Scan the QR code to see the manual.

OWNER'S MANUAL

AIR CONDITIONER

In order to use the product safely and conveniently, please read the owner’s manual before using the product.

ENGLISH

TYPE: WALL MOUNTED

MFL72020512
Rev.00_022225

www.lg.com

Copyright © 2017-2025 LG Electronics. All Rights Reserved

TABLE OF CONTENTS

This manual may contain images or content that may be different from the model you purchased.

This manual is subject to revision by the manufacturer.

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE 3
WARNING INSTRUCTIONS 4
CAUTION INSTRUCTIONS 9

OPERATION

Before Use 11
Product Overviews 12
Preparation before Operation 13
Wireless Remote Control Overview 14
Using Wireless Remote Control 16
Special Functions Overview 27
Using Special Functions 28

SMART FUNCTIONS

LG ThinQ Application 30
Diagnosis Using LG ThinQ 31

MAINTENANCE

Cleaning 33

TROUBLESHOOTING

Before Calling for Service 37

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.

The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

Safety Messages

⚠	This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.
⚠	**WARNING** This indicates that the failure to follow the instructions can cause serious injury or death.
⚠	**CAUTION** This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

Notes for Flammable Refrigerant

The following symbols are displayed on units.

	This symbol indicates that this appliance uses a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	This symbol indicates that the Owner's Manual should be read carefully.
	This symbol indicates that service personnel should be handling this equipment with reference to the Installation Manual.
	This symbol indicates that information is available in the Owner's Manual or Installation Manual.

WARNING INSTRUCTIONS

⚠ WARNING

- To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Installation or repairs made by unauthorized persons can pose hazards to you and others.
- The information contained in the manual is intended for use by a qualified service technician who is familiar with the safety procedures and equipped with the proper tools and test instruments.

- Failure to read and follow all instructions in this manual can result in equipment malfunction, property damage, personal injury and/or death.
- The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. Consult a service agent or a similarly qualified person before disposing of them.
- When the power cord is to be replaced, the replacement work shall be performed by authorized personnel using only genuine replacement parts.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations.
- Means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- This appliance must be properly grounded to minimize risk of electric shock.
- Do not cut or remove the grounding prong from the power plug.
- Attaching the earth wire to the power outlet cover screw does not ground the appliance unless the cover screw is metal, uninsulated, and the power outlet is grounded through house wiring.
- If you have any doubt whether the air conditioner is properly grounded, have the power outlet and circuit checked by a qualified electrician.

Installation

- Contact an authorized service centre when installing or relocating the air conditioner.
- Do not install the air conditioner on an unstable surface or in a place where there is danger of it falling.
- Do not install the unit in potentially explosive atmospheres.
- Do not install the air conditioner in a place where flammable liquids or gases such as gasoline, propane, paint thinner, etc., are stored.

- Install the panel and the cover of the control box safely.
- Install a dedicated electric outlet and circuit breaker before using the air conditioner.
- Use standard circuit breaker and fuse that conform to the rating of the air conditioner.
- Make sure that the pipe and the power cable connecting the indoor and outdoor units are not pulled too tight when installing the air conditioner.
- The indoor/outdoor wiring connections must be secured tightly, and the cable should be routed properly so that there is no force pulling the cable from the connection terminals. Improper or loose connections can generate heat or cause a fire.
- Do not connect the ground wire to a gas pipe, a lightning rod, or a telephone ground wire.
- Use non-flammable gas (nitrogen) to check for leaks and to purge air; using compressed air or flammable gas may cause fire or explosion.

Operation

- Do not modify or extend the power cable. Scratches or peeling insulation on the power cables may result in fire or electric shock, and should be replaced.
- Make sure that the power cable is neither dirty, loose, nor broken.
- Do not place any objects on the power cable.
- Do not place a heater or other heating appliances near the power cable.
- Take care to ensure that the power cable could not be pulled out or damaged during operation.
- Never touch, operate, or repair the air conditioner with wet hands.
- Do not insert hands or other objects through the air inlet or outlet while the air conditioner is operating.
- Make sure that children do not climb on or hit the outdoor unit.
- Be sure to use only those parts listed in the service parts list. Never attempt to modify the equipment.

- Do not touch the refrigerant pipe, water pipe or any internal parts while the unit is operating or immediately after operation.
- Do not leave flammable substances such as gasoline, benzene, or thinner near the air conditioner.
- Do not use the air conditioner for an extended period of time in a small place without proper ventilation.
- Be sure to ventilate sufficiently when the air conditioner and a heating appliance such as a heater are used simultaneously.
- Do not block the inlet or outlet of airflow.
- Cut off the power supply if there is any noise, smell, or smoke coming from the air conditioner.
- Contact an authorized service centre when the air conditioner is submerged by flood waters.
- In the event of a gas leak (such as Freon, propane gas, LP gas, etc.) ventilate sufficiently before using the air conditioner again.
- Cut off the power supply immediately in the event of a blackout or a thunderstorm.

Remote Control

- Remove the batteries if the remote control is not to be used for an extended period of time.
- Never mix different types of batteries, or old and new batteries for the remote control.
- Do not recharge or disassemble the batteries.
- Stop using the remote control if there is a fluid leak in the battery. If your clothes or skin is exposed to the leaking battery fluid, wash off with clean water.
- If the leaking battery fluid has been swallowed, rinse the inside of the mouth thoroughly and consult a doctor.
- Dispose of the batteries in a place where there is no danger of fire.

Maintenance

- Before cleaning or performing maintenance, disconnect the power supply and wait until the fan stops.
- Do not clean the appliance by spraying water directly onto the product.

Refrigerant

General

- Use only the refrigerant specified on the air conditioner label.
- Do not input air or gas into the system except the specified refrigerant.
- Do not touch the leaking refrigerant during installation or repair.
- Be sure to check for refrigerant leaks after installing or repairing the air conditioner.
- The appliance shall be stored so as to prevent mechanical damage from occurring.

R32 Only

- Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.

- The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- Keep any required ventilation openings clear of obstruction.
- The appliance shall be stored in a room without continuously operating open flames (for example an operating gas appliance) and ignition sources (for example an operating electric heater).

CAUTION INSTRUCTIONS

⚠ CAUTION

- To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- Transport the air conditioner with two or more people or use a forklift.
- Install the outdoor unit such that it is protected from direct sunlight. Do not place the indoor unit in a place where it is directly exposed to sunlight via the windows.
- Do not install the air conditioner in an area where it is directly exposed to sea wind (salt spray).
- Install the drain hose properly for the smooth drainage of water condensation.
- Install the air conditioner in a place where the noise from the outdoor unit or the exhaust fumes will not inconvenience the neighbours. Failure to do so may result in conflict with the neighbours.
- Safely dispose of packing materials such as screws, nails, plastic bags or batteries using proper packaging after installation or repair.
- Exercise caution when unpacking or installing the air conditioner.

Operation

- Make sure that the filter is installed before operating the air conditioner.
- Do not drink the water drained from the air conditioner.
- Do not place any object on the air conditioner.
- Do not let the air conditioner run for a long time when humidity is very high or when a door or a window has been left open.
- Do not expose people, animals, or plants to the cold or hot wind from the air conditioner for extended periods of time.
- Do not use the product for special purposes, such as preserving foods, works of art, etc. the air conditioner is designed for consumer purposes, and is not a precision refrigeration system. There is risk of damage or loss of property.

Maintenance

- Use a sturdy stool or ladder when cleaning, maintaining, or repairing the air conditioner at a height.
- Never use strong cleaning agents or solvents or spray water when cleaning the air conditioner. Use a soft cloth.
- Never touch the metal parts of the air conditioner when removing the air filter.
- To clean the interior, contact an authorized service centre or dealer. Using harsh detergents may cause corrosion or damage to the unit.

OPERATION

Before Use

Notes for Operation

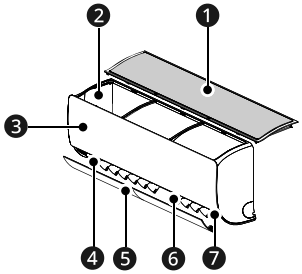
- Adjust the direction of the airflow vertically or horizontally to circulate indoor air.
- Speed up the fan to cool or warm indoor air quickly, within a short period of time.
- Turn off the appliance and periodically open windows for ventilation. The indoor air quality may deteriorate if the appliance is used for long durations.
- Clean the air filter once every 2 weeks. Dust and impurities collected in the air filter may block the airflow or reduce the appliance performance.

Suggestions for Energy Saving

- Do not over-cool the space. This may be harmful for your health and may consume more electricity.
- Block sunlight with blinds or curtains while you are operating the appliance.
- Keep doors or windows closed tightly while you are operating the appliance.

Product Overviews

Wall-Mounted



1. Air Filter
2. Air Intake Vents
3. Front Cover
4. Air Outlet Vents
5. Air Deflector (Up-Down Vane)
6. Air Deflector (Left-Right Louver)
7. Power Button

NOTE

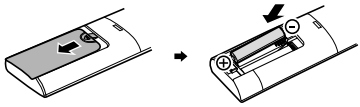
- The number and location of parts may vary depending on the model of the appliance.
- Features may change depending on the model type.

Preparation before Operation

Inserting the Batteries into the Wireless Remote Control

Insert AAA (1.5 V) batteries into the wireless remote control.

- Remove the battery cover, then insert the new batteries and make sure that the + and – terminals of the batteries are installed correctly.



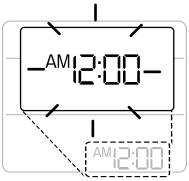
NOTE

- When the wireless remote control display begins to fade, replace AAA (1.5 V) batteries.
- Do not use old and new batteries together.
- Do not use batteries other than alkaline.

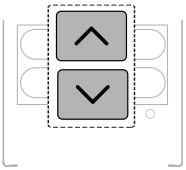
Setting the Current Time on the Wireless Remote Control

1 Insert batteries.

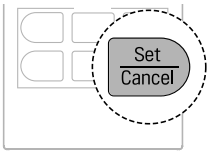
- The icon below flashes at the bottom of the display screen.



2 Press the ⌃ or ⌄ button to set the correct time.



3 Press the **Set/Cancel** button to stop the flashing.



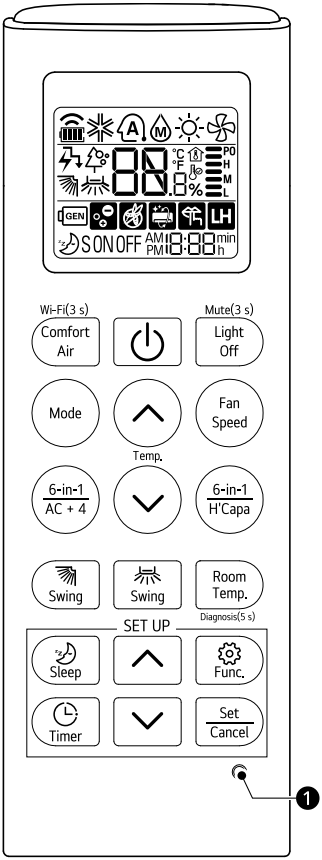
NOTE

- The **On Timer** and **Off Timer** is available after setting the current time.
- If you have already inserted the battery, reinsert it or use the **Reset** button to set the current time.

Wireless Remote Control Overview

Wireless Remote Control

You can operate the appliance more conveniently with the wireless remote control.



Buttons

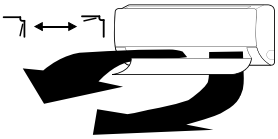
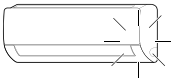
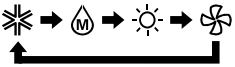
Image	Description
Wi-Fi(3 s) Comfort Air	**Comfort Air**  Adjusts the airflow to deflect wind. You can avoid direct winds.
	Wi-Fi(3 s) Press and hold the **Comfort Air** button for about 3 seconds to prepare settings for a Wi-Fi connection.
	Power Turns the appliance on or off.
Mute(3 s) Light Off	**Light Off**  Turns the indoor unit display on or off. Adjusting it according to the day or night.
	Mute(3 s) Press and hold the **Light Off** button for about 3 seconds to turn on or off buzzer sound.
Mode	**Mode** Selects the desired operating mode. 
	Cooling mode
	Dehumidification mode
	Heating mode (on some models)
	Fan mode

Image	Description
	Temperature Adjust Adjusts the desired room temperature.
Fan Speed	**Fan Speed** L → L → M L → M L → H M L → H M L Adjusts the fan speed.
6-in-1 / AC + 4	**6-in-1/AC + 4** Selects **AI Convertible** mode or decrease the power input.
6-in-1 / H'Capa	**6-in-1/H'Capa** Changes the room temperature quickly.
Swing	**Up-Down Swing** Adjusts the airflow direction up and down.
Swing	**Left-Right Swing** Adjusts the airflow direction left and right.
Room Temp. Diagnosis(5 s)	**Room Temp.** Displays the room temperature. **Diagnosis(5 s)** Press and hold the **Room Temp.** button for about 5 seconds, to easily check the maintenance information of an appliance.
Sleep	**Sleep** Automatically turns the appliance off at a desired time. Use it before sleeping.
	Time Adjust Adjusts the time on the display.
Func.	**Func.** Selects the desired function.

Image	Description
Timer	**Timer** Automatically turns the appliance on or off at a desired time.
Set / Cancel	**Set/Cancel** Sets or cancels the special functions and timer.
	❶ **Reset** Resets the wireless remote control settings.

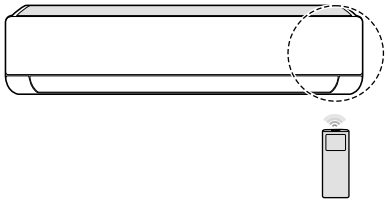
NOTE

- Some functions may not be supported, depending on the model.

Using Wireless Remote Control

Operating with the Wireless Remote Control

Point the wireless remote control towards the signal receiver at the right side of the appliance to operate it.



NOTE

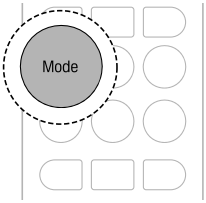
- The wireless remote control may operate other electronic devices if it is directed towards them. Make sure to point the wireless remote control towards the appliance signal receiver.
- For proper operation, use a soft cloth to clean the signal transmitter and receiver.
- If a function included on the remote is not supported on the appliance, the appliance may not indicate this by buzzing. Exceptions include the **Adjusting the Left-Right Direction**, **Energy Display** and **Air Purification** functions.

Operating Mode

You can change the operating mode when the appliance is turned on.

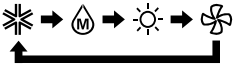
1 Turn the appliance on.

2 Press the **Mode** button repeatedly to change the operating mode.



Cooling Only Model

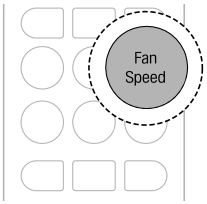
Cooling and Heating Model



	Cooling mode
	Dehumidification mode
	Heating mode
	Fan mode

Adjusting the Fan Speed

You can adjust the fan speed by pressing the **Fan Speed** button repeatedly.

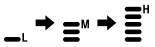


Speed	Wireless Remote Control Icon	Indoor Unit Icon
High		F5

Speed	Wireless Remote Control Icon	Indoor Unit Icon
Medium - High	M	F4
Medium	M	F3
Medium - Low	L	F2
Low	L	F1
Auto	H M L	-

NOTE

- The Auto fan speed setting adjusts the speed automatically.

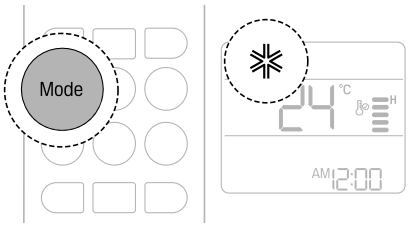


- The indoor unit icons are displayed on some indoor units.
- The indoor unit display shows the fan speed icons for only 5 seconds and returns to the set temperature.

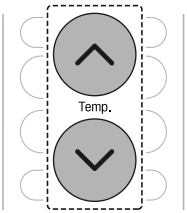
Cooling Mode

1 Turn the appliance on.

2 Press the **Mode** button repeatedly to select the **Cooling** mode.



3 Press the ⌃ or ⌄ button to set the target temperature.



NOTE

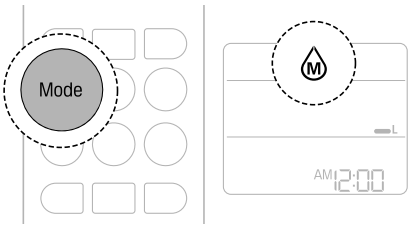
- Default temperature will be minimum 24 ℃ (in cooling cycle), when operated with remote control except power failure/power switched off.

Dehumidification Mode (Monsoon Operation)

You can reduce excess moisture from a highly humid environment or during the rainy season, in order to prevent mildew from setting in. The appliance will automatically change the temperature and the fan speed to maintain the optimal level of humidity.

1 Turn the appliance on.

2 Press the **Mode** button repeatedly to select the **Dehumidification** mode.



NOTE

- You cannot adjust the room temperature. It is adjusted automatically.

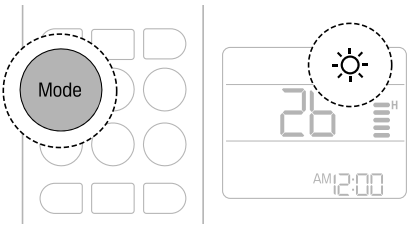
NOTE

- The room temperature is not displayed on the display screen.
- In the **Dehumidification** mode, compressor and indoor fan may not operate, to prevent excessive cooling.

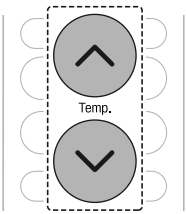
Heating Mode (On Some Models)

1 Turn the appliance on.

2 Press the **Mode** button repeatedly to select the **Heating** mode.



3 Press the ⌃ or ⌄ button to set the target temperature.



NOTE

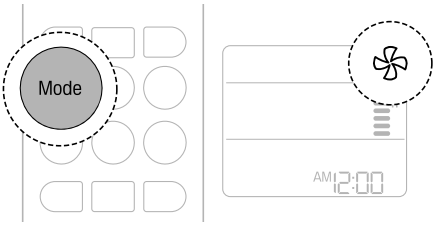
- ❄ will be displayed on some indoor unit under the following conditions:
  - When the outdoor unit is **Defrosting** mode.
  - When the outdoor unit is **Preheating** mode.
  - When the room temperature has reached the set temperature.

Fan Mode

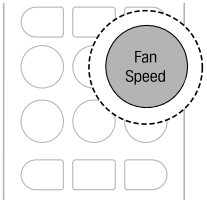
You can circulate the indoor air without changing the room temperature.

1 Turn the appliance on.

2 Press the **Mode** button repeatedly to select the **Fan** mode.



3 Press the **Fan Speed** button to adjust the fan speed.



NOTE

- ⏻ or ⏻ is displayed on some indoor units.

H'Capa Function

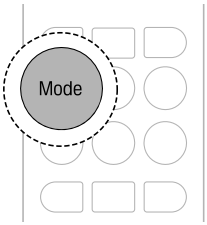
You can change the room temperature quickly.

- **Cooling Only model**

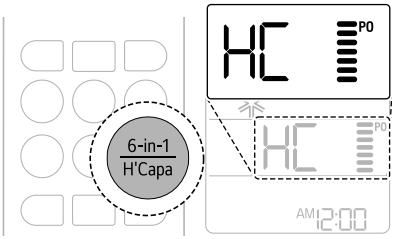
The **H'Capa** mode is available with the **Cooling**, **Dehumidification**, **Fan** modes and **Air Purification** function.

1 Turn the appliance on.

2 Press the **Mode** button repeatedly to select the desired mode.



3 Press the **6-in-1/H'Capa** button.



NOTE

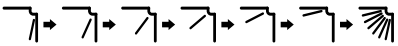
- This function may operate differently from the wireless remote control display.
- In **H'Capa**, strong air blows out for 90 minutes. After 90 minutes later, setting temperature is maintaining 18 ℃. If you want to change the temperature, Press ⌃ or ⌄ button to set the target temperature.
- In **H'Capa**, auto swing is automatically set. If you want to cancel the auto swing setting, press **Up-Down Swing** button.

Adjusting the Airflow Direction

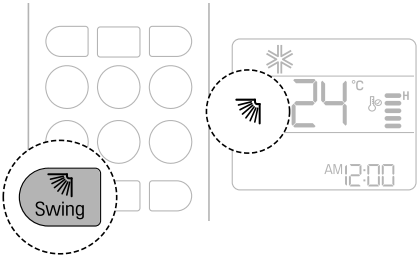
You can adjust the direction of the airflow vertically or horizontally.

Adjusting the Up-Down Direction

- Press the **Up-Down Swing** button repeatedly to adjust airflow direction.

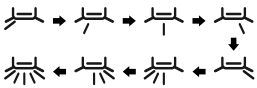


- Select to adjust the up-down direction of the airflow automatically.

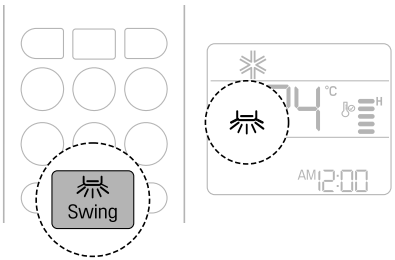


Adjusting the Left-Right Direction

- Press the **Left-Right Swing** button repeatedly to adjust airflow direction.



- Select to adjust the left-right direction of the airflow automatically.



NOTE

- **Adjusting the Left-Right Direction** function may not be supported, depending on the model.
- Adjusting the air deflector arbitrarily may cause appliance failure.

NOTE

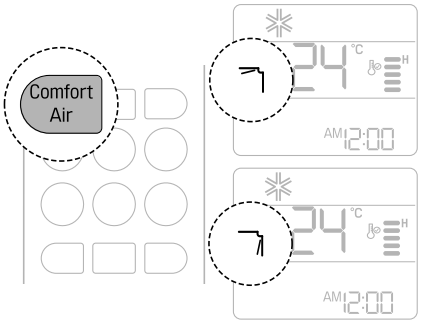
- When restarted, the appliance uses the last set airflow direction. The position of the air deflector may not match the icon displayed on the wireless remote control. When this occurs, press the **Up-Down Swing** or **Left-Right Swing** button to adjust the direction of the airflow again.
- This function may operate differently from the wireless remote control display.

Comfort Air Function (On Some Models)

You can conveniently set the vane to a preset position to deflect the supply air away from blowing directly onto the occupants in the room.

1 Turn the appliance on.

2 Press the **Comfort Air** button repeatedly and select the desired direction.



NOTE

- ⅂ or ⅃ is displayed on some indoor units.
- This function is disabled when you press the **Mode** or **6-in-1/H'Capa** button.
- This function is disabled and **Adjusting the Up-Down Direction** function is set up when you press the **Up-Down Swing** button.
- When this function is off, the up-down vane operates automatically depending on the set mode.

On and Off Timer

You can set the appliance to turn on and off automatically at a desired time.

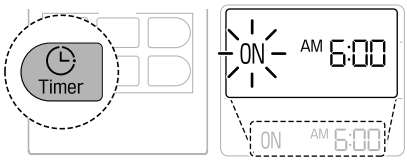
The **On Timer** and **Off Timer** can be set together.

Setting the On Timer

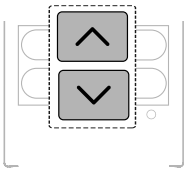
This function can be set when the appliance is turned on or off.

1 Press the **Timer** button repeatedly.

- The icon below flashes at the bottom of the display screen.

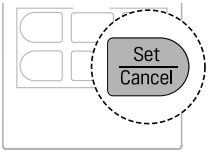


2 Press the ⌃ or ⌄ button to set the desired time.



3 Press the **Set/Cancel** button to stop the icon from flashing.

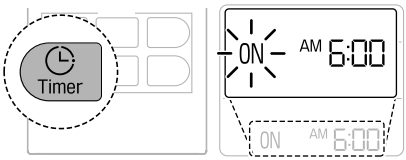
- After setting the timer, the current time and **On Timer** icon are displayed on the display screen indicating that the desired time is set.



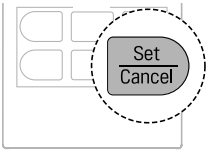
Cancelling the On Timer

1 Press the **Timer** button repeatedly.

- The icon below flashes at the bottom of the display screen.



2 Press the **Set/Cancel** button to cancel the setting.

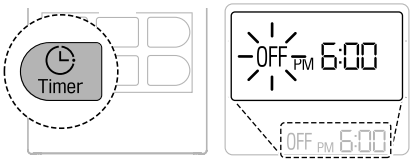


Setting the Off Timer

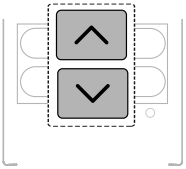
This function can be set when the appliance is turned on or off.

1 Press the **Timer** button repeatedly.

- The icon below flashes at the bottom of the display screen.

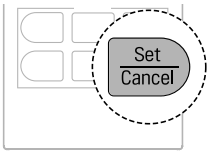


2 Press the ⌃ or ⌄ button to set the desired time.



3 Press the **Set/Cancel** button to stop the icon from flashing.

- After setting the timer, the current time and **Off Timer** icon are displayed on the display screen indicating that the desired time is set.



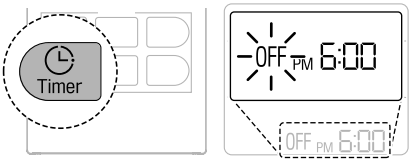
NOTE

- This function is disabled when you set **Simple Timer**.

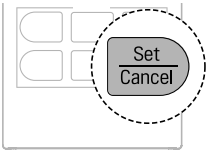
Cancelling the Off Timer

1 Press the **Timer** button repeatedly.

- The icon below flashes at the bottom of the display screen.

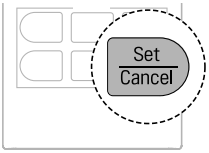


2 Press the **Set/Cancel** button to cancel the setting.



Cancelling the Timer Setting

- Press the **Set/Cancel** button to cancel all timer settings.



Sleep Function (On Some Models)

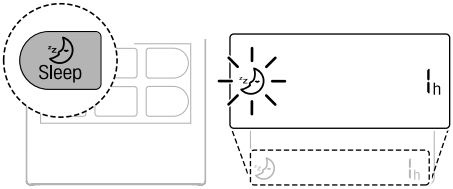
You can set the appliance to turn off automatically after a set time. The appliance will automatically change the temperature and fan speed.

This function can be set when the appliance is turned on.

1 Turn the appliance on.

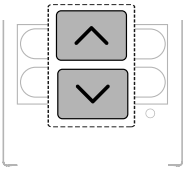
2 Press the **Sleep** button.

- The icon below flashes at the bottom of the display screen.



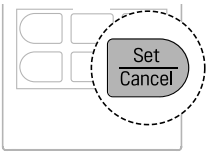
3 Press the ⌃ or ⌄ button to set the desired time.

- The time can be set up to 7 hours.



4 Press the **Set/Cancel** button to stop the icon from flashing.

- The **Sleep** function icon is displayed on the display screen.



NOTE

- IH is displayed on some indoor units.
- Indoor unit display shows the set time from 1H to 7H for only 5 seconds and then returns to the set temperature on some indoor units.
- In the **Cooling** and **Dehumidification** mode, the temperature increases by 1 ℃ after 30 minutes and an additional 1 ℃ after another 30 minutes for a more comfortable sleep. The temperature increases up to 2 ℃ from the preset temperature.

- Although the remark for fan speed on the display screen may be changed, the fan speed is adjusted automatically.

Simple Timer Function (On Some Models)

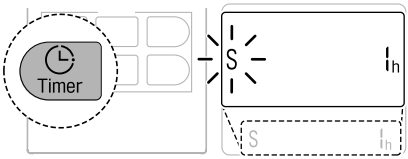
You can set the appliance to turn off automatically after a set time.

This function can be set when the appliance is turned on.

1 Turn the appliance on.

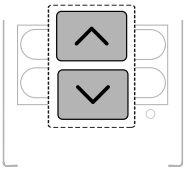
2 Press the **Timer** button repeatedly.

- The icon below flashes at the bottom of the display screen.



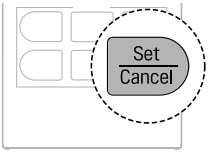
3 Press the ⌃ or ⌄ button to set the desired time.

- The time can be set up to 7 hours.



4 Press the **Set/Cancel** button to stop the icon from flashing.

- The **Simple Timer** function icon is displayed on the display screen.



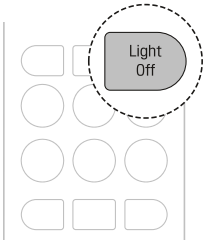
NOTE

- This function is disabled when you set **Off Timer**.

Light Off Function (On Some Models)

You can set the brightness of the indoor unit display screen.

- Press the **Light Off** button.



NOTE

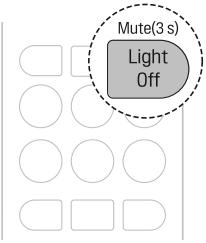
- The button turns the display screen on or off.
- If the brightness of an indoor unit's display is set to off, pressing a button on the wireless remote control automatically turns the display on for a while.
- This function may operate differently depending on the model.

Mute Function (On Some Models)

You can turn on or off the buzzer sound to notify you when you set or change the function of the air conditioner.

1 Turn the appliance on.

2 Press and hold the **Light Off** button for about 3 seconds.
- Each time the button is pressed, the function turns on or off.



NOTE

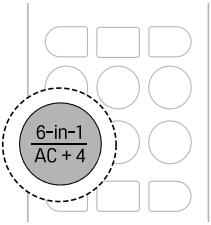
- When the Mute is set, OF appears for a moment on the indoor unit display and the buzzer sound turned off.
- This function may operate differently depending on the model.

AC + 4 Function (On Some Models)

You can select **AI Convertible** mode or decrease the power input.

1 Turn the appliance on.

2 Press the **6-in-1/AC + 4** button repeatedly to select the desired step.



Step	Display Screen	Description
1	80 %	The power Input is decreased by 20% compared to rated power input.
2	60 %	The power Input is decreased by 40% compared to rated power input.
3	40 %	The power Input is decreased by 60% compared to rated power input.
4	AC	The target temperature, fan speed, and airflow direction change automatically based on the comfort settings.

NOTE

- L (step 1), LL (step 2) is displayed on some indoor units.
- This function is available with **Cooling** mode.
- Capacity may decrease when the **AC + 4** function is selected.
- The target temperature is displayed for about 5 seconds if you press the **Fan Speed**, ⌃ or ⌄ button.
- The room temperature is displayed for about 5 seconds if you press the **Room Temp.** button.

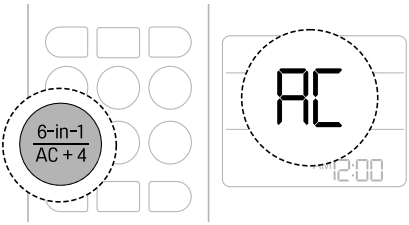
AI Convertible Mode

The target temperature, fan speed, and airflow direction change automatically based on the comfort settings.

If you select the **AI Convertible** mode when the air conditioner is in the **Cooling** mode, the air conditioner analyzes the surrounding environment to reach the target temperature quickly. The airflow direction and fan speed are automatically adjusted to achieve the comfort settings.

1 Turn the appliance on.

2 Press the **6-in-1/AC + 4** button repeatedly until AC appears in the display.



NOTE

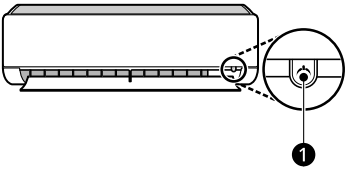
- To change the target temperature, press the **Temperature Adjust** button on the remote.
- The **AI Convertible** and **Cooling** modes can be used at the same time.
- Pressing the **Mode** or **6-in-1/H'Capa** buttons while in the **AI Convertible** mode operates the selected function.
- Pressing the **Comfort Air** or **Up-Down Swing** or **Left-Right Swing** buttons while in the **AI Convertible** mode initiates the **Cooling** mode.
- The temperature is continually adjusted to suit the user and the environment of use, so the temperatures displayed on the indoor unit and on the remote may be different.
- This function may operate differently depending on the model.

Manual Operation

If your wireless remote control is unavailable, you can turn the appliance on and off by pressing the **Power** button ❶ on the indoor unit.

1 Open the up-down vane.

2 Press the **Power** button ❶.



NOTE

- The stepping motor may be broken, if the up-down vane opens rapidly.
- The fan speed is set to high by default.
- Features may change depending on the model type.
- The temperature cannot be altered when using the **Power** button ❶.
- For **Cooling-Only** models, the temperature is set to 24 ℃ by default.
- For **Cooling and Heating** models, the temperature is set to 24 ℃ by default.

Restoring the Previous Settings

When the air conditioner is turned on again after a power failure, **Auto Restart** function restores the previous settings.

When using the appliance for the first time, **Auto Restart** function is set. You can cancel and set this function by pressing the **Power** button ❶ on the indoor unit.

Cancelling Auto Restart

1 Open the up-down vane.

2 Press and hold the **Power** button ❶ for 6 seconds.

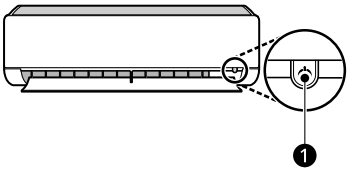
3 When the appliance beeps twice, release the **Power** button ❶. The lamp will flash twice. This repeats 4 times.

Setting Auto Restart

1 Open the up-down vane.

2 Press and hold the **Power** button ❶ for 6 seconds.

3 When the appliance beeps twice, release the **Power** button ❶. The lamp will flash. This repeats 4 times.

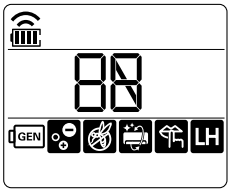


NOTE

- The feature may change depending on the model type.
- If you press and hold the **Power** button ❶ for 3 – 5 seconds, instead of 6 seconds, the appliance will switch to the test operation. In the test operation, the appliance blows out strong cooling air for 18 minutes and then returns to factory default settings.

Special Functions Overview

Special Functions



Icon	Description
	Air Purification Functions The Ion generator uses millions of ions to help improve indoor air quality.
	Auto Clean Function Reduces moisture generated inside the indoor unit.

NOTE

- Some functions may not be supported, depending on the model.
- Some functions may operate differently from the wireless remote control display.

Using Special Functions

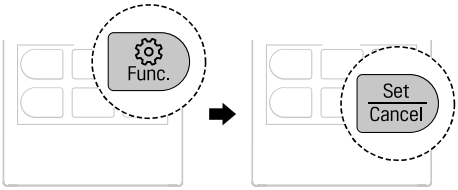
Setting and Cancelling Special Functions

Setting the Special Functions

1 Turn the appliance on.

2 Press the **Func.** button repeatedly to select the desired function.

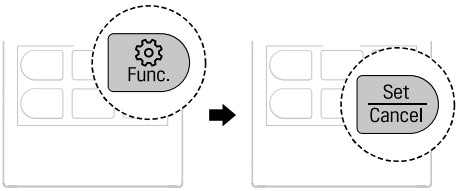
3 Press the **Set/Cancel** button to finish.



Cancelling the Special Functions

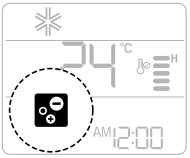
1 Press the **Func.** button repeatedly to select the desired function.

2 Press the **Set/Cancel** button to cancel the function.



Air Purification Functions (On Some Models)

You can supply clean and fresh air using ion particles and the filter.



Function	Description
Ionizer	Ion particles from Ionizer reduce the surface bacteria and other harmful substances.

⚠ WARNING

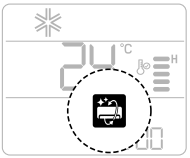
- Do not touch the ionizer during operation.

NOTE

- You can use this function without turning the appliance on.
- Both the plasma lamp and the cooling lamp light up on some models.
- This function may operate differently from the wireless remote control display.

Auto Clean Function (On Some Models)

In the **Cooling** and **Dehumidification** modes, moisture is generated inside the indoor unit. You can reduce that moisture.



NOTE

- Some functions cannot be used while the **Auto Clean** function is in operation.
- If you turn off the appliance, the fan continues to run for 30 minutes to clean the inside of the indoor unit.
- Co is displayed on some indoor units, depending on the model.

SMART FUNCTIONS

LG ThinQ Application

This feature is only available on models with Wi-Fi.

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

Common features

Communicate with the appliance from a smartphone using the **LG ThinQ** application.

- **Smart Diagnosis**
  - If you experience a problem while using the appliance, this smart diagnosis feature will help you diagnose the problem.

Additional features

More features are available if your appliance is connected to Wi-Fi.

- Settings
  - Allows you to set various options on the appliance and in the application.

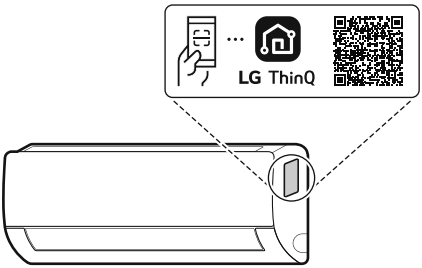
NOTE

- In the following cases, you must update the network information for each appliance in the **LG ThinQ** application under **Device Cards** ⟶ **Settings** ⟶ **Change Network**.
  - wireless router is changed
  - wireless router password is changed
  - Internet service provider is changed
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Installing LG ThinQ Application and Connecting an LG Appliance

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader application on your smartphone.



Models without QR Code

1. Search for and install the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone.

2. Run the **LG ThinQ** application and sign in with your existing account or create an LG account to sign in.

3. Touch the add (+) button on the **LG ThinQ** application to connect your LG appliance. Follow the instructions in the application to complete the process.

NOTE

- To verify the Wi-Fi connection, check that the Wi-Fi indicator on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.

- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to connect or installation may fail.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The appliance cannot be connected due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Please change it to other security protocols (**WPA2** is recommended) and connect the product again.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit https://opensource.lge.com.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Diagnosis Using LG ThinQ

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or application unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Using Audible Diagnosis to Diagnose Issues

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.

1 Plug the power plug in the outlet properly.

2 Place the mouthpiece of your smartphone close to the appliance.

3 Press and hold the **Room Temp.** button for 5 seconds or longer while holding the smartphone mouthpiece to the appliance until the data transfer is complete.
- Keep the smartphone in place until the data transfer has finished.

4 After the data transfer is complete, the diagnosis will be displayed in the application.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- Be sure to keep ambient noise to a minimum or the phone may not correctly receive the buzzer beeps from the indoor unit.

MAINTENANCE

Cleaning

⚠ WARNING

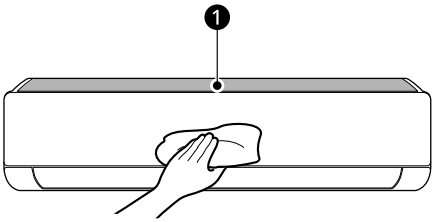
- Before cleaning or performing maintenance, disconnect the power supply and wait until the fan stops.

Cleaning Interval

Cleaning the Appliance

If the appliance will not be used for an extended period of time, dry the appliance to maintain it in the best condition. Clean the appliance regularly to maintain optimal performance and to prevent possible breakdown.

- Dry the appliance in **Fan** mode for 3 to 4 hours and disconnect the power. There may be internal damage if moisture is left in the appliance's components.
- Before using the appliance again, dry the inner components of the appliance in **Fan** mode for 3 to 4 hours. This will help to reduce the odour generated from moisture.



❶ Air Filter

NOTE

- The feature may vary depending on the model type.

Type	Description	Interval
Indoor unit	Clean the surface of the indoor unit using a soft, dry cloth.	Regularly
	Have a professional clean the condensate drain pan.	Once a year
	Have a professional clean the condensate drain pipe.	Every 4 months
	Replace the wireless remote control batteries.	Once a year

Type	Description	Interval
Outdoor unit	Have a professional clean the heat exchanger coils and the panel vents. (Consult with technician.)	Once a year
	Have a professional clean the fan.	Once a year
	Have a professional clean the condensate drain pan.	Once a year
	Have a professional verify that all the fan assembly is firmly tightened.	Once a year
	Clean the electrical components with compressed air.	Once a year

Cleaning the Filter and Other parts

Type	Description	Interval
Air filter	Clean with a vacuum or hand wash.	2 weeks
Triple filter*1	Clean with a vacuum or brush.	Every 3 months
Micro dust filter*1	Clean with a vacuum or brush.	Once a month
Allergy filter*1	Clean with a vacuum or brush.	Every 6 months
Ionizer (on some models)	Use a dry cotton ball to reduce dust.	Every 6 months

*1 Air Cleaning Filter

NOTE

- Never use water that is higher than 40 ℃ when you clean the filters. It may cause deformation or discolouration.
- Never use volatile substances when you clean the filters. They may damage the surface of the appliance.
- Do not wash the Micro dust filter with water, because the filter can be damaged (on some models).
- Do not wash the Triple filter with water, because the filter can be damaged (on some models).
- Do not wash the Allergy filter with water, because the filter can be damaged (on some models).

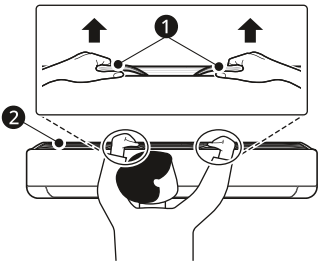
Removing and Replacing the Air Filter

NOTE

- Do not bend the air filter, as it may break.
- Assemble the air filter properly to prevent dust and other substances from entering the appliance.

1 Turn off the power to the appliance.

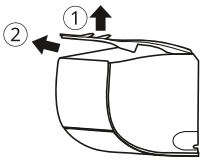
2 Locate the knobs of the air filter on the top front of the appliance.



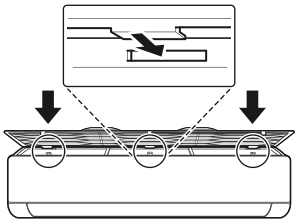
❶ Knobs

❷ Air Filter

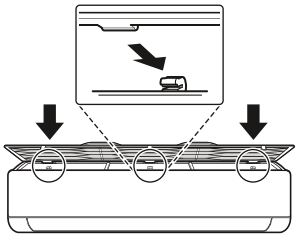
3 Pull the knobs upward slightly and then lift the entire filter to remove it.



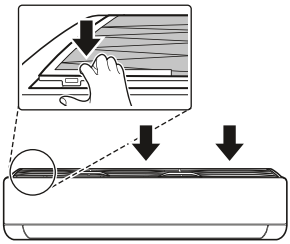
4 Insert the hooks on the air filter into the slots on the back of the front panel.



5 Push the hooks down until they click into place.



6 To make sure the filter is assembled properly, press down along the entire front length of the filter.

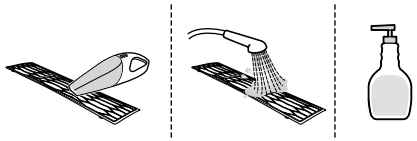


Cleaning the Air Filter

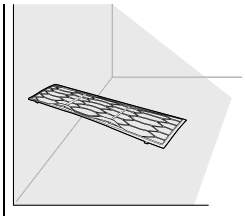
Clean the air filter once every 2 weeks, or more if needed.

1 Remove the air filter from the appliance.

2 Clean the air filter with a vacuum cleaner or wash it with lukewarm water and a mild detergent.



3 Dry the filter in the shade.



NOTE

- Do not operate the appliance without the filter in place.

Cleaning the Air Cleaning Filter (On Some Models)

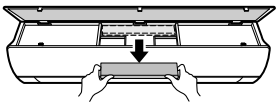
NOTE

- The number and location of parts may vary depending on the model of the appliance.
- Features may change depending on the model type.

1 Turn off the power to the appliance.

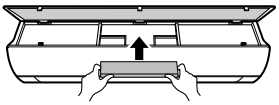
2 Remove the air filter from the indoor unit.

3 Remove the air cleaning filter from the indoor unit.



4 Clean the filter using a vacuum cleaner.

5 Insert the air cleaning filter.



6 Assemble the air filter.

7 Check the side of the front cover to make sure that the air filter are assembled correctly.

TROUBLESHOOTING

Before Calling for Service

Please check the following before you contact the service centre. If the problem persists, contact your local service centre.

NOTE

- Some functions may not be supported, depending on the model.

Self-Diagnosis Function

This appliance has a built-in **self-diagnosis** function. If an error occurs, the lamp of the indoor unit will flash in 2-second intervals. If this occurs, contact your local dealer or service centre.

Operation

Symptoms	Possible Cause & Solution
The appliance does not work normally.	**Burning smell and strange sounds are coming from the appliance.** • Turn off the appliance, switch off or disconnect the power supply, and contact the service centre.
	Water leaks from the indoor unit even when the humidity level is low. • Turn off the appliance, switch off or disconnect the power supply, and contact the service centre.
	The power cable is damaged or it is generating excessive heat. • Turn off the appliance, switch off or disconnect the power supply, and contact the service centre.
	A switch, a circuit breaker (safety, ground) or a fuse is not operating properly. • Turn off the appliance, switch off or disconnect the power supply, and contact the service centre.
	The appliance generates an error code from its self-diagnosis. • Turn off the appliance, switch off or disconnect the power supply, and contact the service centre.
The fan speed cannot be adjusted.	**The H'Capa, or AI Convertible mode is selected.** • In some operating modes, you cannot adjust the fan speed. Select an operating mode in which you can adjust the fan speed.
The temperature cannot be adjusted.	**The Fan mode or H'Capa is selected.** • In some operating modes, you cannot adjust the temperature. Select an operating mode in which you can adjust the temperature.

Symptoms	Possible Cause & Solution
The appliance stops during operation.	**The appliance is suddenly turned off.** • The **Off Timer** function may have timed out, which turns the appliance off. Check the timer settings.
	A power failure has occurred during operation. • Wait for the power to come back on. If you have the **Auto Restart** function enabled, your appliance will resume its last operation several minutes after power is restored.
The appliance does not work.	**The appliance is unplugged.** • Check whether the power cord is plugged into the outlet or the power isolators are switched on.
	A fuse exploded or the power supply is blocked. • Replace the fuse or check if the circuit breaker has tripped.
	A power failure has occurred. • Turn off the appliance when a power failure occurs. • When the power is restored, wait 3 minutes, and then turn on the appliance.
	The voltage is too high or too low. • Check if the circuit breaker has tripped.
	The appliance was turned off automatically at a preset time. • Turn the appliance on.
	The battery setting in the wireless remote control is incorrect. • Make sure that the batteries are inserted correctly in your wireless remote control. • If the batteries are placed correctly, but the appliance still does not operate, replace the batteries and try again.
The appliance does not emit cool air.	**Air is not circulating properly.** • Make sure that there are no curtains, blinds, or pieces of furniture blocking the front of the appliance.
	The air filter is dirty. • Clean the air filter once every 2 weeks. • See “**Cleaning the Air Filter**” for more information.
	The room temperature is too high. • In summer, cooling the indoor air fully may take some time. In this case, select the **H'Capa** to cool the indoor air quickly.
	Cold air is escaping from the room. • Make sure that no cold air is escaping through the ventilation points in the room.

Symptoms	Possible Cause & Solution
The appliance does not emit cool air.	**The desired temperature is higher than the current temperature.** • Set the desired temperature to a level lower than the current temperature.
	There is a heating source nearby. • Avoid using heat generators like electric ovens or gas hobs while the air conditioner is in operation.
	Fan mode is selected. • During **Fan** mode, air blows from the appliance without cooling or heating the indoor air. • Switch the operating mode to cooling operation.
	Outside temperature is too high. • The cooling effect may not be sufficient.

Performance

Symptoms	Possible Cause & Solution
The indoor unit is still operating even when the appliance has been turned off.	**The Auto Clean function is being operated.** • Allow the **Auto Clean** function to continue since it reduces any remaining moisture inside the indoor unit. If you do not want this function, you can turn the indoor unit off.
The air outlet on the indoor unit is discharging mist.	**The cooled air from the appliance makes mist.** • When the room temperature decreases, this phenomenon will disappear.
Water leaks from the outdoor unit.	**In the heating operations, condensed water drops from the heat exchanger.** • This requires that a drain hose should be installed under the base pan. Contact the installer.
There is noise or vibration.	**A clicking sound can be heard when the appliance starts or stops due to movement of the reversing valve.** **Creaking sound: The plastic parts of the indoor unit creak when they shrink or expand due to sudden temperature changes.** **Flowing or blowing sound: This is the flow of refrigerant through the appliance.** • Noise is normal during or after operation. It is not a sign of malfunction.
The indoor unit gives off an odour.	**Odour (such as cigarette smoke) may be absorbed into the indoor unit and discharged with airflow.** • If the smell does not disappear, you need to wash the filter. If this does not work, contact the service centre to clean your heat exchanger.

Symptoms	Possible Cause & Solution
The appliance does not emit warm air.	**When the Heating mode starts, the vane is almost closed, and no air comes out, even though the outdoor unit is operating.** • This is normal. Please wait until the appliance has generated enough warm air to blow through the indoor unit.
	The outdoor unit is in Defrosting mode. • In **Heating** mode, ice and frost is built up on the coils when the outside temperature falls. The **Defrosting** mode reduces a layer of frost on the coil, and it should finish in approximately 15 minutes.
	Outside temperature is too low. • The heating effect may not be sufficient.

Wi-Fi

Symptoms	Possible Cause & Solution
Your home appliance and smartphone are not connected to the Wi-Fi network.	**The password for the Wi-Fi that you are trying to connect to is incorrect.** • Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on **LG ThinQ**.
	Mobile data for your smartphone is turned on. • Turn off the **Mobile data** of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly. • The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. • Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far. • If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.

Memo

Memo

Memo

LG DIY Service
Do It Yourself