

# **OWNER'S MANUAL**

# LG Digital Signage

(MONITOR SIGNAGE)

Please read this manual carefully before operating your set and retain it for future reference.

55TR3DK-B 55TR3DK-I 65TR3DK-B 65TR3DK-I 75TR3DK-B 75TR3DK-I 86TR3DK-B 86TR3DK-I 98TR3DK-B 98TR3DK-I

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WARNING - This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

# Getting to Know the Product

## **Checking Components**

An electronic blackboard is a display product that can be used by touching the screen. A touch pen, remote control and others are provided with the product. If any of the listed components are missing, contact customer support. LG Electronics also sells optional components that can help you use the product more effectively as separate purchases.

Product specifications or components may change without prior notice according to the quality improvements or feature upgrades.



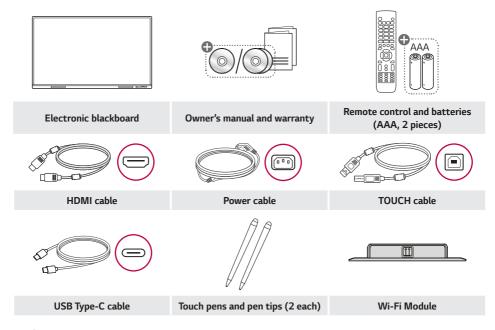
#### /!\ Caution

- · To ensure user safety and product longevity, do not use counterfeit products. If the product is damaged as a result of using counterfeits, the warranty does not apply. In such cases, the user cannot be compensated even if injured.
- If the product is used in an environment with excessive dust, the warranty does not apply.

#### Note

- Remove all tapes attached to the front before connecting the product to power.
- Cables used when connecting to external devices must be purchased separately.
- Keep the product box and do not discard it. It can be used when moving the product.

#### **Checking Components**





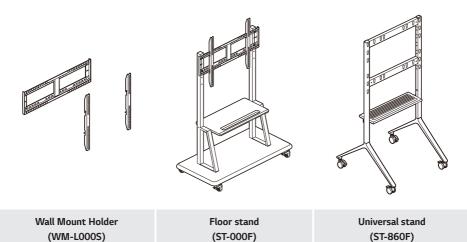
- **①**: Depending on country
- · The components provided in the box may vary depending on the region and model.
- Component images shown in the owner's manual are for the user's understanding and may differ from actual components.

# **Checking Optional Components**

Optional components may change without prior notice to improve product performance. New components may be added.

#### Note

- All optional components are separate purchases. Contact LG Electronics if you wish to purchase them.
- Component images shown in the owner's manual are for the user's understanding and may differ from actual components.



5

# **Installing the Product**

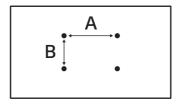
## **Installing on Wall**

The electronic blackboard can be used in a wall-mounted format by securing it to a wall. To install it on a wall, first attach a wall mount support (optional) to the back of the product body.

The wall mount support is a separate purchase and can be purchased from a nearby dealer. For more information on installing a wall mount support, see the installation guide provided with your wall mount support purchase.

### **Checking Wall Mount Support Specifications**

When installing a wall mount support, you must use screws and brackets that comply with VESA (Video Electronics Standards Association) standard specifications.



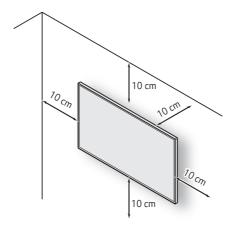
Model Name	VESA Dimensions (A x B) (mm)	Screw Specifications	Maximum Length (mm)	Quantity
55TR3DK-B 55TR3DK-I	400 x 200	M8	25	4
65TR3DK-B 65TR3DK-I	600 x 400	M8	25	4
75TR3DK-B 75TR3DK-I	800 x 400	M8	25	4
86TR3DK-B 86TR3DK-I 98TR3DK-B 98TR3DK-I	800 x 600	M8	25	4



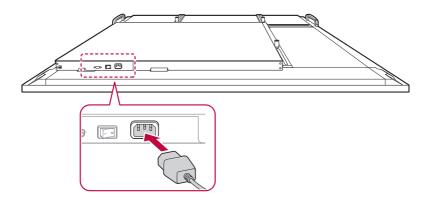
- Disconnect the power cord first before moving or installing the product. There is risk of electric shock.
- Do not install the product on a ceiling or sloped wall. There is a risk of falling and injury.
- If you tighten the screws too tightly and damage the product, the warranty may not apply.
- Use screws and brackets for wall mounting that meet the VESA standard specifications. The warranty does
  not apply to the breakage or personal injury due to the use of incorrect components.
- Using screws longer than VESA standard specifications when installing a wall mount support may damage
  the interior of the product. In such cases, we do not take responsibility for any damage or issues that may
  arise with the product.

### **Installing the Product**

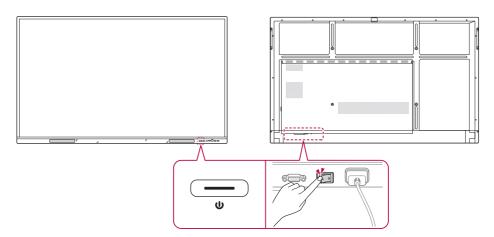
Allow at least 10 cm of clearance from the wall for ventilation, and install the product with care to prevent it from falling. When purchasing a wall mount support, the installation guide and all necessary parts are included. A wall mount support can be purchased separately from a nearby dealer.



# **Connecting to Power**



1 Connect the power cable provided as a component to the power terminal at the bottom of the product.



2 Press the power switch on the front of the product or next to the power terminal to turn the power on.

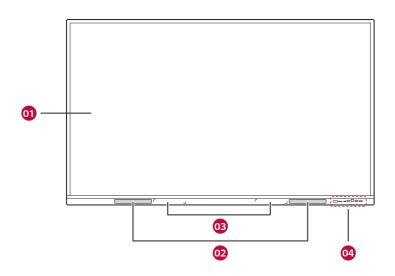


• The screen may flicker if the product is turned on when it is cold. This is normal, so there is no need to worry.

# Exploring the Product

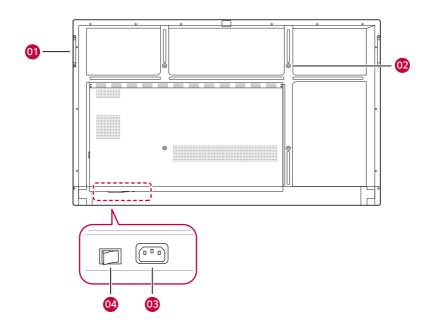
# **Names of Each Part**

#### **Front**



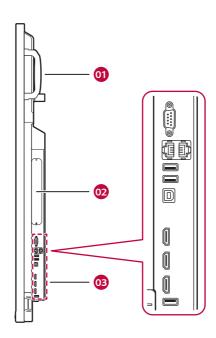
No.	Name	Explanation	
01	Touch screen	Screen that displays the contents of the electronic blackboard and can be operated by touching it with your hand or with a touch pen.	
02	Speaker	Outputs the sound.	
03	Touch Pen Holder	Holds a touch pen by attaching it magnetically.	
04	Front Cable Terminal	Terminals that allow you to connect each of the external devices of the following specifications.  USB Type-C  HDMI 3  TOUCH 2  USB 3.0	

# Back



No.	Name	Explanation	
01	Handle for Transportation  Used for moving the electronic blackboard.		
02	Screw Holes  Used for mounting the electronic blackboard on a stand or installing it on a wall with a wall mount.		
03	Power Cable Terminal Connects the power cord.		
04	Power Sources	Turns the power on or off.	

# Side

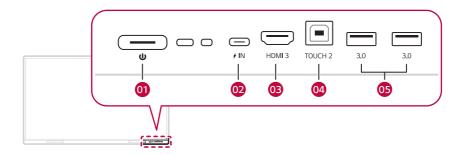


No.	Name	Explanation	
01	Handle for Transportation	Used for moving the electronic blackboard.	
02	Built-in PC (OPS) Slot	Inserts the built-in PC (OPS).	
03	Side Cable Terminal	Terminals that allow you to connect each of the external devices of the following specifications.  RS232C  LAN  USB 3.0  TOUCH 1  HDMI 1  HDMI 2  HDMI 0UT  USB 2.0	

# **Checking the Input/Output Terminals**

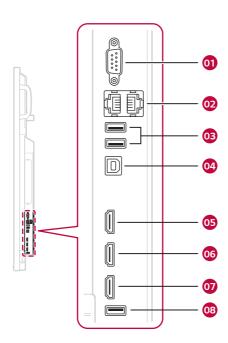
Check the location and function of the input/output terminals for connecting external devices to the electronic blackboard.

### **Front Cable Terminal**



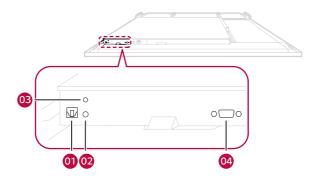
No.	Name	Explanation	
01	Power Sources Turns the power on or off.		
02	USB Type-C	Used to connect external devices with a USB Type-C cable.	
03	HDMI 3 Used to connect external devices with an HDMI cable.		
04	TOUCH 2	Used for touch control of the PC screen input through the HDMI 3 terminal.  Used to connect the electronic blackboard's TOUCH 2 terminal and PC with a TOUCH cable.	
05	USB 3.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.	

## **Side Cable Terminal**



No.	Name	Explanation	
01	RS232C	Used to connect an RS232C cable.	
02	LAN Used for wired internet connection.		
03	USB 3.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.	
04	тоисн 1	Used for touch control of the PC screen input through the HDMI 1 terminal.  Used to connect the TOUCH 1 terminal and PC with a TOUCH cable.	
05	HDMI 1	Used to separate outered devices with as UDMI cable	
06	HDMI 2	Used to connect external devices with an HDMI cable.	
07	HDMI OUT	Used to export the screen to an external device with an HDMI cable.	
08	USB 2.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.	

## **Bottom Cable Terminal**



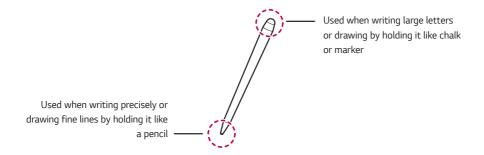
No.	Name	Explanation	
01	SPDIF	Used to output audio to an external device with a SPDIF cable.	
02	AUDIO IN	Used to input audio from an external device.	
03	AUDIO OUT	Used to output audio to an external device.	
04	VGA	Used to connect external devices with a VGA cable.	

## **Using the Touch Pen**

The touch pen can be used for various purposes, such as touching the screen to launch menus or to take notes, annotate, and draw on data.

### **Getting to Know the Touch Pen Functions**

Two pens can be used simultaneously to write or draw together. Different colours can be assigned to each pen. A pen has a 3 mm and 8 mm tip at each end, allowing you to use two modes separately with one pen.

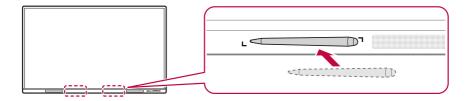




 If you press the pen on the screen for about 2 seconds and release it after you open a built-in PC (OPS), PDF viewer, or Word document, the same pop-up menu as when you right-click on the mouse will appear.

# Storing the Pen

The touch pen can be attached to the magnetic touch pen holder to keep it in place, so you don't lose it.



## Replacing the Pen Tip

If the touch pen tip is worn or damaged, it must be replaced with a new tip.

- 1 Remove the old tip by pulling on the end with tools such as tweezers.
- 2 Slide the new tip into the pen body.



Note

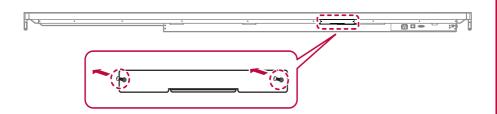
• To purchase additional touch pens or spare tips, contact LG Electronics.

# Using the Wi-Fi Module

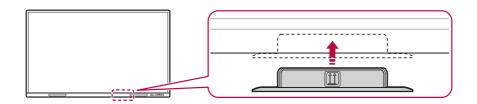
#### Installation Procedure



- Ensure the power cord of the product is disconnected before installation.
- 1 Unscrew and remove the Wi-Fi module cover located on the bottom of the product.



2 Following the direction of the arrow, insert the Wi-Fi module fully into the slot.



### **Feature**

Once installation is complete, power on the product to automatically activate the Wi-Fi module.

- 1 Click [Settings] on the screen.
- 2 Clicking on [Wireless & Network] allows you to turn on and off [Wi-Fi] and [Hotspot] items.

# **Precautions for Use**

#### Glass Breakage

Although the screen of this product is made of tempered glass, it may still break as a result of abnormal impact
or sudden temperature changes. Spontaneous breakage may also occur during use due to microscopic impurities
or flaws in the glass. Since sharp fragments may be produced if the glass breaks, always wear protective gear
when installing or handling the product. If the screen breaks while in use, move everyone nearby to a safe
distance immediately to avoid injury from flying fragments.

#### **Dust**

The warranty will not cover any damage caused by using the product in an excessively dusty environment.

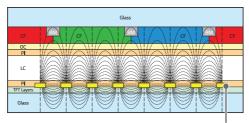
# **Afterimage**

- · After-image appears when the product is turned off.
  - Pixels may be damaged rapidly if a still image is displayed on the screen for a long period of time. Use the screen-saver function.
  - Switching from a screen with high differences in luminance (black and white or grey) to a darker screen may cause an afterimage. This is normal due to the display characteristics of this product.
- When the LCD screen is in a still pattern for extended periods of use, a slight voltage difference may occur
  between the electrodes that operate the liquid crystal (LC). The voltage difference between the electrodes
  increases over time and tends to keep the liquid crystal aligned in one direction. At this time, the previous image
  remains, which is called an afterimage.
- Afterimages do not occur when continuously changing images are used but take place when a certain screen is
  fixed for a long time. The following are operational recommendations for reducing the occurrence of afterimages
  when using a fixed screen. The maximum recommended time for switching the screen is 12 hours. Shorter cycles
  are better for preventing afterimages.

## **Recommended Usage Condition**

- 1 Change the background colour and text colour at equal intervals.
  - Afterimages occur less when the colours to be changed are complementary to one another.





ITO or MoTi Pixel Layer

- 2 Switch the screen at equal time intervals.
  - Take caution, and ensure that text or images from before the screen change are not left in the same location after the screen change.



# **Product Specifications**

Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.

The  $\sim$  symbol means alternating current, and the symbol  $\overline{\dots}$  means direct current.

Input/Output Ports  HDMI IN 1, HDMI IN 2, HDMI IN 3, VGA IN, USB 3.0 IN, USB 2.0 IN, LAN, AUDIO IN/OUT, RS-232C IN, TOUCH USB, OPS, SPDIF, HDMI OUT, USB 3.1 IN (USB Type-C)			
Embedded Battery	Not Applied		
	Recommended Resolution	VGA: 1920 x 1080 @ 60 Hz	
Resolution	Max Resolution  HDMI1 / HDMI2 / HDMI3: 3840 x 2160 @ 60 Hz  - This may not be supported on some OS or graphics can		
	Operating Temperature	0 °C to 40 °C	
Environmental	Operating Humidity	10 % to 90 % (Condition for preventing condensation)	
Conditions	Storage Temperature	-20 °C to 60 °C	
	Storage Humidity	10 % to 90 % (Condition for preventing condensation)  * Product box packaging storage conditions	

#### **Touch screen**

OS	Windows 10 / Windows 8 / Windows 7 / Android / Linux / macOS (Linux / macOS are supported with the 1 Point touch function.)	40 Points
03	Chrome OS	16 Points
	Spacing between touches: at least 25 mm	

# **Speaker**

\* Applicable only to speaker-supporting models.

Audio	RMS audio output	55/65/75/86TR3DK-B/I	15 W + 15 W (R + L)
		98TR3DK-B/I	16 W + 16 W (R + L)
	Input Sensitivity	0.2 ~ 2 Vrms	
	Speaker impedance	6 Ω	

# **Specifications by Model**

55TR3DK-B			
55TR3DK-I			
Power	Power Voltage	100-240 V~ 50/60 Hz 3.5 A	
Dimensions (Width x Height x Depth) / Weight	1271 mm x 774 mm x 87 mm / 26.1 kg		
	65TR3	BDK-B	
65TR3DK-I			
Power	Power Voltage	100-240 V~ 50/60 Hz 4.0 A	
Dimensions (Width x Height x Depth) / Weight	1488 mm x 897 mm x 88 mm / 34.95 kg		
	75TR3		
	75TR	3DK-I	
Power	Power Voltage	100-240 V~ 50/60 Hz 4.0 A	
Dimensions (Width x Height x Depth) / Weight 1709 mm x 1020 mm x 88 mm / 47.3 kg			
	86TR3		
	86TR	3DK-I	
Power	Power Voltage	100-240 V~ 50/60 Hz 5.5 A	
Dimensions (Width x Height x Depth) / Weight	1957 mm x 1160 mm x 100 mm / 58.55 kg		
	·		
98TR3DK-B			
QQTP2DV.I			

98TR3DK-B 98TR3DK-I		
Power	Power Voltage	100-240 V~ 50/60 Hz 5.5 A
Dimensions (Width x Height x Depth) / Weight	2244 mm × 1323 mm × 91 mm / 103.6 kg	

#### Resolution



- Vertical Frequency: The monitor screen functions by the screen image changing dozens of times every second like a fluorescent lamp.
  - The vertical frequency or refresh rate is the number of image displays per second. The unit is Hz
- Horizontal Frequency: The horizontal interval is the time taken to display one horizontal line. When one
  is divided by the horizontal interval, the number of horizontal lines displayed every
  second is the horizontal frequency. The unit is kHz.

## VGA (PC) Support Mode

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
720 x 400 / 70 Hz	31.788	70
640 x 480 / 60 Hz	31.469	59.94
800 x 600 / 56 Hz	35.156	56.25
800 x 600 / 60 Hz	37.879	60.317
1024 x 768 / 60 Hz	48.363	60.004
1280 x 768 / 60 Hz (RB)	47.396	59.995
1280 x 768 / 60 Hz	47.776	59.87
1280 x 800 / 60 Hz	49.702	59.81
1280 x 960 / 60 Hz	60	60
1280 x 1024 / 60 Hz	63.981	60.002
1360 x 768 / 60 Hz	47.712	60.015
1440 x 900 / 60 Hz (RB)	55.469	59.901
1440 x 900 / 60 Hz	55.935	59.887
1680 x 1050 / 60 Hz	65.29	59.954
1920 x 1080 / 60 Hz	67.5	60

# **USB Type-C Supported Mode**

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
640 x 480 / 60 Hz	31.469	59.94
800 x 600 / 56 Hz	35.156	56.25
800 x 600 / 60 Hz	37.879	60.317
1024 x 768 / 60 Hz	48.363	60.004
1280 x 768 / 60 Hz (RB)	47.396	59.995
1280 x 768 / 60 Hz	47.776	59.87
1280 x 800 / 60 Hz	49.702	59.81
1280 x 960 / 60 Hz	60	60
1280 x 1024 / 60 Hz	63.981	60.002
1360 x 768 / 60 Hz	47.712	60.015
1440 x 900 / 60 Hz (RB)	55.469	59.901
1440 x 900 / 60 Hz	55.935	59.887
1680 x 1050 / 60 Hz	65.29	59.954
1920 x 1080 / 60 Hz	67.5	60
640 x 480P / 59 Hz 4:3	31.469	59.94
640 x 480P / 60 Hz 4:3	31.5	60
720 x 480P / 60 Hz 4:3	31.5	60
720 x 480P / 60 Hz 16:9	31.5	60
1280 x 720P / 59 Hz 16:9	44.955	59.939
1280 x 720P / 60 Hz 16:9	45	60
1440 x 480P / 60 Hz 4:3	31.5	60
1440 x 480P / 59 Hz 16:9	31.469	59.94
1440 x 480P / 60 Hz 16:9	31.5	60
1920 x 1080P / 59 Hz 16:9	67.432	59.939
1920 x 1080P / 60 Hz 16:9	67.5	60

#### Resolution

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
720 x 576P / 50 Hz 4:3	31.25	50
720 x 576P / 50 Hz 16:9	31.25	50
1280 x 720P / 50 Hz 16:9	37.5	50
1440 x 576P / 50 Hz 16:9	31.25	50
1920 x 1080P / 50 Hz 16:9	56.25	50
1920 x 1080P / 23 Hz 16:9	26.973	23.976
1920 x 1080P / 24 Hz 16:9	27	24
1920 x 1080P / 25 Hz 16:9	28.125	25
1920 x 1080P / 29 Hz 16:9	33.716	29.97
1920 x 1080P / 30 Hz 16:9	33.75	30
3840 x 2160 / 60 Hz	135	60
3840 x 2160 / 50 Hz	112.5	50
3840 x 2160 / 30 Hz	67.5	29.97
3840 x 2160 / 25 Hz	56.25	25
3840 x 2160 / 24 Hz	54	23.982

# **HDMI / OPS Supported Mode**

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
640 x 480 / 60 Hz	31.469	59.94
800 x 600 / 60 Hz	37.879	60.317
1024 x 768 / 60 Hz	48.363	60.004
1280 x 768 / 60 Hz (RB)	47.396	59.995
1280 x 768 / 60 Hz	47.776	59.87
1280 x 800 / 60 Hz	49.702	59.81
1280 x 960 / 60 Hz	60	60
1280 x 1024 / 60 Hz	63.981	60.002
1360 x 768 / 60 Hz	47.712	60.015
1440 x 900 / 60 Hz (RB)	55.469	59.901
1440 x 900 / 60 Hz	55.935	59.887
1680 x 1050 / 60 Hz	65.29	59.954
1920 x 1080 / 60 Hz	67.5	60
720 (1440) x 480i	15.734	59.939
480p / 59 Hz	31.469	59.94
480p / 60 Hz	31.5	60
720 (1440) x 576i	15.625	50
576p / 50 Hz	31.25	50
720p / 60 Hz	45	60
720p / 59 Hz	44.955	59.94
720p / 50 Hz	37.5	50

#### Resolution

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
1080i / 60 Hz	33.75	60
1080i / 59 Hz	33.716	59.94
1080i / 50 Hz	28.125	50
1080p / 60 Hz	67.5	60
1080p / 50 Hz	56.25	50
1080p / 30 Hz	33.75	30
1080p / 29 Hz	33.716	29.97
1080p / 25 Hz	28.125	25
1080p / 24 Hz	27	24
1080p / 23 Hz	26.973	23.976
3840 x 2160 / 60 Hz	135	60
3840 x 2160 / 50 Hz	112.5	50
3840 x 2160 / 30 Hz	67.5	29.97
3840 x 2160 / 25 Hz	56.25	25
3840 x 2160 / 24 Hz	54	23.982

# Wireless module Specifications

Wireless module (SI07B) Specifications		
Wireless LAN (IEEE 802.11a/b/g/n/ac/ax)		
Frequency range (MHz)	Output power (Max.) (dBm)	
2412 to 2472	19.14	
5150 to 5250	18.90	
5250 to 5350	15.11	
5470 to 5725	17.37	
5725 to 5850	13.58	
Bluetooth		
Frequency range (MHz)	Output power (Max.) (dBm)	
2402 to 2480	7.29	

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This
  product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

(Only Nigeria)

Connection and use of this communication equipment is permitted by the Nigerian Communications Commission.

# Licence

Supported licenses may differ by model. Visit www.lg.com for more information on licenses.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.







This product qualifies for ENERGY STAR®.

Changing the factory default configuration and settings or enabling certain optional features and functionalities may increase energy consumption beyond the limits required for ENERGY STAR® certification.

Refer to ENERGYSTAR.gov for more information on the ENERGY STAR® program.

The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

MODEL

SERIAL NO.

Temporary noise is normal when powering ON or OFF this device.