

## OWNER'S MANUAL

# AIR CONDITIONER

Please read this manual carefully before operating your set and retain it for future reference.

WALL MOUNTED  
Original instruction



MFL69485721  
Rev.03\_021423

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[www.lg.com](http://www.lg.com)

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## Safety Instructions

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

 This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.

### **WARNING**

This indicates that the failure to follow the instructions can cause serious injury or death.

### **CAUTION**

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

## **WARNING**

### Installation

- Do not use a defective or underrated circuit breaker. Use this appliance on a dedicated circuit.
  - There is risk of fire or electric shock.
- For electrical work, contact the dealer, seller, a qualified electrician, or an Authorized Service Center.
  - Do not disassemble or repair the product. There is risk of fire or electric shock.
- Always ground the product.
  - There is risk of fire or electric shock.
- Install the panel and the cover of control box securely.
  - There is risk of fire or electric shock.
- Always install a dedicated circuit and breaker.
  - Improper wiring or installation may cause fire or electric shock
- Use the correctly rated breaker or fuse.
  - There is risk of fire or electric shock.

- Do not modify or extend the power cable.
  - There is risk of fire or electric shock.
- Do not install, remove, or re-install the unit by yourself (customer).
  - There is risk of fire, electric shock, explosion, or injury.
- Be cautious when unpacking and installing the product.
  - Sharp edges could cause injury. Be especially careful of the case edges and the fins on the condenser and evaporator.
- For installation, always contact the dealer or an Authorized Service Center.
  - There is risk of fire, electric shock, explosion, or injury.
- Do not install the product on a defective installation stand.
  - It may cause injury, accident, or damage to the product.
- Do not turn on the breaker or power under condition that front panel, cabinet, top cover, control box cover are removed or opened.
  - Otherwise, it may cause fire, electric shock, explosion or death.
- Be sure the installation area does not deteriorate with age.
  - If the base collapses, the air conditioner could fall with it, causing property damage, product failure, and personal injury.
- Use a vacuum pump or Inert (nitrogen) gas when doing leakage test or air purge. Do not compress air or Oxygen and Do not use Flammable gases. Otherwise, it may cause fire or explosion.
  - There is the risk of death, injury, fire or explosion.

## **Operation**

- Take care to ensure that power cable could not be pulled out or damaged during operation.
  - There is risk of fire or electric shock.
- Do not place anything on the power cable.
  - There is risk of fire or electric shock.
- Do not touch(operate) the product with wet hands.
  - There is risk of fire or electrical shock.
- Do not place a heater or other appliances near the power cable.
  - There is risk of fire and electric shock.
- Do not allow water to run into electric parts.
  - It may cause There is risk of fire, failure of the product, or electric shock.

- Do not store or use flammable gas or combustibles near the product.
  - There is risk of fire or failure of product.
- Do not use the product in a tightly closed space for a long time.
  - Oxygen deficiency could occur.
- When flammable gas leaks, turn off the gas and open a window for ventilation before turn the product on.
  - Do not use the telephone or turn switches on or off.  
There is risk of explosion or fire
- If strange sounds, smell or smoke comes from product. Turn the breaker off or disconnect the power supply cable.
  - There is risk of electric shock or fire.
- Stop operation and close the window in storm or hurricane. If possible, remove the product from the window before the hurricane arrives.
  - There is risk of property damage, failure of product, or electric shock.
- Do not open the inlet grille of the product during operation.  
(Do not touch the electrostatic filter, if the unit is so equipped.)
  - There is risk of physical injury, electric shock, or product failure.
- When the product is soaked (flooded or submerged), contact an Authorized Service Center.
  - There is risk of fire or electric shock.
- Be cautious that water could not enter the product.
  - There is risk of fire, electric shock, or product damage.
- Ventilate the product from time to time when operating it together with a stove, etc.
  - There is risk of fire or electric shock.
- Turn the main power off when cleaning or maintaining the product.
  - There is risk of electric shock.
- Take care to ensure that nobody could step on or fall onto the outdoor unit.
  - This could result in personal injury and product damage.
- Do not let the air conditioner run for a long time when the humidity is very high and a door or a window is left open.
  - Moisture may condense and wet or damage furniture.
- Do not turn on the breaker or power under condition that front panel, cabinet, top cover, control box cover are removed or opened.
  - Otherwise, it may cause fire, electric shock, explosion or death.

## **CAUTION**

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### **Installation**

- Always check for gas (refrigerant) leakage after installation or repair of product.
  - Low refrigerant levels may cause failure of product.
- Install the drain hose to ensure that water is drained away properly.
  - A bad connection may cause water leakage.
- Keep level even when installing the product.
  - To avoid vibration or water leakage.
- Use two or more people to lift and transport the product.
  - Avoid personal injury.
- If anyone other than a licensed professional installs, repairs, or alters LG Electronics air conditioning products, the warranty is voided.
  - All costs associated with repair are then the full responsibility of the owner.
- Do not install the unit in potentially explosive atmospheres.

### **Operation**

- Do not expose the skin directly to cool air for long periods of time. (Don't sit in the draft.)
  - This could harm to your health.
- Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer air conditioner, not a precision refrigeration system.
  - There is risk of damage or loss of property.
- Do not block the inlet or outlet of air flow.
  - It may cause product failure.
- Use a soft cloth to clean. Do not use harsh detergents, solvents, etc.
  - There is risk of fire, electric shock, or damage to the plastic parts of the product.
- Do not touch the metal parts of the product when removing the air filter. They are very sharp!
  - There is risk of personal injury.
- Do not step on or put anything on the product. (outdoor units)
  - There is risk of personal injury and failure of product.

- Always insert the filter securely. Clean the filter every two weeks or more often if necessary.
  - A dirty filter reduces the efficiency of the air conditioner and could cause product malfunction or damage.
- Do not insert hands or other objects through the air inlet or outlet while the product is operated.
  - There are sharp and moving parts that could cause personal injury.
- Do not drink the water drained from the product.
  - It is not sanitary and could cause serious health issues.

Use a firm stool or ladder when cleaning or maintaining the product.

- Be careful and avoid personal injury.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children be supervised to ensure that they do not play with the appliance.

## Prior to Operation

### *Preparing for operation*

1. Contact an installation specialist for installation.
2. Use a dedicated circuit.

### *Usage*

1. Being exposed to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
2. Due to the possibility of oxygen deficiency, ventilate the room when used together with stoves or other heating devices.
3. Do not use this air conditioner for non-specified special purposes (e.g. preserving precision devices, food, pets, plants, and art objects). Such usage could damage the items.

### *Cleaning and maintenance*

1. Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
3. When cleaning the unit, first make sure that the power and breaker are turned off. The fan rotates at a very high speed during operation. There is a possibility of injury if the unit's power is accidentally triggered on while cleaning inner parts of the unit.

### *Service*

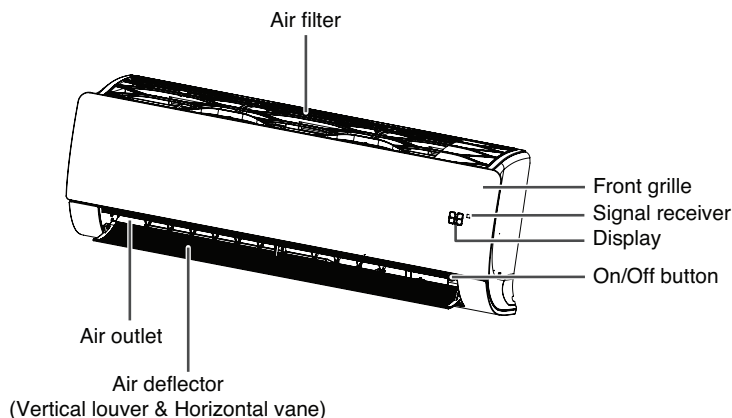
For repair and maintenance, contact your authorized service dealer.



# Product Introduction

Here is a brief introduction of the indoor units.

## Indoor Units



\* The feature can be changed according to the type of model.

### NOTE

The number of operation lamps and their locations may vary, depending on the model of the air conditioner.

# Operating Instructions

## Auto Restart Function

In case the power comes on again after a power failure, Auto Restarting Operation is the function to operate procedures automatically to the previous operating conditions.

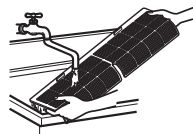
# Maintenance and Service

## ! CAUTION

Before performing any maintenance, turn off the main power to the system.

Never use any of the followings:

- Water hotter than 40 °C.  
Could cause deformation and/or discoloration.
- Volatile substances.  
Could damage the surfaces of the air conditioner.



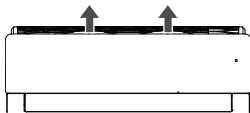
## Air Filters

The air filters behind the front panel / grille should be checked and cleaned once in every 2 weeks or more often if necessary. To remove the filters see the self explanatory diagrams for each model type. Clean the filters with a vacuum cleaner or warm soapy water. If dirt is not easily removed, wash with a solution of detergent in luke warm water. Dry well in shade after washing and reinstall the filters back in place.

## Clean the air filter

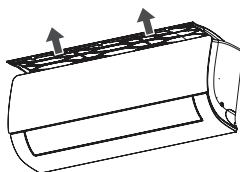
Clean the air filter once every 2 weeks or more if necessary.

1. Turn off the power and unplug the power cord.
2. Hold the knob of air filter, Lift it up slightly.



\* The feature can be changed according to type of model.

3. Hold the knob of the air filter, lift it up slightly and remove it from the unit.



\* The feature can be changed according to type of model.

4. Clean the filter with a vacuum cleaner or with warm water.
  - If dirt is difficult to remove, wash the filter in lukewarm water with detergent.
5. Dry the filter in the shade.

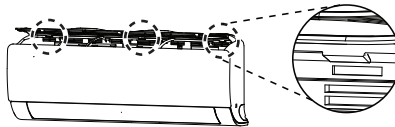
## NOTE

The air filter can be broken when it is bended.

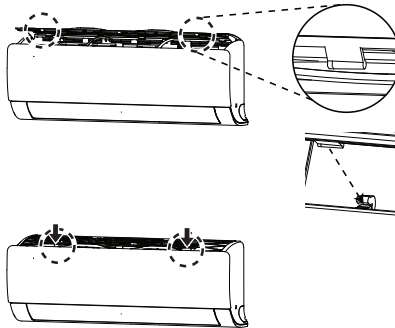
## Assemble the air filter

Clean the air filter once every 2 weeks or more if necessary.

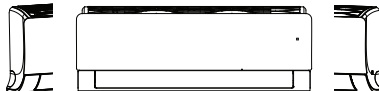
1. Turn off the power and unplug the power cord.
2. Insert the hooks of the air filter into the front grille.



3. Push down hooks to assemble the air filter.



4. Check side of the front grille for the air filter assembled correctly.



### NOTE

The air filter is not assembled correctly, Dust and other substance come into the indoor unit.  
If look at the indoor unit from higher than it, can assemble the top filter easily.

## When the air conditioner is not going to be used for a long time.

When it is not going to be used for a long time.

- 1** Operate the air conditioner at the following settings for 2 to 3 hours.
  - Type of operation: Fan operation mode.
  - This will dry out the internal mechanisms.

- 2** Turn off the breaker.

### CAUTION

Turn off the breaker when the air conditioner is not going to be used for a long time.

Dirt may collect and may cause a fire.

### Helpful information

The air filters and your electric bill.

If the air filters become clogged with dust, the cooling capacity will drop, and 6 % of the electricity used to operate the air conditioner will be wasted.

When the air conditioner is to be used again.

- 1** Clean the air filter and install it in the indoor unit.
- 2** Check that the air inlet and outlet of the indoor/outdoor unit are not blocked.
- 3** Check that the ground wire is connected correctly. It may be connect to the indoor unit side.

## Operation Tips

Do not overcool the room.

This is not good for the health and wastes electricity.

Make sure that the doors and windows are shut tight.

Avoid opening doors and windows as much as possible to keep the cool air in the room.

Keep blinds or curtains closed.

Do not let direct sunshine enter the room when the air conditioner is in operation.

Clean the air filter regularly.

Blockages in the air filter reduce the airflow and lower cooling and dehumidifying effects. Clean at least once every two weeks.

Keep the room temperature uniform.

Adjust the vertical and horizontal airflow direction to ensure a uniform temperature in the room.

Ventilate the room occasionally.

Since windows are kept closed, it is a good idea to open them and ventilate the room now and then.

## Before you call for service...



### Troubleshooting Tips! Save time and money!

Check the following points before requesting repairs or service.... If the malfunction persists, please contact your dealer.

<p><b>The air conditioner does not operate.</b></p> <ul style="list-style-type: none"> <li>• Have you made a mistake in timer operation?</li> <li>• Has the fuse blown or has the circuit breaker been tripped?</li> </ul>	<p><b>The room has a peculiar odor.</b></p> <ul style="list-style-type: none"> <li>• Check that this is not a damp smell exuded by the walls, carpet, furniture or cloth items in the room.</li> </ul>	<p><b>It seems that condensation is leaking from the air conditioner.</b></p> <ul style="list-style-type: none"> <li>• Condensation occurs when the airflow from the air conditioner cools the warm room air.</li> </ul>	<p><b>Air conditioner does not operate for about 3 minutes when restart.</b></p> <ul style="list-style-type: none"> <li>• This is the protector of the mechanism.</li> <li>• Wait about three minutes and operation will begin.</li> </ul>
<p><b>Does not cool or heat effectively.</b></p> <ul style="list-style-type: none"> <li>• Is the air filter dirty? See air filter cleaning instructions.</li> <li>• The room may have been very hot when the room air conditioner was first turned on. Allow time for it to cool down.</li> <li>• Has the temperature been set incorrectly?</li> <li>• Are the indoor unit's air inlet or outlet vents obstructed?</li> </ul>	<p><b>The air conditioner operation is noisy.</b></p> <ul style="list-style-type: none"> <li>• For a noise that sounds like water flowing.               <ul style="list-style-type: none"> <li>-This is the sound of freon flowing inside the air conditioner unit.</li> </ul> </li> <li>• For a noise that sounds like the compressed air releasing into atmosphere.               <ul style="list-style-type: none"> <li>-This is the sound of the dehumidifying water being processed inside the air conditioning unit.</li> </ul> </li> </ul>	<p><b>Crack sound is heard.</b></p> <ul style="list-style-type: none"> <li>• This sound is generated by the expansion/constriction of the front panel, etc. due to changes of temperature.</li> </ul>	<p><b>Remote control display is faint, or no display at all.</b></p> <ul style="list-style-type: none"> <li>• Are the batteries depleted?</li> <li>• Are the batteries inserted in the opposite (+) and (-) directions?</li> </ul>


#### NOTE

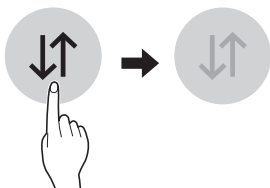
**WATER RESISTANT:** The outdoor side of this appliance is WATER RESISTANT. The indoor side is not water resistant and should not be exposed to excess water.

# Smart Functions

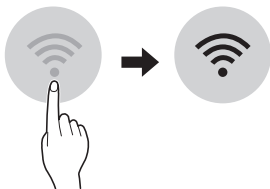
## Using LG ThinQ Application

### Things to check before using LG ThinQ


- For appliances with the  or ThinQ logo
- 1. Check the distance between the appliance and the wireless router (Wi-Fi network).
  - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
- 2. Turn off the Mobile data or Cellular Data on your smartphone.
  - For iPhones, turn data off by going to Settings → Cellular → Cellular Data.



3. Connect your smartphone to the wireless router.



#### NOTE

- To verify the Wi-Fi connection, check that Wi-Fi  icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG ThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The appliance cannot be registered due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to WEP, you may fail to set up the network. Please change it to other security protocols (WPA2 is recommended) and register the product again.

## Installing LG ThinQ

Search for the LG ThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

### NOTE

- If you choose the simple login to access the LG ThinQ application, you must go through the appliance registration process each time you change your smartphone or reinstall the application.

## Product Registration

1. Run the LG ThinQ application on a smart phone.
2. Create an account and sign in.
3. Select Register.
4. Select Air conditioner.
5. Follow the instruction on the smart phone.

## Wi-Fi Function

- For appliances with the  or ThinQ logo Communicate with the appliance from a smart phone using the convenient smart features.

## Using the Application

1. Select the appliance in the application and connect it to a Wi-Fi network.
2. Select the menu on the upper right side to access settings and features.

## Firmware Update

Keep the appliance performance updated.

## Smart Diagnosis™

If you use the Smart Diagnosis function, you will be provided with the useful information such as a correct way of using the appliance based on the pattern of use.

## Settings

Allows you to set various options on the appliance and in the application.

### NOTE

- If you change your wireless router, your Internet service provider or your password after registering the appliance, please delete it from the LG ThinQ Settings → Edit Product and register again.
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

### Open Source Software Notice Information



To obtain the source code that is contained in this product under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source

code, and to access all referred license terms, copyright notices and other relevant documents, please visit <https://opensource.lge.com>. LG Electronics will also provide

open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon

email request to [opensource@lge.com](mailto:opensource@lge.com). This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

## Smart Diagnosis™ Using a Smart Phone

• For appliances with the  or  logo Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails. Smart Diagnosis™ can not be activated unless the appliance is connected to power. If the appliance is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.

1. Open the LG ThinQ application on the smart phone.
2. Select the air conditioner in dashboard.
3. Press Start Smart Diagnosis button.
4. Follow the instructions on the smart phone.

### NOTE

- The Smart Diagnosis™ function depends on the local call quality.
- If the Smart Diagnosis™ data transfer is poor due to poor call quality, you may not receive the best Smart Diagnosis™ service.
- Be sure to keep ambient noise to a minimum or the phone may not correctly receive the buzzer beeps from the indoor unit.