



ENGLISH

General Inquiries

<LG Customer Information Centre>

0844-847-5847 or +44-844-847-5847

* Make sure the number is correct before making a call.

Quick start guide

LG-D955

MBM64217501 (1.0)

www.lg.com



CE0168

Wi-Fi (WLAN)

This equipment may be operated in all European countries.

The 5150 - 5350 MHz band is restricted to indoor use only.



LG

Life's Good

ENGLISH

Quick start guide

LG-D955

4G LTE* ready

* Please check with your network operator if 4G LTE is available on your USIM

To download the latest full version of the user guide, go to www.lg.com on your PC or laptop.

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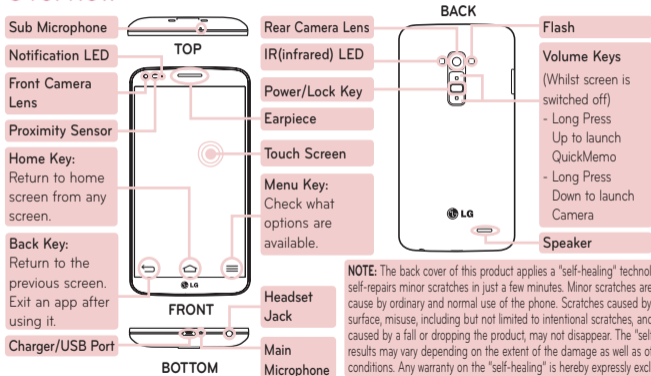
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NOTE:

- Always use genuine LG accessories. Failure to do this may void your warranty.
- Accessories may vary in different regions.
- Some features and service may vary by area, phone, carrier, plan and software version.
- Screen displays and illustrations on this Quick Start Guide may differ from those you see on actual phone.

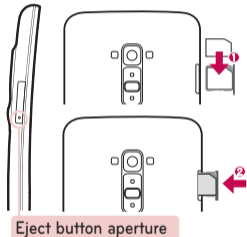
Overview



Setup

Before you start using the phone, you need to insert the micro-USIM card.

Installing the micro-USIM card



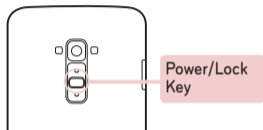
The eject button is a small round aperture on the bottom of the tray door.

1. Insert the micro-USIM ejection tool that comes with the phone (or a thin pin) into the eject button aperture, and push firmly but gently until the tray pops out.
2. Remove the tray and place the micro-USIM card inside it, with the contacts out and the angled corner to the right. There is only one possible way to fit the card snugly into the tray.
3. Carefully reposition the tray in the slot and push it gently back into the phone.

NOTE: Make sure the gold contact area on the card is facing downwards.

Setup

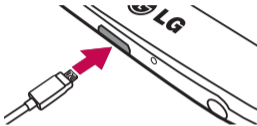
Turning on the phone



Press and hold the **Power/Lock** key for a couple of seconds.

When you first turn on the phone, you will be guided through a series of essential steps to configure the phone settings.

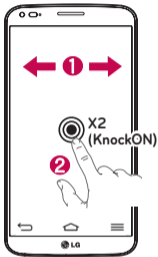
Charging the phone



- The charging port is at the bottom of the phone.
- Insert one end of the charging cable into the phone and plug the other end into an electrical socket.
- To maximize the battery lifetime, ensure that the battery is fully charged before you use it for the first time.

TIP! If the phone is locked and does not work, press and hold the Power/Lock key for 10 seconds to turn it off.

Screen



KnockON


KnockON is enabled by default. To turn it on or off, from the home screen, press **≡** and tap **System settings > General > Gestures > Screen on/off**. With KnockON enabled and the phone locked, quickly double-tap the screen to wake the phone. Double-tap the screen again to lock the phone.

Home

You can customize each screen by adding widgets or shortcuts of your favourite applications.

Adding icons to the Home screen

- 1 Swipe your finger right or left to move through the screens. Stop when you get to a screen that you want to add items to.
- 2 Touch and hold an empty area in the Home screen. Touch the **Apps, Widgets** or **Wallpapers** option then select the item you want to add.

TIP! To delete a home screen application icon, touch and hold it, then drag it to the icon .

Screen

Unlock

After a period of inactivity, to conserve the battery, the screen you are currently viewing will be replaced by the lock screen.

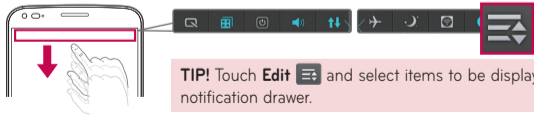



Unlocking the screen

- 1 Press the **Power/Lock**  key.
- 2 Swipe the screen in any direction to unlock it.

Notification

On this screen, you can view and manage Sound, Wi-Fi, Bluetooth etc. The notification drawer runs across the top of the screen.



TIP! Touch **Edit**  and select items to be displayed on the notification drawer.

Call/Messaging

Making a call

1. Touch .
2. Dial the number you want to call or start typing the name of the contact by touching .

Answer a call








<lock screen>



<unlock screen>


Sending a message

1. Touch  > .
2. In the **To** field, enter a number or touch  to select a number from **Call logs**, **Contacts**, **Favourites** or **Groups**.
3. Compose your message and touch **Send**.


NOTE: To answer an incoming call in locked screen, hold and slide  icon in any direction. When the screen is unlocked, you just need to touch the  icon to answer.


Contacts

You can automatically synchronize the contacts on the phone with any of your online address books, or even import contacts from another SIM card.

To import/export contacts, touch  > **Import/Export**.

Creating a new contact



1. To create a new contact, touch  and enter the contact's information.
2. Touch **Add another field** to see more categories.
3. Touch **Save** to save the contact.

NOTE: To add a number from a recent call to your contacts, locate the number in your call log, touch the number. Touch  > **New contact** to create a new contact entry, or touch **update contacts** to add a new number to existing contacts.

Google account

The first time you open the Google application, you need to sign in. If you do not have a Google account, you will be prompted to create one.



Creating a Google account

1. Touch  > .
2. Touch **New** to start the Gmail setup wizard.
3. You then need to follow the setup instructions and enter the necessary information to activate the account. Please wait while the server creates your account.

E-mail

You can stay connected with MS Exchange and other popular email providers.




Setting up an account

1. Touch  > .
2. Select an email provider.
3. Enter your email address and password, then touch **Next**.
4. Follow the remaining instructions. When complete, touch Done to view your inbox.


Downloading applications

Download fun games and useful apps from the Play Store.

In home screen

1. Touch  > .
2. Sign in to your Google account.
3. Touch a category to browse selections, or touch  to search for an item.
4. Touch an app and follow the on-screen installation instructions. Once the app has been downloaded and installed, you will see a notification in the status bar.

Managing applications






Touch  >  > **Apps**.

You cannot uninstall the pre-installed applications.

Internet/Maps

Use the Web browser to surf the Net with ease. Use Maps during a journey to pinpoint your location and check for traffic updates on route.

Browsing the Web

1. Touch  > .
2. Touch the web address bar and enter an address, and then touch **Go**.
3. Scroll to navigate and touch links to open them. Touch the Menu key  to access additional settings.
4. To open a new browser tab, touch  > .

Setting up Maps

1. Touch  > .
2. Set up the connection to Wi-Fi or mobile data connection with GPS.

TIP! Use your index finger and thumb in a pinching or spreading motion to zoom in or out when using the Web browser, map or pictures. The use of these services and download content will generate additional costs. Charges for details, please consult your network operator.

Camera



Video camera



VuTalk

With the VuTalk feature, you can make an interactive and more creative notes with the other party. Visual communication is possible while sharing a photo, a map or camera preview.









NOTE:

- Only available with a phone that supports this feature as well.
- You can also use the VuTalk feature during a call.
- The screen will lock if there is no input.
- Requires data connection. Data charge will apply to both phones.

Register VuTalk Before Use

1. Tap  >  **Contacts** > . You can also register VuTalk service while you are in a call.
2. Read the LG apps terms and conditions and privacy policy. If you agree, tap the check boxes, then tap **Accept**.

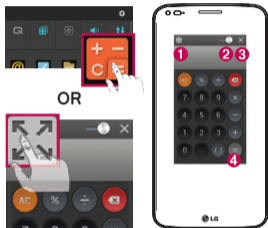
Communicate Visually with VuTalk

1. Tap  >  **Contacts** > . Only the contacts who use the VuTalk feature will be displayed.
2. Tap a contact to start VuTalk with.
3. In the contact's details screen, tap . After the other party accepts your VuTalk request, you can start VuTalk with him/her.
4. Use the VuTalk screen to chat and visually communicate with your friend.
 - Tap  to attach a photo, take a new photo, map view, or a sticker.
 - Tap the Pen icon  and Eraser  icon to write on the images you attached.
5. When you finish VuTalk, tap  or to exit the VuTalk feature. The created VuTalk screen is stored in the Notebook app.

12 **NOTE:** If you tap (Home) and go back to the Home screen, the VuTalk feature still runs in the background.

QSlide

From any screen, bring up a notepad, calendar, and more as a window inside your screen.



1		Tap to exit the QSlide and return to full window.
2		Tap to adjust transparency.
3		Tap to end the QSlide.
4		Tap to adjust the size.

NOTE: QSlide can be supported up to two windows at the same time.




1. Touch and slide the status bar downwards > tap QSlide apps or while using applications that support QSlide, tap . The function will be continuously displayed as a small window on your screen.
2. You can make a call, browse the Web, or choose other phone options. You can also use and tap the screen under the small windows when the transparency bar is not full




QuickMemo

The **QuickMemo** allows you to create memos and capture screen shots.

Capture screens, draw on them and share them with family and friends with QuickMemo.



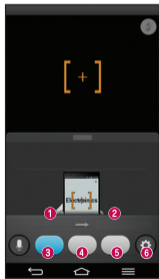
1. (While screen is switched off) Press and hold the Volume Up key. Or touch and slide the status bar downward and tap .
2. Select the desired menu option from **Pen type, Colour, Eraser** and create a memo.
3. Tap  in the Edit menu to save the memo with the current screen. To exit QuickMemo at any time, tap .

TIP! Touch  to keep the current memo on the screen and use the phone continuously. Tap  to select whether to use the background screen. Tap  to share the memo with others via any of the available applications.




QuickTranslator

Simply aim the camera of your smart phone at the foreign sentence you want to understand. You can get the real-time translation anywhere and anytime.

You can buy additional dictionaries for offline translation from the Google Play Store.



- 1 Home language.
- 2 Destination language.
- 3 Translation of word.
- 4 Translation of sentence.
- 5 Translation of block.
- 6 Settings.

1. Tap  >  > **Apps** tab >  **QuickTranslator**.
2. Tap **Word**, **Line** or **Block**.
3. Tap and select the desired language.
4. Hold the phone toward the subject you want to translate for a few seconds.

QuickRemote

QuickRemote turns your phone into a Universal Remote for your home TV, Set top box, audio system, DVD/Blu-ray players, air conditioner and projector.



1. Touch and slide the status bar downwards and tap > **ADD REMOTE**. Or Tap > > **Apps** tab > > tap .



2. Select the type and brand of device, then follow the on-screen instructions to configure the device(s).



3. Touch and slide the status bar downwards and use QuickRemote functions.

QuickTheater

QuickTheater allows you to see the slideshow for Photos, Videos, and YouTube.



1. From the lock screen, hold the phone horizontally.
2. Pull the screen with the thumb of both hands.
3. You can see the slideshow for desired functions.

NOTE: The screen lock mode should be set as Swipe before you use QuickTheater function.

1. Tap > **Apps** tab > **Settings** > **Display** tab > **Lock screen** > **Select screen lock**.
2. Select **Swipe**.

Dual Window

The two split-screen can be viewed at the same time.

1. Touch and hold the Back button to split the screen.
2. Tap or drag app icon you want to use.






 (Switch icon) : Switch two screens.

 (Drag icon) : Drag to resize split screens.

 (Menu icon) : Tap to view the app list, change to the full screen or close the current app.

NOTE: The Dual Window should be set before you use the function.

1. Tap  >  **Apps** tab >  **Settings** > **General** tab > **Multitasking** > **Dual Window**.
2. Checkmark the **Dual Window** checkbox.

Connect your phone with your computer

By connecting your phone to a PC, you can transfer data directly by using PC software program (LG PC Suite).

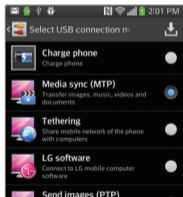
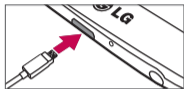
Sync your phone with your computer

To synchronize your phone with your PC using the USB cable, you need to install PC software (LG PC Suite) onto your PC. Download the program from the LG website (www.lg.com).

1. Use the USB data cable to connect your phone to the PC.
2. **USB connection type** list will appear, and select **LG software**.
3. Run the LG PC Suite program from your PC.
Refer to the PC software (LG PC Suite) help for more information.

Connect your phone with your computer

Transferring music, photos and videos using Media sync (MTP)



1. Connect the phone to your PC using the USB cable.
2. Select **Media sync (MTP)** option.
3. Your phone will appear as another hard drive on your computer. Click on the drive to view it. Copy the files from your PC to the drive folder.
4. When you're finished transferring files, swipe down on the Status Bar and touch **USB connected** > **Charge phone**. You may now safely unplug your device.

Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Should a fault occur, a software tool is built into your device that will gather a fault log. This tool gathers only data specific to the fault, such as signal strength, cell ID position in sudden call drop and applications loaded. The log is used only to help determine the cause of the fault. These logs are encrypted and can only be accessed by an authorized LG Repair centre should you need to return your device for repair.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information.

This mobile phone model LG-D955 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone


transmitting at its highest certified power level in all used frequency bands.

- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/kg averaged over 10 g of tissue.
- The highest SAR value for this model phone tested for use at the ear is 0.481 W/kg (10 g) and when worn on the body is 0.441 W/Kg (10 g).
- This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions

Guidelines for safe and efficient use

are followed until the transmission is completed.

Product care and maintenance

 **WARNING!** Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

- The flexibility of this product is limited to withstand ordinary and normal use. This phone may be bent flat up to 180 degrees for a limited period of time but should not be bent inward. Damages caused by misuse, including but not limited to intentionally bending or continually

exerting force on the product, may lead to permanent damage to the display and/or other parts and functions of the phone.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.

- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required to by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.

Guidelines for safe and efficient use

- Do not expose the phone to liquid or moisture.
- Use accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.
- If your phone gets wet, immediately unplug it to dry off completely. Do not attempt to accelerate the drying process with an external heating source, such as an oven, microwave or hair dryer.
- The liquid in your wet phone, changes the color of the product label inside your phone. Damage to your device as a result of exposure to liquid is not covered under your warranty.

Efficient phone operation

Electronics devices

All mobile phones may receive interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs etc.
- Use your phone in temperatures between 0°C and 40°C, if possible. Exposing

your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Pull off the road and park before making or answering a call if driving conditions so require.

Guidelines for safe and efficient use

- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.

Avoid damage to your hearing



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

NOTE: Excessive sound pressure from earphones and headphones can cause hearing loss.

Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove it. Stop using your mobile device until the glass is replaced by an authorised service provider.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations or rules.

Potentially explosive atmospheres

- Do not use your phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone or accessories.

Guidelines for safe and efficient use

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available on all mobile networks. Therefore you should never depend solely on your phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.

- Do not disassemble or short-circuit the battery.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

Guidelines for safe and efficient use

- For your safety, do not remove the battery incorporated in the product.
- Do not leave the phone in hot or cold places, as this may deteriorate phone performance.
- Do not replace the battery by yourself. The battery can be damaged, which can cause overheat and injury. The battery must be replaced by the authorized service provider. The battery should be recycled or disposed separately from household waste.

DECLARATION OF CONFORMITY

Hereby, **LG Electronics** declares that this **LG-D955** product is in compliance with the essential requirements and other relevant provisions of Directive **1999/5/EC**. A copy of the Declaration of Conformity can be found at <http://www.lg.com/global/declaration>

Notice: Open Source Software

To obtain the corresponding source code under GPL, LGPL, MPL and other open source licences, please visit <http://opensource.lge.com/>
All referred licence terms, disclaimers and notices are available for download with the source code.

Contact office for compliance of this product:

LG Electronics Inc.
EU Representative, Krijgsman 1,
1186 DM Amstelveen, The Netherlands

NOTE:

- Screen displays and illustrations may differ from those you see on actual phone.
- Some of the contents in this guide may differ from your phone depending on the software of the phone or your service provider. All information in this document is subject to change without notice.
- Always use genuine LG accessories. Failure to do this may void your warranty.
- Available accessories may vary depending on your region, country or service provider.
- Some features and service may vary by region, phone, service provider and software version.



Disposal of your old appliance

- 1 All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
- 2 The correct disposal of your old unit will help prevent potential negative consequences for the environment and human health.
- 3 For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.



Disposal of waste batteries/accumulators

- 1 This symbol may be combined with chemical symbols for mercury (Hg), cadmium (Cd) or lead (Pb) if the battery contains more than 0.0005% of mercury, 0.002% of cadmium or 0.004% of lead.
- 2 All batteries/accumulators should be disposed separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
- 3 The correct disposal of your old batteries/accumulators will help to prevent potential negative consequences for the environment, animal and human health.
- 4 For more detailed information about disposal of your old batteries/accumulators, please contact your city office, waste disposal service or the shop where you purchased the product.

