



OWNER'S MANUAL AND OPERATION GUIDE

Total Water Solution

LG Electronics Healthcare Water Purifier

Keep the Owner's Manual handy.
Be sure to read "Safety Precaution" before use.
Product Warranty is inside the Owner's Manual.

WHD71RW4RP
WHD71RB4RP



MFL66990803

www.lg.com/in

Features of LG Healthcare Water Purifier

■ 2nd generation Inside Care

Electrolysis turns the tap water to sterilized water without use of chemical, it sterilizes 99.99%. It is LG Eco Sterilization system.

■ Sterilization Certification S Mark

Sterilization Certification Mark was received from Korea Testing and Research Institute, an international certification testing institute, under Ministry of Knowledge Economy.

■ Global minimum consumption power

LG electronics environment-friendly high-efficiency compressor and the world's first vacuum insulation hot-water tank technology made possible the minimum consumption power.

■ Stainless water tank

We use 'Stainless' for the water tank to maintain the hygiene and quality of water.

■ User friendly design

The design allows Long water bottles and wide bowls to be used easily for getting water.

The smart nozzle changes colors according to hot water/room temperature water/cold water.

■ Convenient maintenance

Without special tools, filters can be replaced easily and its connection structure prevents leakage.

Without moving the product, replacement of filter and maintenance activities can be done in front.

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This product is 230 V use only.
Don't ever try to use 110 V through transformer.

Safety Precautions

These contents are to keep users in safety and to prevent the loss of property and inconvenience.

Please read carefully and use correctly.

WARNING / CAUTION



This sign is to call an Caution about things and manipulations that may cause danger. Read carefully and follow the directions to avoid danger.



WARNING

If not followed correctly, the user may be dead or sustain a serious injury.



CAUTION

If not followed correctly, the user may sustain an injury or may loss properties.

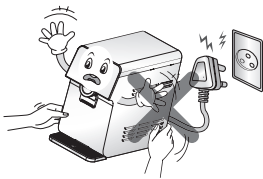
Safety Precautions

WARNING

Power related matters

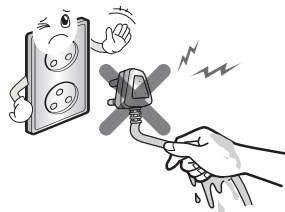
Do not move the product when water purifier is running.

- There is a risk of breakdown or electric shock.



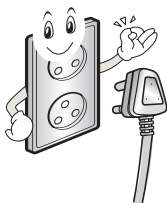
Do not pull out cord part nor touch power plug with wet hands.

- There is a risk of electric shock or fire.



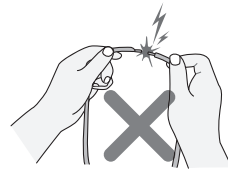
Power plug must be used with a grounded 230 V outlet only.

- There can be a breakdown and a risk of electric shock by a short circuit.



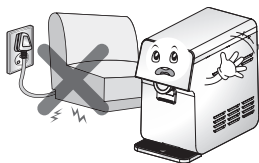
Do not connect nor modify the cord randomly during installation.

- There is a risk of electric shock or fire.



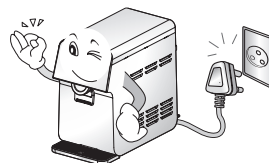
Do not bend the power cord by force nor press with heavy objects to prevent damage.

- There is a risk of electric shock or fire.



Must use grounded outlet when using extension outlet.

- Using non-grounded outlet may cause electric shock and injury.



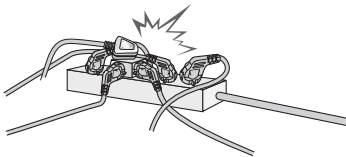
Safety Precautions

WARNING

Power related matters

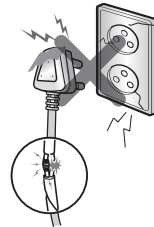
Do not use multiple devices at the same time when using multioutlet.

- There is a risk of fire unusual heat.



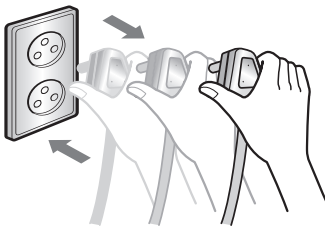
Do not force to bend the power cord or put heavy things on it.

- It may cause fire or electric shock.



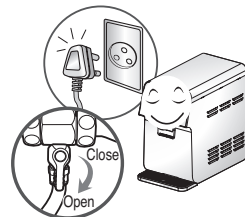
Do not plug in and out continuously.

- There is a risk of electric shock or fire.
This may cause the product failure.



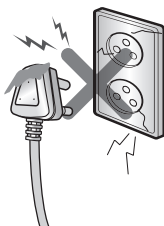
If it is not used for a long time, turn off the water supply valve and unplug the power.

- If it is not used for a long time, the water inside the cold and hot water bottle can be decayed. Therefore, the water inside the cold/hot water bottles should be emptied.



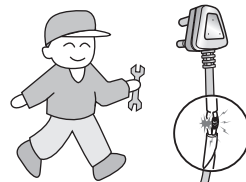
If the power cord is damaged or the outlet is loose, do not use it and contact Service Center.

- It might cause electric shock, electricity leakage or fire.



When the power cord is damaged, to avoid a danger, it should be repaired by a service technician.

- Otherwise, it might cause fire, electric shock or malfunction.



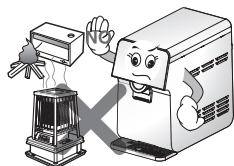
Safety Precautions

WARNING

Installation

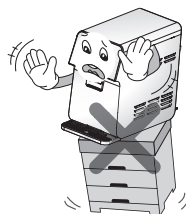
Do not place heating equipment, electric heaters, flame-generated products, etc near the product.

- There is a risk of fire.



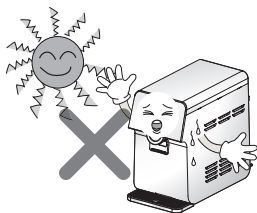
Do not install the water purifier on an unstable place.

- If the water purifier falls over, casualties or property damages may occur.



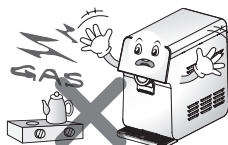
Avoid direct sunlight or heat, especially moist when install.

- Refrigeration effects fall and there is a risk of electric shock.



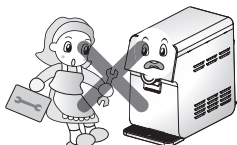
Do not install the product where combustible gas can leak.

- Gas may leak around the water purifier and explosion or fire may occur.



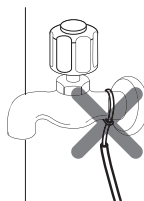
No one should disassemble, repair, and remodel of its own.

- There are risks of breakdown, electric shock, and fire. Contact Service Center if a repair is required.



In case the outlet cannot ground so that separately grounded, do not ground to a gas pipe or faucet.

- There is a risk of gas explosion or electric shock.



Safety Precautions

WARNING

Installation

During the installation or relocation of the product, watch out the possibility of damaging the pipe for refrigerants.

- If the pipe of refrigerants is damaged and gas is leaked, its spark can cause fire or burn.



During use

Do not let water get inside of the water purifier.

- There is a risk of electric shock or fire.



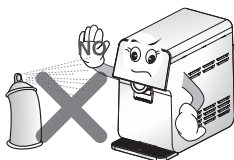
Do not sit nor put heavy things on the product.

- There are risks of breakdown or electric shock as well as injury.



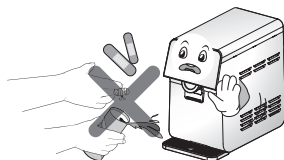
Do not spray pesticides or flammable sprays while running.

- It is harmful to health as well as can cause product failure or fire.



Do not put foreign objects or fingers inside the water purifier while the purifier is running.

- There are risks of scald and electric shock. (Caution is needed, especially for children)



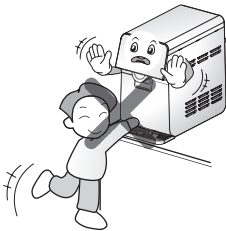
Safety Precautions

WARNING

During use

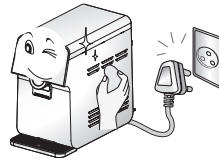
Do not let children hang on the product.

- The product might fall and hurt the children.



Clean after the power plug is pulled out.

- There is a risk of electric shock or fire.



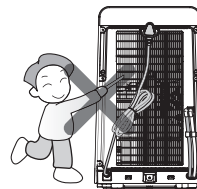
Do not poke inside of water purifier with any tool or sharp object.

- It can cause electric shock.



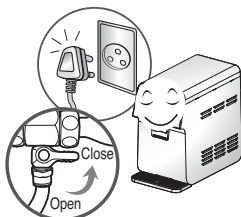
Do not put a hand or a metal stick inside the heating grill (exhaust pipe).

- If the pipe for refrigerants is damaged and gas is leaked, the spark will cause fire or burns.



Please lock the supply water valve and pull the power plug out from the socket.

- The pump might be damaged.



Safety Precautions

CAUTION

Installation

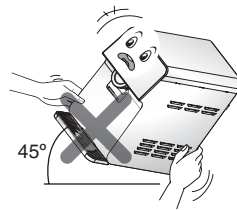
As an indoor product, install where the product can avoid direct sunlight and protected from snow and rain.

- Product failure can be caused.



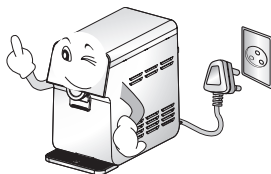
Do not tilt the product more than 45 degrees when moving.

- Product failure can be caused.



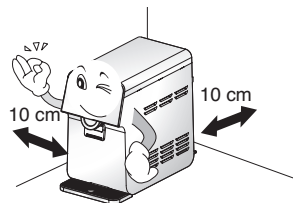
Connect to the power after 30-minutes of moving.

- Product failure can be caused.



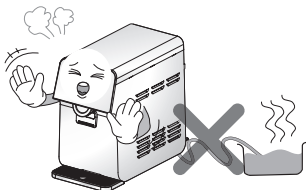
The back and sides of the product need more than 10 cm spaces apart from the wall for smooth airflow.

- Product failure can be caused.



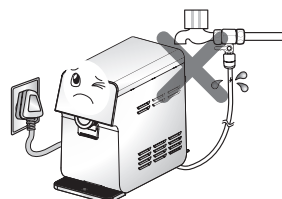
Do not connect hot water to the product.

- Product failure can be caused.



After the installation, make sure the connection of the hose and that of the water purifier are both open. (if not, open them.)

- If bolts are loose and water leaks, it might cause electric shock or property damage.



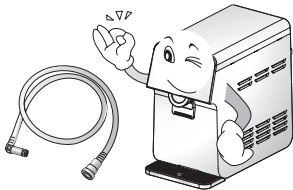
Safety Precautions

CAUTION

Installation

Make sure you use a new hose and parts for installation.

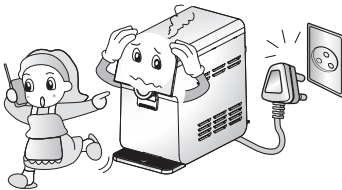
- If you use the used parts, water might leak and it will cause electric shock or property damage.



During use

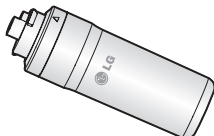
If there's a strange noise, burning smell, or smoke from the water purifier, immediately turn off the purifier and cut off the power and then call service center.

- There is a risk of electric shock or fire.



Use LG's standard filter.

- If the filter from other company or non-standard product is used, it may cause breakdown or not purify well.



Replace filters regularly according to the replacement period.

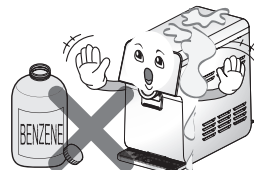
- Taste can be changed.

If filter not replaced on regular interval, output water may not come. (due to blockage)

Filter cycle is different by the usage, location, season, water quality, etc.



When clean the product, do not spray water directly nor clean with benzene, thinner, alcohol, etc but use a soft, dry cloth.



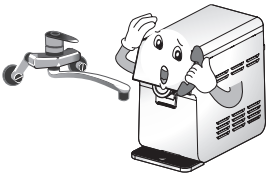
Safety Precautions

CAUTION

During use

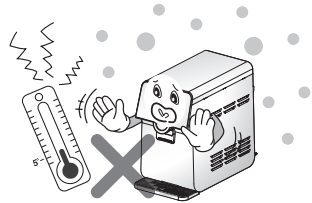
After the installation, make sure the hose's joint does not leak.

- Malfunction and breakdown can be caused.



Do not connect hot water to the product.

- Product failure can be caused.



Drink the purified water as soon as possible so that always fresh water flows in.

- If the water is kept long, it can grow bacteria or taste can be changed.



Make sure to use cup type containers for hot water.

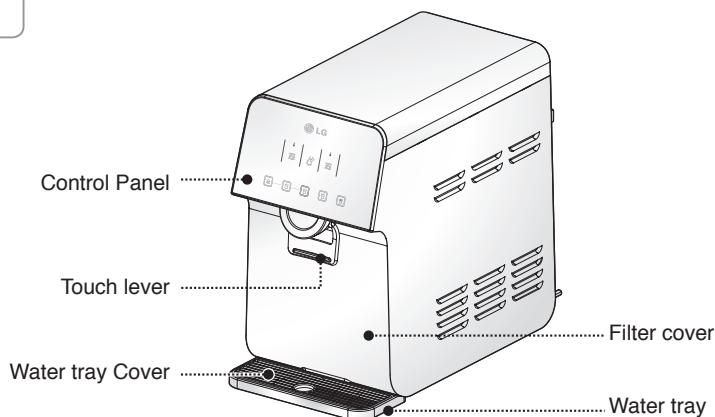
- There is a risk of scald.



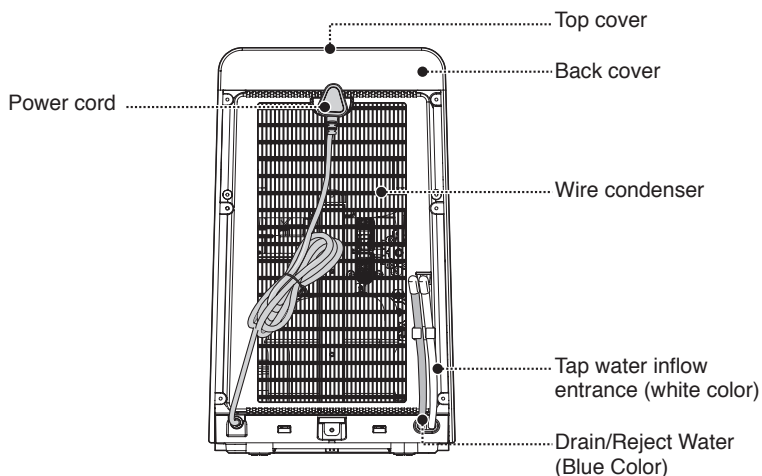
The names of each part and functions

Indicator part

Front



Rear



Accessories

Owner's
Manual

Owner's Manual



Drain Hose

User's guide

User's guide



Separating panel of
room temp. water/
cold water

Process of water purification



Notice

Filter is vital to water purifier. If authentic filter is not used, or old filter is used though it's authentic, then this can cause performance deterioration.

Process of purification

1st step: pre-carbon block filter

Invisible remnants, leftover chlorine, and volatile organic compounds are removed.



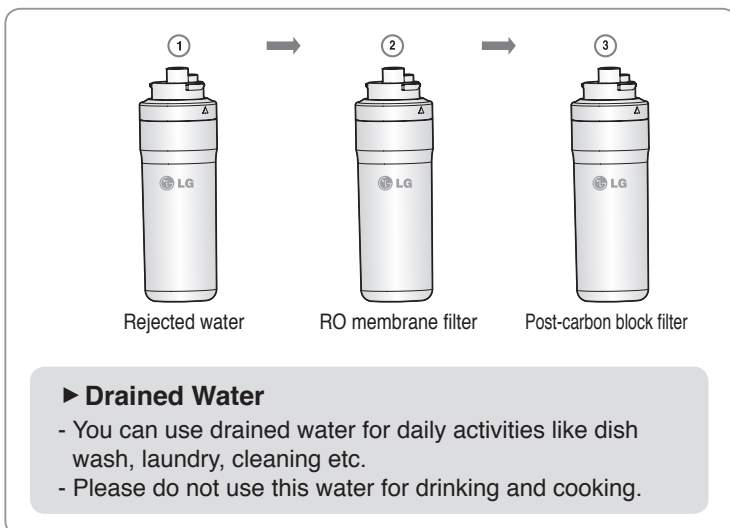
2nd step: membrane filter (R/O)

By going through membrane filter (R/O), heavy metals, ion materials, and microorganism are removed.
At this step, rejected water comes out along with the drain hose.



3rd step: post-carbon block filter

The odor-generating materials inside the water are removed and the taste of water enhances.



Check before using

※ Make sure to check before use!

Open the Tap water Valve

The product operates when Tap water is supplied.

When the Display's indicator light is turned off

When the Display's indicator light is turned off, check if the power supply is stopped by power outage or other causes.

When the product is not used for a Long time (ex. 2~3 days)

If water has been kept in the tank or hasn't been used for a long time then drain the water completely.

Do one more time of draining with newly purified water then use.

After the installation

Throw away the water stored to the full level in the inside tank for more than once before use. It takes around 3 hours at water stored to the full level, but it is different time by water pressure.

Periodical change of filter

Filter changing is very important for clean water.

Do not miss the time for filter replacement, since old filter can't function well.

How to drain hot water

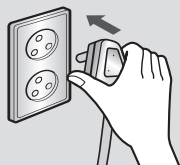
Pull the filter cover in front of the product, lift the post-carbon block filter, and connect the drain hose. Then, hot water is drained. (Please be careful not to be scalded by hot water)

Check separating panel of room temperature water/cold water

Check whether the Separating panel of room temperature water/cold water in the storage tank is not slanted and properly installed.

CAUTION

- **This product is 230 V ~ 50 Hz use only.**
- Please use earth-connected socket when plugging in.
- Power is required for the operation of water purifier.

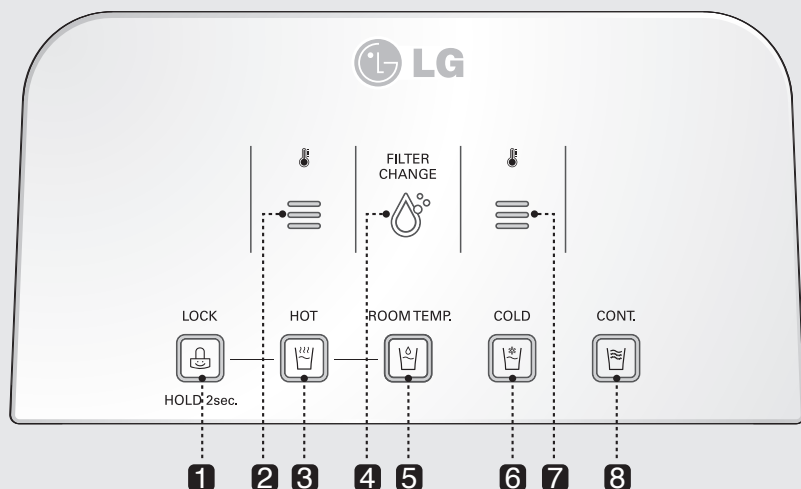


Notice

If the product is not used for a long time, then please unplug and fasten the valve of Tap water.

The names of each part and functions

Control Panel Features



1 [LOCK] button

This button is to lock the hot water.

2 Hot water temperature indicator

This indicates the temperature of hot water by 3 levels.

※ It expresses the level of temperature but can't be adjusted as you want.

3 [HOT] button

A button is to use hot water.

4 FILTER CHANGE indicator

This part notifies the time for filter replacement.

(Blue indicates the filter can be used and Orange indicates the filter needs to be replaced.)

5 [ROOM TEMP.] button

This button is to use room-temperature water.

6 [COLD] button

This button is to use cold water.

7 Cold water temperature indicator

This indicates the temperature of cold water by 3 levels.

※ It expresses the level of temperature but can't be adjusted as you want.

8 [CONT.] button

This button enables water to come out continuously.

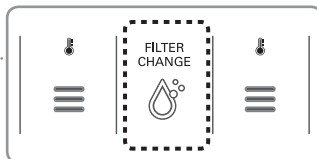
(Water comes out for 30sec)

※ For safety reason, hot water does not have the continuous-use function.

The function of Control part

1 Filter change indicator (This is not a button)

This notifies the time for filter replacement.

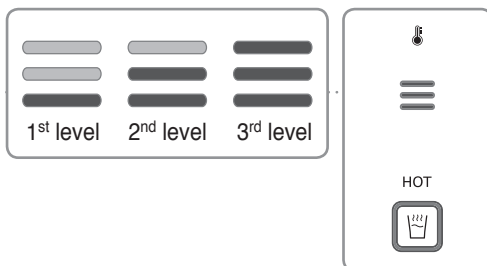


Notice

When filter is usable, It glows as blue light and when it's time for filter change, Then it glow on as orange light.

2 Hot water temperature indicator (This is not a button)

This indicates the temperature of hot water by 3 levels.



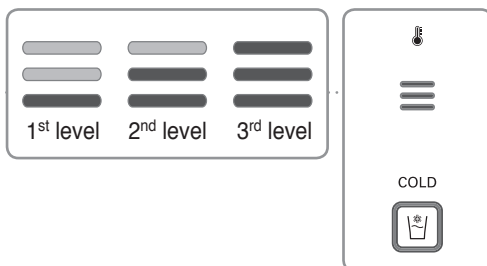
Notice

When hot water temperature indicated by three level, 3 level is hotter than other level.

※ **The indicated temperature is the temperature of inside the tank, so the temperature of actual drinking water may be different.**

3 Cold water temperature indicator (This is not a button)

This indicates the temperature of cold water by 3 levels.



Notice

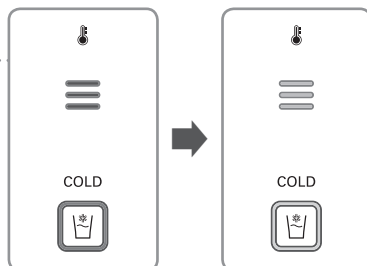
When cold water temperature indicated by three level, 3 level is colder than other level.

※ **The indicated temperature is the temperature of inside the tank, so the temperature of actual drinking water may be different.**

How to manipulate

1 How to turn off cold water function

Press the “COLD” button until you can hear the sound, then the cold water function will turn off and the lights for the “COLD” button and cold water temperature display will turn off.

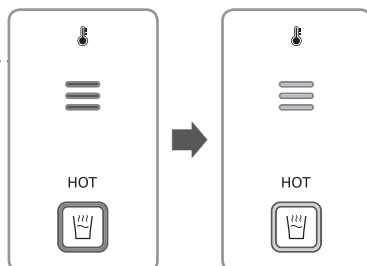


Notice

If you want to use the cold water again, press the “COLD” button until you can hear the sound. Then, the cold water function will turn on and the light for the cold water temperature display will turn on.

2 How to turn off hot water function

Press the “HOT” button until you can hear the sound, then the hot water function will turn off and the lights for the “HOT” button and hot water temperature display will turn off.

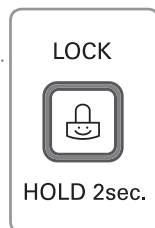


Notice

If you want to use the hot water again, press the “HOT” button until you can hear the sound. The hot water function will turn on and the light for the hot water temperature display will turn on.

3 How to use lock function

Press the ‘LOCK’ button for 2 seconds. Then, the light of lock display will turn on and the hot water function will be locked.



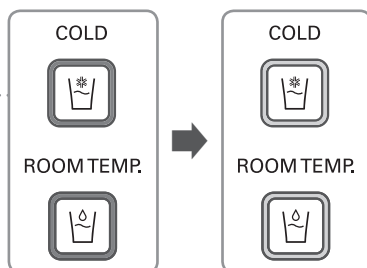
Notice

If you unlock the lock function, press the ‘LOCK’ button again.

How to manipulate

4 How to mend when Room temperature water/Cold water is tepid

When the Cold water function is turned off, the room temperature water function also turns off which cause tepid room temperature water.



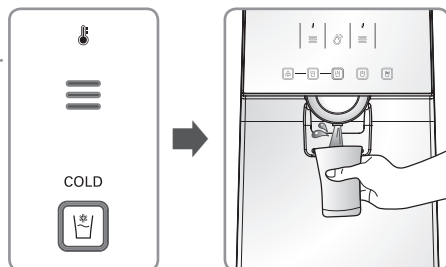
Notice

When the Cold water function is turned on, and after short time of cooling, Room temperature water/Cold water get cold.

How to use

1 To drink cold water

Press "COLD" button and then press its touch lever or simply press only the touch lever, then the water will come out.



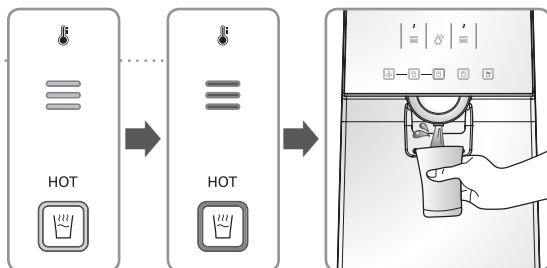
Notice

- Press lower part of the touch lever for smooth operation.
- While the cold water is coming out, if you press any button, the water will stop.
- If using all cold and hot water, please waiting water stored to the full level, it takes around 3 hours, but it is different time by water pressure.

2 To drink hot water

Press "HOT" button and then press its touch lever, then water will come out.

Select hot water by pressing "HOT" button and then press its touch lever with a cup, then hot water will come out.



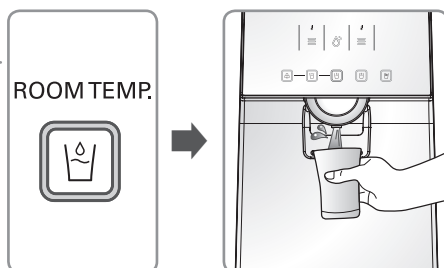
Notice

- **For safety, always have to press "HOT" button and then press its touch lever for hot water to come out.**
- Press lower part of the touch lever for smooth operation.
- If not used after pressing 'HOT' button, then hot water button lamp will be turned off in 5 sec.
- While the hot water is coming out, if you press any button, the water will stop.

How to use

3 To drink room temperature water

Press “ROOM TEMP.” button and then press its touch lever, then water will come out.



Notice

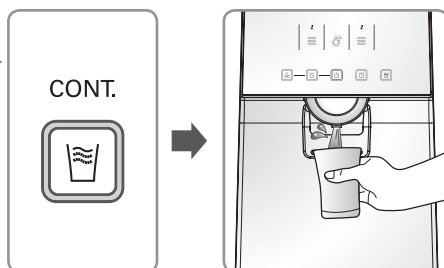
- Press lower part of the touch lever for smooth operation.
- While the cold water is coming out, if you press any button, the water will stop.
- Room temperature water is purified water, which is not as cold as the Cold water.
- It's warmer than Cold water, but colder than purified water .

4 To use water continuously

Press “CONT.” button and then press cold water's touch lever only once, then water come out continuously.

To stop continuous use, press Continuous button or touch lever once again, and the water will stop.

※ Water comes out for 30 seconds with the Continuous function.



Notice

- For safety, Continuous function is available to the room temperature water/cold water only.

How to install

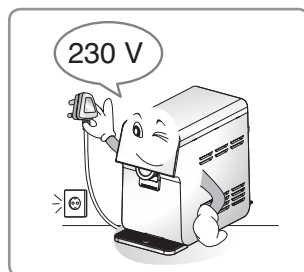
- ※ There may be some remaining water in filter due to verification test, this doesn't mean that the product is a used one.
- Please do not worry, it is not used.

CAUTION

For the optimization of performance, consult details with the company's installation technician.

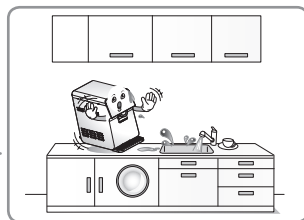
Voltage

Check the voltage before using, this product is for 230 V~ 50 Hz only.



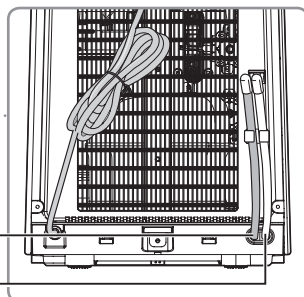
Installation of water purifier

- 1** Please install the water purifier with avoiding places under the product and also avoid humid, direct sunlight, dust, and splashing water.



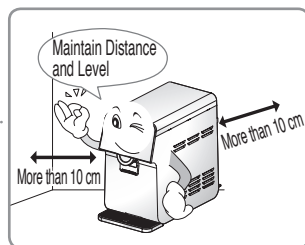
- 2** Connect the tap water hose to **1**, and drain/reject water to **2**, drain water to be connected to any drain area.

- 2** Drain/Reject Water (Blue Color)
1 Tap water inflow entrance (white color)

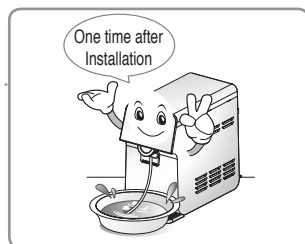


How to install

- 3** Please install on a place at least 10 cm away from the walls and with a solid and flat ground.



- 4** After installation, you must throw away the full level water more than once before use.

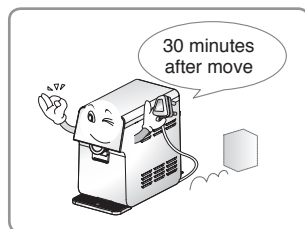


Notice

It takes around 3 hours at water stored to the full level, but it is different time by water pressure.

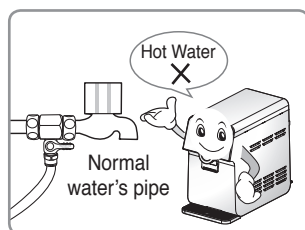
Movement and installation

If newly installed or moved location, connect the power after 30 minutes of install.



Normal water piping

Must connect to the Normal Water Pipe.
(If connect to the hot water's pipe, purifier's filter can be damaged.)



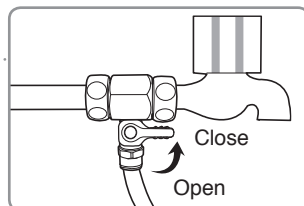
How to clean

CAUTION

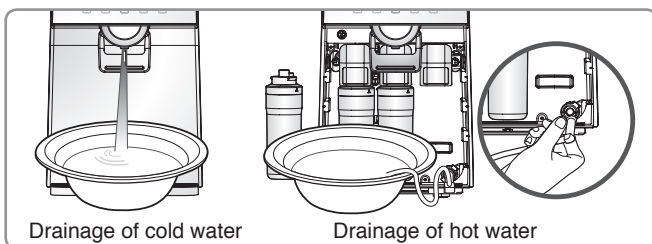
Keep surroundings always clean and wash inside of water tank once in two months.

Method for cleaning the water tank

1 Fasten the tap water valve.



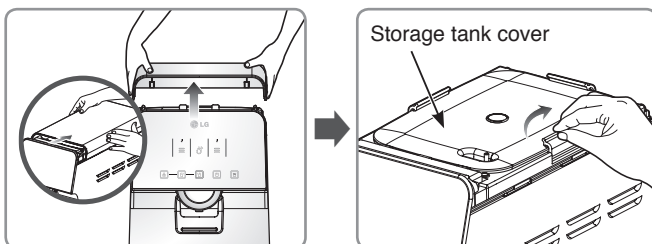
2 By using the drain hose and the touch lever, drain the water inside the stage tank entirely and then unplug the power cord.



Notice

- Cold water in the tank can be drained by using the continuous use function or connecting the drain hose to the cork.
- Hot water in the tank can be drained by removing the “cover for hot water drainage” which is in front of the product and then connecting the drain hose.

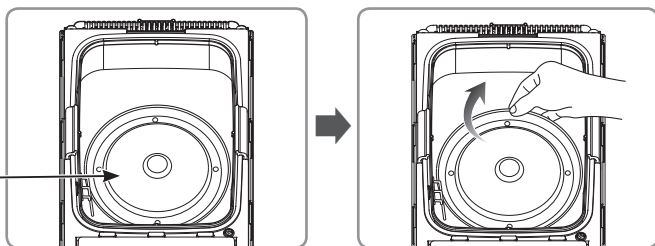
3 After pushing the top cover back and removing it, unlock the cover of the storage tank.



How to clean

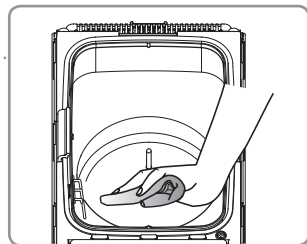
- 4 Remove the separating panel of room temperature water/cold water.**

Separating panel of
room temperature
water/cold water

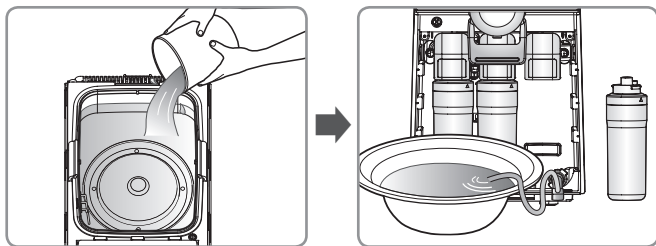


- 5 Wipe the surface of the tank with soft cloth.**

Do not use any chemical or detergent. If chemical or detergent is not washed completely, this may be harm to human body.

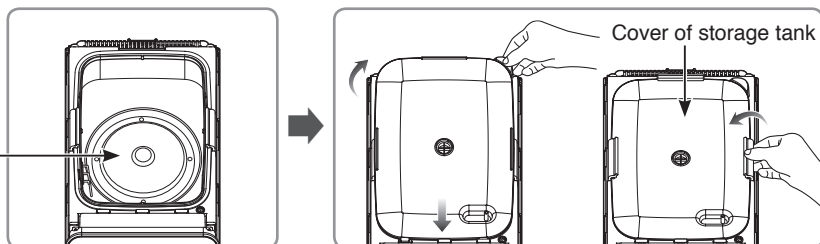


- 6 Rinse the storage tank clearly with the prepared purified water and then drain the water entirely by using the drain hose for hot water and the continues use function.**



- 7 After putting back the separating panel of room temperature water/cold water and then, cover of storage tank, close the lock device.**

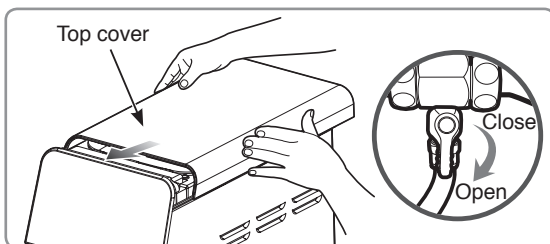
Separating
panel of room
temperature
water/cold
water



How to clean

- 8 Put the top cover back, connect the power cord, and open the supply valve of original water. By pressing the touch lever, check if water comes out.**

It takes time for water to be filled in the tank. So, in 30 minutes, by pressing the touch lever of cold water, check if water comes out. (The time to be filled out with water depends on the pressure of original water.)



Notice

- If water has been kept in the tank or hasn't been used for a long time, then drain the water completely. After that, please drain one more time with newly purified water. Use it after this process.
- When you clean the storage tank, unplug the power cord.

How to clean the Cock

- 1 Please, clean inner/outer of the cock constantly.**

If it is not constantly cleaned, dregs or scraps may occur.

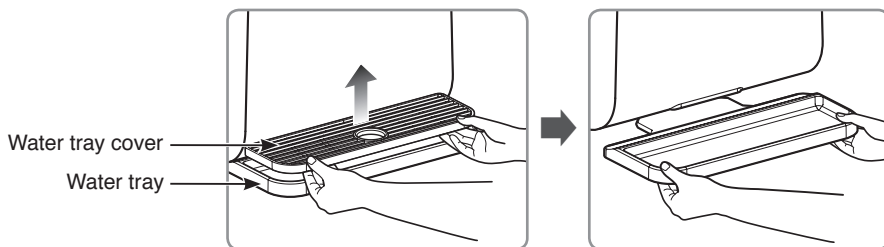


How to clean

How to clean water tray

1 Removing the water tray

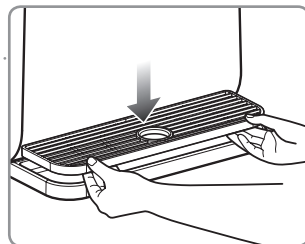
Remove the cover of water tray by pulling upward and remove the water tray by pulling forward, and then clean thoroughly with water.



2 Clean the surface of water tray with soft cloth.

3 Installing the water tray to the product

Put the cover on top of the water tray, attach to the product's front side and then push a little to install.



Notice

Be aware that if there's too much water inside the water tray, it can spill when the tray is removed.

Notice

What is Inside Care?

- The inside track of the water purifier where water is moving is cleaned by LG exclusive sterilization System and even the invisible inside area of the water purifier is cleaned clearly. (See the water pipe drawing in page 33.)
- Inside care system is performed by LG authorized service centre.
(* To provide better service, the method of Inside Care service is subject to change.)

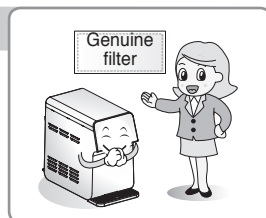
When and how to replace a Filter

When to replace Filter

Filter

Filter is the most important part of a water purifier. If it is not a genuine filter or even it is a genuine filter but used too long, then it can affect the performance of the filter so that it may not purify water properly.

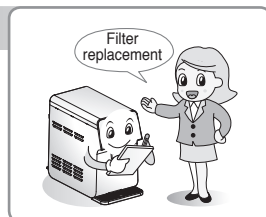
Replace to a genuine filter according to the replacement period.



About Filter Replacement Period

If the filter is not replaced regularly, it can degrade the water quality of the purifier. The expected replacement period of the filter can be changed depending on the water quality and usage.

※ Filter replacement period is based on using 10ldaily for household



Filter Name	Expected replacement period
Pre-carbon block filter	6 months
Membrane filter (RO)	24 months
Post-carbon block filter	18 months

What is a Valid Filter Capacity?

The valid Filter Capacity written on the product specification is to determine performance of purifying system and means Filter Capacity calculated by eliminating rate of chloroform, etc.

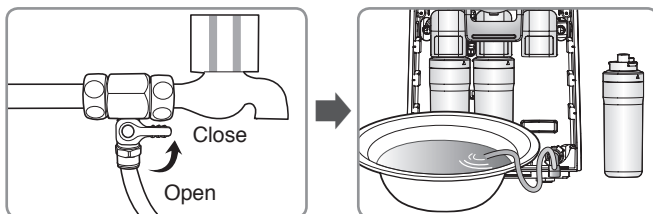
Filter Replacement Period

The filter replacement period listed above is not indicating ensured period of the filter's quality, but it is the expected period of the filter to demonstrate its performance.
(Based on the tap water supply)

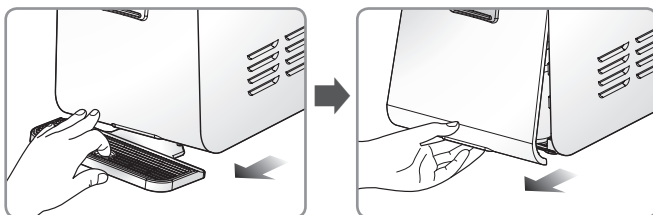
When and how to replace a Filter

How to replace Filter

- 1 Fasten the tap water valve, and then completely drain the water in the tank.



- 2 Pull and remove the water container, lift the lever and then remove the filter cover.



⚠ CAUTION

- **Filter must be replaced after being washed. (Flushing)**
 - Membrane and post-carbon block filters should be washed for 10 minutes or so with the original water filtered through the pre-carbon block filter and then be used.
- **In case that replacement is done without washing filter**
 - Black-colored water may come out due to activated-carbon powder or initial activated-carbon.
 - Since it's impossible to check if filter is blocked, this may cause a breakdown.



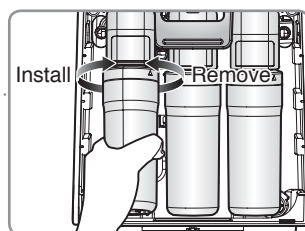
Notice

- **Activated-Carbon in the filter can flow in the tank.**
 - This minute powder of activated-carbon which is to improve the taste of water comes out from Post-carbon filter, and it's not harm to human body.
- **Drain water and wipe with dried cloth.**
- **The purified water during the filter's purification process goes to the storage tank and the water filtered through the filters is drained as water-for-living.**
 - The ratio of purified water to water-for-living is 1:2 – 1:3.

When and how to replace a Filter

3 Wash the filter that needs to be replaced, and then change the filter.

The old filter should be turned and removed from the filter head and the new filter should be washed first and then installed.



CAUTION

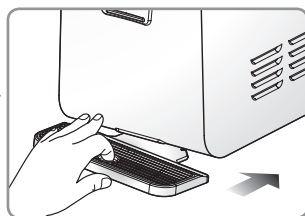
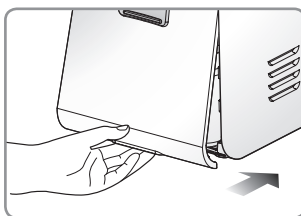
After filter replacement, check fitting and tubing to see if there is water leakage, initial purified water needs to be drained at least one time.

- **Filter needs to be replaced after being washed.**
 - Membrane and post-carbon block filters should be washed for 10 minutes or so with the original water filtered through the precarbon block filter and then be used.
- **In case that replacement is done without washing filter**
 - Black-colored water may come out due to activated carbon powder or initial activated-carbon.
 - Since it's impossible to check if filter is blocked, this may cause a breakdown.



After replacing the SVC filter, be sure to perform the assembly as shown in the photograph.

4 Fit the top part of the filter cover to the groove and push it upward for closing.



Notice

- To drink clean water, to change filter is very important. Old filters cause the declination of efficiency, so don't miss the filter changing time.
- Filter replacement time varies depending on each filter's characteristics. (Refer to the Filter Replacement Period in Page. 28)

Daily Check

To use the purifier safely, it is recommended to check its status often. Check the following items often for the purifier to maintain the best condition all the time.

Power Section

- Does the display turn on and off when the power cord is moved while the power is connected?
- Is any part of the power cord hotter than usual?
- Is any part of the power cord changed in shape and color or damaged?



Notice

If any of these problems happens, immediately unplug the power cord, stop using, and call service center.

Display

- Isn't water leaking or accumulating in the vicinity of the product?
 - Isn't there any deformation of the product's shape or any abnormal odor?
- Contact LG Electronics Healthcare manager about the filter replacement.

 1800-180-9999

Surroundings

- Does water leak out or make pool around the purifier?
- Does the product change in shape or smell strangely?



Notice

If any of these problems happens, immediately unplug the power cord, stop using, and call service center.

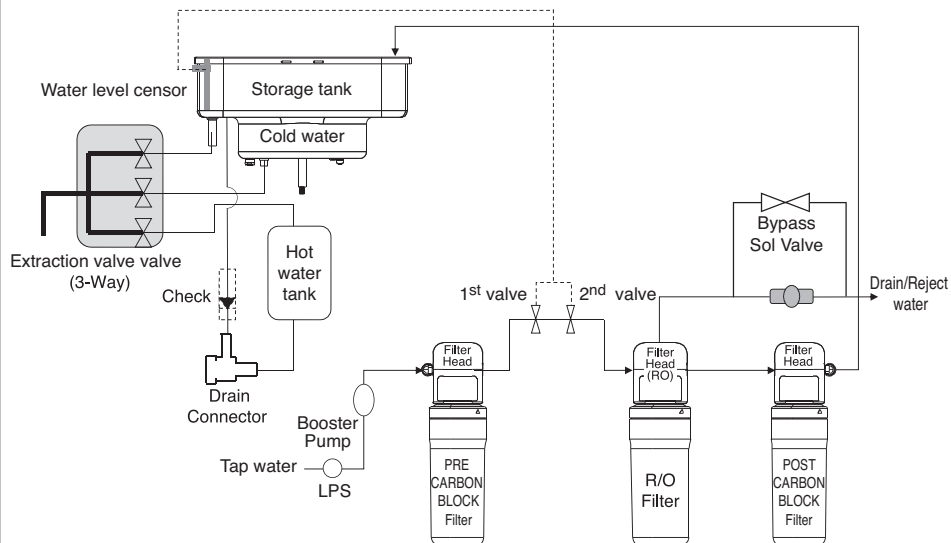
Check before reporting the failure

The water purifier may not operate as desired if used incorrectly or there is a minor cause, even though the product has no fault. In these cases, check the following issues to solve simple problems without the help from the service center.

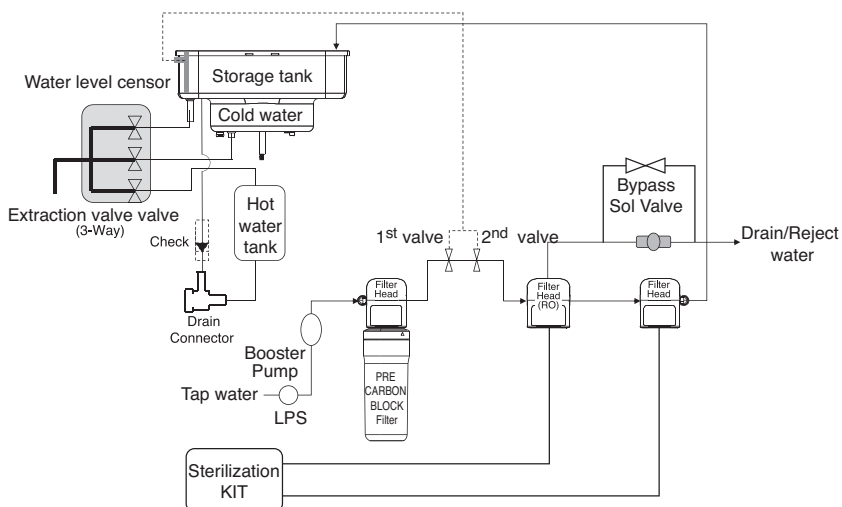
If the problem doesn't solve after checking the following issues, call the service center.

Symptom	Checkpoint	Solution
The taste of water is strange.	• Is the water tank cleaned? • Is the water-purifier used for too long time? • Isn't it the time for changing filter?	Clean the storage tank. Empty the stored water and clean the storage tank. Change filters.
The amount of filtered water reduced suddenly.	• Isn't it the time for changing filter? • Is the Tap water valve fastened?	Change filters. Open the supply valve of original water.
Hot/Cold/Purified water is not coming out.	• Is Hot water/Cold water button turned off? • Is Cold water drained too much? • If using all cold and hot water, and then not coming cold or hot water? • Has it passed 12 hours since Tap water and power was supplied?	Refer to how to use Hot water/Cold water on page 18~19. If cold water drained too much, then Hot water may not come out. Wait until water fills. Waiting water stored to the full level, it takes around 3 hours, but it is different time by water pressure. Use after 12 hour from the supply of Origin-water and power.
Room temperature water is tepid.	• Has there been large amount of usage of room temperature water or cold water? If there has been a large amount of usage, the temperature may rise slightly.	Please wait until it is cooled down and use it afterward.
Water is not coming out.	• Is the filter changing time missed? • Tap water supply is well? • Is power plug connected?	Ask filter replacement to Service center. Check the Tap water supply valve. Check if the power cord is plugged in 230 V~ 50 Hz.
Everything is stopped suddenly, when it's under using.	• Is the product is overflowed or is there any leakage? • Is Power cord plugged in?	Shut off the original water and the power and contact Service Center. Check if the power cord is plugged in 230 V~ 50 Hz.
Noise seems to be big.	• Did you maintain the gap of at least 10 cm between the back side of the product and the wall? ※ This water purifier is a model equipped with a compressor to make cold water, and it has a similar noise to that of a refrigerator. • ※ This water purifier is a model that is equipped with a pump, and noise may occur when there is an inflow of supply water.	• Please maintain at least 10 cm space from the wall. • It's not a malfunction. You are safe to use it.

Water piping drawing



Inside Care water piping drawing



Product Standard

The name of product		Total Water Solution (LG Water Purifier)
Item name		Water Purifier
Model name		WHD71RW4RP, WHD71RB4RP
Purification method		Reverse osmosis
Power		230 V~ 50 Hz
Power consumption		463 W
		Cold water : 80 W
		Hot water : 383 W
Extraction structure		Electronic extraction structure
Function of Control part		Hot/Cold water temperature display, Hot water/Room temperature water/Cold water function, Continuous extraction function, Filter change display
Main function		Hot water/Room temperature water/Cold water function, Double safety device, Prevention of overheat
Volume of Tank	Purified water	3.3 L
	Cold water	2.7 L
	Hot water	1.3 L
	TOTAL	7.3 L
Filter material	Pre-carbon block filter	Activated carbon + PE
	Membrane filter (R/O)	Polysulfone + polyamides
	Post-carbon block filter	Activated carbon + PE
Size		290 mm(W)×520 mm(D)×480 mm(H) / without water Tray : 290 (W)×455 (D)×480 (H)
Weight		20 kg
Effective purifying capacity		3600 L
Installation water pressure		(35 - 860) kPa
Temperature of environment		(5 - 35) °C



Notice

The amount of purification water depends on water pressure and water temperature. Tank capacity is the capacity from the tank size and might be different from the extracted amount.

To improve the performance of the product, the specification of the product is subject to change without advanced notice.

Name & address of importer

LG Electronics India Pvt. Ltd.
Regd. Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road
New Delhi-110044, INDIA
www.lg.com/in

WARRANTY CARD

LG ELECTRONICS HEALTHCARE WATER PURIFIER

This warranty card is valid only for product
sold by LG Electronics in Indian Market

www.lg.com/in

PURCHASER INFORMATION

PURCHASER'S NAME

ADDRESS

CITY STATE

PINCODE

MODEL NO.

SERIAL NO.

DATE OF PURCHASE

INVOICE NO.

DEALER STAMP



DEALER INFORMATION

DEALER'S NAME

ADDRESS

CITY STATE

PINCODE

THIS WARRANTY IS NOT TRANSFERABLE AND
APPLIES TO ORIGINAL PURCHASER ONLY.

COMPLETE THIS RECORD AND KEEP IT
TOGETHER WITH YOUR
PURCHASE DOCKET IN A SAFE PLACE YOU
WILL HAVE TO PRODUCE.
SHOULD YOU REQUIRE SERVICE UNDER THE
TERMS OF THIS WARRANTY,
PLEASE CONTACT US.

LG ELECTRONICS INDIA PVT LTD UNDERTAKES BY THIS WARRANTY

THE REQUIREMENT OF WARRANTY

Should your LG product fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, company will at its auction repair or replace the product upon receipt of proof of original retail purchase.

This warranty is valid only to the original retail purchaser of the product and applies only to a product sold in India by company authorized dealer.

WARRANTY PERIOD

The LG Water purifier comes with 1 year warranty, from the date of purchase that comprises of a 1 year warranty on all parts (except light bulb, consumables, and loose plastic parts, from the date of purchase of the product, provided always that the warranty card bears the rubber stamp, date and signature of our Authorized Dealer.

* Note : If the original date of purchase cannot be verified from the proof of purchase, the warranty will begin after 3 months of manufacturing month which shall be verified from the serial no./bar code label on the product.

WHAT THIS WARRANTY COVERS

LG Electronics India Pvt. Ltd. (LGEIL/the Company) offers you a limited warranty, for the products sold within the territories of India, that the product will be free from defects in material and workmanship, according to the following terms and conditions.

1. Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are as overleaf.
2. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model equivalent as deemed by LGEIL.
3. In event of repair LGEIL shall endeavor to use new parts however in any case fresh parts are not available then LGEIL will have every right to use refurbished parts. The warranty on replacement model / Refurbished part shall remain in force only for the unexpired period of the warranty based on original purchase.
4. The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
5. The company offers 1 free replacement of Pre filter, Pre carbon filter and Sediment filter only on request of the purchaser (call at 1800-180-9999).
6. If any colored internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.

7. This warranty will automatically terminate on the expiry of the warranty period as specified above, even if LG product may not be in use for any time during the warranty period for any reason.
8. In case of any unpredicted situation and spares not being available, LG's prevailing depreciation policy (subject to the sole discretion of LGEIL & could be change without prior notice) will be applied on the product as a solution.
9. Only courts in state of Delhi and places where LGEIL has its branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

WHAT THIS WARRANTY DOES NOT COVER

1. Visiting charges of the service engineer for units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputizing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the authorized service centre, the same shall be at its own risks & consequences.
2. Reinstallation or un-installation of product based on customer demand. Packing material if used will also be on chargeable basis.
3. Transportation cost in case customer is shifting the product to another location.
4. Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the products owner's manual.
5. Replacement of membrane and Post Carbon Filter is not covered by this warranty.
6. Damage to the product caused by accidents, pests and vermin, lightning, wind fire, floods, or acts of God.
7. Damage resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LGEIL.
8. Damage or failure caused by unauthorized modification or alteration or if it is used for other than the intended purpose or any water leakage where the unit was not properly installed.
9. Damage or Failure caused by incorrect electrical current, voltage or inadequate electrical services, commercial or industrial use, or use of spurious/fake accessories or components, or cleaning products that are not approved by LGEIL.
10. Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defect in materials or workmanship and is reported within fifteen (15) days of delivery (Call 1800-180-9999)
11. Damage or missing items to any display, open box, discounted or refurbished product.
12. Free accessories provided external to the product.
13. Damage to the product if customer gets the product repaired from unauthorized dealer/person.
14. On removal, tampering or alteration of any serial number/identification labels on the machine or any of its components.

LG Electronics India Pvt. Ltd.
Regd. Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road
New Delhi-110044, INDIA
www.lg.com/in
Ph No: 0120 2560940



Memo

Memo



 **24 x 7** CALL CENTER OPERATIONS

 1800-180-9999 CALL (Toll Free)	 5757554 SMS (Send SMS)
 www.lg.com  serviceindia@lge.com	