Printing specification

	Drawn	Checked	Approved
Signature	Danbi.Park	Mira.Woo	Jongok.kim
MMM/DD/YYYY	Mar/12/2014	Mar/12/2014	Mar/12/2014

1. Model Description

Model name	:	**JL90**	Brand name	:	**LG/John Lewis**	Part number	: **MFL68027068**
2nd, 3rd Suffix	:	**EK**	Product name	:	**JL9000**	(Revision number)	**(1403-REV00)**

2. Printing Specification

1. Trim size (Format) : **210 mm x 297 mm (A4)**
2. Printing colors
   - Cover : **1 Color (Black)**
   - Inside : **1 Color (Black)**
3. Stock (Paper)
   - Cover : **Coated, Snow white paper 100 g/㎡**
   - Inside : **Uncoated, wood-free paper 100 g/㎡**
4. Bindery : **Saddle stitching**
5. Language : **ENG-UK (1)**
6. Number of pages : **24**

NOTE

"This part contains Eco-hazardous substances (Pb, Cd, Hg, Cr6+, PBB, PBDE, etc.) within LG standard level,
Details should be followed Eco-SCM management standard[LG(56)-A-2524].
Especially, Part should be followed and controlled the following specification.
(1) Eco-hazardous substances test report should be submitted when Part certification test and First Mass Production.
(2) Especially, Don't use or contain lead(Pb) and cadmium(Cd) in ink.

3. Origin Notification

LGEAK : Printed in Kazakhstan	LGEKR : Printed in Korea	LGERS : Printed in Mexico
LGEAZ : Printed in Brazil	LGEMA : Printed in Poland	LGESY : Printed in China
LGEEG : Printed in Egypt	LGEMX : Printed in Mexico	LGETH : Printed in Thailand
LGEIL : Printed in India	LGEND : Printed in China	LGEVN : Printed in Vietnam
LGEIN : Printed in Indonesia	LGERA : Printed in Russia	LGEWR : Printed in Poland

4. Changes

Rev. Number	MMM/DD/YYYY	Signature	ECO Number	Change Contents
10				
9				
8				
7				
6				
5				
4				
3				
2				
1				

Pagination sheet

Part number : **MFL68027068**

Total pages : **24 pages**

Front (Eng) P/No.	Blank	3	…	…	22	Blank	Back

49JL9000/55JL9000/60JL9000

Smart 3D LED Television

Powered by LG Technology

Instruction manual



John Lewis

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Powered by LG Technology
We've created our new range of televisions in collaboration with leading brand LG.
Combining elegant styling with cutting–edge technology, each model has 3D as an option, an integrated speaker bar and pioneering Smart TV functionality, among other innovative features.

Thank you for purchasing this John Lewis LED TV. Please read the instructions and warnings carefully before use, to ensure safe and satisfactory operation of this product.

Important safety information

Important safety information - read carefully before use

Take note of the following safety information which appears on the back of this TV.

CAUTION! Risk of electric shock do not open.
To reduce the risk of electric shock do not remove this cover.
No user-removable parts inside. Refer servicing to qualified personnel.

WARNING!

- Do not use this TV near water.
- Do not install or operate near any heat sources such as radiators, stoves or other apparatus that produces heat.
- Clean only with a slightly damp cloth.
- Do not block any ventilation openings.
- Install in accordance with the supplied Quick start guide and this User guide.
- Protect the power cord from being walked on or pinched, particularly at plugs, and the point where it exits from the TV.
- Leave a 10cm (minimum) space from the wall for proper ventilation.
- No naked flames sources such as candles should be placed on the TV.
- WARNING! Polythene bags over the product or packaging may be dangerous.
  To avoid danger of suffocation, keep away from babies and children.

WARNING! To reduce the risk of fire or electrical shock, do not expose this TV to rain or moisture.
The TV must not be exposed to dripping and splashing and no objects filled with liquids such as a vase of flowers should be placed on the TV. Avoid exposure to excessive dust.

CAUTION! Usage of controls or adjustments or performance of procedures other than those specified herein may result in hazardous exposure.

Electrical information

Mains supply

The mains operating voltage is detailed on the rating plate on the rear of the TV.

The mains lead on this equipment is supplied with a moulded plug incorporating a fuse. Should the fuse need to be replaced, an ASTA or BSI approved BSI362 fuse must be used of the same rating. Never use the plug with the fuse cover removed. If a replacement fuse cover is required, ensure it is of the same colour as that visible on the pin face of the plug.

Installation procedure

1. Open the package and make sure all the accessories are included.
2. Attach the stand to the TV set.
3. Connect an external device to the TV set, if required.
4. Make sure the network connection is available.
   You can use the TV smart functions only when the network connection is made.

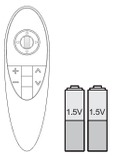
Assembling and preparing

Unpacking

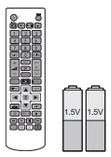
Check your product box for the following items. If there are any missing accessories, contact your nearest John Lewis branch.

CAUTION!

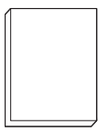
- Do not use any unapproved items to ensure the safety and product life span.
- Any damage or injuries caused by using unapproved items are not covered by the warranty.
- Some models have a thin film attached on to the screen and this must not be removed.



TV remote
2 x batteries 1.5V (AA)
(See page 9,10)



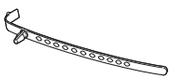
TV remote
2 x batteries 1.5V (AAA)
(See page 11,12)



Owner's manual



3D Glasses x2



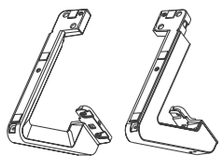
Cable holder
(See page 8)



Power cord



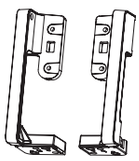
Stand screws
8EA, M4 x L14
(See page 7,8)



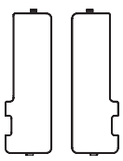
Stand assy
(See page 7)



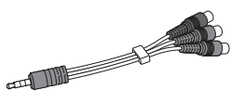
Sound bar
(See page 7,8)



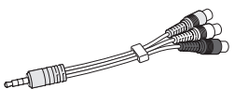
Sound bar supporters
(See page 8)



Screw covers
(See page 8)



Component gender cable
(See page 14)

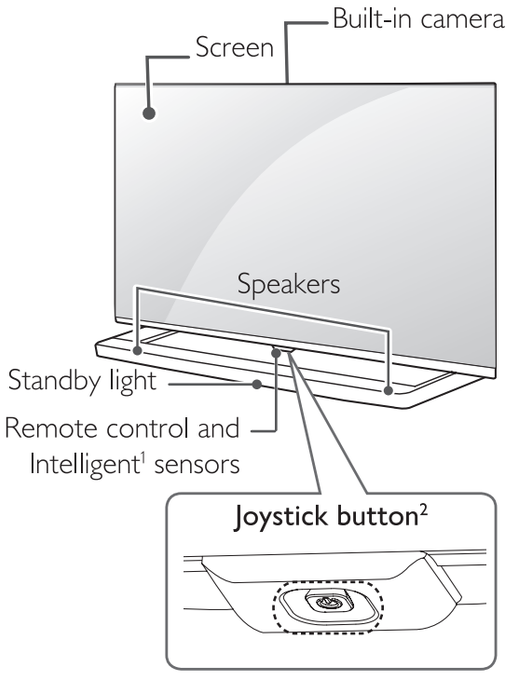


Composite gender cable
(See page 14,15)



Scart gender cable
(See page 16)

Your television



1. Intelligent sensor – Adjusts the image quality and brightness based on the surrounding environment.
2. Joystick button – This button is located below the TV screen.

NOTE

- You can set the standby indicator light to on or off by selecting GENERAL in the main menus.

Lifting and moving the TV

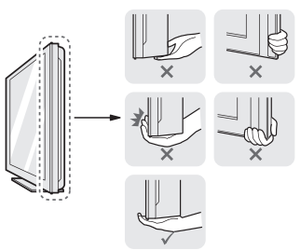
Please note the following advice to prevent the TV from being scratched or damaged.

CAUTION!

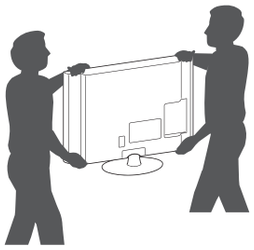
- Avoid touching the screen at all times, as this may result in damage to the screen.
- It is recommended to move the TV in the box or packing material that the TV originally came in.
- Before moving or lifting the TV, disconnect the power cord and all cables.
- When holding the TV, the screen should face away from you to avoid damage.



- Hold the top and bottom of the TV frame firmly.



- When transporting a large TV, there should be at least 2 people.
- When transporting the TV by hand, hold the TV as shown in the following illustration.

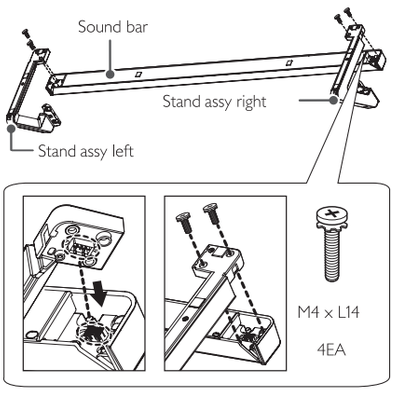


- When transporting the TV, do not expose the TV to jolts or excessive vibration.
- When transporting the TV, keep the TV upright, never turn the TV on its side or tilt towards the left or right.
- Do not apply excessive pressure to cause flexing/bending of frame chassis as it may damage screen.
- When handling the TV, be careful not to damage the protruding joystick button.

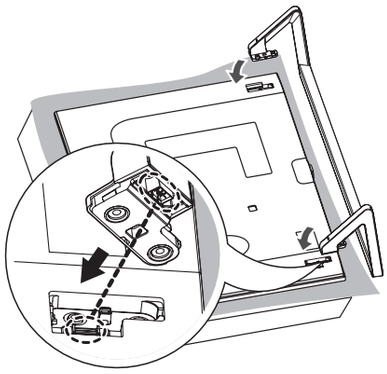
Setting up the TV with stand

Attaching the stand

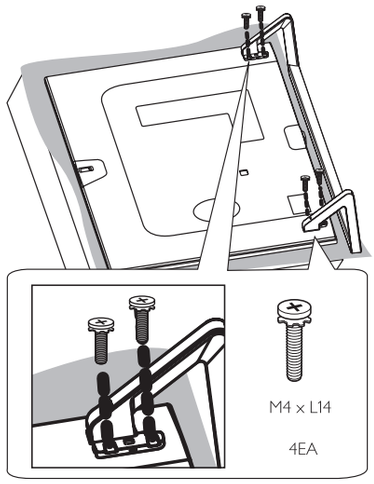
1



2



3



CAUTION!
- When attaching the stand to the TV set, place the screen face down on a cushioned flat surface to protect the screen from scratches.
- Make sure that the screws are inserted correctly and fastened securely. (If they are not fastened securely enough, the TV may tilt forward after being installed.)
  Do not use too much force and over tighten the screws; otherwise screw may be damaged and not tighten correctly.

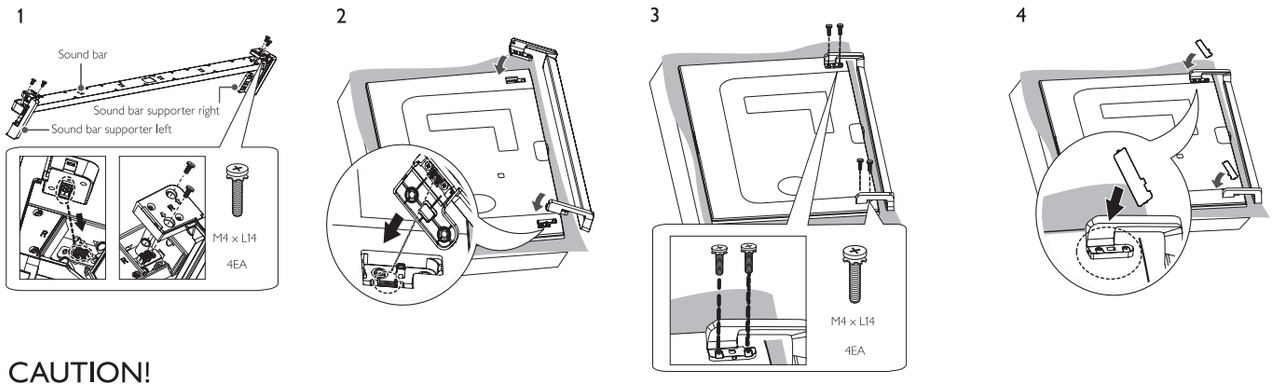
NOTE
- Remove the stand before installing the TV on a wall mount by performing the stand attachment in reverse.

Mounting on a table

1. Lift and tilt the TV into its upright position on a table.
   Leave a 10cm (minimum) space from the wall for proper ventilation.
2. Connect the power cord to a wall outlet.

CAUTION!
- Do not place the TV near or on sources of heat, as this may result in fire or other damage.

Setting up the TV for wall mounting



CAUTION!

- When attaching the sound bar supporters to the TV set, place the screen face down on a cushioned flat surface to protect the screen from scratches.
- Make sure that the screws are inserted correctly and fastened securely. (If they are not fastened securely enough, the TV may tilt forward after being installed.)
  Do not use too much force and over tighten the screws; otherwise screw may be damaged and not tighten correctly.
- When mounting the TV to a wall, use the sound bar supporters supplied.

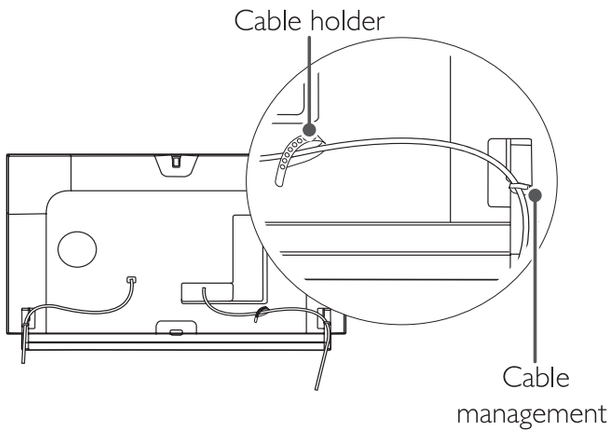
NOTE

- Remove the sound bar supporters before installing the stand by performing the stand attachment in reverse.
- Screw cover will protect the opening from accumulating dust and dirt.

Follow assembly instructions provided with your wall mount.

Tidying cables

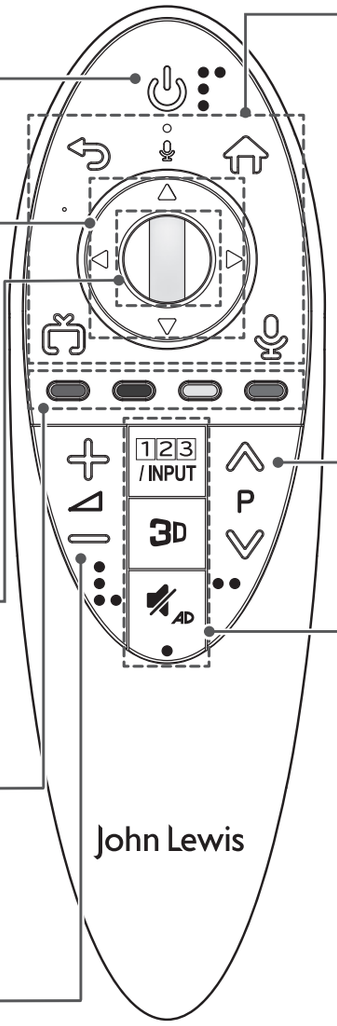
1. Gather and bind the cables with the Cable holder and the Cable management.
2. Fix the Cable management firmly to the TV.



CAUTION!

- Do not move the TV by holding the cable holders, as the cable holders may break, and injuries and damage to the TV may occur.

TV remote functions



(POWER)
Turns the TV on or off.

Navigation buttons
(up/down/left/right)
Press the up, down, left or right button to scroll the menu. If you press △, ▽, ▷ or ◁ buttons while the pointer is in use, the pointer will disappear from the screen and TV remote will operate like a general remote control. To display the pointer on the screen again, shake TV Remote to the left and right.

Wheel(OK)
Press the centre of the Wheel button to select a menu. You can change programmes or channels and scroll the menu by using the Wheel button.

Coloured buttons
These access special functions in some menus.
(: Red, : Green, : Yellow, : Blue)

Adjusts the volume level.

(BACK)
Returns to the previous level.

(Smarthome)
Accesses the Smarthome menu.

(EXIT to LIVE)
Closes a menu and returns to live home page.

(Voice recognition)

P
Scrolls through the saved programmes or channels.

1 2 3 / INPUT
Displays the Screen Remote.
* Accesses the Universal Control Menu.
* Pressing and holding the button will display a menu to select an external device that is connected to the TV.

3D
Used for viewing 3D video.

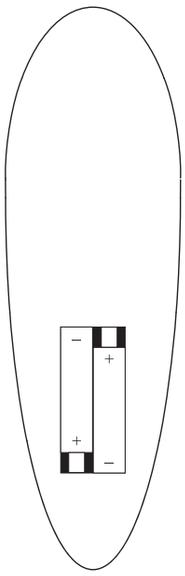
(MUTE)
Mutes all sounds.
* By pressing and holding the button, the audio description function will be enabled.

Changing the batteries

When the message "TV Remote battery is low. Change the battery." is displayed, replace the battery.
To replace batteries, open the battery cover, replace batteries (1.5V AA) matching + and – ends to the label inside the compartment, and close the battery cover. Be sure to point the remote control toward the remote control sensor on the TV.
To remove the batteries, perform the installation actions in reverse.



The handset requires 2 x 1.5V AA batteries (included).



- Batteries should be removed and replaced by adults only.
- Only use recommended batteries or those of the same or equivalent type.
- Do not mix old and new batteries or batteries of different types.
- Batteries are to be inserted with the correct polarity.
- The supply terminals are not to be short-circuited.
- Remove exhausted batteries from the item.
- Remove batteries if equipment is not used for extended periods of time.
- Rechargeable batteries are to be removed from the item before being recharged.
- Rechargeable batteries are only to be charged under adult supervision.
- Do not attempt to recharge non-rechargeable batteries.
- Batteries contain substances that may be harmful to the environment and human health.
- Keep out of the reach of children and seek immediate medical help if swallowed.

This symbol indicates that batteries should not be disposed of in the normal household waste but taken to appropriate local recycling facilities, where and when these are available. Never throw batteries in a fire or attempt to open outer casing.

Registering TV remote

It is necessary to 'pair' (register) the TV remote to your TV before it will work.

How to register the TV remote

1. To register automatically, turn the TV on and press the **Wheel(OK)** button.
   When registration is completed, the completion message appears on the screen.
2. If registration fails, turn the TV off and back on, then press the **Wheel(OK)** button to complete registration.

How to re-register the TV remote

1. Press and hold the **(BACK)** and **(Smarthome)** buttons together for 5 seconds to reset, then register it by following "How to register the TV remote" above.
2. To re-register the TV remote, press and hold the **(BACK)** button for 5 seconds toward the TV.
   When registration is completed, the completion message appears on the screen.
   »» Pressing and holding the **(EXIT to LIVE)** button will let you cancel and re-register TV remote at once.

How to use TV remote

- Shake the TV remote slightly to the right and left or press , buttons to make the pointer appear on the screen.
  »» The pointer will appear when you turn the Wheel button.
- If the pointer has not been used for a certain period of time or TV remote is placed on a flat surface, then the pointer will disappear.
- If the pointer does not move as you wish, shake TV remote to the left and right.
  The pointer will move to the centre of the screen.
- If the pointer loses its calibration, set down the remote for a couple of minutes to let it recalibrate.

Voice recognition

A network connection is required to use the voice recognition function. The recognition rate may vary depending on the user's characteristics (voice, pronunciation, intonation and speed) and the environment (noise and TV volume).

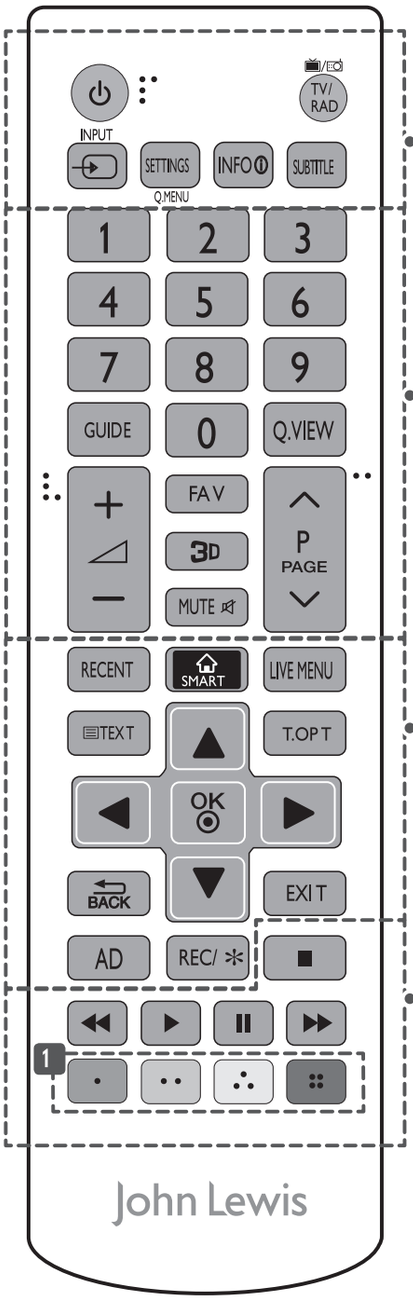
1. Press the Voice recognition button.
2. Speak when the voice display window appears on the left of the TV screen.
   - The voice recognition may fail when you speak too fast or too slow.
   - Use the TV remote no further than 10cm from your face.

Precautions to take when using the TV remote

- Use the TV remote within the maximum communication distance (10m). Using the TV remote beyond this distance, or with an object obstructing it, may cause a communication failure.
- A communication failure may occur due to nearby devices. Electrical devices such as a microwave oven or wireless LAN product may cause interference, as these use the same bandwidth (2.4 GHz) as the TV remote.
- The TV remote may be damaged or may malfunction if it is dropped or receives a heavy impact.

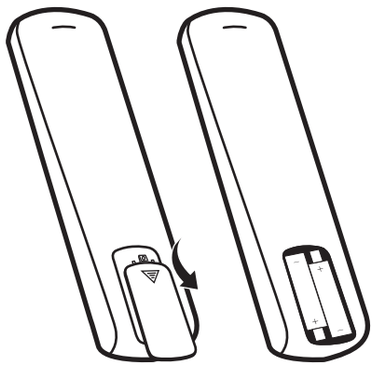
Alternative remote control

Make sure to point the remote control toward the remote control sensor on the TV.



TV/RAD	Selects Radio, TV and DTV programme.
INPUT	Changes the input source.
SETTINGS	Accesses the main menus.
Q. MENU	Accesses the quick menus.
INFO ⓘ	Views the information of the current programme and screen.
SUBTITLE	Recalls your preferred subtitle in digital mode.
GUIDE	Shows programme guide.
Q.VIEW	Returns to the previously viewed programme.
FAV	Accesses your favourite programme list.
3D	Used for viewing 3D video.
^ PAGE v	Scrolls though the saved programmes or channels.
RECENT	Shows the previous history.
SMART	Accesses the Smart Home menus.
LIVE MENU	Shows the list of Recommended, Programme, Search and Recorded.
Navigation buttons	(up/down/left/right) Scrolls through menus or options.
OK	Selects menus or options and confirms your input.
BACK	Returns to the previous level.
EXIT	Clears on-screen displays and return to TV viewing.
AD	By pressing AD button, audio description function will be enabled.
REC/ ✻	Start to record and display record menu.
Control buttons (■, ▶, ❚❚, ◀◀, ▶▶)	Take control of the basic functions of AV devices connected by HDMI (e.g. Blu-ray, DVD players).
1 **Colour buttons**	These access special functions in some menus. (●: Red, ●●: Green, ●●●: Yellow, ●●●●: Blue)

Requires 2 x AAA (1.5V) batteries, included.



Viewing 3D content

- Viewing 3D content for a long period of time may cause headaches, dizziness, fatigue or eye strain. If this occurs we recommend you take regular breaks or stop watching 3D content and rest until the symptoms subside.
- If the symptoms persist consult your doctor.
- 3D content is not recommended to those who suffer from stereo blindness or stereo anomaly. Double images or discomfort in viewing may be experienced.
- If you have strabismus (cross eyed), amblyopia (weak eyesight) or astigmatism, you may have trouble sensing depth and easily feel fatigue due to double images. It is advised to take more frequent breaks than the average adult.
- If you normally wear glasses to watch television, the 3D glasses provided are designed to fit over normal glasses.

Viewing distance

- Maintain a distance of at least twice the screen diagonal length when watching 3D content. If you feel discomfort when viewing 3D content, move further away from the television screen.

Viewing age

- Adult supervision is recommended for children watching 3D content.
- Using /viewing 3D content for children under the age of 6 is not recommended.

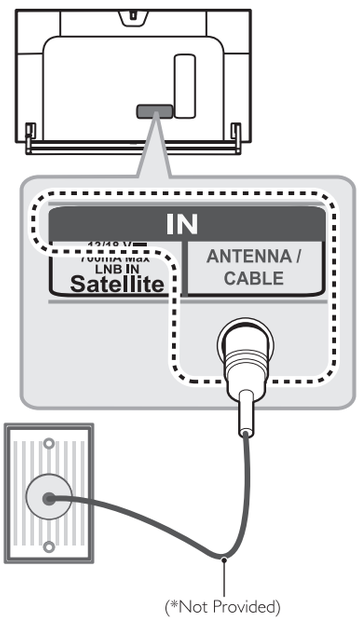
When using 3D glasses

- Only use the 3D glasses provided. Otherwise you may not be able to view the content properly. Extra passive 3D glasses can be purchased form you local John Lewis store.
- Do not use 3D glasses instead of your normal glasses, sunglasses or protective goggles.
- Using modified 3D glasses may cause eye strain or image distortion.
- Do not keep your 3D glasses in extremely high or low temperatures. It will cause deformation.
- The 3D glasses are fragile and are easily scratched. Always use a soft, clean piece of cloth when wiping the lenses. Do not scratch the lenses of the 3D glasses with sharp objects or clean/wipe them with chemicals.

Connecting other devices

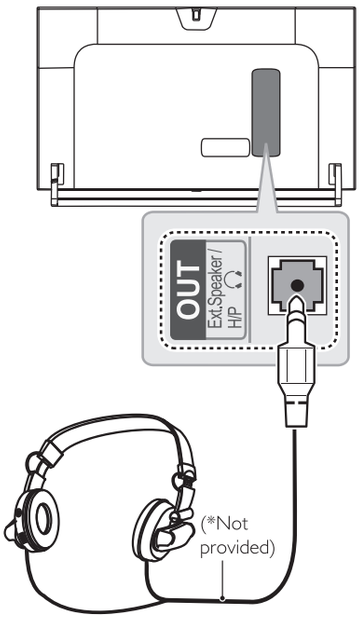
Connect various external devices to the TV and switch input modes to select an external device.
For more information of external device's connection, refer to the manual provided with each device.
Available external devices are: HD receivers, DVD players, VCRs, audio systems, USB storage devices, PC, gaming devices, and other external devices.

Aerial connection



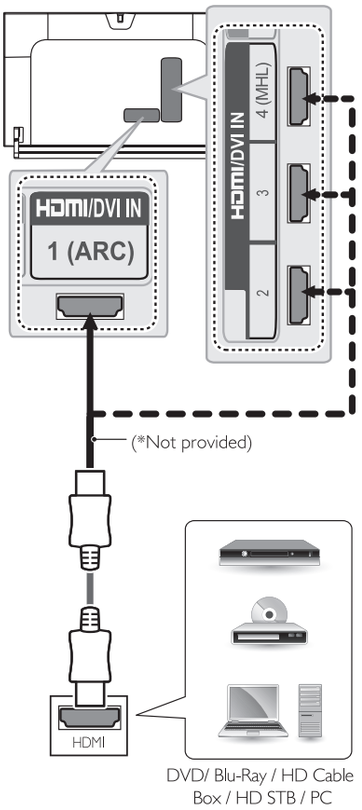
Connect the TV to a wall aerial socket with an RF cable (75Ω).

Headphone connection



Connect the headphones to the TV as shown.

HDMI connection

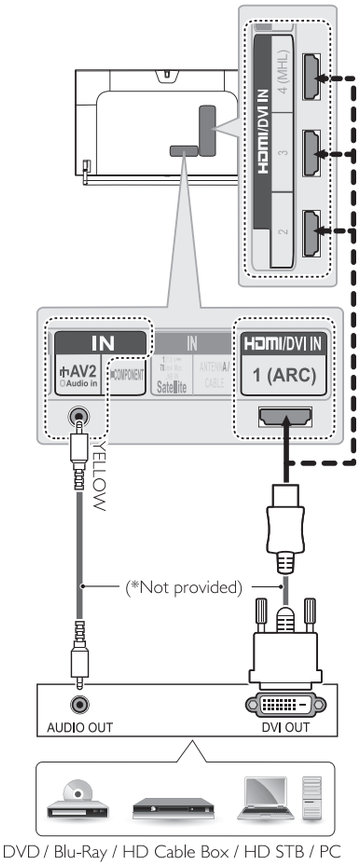


Transmits the digital video and audio signals from an external device to the TV.
Connect the external device and the TV with the HDMI cable as shown.
Choose any HDMI input port to connect. It does not matter which port you use.

NOTE

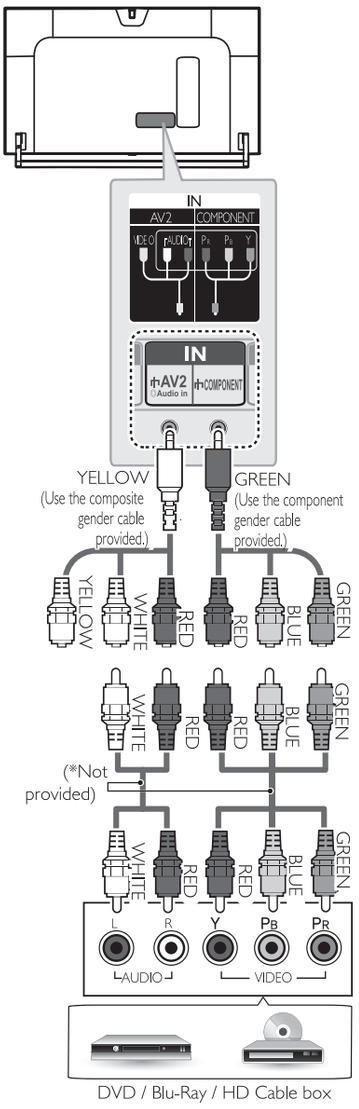
- AUDIO menu items are disabled when connecting a headphone.
- When changing AV MODE with a headphone connected, the change is applied to video but not to audio.
- Optical Digital Audio Out is not available when connecting a headphone.
- Headphone impedance: 16Ω
- Max audio output of headphone: 0.624mW to 1.04mW
- Headphone jack size: 0.35cm

DVI to HDMI connection



Transmits the digital video signal from an external device to the TV. Connect the external device and the TV with the DVI-HDMI cable as shown.
To transmit an audio signal, connect an audio cable.
Choose any HDMI input port to connect.
It does not matter which port you use.

Component connection

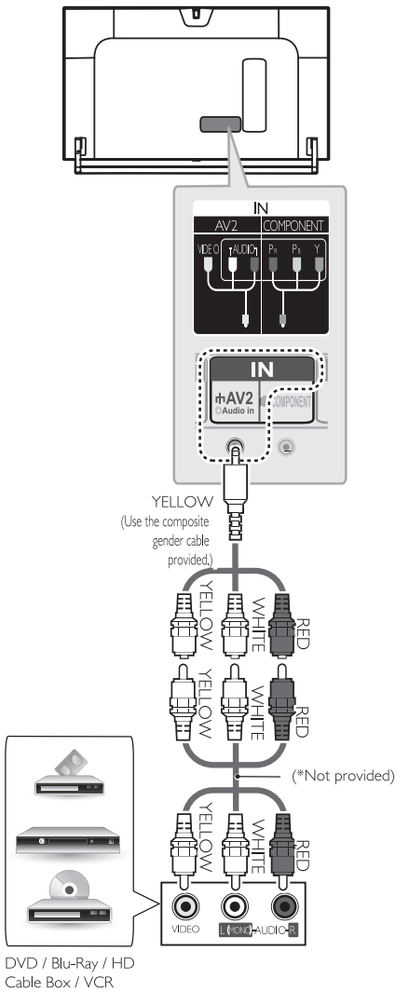


Transmits analogue video and audio signals from an external device to the TV.
Connect the external device and the TV with a component cable as shown.

NOTE

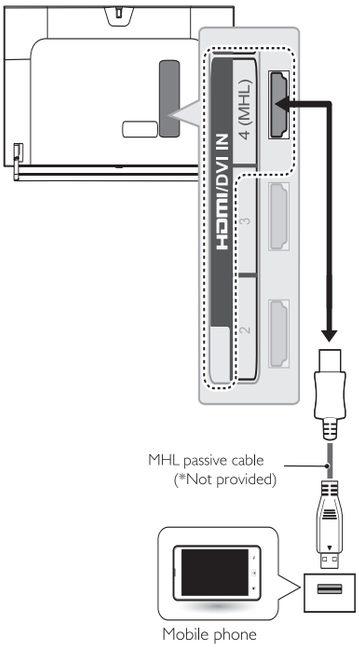
- If cables are not installed correctly, it could cause the image to display in black and white or with distorted colours.

Composite connection



Transmits analogue video and audio signals from an external device to the TV. Connect the external device and the TV with the composite cable as shown.

MHL connection

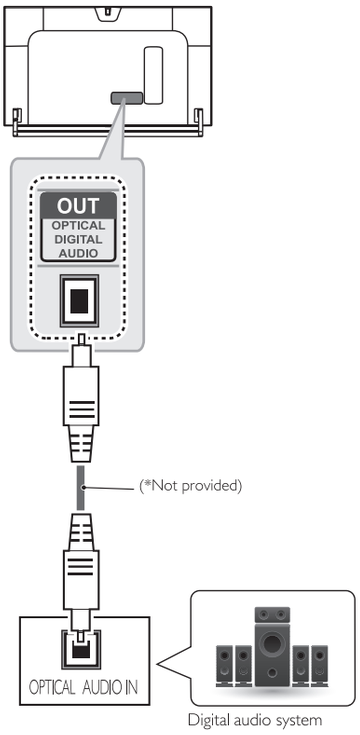


Mobile High-definition Link (MHL) is an interface for transmitting digital audiovisual signals from mobile phones to television sets.

NOTE

- Connect the mobile phone to the HDMI/DVI IN 4 (MHL) port to view the phone screen on the TV.
- The MHL passive cable is needed to connect the TV and a mobile phone.
- This only works for the MHL-enabled phone.

Audio connection

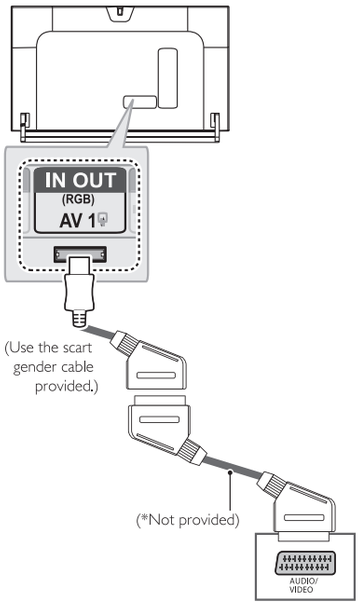


You may use an optional external audio system instead of the built-in speaker.

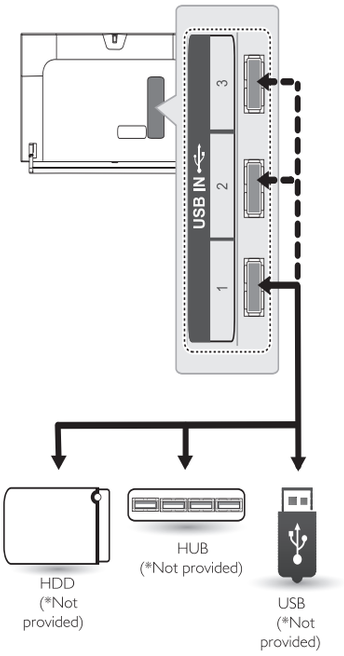
Digital optical audio connection

Transmits a digital audio signal from the TV to an external device. Connect the external device and the TV with the optical audio cable as shown.

Euro scart connection



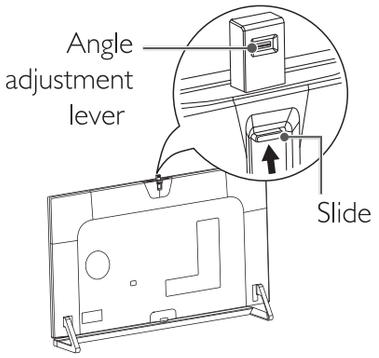
USB connection



Connect a USB storage device such as a digital camera, USB flash memory, external hard drive, or a USB memory card reader to the TV and access the Smart Share menu to view various multimedia files.

Preparing built-in camera

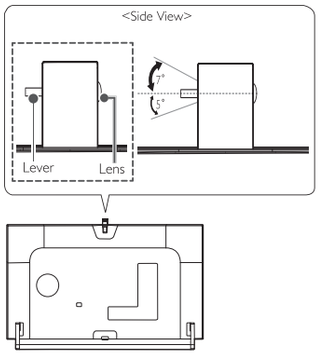
1. Pull up the slide at the back of the TV.



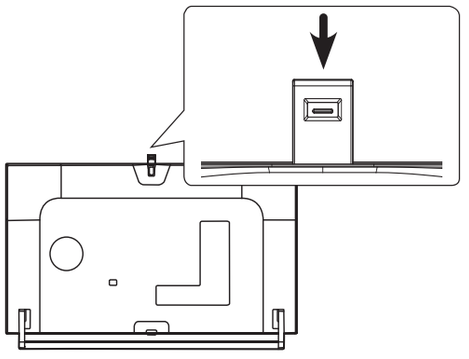
NOTE

- Remove the protective film before using the built-in camera.

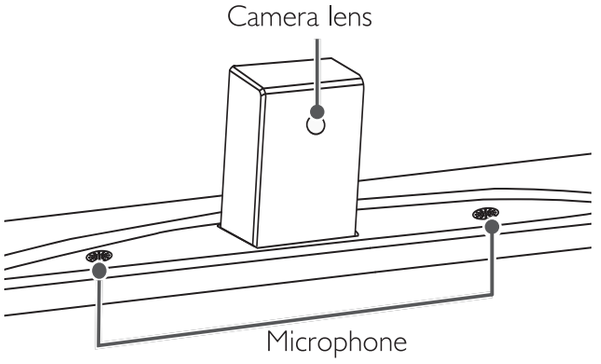
2. You can adjust the angle of the camera with the angle adjustment lever on the back of the built-in camera.



3. Push down the built-in camera when you are not using it.



Name of parts of built-in camera



Checking the camera's shooting range

1. Press the (Smarthome) button on the remote control to display the **Launcher** menu.
2. Select **CAMERA** and then press the **Wheel(OK)** button.

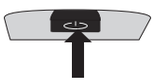
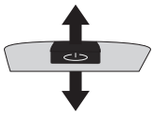
NOTE

- The optimal distance from the camera to use the motion recognition function is between 1.5m and 4.5m

Using the Joystick button as an alternative to the TV remote

You can operate the TV functions by pressing or moving the joystick button up, down, left or right.

Basic functions

	**Power on**	When the TV is turned off, place your finger on the joystick button and press it once and release.
	**Power off**	When the TV is turned on, place your finger on the joystick button and press it once for a few seconds and release.
	**Volume control**	If you place your finger over the joystick button and move it left or right, you can adjust the volume level.
	**Programmes control**	If you place your finger over the joystick button and move it up or down, you can scroll through the saved programmes.

NOTE

- When you use the joystick button and push it up, down, left or right, be careful not to press the joystick button, as you will not be able to adjust the volume level and change channels.

Adjusting the menu

When the TV is turned on, press the joystick button once.
You can adjust the menu items (⏻, ✕, ⏚) moving the joystick button left or right.

	⏻	TV OFF	Turn the power off.
	✕	CLOSE	Clears on-screen displays and return to TV viewing.
	⏚	INPUT LIST	Changes the input source.

Using the user guide

User Guide allows you to more easily access the detailed TV information.

1. Press the (**Smarthome**) button on the remote control to display the launcher menu.
2. Select **User Guide** and press **Wheel(OK)**.



Maintenance

Cleaning your TV

Clean your TV regularly to keep the best performance and to extend the product life span.

CAUTION!

- Make sure to turn the power off and disconnect the power cord and all other cables first.
- When the TV is left unattended and unused for a long time, disconnect the power cord from the wall outlet to prevent possible damage from lightning or power surges.

Screen, frame, cabinet and stand

- To remove dust or light dirt, wipe the surface with a dry, clean, and soft cloth.
- To remove major dirt, wipe the surface with a soft cloth dampened in clean water or a diluted mild detergent. Then wipe immediately with a dry cloth.

CAUTION!

- Avoid touching the screen at all times, as this may result in damage to the screen.
- Do not push, rub, or hit the screen surface with your fingernail or a sharp object, as this may result in scratches and image distortions.
- Do not use any chemicals as this may damage the product.
- Do not spray liquid onto the surface. If water enters the TV, it may result in fire, electric shock, or malfunction.

Power cord

Remove the accumulated dust or dirt on the power cord regularly.

Troubleshooting

Problem	Solution
Cannot control the TV with the remote control.	• Check the remote control sensor on the product and try again. • Check if there is any obstacle between the product and the remote control. • Check if the batteries are still working and properly installed (⊕ to ⊕, ⊖ to ⊖).
No image display and no sound is produced.	• Check if the product is turned on. • Check if the power cord is connected to a wall outlet. • Check if there is a problem in the wall outlet by connecting other products.
The TV turns off suddenly.	• Check the power control settings. The power supply may be interrupted. • Check if the **Automatic Standby/Sleep Timer/Time Power Off** is activated in the **Timers** settings. • If there is no signal while the TV is on, the TV will turn off automatically after 15 minutes of inactivity.
When connecting to the PC (HDMI/ DVI), 'No signal' or 'Invalid format' is displayed.	Turn the TV OFF/ON using the remote control. Reconnect the HDMI cable. Restart the PC with the TV on.

Specifications

Wireless module(LGSBW41) Specifications			
Wireless LAN		Bluetooth	
Standard	IEEE 802.11a/b/g/n	Standard	Bluetooth Version 3.0
Frequency range	2400 to 2483.5MHz 5150 to 5250 MHz 5725 to 5850 MHz (for Non EU)	Frequency range	2400 to 2483.5MHz
Output power (Max.)	802.11a: 13 dBm 802.11b: 15 dBm 802.11g: 14 dBm 802.11n - 2.4GHz: 16 dBm 802.11n - 5GHz: 16 dBm	Output power (Max.)	10dBm or Lower

• Because band channel used by the country could be different, the user can not change or adjust the operating frequency and this product is set for the regional frequency table.

When you use the wireless function, make sure to keep at least 20cm distance with the product for better performances.

CE 0197 ⓘ

Product specifications may be changed without prior notice due to upgrade of product functions.

Models		49JL9000	55JL9000	60JL9000
Dimensions (W x H x D)	With stand (mm)	1091 x 690 x 229	1227 x 769 x 229	1335 x 830 x 261
	Without stand (mm)	1091 x 632 x 34.7	1227 x 709 x 34.7	1335 x 770 x 35.7
	With sound bar supporters (mm)	1091 x 688 x 34.7	1227 x 765 x 34.7	1335 x 826 x 35.7
Weight	With stand (kg)	17.4	22.6	27.1
	Without stand (kg)	16.7	21.9	26.2
Power requirement		AC 100-240 V~ 50 / 60 Hz	AC 100-240 V~ 50 / 60 Hz	AC 100-240 V~ 50 / 60 Hz
Power consumption		120 W	130 W	140 W

CI Module Size (W x H x D)		100.0mm x 55.0mm x 5.0mm
Environment condition	Operating temperature	0°C to 40°C
	Operating humidity	Less than 80%
	Storage temperature	-20°C to 60°C
	Storage humidity	Less than 85%

	Digital TV	Analogue TV
Television system	DVB-T(*DVB-T/T2) DVB-C DVB- S/S2	PAL/SECAM B/G/I/D/K SECAM L/L'
Programme coverage	VHF, UHF C-Band, Ku-Band	VHF: E2 to E12, UHF : E21 to E69, CATV: S1 to S20, HYPER: S21 to S47
Maximum number of storable programmes	DVB-S/S2 : 6,000 DVB-T/T2/C & Analogue TV : 1,500	
External antenna impedance	75 Ω	

Service

This product should only be repaired or serviced by an authorised service engineer and only genuine approved spare parts should be used. If you experience any problems with your television please contact our Technical support helpline - 08456 049049.

This symbol  indicates that this product should not be treated as normal household waste and it should be recycled. John Lewis do not operate instore take back, but as members of the Distributor Take Back scheme have funded the development and upgrade of recycling facilities across the UK. Please take it to your nearest collection facility or for further details contact your local council or visit www.recycle-more.co.uk

Guarantee

For 5 years in respect of defects found to be due to faulty workmanship or material.
Proof of purchase is required for validity of the guarantee. This guarantee is no longer valid if the damage has been caused by accidental damage, alteration, repair by any unauthorised persons or poor maintenance. This guarantee in no way affects your statutory rights.

Licenses

DOLBY DIGITAL PLUS

HDMI HIGH-DEFINITION MULTIMEDIA INTERFACE

DIVX HD

dts 2.0+Digital Out

John Lewis Partnership
171 Victoria Street
London SW1E 5NN
johnlewis.com

CE Retain these instructions for future reference.