or **Email**. See page 24 for **Sending a message**.



Album - Select to look at the other photos in your album. Your current photo will be saved. See page 34 for **Viewing your saved photos**.

OK - Select to take another photo straightaway. Your current photo will be saved.

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Camera

Getting to know the viewfinder

Note: You can adjust the zoom using the volume key on the left side of the phone. The zoom function is only available when the resolution is set to 640 x 480 or below. See **Changing the image size** on page 33 for details.

TIP! When using the camera, power consumption increases. If  icon appears indicating low battery, recharge the battery before use.

Using the quick settings

Select **Options** to access the quick settings options. These include various options for taking photos.

Self timer - The self-timer allows you to set a delay after the capture button is pressed. Choose from 3 seconds, 5 seconds or 10 seconds. Great for that group photo you want to be part of.

Continuous shot - This enables you to take up to 9 shots automatically in very quick succession, great for taking photos of moving objects or at sporting events.

White balance - The white balance ensures that any white in your photo is realistic. In order for your camera to correctly adjust the white balance you may need to determine the light conditions. Choose from **Auto**, **Daylight**, **Incandescent**, **Cloudy** or **Fluorescent**.

Colour effect - Choose from four colour tone options: Off (normal/colour), Sepia, Mono (black and white) or Negative.

EV - Turn macro mode on if you are taking a picture very close to the image subject.

Resolution - See **Changing the image size** on page 33.

Quality - Choose between **Normal**, **Fine** and **Super fine**. The finer the quality the sharper a photo will be but the file size will increase as a result, which means you will be able to store fewer photos in your memory.

Auto focus - Turn Auto focus On or Off. Your camera can automatically adjust the focus for a clear, sharp image with a single press of the camera button.

Shutter tone - Select one of the three shutter sounds.


ISO - Set the ISO to Auto, ISO 800, ISO 400, ISO200, ISO 100 or ISO 80.

Save to - Choose whether to save your photos to the phone memory or to the external memory.

Reset settings - Choose **Yes** to reset your phone to its original camera settings.

Using the flash

The flash is set to **Off** as default, but there are other options.

1 Select  on the navigation key.

2 There are four flash options:

Off - The camera will not flash. This is useful if you want to save battery power.

Auto - Your camera will assess the lighting needed to take a good picture and use the flash as necessary.

Always on - Set the flash to on when you are taking a photo in a dark place.

Red eye reduction - The flash will remain on as you compose your picture and flash again as you take the photo in order to reduce red eye.

3 Select the flash option you'd like to use.

4 When you have made your selection the flash menu will automatically close, ready for you to take your picture.

5 The flash icon in the viewfinder will change according to your new flash mode.

Note: When you exit the camera, the flash setting will revert to the default **Auto** mode.

Changing the image size

You can change the size of the photo to save memory space. The more pixels, the larger the file size, which in turn means they take up more of your memory. If you want to fit more pictures on to your phone you can alter the pixel number to make the file size smaller.

1 Press **Options** and select **Resolution** from the toolbar.

2 Select a pixel value from the six numerical options (320X240, 640X480, 1280X960, 1600X1200, 2048X1536, 2560X1920).

3 Press **OK** to implement your changes.

Note: The zoom function varies depending on the resolution the camera is set to. The zoom function is only available when the resolution is set to 640 x 480 or below.

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Camera

Viewing your saved photos

- 1 You can access your saved photos from within the camera mode and from the standby screen. From the viewfinder, simply select **◀** on the navigation key. From the standby screen you should select **Menu**, then select **My stuff** and **Images**.
- 2 Your gallery will appear on screen.
- 3 Use the navigation keys to select the photo you want to view and select **View** to enlarge it.

Setting a photo as Wallpaper or Picture ID

From your image gallery, use the navigation keys to select an image and choose **Options** and **Set as** to use the selected image as **Wallpaper** or **Picture ID** for one of your contacts.

Note: Picture ID can only be added to contacts saved to your phone, not your SIM.

Video camera

Shooting a quick video


- 1 Open the lens cover and hold the camera key down on the right side of the handset. The camera's viewfinder will appear on screen.
- 2 Choose **Video** on the top right corner of the screen. The video camera's viewfinder will appear on screen.
- 3 Point the camera lens towards the subject of the video.
- 4 Press the camera key on the right side of the handset to start recording.
- 5 **REC** will appear in the bottom left corner of the viewfinder and a timer will show the length of your video.
- 6 To pause the video select **Pause** and resume by selecting **Resume**.
- 7 Select **Stop** to stop recording.


Note: You can also access the **Video camera** from the standby screen. Select **Menu** and select **Multimedia**, scroll down and select **Video camera** to open the viewfinder.

After you've shot your video


The name of the video runs along the bottom of the screen and six options will be displayed on the right side of the screen.

Delete - Delete the video you have just recorded and confirm by selecting Yes. The viewfinder will reappear.

 **New video** - Select to shoot another video straight away. Your current video will be saved.

 **Play** - Select to play the video you have just recorded.

 **Send via** - Select to send the video as a **Multimedia message** or **Email**. See page 24 for **Sending a message**.

 **Album** - Select to look at the other video clips in your album. Your current video clip will be saved. See page 37 for **Watching your saved videos**.

OK - Select to record another video straight away. Your current video will be saved.

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Video camera

Getting to know the viewfinder

Note: You can adjust the zoom using the volume key on the left side of the phone.

Using the quick settings

Select **Options** to access the quick settings options. These include various options for recording videos.

Mode - To record a video you want to send in a multimedia message, select **MMS**.

Colour effect - Choose from four colour tone options: **Off** (normal/colour), **Sepia**, **Mono** (black and white) or **Negative**.

Brightness - Contrast defines the difference between light and dark in an image. A low contrast image will appear foggy, whereas a high contrast image will appear much sharper. Use the navigation keys to slide the contrast indicator along the bar, towards - for a lower contrast, hazier image or towards + for a higher contrast, sharper image.

Resolution - If you want to fit more videos onto your phone you can alter the pixel number to make the file size smaller. Choose between four options for your video, 176X144, 320X240, 640X480, 720X480.

Quality - Super fine/ Fine/ Normal.

Save to - Choose whether to save your video clip to the phone memory or to the external memory.

Flash - Turn the flash **On** or **Off**. The flash is set to **Off** as default, saving battery power. Whenever you exit the camera it will return to the default **Off** setting.

White balance - The white balance ensures that any white in your video is realistic. In order for your camera to correctly adjust the white balance, you may need to determine the light conditions. Choose from **Auto**, **Daylight**, **Incandescent**, **Cloudy**, **Fluorescent** or **Night mode**.

Album - View all of your images.

Reset settings - Choose **Yes** to reset your phone to it's original video camera settings.

Watching your saved videos

- 1 You can access your saved videos either from within video camera mode or from the standby screen. From the Options menu select **Album**. From the standby screen you should touch **Menu**, then select **My stuff** and **Videos**.
- 2 Your gallery will appear on screen.
- 3 Use the navigation keys to select the video you want to view and touch the centre soft key to watch it.

Adjusting the volume when viewing a video

To adjust the volume of the audio on a video whilst it is playing, use the volume keys on the right side of the handset.

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MP3 player

MP3 player

Your LG KC550 has a built-in MP3 player so you can play all your favourite music.

To access the MP3 player, press  from the standby screen, or select **Menu** and select **Multimedia** then **MP3 player**. From here you have access to:

All songs - Contains all of the songs you have on your phone.

My playlist - Contains any playlists you have created as well as **On the go**, **Recent songs** and **Favourite songs**.

Artists - Browse through your music collection by artist.

Albums - Browse through your music collection by album.

Genres - Browse through your music collection by genre.

Settings - Adjust your music settings.







Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or your sync cable. To transfer using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and are visible to one another.

- 2 Select the music file on the other device and choose to send it via Bluetooth.
- 3 When the file is sent you will have to accept it on your phone by selecting **Yes**.
- 4 The file should appear in **All songs**.

Playing a song

- 1 Press **Menu** and select **Multimedia**, then choose **MP3 player**, or press  from the standby screen.
- 2 Choose **All songs** then select the song you want to play. Select .
- 3 Select  to pause the song.
- 4 Select  to skip to the next song.
- 5 Select  to skip to the previous song.
- 6 Select  to stop the music and return to the MP3 player menu.

TIP! To change the volume while listening to music, use the volume keys on the side of your phone.

Using options while playing music

Select **Options** and choose from:

Minimise - Hide the music player screen so that you can continue using your phone as normal while music is playing.

View playlist - Look at the playlist you are currently listening to.

Add to playlist - Adds the current track to a playlist.

Set as - Set the current track as your **Ringtone** or **Message tone**.

Information - You can view information about the MP3 file you are listening to.

Settings - Change the Shuffle, Repeat, or Equalizer settings.

Creating a playlist

You can create your own playlists by choosing a selection of songs from the **All songs** folder.

- 1 Press **Menu** and select **Multimedia**.
- 2 Choose **MP3 player**, then select **My playlist**.
- 3 Press **Options** and select **New playlist**, enter the playlist name and press **Save**.
- 4 The **New playlist** folder will show. Select all of the songs that you would like to include in your playlist by scrolling to them and selecting .
- 5 Select **Save** to store the playlist.

Playing a playlist

- 1 Press **Menu** and select **Multimedia**.
- 2 Choose **MP3 player**, then select **My playlist**.
- 3 Select the playlist you would like to play and select **View**, then select **▶**.

Editing a playlist

From time to time, you may want to add new songs or delete songs from a playlist.

If you want to organise your playlists, you can edit them using the **Options** menu.

- 1 Press **Menu** and select **Multimedia**.
- 2 Choose **MP3 player**, then select **My playlist**.
- 3 Scroll to the playlist you want to edit and select **View**, then select **Options**. Choose from:

Add - You can add songs to the playlist using this option.

Remove - Remove a song from the playlist. Select **Yes** to confirm.

Multi remove - Delete selected songs from the playlist.

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MP3 player

Remove all - Remove all of the songs from the playlist.

Information - View the playlist information.

Deleting a playlist

- 1 Press **Menu** and select **Multimedia**.
- 2 Choose **MP3 player**, then select **My playlist**.
- 3 Scroll to the playlist you want to delete and select **Options**.
- 4 Select **Delete all** and select **Yes** to confirm.

Note:

As a result of the Digital Rights Management (DRM) system, some of the media items you download from the Internet or receive by MMS may have a "Purchase right" menu to access them. You can acquire the key to purchase the right from the website which owns the rights to the contents.

Music is copyright protected in international treaties and national copyright laws. It may be necessary to obtain permission or a licence to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Please check the national legislation of the applicable country concerning the use of such material.

FM radio

Using the FM radio

Your LG KC550 has an FM radio feature so you can tune into your favourite stations to listen on the move.

Note: You will need to insert your headset in order to listen to the radio. Insert the plug into the headset socket (this is the same socket that you plug your charger into).

Searching for stations

You can tune radio stations into your phone by searching for them either manually or automatically. They will then be saved to specific channel numbers so you don't have to keep re-tuning. You can save up to 12 channels in your phone.

To auto tune:

- 1 Press **Menu** and select **Multimedia**, then choose **FM radio**.
- 2 Select **Options** and choose **Auto scan** then select **Yes**.
- 3 Each time a station is found, your KC550 will ask if you want to save it. Select **Yes** if you want to store the channel and **No** if you don't. Any stations you choose to save will automatically be allocated to a channel number in your phone.

To manually tune:

- 1 Press **Menu** and select **Multimedia**, then choose **FM radio**.
- 2 Select a channel number that you want to save a station to and choose **Edit**.
- 3 To enter your station, use the navigation keys to search or enter the frequency using the keypad, then select **Save**.

Note: You can also edit the stations you have saved in a channel number.

TIP! To improve the reception extend the headset cord, which functions as the radio antenna.

Resetting channels

- 1 Press **Menu** and select **Multimedia**, then choose **FM radio**.
- 2 Select **Options** and select **Reset channels**. Choose **Yes** to confirm the reset. Each channel will return to the starting 87.5Mhz frequency.

Listening to the radio

- 1 Press **Menu** and select **Multimedia**, then choose **FM radio**.
- 2 Select the channel number of the station you would like to listen to.

Note: You can listen to the radio via a built-in speaker. Press **Options**, select **Listen via** and choose **Speaker**.

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Voice recorder

Using the voice recorder

Use your **Voice recorder** to record voice memos or other sounds.

Recording your voice memo

- 1 Press **Menu** and select **Multimedia**, then choose **Voice recorder**.
- 2 Press  to begin recording.
- 3 Select **Pause** to pause the recording.
- 4 Choose **Stop** to end the recording.
- 5 Select  to listen to the recording.

Note: You can listen to all of the voice recordings you have saved by selecting **Album**.

Sending a voice recording

- 1 Once you have finished recording, select **Options**.
- 2 Select **Send via** and choose from **Multimedia message**, **Bluetooth** or **Email**. If you choose **Message** or **Email**, the recording will be added to the message and you can write and send it as normal. If you choose **Bluetooth**, you will be prompted to turn Bluetooth on.

TIP! If you plan to send your recording as a message, before you start recording, select **Options**, select **Recording mode** and choose **MMS**. This will ensure that the recording fits into a message.

Using the muvee studio

The Muvee studio allows you to create an image slide show combined with music.

- 1 Press **Menu** and select **Multimedia**, then choose **Muvee studio**.
- 2 Choose the music track that you would like to use.
- 3 Mark the images that you would like to use in your slide show, and choose **Done**.
- 4 The new muvee will begin to play. To save your slide show press **Save**.

Note: You can use the Options menu to choose where to save your slide show (Phone or External memory), the duration mode (General or MMS) and the play order (Random or Sequential).

My stuff

You can store any multimedia files into your phone's memory so that you have easy access to all of your pictures, sounds, videos and games. You can also save your files to a memory card. The advantage of using a memory card is that you can free up space on your phone's memory.

All your multimedia files will be saved in **My stuff**. Select **Menu** then select **My stuff** to open a list of folders.

Images

Images contains a folder of default images and default flash files pre-loaded onto your phone, images downloaded by you and images taken on your phone's camera.

Images options menu

The options which are available to you in **Images** depend on what type of image you have selected. All of the options will be available for pictures you have taken on the phone's camera. Only the **View**, **Set as**, **File info**, **Slide show**, **Sort by** and **List view / Thumbnail view** options are available for default images.

In the **Images** folder, select **Options** to bring up your list of options.

Delete - Delete the selected image.

Set as - Set the selected image as your **Wallpaper** or as a **Picture ID**.

Send via - Send the selected image to a friend via **Multimedia message**, **Bluetooth** or **Email**.

Note: The image may need to be resized before it can be sent by MMS.

File - Rename, make animation or view the information (Name, Size, Date, Time, Resolution, Type and Copyright) of the selected image. If you have an external memory card inserted two additional options will show: **Move to external memory** and **Copy to external memory**.

Print via - Print an image file via **Bluetooth** or **Pictbridge**.

Slide show - See **Creating a slide show** on page 45.

New folder - Create a new folder within the main Images folder.

Mark/Unmark - Select more than one image to delete.

Delete all - Delete all the photos in your Images folder.

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My stuff

Sort by - Arrange your images by **Date**, **Type** or **Name**.

List view / Thumbnail view - Change the way you view your photos.

Sending a photo

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Images**.
- 3 Select a photo and choose **Options**.
- 4 Select **Send via** and choose from **Multimedia message**, **Bluetooth** or **Email**.
- 5 If you choose **Multimedia message** or **Email**, your photo will be attached to the message and you can write and send the message as normal. If you choose **Bluetooth**, you will be prompted to turn Bluetooth on and your phone will search for a device to send the picture to.

Organising your images

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Images**.
- 3 Choose **Options** then select **Sort by**.
- 4 Choose from **Date**, **Type** or **Name**.

Deleting an image

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Images**.
- 3 Select an image and press **Options**.
- 4 Select **Delete**.

Deleting multiple images

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Images**.
- 3 Choose **Options** and select **Mark/Unmark** and **Delete**.
- 4 A box will appear next to each image. Select each image and select to mark it. To unmark an image, select again so that the tick disappears from the box. Or, you can select **Options** then choose **Mark all** or **Unmark all**.
- 5 Once you have marked all of the appropriate boxes, select **Delete** and confirm you want to delete all of the marked images.

Creating a slide show

If you want to look at all of the images on your phone or scan through what you've got, you can create a slide show to save you from having to open and close each individual image.

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Images**.
- 3 Select the photo you would like to begin the slide show and select **Options**.
- 4 Choose **Slide show** and it will begin.
- 5 Press **Pause** to pause the slide show and **Quit** to end the slide show and return to the **Images** folder.

Selecting **Options** during the slide show presents further options:

View - Choose between **Full image** and **Full screen**. Select **Landscape** to change the orientation of the image.

Repeat on / off - Decide whether you want the slide show on repeat or not.

Sounds

The **Sounds** folder contains the **Default sounds**, your voice recordings and sound files downloaded by you. From here you can manage, send or set sounds as ringtones.

Using a sound

- 1 Press **Menu** then select **My stuff**.
- 2 Scroll to and select **Sounds**.
- 3 Select **Default sounds** or choose from the list of voice recording files.
- 4 Select a sound and press ► to listen to it.
- 5 Select **Options**, select **Set as** and choose from **Ringtone**, **Ringtone ID** and **Message tone**.

Videos

The **Videos** folder shows the list of downloaded videos and videos you have recorded on your phone.

Watching a video

- 1 Press **Menu** then select **My stuff**.
- 2 Scroll to and select **Videos**.
- 3 Select a video and press ►.

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My stuff

Using options while video is paused

By selecting **Options**, the video you are playing will be in pause mode and you can choose from:

Delete - Delete the video.

Send via - Send the video to a friend via **Multimedia message, Bluetooth** or **Email**.

Information - View the Name, Size, Date, Time, Type and Copyright details of the selected file.

Sending a video clip

- 1 Press **Menu** then select **My stuff**.
- 2 Scroll to and select **Videos**.
- 3 Select the video clip you want and press **Options**.
- 4 Press **Send via** and choose from **Multimedia message, Bluetooth** or **Email**.
- 5 If you choose **Message** or **Email**, your video clip will be attached to the message and you can write and send the message as normal. If you choose **Bluetooth**, you will be prompted to turn Bluetooth on and your phone will search for a device to send the video to.

Note: The video may need to be resized before it can be sent by MMS. Some videos may be too large to send by MMS at all.

Video options menu

In the **Videos** folder, press **Options** to bring up the following list of options.

Delete - Delete the selected video.

Send via - Send the selected video to a friend via **Multimedia message, Email** or **Bluetooth**.

File - Rename the video or view the information (Name, Size, Date, Time, Type and Copyright). If you have an external memory card inserted two additional options will show:

Move to external memory and **Copy to external memory**.

New folder - Create a new folder within the main Videos folder.

Mark/Unmark - Select more than one video clip before selecting **Delete**.

Delete all - Delete all the clips in your Videos folder.

Sort by - Arrange your videos by **Date, Type** or **Name**.

Auto next play - Allows to set the play mode: **Off**, **Repeat once** and **Repeat all**.

- **Off**: Plays the selected file.
- **Repeat once**: Plays all files in a list once.
- **Repeat all**: Continues to play all files in a list repeatedly.

List view / Thumbnail view - Change the way you view your videos.

Documents

From the **Documents** menu, you can view Excel, PowerPoint, Word, Text and PDF files.

Viewing a document

- 1 Press **Menu** then select **My stuff**.
- 2 Select **Documents**.
- 3 Select a document and press **View**.

Others

From the **Others** menu, you can view the files which are not saved in the Images, Sounds, Videos or Documents folders.

You may find that when you transfer files from your computer to your phone, they appear in the **Others** folder rather than the **Documents** folder. If this happens you can move them.

To move a file from **Others** to **Documents**:

- 1 Press **Menu**, then select **My stuff** followed by **Others**.
- 2 Select a file and select **Options**.
- 3 Press **Move**, then select **Move** again.

External memory

If you've inserted a memory card it will be displayed as a folder within **My stuff**. Your external memory folder will be divided into five further folders: **Images**, **Sounds**, **Videos**, **Documents** and **Others**. Each folder will contain all the files of that type which are saved to your memory card rather than your handset.

Using your phone as a mass storage device

Your KC550 can be used as a mass storage device, just like a USB stick. This is a great way of moving your files from your computer to your phone. If you've inserted a memory card, when connecting as **Mass storage**, the phone will be displayed as two drives on your computer: the handset memory and external memory.

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My stuff

- 1 Press **Menu**, select **Connectivity**.
- 2 Select **USB Connection**.
- 3 Scroll to **Mass storage** and select **OK**.
- 4 Insert the smaller end of the USB cable into the USB cable connector on the edge of the KC550. Plug the larger end into the USB port of your computer.
- 5 A removable disk folder will open automatically on your computer, two if you have a memory card inserted, showing all the folders on your phone or memory card.
- 6 Drag and drop your images, videos, music or documents into the correct folders.
- 7 Safely remove your phone by clicking on the **Safely remove hardware** icon in your desktop toolbar.
- 8 When you want to then access a file, for example an image, press **Menu**, then select **My stuff** followed by **External memory** then **Images**. All the images you transfer will be contained in this file.

Transferring a file to your phone

You can also transfer files from your computer to your phone using Bluetooth.

- 1 Make sure your phone and computer have Bluetooth switched on and are visible to one another.
- 2 Use your computer to send the file via Bluetooth.
- 3 When the file is sent you will have to accept it on your phone by selecting **Yes**.
- 4 The file will be saved within the appropriate folder depending on its type. So for example, photographs will be saved in the **Images** folder and music in the **Sounds** folder. If your phone cannot identify the file type, the file will be saved in the **Others** folder.

Note: Files sent using Bluetooth will be saved to the phone memory.

Sending and receiving your files using Bluetooth

Bluetooth is a great way to send and receive files as no wires are needed and connection is quick and easy. You can also connect to a Bluetooth headset to make and receive calls.

Before you can start sharing files using Bluetooth, you will need to pair your phone with another Bluetooth device. For information on pairing devices, see **Pairing with another Bluetooth device** on page 60.

To switch Bluetooth on:

- 1 Press **Menu** and select **Connectivity**, then choose **Bluetooth**.
- 2 Select **Bluetooth on/off** and choose **On**.
- 3 Select **Off** to switch Bluetooth off.

To send a file:

- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Select **Options** and choose **Send via**, then **Bluetooth**.
- 3 Select **Yes** to turn Bluetooth on if it is not already activated.

- 4 Your KC550 will automatically search for other Bluetooth enabled devices within range.
- 5 Pair KC550 to other Bluetooth enabled device.
- 6 Choose the device you want to send the file to and select **Send**.

To receive a file:

- 1 To receive files, your Bluetooth must be both **On** and **Visible**. See **Changing your Bluetooth settings** on page 59 for more information.
- 2 A message will prompt you to accept the file from the sender. select **Yes** to receive the file.

TIP! Keep an eye on the progress bar to make sure your file is sent.

Note The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by LG Electronics is under licence. Other trademarks and trade names are those of their respective owners.

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Games and Apps

Games and Apps

Your KC550 comes with preloaded games to keep you amused when you have time to spare. If you choose to download any additional games or applications they will be saved into this folder.

Playing a game

- 1 Press **Menu** and select **Games & Apps**.
- 2 Select **Games**.
- 3 Choose the game you want to play and select **Play**.

Viewing applications

You can manage the Java applications installed in your phone by using the **Applications** menu. You can also delete downloaded applications.

- 1 Press **Menu** and select **Games & Apps**.
- 2 Select **Applications**.
- 3 View and manage any applications you have.

Changing the network profile

To download a game, you can set the value to connect to the network using **Network profile**.

- 1 Press **Menu** and select **Games & Apps**.
- 2 Select **Network profile**.
- 3 You can add and edit a new network profile.

M-Toy

You can enjoy six default games including: **Dart, Homerun Derby, Magic Ball, Hammer, Maze, Fishing**.

About - View the information for a game.

Setting - Set the sound and vibration when activating a game.

Reset data - Reset all settings.

Exit - End a game.

Organiser

Adding an event to your calendar

- 1 From the standby screen press **Menu**, and select **Organiser**, then **Calendar**.
- 2 Select the date you would like to add an event to. You can choose a date either by scrolling to it using the navigation keys or by selecting **Options** and **Go to date** in order to enter a date.
- 3 Select **New** and scroll down to enter the time you would like your event to begin. Scroll down and enter the end time of your event.
- 4 Scroll down again and choose whether you would like to set an **Alarm** for the event. Scroll left or right to see the available options. You can set the alarm to go off at the starting time of the event or at a set period of time before the event starts to remind you the event is coming up.
- 5 Scroll down and enter a **Subject** for the event. Use the keypad to type letters and numbers.
- 6 Scroll down once more to select whether the event is occurring **Once** or repeated at **Daily**, **Weekly**, **Monthly** or **Yearly** intervals. If the event is repeated, you can

also scroll down to enter an **Expiration date** for when the events will stop completely.

- 7 Select **Save** and your event will be saved in the calendar. A square cursor will mark the days that any events have been saved to.

Editing a calendar event

- 1 From the standby screen press **Menu**, and select **Organiser**, then **Calendar**.
- 2 Choose **Options** and select **All schedules** to see a list of all your events. Scroll to the event you would like to edit and select **View**. Alternatively select the day of the event in the calendar and select **View**.
- 3 Select **Edit** and scroll to the event detail you want to change. Make your modifications and select **Save** to store the edited event.

Note: You can delete an event from your calendar by selecting to view the event and then pressing **Options** and **Delete**.

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Organiser

Sharing a calendar event

- 1 From the standby screen press **Menu**, and select **Organiser**, then **Calendar**.
- 2 Select the event you would like to share and choose **Options**.
- 3 Choose **Send via** and select from **Text message**, **Multimedia message**, **Bluetooth** or **Email**.

Adding a memo

- 1 From the standby screen press **Menu**, and select **Organiser**, then **Memo**.
- 2 Select **New** and type your memo.
- 3 Select **Save**.
- 4 Your memo will appear on screen the next time you open the memo application.

TIP! You can edit an existing memo. Select the one you want to edit, press **Options** and select **Edit**.

Tools

Setting your alarm

- 1 From the standby screen press **Menu**, and select **Tools**, then **Alarm clock**.
- 2 Select **New**.
- 3 Scroll down and enter the time you would like the alarm to sound at.
- 4 Choose the repeat type to indicate whether you would like your alarm to sound **Once**, **Daily**, **Mon - Fri**, **Mon - Sat**, **Sat - Sun**, or **Choose weekday**.
- 5 Scroll down and choose whether you would like the alarm to **Always sound**, **Always vibrate** or **Follow profile**.
- 6 Scroll down to choose the alarm tone. Choose **Sounds** to select a new sound.
- 7 Scroll down and enter a name for the alarm or keep the suggested name.
- 8 Select **Save**.

Note: You can set up to 5 alarms.

Using your calculator

- 1 From the standby screen press **Menu**, and select **Tools**, then **Calculator**.
- 2 Press the numeric keys to input numbers.

- 3 For simple calculations, select the function you require (+, -, ×, ÷), followed by =.
- 4 For more complex calculations, select **Function** to select a command.
- 5 Select **Clear** to clear the screen and start a new calculation.

Using the stopwatch

- 1 From the standby screen press **Menu**, and select **Tools**, then **Stopwatch**.
- 2 Select **Start** to begin the timer.
- 3 Choose **Lap** if want to record a lap time. The duration of an individual lap time (up to 20 times) can be saved.
- 4 Select **Stop** to end the timer.
- 5 Choose **Resume** to restart the stopwatch at the time you stopped it at or select **Reset** to return to zero.

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Tools

Converting a unit

- 1 From the standby screen press **Menu**, and select **Tools**, then **Unit converter**.
- 2 Choose whether you would like to convert **Currency, Area, Length, Weight, Temperature, Volume** or **Velocity**.
- 3 Scroll up to choose from the unit of measurement you want to enter. Scroll left and right to select a unit, then scroll down and enter the unit quantity.
- 4 Scroll down to the unit conversion box and choose the unit measurement you want to convert into. The conversion will show automatically in the line below.

Adding a city to your world clock

- 1 From the standby screen press **Menu**, and select **Tools**, then **World clock**.
- 2 Scroll up, down, left or right to navigate the globe and choose a continent.
- 3 Select **Zoom in** to zoom into an area and choose from the cities in that area.
- 4 Press **OK**.

SIM services

This feature depends on SIM and the network services.

In case the SIM card supports SAT (i.e. SIM Application Toolkit) services, this menu will be the operator specific service name stored on the SIM card.

Browser

With a browser at the tip of your fingers, you can get up to date news and weather forecasts as well as information on sports or traffic whenever you need it. In addition, the browser allows you to download the latest music, ringtones, wallpapers and games.

Accessing the web

- 1 Press **Menu** and select **Browser**.
- 2 To access the browser homepage directly, select **Home**. Alternately, select **Enter address** and type in your desired URL, followed by **Connect**.

Note: An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

Adding and accessing your bookmarks

For easy and fast access to your favourite websites, you can add bookmarks and save web pages.

- 1 Press **Menu** and select **Browser**.
- 2 Select **Bookmarks**. A list of your bookmarks will appear on the screen.
- 3 To add a new bookmark, select **Options** and choose **New bookmark**. Enter a name for your bookmark followed by the URL.
- 4 Press **Save**. Your bookmark will now appear in the list of bookmarks.
- 5 To access the bookmark simply scroll to the required bookmark and select **Connect**. You will be connected to your bookmarked page.

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Browser

Saving a page

- 1 Access your required web page as described on page 55.
- 2 Choose **Options** and scroll to **Save**, select **This page**.
- 3 Select **OK**.

Accessing a saved page

- 1 Press **Menu** and select **Browser**.
- 2 Select **Saved pages**.
- 3 Select the required page and press **Open**.

TIP! This menu will also allow you to delete saved pages.

Viewing your browser history

- 1 Press **Menu** and select **Browser**.
- 2 Select **History** and select **OK**.
- 3 A list of web page titles you have accessed recently will be displayed. To access one of these pages, scroll to the required page and select **Connect**.

Changing the web browser settings

- 1 Press **Menu** and select **Browser**.
- 2 Select **Settings**.
- 3 You can choose the way your mobile handles, displays and uses information when browsing the internet. You can amend settings within **Network profiles**, **Rendering mode**, **Cache**, **Cookies**, **Security certificates**, **Show image**, **JavaScript** and **Storage location**.
- 4 Once you have changed your settings, select **OK**.

Settings

Within this folder you can adapt your settings to make your KC550 personal to you.

Note: For information on call settings see page 20.

Changing your profiles

You can quickly change your profile from the standby screen. Simply press  then the profile you would like to activate. Choose from **General**, **Silent**, **Vibrate only**, and **Outdoor**.

Personalising your profiles

You can personalise each profile setting.

- 1 Press **Menu** and select **Profiles**.
- 2 Choose the profile you want and select **Personalise**.
- 3 For the **Silent** and **Vibrate only** profiles, you can adapt the vibration. For the other profiles, you can change all of the sounds and alert options available in the list. (Please refer to your handset for details.)

Changing your date & time

You can set functions relating to the date and time.

- 1 Press **Menu** and select **Settings**.
- 2 Select **Date & Time** and choose from the list below:

Set date - You can enter the current date.

Date format - You can set the date format. (YYYY/MM/DD, DD/MM/YYYY, MM/DD/YYYY)

Set time - You can enter the current time.

Time format - You can set the time format to either 24 hours or 12 hours.

Auto update - Select **On**, the phone will automatically update the date and time.

Changing the language

Go to **Settings** and **Languages** to change the language for any text in your phone. Any change will also alter the language input mode.

Changing your display settings

- 1 Press **Menu** and select **Settings**.
- 2 Select **Display** and choose from:

Wallpaper - Choose a wallpaper to appear on your screen display.

Clocks - Choose to have the time and date visible on your standby screen. Choose from No date & time or Normal.

Backlight timer - Choose how long the backlight remains on for.

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Settings

TIP! The longer the backlight is on for, the more battery power is used and you may need to charge your phone more often.

Brightness - Use the navigation keys to adjust the brightness. Choose from 40%, 60%, 80% or 100%, then select OK to save your change.

Home screen shortcut - Select **On** to display the shortcuts of 4 menus as pictures on the middle of the standby screen.

Font size - Change the font size of the following : **Menu, Dialling** and **Messaging**.

Theme - Quickly change the whole look of your screen.

Menu style - Change the menu view from **Grid view** to **List view**.

Main font style - Adjust the font type.

Dialling font style - Adjust the font style for when you are dialling a phone number.

Standby text - Choose to add a message to your standby screen.

Network name - Choose to show or hide the network name.

Changing your security settings

Change your security settings to keep your KC550 and the important information it holds protected.

- 1 Press **Menu** and select **Settings**.
- 2 Select **Security** and choose from the list below:

Anti Theft Mobile Tracker- Set ATMT and Numbers for ATMT.

PIN code request - Choose a PIN code to be requested when you turn your phone on.

Phone lock - Choose a security code to lock your phone **When power on, When SIM changed** or **Immediately**.

Change codes - Change your **Security code, PIN1 code, PIN2 code** or **ATMT code**.

Using flight mode

Use this function to switch the flight mode **On** or **Off**. You will not be able to make calls, connect to the internet, send messages or use Bluetooth when **Flight mode** is switched **On**.

Resetting your phone

Use **Reset** to reset all the settings to their factory definitions. You need the security code to activate this function.

Viewing memory status

Your KC550 has three memories available: the phone, the SIM card and an external memory card (you may need to purchase the memory card separately).

You can use the memory manager to determine how each memory is used and see how much space is available.

Press **Menu** and select **Settings**. Choose **Memory status** and you will then see the current status of the memories (Common, Reserved, SIM card and External memory) in your KC550.

TIP! See page 13 for information on **inserting a memory card**.

Changing your Bluetooth settings

- 1 Press **Menu** and select **Connectivity**, then choose **Bluetooth**.
- 2 Choose **Bluetooth settings**. Make your changes to:

My visibility - Choose whether to **Show** or **Hide** your device to others.

My name - Enter a name for your KC550.

My address - View your Bluetooth address.

Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone from the off. If you want to change any settings, use this menu.

Press **Menu** and select **Connectivity**. Your options are:

Bluetooth - Set up your KC550 for Bluetooth use. You can adapt your visibility to other devices or search through devices your phone is paired with.

Network - Your KC550 connects automatically to your preferred network. To change these settings use this menu. You can also add new access points using this menu.

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Settings

USB connection - Choose **Data service** and synchronise your KC550 using the LG PC Suite software to copy files from your phone.

If you have a memory card inserted, select **Mass storage** to use your phone in the same way as you would use a USB stick. Connect to your computer and drag and drop files to the KC550 removable device folder. See pages 47~49 for further details.

Pairing with another Bluetooth device

By pairing your KC550 and another device, you can set up a passcode protected connection. This means your pairing is more secure.

- 1 Check your Bluetooth is **On** and **Visible**.
You can change your visibility in the **Bluetooth settings** menu, by selecting **My visibility**, then **Show**.
- 2 Select **Device list** from the Bluetooth menu and choose **New**.
- 3 Your KC550 will search for devices. When the search is completed **Pair** and **Refresh** will appear on screen.
- 4 Choose the device you want to pair with, select **Pair** and enter a passcode then choose **OK**.

- 5 Your phone will then connect to the other device, on which you should enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

Using a Bluetooth headset

- 1 Check your Bluetooth is **On** and **Visible**.
- 2 Follow the instructions that came with your headset to place it in pairing mode and pair your devices.
- 3 Your KC550 will then automatically connect to your Bluetooth headset and switch to headset profile.

Accessories

These accessories were supplied with your KC550.

Charger



Data cable and CD

Connect and synchronise your KC550 and PC.



Battery



User Guide

Learn more about your KC550.

Stereo headset



Note

- Always use genuine LG accessories. Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further inquiries.

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Network service

The wireless phone described in this guide is approved for use on the GSM 900, DCS 1800 and PCS1900 networks.

A number of features included in this guide are called Network Services. These are special services that you arrange through your wireless service provider. Before you can take advantage of any of these Network Services, you must subscribe to them through your service provider and obtain instructions for their use from your service provider.

Technical data

General

Product name : KC550

System : GSM 900 / DCS 1800 / PCS 1900

Ambient Temperatures

Max : +55°C (discharging)

+45°C (charging)

Min : -10°C

Declaration of Conformity



Suppliers Details

Name

LG Electronics Inc

Address

LG Twin Tower 20, Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721

Product Details

Product Name

E-GSM 900 / DCS 1800 / PCS 1900 Tri Band Terminal Equipment

Model Name

KC550

Trade Name

LG

CE 0168

Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-01 v1.6.1 / EN 301 489-07 v1.3.1 / EN 301 489-17 v.1.2.1
EN 60950-1 : 2001
EN 50360/EN 60361 : 2001
EN 301 511 V9.0.2
EN 300 328 V 1.6.1

Supplementary Information

The conformity to above standards is verified by BABT.

Declaration

I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards and Directives


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e-mail : jacob @ lge.com

Name

Issued Date

Seung Hyoun, Ji / Director

18. March. 2008


Signature of representative

Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model KC550 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized method with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use at the ear is 0.348 W/kg (10g) and when worn on the body is 0.665 W/kg (10g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

Product care and maintenance

WARNING

- Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.
- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
 - Keep away from electrical appliances such as TVs, radios, and personal computers.

- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not to charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.

- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.

Efficient phone operation

Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Guidelines for safe and efficient Use

Road safety

Check the laws and regulations on the use of mobile phones in the areas when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the airbag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.



SERVICE CENTER LIST


LG | CUSTOMER SERVICE
*From: BSNL / MTNL **1800-180-9999***
From Mobile: **39-01-0909**
Add local STD Code

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Andhra Pradesh	Adhoni	RS CDMA	21/490.Arts & Science College Road, Near Devi Nursing home, Adhoni	9346490905	Mr.Mohan
Andhra Pradesh	Adilabad	KIRAN MOBILE WORLD	7-14-78/A/Near Nethaji Chouk, Cinema Road, Adilabad	9346358181	kiran kumar
Andhra Pradesh	Amalapuram	SANDESH CELLULAR	Shop no 5 R.K. TOWERS COLLEGE ROAD AMALAPURAM	9346398838	Mr.RAVI KUMAR
Andhra Pradesh	Anantpur	RK LG CDMA	Shop No 3, Cellular,Pallavi Towers, Opp to Canara Bank,Subash Road, Ananthpur	9393722777	Sridhar
Andhra Pradesh	Armoor	SAI SRI Electronics	Shop.no2., mahalakshmi road, Armoor	9392622058	Mr.srinivas
Andhra Pradesh	Bapatla	Vijaya Communications	G.B.C.Road, Bapatla	9346206305	Mr.B.Siva
Andhra Pradesh	Bhimavaram	Gopi Krishna Communications	JP Road Near Mohan Service Center Bhimavaram	9346700202	Mr.Siva
Andhra Pradesh	Chirala	Lakshmi Infocomm	Manthavari street, sangam thestre Road, Chirala	9347052181	Ms.Shakeena
Andhra Pradesh	Chittoor	CMT Computer Services	20-439, A.S.M.STREET, MITTOOR, CHITTOOR	9347361979	Mr.Gopi
Andhra Pradesh	Cuddapah	Srinivasa Communication	Shop No.4, Siddipriya Complex, Opp. HP Petrol Pumping Point, Cuddapah	9346350224	Mr.Sahadeva Reddy
Andhra Pradesh	Dharmavaram	Siddhartha Communications	Opp to Sathya Lodge, PRC Circle, Dharmavaram	9347064101	Mr.Naresh
Andhra Pradesh	Eluru	S.S.COMPUTERS	Door.No:23B-4-8/3, Ayyapa Complex, Beside Kanuri Madhavi Hospital, Subbama Devi School Road, R.R.Pet, Eluru	529294	Mr.DIWAKER
Andhra Pradesh	Guduvada	KANWADURGACOMMUNICIONS	SHOP NO:4-C/O SJURYA RESIDENCY, OPP-VIJAYA GAS COMPANY,ELURU ROAD,GUDUVADA	9394220688	Mr.KUMAR
Andhra Pradesh	Gudur	Srinivasa Electronics	1st floor, Airtel Building, Kummari Veedhi,Gudur	9390829440	S. Naga Suman
Andhra Pradesh	Guntur	Vasavi Associates	Shop No:21,Central Plaza,Naaz Center,Guntur	5257789	MR.Satyam
Andhra Pradesh	Hazarnagar/Kodad	Sri Pavan Electronics	Malika Towers, Besides Reliance Web World, Kodad	9346901519	Mr Narasimha Rao
Andhra Pradesh	Hindupuram	SVA Cellular	Shop.no:3,Vinayaka Lodge, Railway Road, Hindupur	9390000135	Mr. D.B.Ravindra Nath
Andhra Pradesh	Huzurabad	BHARGAVI COMMUNICATIONS	DCMS Complex, Near bus Stand, main road, Huzurabad	9391755619	T.VISHNU VARDHAN

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Andhra Pradesh	Kothagudem	S.Swathi CDMA Service Center	9-3-3.Above Sindhura Electronics, Near RTC BUS STAND,Kothagudem	9391552228	Mriaz Ahmed
Andhra Pradesh	Kuppam	SAGAR COMPUTER SERVICES	14-124.PALACE ROAD, KUPPAM	9391862436	Mr.Sagar
Andhra Pradesh	Kumool	R K LG CDMA	Shop no:13, First floor, UCON Plaza, Kumool	220201	Mr.G Rama Krishna
Andhra Pradesh	Machilipatnam	Om Sree Sai Communications	25/276, Kota Vari Tulla Center, Jagarodhapuram, Machilipatnam	9347741777	Mr.Rafee
Andhra Pradesh	Madanapalle	Sri Balaji Computers	Shop No.2, 1st floor, Sri sai Complex, CTM Road, Madanapally	9390025204	Ravi Kumar
Andhra Pradesh	Mahabubnagar	SRI Chakra mobile care centre	Shop.no:15,Shareef Complex, Near Bus stand, Mahbubnagar	9396348999	Mr.Anil
Andhra Pradesh	Manchiryal	SS CDMA Service Centre	Shop no.7,Mounika Complex,BPL Chourasta,Manchiryal	9394552223	Mr.T. Nagaraju
Medak	Kavali	Balaji Communications	Door.no:1-3-77/j, Opp to State bank of Hyderabad, Main Branch, Main road, Medak	9346439961	Mr. Rajkumar
Andhra Pradesh	Medchal	Khan Electronics	Sanjeeva Reddy Complex, Besides RTC Bus Depot, Medchal	9347222088	Mr. Jaleel Khan
Andhra Pradesh	Miryalguda	Needs Electronics	Jagannath Complex, Opp Bus Stand, Miryalguda	9394645696	Mr Ravi Kumar
Andhra Pradesh	Nalgonda	Quintessence Electronics	Shop No :5.Srinivasa complex, Opp to market office,HTD road, Nalgonda	9396610220	Mr Venkateshwar Rao
Andhra Pradesh	Nandyal	Dhanush Systems.	Dno:25/165 D.Sanjeev Nagar, Near Ramalayam, Nandyal	9392236699	Mr.Ramesh
Andhra Pradesh	Narasaraopet	Rajendra Infotech	C/o Hari priya Electronics, Anundelpet, Narasaraopet	224136	Mr.Sasi Bhushan
Andhra Pradesh	Nellore	Siri Enterprises	Co-Operative Bank Complex, 1st Floor, Shop No: 26,Near Gandhi Statue, G.N.T.Road, NELLORE, Andhra Pradesh.	3290339, 9398309571	Mr.Pratap
Andhra Pradesh	NELLORE	Balaji Watch & Electronics	16/249,Trunk Road,Nellore	2359999	Mr.Rajesh
Andhra Pradesh	Nimal	OM SAI Electronics	Shop.no:1, Kala Nagar road, Beside 2 town Police station, Nimal	9390000024	Mr. Mahendar
Andhra Pradesh	Nizambad	Satyja Electronics	# 7-10-65 Shop no 1 , 1st floor,J.M.H.V Complex,Beside Bus Stand,Nizambad	326000	Mr.Satyam
Andhra Pradesh	Ongole	TejiSri Communications	37-1-107/Near Mastan Darga Center,Trunk Road,Ongole	9393026115	Mr:SASI BHUSAN
Andhra Pradesh	Peddapalli (Ramagundam)	Abhi Marketers	Shop No:19/8/291, MKK Plaza, Lakshmi Nagar, Godhavani Khani	9347077009	Srinivas
Andhra Pradesh	Peddapuram	Devi Infotech	Opp.Veterinary Hospital, Shop No-1, Santa Market Road,Peddapuram	9394864400	Mr.Siva Kumar
Andhra Pradesh	Proddatur	SV Technologies	4-625-3.Gandhi Road, Opp Kanur Vyasa Bank, Proddatur	9347251806	Mr Ravi Kumar
Andhra Pradesh	Putturu	Siva Sai Computer World	8-104/C, VIJAYA LAKSHMI COMPLEX TIRUPATI-CHENNAI ROAD, PUTTUR	9393028024	Cjanardha Reddy
Andhra Pradesh	Rajamundry	Siri Infotech	Police Welfare Complex, City Hospitals Junction, Danvai Pet Main Road, Rajamundry	2421567	Mr Raghvendra

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State	City	ASC Name	ASC Address	Phone No.	Contact Person
Bihar	Araah	Surya Services	Sushila Bhawan, Suryapuri colony, By pass road, Araah	9334538845	Sanjay Kumar
Bihar	Aurangabad	Computer Sansar	L.P.Complex,old G.T.Road, Aurangabad, Bihar, PIN:824101	9334926768	Shreenivas
Bihar	Begusarai	Krishna Communication	Eashwari Complex,Dak Bangla Chowk, Bishnupur, Begusarai, Bihar-851101.	9334341700	Dinkar Kumar
Bihar	Bhagalpur	S.K. Communication	NEAR RAILWAY STATION,Super market complex, Patel Babu road, BHAGALPUR -812001	9334255275	Kundan Kumar
Bihar	Bhagalpur	Printonix Infosolutions	Ganpati Complex,1st floor, Patel babu road	9934629247	Himansu Shekhar
Bihar	Biharsharif	Shanya Infotech	Magdha Commerccial Complex, 1st.Floor, Shop.No.5, MG Road, Bharaspar,Bihar Sharif, Nalanda Dist. Bihar.Pin:803101	9334048037	Amit Kanchan
Bihar	Chapra	Ambey Associates	D-23, Hathwa Market, Chapra,Dist: Saran, Bihar, Pin:841301	9334295605	Jayant Kumar
Bihar	Darbanga	Prime Computer	Hanuman Nagar, Doner Road, Darbanga.	2220560	Abhinav Kumar Verma
Bihar	Gaya	Agrawal Distributors	Swarajpuri Road (Opp. Naghatia Road), Waves Building,Gaya, Pin:	9334218122	Lalit Agrawal
Bihar	Muzafarpur	Krish Enterprises	Nr-Kanboulainka.no.2, Kachisarai Road, Muzafarpur.	9304410745	Sanjeev Kumar
Bihar	Patna	INFOTEK TRADING COMPANY	1st floor, City Palace, New Dak Bunglow Road, Patna-800001	2227166	Sanjay Choubey
Bihar	Patna	Synergy Trading Company	G-01,Chanakya Plaza Complex,Main Road, Kankarabagh, Patna.8000020	2356900	Vikas Chandra
Bihar	Patna	COMPETENT MOBILE SERVICE	Shop 1, Hotel Lalitha Complex, East Bowring Canal Road, Patna	9334027706	Mohit Ahluwalia
Bihar	Patna	Micro Zone-Patna	17/C.S.K Puri, Near Basawan Park	3294696	Mithlesh Kumar
Bihar	Purnea	Micro Zone-Purnea	Narottam Hata,NH-31, Purnea	9304166633	Amit Kumar
Bihar	Sasaram	Nandika Enterprises	Hari Complex, Panjab National Bank, Sasaram, Rohtas (Bihar)	4222008	Abhinav Gupta
Chhattisgarh	AMBIKAPUR	NEHA COMMUNICATION	Ramanj Ganj road, Opp. Kosa Form , Ambikapur , Surguja, Pin-497001	440414	Mr.Rishi Dubey
Chhattisgarh	Bhilai	A B Automation	Shop No 117 , Ground Floor , Chouhan Estate, Supela, Bhilai	09329750711/ 0788-2295989	Mr. Satish Singh
Chhattisgarh	Bhilai	Sai Ram Electronics	SHOP-NO-52/90, HIMALAY COMPLEX,AKASH GANGA, SUPELA, BHILAI	4038917	Mr. Balan
Chhattisgarh	Bilaspur	Mahamaya Infotech	Shop No 203, Jain Plaza, Ground floor, Link Road, Bilaspur	2413865	Mr. Pawan Kumar
Chhattisgarh	KORBA	STAR MOBILE SERVICES	SS Plaza FD-13 PH Road Korba Chhattisgarh	9300401485	Mr. Anish Menon
Chhattisgarh	Raigarh	BLUE CHIP COMPUTER	Purana Sader Bazaar, Raigarh, Chhattisgarh.	329888	Mr. Ashok Agrawal
Chhattisgarh	Raipur	Cybernet Systems	B-2,1st Floor, Carchaz Complex, Jail Road, Raipur - 492001	077-14069971	Mr Anand Singh

Person	State	City	ASC Name	ASC Address	Phone No.	Contact Person
	Delhi	Delhi	Teletalk	C-21,First Floor, Near Bus Stand, Bhajan pura, Delhi-11 053	9818400551	Mr.B.c. Vashist
Capta	Goa	Panjim	Mandovi Mobiles	Mohidin Towers Do. No. ASS Opp to Hotel Manashanti Dadavaiya rd Panjim-403001	6452949	Prakash
Surana	Gujarat	Ahmedabad	Vision Communication	33, 1st Floor, Sukh Sagar Complex, Opp. Dinesh Chamber, Bapunagar, Ahmedabad	65122322	Mr Ajay Kachhadiya
Kant	Gujarat	Ahmedabad	M Age Cellnet	A-176, Popular Plaza, Near Someshwar Part -1, 132 Flg. Ring Road, Satellite, Ahmedabad	30122838	Mr K Jainaj
Kant	Gujarat	Ahmedabad	A Com Technologies	Shop No-37, 1st floor, Shubb Complex, Near Rajasthan Hospital, Camp Road, Shahibaug, Ahmedabad	32940560	Mr. Vijay-S.Cohel
inder	Gujarat	Ahmedabad	Mishree Communication	FF-17, RUDRA SQUARE, OPP. JUDGES BUNGALOW, POLICE STATION, BODANDEV, AHMEDABAD	32508491	Mr. Mitesh Patel
der	Gujarat	Ahmedabad	Silicon Valley	9, Gokul Palace, Marinagar Cross Road, Maninagar Ahmedabad	30225430	Mr. Rajesh Patel
der	Gujarat	Ahmedabad	Shiv Sai Communications	21,Municipal Market, C.G.Road, Ahmedabad	66057999	Mr. K Jayraj
Garg	Gujarat	Anreli	Precision Telecom	32.33 Opera House, Station Road, Anreli.	230940	Mr. Kamlesh Tank
G	Gujarat	Anand	Desktop Infosystems	B/10, Vaibhav Tower, V V Nagar Road, Anand	246885	Mr. Dipesh Patel
deep	Gujarat	Ankaleshwar	Alkshar Telecom	C 1 Keval Shopping Center,old National Highway No.8,GIDC ,Ankaleshwar	02646-250860	Mrs. Anita Amin
Kumar	Gujarat	Bharuch	Alkshar Telecom	Pramukh Swami Complex, Panch Batti, Bharuch	26422241027	Mr. Harif Patel
ez Kumar	Gujarat	Bhavnagar	Shivshrut Services	98/B, Malkvana Building, Down Chowk, Bhavnagar	3296222	Mr.P D Jala
ey	Gujarat	Bhuj	Infotech Computer	2nd Floor, NarNarayan Chambers, Opp Indian Airlines Office, Station Road,Bhuj	324295	Mr. Vasant Megani
ai	Gujarat	Gandhidham	Vansh Electronics	Shop No. 35, Swami Vivekanand Complex, Near Oslo Circle, Gandhidham	232739	Mr. Sidarth Gajjar
on Goyal	Gujarat	Gandhinagar	Creative Communications	Shop No 102,Sunan City,Sector 11,Gandhinagar	23226241	Mr. K.J.Barot
sh	Gujarat	Godhra	Binary Computers	54, Lokhandwala Complex, LIC Road, Nr. Chitra Cinema, Godhra.	9376589019	MR. A. Raja
	Gujarat	Himmatnagar	Jay Telecommunications	B-F 105, 1st floor, Durga Complex, Near Railway Station, Himmatnagar	329532	Mr. Manibhai Patel
	Gujarat	Idar	Maruti Communication	3, Sarvoday Market, Near Bus Stand, Behind Sarvoday Guest House, Idar		Mr. Niraj Patel
	Gujarat	Jamnagar	Sudarshan Infosys	"Shradha", Park Colony, Motor House, Near UTI Bank, P.N.Marg, Jamnagar	2552696	Mr. Amit Unadkat
	Gujarat	Junagadh	K.J.Traders	29/30, Danaipith, Junagadh	2627320	Mr. Paresw Rughani
	Gujarat	Kalol	Maitree Communication	B/93,Yogi Complex, near Mahendra Mill Road,Kalol	325288	Mr. Jignesh Shah

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Haryana	Faridabad	Comsoft Computers	601/1 Gopi Colony Chowk- Sector-19, Near Prem Prakash Ashram, OLD Faridabad-121002	0129-3295312, 0129-41104232, 9310977888	Mr. Ashwani Jindal
Haryana	Faridabad	VR Infocomm	Shop No.44, Neelam Fly Over, Neelam Chowk, NIT Faridabad.	0129-4031959, 0129-3208737	Mr. Vinod Kumar Gupta.
Haryana	Faridabad	Sky lark mobile point	4, G.T.Road, Near Bus Stand, Marla Colony, Fatehabad	0989655244	Parikaj
Haryana	Gurgaon	Signature Communications	B-100 A, South City -1, Opposite - Huda Gymkhana Club - Gurgaon 122001	0124-3256565, 0124-4102709	Raj Kumar Garg
Haryana	Gurgaon	Laji Communication	SCO-31, - First Floor, Above MTNL Sanchar Haat, Main Market, Opp. BSNL Exchange, Sector-12A, OLD Gurgaon -122001.	95124-3200900	Mr.Bharat Bhusan
Haryana	HISAR	M K ELECTRONICS	SHOP NO-44,FIRST FLOOR, NEELKANTH COMPLEX, CAMP CHOWK, MAIN DELHI RD.	9991090260	MANMOHAN KRISHAN
Haryana	Hissar	Pamami Communication	32,Neel Kamal Complex, Red square Market,Near Elite Cinema Hall, Hissar,Haryana-125001	09354332000	Mr. Pradeep Garg
Haryana	Jind	Gaurav Telecom	Main Bazar, Near rani Talab, Near Bharat Electronics, Jind	325400	Deepak Garg
Haryana	Kaithal	Maresh Communication	Shop no.22, Bajrang Ball Market, Near Randhir cinema- Kaithal	9515146000	Mr. Mahesh
Haryana	Kamal	Mass Communication	Shop No.69, Main Market, Ground Floor, Moughal Canal, Kamal - 132001	3290717	Mr.Harish
Haryana	Kurukshetra	Bharti Communication	3,Krishna Market, Opp.Abhay Palace, Pipri Road,Kurukshetra,Haryana-	01744-327717	Mr. Ramesh
Haryana	NARNALIL	PRIME COMMUNICATION	Shop no.8, 1st Floor Taneji complex, near Nirula Hotel , main Road Narnaul	9355375351	MR. Naveen
Haryana	Palwal	Shree Ganesh Communications	Basant Apts. Shop No.5, Kithwari Chowk, Mathura Road, Near Saraswathi School, Palwal	01275-321028, 09315403328	Harish Chandra
Haryana	Panipat	INS Telecom	2, Bishan Sarup Colony, Opp Bus Stand, Near Hotel Deep, Panipat	3291860	Jagdeep Sachdeva
Haryana	Rewari	Mahak tele services	53-A, Model Town, Near Shreeji restaurant, Rewari	01274-329222	Gaarave yadve
Haryana	Rohtak	Telecentre	Shakti Market, Civil Hospital Road, Near Chhotu Ram Chowk, Rohtak-124001	247242	Mr.Madaan
Haryana	Sirsa	Sirsa Communication	168,Huda Complex, Old Bus Stand, Sirsa	0166-3295951	Rajinder
Haryana	Sonapat	Teleworld	Shop No 20, 1st Floor, M.C.Market, Subhash Chowk, Sonapat, Haryana-138001	3290889	Vipin Dua
Haryana	SONPAT	RELIABLE TELLY SHOPPE	OPP. OLD CIVIL HOSPITAL RLY ROAD SONIPAT NEAR S.B.I. BANK, SONEPAT	9991090252	LIMESH CHAUDHARY
Haryana	YAMUNAGAR	KRISHNA COMMUNICATION	SHOP NO.19, 20-A 1ST FLOOR, WORKSHOP ROAD, YAMUNAGAR	9354784019	MR. SURESH/ Mr.Sandeep

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Karnataka	Bangalore	Ascent Communication	No:113, St Johns Church road, Bangalore - 560005	32914856	Kumaresan
Karnataka	Bangalore	Insta Service Point	NO:64.Mission road, SATHI COMPLEX, BANGALORE-27	22107560	Venkatesh
Karnataka	Bangalore	Optima Mobile Services	24/2Dr.Rajkumar Road, Near Subramanyanagar Police Station, 2nd Block, Rajajinagar, Bangalore - 560 010	23131953	Ulnri Krishnan
Karnataka	Bangalore	Optima Mobile Services	P-3, Mallikarjuna Complex, Opp R T Nagar Police Station, 80 Feet Road, R T Nagar, Bangalore-560032	32710202	Madan
Karnataka	Bangalore	Pranav infocom	No 102, Surya Mansion, 7th Main, 4th Block, JAYANAGAR, BANGALORE -560011	9343023209	S.V.Sirish
Karnataka	Belgaum	Hello India Telecom	G-4,Maratha Mandir Complex, Khanapur Road, Near Railway Flyover, Belgaum - 590 001.	24205533	Mohan
Karnataka	Bellary	Shri Vinayak Electronics	# C1, R K Complex, KC Road Bellary-585103	655043	Devandra / Richard
Karnataka	Bhadravati	Digital communication	SR Complex 4th cross B H Road Bhadravathi-577301	9341081291	Nagabushan
Karnataka	Bhathkal	Vijay Communication	Husain Complex Bunder road Bhathkal - 581320	329327	Vittal H.Naik
Karnataka	Bidar	Mayuri Infotech	Ravi complex,shop no: 4,Udgi road,Bidar-585401	225544	Ravi Halhalli
Karnataka	Bijapur	Turning point computers	Khed building,opp Vijaya college, Sholapur road, Bijapur-586103	529318	S.M.Hiremath
Karnataka	Channapatna	C&C Technology	"Ramanajim Nilaya" No.2104, 11th Cross, Kuvempunagar B M Road, Channapatna - 571501	324222	Charan
Karnataka	Chikaballpur	Sri Ram Prasad Enterprises	Post office road Chikaballapur-562101	329579	Vardharaj / Ram prasad
Karnataka	Chikmagalur	Cell Tec Electronics	ragavendra complex, NMC circle,Neharu road, Chikmagalur - 577101	9341013183	Prem kumar
Karnataka	Chintamani	Amrutha Moblies	Gajanna Circle Chintamani - 563125	934262811	Sudarshan Reddy
Karnataka	Davangere	Kruthika Communication	Shop No: 6, Park View Plaza, (Income Tax Office's Ground Floor) , 4th Main, Near Vishweshwaraiah Park, P.J. Extension, Davangere-577002	395444	Sujay
Karnataka	Doddaballpur	Santosh Communication	VITOBHA TEMPLE ROAD, OPP ASHWINI HOSPITAL, DODDABALLAPUR -561205.	9341736645	Santosh
Karnataka	Gadag	Tranqil Telecom Service Pvt Ltd	Shop No12, Siddalingeshwar Complex Below SBM, Station Road,Gadag District Gadag-528101	576998	Raju / Zakir
Karnataka	Gokak	Cell World	Basaweshwara circle opp-court Gokak - 591307	93438-73777	Shivanand / Chougala
Karnataka	Gulbarga	Aishwaraya Communication	C-9, Asian Plaza S.V.P.Chowk Main road Gulbarga-585102	329447	Malikarjun
Karnataka	Hassan	Sree Digital Solutions	1380 Mission Hospital road opp Hindbed college - 573201	329481	Vidya Shankar
Karnataka	Hosikote	Emposys Communication	Shop no 1, Mahalatha Devi Complex M V Badavane, College Road Hosikote-562114	652532	Raghuhandan

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Kerala	Aluva	SED INFOSYS	BUILDING NO 12/57 DOOR NO 8, FIRST FLOOR, POOTHULLIL BUILDING, ALUVA - 685 101.	3235599	Sudheesh
Kerala	Attingal	AM Technologies	Maman, Near Dreams Theater, Attingal	3290301	Saji
Kerala	Badagara	Anarkish Communications	1st Floor, Sarala Complex, Near KVR Motors, N.H. Bypass Road, Nut Street, Vadakara-673101.	0496-3257566	Mr/Jeju / Mr. Baju
Kerala	Cherthala	Chenkattu Phones	Krishna Building, Opp govt boys high school, AC road, Cherthala	9388441434	Mahesh C D
Kerala	Ernakulam	TELETECH SYSTEMS	20, First Floor, Penta Estate, above Airtel office, Janatha Junction, Palaivattom, Cochin-25	3207554	SONY THOMAS
Kerala	Ernakulam	Zenicon Infocom(®) limited	Above Syndicate Bank, Opp Cochin Shipyard, M.G.Road, Cochin-15	2359511	Jaimon Joseph
Kerala	Ernakulam	Guidelines	Ground Floor, Mundakottackal Estates, Kadavanthara, S A Road, Cochin	4000113	Manoj G
Kerala	IRINJALAKKUDA	NICE MOBILES	NICE BUILDING, ST. JOSEPH'S COLLEGE JUNCTION, IRINJALAKKUDA - 680121	0480-3291515	MR. SEBASTIAN
Kerala	Kalpetta	Mobi Care	Apasara Building, Near Municipality Office, Main Road, Kalpetta	04936-329366	Thanseer
Kerala	Kanhangad	Xn COMPUTERS & DATA CARE	BENGACHERY COMPLEX, OPP.VYAPARA BHAVAN, T B ROAD JN, KANHANGAD.	0467-3259755	Mr.SANDEEP
Kerala	KANNUR	SAHAR COMMUNICATIONS	5B-666-C & D, PRESTIGE CENTRE, GROUND FLOOR, SUB REGISTER OFFICE ROAD, KANNUR.	0497-3258585	AJAI ABHIRAM
Kerala	Kanunagappally	Supreme Enterprises	Valiyath Plaza, Opp to KSRTC Bus stand,Kanunagappally	2620282	Mr. Ratish/Prem
Kerala	Kasargode	Xn COMPUTERS & DATA CARE	BENDICHAL COMMERCIAL COMPLEX, PRESS CLUB JN, MG ROAD, KASARGOD.	04994-324755	Mr. SANDEEP
Kerala	Kollam	Digital Infosystems	MC-3087, New Block, Bishop Jeromi Nager, Chinnakada, Kollam-691001	2760647	Johnson Lawrence
Kerala	Kottarakkara	Sivashakti Communications	KP II/1574, Valiyavila bldg, Near Marthoma Girls high school, Palamon PO, Kottarakkara	3298191	Suresh
Kerala	Kottayam	SVM Technologies	M.P.M COMPLEX, Near Popular Maruti Show Room, M.C ROAD, S/H MOUNT,KOTTAYAM, KERALA- 686 006	2565303	Rajesh K S
Kerala	Kozhikode	Domain Infosystems	1st Floor, Al Fahad Complex, Sabu School Cross Road, Near Corporation Stadium, Puthiyara, Kozhikode-673004	0495-2722222, 0495-3243745	Mukundan
Kerala	KUNNAMKULAM	V STAR MOBILES	ROOM NO 4/ VIII/1039, CITY COMPLEX,OPP TEMPO PARK, TOWN HALL ROAD, KUNNAMKULLAM.	04885-320009	VIJUMON,K.V.
Kerala	Manjeri	Integrated Computer Systems	Royal Tower, TB Road, Manjeri - 676121	0483-3299686	Mr. Thomason Chacko
Kerala	Mavelikara	Ettutharayal Agencies	GROUND FLOOR, KOIPPALLIL ROYAL ARCADE, PUTHIYAKAVU, MAVELIKARA	3293340	Biji
Kerala	Palai	Cyriac Tv Plaza	Vypna Building,Petta Road, Palai.	329746	Tom Cyriac

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Madhya Pradesh	Guna	Mobile Junction	Jai Stambh Chauraha,Nr:Central Bank, Guna-473001	07542-329277	Mr.Deepak Arya
Madhya Pradesh	Gwalior	Galav Computers	Ground floor ,Ganpati Plaza , 7/1, City Centre , Gwalior	0751-4013311	Mr:Pradeep Dicit
Madhya Pradesh	Gwalior	VERSHA SALES & SERVICE-ASP	GROUND FLOOR SARAFI BAZAR LASHKAR,GWALIOR	0751-4060444	Mr:AJIT KLIMAR
Madhya Pradesh	Indore	Apurva Electronics	UG 11 , B M Tower , Sapna Sangeta Road , Opp. Lotus, Indore	7313207283	Mr:Nitin Kulkarni
Madhya Pradesh	Indore	Ayushi Electronics	UG-10,Ratnamani Complex, 7/1,New Palasia, Indore-452001	0731 - 3251284	Mr:Santosh Dwivedi
Madhya Pradesh	Indore	PIONEER MARKETING	224, Prem Trade Center, Maharan Road, Indore.	0731-4006503	Mr:Ritesh
Madhya Pradesh	Indore	IT CUSTOMER CARE-IND	LG-13, TRADE CENTRE,18,SOUTH TUKOGANJI, INDORE	0731-4207487	Mr. Sanjay Dhankar
Madhya Pradesh	Itarsi	S.S. Telecommunications	Vijayshree Complex 5, Line Sarafa Bazar, Itarsi - 461111	9300272505,	Mr:Akilesh Saxena
Madhya Pradesh	Jabalpur	Sri Sai Communication	C/O MUSKAN CARD GALLERY, 766, SHAHID SMARK MARG, NEAR RANITAL SQUARE, JABALPUR-482001	0761-4046831	Mr:MOHIT SAREEN
Madhya Pradesh	Jabalpur	I T SOLUTION	GROUND FLOOR,ASTHA APPARTMENTS,WRIGHT TOWN, Jabalpur	0761-4014064/ 4064370	Mr:SANJEEV CHOUBEY
Madhya Pradesh	Katni	Excellent Infosys	20/306, Gurunanak Ward, Katni	07622-406047	Mr:Prafful Agrawal
Madhya Pradesh	Khandwa	NAMAN REFRIGERATION-KHANDWA	TAPAL CHALL,KHANDWA	0733-2230089	MR.YASHWANT MALI
Madhya Pradesh	Mandsaur	Sky Link Mobile Services	Payas Ice Cream Parlour, 1/6, Opium Godown Road, Nai Abadi, Mandsaur 458001 (M.P.)	07422-243978	Mr:Gaurav B. Mittal
Madhya Pradesh	MORENA	MOBILE PLAZA	M S ROAD ,JIWAJI GUNJ , OPP BANK OF INDIA, MORENA	07532-400886	Mr:T C SHIVHARE
Madhya Pradesh	Niemuch	Shree Balaji Mobiles	Jain Bhavan Road, Near Ganganagar Off, NIEMUCH (M.P.)	07423-320033	Mr:Saresh Goyal
Madhya Pradesh	Ratlam	Kirti Telecom	124 Station road Opp.Raj Tower, Ratlam - 457001	239546	Mr:Kirti Jain
Madhya Pradesh	Sagar	Neeta Computers	Jama Complex, Teen Batti, Sagar - 470002.	07582-329951	Mr:Ramesh Gupta
Madhya Pradesh	Satna	Maa Shaarda Communication	Gali No1, C/o Shri Gopal Sharan Singh, Pushp Raj Colony, Satna	7672320797	Mr:Prashant Singh
Madhya Pradesh	SATNA	AKASHWANI AGENCIES-SATNA	OPP.CMA SCHOOL,SHOP NO.2,ANNAM CHHAYA, REWA ROAD, Satna	07672-416455	Mr:Ajay Subhramani
Madhya Pradesh	Shipuri	Ocean Computer Corporation	1st Floor, Vishnu Mandir Market, Near Panipat Handoom, Shipuri	07492-225505	Mr.Sameer Saxena
Madhya Pradesh	Ujjain	Galaxy Computers & Communication	43/2, Varuchi Marg,Opp Madhav Nagar Police Station, Freeganj, Ujjain	0734-2515995, 2530777	Mr:Anurag Chhajlani

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Maharashtra	AHMEDNAGAR	T V SPOT	B-3, ADARSH SAMRUDDHI NR. CHOLUPATI KARANJA 414001	0241-2326267	MR ANIL APTE
Maharashtra	Akola	Supra Computers	Ushakiran Complex, Shasti Nagar, Opp. Hotel Surya, Akola.	9526866469	Mr.Prashant
Maharashtra	Amravati	Scorpio Services	Shop No. 84, Ground floor, Gulshan Towers, Nr. Panchasheel Cinema, Amravati, Pin-444601	0721-2567302	Mr. Pramod
Maharashtra	Aurangabad	Unique Telematics	Shop no.108/B, Behind Sajawat Handloom, Tapdyo Super Market, Nirala Bazar, Aurangabad-431001	0240-2356447	Mr.Mahar Ahmed Shaikh
Maharashtra	Aurangabad	Electronics World	Sahyadri Building opp. To Shivaji School/Khokadpura, Aurangabad-431001.	0240-3296998	Mr. Rauf
Maharashtra	Beed	Shree Enterprises	Behind Iq Hotel, A.H.Wada Vichitrayi Road, Beed-431122.	02442 231831, 02442-228855	Mr. Rahul Joshi/ Mr. Rajiv Joshi
Maharashtra	BHIWANDI	VARAD ELECTRONICS	SHOP NO.2, PRABHU CHAYA BLDG, PRABHU ALL NEAR OLD GOVT. HOSPITAL, MANDAL BHIWANDI, DIST THANE	02522- 222653	Mr. Hitenra Zope
Maharashtra	Chalisgaon	Mobile Point	Shop-22, Monaya Complex, Near Bus Stand, Chalisgaon	02554-309996	Mohd. Israfil Anani
Maharashtra	Chandrapur	Crystal Services	Behind Hotel Simran, Jatpura Gate Chandrapur	9370273776	Mr. Mahmood
Maharashtra	Chandrapur	Shiv Communications	Ramnagar, Near Durga Mata Mandir, Sindh Colony, Chandrapur	329546	Mr.Mahesh
Maharashtra	Chinchwad (Pimpri)	Ritz Communication	Shop No 10, 'A' wing, Jai Ganesh Vision, Next to Hotel Neelkanth, Near Fam Multiplex, Alurdi, Pune-411035	020-27485613, 020 32661900, 09371029777	Ms Nikita
Maharashtra	Dhule	Pearl Communications	Below Reliance WebWorld Express, CKB Arcade, Nr Deopur Bus Stand, Dhule.	02562-324666	Mrs. Sonu Atul Bang
Maharashtra	Gondia	M/s VZ Care	Opp. Cofee house, Raitoli, Gondia 441614	329522	Mr. Krishna Sargam
Maharashtra	Hatkangale (Ichalkaranji)	Sai Vision Services	11/236 MOHAN ARCADE SHOP NO B1 4, STATION ROAD, TAL-HATKANGALE, CITY-ICHALKARANJI-416115	0230-2439989	Sameer Bhonsale
Maharashtra	Islampur	Solar Shoppo	opp Sai Motor Driving School, Nr Stand Road, Islampur, Dist Sangli, ISLAMPUR-415409	9326777605	Mr. D.H.Patil
Maharashtra	Jalgaon	Global Enterprises	E-81, 1st floor, Golani Market, Jalgaon -425001	0257-2236899	Mr. Pramod
Maharashtra	KALYAN	SKY LARK ASSOCIATES	Shop-1, 'A' Wing, Suresh Tower Co-op. Hsg. Soc. Opp. Municipal Vegetable Market, Santoshi Mata Road, Kalyan (W)	0251-3209899	MIR. NASEER
Maharashtra	Kolhapur	SMS Services	S5, Diwan Tower, Opp. Nutan Marathi School, Near Mirajkar Tikky, Kolhapur, Pin -416005.	0251-2541120, 9326226120	Prakash Patil
Maharashtra	Kolhapur	KOMAL ELECTRONICS	517/10 "SAWALI" SHIVAJI PARK NEAR VIKRAM HIGHSCHOOL, SHIVAJI PARK, KOLHAPUR-416001	0231-2521424, 09823317055	MR. VASANT P. BODAKE
Maharashtra	Kopergaon	Om Sai Mobile	Opp. ST Bus Stand, Dahamgaon Road, Kopergaon, Dist Ahmednagar.	02423-226463	Mr. Mahendra Devkar

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Maharashtra	Latur	HINDUSTAN MOBILES SERVICES	Shop No.47/59,Site 110, Gandhi Market, Nr Bhalichandra Blood Bank, Main Road, Latur-413512	02382-641111, 982345500	Mr. Sandeep Parande
Maharashtra	Malegaon	Cell Care	Shop No.14, Beside Sana Travels, Bunkar Bazar, Qidwai Road, Malegaon - 423203.	937020819	Mr Ansan Mohd Israfil
Maharashtra	Mumbai	Absolute Networks	A007, Vishal Shopping Centre, Nest to Vishal Hall, Near Station, M.V.Road, Andheri (E), Mumbai - 400 069	022 32544800	Mr. Anun
Maharashtra	Mumbai	Creative Solutions	SHOP NO 6 AMBIKA COOPERATIVE HOUSING SOCIETY, JAWAHAR NAGAR ROAD NO 2 NEAR RAILWAY CROSSING,GOREGAON WEST, MUMBAI 400062	022-28769003	Mr. Anand
Maharashtra	Mumbai	CYBER-GYAN CONVERGENCE & SERVICES (INDIA) PVT. LTD.	43/44, Gold Filled Plaza, Sion Bandra Link Road, Sion, Mumbai-400017	022-24075939	Mr. Jatin Parekh
Maharashtra	Mumbai	G.ELECTRONIC	A/27, Gr. floor, Sagar Tech Plaza, Andheri-Kurla Road, Saki-Naka, Andheri (E), Mumbai 400072	2232633960	Mr. MAYUR
Maharashtra	Mumbai	Grace Tele Services	Shop no 3, C/1, Manik Nagar Soc, Punjabi lane, Borivali (W), Mumbai 400092	022-32455033	Mr. Daniel
Maharashtra	Mumbai	Komplex Telecom Corporation	Shop no.A/19, Nootan Nagar Premises Co. Op. Htg. Society, Near Bandra Ry. Stn. Towards Bandra Talav, Turner Road, Bandra (West) Mumbai	022 64147153	Mr. Haque
Maharashtra	Mumbai	LG Service Centre	Shop No.1,2,3 Ground Floor, Rajakamal Bldg,Opp.Ram Mandir, Subhash Road, Vile Parle(E) Mumbai 400 057	022-26134917	MR. RAKESH / OMKAR
Maharashtra	Mumbai	PARAS TELECOM	2nd floor, Rear Side Capital Cinema Building, Wauddy Road, Opp. Mumbai CST Railway Station, Mumbai	022 32022228	Mr. Ganesh
Maharashtra	Mumbai	Sai Tele Services	A-110, Satyam Commercial Complex, M.G.Road, Chhatloper (E), Mumbai - 400 077.	022-40111264	Ms. ISHA
Maharashtra	Mumbai	Yash Telecon	Dadarkar Tower, Shop no.1, Opp.Film Centre, Near Crossroads, Tardeo, Mumbai - 400 034	9324049698	Mr.Girish
Maharashtra	Mumbai	TERABYTE	Shop 27, Vilas Paradise, Bhakti Marg, Off L.B.S. Road, Near R Mall, Mulund (W), Mumbai 400080	022-32640045	Mr. Chirag
Maharashtra	Mumbai	Trident Communications	8-A,Vasant Smriti, Dadasaheb Phalke Road, Beside "BharatKshetra Building", Near Dadar station(E), Dadar -East, Mumbai - 400 014.	9323960027	Mr. Kalpesh
Maharashtra	Mumbai	Sierra Mobiles	Opp Prabhu Darshan, L.J.Road, Shivaji Park, Near Shiv Sena Bhavan, Mumbai 400016	022 24382200	Mr. Anurag
Maharashtra	Nagpur	Epoch Services	"Shope No. UG-9, Bhakati Vihar Complex, Chappu Nagar Square, Lakadgarj, Nagpur -440008"	0712 3246777	Mr. Girish
Maharashtra	Nagpur	Spectrum Marketing	Shop No.2, Dharampeth Towers, West High Court (WHC) Road, Dharampeth , Nagpur - 440010	712-22527823	Ms. Sonali

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Maharashtra	Nagpur	Shivatronics	B-31 Sai Regency Complex Ravi Nagar Square Nagpur Maharashtra 440044	9300892579	Mr. Ravi Gupta
Maharashtra	NANDED	DEVANSH MICROTRONICS	.opp forest office, nr Ranbhikar's residence -Nanded-431602	02462-249789	Mr. Prashant Palnate
Maharashtra	Nanded	ROYAL UNIQUE SERVICES-NANDED	Plot No-48,Krishna Kamal , Opp. Sunil Furniture, Bhagya Nagar road, Ashok Nagar Nanded-431605	2.462.262.419	Mrs. Sunita Ashish Naik
Maharashtra	Nasik	Mobs Associates	Shop No. 84, First Floor, 'Kapote-Meher' Market, Renuka Nagar, Wadala Naka, Dawka, Nasik - 422 001.	0253-6523613	Mr. Mahesh
Maharashtra	PANVEL	Oceanic Tele System	Shop No. 3, Sai Arcade, Sector 15, New Panvel (E),Dist. Raigad.	9322217221	Ms. Swapnaja
Maharashtra	PEN	SKYPHONE ENTERPRISES	SHOP NO 3, SHREE COMPLEX, OPP UNIQUE BAZAR, PEN KHOPOLI ROAD, PEN, DIST RAIGAD-402107	9373435000	MR KULDEEP
Maharashtra	Pune	MICROCHIP SOLUTIONS	Akshay Chambers 216 Naryan Peth,Near Bhide Bridge, N C Kelkar Rd. Pune-411030	020-24471155, 9823905949	Mr Mahyesh Bhosale
Maharashtra	Pune	Horizon	32A, Lotus Court, Near Hotel Panchami, Pune Satara Road, Pune.	02032501222, 9325002399	Mr. Nilesh Pundye
Maharashtra	Pune	Mobile World	G-25, AKSHAY COMPLEX, DHOLE PATIL ROAD, PUNE-411 001	30942268, 9325088055	Pawan Mantri
Maharashtra	Pune	Viki Info Technologies	Shop No4, Amit Complex,474, Sadashiv Peth,Opp New English School, Tilak Road Pune Maharashtra	020 24434134, 9322206664,09 371829891	MRVIVEK SURVE
Maharashtra	Ratnagiri	S P ELECTRONICS-PUNE	shop no-19, Parasmani Complex, K C Jain Nagar, Nr Maruthi Mandir, Ratnagiri-415612	02352-329556, 221982, 9823317158	MR. SANTOSH PRABHU
Maharashtra	Sangamner	Rajpal Telecom	Yashodhan complex,New Nagar Rd, Near hotel Chaitali, Sangamner	02425320888	Mr Harish Rajpal
Maharashtra	Sangli	Ramesh Electronics	Opp. Kanya Purohit prashala, Rajwada, Sangli-416416	0235-2327601, 9823085176, 09372107601	Suresh Shegane
Maharashtra	Satara	Shival Mobilink	175/6/7 Revivarpeth shop no-11, Vithal Lila Complex, Powai Naka, opp Janta Bank, Satara-415002	02162-325212	Mr. Mahesh Shinde
Maharashtra	Shirampur	Siddharth Infocom	Shop No 1, Hotel Sidhartha Building, Sidhartha Stop, Sagamner Road, Shirampur-413709	02422-222117, 02422-329530	Mr. Kedar Fargade
Maharashtra	Solapur	ATHARVA ELECTRONICS PLIN	940/2 NORTH SADAR BAZAR, GARUD BUNCLGOW, SOLAPUR-413003	0217-2317595, 982317081	MR. LIMESH KAMALAPURKAR
Maharashtra	Solapur	Jawaharlal Radio Service	184, Gold Finch Peth, nr Hotel Ritesh, Solapur - 413007.	0217-2725030	Prasanna J Chavan
Maharashtra	Thane	Urmi Enterprises	G. F. Abhinan II., Opp. Forest Office, Teen Hath Naka, Thane (W)	022 65928384	Mr. Rinkesh Panchal

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Maharashtra	VASAI	E-Link Solutions	Shop No.5, Type C Bldg no.5/6, Shanti Vihar, Mira Road -E, Pin Code : 401107.	9322839386	Mr. OMKAR
Maharashtra	VASHI	BEEKEYEN ENTERPRISES	Block No 1, Shop No. 17, Mahaveer Milan, Sector 28, Near Blue Diamond, Hotel, Vashi, New Mumbai	022-65114304	Mr. Shailesh
Maharashtra	VASHI	LG Service Centre- DAKC	H Block, Ground Floor, Dhinubhai Ambani Knowledge City, Navi Mumbai-400709	022-30386032	Mr. Rajnish
Maharashtra	VIRAR	Siddhivinayak Tele Services	Shop no 5&6, Vishnu Prasad Complex, Opp Utkarsha School, Near S.T. Bus stand, P.P. Marg., Virar (West) Pin 401305.	0250-3258111	Mrs. Yogita Kadam
Maharashtra	Wardha	Libra Electronics	Opposite to LIC office,Anvi Stand Main Road, Wardha : - 442001	245286	Ms. Manjusha
Maharashtra	Yavatmal	Star Electronics	Near Shyam Talkies Ram Mandir Road Yavatmal Maharashtra 445001	2324106	Mr.Srujay Chubde
Maharashtra	Yavatmal	Combine Electronics & Services	Shop No 13, 1st floor, Old Indra Gandhi Market, Azad Maidan Road, Yavatmal-445001	9822200166	Mr. Ajay Shukla
Maharashtra	Yeotmal	I T Services	Nr datey college,C/o Yahoo cyber cafe, Yawatmal 445001	9372610121	Mr. Umesh Cadwe
Orissa	Anugul	Creative Solution	Hanuman Bazar, Near gandicha mandir, Angul-759122.	06764-329207	Mr Tapas Sahu
Orissa	Balasore	Raghunath IT Solutions	Azimabad, Proof Road, Balasore.-756001	06782-329267, 9337669107	Mr. Sujit Kr Sen
Orissa	Berhampur	Global Electronics	Gandhi Nagar, 1st Lane, Berhampur.	0680-2223124	Mr. D.B.Nepak
Orissa	Berhampur (Orissa)	RASHMI ELECTRONICS & COMPUTERS	Shop No.19, Sai Complex, Main Road, Gandhi Nagar, Berhampur, Orissa	0680-3290409	RASHMI RANJAN SHARMA
Orissa	BHADRAK	A B Associates	Nr.Reliance Web World Express, Bypass Road, BHADRAK-756001	9337040450	Kartik Chandra Rout
Orissa	Bhubaneswar	Miracle Services IT Estn.	Plot No. 136, Fr. Lane of Vigilance Office, Beh. Passport Office, Surya Nagar, BBSR.	0674-2390461, 2391533	Mr. Chaco/ Suprava
Orissa	Bhubneshwar	S.AINFOSYS	291.Bomikhil, Opp.Akamra cinema hall, Bhubaneswar-751010	0674-2573114	Ashwini k. saho
Orissa	Cuttack	O.AINFOTECH	Behind Govt Bus Stand, Badambadi, Cuttack -753012	9338912613	Aralind Rout Ray
Orissa	Jajpurroad	Smruti Infotech	Dala Chhik, Jajpur Road, Jajpur	06726-324529	Mr Sumit Ranjan Nayak
Orissa	PURI	Bajinath Infocomm	At Muncipal Mkt, Grand Road, Puri-752001	9337032005	Mr.Ajay/ Sandeep Agrawal
Orissa	Rourkela	Infosys	13,Bisra Road,subhadra complex Opp.Choudhary Petrol Pump, Rourkela	9337403999	Anun Ghosh
Orissa	Sambalpur	A.N.Communication	Inf. Of Zilla School, Pensionpara, Sambalpur-768001	9337660919	Mr. Md. Abdul Aziz

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Punjab	Amritsar	Bajaj Telecommunication	87, G Floor, Nehru Complex, Lawrence Road, Amritsar-143001	9814650314	Suman Bajaj
Punjab	Bamala	Unique Infotech	Mittal Street, Near M C Office, Bamala-148101	01679-238007	Pankaj Goyal
Punjab	Batala	New Krishna Entrepriese	Circular Road, Near Shekhari di Kothi, Batala	1871-396612	Navin Handa
Punjab	Bathinda	Lalli's Electronic Gallery	1139-A, First Floor, Amrik Singh Road, Nr Cole Digg, Bhatinda	0164-2239500, 2256337	Ashok Kalaria
Punjab	Chandigarh	Vignesh Services	S.CO- 189-90, Sec- 34, Chandigarh	0172-3018028	Mukesh Arya
Punjab	Chandigarh	New Tech	SCO 495/496 SEC 35C First floor	9814244862	Mr Pawan
Punjab	Gurdaspur	S K Electronics	Ajit Singh Market, Batala Road, Nr. Petrol Pump, Gurdaspur	01874-329906	Mr. S.Sukhwinder
Punjab	Hoshiarpur	Kuldip's Mobile Care	Dhobian Wali Gali,Phagwara Road, Hoshiarpur-	01882-226906	Kuldip
Punjab	Jalandhar	Mobile Center	235/1, Saheed Udham Singh Nagar,Backside Hotel Preet, Nakodar Road, Jalandhar-144001.	0181-3292666	Vikas Sangar
Punjab	Kapurthala	Arun Electronics	217,C Block,Jama Masjid, Shopping Complex-144601	01822 329254	Anun Khosla
Punjab	Kotkapura	OM MOBILE SERVICE CENTRE	1ST FLOOR DHANUJ RAM PANSARI , Railway Road-151204	1635-223069, 9815759239	ROHIT MITTAL
Punjab	Ludhiana	Shahi Communication	Shop No.5, 4X International, 583 L, Model Town, Ludhiana	0161-3244190	Amit Shahi
Punjab	Ludhiana	Anant.Shree Comp	19K Opp PAU Gate no 1 Ferozpur Road	0161-3245386	Ms Monia
Punjab	Malaut	KHURANA MOBILE SOLUTION	SHOP NO 7 OPP. NEW TELEPHONE EXCHANGE G T ROAD MALLUAT PIN NO = 152107	9316940003	RAMESH KHURANA
Punjab	Malekoti	Prime Infocomm	Opp. Main gate, Govt College, Malerkotla-148023	9317731979	Rohit Bansal/Raj Verma
Punjab	Mandi Gobindgarh	Aditya Infocom	Main Iron Market, Mandi Gobindgarh	9316320490	Naresh Aggarwal
Punjab	Manisa	Sharma Telecom	OPP.PARKASH BOOK DEPOT,ANGINA MARKET, MANISA	9316173009	Ujesh Kumar Sharma
Punjab	Moga	Rashpal Telecom	6, Red Cross Road, Court Road, Near Old Court, Moga-142001	01636-222468	Mr. Rashpal Singh
Punjab	Nabha	Echo Telecom	Opp. Milan Palace Circular Road, NABHA 147201	01765-329244	Girish Garg
Punjab	Nawashtr	Kapoor Electronics	Kothi Road, Opp Kumar Hotel, Nawashahr-144514	01823-509739	Narender Pal
Punjab	Pathankot	Touch InfoSys	189 Opp. Guru Nanak Park, Model Town, Pathankot.	0186-3290300	Mr.Navdeep Singh Bedi
Punjab	Pathankot	Leo Comp	Near Tourist hotel, military ground, Pathankot	9814586406	Mr Kamal
Punjab	Patiala	Image Services	84, First Floor, Leela Bhawan, Patiala-147001	0175-2222796, 9872281524	Rohit Bansal

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Punjab	Phagwara	Barsal telecom	G T Road,Railway Road Chowk, Phagwara-144401	01824-461321, 9888005339	Margalesh
Punjab	Rajpura	M K Enterprises	Shop no.6,Gurudwara Singh Sabha Market, Rajpura Town-140401	9316432866	Johny
Punjab	Ropar	Arora Communication	Shop No.1 Lehari Shah Mandir Road,Ropar	9872363032	Amit Arora
Punjab	Samana	Sangam Mobile care	Tehsile Road,Near Garg Laboutry	9316868292	Vaneet Kumar
Punjab	Sangrur	NATIONAL COMPUTERS	SUNAMI GATE, SANGRUR PIN NO - 148001	1672233355, 9814586196	SARABIT SINGH
Punjab	Sarhind	A.S. Infocom	Grain Market,Cinema Road Sirhind City-140406	01763-324777	Jaspreet Singh
Rajasthan	Ajmer	Nehal Infotech	S1, 2nd Floor, Inderlok Complex, Near Agra gate, Ajmer	3291404	Suresh sharma/ Shatrugan
Rajasthan	Ajmer	Prangan	112/10,Civil lines,Ajmer		Pareek
Rajasthan	Alwar	R.K.Telecom	SHOP NO.112, FIRST FLOOR, GANPATI TOWER NEAR NANGLI CIRCLE , Alwar		Umesh sharma
Rajasthan	alwar	Pareek electronics	Opp. To Tehsil,Alwar		Pareek
Rajasthan	Beawar	Srikrishna Infocom	Chaoni Road, Bhagat Chauraha, Near Roadways Bus Terminus,Beawar	329675	Shravan
Rajasthan	Bhilwara	Ajanta Communications	No3,Bapna Complex,Pur Road,Bhilwara	9351610212	Shravan
Rajasthan	Bikaner	Tech Solutions	1st floor,222&223, Ganpati plaza, KEM Road, Bikaner	3292423	Aziz/Vika
Rajasthan	dittoorgah	Arihant Infotech	A46,Meera Market, Near Rajasthan Patrika Office, Chittorgarg	325933	Abhishek
Rajasthan	chomu	Tambi Telelink	Kotwali chabutra, dhan ji ki gali, Sadar Bazar Chomu	9314090400	Anup tambi/DP Saini
Rajasthan	Dholpur	Tirupati Telecom	14,Bhagwati Market, Near Jagan Cinema hall, Jagan Tiraha,Dholpur		Moshin/ Devender
Rajasthan	Jaipur	Alpha Infotech Systems	F-1, First Floor, Krishna Mall, Lakshmi Mandir Crossing, Tonk Road, Jaipur-302015	3299724	Shatrugan mangal
Rajasthan	Jaipur	Vishwas Infoteck	13-14,Indira Switch, Opp Chambal Power House, Hava Sarak,Civil Lines, Jaipur-302016	3242050	Madan
Rajasthan	Jaipur	Alliance Communication	G6,City plaza.Space Cinema Hall, Jhotwara Road, Jaipur-16		Amit/Bhushan
Rajasthan	Jaipur	Solution Computers	Plot no4,Krishna nagar II, Jangpath, Lalkothi, Near Hotel Paradise, Jaipur.		Dhreej mathur
Rajasthan	Junjunu	M S Mobile Point	Shop num.5,Kaswan Complex,Opp Roadways Bus Stand,Junjunu		Abhishek/Sunil
Rajasthan	Jodhpur	Omega Electronics	LIG/4, Adeshwar Tower, Main Chopasani Road, Opp.Cehlot Watch Co, Jodhpur-342003	3291214	Pratap singh
Rajasthan	Jodhpur	Space Electronics	Shop no4, Manidhari Hospital, Residency road, Jodhpur	3291214	Henanbt

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Tamilnadu	Chennai	Unicare Infocomm Services	No.293, Arcot Road, Next to Indian Overseas Bank, Kodambakkam Chennai - 24	044 24724666, 044 52047059, 09382306857	Kartik
Tamilnadu	Chennai	GARAGE DE TELECOM	OLD No:30: NEW No: 10, KMBF BUILDING,1ST FLOOR, DURAISAMY ROAD, NEAR POTHYS,T.NAGAR, CHENNAI 600017	044-28143454	
Tamilnadu	Chidambaram	Future Tech	Hasan Towers, 1st Floor, No. 14, V.G.P.Street, Near Hotel Ritz, Chidambaram	04144-222150	Mr.Shaker
Tamilnadu	Coimbatore	Fast track	138-C, TV Swamy Road (West), RS Puram , Coimbatore - 641002	2551155 ,	Mr Anand
Tamilnadu	Coimbatore	Nucom Services	3/61, Master Building, Kattoor Road, Pappa Naicken, Palayam, Coimbatore - 641037.	4351569	Mr.Uthaman
Tamilnadu	Coimbatore	Classic Electronics - Col.	No 1/1 , Alagappa Road , 6th St, Tatabad, Coimbatore - 640012	4374875	Mr Arivuzhagan
Tamilnadu	Cuddalore	Kasturi Cellular Service	NO: 37 (2C) BHARATHI ROAD, CUDDALORE. 607 001, CUDDALORE DISTRICT,TAMIL NADU.	04142 -220183	Mr Raghupati
Tamilnadu	Cumbum	LG MOBILE SERVICE GALLERY	No 52, Gandhiji Street, CUMBUM-625516	9360211100	Mr.Senthil kumar
Tamilnadu	Dharapuram	IT Zone	40-A-1, Bye Pass Corner, Dharapuram-624202	9360360779, 04258-329293	Mr Ramakrishnan
Tamilnadu	Dharmapuri	CALRITY DIGITAL PHOTO&AUDIO	98/29C KANDASAMY VADIYAR STREET, DHARMAPURI. 636701	04342-265835	MR. RAJ MURUGESAN
Tamilnadu	Dindigul	padma electronics	15,Dudley high School, Dindigul	0451-2427080	murali chandra
Tamilnadu	Erode	Jans Electronics	29, Sathy Road, Near Hotel Oasis, Erode - 638004	3258526	Mr Kannan
Tamilnadu	Gobichettipalayam	BEST ELECTRONICS	47a/1, kms complex kachery medu, gobichettipalayam	04285-225598	Mr. g.jayakumar
Tamilnadu	Hosur	Suryas will of people	R 5 Towers, Opp Traffic Police Station, Bangalore By Pass Road, Hosur-635109	04344-246687	Shanmugam
Tamilnadu	Kalkkuchi	NEW MAGESTIC CELL SALES&SERVICE	OPP TO TELEPHONE EXCHANGE, GANDHI ROAD KALKAKURICHI	04151-228270	MURUGESAN
Tamilnadu	Kancheepuram	Classic Mobile Care Centre	Door No.67-A, (Shop No.5), P.S.K. Street, Kancheepuram-631 501	9345636900	Mr. Domodaran
Tamilnadu	Karaikal	SHREE HARINI CELLULOR SERVICE	OPP. TO NEW BUS STAND ,BHARATHI MAIN ROAD,KARAIKAL-609602	320544	K.SEEVAGANPATHY
Tamilnadu	Karaikudi	SITIYES ELECTRONICS	10 A / 3 , Muthulakshmi Complex, Opp to Income Tax Office, Sekkalai, Karaikudi - 630002	9362611455	Ms.SVEEPANPANDIAN
Tamilnadu	Kanur	Aswath Electronics	108 ,Old Bye-pass Road , Near KG Hospital , Kanur	9360244555 , 9367123748	Mr Satish Kumar
Tamilnadu	Kovilpatti	ST.MARYS CELLPHONES	No.6, Rajakumari Towers, AKS Theater Road, Kovilpatti	9360533649 / 9894133839	Mr. Iyyappan

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Tamilnadu	Ramanathapuram	ZEENATH TELECOM	13-B/23, PAL LUCKY PLAZA, Madurai Road, RAMANATHAPURAM-623501	04567-226750	Mr.M.S.JAHIR HUSSAIN
Tamilnadu	Ranipet	Unicare Infocom Services	No.3,6, opp.Gangadhara Muddalari Middle School, MBT Road, Novelpur,ranipet, Vellore Dist.	270806	Mr.Basker/ Mr.Karthik
Tamilnadu	Rasipuram	SMS CARE SERVICE	No 179 / 1, Anna Salai, Ground Floor, Rasipuram-637208	9345052553	Mr Manikavasagam
Tamilnadu	Salem	Vishwesh Mobles	Sixer Complex, 121/19A, Sarada College Road, Next to Abi Medical Centre, Salem - 636007	3290535	Vasudev Nayak
Tamilnadu	Sivakasi	TELE WORLD	78, PARSN PLAZA, Charinan Shanmuga Nadar Road , OPP.TO.WATER TANK, SIVAKASI-626123	04562-325730	BMATHAN KUMAR
Tamilnadu	Tambaram	SARAVANAS INFOCOM SERVICES PVT LTD	New No-43 ,Old No:5A,Mudichur road,Tambaram west,chenmai 600045	044-32915599	Mr.Palani/ Mr.ranjith
Tamilnadu	Tenkasi	AIRTONE	1/ 17, KMSS complex, west main street, Tenkasi: 627811	04653-227980	Mr. MNagaraja sankar
Tamilnadu	Thanjavur	Z M Electronics	1006/1007, South East Rampart, Opp to Municipal Higher Sec School Tanjore - 613001	272595, 329554	Zauddin
Tamilnadu	Tindivanam	REVA COMMUNICATIONS	Old No. 117/1, New No. 205/1, Nehru Street, Tindivanam - 604001	225250	LAKSHMI NARAYANAN
Tamilnadu	Tiruchendur	ARK MOBILE SOLUTIONS	ARK DTP centre, No 1 a 7 North car street, Rayan Complex, Tiruchendur. 628215	04639-243339	Mr.Mahesh
Tamilnadu	Tiruchengode	BALAJI ELECTRONICS	108 s s d road,near lorry stand tiruchengode	04288-255157	Mr.sekar
Tamilnadu	Tirunelveli	Classic Electronic	39, Trivendrum Road, Opposite Kalimark, Welcome Complex, Palayamkottai, Tirunelveli-627002	2575801, 3290339	Erkins
Tamilnadu	Tirupattur	Acal Computer Systems	52/1, kkc complex, krishnagiri road, tirupattur	325385	sunder
Tamilnadu	Tirupur	Shri Vasavi Electronics	*# 155-303, Mangalam Road, Karuvam palayam, Tirupur -641604*	4244009	MR.L.B. Balu Marali
Tamilnadu	Tiruvannamalai	Softel Teleservices	No 21, Municipal Complex , Ground Floor , Panagal Road , Tiruvannamalai-610001	04366- 22110, 9362721444	Mr Ravi
Tamilnadu	Tiruvallur	Yamkuru Computer	38/186 JAWAHARLAL NEHRU ROAD, OPP TO SBI MAIN BRANCH, THIRUVALLUR - 602 001	37600329	Mr. Saravana
Tamilnadu	Trichy	S K Electronics	Raj Complex, 9/A EVR Road, Puthur, Trichy- 620017	277,194	Krishnan
Tamilnadu	Tuticorin	Snows Cell Care	Kala Complex, No 20,B-1,W G C Road, Tuticorin-628002	0461-2334043	Kennedy

Person	State	City	ASC Name	ASC Address	Phone No.	Contact Person
Amari	U.P. (East)	SULTANPUR	S S INFOCOM	SHOP NO. 14&15 NANDINI COMPLEX NEAR SUPER MARKET SULTANPUR-228001	9355055217	SACHIN DWIVEDI
NAN	U.P. (East)	Unnao	Avijit Infocom	251 opp Collector Ganj, Unnao	0512-6820020	VISHNU PANDEY
tekar	Uttar Pradesh	Agra	NSC Computers	Shop No G-124, Block No- 29, Sanjay Place, Agra -	9319111350	Rajeev Singhal
am	Uttar Pradesh	Agra	Ankur Care Centre	6/1, M.G.Road, Agra.	9412254152	Ankur Goyal
puswamy	Uttar Pradesh	Agra	Space Consultancy & Services	UG 1 & 2, Opp. Jaihind Hotel, Merchant Chamber, Sadar Bazar, Agra	9358504140	Kapil Sharma / Rihan Pervej
	Uttar Pradesh	Aligarh	Infocare	17, Vikram Arcade, Railway Road, Aligarh -	9359588880	Kamal jain / Prabal bansal
	Uttar Pradesh	Aligarh	A.V.Computer Services	City Enclave opp.Kumar Nursing Home Ramghat Road	9412274391	Vaishav Gupta
achan	Uttar Pradesh	Allahabad	RADIO CENTRE	SHOP NO-3 1ST FLOOR MEENA BAZAR, Allahabad	3292488	MR. MANISH KHANNA
h	Uttar Pradesh	Allahabad	B.P.Electronics	28, M.G.Marg, opp Rama Jewlers Civil lines, Allahabad-211001	3290315	Mr. Umesh Aggarwal
	Uttar Pradesh	Allahabad	MICRONET SOLUTION	B 38/1 ,SHOP NO. FF3 VASHTISTHA VINAYAK TOWER, TASHKAND MARG, CIVIL LINES, ALLAHABAD	9335395183	Mr. Hashmi
	Uttar Pradesh	AMROHA	SHREE JEE TRADERS	KAILSA ROAD NEAR MODABADI GATE, AMROHA	9319075289	SIDHARTH AGARWAL
n	Uttar Pradesh	AZAMGARH	RAJASTHALI	ASIF GANJ, CHOWK, AZAMGARH-276001	223644	MR.TRILOKI NATH JALAN
edi	Uttar Pradesh	Badun	Customer Care Services.	Plaza Market 1st Floor Near Ghantaghar sivroad Badun.	9319086944	Mr. Nazim
hatia	Uttar Pradesh	BAILA	Sankatha Communications	Mall Godam Road Dr.S. N.Pandey Clinic Chowk Bala-277001, UP	9336635533	Mr. Marish
H SINHA	Uttar Pradesh	Bareilly	JAI INFOTECH	SA-96 DEENDAYAL PURAM BAREILLY	0581-3208484	Mr Rohit Tandon
Singh	Uttar Pradesh	Bareilly	Sapan Infotech	G - 64 A Kunwar Complex, Near Gupta Watch Co.116 Civil Lines, Bareilly	9359102467	Mr. Dharendra Negi
RAKASHI/DRA	Uttar Pradesh	Basti	Royal Enterprises	Shop.No.12 Nagar Palika Market, Company Bagh, Basti	9336784054	Sunil Kumar
arma	Uttar Pradesh	BHADOI	Kiday Communication	VINDA MARKET NEAR TEHSIL, BHADOI-224101	9235506029	KISLAY
ESH	Uttar Pradesh	Bijnor	Konark Service Centre	Shop.No.7,1st Floor, Near Ajaz Ali Hall, Nagar Palika Complex, Bijnor.	9358364067	Mr.Prityshv Gupta
J Jhouri	Uttar Pradesh	Bulandshar	MN Telecom	Shop.No-1 BHARAMAPUTRA COMPLEX,KALA AAM, BULANDSHAR	9358,011,688	Mr Taakir Khan
Goel	Uttar Pradesh	CHANDOUSI	OM TECHNOLOGIES	697, SITA ROAD,NEAR GANESH MANDIR, CHANDOUSI	9359986766	SACHIN GUPTA
	Uttar Pradesh	DEORIA	ATHARAY COMMUNICATION	SHOP NO 5,SHANTI COMPLEX, HANUMAN MANDIR ROAD	9305012566	K.N.GUPTA

State	City	ASC Name	ASC Address	Phone No.	Contact Person
Uttar Pradesh	Moradbad	Bhavya Technologies	A12, 1st Floor, Rampur Road, Gandhi Nagar, Moradbad	0591-3292318	Vivek Kumar Singh
Uttar Pradesh	MUÇALSRAI	SKY MOBILE WORLD	SUPER MARKET,MUÇALSARAI	255505	VIBHUTI JAISWAL
Uttar Pradesh	Muzaffarnagar	ADVANCE SERIES	Shop No-15 prakash chowk Muzaffarnagar-251001	09412210142	Mr. Rajiv
Uttar Pradesh	Muzaffarnagar	Jai Computers	Shop No. 4, 1st Floor, Roorkee road, Near Shiv Chowk,Central Bank Mkt, Muzaffarnagar-251001	0131-3294447	Manohar Singh
Uttar Pradesh	Noida	M R Telecom	D-329, Sector 10, Noida, (Corner Bulding, Noida Stadium - Jhundpura Main Road)	0120-4312715	Kailash Aggarwal
Uttar Pradesh	Pilibhit	Kamal Electronics	Station Road, Pilibhit	9319911226	Mr. M A Jillani
Uttar Pradesh	PRATAPGARH	CHANDRA PRATAP VEER & CO	KATCHERY ROAD, CHOWK BAZAR, PRATAPGARH -230001	9335048271	RAJESH AGARWAL
Uttar Pradesh	RAMPUR	MAMTA TECHNOLOGIES	OPP,JILA PANCHAYAT OFFICE, RAHE RAZA, RAMPUR	9319347583	RAJEEV YADAV
Uttar Pradesh	Saharanpur	Maharaj Communications	Near Maharaja Palace,Delhi Road, Saharanpur	0132-2720881	Pankaj Malhotra
Uttar Pradesh	Shahjahanpur	Sunny Mobile Point	258 B TARIN BAHADURGANJ, SHAHJANPUR	9335019616	Rajaram Maurya
Uttar Pradesh	Varanasi	Jaiswal Electronics	56/107 KACHAHRI CROSSING,NEAR COURT, VARANSI	3200375	Mr.Sujeet
Uttar Pradesh	Varanasi	Shivam Mobile Distributers	Shop No.5,B37/115-B-1 Baradari Complex, Rathyatra Crossing, Varansi Pin 221010	933540000	Rishi Mohan
Uttaranchal	Almora	Kumar Telecommunications	Paltan Bazaar, Almora	9411525789	Mr. S Kumar
Uttaranchal	Dehradun	Krishna Communication	Shop No 15A, Meedo Plaza, Rajpur Road, Dehradun,Uttaranchal.	0135 3290895	Vinod
Uttaranchal	Dehradun	PROMPT SERVICES-DEH	133, Old Connaught Place, Dehradun	9359903573	Mr. Bipin
Uttaranchal	Haldwani	Fairdeal Agencies	1st Floor,Nainital Road,Uttaranchal Trade Centre,Tikonia Chouraha, Tikonia, Haldwani	09359136000	Mr.Ajay Gupta
Uttaranchal	Haridwar	Maharaj Computer Services	B-7, Royal Plaza, Ranipur Mod, Haridwar	9359209901	Mr. Kamal Sachdeva
Uttaranchal	Kashipur	Tipti Communications	Station Road, Main Market, Udamsingh Nagar, KASHIPUR	9837005991	Mr.Ajay Gupta
Uttaranchal	Roorkee	Geetanjali Telecom	Shop No.6, Shyam Market, BSM Tiraha, NehraNagar, Dehradun Road, Roorkee.	01332-326510	Mr. Marish Kumar
West Bengal	Assansol	Sky Computer & Telecom	Islam Market, Nuruddin Road, Assansol-713501	2207719	Syed Arshad Ali
West Bengal	Basirhat	Teledink	Bashirhat Old Market(Bowbazar),Bashirhat Dist,North 24pgs,Pin-743411	9332511610, 03217-325499	Mr. Sukanta Debnath.
West Bengal	Behrampur	CHAITANNYA ENTERPRISE	152, B B Sen Road, Sadar bazar, PO Behrampur, Distt Murshidabad,pin-742101	9333310161	SUBHAS CHANDRA BASAK

State	City	ASC Name	ASC Address	Phone No.	Contact Person
West Bengal	Bolpur	CYBER WORLD	59, SUPER MARKET, SANTINKETAN ROAD, BOLPUR - 731204	9333739783	Mr.KISHOR KUMAR MAKHERJEE
West Bengal	Bongaon	MOLINA TRADERS	Jessore Road, Bongaon, Dist- North 24 th Pargana, PIN-743235	9332410022	Mr. Subir Dutta
West Bengal	Burdwan	San Infosys	27/1 G.T Road , East End, Burdwan -713103.	3290265	Sanjit Debnath
West Bengal	Durgpur	Digitech Service	Ashok Bhavan J.K.Pal Lane.Benachity, Durgapur-713213	3293600	Mr.Firuz Chatterjee
West Bengal	Habra	JOYRAM INFOTECH	51 Jessore Road.Habra Bazar, Das Market, Dist- 24th Pargana(North), PIN-743263	237608	Mr. Malay Das
West Bengal	Haldia	DIGITRONIX	Holding no -25 ,PO Khanjanchak, PS Durgachak, Haldia, Dist- East Medinapur-721602	9332987527	Suman Jana
West Bengal	Katwa	Devarshi Mobile Communication	Bhutnath Tala, Besides Ram Bhawan, Post - Katwa, Burdwan - 713130	03453-255197	Devananda Dutta
West Bengal	Kharagpur	S. J. Communication	Inda Main Road, Khudram Ram Market, Kharagpur.Shop No-53. Pin -721305	9333745553	Mr.Suman Jana
West Bengal	Kolkata	Berma Infosol Pvt Ltd.	P-168/1 CIT Road, Scheme VIIM, KOLKATA 700 067	033-32943176-7	Arun Sarana
West Bengal	Kolkata	Friends Communication	32(8) Barasat Road,N/L 15 no railgate,PO-nonachandankpur, PS- Titagarh, Barrackpore, Dist- North 24PCS, PIN-743102	033-25921263	Anup Sarkar & Tarasankar Mukherjee
West Bengal	Kolkata	Jaksom Engineering Pvt Ltd	Block-A, Shop-1, Ambika Vihar,1/1 Hardutrai Chamaria Road,Howrah-711001	033-32950383	P.Mukherjee
West Bengal	Kolkata	JP Computers	5B Eldalia Place, Kolkata - 700019	033-24401923	Somim Kabir
West Bengal	Kolkata	Skylink	8/1A, Little Russel Street, Calcutta-700071	033-32903814	H R Molla
West Bengal	Kolkata	SOURAV TELECOM	195 BLOCK-J NEW ALIPLUR, N/L New Alipur State Bank, KOLKATA-700053.	033-32511256	Amit Ghosh
West Bengal	Kolkata	Sun Mobile Service	15 B.T. Road, N/L Pelpara Bus Stop, Kolkata -700002	033-32505444	VIVEK KUMAR GUPTA
West Bengal	Kolkata	Sagnik	10A HO CHI MINH SARANI , KOLKATA-71	9830880150	RATHIN PAL CHOWDHURY
West Bengal	Krishnagar	ADDYA ELECTRONICS	13 MOHITOSH BISWAS STREET, P.O.KRISHNANAGAR, DIST: NADIA, PIN: 741101.	03472253031	MR.ARIJIT SEN
West Bengal	Malda	Classic Services	3 No Govt Colony, Near B.B, Medecine , Malda, Pin-732101	9332293622	Mr. S.P Ganguly
West Bengal	Ranaghat	PRAYASH	30 SWAMI VIVAKNANDA SARANI, RANAGHAT, DIST-NADIA	09333515949	Mr. Amar Nath Malick
West Bengal	Serampore	Sri Guru Mobile Service	87 B/15 G.T.Road (West), Hooghly Pin-712203	033-32528581	Shyamal Kumar Das

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State	City	ASC Name	ASC Address	Phone No.	Contact Person
West Bengal	Siliguri	CARE	A.T Mukherjee Road, Subhash Pally (PRANTIK), Near SILIGURI COLLEGE, PO- Siliguri, Dist - Darjeeling.	9332211009	Mr.Srijoy Dutta
West Bengal	Tamluk	ZEROBIT	Vil- Parbatipur, P.O.-Tamluk, Dist- Purba Midnapur.PIN-721636	9434110802	Mr. Chanakya Sengupta

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