

LG-C195 User Guide - English

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone. Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

Product Authentication program

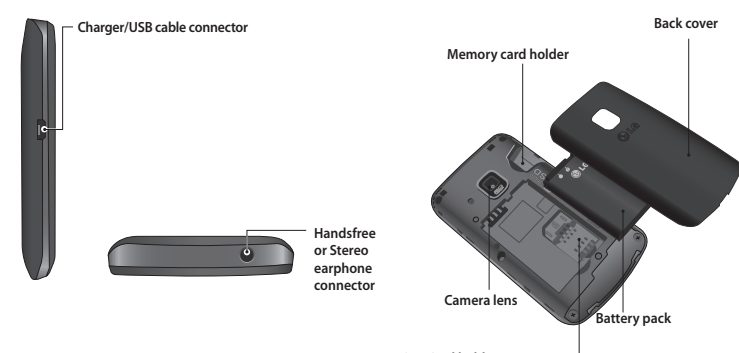
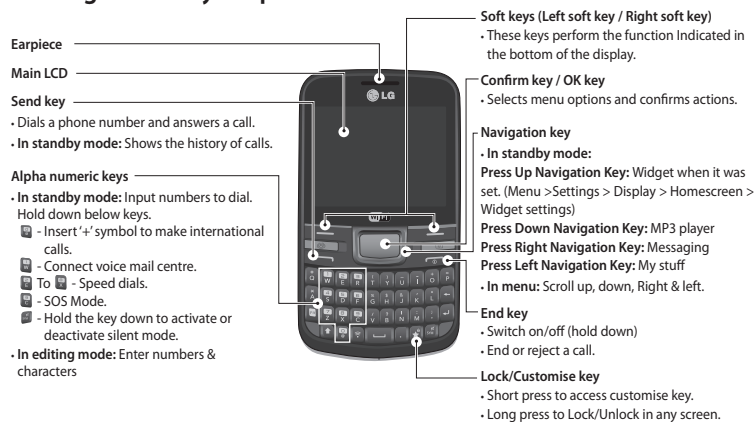
Dear Customers,
To protect all LG customers from counterfeit and grey market products and make sure that you receive official warranty service, LG is now running a product authentication program. To make sure your handset is a genuine product of LG, ONLY one SMS containing the IMEI No. of your purchased handset will be automatically sent to LG on the date of purchase. Once your phone is authenticated, you will receive the message "Your handset is a genuine LG product." The customer shall bear the cost of one SMS for the product authentication program. In return, you will receive one additional month of warranty for free. One additional month of warranty covers only mobile phone, not batteries and accessories. The IMEI No. sent to LG guarantees your handset to be free from manufacturing defects during the warranty period from the date of purchase without proof of purchase or warranty card.

P/N: MFL67525009(1.0)

www.lg.com



Getting to know your phone



Installing the SIM Card and Charging the Battery

Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, and any optional services available and many others.

Important! The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card.

Illustrations

- 1 Remove the back cover
- 2 Remove the battery
- 3 Insert the SIM card
- 4 Insert the battery
- 5 Insert the back cover
- 6 Charging your phone



WARNING: Do not remove the battery when the phone is switched on, as this may damage the phone.

Memory card

Installing a memory card

You can expand the memory available on your phone using a memory card.

Note: A memory card is an optional accessory. Slide the memory card into the slot until it clicks into place. Make sure that the gold contact area is facing downwards.



WARNING: External memory can not exceed 8GB.

Removing a memory card

Carefully remove the memory card by gently pulling it outside as shown in the above diagram.

Formatting the memory card

Your memory card may already be formatted. If your memory card isn't formatted, you will need to format it before you can begin using it.

- 1 From the home screen press **Menu** then select **Settings**.
- 2 Choose **Device** then **Memory info.** and select **External memory.**
- 3 Press **Format** and enter the password, which is set to 0000 as default. Your memory card will be formatted and ready to use.
- 4 To view the new formatted folders on your LG-C195 press **Menu** and select **My stuff.** Press right navigation key two times to choose memory card.

WARNING: When you format your memory card, all the content will be wiped. If you do not want to lose the data on your memory card, back it up first.

WARNING: Do not remove your MicroSD card during the data transfer.

Quick feature reference

Menu 1. Games & apps.

Press **Menu** and select **Games & apps.** You can install new games and applications on your phone to keep you amused when you have spare time. Press **Menu** and select **Games & apps.**

Menu 2. Logs

Press **Menu** and select **Logs.** You can check the record of all logs, calls only, missed, outgoing, incoming logs and messages only. The number and name (if available) are displayed together with the date and time at which the call was made. You can also view the number of times you have called.

- All logs:** View a complete list of all your dialled, received and missed calls and also send and received messages.
- Calls Only:** View a list of all the numbers you have called, received calls and missed calls.
- Messages Only:** View a list of all the numbers you have sent or received messages.

Playing a song

- 1 Press **Menu** and select **Music**, then choose **MP3 player.**
- 2 Choose **All songs** then select the song you want to play. Press **OK** key.
- 3 Select **Pause** to pause the song.
- 4 Select **Next** to skip to the next song.
- 5 Select **Previous** to skip to the previous song.

TIP! To change the volume while listening to music, press **Up/Down** navigation keys.

Note: The copyright of music files can be protected in international treaties and national copyright laws. Therefore, it may be necessary to obtain a permission or a license to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Before downloading or copying the file, please check the national legislation of the applicable country concerning the use of such material.

- Missed logs:** View a list of any calls you have missed.
- Outgoing logs:** View a list of all the numbers you have called.
- Incoming logs:** View a list of all the numbers that have received.

Menu 3. Camera

• Camera

- 1 Press **Menu** and select **Camera** and choose **Camera.**
- 2 When the camera has focused on your subject, select the **Capture** icon on the bottom-centre of the screen and press **OK** to take a photo.

• Video camera

- 1 Press **Menu** and select **Camera** and choose **Video camera.** The video camera's viewfinder will appear on screen.
- 2 Focus the Video camera on what to record.
- 3 Select the **Rec.** icon on the bottom-centre of the screen and press **OK** to take a video. **Rec.** will appear at the bottom of the viewfinder. Press again to stop recording.

• Album

View the pictures and videos you have taken in your **Album.**

FM Radio

Your LG-C195 has an **FM radio** feature so you can tune into your favorite stations and listen on the move.

Note: Insert handsfree connector to listen to a FM Radio.

• Listening to the radio

- 1 Press **Menu**, select **Music** and choose **FM radio.**
- 2 Select the channel number of the station you would like to listen to.

• Recording the Radio

- 1 Press **Rec.** during listening to the radio.
- 2 The recording time is displayed on your phone. If you want to stop the recording, press **Stop.** If recording is done, the recorded contents will be saved in **My stuff** -> **Sounds** as mp3 file.

Menu 4. Internet

You can launch the internet browser and access the homepage of the activated profile on web settings. You can also manually enter a URL address and access the associated Web page.

- 1 In **Menu** mode, select **Internet** to launch your service provider's homepage.
- 2 Navigate web pages using the following keys:
 - Navigation** - Scroll up or down on a web page.
 - OK Key** - Select an item.
 - Back** - Return to the previous page.
 - Options** - Access a list of browser options.

Note: You will incur extra cost by connecting to these services and downloading content. Check data charges with your network provider.

Menu 5. SNS (Social network services)

Your LG-C195 has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friend's SN updates.

Note: SNS feature is a data intensive application. An additional cost may be incurred when connecting and using online services. Check your data charges with your network provider.

Menu 6. Messaging

Your LG-C195 includes functions related to SMS (Short Message Service), MMS (Multimedia Message Service) as well as the network's service messages.

Sending a message

- 1 Press **Menu**, select **Messaging** and choose **Write message.**
- 2 A new message editor will open. Message editor combines **SMS** and **MMS** in one intuitive mode that is easy to switch between. The default setting of the message editor is **SMS** mode.

Menu 8. E-mail

Sending an email using your new account

To send/receive an email, you should set up an email account.

- 1 Press **Menu**, select **E-mail** and choose the account you want to use.
- 2 From **Options** choose **Write e-mail** and a new email window will open.
- 3 Enter address in **To** field then write a subject line and press down navigation key.
- 4 Enter your message using the keypad then Press **Ok** key to send the email.

Menu 9. My stuff

View the **images, sounds, videos** and others in your **My stuff.**

Menu 10. Phonebook

Searching for a contact

- 1 Press **Menu** and select **Phonebook.**
- 2 Using the keypad, enter the first letter of the name of the contact you want to call.
- 3 To scroll through the contacts, use the up and down navigation keys. And to scroll through their different numbers, use the left and right navigation keys.

Adding a new contact

- 1 Press **Menu** and select **Phonebook.**
- 2 Press **Option** and select **New contact.**
- 3 Enter the information you want in the fields provided and select **Done.**

Calling

Making a call

- 1 Make sure your phone is on.
 - 2 You can use the keypad. To delete a digit press back arrow.
 - 3 Press **Call** to begin the call.
 - 4 To end the call, press **End**.
- TIP!** To enter + when making an international call, press and hold 0.

Making a call from your Contacts

It's easy to call anyone whose number you have stored in your **Phonebook.**

- 1 Press **Menu** to open the main menu. Select **Phonebook.**
- 2 Using the keypad, enter the first letter of the contact you want to call and scroll to the **Contacts.**
- 3 Press **Call** to begin the call.

Answering and rejecting a call

When your phone rings, press **Call** to answer the call. While your phone is ringing you can press **Silent** to mute the ringing. This is useful if you have forgotten to change your profile to silent for a meeting.

Press **Reject** or select **Reject** in order to reject an incoming call. **Note:** In call when speaker is activated, the speaker icon is displayed with red colour cross, when the speaker is deactivated speaker icon is displayed without red colour cross.

Speed dialing

You can assign a speed dial number to a contact you call frequently.

Text input mode using the keypad

When you want to enter text, for example when writing a message, the keypad will default to **ABC** mode. If you are entering a number, for example when making a call, the keypad number keys will default to numbers. To change the mode press **Mode** key in editor screen.

Menu 7. Music

MP3 Player

Your LG-C195 has a built-in music player, so you can play all your favourite music.

Note: Before using music player, you will need to transfer music file onto your phone. Music player supports codec types as follows: MP3, WMA, AAC. Music player does not necessarily support all features and variations of file formats.

Menu 11. Tools

• Quick menu

- 1 Press **Menu** and select **Tools**, then choose **Quick menu.**
- 2 Press **Add** and choose the menu you want to quickly approach.

• Organiser

You can access **Calendar, Tasks, Memo, Calculate date.**

• Alarm clock

You can set up to 5 alarm clocks to go on at a specified time.

• Calculator

This contains the standard functions such as Addition, Subtraction, Multiplication and Division.

• Voice recorder

Use your **Voice recorder** to record voice memos or other sounds.

• Stopwatch

This option allows you to use the function of a stopwatch.

• Unit converter

This converts many measurement into a unit you want.

Menu 12. Settings

Press **Menu** and select **Settings.**

• Profiles

Choose the profile you want to edit. Using flight mode - Flight mode will not allow you to make calls, connect to the internet or send message.

• Device

> **Date and time:** In date and time settings select **Auto update On** and the phone will automatically update the date and time.

> **Battery status:** Choose to switch the factory set power save settings On or Off.

> **Languages:** Change the language of your LG-C195 display.

> **Auto key lock:** Lock the keypad automatically in standby screen.

> **Security:** Change your security to keep your LG-C195 important information to be protected.

> **SOS service:** This enables SOS service. After enabling if you press long key of 9 in Idle screen, the SOS message is sent and the phone stays in SOS Mode. In SOS mode, SOS message will be sent to the assigned receivers and incoming calls by them will be automatically accepted. All notification sound will be muted. To exit the SOS mode, press the End key in Homescreen.

> **Memory info:** You can use the memory manager to determine how each memory is used and see how much space is available.

> **Primary storage setting:** If you insert an external memory card in your phone, you can also select Primary storage settings then choose the default location you prefer items to be saved to.

> **Reset device:** Use **reset device** to reset **settings only** or **data & settings**. You need the security code to activate this function.

> **Device info:** View the technical information for your LG-C195.

• **Display**
You can adjust settings for the phone display.

• **Call**
You can set the menu relevant to a call.

• **Connectivity**
> **Bluetooth:** Set up your LG-C195 for Bluetooth use. You can adapt your visibility to other devices or search through devices your phone is paired with.

Note: Pair LG-C195 with any device supporting BT version above 2.0, then pass code is not asked, since pass code is auto generated. Pair LG-C195 with any device supporting lesser BT versions such as 1.2 etc, then pass code is asked.

> **USB connection mode:** You can select the USB connection mode on your phone for several uses.

> **Network:** You can choose **Select network** or **Preferred lists**.

- **Select Network**
• **Automatic:** This function automatically searches for a network and registers the handset to that network.

• **Manual:** This function allows you to search for networks and specify which network in the network list to register with, if possible.

- **Preferred lists**
Select preferred network lists to display and saves in your SIM Card. You can edit the current preferred network list.

*: Shown only if supported by the SIM Card.

> **Internet Profiles :** This menu shows the Internet Profiles.

> **Access Points :** This menu shows the Access Points. You can register, delete and edit by using the Options Menu.

• **Wi-Fi**
Wireless Manager allows you to manage Internet connections via Wi-Fi (Wireless LAN) on your device. It allows the phone to connect to local wireless networks or access the Internet wirelessly.

Note: The LG-C195 supports WEP and WPA/PSK/2 encryption, but not EAP or WPS encryption. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this popup window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator.

Product care and maintenance



Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.

Phone Software update

LG Mobile Phone Software update from internet
For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> → select country.

This feature allows you to update the Software of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone Software update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage your mobile phone.

Synchronise your phone with your PC

You can synchronise your phone with your PC to make sure all your important details and dates match, but also to backup your files to put your mind at ease.

- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not to charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.

Backing up and restoring your phone's information

- 1 Connect the USB cable to your phone and your PC.
- 2 Select the PC suite from the popup menu in your phone and run PC Suite Program in your PC.
- 3 Click the "Phone Backup & Restore" in PC suite (Tools > Phone Backup & Restore), and select Backup or Restore.
- 4 Mark the contents you would like to back up or restore. Select the location you would like to backup information to, or restore information from. Now select Backup or Restore and Click Finish.
- 5 Your information will be Backed up or Restored.

Efficient phone operation

Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.

Viewing your phone files on your PC

- 1 Connect the USB cable to your phone and your PC.
- 2 Select the PC suite from the popup menu in your phone and run PC Suite Program in your PC.
- 3 Open LG PC Suite icon in your PC which is already installed, after searching the phone it will be connected automatically.

TIP! Viewing the contents of your phone on your PC helps you to arrange files, organise documents and remove contents you no longer need.

Installing "LG PC Suite IV" PC application

"LG PC Suite IV" PC application can be downloaded from the webpage of LG.

- 1 Go to www.lg.com and select a country of your choice.
- 2 Go to Support > Mobile Phone Support > Select the Model (LG-C195).
- 3 Click PC Sync from Download, and click WINDOW PC Sync Download to download "LG PC Suite IV" PC software.

• When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.

• If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

NOTE: Excessive sound pressure from earphones can cause hearing loss.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Exposure to radio frequency energy Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model LG-C195 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/Kg averaged over 10g of tissue.

The highest SAR value for this model phone tested by DASY4 for use at the ear is 0.836 W/Kg (10g) and when worn on the body is 0.646 W/Kg (10g).

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for bodyworn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

Potentially explosive atmospheres

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle with your mobile phone and accessories.

In aircraft

- Wireless devices can cause interference in aircraft.
- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the aircraft without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.

- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose off used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

Troubleshooting

Symptom	Possible causes	Possible Corrective measures
Phone cannot be switched on	On/Off key pressed too briefly. Battery is not charged. Battery contacts are dirty.	Press On/Off key for at least two seconds. Charge battery. Check charging indicator in the display. Clean the battery contacts.
Charging error	Battery totally empty. Contact problem. No power from outlet. Charger defective. Wrong charger. Battery defective.	Charge battery. Check power supply and connection to the phone. Check the battery contacts, clean them if necessary. Plug in to a different socket or check voltage. Test with another charger. Only use original LG accessories. Replace battery.
Network connection is lost.	Signal too weak.	Reconnection to another service provider if network mode is automatic.
Number not permitted	The Fixed Dial Number function is on.	Check the Settings menu and turn the function off.

Accessories

Various accessories are available for your mobile phone. These are detailed below.

Charger



Battery



User Guide



Stereo headset



NOTE

- Always use genuine LG accessories.
- Failure to do so may invalidate your warranty.
- Accessories may be different in different regions. Please check with our regional service company or agent for further enquires.

Troubleshooting

Symptom	Possible causes	Possible Corrective measures
No connection to the network	Signal is weak or you're outside of the carrier network.	Move to a window or open space. Check service provider coverage map.
Codes do not match	When you want to change a security code you have to confirm the new code by entering it again. The two codes that you have entered do not match.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider or registration required.	Contact your Service Provider.
Calls not available	Dialing error or service limitations.	Check the number dialed and check the reception. Contact your service provider.
Calls not available	Dialing error New SIM card inserted Prepaid Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.

Technical data

Ambient Temperatures

Max : +55°C (discharging)

+45°C (charging)

Min : -10°C

Declaration of Conformity		LG Electronics
Accessories		
Name		
LG Electronics Inc.		
Address		
LG Tech Tower 20, Hwasong-dong, Yeongdeungpo-gu, Seoul, Korea 150-721		
Product Data		
Product Name		
GSMB 900 / GSM 900 / GPRS 900 / GPRS 1800 / PCS 1800 Quad Band Terminal Equipment		
Model Name		
LG-C195		
Trade Name		
LG		
CE Marking Details		
EMC Directive 89/368/EEC		
EN 50145:2002 V1.8 / EN 301 489-1 V1.3 / EN 301 488-1 V2.1 / EN 301 488-2 V1.1 / EN 301 488-3 V1.1 / EN 301 488-4 V1.1 / EN 301 488-5 V1.1 / EN 301 488-6 V1.1 / EN 301 488-7 V2.1 / EN 301 488-8 V1.1 / EN 301 488-9 V1.1 / EN 301 488-10 V1.1 / EN 301 488-11 V1.1 / EN 301 488-12 V1.1 / EN 301 488-13 V1.1 / EN 301 488-14 V1.1 / EN 301 488-15 V1.1 / EN 301 488-16 V1.1 / EN 301 488-17 V2.1 / EN 301 488-18 V1.1 / EN 301 488-19 V1.1 / EN 301 488-20 V1.1 / EN 301 488-21 V1.1 / EN 301 488-22 V1.1 / EN 301 488-23 V1.1 / EN 301 488-24 V1.1 / EN 301 488-25 V1.1 / EN 301 488-26 V1.1 / EN 301 488-27 V1.1 / EN 301 488-28 V1.1 / EN 301 488-29 V1.1 / EN 301 488-30 V1.1 / EN 301 488-31 V1.1 / EN 301 488-32 V1.1 / EN 301 488-33 V1.1 / EN 301 488-34 V1.1 / EN 301 488-35 V1.1 / EN 301 488-36 V1.1 / EN 301 488-37 V1.1 / EN 301 488-38 V1.1 / EN 301 488-39 V1.1 / EN 301 488-40 V1.1 / EN 301 488-41 V1.1 / EN 301 488-42 V1.1 / EN 301 488-43 V1.1 / EN 301 488-44 V1.1 / EN 301 488-45 V1.1 / EN 301 488-46 V1.1 / EN 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