



LG
Life's Good

ENGLISH

User Guide

LG G₃
LG-D855

MFL68864101 (1.1)

www.lg.com

User Guide

4G LTE* ready

* Please check with your network operator if 4G LTE is available on your SIM

- Screen displays and illustrations may differ from those you see on actual phone.
- Some of the contents of this guide may not apply to your phone, depending on the software and your service provider. All information in this document is subject to change without notice.
- This handset is not suitable for people who have a visual impairment due to the tap screen keyboard.
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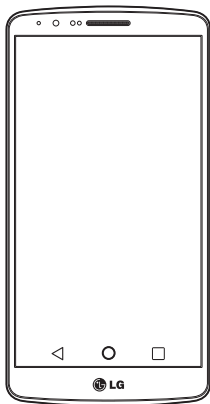


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Guidelines for safe and efficient use

Symbol	Description
	Read these instructions for safe use of this wireless device
	You must always exercise extreme caution when driving in order to reduce the risk of accidents. Do not use your wireless device while driving.
	This device, moreover, has been tested for use at a distance of 1.5 cm between the back of the phone and the user's body. To comply with RF exposure requirements established by the FCC, you must maintain a minimum distance of 1 cm between the user's body and the back of the phone. See the user manual for more information.
	Do not leave the device or its accessories within the reach of children and do not allow to play with. The device contains small parts with sharp edges that may cause injury or break off and give rise to danger of suffocation.
	This device may produce a loud sound
	Pacemaker manufacturers recommend that you leave at least 15 cm of space between other devices and a pacemaker to avoid potential interference with the pacemaker.
	Switch off your phone when prompted to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical devices.

Guidelines for safe and efficient use

Symbol	Description
	Turn off your wireless device when prompted to do so by airport personnel or aircraft. For information on the use of wireless devices on board aircraft, contact the crew. If the device has a "flight mode", this must be activated before boarding an aircraft.
	Turn off the device or wireless device when in any area in which they occur explosions or areas where there are reports that indicate to "turn off two-way radio" or "electronic devices" to avoid interfering with the operation of trigger explosions.
	Among the areas with potentially explosive atmospheres include fueling areas are, the holds of ships, facilities for the transportation or storage of fuel and chemicals, areas where the air contains chemicals or particles such as grain, dust or metal powders.
	This device may produce a bright or flashing light
	Do not expose your device or its accessories to open flames.
	Do not expose your device or its accessories to magnetic media (floppy disks, credit cards, etc).
	Do not expose your device or its accessories to extreme temperatures.
	Do not expose your device or its accessories to liquid or moisture.
	Not roped to disassemble the device or its accessories, only authorised personnel can do it.

Symbol	Description
	<p>This device, like any wireless device, operates using radio signals which, by their nature, are not able to guarantee connection in all conditions. Therefore, for emergency communications, never rely solely upon any wireless device.</p>
	<p>Only use approved accessories</p>

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Should a fault occur, a software tool is built into your device that will gather a fault log. This tool gathers only data specific to the fault, such as signal strength, cell ID position in sudden call drop and applications loaded.

The log is used only to help determine the cause of the fault. These logs are encrypted and can only be accessed by an authorised LG Repair centre should you need to return your device for repair.

Exposure to radio frequency energy

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) recommended by international guidelines (ICNIRP). These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population.

The guidelines were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

Guidelines for safe and efficient use

The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit stated in the international guidelines is 2.0 W/kg*. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the device.

Before a phone model is available for sale to the public, compliance with the European R&TTE directive must be shown. This directive includes as one essential requirement the protection of the health and the safety for the user and any other person.

The highest SAR value for this device when tested for use at the ear is 0.377 W/kg. This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

The highest SAR value for this device when tested for use at the body is 0.314 W/kg.

* The SAR limit for mobile devices used by the public is 2.0 watts/ kilogram (W/kg) averaged over ten grams of body tissue. The guidelines incorporate a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

SAR values may vary depending on national reporting requirements and the network band.

FCC SAR information

Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada.

These requirements set a SAR limit of 1.6 W/kg averaged over 1 gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 0.56 W/kg and when properly worn on the body is 0.99 W/kg.

Additionally, this device was tested for typical body-worn operations with the back of the phone kept 1cm (0.39 inches) between the users body and the back of the phone.

To comply with FCC RF exposure requirements, a minimum separation distance of 1cm (0.39 inches) must be maintained between the user's body and the back of the phone.

* FCC Notice & Caution

Notice!

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Change or Modifications that are not specifically approved by the manufacturer could void the user's authority to operate the equipment.

Product care and maintenance

WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may void any approval or warranty applying to the phone and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required to by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.

- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.
- If your phone gets wet, immediately unplug it to dry off completely. Do not attempt to accelerate the drying process with an external heating source, such as an oven, microwave or hair dryer.
- The liquid in your wet phone, changes the color of the product label inside your phone. Damage to your device as a result of exposure to liquid is not covered under your warranty.

Efficient phone operation

Electronics devices

All mobile phones may receive interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket. Please consult your doctor to determine if operation of your phone may interfere with the operation of your medical device.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs etc.

Guidelines for safe and efficient use

- Use your phone in temperatures between 0°C and 40°C, if possible. Exposing your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hospitals

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.

- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.

Avoid damage to your hearing



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

NOTE: Excessive sound pressure from earphones and headphones can cause hearing loss.

Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove it. Stop using your mobile device until the glass is replaced by an authorised service provider.

Guidelines for safe and efficient use

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations or rules.

Potentially explosive atmospheres

- Do not use your phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone or accessories.

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available on all mobile networks. Therefore you should never depend solely on your phone for emergency calls. Check with your local service provider for more information.

- Use your mobile phone to call emergency services for yourself or others in the case of fire, traffic accident or medical emergencies;
- - Australia Dial (0-0-0)

- - New Zealand Dial (1-1-1)
- - International Dial (1-1-2)
- - other local emergency number.
- Remember, it is a free call when dialling emergency services from your mobile phone in Australia.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, as this may deteriorate battery performance.
- There is risk of explosion if the battery is replaced with an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Guidelines for safe and efficient use

- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

Driver Safety Tips

Your mobile telephone gives you the powerful ability to communicate almost anywhere, anytime, but an important responsibility accompanies the benefits of mobile phones, one that every user must uphold. When driving a car, driving is your first responsibility. When using your mobile phone behind the wheel of a car, practice good common sense and remember the following tips:

- Use a hands free device to add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Typing up a “to do” list or flipping through your address book takes attention away from your primary responsibility of driving safely.
- Place calls when you are not moving or before pulling into traffic. Try to plan calls when you will not be driving.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
- Use your mobile phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call the emergency number, as you would want others to do for you.

- If you see a broken down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance, local traffic authority or police station.

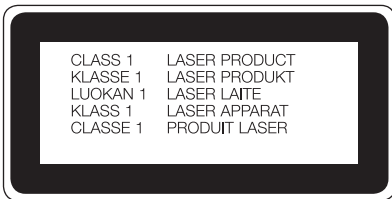
Laser safety statement

Caution!

This product employs a laser system. To ensure proper use of this product, please read this owner's manual carefully and retain for future reference. Should the unit require maintenance, contact an authorised service centre.

Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure.

To prevent direct exposure to laser beam, do not try to open the enclosure or make direct contact with the laser.



Guidelines for safe and efficient use

Instructions for Wireless Charger

Be sure to use a wireless charger that is genuine or compatibility-certified (by WPC Qi standards).

(Wireless charger is sold separately.)

DECLARATION OF CONFORMITY

Hereby, **LG Electronics** declares that this **LG-D855** product is in compliance with the essential requirements and other relevant provisions of Directive **1999/5/EC**. A copy of the Declaration of Conformity can be found at <http://www.lg.com/global/declaration>

Important notice




Please read this before you start using your phone!

Please check to see whether any problems you encountered with your phone are described in this section before taking the phone in for service or calling a service representative.

1. Phone memory

When there is less than 10% of space available in your phone memory, your phone cannot receive new messages. You need to check your phone memory and delete some data, such as applications or messages, to make more memory available.

To uninstall applications:

- 1 Tap  >  > **Apps** tab >  **Settings** > **General** tab > **Apps**.
- 2 Once all applications appear, scroll to and select the application you want to uninstall.
- 3 Tap **Uninstall**.

2. Optimizing battery life

Extend your battery's power by turning off features that you don't have to run constantly in the background. You can monitor how applications and system resources consume battery power.




Extending your phone's battery life:

- Turn off radio communications when you are not using. If you are not using Wi-Fi, Bluetooth or GPS, turn them off.
- Reduce screen brightness and set a shorter screen timeout.
- Turn off automatic syncing for Gmail, Calendar, Contacts and other applications.
- Some applications you have downloaded may reduce battery power.
- While using downloaded applications, check the battery charge level.




Important notice

NOTE: If you accidentally press the Power/Lock Key while the device is in your pocket, the screen will turn off automatically in order to save battery power.

To check the battery power level:

- Tap  >  > **Apps** tab >  **Settings** > **General** tab > **About phone** > **Battery**. The battery status (charging or discharging) and battery level (percentage charged) is displayed at the top of the screen.

To monitor and control how battery power is being used:

- Tap  >  > **Apps** tab >  **Settings** > **General** tab > **About phone** > **Battery** > **Battery usage**.

Battery usage time is displayed on the screen. It tells you how long it has been since you last connected your phone to a power source or, if currently connected, how long the phone was last running on battery power. The screen shows the applications or services using battery power, listed in order from the greatest to smallest amount used.

3. Before installing an open source application and OS



WARNING




If you install and use an OS other than the one provided by the manufacturer it may cause your phone to malfunction. In addition, your phone will no longer be covered by the warranty.



WARNING

To protect your phone and personal data, only download applications from trusted sources, such as Play Store™. If there are improperly installed applications on your phone, the phone may not work normally or a serious error may occur. You must uninstall those applications and all associated data and settings from the phone.

4. Using an unlock pattern

Set an unlock pattern to secure your phone. Tap  >  > **Apps** tab >  **Settings** > **Display** tab > **Lock screen** > **Select screen lock** > **Pattern**. This opens a screen that will guide you through how to draw a screen unlock pattern. You have to create a Backup PIN as a safety measure in case you forget your unlock pattern.

Caution: Create a Google account before setting an unlock pattern and remember the Backup PIN you created when creating your pattern lock.



WARNING

Precautions to take when using pattern lock.

It is very important to remember the unlock pattern you set. You will not be able to access your phone if you use an incorrect pattern 5 times. You have 5 opportunities to enter your unlock pattern, PIN or password. If you have used all 5 opportunities, you can try again after 30 seconds.

When you can't recall your unlock Pattern, PIN or Password:

< If you have forgotten your pattern >

If you logged in to your Google account on the phone but failed to enter the correct pattern 5 times, tap the **Forgot pattern?** button at the bottom of the screen. You are then required to log in with your Google Account or you have to enter the Backup PIN which you entered when creating your Pattern Lock.

If you have not created a Google account on the phone or you forgot Backup PIN, you have to perform a hard reset.

< If you have forgotten your PIN or Password >

If you forget your PIN or Password, you will need to perform a hard reset.

Caution: If you perform a hard reset, all user applications and user data will be deleted.

Important notice

5. Using the Hard Reset (Factory Reset)

If your phone does not restore to its original condition, use a Hard Reset (Factory Reset) to initialize it.

- 1 Turn the phone off.
- 2 Press and hold the **Power/Lock key + Volume Down key** on the back of the phone.
- 3 Release the **Power/Lock Key** only when the LG logo is displayed, then immediately press and hold the **Power/Lock Key** again.
- 4 Release all keys when the Factory Data reset screen is displayed.
- 5 Press the **Volume Keys** to highlight **Yes**, then press the **Power/Lock Key** to continue.
- 6 Press the **Volume Keys** to highlight **Yes**, then press the **Power/Lock Key** once more to confirm.
- 7 Your device will perform a factory reset.





WARNING




If you perform a Hard Reset, all user applications, user data and DRM licenses will be deleted. Please remember to backup any important data before performing a Hard Reset.

6. Opening and switching applications

Multi-tasking is easy with Android, you can keep more than one application running at the same time. There is no need to quit an application before opening another one. Use and switch between several open applications. Android manages each application, stopping and starting them as needed to ensure that idle applications don't consume resources unnecessarily.

- 1 Tap **Recent Key** . A list of recently used applications will be displayed.
- 2 Tap the application you want to access. This does not stop the previous app running in the background on the phone. Make sure to tap **Back Key**  to exit an app after using it.
- To remove an app from the recent apps list, swipe the app preview to the left or right. To clear all apps, tap **Clear all**.

7. Transferring music, photos and videos using Media device (MTP)

- 1 Tap  >  > **Apps** tab >  **Settings** > **General** tab > **Storage** to check out the storage media.
- 2 Connect the phone to your PC using the USB cable.
- 3 Slide down the status bar and tap **USB PC connection** and select **Media device (MTP)** option.
- 4 Open the memory folder on your PC. You can view the mass storage content on your PC and transfer the files from PC to Device memory folder or vice versa.
- 5 After transferring files ,slide down the status bar and tap **USB PC connection** and select **Charge phone** from USB PC connection type list.

Important notice

8. Hold your phone upright

Hold your cell phone vertically, as you would a regular phone. Your phone has an internal antenna. Be careful not to scratch or damage the back of the phone, as this may affect performance.

When making/receiving calls or sending/receiving data, avoid holding the lower part of the phone where the antenna is located. Doing so may affect call quality.

9. Do not connect your phone when you power on/off your PC

Make sure to disconnect your phone from the PC when powering your PC on or off as it might result in PC errors.

10. Hardware key control mode

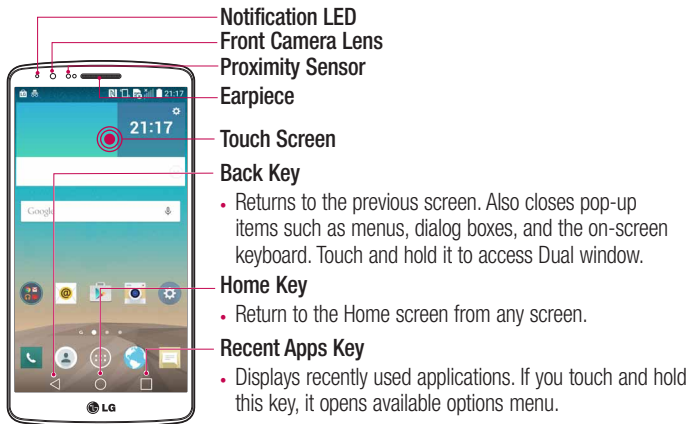
If your phone display is damaged or broken, you can answer an incoming call, or turn off an alarm using the hardware keys.

- 1 Turn your phone off.
- 2 Press and hold the **Power/Lock Key** and the **Volume Keys** at the same time for more than 6 seconds to enter the Hardware key control mode.
- 3 Press the **Volume Keys** to scroll to the desired option, then press the **Power/Lock Key** to confirm.
 - **Answer call:** Press the **Volume Keys** at the same time.
 - **Stop alarm:** When an alarm rings, press and hold the **Volume Up Key** or **Volume Down Key** to stop the alarm.

NOTE: If you use your phone with a broken display glass, your phone can break even more or you can be injured. Make sure to visit the LG authorised service centre to get your phone repaired.

Getting to know your phone

Phone overview



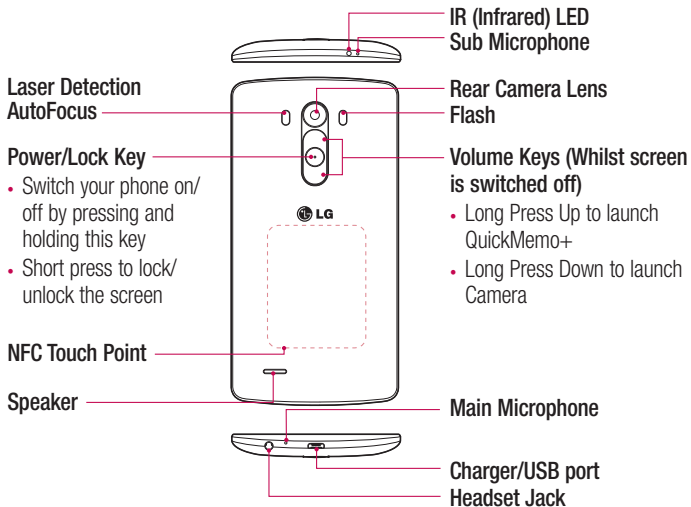
NOTE: Proximity sensor

When receiving and making calls, the proximity sensor automatically turns the backlight off by sensing when the phone is near your ear. This extends battery life.

WARNING

Placing a heavy object on the phone or sitting on it can damage the LCD and touch screen functions. Do not cover the LCD proximity sensor with protective film. This could cause the sensor to malfunction.

Getting to know your phone



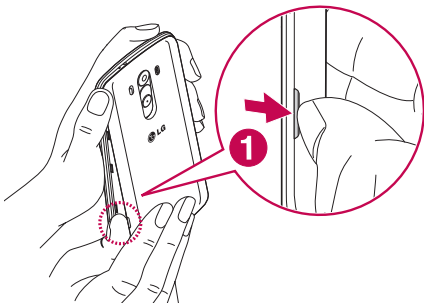
WARNING

- This part encloses the battery compartment.
- Be careful not to damage the NFC touch point on the phone, which is part of the NFC antenna.

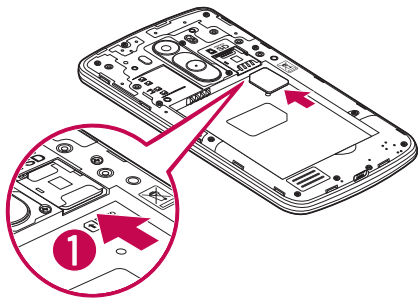
Installing the SIM card and battery

Before you can start exploring your new phone, you'll need to set it up.

- 1 To remove the back cover, hold the phone firmly in one hand. With your other hand, lift off the back cover with your thumbnail as shown in figure below.

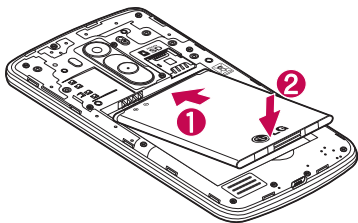


- 2 Slide the SIM card into the lower slot for the SIM card as shown in figure. Make sure the gold contact area on the card is facing downwards.

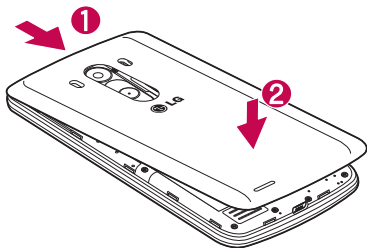


Getting to know your phone

- 3** Insert the battery into place by aligning the gold contacts on the phone and the battery (1) and pressing it down until it clicks into place (2).



- 4** Align the back cover over the battery compartment (1) and press it down until it clicks into place (2).



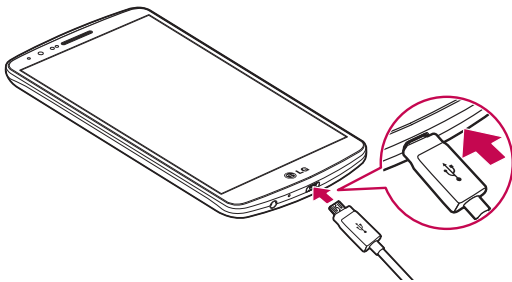
Charging your phone

Charge the battery before using it for the first time. Use the charger to charge the battery. A computer can be also used to charge the device by connecting them via the USB cable.

WARNING

Use only LG-approved chargers, batteries and cables. If you use unapproved chargers, batteries or cables, it may cause battery charging delay or pop up message regarding slow charging, or this can cause the battery to explode or damage the device, which are not covered by the warranty.

The charger connector is at the bottom of the phone. Insert the charger and plug it into an electrical outlet.



NOTE:

- The battery must be fully charged initially to improve battery lifetime.
- Do not open the back cover while your phone is charging.

Getting to know your phone

Using the memory card

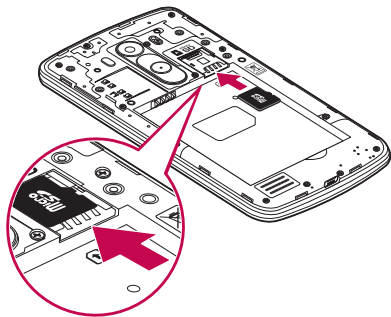
Your phone supports the use of microSD™ or microSDHC™ memory cards of up to 2TB capacity. These memory cards are specifically designed for mobile phones and other ultra-small devices and are ideal for storing media-rich files such as music, programs, videos, and photographs for use with your phone.

To insert a memory card:

Insert the memory card into the upper slot for the memory card. Make sure the gold contact area of Memory card is facing downwards.

To safely remove the memory card:

Touch  > **Apps** tab >  **Settings** > **General** tab > **Storage** > **Unmount SD card**.





NOTE:

- Use only compatible memory cards with your phone. Using incompatible memory cards may damage the card and data stored on the card, as well as the phone.
- It's important to unmount the memory card prior to removing it from the phone to avoid damage to it or the data saved on the card.

To format the memory card:

Your memory card may already be formatted. If it isn't, you must format it before you can use it.



NOTE: All files on your memory card are deleted when it is formatted.

- 1 Touch  to open the application list.
- 2 Scroll and touch  **Settings** > **General** tab > **Storage**.
- 3 Touch **Unmount SD card**.
- 4 Touch **Erase SD card** > **Erase SD card** > **Erase everything**.
- 5 If you have set a pattern lock, input the pattern lock then select **Erase everything**.

NOTE: If there is content on your memory card, the folder structure may be different after formatting, as all the files will have been deleted.

Locking and unlocking the screen

If you do not use the phone for a while, the screen will be automatically turned off and locked. This helps to prevent accidental taps and saves battery power.

When you are not using the phone, press the **Power/Lock key**  to lock your phone. If there are any programs running when you lock your screen, they may be still running in Lock mode. It is recommended that you exit all programs before entering Lock mode to avoid unnecessary charges (e.g. phone calls, web access and data communications). To wake up your phone, press the **Power/Lock key** . The Lock screen will appear. Touch and slide the Lock screen in any direction to unlock your Home screen. The last screen you viewed will open.

Getting to know your phone

Knock Code

The Knock Code feature allows you to tap the screen with your own Knock Code pattern using the screen divided by 4 squares to easily turn the screen on or off. You can disable this feature in the Lock screen settings.

NOTE:

- If you enter the wrong Knock Code 6 times, it will compulsorily take you to your Google account log in/backup PIN.
- Use the fingertip instead of finger nail to tap the screen for turning it on or off.
- When the Knock Code is not in use, you can use KnockON function by tapping the screen.

- 1 From the Home screen, tap the  **Apps Key** >  **Settings** > **Display** tab.
- 2 Tap **Lock screen** > **Select screen lock** > **Knock Code**.
- 3 Tap the squares in a pattern to set your knock code.
Your knock code pattern can be 3 to 8 taps.



Unlock the screen using the Knock Code

You can unlock the screen by tapping the Knock Code pattern you already set.

- 1 When the screen turns off, press the Power key.

2 Tap the Knock Code pattern you set before.

KnockON

You can lock or unlock the screen by just double-tap.

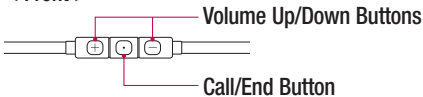
Double-tap the centre screen quickly to unlock the screen. To lock the screen, double-tap the status bar in any screen (except on the camera viewfinder) or empty area on the Home screen.

NOTE: When turning the screen on, make sure you do not cover the proximity sensor. Doing so will turn the screen off immediately after turning it on in order to prevent abnormal turning on in your pocket or bag.

Stereo headset with microphone

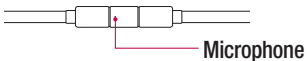
With the headset connected, you can enjoy music or video with stereo sound, and easily switch from your music/video to take and end calls.

< Front >



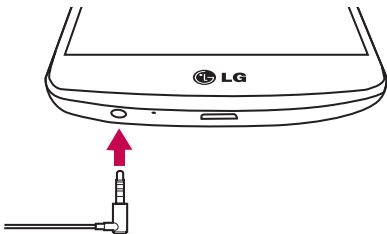
- For an incoming call, press to receive or end a call.
- When you listen to music, press to stop playback or resume. Press twice to play the next track.



< Back >



Getting to know your phone

- 1 Plug in the headset as shown below.



- 2 If a call is coming when the headset is connected to the phone, press the  to take the call.
- 3 To end the call, press the  again.

Your Home screen

Touch screen tips

Here are some tips on how to navigate on your phone.

Tap or touch – A single finger tap selects items, links, shortcuts and letters on the on-screen keyboard.

Touch and hold – Touch and hold an item on the screen by tapping it and not lifting your finger until an action occurs. For example, to open a contact's available options, touch and hold the contact in the Contacts list until the context menu opens.

Drag – Touch and hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You can drag items on the Home screen to reposition them.

Swipe or slide – To swipe or slide, quickly move your finger across the surface of the screen, without pausing when you first tap it (so you don't drag an item instead). For example, you can slide the screen up or down to scroll through a list, or browse through the different Home screens by swiping from left to right (and vice versa).

Double-tap – Double-tap to zoom on a webpage or a image. For example, quickly double-tap a section of a webpage to adjust that section to fit the width of the screen. You can also double-tap to zoom in and out while viewing the picture.

Pinch-to-Zoom – Use your index finger and thumb in a pinching or spreading motion to zoom in or out when using the browser or Maps, or when browsing pictures.


Rotate the screen – From many applications and menus, the orientation of the screen adjusts to the device's physical orientation.

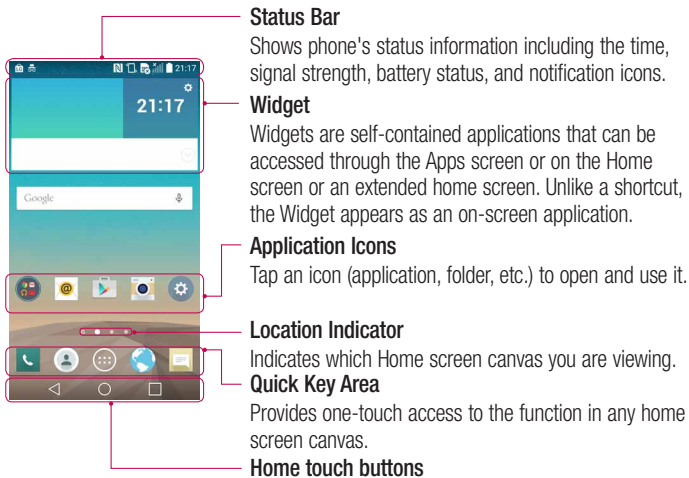
NOTE:

- To select an item, tap the centre of the icon.
- Do not press too hard; the tap screen is sensitive enough to pick up a light, yet firm tap.
- Use the tip of your finger to tap the option you want. Be careful not to tap any other keys.

Your Home screen

Home screen

The Home screen is the starting point for many applications and functions, and it allows you to add items like application shortcuts, or Google widgets to give you instant access to information and applications. This is the default canvas and accessible from any menu by tapping .



Extended home screen

The operating system provides multiple Home screen canvases to provide more space for adding icons, widgets, and more.

- ▶ Slide your finger left or right across the Home screen.

Customizing the Home screen

You can customize your Home screen by adding apps, widgets or changing wallpapers.

To add items on your Home screen

- 1 Touch and hold the empty part of the Home screen.
- 2 In the apps menu, select the item you wish to add. You will then see this added item on the Home screen.
- 3 Drag it to the desired location and lift your finger.

TIP! To add an application icon to the Home screen from the Apps menu, touch and hold the application you want to add.

To remove an item from the Home screen


- ▶ Home screen > touch and hold the icon you want to remove > drag it to .

To add an app as a Quick key


- ▶ From the Apps menu or on the Home screen, touch and hold an application icon and drag it to the Quick key area. Up to 7 apps can be added.

To remove an app from the Quick key area

- ▶ Touch and hold the desired quick key and drag it to .



NOTE:  Apps key cannot be removed.

To customize apps icons on the Home screen

- 1 Touch and hold an application icon until it is unlocked from its current position. Then drop it on the screen. The editing icon  will appear in the upper right corner of the application.
- 2 Tap the application icon again and select the desired icon design and size.
- 3 Tap **OK** to save the change.

Your Home screen

Returning to recently-used applications

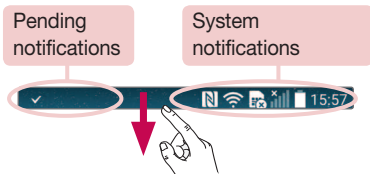
- 1 Tap . A list of recently used applications will be displayed.
- 2 Tap an icon to open the application. Or tap  to return to your previous screen.

Notifications panel

Notifications alert you the arrival of new messages, calendar events, and alarms, as well as to ongoing events, such as when you are on a call.

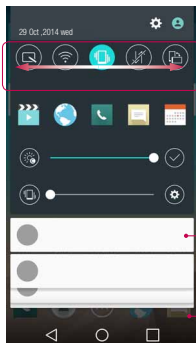
When a notification arrives, its icon appears at the top of the screen. Icons for pending notifications appear on the left, and system icons such as Wi-Fi or battery strength shown on the right.

NOTE: The available options may vary depending on the region or service provider.




Opening the notifications panel

Swipe down from the status bar to open the notifications panel.



Quick Toggle Area

Tap each quick toggle key to turn it on/off. Touch and hold the key to access the settings menu of the function. To see more toggle keys, swipe left or right. Tap  to remove, add, or rearrange toggle keys.

Notifications

The current notifications are listed, each with a brief description. Tap a notification to view it.

To close the notifications panel, touch and drag the tab toward the top of the screen.














Indicator icons on the Status Bar














Indicator icons appear on the status bar at the top of the screen to report missed calls, new messages, calendar events, device status and more.





Your Home screen

The icons displayed at the top of the screen provide information about the status of the device. The icons listed in the table below are some of the most common ones.

Icon	Description
	No SIM card inserted
	No network signal available
	Airplane mode is on
	Connected to a Wi-Fi network
	Wired headset connected
	Call in progress
	Missed call
	Bluetooth is on
	NFC is on
	System warning
	An alarm is set
	New voicemail available
	New text

Icon	Description
	Ringer is silenced
	Vibrate mode is on
	Battery fully charged
	Battery is charging
	Phone is connected to PC via USB cable
	Downloading data
	Uploading data
	GPS is on
	Data is synchronizing
	New Gmail message available
	New Hangouts message available
	Choose input method
	Media server content sharing on

Icon	Description
	A song is currently playing







Icon	Description
	Wi-Fi hotspot is active

NOTE: The icons location in the status bar may differ according to the function or service.

On-screen keyboard

You can enter text using the on-screen keyboard. The on-screen keyboard appears automatically on the screen when you need to enter text. To manually display the keyboard, simply tap a text field where you want to enter text.

Using the keypad & entering text

-  Tap once to capitalize the next letter you type. Double-tap for all caps.
-  Tap to switch to the numbers and symbols keyboard.
-  Tap to access the keyboard settings. Touch and hold to access voice input mode, handwriting mode or Clip Tray.
-  Tap to enter a space.
-  Tap to create a new line.
-  Tap to delete the previous character.

Entering accented letters

When you select French or Spanish as the text entry language, you can enter special French or Spanish characters (e.g. "á").

For example, to input "á", touch and hold the "a" key until the zoom-in key grows bigger and displays characters from different languages.

Then select the special character you want.

Google account setup

When you first turn on your phone, you have the opportunity to activate the network, to sign into your Google Account and select how you want to use certain Google services.

To set up your Google account:

- Sign into a Google Account from the prompted set-up screen.

OR

- Tap  >  > **Apps** tab > select a Google application, such as **Gmail** > **GOT IT** > select **Add an email address** to create a new account or add your account.

Once you have set up your Google account on your phone, your phone automatically synchronizes with your Google account on the Web.

Your contacts, Gmail messages, Calendar events and other information from these applications and services on the Web are synchronized with your phone. (This will depend on your synchronization settings.)

After signing in, you can use Gmail™ and take advantage of Google services on your phone.

Connecting to Networks and Devices

Wi-Fi




With Wi-Fi, you can use high-speed Internet access within the coverage of the wireless access point (AP). Enjoy wireless Internet using Wi-Fi, without extra charges.

Connecting to Wi-Fi networks

To use Wi-Fi on your phone, you need to access a wireless access point or 'hotspot'. Some access points are open and you can simply connect to them. Others are hidden or use security features; you must configure your phone to be able to connect to them. Turn off Wi-Fi when you're not using it to extend the life of your battery.

NOTE: If you are out of the Wi-Fi zone or have set Wi-Fi to **OFF**, additional charges may be applied by your mobile operator for mobile data use.

Turning Wi-Fi on and connecting to a Wi-Fi network

- 1 Tap  >  > **Apps** tab >  **Settings** > **Networks** tab > **Wi-Fi**.
- 2 Set **Wi-Fi** to **ON** to turn it on and start scanning for available Wi-Fi networks.
- 3 Tap the Wi-Fi menu again to see a list of active and in-range Wi-Fi networks.
 - Secured networks are indicated by a lock icon.
- 4 Tap a network to connect to it.
 - If the network is secured, you are prompted to enter a password or other credentials. (Ask your network administrator for details)
- 5 The status bar displays icons that indicate Wi-Fi status.

Connecting to Networks and Devices

Bluetooth




You can use Bluetooth to send data by running a corresponding application, but not from the Bluetooth menu as on most other mobile phones.

NOTE:

- LG is not responsible for the loss, interception or misuse of data sent or received via the Bluetooth wireless feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by Bluetooth SIG, may be incompatible with your device.

Turning on Bluetooth and pairing up your phone with a Bluetooth device

You must pair your device with another device before you connect to it.

- 1 Tap  >  > **Apps** tab >  **Settings** > **Networks** tab > set **Bluetooth** to **ON**.
- 2 Tap the **Bluetooth** menu again. You will see the option to make your phone visible and option to search devices. Now tap **Search for devices** to view the devices in the Bluetooth Range.
- 3 Choose the device you want to pair with from the list.

Once the pairing is successful, your device will connect to the other device.

NOTE: Some devices, especially headsets or hands-free car kits, may have a fixed Bluetooth PIN, such as 0000. If the other device has a PIN, you will be asked to enter it.

Send data using the Bluetooth wireless feature


- 1 Select a file or item, such as a contact, calendar event or media file, from an appropriate application or from **Downloads**.
- 2 Select the option for sending data via Bluetooth.

NOTE: The method for selecting an option may vary by data type.

- 3 Search for and pair with a Bluetooth-enabled device.

Receive data using the Bluetooth wireless feature

- 1 Tap  >  > **Apps** tab >  **Settings** > **Networks** tab > set **Bluetooth** to **ON**.
- 2 Tap the **Bluetooth** menu again and mark the checkbox at the top of the screen to visible on other devices.

NOTE: To select the length of time that your device will be visible, tap  > **Visibility timeout**.

- 3 Select **Accept** to confirm that you are willing to receive data from the device.

Sharing your phone's data connection




USB tethering and portable Wi-Fi hotspot are great features when there are no wireless connections available. You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering). You can also share your phone's data connection with more than one device at a time by turning your phone into a portable Wi-Fi hotspot.

When your phone is sharing its data connection, an icon appears in the status bar and as an ongoing notification in the notifications drawer.

For the latest information about tethering and portable hotspots, including supported operating systems and other details, visit <http://www.android.com/tether>.

Connecting to Networks and Devices




To share phone's data connection as a portable Wi-Fi hotspot

- 1 Tap  >  > **Apps tab** >  **Settings** > **Networks tab** > **Tethering & networks** > **Wi-Fi hotspot** switch to activate.
- 2 Enter a password and tap **Save**.

TIP! If your computer is running Windows 7 or a recent distribution of some flavours of Linux (such as Ubuntu), you will not usually need to prepare your computer for tethering. But, if you are running an earlier version of Windows or another operating system, you may need to prepare your computer to establish a network connection via USB. For the most current information about which operating systems support USB tethering and how to configure them, visit <http://www.android.com/tether>.

To rename or secure your portable hotspot

You can change the name of your phone's Wi-Fi network name (SSID) and secure its Wi-Fi network.

- 1 Tap  >  > **Apps tab** >  **Settings** > **Networks tab** > **Tethering & networks** > **Wi-Fi hotspot**.
- 2 Tap **Set up Wi-Fi hotspot**.
 - The **Set up Wi-Fi hotspot** dialogue box will open.
 - You can change the **Wi-Fi name (SSID)** that other devices see when scanning for Wi-Fi networks.
 - You can also tap the **Security** menu to configure the network with Wi-Fi Protected Access 2 (WPA2) security using a pre-shared key (PSK).
 - If you touch the **WPA2 PSK** security option, a password field is added to the **Set up Wi-Fi hotspot** dialogue box. If you enter a password, you will need to enter that password when you connect to the phone's hotspot with a computer or other device. You can set **Open** in the **Security** menu to remove security from your Wi-Fi network.
- 3 Tap **Save**.

ATTENTION! If you set the security option as Open, you cannot prevent unauthorised usage of online services by other people and additional charges may be incurred. To avoid unauthorised usage, you are advised to keep the security option active.

Wi-Fi Direct



Wi-Fi Direct supports a direct connection between Wi-Fi enabled devices without an access point. Due to the high battery usage of Wi-Fi direct, it is recommended that you plug your phone into a power outlet while using the Wi-Fi Direct feature. Check your Wi-Fi & Wi-Fi Directed network in advance and make sure the users are connected to the same network.

To turn on Wi-Fi Direct:

- 1 Tap  >  > **Apps** tab >  **Settings** > **Networks** tab > **Wi-Fi**.
- 2 Tap the **Menu Key**  > **Advanced Wi-Fi** > **Wi-Fi Direct**.
- 3 Select a device to connect with from the scanned device list.

Using SmartShare

SmartShare uses DLNA (Digital Living Network Alliance) technology to share digital content through a wireless network. Both devices must be DLNA certified to support this feature. You can enjoy SmartShare feature on Gallery and Music.

- 1 On the content you want to play or beam, tap  or **Menu Key**  > **SmartShare**.
- 2 Tap **Play** or **Beam** in the dialog box.
 - **Play:** You can stream your content via TV, Bluetooth speaker, etc.
 - **Beam:** You can send your content to Bluetooth devices or SmartShare Beam*-supported LG phones or tablets.
*SmartShare Beam quickly transfers multimedia contents through Wi-Fi Direct.
- 3 Tap the device to play or receive on the list.

Connecting to Networks and Devices

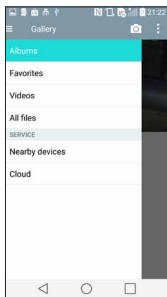
- If the device is not on the list, make sure on the device that Wi-Fi, Wi-Fi Direct, or Bluetooth connection is turned on. And tap **Rescan**.

4 Tap **Send**.

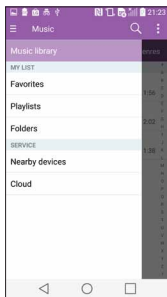
To enjoy content from nearby devices such as a computer or mobile device on your phone

- 1 To connect the nearby devices to your phone, tap **Nearby devices** on **Gallery**, **Music** application as below.

<Gallery>



<Music>



- Ensure that your phone and nearby devices are connected to the same Wi-Fi network.
- Make sure DLNA feature on the nearby device is turned on.

2 Tap the device to connect.

If the device is not on the list, tap **Search nearby devices**.

After connection, you can enjoy the contents from the nearby device on your phone.

PC connections with a USB cable

Learn to connect your device to a PC with a USB cable in USB connection modes.

Transferring music, photos and videos using the USB mass storage mode

- 1 Connect your device to a PC using the USB cable that came with your phone.
- 2 Open the Notifications panel and select **Media device (MTP)**.
- 3 A window will pop-up on your PC, allowing you to transfer the desired data.

NOTE:

- The LG Android Platform Driver is required to be installed on your PC to be able to detect the phone.
- Check the requirements for using **Media device (MTP)**.

Synchronize with Windows Media Player

Ensure that Windows Media Player is installed on your PC.





- 1 Use the USB cable to connect the phone to a PC on which Windows Media Player has been installed.
 - 2 Select the **Media device (MTP)** option. When connected, a pop-up window will appear on the PC.
 - 3 Open Windows Media Player to synchronize music files.
 - 4 Edit or enter your device's name in the pop-up window (if necessary).
 - 5 Select and drag the music files you want to the sync list.
 - 6 Start synchronization.
- The following requirements must be satisfied to synchronize with Windows Media Player.


Items	Requirement
OS	Microsoft Windows XP SP2, Vista or higher
Window Media Player version	Windows Media Player 10 or higher

- If the Windows Media Player version is lower than 10, install version 10 or higher.



Calls

Making a call


- 1 Tap  to open the keypad.
- 2 Enter the number using the keypad. To delete a digit, tap the .
- 3 Tap  to make a call.
- 4 To end a call, tap the **End** icon .

TIP! To enter "+" to make international calls, touch and hold .

Calling your contacts

- 1 Tap  to open your contacts.
- 2 Scroll through the contact list or enter the first few letters of the contact you want to call by tapping **Search contacts**.
- 3 In the list, tap  you want to call.

Answering and rejecting a call

When you receive a call in Lock state, swipe the  in any direction to Answer the incoming call.






Swipe the  in any direction to Decline an incoming call.

NOTE: Tap or swipe the **Decline with message** if you want to send a message to the caller.

Adjusting the in-call volume

To adjust the in-call volume during a call, use the Volume up and down keys on the back side of the phone.

Making a second call


- 1 During your first call, tap **Menu key**  > **Add call** and dial the number. You can also go to the recently dialled numbers list by tapping **Call logs** or can search contacts by tapping **Contacts** and selecting the contact you want to call. Also, you can search contacts by tapping **Favorites** or **Groups**.
- 2 Tap  to make the call.
- 3 Both calls are displayed on the call screen. Your initial call is locked and put on hold.
- 4 Tap the displayed number to toggle between calls. Or tap  **Merge calls** to start a conference call.
- 5 To end active calls, tap **End** or tap  and slide the notification bar down and select the **END CALL** icon .

NOTE: You are charged for each call you make.

Viewing your call logs



On the Home screen, tap  and choose the **Call logs**.
View a complete list of all dialled, received and missed calls.

TIP!

- Tap any call log entry to view the date, time and duration of the call.
- Tap the **Menu key** , then tap **Delete all** to delete all the recorded items.

Call settings

You can configure phone call settings such as call forwarding, as well as other special features offered by your carrier.

- 1 On the Home screen, tap .
- 2 Tap .
- 3 Tap **Call settings** and choose the options that you wish to adjust.

Contacts



Add contacts to your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.

Searching for a contact

On the Home screen

- 1 Tap  to open your contacts.
- 2 Tap **Search contacts** and enter the contact name using the keyboard.


Adding a new contact

- 1 Tap , enter the new contact's number, then tap the **Menu key** . Tap **Add to Contacts > New contact**.
- 2 If you want to add a picture to the new contact, tap the image area. Choose from **Take photo** or **Select from Gallery**.
- 3 Tap **Add another field** enter the details about your contact.
- 4 Tap **Save**.

Favourites contacts


You can classify frequently called contacts as favourites.

Adding a contact to your favourites



- 1 Tap  to open your contacts.
- 2 Tap a contact to view its details.
- 3 Tap the star to the right corner of the contact's name. The star will turn yellow color.

Contacts

Removing a contact from your favourites list

- 1 Tap  to open your contacts.
- 2 Tap the **Favourites** tab, and choose a contact to view its details.
- 3 Tap the yellow color star to the right corner of the contact's name. The star turns grey color and the contact is removed from your favourites.

Creating a group



- 1 Tap  to open your contacts.
- 2 Tap **Groups** and tap the **Menu key** . Select **New group**.
- 3 Enter a name for the new group. You can also set a ringtone for the newly created group.
- 4 Tap **Save** to save the group.

NOTE: If you delete a group, the contacts assigned to that group will not be lost. They will remain in your contacts.


Messaging


Your phone combines SMS, MMS and Chat into one intuitive, easy-to-use menu.

Sending a message

- 1 Tap  on the Home screen and tap  to open a blank message.
- 2 Enter a contact name or contact number in the **To** field. As you enter the contact name, matching contacts will appear. You can tap a suggested recipient. You can add more than one contact. For the Chat, chat enabled users are shown only in the contacts.

NOTE: You will be charged for a text message for every person to whom you send the message. For the Chat, the cost for data usage occurs.


- 3 Tap the **Enter message** field and begin composing your message.
- 4 Tap  to open the Options menu. Choose from **Quick message**, **Insert smiley**, **Schedule sending**, **Add subject** and **Discard**.

TIP! You can tap the  icon to attach the file, that you want to share with message.

- 5 Tap **Send** to send your message. If the Send button is shown in the yellow, a message is sent to the Chat.
- 6 Responses will appear on the screen. As you view and send additional messages, a message thread is created.

Messaging

WARNING:


- The 160-character limit may vary from country to country, depending on the language and how the SMS is coded. For the Chat, the character limit is determined by the operator.
- If an image, video or audio file is added to an SMS message, it is automatically converted into an MMS message and you are charged accordingly. If you transfer images from the Chat, you can attach images larger than its original size and MMS.
- For the Chat, you can make a group chat to press .

Threaded box

Messages (SMS, MMS, Chat) exchanged with another party can be displayed in chronological order so that you can conveniently see an overview of your conversation.

Changing your message settings

Your phone message settings are pre-defined, so you can send messages immediately. You can change the settings according to your preferences.

- Tap  on the Home screen, tap  and then tap **Settings**.

E-mail

You can use the E-mail application to read emails from services like Gmail. The E-mail application supports the following account types: POP3, IMAP and Exchange. Your service provider or system administrator can provide you with the account settings you need.

Managing an email account

The first time you open the **E-mail** application, a set-up wizard opens to help you to set up an email account.

After the initial set-up, E-mail displays the contents of your inbox.

To add another email account:

- Tap  >  > **Apps** tab >  **E-mail** > tap  > **Settings** >  **Add account**.





To change an email general settings:

- Tap  >  > **Apps** tab >  **E-mail** > tap  > **Settings** > **General settings**.

To delete an email account:

- Tap  >  > **Apps** tab >  **E-mail** > tap  > **Settings** > tap  > **Remove account** > Select the account to delete > **Remove** > select **Yes**.





Working with account folders

Tap  >  > **Apps** tab >  **E-mail** > tap  and select **Folders**.

Each account has an Inbox, Outbox, Sent and Drafts folder. Depending on the features supported by your account's service provider, you may have additional folders.

Composing and sending email

To compose and send a message

- 1 While in the **E-mail** application, tap the .
- 2 Enter an address for the message's intended recipient. As you enter text, matching addresses will be proposed from your Contacts.
- 3 Tap the  to add a Cc/Bcc and tap  to attach files, if required.
- 4 Enter the text of the message.
- 5 Tap .

TIP! When a new email arrives in your Inbox, you will be notified by a sound or vibration.

Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your phone comes with a 13 megapixel camera with an autofocus feature that lets you capture sharp pictures and videos.



NOTE: Be sure to clean the protective lens cover with a microfiber cloth before taking pictures. A lens cover with smudges from fingers can cause blurry pictures with a "halo" effect.

To open the Camera application

From the Home screen, tap the  >  > **Apps** tab > **Camera** .

OR

Tap the **Camera** icon  from the Home screen.

TIP! If you've set your phone to use the Swipe unlock method, from the locked screen, simply press the Power/Lock Key , on the back of the phone, then drag the Camera icon  upward to open the Camera application.

Getting to know the viewfinder



1 Flash – Taps to turn the flash **On**, **Off** or set it to **Auto**.





Camera and Video

- 2 Swap camera** – Tap to swap between the rear camera lens and the front camera lens.
- 3 Mode** – Mode to select the mode from: **Auto**, **Magic focus**, **Panorama** and **Dual**.
- 4 Settings** – Tap to adjust the following camera and video settings.
- 5 Gallery** – Tap to access your Gallery.
- 6 Video Recording button** – Tap to start recording a video.
- 7 Capture button** – Tap to take a photo.

Take Pictures





Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

To take a picture:



- 1 From the Home screen, tap the  >  > **Apps tab** > **Camera** .
- 2 Frame your subject on the screen.
- 3 A square around the subject indicates that the camera has focused.
- 4 Tap  to take a photo. Your picture will be automatically saved to the Gallery.

Record Videos


In addition to taking pictures, you can record, view, and send videos with your phone's built-in video camera.

- 1 From the Home screen, tap the  >  > **Apps tab** > **Camera** .
- 2 Frame your subject on the screen.
- 3 Tap  to start recording the video.
- 4 The length of the recording is displayed on the top of the screen.

NOTE: Tap  to take pictures while recording video.





5 Tap  to pause recording video. You can resume recording again tapping .

OR

6 Tap  to stop recording. Your video will be automatically saved to the Gallery.

Camera and Video Settings

From the camera mode, tap each icon to adjust the following camera settings.

- **Flash** : Taps to turn the flash **On**, **Off** or set it to **Auto**.
- **Swap camera** : To swap between the rear camera lens and the front camera lens.
- **Mode** : Mode to select the mode from: **Auto**, **Magic focus**, **Panorama** and **Dual**.
 - ▶ **Auto**: Captures a auto photo shot.
 - ▶ **Magic focus**: Magic focus lets you choose your focus again after taking a photo.
 - ▶ **Panorama**: Creates a wide photo of a panoramic view. Hold the phone horizontally, press the shutter to start and slowly sweep the camera across the scene.
 - ▶ **Dual**: Captures a photo or recording a video using both of camera lens. Touch and hold the small screen to resize or move it.
- **Settings** : To adjust the following camera and video settings.
 - ▶ **Dynamic tone (HDR)**: Combines photos taken at multiple exposures into one optimal photo to get a better photo in tricky lighting situations.
 - ▶ **Image size**: Set the size of your picture. Choose from **13M 4160x3120**, **W10M 4160x2340**, **9M 3120x3120** or **3M 2048x1536**. Set the size of your video. Choose from **UHD 3840x2160**, **FHD 1920x1080**, **HD 1280x720** or **120HD Slow Motion**.
 - ▶ **Cheese shutter**: Allows you to take pictures with voice commands. When on, you just say "Cheese", "Smile", "Whiskey", "Kimchi", or "LG" to take a picture.
 - ▶ **Timer**: Set your camera's timer. This is ideal if you want to be a part of the picture.
 - ▶ **Grid**: It is easily used to take better pictures to keeping horizontal and verticals.
 - ▶ **SD**: Set the storage location for your pictures. Choose from **IN** or **SD**. This menu appears only when the SD card is inserted.
 - ▶ **Help**: Allows you to learn how a function works. This icon will provide you with a quick guide.

Camera and Video

Multi-point Auto Focus

When you take a picture, the Multi-point Auto Focus (AF) function operates automatically and will allow you to see a clear image.

Dual

The Dual feature allows you to take a picture or record video with the front and rear cameras at the same time.

- 1 From the Home screen, tap the  >  > **Apps tab** > **Camera** .
- 2 Tap  > .



NOTE: Drag the small screen to move it to your desired location. Touch and hold the small screen to resize it. Tap on the small screen to switch screens.

- 3 Tap  to take a picture. Tap  to start dual recording.
- 4 Tap  to stop dual recording.

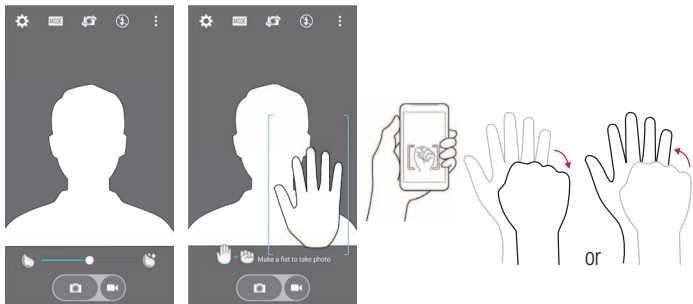
Gesture shot

The Gesture shot feature allows you to take a picture with a hand gesture using the front camera.

To take photo

There are two methods for using the Gesture shot feature.

- Raise your hand, with an open palm, until the front camera detects it and a box appears on the screen. Then close your hand into a fist to start the timer, allowing you time to get ready.
- Raise your hand, in a clenched fist, until the front camera detects it and a box appears on the screen. Then unclench your fist to start the timer, allowing you time to get ready.



Camera and Video

Super Zooming

You can use a zoom up to 8 times while taking pictures.

TIP! Will two fingers on the screen, and then to close or open has been using the zoom function, this function will automatically run.

NOTE: Use a steady hand. This feature does not work with some functions. Objects can be overlapped when taking a picture of fast-moving subjects.

View Your Pictures




The Gallery is where you can access the Gallery of stored camera images. You can view them in a slideshow, share them with your friends, and delete and edit them.

- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery** .
- 2 Select a location and tap an image to view your picture.

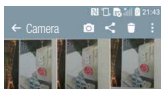
Gallery Options

The Gallery application presents the pictures and videos in your storage, including those you've taken with the Camera application and those you downloaded from the web or other locations.

If you have one of your phone's Google Accounts, you'll also see your web albums in Gallery.

- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery**  to view the images stored in the storage.
 - ▶ Drag up or down to view more albums.
- 2 Tap an album to open it and view its contents. (The pictures and videos in the album are displayed in chronological order.)

- 3 Tap a picture in an album to view it.



- ▶ Tap a picture group again to reveal the following icons:
 - **Camera:** Opens the Camera.
 - **Share:** You can share the picture via various methods such as Messaging or Bluetooth.
 - **Delete:** Deletes the picture.
- ▶ Tap a picture in an album then tap for the following options: **Move, Copy, Make collage, Lock, Slideshow, Rotate left** and **Rotate right**.
- ▶ Tap the **Back Key** to return to the previous screen.

Assign Pictures

After taking a picture, assign it as a picture ID for a Contacts entry or as the Home screen background image (wallpaper).










- 1 From the Home screen, tap the > > **Apps** tab > **Gallery** .
- 2 Tap an album and tap an image to view it.
- 3 With the picture displayed, tap > **Set image as**.
- 4 Select an option.

Camera and Video




- ▶ **Home screen wallpaper** to assign the picture as a background image, crop the image and tap **OK** to assign the picture.
- ▶ **Contact photo** to assign the picture to a Contact entry as a picture ID. Tap an entry from Contacts, crop the image and tap **OK** to assign the picture.
- ▶ **Lock screen wallpaper** to assign the picture as a background image for your lock screen.
- ▶ **Wallpaper** to assign the picture as a background image, crop the image and tap **SET WALLPAPER** to assign the picture.

Video Options

The Gallery is where you can access the Gallery of stored video images. You can view them, share them with your friends, and delete and edit them.

- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery**  to view the videos stored in storage.
 - ▶ Scroll up or down to view more albums.
- 2 Tap an album to open it and view its contents. (The pictures and videos in the album are displayed in chronological order.)
- 3 Tap a video to view it. You can access the following options:
 - ▶  **Rotation:** Changing the orientation of screen content.
 - ▶  **QSlide:** Enables an overlay on your phone's display for easy multitasking.
 - ▶  **SmartShare:** Shares media files with DLNA certified devices.
 - ▶  **Menu:** Tap to access **Screen ratio, Subtitles, Share, Trim, Settings, Details** options.
 - ▶  **Volume:** Tap to display the Volume slider bar, then adjust the playback volume on the slider bar.
 - ▶  **Lock/Unlock:** Locks the touch keys to prevent unintentional touches.

Play a Video

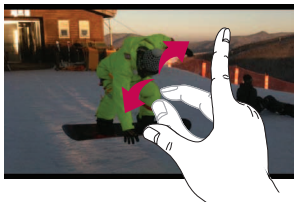
- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery**  to view videos stored in the storage.
 - ▶ Scroll up or down to view more albums.
- 2 Tap an album to open it and view its contents. (The pictures and videos in the album are displayed in chronological order.)
- 3 Tap a video in an album to play.
 - ▶ Tap the video to view the playback controls.

NOTE: While a video is playing, slide the left side of the screen up or down to adjust the screen brightness. While a video is playing, slide the right side of the screen up or down to adjust the sound. While playing a video, tap the timeline point to preview that portion of the video via a small screen. Tap the small screen to jump to that part of the video. While playing a video, slide your finger from left to right (or vice versa) to fast-forward and rewind.

Live Zoom

Live Zoom allows you to zoom in or zoom out on a portion of a video that is being played to make the desired section appear larger or smaller.

When viewing a video, use your index finger and thumb in a pinching or spreading motion to zoom in or out.



Camera and Video

NOTE: Do not press too hard; the touch screen is sensitive enough to pick up a light, but firm touch.

Dual Play

Dual Play (connected wired or wirelessly two displays) can be run on a different screen.

NOTE: Connect devices using wired (Slimport-HDMI) cable or wirelessly (Miracast). The connectable device can be a TV or a monitor supported by an HDMI cable or Miracast. The Gallery and Video apps are supported on Dual Play. Not all videos are supported by Dual Play. Dual Play operates at 1280X720 or higher display resolution.

Gallery



Open the **Gallery** application to view albums of your pictures and videos.

To open the Gallery application

- From the Home screen, tap the  >  > **Apps** tab > **Gallery** .

Viewing your albums

The **Gallery** application presents the pictures and videos saved in your phone, including those you've taken with the **Camera** application and those you downloaded from the web or other locations.

- Tap an album to open it and view its contents.
- Tap a picture or video in an album to view it.
- Tap the **Menu Key**  (at the top right corner of the screen) to access **New Album**, **Delete**, **Hide/Show album**, **Settings**, and **Help**.
- Tap the **Camera icon**  to return to the Camera application.

To share an album

You can share the entire contents of one or more albums or individual images or videos from an album.

- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery** .
- 2 Touch and hold the desired album, tap **Share**, select the application to use to share your images, then complete the sending method as necessary.

Working with photos

Use the **Gallery** application to view pictures that you've taken with the **Camera** application, downloaded.

To view and browse photos

- 1 From the Home screen, tap the  >  > **Apps** tab > **Gallery** .
- 2 Open an album and tap a picture.
- 3 Tap the **Menu Key**  (at the top right corner of the screen) to access **SmartShare**, **Set image as**, **Move**, **Copy**, **Copy to Clip Tray**, **Lock**, **Slideshow**, **Rotate left**, **Rotate right**, **Crop**, **Add/Remove location**, **Rename**, **Print**, or **Details**.

Camera Mode Icon

Tap here to go to camera mode.

Gallery Icon

Tap here to return to your Gallery.

Edit Icon

Tap here to edit your picture.

Share Icon

Tap here to share the photo using the method you select.

Delete Icon


Tap here to delete the photo.




Swipe horizontally to scroll through the photos in the current album.

Swipe here to quickly scroll through the images in the album, then tap the one you want to view.

To share a video



- 1 Open an album to view its contents, then tap the **Share** icon  at the top of the Gallery screen.
- 2 Checkmark the video(s) you want to share, tap **Share** at the bottom of the screen, select how to share the file(s), then complete as necessary.

To delete a video

- 1 Open an album to view its contents, then tap the **Delete** icon  at the top of the Gallery screen.
- 2 Checkmark the video(s) you want to delete, tap **Delete** at the bottom of the screen, then tap Yes to confirm.

QSlide while playing videos

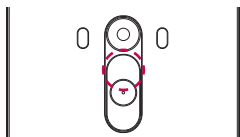
You can play videos in a QSlide window allowing you to use other applications while the video is playing.

- 1 Open the **Gallery** application and begin playing the video.
- 2 Tap the **QSlide** icon  at the top right corner of the screen to activate the QSlide feature to play the video in a QSlide window.
- 3 To close the QSlide window, tap the  in the upper-right corner of its title bar.

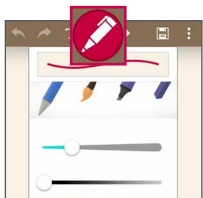
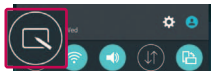
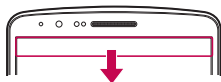
Function

QuickMemo+

The **QuickMemo+** allows you to create memos and capture screen shots. Capture screens, draw on them and share them with family and friends with QuickMemo+.



OR



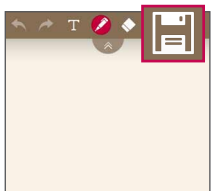
- 1 (While screen is switched off) Press and hold the Volume Up key.



OR

Touch and slide the status bar downward and tap .

- 2 Select the desired menu option from **Thickness, Transparency** and create a memo.

Function









- 3 Tap  in the Edit menu to save the memo with the current screen. To exit QuickMemo+ at any time, tap .

NOTE: Please use a fingertip while using the QuickMemo+. Do not use your fingernail.

Using the QuickMemo+ options

You can easily use the editing tools when using the QuickMemo+.

	Undo or Redo.
	Use complex concept function.
	Select Pen type , Thickness , Transparency and Colour .
	Erase the memo that you created.
	Save the memo with the current screen in the Gallery or QuickMemo+ .
	Option: Tap to choose Share , Paper style for the memo.

Viewing the saved QuickMemo+

Tap **QuickMemo+/Gallery** and select the QuickMemo+ album.

QSlide

From any screen, bring up a notepad, calendar, and more as a window inside your screen.



1		Tap to exit the QSlide and return to full window.
2		Swipe to adjust transparency.
3		Tap to end the QSlide.
4		Swipe to adjust the size.

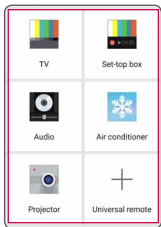
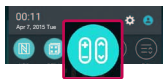
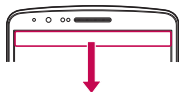
- 1 Touch and slide the status bar downwards > tap **QSlide** apps or while using applications that support QSlide, tap . The function will be continuously displayed as a small window on your screen.
- 2 You can make a call, browse the Web, or choose other phone options. You can also use and tap the screen under the small windows when the transparency bar is not full


NOTE: The QSlide can support up to two windows at the same time.

Function

QuickRemote

QuickRemote turns your phone into a Universal Remote for your home TV, Set top box, audio system.



- 1 Touch and slide the status bar downwards and tap  > **ADD REMOTE**.

OR

Tap  >  > **Apps tab** >  **QuickRemote** > tap .

- 2 Select the type and brand of device, then follow the on-screen instructions to configure the device(s).
- 3 Touch and slide the status bar downwards and use QuickRemote functions.

NOTE: The QuickRemote operates the same way as an ordinary remote control infrared (IR) signals. Be careful not to cover the infrared sensor at the top of the phone when you use the QuickRemote function. This function may not be supported depending on the model, the manufacturer or service company.

Smart Keyboard

Smart Keyboard recognizes your keyboard input habit and provide your own keyboard quickly inputting without errors.



Move cursor using space bar

Touch and hold the space bar and left or right to move the cursor.



Enter suggested word using gesture control




Enter text on the keyboard and the related word suggestions appear. Flick upward on the left to select the left-side suggestion. Flick upward on the right to select the right-side suggestion.

Function


LG SmartWorld

LG SmartWorld offers an assortment of exciting content – fonts, themes, games, applications.

How to Get to LG SmartWorld from Your Phone

- 1 Tap  >  > **Apps** tab > tap the  icon to access **LG SmartWorld**.
- 2 Tap Sign in and enter ID/PW for LG SmartWorld. If you have not signed up yet, tap Register to receive your LG SmartWorld membership.
- 3 Download the content you want.
* When you use Cellular network, data fee could be charged by data plan that you signed-up with carrier.
* LG SmartWorld may not be available from all carriers or in all countries.

NOTE: What if there is no icon?




- 1 Using a mobile Web browser, access LG SmartWorld (www.lgworld.com) and select your country.
- 2 Download the LG SmartWorld App.
- 3 Run and install the downloaded file.
- 4 Access LG SmartWorld by tapping the  icon.

Special benefit only in LG SmartWorld

- 1 Decorate your own style on your Smartphone, use Home Theme & Keyboard Theme & Font that provided on LG SmartWorld. (However this service is available to specific device. Please check in LG SmartWorld website whether it is feasible or not.)
- 2 Enjoy LG SmartWorld's special service by joining promotion that consistently provided.

Multimedia

Music

Your phone has a built-in music player that lets you play all your favorite tracks. To access the music player, tap  >  > **Apps** tab >  **Music**.

Add music files to your phone




Start by transferring music files to your phone:





- Transfer music using Media device (MTP).
- Download from the wireless Web.
- Synchronize your phone to a computer.
- Receive files via Bluetooth.

Transfer music using Media device (MTP)








- 1 Connect the phone to your PC using the USB cable.
- 2 Select the **Media device (MTP)** option. Your phone will appear as another hard drive on your computer. Click on the drive to view it. Copy the files from your PC to the drive folder.
- 3 When you're finished transferring files, swipe down on the Status Bar and tap **USB PC connection** > **Charge phone**. You may now safely unplug your device.

Playing a song

- 1 Tap  >  > **Apps** tab >  **Music**.
- 2 Tap **Songs**.
- 3 Select the song you want to play.

	Tap to pause playback.
	Tap to resume playback.
	Tap to skip to the next track in the album, playlist, or shuffle. Touch and hold to fast forward.
	Tap to restart the current track or skip to the previous track in the album, playlist, or shuffle. Touch and hold to rewind.

Multimedia

	Tap to display the Volume slider bar, then adjust the playback volume on the slider bar.
	Tap to set audio effects.
	Tap to open the current playlist.
	Tap to add the song to your favourites.
	Tap to play the current playlist in shuffle mode (tracks are played in random order).
	Tap to toggle through the repeat modes to repeat all songs, repeat current song, or repeat off.
	Tap to share your music via the SmartShare function.

To change the volume while listening to music, press the up and down volume keys on the back side of the phone.

Touch and hold any song in the list. The **Play**, **Add to playlist**, **Delete**, **Share**, **Set as ringtone**, **Details** and **Search** options will be displayed.

NOTE:

- Some file formats are not supported, depending on the device software.
- If the file size exceeds the available memory, an error can occur when you open files.


NOTE: Music file copyrights may be protected by international treaties and national copyright laws.

Therefore, it may be necessary to obtain permission or a licence to reproduce or copy music.






In some countries, national laws prohibit private copying of copyrighted material. Before downloading or copying the file, check the national laws of the relevant country concerning the use of such material.

Setting your alarm





- 1 Tap  >  > **Apps** tab >  **Clock** > .
- 2 After you set the alarm, your phone lets you know how much time is left before the alarm will go off.
- 3 Set **Repeat**, **Snooze duration**, **Alarm with vibration**, **Alarm sound**, **Alarm volume**, **Auto app starter**, **Puzzle lock** and **Memo**. Tap **Save**.

NOTE: To change alarm settings in the alarm list screen, tap the **Menu key**  and select **Settings**.

Using your calculator

- 1 Tap  >  > **Apps** tab >  **Calculator**.
- 2 Tap the number keys to enter numbers.
- 3 For simple calculations, tap the function you want to perform (+, -, x or ÷) followed by =.
- 4 For more complex calculations, tap the **Menu Key** , then tap **Scientific calculator**.
- 5 To check the history, tap the icon , then tap **Calculation history**.

Adding an event to your calendar

- 1 Tap  >  > **Apps** tab >  **Calendar**.
- 2 On the screen, you can find the different view types for the Calendar (Day, Week, Month, Year, Agenda).
- 3 Tap on the date for which you wish to add an event and tap .
- 4 Tap **Event name** and enter the event name.
- 5 Tap **Location** and enter the location. Check the date and enter the time you wish your event to start and finish.
- 6 If you wish to repeat the alarm, set **REPEAT** and set **REMINDERS**, if necessary.






Utilities


7 Tap **Save** to save the event in the calendar.

Voice Recorder


Use the voice recorder to record voice memos or other audio files.

Recording a sound or voice

- 1 Tap  >  > **Apps** tab >  **Voice Recorder**.
- 2 Tap  to begin recording.
- 3 Tap  to end the recording.
- 4 Tap  to listen to the recording.

NOTE: Tap  to access your Recorded files. You can listen to the saved recording. The available recording time may differ from actual recording time.

Sending the voice recording

- 1 Once you have finished recording, you can send the audio clip by tapping .
- 2 Choose from **Android Beam, Bluetooth, Drive, E-mail, Gmail, Messaging, QuickMemo+** or **SmartShare Beam**. When you select **Android Beam, Bluetooth, Drive, E-mail, Gmail, Messaging, QuickMemo+** or **SmartShare Beam** the voice recording is added to the message. You may then write and send the message as you usually would.

Tasks

This task can be synchronized with MS Exchange account. You can create task, revise it and delete it in MS outlook or MS Office Outlook Web Access.

To Synchronize MS Exchange

- 1 From the Home Screen, tap  >  > **Apps** tab >  **Settings**.

- 2 Tap **General** tab > **Accounts & sync** > **Add account**.
- 3 Tap **Microsoft Exchange** to create Email address and Password.
- 4 Make sure if you checkmark Sync task.

NOTE: MS Exchange may not be supported depending on email server.

Google+




Use this application to stay connected with people via Google's social network service.

- Tap  >  > **Apps** tab >  **Google** >  **Google+**.

NOTE: This application may not be available depending on the region or service provider.

Voice Search

Use this application to search webpages using voice.

- 1 Tap  >  > **Apps** tab >  **Google** >  **Voice Search**.
- 2 Say a keyword or phrase when **Speak now** appears on the screen. Select one of the suggested keywords that appear.

NOTE: This application may not be available depending on the region or service provider.

Downloads

Use this application to see what files have been downloaded through the applications.

- Tap  >  > **Apps** tab >  **Downloads**.

NOTE: This application may not be available depending on the region or service provider.

The Web

Internet







Use this application to browse the Internet. Browser gives you a fast, full-color world of games, music, news, sports, entertainment and much more, right on your mobile phone wherever you are and whatever you enjoy.

NOTE: Additional charges apply when connecting to these services and downloading content. Check data charges with your network provider.

1 Tap  >  > **Apps** tab >  **Internet**.

Using the Web toolbar

Tap slide it downwards with your finger to open.

	Tap to go back one page.
	Tap to go forward one page, to the page you connected to after the current one. This is the opposite of what happens when you tap  .
	Tap to go to the Home page.
	Tap to add a new window.
	Tap to access bookmarks.

Viewing webpages

Tap the address field, enter the web address and tap **Go**.

Opening a page

To go to new page, tap  → .

To go to another webpage, tap , scroll up or down, and tap the page to select it.

Searching the web by voice

Tap the address field, tap , speak a keyword, and then select one of the suggested keywords that appear.



NOTE: This feature may not be available depending on the region or service provider.

Bookmarks

To bookmark the current webpage, tap  > **Add to bookmarks** > **OK**.

To open a bookmarked webpage, tap  and select one.

History

Tap  > **History** to open a webpage from the list of recently-visited webpages. To clear all history, tap  → **Yes**.

Using Popup Browser

Use this feature to access the Internet without closing the current application .

While viewing content, such as contacts or notes that include web addresses, select a web address and then tap Popup Browser to open the pop-up browser. Touch and drag the browser to move it to another location.

To view the browser in full screen, tap .

To close the browser, tap .

The Web

Chrome

Use Chrome to search for information and browse webpages.

1 Tap  >  > **Apps** tab >  **Chrome**.


NOTE: This application may not be available, depending on your region and service provider.

Viewing webpages

Tap the Address field, and then enter a web address or search criteria.

Opening a page

To go to a new page, tap **Menu key**  → **New tab**.

To go to another webpage, tap , scroll up or down and tap the page to select it.

Syncing with other devices

Sync open tabs and bookmarks to use with Chrome on another device when you are logged in with the same Google account.

To view open tabs on other devices, tap **Menu key**  → **Recent tabs**.

Select a webpage to open.

To add bookmarks, tap **Menu key**  → .

Settings

This section provides an overview of items you can change using your phone's System settings menus.

To access the Settings menu:

Tap  > Touch and hold  > **System settings**.

- or -

Tap  >  > **Apps tab** >  **Settings**.





Networks

< **Wi-Fi** >

Wi-Fi – Turns on Wi-Fi to connect to available Wi-Fi networks.

TIP! How to obtain the MAC address

To set up a connection in some wireless networks with MAC filters, you may need to enter the MAC address of your phone in the router.

You can find the MAC address in the following user interface: tap  >  > **Apps tab** >  **Settings** > **Networks tab** > **Wi-Fi** >  > **Advanced Wi-Fi** > **MAC address**.

< **Bluetooth** >

Turn the Bluetooth wireless feature on or off to use Bluetooth.

< **Mobile data** >

Displays the data usage and set mobile data usage limit.

< **Call** >

Configure phone call settings such as call forwarding and other special features offered by your carrier.

Vicemail – Allows you to select your carrier's voicemail service.

Fixed dialing numbers – Turn on and compile a list of numbers that can be called from your phone. You'll need your PIN2, which is available from your operator. Only numbers within the fixed dial list can be called from your phone.

Settings

Incoming voice call pop-up – Display incoming voice call pop-up when an app is in use.

Call reject – Allows you to set the call reject function. Choose from **Call reject mode** or **Reject calls from**.

Decline with message – When you want to reject a call, you can send a quick message using this function. This is useful if you need to reject a call during a meeting.

Privacy keeper – Hides the caller name and number for an incoming call.

Call forwarding – Choose whether to divert all calls when the line is busy, when there is no answer or when you have no signal.

Auto answer – Set the time before a connected hands-free device automatically answers an incoming call. Choose from **Off**, **1 sec**, **3 sec** and **5 sec**.

Connection vibration – Vibrates your phone when the other party answers the call.

Voice enhancement – Enhances voice quality in noisy environments so you can hear more clearly.

Save unknown numbers – Add unknown numbers to contacts after a call.

Power key ends call – Allows you to select your end call.

Call barring – Lock incoming, outgoing or international calls.

Call duration – View the duration of calls including **Last call**, **Outgoing calls**, **Incoming calls** and **All calls**.

Additional settings – Allows you to change the following settings:

Caller ID: Choose whether to display your number in an outgoing call.

Call waiting: If call waiting is activated, the handset will notify you of an incoming call while you are on a call (depending on your network provider).

< **Share & connect** >

NFC – Your phone is an NFC-enabled mobile phone. NFC (Near Field Communication) is a wireless connectivity technology that enables two-way communication between electronic devices. It operates over a distance of a few centimeters. You can share your content with an NFC tag or another NFC support device by simply tapping it with your device. If you tap an NFC tag with your device, it will display the tag content on your device.

To switch NFC on or off: From the Home screen, touch and slide the notification panel down with your finger, then select the NFC icon to turn it on.

NOTE: When airplane mode is activated, the NFC application can be used.

Using NFC: To use NFC, make sure your device is switched on, and activate NFC if disabled.

Android Beam – When this feature is turned on, you can beam app content to another NFC-capable device by holding the devices close together.

Just bring the device together (typically back to back) and then tap your screen. The app determines what gets beamed.

SmartShare Beam – Turn on to receive multimedia content via Smartshare Beam from LG phones or tables.

Media server – Share media content with nearby devices via DLNA.

Miracast – Mirror phone screen and sound onto Miracast dongle or TV wirelessly.

LG PC Suite – Connect LG PC Suite with your phone to easily manage multimedia content and apps.

< Tethering & networks >

USB tethering – Connect the USB cable to share the internet connection with the computer.

Wi-Fi hotspot – You can also use your phone to provide a mobile broadband connection. Create a hotspot and share your connection. Please "**Sharing phone's data connection**" for more information.

Bluetooth tethering – Allows you to set your phone whether you are sharing the Internet connection or not.

Help – Tap to view help information on the Wi-Fi hotspot, USB tethering and Bluetooth tethering functions.

Settings

Airplane mode – After switching to Airplane mode, all wireless connections are disabled.

Mobile networks – Set options for data roaming, network mode & operators, access point names (APNs) etc.


VPN – Displays the list of Virtual Private Networks (VPNs) that you've previously configured. Allows you to add different types of VPNs.


Sound

Sound profile – Choose the Sound, either **Sound**, **Vibrate only** or **Do not disturb**.

Volume – Adjust the phone's volume settings to suit your needs and your environment.

Vibration strength – Allows you to set the vibrate strength for calls, notifications, and Vibrate on tap.

Ringtone – Set the ringtone for calls. You can also add a ringtone by tapping  at the top right corner of the screen.

Notification sound – Set the notification sound. You can also add a notification sound by tapping  at the top right corner of the screen.

Sound with vibration – Checkmark to set the phone to vibrate in addition to the ringtone when you receive calls.

Vibration type – Allows you to set the vibration type for incoming calls. Choose from **Long Lasting**, **Rapid**, **Short repeated**, **Standard** or **Ticktock**.

Do not disturb – Set a time and mode when your phone doesn't let you know about notifications coming in. Choose from **All**, **Priority only** or **None**.

PRIORITY ONLY – Allow certain features to interrupt when Priority only. Alarms always have priority. Choose from Apps with Calendar events, Incoming calls, New messages, or Allowed contacts

SCHEDULE – Only notification with priority interrupt on repeat even when set to all.

Lock screen – Set to show or hide all notifications on the lock screen.

Apps – Set notification from Apps. Choose from None to show no notifications from the Apps, and Priority to show notifications with priority on top of others and when Do not disturb set to Priority only.

Vibrate on tap – Checkmark to vibrate when tapping the Home touch buttons and during other UI interactions.

Sound effects – Tap to set the dial pad touch tones, touch sounds, and screen lock sound.

Dialpad touch sounds – Checkmark to play tones while using dial pad.

Touch sound – Checkmark to play sound when making screen selection.

Screen lock sound – Checkmark to play sound when locking and unlocking the screen.

Message/call voice notification – Tap the **Message/call voice notification** switch to toggle it On or Off. On allows your device to read out incoming calls and message events automatically.

Display

< HOME & LOCK >

Home screen

Select Home – Set **Home** or **EasyHome** as default home.

Smart Bulletin – Tap the **Smart Bulletin** switch to toggle it On or Off. It includes an additional Home screen showing customized information. Checkmark LG Health, or Smart Tips.

Theme – Sets the screen theme for your device. You can download it from **LG SmartWorld**.

Wallpaper – Sets the wallpaper to use on your Home screen. Select it from **Wallpaper gallery**, **Gallery**, **Live wallpapers**, **Multi-photo** or **Photos**.

Screen swipe effect – Sets the effect when you swipe to change screens. Choose from **Slide**, **Breeze**, **Accordion**, **Panorama**, **Carousel**, **Layer** or **Domino**.

Settings

Allow Home screen looping – Checkmark to allow continuous Home screen scrolling (loop back to first screen after last screen).

Home backup & restore – Set to backup and restore Home app layout and wallpaper.

Help – Displays information regarding the Home screen items and functions.

Lock screen

Select screen lock – Set a screen lock type to secure your phone. Opens a set of screens that guide you through drawing a screen unlock pattern. Set **None**, **Swipe**, **Knock Code**, **Pattern**, **PIN** or **Password**.

If you have enabled a Pattern lock type when you turn on your phone or wake up the screen, you will be asked to draw your unlock pattern to unlock the screen.

Smart Lock – Set when to automatically unlock phone by Trusted devices (BT device or NFC) or Trusted face. This function is available when the Lock screen is set to one of the **Knock Code**, **Pattern**, **PIN** and **Password**.

NOTE: To activate this function, Smart Lock must be On.

Settings > General > Security > Trust agents > Smart Lock.

Screen swipe effects – Sets the screen swipe effect options. Choose from **Light particle**, **Vector circle**, **Mosaic** or **Soda**.

NOTE: This setting name may be Pattern effect if the Screen lock is set to Pattern.

Wallpaper – Sets your Lock screen wallpaper. Select it from **Gallery** or **Wallpaper gallery**.

Shortcuts – Allows you to change the shortcuts on the **Swipe** Lock screen.

Weather animation – Checkmark to show weather animation for current location on lock screen.

Contact info for lost phone – Checkmark to set the device owner's name to be displayed on the Lock screen. Enter the text to be displayed as the Owner info.

Lock timer – Sets the amount of time before the screen automatically locks after the screen has timed-out.

Power button instantly locks – Checkmark to instantly lock the screen when the Power/Lock Key is pressed. This setting overrides the Security lock timer setting.

Home touch buttons

Button combination – Drag an icon to rearrange Home touch buttons. You can have up to 5 Home touch buttons.

Color – Sets the background color for the Home touch buttons. Select it from White and Black.

Hide Home touch buttons – Set the Home Touch Keys displayed at the bottom of all of the screens. Set which ones are displayed, their position on the bar, and what they look like. Select the keys and order, the theme, and the background.

< FONT >

Font type – Sets the type of font used for the phone and menus.

Font size – Sets the size of the font displayed in the phone and menus.

< OTHER SCREEN SETTINGS >

Brightness – Adjusts the brightness of the screen. For best battery performance, use the dimmest comfortable brightness.

Notification LED – Tap the switch to toggle it On or Off. On will activate the LED light for the notifications you select, in the color you set for each one.

Auto-rotate screen – Checkmark to set the phone to automatically rotate the screen based on the phone orientation (portrait or landscape).

Screen timeout – Sets the amount of time before the screen times out.

Smart screen – Checkmark to allow the screen to stay on when phone detects your face.

< ADVANCED SETTINGS >

Screen-off effect – Sets the screen-off effect. Choose from **Retro TV**, **Black hole** and **Fade out**.

Settings

Daydream – Tap the Daydream switch to toggle it On or Off. On allows the set screensaver to be displayed when the phone is sleeping while docked or charging. Choose from **Clock** and **Google Photos**.

General

< Language & input >

Use the Language & input settings to select the language for the text on your phone and to configure the on-screen keyboard, including words you've added to its dictionary.

Language – Sets the language to use on your device.

Default – Sets the default on-screen keyboard to use when entering text.

LG Keyboard – Checkmark to select the LG Keyboard to enter data. Tap the  to change the following settings.

Google voice typing – Checkmark to select Google voice typing to enter data. Tap the  to change the Google voice settings.

Voice Search – Sets voice search options.

Text-to-speech output – Sets the preferred speech engine and speech rate (very slow to very fast). Also plays a short demonstration of speech synthesis.

Pointer speed – Sets the pointer speed on a slide bar.

< Location >

Turn on location service, your phone determines your approximate location using GPS, Wi-Fi and mobile networks.

Mode – Set the location mode.

High accuracy(GPS and networks) – Use GPS, Wi-Fi and mobile networks to estimate location.


Battery saving(Networks only) – Use Wi-Fi and mobile networks to estimate location.

Device sensors only(GPS only) – Use GPS to pinpoint your location.

RECENT LOCATION REQUEST – Display apps that have recently requested location information.

LOCATION SERVICES

Camera – Checkmark to tag photos or videos with their locations.

Google Location Reporting – Select whether to turn on or off Google Location Reporting options. For further information, tap  > **Help & feedback**.

< **Accounts & sync** >

Permits applications to synchronize data in the background, whether or not you are actively working in them. Deselecting this setting can save battery power and lower (but not eliminate) data usage.

< **Cloud** >

Add a cloud account to quickly and easily use cloud service on LG apps.

< **Users** >

Checkmark to add users when phone locked.

NOTE: Add user to share the phone with other people. Each user can have their own apps and content in their own space. Anyone using the phone can change settings like Wi-Fi and accept app updates that will affect everyone. Initial setup is required for new users to use phone.

< **Accessibility** >

Use the **Accessibility** settings to configure accessibility plug-ins you have installed on your phone.

TalkBack – Allows you to set up the TalkBack function which assists people with impaired vision by providing verbal feedback.

Font size – Sets the font size.

Invert colors – Checkmark to invert the colours of the screen and content.

Colour adjustment – Allows you to invert the colours of screen and content.

Touch zoom – Allows you to zoom in and out by triple-tapping the screen.

Settings

Message/call voice notifications – Tap the Message/call voice notifications switch to toggle it On or Off. On allows you to hear automatic spoken alerts for incoming calls and messages.

Screen shade – Checkmark to set the screen to a darker contrast.

Accessibility shortcut – Allows you to open the Accessibility feature quickly on any screen.

Text-to-speech output – Tap to customize text-to-speech (TTS) settings.

Audio type – Sets the audio type.

Sound balance – Sets the audio route. Move the slider on the slide bar to set it.

Notification LED – Turn on LED light for incoming calls and notifications.

Flash alerts – Checkmark to set the flash to blink for incoming calls and notifications.

Call reject message – Send a message customized for those with hearing impairments when a call is rejected.

Turn off all sounds – Checkmark to turn off all device sounds.

Captions – Allows you to customize caption settings for those with hearing impairments.

Touch feedback time – Sets the touch feedback time.

Touch assistant – Show a touch board with easy access to common actions.

Screen timeout – Sets the amount of time before the backlight turns off automatically.

Touch control areas – Allows you to select an area of the screen to limit touch activation to just that area of the screen.

Auto-rotate screen – Checkmark to allow the phone to rotate the screen depending on the phone orientation (portrait or landscape).

Password voice confirmation – Checkmark so that your phone can read passwords you touch.

Power key ends call – Checkmark so that you can end voice calls by pressing the Power/Lock Key.

Accessibility settings shortcut – Sets quick, easy access to selected features when you triple-tap the Home Key.

One-touch input – Checkmark to enable one-touch input. It allows each finger touch to enter a letter or character on the LG keyboard.

Switch Access – Allows you to interact with your device using one or more switches that work like keyboard keys. This menu can be helpful for users with mobility limitations that prevent them from interacting directly with the your device.

< **One-handed operation** >


Dial keypad – Checkmark to enable you move the dial keypad to the right or left side of the device. Simply tap the arrow to move it to one side or the other.

LG keyboard – Checkmark to enable you move the keyboard to the right or left side of the device. Simply tap the arrow to move it to one side or the other.

Lock screen – Checkmark to enable you move the PIN Lock screen keypad to the right or left side of the device. Simply tap the arrow to move it to one side or the other.

Help – Displays information regarding one-handed operation.

< **Shortcut key** >

Get quick access to apps by pressing and holding the Volume keys when screen is off or locked. Tap the Shortcut key switch  at the top right corner of the screen to toggle it **On** or **Off**.

< **Security** >

Content lock – Select lock types to lock files in Gallery. Choose from **Password** or **Pattern**.

Encrypt phone – Allows you to encrypt data on the phone for security. You will be required to enter a PIN or password to decrypt your phone each time you power it on.

Encrypt SD card storage – Allows you to encrypt SD card storage and keep data unavailable for other devices.

Set up SIM card lock – Set up Micro-USIM card lock or change the Micro-USIM card PIN.

Password typing visible – Show the last character of the hidden password as you type.

Settings

Phone administrators – View or deactivate phone administrators.

Unknown source – Default setting to install non-Play store applications.

Verify apps – Disallow or warn before installation of apps that may cause harm.

Storage type – Software only.

Trusted credentials – Display trusted CA certificates.

Install from storage – Choose to install encrypted certificates.

Clear credentials – Remove all certificates.

Trust agents – Select apps to use without unlocking screen.

Screen pin – Allow the app to be the only one used when you pin a screen of an App.

< Gestures >

Answer an incoming call – Checkmark to enable you to bring the phone to your ear to automatically answer the incoming call.

Fade out ringtone – Checkmark to enable you to pick up the phone from the flat surface to fade out the incoming call ringtone.

Silence incoming calls – Checkmark to enable you to flip the phone to silence incoming calls.

Snooze or stop alarm – Checkmark to enable you to simply flip the device to snooze or stop the alarm.

Pause video – Checkmark to enable you to simply flip the device to pause the currently playing video.

Help – Opens a help guide on how to use the Gestures features of your device.

Motion sensor calibration – Allows you to improve the accuracy of the tilt and speed of the sensor.

< QuickCircle case >

Activate to make features, such as Call logs, Camera, LG Health, Messaging, Music available in small view when using the QuickCircle case.

< Dual window >

The two split-screen can be viewed at the same time.

1. Touch and hold the Back button to split the screen.

2. Tap or drag app icon you want to use.

 – Switch two screens.

 – View app list.

 – Open full screen.

 – Close most recent app.

Split view – Checkmark to tap a link on the full screen or attachment from emails to run Dual window automatically.

Help – Display tips for using Dual window.

< Date & time >

Use **Date & time** settings to set how dates will be displayed. You can also use these settings to set your own time and time zone rather than obtaining the current time from the mobile network.

< Storage >

INTERNAL STORAGE – View the internal storage usage.

SD CARD – Check total available SD card space. Touch Unmount SD card for safe removal. Erase SD card if you want to delete all data from the SD card.

< Battery >

BATTERY INFORMATION

The Battery charge information is displayed on a battery graphic along with the percentage of the remaining charge and its status.

Touch the Battery charge icon to display the Battery use screen to see battery usage level and battery use details. It displays which components and applications are using the most battery power. Tap one of the entries to see more detailed information.

Battery usage – It displays the battery graph which is the remaining level based on recent 3-hour usage pattern. It also displays which components and applications are using the most battery power.

Settings

Battery percentage on status bar – Checkmark to display the battery level percentage on the Status Bar next to the battery icon.

BATTERY SAVER

Tap the Battery saver switch to toggle it On or Off. Tap Battery saver to access the following settings:

Battery saver – Sets the battery charge percent level that will automatically turn on Battery saver. Choose from **Immediately, 5% battery** and **15% battery**.

Help – Display battery saving items information.

< **Smart cleaning** >

Display the space in use and free in your phone. Tap  at the top right corner of the screen to set notification interval and idle time period.

< **Apps** >

View and manage your applications.

< **Default message app** >

Set **Messaging** or **Hangouts** as default app.

< **Backup & reset** >

Change the settings for managing your settings and data.

Back up my data – Set to backup your settings and application data to the Google server.

Back up account – Set to backup your account.

Automatic restore – Set to restore your settings and application data when the applications are reinstalled on your device.

LG Backup service – Backs up all information on the device and restores it in the event of data loss or replacement.

Factory data reset – Reset your settings to the factory default values and delete all your data. If you reset the phone this way, you are prompted to re-enter the same information as when you first started Android.

< **Printing** >

Allows you to print the content of certain screens (such as web pages displayed in Chrome) to a printer connected to the same Wi-Fi network as your Android device.

< **About phone** >

View legal information and check your phone status and software version.

PC software (LG PC Suite)

"LG PC Suite" PC software is a program that helps you connect your device to a PC via a USB cable and Wi-Fi. Once connected, you can use the functions of your device from your PC.

With your "LG PC Suite" PC Software, You Can...

- Manage and play your media contents (music, video, photos) on your PC.
- Send multimedia contents to your device.
- Synchronizes data (calendar, contacts, bookmarks) in your device and PC.
- Backup the applications in your device.
- Update the softwares in your device.
- Play multimedia contents of your PC from your device.
- Backup and create and edit the memos in your device

NOTE: You can use the Help menu from the application to find out how to use your "LG PC Suite" PC software.

Installing "LG PC Suite" PC Software

"LG PC Suite" PC software can be downloaded from the webpage of LG.

- 1 Go to www.lg.com and select a country of your choice.
- 2 Go to **Support > MOBILE SUPPORT > Mobile Phones > Select the Model**
or
Go to **Support > Mobile > Select the Model**.
- 3 Click **PC SYNC** from **DOWNLOAD** and click **DOWNLOAD** to download "LG PC Suite" PC software.

System Requirements for "LG PC Suite" PC software

- OS: Windows XP (Service pack 3) 32bit, Windows Vista, Windows 7, Windows 8
- CPU: 1 GHz or higher processors
- Memory: 512 MB or higher RAMs
- Graphic card: 1024 x 768 resolution, 32 bit color or higher
- HDD: 500 MB or more free hard disk space (More free hard disk space may be needed depending on the volume of data stored.)
- Required software: LG integrated drivers, Windows Media Player 10 or later

NOTE: LG Integrated USB Driver

LG integrated USB driver is required to connect an LG device and PC and installed automatically when you install "LG PC Suite" PC software application.

Synchronizing your Device to a PC

Data from your device and PC can be synchronized easily with "LG PC Suite" PC software for your convenience. Contacts, schedules and bookmarks can be synchronized.

The procedure is as follows:

- 1 Connect your device to PC. (Use a USB cable or Wi-Fi connection.)
- 2 Slide down the status bar > select **Media device (MTP)**.
- 3 After connection, run the program and select the device section from the category on the left side of the screen.
- 4 Click **Synchronize Personal information** to select.
- 5 Select the checkbox of contents to synchronize and click the **Sync** button.

NOTE: To synchronize your phone with your PC, you need to install LG PC Suite onto your PC. Please refer to previous pages to install LG PC Suite.

Moving contacts from your Old Device to your New Device

- 1 Export your contacts as a CSV file from your old device to your PC using a PC sync program.
- 2 Install "LG PC Suite" on the PC first. Run the program and connect your Android mobile phone to the PC using a USB cable.
- 3 On the top menu, select **phone** > **Import/Export contacts** > **Export** to your phone.
- 4 A popup window to select the file type and a file to export will appear.
- 5 On the popup, click the **Select a file** and Windows Explorer will appear.
- 6 Select the contacts file to export in Windows Explorer and click the Open.
- 7 Click **Export**.
- 8 A **Field mapping** popup to link the contacts in your device and new contacts data will appear.
- 9 If there is a conflict between the data in your PC contacts and device contacts, make the necessary selections or modifications in LG PC Suite.
- 10 Click **OK**.

Phone software update

Phone software update

LG Mobile phone software update from the Internet

For more information about using this function, please visit <http://www.lg.com/common/index.jsp> → select your country and language.

This feature allows you to conveniently update the firmware on your phone to a newer version from the Internet without needing to visit a service centre. This feature will only be available if and when LG makes a newer firmware version available for your device. Because the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure you check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable during the upgrade may seriously damage your mobile phone.

NOTE: LG reserves the right to make firmware updates available only for selected models at its own discretion and does not guarantee the availability of the newer version of the firmware for all handset models.

LG Mobile Phone software update via Over-the-Air (OTA)

This feature allows you to conveniently update your phone's software to a newer version via OTA, without connecting using a USB data cable. This feature will only be available if and when LG makes a newer firmware version available for your device.

You should first check the software version on your mobile phone: **Settings > General tab > About phone > Update Center > Software Update > Check now for update.**

Phone software update

NOTE: Your personal data from internal phone storage—including information about your Google account and any other accounts, your system/application data and settings, any downloaded applications and your DRM licence—might be lost in the process of updating your phone's software. Therefore, LG recommends that you backup your personal data before updating your phone's software. LG does not take responsibility for any loss of personal data.

NOTE: This feature depends on your network service provider, region and country.

About this user guide

About this user guide

- Before using your device, please carefully read this manual. This will ensure that you use your phone safely and correctly.
- Some of the images and screenshots provided in this guide may appear differently on your phone.
- Your content may differ from the final product, or from software supplied by service providers or carriers. This content may be subject to change without prior notice. For the latest version of this manual, please visit the LG website at www.lg.com.
- Your phone's applications and their functions may vary by country, region, or hardware specifications. LG cannot be held liable for any performance issues resulting from the use of applications developed by providers other than LG.
- LG cannot be held liable for performance or incompatibility issues resulting from edited registry settings being edited or operating system software being modified. Any attempt to customize your operating system may cause the device or its applications to not work as they should.
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- Additional charges may be applied for data services, such as messaging, uploading and downloading, auto-syncing, or using location services. To avoid additional charges, select a data plan that is suitable for your needs. Contact your service provider to obtain additional details.

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About this user guide



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ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to vod.divx.com for more information on how to complete your registration.

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To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

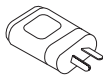
LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid for three (3) years from the date on which you purchased the product.

Accessories

These accessories are available for use with the your phone. (Items described below may be optional.)

Travel adaptor



Stereo headset



Quick Start Guide



Data cable



Battery



NOTE:

- Always use genuine LG accessories.
- Failure to do this may void your warranty.
- Accessories may vary in different regions.

Troubleshooting

This chapter lists some problems you might encounter when using your phone. Some problems require you to call your service provider, but most are easy to fix yourself.


Message	Possible causes	Possible corrective measures
Micro-SIM card error	There is no Micro-SIM card in the phone or it is inserted incorrectly.	Make sure that the Micro-SIM card is correctly inserted.
No network connection/ Dropped network	Signal is weak or you are outside the carrier network.	Move toward a window or into an open area. Check the network operator coverage map.
	Operator applied new services.	Check whether the Micro-SIM card is more than 6~12 months old. If so, change your Micro-SIM card at your network provider's nearest branch. Contact your service provider.
Codes do not match	To change a security code, you will need to confirm the new code by re-entering it.	If you forget the code, contact your service provider.
	The two codes you have entered do not match.	

Message	Possible causes	Possible corrective measures
No applications can be set	Not supported by service provider or registration required.	Contact your service provider.
Calls not available	Dialling error	New network not authorised.
	New Micro-SIM card inserted.	Check for new restrictions.
	Pre-paid charge limit reached.	Contact service provider or reset limit with PIN2.
Phone cannot be switched on	On/Off key pressed too briefly.	Press the On/Off key for at least two seconds.
	Battery is not charged.	Charge battery. Check the charging indicator on the display.



Troubleshooting


Message	Possible causes	Possible corrective measures
Charging error	Battery is not charged.	Charge battery.
	Outside temperature is too hot or cold.	Make sure phone is charging at a normal temperature.
	Contact problem	Check the charger and its connection to the phone.
	No voltage	Plug the charger into a different socket.
	Charger defective	Replace the charger.
	Wrong charger	Use only original LG accessories.
Number not allowed	The Fixed dialling number function is on.	Check the Settings menu and turn the function off.
Impossible to receive / send SMS & photos	Memory full	Delete some messages from your phone.
Files do not open	Unsupported file format	Check the supported file formats.


Message	Possible causes	Possible corrective measures
The screen does not turn on when I receive a call.	Proximity sensor problem	If you use a protection tape or case, make sure it has not covered the area around the proximity sensor. Make sure that the area around the proximity sensor is clean.
No sound	Vibration mode	Check the settings status in the sound menu to make sure you are not in vibration or silent mode.
Hangs up or freezes	Intermittent software problem	Try to perform a software update via the website.

Category Sub- Category	Question	Answer
BT Bluetooth Devices	What are the functions available via Bluetooth	You can connect a Bluetooth audio device such as a Stereo/Mono headset or Car Kit. Also, when the FTP server is connected to a compatible device, you can share content stored on the storage media.
BT Bluetooth Headset	If my Bluetooth headset is connected, can I listen to my music through my 3.5 mm wired headphones?	When a Bluetooth headset is connected, all system sounds are played over the headset. As a result, you will not be able to listen to music through your wired headphones.
Data Contacts Backup	How can I backup Contacts?	The Contacts data can be synchronized between your phone and Gmail™.
Data Synchronization	Is it possible to set up one-way sync with Gmail?	Only two-way synchronization is available.
Data Synchronization	Is it possible to synchronize all email folders?	The Inbox is automatically synchronized. You can view other folders by tapping the Menu Key  and select Folders to choose a folder.
Google™ Service Gmail Log-In	Do I have to log into Gmail whenever I want to access Gmail?	Once you have logged into Gmail, no need to log into Gmail again.


Category Sub- Category	Question	Answer
Google™ Service Google Account	Is it possible to filter emails?	No, email filtering is not supported via the phone.
Phone Function Email	What happens when I execute another application while writing an email?	Your email will automatically be saved as a draft.
Phone Function Ringtone	Is there a file size limitation for when I want to use MP3 file as ring tone?	There is no file size limitation.
Phone Function Message Time	My phone does not display the time of receipt for messages older than 24 hrs. How can I change this?	You will only be able to see the times for messages received the same day.
Phone Function Navigation	Is it possible to install another navigation application on my phone?	Any application that is available at Play Store™ and is compatible with the hardware can be installed and used.
Phone Function Synchronisation	Is it possible to synchronize my contacts from all my email accounts?	Gmail and MS Exchange server (company email server) contacts can be synchronized.

Category Sub- Category	Question	Answer
Phone Function Wait and Pause	Is it possible to save a contact with Wait and Pause in the numbers?	<p>If you transferred a contact with the W & P functions saved into the number, you will not be able to use those features. You will need to re-save each number.</p> <p>How to save with Wait and Pause:</p> <ol style="list-style-type: none">1. From the Home screen, tap the Phone icon .2. Dial the number, then tap the Menu Key .3. Tap Add 2-sec pause or Add wait.
Phone Function Security	What are the phone's security functions?	<p>You are able to set the phone to require that an Unlock Pattern be entered before the phone can be accessed or used.</p>

Category Sub- Category	Question	Answer
Phone Function Unlock Pattern	How do I create the Unlock Pattern?	<ol style="list-style-type: none"> 1. From the Home screen, tap and hold the Recent Key . 2. Tap System settings > Display tab > Lock screen. 3. Tap Select screen lock > Pattern. The first time you do this, a short tutorial about creating an Unlock Pattern will appear. 4. Set up by drawing your pattern once, and once again for confirmation. <p>Precautions to take when using the pattern lock.</p> <p>It is very important to remember the unlock pattern you set. You will not be able to access your phone if you use an incorrect pattern five times. You have five chances to enter your unlock pattern, PIN or password. If you have used all 5 opportunities, you can try again after 30 seconds. (Or, if you preset the backup PIN, you can use the backup PIN code to unlock the pattern.)</p>

Category Sub- Category	Question	Answer
Phone Function Unlock Pattern	What should I do if I forget the unlock pattern and I didn't create my Google account on the phone?	<p>If you have forgotten your pattern: If you logged into your Google account on the phone but failed to enter the correct pattern 5 times, tap the forgot pattern button. You are then required to log in with your Google account to unlock your phone. If you have not created a Google account on the phone or you have forgotten it, you will have to perform a hard reset.</p> <p>Caution: If you perform a factory reset, all user applications and user data will be deleted. Please remember to backup any important data before performing a factory reset.</p>
Phone Function Memory	Will I know when my memory is full?	Yes, you will receive a notification.
Phone Function Language Support	Is it possible to change my phone's language?	<p>The phone has multilingual capabilities. To change the language:</p> <ol style="list-style-type: none">1. From the Home screen, tap and hold the Recent Key  and tap System settings.2. Tap General tab > Language & input > Language.3. Tap the desired language.

Category Sub- Category	Question	Answer
Phone Function VPN	How do I set up a VPN?	VPN access configuration is different for each company. To configure VPN access from your phone, you must obtain the details from your company's network administrator.
Phone Function Screen time out	My screen turns off after only 15 seconds. How can I change the amount of time for the backlight to turn off?	<ol style="list-style-type: none"> 1. From the Home screen, tap and hold the Recent Key <input type="checkbox"/>. 2. Tap System settings > Display tab. 3. Tap Screen timeout. 4. Tap the preferred screen backlight timeout time.
Phone Function Wi-Fi & mobile network	When Wi-Fi and mobile network are both available, which service will my phone use?	<p>When using data, your phone may default to the Wi-Fi connection (if Wi-Fi connectivity on your phone is set to On). However, there will be no notification when your phone switches from one to the other.</p> <p>To know Wi-Fi data connection is being used, view only Wi-Fi icon at the top of your screen without mobile network.</p>
Phone Function Home screen	Is it possible to remove an application from the Home screen?	Yes. Just touch and hold the icon until the dustbin icon appears at the top and centre of the screen. Then, without lifting your finger, drag the icon to the trash can.

Category Sub- Category	Question	Answer
Phone Function Application	I downloaded an application and it causes a lot of errors. How do I remove it?	<ol style="list-style-type: none"> 1. From the Home screen, tap and hold the Recent Key . 2. Tap System settings > General tab > Apps > DOWNLOADED. 3. Tap the application, then tap Uninstall.
Phone Function Charger	Is it possible to charge my phone using a USB data cable without installing the necessary USB driver?	Yes, the phone will be charged by the USB cable regardless of whether the necessary drivers are installed or not.
Phone Function Alarm	Can I use music files for my alarm?	<p>Yes. After saving a music file as a ringtone, you can use it as your alarm.</p> <ol style="list-style-type: none"> 1. Touch and hold a song in a library list. In the menu that opens, tap Set as ringtone > Phone ringtone or Contact ringtone. 2. In the alarm clock setting screen, select the song as a ringtone.
Phone Function Alarm	Will my alarm be audible or will it go off if the phone is turned off?	No, this is not supported.
Phone Function Alarm	If my ringer volume is set to Off or Vibrate, will I hear my alarm?	Your alarm is programmed to be audible even in these scenarios.

Category Sub- Category	Question	Answer
Recovery Solution Hard Reset (Factory Reset)	How can I perform a factory reset if I can't access the phone's setting menu?	If your phone does not restore to its original condition, use a hard reset (factory reset) to initialize it.



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