LG
Life's Good

OWNER'S MANUAL

LG TONE Free

***Bluetooth*® LG Stereo Headset**

NOTE: For the best performance and to prevent any damage to, or misuse of the headset, please read all of the information carefully prior to using the headset.
Any modifications or changes to this manual due to typographical errors or inaccuracies of stated information shall only be made by LG Electronics Inc.

Rev 3.0 GBR

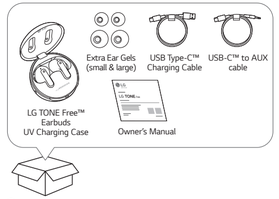
Google Play

App Store

TONE-UFP9 / TONE-UFP9W / TONE-UFP9E

www.lg.com

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NOTE: Actual product design may differ from images shown in manual.

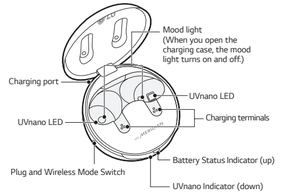
*A mid-sized ear gel is attached to the earbud by default.

CAUTION

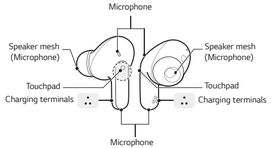
Make sure authentic LG Electronics components are used. Using a non-authentic component may damage the product and thus void the warranty.
Use the USB Type-C™ cable/USB-C™ to AUX cable provided with the product.

1. Overview

[Charging Case]



[Earbuds]



*Make sure that the charging terminal is not soiled with foreign substance.

*The appearance and specifications of the actual product may differ depending on the model.

2. How to pair



1. Turn on the *Bluetooth* function on the mobile phone or the device to be connected.
2. Open the cover of the charging case with the earbuds mounted on the case. Press and hold the touchpad of the left or right earbud for 3 to 5 seconds until the battery status indicator blinks in blue.



3. When the Fast Pair connection pop-up appears on the top area of the mobile phone screen, tap it to connect. (It only supports Android™ 6.0 or higher, and requires configuring *Bluetooth* and location information settings of the mobile device.)
4. If the pop-up does not appear, select **[LG-TONE-FP9]** from the *Bluetooth* menu on the mobile phone and connect it (for users of iOS or Android 5.0 or lower versions).

CAUTION: In the list of *Bluetooth* connected devices, LG-TONE-FP9_LE is not the correct model name for connection. Check the model name in use and connect with the model name without "LE".
If the earbud model name is abnormally displayed on the Android device, change the model name in the *Bluetooth* menu of Connected Device Settings.

NOTE: To connect with another device, perform the above procedure again. *Bluetooth* name of the product is "LG-TONE-FP9".

Automatic Reconnection

The earbuds are connected automatically when you open the cover of the charging case. If you close the cover of the charging case with both earbuds mounted in the charging case, the earbuds are disconnected.

3. Wearing Earbuds

1. Separate the earbuds from the charging case and adjust them so that they fit comfortably in your ears.

NOTE: You can use ear gels that fit your ears to improve Active Noise Canceling (ANC) performance and enjoy rich music sound.



2. When you wear the earbuds, you will hear a wearing detection alarm.



4. Playing Music



Function	Description
Play / Pause	: **Touch the left or right earbud once.**
Adjusting the Volume	: **Touch the left(Decrease volume) or right(Increase volume) earbud twice.**
Play Next	: **Touch the left or right earbud three times.**

NOTE: You can change the operation method of the function in the touchpad settings of the LG TONE Free app.
Once you turn on the Plug and Wireless mode, the earbuds reacts to your touch as follows:

- Touch it once to mute or unmute the sound.
- Touch it twice to adjust the volume.
- Touching it three times triggers no response.

5. Mobile Calling Functions



Function	Status	Description
Answering Calls	Ringing	**Touch the left or right earbud** once.
Ending Calls	Talking	**Touch the left or right earbud** twice.
Making Calls	Idle	If you make a call using a mobile phone, the call is automatically connected to the headset.
Receiving Calls while on the Phone	Talking	If you **touch the left or right earbud** once, the current call will go on hold, and you will be able to answer an incoming call. If the previous call is on hold, you can finish the current call on the mobile phone. (It works differently depending on the mobile phone settings.)
Rejecting Calls	Ringing	**Touch and hold the left or right earbud.**

6. Listen to the Ambient Sound (LAS) / Active Noise Cancellation (ANC)

[Listen to the Ambient Sound (LAS)]



The Listen to the Ambient Sound (LAS) function allows you to listen to the ambient sound so that you can recognize the surrounding situation and any potential risks.

[Active Noise Cancellation (ANC)]



The Active Noise Cancellation (ANC) function blocks any ambient sound. So, you can use the function to listen to the music or watch a video without interference.

Touch and hold the left or right earbud to switch between the ANC mode and the LAS mode.

You can set the LAS and ANC functions in the LG TONE Free app.

You can configure the Listen to the Ambient Sound mode and Conversation mode using the LG TONE Free app.

If you use the LAS or ANC function, the battery consumes faster, reducing the time you can use the product.

You can use the LAS and ANC functions while being idle, listening to music, or being on the phone.

*ANC is an acronym for Active Noise Cancellation.

CAUTION: When the LAS mode is enabled, you may hear the ambient sound become loud suddenly.
When using the ANC function outdoors, pay attention to the surrounding environment for safety.

7. UVnano



The charging case has a built-in UVnano LED, which allows you to use your earbuds cleanly.

If you charge the earbuds wired after mounting them on the charging case and closing the cover, the UVnano LED operates for 5 minutes.

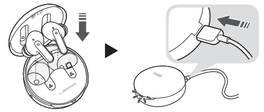
*UVnano is a compound word derived from the words UV and its unit, nanometer.

NOTE: The UVnano indicator turns on blue while the UVnano LED is on. The UVnano charging case eliminates up to 99.9% of harmful bacteria inside the earbud hole.
In the case of a white product, discolouring may occur in the contact area of the UVnano LED, but it does not affect the product function.

CAUTION: Be aware that the temperature of the earbuds may rise while the UVnano LED is on.

8. Charging

[Wired Charging]



When the charging cable is connected, the charging status is displayed in the charging case.

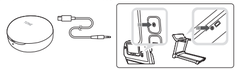
NOTE: The earbuds and the charging case are charged at the same time. The charging port on the charging case cannot be used to supply power to mobile phones, etc.

9. Plug and Wireless Mode (External Device Connection Mode)

You can connect the charging case to a device such as an airplane stereo system, treadmill, cassette player, radio, and TV to listen with the earbuds.

How to Connect

1. Connect the USB-C™ side of the USB-C™ to AUX cable to the charging case.
2. Connect the AUX side to a device you want to use.



3. Wear the earbuds.
4. Push the Plug and Wireless Mode switch to the right to turn on the mode.
5. The indicator on the charging case flashes in green.
6. Once the charging case is connected to the earbuds, the indicator turns off.



How to Disconnect

1. Push the Plug and Wireless Mode switch to the left.
2. The indicator on the charging case flashes in blue.
3. Once disconnected from the charging case, the earbuds reconnect to the device that was previously connected.
   - If the device is not found, the earbuds enter the Connection Ready mode.



NOTE: You cannot use the LG TONE Free app, but the EQ and touchpad settings are maintained as is. (Touch operation: Refer to the Playing Music section.)

The earbuds do not support the call function.

The USB-C™ to AUX cable does not support the charging function.

The earbuds may not be compatible with some devices, and a separate adapter (sold separately) may be necessary to use a port on some airplane seats.

If you use the earbuds for a long duration, the battery of the earbuds (including the charging case) may drain faster than when physically connected to a smartphone.

10. Checking the Battery Status

If earbuds are mounted in the charging case, the earbuds' battery status is displayed. Otherwise, the charging case's battery status is displayed.

If the earbuds are mounted in the charging case while plugged in, the UVnano process will commence for 5 minutes. Once this process is complete, the charging case's battery status will be displayed.



Battery Status Indicator	Remaining Battery (charger not connected)	Charging State (charger connected)
Red	20% or lower	Charging
Yellow	20% - 80%	-
Green	80% or higher	Fully charged

NOTE: When the charging case lid is closed, charging case battery status is displayed. If the charging case has no remaining charge, there will be no display and it cannot function. We recommend you keep the charging case charged at all times as the earbuds are not able to be turned on and turned off independently.

The LG TONE Free (TONE-UFP9) is a lightweight wireless headset that uses *Bluetooth* technology.
This product can be used as an audio accessory for devices supporting either the A2DP or Hands-Free *Bluetooth* Profile.

Safety Precautions

The following safety precautions are provided to prevent any unexpected accident or damage. Please familiarise yourself with the safety precautions.
The safety precautions are classified into "WARNING" and "CAUTION".

WARNING: Failing to comply with the instructions may result in serious injury or death.

CAUTION: Failing to comply with the instructions may result in minor injury or product damage.

WARNING

Do not drop the product from a high place.
Make sure there is no water, alcohol, or benzene in contact with the product.
Do not store the product in a wet or dusty place.
Do not place heavy objects on the product.
This product is waterproof to the IPX4 level (daily life waterproof).
(The IPX4 waterproof rating applies to the earbud product only.)
Do not put the product under the water or use it in a humid location such as a bathroom.

Additional Information

1. Radio frequency exposure

This *Bluetooth* LG Stereo Headset is a radio transmitter and receiver. When in operation it communicates with a *Bluetooth* equipped mobile device by receiving and transmitting radio frequency (RF) electromagnetic fields (microwaves) in the frequency range 2402 to 2480 MHz. Your *Bluetooth* headset is designed to operate in compliance with the RF exposure guidelines and limits set by national authorities and international health agencies when used with any compatible LG Electronics mobile phone.

2. *Bluetooth* Connection Precautions

The following environments affect the range and reception of *Bluetooth* signals:

- When walls, metal, human bodies, or other obstacles exist between the *Bluetooth* device and the connected device
- When equipment that uses 2.4 GHz frequency signals (Wireless LANs, wireless phones, microwave ovens, etc.) is placed near the devices being used
- When using a *Bluetooth* device (TV, laptop, etc.) other than the mobile phone, the sound quality may be affected by the specifications and performance of the device

3. Potentially explosive atmosphere

Turn off your electronic device when in any area with a potentially explosive atmosphere. It is rare, but your electronic device could generate sparks. Sparks in such areas could cause an explosion or fire resulting in

CAUTION

Do not disassemble, adjust, or repair the product arbitrarily.
Do not place the product near excessive heat or flammable material.
The product may be damaged if an incompatible charger is used.
Make sure that an infant or child does not swallow a magnet or a small component of the product.
Make sure that foreign objects do not enter the charger's connectors (charging port and power plug). Failure to do so may result in fire or electric shock.
If you have a medical device implanted, contact your doctor before using this device.
This product has a built-in battery, and the battery cannot be removed or replaced arbitrarily.
For your safety, do not remove the battery incorporated in the product.
If you arbitrarily replace the battery or don't replace it correctly, it may explode.
The lithium-ion battery is a hazardous component that can cause injury. Battery replacement by an unqualified professional can cause damage to your device.
Do not replace the battery by yourself. The battery can be damaged, which can cause overheat and injury. The battery must be replaced by authorised service provider. The battery should be recycled or disposed separately from household wastes.
Do not discard the battery arbitrarily. Follow the local procedure for discarding batteries.
Risk of fire or explosion if the battery is replaced by an incorrect type.

bodily injury or even death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked.

4. Battery information

A rechargeable battery has a long service life if treated properly. A new battery or one that has not been used for a long period of time could have reduced capacity the first few times it is used. Do not expose the battery to extreme temperatures, never above +50° or below -10°. For maximum battery capacity, use the battery in room temperature. If the battery is used in low temperatures, the battery capacity will be reduced. The battery can only be charged in temperatures between 0° and +45°.

5. Recycling the battery in your *Bluetooth* Headset

The battery in your *Bluetooth* Headset must be disposed of properly and should never be placed in municipal waste.

6. Conditions

- The warranty is valid only if the original receipt issued to the original purchaser by the dealer, specifying the date of purchase and serial number, is presented with the product to be repaired or replaced. LG Electronics reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the product from the dealer.
- This Warranty does not cover any failure of the product due to normal wear and tear, or due to misuse, including but not limited to use in other

Do not store or transport at pressures lower than 11.6 kPa and at above 15000 m altitude.
Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types).
Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
Do not carelessly throw away old batteries. It can cause an explosion or fire. The disposal method may vary by country and region. Dispose of it in an appropriate manner.

NOTE

If the product is exposed to excessive sweat, clean the product.
Keep the earbuds clean.
Wearing earbuds for a long time may cause pain, and if humidity inside ears continues for a long time, it may cause skin trouble.

HD Speaker

If the communication network of the device you are connecting to supports HD Voice Calling, you can enjoy making voice calls and listening to music in high definition.

than the normal and customary manner, in accordance with instructions for use and maintenance of the product. Nor does this warranty cover any failure of the product due to accident, modification or adjustment, acts of God or damage resulting from liquid.
- This warranty does not cover product failures due to improper repair installations, modifications or service performed by a non-LG Electronics authorised person. Tampering with any of the seals on the product will void the warranty.

Limited Warranty

SUBJECT TO THE CONDITIONS OF THIS LIMITED WARRANTY, LG ELECTRONICS WARRANTS THIS PRODUCT TO BE FREE FROM DEFECTS IN DESIGN, MATERIAL AND WORKMANSHIP AT THE TIME OF ITS ORIGINAL PURCHASE BY A CONSUMER, AND FOR A SUBSEQUENT PERIOD OF ONE (1) YEAR. SHOULD YOUR PRODUCT NEED WARRANTY SERVICE, PLEASE RETURN IT TO THE DEALER FROM WHOM IT WAS PURCHASED OR CONTACT YOUR LOCAL LG ELECTRONICS CONTACT CENTER TO GET FURTHER INFORMATION.

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IE +353 -(0)1-686-9454
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Battery Status Indicator

Status	Description
Bluetooth Search Mode	The **battery status indicator** flashes in blue.
Battery below 20%	The **battery status indicator** turns on and off in red.
Battery 20% - 80%	The **battery status indicator** turns on and off in yellow.
Battery 80% or more	The **battery status indicator** turns on and off in green.
When there is a problem while charging	The **battery status indicator** flashes in red.
Charging (charger connected)	The **battery status indicator** turns on in red.
Charging complete (charger connected)	The **battery status indicator** turns on in green.

Out of Range

If the device connected to the product is out of effective communication range, the communication signal becomes weak and the communication is lost. The effective communication range may vary depending on surrounding and other conditions.
If the device comes back within effective communication range, the product automatically reconnects to the device. If the device is not automatically reconnected, **touch the left or right earbud** once to connect them.

Important Safety Information

Avoiding hearing damage

Permanent hearing loss may occur if you use your Headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing.
If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use Headset at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.



Please refer to your handset user guide for more information on how to adjust listening levels on your handset.

Using headsets safely

Use of Headset to listen to music while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using this device if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.

LG TONE Free App

If you install the "LG TONE Free" app, you can use Check Earbud Battery, Voice Alert, Change Equalizer Mode, Check Last Connected Location Information, and Find My Earbuds functions. Check out the app for more details.
To install the "LG TONE Free" app, search LG TONE Free in the Google Play Store or App Store or scan the QR code below.
It supports Android 7.0 or higher and iOS 11 or higher.

Google Play

App Store

Troubleshooting

If you see any of the following symptoms while using the product, make sure to recheck it. It may not be a malfunction.

Symptom	Cause and Solution
The power does not turn on	Check the battery level and charge it.
If unable to make a call with earbuds	If the mobile phone does not support headset and hands-free functions, you cannot use the calling features. Check the battery level and charge it.

Open Source Software Notice Information

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LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Battery



Disposal of waste batteries/accumulators

1 This symbol may be combined with chemical symbols for mercury (Hg), cadmium (Cd) or lead (Pb) if the battery contains more than 0.0005% of mercury, 0.002% of cadmium or 0.004% of lead.
2 All batteries/accumulators should be disposed separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3 The correct disposal of your old batteries/accumulators will help to prevent potential negative consequences for the environment, animal and human health.
4 For more detailed information about disposal of your old batteries/accumulators, please contact your city office, waste disposal service or the shop where you purchased the product. (http://www.lg.com/global/sustainability/environment/take-back-recycling/global-network-europe)

If unable to register earbuds to mobile phone	Check whether earbuds are turned on. Check if the earbuds have entered the search mode. - While the earbuds are inserted in the charging case, press and hold the touch pad on the left or right earbud for 3 to 5 seconds to switch to the search mode.
If you replaced the earbuds or there is a problem with the operation (Factory reset)	While the earbuds are inserted in the charging case, press and hold the touch pad on the left or right earbud for 10 seconds or more. - The battery status indicator of the charging case flashes red and the initialization to the factory status is carried out. After initialization to the factory status, reconnect the earbuds.

*Factory reset and Search mode cannot be used in Plug and Wireless mode.

Specifications and Features

Item	Comments
Bluetooth Specifications	V 5.2 (Headset/Hands-Free/A2DP/AVRCP)
Battery	Earbud : 3.7 V / 68 mAh, Lithium-ion Charging case : 3.7 V / 390 mAh, Lithium-ion
Music Play Time Earbuds & With Charging case	ANC Off : Up to 10 & Up to 24 hours* ANC On : Up to 6 & Up to 15 hours*

Removal of waste batteries and accumulators
(Product with embedded battery ONLY)

- In case this product contains a battery incorporated within the product which cannot be readily removed by endusers, LG recommends that only qualified professionals remove the battery, either for replacement or for recycling at the end of this product's working life. To prevent damage to the product, and for their own safety, users should not attempt to remove the battery and should contact LG Service Helpline, or other independent service providers for advice.
- Removal of the battery will involve dismantling of the product case, disconnection of the electrical cables/contacts, and careful extraction of the battery cell using specialized tools. If you need the instructions for qualified professionals on how to remove the battery safely, please visit http://www.lge.com/global/sustainability/environment/take-back-recycling.

Charging Time	Earbud : within an hour / Charging case : within 2 hours Fast Charging : 5 min charge for up to 60 min playtime* ※ When charging wired at room temperature
Rated Input Voltage	Earbud : 5 V ⎓, 136 mA Charging case : 5 V ⎓, 500 mA
Operating Temperature	0 °C ~ +40 °C
Operating Humidity	5 % ~ 60 %
Dimensions (mm) / Weight (g)	Earbud : 21.2 mm (W) X 28.3 mm (L) X 23.2 mm (H) / 5.2 g (One earbud) Charging case : 54.5 mm (W) X 54.5 mm (L) X 30 mm (H) / 36.7 g

Frequency range	Output Power (Max)
2402 MHz to 2480 MHz	Earbud : 11.5 dBm Charging case : 10 dBm

*Duration of use may vary depending on the connected mobile device, features being used, settings, signal strength, operating temperature, frequency band, and other methods of use.

WEEE

Disposal of your old appliance

1 This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.
2 Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.
3 You can take your appliance either to the shop where you purchased the product, or contact your local government waste office for details of your nearest authorised WEEE collection point. For the most up to date information for your country please see www.lg.com/global/recycling

RISK GROUP 2	
	CAUTION : UV EMITTED FROM THIS PRODUCT. EYE OR SKIN IRRITATION MAY RESULT FROM EXPOSURE. USE APPROPRIATE SHIELDING.
	WARNING : IF YOU DON'T DO CHARGING OR IF YOU OPEN THE CHARGING CASE, THE UVNANO FUNCTION IS NOT ACTIVATED.

Declaration of Confirmation

DECLARATION OF CONFORMITY:

Hereby, LG Electronics declares that the radio equipment type this headset is in compliance with the relevant statutory requirements. The full text of the UK declaration of conformity is available at the following internet address:
http://www.lg.com/global/support/cedoc/cedoc

LG Electronics Inc. Single point of contact (EU/UK) : Krijgsman 1, 1186 DM Amstelveen, The Netherlands.
UK Importer : LG Electronics U.K. Ltd, Velocity 2, Brooklands Drive, Weybridge, KT13 0SL

Hereby, LG Electronics declares that the radio equipment type this headset is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
http://www.lg.com/global/support/cedoc/cedoc

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Symbols

~	Refers to alternating current (AC).
⎓	Refers to direct current (DC).
⧈	Refers to class II equipment.
⏻	Refers to stand-by.
I	Refers to "ON" (power).
⚡	Refers to dangerous voltage.

NOTE
The complete manual is available for download from the LG Electronics website.
www.lg.com > Support > Downloads > Manuals

The output level shall automatically return to an output level not exceeding RS1 when the power is switched off.

UG-FP9-GBR-03