LG
Life's Good

OWNER'S MANUAL

SXS REFRIGERATOR

Please read this owner's manual thoroughly before operating and keep it handy for reference at all times.

GR-J297WSBN

MFL67653421

www.lg.com

Table of contents

Introduction

Entry — 3
Basic safety precautions — 3
Identification of parts — 13

Installation

Where to install — 14
Door removal — 15
Door replacement — 16
Feed water pipe installation — 16
Height adjustment — 17

Operation

Starting — 18
Adjusting the temperatures and functions — 18
Adjusting the temperatures and display — 19
Setting the functions — 20
Pure N Fresh — 21
Operating the dispenser — 23
Refrigerator home bar — 27
Shelf — 28
Dairy corner — 28
Egg box — 29
Deodorizer — 29
Freezer/Fridge basket — 29
Fresh compartment — 30

Suggestion on food storage

Location of foods — 31
Storing foods — 32

Care and maintenance

General information — 33
Cleaning — 33
Smart Diagnosis — 34
Trouble shooting — 35
Disposal of the old appliance — 38
It is normal... — 39

⚠ ▪ This product is exclusive use at 230~240V/50Hz.

Entry

The model and serial numbers are found either on the inner case or the back, or the lower RHS outer cabinet, written on a label. These numbers are unique to this unit and not available to others. You should record requested information here and retain this guide as a permanent record of your purchase. Staple your receipt here.

Date of purchase : _____
Dealer purchased from : _____
Dealer address : _____
Dealer phone no. : _____
Model no. : _____
Serial no. : _____

Basic safety precautions

This guide contains many important safety messages.
Always read and obey all safety messages.

⚠ This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING, or CAUTION. These words mean:

⚠ DANGER Death, or serious injury can occur if you don't follow instructions.

⚠ WARNING Death, or serious injury can occur if you don't follow instructions.

⚠ CAUTION Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

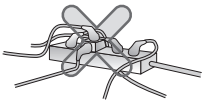
All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

⚠ WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

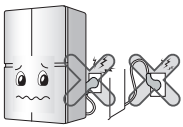
Read all instructions before using this appliance. This appliance is intended for domestic, indoor use only.

1. When connecting the power



A dedicated outlet should be used.

- Using several devices from one power outlet may cause fire.
- The electric leakage breaker may trip and cause food to spoil and contaminate the refrigerator.



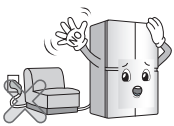
Do not allow the power plug to face upward or to be compressed at the back of the refrigerator.

This could damage the plug causing fire and electric shock.

Prevent the power cord from being squeezed or imprinted if the refrigerator is pushed in after the power plug is extracted during the installation.

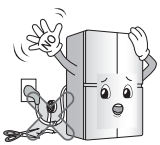
When moving your appliance away from the wall, be careful not to roll over the power cord or to damage it in any way.

It becomes the cause of fire or electric shock.



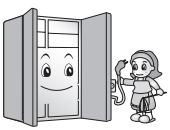
Do not allow the power cord to be bent, kinked, or crushed by heavy objects.

It may damage the power cord and cause fire or electric shock.



Do not extend or modify the length of the power cord or power plug.

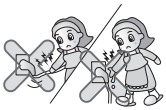
It can cause electric shock and /or fire and damage the refrigerator.



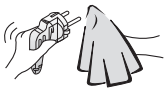
Unplug the power plug when cleaning, handling or replacing the interior lamp of the refrigerator.

- Not doing so may cause electric shock or injury.
- When replacing the interior lamp of the refrigerator, make sure that the rubber ring for preventing an electric spark within the socket is not taken off.

Do not pull out the cord or touch the power plug with wet hands.
It may cause electric shock or injury.



Remove water or dust from the power plug and insert it with the ends of the pins securely connected.
Dust, water or an unstable connection into the wall may cause fire and electric shock.



Unplug the power cord from the power outlet for cleaning or other requirements.
Not doing so may cause electric shock or injury.

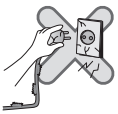
Pull out the power plug not by grasping the cord but the plug of its end.
It may cause electric shock or short circuit to fire.



Make sure of grounding.
Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.
Make sure that the earth pin on the power plug is not missing or damaged.
Poor earthing can cause a malfunction, and electric shock.

Be sure to use grounded exclusive proper voltage consent for the power plug.
Be sure to use grounded extension consents when extension consents are used.
It becomes the cause of fire.

When the power cord or the power plug is damaged or the power outlet is damaged or worn, do not plug the power cord into the power outlet and have it replaced immediately by the manufacturer or its service agent.
It may cause electric shock or short circuit and cause a fire.



If the mains plug is removed from the wall outlet for any reason, wait for 5 minutes or longer before reconnecting the plug.
Not doing so may cause the operation of the refrigerator to fail.



If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

2. When using the refrigerator



Do not place heavy, or dangerous objects or any containers containing fluids on top of the refrigerator.

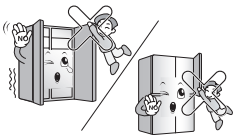
It may fall or spill and cause injury, fire or electric shock when opening or closing the door.



Do not install the refrigerator outdoors, in direct sunlight, or where it can be exposed to environmental conditions, or in wet place or area.

This could cause malfunction, corrosion, fire and electric shock.

This refrigerator is intended for normal domestic indoor use. It must not be used outdoors, or stored in an out door location that is exposed to any weathering conditions.

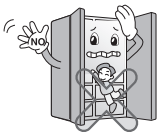


Do not swing on any of the doors, or step on the door shelves for any reason.

It may cause the refrigerator to lean and fall over causing serious injury or death. Do not allow children to play with the refrigerator or any of its parts.

When water entered to electric parts inside the product, pull out the power plug, and contact the service center.

It may cause electric shock or fire.

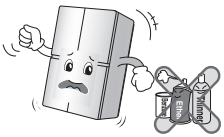


Never Allow children to enter or play inside the compartments of the product.

It may endanger the life of a child if the child enters the refrigerator.

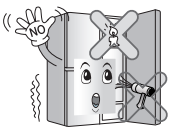
Opening and closing the door of the refrigerator vigorously may cause the stored food in the refrigerator basket to fall by shock and hurt the foot, so take precautions.

It is normal for the Freezer door to open if the refrigerator door is closed with excessive force.



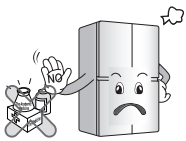
Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the refrigerator.

It may cause explosion or fire.



Do not use drier to dry the inside, nor light a candle to remove odor.

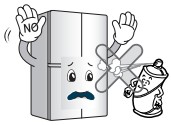
It may cause explosion or fire.



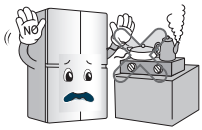
Do not store medicine, scientific material, paint or living compounds inside the refrigerator.

Such materials can cause dangers and hazards, and result in malfunction or serious injury.

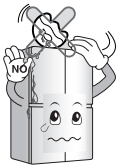
Do not use any combustible spray near the refrigerator.
It may cause fire and affect the refrigerator's finish.



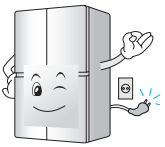
Install in places away from the fire such as the place where flammable gas is leaked.
Not doing so may cause damage, malfunction, and fire.



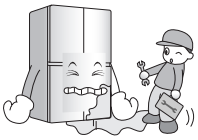
Do not place a flower vase, cup, cosmetics, medicine or any container with water on the refrigerator.
It may cause damage, fire, electric shock or injury if it spills over.



In case of thunder and lightning, or not in use for a long period of time, detach the power plug.
There is a danger of electric shock or fire.

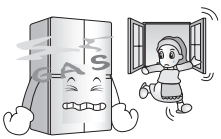


Do not use the refrigerator if it has been submerged in water without having it checked by a qualified electrician.
It may cause electric shock or fire.



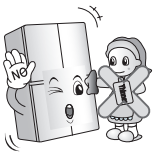
When gas is leaked, do not touch the refrigerator or the outlet and ventilate the room immediately.

- The explosion by spark may cause fire or burn.
- Because this refrigerator uses natural gas (isobutene, R600a) as the environment-friendly refrigerant, even a small amount (70~90g) is combustible. When the gas is leaked by the severe damage during delivering, installing or using the refrigerator, any spark may cause fire or burn.

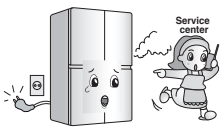


Do not move refrigerator while the refrigerator is operating.
Compressor may occur a temporary rattling noise.
(This is normal and will not impact on the performance or the life of the compressor. The rattling will stop after the refrigerator comes to a rest.)

Do not spray water directly inside or onto the outside of the refrigerator, or clean it with abrasive caustic based liquids or pads, or solvents of any kind.
This can cause damage to the units finish, corrosion, and deterioration of electrical parts causing electric shock or malfunction.

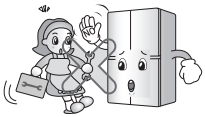


When any strange smell or smoke is detected from the refrigerator, disconnect the power plug immediately and contact to the service center.
It may cause fire.



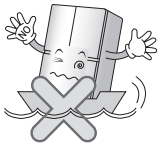
Do not allow any person except a qualified engineer to disassemble, repair or alter the refrigerator.

It may cause injury, electric shock or fire.



Do not use the refrigerator for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).

It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.



Be careful of the door falling down during disassembly and assembly of the door.

Do not insert refrigerator shelf upside down.

The shelf may fall down and cause injury.

When disposing the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.

Not doing so may cause children to suffocate if they become trapped inside.

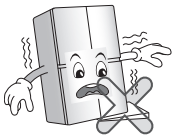


This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

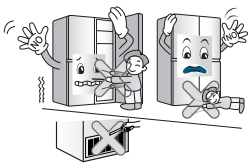
Install the refrigerator on the solid and level floor.

Installing it on an unstable surface could cause it to fall or tip over when opening the door causing serious injury or death.



Do not obstruct the cold air outlets with hands or objects.
Do not obstruct the rear lower ventilation grill.

It may cause overheating, electric shock or injury.



The appliance must be positioned so that the plug accessible after installation.

Do not touch food or containers at the freezer with wet hands.

Electric Shock Hazard. Disconnect electrical supply to refrigerator before installing. Failure to do so could result in death or serious injury.

If your access door is too narrow for the refrigerator to pass through, remove the refrigerator door and pass the refrigerator laterally.

Do not insert your hands in to the Icemaker in operation. It may cause to injure you.

Always disassemble the fresh compartment using two hands.

You can be injured from the weight of the compartment when filled with food.

When disassembling/reassembling the fresh compartment of the fridge, open the refrigerator door fully.

You can disassemble/reassemble the freezer drawer in the same method.

Always disassemble the fresh compartment using two hands. (You can be injured from the weight of the compartment when filled with food.)

When disassembling/reassembling the fresh compartment or V Fresh compartment of the fridge, open the refrigerator door fully.

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Do not damage the sealed system or any piping in or within the refrigerator.

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. When disposal, please consult with service agent or a similarly qualified person.



This appliance contains a small amount of isobutane refrigerant (R600a), natural gas with high environmental compatibility, but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged. Refrigerant squirting out of the pipes could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.

In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used. The room must be 1m^2 in size for every 8g of R600a refrigerant inside the appliance. The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance. Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.

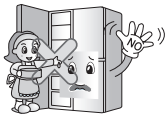
⚠CAUTION

Violating this direction may cause injury or damage to your house or furniture. Always be careful, please.



Do not insert the hands into the ice bucket or the ice dispenser. (only for the model with the dispenser).

Operating the ice maker incorrectly may cause injury.



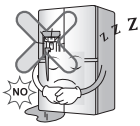
Do not touch food or containers in the freezer with wet hands.

This may cause frostbite.



Do not put ice in thin crystal cup or ceramic ware.

It could break the glass, cup or ceramic ware to cause injury.



When the electricity is off, remove ice from the ice bucket (only for the model with the dispenser).

The long-time power failure may thaw ice to damage the floor. When the long-time power failure is expected, remove ice from the ice ice bucket.



Supply the automatic ice maker with drinkable water only (only for the model with the dispenser).

Otherwise, it may cause any risk.

Do not remove the cover of the automatic ice maker. (Only for the models with automatic ice maker)

The operation mechanic parts of the ice maker may hurt people.

Do not place the food in disorder inside the refrigerator.

The container may fall during opening and closing of the door of the refrigerator and cause injury or breakages.



Do not store or place any sealed or full bottles in the freezer.

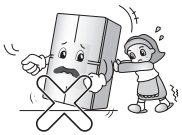
The bottle may explode when frozen and cause damage and injury.



Do not insert or place hands into the bottom of the refrigerator.

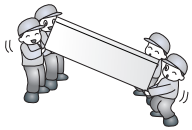
The steel plate underneath the refrigerator may cause injury.

Do not tilt the product while moving the product.



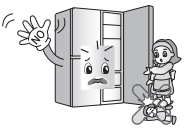
Carry the refrigerator using the in built recessed handles both at the rear at the top, and underneath at the front.

Not doing so could cause the unit to slip and cause serious personal injury and damage the unit.

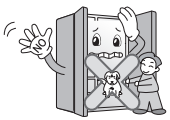


Please use caution when opening or closing the doors.

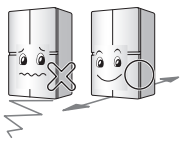
Children or pets should be kept clear of the refrigerator when opening or closing the doors to avoid injury.



Do not put any living matter, animals, pets or children, in or on the refrigerator.



If refrigerator is moved in zigzag direction, it may damage the floor. Please move it only in a straight line direction.



When the user switches to AUTO or POWER mode, the LED near the filter will be turned on. Open the refrigerator door to check whether the LED near the filter is turned on. Do not insert the finger or any other alien object inside the fan. It can cause an injury or malfunction.

Do not wash the Pure N Fresh as it can deteriorate the performance.

If the user continues to use the Pure N Fresh past the time to replace, the antibacterial and deodorizing performance can be deteriorated.

This is effective for the bacteria growing on inside the refrigerator and not on the food.

Throw away the ice (about 20 pieces) and water (about 7 glasses) first made after refrigerator installation.

The first ice and water may include particles or odor from the feed water pipe or feed water box. This is necessary in case that the refrigerator has not been used for a long time.

Keep children away from the dispenser.

Children may push switch incorrectly bad or damage lamps.

Be careful that food is not block the ice passage.
If foods are placed at the entrance of ice passage, ice may not be dispensed. The ice passage may also be covered with ice powder if splinter ice is used only. This time, remove the ice powder accumulated.

Never store beverage cans or other foods in ice storage bin for the purpose of rapid cooling.
Such actions may damage the automatic ice maker.

Never use thin crystal glass or crockery to collect ice.
Such glasses or containers may be broken.

Put ice first into a glass before filling water or other beverages.
Water may be splashed if ice is added to existing liquid in a glass.

Never touch a hand or other tools on ice outlet.
Touch may cause a part breakage or hand injury.

Never remove the ice maker cover.

Sometimes level the surface so that the ice storage bin is fully filled with ice.
Ice is piled up just near the ice maker. So, such status may be considered, by the ice maker, that the ice storage bin is fully filled and ice making operation may stop.

If discolored ice is dispensed, immediately contact service center, stopping use.

Never use too narrow or deep glass.
Ice may be jammed in ice passage and, thus, the refrigerator may be failed.

Keep the glass at a proper distance from ice outlet.
A glass too close to the outlet may hinder ice from coming out.

That's why you may have chilblains and they may be broken when their inner matters are frozen, causing personal injury.

You must check the O-RING, which is made by rubber and prevent electric spark.

Don't touch lamp, in case of light on the long time. Because it can be very hot.

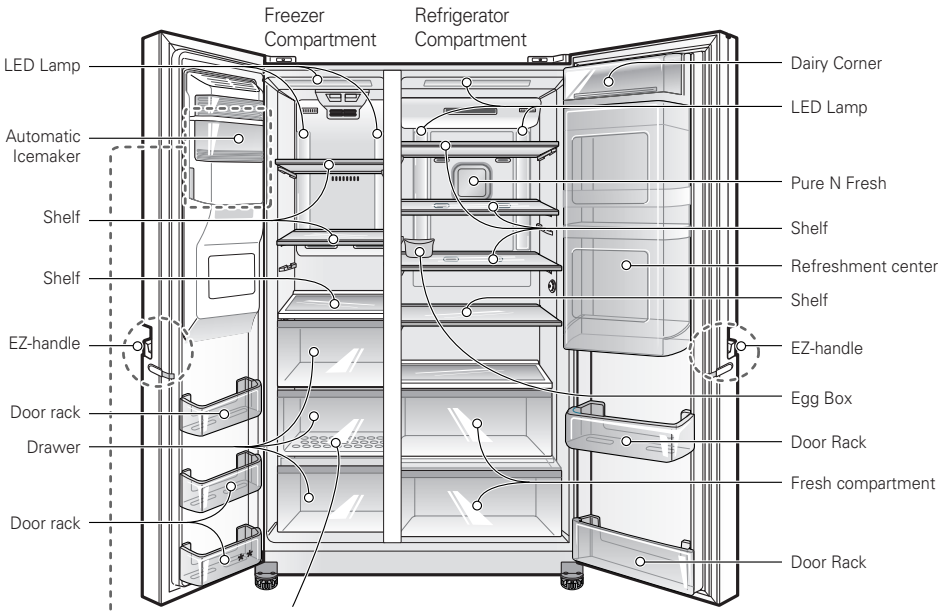
To get best performance from the product.
Do not place foods too closely in front of the vents at the rear of the appliance as it can obstruct free air circulationg in the refrigerator compartment.

Do not place carbonated or fizzy drinks in the freezer compartment.

When installing, servicing or cleaning behind the refrigerator, be sure to pull the unit straight out and push back straight in after finishing.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Identification of parts



Shelf : When you remove freezer drawers, you can use this shelf to store foods. It does not affect a performance of fridge.

If your fridge has a shelf between freezer drawers,
1. You can remove freezer drawers for more space.
2. A designated storage volume is calculated with drawers removed.



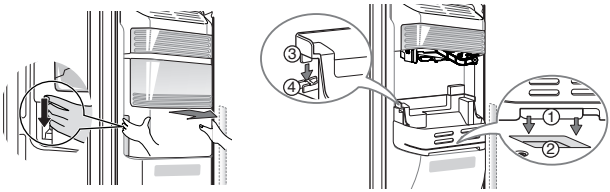
Door Rack(Option): Use more space with door rack when you don't use Ice Maker.

NOTE

• Parts, features, and options vary by model. Your model may not include every option.

Usage of door rack

- Disassemble and empty the automatic icemaker.
- Turn off the ice maker(refer to Operating the dispenser).
- Assemble the Door rack with care.



► Insert ① into bottom hole (②).

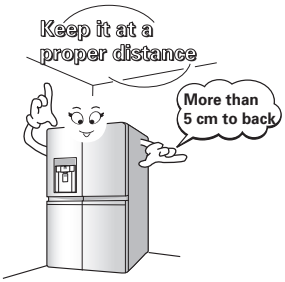
► Both hooks (③) should be assembled behind ④.

► Don't store any food easily fallen. It might fall to the floor when you open the door.

Where to Install

Select a good location

1. Place your appliance where it is easy to use.
2. Avoid placing the unit near or next to heat sources, direct sunlight or moisture.
   Do not install the refrigerator in an open or sheltered outdoor environment.
3. To ensure proper air circulation around the fridge -freezer, please maintain sufficient space on both the sides as well as top and maintain at least 2 inches (5 cm) from the rear wall.
4. To avoid vibrations, the appliance must be leveled.
5. Don't install the appliance in an environment below 5 degrees C. As it may cause malfunction or poor operation.



Appliance usage range

This appliance is intended to be used in household and similar applications such as
– staff kitchen areas in shops, offices and other working environments;
– farm houses and by clients in hotels, motels and other residential type environments;
– bed and breakfast type environments;
– catering and similar non-retail applications.

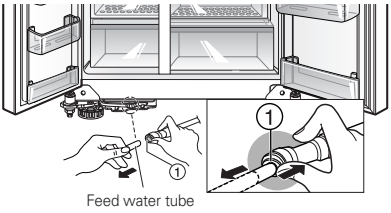
Door removal

⚠WARNING

Electric Shock Hazard

Disconnect electrical supply to refrigerator before installing. Failure to do so could result in death or serious injury.

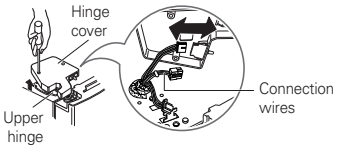
If your access door is too narrow for the refrigerator to pass through, remove the refrigerator door and pass the refrigerator laterally.



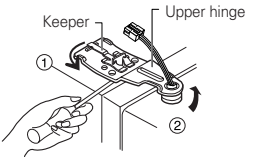
The Door handles may also be removed if necessary to pass through a door opening, before considering removing the doors. See page 16 for handle removal instructions.

Remove the freezer compartment door

1) Removing the hinge cover by loosening the screws. Separate all connection wires.



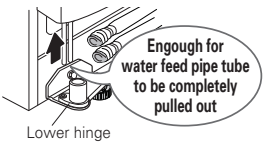
2) Remove the keeper by rotating it counter clockwise (①) and then lifting the upper hinge up (②).



NOTE

- When removing the upper hinge, be careful that the door does not fall forwards.

3) Remove the freezer compartment door by lifting it upward. This time, the door should be lifted enough for the feed water pipe tube to be completely pulled out.



NOTE

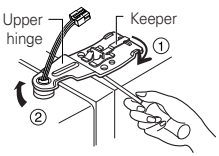
- Move the refrigerator compartment door passing through the access door and lay it down, but be careful not to damage the feed water pipe tube.

Remove the refrigerator door

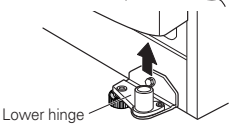
1) Loosen the hinge cover screws and remove the cover. Remove connection wire.



2) Remove keeper by rotating it clockwise (①) and then remove the upper hinge by lifting it up (②).



3) Remove the refrigerator compartment door by lifting it up.

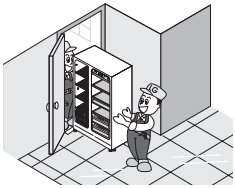


NOTE

- Do not remove the grease on the surface of gasket or hinge.

Pass the refrigerator

Pass the refrigerator laterally through the access door as shown in the right figure.



Door replacement

Mount them in the reverse sequence of removal after they pass through the access door.

Feed water pipe installation

Before installation

- Automatic ice maker operation needs water pressure of 147~834 kPa (1.5~8.5 kgf/cm^2) (That is, an instant paper cup (180 cc) will be fully filled within 3 sec.).
- If water pressure does not reach the rating 147 kPa (1.5 kgf/cm^2) or below, it is necessary to purchase a separate pressure pump for normal automatic icing and cool water feed.
- Keep the total length of the feed water pipe tube within 8 m and be careful for the tube not be bent. If the tube is 8 m or longer it may cause trouble in water feed owing to the drain water pressure.
- Install the feed water pipe tube at a place free from heat.

⚠WARNING

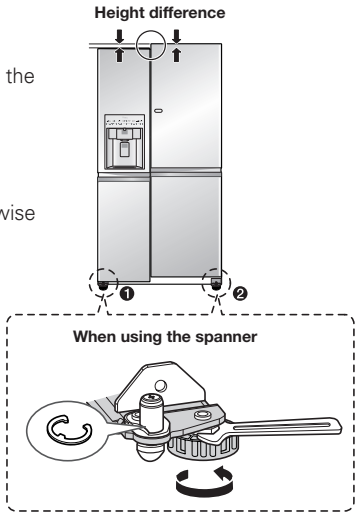
- Connect to potable water supply only.
- Refer to instructions with water filter kit for installation.

IMPORTANT : Use only new hose-sets supplied whit the appliance and do not reuse old hose-sets.

Height adjustment

When the floor is not leveled (refrigerator rocks horizontally)

- The height of the door may not be leveled when the floor is not level.



▶ When the freezer door is lower – ❶

Use the spanner to turn the nut of the height adjustment screw on the left to the counterclockwise direction to level the door.

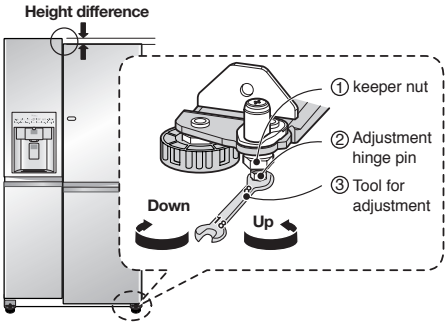
Adjust the height of the door, insert the E ring.
A maximum of three rings (Only Freezer).
2 E rings are enveloped with owners manual.

▶ When the fridge door is lower – ❷

Use the spanner to turn the nut of the height adjustment screw on the right to the clockwise direction to level the door.

When the fridge door is lower than the freezer door

▶ When the fridge door is lower than the freezer door while using the refrigerator, level the doors.



1. Use the ③ tool for adjustment on the wide side to turn nut ① ( ) in the clockwise direction to loosen the keeper nut.
2. Use the ③ tool for adjustment on the narrow side to turn the adjustment hinge pin ② in ( ) clockwise direction or ( ) counterclockwise direction to adjust the height of the fridge and freezer doors.
3. After aligning the height of the door, turn the keeper nut in counterclockwise direction tightly.

⚠CAUTION

Do not over adjust to level the height. The hinge pin may fall out.
(Adjustable range of height is a maximum of 2" (5 cm))

After leveling the door height

The refrigerator doors will close smoothly by heightening the front side by adjusting the height adjusting screw. If the doors do not close correctly, performance may be affected.

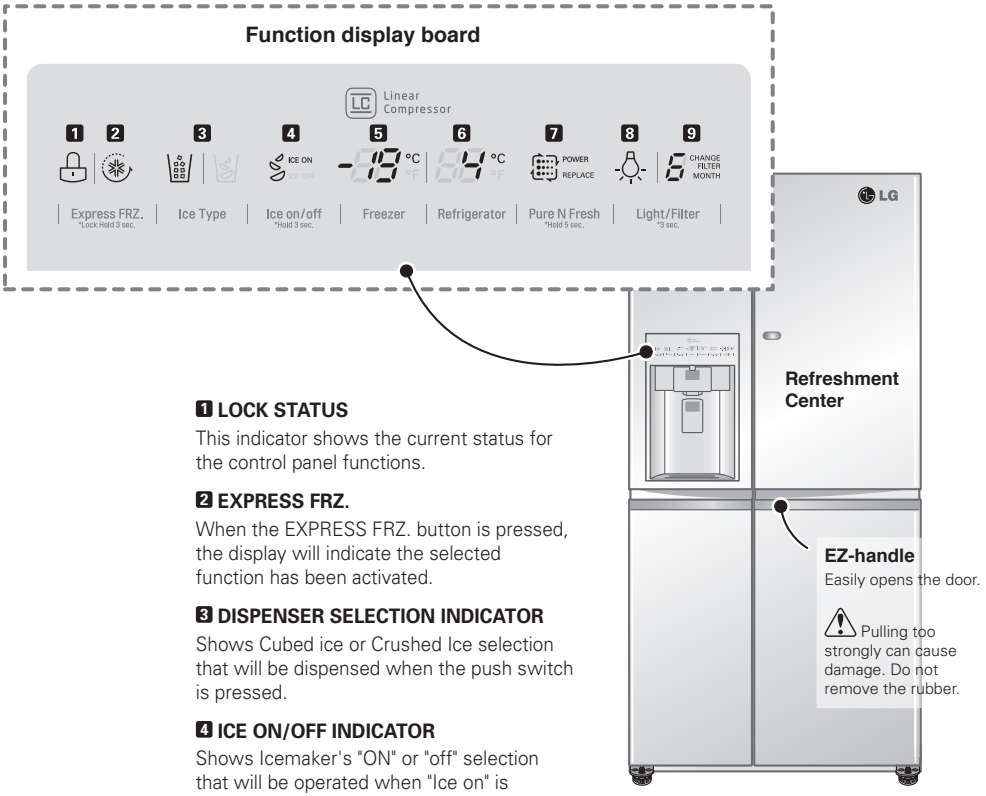
Next

1. Wipe off all dust accumulated during shipping and clean your appliance thoroughly.
2. Install accessories such as the ice cube box, and any covers, etc., in their proper places. They are packed together to prevent possible damage during shipping.
3. Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.

Starting

When your refrigerator is first installed, allow it to stabilize at normal operating temperatures for 2-3 hours prior to filling it with fresh or frozen foods.
If operation is interrupted, wait 5 minutes before restarting.

Adjusting the temperatures and functions



1 LOCK STATUS
This indicator shows the current status for the control panel functions.

2 EXPRESS FRZ.
When the EXPRESS FRZ. button is pressed, the display will indicate the selected function has been activated.

3 DISPENSER SELECTION INDICATOR
Shows Cubed ice or Crushed Ice selection that will be dispensed when the push switch is pressed.

4 ICE ON/OFF INDICATOR
Shows Icemaker's "ON" or "off" selection that will be operated when "Ice on" is lighted.

5 FREEZER TEMPERATURE
Indicates the set temperature of the freezer compartment in Celsius.

6 REFRIGERATOR TEMPERATURE
Indicates the set temperature of the refrigerator compartment in Celsius.

7 Pure N Fresh INDICATOR
This indicator shows the current status for the Pure N Fresh. See "How to remove the old filter."

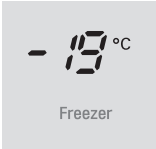
8 DISPENSER LIGHT INDICATOR
When the LIGHT button is pressed, the display will indicate the selected function: The dispenser light is on, this indicator will appear on the display panel.

9 WATER FILTER STATUS
This indicator shows the current status for the water filter. See Resetting the Filter Indicator.

Adjusting the temperatures and display

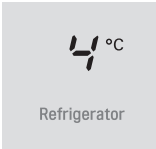
Adjust Freezer Temperature

To adjust the temperature in the freezer compartment, press the FREEZER button to cycle through the the range of available settings.



Adjust Refrigerator Temperature

To adjust the temperature in the refrigerator compartment, press the REFRIGERATOR button to cycle through the range of available settings.



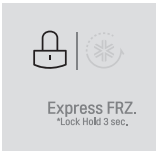
NOTE

- The actual inner temperature varies depending on the food status. The indicated temperature setting is the target temperature and not the actual temperature within the refrigerator.
  Initially set the REFRIGERATOR CONTROL at 4 degrees C and the FREEZER CONTROL at -19 degrees C.
  Leave them at these setting for 24 hours (one day) to stabilize.
  Then adjust the compartment temperature as illustrated above.
- Temperature range of the Refrigerator Control : 1°C ~ 7°C
  Temperature range of the Freezer Control : -14°C ~ -24°C

Setting the functions

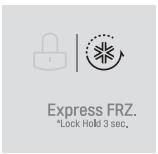
Press the button for the desired function or to view and select other settings.

Setting The Dispenser Lock



Press and hold the ALARM/LOCK button for three seconds to lock the dispenser and all of the other control panel functions.
Press and hold again for 3 seconds to unlock.

Activating EXPRESS FREEZING



Press the EXPRESS FRZ. button once to activate the EXPRESS FREEZING function. The EXPRESS FRZ. icon on the display panel will illuminate when activated. The EXPRESS FREEZING function runs the freezer compartment at the coldest setting for a 24-hour period to increase icemaking by up to about 20%, and then turns off automatically.

NOTE

- Press the button again to cancel the EXPRESS FREEZING function.

Resetting The Filter Indicator



Press and hold the LIGHT/FILTER button for more than 3 seconds to reset the filter indicator after the water filter has been replaced.

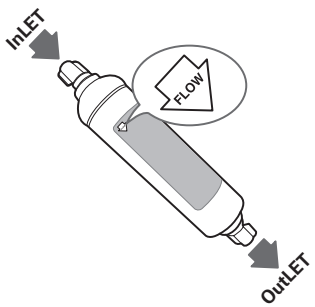
This indicator serves as a recommendation as when to replace the filter. The water quality and rate of flow should mainly determine if and when the water filter requires replacement.

NOTE

- It is recommended that you replace the filter when the water filter indicator light reaches 0 or whenever the water or ice cube taste deteriorates noticeably.

Connect the lines coming from the water pipes.

Connection lines entering into the refrigerator.



Pure N Fresh

Pure N Fresh

The Pure N Fresh helps remove odors from the refrigerator. The Pure N Fresh has two settings, Auto and Power(PWR). In Auto mode, the Pure N Fresh will cycle on and off in increments of ten minutes on and sixty minutes off. If set to the Power(PWR) mode, the Pure N Fresh will stay on continuously for four hours, cycling on and off in increments of ten minutes on and five minutes off. After four hours, the Pure N Fresh will switch back to Auto mode.

- The Press the Pure N Fresh Button once for Power(PWR) mode.
- Press the Pure N Fresh button again to switch back to Auto mode.

⚠CAUTION

- When the user switches to AUTO or POWER mode, the LED near the filter will be turned on. Open the refrigerator door to check whether the LED near the filter is turned on. Do not insert the finger or any other alien object inside the fan. It can cause an injury or malfunction.

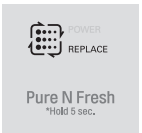
⚠CAUTION

- Do not wash the Pure N Fresh as it can deteriorate the performance.
- If the user continues to use the Pure N Fresh past the time to replace, the deodorizing performance can be deteriorated.

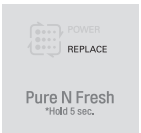
How to remove the old filter

When the Replace lamp is on, replace the filter.

- When the "Replace" lamp is turned on, replace the filter to maintain the performance of the Pure N Fresh function.
- To replace the filter, press the Pure N Fresh *Hold 5 sec. button on the display panel on the front side of the door and switch to OFF mode.

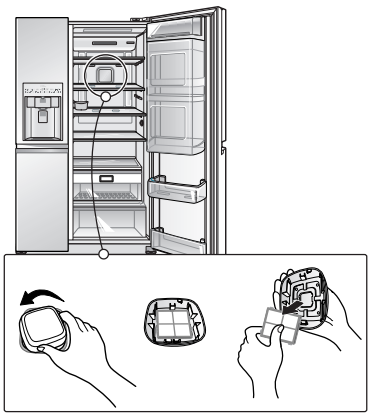


Notification to replace the filter during use



When switching to OFF mode

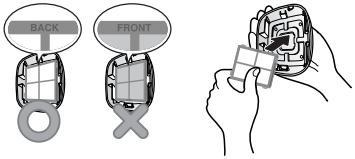
- Hold the filter cover and rotate counterclockwise to separate the filter cover. Disassemble the Pure N Fresh inserted inside the filter cover.



How to install the new filter

Install the new filter.

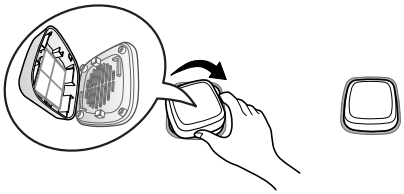
- Insert the new Pure N Fresh in the filter cover so that the white part of the filter and the BACK label is visible.



⚠ CAUTION

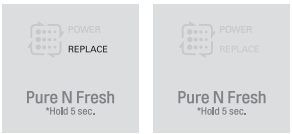
Be careful not to switch the direction of the Pure N Fresh inserted on the filter cover.

- Align the filter cover where it was originally located and then turn clockwise about 30 degrees to install the filter cover.



Setting the time to replace (Reset)

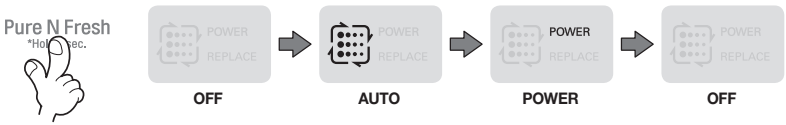
Close the refrigerator door and press the Pure N Fresh *Hold 5 sec. button on tahe display panel for more than
5 seconds to check that the Replace lamp is turned off.



Notification to replace the filter | **Reset time to replace**

Switch to use mode

To use the Pure N Fresh, press the Pure N Fresh *Hold 5 sec. button on the display panel to switch to AUTO or POWER mode.
(Every time the user presses the button, the function of Pure N Fresh will switch in the order of OFF → AUTO → POWER → OFF.)



OFF | **AUTO** | **POWER** | **OFF**

Operating the dispenser

Setting The Ice ON/OFF Indicator.

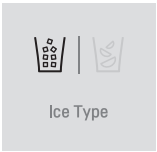


Press and hold ICE ON/OFF button for the more than 5 seconds to reset the ON/ON/OFF indicaotor.

NOTE

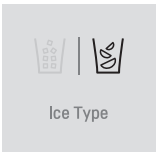
- If you don't want to use the automatic icemaker, turn the icemaker switch to OFF. If you want to use automatic icemaker again, change the switch to ON.

Dispensing Crushed Ice



Press the ICE TYPE button to illuminate the Crushed Ice icon. Press the push ice switch with a glass or other container and crushed ice will be dispensed.

Dispensing Cubed Ice



Press the ICE TYPE button to illuminate the Cubed Ice icon. Press the push switch with a glass or other container and cubed ice will be dispensed.

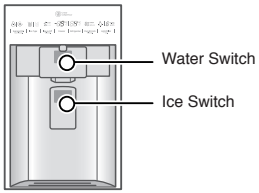
NOTE

- Hold the glass or other container in place for a couple of seconds after dispensing ice or water to catch the last few cubes or drops. The dispenser is designed to not operate while either refrigerator door is open.

Controlling The Dispenser Light

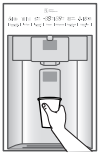
Press the LIGHT/FILTER button to turn the dispenser light on and off.





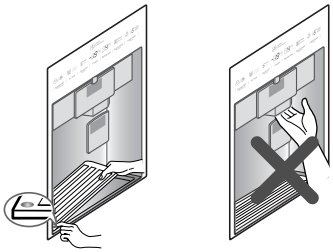
⚠CAUTION

- When filling the container with a small opening, use it near the opening of the water or ice dispenser as close as possible.
- Do not dispense ice into crystal glasses or glass with low quality as crystal and glass with low quality might break.

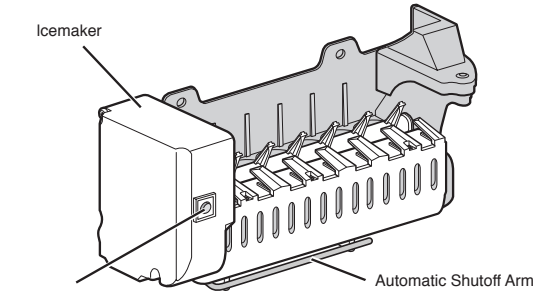
	Incorrect Way	Correct Way
Water		
Ice		

After dispenser is used

The water collector has no self-drainage function, so it should be cleaned regularly. Remove the cover by pulling the front of the water collector cover and dry it with a cloth.



Automatic icemaker



*** This Button only**
Must control by Service man.

- The automatic icemaker can automatically make 7 cubes at a time, 70~120 pieces per day. This quantity may vary by circumstance, including ambient temperature, freezer set temperature (-19 or colder is recommended), frequency or door opening, freezer load. etc.
- Icemaking stops when the ice storage bin is full.

NOTE

- It is normal that a noise is produced when ice drops into the ice storage bin.

⚠ WARNING

- Do not insert your hands in to the Icemaker in operation. It may cause to injure you.

When ice maker does not operate smoothly

Ice is lumped together

- When ice is lumped together, take the ice lumps out of the ice storage bin, break them into small pieces, and then place them into the ice storage bin again.
- When the ice maker produces too small or lumped together ice, the amount of water supplied to the ice maker need to adjusted. Contact the service center.
- If ice is not used frequently, it may lump together.

Power failure

- Ice may drop into the freezer compartment. Take the ice storage bin out and discard all the ice then dry it and place it back. After the machine is powered again, crushed ice will be automatically selected.

The unit is newly installed

- It takes about 12 hours for a newly installed refrigerator to make ice in the freezer compartment, provided that the conditions are favorable.

The other functions

Door open warning

- 3 times of warning sounds at the interval of 30 seconds if a minute passes with the door of refrigerator and the hombar door opened or completely closed.
- Please contact with the local service center if the warning alarm continues to sound even after closing the door.

Diagnosis (failure detection) function

- Diagnosis function automatically detects failure when failure is found in product during the use of refrigerator.
- If failure occurs at product, it does not operate though pressing any button and normal indication is not done. In this case, do not turn power off but immediately contact with the local service center. A lot of time are need for service engineer to detect the failed part if turning it off.

How ice/cold water is supplied

Water is cooled while stored in the water tank, and then sent to the dispenser.
Ice is made in the automatic ice maker and sent to the dispenser divided into crushed or cubed form ice.

NOTE

- It is normal that the water is not very cold at first. If you want colder water, add ice into the glass.
- It is also normal for the dispensed water to become warmer during dispensing, until it has had time to recover.

⚠CAUTION

Throw away the ice (about 20 pieces) and water (about 7 glasses) first made after refrigerator installation.
The first ice and water may include particles or odor from the feed water pipe or feed water box. This is necessary in case that the refrigerator has not been used for a long time.

Keep children away from the dispenser.
Children may push switch incorrectly bad or damage lamps.

Be careful that food is not block the ice passage.
If foods are placed at the entrance of ice passage, ice may not be dispensed. The ice passage may also be covered with ice powder if splinter ice is used only. This time, remove the ice powder accumulated.

Never store beverage cans or other foods in ice storage bin for the purpose of rapid cooling.
Such actions may damage the automatic ice maker.

Never use thin crystal glass or crockery to collect ice.
Such glasses or containers may be broken.

Put ice first into a glass before filling water or other beverages.
Water may be splashed if ice is added to existing liquid in a glass.

Never touch a hand or other tools on ice outlet.
Touch may cause a part breakage or hand injury.

Never remove the ice maker cover.

Sometimes level the surface so that the ice storage bin is fully filled with ice.
Ice is piled up just near the ice maker. So, such status may be considered, by the ice maker, that the ice storage bin is fully filled and ice making operation may stop.

If discolored ice is dispensed, immediately contact service center, stopping use.

Never use too narrow or deep glass.
Ice may be jammed in ice passage and, thus, the refrigerator may be failed.

Keep the glass at a proper distance from ice outlet.
A glass too close to the outlet may hinder ice from coming out.

Refrigerator home bar

Using the Family Home Bar

Press the mid left part of the Home Bar until you hear a click sound.

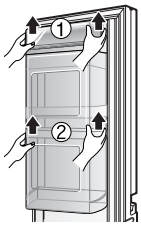
- You can store more food in the larger Home Bar.
- With the larger storage room, you can organize your foods better.



How to take out magic space cover

First take out dairy product corner, and then pull up the home bar cover to separate and take it out.

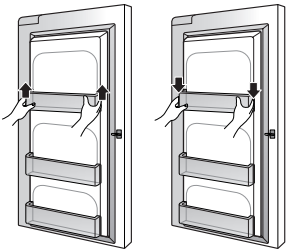
✻ **Before the disassembly, please take out the food to empty the refrigerator.**



How to disassemble Family Home Bar Basket

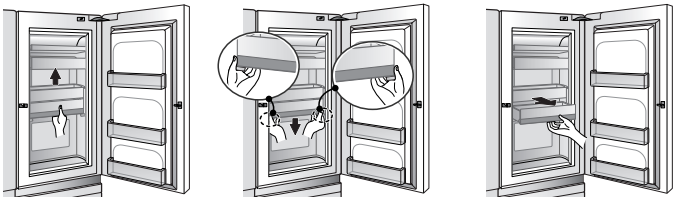
Hold both ends of the basket and lift up the front part of the basket.

- Assemble in the same method as disassembly.



How to use moving basket

It can be moved up and down as necessary, and it can be used conveniently.



<When moving it up> **<When moving it down>**

- Moving basket moves with upper and lower section together.
- To move the basket up, hold the center lightly and move it up.
- To move the basket down, hold the bottom of the basket with palm, Press the levers on both sides at the bottom of the lower section upward, and then move it down.
- The bottom section of moving basket can be conveniently opened directly by opening home bar.

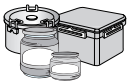
⚠CAUTION

After placing the basket at desired location, if basket is not leveled, it will sound “click”, then move the basket upward lightly until it is fixed.

Shelf

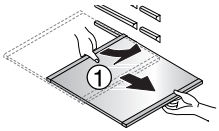
How to use

You can store side dishes or refrigerated food on the shelf with sufficient space in between the containers.

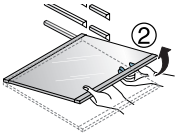


How to remove

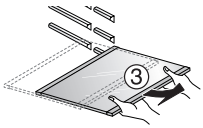
1. Hold the front part of the shelf and pull it out until it stops at the first runner.



2. When you cannot pull out the shelf any more, lift it up slightly.



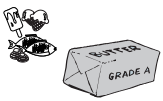
3. While holding the shelf while holding the shelf, lift the front up and pull it out.



Dairy corner

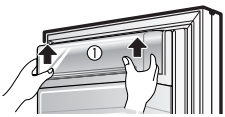
How to use

You can store dairy goods such as butter, cheese etc.



How to remove

Hold the basket with both hands and pull it out by pulling it up (1).

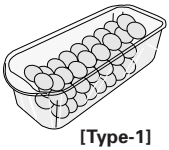


▶ If you close the refrigerator door with the dairy corner left open on the door side, the refrigerator door may not be closed properly. Therefore you must be careful.

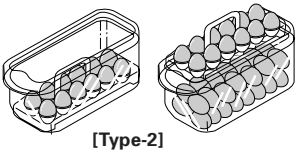


Egg box

You can move the egg box to wherever you want.



[Type-1]



[Type-2]

⚠CAUTION

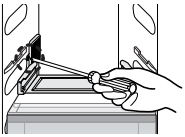
NOTE

- Never use the egg box as an ice storage bin. It can be broken.
- Never store the egg box in the freezer compartment or fresh compartment.

Deodorizer

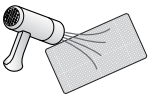
How to use

With the deodorizer system, you can deodorize the refrigerator and the deodorizer can be reused.



How to disassemble

Unscrew the deodorizer cover using (+) driver, and then separate it while pulling the deodorizer cover.



▶ **How to reuse the deodorizer**

You can reuse the deodorizer continuously by drying it well with the hair dryer.

Freezer/Fridge basket

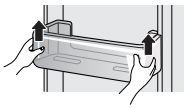
How to use

You can store small packaged frozen food (Freezer basket), small packaged refrigerated food or beverages (Fridge basket) such as milk, beer etc.

But, do not store ice cream or food for a long period of time in the Freezer basket.

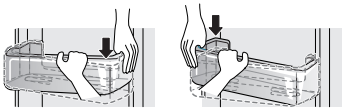
How to remove

Hold the basket with both hands and slightly lift up the front part to pull it out.



How to refit

Hold the basket with both hands and refit one side at a time by pushing it in.



Two stars section ** (Applicable to some models only)

Freezer basket (two stars section)

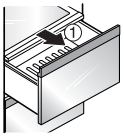
- Two stars section means the space stored at -12°C~-18°C
- Freezer foods for short-terms storage.

Fresh compartment

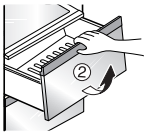
How to use

You can store fruits or vegetables.

How to remove the upper fresh compartment



1. Hold the front handle of the fresh compartment and pull it out until it stops at the runner.

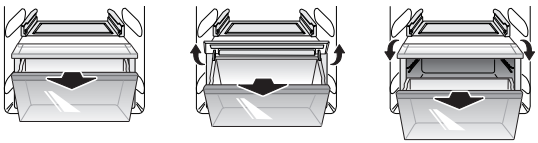


2. When you cannot pull out the fresh compartment any more, lift it up slightly to pull it out completely to the front side (outer side).

* The fresh compartment can be reinserted in the reverse order.
* If the compartment becomes tight, push it back in and try again. Forcing it out can result in a breakage to the compartment.

How to remove the lower fresh compartment

▶ When pulling out the lower fresh compartment



1. Hold the front handle of the fresh compartment and pull it forward.
2. When you cannot pull out the fresh compartment any more, lift it up slightly to pull it out to the front side.

▶ When inserting the lower fresh compartment



* When inserting the fresh compartment, always lift the cover up to push it in.

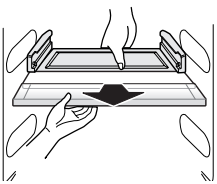
⚠ WARNING

- Always remove the fresh compartment using two hands.
  You can be injured from the weight of the compartment when filled with food.
- When removing / reinstalling the fresh compartment of the fridge, open the refrigerator door fully.

How to disassemble upper/lower fresh compartment cover

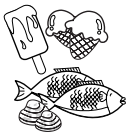
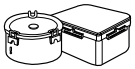
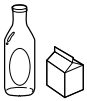
Hold the cover with both hands and pull it out.

* When removing the cover, always remove the fresh compartment first.



Location of foods

(Refer to identification of parts)

Freezer compartment shelf	Store various frozen foods such as meat, fish, ice cream, frozen snacks, etc..	
Freezer compartment door rack	▪ Store small packed frozen food. ▪ Temperature is likely to increase as door opens. So, do not store long-term food such ice cream, etc..	
Freezer compartment drawer	▪ Store meat, fish, chicken, etc.. after wrapping them with thin foil. ▪ Store dry.	
Dairy corner	Store milk products such as butter, cheese, etc..	
Egg box	Place this egg box in the proper location.	
Refreshment center	Store foods of frequent use such as beverage, etc..	
Refrigerator compartment shelf	Store side dishes or other foods at a proper distance.	
Refrigerator compartment door rack	Store small packed food or beverages such as milk, juice, beer, etc..	
Vegetable drawer	Store vegetables or fruits.	

Storing foods

- Store fresh food in the refrigerator compartment. How food is frozen and thawed is an important factor in maintaining its freshness and flavor.
- Do not store food which goes bad easily at low temperatures, such as bananas, and melons.
- Allow hot food to cool prior to storing, placing hot food in the refrigerator could spoil other food, and lead to higher energy consumption.
- When storing the food, cover it with vinyl wrap or store in a container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
- Do not block air vents with food. Smooth circulation of chilled air keeps refrigerator temperatures even.
- Do not open the door frequently. Opening the door lets warm air enter the refrigerator, and cause temperatures to rise.
- Never keep too much food in door rack because they may push against by inner racks so that the door cannot be fully closed.

Freezer compartment

- Do not store bottles in the freezer compartment - they may break when frozen.
- Do not refreeze food that has been thawed. This causes loss of taste and nutrient.
- When storing frozen food like ice cream for a long period, place it on the freezer shelf, not in the door rack.
- Do not touch the cold foods or containers- especially made of metallic -, with wet hands and place glass products in the freezer compartment.

⚠CAUTION

- That's why you may have chilblains and they may be broken when their inner matters are frozen, causing personal injury.

Refrigerator compartment

- Do not put the wet food on the top shelf of the cooling room. It may be frozen by getting the cool air directly.
- Always clean food prior to refrigeration. Vegetables and fruits should be washed and wiped, and packed food should be wiped, to prevent adjacent food from spoiling.
- When storing eggs in their storage rack or box, ensure that they are fresh, and always store them in an upright position, which keeps them fresh longer.

NOTE

- If you keep the refrigerator in a hot and humid place, frequent openning of the door or storing a lot of vegetables in it may cause dew to form which has no effect on its performance. Remove the dew with dust cloth free from care.

General information

Vacation time

During average length vacations, you will probably find it best to leave the refrigerator in operation. Place freezable items in freezer for longer life.
When you plan not to operate, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.

Power failure

Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures.
However, you should minimize the number of door openings while the power is off.

If you move

Remove or securely fasten down all loose items inside the refrigerator.
To avoid damaging the height adjusting screws, turn them all the way into the base.

Anti condensation pipe

The outside wall of the refrigerator cabinet may sometimes get warm, especially just after installation.
Don't be alarmed. This is due to the anti-condensation pipe, which pumps hot refrigerator to prevent "sweating" on the outer cabinet wall.

⚠CAUTION

- Don't touch lamp, in case of light on the long time. Because it can be very hot.

Cleaning

It is important that your refrigerator be kept clean to prevent undesirable odors. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle.

Exterior

Use a lukewarm solution of mild soap or detergent to clean the durable finish of your refrigerator.
Wipe with a clean damp cloth and then dry.

Interior

Regular cleaning is recommended. Wash all compartments a baking soda solution or a mild detergent and warm water. Rinse and dry.

After cleaning

Please verify that the power cord is not damaged, power plug is not overheated, or power plug is well inserted into the power outlet.

⚠WARNING

Always remove power cord from the wall outlet prior to cleaning in the vicinity of electrical parts (lamps, switches, controls, etc.).
Wipe up excess moisture with a sponge or cloth to prevent water or liquid from getting into any electrical part and causing an electric shock.
Never use metallic scouring pads, brushes, coarse abrasive cleaners, strong alkaline solutions, flammable or toxic cleaning liquids on any surface.
Do not touch frozen surfaces with wet or damp hands, because damp object will stick or adhere to extremely cold surfaces.

Smart Diagnosis

Should you experience any problems with your refrigerator, it has the capability of transmitting data via your telephone to the LG service center. This gives you the capability of speaking directly to our trained specialists. The specialist records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

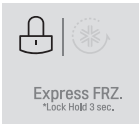
If you experience problems with your refrigerator, call to the LG service center. Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent. The transmission sounds that you will hear are normal and sound similar to a fax machine.

Smart Diagnosis cannot be activated unless your refrigerator is connected to power. If your refrigerator is unable to turn on, then troubleshooting must be done without using Smart Diagnosis.

Using Smart Diagnosis

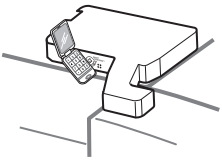
First, call to the LG service center. Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent.

1. Lock the display. To lock the display, press and hold the Lock button for three seconds. (If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.)

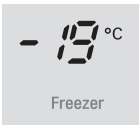


2. Open the right refrigerator door.

3. Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center.



4. Press and hold the Freezer Temperature button for three seconds while continuing to hold your phone to the speaker.



5. After you hear three beeps, release the Freezer Temperature button.

6. Keep the phone in place until the tone transmission has finished. This takes about 3 seconds, and the display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- Call quality differences by region may affect the function.
- Use the home telephone for better communication performance, resulting in better service.
- Bad call quality may result in poor data transmission from your phone to the machine, which could cause Smart Diagnosis to not work properly.

Trouble shooting

Before calling for service, review this list. It may save you both time and expense.
This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Occurrence	Possible cause	Solution
Runing of refrigerator		
Refrigerator compressor does not run.	Refrigerator control is off.	Set refrigerator control. See setting the controls.
	Refrigerator is in defrost cycle.	This is normal for a fully automatic defrosting refrigerator. The defrost cycle occurs periodically.
	Plug at wall outlet is disconnected.	Make sure plug is tightly pushed into outlet.
	Power outage. Check house lights.	Call local electric company.
Refrigerator runs too often or too long	Refrigerator is larger than the previous one you owned.	This is normal. Larger, more efficient units run longer in these conditions.
	Room or outside weather is hot.	It is normal for the refrigerator to work longer under these conditions.
	Refrigerator has recently been disconnected for a period of time.	It takes some hours for the refrigerator to cool down completely.
	Large amounts of warm or hot food may have been stored recently.	Warm food will cause the refrigerator to run longer until the desired temperature is reached.
	Doors are opened too frequently or too long.	Warm air entering the refrigerator causes it to run longer. Open the door less often.
	Refrigerator or freezer door may be slightly open.	Make sure the refrigerator is level. Keep food and containers from blocking door. See problem section. OPENING/CLOSING of doors.
	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting until the refrigerator temperature is satisfactory.
	Refrigerator or freezer gasket is dirty, worn, cracked, or poorly fitted.	Clean or change gasket. Leaks in the door seal will cause refrigerator to run longer in order to maintain desired temperatures.
	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. Refrigerator goes on and off to keep the temperature constant.

Occurrence	Possible cause	Solution
Refrigerator compressor does not run.	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. The refrigerator goes on and off to keep the temperature constant.
Temperatures are too cold		
Temperature in the freezer is too cold but the refrigerator temperature is satisfactory.	Freezer control is set too cold	Set the freezer control to a warmer setting until the freezer temperature is satisfactory.
Temperature in the refrigerator is too cold and the freezer temperature is satisfactory.	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting
Food stored in drawers freezes.	Refrigerator control is set too cold.	See above solution.
Meat stored in fresh meat drawer freezes.	Meat should be stored at a temperature just below the freezing point of water (32˚F, 0˚C) for maximum fresh storage time.	It is normal for ice crystals to form due to the moisture content of meat.
Temperatures are too warm		
Temperatures in the refrigerator or freezer are too warm.	Freezer control is set too warm.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Refrigerator control is set too warm. Refrigerator control has some effect on freezer temperature.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Doors are opened too frequently or too long.	Warm air enters the refrigerator/ freezer whenever the door is opened. Open the door less often.
	Door is slightly open.	Close the door completely.
	Large amounts of warm or hot food may have been stored recently.	Wait until the refrigerator or freezer has a chance to reach its selected temperature.
	Refrigerator has recently been disconnected for a period of time.	A refrigerator requires some hours to cool down completely.
Temperature in the refrigerator is too warm but the freezer temperature is satisfactory.	Refrigerator control is set too warm.	Set the refrigerator control to a colder setting.

Occurrence	Possible cause	Solution
Sound and noise		
Louder sound levels when refrigerator is on.	Today's refrigerators have increased storage capacity and maintain more even temperatures.	It is normal for sound levels to be higher, provided that the performance is not compromised.
Louder sound levels when compressor comes on.	Refrigerator operates at higher pressures during the start of the ON cycle.	This is normal. The sound will level off as the refrigerator continues to run.
Vibrating or rattling noise.	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and solid and can adequately support refrigerator.
	Items placed on the top of the refrigerator are vibrating.	Remove items.
	Dishes are vibrating on the shelves in the refrigerator.	It is normal for dishes to vibrate slightly. Move dishes slightly. Make sure refrigerator is level and firmly set on floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator so that it does not touch the wall or refrigerator.
Water/Moisture/ Ice inside refrigerator		
Moisture collects on the inside walls of the refrigerator.	The weather is hot and humid which increases the rate of frost buildup and internal sweating.	This is normal.
	Door is slightly open.	See problem section opening/closing of doors.
	Door is opened too often or too long.	Open the door less often.
Moisture forms on the outside of the refrigerator or between doors.	Weather is humid.	This is normal in humid weather. When humidity is lower, the moisture should disappear.
	Door is slightly open,causing cold air from the inside the refrigerator to meet warm air from the outside.	This time, close the door completely.

Occurrence	Possible cause	Solution
Odors in refrigerator		
	Interior needs to be cleaned. Deodoriser needs to be cleaned or replaced.	Clean interior with sponge,warm water and baking soda.
	Food with strong odor is in the refrigerator.	Cover food completely.
	Some containers and wrapping materials produce odors.	Use a different container or brand of wrapping materials.
Opening/ Closing of doors/Drawers		
Door(s) will not close.	Food package is keeping door open.	Move packages that keep door from closing.
Door(s) will not close.	Door was closed too hard, causing other door to open slightly.	Close both doors gently.
	Refrigerator is not level. It rocks on the floor when it is moved slightly.	Adjust the height adjusting screw.
	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and can adequately support refrigerator. Contact carpenter to correct sagging or sloping floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator..
Drawers are difficult to move.	Food is touching shelf on top of the drawer	Keep less food in drawer.
	Track that drawer slides on is dirty.	Clean drawer and track.

Warranty period of Linear Compressor :

Ten(10) years from the date of original retail purchase.

Part only (Consumer will be charged for labor)

Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.

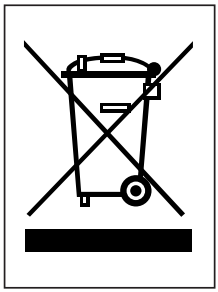
Disposal of the old appliance

This appliance contains fluid (refrigerant, lubricant)and is made of parts and materials which are reusable and/or recyclable.
All the important materials should be sent to the collection center of waste material and can be reused after rework (recycling). For take back, please contact with the local agency.
When disposal of the old appliance, please remove gasket.

It is Normal...

The following occurrences are normal.

	Occurrence	Solution
Noise	When you hear "Tak" or "Took" sound	This is the sound of various parts expanding/contracting or various control devices operating depending on the temperature change within the refrigerator.
	When you hear “Deureureuk~”, “Dulkuk” or “Woong” sound	This is the count of compressor or fan operating when the operation of the refrigerator is is is the same phenomenon of the sound generated when starting or turning off the engine of a car.
	When you hear "Kureureuk" sound of water flowing	This is the sound of refrigerant changing the condition in the freezer/fridge. When the liquid changes to gas, you will hear the sound of water flowing and when gas changes to liquid, you will hear the “Kureureuk” sound.
	When you hear the sound of wind such as “Shoo~” or “Shik” right after you close the door	This is the sound generated when the internal pressure is temporarily lowered when the warm air entered through the fridge or freezer is cooled fast.
	When you hear the vibrating sound	If the refrigerator is installed on wooden floor or wooden wall, or if the refrigerator is not leveled properly, the sound can be loud from the vibration.
	When you hear a loud sound after installing the product for the first time	When you operate the refrigerator for the first time, the refrigerator will operate at high speed to cool fast and the sound can seem louder. When the internal temperature falls below a certain level, the noise will subside.
Door open	When the door is slightly opened after closing the door.	Depending on the fore or speed of closing the fridge or freezer door, the door can open slightly and then get closed. Be careful not to close the door to hard.
	When closing refrigerator door, freezer door open and close.	It is linked between the refrigerator and freezer in order to make cold air circulation. So, When close the refrigerator door, air in the refrigerator go into freezer. It makes freezer door open. Please relax as is not breakdown.
Icing/ Dew drops	When there is icing or dew drops formed on the inner or outer side of the refrigerator	When external air flows into the cool inner surface of the refrigerator, icing/dew drops can be formed. Especially, this will happen more easily when you open and close the refrigerator door more frequently. Also if the humidity of the installed location is high or during the rainy season or on a rainy day, dew drops can form on the outer side of the refrigerator. This is a natural phenomenon that occurs during the humid weather. Wipe the water drops with a dry cloth.
Temperature	When the front side of the refrigerator is warm	Heat pipes are installed around the front part of the refrigerator and on the divider of the freezer and fridge to prevent the dew drops from forming. The refrigerator may feel warmer after the installation or during the hot summer, but this is not a problem and you can be rest assured.



DISPOSAL OF YOUR OLD APPLIANCE

1. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the e-waste (Management and Handling) Rules, 2011.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
4. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.
5. This product does not contain any of the hazardous substances as specified in the rule 13 (1) and (2) of the e-waste (Management and Handling) Rules, 2011.

For any further information, please contact LGEIL Branch & Remote Area Offices

Branch / *RAO*	Addresses
Ahmedabad	*101-102, Narayancomplex, Near Navrangpura Busstand, Navrangpura Ahmedabad - 380 009. Tel : 079-26562794, 26407633,34,35*
Mehsana	*GL-41, Apollo Enclave, Opp Jainderasar, Highway,Maisana,Gujrat, Tel : 9825600404*
Agra	*28 Gulmohar Vatika,Shitla Road,Khandan Crossing Agra, Tel : 0562-2530913,2530917*
Jhansi	*200/1,Behind National Bakery,Sipri Road,Civil Lines,Jhansi, Tel : 9839508012*
Asansol	*Block-E,Ist Floor, P C Chattarjee Market,Rambandhu Tala,GT Road (E) Asansol-713303, Tel : 0341-3096036, Mob : 3092009,3092010*
Siliguri	*3rd Mile,Sevoke Road,Siliguri-7134401, Tel : 9434006690*
Midnapore	*BE-27,Bidhannagar,Midnapore, Tel : 9830522899*
Aurangabad	*207-B, Tapadiya Super Market, Nirala Bazaar Road, Samartha Nagar, Aurangabad - 431005, Tel : 0240-2344705*
Jalgaon	*Nanded & Jalgaon Area office is on finalisation stage, Tel : 9823317119, 9823317113*
Nasik	*Flat No:6, Vijay Tower, Opposite Telephone Exchange, Canada Corner Saralpur Road., Nasik-422105., Tel : 9823317006*
Amritsar	*690,Batala Road,Amritsar,Punjab, Tel : 0183-5096753*
Gurdaspur	*SCO-19, Gurunanak Market, Opp. LIC Office, Shastri Nagar, Batala., Tel : 9855409012*
Bhatinda	*142, C/O Pipul Care Centre,Bibi Wala Road Bhatinda, Tel : 0164-2222448*
Sangrur	*C/o Sigma Enterprises, Gola Market, Sangroor*
Ferozepur	*C/o Saini electronics, Bagdadi Road, Ferozpur, Tel : 9814435428*
Bangalore	*93,TKN Mansion, Ground Flr, KH Road, Banglore- 560027, Tel : 080-51145145, Mob : 30910754,30910753*
Mysore	*No.763, 12th Main, Near Akshay Bandar, Kuvempunagar, Mysore - 570 023.*
Bhopal	*3 Malik Warehouse, J K Road ,Bhopal, Tel : 0755-5262847, 5262848,5260717, Mob : 3092938 , 3959804*
Gwalior	*C/o Electrocare, Anuj Sadan,Opp. Dainik Bhaskar Lane, Jayendra Ganj,Gwalior, Tel : 0751-3958510, Mob : 9826722553*
Jabalpur	*C/o K.M.Marketing Associates, 472,K.S House,Katangi Road, Karmeta,Jabalpur, Tel : 0761- 3097858, 5016847, Mob : 9826722552*
Satna	*C/o Satna Services, Gali No. 1,Pushpraj Colony, Satna(M.P), Tel : 07672-309705, Mob : 9826722554*
Bhubaneshwar	*Plot No.02,1st Flr.,Bapuji Nagar, Bhubaneshwar- 751009, Tel : 0674-2531430, 2534280, Mob : 3966525,3966526*
Rourkela	*Qtr. No: L-129, Phase - 1, Basanti Colony, Rourkela - 12.*
Behrampur	*Gandhi Nagar, Main Road, Opp: Indian Gas, BEHRAMPUR - 01, Tel : 9937099009*
Calcutta	*1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Calcutta-700071, Tel : 033-22883250/51, Mob : 30946125*
Barackpore	*195 Barasat Road, Near Panasia Nursing Home , 24 Paraganas (North), Kolkata - 700 122, Mob : 9830191903*
Chandigarh	*Plot No.177-G, Ind. Area, Phase-1,Chandigarh, Tel : 0172-5087389,90, Mob : 3959595,3959596*
Dharamshala	*301, Civil Lines, Dharamshala, Tel : 01892-229194, Mob : 9816050402*
Chennai	*AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai-600040, Tel : 044-55510500~08, Mob : 30924478,30924479*
Vellore	*No. 3, Post office-3,Krishnanagar ,Opp. Venus Theatre,Vellore-1, Mob : 9894721033*
Cochin	*40/1270, Vasudeva Buildings, T.D.Road ,Ernakulam Cochin-682011, Tel : 0484-2368966, 2370744, Mob : 3946877,3946878*
Kottayam	*C/o Maria Electronics, Goodshed road, Ozhathgil Lane, Kottayam, 686001, Mob : 9895399809*
Trivendrum	*Hi-Tech Electronics,Hrishikesh,PC 25/2829, Mathrubhumi Road,Trivandrum -35, Mob : 9895399815*
Coimbatore	*250a, Sanganur Main Road, Kannappa Nagar, Coimbatore-641027, Tel : 0422-2332506, 2331862, Mob : 3094613,3094573*
Salem	*F-13, Indira Gandhi Road, Fairlands, Salem-636016, Mob : 9843204202*
Delhi (South)	*221,Okhla Industrial Area, Phase-III, New Delhi, Tel : 011-26830953, 26837347, Mob : 30989283,30989365/66/67,30989278,30989358*
Delhi (West)	*13 Milestone, Rohtak Road, Opp Maharaja Agrsen Hospital,Punjabi Bagh,ew Delhi-110026, Tel : 011-9873002340/9873002339*
Dehradun	*M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun, Tel : 0135-2644213,2644283*
Haldwani	*Church Compound, Behind PNB, Advocate Jasgdish Kr. Bldg, Nanital Road, Haldwani, Mob : 9897173003*
Goa	*Plot No-D-3&D-4,Rego Baug, Alto Santacruz, Bambolim, Goa-403, Mob : 3094755,3094955,3094956*
South Goa	*D-3,4, Rego Bagh, Alto St.Cruz, Bambolim, GOA, Mob : 9850478909*
Gurgaon	*II nd Flr, A Block, Centre Point Bldg, Sushant Lok , Gurgaon, Tel : 0124-5047461- 62 - 63, Mob : 3950019,3099959*
Hissar	*SCF-2, Red square market, Near Bank of Baroda, Railway Road ,Hissar, Mob : 9811354295*
Ghaziabad	*J-10, RDC Rajnagar Ghaziabad , Tel : 0120-2722973, 2724686, 3943465, 3943467, Mob : 3943465,3943467*
Bareilly	*218, Chitrakoot Building, Chander Gupt Hotel Lane, Bareilly, Tel : 95581242267 3/72, Mob : 9837066696*
Meerut	*A-8 , Garh Road, Near Raja Rani Banquet Hall, Meerut, Tel : 95121-3099920/21, Mob : 9837778124*
Guwahati	*Shantineer Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati-781003, Tel : 0361-2668984, 2662896, 2663895, 2665983, 2666958*
Jorhat	*K B Road, Near: L.I.C. Office, Jorhat, Tel: 0376-2301057, Mob : 9864028139*
Silchar	*N.N. Dutta Road, Near Jain Temple, Silchar District - Cachar, Assam, Mob : 9864029750*
Hyderabad	*K/1/1,IDA, Uppal, Hyderabad -500039, Tel : 040-27207504,05,06, Mob : 30921140*
Warrangal	*D. No-1-7-1788, Below Labour Office, BalaSamudram Main Road, Hanmakonda,Warangal, Mob : 9849989552*
Hubli	*603/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli-580030, Tel : 0836-2337251,52,53, Mob : 3090749.3090651*
Mangalore	*2/116, Aspinwall & Co Godown, Opp to Aspinwall & Co., Kulshekar - Maroli Road, Maroli, Mangalore - 575005, Mob : 9845941038*
Gulbarga	*No.-1-21/4,Mehta Compound, Court Road ,Gulburga, GULBURGA-585102, Mob : 9845941005*
Shimoga	*Opp. Sapthagiri Finance,Jail Circle, Kuvempu Road, SHIMOGA-577201, Mob : 9845941006*
Belgaum	*Jyoti Suraj Bldg.,CCB-101,Maratha Colony, Off-congress road ,Tilakwadi, BELGAUM-590006, Mob : 9845941030*
Indore	*3rdflr.,304 Bansi Trade Centre,581/5 M.G.Road,Indore-452003, Tel : 0731-5065523~24, 2546985, 25065669, Mob : 3956060 ,3956065*
Jaipur	*B-71,Shankar Marg, Lal Kothi Scheme,Jaipur-302015, Tel : 0141-2741553, 2742639, Mob : 3951458,3951478*
Alwar	*Plot No. 234A, II/3, State Bank Colony, Police Line, Ajmer-305001, Mob : 9829213525*

Branch / *RAO*	Addresses
Jallandhar	*Opp Jassi Market,Village Khajurla,Near TVS Godown Jallandhar -Phagwada,G T Road, Jallandhar, Tel : 01824-502,667,502,668,502,000*
Hoshiarpur	*C/o GIDDA Complex, Near Sale Tax Office, New Hari Nagar Railway Road, Hoshiarpur, Mob : 9814924553*
Jammu	*Plot No.-52,Transport Nagar, Narwal, Jammu, Tel : 0191-2477420, 2477419, 2474396, 2474384*
Srinagar	*1-A, Arabian Complex, RajBagh, Srinagar, Mob : 949135809*
Jodhpur	*22 (1-A), RIICO Heavy Industrial area, Jodhpur - 342003, Tel : 0291-2742403 ,2742384 , Mob : 3093487(Accounts) ,3093489*
Bikaner	*II B-9, Jai Narayan Vyas Colony, Shiv Bari Road, Opp Krishna Marriage Place, Bikaner-334003, Rajasthan, Tel : 0151-2230115*
Sikar	*Mob : 9829213531*
Kundli	*Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli-Sonipat , Tel : 0130-2219201, 2219202, 2219203, 2219204*
Ambala	*Plot No. 4261-62,Punjabi Mohalla, Cross Road No. 2, Near Vijaya Bank, Ambala Cantt. 133001, Tel : 0171-2600355*
Kozhikode	*11 / 434, Eranhikkal Bldgs, Cherooty Road, Kozhikhode- 673001 Kerala, Tel : 0495-2366755, 2366756, 2366678*
Lucknow	*537,Hari Kunj, Keshav Nagar, Sitapur Road Lukhnow, Tel : 0522-2757538,39 ,58,59, Mob : 3951507/8/9*
Kanpur	*117/Q/707,120 Ft. Road, Shardanagar, Kanpur, Mob : 9839014446*
Sitapur	*447 Aryanagar, Sitapur, Mob : 9839173524*
Ludhiana	*Village Jhande,Near Badowal Railway Station,Opp ferozpur Road Ludhiana, Tel : 0161-2804412 - 15, Mob : 3959985*
Patiala	*(Richie Electronics) LG Care Centre, Upper Mall, Opposite polo ground, Patiala, Mob : 9814649420*
Ropar	*(Anukar Utility Service) LG Care Centre, SCF - 56, Phase -II, Mohali, Mob : 9814088934*
Madurai	*7-1-54,Jothimal Godown,Madurai Dindigul Highroad, Paravai,Madurai-625402 Tamilnadu, Tel : 0452-2464016*
Tirunelveli	*No:71,Trivandrum High Road, Palayamkottai, Tirunelveli-627002, Mob : 9843204316*
Mumbai(North)	*Unit No.3,L Wing,2nd Flr., Tax Center, Behind HDFC Bank, Off Saki Vihar Road, Chandiwali, Andheri(E), Mumbai-400072, Tel : 022-28472410-14*
Mumbai(south)	*108/109, Nav Neelam Bldg, Near Flora Restaurant, R G Thadani Marg, Worli , Mumbai- 4000018, Tel : 022-24971357, 26244427, 56244428, 29, 30, 31*
Nagpur	*5a,Road No.13,Behind Msrtc Workshop, Midc Hinga,Nagpur-440016, Tel : 07104-235120, 235122, Fax: 234401, Mob : 3092641,3092642*
Akola	*C/o Anand Building, New Bhagat plot, Behind Indraprastha Road, Akola, Mob : 9822225336*
Patna	*B-8, Shakra Manzil, S K Puri, Patna, Tel : 0612-2211373, 2236580, Mob : 3098714*
Bhagalpur	*F/O. LIC Building-II(Old), R.B.S.S.S.Road, Bhikhanpur, Bhagalpur - 812 001, Mob : 9431022463*
Gaya	*Sumitra Sadan, Boring Road Crossing, Patna, Mob : 9431022465*
Muzaffarpur	*New Bela Ashram Road, Mithanpura Chowk, Muzaffarpur*
Pune	*105/106, Pride Silicon Plaza, Senapati Bapat Road, Pune-411016, Tel : 020-4030100, Mob : 30922960,30967366,30915833,30967635*
Solapur	*940/2 "Garud Bunglow", North Sadar Bazar, Solapur- 413003, Tel : 0217-2317403, Mob : 9823317096*
Kolhapur	*517/10, Sawali Bungalow, Near Vikram high school, Shivaji park, Kolhapur 416 001*
Pune Plant	*Plot A-5 MIDC,Ranjan Gaon, Tahseel Shirur Distt.-Pune, Tel : 02138-232268/69/70*
Raipur	*Nathani Compound, Shyam Nagar, Katora Talab, Raipur(C.G), Tel : 0771-5037470, 5053171, Mob : 3959707,3959708*
Bilaspur	*Hari Kishan Colony, Near PGBT College, High Court Road, Bilaspur - 495 001, Chattisgarh, Tel : 07752 - 515164, Mob : 9826139333*
Ranchi	*402,Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi, Tel : 0651-2331519, 2331815, Mob : 3090426*
Dhanbad	*Mouja-Dhansar, Moja No. 52, Khata No. 30 , Plot no. 101,102,103, Opp: Dhansar Thana , Dhansar, Dhanbad , Jharkhand, Tel : 0326-2306884*
Jamshedpur	*4,5 Ravindra Nagar, New Kasidih ,Road No -1, Sakchi ,Jamshedpur, Cell : 9431104061, 9431104052*
Rajkot	*301, 302 Dhanrajni , Dr. Yagnik Road, Rajkot - 360001, Tel : 0281-2481499,2467692, Mob : 3094093,3094096*
Jamnagar	*102, Cozy Hill, Bedi Bandar Road, Pt. Nehru Marg, Jamnagar - 362 005, Tel : 0288-2753916, Mob : 9825612179*
Bhavnagar	*UL-40, Pattani Plaza, Nr. Nilam Bag Circle, Dairy Road, Bhavnagar - 364 002, Tel : 0278-2524685*
Bhuj	*12, Second floor, Shree Swaminarayan Vanijya Sankul Building, Main Hospital road, Bhuj - 370001, Mob : 9825610041*
Surat	*1001-1004,Ascon Plaza, IInd Flr, Anand Mahal Road, Behind Bhulka Bhavan School,Adajan,Surat-395009, Tel : 0261-2730982 - 85, Mob : 3954419*
Baroda	*204, Silver Line Complex,Opp. BBC Tower, Sayajigunj, Baroda - 390 005, Tel : 0265 - 222 59 70/71, Mob : 9879106703*
Thane	*Ad-1-13,Rajlaxmi Commercial Complex, Opp. Durgesh Park, Village-Kalher, Thane- Bhiwandi Highway Dist.-Thane-421302, Tel : 02522-277497/27755*
Vashi	*Mangalmurti Chember, HB Builder Shop No.-4 , Plot No-17, Sector No.-30 Opp.Sanpada Railway Station Vashi Navi Mumbai, Mob : 9820707742*
Mira Road	*Shop No. 6, Jagannath Dham, Vinayak Nagar, Shree Vinayak Mandir Marg, Nr. Reliance Energy Coll Centre, Bhayander(W) 401101, Tel : 022-28183108*
Kalyan	*Shop No.1, Satyam Appartment, Bhanu Nagar, Near Bhanu Sagar Theatre, Station Road, Kalyan (WEST), Mob : 9819382052*
Tirupati	*19-3-13/M4, Behind Hero Honda Showroom,Renugunta Road, Tirupati - 517501, Tel : 0877-2282306 /08*
Ananthpur	*Shop No.1, L.S.Towers, Opp.Lalithakala Parishad, Subash Road, Ananthapur - 515 001, Tel : 08554-241025, Mob : 9849987409*
Kurnool	*76-103-104, Vasavi Traders Godown, Bellary Road, Kurnool - 518 004, Mob : 9849987557*
Trichi	*5/2, Kumaran Plaza, Kumaran Nagar, Vayalur Main Road, Trichy -17, Tel : 0431-2771530 / 40 / 50, Mob : 3099564*
Pondicherry	*RS No. 70, Manaveli, Ariyankuppam, Pondicherry-605 007*
Kumbakonam	*Siva Complex, No. 29,Pettai Salai Karai Theru, Thanjavur Main Road, Tharasuram, Kumbakonam-612 001, Mob : 9443146973*
Udaipur	*101,Moti Magri Scheme,Udaipur, Tel : 0294-2419761*
Kota	*377-B, Near Radha Kishan Temple, Talwandi, Kota, Tel : 0744-2406902, Mob : 9829213510*
Varanasi	*Shree Ganga Keramos Compound,Lahartara Road, Shivdaspur, Manduadih, Varanasi, Tel : 0542-2373919, Mob : 3091773, 1774, 98398 000 00*
Gorakhpur	*C/179/301,Daudpur (Op.Kali Mandir), Gorakhpur,(U P) Pin Code-273001, Tel : 0551-2202197, Mob : 9839800106*
Allahabad	*7-E/5 Tashkent Marg, Opp. St. Joseph College, Allahabad. (U. P.), Pin. Code : 211001, Tel : 0532 - 2604216, Mob : 9839800104*
Vijaywada	*1st Floor, Yalamanchili Complex, Ring Road, Near Executive Club, Vijay wada - 520008, Tel : 0866-2450128, Mob : 3094526,3094528*
Rajahmundri	*D.No: 79-5-7, Plot No: 44, Thilak Road, Beside State Bank Of Hyd, Rajahmundry. Mob : 9849987509*
Vizag	*D.No:14-1-99, Flat No: G-01, Horizon Enclave, Nowrozi Road, Maharani Peta, Vishakapatnam, Mob : 9849987507*

Email : serviceindia@lge.com

LG Electronics

WARRANTY

LG Electronics India Pvt, Ltd., warrants to the end-user customer that the LG refrigerator is free from defects in material or workmanship, under normal domestic use, for a period commencing on the data of purchase and enduring for the warranty period as stipulated, subject to the following conditions:

4 YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase.
This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative. During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc.. Standard visiting charges will be applicable within the municipal limit of town where LG Electronics India Pvt. Ltd. (LGEIL) has it's Authorized Service centre. Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time.
During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

※ WARRANTY PERIOD

Refrigerator	**Compressor**	**Linear Compressor** (Selected Models Only)
One (1) year from the data of original retail purchase	**Four (4) years from the data of original retail purchase**	**Ten (10) year from the data of original retail purchase**
Parts and Labor	**Parts only** (Customer will be charged for labor)	

TERMS AND CONDITIONS

1. Repairs & Replacements will be carried out either by the dealer from whom the set has been purchased, or through the Authorised Customer Care Centre with whom the set has been registered.
2. For Units installed beyond the municipal limits of the jurisdiction of the authorised customer care centre, all expenses incurred in collecting the units or parts thereof from the company's customer care centre, as well as expenses incurred with deputising of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer.
3. The concerned customer care centre will advise the customer whether to effect the repair at site or at the customer care cente.
4. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company or its authorised customer care centre/service dealer reserves the right to retain any part/s or components replaced at its discretion, in the event of a defect being noticed in the equipment during the warranty period.
6. Warranty does not cover accessories external to the equipment supplied by the dealer, and replacement of light bulbs, filters, or any consumable parts.
7. Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.

Warranty voids if :

1. The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to authorised personnel at the time of service of the product. 3. The Refrigerator is not operated according to instructions given in the ìOperating Instructions bookletî. 4. Defects are caused by improper or reckless use, whichshall determined by company personnel. 5. Any repair work is carried out by persons other than a uthorised company personnel. 6. Defects are caused due to causes beyond control like lightning, abnormal voltage, acts of God or while in transito service centre or purchaser's residence. 7. The warranty is not valid in case, the Serial Number is deleted, defected or altered. 8. Damage to the refrigerat or or any parts due to transportation or shifting is not covered by this warranty. 9. This warranty automatically expirres after 12 months of original date of purchase, even if the refrigerator may not be in use for any time for whatsoever reasons during the warranty period.

Customer Information Center

For any query related to the after sales service, please contact us on the numbers listed below :

City name	Contact No.
Bangalore	18001809999 (BSNL/MTNL Users)
Bhopal	
Calcutta	
Chennai	
Coimbatore	
Hyderabad	
Indore	
Jaipur	
Rajkot	
Surat	
Ahmedabad	
Delhi + NCR	
Lucknow	
Mumbai + Thane	
Nagpur	
Pune	

State	
Andhra Pradesh	18001809999 (BSNL/MTNL Users)
Gujarat	
Karnataka	
MP	
Rajasthan	
Tamil Nadu	
UP - Eastern	
West Bengal	
Chandigarh	
Punjab	

LG Electronics India Pvt. Ltd.
Regd Office: A-27, Mohan Cooperative Industrial Estate,
Mathura Road, New Delhi-110044



1800-180-9999 MTNL/BSNL (Toll Free)
39-01-0909 Prefix STD Code

LG Customer Information Center

LG Twin Tower, 20, Yoido-Dong,
Youngdungpo-Gu, Seoul, 150-721, Korea.

Linear

Printed in Korea