



ENGLISH

FRANÇAIS

ESPAÑOL

OWNER'S MANUAL

AIR CONDITIONER

Please read this manual carefully before operating your set and retain it for future reference.

VENTILATOR



3828A20468Q
Rev.05_121725

<http://www.lghvac.com>
www.lg.com

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TIPS FOR SAVING ENERGY

Here are some tips that will help you minimize the power consumption when you use the air conditioner. You can use your air conditioner more efficiently by referring to the instructions below:

- Do not cool excessively indoors. This may be harmful for your health and may consume more electricity.
- Block sunlight with blinds or curtains while you are operating the air conditioner.
- Keep doors or windows closed tightly while you are operating the air conditioner.
- Adjust the direction of the air flow vertically or horizontally to circulate indoor air.
- Speed up the fan to cool or warm indoor air quickly, in a short period of time.
- Open windows regularly for ventilation as the indoor air quality may deteriorate if the air conditioner is used for many hours.
- Clean the air filter once every 2 weeks. Dust and impurities collected in the air filter may block the air flow or weaken the cooling / dehumidifying functions.

For your records

Staple your receipt to this page in case you need it to prove the date of purchase or for warranty purposes. Write the model number and the serial number here:

Model number : _____

Serial number : _____

You can find them on a label on the side of each unit.

Dealer's name : _____

Date of purchase : _____

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.

Always comply with the following precautions to avoid dangerous situations and ensure peak performance of your product.

WARNING

It can result in serious injury or death when the directions are ignored.

CAUTION

It can result in minor injury or product damage when the directions are ignored.

WARNING

- Installation or repairs made by unqualified persons can result in hazards to you and others.
- The product shall be installed according to the Wiring regulations of the corresponding country.
- The information contained in the manual is intended for use by a qualified service technician familiar with safety procedures and equipped with the proper tools and test instruments.
- Failure to carefully read and follow all instructions in this manual can result in equipment malfunction, property damage, personal injury and/or death.

Installation

- Do not use a defective or underrated circuit breaker. Use this appliance on a dedicated circuit. There is risk of fire or electric shock.
- For electrical work, contact the dealer, seller, a qualified electrician, or an Authorized Service Center. Do not disassemble or repair the product. There is risk of fire or electric shock.
- Always ground the product. There is risk of fire or electric shock.
- Install the panel and the cover of control box securely. There is risk of fire or electric shock.
- Always install a dedicated circuit and breaker. Improper wiring or installation may cause fire or electric shock.
- Use the correctly rated breaker or fuse. There is risk of fire or electric shock.
- Do not modify or extend the power cable. There is risk of fire or electric shock.
- Do not install, remove, or re-install the unit by yourself (customer). There is risk of fire, electric shock, explosion, or injury.
- Be cautious when unpacking and installing the product. Sharp edges could cause injury. Be especially careful of the case edges and the fins on the condenser and evaporator.
- For installation, always contact the dealer or an Authorized Service Center. There is risk of fire, electric shock, explosion, or injury.
- Do not install the product on a defective installation stand. It may cause injury, accident, or damage to the product.
- Do not let the ventilator run for a long time when the humidity is very high and a door or a window is left open. Moisture may condense and wet or damage furniture.
- For re-installation of the installed product, always contact the dealer or an Authorized Service Center. There is risk of fire, electric shock, explosion or injury.

4 IMPORTANT SAFETY INSTRUCTIONS

- Do not open the maintenance cover of the main body during operation. Otherwise, it may cause electrical shock.
- Use the outdoor air suction hole with the net installed to ensure that birds could not come in. Keep the outdoor air suction hole free of debris and foreign objects that may obstruct the flow of air to the indoors.
- Install the air intake where polluted air can not be directly sucked in. Polluted air may cause various accidents, including suffocation, due to the suction of harmful gasses(CO, etc.)
- Install the product a place that can support its weight.

Operation

- Take care to ensure that power cable could not be pulled out or damaged during operation. There is risk of fire or electric shock.
- Do not place anything on the power cable. There is risk of fire or electric shock.
- Do not plug or unplug the power supply plug during operation. There is risk of fire or electric shock.
- Do not touch(operate) the product with wet hands. There is risk of fire or electrical shock.
- Do not place a heater or other appliances near the power cable. There is risk of fire and electric shock.
- Do not allow water to run into electric parts. It may cause There is risk of fire, failure of the product, or electric shock.
- Do not store or use flammable gas or combustibles near the product. There is risk of fire or failure of product.
- When flammable gas leaks, turn off the gas and open a window for ventilation before turn the product on. Do not use the telephone or turn switches on or off. There is risk of explosion or fire
- If strange sounds, smell or smoke comes from product. Turn the breaker off. There is risk of electric shock or fire.
- Stop operation and close the window in storm or hurricane. If possible, remove the product from the window before the hurricane arrives. There is risk of property damage, failure of product, or electric shock.
- When the product is soaked (flooded or submerged), contact an Authorized Service Center. There is risk of fire or electric shock.
- Be cautious that water could not enter the product. There is risk of fire, electric shock, or product damage.
- Turn the breaker off when cleaning or maintaining the product. There is risk of electric shock.
- When the product is not be used for a long time, disconnect the power supply plug or turn off the breaker. There is risk of product damage or failure, or unintended operation.
- Avoid fire equipment. There is risk of fire.
- Don't touch a dedicated circuit or breaker with wet hands. There is risk of electric shock.
- Use a firm stool or ladder when cleaning or maintaining the product. Be careful and avoid personal injury.

 **CAUTION****Installation**

- Use two or more people to lift and transport the product.
- Do not install the product where it will be exposed to sea wind (salt spray) directly. It may cause corrosion on the product. Corrosion, particularly on the condenser and evaporator fins, could cause product malfunction or inefficient operation.
- Do not install the ventilation unit alone for controlling room temperature. If this is needed, install with another Indoor unit (air conditioner).
- The Limited Warranty is void and of no effect, and LG will have no liability hereunder to any Customer or third party, to the extent any of the following occur: acts, omissions, and conduct of any and all third parties including, but not limited to, the installing contractor and any repairs, service or maintenance by unauthorized or unqualified persons.
- Do not install the unit in potentially explosive atmospheres.

Operation

- Do not expose the skin directly to cool air for long periods of time. (Don't sit in the draft.) This could harm to your health.
- Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer ventilator, not a precision refrigeration system. There is risk of damage or loss of property.
- Use a soft cloth to clean. Do not use harsh detergents, solvents, etc. There is risk of fire, electric shock, or damage to the plastic parts of the product.
- Do not step on or put anything on the product. (outdoor units)
There is risk of personal injury and failure of product.
- Use a firm stool or ladder when cleaning or maintaining the product.
Be careful and avoid personal injury.

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PRIOR TO OPERATION

Preparing for operation

- Contact an installation specialist for installation.
- Plug in the power plug properly.
- Use a dedicated circuit.
- Do not use an extension cord.
- Do not start/stop operation by plugging/unplugging the power cord.
- If the cord/plug is damaged, replace it with only an authorized replacement part.

Usage

- Being exposed to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
- Due to the possibility of oxygen deficiency, ventilate the room when used together with stoves or other heating devices.
- Do not use this ventilator for non-specified special purposes (e.g. preserving precision devices, food, pets, plants, and art objects). Such usage could damage the items.
- While using the remote control, refer the user manual.
- This unit cannot control room temperature. If this is needed, do not install the ventilation unit alone, but rather install another indoor unit.

Cleaning and maintenance

- Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- Do not use water to clean inside the ventilator. Exposure to water can destroy the insulation, leading to possible electric shock.
- When cleaning the unit, first make sure that the power and breaker are turned off. The fan rotates at a very high speed during operation. There is a possibility of injury if the unit's power is accidentally triggered on while cleaning inner parts of the unit.

Service

- For repair and maintenance, contact your authorized service dealer.

INTRODUCTION

Symbols used in this Manual

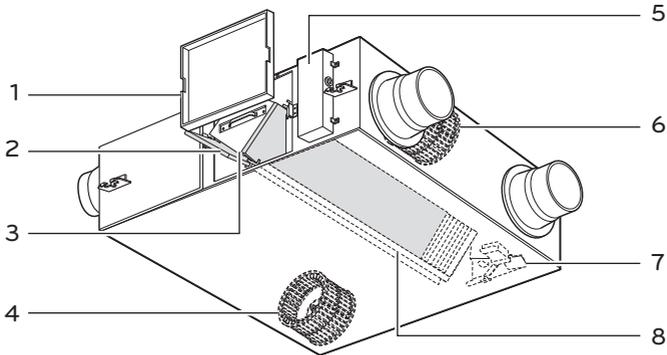
-  This symbol alerts you to the risk of electric shock.
-  This symbol alerts you to hazards that could cause harm to the ventilator.
-  This symbol indicates special notes.

Features

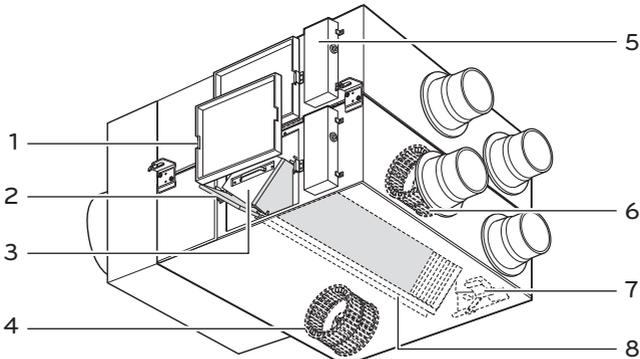
WARNING

This appliance should be installed in accordance with national wiring regulations.
This guide acts as a guide to help to explain product features.

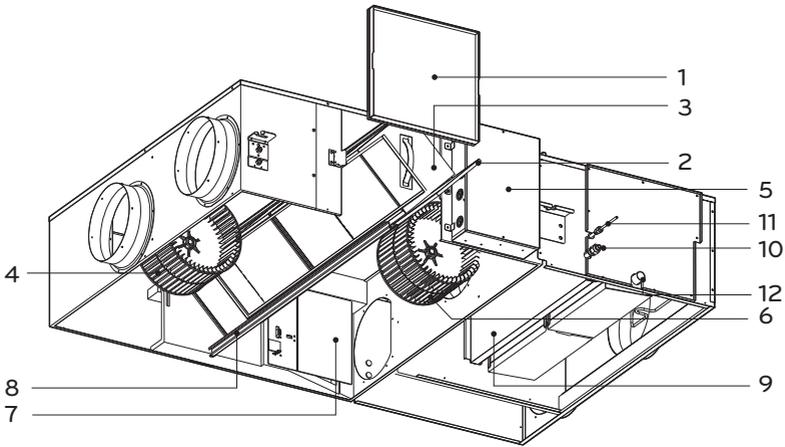
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- | | |
|--|--|
| <p>1 Maintenance Cover</p> <p>2 Air Filter
It prevents dust from clogging in Total Heat Exchanger.</p> <p>3 Total Heat Exchanger
It changes temperature and humidity between Supplying Air and exhausted air.</p> <p>4 Blower for Exhaust Air
It is a fan for discharging the contaminated air to outdoor.</p> <p>5 Control box</p> <p>6 Blower for Supply Air
It is a fan for inhaling exterior air into an indoor space.</p> | <p>7 Damper plate(board)
It converts exchanging mode between total heat ventilation and general ventilation.</p> <p>8 Total Heat Exchanger holder
It is used in guiding for the installation of Total Heat Exchanger.</p> <p>9 Direct expansion coil (DX Coil)</p> <p>10 Gas pipe connection (Ø12.7 (1/2))</p> <p>11 Liquid pipe connection (Ø6.35 (1/4))</p> <p>12 Drain outlet (Ø25.4 (1))</p> |
|--|--|

! NOTE

- The feature may be changed according to the type of model.
- The form of Total Heat Exchanger varies according to models.
- Optional filter(ISO ePM1 75 %) is available. It is sold separately.

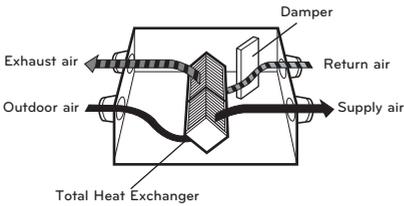
CHARACTERISTICS

Ventilation via Total Heat Exchanger

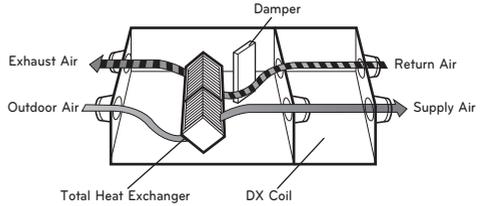
Exhausts indoor air via the Total Heat Exchanger outdoor.

- The outdoor air heat exchanged is supplied to indoor. Operate the ventilator in the Ventilation via Total heat exchanger in summer/winter when cool/heat operation is done.

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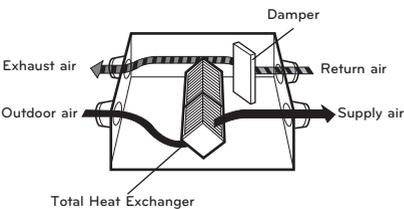


Normal Ventilation

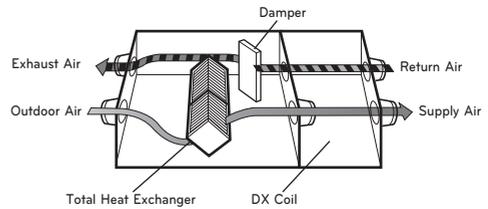
Exhausts the polluted indoor-air directly without via the Total Heat Exchanger.

- Operate the ventilator in the Normal Ventilation in spring/autumn when the Total heat exchanger is not required.

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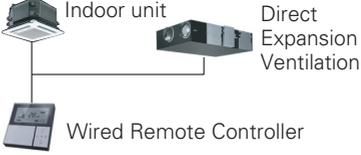
CAUTION

In case of high outdoor pollution please pause the ventilator.

Ventilation operating scene and ventilation operating method

This unit's remote controller can be installed with two types;

Single Operation & Interlinked Operation

	Single Operation	Interlinked Operation
Direct Expansion Ventilation	<p>(Direct Expansion Ventilation Single Operation)</p>  <p>Direct Expansion Ventilation</p> <p>Wired Remote Controller</p>	<p>(Direct Expansion Ventilation Interlinked Operation)</p>  <p>Air conditioner Indoor unit</p> <p>Direct Expansion Ventilation</p> <p>Wired Remote Controller</p>

* Connecting wires is the same as air conditioner user manual. (Refer to page about Group control)

! NOTE

- The feature may be changed according to the type of model.

MAINTENANCE AND SERVICE

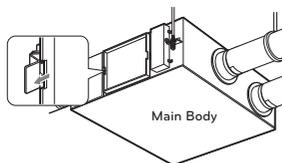
Handling and Cleaning

To prevent function of the ventilator deteriorating, clean dust adhered to the air filter and total heat exchanger regularly.

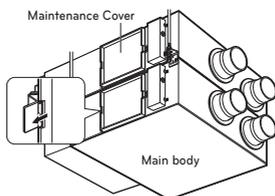
- 1 Remove the maintenance cover.

Put the hands inside of the ceiling from the maintenance cover, and pull the maintenance cover up. (Looser the hinge and detach the maintenance cover.)

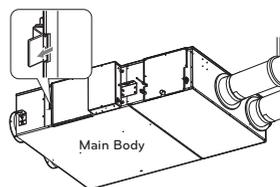
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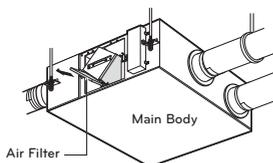
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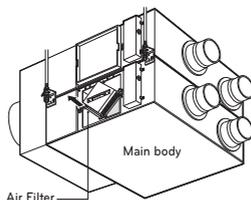
- 2 Take the air filter out.

Take the air filter with each contained to the left/right downside of the Total heat exchanger.

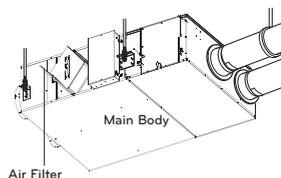
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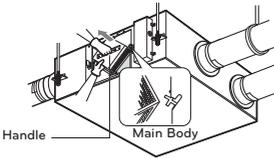


※ If it adheres to the ceiling in reverse, it is equal to the left/right topside of the Total heat exchanger.

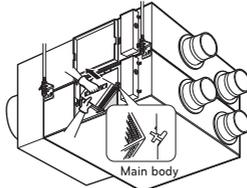
3 Take the Total heat exchanger out.

Catch the handle and then take the Total heat exchanger out from the main body.
(2 units)

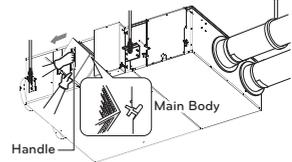
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Cleaning Cycle

- Air filter: More than once every 6 months.

- Total heat exchanger: More than once every 2 years (Cleaning cycle may increase according to pollution degree.)



WARNING

- Turn the breaker off when cleaning the product.



CAUTION

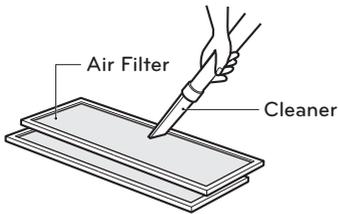
- Take care to ensure that you could not damage when taking the air filter out since there is a sharp part on it.
- Gloves should be worn when doing the maintenance work.

Method to Clean and Replace Each Part

1 Cleaning of Air Filter

- Clean dirt from the air filter using a vacuum cleaner or wash with water.
(if dirt is conspicuous, wash with a neutral detergent in lukewarm water)

- If the air filter is damaged, purchase it from the service center or professional agent.



- Replacement expenses are for a consideration after 2 years from the purchasing date.
- Expenses are for a consideration when you will contact the service center even within 2 years from the purchasing date.
- For service, always contact the dealer or an Authorized Service Center.



Air Filter

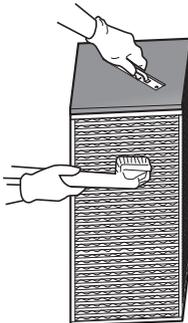
2 Cleaning of Total Heat Exchanger

Suck dusts adhered to the surface of the Total heat exchanger with a cleaner.

- Use the cleaner that attached to brush at its nozzle, and use a soft brush.
- Do not use a hard nozzle on the cleaner. (Otherwise, surface of the Total heat exchanger may be damaged.)
- Never wash the Total heat exchanger with water.



Total Heat Exchanger

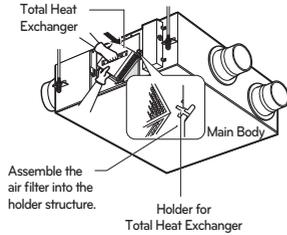


Assembly and Check after Maintenance

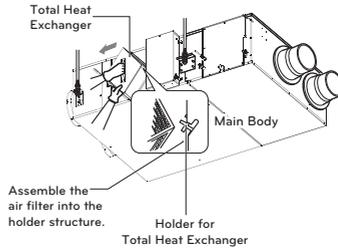
1 Assembly of Total heat exchanger

Securely put the corner parts (4 parts) of the Total heat exchanger into the holder for assembly and slide them into the inside of the main body.

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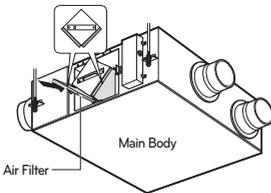


2 Assembly of air filter

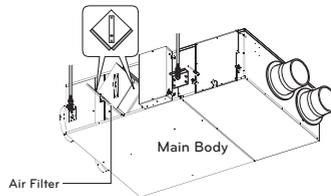
Assemble the air filter into the holder structure of the Total heat exchanger.

- Take care to ensure that surface of the Total heat exchanger could not be damaged.
- Dusts adhered to the Total heat exchanger may cause deterioration of Air volume.

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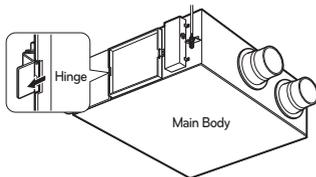
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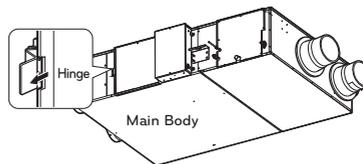
3 Assembly of maintenance cover

Fix the cover to the right hinge and fix it to the left side. (A nameplate is adhered toward the reading direction).

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CAUTION

Gloves should be worn when doing the maintenance work.

WARNING

Turn the breaker off when cleaning the product.

CHECK ITEM PRIOR TO NOTIFY A FAILURE

Symptom	Check Item	Counter-measure
The Product doesn't work	Is power not supplied?	Supply Power
The Product doesn't work through you press the 'ON' switch	Is the Indoor temperature less than 15 °C or more than 40 °C?	It's standby mode for protecting Total Heat Exchanger.
Even though you change the fan speed, the operation mode doesn't change and it changes to 'Auto or Low'	Is the Indoor temperature less than -10 °C or more than 45 °C?	It's operation mode to protect Total Heat Exchanger.
Even though you push the button of remote controller, any function doesn't work.	Is the icon "  " displaying on remote controller?	It's Child Lock mode. Refer to Remote controller.
	Is the icon "  " displaying on remote controller? Does the message "HL" display on remote controller when you push the button.	It's centralized control mode. You can't control on remote controller.

LIMITED WARRANTY (USA)

The product's full Limited Warranty terms and conditions and arbitration requirements are available at <https://www.lghvac.com>

LIMITED WARRANTY (CANADA)

THE PRODUCT'S FULL LIMITED WARRANTY TERMS AND CONDITIONS ARE AVAILABLE AT [HTTPS://WWW.LGHVAC.COM](https://www.lghvac.com)

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EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC, BRITISH COLUMBIA AND ONTARIO CONSUMERS), ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. EXCEPT WHERE PROHIBITED AT LAW (INCLUDING WITH RESPECT TO QUÉBEC, BRITISH COLUMBIA AND ONTARIO CONSUMERS), YOU AND LG BOTH IRREVOCABLY AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to "LG" mean LG Electronics Canada, Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LGECI Legal Team at 20 Norelco Drive, North York, Ontario, Canada M9L 2X6 (the "Notice of Dispute"). You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days of LG's receipt of the Notice of Dispute, the dispute shall be resolved by binding arbitration in accordance with the procedure set out herein. You and LG both agree that, during the arbitration proceeding, the

terms (including any amount) of any settlement offer made by either you or LG will not be disclosed to the arbitrator until the arbitrator determines the dispute.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after LG's receipt of the Notice of Dispute, you and LG agree to resolve any claims between you and LG only by binding arbitration on an individual basis, unless you opt out as provided below, or you reside in a jurisdiction that prevents full application of this clause in the circumstances of the claims at issue (in which case if you are a consumer, this clause will only apply if you expressly agree to the arbitration). To the extent permitted by applicable law, any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, except to the extent such a prohibition is not permitted at law, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis except to the extent this prohibition is not permitted at law in your province or territory of jurisdiction as it relates to the claims at issue between you and LG. This does not apply to consumers in Ontario, British Columbia and Québec. In accordance with provincial legislation, the consumer and LG may agree to resolve the dispute using any procedure available, including commencing the action before the competent courts of those provinces.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be private and confidential, and conducted on a simplified and expedited basis before a single arbitrator chosen by the parties under the provincial or territorial commercial arbitration law and rules of the province or territory of your residence. You must also send a copy of your written demand to LG at LG Electronics, Canada, Inc., Attn: Legal Department- Arbitration, 20 Norelco Drive, North York, Ontario M9L 2X6. This arbitration provision is governed by your applicable provincial or territorial commercial arbitration legislation. For consumers in Ontario, British Columbia and Québec, the applicable arbitration legislation only applies if consumers agree to submit the dispute to arbitration. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that, issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the province or territory of your purchase shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG attend to the exclusive jurisdiction of the courts of the province or territory of your purchase for the resolution of the claim, action, dispute or controversy between you and LG.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the applicable arbitration rules. Except as otherwise provided for herein, LG will pay all filing, administration and arbitrator fees for any arbitration initiated in accordance with the applicable arbitration rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the applicable laws), then the payment of all arbitration fees will be governed by the applicable arbitration rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the applicable arbitration rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely (1) on the basis of documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the applicable arbitration rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the applicable arbitration rules. Any in-person arbitration hearings will be held at the nearest, most mutually-convenient arbitration location available within the province or territory in which you reside unless you and LG both agree to another location or agree to a telephonic arbitration.

Severability and Waiver. If any portion of this Limited Warranty (including these arbitration procedures) is unenforceable, the remaining provisions will continue in full force and effect to the maximum extent permitted by applicable law. Should LG fail to enforce strict performance of any provision of this Limited Warranty (including these arbitration procedures), it does not mean that LG intends to waive or has waived any provision or part of this Limited Warranty.

Opt Out. The arbitration provision requires you and LG to resolve disputes by binding arbitration instead of court, unless the laws of your province or territory do not permit that, or, in other jurisdictions, if you choose to opt out. The arbitration provision does not apply to consumers in Ontario, British Columbia and Québec. For individuals that fall within the binding arbitration provisions, you may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out;" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing https://www.lg.com/ca_en/findmodel_serial/).

In the event that you "Opt Out", the law of the province or territory of your residence shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG agree to attorn to the exclusive jurisdiction of the courts of the province or territory of your residence for the resolution of the claim, action, dispute or controversy between you and LG.

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

Conflict of Terms. In the event of a conflict or inconsistency between the terms of this Limited Warranty and the End User License Agreement ("EULA") in regards to dispute resolution, the terms of this Limited Warranty shall control and govern the rights and obligations of the parties and shall take precedence over the EULA.



US	Please call the installing contractor of your product, as warranty service will be provided by them.
CANADA	Service call Number # : (888) LG Canada, (888) 542-2623 Numéro pour les appels de service : LG Canada, 1-888-542-2623