



OWNER'S MANUAL AND OPERATION GUIDE

Total Water Solution

LG Electronics Healthcare Water Purifier

Keep the Owner's Manual in an easily accessible place.
Be sure to read "Safety Precaution" before use.
The Product Warranty can be found inside the Owner's Manual.

WAW73JW2RP
WAW53JW2RP
WAW33RW2RP



MFL66990805

www.lg.com/in

Features of LG Healthcare water purifier

■ Stainless steel water tank

We use 'stainless steel' for the water tank to maintain the hygiene and quality of water.

■ 2nd generation Electrolysis Sterilizing Care™

Electrolysis turns tap water into sterilized water without the use of chemicals with 99.99 % sterilization performance. It is an LG Eco Sterilization system.

■ UV Circular sterilizer™ (for WAW73JW2RP model only)

UV sterilizing is divided into 3 types: Purification, Circulation, and Power Failure Compensation. The operating time differs for each mode. This Function maintains safe water in various situations.

■ 2-in-1 care™ (for WAW73JW2RP, WAW53JW2RP models only)

This unique filter system ensures convenience with 2 different water functions: as drinking water and for cleaning fruits & veggies.

■ Flexible Installation

Can be used as either Wall-mount type or Counter-top, depending on the customer's environment for water purifier installation.

■ Anytime Water

Water is always available since it is saved in a water tank after filtration even if power is turned off.

■ 8-Stage Purification

LG's unique 8-Stage Purification System not only purifies water but also stores and maintains your water hygienically.



Notice

What is Electrolysis Sterilizing Care™?

- The inside track of the water purifier where water is moving is cleaned by LG's exclusive sterilization system; even the invisible inside area of the water purifier is cleaned thoroughly. (See the water pipe drawing on page 30.)
- Electrolysis Sterilizing Care™ is performed by authorized LG service centers. (* The method of Electrolysis Sterilizing Care™ service is subject to change without prior notice for purposes of providing better service.)

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Safety precautions

These contents are intended to keep users safe and to prevent the loss of property and inconvenience.

Please read them carefully and use the product correctly.

WARNING / CAUTION



This sign is designed to draw attention to items and manipulations that may cause danger. Read carefully and follow the directions to avoid danger.



WARNING

Failure to follow the instruction correctly may result in death or serious injury.



CAUTION

Failure to follow the instruction correctly may result in injury or loss of properties.

Safety precautions

WARNING

Power related matters

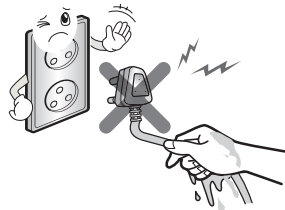
Do not move the product when the water purifier is running.

- There is risk of breakdown or electric shock.



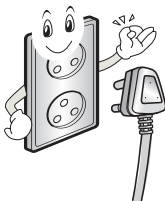
Never pull the cord part or touch the power plug with wet hands.

- There is risk of electric shock or fire.



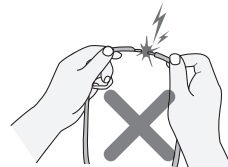
The power plug must be connected to a 230 V outlet only.

- Breakdown and risk of electric shock due to short circuit may occur.



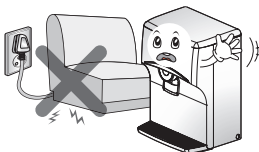
Never connect or modify the cord randomly during installation.

- There is risk of electric shock or fire.



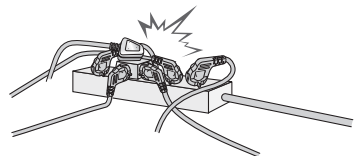
Never bend the power cord by force or press with heavy objects to prevent damage.

- There is risk of electric shock or fire.



Do not plug multiple devices at the same time when using a multi-outlet.

- There is risk of fire unusual heat.



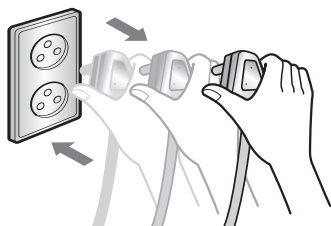
Safety precautions

WARNING

Power related matters

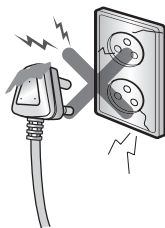
Do not plug and unplug the product repeatedly.

- There is risk of electric shock or fire. This may cause product failure.



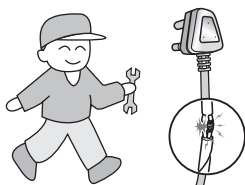
If the power cord is damaged, or the outlet is loose, do not use the product. Instead, contact the Service Center.

- It may cause electric shock, electricity leak or fire.



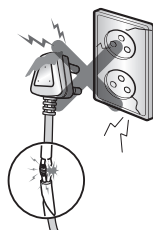
When the power cord is damaged, to avoid danger, repair should only be performed by a service technician.

- Otherwise, fire, electric shock, or malfunction may occur.



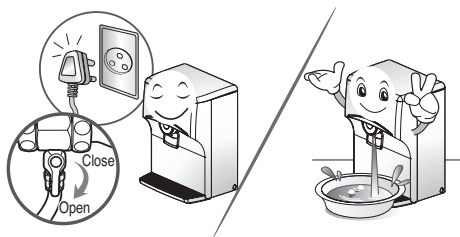
Never bend the power cord by force or put heavy objects on it.

- It may cause fire or electric shock.

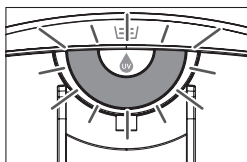


If the product is not used for a long time, close the water supply valve and unplug the power cord.

- If the product is not used for a long time, the water inside the tank can go bad. Therefore, the water inside the tank should be emptied.



UV Circular sterilizer™ function is active only when power is turned on. Do not unplug (or turn off) the power source. (for WAW73JW2RP only)



When UV Sterilizing is on



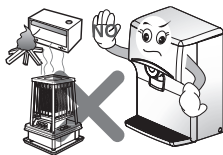
Safety precautions

WARNING

Installation

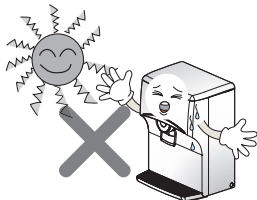
Do not place heating equipment, electric heaters, flame-generating products, etc., near the product.

- There is risk of fire.



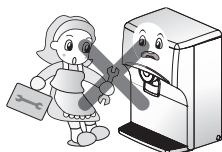
Keep the product away from direct sunlight or heat, especially moisture during installation.

- There is risk of electric shock or deformation.



Never disassemble, repair, and remodel the product.

- There are risks of breakdown, electric shock, and fire. Contact the Service Center if repair is required.



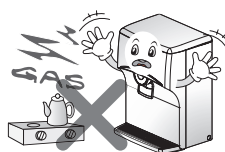
Do not install the water purifier on an unstable place.

- If the water purifier falls over, casualties or property damage may occur.



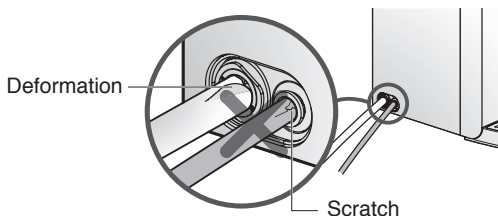
Do not install the product where combustible gas may leak.

- Gas may leak around the water purifier and explosion or fire may occur.



During the installation or relocation of the product, take care against the possibility of damaging the pipe (inlet, outlet) to prevent water leak.

- If the pipe is deformed or scratched, it can cause water leak.



Safety precautions

WARNING

During use

Do not let water get inside the electric parts of the water purifier.

- There is risk of electric shock or fire.



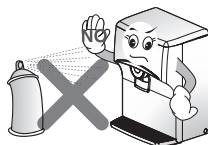
Do not sit or put heavy objects on the product.

- There are risks of breakdown or electric shock as well as injury.



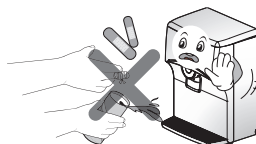
Do not spray pesticides or flammable sprays while running the product.

- It is harmful to health, and it can also cause product failure or fire.



Do not put foreign objects or fingers into the water purifier while the purifier is operating.

- There are risks of scaling and electric shock. (Caution is needed especially for children.)



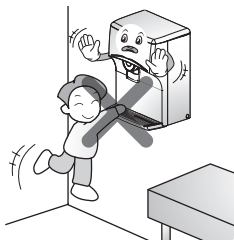
Safety precautions

WARNING

During use

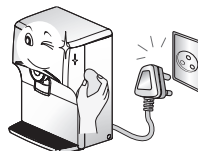
Do not let the children hang on the product.

- The product might fall and hurt them.



Clean only after the power plug is disconnected.

- There is risk of electric shock or fire.



Do not poke the inside of the water purifier with any tool or sharp object.

- It can cause electric shock.



Safety precautions

CAUTION

Installation

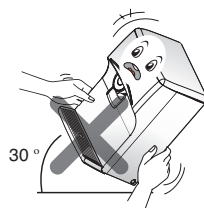
As an indoor product, install in a place away from direct sunlight and protected from snow and rain.

- Product failure may occur.



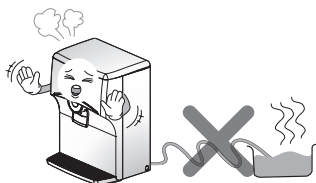
Do not tilt the product by more than 30 degrees when moving.

- Product failure may occur.



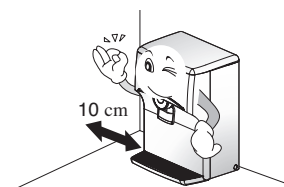
Do not connect hot water to the product.

- Product failure may occur.



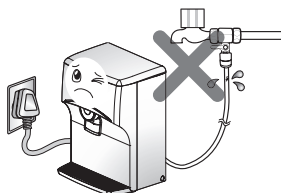
There should be more than 10 cm gap between each side of the product and the wall for smooth pipe connection.

- It can cause water leak.



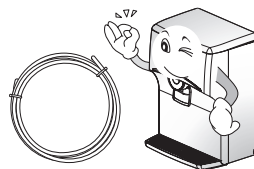
After the installation, make sure that the connection of the hose and that of the water purifier are both open (if not, open them).

- If bolts loosen and water leaks, such may cause electric shock or property damage.



Make sure you use a new hose and parts for installation.

- If you use used parts, water might leak, and such will cause electric shock or property damage.



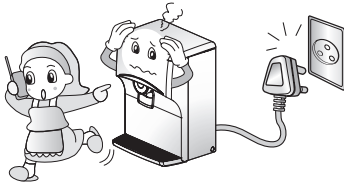
Safety precautions

CAUTION

During use

If there is strange noise, burning smell, or smoke coming from the water purifier, turn off the purifier immediately, cut off the power supply, and then call the service center.

- There is risk of electric shock or fire.

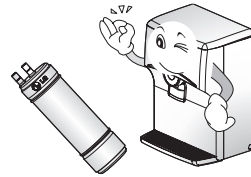


Replace filters regularly according to the replacement period.

- Taste may change.

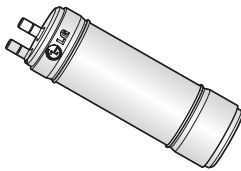
If the filter is not replaced at regular intervals, output water may not flow (due to clogging).

The filter cycle differs by usage, location, season, water quality, etc.

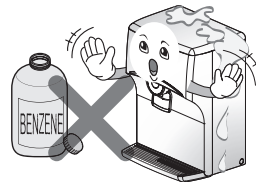


Use only standard filter from LG.

- If filter from another company or nonstandard product is used, breakdown may occur, or the product may not purify water well.



When cleaning the product, never spray water directly or clean with benzene, thinner, alcohol, etc. Instead, use a soft, dry cloth.



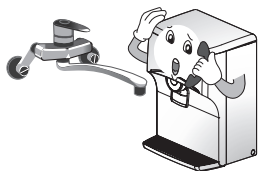
Safety precautions

CAUTION

During use

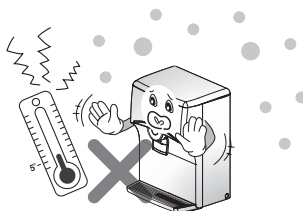
After the installation, make sure the hose's joint does not leak.

- Malfunction and breakdown may occur.



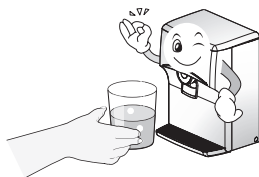
Do not connect hot water to the product.

- Product failure may occur.



Drink the purified water as soon as possible so that fresh water flows in at all times.

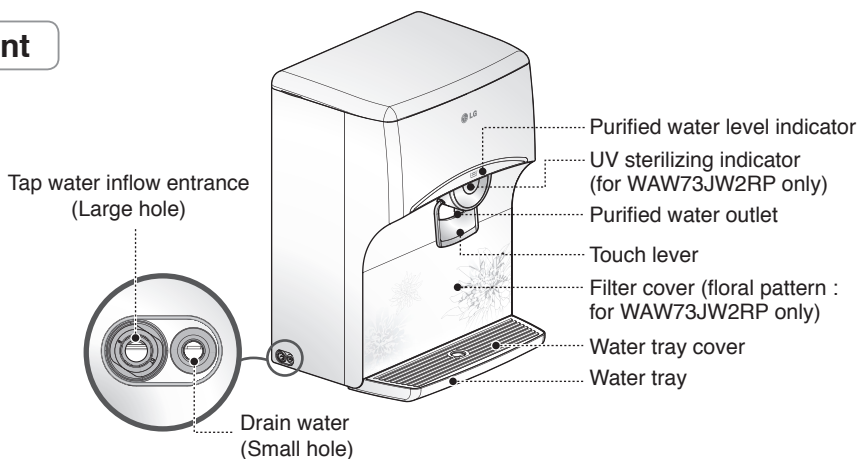
- If the water is stored for a long time, bacteria may grow, or the taste may change.



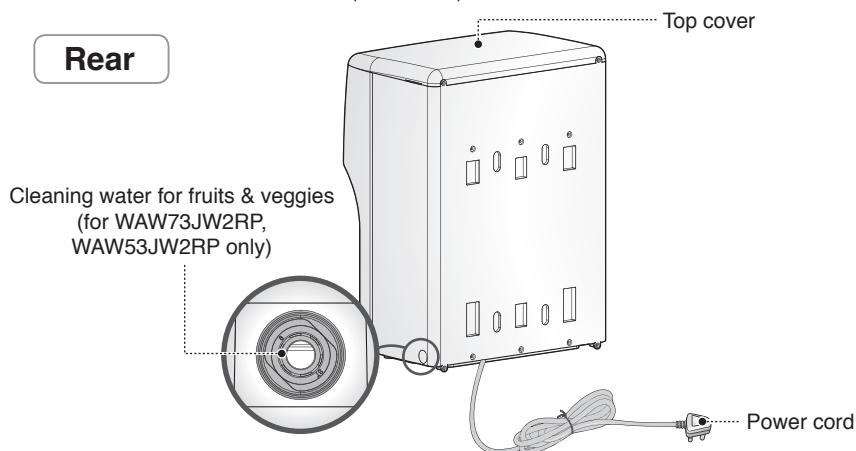
Name and function of each part

Indicator part

Front



Rear



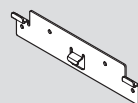
Accessories

Owner's Manual

Owner's Manual

Mounting guide

Mounting guide



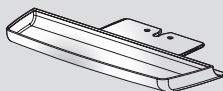
Mounting Plate (2ea)



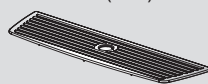
3/8" tube
(for WAW73JW2RP,
WAW53JW2RP only)



3/8" valve
(for WAW73JW2RP,
WAW53JW2RP only)



Water tray



Water tray cover

Process of water purification



Notice

The filter is a vital part of the water purifier. If authentic filter is not used, or old filter is used even if it is an authentic one, such can cause performance deterioration.

Process of Purification

Drinking water

Step 1: Out Sediment filter

Remove large visible impurities as well as finer suspended particles such as dirt and sand from the water.

Step 2: Sediment filter

This protects the part (or place) with which water comes in contact by filtering unseen dust and contaminated substances.

Step 3: Pre-carbon filter

The remaining chlorine and volatile organic compound are removed at this pre-carbon filter.

Step 4: RO membrane filter

Heavy metallic substances, ionized substances, and microorganism are removed through this membrane filter. At this step, ¹⁾drained water comes out through the drain hose.

Step 5: Post-carbon filter

The remaining smell in the water is filtered at this step, and the taste of water is improved.

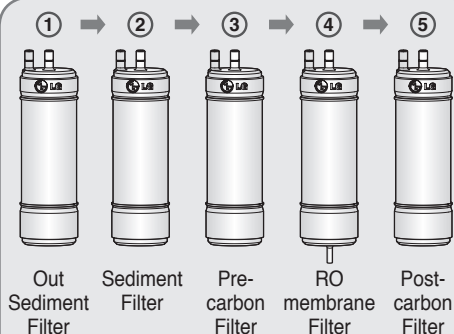
Cleaning water for fruits & veggies (※ for WAW73JW2RP, WAW53JW2RP only)

Step 1: Out Sediment filter

Remove large visible impurities as well as finer suspended particles such as dirt and sand from the water.

Step 2: UF membrane filter

The 0.05~0.2 micron-sized hollow fiber membrane filters microorganisms and other impurities and lets mineral contents pass through. (Filters can be added depending on the installation environment.)



- You can use the drain water for daily activities such as mop wash, watering plants etc.
- Do not use this water for drinking and cooking.

※ Out Sediment Filter is not provided with the product for installation. It can be provided as a different part (shape and size) with the same functions.

Check before using

※ Be sure to check before use!

Open the Tap water Valve

The product operates when Tap water is supplied.

When the Display's indicator light is turned off

When the Display's indicator light is turned off, check if power supply is stopped due to blackout or other causes.

When the product is not used for a Long time (ex. 2~3 days)

If water has been kept in the tank or has not been used for a long time, then drain the water completely.

Drain the newly purified water one more time and use the purified water generated after this process.

After the installation

Throw away the water when the inside tank is full more than once before use.

It takes around 1 hour for the water to reach full level, but the time differs by water, pressure, temperature, and filter activating rate.

Periodical change of filter

Filter replacement is very important for clean water.

Take note of the time for filter replacement, since the old filter will not function well.

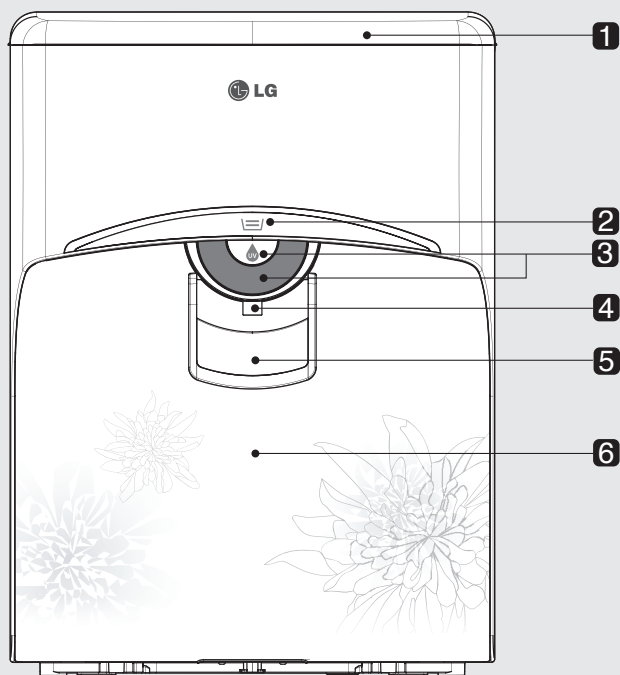


Notice

If the product is not used for a long time, unplug the power cord and close the Tap water valve.

Name and function of each part

Control Panel Features



1 Top cover

This cover prevents the influx of external, foreign materials/dusts into the water tank.

2 Purified water level indicator

This indicates the purified water level of storage water by 3 levels.

* It denotes the water level of tank; it may not be adjusted arbitrarily.

3 UV sterilizing indicator (for WAW73JW2RP model only)

A unit showing that the sterilizing function is running when the product is turned on.

4 Purified water outlet

This is where purified water is discharged.

5 Touch lever

If you pull this, you can get purified water.

* If you pull the lever, purified water is released continuously.

6 Filter cover (floral pattern: for WAW73JW2RP model only)

A detachable cover for changing the filter

Function of the control part

1 Purified water level indicator

(This is not a button)

This indicates the purified water level of storage water in 3 levels.



Notice

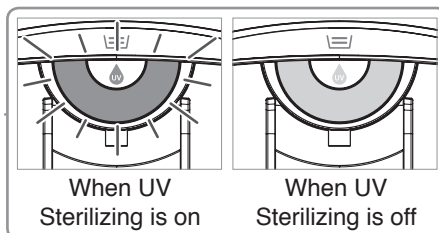
The water level is indicated in 3 levels, with level 3 as the highest.

※ **The water level indicator is fixed, so it cannot be changed.**

2 UV sterilizing indicator

(for WAW73JW2RP model only / This is not a button.)

A unit showing that the sterilizing function is running when the built-in sterilizing module is turned on.



Notice

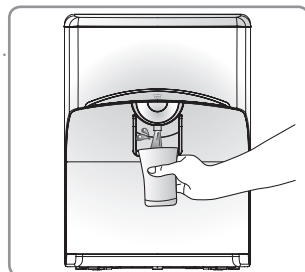
UV sterilizing is divided into 3 types: Purification, Circulation, and Power Failure Compensation; the operating time differs for each mode.

- **Purification Sterilizing:** This function works whenever the tank is filled with water to be purified. The processing time may vary depending on the amount of water.
- **Circulation Sterilizing:** This function is automatically activated when the tank is full of water stored for a certain period of time. An internal circulation pump mixes water to kill the germs contained in the water.
- **Power Failure Compensation Sterilizing:** This function is to sterilize the water in the tank in case of blackout or when power has not been supplied for a long time. This process takes the longest time.

How to use

1 How to drink purified water

A function to discharge water while the touch lever is pulled. Taking the hand off the lever or removing the pulling force may stop the water from coming out.

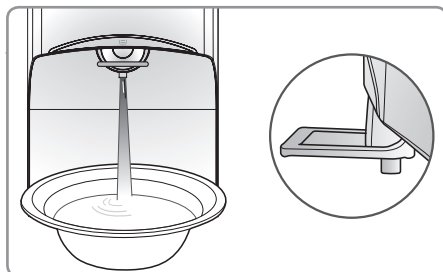


Notice

- Take care so that water does not run or splash onto the front.
- To have water come out, the touch lever should be pulled to a proper extent.

2 How to use water continuously

A function to make water come out continuously by pulling up the touch lever. To stop this continuous mode, pull down the touch lever.



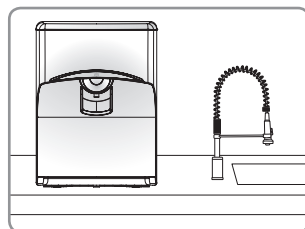
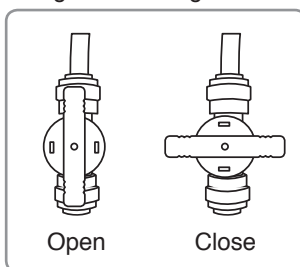
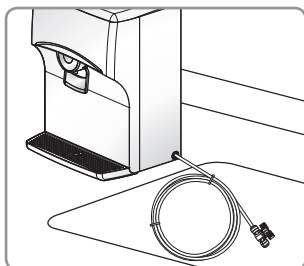
Notice

- When getting continuously flowing water, take care so that water does not spill or splash onto the front.
- Note that water is released as soon as the touch lever is pulled up.

3 How to use cleaning water for fruits & veggies

(for WAW73JW2RP, WAW53JW2RP only)

A function for discharging water while the valve is opened.
Do not use this water for drinking and cooking.



* A faucet can be installed as needed.

How to install

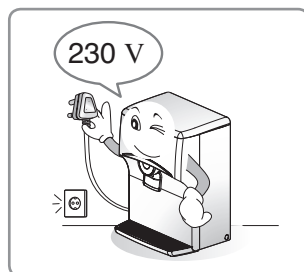
- ※ There may be some remaining water in the filter due to the verification test; this does not mean that the product is a used one.
 - Do not worry, it is a new product.

CAUTION

For the optimization of performance, consult with the company's installation technician regarding the details.

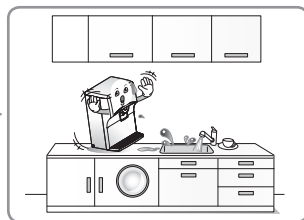
Voltage

Check the voltage before use; this product is for 230 V~ 50 Hz only.



Installation of water purifier

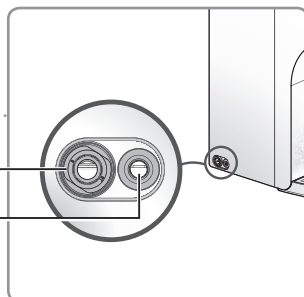
- 1** Do not install the water purifier in places with humidity, direct sunlight, dust, and splashing water.



- 2** Connect the tap water hose to **1** and drain water to **2**. The drain water pipe should be connected to any drain area.

1 Tap water inflow entrance (Large hole) ←

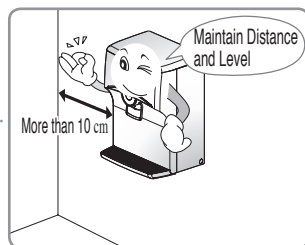
2 Drain water (Small hole) ←



How to install

- 3** Install on a place where there is at least 10 cm gap between the sides of the product and the wall and with solid and flat ground.

Between the side of the product & wall



- 4** After installation, throw away the water when the tank is full more than once before use.



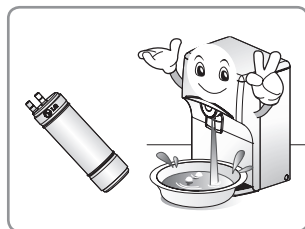
Notice

- It takes around 1 hour for the water to reach full level, but the time differs by water pressure.
- It depends on the water condition (pressure, temperature, property).

Movement and installation

Before moving (maintenance), drain the water from the water tank.

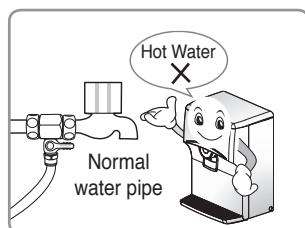
※ If you want to reinstall, call the service center.



Normal water piping

Connect to the Normal Water Pipe.

(If connected to the hot water pipe, the purifier's filter may be damaged.)



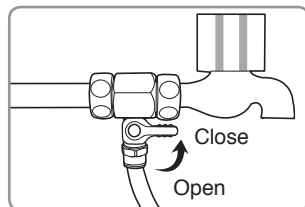
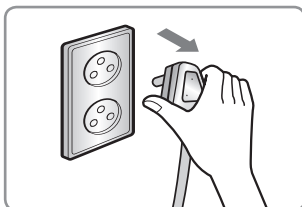
How to clean

CAUTION

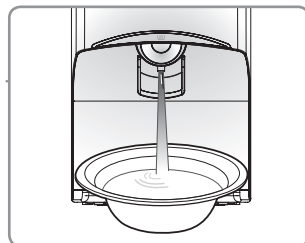
Keep the surroundings clean at all times and wash the inside of the water tank once every two months.

Method of cleaning the water tank

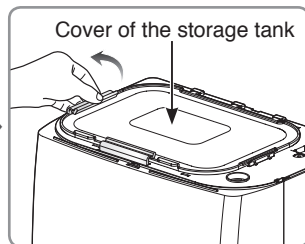
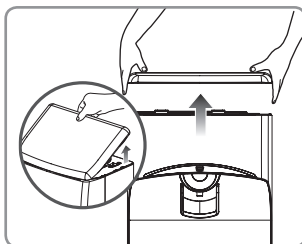
- 1 Unplug the power cord before closing the tap water valve.



- 2 Drain the water inside the storage tank completely.



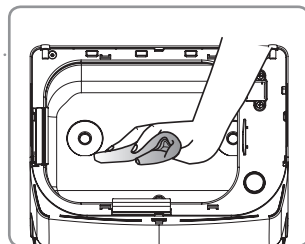
- 3 Lift the Top cover and remove it. Unlock the cover of the storage tank.



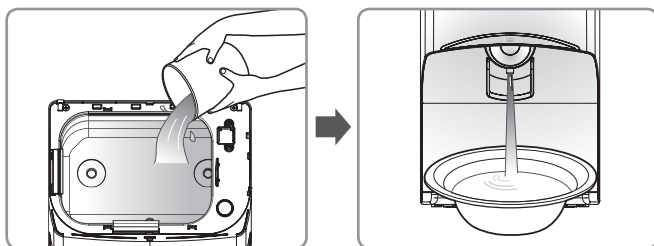
How to clean

4 Wipe the surface of the tank with soft cloth.

Do not use any chemical or detergent. If chemical or detergent is not drained completely, this may be harmful to the human body.

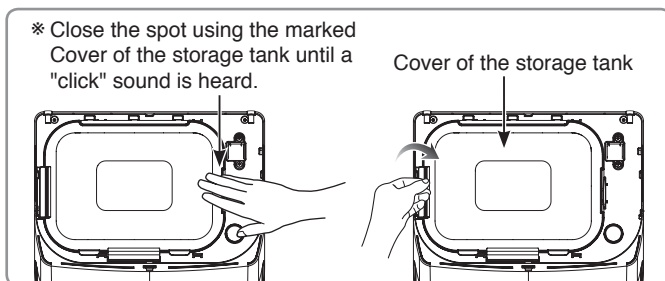


5 Rinse the storage tank thoroughly with the generated purified water, and then drain the water completely.



6 Put the cover of the storage tank and use the locking device.

* Close the spot using the marked Cover of the storage tank until a "click" sound is heard.

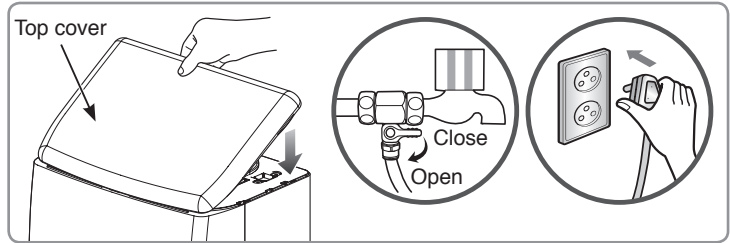


How to clean

- 7 Put the top cover back, connect the power cord, and open the supply valve of source water. By pressing the cock lever, check if water comes out.**

It takes time for water to fill the tank.

Thus, wait for 10 minutes and check if water comes out.



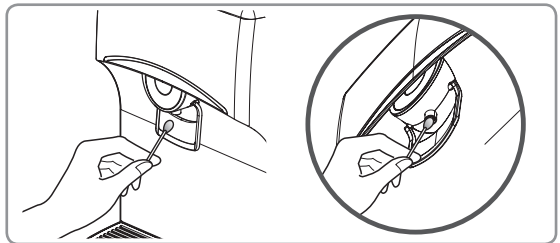
Notice

- If water has been kept in the tank or has not been used for a long time, then drain the water completely. After that, drain the newly purified water one more time. Use the purified water generated after this process.
- When cleaning the storage tank, unplug the power cord.

How to clean the Cock

- 1 Clean the interior/exterior of the cock regularly.**

If it is not constantly cleaned, dregs or scraps may occur.

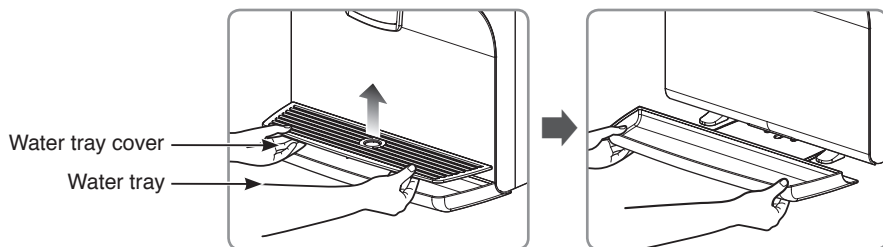


How to clean

How to clean the water tray

1 Removing the water tray

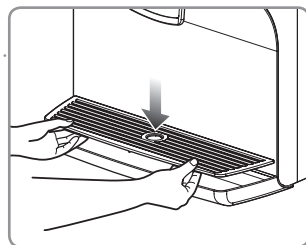
Remove the cover of the water tray by pulling upward and remove the water tray by pulling forward, and then clean thoroughly with water.



2 Clean the surface of the water tray with a soft cloth.

3 Attaching the water tray to the product

Put the cover on top of the water tray, attach to the product's front side, and then push slightly to install.



Notice

If there is too much water inside the water tray, it can spill when the tray is removed.

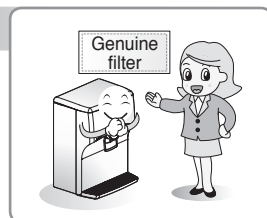
When and how to replace a filter

When to replace the Filter

Filter

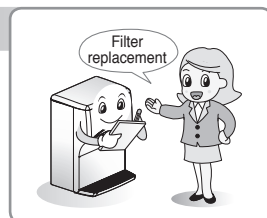
Filter is the most important part of a water purifier. If it is not a genuine filter, or if a genuine filter is used too long, then it can affect the performance of the filter, and water may not be purified properly.

Replace with a genuine filter according to the replacement period.



About Filter Replacement Period

If the filter is not replaced regularly, the water quality of the purifier may deteriorate. The expected replacement period of the filter can change depending on the water quality and usage.



Position	Filter Name	Expected replacement period
outside	Sediment filter	3000 L
inside	Sediment filter	6000 L
	Pre-carbon filter	
	RO membrane Filter	
	Post-carbon filter	
	UF membrane filter	

※ The filter replacement period can vary according to the source water's condition.

※ UF membrane filter : for WAW73JW2RP / WAW52JW2RP only

What is a Valid Filter Capacity?

The valid Filter Capacity written on the product specification is used to determine the performance of the purifying system; it means the Filter Capacity calculated based on the elimination rate of chloroform, etc.

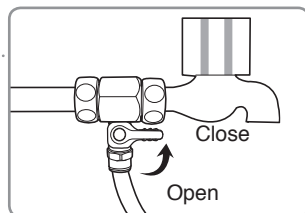
Filter Replacement Period

The filter replacement period listed above does not indicate a fixed period of the filter's quality; rather, it is the expected period when the filter demonstrates its best performance. (Based on the tap water supply)

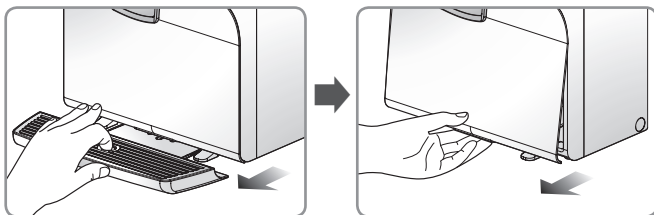
When and how to replace a filter

How to replace a Filter

- 1 Close the tap water valve.



- 2 Pull and remove the water container, lift the lever, and then remove the filter cover.



CAUTION

- **The filter must be replaced after being washed. (Flushing)**
 - Out sediment, sediment, Pre-carbon, RO membrane, and Post-carbon filter need to be washed with Sediment-filtered tap water for 10 minutes. Afterward, assemble them.
- **In case replacement is done without washing the filter**
 - Black-colored water may come out due to the activated carbon powder or initial activated carbon.
 - Since it is impossible to check if the filter is clogged, this may cause breakdown.



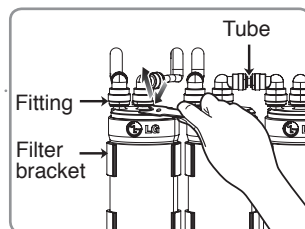
Notice

- **Activated Carbon in the filter can flow into the tank.**
 - This minute activated carbon powder, which is designed to improve the taste of water, comes out from the Post-carbon filter, and it is not harmful to the human body.
- **Drain the water and wipe with dry cloth.**
- **This water purifier uses the RO water purifying system, which uses drain water (wastewater) for making purified water(pure water).**
 - The recovery ratio is 20 ~ 35 %.
 - (With 100 ml of source water, the water purifier can make 20 ~ 35 ml pure water after purifying)
 - It depends on the water condition (pressure, temperature, property).

When and how to replace a filter

3 Wash the filter that needs to be replaced, and then change the filter.

Detach the fittings connected to the filter using adequate tools. Separate the old filters by pulling from the bracket.



⚠ CAUTION

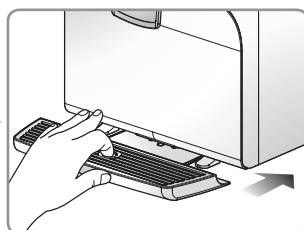
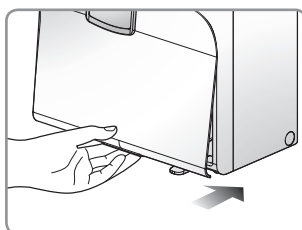
After filter replacement, check the fitting and tubing for any water leak. The initial purified water needs to be drained at least once.

- **The filter needs to be replaced after being washed.**
 - Out sediment, sediment, Pre-carbon, RO membrane, and Post-carbon filter need to be washed with Sediment-filtered tap water for 10 minutes. Afterward, assemble them.
- **In case replacement is done without washing the filter**
 - Black-colored water may come out due to the activated carbon powder or initial activated carbon.
 - Since it is impossible to check if the filter is clogged, this may cause breakdown.



After replacing the SVC filter, be sure to perform the assembly as shown in the photograph.

4 Fit the top part of the filter cover to the groove and push it upward to close.



Notice

- To drink clean water, changing the filter is very important. Old filters cause a decline in efficiency, so take note of the filter changing time.
- The filter replacement time varies depending on each filter's characteristics. (Refer to the Filter Replacement Period on Page 25)

Daily check

To use the purifier safely, checking its status often is recommended. Check the following items often so that the purifier maintains the best condition at all times:

Power Section

- Does the display turn on and off when the power cord is moved while power is connected?
- Is any part of the power cord hotter than usual?
- Is any part of the power cord deformed, discolored, or damaged?



Notice

If any of these problems occurs, immediately unplug the power cord, discontinue use, and call the service center.

Display

- Does water leak or accumulate in the vicinity of the product?
 - Is there any deformation of product shape or any abnormal odor?
- Contact the LG Electronics service engineer regarding filter replacement.

 1800-180-9999

Surroundings

- Does water leak or form a pool around the purifier?
- Does the product change shape or emit a strange smell?



Notice

If any of these problems occurs, immediately unplug the power cord, discontinue use, and call the service center.

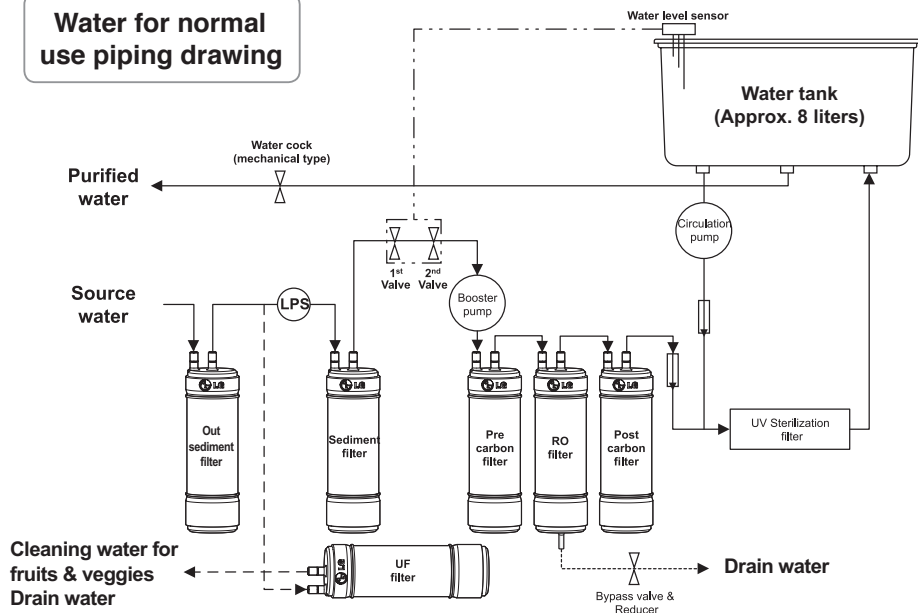
Check before reporting a failure

The water purifier may not operate as desired if used incorrectly or if there is a minor cause, even though the product has no fault. In these cases, check the following issues to solve simple problems even without help from the service center (if the problem persists even after checking the following issues, call the service center):

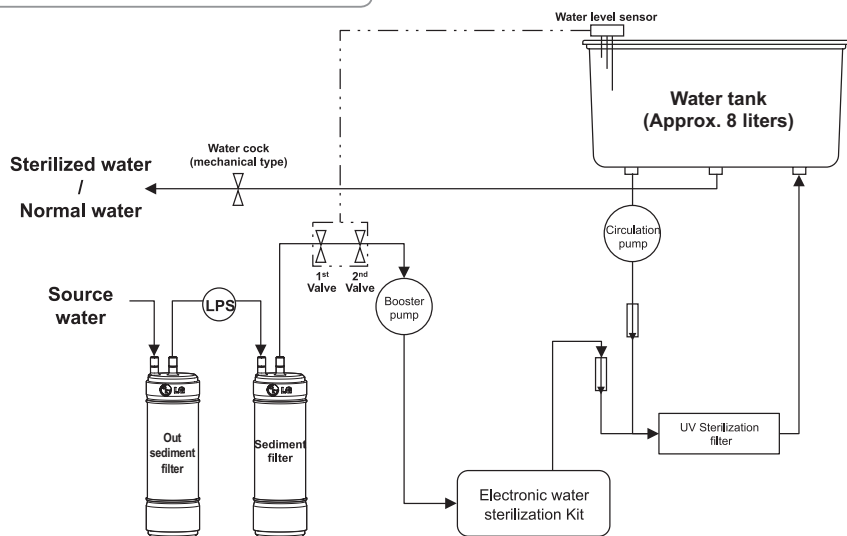
Symptom	Checkpoint	Solution
The taste of the water is strange.	• Is the water tank cleaned?	Clean the storage tank.
	• Is the water purifier used for too long?	Empty the stored water and clean the storage tank.
	• Is it time to change the filter?	Change filters.
The amount of filtered water decreases suddenly.	• Is it time to change the filter?	Change filters.
	• Is the Tap water valve closed?	Open the supply valve of the source water
Purified water is not coming out.	• Has 6 hours passed since tap water and power were supplied?	Use after 12 hours from the supply of tap water and power.
Water is not coming out.	• Did you follow the recommended filter replacement period?	Request for filter replacement to the Service Center.
	• Does the tap water supply have no problem?	Check the Tap water supply valve.
	• Is the power plug connected? → Power supply should be connected to purify water; if the tank is not filled with purified water, no water will come out.	Check if the power cord is plugged to 230 V~ 50 Hz.
Everything stops suddenly while the purifier is running.	• Is there overflow or leak?	Shut off the source water and power and contact the Service Center.
	• Is the power cord connected?	Check if the power cord is plugged to 230 V~ 50 Hz.

Water piping drawing (WAW73JW2RP)

Water for normal use piping drawing

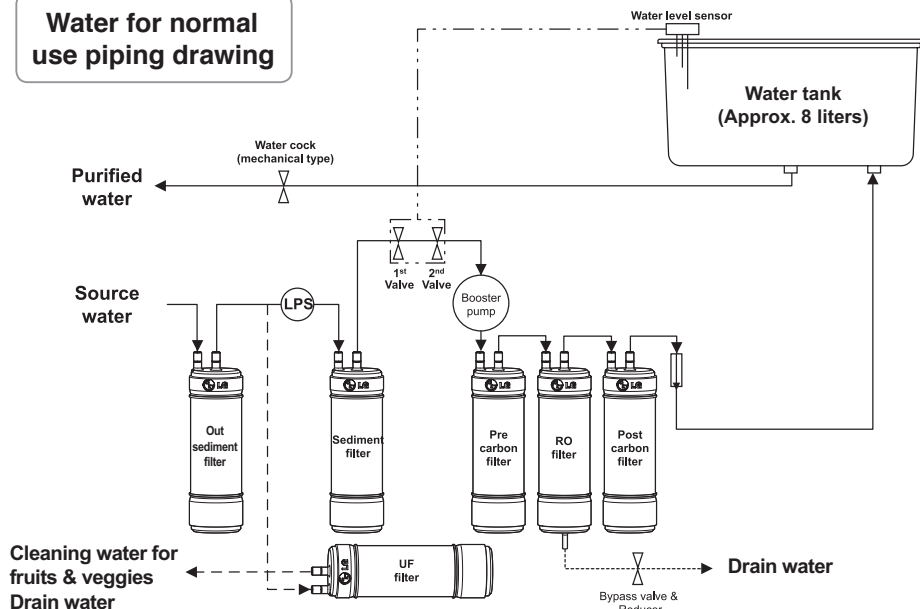


Electrolysis Sterilizing Care™ water piping drawing

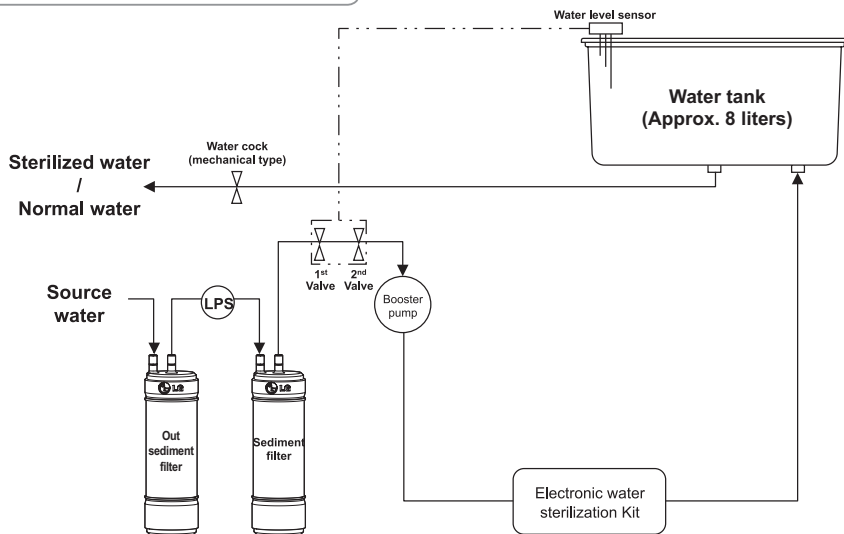


Water piping drawing (WAW53JW2RP)

Water for normal use piping drawing

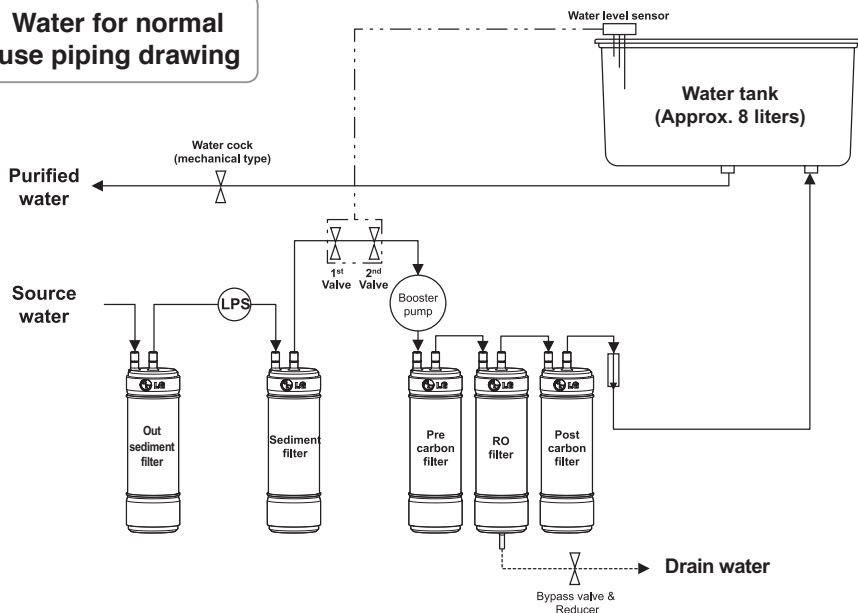


Electrolysis Sterilizing Care™ water piping drawing

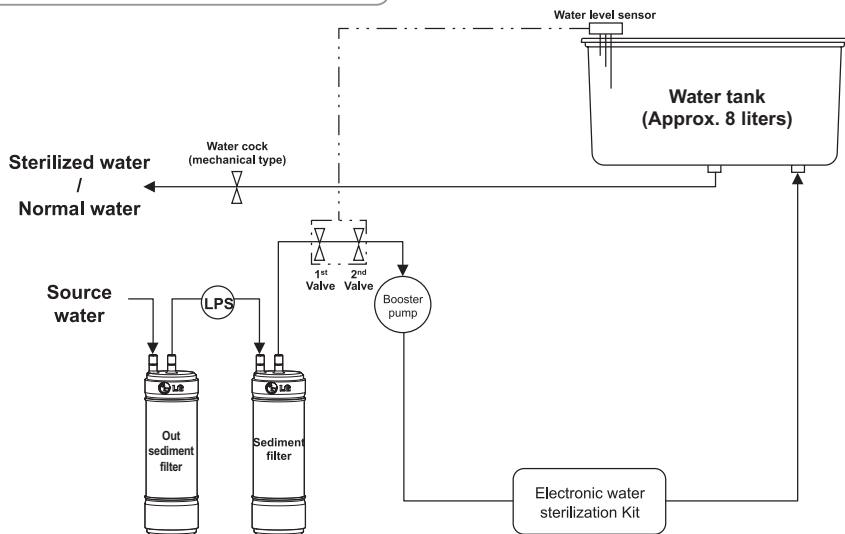


Water piping drawing (WAW33RW2RP)

Water for normal use piping drawing



Electrolysis Sterilizing Care™ water piping drawing



Product standard

Name of product		Total Water Solution(LG Water Purifier)		
Item name		Water Purifier		
Model name		WAW73JW2RP	WAW53JW2RP	WAW33RW2RP
Purification method		Reverse osmosis / Ultra-filtration Reverse osmosis		Reverse osmosis
Rated voltage		230 V~ 50 Hz		
Power rating (max.)		Water Purifying: 40 W UV Sterilization: 15 W	Water Purifying: 32 W	
Extraction structure		Mechanical		
Function of control part		Water level indicator UV sterilizing indicator	Water level indicator	
Main function		UV Circular sterilizer™, 2-in-1 care™	2-in-1 care™	-
Volume of the tank		Approx. 8 L		
Filter material	Sediment filter	Polypropylene Module		
	Pre-carbon filter	Activated carbon		
	RO membrane filter	Polysulfone + Polyamides		
	Post-carbon filter	Activated carbon		
	UF membrane filter	Hollow fiber membrane (for WAW53JW2RP, WAW73JW2RP only)		
Size		365 mm(W) × 295 mm(D) × 500 mm(H) (Without Tray: 365 mm(W) × 270 mm(D) × 500 mm(H))		
Weight		12 kg	11.5 kg	11 kg
Effective purifying capacity		6000 L		
Installation water pressure		40 ~ 860 kPa		
Temperature of source water		4 ~ 45 °C		



Notice

The amount of purified water depends on the water pressure and water temperature. Tank capacity is the capacity based on the tank size and may be different from the extracted amount.

The specification of the product is subject to change without prior notice for purposes of improving the performance of the product.

The user's negligence may cause foreign materials or rust to form in the tank.

Name & address of importer

LG Electronics India Pvt. Ltd.
Regd. Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road
New Delhi-110044, INDIA
www.lg.com/in

WARRANTY CARD

LG ELECTRONICS HEALTHCARE WATER PURIFIER

This warranty card is valid only for products sold by LG Electronics in the Indian Market.

www.lg.com/in

PURCHASER INFORMATION

PURCHASER'S NAME

ADDRESS

CITY

STATE

PIN CODE

MODEL NO.

SERIAL NO.

DATE OF PURCHASE

INVOICE NO.

DEALER STAMP

STAMP

DEALER INFORMATION

DEALER'S NAME

ADDRESS

CITY

STATE

PIN CODE

THIS WARRANTY IS NOT TRANSFERABLE AND
IS APPLICABLE TO THE ORIGINAL PURCHASER
ONLY.

FILL OUT THIS RECORD AND KEEP IT
TOGETHER WITH YOUR
PURCHASE DOCKET IN A SAFE PLACE.
SHOULD YOU REQUIRE SERVICE UNDER THE
TERMS OF THIS WARRANTY,
PLEASE CONTACT US.

LG ELECTRONICS INDIA PVT. LTD. UNDERTAKES BY THIS WARRANTY

THE REQUIREMENT OF WARRANTY

Should your LG product fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, the company will repair or replace the product upon receipt of proof of original retail purchase.

This warranty is valid only for the original retail purchaser of the product and applicable only to a product sold in India by the company's authorized dealer.

WARRANTY PERIOD

The LG Water purifier comes with a 1-year warranty from the date of purchase. The 1-year warranty covers all parts (except light bulb, consumables, and loose plastic parts), provided the warranty card bears the rubber stamp, date, and signature of our Authorized Dealer.

*Note: If the original date of purchase cannot be verified from the proof of purchase, the warranty will begin 3 months after the manufacturing month, which shall be verified based on the serial no./barcode label on the product.

WHAT THIS WARRANTY COVERS

LG Electronics India Pvt. Ltd. (LGEIL/the Company) offers you limited warranty for products sold within the territories of India and guarantees that the product is free from defects in material and workmanship, according to the following terms and conditions:

- Repairs under warranty shall be carried out by authorized service personnel only. The details of centralized help lines are provided in the overleaf.
- In case of repairs or replacement of any part of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts will be solely at the discretion of LGEIL. In case the replacement of the entire unit is made, (subject to the sole discretion of LGEIL), the same model shall be provided as replacement; if such model has been phased out, the equivalent model as determined by LGEIL shall be provided as replacement.
- In case of repair, LGEIL shall endeavor to use new parts. If new parts are not available, however, then LGEIL will have every right to use refurbished parts. The warranty on replacement model / Refurbished part shall remain in force only for the unexpired period of the warranty based on original purchase.
- The company or its Authorized Service Center reserves the right to retain any part or component replaced at its discretion in case of a defect discovered in the equipment during the warranty period.
- The company offers 1 free replacement of Pre-filter, Pre-carbon filter, and Sediment filter only at the request of the purchaser (call 1800-180-9999).
- If any of the colored internal or external components is replaced, LGEIL is committed to ensuring that the shades match the original or other components. The replaced shades, patterns, or tints may vary from the customer's unit due to continuous usage of the unit. Any matching component changed at the customer's request other than the component that is actually needed will be charged.

- This warranty will automatically be terminated upon the expiration of the warranty period specified above, even if the LG product may not be in use at any time during the warranty period for any reason.
- In case of any unpredicted situation, and spares are not available, LG's prevailing depreciation policy (subject to the sole discretion of LGEIL, may be changed without prior notice) will be applied to the product as a solution.
- Only courts in the state of Delhi and places where LGEIL has a branch office shall have jurisdiction over the settlement of any and all claims and disputes arising during the warranty.

WHAT THIS WARRANTY DOES NOT COVER

- Visiting charges of the service engineer for units installed beyond the municipal limits of the jurisdiction of the company's Authorized Service Center. All expenses incurred in collecting the units or parts thereof from the company's authorized service center as well as expenses incurred from deputizing service personnel/technicians for conveyance and other incidentals, etc., shall be borne by the customer. Local charges for transportation and handling charges may vary by location. Customers are advised to verify in advance. If the customer wishes to bring the unit on his/her own to an authorized service center, such shall be at his/her own risks & consequences.
- Reinstallation or uninstallation of product based on customer demand. Packing material, if used, will also be charged.
- Transportation cost in case customer is moving the product to another location.
- Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the products owner's manual.
- Replacement of membrane and Post-Carbon Filter is not covered by this warranty.
- Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts other than those approved or specified by LGEIL.
- Damage or failure caused by unauthorized modification or alteration or use for purposes other than the intended purpose or any water leak in case the unit was not properly installed.
- Damage or failure caused by incorrect electrical current, voltage, or inadequate electrical services, commercial or industrial use, or use of spurious/fake accessories or components or cleaning products other than those approved by LGEIL.
- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage is caused by a defect in materials or workmanship and reported within fifteen (15) days of delivery (Call 1800-180-9999.)
- Damage or missing items of any display, open box, discounted or refurbished product.
- Free accessories provided external to the product.
- Damage to the product if the customer has the product repaired by an unauthorized dealer/person.
- Upon removal, tampering, or alteration of the serial number/identification labels on the machine or any of its components

LG Electronics India Pvt. Ltd.
Regd. Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road
New Delhi-110044, INDIA
www.lg.com/in
Ph No: 0120 2560940



Memo

Memo

Memo



	LG Life's Good	24 x 7 CALL CENTER	
	1800-180-9999 (Toll Free)		5757554 (Send SMS)
	www.lg.com serviceindia@lge.com		
		www.facebook.com/lifegoodpage www.twitter.com/LGIndiaTweets	