



OWNER'S MANUAL

CEILING FAN



Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

TYPE: CEILING FAN

EN ENGLISH



MFL70584112
Rev.00_050922

www.lg.com

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This manual may contain images or content different from the model you purchased.
This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

EN

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.

The guidelines are separated into 'WARNING' and 'CAUTION' as described below.



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

IMPORTANT SAFETY INSTRUCTIONS

The user should follow the instructions as per the owner's manual to avoid any malfunctioning of the product, accident or damage.

The manufacturer is not liable for any accident or consequential or resulting liability, damage or loss to property or life arising directly or indirectly from the product. The manufacturer's liability is limited only to the extent of repair or replacement of the product as per the terms and condition mentioned elsewhere in the document.



WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Children in the Household

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Installation

- Electrical or installation work needs to be performed by a qualified service personnel.
- The replacement of parts of the safety suspension system device shall be performed by the manufacturer, its service agent or suitably qualified persons.
- Do not install the appliance less than 2.3 m from the ground and 1 m from the wall to the blades.
- Ensure that the ceiling hook can sustain more than 4 times the appliance weight.
- Ensure that the shaft has been fully tightened to motor shaft and shackle.
- Fully tighten the blade screws using a screwdriver.
- Do not install the appliance in a place where flammable liquids or gases such as gasoline, propane, paint thinner, etc., are stored.
- Do not install the appliance somewhere exposed to direct sunlight.
- Do not install the appliance in an area prone to combustible gas leaks, grease, or metal dust.
- If the supply cord is damaged, it must be replaced by manufacturer or service personnel in order to avoid hazard.

Operation

- Connect this appliance as per the rated voltage and frequency printed on the name plate.
- Do not touch the power switch with wet hands.
- Do not disassemble, repair, modify or touch the appliance while it is operating, that is when it is not switched off from main supply.
- Do not insert hands or any objects into the appliance.
- Do not place any objects on the appliance.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.

- Cut off the power supply if there is any noise, smell, or smoke coming from the appliance.
- Do not expose the appliance to splashing water or rain.
- Do not touch, operate, or repair the appliance with wet hands.
- In case of flood, cut off the power switch and contact the LG Electronics customer service centre.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power switch and ventilate the area immediately.

Maintenance

- Before cleaning or performing maintenance, disconnect the power supply and wait until the blade stops.
- Do not use an abrasive cloth, sponge, or a metal brush to clean the appliance.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.

Battery

- A button/coin-shaped battery is used in the remote controller of the appliance.
- If the battery tray is not secured firmly, stop using the appliance instantly and keep it away from children.

WARNING

- Do not swallow the battery.
- If you accidentally swallowed the battery, go to the doctor immediately for emergency treatment. If you fail to receive first aid within 2 hours after you swallowed it, you may experience damage to your internal organs or death in severe cases.



CAUTION

To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- Do not install the appliance at a wet, high temperature (above 40 °C), high humidity area (above 85 %), high vibration, windy places.
- Do not install the appliance within 1.5 m near curtains.
- Do not install the appliance within 1 m of a TV or stereo equipment. It may cause interference.
- After installation, make sure the appliance does not tremble extremely.

Operation

- Do not use the appliance in place of a vent hood. Doing so will shorten the appliance's lifespan.
- Do not operate in an area with unstable voltage (less than 160 V and more than 300 V), the appliance may automatically shut down to protect appliance components.
- This appliance is intended to be used in household and domestic applications only and must not be used for commercial purposes.
- Do not operate the appliance in freezing temperature.

Maintenance

- Replace all the blades if any of them breaks or cracks.
- Never use strong cleaning agents or solvents such as sulfuric acid, hydrochloric acid or organic solvents such as thinners, lamp oil or acetone when cleaning the appliance. Use a smooth cloth.
- Use a sturdy stool or ladder, when cleaning, maintaining or repairing the ceiling fan at height.

Battery

- Do not modify the battery arbitrarily.
- Misplaced battery may cause an explosion.
- Do not recharge or take apart the battery.
- Do not throw the battery in the fire for disposal or leave it near the heat.
- Remove and store the battery in a safe location if you don't intend to use the remote controller for a long time.

Disposal of your old appliance (as per e-waste Rules)



Please check whether crossed out wheeled bin symbol is depicted on the product or its parts, if yes, it means the product is covered by e-waste Management and Handling Rules, 2011 and is required to be recycled, dismantled or scraped in the following manner.

1. **Do's :**

- a. The product is required to be handed over only to the authorized recycler for disposal.
- b. Keep the product in isolated area, after it becomes non-functional /un-repairable so as to prevent its accidental breakage.

Don't :

- a. The product should not be opened by the user himself/herself, but only by authorized service personnel.
 - b. The product is not meant for re-sale to any unauthorized agencies /scrap dealer/kabariwalah.
 - c. The product is not meant for mixing into household waste stream.
 - d. Do not keep any replaced spare part(s) from the product in exposed area.
2. Any disposal through unauthorized agencies/person is not prescribed by the Environment (Protection) Act 1986.
 3. "This product is complied with the requirement of Hazardous Substances as specified under Rule 13 (1) & (2) of the E-Waste (Management & Handling) Rules, 2011".
 4. To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact Toll Free No. **1800-315-9999 / 1800-180-9999** for details. All collection centre and pick up facilities are done by third parties with **LG Electronics India Pvt. Ltd.** Merely as a facilitator.
For more detailed information , please visit : <http://www.lg.com/in>

 **9711709999** (LG WhatsApp No.)

अपने पुराने उपकरण का निपटान (ई-अपशिष्ट नियम के अनुसार)



कृपया जांचें कि क्या पहिएदार बिन प्रतीक को उत्पाद या उसके भागों पर चित्रित किया गया है, यदि हां, तो इसका मतलब है कि उत्पाद को ई-कचरा प्रबंधन और संचालन के नियमों, 2011 द्वारा कवर किया गया है और निम्नलिखित तरीके से पुनर्नवीनीकरण, विघटित या स्क्रेप किया जाना आवश्यक है।

1. करें :

क- उपकरण को सिर्फ अधिकृत पुनः नवीनीकरणकर्ता को ही निपटारण करने हेतु हस्तान्तरित करें।

ख- जब उपकरण कार्यारत न हो इसे अलग क्षेत्र में रखें ताकि उपकरण से होने वाली दुर्घटनाओं से बचा जा सके।

ना करें :

क- इस उपकरण को स्वयं/खुद नहीं खोलना चाहिए, उपकरण को केवल अधिकृत अधिकारी के द्वारा ही खोला जाना चाहिए।

ख- इस उपकरण को पुनः बिक्री के लिए किसी भी कबाड़ीवाला/भंगार वाला/अनाधिकृत संस्था को न दें।

ग- इस उपकरण को किसी घरेलू अपशिष्ट सामान के साथ मिलाकर न रखें।

घ- उपकरण के बदले हुए या आंतरिक पूर्जों को खुले क्षेत्र में न रखें।

2. अनाधिकृत विभाग/व्यक्ति के माध्यम से कोई भी निपटारा पर्यावरण(संरक्षण) अधिनियम 1986 द्वारा निर्धारित नहीं है।
3. यह उत्पाद ई-अपशिष्ट (प्रबंधन और हथालन) नियम 2011 के अन्तर्गत 13(1) एवं (2) के तहत निर्दिष्ट खतरनाक पदार्थों की आवश्यकता का पालन करता है।
4. उपरोक्त पदार्थों के निपटारण के लिए नजदीकी निपटारण संस्थान (संकीर्ण क्षेत्र) में कॉल करें। अधिक जानकारी के लिए हमारे टोल फ्री नम्बर **1800-315-9999 / 1800-180-9999** पर कॉल करें। सभी संग्रहण केन्द्र व पिक-अप की सुविधाएं किसी थर्ड-पार्टी जो **LG Electronics India Pvt. Ltd.** को अपनी सेवाएं प्रदान कर रही हों, से करवाएं।

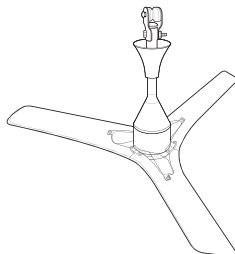
अधिक जानकारी के लिए देखें वेबसाइट : <http://www.lg.com/in>

 **9711709999** (LG WhatsApp No.)

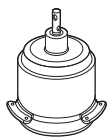
PRODUCT OVERVIEW

Parts and Specifications

Exterior



Parts



Motor Assembly



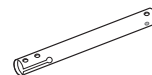
Guide (3 nos)



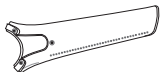
Upper Cover



Lower Cover



Shaft Assembly



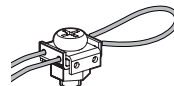
Blade Assembly (3 nos)



Shackle Assembly

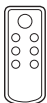


Bolt Assembly



Rope Assembly

Accessories



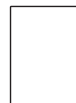
Remote Controller



Accessory Assembly



Owner's Manual



Installation Manual

• The appearance or components of the appliance may differ depending on the model.

Product Specification

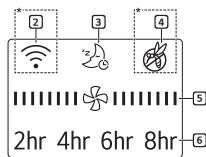
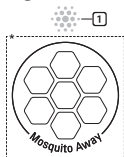
Parameters	Values
Input Voltage	230 V
Rated Frequency	50 Hz
Sweep	1200 mm
Speed Control	Through Remote , Power Switch and Voice Control
Remote Battery	CR2025 3V
Weight	3.5 kg (Net)

NOTE

- Specified weight may differ from actual weight.
- Voice Control through Amazon Alexa & Google Assistant is for Wi-Fi models only.

OPERATION

Status Display Panel



*Broken Line ([]): Optional

1 Receiver for Remote Controller Signal

Face the remote controller to the Receiver, the remote signal will pass through it.

2 Wi-Fi (Optional)

When the appliance is connected to a Wi-Fi network, is displayed on the display screen.

3 Sleep Mode

When the sleep mode is selected, all display except the will be off after displaying for 3 seconds.

4 Mosquito Away (Optional)

When the mosquito away function is working, is displayed on the display screen.

5 Fan Speed

Whenever press Speed button () on the remote controller, fan speed will be changed.



6 Timer

Whenever press Timer button () on the remote controller, the setting time will be changed.

2hr → 4hr → 6hr → 8hr → Off

NOTE

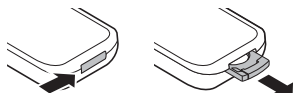
- Only when the functions operate, the display will light on.
- The appearance or functions of the appliance may differ depending on the model.
- Mosquito away is a way to repel specific species of mosquitoes. Actual results may vary depending on actual product use conditions. This feature is not intended to replace any other protective measures.
- Do not use regulator with LG Ceiling Fan, Use direct connection.
- If operating the fan with regulator, you have to set up the regulator with 5 step (maximum) only.
- If you miss your remote controller, you can operate the fan by using wall switch on/off. It is recommended to use IS marking wall switch.
- The appearance or function of the remote controller and wall switch may vary depending on the model.

	1 time	Return to previous step before you switch on/off.
	2 times	Speed 1
	3 times	Speed 2
	4 times	Speed 3
	5 times	Speed 4
	6 times	Speed 4, Change the fan direction (Optional)

Remote Controller

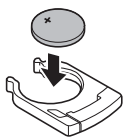
Inserting Battery

- 1 With the backside of the remote controller facing up, remove the battery tray from the remote controller.

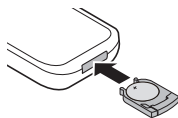


- 2 Insert the battery provided with the appliance to the tray.

- The (+) electrode of the battery must face upward.



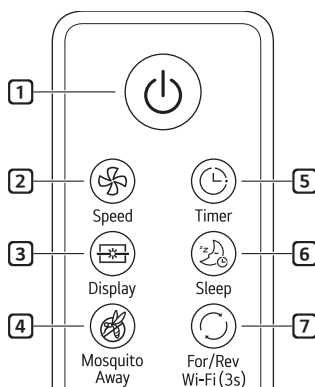
- 3 Insert the battery tray to the remote controller.



NOTE

- If the battery runs out of charge, replace it with a new one (CR2025).
- If the remote controller does not work as expected, try to replace the battery or check the polarity (+, -) of the battery. If the problem continues, contact the service centre.
- Dispose of the used battery according to the environmental regulations.

Remote Controller Features



1 Start/Stop

2 Speed

Controls the fan speed.

3 Display

Turn on/off the display lighting.

4 Mosquito Away (Optional)

Turn on/off the mosquito away function.

- Mosquito Away is turned on only when the fan is running.

5 Timer

Set time to power off.

6 Sleep

Turn on/off the sleep mode.

- When you enter sleep mode, the wind speed decreases by one step every hour. In case of "Speed1", it is maintained.

7 For/Rev (Optional)

Change the fan direction.

- If you press button once and hear the beep sound once, the fan rotates counter-clockwise.
- If you hear the beep sound twice, the fan rotates clockwise.
 - When you change the fan direction, the fan speed decreases and stops for a while, then the fan direction changes.
 - It is recommended to use the counter-clockwise direction during summer and the clockwise direction during winter.

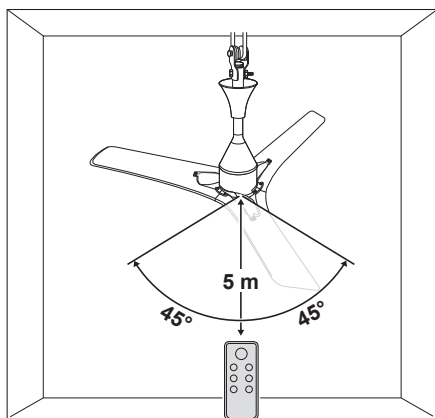
Wi-Fi (3s) (Optional)

Press this button during 3 seconds for pairing. For unpairing, press 3 seconds again.

• Turning off Wi-Fi

- Press and hold the **Start/Stop** button and the **For/Rev** button at the same time for more than 3 seconds to turn off Wi-Fi. After finishing the product registration and while Wi-Fi is off, press and hold the **For/Rev** button for more than 3 seconds just once to turn on Wi-Fi and to control the product using the registered smartphone.

Operating Method



⚠ CAUTION

- Do not step on or apply pressure.
- Do not allow water to get inside the remote, it may malfunction.
- Do not store or use near an open flame or heating devices such as space heaters or ovens. Otherwise, the battery could explode.

NOTE

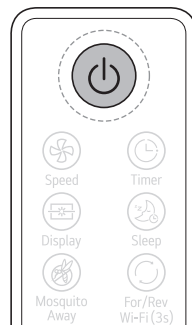
- To use the remote controller, direct the signal sending area of the remote controller toward the signal reception area of the appliance.
- The remote works best within 5 m and 45° to the left or right of the sensor in front of the appliance.
- Pressing multiple buttons at the same time may cause the remote controller to malfunction.
- The remote controller may not work properly where there is a strong light, such as those from a 3-wave length fluorescent lamp or a neon sign.
- If you lost the remote controller, you can purchase a new one in a nearby LG authorized service centre.

Using the Extra Function

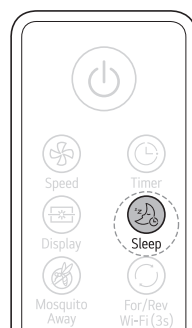
Sleep Mode

Use the sleep mode to make more silent and display lighting off.

- 1 Press the **Start/Stop** button.



- 2 Press the **Sleep** button to select the Sleep mode.



NOTE

- After setting this mode, the fan speed will reduce next step automatically and to fan speed 1 finally.
- In Sleep mode, you can adjust the fan speed manually using the Speed button.
- The Sleep mode will be kept until pressing the Sleep button once.

LG ThinQ Application

The LG ThinQ application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Smart Diagnosis

If you experience a problem while using the appliance, this smart diagnosis feature will help you diagnose the problem.

Settings

Allows you to set various options on the appliance and in the application.

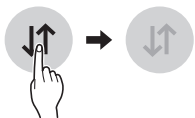
NOTE

- If you change your wireless router, Internet service provider, or password, delete the registered appliance from the LG ThinQ application and register it again.
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

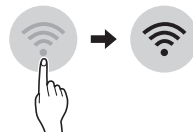
Before using LG ThinQ Application

This feature is only available on models with Wi-Fi function.

- 1 Check the distance between the appliance and the wireless router (Wi-Fi network).
 - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
- 2 Turn off the **Mobile data** or **Cellular Data** on your smartphone.



- 3 Connect your smartphone to the wireless router.



NOTE

- To verify the Wi-Fi connection, check that Wi-Fi icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG ThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The appliance cannot be registered due to problems with the wireless signal transmission. Switch off the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to WEP, you may fail to set up the network. Please change it to other security protocols (WPA2 is recommended) and register the product again.

Installing LG ThinQ Application

Search for the LG ThinQ application from the Google Play Store or Apple App Store on a smartphone. Follow instructions to download and install the application.

Open Source Software Notice Information (Wi-Fi models only)

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

Smart Diagnosis

This feature is only available on models with Wi-Fi function.

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Voice Control

You can control the appliance with your voice through Amazon Alexa or Google Assistant.

- 1 Link the appliance with the LG ThinQ application.
- 2 Link the LG ThinQ application with Amazon Alexa or Google Assistant for Voice Control.

NOTE

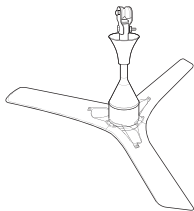
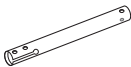
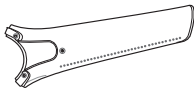
- This feature is only available on models with Wi-Fi function.
- Some functions may not support Voice Control.



CAUTION

- Do not spray water on or into appliance. Doing so will cause appliance failure.
- Do not bend the blade while cleaning.
- Do not use alkaline detergents to clean the appliance.
- Do not attach stickers or use sulfuric acid, hydrochloric acid, or organic solvents such as thinners, lamp oil, or acetone on the appliance's surface. Doing so may damage the surface.
- Wipe away dirt with a clean soft cloth, ordinary soap and water.
- Disconnect the power supply before cleaning or performing maintenance and wait until the blade stops. And be careful not to turn on the product by LG ThinQ Application during cleaning.

Recommended Maintenance Schedule

Parts	Frequency
 Ceiling Fan	Check and clean every one year.
 Shaft Assembly	Check any damage and stain every two years.
 Shackle Assembly	Check any damage and stain every two years.
 Blade Assembly	Keep the blades clean and check every month.
 Guide	Keep the guides clean and check every month.

Before Calling for Service

Please check the following before you contact the service centre. If the problem persists, contact your local service centre.

- Normal Visit Charges may apply for Service Technician5

Problem	Possible Causes & Solution
When power supply is on, but beep sound not audible or fan not power on.	Power is not supplied. • Turn on the power switch.
Appliance is making noise.	Install location is too close to the wall or ceiling. • Check the distance and reinstall at proper location.
	Installation is not good. • Check each assemble parts are proper and firmly tightened.
When Sleep LED is blinking.	Fan is locked. • Check if the blade is jammed by other objects or structures. Turn off the power using the remote controller or wall switch, and turn it on again after 1 minute. • If the same problem occurs, power off and call to LG authorized service centre.
Ceiling Fan not Working.	The voltage conditions are unstable. • Check Main Voltage Range (160 V to 300 V) If unstable, contact local electrician.
Ceiling fan suddenly turns off and turns on.	The installed environment is very windy. • It's the normal process of finding the right wind speed for your environment. So fan can stop and re-adjust during high external wind.
When press a button on remote controller, can't hear the beep.	Remote controller power is not supplied. • Check the direction of remote controller battery or change it.
Remote controller is not working.	Too far to communicate with sensor. • Move close to the appliance and try again. • Replace old battery with new battery.
Your home appliance and Smartphone is not connected to the Wi-Fi network. (*only applicable for Wi-Fi models)	The password for the Wi-Fi that you are trying to connect to is incorrect. • Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG ThinQ.
	Mobile data for your smartphone is turned on. • Turn off the Mobile data of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly. • The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. • Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far. • If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.

The LG Ceiling Fan (hereinafter referred as product) comes with 2 year warranty on all Parts (except Consumables, Loose Plastic Parts) in the first year from the date of purchase on producing the tax paid invoice always provided that the warranty card bears the rubber stamp, date and signature of our Authorized Dealer

Common TERMS & CONDITIONS applicable for warranties as mentioned above:

1. The warranty is confined to the first purchaser of the Ceiling Fan only & is non-transferable.
2. Repairs & replacements will be carried out through the Authorized Service Centres of LG Electronics India Pvt Ltd. (hereinafter referred as LG or LGEIL). Customer may place their service call through the LG customer care or through the dealer from whom the product has been purchased. In case the customer shifts the place of residence during warranty period, it is advised to contact our helpline.
3. Repair under warranty shall be carried out by an authorized service personnel only. The details of centralized helplines are attached.
4. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Centre, it is responsibility of the purchaser to contact the nearest authorized service centre and bring the unit to the authorized service at its own cost and risk. All expense incurred in collecting the units or parts thereof from the company's authorized service centre, as well as expenses incurred with deputing of service personnel/ technician toward conveyance and other incidentals etc. will be borne by the customer. Local charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.
5. The concerned authorized service centre will advise the customer whether to effect the repairs at site or at the authorized service centre.
6. Call registered with the centralized helpline/Authorized service centre, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the units are not to be considered as defects.
7. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. LGEIL may use parts that are new or refurbished and equivalent to new in performance and reliability. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model price equivalent at the time of purchase.
8. In case of any damage to the product/customer abuse/repairs by unauthorized personnel/ misuse detected/ by the Authorized Service Centre personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
9. This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect being noticed in the equipment during warranty period Ceiling Fan. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
10. The company or its Authorized Service Centre reserves the right to retain any part/s or component replaced its discretion, in the event of defect being noticed in the equipment during warranty period.
11. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
12. In the event of any unforeseen circumstance, and spares not being available, the company's prevailing depreciation rules may apply on the purchaser to accept as a commercial solution in lieu of repairs.

13. If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be chargeable basis except the component which actually needed.
14. The unit shall be operated within variation of $\pm 10\%$ of rated voltage at 50 Hz
15. Free Installation or Demo of the product, can be availed only once & within 3 months from the date of purchase provided customer provides prerequisites required for installation and full functionality such as electric connection, Wi-Fi, removal of existing fittings including regulator if any.
16. Any extended warranty offered by LGEIL has to be supported by relevant proof.
17. Warranty shall expire after the warranty period as mentioned above even if the Ceiling Fan may not be in use for any time during the warranty period for any reason.
18. Only courts in state of Delhi and places where LGEIL has its branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.
19. Warranty is not applicable in any of the following cases where
 - a) the warranty card is not completed properly at the time of purchase.
 - b) the completed warranty card is not presented to authorized service personnel at the time of service of the product.
 - c) the product is not operated according to instructions given in the Operating Instruction Booklet/Owner's Manual.
 - d) the regulator or any other external device is connected with the fan to regulate the fan speed.
 - e) the product is used for commercial purposes.
 - f) the product has failed under certain conditions like waterlogging, flood, fire, misuse etc.
 - g) defects/malfunction are caused by improper or reckless use, which shall be determined by the company personnel.
 - h) any repair work is carried out by persons other than authorized service personnel.
 - i) defect/malfunction are caused which are beyond control like lightening, abnormal voltage, mains supply meter bypass (illegal connection) Acts of God, virus etc.
 - j) defects/malfunction caused while in transit to service centre or purchaser's residence.
 - k) defects caused by pests and vermin ants/Insects/animals/birds etc.
 - l) the serial number is deleted, defected or altered.
 - m) damage is caused to the product or any part/s due to transportation or shifting
 - n) any accessory external to the equipment are supplied by dealer or LG.
 - o) any issue of Wi-Fi connectivity or compatibility with other products or software's is there
 - p) any loss of data



Customer's Copy

Name of Purchaser

Invoice No. & Date

Model

Serial No.

Name & Address of the Seller
(LG / Authorised Dealer)



Customer's Copy

Name of Purchaser

Invoice No. & Date

Model

Serial No.

Name & Address of the Seller
(LG / Authorised Dealer)

Memo

Memo



LG 24 x 7 CUSTOMER CARE

1800-315-9999
(Toll Free)

1800-180-9999
(Toll Free)

5757554
(Send SMS)

www.lg.com/in/support

LG WhatsApp No.
9711709999

LG Service India Mobile App
Available at Google Play

www.facebook.com/lgindiapage/

www.twitter.com/LGIndia

To know more about LG,
visit www.lg.com/in
For Corporate/Institutional enquiries,
please write to corp.enquiries@lge.com

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