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OWNER'S MANUAL

FRIDGE & FREEZER



Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH



MFL71728004
Rev.05_050925

www.lg.com

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This manual may contain images or content that may be different from the model you purchased.

This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

Safety Messages



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING



WARNING

- To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person

responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.
- This appliance is not for use in portable or mobile installations, such as marine or RV uses, where it will be in motion while operating.



This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. Consult with service agent or a similarly qualified person before disposing of them.
- Do not damage the refrigerant circuit.
- If the power cord is damaged or the hole of the outlet socket is loose, it must be replaced. Do not use the power cord and contact an authorized service centre in order to avoid a hazard.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Securely plug the power plug in the outlet socket after completely removing any moisture and dust.
- Never unplug the appliance from the power supply by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not tilt the appliance to pull or push it when transporting.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not use a hair drier to dry the inside of the appliance or place a candle inside to remove the odours.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Make sure not to get a body part such as a hand or foot stuck while moving the appliance.
- Disconnect the power cord before cleaning the appliance interior or exterior.
- Do not spray water or inflammable substances (toothpaste, alcohol, thinner, benzene, flammable liquid, abrasive, etc.) over the interior or exterior of the appliance to clean it.
- Do not clean the appliance with brushes, cloths or sponges with rough surfaces or which are made of metallic material.
- Only qualified service personnel from LG Electronics service centre should disassemble or repair the appliance.

Risk of Fire and Flammable Materials

- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.

- Refrigerant leaking out of the pipes could ignite or cause an explosion.
- The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.

Installation

- This appliance should only be transported by two or more people holding the appliance securely.
- Install the appliance on a firm and level floor.
- Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, rain, or temperatures below freezing.
- Do not place the appliance in direct sunlight or expose it to the heat from heating appliances such as stoves or heaters.
- Be careful not to expose the rear of the appliance when installing.
- Install the appliance in a place where it is easy to unplug the power plug of the appliance.
- Be careful not to let the appliance door fall during assembly or disassembly.
- Be careful not to pinch, crush, or damage the power cable during assembly or disassembly of the appliance door.
- Be careful not to point the power plug up or let the appliance lean against the power plug.
- Do not modify or extend the power cable.
- Ensure that the outlet socket is properly grounded, and that the earth pin on the power cord is not damaged or removed from the power plug. For more details on grounding, inquire at an LG Electronics customer information centre.
- This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and grounded in accordance with all local codes and ordinances.

- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Do not plug the appliance into a multi socket adapter which does not have a power cable (mounted).
- The appliance should be connected to a dedicated power line which is separately fused.
- Do not use a multi-socket outlet which is not properly grounded (portable). It must comply with the technical specifications of the appliance and may only be used for the appliance.

Operation

- Do not use the appliance for any purpose (storage of medical or experimental materials or shipping) other than any domestic household food storage use.
- If water penetrates electrical parts of the appliance, disconnect power plug and contact an LG Electronics customer information centre.
- Unplug the power plug during a severe thunderstorm or lightening or when not in use for a long period of time.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Immediately unplug the power plug and contact an LG Electronics customer information centre if you detect a strange sound, odour, or smoke coming from the appliance.
- Do not place hands or metallic objects inside the area emitting the cold air, cover or heat releasing grille on the back.
- Do not apply excessive force or impact to the back cover of the appliance.
- Be careful of nearby children when you open or close the appliance door. The door may bump the child and cause injury.

- Avoid the danger of children getting trapped inside the appliance. A child trapped inside the appliance can cause suffocation.
- Do not put animals, such as pets into the appliance.
- Do not place heavy or fragile objects, containers filled with liquid, combustible substances, flammable objects (such as candles, lamps, etc.), or heating devices (such as stoves, heaters, etc.) on the appliance.
- Do not place any electronic appliance (such as heater and mobile phone) inside the appliance.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately. This appliance uses a refrigerant gas (isobutane, R600a). Although it uses a small amount of the gas, it is still combustible gas. Gas leakage during appliance transport, installation or operation can cause fire, explosion or injury if sparks are caused.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.
- This appliance incorporates an earth connection for functional purposes.
- Connect to potable water supply only.
 - If connected to a water supply, connect to a potable water supply only.
- Fill with potable water only.
 - If using an icemaker or dispenser water tank, make sure to fill it with potable water only.

Disposal

- When discarding the appliance, remove the door gasket while leaving the shelves and baskets in place and keep children away from the appliance.

CAUTION

CAUTION

- To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:
-

Installation

- After unpacking, check the appliance for any damage that may have occurred during transit.
- Wait for at least 3 to 4 hours in order to ensure the refrigerant circuit is fully efficient.
- Move the appliance carefully on sensitive floors to avoid damage to the floor.

Operation

- Do not touch frozen food or the metal parts in the freezer compartment with wet or damp hands. It may cause frostbite.
- Do not place glass containers, bottles or cans (especially those containing carbonated drinks) in the freezer compartment, shelves or ice bucket that will be exposed to temperatures below freezing. Contents may expand when frozen, break the container and cause injury.
- The tempered glass on the front side of the appliance door or the shelves can be damaged by an impact. If it is broken, do not touch it with hands.
- Do not hang from the appliance doors, storage room, shelf or climb up into it.
- Do not store an excessive amount of water bottles or containers for side dishes on the door baskets.
- Do not open or close the appliance door with excessive force.
- If the hinge of the appliance door is damaged or operates improperly, stop using the appliance and contact an authorized service centre.

- Prevent animals from nibbling on the power cable or water hose.
- Never eat frozen foods immediately after they have been taken out in the freezer compartment. There is a risk of freezing or the formation of frost blisters. FIRST AID: Immediately hold it under cold running water. Do not pull it away.
- Make sure not to get a hand or foot stuck upon opening or closing the appliance door or door in door.

Maintenance

- This appliance is equipped with maintenance-free LED interior light. Do not remove cover or LED lamp in any attempt to repair or change it. Contact an LG Electronics customer information centre.
- Do not clean glass shelves or covers with warm water when they are cold. They may shatter if exposed to sudden temperature changes.
- Do not insert the shelves upside down. The shelves may fall.
- If ice forms in the freezer compartment, please contact LG Electronics customer service. Do not use sharp-edged objects to remove any frost or ice build-up. Do not use sprays, electric heating devices such as fan heaters, hair dryers, steam cleaners or other heat sources for defrosting. Plastic parts could deform.
- Dispose of the ice inside the ice bucket in the freezer compartment during an extended power outage.

CARING FOR THE ENVIRONMENT

Disposal of Your Old Appliance (as per e-waste Rules)



1. When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered by E-Waste Management Rules India published by MoEF & CC, Govt. of India and are meant to be recycled, dismantled, refurbished or disposed off.

2. Do's

- a. The product is required to be handed over only to the authorized recycler for disposal.
- b. Keep the product in isolated area, after it becomes non-functional/unreparable so as to prevent its accidental breakage.

Don'ts

- a. The product should not be opened by the user himself/herself, but only by authorized service personnel.
- b. The product is not meant for re-sale to any unauthorized agencies/scrap dealer/kabariwalah.
- c. The product is not meant for mixing into household waste stream.
- d. Do not keep any replaced spare part(s) from the product in exposed area.

3. Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.

4. Hazards of improper handling or accidental breakage :

- a. The refrigerant (R134a) used, if overexposed, might cause dizziness and loss of concentration. Liquid contact can cause irritation and frostbite. The refrigerant (R600a), squirting out of the pipes could ignite or cause eye injury.
- b. The blowing agent cyclopentane is highly flammable liquid and vapor. Harmful to aquatic life. Contact with liquid may cause cold burns/frost bites. Repeated exposure causes skin dryness.

5. This product is complied with the requirement of Hazardous Substances as specified under E-Waste Management Rules India published by MoEF & CC , Govt. of India.

6. To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact No. 08069379999, Toll Free No. 1800-315-9999 for details. All collection centre and pick up facilities are done by third parties with LG Electronics India Ltd. Merely as a facilitator. For more detailed information, please visit : <http://www.lg.com/in>.

अपने पुराने उपकरण का निपटान (ई- अपशिष्ट नियमों के अनुसार)



1. जब इस काटे गए पहिये वाले बिन का चिह्न किसी उपकरण और इसके ऑपरेटर और उसके ऑपरेटर की पुस्तिका के साथ संलग्न होता है, तो इसका मतलब है कि इसे "ई-अपशिष्ट" (प्रबंधन और हथालन) नियम के अंतर्गत सम्मिलित किया गया है और इसके पुनर्नवीनीकरण, नवीनीकरण, विघटन और निपटान के लिए बनाया गया है।
MoEF & CC भारत सरकार द्वारा प्रकाशित (भारतीय "ई- अपशिष्ट" (प्रबंधन और हथालन))

2. करें

क. उपकरण को सिर्फ अधिकृत पुनः नवीनीकरणकर्ता को ही निपटारन करने हेतु हस्तांतरित करें।
ख. जब उपकरण कार्यरत ना हो, इसे अलग क्षेत्र में रखें ताकि उपकरण से होने वाली दुर्घटनाओं से बचा जा सके।

ना करें

क. इस उपकरण को स्वयं उपयोगकर्ता द्वारा नहीं खोला जाना चाहिए, बल्कि केवल अधिकृत सेवा कर्मियों द्वारा ही खोला जाना चाहिए।

ख. इस उपकरण को पुनः बिक्री के लिए किसी भी अनधिकृत संस्था /भंगार वाला /कबाड़ीवाला को ना दे।

ग. इस उपकरण को किसी घरेलू अपशिष्ट सामान के साथ मिलाकर ना रखें।

घ. उपकरण के बदले हुए या आंतरिक पुरजों को खुले क्षेत्र में न रखें।

3. यदि किसी अनधिकृत विभाग या व्यक्ति के द्वारा निपटारन किया जाता है तो यह पर्यावरण (सुरक्षा) अधिनियम 1986 के अंतर्गत आता है।

4. यह उत्पाद ई- अपशिष्ट (प्रबंधन और हथालन) नियम के तहत निर्दिष्ट खतरनाक पदार्थों की आवश्यकता का पालन करता है।

MoEF & CC, भारत सरकार द्वारा प्रकाशित (भारतीय "ई- अपशिष्ट" (प्रबंधन और हथालन))

5. उपरोक्त पदार्थों के निपटारन के लिए नजदीकी निपटारन संस्थान (संकीर्ण क्षेत्र) में कॉल करें। अधिक जानकारी के लिए हमारे नंबर **08069379999**, टोल फ्री नंबर **1800-315-9999** पर पर कॉल करें। सभी संग्रहण केंद्र व पिक-अप की सुविधाएं किसी थर्ड -पार्टी जो "LG Electronics India Ltd." को अपनी सेवाएं प्रदान कर रही हो से करवाएं।

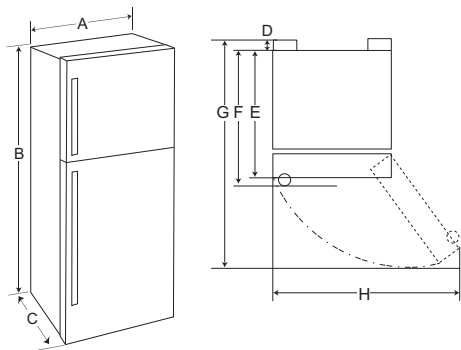
अधिक जानकारी के लिए, कृपया देखें वेब साइट : <http://www.lg.com/in>

INSTALLATION

Before Installation

Dimensions and Clearances

Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 50 mm of clearance between the back of the appliance and the wall when installing the appliance.



-	Type (mm)				
-	a	b	c	d	e
A	780	780	780	700	700
B	1800	1800	1720	1680	1680
C	730	700	730	730	700
D	27	27	27	27	27
E	673	673	673	673	673
F	703	-	703	703	-
G	1420	1420	1420	1340	1340
H	1390	1340	1390	1250	1210

NOTE

- You can determine what type of appliance it is by looking at the label inside the appliance.

Ambient Temperature

- The appliance is designed to operate within a limited range of ambient temperatures, depending on the climate zone.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.
- The climate class can be found on the rating label.

Climate Class	Ambient Temperature Range °C
SN (Extended Temperate)	+10 - +32
N (Temperate)	+16 - +32
ST (Subtropical)	+16 - +38 / +18 - +38**
T (Tropical)	+10 - +43* / +16 - +43 / +18 - +43**

* Australia, India, Kenya

** Argentina

NOTE

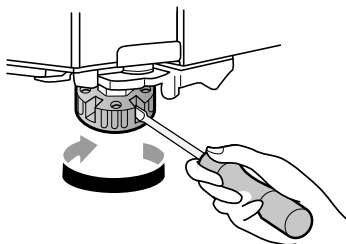
- The appliances rated from SN to T are intended to be used at an ambient temperature between 10 °C and 43 °C.

Levelling the Appliance

Adjusting the Levelling Leg

If the appliance seems unsteady, or the doors do not close easily, adjust the appliance's tilt using the instructions below.

- 1 Turn the levelling leg clockwise to raise that side of the appliance or counterclockwise to lower it.



- 2 Open the doors and check to make sure that they close easily.

NOTE

- Leveling the doors may not be possible when the floor is not leveled, or is of weak or poor construction.
- The refrigerator is heavy and should be installed on a rigid and solid surface.
- Some timber flooring may cause levelling difficulties if it flexes excessively.

Turning on the Power

Connecting the Appliance

To turn on the appliance, connect the power plug into the outlet socket. Do not double up with other appliances on the same outlet.

NOTE

- After connecting the power supply cord (or plug) to the outlet, wait enough time before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.
- To turn off the appliance, disconnect the power plug from the outlet socket.

Moving the Appliance for Relocation

Moving the Appliance

- 1 Remove all food from inside the appliance.
- 2 Fix the power plug.
 - Models with a power plug hook:

Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
 - Models without a power plug hook:

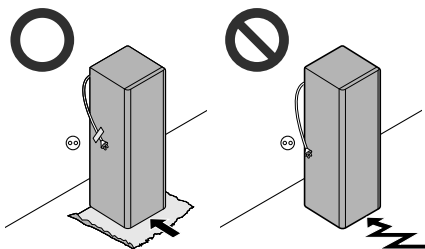
Pull the power plug out and fix the power supply cable with a tape to the side of the appliance where the power socket is located at the installation site.
- 3 Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.
- 4 Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

⚠ CAUTION

- Move the appliance carefully on sensitive floors to avoid damage to the floor.
- Use cardboard, floor mat or carpet to prevent scratches on the floor when installing or moving the appliance.

⚠ CAUTION

- Do not move the appliance in zigzags.



-
- 5** After installing the appliance, connect the power plug into a mains outlet socket and switch it on.

OPERATION

Before Use

Notes for Operation

- Before placing food in the appliance, clean the inside and outside of the appliance with warm water and a mild washing-up liquid to remove manufacturing residues.
- Users should keep in mind that frost can form if the door is not closed completely or if the humidity is high during the summer.
- Ensure there is sufficient space between food stored on the shelf or door basket to allow the door to close completely.
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- Note that a temperature rise after defrosting has a permissible range in the appliance specifications. If you wish to minimise the impact on the food storage due to a temperature rise, seal or wrap the stored food in several layers.

Door Open Alarm

This feature is only available on some models.

The alarm sounds if the door is left open or not completely closed.

NOTE

- Contact the LG Electronics customer information centre if the alarm sound continues even after closing all doors.

Failure Detection

The appliance can automatically detect problems during the operation.

NOTE

- If a problem is detected, the appliance may not operate and an error code is displayed even when any button is pressed.
- If an error code is indicated on the display, do not turn off the power. Immediately contact the LG Electronics customer information centre and report the error code. If you turn off the power, the repair technician from the our information centre may have difficulty finding the problem.

Suggestion for Energy Saving

- For the most efficient use of energy, keep all inner parts (e.g. door bins, drawers and shelves) on their original location. Altering their positions may result in less efficient energy consumption or performance.
- Ensure there is sufficient space between stored foods. This allows cold air to be circulated evenly and lowers electricity bills.
- Store hot food only after it has cooled in order to prevent dew or frost.
- When storing food in the freezer compartment, set the freezer temperature lower than the temperature indicated on the food.
- Do not set the temperature of the appliance lower than needed.
- Do not put food near the temperature sensor of the fridge compartment. Keep a distance of at least 3 cm from the sensor.

Storing Foods Effectively

- Food may freeze or spoil if stored at the wrong temperature. Set the refrigerator to the correct temperature for the food being stored.
- Store frozen food or refrigerated food inside sealed containers.
- Check the expiration date and label (storage instructions) before storing food in the appliance.

- Do not store food for a long period of time if it spoils easily at a low temperature.
- Do not place unfrozen food in direct contact with food that is already frozen. Do not store excessive amounts of fresh food.
- Freeze food in portion-sized quantities for faster freezing, easier thawing and processing.
- Place the refrigerated food or frozen food in each fridge or freezer compartment immediately after purchasing.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Refrigerated foods and other food items can be stored on top of the vegetable drawer.
- Avoid refreezing any food which has been completely thawed. Freezing any food which has been completely thawed again will lower its taste and nutrition.
 - Only take out the amount of food that you need. Consume thawed food quickly. It can only be refrozen after being cooked.
- Cool hot food before storing. If too much hot food is placed inside, the internal temperature of the appliance can increase and negatively affect other foods stored in the appliance.
- Do not overfill the appliance. Cold air can not circulate properly if the appliance is overfilled.
- If you set an excessively low temperature for food, it may become frozen. Do not set a temperature lower than the required temperature for the food to be stored correctly.
- If there are chill compartments in the appliance, do not store vegetables and fruits with higher moisture content in the chill compartments as they may freeze due to the lower temperature.
- Always follow the food manufacturer's instructions on the permissible storage duration of frozen food. Do not exceed the recommended storage time of food.
 - Mark the storage date, permissible storage duration, and the food name on the packaging to prevent it from exceeding the storage time limit.
- In the event of a blackout, call the electricity company and ask how long it is going to last.
 - You should avoid door openings while the power is off.
 - When the power supply gets back to normal, check the condition of the food.
 - If the power outage lasts longer, especially during the summer months, please follow these guidelines:
 - Do not place additional food into the appliance during the power outage.
 - If the power outage is announced and is expected to last for more than 10 hours, prepare some ice and put it in a container on the top shelf of the fridge.
 - Due to the temperature increase in the appliance during a power outage or other malfunction, the shelf life of the food will be reduced and its quality will decrease. If necessary, process thawed food and freeze it again in the cooked state.

Maximum Freezing Capacity

- For maximum freezing capacity, set the freezer temperature to the coldest temperature setting.
- **Express Freeze** function will allow the freezer to reach its maximum freezing capacity. This generally takes up to 24 hours and automatically switches off.
- **Express Freeze** must be switched on for 2 hours before fresh products are placed in the freezer compartment.
- To freeze food items quickly, store the food in the center of lower compartment. Food items will freeze most quickly in the zone.
- To get better air circulation, insert all inner parts like baskets, drawers, and shelves.

Freezing the Maximum Amount of Food

If large quantities of food are to be stored, the icemaker should be taken out of the appliance and the food should be stacked directly on the freezer shelves in the freezer compartment.

NOTE

- Insert the icemaker in the right position.
-

Two Star Compartment

This feature is only available on some models.

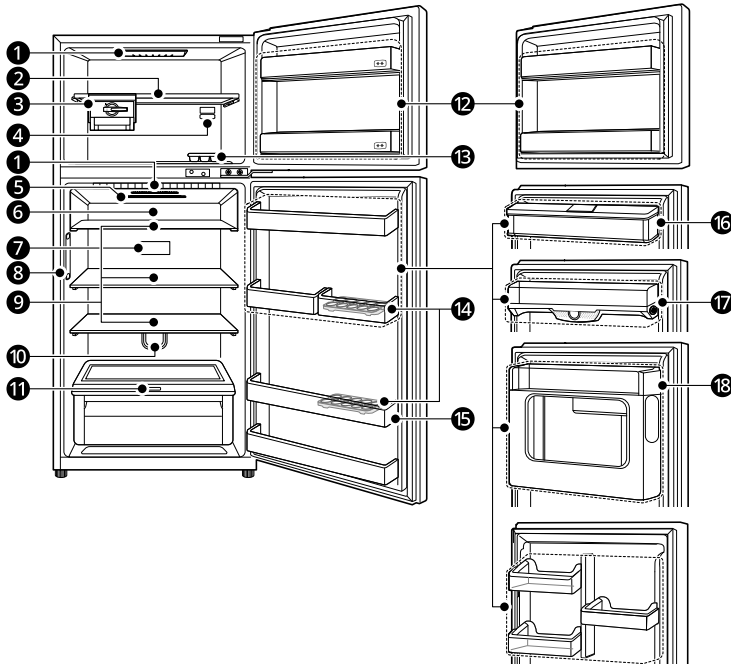
- Two star (☆☆) basket or drawer can be used to store ice and food from -12 °C to -18 °C for short periods.
- Two star frozen food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
- Two star compartments are not suitable for the freezing of fresh food.
- The number of freezer door baskets and freezer drawers with two star sections may vary depending on the model purchased.

Product Features

The appearance or components of the appliance may differ from model to model.

Interior (Two Star ******)

*1 This feature is only available on some models.



❶ LED Lamp^{*1}

The LED lamps inside the appliance light up when you open the door.

❷ Freezer Shelf

This is where frozen foods such as meat, fish, and icecream can be stored.

❸ Moving Icemaker^{*1}

This is where ice is manually produced and stored.

- You can slide the icemaker along the shelf from side to side to any desired position.

❹ Freezer Temperature Controller

This controller regulates the air flow to the freezer compartment by setting it to a suitable balance.

❺ Deodorizer^{*1}

Deodorizes the fresh food compartment without harming the food.

❻ Fresh Room Drawer / Pull Out Tray^{*1}

This is where food items are stored at a colder temperature than the regular fridge area.

7 Fridge Temperature Control Panel*¹

This is where you can set the fridge temperature.

8 Door Cooling*¹

This is where cold air comes out to keep the fridge door basket cool.

9 Fridge Shelf

This is where refrigerated foods and other items are stored.

- Store the foods with higher moisture content at the front of the shelf.
- The shelf height can be adjusted by inserting the shelf in another groove of different height.
- The actual number of shelves may differ from model to model.

10 Air Filter*¹

Reduces odours inside the fridge compartment.

11 Fresh Vegetable Drawer

This is where fruits and vegetables are stored to help maintain freshness by adjusting the humidity controller.

12 Freezer Door Basket

This is where small packaged frozen food or frequently used foods can be stored.

NOTE

- The number of freezer door baskets with two star section may vary depending on model purchased.

13 Ice Tray*¹

This is where ice is manually produced.

14 Movable Egg Tray

This is where eggs are stored.

- You can move it to and use it at a desired position as needed. However, do not use it as the ice bin or place it on the shelf on top of the fridge or the vegetables drawer.

15 Fridge Door Basket

This is where small packages of refrigerated foods, drinks and sauce containers are stored.

NOTE

- The number of fridge door baskets may vary depending on model purchased.

16 Water Tank*¹

This is where water is stored to supply the dispenser.

17 Fridge Door Air Duct*¹

The cold air which comes from door cooling compartment is directly delivered to the fridge door basket.

18 Door in Door Compartment*¹

This is where foods which are taken out frequently such as beverages and snacks are stored.

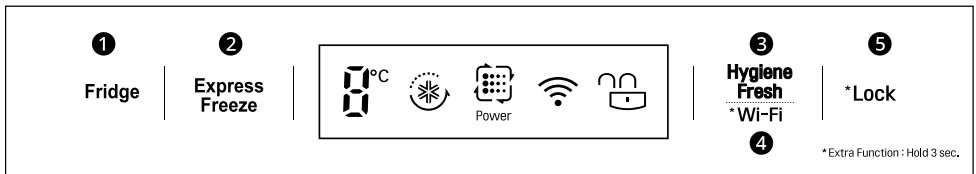
Control Panel

The actual control panel may differ from model to model.

Control Panel and Functions

*1 This control panel is only available on some models.

Control Panel 1: On the Freezer Door*1



① Fridge

Press this button repeatedly to select a desired temperature between 0 °C and 6 °C.

- The initial fridge temperature is 3 °C.

NOTE

- The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within the appliance.

② Express Freeze

This function can quickly freeze a large amount of ice or frozen foods.

- This function is enabled and disabled in turn each time you press the button.
- This function automatically terminates after a specific period has passed.

③ Hygiene Fresh

This function reduces odours inside the fridge.

- Each time you press the **Hygiene Fresh** button, the Hygiene Fresh function mode will change to **Auto** → **Power** → **Off** → **Auto** alternatively.

④ Wi-Fi

This button allows the appliance to connect to a home Wi-Fi network. Refer to Smart Functions for information on the initial setup of the **LG ThinQ** application.

⑤ Lock

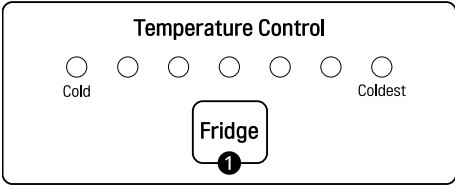
This locks the buttons on the control panel.

- To lock the control panel buttons, press and hold the Lock button for 3 seconds until the  icon appears and the function is activated.
- To disable the function, press and hold the Lock button for 3 seconds until the  icon appears and the function is deactivated.

NOTE

- For optimal food preservation, increasing or decreasing 1 °C from the default temperature is recommended.
- The control panel will turn off automatically for energy saving.
- If any finger or skin comes into contact with the control panel while cleaning it, the button function may operate.

Control Panel 2: Inside the Fridge*1



1 Fridge

- Press this button repeatedly to select a desired temperature between Cold and Coldest.
- The initial fridge temperature is Normal.

NOTE

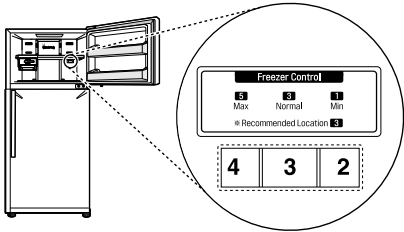
- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.

Setting the Freezer Temperature Level (1-7)

The temperature can be adjusted from level 1 to level 7. Level 3 is recommended.

- You can lower the temperature by turning the controller to the right and raise the temperature by turning the controller to the left.
- Setting the controller at level 6-7 will maintain a low temperature in the freezer. When the quick

freezing is finished (level 7), set the controller to the recommended level.



NOTE

- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.

NOTE

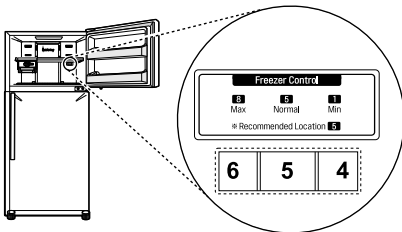
- Wait until 2 or 3 hours have passed after connecting the appliance to the outlet before storing food in the appliance.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.

Setting the Freezer Temperature Level (1-8)

This feature is only available on some models.

The temperature can be adjusted from level 1 to level 8. Level 5 is recommended.

- You can lower the temperature by turning the controller to the right and raise the temperature by turning the controller to the left.
- Setting the controller at 6-8 level will maintain a low temperature in the freezer.



NOTE

- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.
- Wait until 2 or 3 hours have passed after connecting the appliance to the outlet before storing food in the appliance.
- The internal temperatures could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.

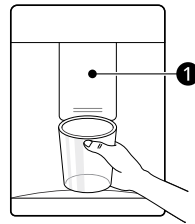
Water Dispenser

This feature is only available on some models.

Using the Dispenser

You can dispense water by pressing the lever.

- Press the paddle ① of the water dispenser to get cold water.



CAUTION

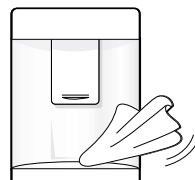
- Keep children away from the dispenser to prevent children playing with or damaging the controls.
- Do not use a thin crystal cup or chinaware when dispensing water or ice.

NOTE

- If the cup rim is small, water may splash out of the glass or miss it completely.

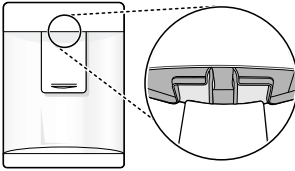
Cleaning the Dispenser Tray

Wipe the entire area with a damp cloth. The dispenser tray may become wet easily due to spilled water.



Cleaning the Dispenser Outlet

Wipe the dispenser outlet frequently with a clean cloth as it may get dirty easily.



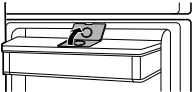
NOTE

- Lint from a cloth may adhere to the outlet.

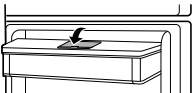
Filling the Water Tank

The water tank holds the water which is to be dispensed.

- 1 Open the cap on the top of the water tank.



- 2 Fill the water tank with potable water and close the cap.



⚠ WARNING

- Fill with potable water only. Do not fill the water tank with beverages or hot water.
- Children should not be allowed near the water tank.

⚠ CAUTION

- Do not apply excessive force or impact when removing or assembling the water dispenser tank.

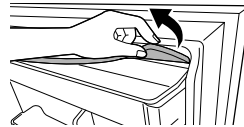
NOTE

- The water tank should be washed before filling it with potable water.
- If water does not come out, fill the water tank with potable water.

Cleaning the Water Tank

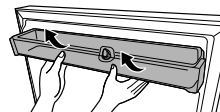
Clean water tanks if they have not been used for 48 hours.

- 1 Remove the water tank cover.

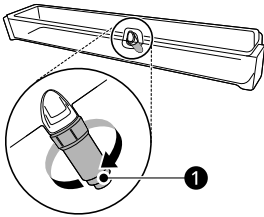


- 2 Empty the water tank.

- 3 Hold the water tank with both hands and pull it up.



- 4 Remove the water valve ❶ in the water tank by turning it clockwise.



- 5 Clean the water tank and the water valve in running water. Wipe the inside and outside of the water tank and the fridge door with a clean cloth.

- 6 Mount the water tank in the reverse order of the removal process.

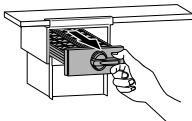
Icemaker

This feature is only available on some models.

Using the Moving Icemaker

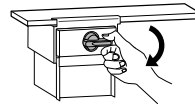
This is where ice is manually produced and stored.

- 1 Pull out the ice tray from the Icemaker.



- 2 Fill the ice tray with water up to the marked water line.
- 3 Hold and push the ice tray back to its original position.

- 4 Hold the lever of the ice tray and turn it clockwise to release the ice cubes.



- 5 Hold the handle of the ice basket and pull out it.

⚠ WARNING

- Fill with potable water only.

⚠ CAUTION

- Be careful not to spill water when pushing the ice tray.
- Be careful not to twist the ice tray with force as it can be broken.
- If you open and close the freezer door frequently, it may take longer for water to be frozen.

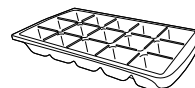
NOTE

- You can remove the ice maker to create more space inside the freezer compartment if you do not use it.
- If the ice tray is overfilled, the ice cubes may stick together and be difficult to remove.
- Ice can be removed more easily by pouring water on the ice tray.

Using the Ice Tray

This is where ice is manually produced.

Fill the ice tray with water up to the marked water line.



⚠ WARNING

- Fill with potable water only.

⚠ CAUTION

- Be careful not to twist the ice tray with force as it can be broken.
- If you open and close the freezer door frequently, it may take longer for water to be frozen.

NOTE

- If the ice tray is overfilled, the ice cubes may stick together and be difficult to remove.
- Ice can be removed more easily by pouring water on the ice tray.

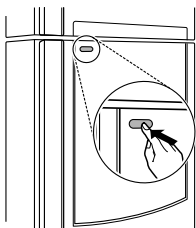
Door in Door

This feature is only available on some models.

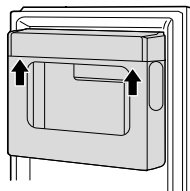
Using the Door in Door

Press the button at the top of the fridge door until the Door in Door opens.

There is plenty of storage space inside the Door in Door and its surrounding baskets, allowing you to store food in an organized manner.

**Removing and Refitting the Door in Door Case**

- 1 Hold the case inside the Door in Door with both hands and remove it by lifting it upward.

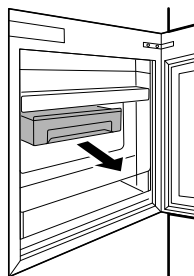


- 2 Mount the Door in Door in the reverse order of the removal process.

Using the Door in Door Basket

Store food that is frequently taken out and used.

- 1 Open the Door in Door.
- 2 Pull out the Door in Door basket.

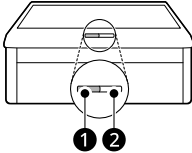


- 3 Mount the Door in Door basket in the reverse order of the removal process.

Fridge Drawer

Using the Fresh Vegetable Drawer

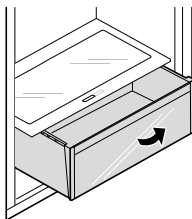
Vegetable compartment can adjust the humidity by moving the knob.



- ❶ For storing fruit.
- ❷ For storing vegetables.

Removing and Refitting the Fresh Vegetable Drawer

- 1 Remove the contents of the drawer. Hold the handle of the vegetable drawer and gently pull it out outward until the drawer stops completely.
- 2 Lift the vegetable drawer up and remove it by pulling it out.



- 3 Mount the vegetable drawer in the reverse order of the removal process.

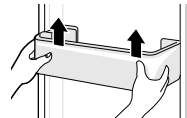
⚠ CAUTION

- Remove all food from inside the appliance, otherwise injuries can be caused by the weight of stored foods.

Door Basket

Removing/Refitting the Door Basket

- 1 Hold both edges of the basket and remove it by lifting it upward.

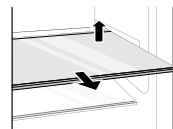


- 2 Refit the door basket in the reverse order of the removal process.

Shelf

Removing/Refitting the Shelf

- 1 Hold the both side of the shelf. Lift the shelf up and remove it by pulling it out.



- 2 Refit the shelf by sliding it inward until the shelf snaps into the frame.

SMART FUNCTIONS

LG ThinQ Application

This feature is only available on models with Wi-Fi. The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Communicate with the appliance from a smartphone using the convenient smart features.

Smart Diagnosis

- If you experience a problem while using the appliance, this smart diagnosis feature will help you diagnose the problem.

Settings

- Allows you to set various options on the appliance and in the application.

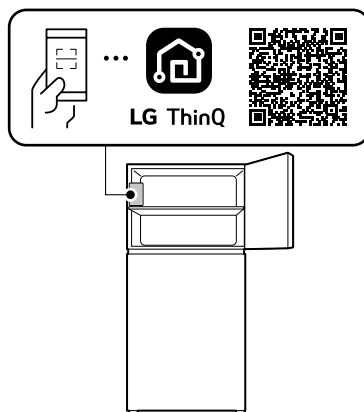
NOTE

- In the following cases, you must update the network information for each appliance in the **LG ThinQ** application under **Device Cards > Settings > Change Network**.
 - wireless router is changed
 - wireless router password is changed
 - Internet service provider is changed
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Installing LG ThinQ Application and Connecting an LG Appliance

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader application on your smartphone.



Models without QR Code

- 1 Search for and install the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone.
- 2 Run the **LG ThinQ** application and sign in with your existing account or create an LG account to sign in.
- 3 Touch the add (+) button on the **LG ThinQ** application to connect your LG appliance. Follow the instructions in the application to complete the process.

NOTE

- To verify the Wi-Fi connection, check that the Wi-Fi indicator on the control panel is lit.

NOTE

- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to connect or installation may fail.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The appliance cannot be connected due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Please change it to other security protocols (**WPA2** is recommended) and connect the product again.
- To disable the Wi-Fi function, press and hold the **Wi-Fi** button for 3 seconds. The Wi-Fi indicator will be turned off.
- To reconnect the appliance or add another user, press and hold the **Wi-Fi** button for 3 seconds to temporarily turn it off. Run the **LG ThinQ**

application and follow the instructions in the application to connect the appliance.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit <https://opensource.lge.com>.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Smart Diagnosis

This feature is only available on some models.

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
 - The feature may be subject to change without prior notice and may have a different form depending on where you are located.
-

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Using Audible Diagnosis to Diagnose Issues

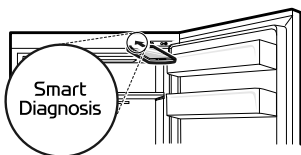
*1 This control panel is only available on some models.

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.

Control Panel 1: On the Freezer Door*1

- 1 Press the **Lock** button to activate the lock function.
 - If the display has been locked for over 5 minutes, you must deactivate the lock and then reactivate it.
- 2 Press and hold the **Fridge** button for 3 seconds or longer.
- 3 Open both fridge and freezer door, and then hold the phone on the upper right speaker hole.



- 4 After the data transfer is complete, the diagnosis will be displayed in the application.

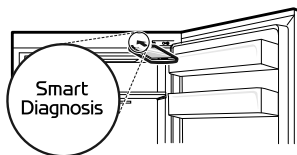
Control Panel 2: Inside the Fridge*1

- 1 Open the fridge door.
- 2 Close and open the fridge door 5 times within 8 seconds.

NOTE

- If you do not close and open the door 5 times within 8 seconds, the time will be reset. Then you have to close and open the door 5 times again.

- 3 If the buzzer sounds 4 times, open the freezer door and hold the phone near the speaker hole.



- 4 After the data transfer is complete, the diagnosis will be displayed in the application.

NOTE

- For best results, do not move the phone while the tones are being transmitted.

MAINTENANCE

Cleaning

General Cleaning Tips

- Performing manual defrosting, maintenance or cleaning of the appliance while food is stored in the freezer can raise the temperature of the food and reduce its storage life.
- Regularly clean any surfaces that can come in contact with food.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances. This may cause discolouration or damage to the appliance.
 - Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquid, abrasive, etc.
- After cleaning, check if the power cable is damaged.

Cleaning the Exterior

- When cleaning the outside air vents of the appliance by means of vacuuming, then the power cord should be unplugged from the outlet to avoid any static discharge that can damage the electronics or cause an electric shock. Regular cleaning of the rear and side ventilation covers is recommended to maintain reliable and economical operation of the unit.
- Keep the air vents on the exterior of the appliance clean. Blocked air vents can cause fire or appliance damage.
- For the appliance exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth. Do not use contaminated cloths when cleaning the stainless steel doors. Always use a dedicated cloth and wipe in the same direction as the grain. This helps reduce surface staining and tarnishing.

Cleaning the Interior

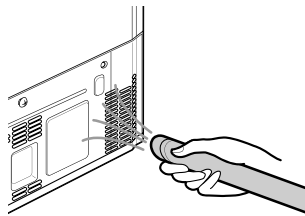
- Before removing a shelf or drawer from inside the appliance, remove all stored foods from the shelf or drawer to prevent injury or damage to the appliance. Otherwise, injury may occur due to the weight of stored foods.
- Detach the shelves and drawers and clean them with water and a mild detergent, and then dry them sufficiently, before replacing them.
- Regularly wipe the door gaskets and door seals with water and a mild detergent.
- Door basket spills and stains should be cleaned as they can compromise storage ability of the basket and could even be damaged.
- Never clean the shelves, door baskets, or containers in the dishwasher or in hot water. The parts may become deformed, and glass may shatter due to the heat.
- The automatic defrosting system in the appliance ensures that the compartment remains free of ice buildup under normal operating conditions. Users do not need to defrost it manually.

Cleaning the Condenser Cover

This feature is only available on some models.

Use a vacuum cleaner with a brush to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.

We recommend that this be done every 12 months to maintain operating efficiency.



Deodorizer

This feature is only available on some models.

Reusing the Deodorizer

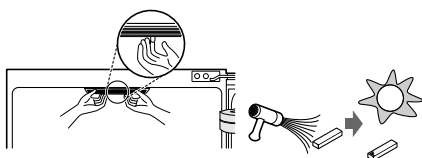
The deodorizer reduces unpleasant odours in the fresh food compartment without harming you or the food.

- 1 Remove the deodorizer from the ceiling of the refrigerator compartment.

CAUTION

- Do not use a sharp tool as it could damage the deodorizer.

- 2 Remove moisture and odors from the deodorizer with the heat of a hair dryer or leave it in a sunny spot and let the UV in sunlight do it for you.



TROUBLESHOOTING

Before Calling for Service

Cooling

Symptoms	Possible Cause & Solution
There is no refrigeration or freezing.	Is there a power interruption? Check the power of other appliances.
	Appliance is unplugged. Plug the power plug in the outlet properly.
	A fuse in your home may be blown or the circuit breaker tripped. Or the appliance is connected to a GFCI (Ground Fault Circuit Interrupter) outlet, and the outlet's circuit breaker has tripped. - Check the main electrical box and replace the fuse or reset the circuit breaker. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. - Reset the circuit breaker on the GFCI. If the problem persists, contact an electrician.
There is poor refrigeration or freezing.	Is the fridge or freezer temperature set to its warmest setting? Set the fridge or freezer temperature to a colder setting.
	Is the appliance in direct sunlight, or is it near a heat generating object such as cooking oven or heater? Check the installation area and reinstall it away from heat generating objects.
	Did you store hot food without cooling it first? Cool the hot food first before putting it in the fridge or freezer compartment.
	Did you put in too much food? Maintain an appropriate space between food.
	Are the appliance doors completely closed? Completely close the door and make sure that stored food is not obstructing in the door.
	Is there enough space around the appliance? Adjust the installation position to make enough space around the appliance.
The appliance contains a bad smell.	Is the fridge or freezer temperature set to 'Warm'? Set the fridge or freezer temperature to a colder setting.

Symptoms	Possible Cause & Solution
The appliance contains a bad smell.	Did you put in food with a strong smell? Store foods with strong smells in sealed containers.
	Vegetables or fruit may have spoiled in the drawer. Throw away rotten vegetables and clean the vegetable drawer. Do not store vegetables too long in the vegetable drawer.

Condensation & Frost

Symptoms	Possible Cause & Solution
There is condensation inside the appliance or on the bottom of the vegetable drawer cover.	Did you store hot food without cooling it first? Cool the hot food first before putting it inside the fridge or freezer.
	Did you leave the appliance door open? Although the condensation will disappear soon after you close the appliance door, you can wipe it with a dry cloth.
	Do you open and close the appliance door too frequently? Condensation can form due to the temperature difference from the outside. Wipe out the dampness with a dry cloth.
	Did you put warm or moist food inside without sealing it in a container? Store food in a covered or sealed container.

Parts & Features

Symptoms	Possible Cause & Solution
The inside lamp in the appliance does not turn on.	Lamp failure Close the door and re-open. If the lamp does not turn on, please contact the LG Electronics customer information centre. Do not attempt removal of the lamp.

Noises

Symptoms	Possible Cause & Solution
The appliance is noisy and generates abnormal sounds.	Is the appliance installed on a weak floor or improperly levelled? Install the appliance on a solid and flat area.

Symptoms	Possible Cause & Solution
The appliance is noisy and generates abnormal sounds.	Does the rear of the appliance touch the wall? Adjust the installation position to allow enough clearance around the appliance.
	Are objects scattered behind the appliance? Remove the scattered objects from behind the appliance.
	Is there an object on top of the appliance? Remove the object on top of the appliance.

Wi-Fi

Symptoms	Possible Cause & Solution
Your home appliance and smartphone are not connected to the Wi-Fi network.	The password for the Wi-Fi that you are trying to connect to is incorrect. Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG ThinQ.
	Mobile data for your smartphone is turned on. Turn off the Mobile data of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly. The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far. If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.

APPENDIX

Warranty

Warranty and Service Information

The LG Refrigerator (hereinafter referred as product) comes with 1 year warranty on all Parts (except Consumables, Bulb, Loose Plastic Parts, Glass) in the first year from the date of purchase on producing the tax paid invoice provided always that the warranty card bears the rubber stamp, date and signature of our Authorized Dealer showing the Additional warranty on compressor as specified below shall be on fulfilling the above mentioned conditions.

9 (SELECTED MODEL) YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 9 Year warranty (Selected Model) on Compressor will continue even after expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas charging related gas and applicable service charges will be charged to the customer. During the additional warranty period, it does not cover any part such as PCB assembly, condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc., standard service charges will be applicable within the municipal limit of town where LG Electronics India Ltd. (LGEIL) has its Authorized Service center, service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard service charges, as prevailing from time to time.

TERMS & CONDITIONS

- 1) The warranty is confined to the first purchaser of the Refrigerator only & is non-transferable.
- 2) Repairs & replacements will be carried out by the dealer from whom the product has been purchased, or through the Authorized Service Centers of LG Electronics. In case the customer shifts the place of residence during warranty period, it is advised to contact Authorized Service Centre directly or call our help line.
- 3) Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are attached.
- 4) For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service center at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.
- 5) The concerned authorized service center will advise the customer whether to effect the repairs at site or at the authorized service center.
- 6) Call registered with the centralized helpline/Authorized service center, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations/returning, are not to be considered as defects.
- 7) In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.

- 8) In case of any damage to the product / customer abuse/ repairs by un-authorized personnel/ misuse detected/ by the Authorized Service Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
- 9) This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the Refrigerator. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
- 10) The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
- 11) While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
- 12) In the event of any unforeseen circumstance, and spares not being available, the company's prevailing depreciation rules may apply on the purchaser to accept as a commercial solution in lieu of repairs.
- 13) Warranty does not cover accessories external to the equipment supplied by the dealer.
- 14) If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.
- 15) Free Installation or Demo of the product, can be availed only once & within 3 months from the date of purchase.
- 16) Any extended warranty offered by LGEIL has to be supported by relevant proof.
- 17) This warranty will automatically terminate on the expiry of the warranty period of 12 months, even if the Refrigerator may not be in use for any time during the warranty period for any reason. The warranty on compressor will automatically terminate on expiry of 9*(Selected Model) years (after 1 year warranty period) even if the Refrigerator may not be in use for any time during the said period for any reason.
- 18) Only courts in state of Delhi and places where LGEIL has its branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

Warranty is not applicable in any of the following cases :

- 1) The warranty card is not completed properly at the time of purchase.
- 2) The completed warranty card is not presented to authorized service personnel at the time of service of the product.
- 3) The product is not operated according to instructions given in the Operating Instruction Booklet.
- 4) The product is used for commercial purposes.
- 5) The product has failed under certain conditions like water logging, flood, fire, misuse etc.
- 6) Defects are caused by improper or reckless use, which shall be determined by the company personnel.
- 7) Any repair work is carried out by persons other than authorized service personnel.
- 8) Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence.
- 9) Any issue is caused by usage of 3rd party product like voltage stabilizer, power outlet socket, MCB, extension board etc.

- 10) Defects/malfunction caused while in transit to service centre or purchaser's residence.
- 11) Defects caused by rodents bite or by pests and vermin ants/Insects/animals/birds etc.
- 12) The warranty is not valid in case, the serial number is deleted, defected or altered.
- 13) Damage to the product or any part/s due to transportation or shifting is not covered by warranty.
- 14) Use of knife or sharp instrument is used to remove the ice trays or Ice from the freezer or to remove the frost mechanically and as a result Compressor, Evaporator, Condensers, capillary, suction line & other related items get spoiled.
- 15) Any accessory external to the equipment are supplied by dealer or LG.
- 16) Any issue of Wi-Fi connectivity or compatibility with other products or software's is there.
- 17) Any loss of data.

CUSTOMER'S COPY

CUSTOMER'S COPY

MODEL No. :

DATE OF PURCHASE :

UNIT SERIAL No. :

CUSTOMER'S NAME & ADDRESS

TEL. _____

DEALER'S NAME & ADDRESS

TEL. _____

Customer's Signature

Dealer's Signature

This card is valid only if it is filled in and stamped by our authorised dealer on the date of purchase.



Importer (LG Electronics India Ltd.) & Packaging Type Details as per PWM Rules

Packaging type	Company name	Registration number	Thickness
Plastic Sheet	LG Electronics India Ltd	IM-13-000-07-AAACL1745Q-22	0.05 mm and above
Multilayered bag	LG Electronics India Ltd		N/A

LG Electronics India Ltd.

Phone	08069379999 1800 315 9999 [Toll Free]
WhatsApp No.	9711709999
Mobile Application	'LG Service India Mobile App' available at Google Play
SNS	www.facebook.com/LGIndiaPage www.twitter.com/LGIndia
Address	Regd. Office: LG Electronics India Ltd., A-24/6 Mohan Cooperative Industrial Estate, Mathura Road, New Delhi-110044 CIN No. U32107DL1997PLC220109

24 hours, 7 days a week (except National Holidays)