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OWNER'S MANUAL

FRIDGE & FREEZER



Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH



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Rev.00_061126

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TABLE OF CONTENTS

This manual may contain images or content that may be different from the model you purchased.

This manual is subject to revision by the manufacturer.

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE.....	3
WARNING	3
CAUTION	9

INSTALLATION

Before Installation	11
Levelling the Appliance	11
Turning on the Power.....	12
Moving the Appliance for Relocation	12

OPERATION

Before Use	13
Product Features.....	15
Control Panel.....	17
Icemaker	17
Fridge Drawer	18
Door Basket	18
Shelf	18

MAINTENANCE

Cleaning	19
----------------	----

TROUBLESHOOTING

Before Calling for Service.....	20
---------------------------------	----

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

Safety Messages



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING



WARNING

- To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person

4 SAFETY INSTRUCTIONS

responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.
- This appliance is not for use in portable or mobile installations, such as marine or RV uses, where it will be in motion while operating.



This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. Consult with service agent or a similarly qualified person before disposing of them.
- Do not damage the refrigerant circuit.
- If the power cord is damaged or the hole of the outlet socket is loose, it must be replaced. Do not use the power cord and contact an authorized service centre in order to avoid a hazard.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Securely plug the power plug in the outlet socket after completely removing any moisture and dust.
- Never unplug the appliance from the power supply by pulling on the power cable. Always grip the power plug firmly and pull straight out from the outlet socket.

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not tilt the appliance to pull or push it when transporting.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not use a hair drier to dry the inside of the appliance or place a candle inside to remove the odours.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Make sure not to get a body part such as a hand or foot stuck while moving the appliance.
- Disconnect the power cord before cleaning the appliance interior or exterior.
- Do not spray water or inflammable substances (toothpaste, alcohol, thinner, benzene, flammable liquid, abrasive, etc.) over the interior or exterior of the appliance to clean it.
- Do not clean the appliance with brushes, cloths or sponges with rough surfaces or which are made of metallic material.
- Only qualified service personnel from LG Electronics service centre should disassemble or repair the appliance.

Risk of Fire and Flammable Materials

- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.

6 SAFETY INSTRUCTIONS

- Refrigerant leaking out of the pipes could ignite or cause an explosion.
- The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.

Installation

- This appliance should only be transported by two or more people holding the appliance securely.
- Install the appliance on a firm and level floor.
- Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, rain, or temperatures below freezing.
- Do not place the appliance in direct sunlight or expose it to the heat from heating appliances such as stoves or heaters.
- Be careful not to expose the rear of the appliance when installing.
- Install the appliance in a place where it is easy to unplug the power plug of the appliance.
- Be careful not to let the appliance door fall during assembly or disassembly.
- Be careful not to pinch, crush, or damage the power cable during assembly or disassembly of the appliance door.
- Be careful not to point the power plug up or let the appliance lean against the power plug.
- Do not modify or extend the power cable.
- Ensure that the outlet socket is properly grounded, and that the earth pin on the power cord is not damaged or removed from the power plug. For more details on grounding, inquire at an LG Electronics customer information centre.
- This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate outlet socket that is installed and grounded in accordance with all local codes and ordinances.

- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.
- Do not plug the appliance into a multi socket adapter which does not have a power cable (mounted).
- The appliance should be connected to a dedicated power line which is separately fused.
- Do not use a multi-socket outlet which is not properly grounded (portable). It must comply with the technical specifications of the appliance and may only be used for the appliance.

Operation

- Do not use the appliance for any purpose (storage of medical or experimental materials or shipping) other than any domestic household food storage use.
- If water penetrates electrical parts of the appliance, disconnect power plug and contact an LG Electronics customer information centre.
- Unplug the power plug during a severe thunderstorm or lightning or when not in use for a long period of time.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- Immediately unplug the power plug and contact an LG Electronics customer information centre if you detect a strange sound, odour, or smoke coming from the appliance.
- Do not place hands or metallic objects inside the area emitting the cold air, cover or heat releasing grille on the back.
- Do not apply excessive force or impact to the back cover of the appliance.
- Be careful of nearby children when you open or close the appliance door. The door may bump the child and cause injury.

8 SAFETY INSTRUCTIONS

- Avoid the danger of children getting trapped inside the appliance. A child trapped inside the appliance can cause suffocation.
- Do not put animals, such as pets into the appliance.
- Do not place heavy or fragile objects, containers filled with liquid, combustible substances, flammable objects (such as candles, lamps, etc.), or heating devices (such as stoves, heaters, etc.) on the appliance.
- Do not place any electronic appliance (such as heater and mobile phone) inside the appliance.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately. This appliance uses a refrigerant gas (isobutane, R600a). Although it uses a small amount of the gas, it is still combustible gas. Gas leakage during appliance transport, installation or operation can cause fire, explosion or injury if sparks are caused.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.
- This appliance incorporates an earth connection for functional purposes.
- Connect to potable water supply only.
 - If connected to a water supply, connect to a potable water supply only.
- Fill with potable water only.
 - If using an icemaker or dispenser water tank, make sure to fill it with potable water only.

Disposal

- When discarding the appliance, remove the door gasket while leaving the shelves and baskets in place and keep children away from the appliance.

CAUTION

CAUTION

- To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

ENGLISH

Installation

- After unpacking, check the appliance for any damage that may have occurred during transit.
- Wait for at least 3 to 4 hours in order to ensure the refrigerant circuit is fully efficient.
- Move the appliance carefully on sensitive floors to avoid damage to the floor.

Operation

- Do not touch frozen food or the metal parts in the freezer compartment with wet or damp hands. It may cause frostbite.
- Do not place glass containers, bottles or cans (especially those containing carbonated drinks) in the freezer compartment, shelves or ice bucket that will be exposed to temperatures below freezing. Contents may expand when frozen, break the container and cause injury.
- The tempered glass on the front side of the appliance door or the shelves can be damaged by an impact. If it is broken, do not touch it with hands.
- Do not hang from the appliance doors, storage room, shelf or climb up into it.
- Do not store an excessive amount of water bottles or containers for side dishes on the door baskets.
- Do not open or close the appliance door with excessive force.
- If the hinge of the appliance door is damaged or operates improperly, stop using the appliance and contact an authorized service centre.

10 SAFETY INSTRUCTIONS

- Prevent animals from nibbling on the power cable or water hose.
- Never eat frozen foods immediately after they have been taken out in the freezer compartment. There is a risk of freezing or the formation of frost blisters. **FIRST AID:** Immediately hold it under cold running water. Do not pull it away.
- Make sure not to get a hand or foot stuck upon opening or closing the appliance door or door in door.

Maintenance

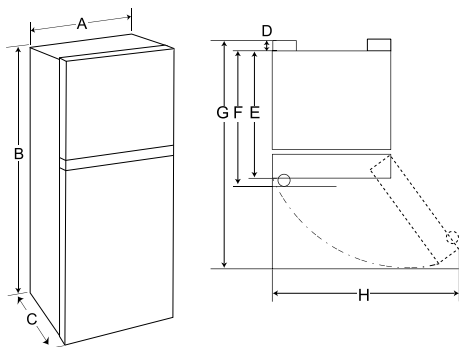
- This appliance is equipped with maintenance-free LED interior light. Do not remove cover or LED lamp in any attempt to repair or change it. Contact an LG Electronics customer information centre.
- Do not clean glass shelves or covers with warm water when they are cold. They may shatter if exposed to sudden temperature changes.
- Do not insert the shelves upside down. The shelves may fall.
- If ice forms in the freezer compartment, please contact LG Electronics customer service. Do not use sharp-edged objects to remove any frost or ice build-up. Do not use sprays, electric heating devices such as fan heaters, hair dryers, steam cleaners or other heat sources for defrosting. Plastic parts could deform.
- Dispose of the ice inside the ice bucket in the freezer compartment during an extended power outage.

INSTALLATION

Before Installation

Dimensions and Clearances

Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 50 mm of clearance between the back of the appliance and the wall when installing the appliance.



-	Size (mm)
A	548
B	1643
C	600
D	50
E	600
F	600
G	936
H	925

Ambient Temperature

- The appliance is designed to operate within a limited range of ambient temperatures, depending on the climate zone.
- The internal temperatures could be affected by the location of the appliance, the ambient

temperature, the frequency of door opening and so on.

- The climate class can be found on the rating label.

Climate Class	Ambient Temperature Range °C
SN (Extended Temperate)	+10 - +32
N (Temperate)	+16 - +32
ST (Subtropical)	+16 - +38 / +18 - +38**
T (Tropical)	+10 - +43* / +16 - +43 / +18 - +43**

* Australia, India, Kenya

** Argentina

NOTE

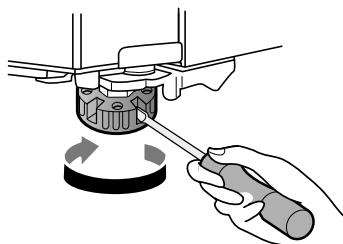
- The appliances rated from SN to T are intended to be used at an ambient temperature between 10 °C and 43 °C.

Levelling the Appliance

Adjusting the Levelling Leg

If the appliance seems unsteady, or the doors do not close easily, adjust the appliance's tilt using the instructions below.

- Turn the levelling leg clockwise to raise that side of the appliance or counterclockwise to lower it.



12 INSTALLATION

- 2 Open the doors and check to make sure that they close easily.

NOTE

- Leveling the doors may not be possible when the floor is not leveled, or is of weak or poor construction.
- The refrigerator is heavy and should be installed on a rigid and solid surface.
- Some timber flooring may cause levelling difficulties if it flexes excessively.

Turning on the Power

Connecting the Appliance

To turn on the appliance, connect the power plug into the outlet socket. Do not double up with other appliances on the same outlet.

NOTE

- After connecting the power supply cord (or plug) to the outlet, wait enough time before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.
- To turn off the appliance, disconnect the power plug from the outlet socket.

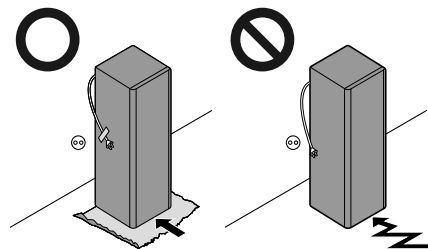
- Models without a power plug hook:
Pull the power plug out and fix the power supply cable with a tape to the side of the appliance where the power socket is located at the installation site.

- 3 Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.

- 4 Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

⚠ CAUTION

- Move the appliance carefully on sensitive floors to avoid damage to the floor.
- Use cardboard, floor mat or carpet to prevent scratches on the floor when installing or moving the appliance.
- Do not move the appliance in zigzags.



Moving the Appliance for Relocation

Moving the Appliance

- 1 Remove all food from inside the appliance.

- 2 Fix the power plug.

- Models with a power plug hook:
Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.

- 5 After installing the appliance, connect the power plug into a mains outlet socket and switch it on.

OPERATION

Before Use

Notes for Operation

- Before placing food in the appliance, clean the inside and outside of the appliance with warm water and a mild washing-up liquid to remove manufacturing residues.
- Users should keep in mind that frost can form if the door is not closed completely or if the humidity is high during the summer.
- Ensure there is sufficient space between food stored on the shelf or door basket to allow the door to close completely.
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- Note that a temperature rise after defrosting has a permissible range in the appliance specifications. If you wish to minimise the impact on the food storage due to a temperature rise, seal or wrap the stored food in several layers.

may result in less efficient energy consumption or performance.

- Ensure there is sufficient space between stored foods. This allows cold air to be circulated evenly and lowers electricity bills.
- Store hot food only after it has cooled in order to prevent dew or frost.
- When storing food in the freezer compartment, set the freezer temperature lower than the temperature indicated on the food.
- Do not set the temperature of the appliance lower than needed.
- Do not put food near the temperature sensor of the fridge compartment. Keep a distance of at least 3 cm from the sensor.

Storing Foods Effectively

- Food may freeze or spoil if stored at the wrong temperature. Set the refrigerator to the correct temperature for the food being stored.
- Store frozen food or refrigerated food inside sealed containers.
- Check the expiration date and label (storage instructions) before storing food in the appliance.
- Do not store food for a long period of time if it spoils easily at a low temperature.
- Do not place unfrozen food in direct contact with food that is already frozen. Do not store excessive amounts of fresh food.
- Freeze food in portion-sized quantities for faster freezing, easier thawing and processing.
- Place the refrigerated food or frozen food in each fridge or freezer compartment immediately after purchasing.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Refrigerated foods and other food items can be stored on top of the vegetable drawer.
- Avoid refreezing any food which has been completely thawed. Freezing any food which has

Door Open Alarm

This feature is only available on some models. The alarm sounds if the door is left open or not completely closed.

NOTE

- Contact the LG Electronics customer information centre if the alarm sound continues even after closing all doors.

Suggestion for Energy Saving

- For the most efficient use of energy, keep all inner parts (e.g. door bins, drawers and shelves) on their original location. Altering their positions

14 OPERATION

been completely thawed again will lower its taste and nutrition.

- Only take out the amount of food that you need. Consume thawed food quickly. It can only be refrozen after being cooked.
- Cool hot food before storing. If too much hot food is placed inside, the internal temperature of the appliance can increase and negatively affect other foods stored in the appliance.
- Do not overfill the appliance. Cold air can not circulate properly if the appliance is overfilled.
- If you set an excessively low temperature for food, it may become frozen. Do not set a temperature lower than the required temperature for the food to be stored correctly.
- If there are chill compartments in the appliance, do not store vegetables and fruits with higher moisture content in the chill compartments as they may freeze due to the lower temperature.
- Always follow the food manufacturer's instructions on the permissible storage duration of frozen food. Do not exceed the recommended storage time of food.
 - Mark the storage date, permissible storage duration, and the food name on the packaging to prevent it from exceeding the storage time limit.
- In the event of a blackout, call the electricity company and ask how long it is going to last.
 - You should avoid door openings while the power is off.
 - When the power supply gets back to normal, check the condition of the food.
 - If the power outage lasts longer, especially during the summer months, please follow these guidelines:
 - Do not place additional food into the appliance during the power outage.
 - If the power outage is announced and is expected to last for more than 10 hours, prepare some ice and put it in a container on the top shelf of the fridge.
 - Due to the temperature increase in the appliance during a power outage or other malfunction, the shelf life of the food will be reduced and its quality will decrease. If necessary, process thawed food and freeze it again in the cooked state.

Maximum Freezing Capacity

- For maximum freezing capacity, set the freezer temperature to the coldest temperature setting.
- To freeze food items quickly, store the food in the right side of lower compartment. Food items will freeze most quickly in the zone.
- To get better air circulation, insert all inner parts like baskets, drawers, and shelves.

Freezing the Maximum Amount of Food

If large quantities of food are to be stored, the icemaker should be taken out of the appliance and the food should be stacked directly on the freezer shelves in the freezer compartment.

NOTE

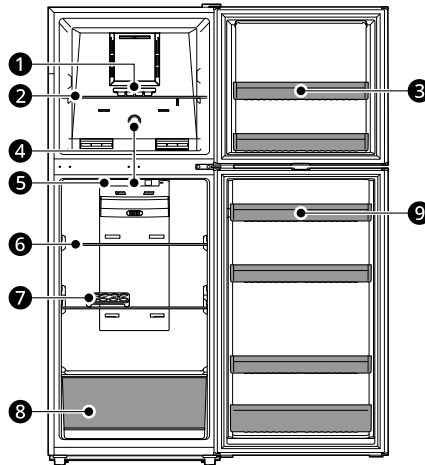
- Insert the icemaker in the right position.

Product Features

The appearance or components of the appliance may differ from model to model.

Interior

*1 This feature is only available on some models.



❶ Ice Tray^{*1}

❷ Freezer Shelf

Stores frozen foods such as meat, fish, and icecream.

❸ Freezer Door Basket

Stores small packages of frozen food. Do not store ice cream or food which will be stored for a long period of time.

❹ Control Panel^{*1}

Sets the fridge temperature and freezer temperature.

❺ LED Lamp

The LED lamps inside the appliance light up when you open the door.

❻ Fridge Shelf

This is where refrigerated foods and other items are stored.

- Stores the foods with higher moisture content at the front of the shelf.
- The shelf height can be adjusted by inserting the shelf in another groove of different height.

❼ Movable Egg Tray^{*1}

This is where eggs are stored.

- You can move it to and use it at a desired position as needed. However, do not use it as the ice bin or place it on the shelf on top of the fridge or the vegetables drawer.

16 OPERATION

8 Fridge Drawer

Stores fruits and vegetables.

9 Fridge Door Basket

Stores small packages of refrigerated foods, drinks and sauce containers.

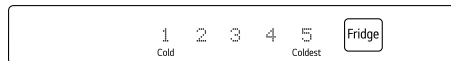
Control Panel

The actual control panel may differ from model to model.

Control Panel and Functions

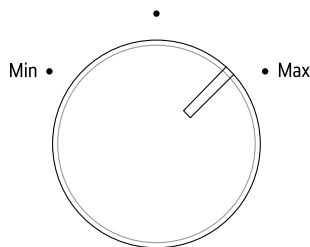
Control Panel 1: Inside the Fridge

Turn the dial to select a desired temperature between **Cold** and **Coldest**.



Control Panel 2: Inside the Freezer

Turn the dial to select a desired temperature between **Min** and **Max**.



NOTE

- The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within the appliance.
- For optimal food preservation, increasing or decreasing one level from the default temperature is recommended.

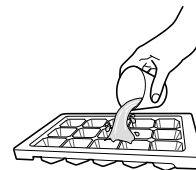
Icemaker

This feature is only available on some models.

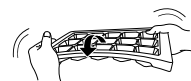
Using the Ice Tray

This is where ice is manually produced. You can remove the ice tray if you do not use it to create more space inside the freezer.

- 1 Fill the ice tray with potable water and place it in the freezer.



- 2 After the water is frozen, hold the ice tray at its ends and twist gently.



18 OPERATION

⚠ CAUTION

- Be careful not to twist the ice tray with force as it can be broken.
- If you open and close the freezer door frequently, it may take longer for water to be frozen.

NOTE

- If the ice tray is overfilled, the ice cubes may stick together and be difficult to remove.
- Ice can be removed more easily by pouring water on the ice tray.

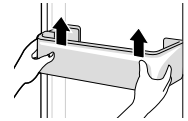
⚠ CAUTION

- Remove all food from inside the appliance, otherwise injuries can be caused by the weight of stored foods.

Door Basket

Removing/Refitting the Door Basket

- 1 Hold both edges of the basket and remove it by lifting it upward.

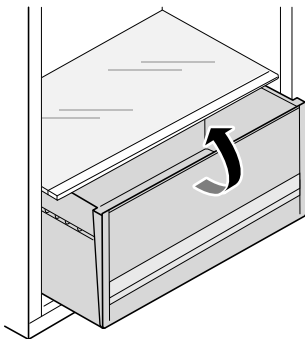


- 2 Refit the door basket in the reverse order of the removal process.

Fridge Drawer

Removing and Refitting the Fresh Vegetable Drawer

- 1 Remove the contents of the drawer. Hold the handle of the vegetable drawer and gently pull it out outward until the drawer stops completely.
- 2 Lift the vegetable drawer up and remove it by pulling it out.

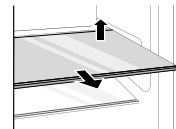


- 3 Mount the vegetable drawer in the reverse order of the removal process.

Shelf

Removing/Refitting the Shelf

- 1 Hold the both side of the shelf. Lift the shelf up and remove it by pulling it out.



- 2 Refit the shelf by sliding it inward until the shelf snaps into the frame.

MAINTENANCE

Cleaning

General Cleaning Tips

- Performing manual defrosting, maintenance or cleaning of the appliance while food is stored in the freezer can raise the temperature of the food and reduce its storage life.
- Regularly clean any surfaces that can come in contact with food.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances. This may cause discolouration or damage to the appliance.
 - Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquid, abrasive, etc.
- After cleaning, check if the power cable is damaged.

Cleaning the Exterior

- When cleaning the outside air vents of the appliance by means of vacuuming, then the power cord should be unplugged from the outlet to avoid any static discharge that can damage the electronics or cause an electric shock. Regular cleaning of the rear and side ventilation covers is recommended to maintain reliable and economical operation of the unit.
- Keep the air vents on the exterior of the appliance clean. Blocked air vents can cause fire or appliance damage.
- For the appliance exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth. Do not use contaminated cloths when cleaning the stainless steel doors. Always use a dedicated cloth and wipe in the same direction as the grain. This helps reduce surface staining and tarnishing.

Cleaning the Interior

- Before removing a shelf or drawer from inside the appliance, remove all stored foods from the shelf or drawer to prevent injury or damage to the appliance. Otherwise, injury may occur due to the weight of stored foods.
- Detach the shelves and drawers and clean them with water and a mild detergent, and then dry them sufficiently, before replacing them.
- Regularly wipe the door gaskets and door seals with water and a mild detergent.
- Door basket spills and stains should be cleaned as they can compromise storage ability of the basket and could even be damaged.
- Never clean the shelves, door baskets, or containers in the dishwasher or in hot water. The parts may become deformed, and glass may shatter due to the heat.
- The automatic defrosting system in the appliance ensures that the compartment remains free of ice buildup under normal operating conditions. Users do not need to defrost it manually.

20 TROUBLESHOOTING

TROUBLESHOOTING

Before Calling for Service

Cooling

Symptoms	Possible Cause & Solution
There is no refrigeration or freezing.	Is there a power interruption? Check the power of other appliances.
	Appliance is unplugged. Plug the power plug in the outlet properly.
	A fuse in your home may be blown or the circuit breaker tripped. Or the appliance is connected to a GFCI (Ground Fault Circuit Interrupter) outlet, and the outlet's circuit breaker has tripped. - Check the main electrical box and replace the fuse or reset the circuit breaker. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. - Reset the circuit breaker on the GFCI. If the problem persists, contact an electrician.
There is poor refrigeration or freezing.	Is the fridge or freezer temperature set to its warmest setting? Set the fridge or freezer temperature to a colder setting.
	Is the appliance in direct sunlight, or is it near a heat generating object such as cooking oven or heater? Check the installation area and reinstall it away from heat generating objects.
	Did you store hot food without cooling it first? Cool the hot food first before putting it in the fridge or freezer compartment.
	Did you put in too much food? Maintain an appropriate space between food.
	Are the appliance doors completely closed? Completely close the door and make sure that stored food is not obstructing in the door.
	Is there enough space around the appliance? Adjust the installation position to make enough space around the appliance.
The appliance contains a bad smell.	Is the fridge or freezer temperature set to 'Warm'? Set the fridge or freezer temperature to a colder setting.

Symptoms	Possible Cause & Solution
The appliance contains a bad smell.	Did you put in food with a strong smell? Store foods with strong smells in sealed containers.
	Vegetables or fruit may have spoiled in the drawer. Throw away rotten vegetables and clean the vegetable drawer. Do not store vegetables too long in the vegetable drawer.

Condensation & Frost

Symptoms	Possible Cause & Solution
There is condensation inside the appliance or on the bottom of the vegetable drawer cover.	Did you store hot food without cooling it first? Cool the hot food first before putting it inside the fridge or freezer.
	Did you leave the appliance door open? Although the condensation will disappear soon after you close the appliance door, you can wipe it with a dry cloth.
	Do you open the appliance doors too frequently? Condensation can form due to the temperature difference from the outside. Wipe out the dampness with a dry cloth and do not open the doors too frequently.
	Did you put warm or moist food inside without sealing it in a container? Store food in a covered or sealed container.
Frost has formed in the freezer compartment.	Doors may not be closed properly. Check if the food item inside the appliance is blocking the door and make sure that the door is tightly closed.
	Did you store hot food without cooling it first? Cool the hot food first before putting it in the fridge or freezer compartment.
	Is the air entry or exit of the freezer compartment blocked? Make sure that air entry or exit is not blocked so that the air can circulate inside.
	Is the freezer compartment overfilled? Maintain an appropriate space between items.
Frost or condensation has formed inside or outside the appliance.	Did you open and close the appliance door frequently or is the appliance door improperly closed? Frosts or condensation can form if the outside air penetrates inside the appliance. Do not open the doors too frequently.

22 TROUBLESHOOTING

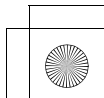
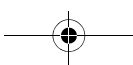
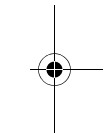
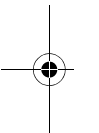
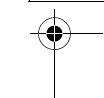
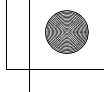
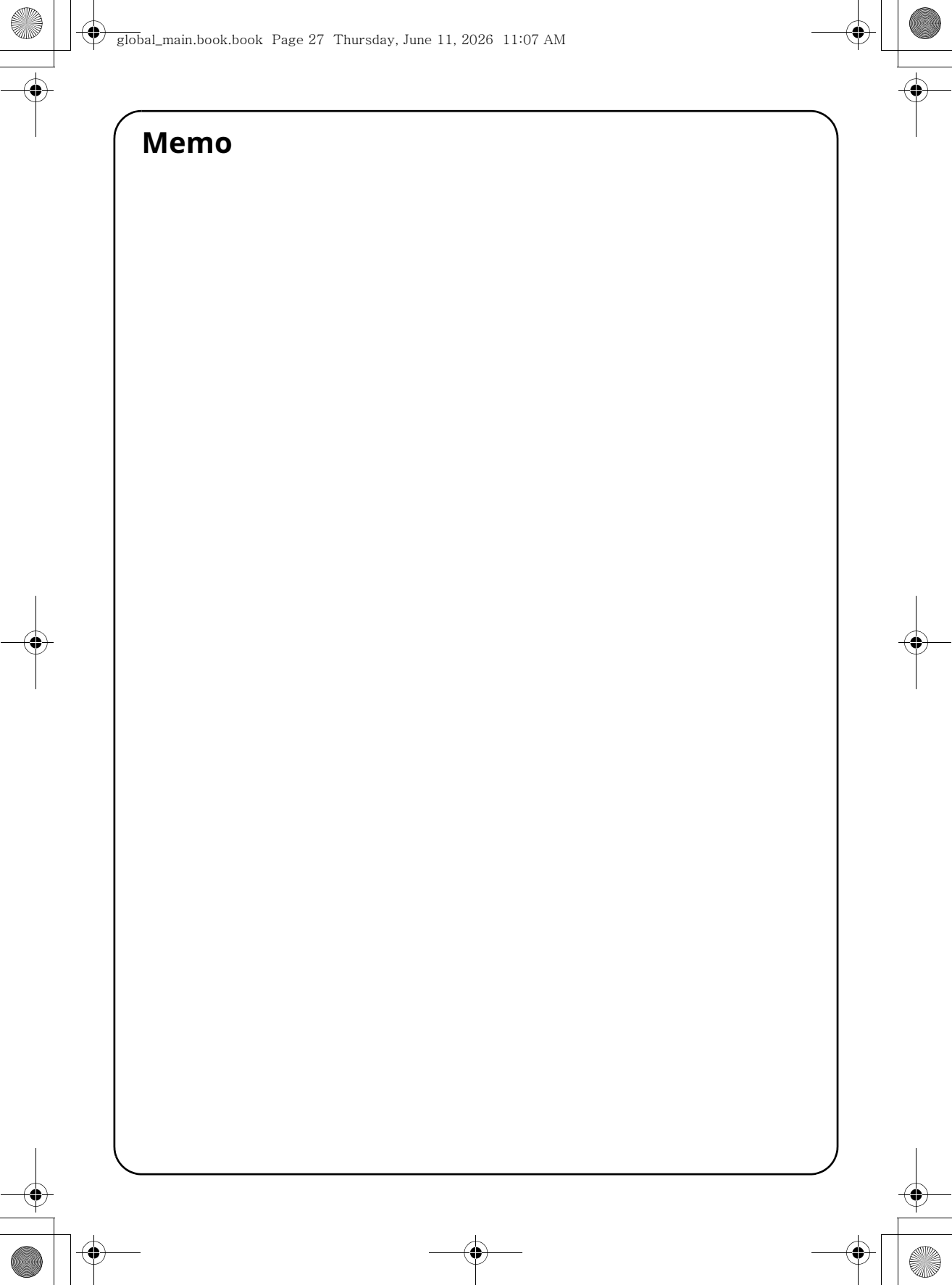
Symptoms	Possible Cause & Solution
Frost or condensation has formed inside or outside the appliance.	Is the installation environment humid? Condensation can appear on the exterior of the appliance if the installation area is too humid or on a humid day such as a rainy day. Wipe off any moisture with a dry cloth.
The side or front of the appliance is warm.	There are anti condensation pipes fitted to these areas of the appliance to reduce condensation forming from around the door area. The heat releasing pipe to prevent condensation is installed on the front and side of the appliance. You may feel it particularly hot right after the appliance is installed or during the summer. You can be assured that this is not a problem and is quite normal.
There is water inside or outside of the appliance.	Is there water leakage around the appliance? Check if the water has leaked from a sink or another place.
	Is there water on the bottom of the appliance? Check if the water is from the thawed frozen food or a broken or dropped container.

Parts & Features

Symptoms	Possible Cause & Solution
The appliance door is not closed tightly.	Is the appliance leaning forward? Adjust the front feet to raise the front side slightly.
	Were the shelves properly assembled? Refit the shelves if needed.
	Did you close the door with excessive force? If you apply too much force or speed when closing the door, it may remain briefly open before closing. Make sure that you do not slam the door closed. Close without force.
It is difficult to open the appliance door.	Did you open the door right after you closed it? If you try to open the appliance door within one minute after you closed it, you may have difficulties because of the pressure inside the appliance. Try to open the appliance door again in a few minutes so that the internal pressure stabilizes.
The inside lamp in the appliance does not turn on.	Lamp failure Close the door and re-open. If the lamp does not turn on, please contact the LG Electronics customer information centre. Do not attempt removal of the lamp.

Noises

Symptoms	Possible Cause & Solution
The appliance is noisy and generates abnormal sounds.	Is the appliance installed on a weak floor or improperly levelled? Install the appliance on a solid and flat area.
	Does the rear of the appliance touch the wall? Adjust the installation position to allow enough clearance around the appliance.
	Are objects scattered behind the appliance? Remove the scattered objects from behind the appliance.
	Is there an object on top of the appliance? Remove the object on top of the appliance.
Clicking noises	The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or appliance control on some models) will also click when cycling on and off. Normal Operation
Rattling noises	Appliance is not resting evenly on the floor. Floor is weak or uneven or levelling legs need to be adjusted.
	Appliance with a compressor was moved while operating. Normal operation. If the compressor does not stop rattling after three minutes, turn the power to the appliance off and then on again.
Whooshing noises	Evaporator fan motor is circulating air through the fridge and freezer compartments. Normal Operation
	Air is being forced over the condenser by the condenser fan. Normal Operation
Gurgling noises	Appliance flowing through the cooling system. Normal Operation
Popping noises	Contraction and expansion of the inside walls due to changes in temperature. Normal Operation
Vibrating	If the side or back of the appliance is touching a cabinet or wall, some of the normal vibrations may make an audible sound. To eliminate the noise, make sure that the sides and back do not make any contact with any wall or cabinet.



Memo



掃描 QR 碼查看說明書。



使用者手冊

雪櫃



開始安裝前，請仔細閱讀這些操作指引。這將簡化安裝過程，保證產品正確並且安全安裝。將這些操作指引放置在產品旁，以便以後參考。

粵語

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目錄

此手冊可能包含與您購買的型號不同的影像或內容。

此手冊以製造商的修訂版本為準。

安全說明

使用前請閱讀所有說明.....	3
警告	3
注意	7

安裝

安裝前	9
校平電器	9
打開電源	10
移動電器重新定位	10

操作

使用前	11
產品功能	13
控制面板	15
製冰器	15
冷藏室抽屜	16
門籃	16
層架	16

維護

清潔	17
----------	----

疑難排解

在致電尋求服務之前	18
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安全說明

使用前請閱讀所有說明

下列安全指引是為防止無法預見的危險或由於不安全或不正確的電器操作方式造成的損失。如下所述，指引分為「警告」和「注意」兩部份。

圖
冊

安全訊息



顯示此標誌指示可能造成危險的事物和操作。仔細閱讀帶有此標誌的部份，遵循操作指引以避免危險。



警告

這表示不遵循操作指引會造成重傷或死亡。



注意

這表示不遵循操作指引會造成輕傷或產品損壞。

警告



警告

- 在使用產品時，為減少給人體帶來爆炸、火災、死亡、觸電、傷害或燙傷的風險，應遵循基本的安全預防措施，包括以下內容：

技術安全

- 身體、感知或心理能力較弱者或缺乏經驗及知識的人群（包括兒童）不宜使用該電器，除非有負責其安全的人員給予有關使用該電器的監督或指引。應監督兒童，避免其把玩該電器。
- 該設備主要用於家庭及類似的應用場所，例如：
 - 商店、辦公室及其他工作環境的員工廚房區域；
 - 農場以及提供客戶住宿的酒店、汽車旅館及其他住宅類型的環境；
 - 臥室及早餐類型的環境；
 - 餐飲及類似非零售的應用場所。

4 安全說明

- 本電器不適用於便攜式或流動安裝，如運行期間處於運動狀態的船舶或房車使用。



這一標識提示您注意易燃物品，一旦大意會著火並引起火災。

- 該電器用品含有少量異丁烷製冷劑（R600a），但它仍是可燃的。運送與安裝電器用品時，應注意確保製冷電路的任何部件不會損壞。
- 設備中使用的雪種和絕緣氣體須經過特殊的處理程序。處理前請諮詢 LG 電子客戶服務中心或合資格人員。
- 請勿損壞雪種電路。
- 如果電源線損壞或插座孔鬆脫，務必更換。請勿使用電源線並聯絡授權服務中心，以免發生危險。
- 請勿在設備後方使用多個便攜式插座或便攜式電源。
- 清除所有濕氣和灰塵後，將電源插頭安全插入插座中。
- 中斷電器的電源連接切勿拉扯電源線。應緊握插頭將其從插座拔出。
- 保持設備外殼或內建結構裡的通風口暢通。
- 請勿在本產品中存放易燃推進劑等爆炸物質，如氣溶膠罐。
- 運送時請勿為了拉動或推動電器用品而傾斜。
- 放置設備時，請確保電源線沒有被卡住或損毀。
- 請勿使用機械裝置或其他方法加速除霜過程。
- 請勿使用吹風機吹乾電器用品內部或放置蠟燭消除異味。
- 請勿在電器用品的食物儲藏空間使用電子用品，除非是原廠建議的種類。
- 確保移動設備時勿讓身體部位如手或腳卡住。
- 清潔電器內部或外部之前，請先斷開電源線。
- 請勿在電器用品內外噴灑水或易燃物質（牙膏，酒精，稀釋劑，苯，易燃液體，磨料等）進行清潔。
- 請勿使用表面粗糙或由金屬材料製成的刷子、布或海綿清潔電器用品。
- 唯獨 LG 電子客戶服務中心的合資格維修人員才能拆卸或維修電器。

火災及易燃物品風險

- 如果檢測到外漏情況，請避開任何明火或潛在點火源，並將設備直立放入房間內幾分鐘。為了避免產生緩合的可燃氣體，如果冷凍電路發生外漏，該設備所在房間的大小須配合使用的雪種量。電器用品內每 8 公克的 R600a 製冷劑，房間面積須為 1 平方公尺。
- 來自管道外洩的雪種可能會點燃或引發爆炸。
- 特定設備中的雪種量會在設備裡的識別板上顯示。

安裝

- 此電器必須由至少兩人負責運輸，以保證電器安全。
- 請在穩固的平面安裝產品。
- 請勿在潮濕和灰塵多的地方安裝電器。請勿在室外或陽光直射、風或雨或冰點以下溫度等風化條件下安裝或儲存電器。
- 請勿將設備放置在陽光直射之處，或將其暴露在加熱設備如爐子或暖器的熱源處。
- 安裝時請小心切勿露出設備背部。
- 請將設備安裝在容易拔下設備電源插頭之處。
- 組裝或拆卸過程中，請小心勿讓電器門掉落。
- 組裝或拆卸電器門時，請注意切勿擠、壓或損壞電源線。
- 請小心切勿將電源插頭往上指或讓設備靠在電源插頭上。
- 切勿修改或延長電源線。
- 確保插座已正確接地，並且確定電源線上的接地引腳未損壞或從電源插頭拔下。有關接地的更多細節，請諮詢 LG 電子客戶服務中心。
- 此電器擁有電器接地導線和接地插頭的電源線。插頭必須插入根據所有本地規範和法令正確安裝和接地的適用電氣插座。
- 請勿啟動顯示任何損壞跡象的設備。如有疑問，請諮詢您的經銷商。
- 所有包裝材料（如塑料袋和泡沫塑料）的處理應遠離兒童。包裝材料會導致窒息。
- 請勿將設備插入不帶電源線的多孔插座轉接頭（已安裝）。
- 設備應連接到獨立熔斷的專用電源線。
- 請勿使用未正確接地的多孔插座（可攜式）。多孔插座必須遵守電器的電氣規格，並且僅得用於電器。

6 安全說明

操作

- 請勿將家用電器用於任何用途（存放醫療或實驗材料或運輸），而非任何家用食品存放用途。
- 如果水滲透設備的電氣零件，請拔下電源插頭，並連絡 LG 電子客戶服務中心。
- 在大暴雷或閃電或長時間閒置不用時，請拔下電源插頭。
- 請勿用濕手觸摸電氣插座或電器控制台。
- 請勿過度彎曲電源線或在電源線上放置重物。
- 如果您發現電器用品發出怪異聲響、氣味或煙霧，請立即拔下電源插頭，並與 LG 電子客戶服務中心聯絡。
- 請勿將手或金屬物品放在散發冷空氣、蓋子或背部釋放熱氣的格柵區域內。
- 請勿對設備的後蓋施以過大力氣或撞擊力。
- 當您打開或關閉電器門時，請留意身邊的孩童。門可能會撞到小孩造成傷害。
- 請避開兒童被困在電器用品內的危險。被困在電器用品內的孩童可能導致窒息。
- 請勿將寵物等動物放入電器內。
- 請勿放置重物或易碎物品、裝滿液體的容器、可燃物質、易燃物品（如蠟燭燈具等）或加熱設備（如爐子，加熱器等）在電器用品上。
- 請勿在電器用品內放置任何電子設備（如暖器和手機）。
- 若有漏氣（異丁烷、丙烷與天然氣等）現象，請勿碰觸機器或電源插頭，並立即讓該區域通風。該電器用品使用製冷劑氣體（異丁烷，R600a）。雖然使用少量氣體，但仍然是可燃氣體。電器用品運輸、安裝或操作時的氣體洩漏現場如果爆出火花，可能導致火災、爆炸或人身傷害。
- 請勿在電器用品附近使用或存放易燃或可燃物質（乙醚、苯、酒精、化學、液化石油氣、易燃噴霧、殺蟲劑、空氣清新劑、化妝品等）。
- 本電器包含用於功能目的之接地線。
- 只連接到飲用水源。
 - 如已連接至供水系統，僅可連接至便携式供水系統。
- 只加注飲用水。

- 如使用製冰機或飲水機槽，請確保僅使用便携式供水系統注水。

處理

- 丟棄設備時，請將隔板和籃子放在適當位置，同時取下門墊，並遠離兒童。

圖

注意

⚠ 注意

- 為了減少使用本產品時，人員的輕微受傷、產品故障或損壞或財產風險，請遵循以下基本預防措施，包括：

安裝

- 打開包裝後，檢查電器是否在運輸過程中遭受任何損壞。
- 等待至少 3 到 4 小時，以確保製冷劑迴路完全有效。
- 在易受影響的地板上小心移動電器，以避免損壞地板。

操作

- 請勿用凍手或濕手接觸冷凍食品或冷凍室裡的金屬零件。此舉可能會導致凍傷。
- 請勿將玻璃容器、瓶子或罐子（特別是裝有碳酸飲品的罐子）放入冷凍室、隔板或冰桶中，否則會暴露在低於冰點的溫度下。內容物冷凍後會膨脹，損壞容器並導致人身傷害。
- 設備正面門或擱架上的鋼化玻璃可能因撞擊而受損。如果破損，請勿用手觸摸。
- 請勿將物品懸掛在電器門、儲藏室或擱架上，或擅自攀爬。
- 請勿在門籃上存放過多的水壺或餐具容器。
- 打開或關閉電器門時，力道切勿過猛。
- 如果產品門的鉸鏈損壞或操作不正確，請停止使用本產品，並聯絡授權維修中心。
- 避免動物啃咬電源線或水管。

8 安全說明

- 從冷凍室取出後，切勿立即吃下冷凍食品。存在凍結或形成小凍丘的風險。急救措施：立即將其放在冷自來水下。請勿將其拉出來。
- 確保打開或關閉電器用品門或門中門時，勿讓手或腳卡住。

維護

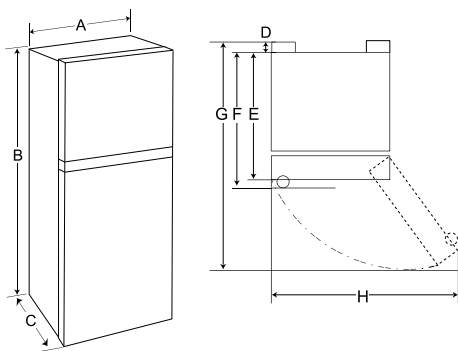
- 本電器配備免維修 LED 燈。請勿拆下燈罩或 LED 燈嘗試修理或更換。請聯絡 LG 電子客戶服務中心。
- 遇冷時，請勿用溫水清潔玻璃架或蓋子。如果暴露在突然的溫度變化中，可能會斷裂。
- 請勿倒置貨架。貨架可能掉落。
- 若冷凍室隔間中結冰，請聯絡 LG 電子客戶服務中心。請勿使用尖銳邊角的物件去除霜或結冰。請勿使用噴霧器，暖風機、吹風機、蒸汽清潔器等電熱設備，或其他熱源進行除霜。塑料部件可能變形。
- 如果長時間停電，請將冰塊放入冷凍室隔間內的冰桶中。

安裝

安裝前

尺寸和空間隙

與相鄰物品距離太近可能會導致冷凍能力下降，且增加耗電成本。安裝電器時，電器後方與牆壁之間須預留不少於 50 毫米的間隙。



-	尺寸 (mm)
A	548
B	1643
C	600
D	50
E	600
F	600
G	936
H	925

環境溫度

- 該電器設計是依據區域氣候，在有限的环境溫度範圍內運行。
- 內部溫度可能受到電器的位置，環境溫度，開門頻率等因素的影響。
- 可以在評級標籤上找到氣候類別。

氣候類別	環境溫度范偉 °C
SN (亞溫帶)	+10 - +32
N (溫帶)	+16 - +32
ST (亞熱帶)	+16 - +38 / +18 - +38**
T (熱帶)	+10 - +43* / +16 - +43 / +18 - +43**

* 澳洲、印度、肯亞

** 阿根廷

附註

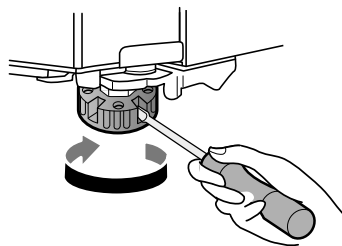
- 評級自 SN 至 T 的電器僅可在介於 10 °C 至 43 °C 的環境溫度中使用。

校平電器

調整調平腳

如電器看起來不穩定，或者門不能輕易關閉，請透過以下說明調整電器的傾斜度。

- 順時針旋轉調平腳以升高電器一側，逆時針旋轉降低其水平。



- 打開門並檢查以確保可以輕鬆關閉。

附註

- 如果地板不平，又或者是結構較弱或較差，則可能無法對門進行水平調節。
- 雪櫃很重，所以應安裝在堅硬穩固的表面上。

10 安裝

附註

- 如果木製地板過度彎曲，則可能導致難以校平。

打開電源

連接電器

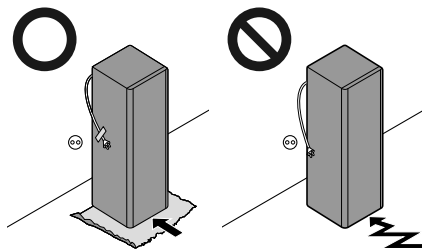
要電器開啟，將電源插頭插入插座。請勿在同一插座上與其他電器共同使用。

附註

- 電源線（或插頭）連接到插座後，請等待足夠長的時間，再將食物放入。如果您在電器完全冷卻前就放入食物，食物可能會酸臭壞掉。
- 要關閉電器，請從插座上拔下電源插頭。

⚠ 注意

- 在易受影響的地板上小心移動電器，以避免損壞地板。
- 安裝或移動電器時使用硬紙板、地墊或地毯來保護地板，防止刮傷。
- 不要以之字形的軌跡移動電器。



移動電器重新定位

移動電器

1 取出電器內的所有食物。

2 固定電源插頭。

- 帶電源插頭鉤的機型：
請拔下電源插頭，將其插入並固定到電器背部或頂部的電源插頭鉤中。
- 不帶電源插頭鉤的機型：
拔出電源插頭並用膠帶把電源線固定到安裝地點電源插座所在的電器側。

3 用膠帶固定零件（如擱架及門把手），防止在移動電器時掉落。

4 由多人小心地移動電器。長距離運輸電器時，請保持電器直立。

5 安裝電器後，將電源插頭插入插座。

操作

使用前

操作注意事項

- 在電器中放置食物前，用溫水和溫和型洗滌液清潔電器內部和外部，以去除製造殘留物。
- 使用者應牢記如果雪櫃門未完全關閉、夏季濕度很高或冷凍室門經常打開，會有結霜狀況。
- 請確保存放在貨架或門框上的食物之間有足夠空間，使門完全關閉。
- 長時間打開門會導致設備隔層的溫度顯著升高。
- 如冷藏設備長時間處於空置狀態，請關閉電源，除霜，清潔，晾乾，並將門打開以防止設備內形成黴菌。
- 請注意，規格中有明確說明除霜後的升溫幅度允許範圍。如希望盡可能減少因溫度升高對食物儲存造成的影響，請將存放的食物密封或多包幾層。

門開報警

此功能僅適用於部分型號。

如果門保持打開或未完全關閉，警報將會響起。

附註

- 如果警報聲持續，請聯絡 LG 電子客戶服務中心。

節能建議

- 為了最有效地利用能源，請將所有內部部件（例如門上儲物盒、抽屜和層架）保持在其原來的位罝。改變位罝可能導致能源消耗或性能的效率下降。
- 請確保存放的食物之間有足夠的空間。這樣才能使冷空氣均勻循環並減少電費。
- 熱食僅在冷卻後才能存放，以防止露水或霜凍。
- 將食物放入冷凍室時，請將冷凍室溫度設定為低於食品上指示的溫度。
- 請勿將電器的溫度設在低於所需的溫度。
- 請勿將食物存放在雪櫃隔層的溫度感應器附近。至少應與感應器保持 3 公分的距離。

有效存放食物

圖

- 如果保存在錯誤的溫度下，食物可能凍結或變質。針對儲存的食物將冰箱設定在適合的溫度。
- 請將冷凍食品或冷藏食品存放在密封容器內。
- 將食物存放在設備前，請檢查有效日期和標籤（存放說明）。
- 如果食物於低溫下容易腐壞，請勿長時間存放。
- 請勿將未冷凍的食物直接接觸已冷凍的食物。請勿存放過多的新鮮食物。
- 將食物按份冷凍，以便更快地冷凍，更容易解凍和加工。
- 購買後，請立即將冷藏食品或冷凍食品放入各層架或冷凍室內。
- 將生肉和魚儲存於雪櫃中的適當容器裡，使其不與其他食物接觸或滴水在其他食物上。
- 冷藏食品及其他食品可以儲存於蔬菜盒頂部。
- 避免重新冷凍已經完全解凍的任何食物。冷凍任何已經完全解凍的食物會降低風味和營養價值。
 - 只取出您所需要的食物量。迅速食用解凍的食物。只能在煮熟後再冷凍。
- 存放熱食前請先讓它冷卻。如果放入過多的熱食，電器的內部溫度可能上升，並對放置在內的其他食物產生負面影響。
- 請勿過滿填充電器內部。如果電器過滿，冷空氣無法正常循環。
- 如果食物溫度過低，可能會結凍。請勿將食物的溫度設定為低於所要求的溫度，以便正確存放。
- 如果電器內設有冰溫室，請勿將含水量較高的蔬菜和水果儲存在冰溫室，否則可能因溫度較低而結凍。
- 務必遵循食品製造商關於冷凍食物允許儲存期限的說明。請勿超過食物的建議儲存時間。
 - 在包裝上標明儲存日期、允許儲存期限和食品名稱，防止其超出儲存期限。
- 停電時，請致電電力公司，詢問預計持續時間。
 - 電源斷開時，應避免開門。
 - 電源恢復正常時，請檢查食物的狀況。
 - 若停電持續時間較長，尤其是在夏季，請遵循以下指引：
 - 停電期間請勿在電器中放入更多食物。

12 操作

- 若發出了停電公告且預計持續超過 10 小時，請準備一些冰塊並將其放入冷藏室頂部層架的容器中。
- 由於停電或其他故障期間電器內溫度升高，食物的保質期會縮短，質量也會下降。若必要，對解凍的食物進行處理，然後在煮熟的狀態下再次冷凍。

最大冷凍容量

- 請將冷凍室溫度設定為最冷溫度以獲得最大冷凍能力。
- 如要快速冷凍食物，請將食物存放在下部隔間右側。
 - 食物在該區域中凍結最迅速。
- 為了達到更好的空氣循環，請插入所有內部零件，如籃子，抽屜和層架。

最大存放空間

如果要存放大量食物，應將製冰器從電器中取出，並將食物直接放在冷凍室的冷凍架上。

附註

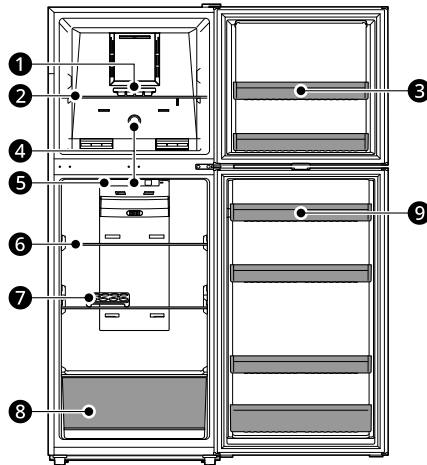
- 將製冰器插入正確的位置。

產品功能

設備外觀或零件可能因機型而異。

內部

*1 此功能僅適用於部分型號。



❶ 冰盤 *1

❷ 冷凍架

存放諸如肉、魚和冰淇淋的冷凍食品。

❸ 冷凍室門籃

存放小包裝冷凍食品。請勿存放須長時間保存的雪糕或食物。

❹ 控制面板 *1

設定冷藏室或冷凍室溫度。

❺ LED 燈

當您打開門時，電器用品內的 LED 燈會亮起。

❻ 冷藏室層架

這就是儲放冷藏食品和其他物品之處。

- 請在層架最外處存放含水量較高的食物。
- 可透過將層架插入不同高度的另一個凹槽內調節層架高度。

❼ 可移動蛋架 *1

這是存放雞蛋的地方。

- 您可以按照需求將其移至所需位置使用。但請勿將其充當冰盒，或將其放在冷藏室或蔬菜抽屜頂部的層架上。

14 操作

❶ 冷藏室抽屜

存放水果及蔬菜。

❷ 冷藏室門籃

這是存放冷藏食品、飲品和醬料容器之處。

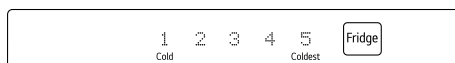
控制面板

實際的控制面板可能因各機型而不同。

控制面板與功能

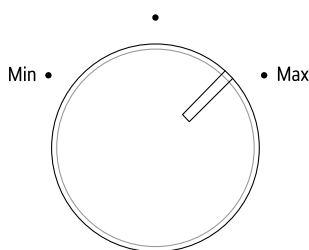
控制面板 1：位於冷藏室內

轉動轉盤在 **Cold** 至 **Coldest** 之間選擇所需的溫度。



控制面板 2：位於冷凍室內

轉動轉盤在 **Min** 至 **Max** 之間選擇所需的溫度。



附註

- 實際的內部溫度會依照食物狀態而有所變化，因為指示的設定溫度是目標溫度，而非電器內的實際溫度。
- 為獲得最佳食品保存效果，建議將預設溫度提高或降低一級。

製冰器

此功能僅適用於部分型號。

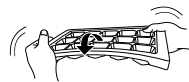
使用製冰盒

這是手工製作冰塊之處。若不使用製冰盒，可將其取出，以便在冷凍室內騰出更多空間。

- 1 用飲用水裝滿製冰盒，然後將其放入冷凍室。



- 2 水結冰後，握住冰盤兩端輕輕扭轉。



▲ 注意

- 注意不要用力扭曲製冰盒，因為可能導致破裂。
- 如果您經常開關冷凍室門，水可能需要更長時間才能結凍。

附註

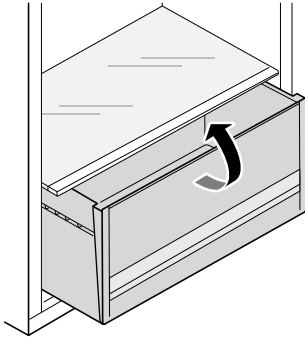
- 如果冰盤過滿，冰可能粘在一起並難以取下。
- 將水倒在製冰盒上，可以更輕鬆地取下冰塊。

16 操作

冷藏室抽屜

拆卸和重新安裝鮮蔬抽屜

- 1 取出抽屜內物品。握住蔬菜抽屜把手將其向外拉出，直至其停止。
- 2 抬起蔬菜抽屜將其拉出。



- 3 按照拆卸過程的相反順序安裝蔬菜抽屜。

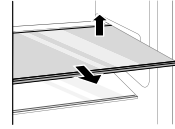
▲ 注意

· 將所有食物從電器內取出，否則存放食物的重量會造成傷害。

層架

取下 / 安裝層架

- 1 抓住層架兩側。提起層架並拉出取下。

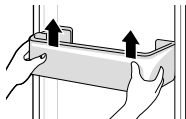


- 2 將支架向內滑入以重新安裝，直至支架卡入框架。

門籃

取下 / 安裝門籃

- 1 握住籃框兩邊，並將其向上提起後取下。



- 2 以與拆卸過程相反的順序重新安裝門籃。

維護

清潔

一般清潔技巧

- 在將食物儲存在冷凍室時，對電器進行手動除霜、維護或清潔將提高食物的溫度並縮短其儲存壽命。
- 定期清潔可能接觸食物的任何表面。
- 清潔電器內部或外部時，請勿使用粗糙的刷子、牙膏或易燃材料擦拭。請勿使用含易燃物質的清潔劑。這可能導致變色或電器損壞。
 - 易燃物質：酒精（乙醇、甲醇、異丙醇、異丁醇等）、稀釋劑、漂白劑、苯、易燃液體、研磨劑等。
- 清潔後檢查電源線是否損壞。

- 電器中的自動除霜系統確保隔間在正常作業條件下保持無霜積聚。使用者無需手動解凍。

圖

清潔外側

- 如果使用真空吸塵器清潔電器外部通風口，應將電源線從插座拔出，以避免可能損壞電子電器或引發電擊的任何靜電放電。建議定期清潔後通風罩和側通風罩，以保持電器穩定且經濟地運轉。
- 保持電器外部的通風口清潔。堵塞的通風口可能導致火災或電器損壞。
- 對於電器外部，請使用乾淨的海綿或軟毛巾，用溫水及溫和的清潔劑。請毋使用磨蝕性或刺激性的清潔劑。用軟毛巾徹底擦乾。清潔不銹鋼門時，請勿使用污染的毛巾。始終使用專用毛巾並沿與紋理相同的方向擦拭。這有助於減少表面污染及失去光澤。

清潔內側

- 從電器用品內部卸下層架或抽屜之前，請從層架或抽屜取出所有存放的食品，以免受傷或電器損壞。否則，存放的食物過重可能導致受傷。
- 請拆下層架和抽屜並用水和溫和型洗滌劑清洗，接著充分風乾後再更換。
- 定期用水及溫和的清潔劑擦拭門墊和門密封條。
- 門籃溢出物和污漬應清潔乾淨，因為會減少籃子的存放容量，甚至可能損壞。
- 切勿在洗碗機或熱水裡清洗層架、門墊或容器。這些零件可能因熱而變形，玻璃可能因熱而破裂。

18 疑難排解

疑難排解

在致電尋求服務之前

冷卻

癥狀	可能的原因和解決方案
沒有冷藏或冰凍。	電源是否斷電？ · 檢查其他電器的電源。
	電器已拔下插頭。 · 將電源插頭正確插入插座。
	您家中的保險絲可能燒斷或斷路器跳開。或電器已連接至 GFCI（接地故障斷路器）插座，並且插座的斷路器已跳開。 · 檢查總掣及更換保險絲或重啟斷路器。切勿擅自使用高容量保險絲。如果問題是電路過載，請讓持牌電工進行維修。 · 重設 GFCI 上的斷路器。如果問題仍然存在，請與電工聯絡。
冷藏或冰凍效果不佳。	冷藏室或冷凍室溫度是否設定在最暖的溫度？ · 將冷藏室或冷凍室溫度調至較冷的設定。
	電器是否放在陽光直射的地方，或者靠近發熱物體，如烤箱或暖器？ · 檢查安裝區域並將其遠離發熱物體後，重新安裝。
	您是否尚未冷卻就存放熱食？ · 將熱食放入冷藏室或冷凍室前，請先將其冷卻。
	您是否放入過多食物？ · 食物之間請保持適當空間。
	電器門是否完全關閉？ · 電器門請全關，確保存放的食物不會堵在門邊。
	電器周圍空間是否足夠？ · 調整安裝位置以在設備周圍預留足夠空間。
電器內有怪味。	冰箱或冷凍室溫度是否設定為「暖」？ · 將冷藏室或冷凍室溫度調至較冷的設定。
	您是否放入味道強烈的食物？ · 在密封的容器裡存放氣味強烈的食物。
	抽屜裡的蔬菜或水果可能腐爛。 · 請丟掉腐爛的蔬菜清理蔬菜抽屜。蔬菜請勿放在蔬菜抽屜裡太久。

冷凝和霜凍

癥狀	可能的原因和解決方案
電器內部或蔬菜抽屜蓋子底部有冷凝現象。	您是否尚未冷卻就存放熱食？ · 將熱食放入冷藏室或冷凍室之前，請先將其冷卻。
	您是否讓電器門開著不關？ · 儘管關門後冷凝物會很快消失，但您可以用乾布擦拭。
	您是否太常打開電器門？ · 因與室外的溫差，因此會形成冷凝現象。請用乾布擦除水氣，不要太常打開電器門。
	您把溫暖或含有水氣的食物放入容器，而未密封嗎？ · 請將食物放入有蓋子或密封的容器裡。
冷凍室已經結霜。	門可能未正確關上。 · 請檢查電器內的食物是否把門堵住，請確保門已緊密關上。
	您是否尚未冷卻就存放熱食？ · 將熱食放入冷藏室或冷凍室前，請先將其冷卻。
	冷凍室的空氣進出口是否被堵住？ · 確保空氣進出口不被堵住，空氣才能在裡面循環。
	冷凍隔層是否快滿出來？ · 物品之間請保持適當空間。
電器內外結霜或有冷凝物。	您經常開關電器門，或者電器門未正確關上？ · 若外部空氣滲透到電器內部，可能結霜或冷凝。不要太常打開電器門。
	安裝環境是否潮濕？ · 如果安裝區域過於潮濕或安裝當天下雨，電器外部可能出現冷凝現象。請用乾布擦除任何水分。
電器側面或前端是溫暖的。	在這些電器所在區域安裝防冷凝管，減少門邊的冷凝現象。 · 用於防止冷凝的放熱管是安裝在電器前端和側面。您可能會在安裝電器後，或夏天安裝時感到特別熱。您可以放心，這沒問題，很正常。
電器內外殘留水漬。	電器周圍是否有漏水情況？ · 請檢查水是否從水槽或其他地方漏出。
	電器底部是否有水？ · 請檢查水是否來自解凍的冷凍食品或破碎或掉落的容器。

20 疑難排解

部件和功能

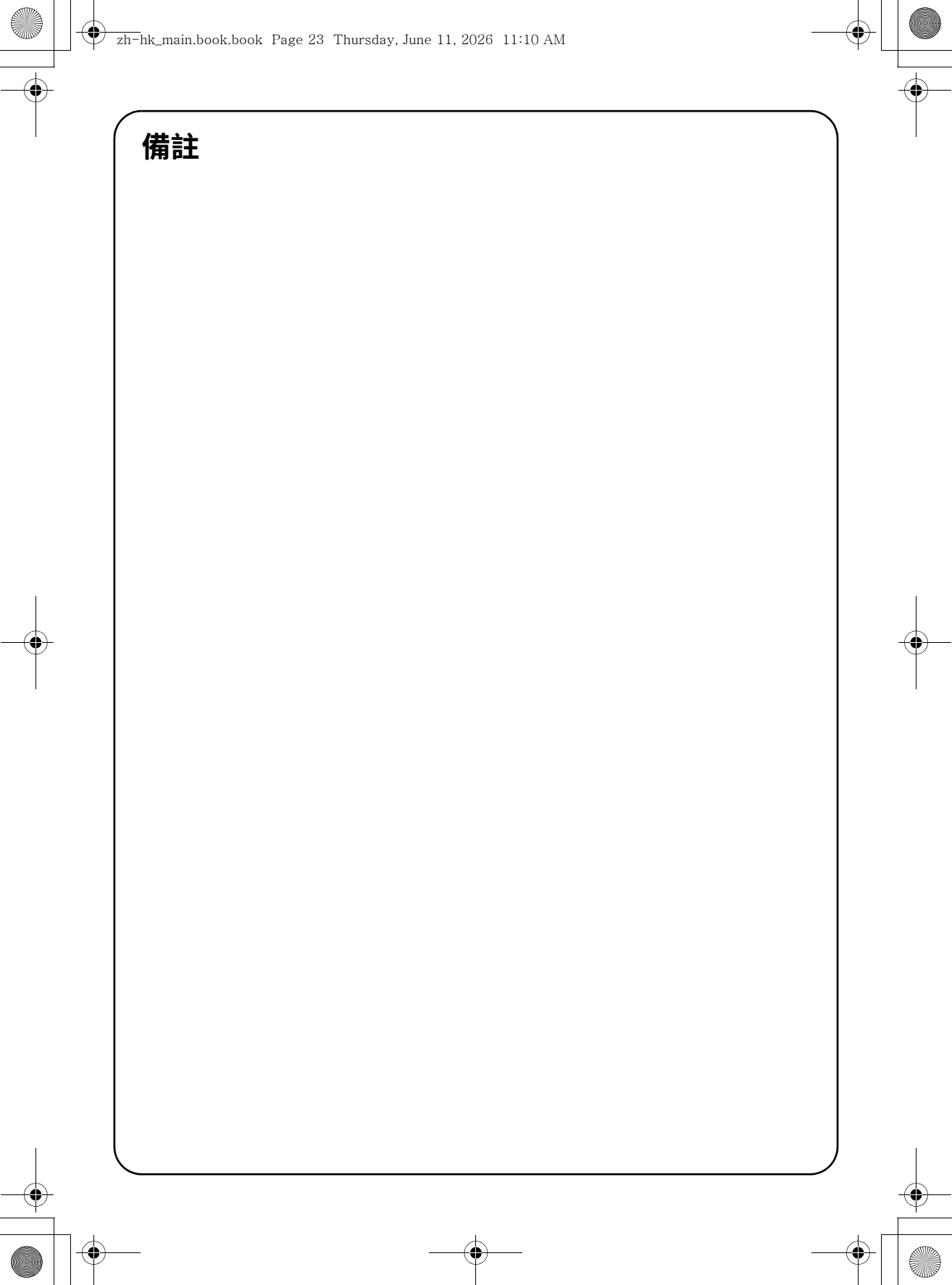
癥狀	可能的原因和解決方案
電器門無法緊閉。	電器是否向前傾斜？ · 調整前腳輕輕抬起前端。
	層架已正確組裝了嗎？ · 如果需要，請重新安裝層架。
	您是否關門過於用力？ · 如果關閉門時過於用力或速度過快，關閉前可能仍舊會短暫開著。請確保您未猛力把門關上。不出力的關門
很難打開電器門。	您是否關門後又打開？ · 如果您關閉門 1 分鐘後又試著打開，您可能因為電器內部壓力而很難打開。請試著幾分鐘內再開一次，使內部壓力穩定。
電器的內部燈不亮。	指示燈故障 · 關上門重新打開。如果指示燈沒有亮起，請聯繫 LG 電子客戶資訊中心。請勿嘗試拆除指示燈。

噪聲

癥狀	可能的原因和解決方案
電器過於嘈雜，並且發出怪聲。	電器是否安裝在隨時崩裂的地板上或未適當校平電器？ · 請在穩固的平面安裝產品。
	電器後端是否碰觸到牆壁？ · 調整安裝位置，使電器周圍有足夠的空隙。
	物體是否散落在電器背面？ · 移走電器背面散落的物體。
	電器頂部有放置任何物體嗎？ · 請取走電器頂部的物體。
喀擦噪音	當自動除霜循環開始和結束時，除霜控制按鈕會發出喀擦聲。恆溫控制（或某些機型的電器控制）也會在週期開始及結束時發生喀擦聲。 · 正常運轉
震動噪音	電器未平放在地板上。 · 地板很脆弱或不平或調平腿需要調整。
	壓縮機型的電器在運轉時移動。 · 正常運轉。如果 3 分鐘後壓縮機仍舊晃動，請關閉電源後再重新打開。
呼呼聲	蒸發器風扇馬達正將空氣循環通過冷藏室和冷凍室。 · 正常運轉

癥狀	可能的原因和解決方案
呼呼聲	空氣經由冷凝器風扇壓入冷凝器。 · 正常運轉
咕嚕聲	電器流經冷卻系統。 · 正常運轉
彈跳聲	內壁因溫度變化的收縮和膨脹。 · 正常運轉
震動	如果電器側面或背面碰到櫃子或牆壁，某些正常震動可能會發出耳朵可聽見的聲音。 · 為了消除噪音，請確保側面和背面不會碰到任何牆壁或櫃子。

備註



備註

