LG
Life's Good

ENGLISH

OWNER'S MANUAL

WASHING MACHINE

Please read this manual carefully before operating washing machine and retain it for future reference

T2165VSP*
T2107VSP*
T2175VSP*
T2108VSP*
T2185VSP*

* : 1,5,H,J,K,L,M,R,X,Y or etc.

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Contents

READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your washer properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your washer. You will find many answers to common problems in the Troubleshooting section. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all.

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* Product feature may vary according to different models. Refer page 35 for modelwise features for your purchased model.

Product Features*

Washer doesn't operate while the lid is opened. If the lid is opened during the wash, rinse or spin cycles, the operation stops for safety.

Pre Wash+ Normal

- The purpose of this program is to deliver best Wash Performance by adding extra 8 minutes of uniquely designed washing pattern before the main wash cycle.

Normal logic control

- A built-in load sensor automatically detects the laundry load and a microprocessor optimizes washing conditions such as ideal WATER LEVEL and washing time.



- Advanced technology is built into the Electronic Control System which ensures the best washing result.

TurboDrum washing

- When "Punch + 3" washing wings turn, the washing tub turns in the opposite direction. This makes the both sides current of water which improve wash-performance by rubbing clothes strongly.



3 Step washing

- 3 step washing makes the best washing performance with low tangling.



Rubbing ▶ *Rubbing and Shaking* ▶ *Shaking and Disentangling*



NOTE : Be sure to remove the product from the carton base, otherwise the machine will not be able to operate properly.

Smart Diagnosis™

- It is the technology to transmit the anomalies to the service center when there is a problem with the washer. It provides the service that gives faith and trust to the customers through precise and fast analysis.



Auto Restart

- Auto Restart allows the program to restart all by itself in case of power failure. It does from the stage where it stopped.



** Product feature may vary according to different models. Refer page 35 for modelwise features for your purchased model.*

Safety Information

Read carefully and thoroughly go through this booklet as it contains important safety information that will protect the user from unexpected dangers and prevent potential damages to the product.

This booklet is divided into 2 parts : Warning and Caution.

: This is a warning sign specifying user's applications which might be dangerous.

: This is a sign specifying 'Strictly Forbidden' applications.

WARNING : Failure to comply with the instructions under this sign may result in major physical injuries or death.

CAUTION : Failure to comply with the instructions under this sign may result in minor physical injuries or damages to the product.

WATER HEATER SAFETY

WARNING

- Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances. If the HOT water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all Hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the HOT water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.

PROPER INSTALLATION

CAUTION

- **The base opening must not be obstructed by carpeting when the washing machine is installed on a carpeted floor.**
- **Install or store where it will not be exposed to temperature below freezing or exposed to the weather (Rain/Water Splash/ Direct Sunlight).**
  If the product is exposed to such conditions, electric shock, fire, break down or deformation may occur.
- **Properly ground washer to confirm with all governing codes and ordinances. Follow details in Installation Instructions.**
  If not grounded properly, break down and leakage of electricity may occur, which may cause electric shock.
- **Machine must be positioned so that the plug is accessible.**
  If the plug is placed between the wall and the machine, it may get damaged, possibly causing fire or electric shock.
- **Make sure the plug is completely pushed into the outlet.**
  Failure to do so may cause electric shock and fire due to overheating.
- **Do not connect ground to a gas pipe.**
  It can cause explosion.
- **Do not connect ground to telephone wires or lightning rods.**
  This may be dangerous during electrical storms.
- **Washer shall be placed in dry areas specifically during rainy season.**
  Humid conditions may cause rusting which may result in product failure.

Safety Information

YOUR LAUNDRY AREA

⚠ WARNING

- **Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemical, etc.**

  Operating with such materials around the machine may trigger explosion or fire.

- **Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with, or inside this or any other appliance.**

  There is potential danger that children might drown in the tub.

Do not touch the power plug with a wet hand.
It will cause electric shock

Do not put your hand, foot or anything under the washing machine while the washing machine is in operation.
There is a rotating mechanism under the machine, so you could be injured.

WHEN USING THE WASHER

⚠ CAUTION

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use this appliance only for Household Purpose .
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.

NOTE : Pressing Power button to turn off does NOT disconnect the appliance from the power supply.

- **Make sure that drainage is working properly.**

  If water is not drained properly, your floor may get flooded.
  Flooded floors may induce electricity leakage, further resulting in electric shock or fire.

- **If, during spinning, opening the lid does not stop the tub within about 15 seconds, immediately discontinue operating the machine.**

  Call for repair. A machine that spins with its door open may cause injuries.

Never reach into the machine while it is running.
Wait until the machine has completely stopped before opening the lid.
Even slow rotation can cause injury.

Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
Operating with a damaged plug may cause electric shock.

Do not use water hotter than 60°C.
Use of excessively hot water may cause damage to fabrics or cause leakage of water.

Ensure No water logging near or below washer to prevent rusting.
Rusting on certain parts may result in product failure

Safety Information

WHEN USING THE WASHER

⚠ WARNING

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Do not use a plug socket and wiring equipment for more than their rated capacity.
Exceeding the limit may lead to electric shock, fire , break down, and/or deformation of parts.

Do not mix chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acids (such as vinegar) or product containing ammonia.
Mixing different chemicals can produce toxic gases which may cause death.

Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, dry-cleaning solvents, kerosene, etc). Do not add these substances to the wash water.
Do not use or place these substances around your washer or dryer during operation.
It may ignite or explode.

Avoid electric heater, candle light, cigarette light, bug smoker, etc. near the machine.
It may ignite or deform the plastic part.

WHEN NOT IN USE

⚠ CAUTION

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they may need replacement after 5years.
- When the air temperature is high and the water temperature is low, condensation may occur and thus wet the floor.
- **Wipe off dirt or dust on the contacts of the power plug.**
  Using unclean power plug may cause fire.
- **Before discarding a washer, or removing it from service, remove the washer lid to prevent children from hiding inside.**
  Children may be trapped and suffocated if the lid is left intact.

Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published user-repair instructions that you understand and have the skills to carry out.
Operating the machine with improperly replaced parts may be a cause for fire or electric shock.

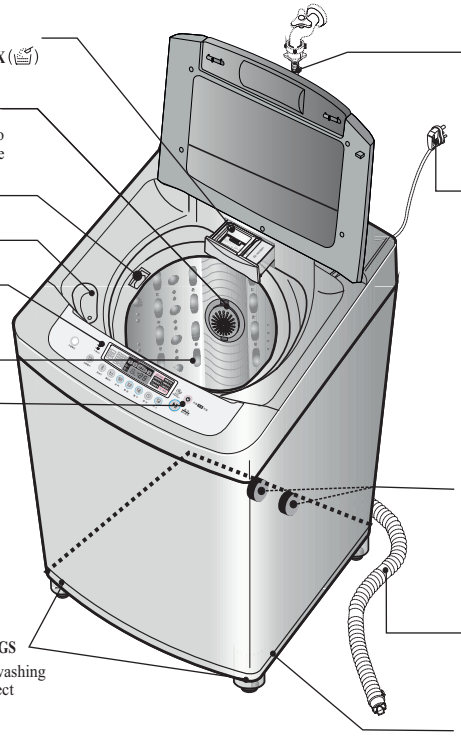
Do not tamper with controls.
It may lead to electric shock, fire , break down, deformation.

Do not yank the power cord in an attempt to disconnect the power plug. Securely hold the power plug to unplug the machine.
Failure to observe these instructions may cause electric shock or fire due to short-circuit .

When you are cleaning the washing machine, do not apply water directly to any part of the washing machine.
It will cause short circuit and electric shock.

dentification of Parts

Body

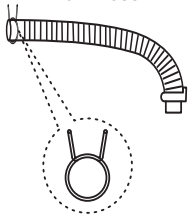


Accessories

Water supply hoses

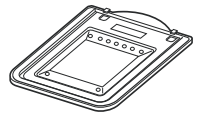


Drain hose



Snap Ring

Anti-rat cover



NOTE

" * " Parts can be different according to the model.

- Please do not match this figure with model as it may be different from your model .These are schematic diagrams only.
- Due to continuous improvements at LG, specification of washing machine are subject to change without prior notice.

Function Information*

Our machine provides various washing methods which suits various conditions and types of laundry.

Different types of laundry washing

Normal Wash

Use this Program for everyday washing e.g. sheets, towels, T-shirts. ***(refer to page 16)***

Strong (Jeans) Wash

Use this Program for heavily soiled durable garments e.g. overalls, jeans.
Thick and heavy clothes or those which are excessively dirty like jeans or working uniforms can be washed.***(refer to page 16)***

Pre Wash+ Normal Wash

Use as pre treatment to heavily soiled/ dirty cloths to get best wash performance. ***(refer to page 16)***

Gentle (Wool)

Delicate clothes (lingerie, woolens, saree, etc.) which may be easily damaged can be washed. ***(refer to page 16)***
The machine washable woolens or saree are specifically made to prevent damage during machine-washing.
Most hand-knitted garments are not machine washable, so recommend you to hand wash them.
- For the washing instruction, check the clothing label before wash.
- A neutral detergent is recommended for the woolens or saree.
- Do not use a tumble dryer to prevent damage.
- To avoid direct sunlight, cover up the clothes with towels during natural dry.

Some woolens or sweater may clog a drain hose by their lint, so recommend you to use spin only after hand-wash them.

FAVORITE Wash

This setting allows you to store your FAVORITE wash conditions in the normal cycle memory. ***(refer to page 19)***

Aqua Reserve Wash

Use this program to prevent automatic draining of water at the end of cycle.***(refer to page 19)***

Washing according to the condition of laundry

Quick Wash

Quick Wash can be selected to wash lightly soiled clothes of less than 2.0 kg in a short time. ***(refer to page 16)***

Soak Wash

Soak Wash can be selected to wash heavily soiled laundry by soaking in water for some time to remove dirt and grime. ***(refer to page 18)***

Other washing method

Tub Clean

Use this program to clean the inside of washing machine especially Inner tub & Outer tub . ***(refer to page 20)***

Delay Start Wash

Delay Start Wash is used to delay the finishing time of the operation.
The number of hours to be delayed can be set by the user accordingly. ***(refer to page 23)***

Option Wash

When the user needs only SPIN, RINSE/SPIN,RINSE, WASH/RINSE, WASH, WASH/RINSE/SPIN.
(refer to page 21)

** Product feature may vary according to different models. Refer page 35 for modelwise features for your purchased model.*

Preparation Before Washing

Care Labels



Look for a care label on your clothes. This will tell you about the fabric content of your garment and how it should be washed.
Sort clothes into loads that can be washed with the same wash cycle, Water Temperature and spin speed.

Sorting



To get the best results, different fabrics need to be washed in different ways.

• **SOIL** (Heavy, Normal, Light)	Separate clothes according to the type and amount of soil.
• **COLOR** (Whites, Lights, Darks)	Separate white fabrics from colored fabrics.
• **LINT** (Lint Producers, Collectors)	Separate lint producers and lint collectors.
Lint Producers	Terry cloth, Towels, Nappies, Diapers
Lint Collectors	Synthetics, Socks

Check before Loading



- **Check all pockets to make sure that they are emtpy**. Things such as nails, hairclips, matches, pens, coins, and keys can damage both your washer and your clothes.
- **Mend any torn garments or loose buttons**. Tears or holes may become larger during washing.
- Remove belts, underwires, etc. to prevent damage to the machine or your clothes.
- **Pretreat any dirt and stains.**
- Make sure the clothes are washable in water.
- Check the washing instructions.
- Remove tissue from pockets.

⚠ CAUTION

Do not wash or spin any item labeled or known to be water-proof or water-resistant, even if the product care label on the item permits machine washing. Failure to follow these instructions could result in severe damage to your laundry, your washer and/or property damage as a result of abnormal vibration of the washer.
- Examples of water-proof or water-resistant items include certain mattress pads, mattress covers, rain gear, camping gear, skiing apparel, outdoor gear and similar items.

Pretreatment on stains or heavy soil

- Pretreat shirt collars and cuffs with a pre-wash product or liquid Detergent when placing them in the washer. Before washing treat special stains with bar soaps, liquid Detergent or a paste of water and granular Detergent.
- Use a pretreat soil and stain remover. Treat stains AS SOON AS POSSIBLE. The longer they are left the harder they are to remove.

(For more detail refer to page 13)

Loading

Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.)

Load Size

The WATER LEVEL should just cover the clothes. Adjust the load size accordingly. Loosely load clothes not higher than the top row of holes in the washer tub. To add items after washer has started, press Start button and submerge additional items. Close the lid and press Start button again to restart.

⚠WARNING

Fire Hazard
Never place items in the washer that are dampened with gasoline or other flammable fluids. No washer can completely remove oil. Do not dry anything that has ever had any type of oil on it (including cooking oils). Doing so can result in death, explosion, or fire.

Light and Large-sized clothing



Clothes like downs and woollens are light weight, large and float easily. Use a nylon net* and wash them in a small amount of water. If the laundry floats during the wash cycle, it may become damaged. Use dissolved Detergent to prevent the Detergent from clumping.

Long laundry items



Use nylon nets* for long, DELICATE items. For laundry with long strings or long length , a net will prevent tangling during washing. **Fasten zippers, hook, and strings** to make sure that these items don't snag on other clothes.

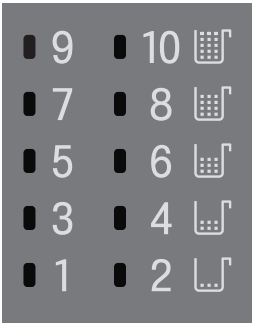
* Nylon net is not supplied by LG.

Use of Water, Detergent, Bleach and Softener

Using Water

Amount of WATER LEVEL*

- This machine detects the quantity of laundry automatically, then set the WATER LEVEL.
- When you select a wash program, the WATER LEVEL will be shown on the control panel.
- The following table shows the amount of water level.
- When the WATER LEVEL is automatically detected, it may differ depending on the quantity of laundry even though the same WATER LEVEL is indicated on the control panel.



NOTE

[Minimum water amount]
It depends on laundry load and washer mode. Or manually you can pour a certain amount water into tub directly to some height. That's because if water level reaches to the some height sensed by washer itself, washer automatically operates. In other words, it is needed to pour water to the point when washer start operating.

NOTE

If iron is present in the water the clothes may become an all-over yellow or they may be stained with brown or orange spots or streaks. Iron is not always visible. Installation of water softener or an iron filter may be necessary for severe cases.

- When washing in COLD water additional steps may be needed:
- Adjust Detergent amount and pre-dissolve Detergent in WARM water
- Pretreat spots and stains
- Soak heavily soiled items
- Use appropriate bleach

* Temperature below 18°C…(65 F) will not activate laundry additives and may cause lint, residue, poor cleaning, etc. In addition, Detergent manufactures and care labels define COLD water as 26~29°C…(80-85 F). If the temperature of the water in the tub is too cold for your hands, the Detergent will not activate and clean effectively.

Using Detergent

Detergent

Follow the Detergent package directions. Using too little Detergent is a common cause of laundry problems. Use more Detergent if you have hard water, large loads, greasy or oily soils or lower Water Temperature.

Choosing the right Detergent

We recommend the use of domestic Detergent, (powder, liquid or concentrated). Soap flakes or granulated soap powders should not be used in your washing machine. When washing woolens remember to use Detergent suitable for washing woolens.

* *Water level indicator may vary according to the model. Check your purchased model with the figure provided above.*

Water Level and Amount of Detergent

- Concentrated detergent: 20g per 30 liters of water.
- Regular synthetic detergent: 30g per 30 liters of water.
- When sensing water levels automatically, the amount of detergent can differ according to the amount of laundry even at the same water level.
- For synthetic detergent, use one that generates less bubbles. This type of detergent is specially designed for washers
- In case of using liquid detergent, dissolve it with water (detergent: water=1:1) and deposit it through the bleach deposit hole
- The correct amount of detergent will vary depending on the amount of soil in your clothes. (Jeans and work clothes may need more detergent, while bath towels usually need less.)
- For liquid and concentrated detegants, follow the recommondations of the detergent manufacturer.

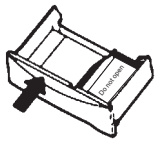
Water Level	Amount of Water	Amount of laundry
10	62 ℓ	Less than **
9	59 ℓ	Less than 5.5kg
8	51 ℓ	Less than 4.0kg
7	50 ℓ	Less than 3.0kg
6	48 ℓ	Less than 2.5kg
5	42 ℓ	Less than 2.0kg
4	39 ℓ	Less than 1.5kg
3	34 ℓ	Less than 1.0kg
2	29 ℓ	Less than 0.6kg
1	26 ℓ	Less than 0.4kg

** Rated Capacity of Model

Note : To check you are using the correct amount of Detergent, lift the lid of your machine about half-way through the wash. There should be a thin layer of foam over the surface of the water. Lots of foam may look good, but it does not contribute to cleaning your clothes. No foam means not enough Detergent has been used, soil and lint can settle back on the clothes or the washing machine.
If excess Detergent is used, the rinse will not be efficient. Also, it could cause environmental pollution, so use it accordingly.

Adding the detergent*

Add measured detergent to the detergent compartment of the dispenser drawer.
We recommend the use of powdered detergent in the dispenser when using a delay wash function.
Detergent is flushed through the dispenser at the beginning of the wash phase.
Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load.
Avoid using too much detergent in your washer, as it can lead to oversudsing and detergent residue being left on the clothes.



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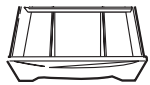
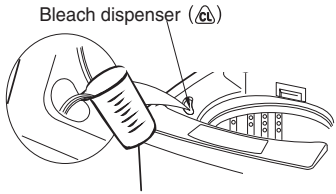


Using Liquid Bleach

- Check clothing care label for special instructions and separate the laundry to be bleached.
- Dilute liquid chlorine bleach.
- Measure the recommended amount of liquid bleach carefully following instructions on the bottle.
- Before starting the washer, pour measured amount of bleach directly into bleach dispenser. Avoid splashing or overfilling. Powdered bleach should be mixed with water before pouring.



NOTE

- ■ Never pour undiluted liquid bleach directly onto clothes or into the wash basket.
  This may cause change of color or damage the laundry.
- ■ Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remove Mixing can release a toxic gas which may cause death.
- ■ Do not pour powdered bleach into bleach dispenser.

* *Part may vary according to model.*

Use of Water, Detergent, Bleach and Softener

Using Fabric Softener

- Dilute fabric softener with water.
  Undiluted fabric softener may result in spots that look like oil stains.
- Measure and add the recommended amount of fabric softener into the compartment marked with this symbol( ).
  Follow manufacturer's direction.

Softener dispenser( )



☞ Fabric softener is automatically dispensed in the final rinse with indication beep.

☞ If you want extra rinse, you must add fabric softener manually when indication beep rings in the final rinse.
This maximize the fabric softener function.

- Do not overfill. The dispenser hold max 35ml.
  Never add more than 35ml.
  Overfilling can cause early dispensing of the fabric softener which could result in stained clothes.
  A cup with a pouring spout will help you avoid spilling.
- The effect of adding fabric softener may vary according to its viscosity. The stickier fabric softener makes its effect the lower. For a sticky fabric softener it is recommended that it be diluted with water, then be manually correct time to dispense manually is optionally applied to some models. Please keep it in mind that fabric softener has to be diluted with water before dispensed and never poured directly on clothes.

Attention

- Do not mix with detergent or bleach.
- Never pour fabric softener directly on clothes. It may stain them.
- Do not stop the washer during the first spin for timely dispensing.
- Option washing is not designed to be used with fabric softener dispenser.

Scrud (Waxy Build up)

Scrud is the name given to the waxy build-up that can occur within any washer when the fabric softener comes into contact with Detergent. This build-up is not brought about by a fault in the machine.

If scrud is allowed to build-up in the machine it can result in stains on your clothes or an unpleasant smell in your washer.

If you wish to use fabric softener we recommend

- Using fabric softener sparingly.
- When filling the dispenser, do not splash or overfill.
- Clean dispenser as soon as the cycle is finished.
- Clean your machine regularly. ***(refer to page 20 or 29)***
- Cold water washing increases the chance of this build-up occurring. We recommend a regular WARM or HOT wash e.g. every 5th wash should be at least a warm one.
- Fabric softener of thinner consistency is less likely to leave residue on the dispenser and contribute to a build-up.

Special Guide for Stain Removal

⚠WARNING

- Do not use or mix liquid chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acid or products containing ammonia. These mixtures can produce dangerous fumes which can cause serious injury or death.
- To reduce the risk of fire or serious injury to persons or property, comply with the basic warnings listed below:
  - Read and comply with all instructions on stain removal products.
  - Keep stain removal products in their original labeled containers and out of children's reach
  - Thoroughly wash any utensil used.
  - Do not combine stain removal products, especially ammonia and chlorine bleach. Dangerous fumes may result.
  - Never wash items which have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry cleaning solvents or other flammable or explosive substances because they give off vapors that could ignite or explode.
  - Never use highly flammable solvents, such as gasoline, inside the home. Vapors can explode on contact with flames or sparks.

For successful stain removal:

- Remove stains promptly.
- Determine the kind of stain, then follow the recommended treatment in the stain removal chart below.
- To pretreat stains, use a prewash product, liquid Detergent, or a paste made from granular Detergent and water.
- Use COLD water on unknown stains because HOT water can set stains.
- Check care label instructions for treatments to avoid on specific fabrics.
- Check for color fastness by testing stain remover on an inside seam.
- Rinse and wash items after stain removal.



Follow fabric care label instructions

Stain Removal

STAIN	TREATMENT
Adhesive tape, chewing gum, rubber cement	Apply ice. Scrape off excess. Place stain face down on paper towels. Saturate with prewash stain remover or nonflammable dry cleaning fluid.
Baby formula, dairy products, egg	Use product containing enzymes to pretreat or soak stains.
Beverages (coffee, tea, soda, juice, alcoholic beverages)	Pretreat stain. Wash using COLD water and bleach safe for fabric.
Blood	Rinse with COLD water. Rub with bar soap. Or pretreat or soak with product containing enzymes. Wash using bleach safe for fabric.
Candle wax, crayon	Scrape off surface wax. Place stain face down between paper towels. Press with warm iron until wax is absorbed. Replace paper towels frequently. Treat remaining stain with prewash stain remover or nonflammable dry cleaning fluid. Hand wash to remove solvent. Wash using bleach safe for fabric.
Chocolate	Pretreat or soak in WARM water using product containing enzymes. Wash using bleach safe for fabric.
Collar or cuff soil, cosmetics	Pretreat with prewash stain remover or rub with bar soap.
Dye transfer on white fabric	Use packaged color remover. Wash using bleach safe for fabric.
Grass	Pretreat or soak in WARM water using product containing enzymes. Wash using bleach safe for fabric.
Grease, oil, tar (butter, fats, salad dressing, cooking oils, car grease, motor oils)	Scrape residue from fabric. Pretreat. Wash using hottest water safe for fabric. For heavy stains and tar, apply nonflammable dry cleaning fluid to back of stain. Replace towels under stain frequently. Rinse throughly. Wash using hottest water safe for fabric.
Ink	Some inks may be impossible to remove. Washing may set some inks. Use prewash stain remover, denatured alcohol or nonflammable dry cleaning fluid.
Mildew, scorch	Wash with chlorine bleach if safe for fabric, or soak in oxygen bleach and HOT water before washing. Badly mildewed fabrics may be Permanently damaged.
Mud	Brush off dry mud. Pretreat or soak with product containing enzymes.
Mustard, tomato	Pretreat with prewash stain remover. Wash using bleach safe for fabric.
Nail polish	May be impossible to remove. Place stain face down on paper towels. Apply nail polish remover to back of stain. Repeat, replacing paper towels frequently. Do not use on acetate fabrics.
Paint, varnish	WATER BASED : Rinse fabric in cool water while stain is wet. Wash. Once paint is dry, it cannot be removed. OIL BASED & VARNISH : Use solvent recommended on can label. Rinse thoroughly before washing.
Rust, brown or yellow discoloration	For spots, use rust remover safe for fabric. For discoloration of an entire load, use phosphate Detergent and nonchlorine bleach. **Do not use chlorine bleach because it may intensify discoloration.**
Shoe polish	LIQUID : Pretreat with a paste of granular Detergent and water. PASTE : Scrape residue from fabric. Pretreat with prewash stain remover or nonflammable dry cleaning fluid. Rub Detergent into dampened area, Wash using bleach safe for fabric.

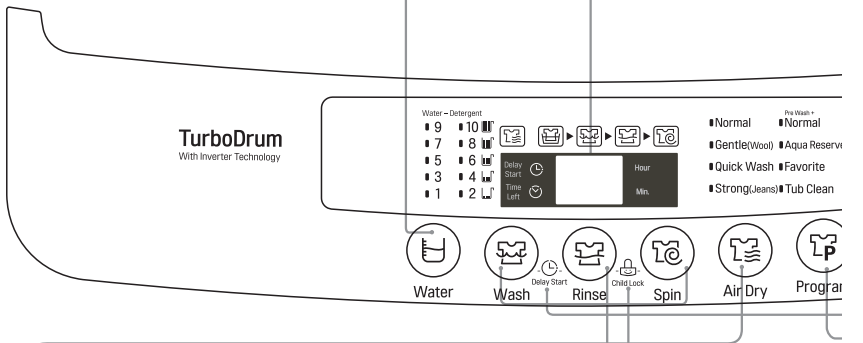
Function of each Button#

WATER LEVEL BUTTON

- Use to select the proper amount of water in relation to the weight and type of laundry.
- Automatically controlled, but can be selected manually by pressing the WATER Button.
- WATER LEVEL is automatically selected for normal program.
  The following settings are indicated as the button is pushed
  7 ▶ 8 • 9 ▶ 10 ▶ 1 ▶ 2 • 3 ▶ 4 ▶ 5 • 6 ▶ 7

TIME LEFT, DELAY START (RESERVATION), ALARM INDICATION

- **Time left** - During operation, the remaining time is indicated.
- **DELAY START INDICATION (RESERVATION)** - When DELAY START (RESERVATION) program is selected, it indicates the finishing time. (RES.=DELAY)
- **Alarm indication** -When an error occurs, an error message appears to indicate the abnormality. For example, dE indicates that the lid is open.



AIR DRY

- This button is used for air-drying of your laundry
- Air dry selection lights up in sequence as follows .
  30▶60▶90 ▶2 HOUR ▶30 ▶60.
  (refer to page 21)

CHILD LOCK FUNCTION

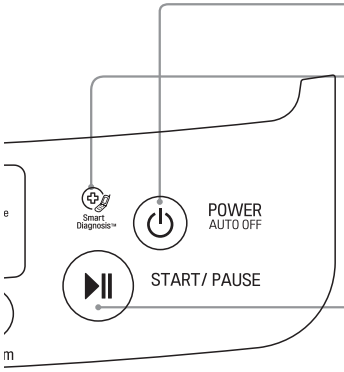
- Use to lock or unlock the control buttons prevent settings from being changed by a child.
  To lock, push the RINSE and SPIN buttons simultaneously and to unlock push them one more time during the washing process.
  (refer to page 24)

WASH. RINSE. SPIN BUTTON

- Use when wash, rinse, spin time need to be adjusted.
- The time increases when the button is pressed .
- If adjustments are needed during the wash, press the [start/pause] button before making any changes.
- When the button is pressed during washing, total remaining cycle time is displayed.

NOTE

* Do not press any three or four buttons simultaneously, it may cause malfunctioning.
# Do not match above picture with your purchased model, the Control Panel may differ according to different models.
# Product feature may very according to different models. Refer page 35 for modelwise features for your purchase model.



SMART DIAGNOSIS™ Function Display

It marks the place to put the phone to receive signal when a problem occurs. ***(refer to page 34)***

POWER BUTTON

- Use to turn the power on or off.
- Push again and power goes on or off
- The power goes off automatically about 15 seconds after the wash is finished.

DELAY START (RESERVATION) BUTTON

- Use to set a delayed finishing time.
- To increase the time press WASH and RINSE button simultaneously
- The following settings are indicated as the button is pushed 3►4 ►5►... 11►12►14►16►18►3HOUR
- To cancel delay time, turn the power switch off.

(refer to page 23)

PROGRAM BUTTON

- Use for selecting wash program.
- This button allows you to select 8 different programs for different kinds of laundry and dirtiness.
- program selections light up in sequence as follows :

Normal ► Gentle(wool) ► Quick Wash ► Strong (Jeans) ►Tub Clean ► Favorite ► Aqua Reserve ► Pre Wash+Normal ► Normal

START/PAUSE BUTTON

- Use to start or pause the washing process.
- Repeats start and pause by pushing the button.

Washing Programs

Washing Programs	POWER AUTO OFF	Add the laundry	PROGRAM	Close the lid
Normal Wash Use this program for washing normal clothes, this mode automatically selects the most appropriate conditions and completes the sequence in one operation. The built-in sensor detects the size of the load and ideal wash power & wash, rinse and spin times are set accordingly.	1	2	**NORMAL** Program is set by default	3
GENTLE (Wool) Use this program for washing delicate fabrics such as lingerie, woolens (wash only "water washable" clothes. Before washing your woolens check the care label for the washing instruction.	1	2	3 • Select the **GENTLE (WOOL)** program on the control panel.	4
QUICK WASH Use this mode when washing lightly soiled clothes for a short time. The highly recommended laundry amount is under 2.0kg	1	2	3 • Select **Quick Wash** program on the Control Panel	5
STRONG (JEANS) Use Jeans program for washing Jeans of different sizes	1	2 • Spread the jeans evenly in the tub	3 • Select **Strong (Jeans)** program on the Control Panel	4
Pre Wash+ Normal • Use as pre-treatment to wash heavily soiled, shirt neck collar & sleeves, kids soccer / sports wear. • 8 minutes of unique pre washing operation will be performed before main wash. Wash (2min) ▶ Soak (2min) ▶ Wash (2min) ▶ Soak (2min)	1	2	3 • Select **PreWash+ Normal** program on the Control Panel	4

** Product feature may vary according to different models. Refer page 35 for modelwise features for your purchased model.*

START PAUSE	Add the Detergent	Finish	Caution & Note
4 • Wash tub rotates twice to detect the laundry load. • Water level will be indicated and water will be supplied	5 • Open the lid and add appropriate quantity of detergent as shown on water level indicator or follow the Detergent manufacturer's instructions • Close the lid	6 • When the wash program ends, the buzzer will ring and the power goes off automatically after 15 secs.	• If water is already in the tub, or putting wet laundry into the tub before starting will increase the WATER LEVEL. • With lightweight bulky loads, WATER LEVEL can be set low. • Changes to water level is possible, only after pressing START/PAUSE button during operation. *(refer to page 14)*
5	6 • Add appropriate quantity of detergent as shown on water level indicator or follow the Detergent manufacturer's instructions	7 • When the wash program ends, the buzzer will ring and the power goes off automatically after 15 secs.	• When setting the WATER LEVEL manually, do not set to medium to prevent damage to laundry. It should always be high. • Washing with HOT water may damage the laundry (Water is set to cold automatically). Ensure that the load is under 2kg. • In order to avoid damage to laundry, the spin cycle may appear slow. This also avoids wrinkles and clothing may still contain some water. This is normal.
6	4 • Add appropriate quantity of detergent as shown on water level indicator or follow the Detergent manufacturer's instructions	7 • When the wash program ends, the buzzer will ring and the power goes off automatically after 15 secs.	• When static pressure of water is more than 2kg/cm^2, the QUICK WASH course will be within 23min.
5 • Wash tub rotates twice to detect the laundry load. • Water level will be indicated and water will be supplied	6 • Open the lid and add appropriate quantity of detergent as shown on water level indicator or follow the Detergent manufacturer's instructions • Close the lid	7 • When the wash program ends, the buzzer will ring and the power goes off automatically after 15 secs.	
5 • Wash tub rotates twice to detect the laundry load. • Water level will be indicated and water will be supplied	6 • Open the lid and add appropriate quantity of detergent as shown on water level indicator or follow the Detergent manufacturer's instructions • Close the lid	7 • When the wash program ends, the buzzer will ring and the power goes off automatically after 15 secs.	• If water is already in the tub, or putting wet laundry into the tub before starting will increase the WATER LEVEL. • With lightweight bulky loads, WATER LEVEL can be set low. • Changes to water level is possible, only after pressing START/PAUSE button during operation. *(refer to page 14)*

SOAK Wash

Use this mode to wash normal clothes or thick and heavy clothes which are excessively dirty. SOAK mode can be used with NORMAL or STRONG (JEANS) or AQUA RESERVE WASH or FAVORITE program.

1 Press the **POWER** button to turn power on.



2 Press the **PROGRAM** button to select the washing program.



- SOAK will not work in GENTLE(WOOL), PREWASH+NORMAL & QUICK WASH Programs.

3 Press the **WASH** button, to select **SOAK** program.



- Keep pressing the WASH button until the light turns on 'SOAK' and 'WASH' simultaneously as next image.
- SOAK program only works when wash time is 40, 50 or 60 minutes.



4 Add the laundry and press the **START/PAUSE** button.



- The **WATER LEVEL** will be shown and water will be supplied.

5 Add the Detergent.

6 Close the lid.

- Water will be supplied for 2 minutes after the start of the wash to supplement the absorbed water by the laundry.

Finish

- When the wash program ends, the buzzer will ring and Power goes off automatically after 15 secs.

NOTE

- Order of Soak-Wash timing



- Select soaking time 40minutes, 50minutes, or 60minutes (including washing time) by pressing the Wash button repeatedly.
- The above mentioned time is the order of Soak Wash with each button press, However the product display will show the complete cycle time.
- If necessary, select the times of Rinse and the time for pinning by pressing the Rinse or Spin button till you reach the desired times.

FAVORITE Wash*

Pressing the FAVORITE button allows you to store your FAVORITE wash conditions in the normal cycle memory and then recall it for use at a later time.

1 Press the **POWER (AUTO OFF)** button to turn power on.



2 Select the **FAVORITE** program.



3 Select your **FAVORITE** wash conditions.

- Press the **WATER LEVEL** button to select **WATER LEVEL.**
  Press the **WASH** button, the **RINSE** button & the **SPIN** button to select wash time, rinse times & spin time respectively you want to store.

4 Press the **START/PAUSE** button to store & start your FAVORITE wash cycle.
Power turns off automatically after wash.



NOTE

To recall your FAVORITE cycle.

1. Press POWER on.
2. Select the FAVORITE cycle by pressing the PROGRAM.
3. Press the START/PAUSE button. Then the wash cycle starts.

AQUA RESERVE Wash

Use this program to reuse the water for second round of wash load

1 Press the **POWER** button to turn power on.



2 Press the **PROGRAM** button to select **AQUA RESERVE** program.



3 Add the laundry into the washing tub.

4 Press the **START/PAUSE** button.



5 Add the Detergent and close the lid.

NOTE

- Do not keep water hold for long time after the end of cycle
  This may cause bad odour and damage the laundry.
- SPIN function cannot be done in AQUA RESERVE wash program.

TUB CLEAN

If scrud is allowed to build-up in the machine it can result in stains on your clothes or unpleasant smell in your washer.
Scrud is the wax build-up that can occur within any washer when the fabric softener comes into contact with Detergent, and according to particular degree of dirtiness or quality of water to be use, in these case, use this program to clean inner tub and outer tub.

1 Press the **POWER** button to turn power on.



2 Press the **PROGRAM** button to select the **TUB CLEAN** program.



※ Ex-Large WATER is set automatically.

3 Press the **START/PAUSE** button.

• Left time is displayed.



4 After 10 minutes of water supplement. Add the oxygenated bleach (about 300mℓ).

• Do not use Detergent box.
• Do not place any laundry inside tub.

5 Close the lid.

• When the lid is open the machine will not operate, and an alarm signal will remind you to close the lid.

NOTE

• Before using this program remove lint inside lint filter.
• When using this program, do not place any laundry inside tub.
• This program takes about 2hrs to be completed.
• After using this program, remove dirt inside filter.
• After finishing this program, open the lid to remove irritant odour.
• Do not pour bleach into the tub directly. It might cause damage to the tub.
• Do not leave diluted oxygenated bleach inside tub for long time, as it may rust the tub.
• Use this program once in every month.
• Do not use this program repeatedly.

AIR DRY

AIR DRY for your laundary.

1 Press the **POWER (AUTO OFF)** button to turn power on.



2 Press the **AIR DRY** button to select the desired timing.



3 Press the **START/PAUSE** button.



4 Close the lid.

NOTE

- Select “Air Dry” 30 min for Tub Drying
  - Use this mode to keep inner tub from getting dirty caused by remaining moisture.
  - Do not place any laundry inside tub.
  - Use this mode once a week.

  Caution : For better performance, put drain hose down to the floor so that water inside will be completely drained out .
- Select “Air Dry” above 1 hour
  - Use this mode to reduce the drying time by minimizing remaining moisture on the laundry.
  - In general, this is very effective on synthetic items(100% polyester).
  - Do place laundry which is evenly distributed(Under 2kg).
  - For normal clothes : Select 1 hour
  - For synthetic items(100% polyester): Select 2 hours.

Option Washing

When you only need the SPIN, RINSE/SPIN,RINSE, WASH/RINSE, WASH, WASH/ RINSE/SPIN these can be set manually.

1 Press the **POWER** button to turn power on.



2

Only Wash	Only Rinse	Only Spin
• Press the WASH button to select the desired timing.  • Press the RINSE button till No Rinse Selection (Rinse Lamp off). • Press the SPIN button till No Spin Selection (Spin Lamp off).	• Press the RINSE button to select the desired no. of rinse cycles.  • Press the SPIN button till No Spin Selection (Spin Lamp off).	• Press the SPIN button to select the desired time of spin. 

Option Washing

Only Wash,Rinse	Only Rinse,Spin	Only Drain
• Press the WASH button to select the desired timing.  Wash • Press the RINSE button to select the desired no. of rinse cycles.  Rinse • Press the SPIN button till No Spin Selection (Spin Lamp off). You can use this option for preventing wrinkles of laundry	• Press the RINSE button to select the desired no. of rinse cycles.  Rinse • Press the SPIN button to select the desired time of spin.  Spin	When you want to only drain, press **SPIN** button.  Spin Then press **START/PAUSE** button.  START PAUSE Wait until the water in the washing tub drains completely and then press **POWER** button to finish the activity.

3 Press the **WATER LEVEL** button, to control the water level according to the amount of laundry. If you do not specify the water level, then it will be automatically selected, only after load detection. (Not applicable for only spin process).


Water

4 Add the laundry into the washing tub.

5 Press the **START/PAUSE** button.


START/ PAUSE

6 Add the detergent and close the lid. (Add detergent only where wash cycle is selected)

NOTE

- **When a RINSE, WASH/RINSE, WASH option** is selected, after the wash is completed the water will not be drained off. If you wish to drain the water, press SPIN button after that press the START/PAUSE button and wait until the water in the tub has drained completely.
- If only Rinse is selected, the process will start from Water Supply.

DELAY START (RESERVATION) Wash

DELAY START (RESERVATION) Wash is used to delay the finishing time of the operation. The hours to be delayed can be set by the user accordingly. The time on the display is the finishing time, not the start time.

1 Press the **POWER (AUTO OFF)** button to turn power on.



2 Press the **PROGRAM** button to select the washing program.

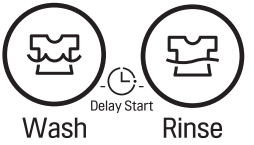


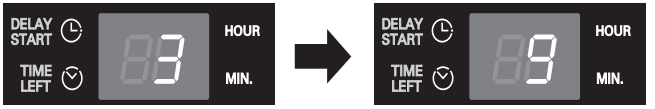
• Select the program for laundry on the Control panel. This program will not work in GENTLE (WOOL) and TUB CLEAN Program.

3 Press Wash and Rinse button simultaneously to add Delay.

• The light with 'DELAY START' turn on and 'TIME LEFT'  will be marked.

• Press the button repeatedly to set the desired finishing time. For example, To finish washing in 9 hours from now, by make the number 9 pressing the **DELAY START** (**RESERVATION**) button repeatedly.





4 Add the laundry and press the **START/PAUSE** button.



• When you press the START/PAUSE button the light will blink.

5 Add the Detergent.

6 Close the lid.

• Water will be supplied for 2 minutes after the start of the wash to supplement the water the laundry has absorbed.

Finish

• The washing will be finished according to the delayed time.

NOTE

- Finishing time can be delayed from 3~18 hours. Delaying from3~12 hours can be done in 1 hour time intervals and from 12~18 hours in 2 hour time intervals.
- If the lid is open, the machine will not work, and an alarm signal will alarm to remind you to close the lid.
- To select washing time, rinsing times, spinning time, water level or wash program manually, press the DELAY START (RESERVATION) button and select the desired option. Then press the START/PAUSE button.
- When the laundry cannot be taken out immediately after the wash program ends, it is better to omit the spinning program . (The laundry will be wrinkled if left for a long time after spinning.)

Other Useful Functions

Child Lock Function

If you want to lock all the keys to prevent settings from being changed by a child, you can use the child lock option.

How to Lock

1 Press the **POWER (AUTO OFF)** button.



• Turn Power on.

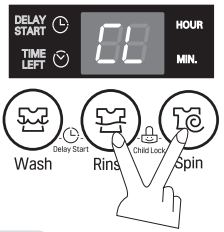
2 Press the **START/PAUSE** button to start washing.



• After all washing conditions are set according to the manual.

3A Press both the **RINSE** button and the **SPIN** button simultaneously, and hold till “CL” blink.

• During the wash program, all the buttons are locked until washing is completed or child-lock function is deactivated manually.



How to Unlock

If you want to unlock during wash, press both the **RINSE** and the **SPIN** button simultaneously again.

NOTE

• “CL” & the remaining time are alternatively shown on the display while they are locked.

Seeing Remaining Time

To see the remaining time for each process, first press **START/PAUSE** button and then press one of the **WASH**, **RINSE** and **SPIN** buttons.

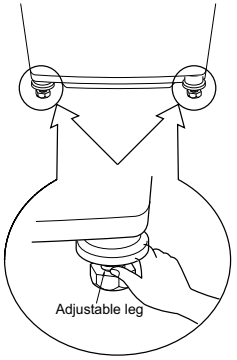
Placing, Leveling and Installation

Please ensure that transit restraint has been removed before operating your machine.

Improper installation of the washer may cause noise and malfunctioning.

Note : 1. The ventilating openings in the base area must not be obstructed by carpeting when the washing machine is installed on a carpeted floor.
2. Install the washing machine on a level and firm surface.

How to adjust leveling

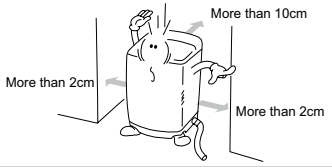


Turn the adjustable legs to set the washer horizontal (Both the front legs).

Don't add anything under back side legs.

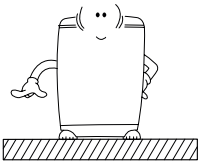
Distance between drain hose and the wall

Distance between drain hose and the wall should be more than 10cm, and the distance between the other part or the rear part and the wall should be more than 2 cm.



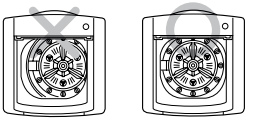
1 Installation area

Install the washer on flat and firm surface.



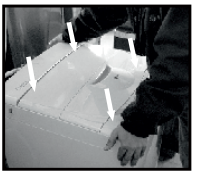
2 Checking level

The Basement is not flat, fill the water just touching the Pulsator and see uniform distribution. If not, adjust the legs as shown in the figure.



Top View

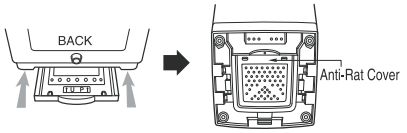
3 Checking Proper placement



Press the corners of the machine diagonally as shown in the figure, If any movement is observed, adjust the legs for proper leveling.

Anti-rat cover installation

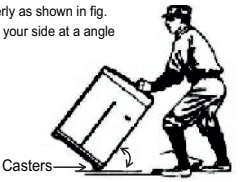
Insert the Anti rat cover firmly from back side side of washing machine.



Moving of the Machine

Casters are provided for easy translocation of your machine

* Grip the machines properly as shown in fig.
* Tilt the machine towards your side at a angle 45°~ 55°.



Note : * Be careful that you should not drop the machine.
* Never move the machine on casters when there is load inside.

Caution

If the power is supplied from a cord extension set or generator, the cord extension set or electrical portable outlet device should be positioned so that it is not exposed to splashing or ingress of moisture.

 # Product feature may vary according to different models. Refer page 35 for modelwise features for your purchased model.

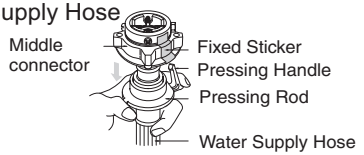
Connecting Hose

Water Supply Hose

Normal Type (Normal tap without thread & one touch type inlet hose.)

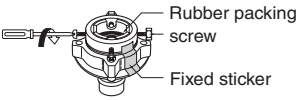
1 Separate Middle connector from Water Supply Hose

Separate Middle connector from the Water Supply Hose by pulling the Pressing Rod and the Pressing Handle that is attached to the Water Supply Hose.



2 Loosen the fixed nuts to connect the connector to the tap

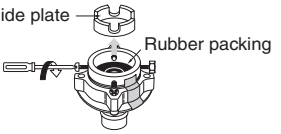
Untighten the screw of the connector so that the tap can be placed in the middle.



NOTE

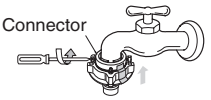
In case tap is too large.

If the tap diameter is too large or is square, untighten the 4 screws and remove the guide plate. Then follow step1.



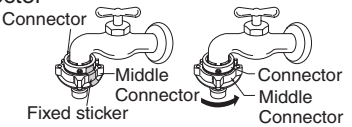
3 Fixing Connectors to the Tap

Push the upper connector up till the rubber packing is in tight contact with the tap. Then tighten the 4 screws



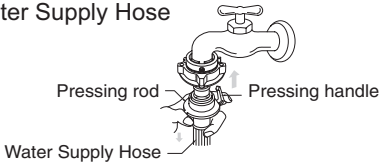
4 Fixing Upper Connector and Middle Connector

Remove the fixed sticker in between the Upper and Middle Connectors. Tighten the connectors by holding one connector and twist middle connector to the right.



5 Connecting Middle Connector and Water Supply Hose

Press down the pressing rod of the Water Supply Hose which was separated from middle connector (refer to Step1) and then join it to the middle connector.



6 Check for water leakage

After connecting the other end of hose to machine open the tap to check for any water leakage.

If the connection leaks, close the tap and start again from step 1.

If you skip step 1, water leakage may occur.



Remove foreign substances (dirt, sand or sawdust)

After connecting inlet hose to water faucets, turn on the water faucets to flush out foreign substances (dirt, sand or sawdust) in the water lines. Let water drain into a bucket, and check the water condition.

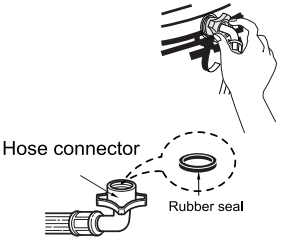


NOTE

* For your safety and for extended product life, use only authorized components. The manufacturer is not responsible for product malfunction or accidents caused by the use of separately purchased unauthorized parts.
* Use new hoses when you install the washing machine. Do not reuse old hoses. Use only the inlet hoses provided with the washer. LG does not recommend the use of aftermarket hoses.
* Periodically check the hoses for cracks, leaks and wear, and replace the hoses every 5 years.
* Do not stretch the water hoses intentionally, and make sure that they are not crushed by other objects.

Connecting Water Supply Hose to the machine

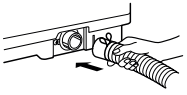
- Connect the water supply hose to inlet valve of the washing machine, and then lock it by turning the hose connecting part.
- Check to see if there is a rubber seal inside the connector.

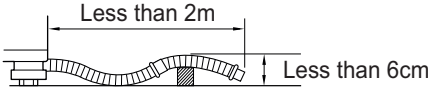


Drain Hose

How to connect the drain hose

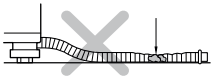
1 Insert the drain hose to the connecting area at the body.



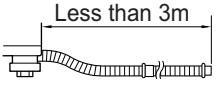


The hose is placed over a doorsill.

The hose is clogged by alien substances.

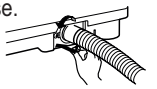


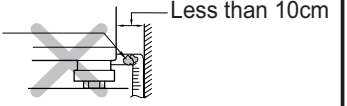
Make sure that the hose is not crushed.



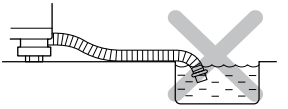
Extension hose is used.

2 1. Press the hose clip.
2. While pressing, push the hose towards the body.
3. Release the hose clip after pushing the hose.





Make sure that the hose is not crushed between the wall and the washer



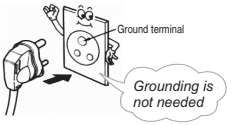
Avoid submerging the end of hose.

Grounding Method

Earth wire should be connected.
If the earth wire is not connected, there is possible a danger of electric shock caused by the current leakage .

Grounding Method with Ground insert space Terminal

If the AC current outlet has a ground terminal, then separate grounding is not required.



CAUTION

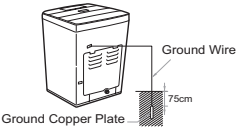
Concerning the Power Cord

Most appliances recommend they be placed upon a dedicated circuit; that is, a single outlet circuit which powers only that appliance and has no additional outlets or branch circuits. Check the specification page of this owner's manual to be certain. Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your appliance, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the appliance, and have the cord replaced with an exact replacement part by an authorized servicer. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the appliance

Other Grounding Method

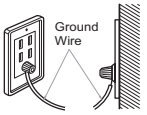
Burying Copper Plate

Connect the Ground Wire to a Ground Copper Plate and bury it more than 75cm in the ground.



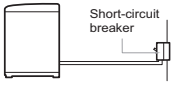
Using Ground Wire

Connect the ground Wire to the socket provided exclusively for Grounding.



Using a Short Circuit Breaker

If grounding methods described above are not possible, a separate circuit breaker should be employed and installed by a qualified electrician.



Cleaning and Maintenance

Cold water washing

• If you always use COLD water, we recommend that a WARM or HOT wash be used at a regular intervals e.g. every 5th wash should be at least a WARM one.

When you have finished

• Turn off taps to prevent the chance of flooding should a hose burst.

• Always unplug the power cord after use.

When water supply into the tub is not clean or the filter is clogged with particles (such as sand), clean the filter in the inlet valve occasionally.

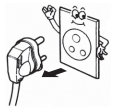
(The figure of power cord and water tap may vary)

To Clean the Filter in the Inlet Valve#

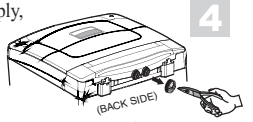
1 Close the tap before turning off the power. Then press the [START/PAUSE] button to remove water from the machine completely.



2 Turn off the power before pulling out the cord.



3 After Stopping the water supply, Remove inlet hose connected to the machine and pull out the filter as shown.



4 Replace the filter after cleaning it.

Then use a brush to clean the filter.



NOTE

• Before cleaning the filter, the impurities in the water supply hose should be removed.

To Clean the Magic Filter

1 2 3 4 5 6



NOTE

• If the magic filter is damaged, purchase a new one from LG Authorised Service Center.

Product feature may vary according to different models. Refer page 35 for model wise features for your purchased model.

Cleaning and Maintenance

When there is a fear of freezing

- Close the water taps and remove the Water Supply Hose.
- Remove the water which remains in the water supply.
- Lower the drain hose and drain the water in the bowl and the drain hose by spinning.

If frozen

- Remove the water supply hose, and immerse it in HOT water at approx. 40°C.
- Pour approx. 2 liters of HOT water at approx. 40°C, into the bowl and let it stand for 10 minutes.
- Connect the water supply hose to the water tap and confirm that the washing machine performs the supply and drainage of water.

Wash Inner-tub	Leave the lid open after washing to allow moisture to evaporate. If you want to clean the inner-tub use a clean soft cloth dampened with liquid Detergent, then rinse. (Do not use harsh or gritty cleaners.)
Inlet Hoses	Hoses connecting washer to faucet should be replaced every 5 years.
Exterior	Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.
Long Vacations	Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.

Cleaning the Inside of your Washer

If you use fabric softener or do regular COLD water washing, it is very important that you occasionally clean the inside of your washer.

- Fill your washer with HOT water.
- Add about two cups of a powdered Detergent that contains phosphate.
- Let it operate for several minutes.
- Stop the washer, open the lid and leave it to soak overnight.
- After soaking, drain the washer and run it through a normal cycle.

Or use TUB CLEAN PROGRAM periodically.

We do not recommend that you wash clothes during this procedure.

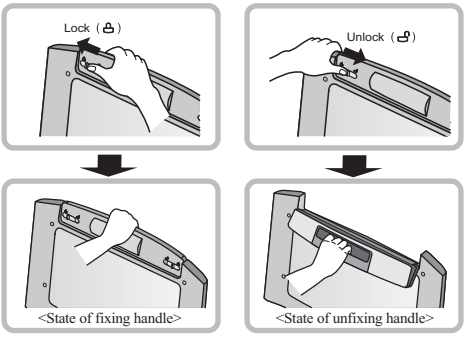
Products that might damage your washing machine

- Concentrated bleaches and diaper sanitizer will cause damage to the paintwork and components of your washer.
- Hydrocarbon solvents i.e. petrol, paint thinners and lacquer thinners, etc. can dissolve plastic and blister paint (Be careful when washing garments stained with these solvents as they are flammable DO NOT put them in washer or dryer.)
- Some pretreatment sprays or liquids can damage your washer's control panel.
- Use of dyes in your washer may cause staining of the plastic components. The dye will not damage the machine but we suggest you thoroughly clean your washer afterwards. We do not recommend the use of dye strippers in your washer.
- Do not use your washer lid as a work surface.

Use of Handle Locker

You can use handle hold function if you like to use. Handle hold function is operated by holder under the handle.

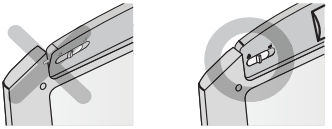
- Slide holder to left/right side until you listen to "Click" sound to holding handle.
- Do opposite to loose the Handle handing .



<State of fixing handle> <State of unfixing handle>

NOTE

- While operating the Lid Door, always confirm that Handle Lock is in Fixed position as shown in below picture because if it is not locked completely then there is Risk of falling objects.
- If Lid Door is closed while Handle is not completely locked, “dE” error may occur during operation.
- If possible, It is always recommended to use handle in Locked state.



Common washing problems

Many washing problems involve poor soil & stain removal, residues of lint and scum, and fabric damage. For satisfactory washing results, follow these instructions.

WASH PROBLEM

Problems	Possible Causes	Solutions & Preventive Measures
Poor soil removal	• Not enough Detergent • Wash Water Temperature too low. • Overloading the washer • Incorrect wash cycle • Incorrect sorting • Pretreat stain not done	• Use correct amount of Detergent for load size, amount of soil and water hardness. • Use WARM or HOT water for normal soil. • Reduce load size. • Wash with STRONG (JEANS) or SOAK & STRONG (JEANS) wash cycle for heavy soiled laundry. • Separate heavily soiled items from lightly soiled ones. • Pretreat stain and heavy soil according to directions shown on page 9.
Blue Stains	• Undiluted fabric softener dispensed directly onto fabric	• Rub the stain with bar soap. • Do not overfill fabric softener dispenser and do not pour liquid fabric softener directly onto fabric. See page 12 for more instructions.
Black or gray marks on clothes	• A buildup caused by the interaction of fabric softener and Detergent can flake off and mark clothes • Not enough Detergent	• Keep the recommendations against Scrud(waxy buildup). (refer to scrud page12.) • Use correct amount of Detergent for load size, amount of soil and water hardness.
Yellow or brown rust stains	• Iron or manganese in water supply, water pipes, or water heater	• To restore discolored load of whites, use rust remover safe for fabric. • Install nonprecipitating water softener or an iron filter in your water supply system for an ongoing problem. • Before washing, run water for a few minutes to clear lines.
Lint	• Incorrect sorting • Tissues left in pocket • Overloading the washer	• Wash lint givers eg. towels, flannelette sheets, eparately from lint collectors eg. synthetic fabrics and remove tissues in pockets before wash. See page 9 for sorting and caring before loading. • Do not overload the washer
Residue or Detergent	• Overloading the washer • Undissolved Detergent • Use too much Detergent	• Do not overload the washer. • Some Detergents need to be pre-dissolved, check the D etergent instructions. Try pre-dissolving the Detergent. • Increase Water Temperature using HOT water safe for fabric. • Use proper amount of Detergent.
Holes, tears, or snags	• Incorrect use of chlorine bleach. • Unfastened zippers, hooks, buckles • Ribs, tears and broken threads • Overloading the washer • Degradation of fabric	• Never pour chlorine bleach directly on fabric. See page 11 for adding liquid bleach. • Fasten zippers, hooks, and buckles. • Remove objects in pockets. See page 9 for caring before loading. • Do not overload the washer.

Troubleshooting

Self-diagnostic error mode

The machine will display and playback the error messages if there is any error in machine for your suitable action.

Symptom	Error Display	Checkup
Water Supply Failure		• Is the water tap shut off? • Is the water supply cut off ? • Is the tap or water supply hose frozen ? • Is the water pressure low or is the filter of the inlet valve clogged with impurities? • Is the Hot hose connected to cold? • Is the Cold hose connected to hot?
Drainage Failure		• Is the drain hose positioned correctly? • Is the drain hose bent or placed too high? • Is the internal part of the hose or drain pump (only pump model) clogged with impurities? • Check if electric power has gone off ?
Spin Failure		• Is the laundry evenly balanced? • Is the washing machine placed on a flat surface.?
Door(Lid) Open		• Is the lid closed?
Internal sensing failure		• Please call your nearest LG Electronics service center for help.
Power failure		
Motor Error		
Overflow failure		
Child Lock		• Once Child Lock is applied, it will not deactivate automatically after Power Turn Off and again Turn On. To deactivate Child Lock, Press RINSE and SPIN simultaneously.

Smart Diagnosis™

LG ThinQ Application

Installing the LG ThinQ Application

Search for the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone. Follow instructions to download and install the application.

LG ThinQ Application Features

Smart Diagnosis

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

Smart Diagnosis

This feature is only available on models with the or logo.
Use this feature to help you diagnose and solve problems with your appliance.

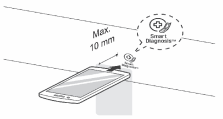
NOTE

- The feature may be subject to change without prior notice and may have a different form depending on where you are located.
- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi- Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.

Using Smart Diagnosis to Diagnose Issues

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.



1. Press the **Power** button to turn on the appliance.
   - Do not press any other buttons.
2. Place the mouthpiece of your smartphone close to the or logo.
3. Press and hold the **Water Level** button for 3 second or longer while holding the smartphone mouthpiece to the logo until the data transfer is complete.
   - Keep the smartphone in place until the data transfer has finished. Time remaining for data transfer is displayed.
4. After the data transfer is complete, the diagnosis will be displayed in the application.

Using Smart Diagnosis™

- Only use this feature when instructed to do so by the LG Customer Service Call Center. The transmission sound is similar to a fax machine, and so has no meaning except to the call center.
- SmartDiagnois™ cannot be activated if the washer does not power up. If this happens, then troubleshooting must be done without SmartDiagnosis™.
- If you experience problems with your washer, call to Customer information center. Follow the call center agent's instruction, and do the following steps when requested.



1. Press the POWER button to turn on the washer. Do not press any other buttons on turn the cycle selector knob.
2. When instructed to do so by the call center, place the mouthpiece of your phone very close to the POWER button.
3. Press and hold the Water level button for three second, while holding the phone mouthpiece to theicon or POWER button.
4. Keep the phone in place until the tone transmission has finished. This takes about 6 second, and the display will count down the time.

- For best result, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recoding of the data, you may be asked to try again.

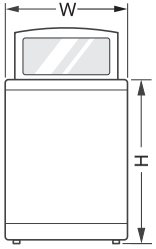
5. Once the countdown is over and the tones have stopped, resume your conversation with the call center agent, who will then be able to assist you using the information transmitted for analysis at the call center.
   Smart Diagnosis is troubleshooting feature designed ti assist, not replace, the traditional method of troubleshooting through service calls.The effectiveness of this feature depends upon various factors, including, but not limited to, the reception of the cellular phone being used for transmission, any external noise that may be present during the transmission and the acrostics of the room where the machine is located. Accordingly, LG does not guarantee that Smart Diagnosis would accurately troubleshoot any given issue.

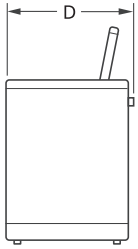
NOTE:- For best results, do not move the smartphone while the tones are being transmitted.

Feature and Specification

Model	Normal Wash (Y/N)	Pre Wash* Normal (Y/N)	Air Dry (Y/N)	Child Lock (Y/N)	Smart Diagnosis™ (Y/N)	Inlet Water Temperature (Option)	Water Level Selection	Castors (Y/N)	Aqua Reserve (Y/N)	Turbo Wash (Y/N)	Delay (Y/N)	Quick Wash (Y/N)	Strong (Jeans) (Y/N)	Tub Clean (Y/N)	Soak Wash (Y/N)	Gentle (Wool) (Y/N)	Weight (Kg)	Dimension (W x D x H) mm
T2165VSP*	Y	Y	Y	Y	Y	Cold	10	N	Y	N	Y	Y	Y	Y	Y	Y	30.5	540 x 560 x 870
T2107VSP*	Y	Y	Y	Y	Y	Cold	10	Y	Y	N	Y	Y	Y	Y	Y	Y	31.0	540 x 560 x 910
T2175VSP*	Y	Y	Y	Y	Y	Cold	10	Y	Y	N	Y	Y	Y	Y	Y	Y	31.0	
T2108VSP*	Y	Y	Y	Y	Y	Cold	10	Y	Y	N	Y	Y	Y	Y	Y	Y	31.0	
T2185VSP*	Y	Y	Y	Y	Y	Cold	10	Y	Y	N	Y	Y	Y	Y	Y	Y	31.0	

*: 1,5,H,J,K,L,M,R,X,Y or etc.





Water Tap Pressure should be between 50 -800 kPa (0.5 - 8.0 kgf/cm^2)

❊ In our continuing effort to improve the quality of our appliances, it may be necessary to make changes to the appliance without revising this manual.





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