LG
Life's Good

OWNER'S MANUAL

WASHING MACHINE

Please read this manual carefully before operating your washing machine and retain it for future reference.

FH0C3QD(P)(1~9)	F10C3QD(P)(1~9)
FH2C3QD(P)(1~9)	F12C3QD(P)(1~9)
FH4C3QD(P)(1~9)	F14C3QD(P)(1~9)

MFL68525209
ver.110415.00

www.lg.com

Product Features



■ **Protection against creases**

With the alternate rotation of the drum, creasing in the laundry is minimized.



■ **Built-in heater**

Internal heater automatically heats the water to the best temperature on selected cycles.



■ **More economical by Intelligent Wash System**

Intelligent Wash System detects the amount of load and water temperature, and then determines the optimum water level and washing time to minimize energy and water consumption.



■ **Child-Lock**

The child-lock system is to be used for preventing children from pressing any button to change the program during operation.



■ **Low noise speed control system**

By sensing the amount of load and balance, it evenly distributes load to minimize the spinning noise level.



■ **Direct Drive System**

The advanced Brushless DC motor rotates the drum directly without belt and pulley.



■ **Auto Restart**

Auto Restart allows the program to restart all by itself in case of power failure. It does from the stage where it stopped.



■ **SmartDiagnosis™**

Should you experience any technical difficulty with your washing machine, it has the capability of transmitting data by phone to the Customer Information Center. The call center agent records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

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Warnings

READ ALL INSTRUCTIONS AND EXPLANATION OF THE INSTALLATION BEFORE USE

⚠ WARNING! **For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.**

IMPORTANT SAFETY INSTRUCTIONS

WARNING : To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Before installation, check exterior damages. If it has, do not install.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in the user-maintenance instructions or published user-repair instructions that you understand and have the skills to carry out.
- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with, or inside this or any other appliance.
- Keep small animals away from the appliance.
- Do not leave the washer door open. An open door could entice children to hang on the door or crawl inside the washer.
- Never reach into washer while it is moving. Wait until the drum has completely stopped.
- The laundry process can reduce the flame retardant of fabrics.
- To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Oil may remain in the tub after a whole cycle resulting in fire during drying. So, do not load oiled clothes.
- Do not slam the washer door closed or try to force the door open when locked. This could result in damage to the washer.
- When the machine runs high temperature, the front door may be very hot. Don't touch it.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.
- When unplugging power cord, do not pull out by grasping the cord. Otherwise, the power cord may be damaged.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Before discarding an old machine unplug it. Render the plug useless. Cut off the cable directly behind the appliance to prevent misuse.
- When a product was under water, Please call service center. The risk of electric shock and fire.

※ Do not push down the door excessively, when washer door open. This could topple over the washer.

SAVE THESE INSTRUCTIONS

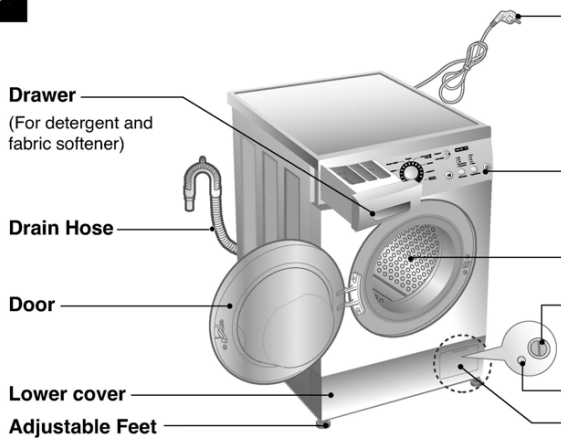
GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinance.

- Do not use an adapter or otherwise defeat the grounding plug.
- If you don't have the proper outlet, consult an electrician.

WARNING : Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance - if it does not fit the outlet, have a proper outlet installed by a qualified electrician.

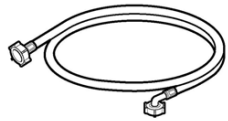
Specifications



Name	Front loading washing machine
Power supply	220-240V~,50Hz
Size	600mm(W)×550mm(D)×850mm(H)
Weight	60 kg
Max.Watt	2100W 0.50W (The off-mode, The left-on mode)
Wash capacity	7kg
Spin speed	Rinse Hold/ No Spin/ 400/ 800/ 1200 Rinse Hold/ No Spin/ 400/ 800/ 1000 Rinse Hold/No Spin/400/800/1400
Permissible water pressure	1.0-10kgf/㎠ (100-1000kPa)

※ The appearance and specifications may be varied without notice to raise the units quality.

■ Accessories



Inlet hose 1EA



Spanner

Installation

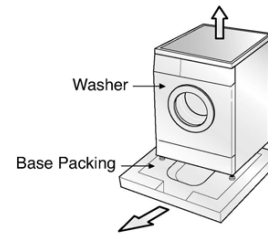
Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.
Properly ground washer to conform with all governing codes and ordinances.
The base opening must not be obstructed by carpeting when the washing machine is installed on a carpeted floor.
In countries where there are areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the appliance and its surroundings in clean condition at all times.
Any damage which may be cause by cockroaches or other vermin will not be covered by the appliance guarantee.

■ Transit bolts

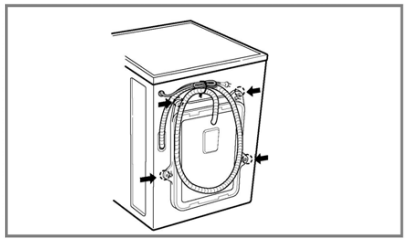
The appliance is fitted with transit bolts to prevent internal damage during transport.

- Packing and all transit bolts must be removed before using the washer.

☞ When unpacking the base, be sure to remove the additional packing support in the middle of the base packing.



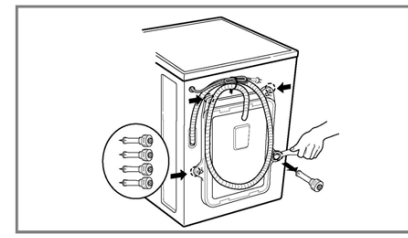
■ Removing transit bolts



1. To prevent internal damage during transport, the special 4 bolts are locked. Before operating the washer, remove
the bolts along with the rubber bungs.

- If they are not removed, it may cause heavy vibration, noise and malfunction.

2. Unscrew the 4 bolts with the spanner supplied.



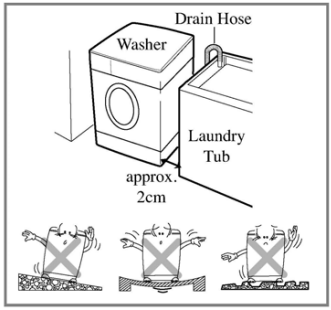
3. Take out the 4 bolts along with the rubber bungs by slightly twisting the bung. Keep the 4 bolts and the spanner for future use.

- Whenever the appliance is transported, the transit bolts must be refitted.

4. Close the holes with the caps supplied.

Installation

■ Installation place requirement



Level floor :
Allowable slope under entire washer is 1°
Power outlet :
Must be within 1.5 meters of either side of location of washer. Do not overload the outlet with more than one appliance.
Additional Clearance :
For wall, door and floor modeling is required.
(10cm : rear /2cm:right & left side)
Do not place or store laundry products on top of washer at any times.
They can damage the finish or controls.

■ Positioning

Install the washer on a flat hard floor.
Make sure that air circulation around the washer is not impeded by carpets, rug etc.

- Never try to correct any unevenness in the floor with pieces of wood, cardboard or similar materials under the washer.
- If it is impossible to avoid positioning the washer next to a gas cooker or coal burning stove, an insulation(85x60cm) covered with aluminum foil on the side facing the cooker or stove, must be inserted between the two appliance.
- The washer must not be installed in rooms where the temperature can drop below 0°C.
- Please ensure that when the washer is installed, it is easily accessible for the engineer in the event of a breakdown.
- Adjust all four feet using the transit bolt spanner provided ensuring the appliance is stable, and a clearance of approximately 20mm is left between the top of the washer and the underside of the work-top.

Installation

■ Electrical connection

1. Do not use an extension cord or double adapter.
2. If the supply cord is damaged, it must be replaced by the manufacturer or its service agents or similarly qualified person in order to avoid a hazard.
3. Always unplug the machine and turn off the water supply after use.
4. Connect the machine to an earthed socket in accordance with current wiring regulations.
5. The appliance must be positioned so that the plug is easily accessible.

- Repairs to the washing machine must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local service center
- Do not install your washing machine in rooms where temperature below freezing may occur. Frozen hoses may burst under pressure. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- If the appliance is delivered in the winter months and temperatures are below freezing : Place the washing machine at room temperature for a few hours before putting it into operation.

CAUTION

This appliance is not intended for use by young children or infirm persons without supervision.
Young Children should be supervised to ensure that they do not play with appliance.

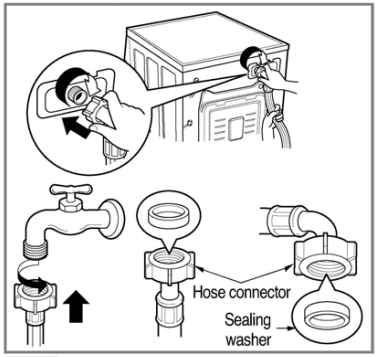
CAUTION

CAUTION concerning the Power Cord

Most appliances recommend they be placed upon a dedicated circuit; that is, a single outlet circuit which powers only that appliance and has no additional outlets or branch circuits. Check the specification page of this owner's manual to be certain.
Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your appliance, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the appliance, and have the cord replaced with an exact replacement part by an authorized servicer.
Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the appliance.
If the appliance is supplied from a cord extension set or an electrical portable outlet device, The cord extension set on electrical portable outlet device must be positioned so that it is not subject to splashing or ingress of moisture.

■ **Washing Machine is to be connected to the water mains using new hose-sets and old hose-sets should not be used.**

■ **Connecting water supply hose**



▶ *Water supply pressure must be between 100 kPa and 1000kPa (1.0~10kgf/cm²)*

▶ *Don't strip or crossthread when connecting Inlet hose to the valve.*

▶ *If the water supply pressure is more than 1000kPa, a decompression device should be installed.*

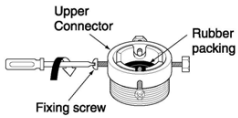
- Two rubber seals are supplied with the water inlet hoses. They are used for preventing water leaks.
- Make sure the connection to taps is tight enough.
- Periodically check the condition of the hose and replace the hose if necessary.
- Make sure that there is no kink on the hose and that it is not crushed.

NOTE After completing connection, if water leaks from the hose, repeat the same steps. Use the most conventional type of faucet for water supply. In case the faucet is square or too big, remove the spacing ring before inserting the faucet into the adaptor.

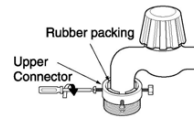
Installation

■ Normal Tap without thread & screw type inlet hose

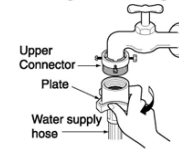
1. Unscrew the fixing screw to attach the tap.



2. Push the connector up till the rubber packing is in tight contact with the tap. Then tighten the 4 screws.

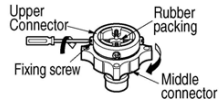


3. Push the water supply hose vertically upwards so that the rubber packing within in the hose can adhere completely to the tap and then tighten it by screwing it to the right.

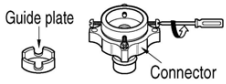


■ Normal Tap without thread & one touch type inlet hose

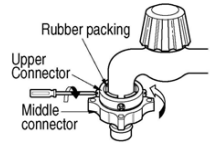
1. Untighten the upper connector screw.



• In case the diameter of the tap is large remove the guide plate.

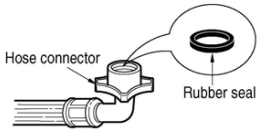


2. Push the upper connector up till the rubber packing is in tight contact with the tap. Then tighten the 4 screws.

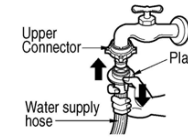


• Turn the middle connector not to have water leaked.

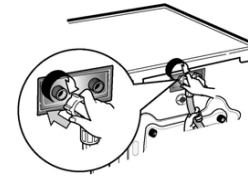
• Make sure that the rubber seal is inside the hose connector.



3. Connect the water supply hose to the middle connector, pushing the plate down.



• To separate the water supply hose from the middle connector shut off the tap. Then pull the inlet hose down, pushing the plate down.



• Your machine comes with only cold water connection.

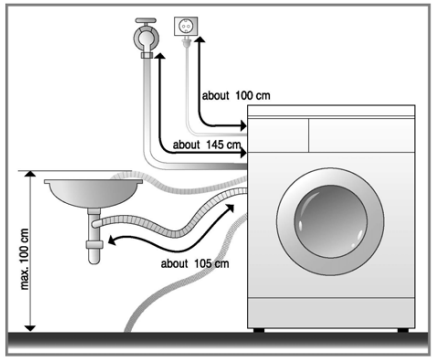
• Make sure that there are no kinks in the hose and that it is not crushed.

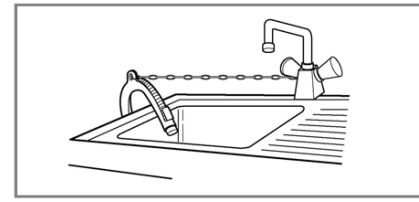
Used the horizontal tap	
Horizontal tap	
Extension tap	
Square tap	

Installation

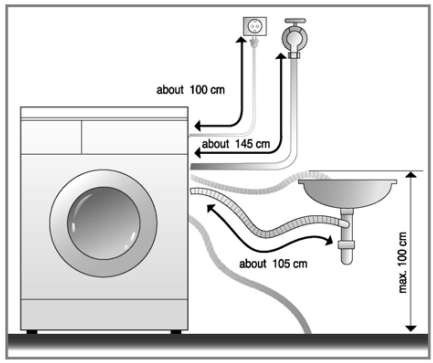
This equipment is not designed for maritime use or for use mobile installations such as caravans, aircraft etc.
Turn off the stopcock if the machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain(gully) in the immediate vicinity.
When disposing of the appliance, cut off the mains cable, and destroy the plug Disable the door lock to prevent young children being trapped inside.
Packaging material (e.g. Films, Styrofoam) can be dangerous for children. There is a risk of suffocation !
Keep all packaging well away from children

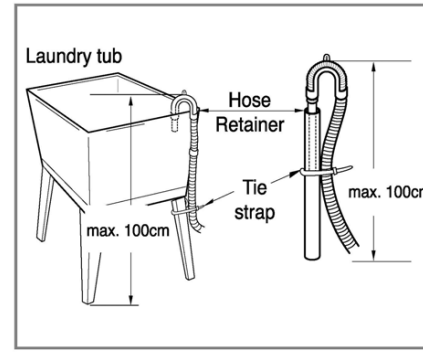
■ Installation of drain hose





- When installing the drain hose sink, secure it tightly with a string.
- Proper securing of the drain hose will protect the floor from damage due to water leakage.

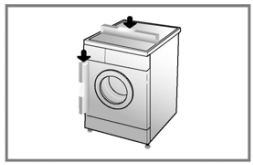




- The drain hose should not be placed higher than 100 cm above the floor. Water in the washer does not drain or drains slowly.
- Proper securing of the drain hose will protect the floor from damage due to water leakage.
- When the drain hose is too long, do not force back into the washer. This will cause abnormal noise.

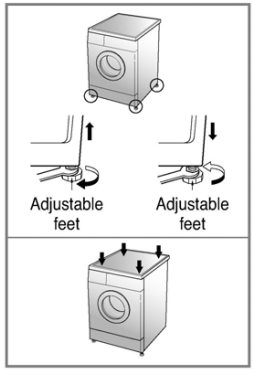
Installation

■ Level adjustment



1. Adjusting the washing machine level properly prevents excessive noise and vibration.
   Install the appliance on a solid and level floor surface, preferably in a corner of the room.

   NOTE Timber or suspended type flooring may contribute to excessive vibration and unblance errors.



2. If the floor is uneven, adjust the adjustable feet as required. (do not insert pieces of wood etc. under the feet)
   Make sure that all four feet are stable and resting on the floor and then check that the appliance is perfectly level. (use a spirit level)

※ *After the washer is level, tighten the lock nuts up towards of the base of the washer. All lock nuts must be tightened.*

NOTE In the case that the washing machine is installed on a raised platform, it must be securely fastened in order to eliminate the risk that it might fall off.

※ *Diagonal Check*
When pushing down the edges of the washing machine top plate diagonally, the machine should not move up and down at all. (Please, check both of two directions) If machine rocks when pushing the machine top plate diagonally, adjust the feet again.

■ Concrete floors

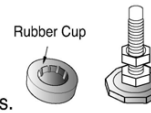
- The installation surface must be clean, dry and level.
- Install washer on a flat hard floor.

■ Tile floors (Slippery floors)

- Position each foot on the Tread Mate and level the machine to suit. (Cut Tread Mate into 70x70 mm sections and stick the pieces on to the dry tile where machine is to be placed.)

※ *Tread Mate is a self adhesive material used on ladders & steps that prevents slipping.*

■ Wooden floors (Suspended floors)



- Wooden floors are particularly susceptible to vibration.
- To prevent vibration we recommend you place rubber cups under each foot, at least 15mm thick under the washer, secured to at least 2 floor beams with screws.
- If possible install the washer in one of the corners of the room, where the floor is more stable.

※ *Insert the rubber cups to reduce vibration.*
※ *You can obtain the rubber cups (p/no.4620ER4002B) from the LG spares dept.*

Important!

- Proper placement and levelling of the washer ensure long,regular and reliable operation.
- The washer must be absolutely horizontal and stand firmly in position.
- It must not “Seesaw” across corners under load.
- The installation surface must be clean, free from floor wax and other lubricant coatings.
- Do not let the feet of the washer get wet. If feet of the washer get wet, slipping may occur.

Care before washing

■ Before the first washing

Select a cycle (COTTON ( ) 60°C, add a half load of detergent) allow the unit to wash without clothing. This will remove residues and water from the drum that may have been left during manufacturing.

■ Caring before washing

1. Care Labels

Look for a care label on your clothes. This will tell you about the fabric content of your garment and how it should be washed.

2. Sorting

To get the best results, Sort clothes into loads that can be washed with the same wash cycle. Water temperature and spin speed and different fabrics need to be washed in different ways. Always sort dark colors from pale colors and whites. Wash separately as dye and lint transfer can occur causing discoloration of white etc. If possible, do not wash heavily soiled items with lightly soiled one.

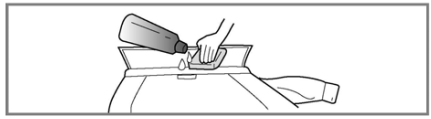
Soil (Heavy, Normal, Light) ·····	Separate clothes according to amount of soil.
Color (White, Lights, Darks) ·····	Separate white fabrics from colored fabrics.
Lint (Lint producers, Collectors) ·····	Wash lint producers and lint collectors separately.

3. Caring before loading

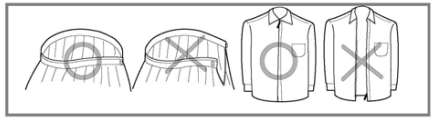
■ **Combine large and small items in a load. Load large items first. Large items should not be more than half the total wash load.**
Do not wash single items. This may cause an out-of-balance load. Add one or two similar items.



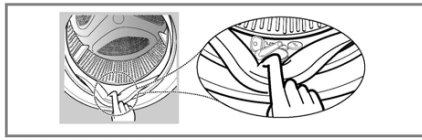
• Check all pockets to make sure that they are empty. Items such as nails, hair clip, matches, pens, coins and keys can damage both your washer and your clothes.



• Close zippers, hooks and strings to make sure that these items don't snag on other clothes.



• Pre treat dirt and stains by brushing a little detergent dissolved in water onto stains like collars and cuffs to help shift dirt.



• Check the folds of the flexible gasket (gray) and remove any small articles,if any.

• Check inside of the drum and remove any left items in it for next wash cycle.

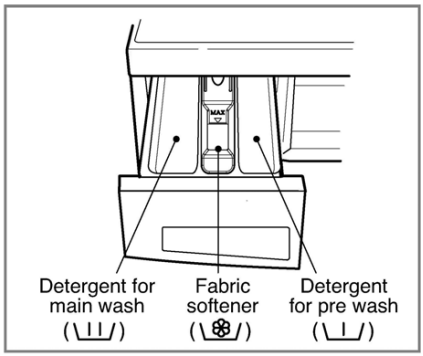


• Remove any clothing or items on the flexible gasket to prevent clothing and the gasket damages.

Adding detergent

■ Adding detergent and fabric softener

1. The Dispenser Drawer

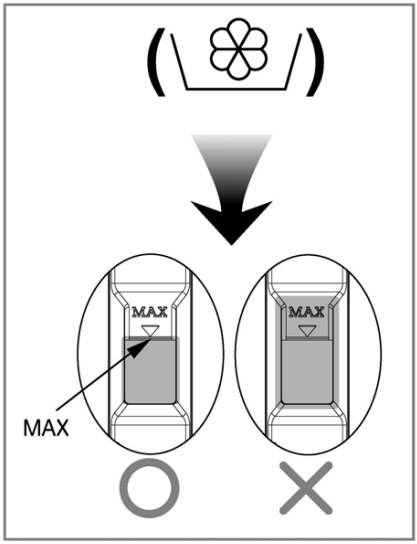


- Main wash only ➔ \II/
- Pre Wash + Main Wash ➔ \I/ • \II/

Warning

Keep all washing detergents away from children as there is danger of poisoning.
Too much detergent, bleach or softener may cause an overflow.
Be sure to use the appropriate amount of detergent.

2. Adding Fabric Softener



- Do not exceed the maximum fill line. Close the dispenser drawer slowly. Overfilling can cause early dispensing of the fabric softener which could stain clothes.
- Do not leave the fabric softener in the detergent drawer for more than 2 days. (Fabric softener could harden)
- Softener will automatically be added during the last rinse cycle.
- Do not open the drawer when water is supplied.
- Solvents(benzene, etc) are not allowable.

NOTE Do not pour fabric softener directly on the cloths

Adding detergent

3.Detergent dosage

- Detergent should be used according to the instruction of the detergent manufacture and selectedaccording to type, colour, soiling of the fabric and washing temperature.
- If too much detergent is used, too many suds can occur and this will decrease the washing result or cause heavy load to the motor.
- It is recommended that you use powdered detergent for best results.
  If you wish to use liquid detergent follow guidelines provided by the detergent manufacturer.
- You can pour liquid detergent directly into the main detergent drawer if you are start ing the cycleimmediately.
- Please do not use liquid detergent if you are using 'Time Delay' as the liquid may harden, or if you haveselected 'Pre Wash'.
- If too many suds occur, please reduce the detergent amount.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level ofthe load. For best results, avoid oversudsing.
- Refer to the label of the clothes, before choos the detergent and water temperature.
- To use the washing machine, put the designated detergent only.
  - General powdered detergents for all types of fabric (Cold - 95 °C)
  - Powdered detergents for delicate fabric (Cold - 40 °C)
  - Liquid detergents for all types of fabric (Cold - 95 °C) or designated detergents only for wool (Cold - 40 °C)
- For better washing performance and whitening, use the detergent with the General powdered bleach.

Warning

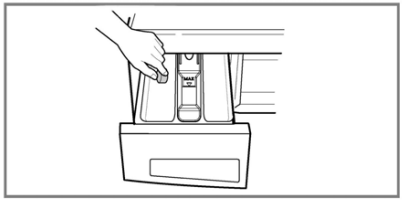
Do not let the detergent harden.
Doing so may lead to blockages, poor rinse performance or bad odor.

NOTE

- Full load : according to manufacturer's recommendation.
- Part load : 3/4 of the normal amount.
- Minimum load : 1/2 of full load.

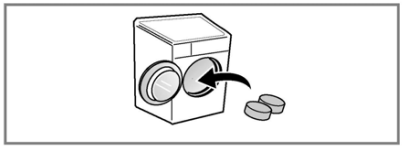
- Detergent is flushed from the dispenser at the beginning of the cycle.

4.Adding water softener

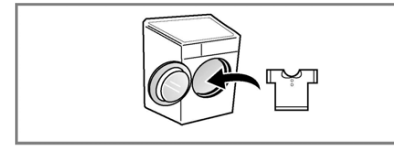


- A water softener, such as Anti-limescale (e.g. Calgon) can be used to cut down on the use of detergent in extremely hard water areas.
  Dispense according to the amount specified on the packaging.
  First add detergent and then the water softener.
- Use the quantity of detergent as for soft water.

5.Using tablet



1) Open the door and put tablets into the drum.



2) Load the laundry into the drum and close the door.

Function

■ Recommended courses according to the laundry type

Program	Fabric Type	Proper Temp.	Option	Maximum Load
Cotton	Color fast garments (shirts, nightdresses, pajamas, etc) and normally soiled cotton load (underwear)	40℃ [Cold, 20˚C, 60˚C, 95℃]	- Intensive - Pre Wash	Rating
Cotton Large		60℃ [Cold, 20˚C, 40˚C]		
Synthetic	Polyamide, Acryic, Polyester	40˚C [Cold, 20˚C, 60℃]		Less than 3.5 kg
Quick 30	Colored Laundry which is lightly soiled fast.	20˚C [Cold, 40℃]		Less than 2.0 kg
Delicate	Delicate laundry easily damaged (silk, curtains...)	20˚C [Cold, 40℃]	- Intensive	
Hand Wash/ Wool (/)	“Hand Wash” marked laundry or machine washable woolens	40˚C [Cold, 20˚C]		
Blanket	Cotton bedding with filling, duvet, pillow, blanket, sofa cover with light filling			1 single size
Baby Care ( )	Laundry for infant	60˚C (95℃)	- Intensive - Pre Wash	Less than 6.0 kg

Function

✻ **Water Temperature :** Select the water temperature to the wash cycles.
Always follow garment manufacture's care label or instructions when laundering.
✻ **Intensive :** When washing heavily soiled laundry you can increase effectiveness by choosing "Intensive" option.
✻ **Pre Wash :** If the laundry is heavily soiled, "Pre Wash" Course is recommended.
✻ Set program at " Cotton Large 60°C + Intensive (Full Load)" option for test in accordance in conformity with EN60456 and Regulation 1015/2010.
- Standard 60°C cotton program : Cotton Large ▢+ 60°C +Intensive
- Standard 40°C cotton program : Cotton Large ▢+ 40°C +Intensive

(They are suitable to clean normally soiled cotton laundry.)
(They are the most efficient programmes in terms of combined energy and water consumptions for washing
* that type of cotton laundry)
✻ Actual water temperature may differ from the declared cycle temperature.
The test results depend on water pressure, water hardness, water inlet temperature, room temperature, type and amount of load, degree of soiling utilized detergent, fluctuations in the main electricity supply and chosen additional options.

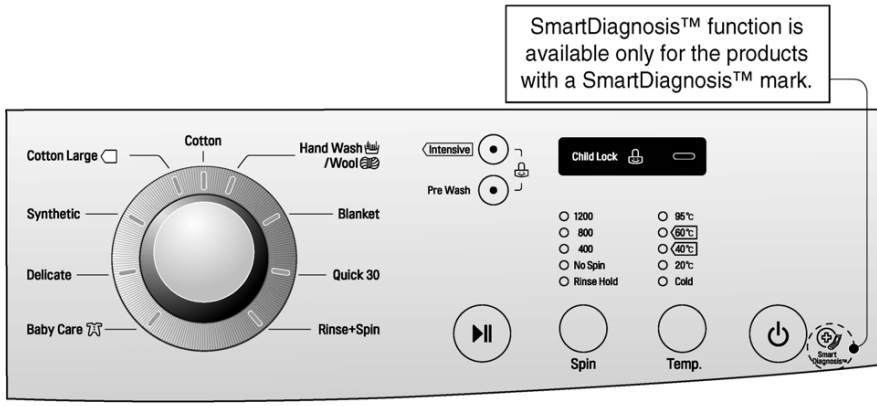
✻ **Notes :** Neutral detergent is recommended.
The wool cycle features gentle tumbling and low-speed spin for garment care.

NOTE

Information of main washing programmes at half load

Program	Time in minutes	Remaining moisture content		Water in Liter	Energy in kWh
		1400rmp	1200rpm/1000rpm		
Cotton (40°C)	94	44%	53%	39	0.66
Cotton Large (60°C)	120	44%	53%	49	0.74

How to use washer



1. Cotton automatically selected upon power on.

- Press the **Power** button to start.
- Press the **Start/Pause** button.
- Initial conditions

*- **Wash :** main wash*

*- **Rinse :** 3 times*

*- **Spin :***

- *1400 rpm*
- *1200 rpm*
- *1000 rpm*

*- **Water temperature :** 40°C*

*- **Program :** Cotton*

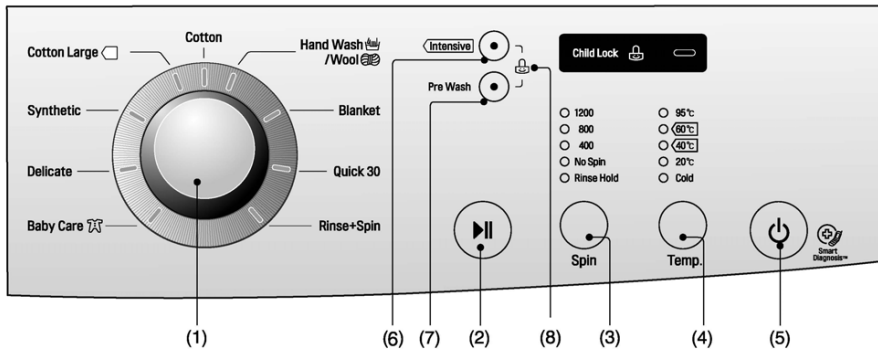
2. Manual Selecting

- Press the **Power** button to start.
- Select the conditions which you want to use, by turning the program dial and pressing each button.

For selecting the each conditions, please refer to the page16~page20

- Press the **Start/Pause** button.

How to use washer



(1) Dial : Program
(2) Button : Start/Pause
(3) Button : Spin
(4) Button : Temperature
(5) Button : Power
(6) Button : Intensive
(7) Button : Pre Wash
(8) Child Lock

Power



1. Power

- Press the Power button to turn power on and off.
- To cancel the Time Delay function, the power button should be pressed.

2. Initial Program

- When the Power button is pressed, the washer is ready for Cotton program. And the other initial conditions as follows.
- So, if you want to advance into the washing cycle without changing the program, just press the **Start/Pause** button and then the washer will proceed.

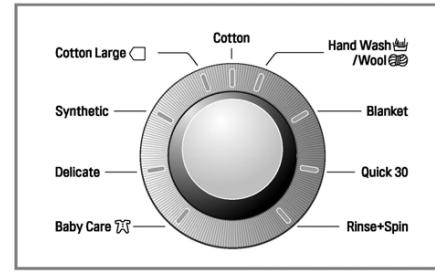
■ ***Initial program***

- Cotton Program / Main wash / Normal Rinse / 1400 rpm / 40°C

- Cotton Program / Main wash / Normal Rinse / 1200 rpm / 40°C

- Cotton Program / Main wash / Normal Rinse / 1000 rpm / 40°C

Program



- 9 programs are available according to the laundry type.
- Lamp will light up to indicate selected program.
- When **Start/Pause** button is pressed, the Cotton program is automatically selected.
- By turning the Program dial, the program is selected in order of "Cotton – Cotton Large – Synthetic – Delicate – Baby Care ( ) – Rinse + Spin- Quick 30 – Blanket - Hand Wash/Wool ( )".

Regarding to the laundry type for each program Please refer to the page17.

How to use washer

Start/Pause



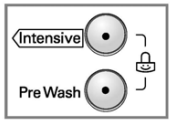
1. Start

- This **Start/Pause** button is used to start wash cycle or pause the wash cycle.

2. Pause

- If temporary stop of wash cycle is needed, press the **Start/Pause** button.
- When in Pause, the power is turned off automatically after 4 minutes.
- **NB.** The door will not open before 1 to 2 minutes when Pause is selected, or at the end of the wash cycle.

Option



- By pressing the Option button, all Option functions may be selected.

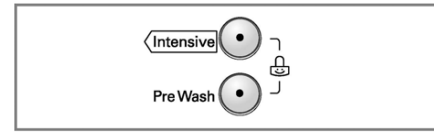
1. Intensive

- If the laundry is heavily soiled “Intensive” option is effective.

2. Pre Wash

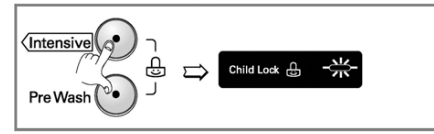
- If the laundry is heavily soiled, “Pre Wash” course is effective.
- Pre Wash is available in Cotton,Synthetic and Baby Care.

Child Lock

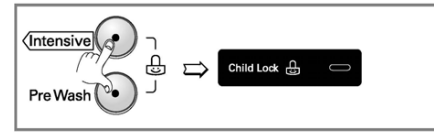


If you choose to lock the buttons on the control assembly to prevent tampering this function may be selected.

- Child Lock can be set by pressing the **Intensive** button and **Pre Wash** button simultaneously. (About three seconds)

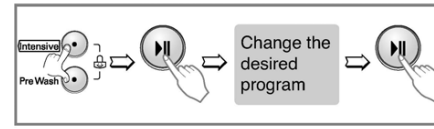


- To deactivate Child Lock system, press **Intensive** and **Pre Wash** buttons simultaneously again. (About three seconds)



- To change to the desired program, whilst in child lock mode.

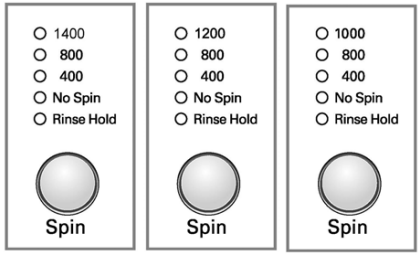
1. Press both **Intensive** and **Pre Wash** together once again. (About three seconds)
2. Press the **Start/Pause** button.
3. Select the desired program and press the **Start/Pause** button again.



- The child lock can be set at any time and it can be deactivated only by using child lock cancel process. Turning the power off and operational errors will not affect child lock.

How to use washer

Spin



[FH4C3QD(P)(1~9)] [FH2C3QD(P)(1~9)] [FH0C3QD(P)(1~9)]
[F14C3QD(P)(1~9)] [F12C3QD(P)(1~9)] [F10C3QD(P)(1~9)]

• After selecting the spin course, the spin speed can be chosen by pressing the spin button.

1. Spin selection

• Spin Speed is available according to the program as follows.

[FH4C3QD(P)(1~9)][F14C3QD(P)(1~9)]

- Cotton, Cotton Large, Rinse + Spin, Quick 30, Rinse Hold – No Spin – 400 – 800 – 1400
- Delicate, Blanket, Synthetic, Baby Care( ), Hand Wash/ Wool (/) Rinse Hold – No Spin – 400 – 800

[FH2C3QD(P)(1~9)][F12C3QD(P)(1~9)]

- Cotton, Cotton Large, Rinse + Spin, Quick 30, Rinse Hold – No Spin – 400 – 800 – 1200
- Delicate, Blanket, Synthetic, Baby Care( ), Hand Wash/ Wool (/) Rinse Hold – No Spin – 400 – 800

[FH0C3QD(P)(1~9)][F10C3QD(P)(1~9)]

- Cotton, Cotton Large, Rinse + Spin, Quick 30, Rinse Hold – No Spin – 400 – 800 – 1000
- Delicate, Blanket, Synthetic, Baby Care( ), Hand Wash/ Wool (/) Rinse Hold – No Spin – 400 – 800

2. No spin

• If No spin is selected, the washer stops after draining water.

3. Rinse Hold

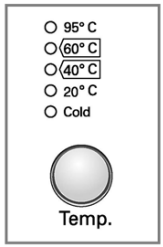
• Rinse Hold is selected by pressing the spin button repeatedly this function leaves clothes in the machine; suspended in the water after a rinse without entering into spin.

• To proceed through to a drain or spin, once the rinse hold function is completed using to Program dial and Spin button to the required program.
(Spin)

The required lamp will light up for identification.

How to use washer

Water Temp.



• By pressing the Temp. button, the water temperature can be selected.

- Cold

- 20℃ / 40℃ / 60℃ / 95℃

• Water temperature can be selected according to the program.

The required temperature lamp will light up for identification.

For the more detailed information, please refer to the page14.

Time left

• Recommended program by manufacturer.

Programa	[FH4C3QD(P)(1~9)] [F14C3QD(P)(1~9)]	[FH0/2C3QD(P)(1~9)] [F10/12C3QD(P)(1~9)]
Cotton	3:45	3:43
Cotton Large	2:19	2:17
Synthetic	2:52	2:50
Delicate	47'	47'
Baby Care	2:27	2:27
Rinse+Spin	20'	18'
Quick 30	30'	30'
Blanket	1:40	1:40
Hand Wash/Wool	37'	37'

• The washing time may vary by the amount of laundry, water pressure, water temperature and other washing conditions.

• If an unbalanced load is detected or if the suds removing program operates, the wash time may be extended.
(Max. increasing time is 45 minutes.)

Completion of washing

• If the washing is completed, power turns off automatically after the alarm sound.

• Switch off the appliance and turn off the water tap.

Maintenance

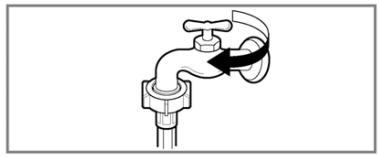
✻ Before cleaning the washer interior, unplug the electrical power cord to avoid electrical shock to avoid electrical shock hazards.

✻ When disposing of the appliance, cut off the mains cable, and destroy the plug Disable the door lock to prevent young children being trapped inside.

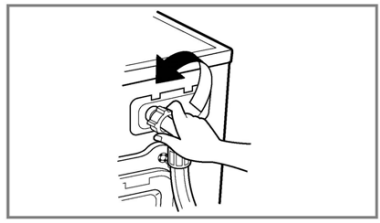
■ The water inlet filter

- " 95° C / 60° C / 40° C / 20° C / Cold & 1200 / 800 / 400 / No Spin / Rinse Hold " error message will blink on the control panel when water does not enter the detergent drawer.

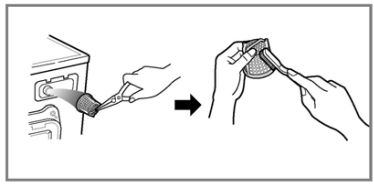
- If water is very hard or contains traces of lime deposit, the water inlet filter may become clogged.
  It is therefore a good idea to clean it from time to time.



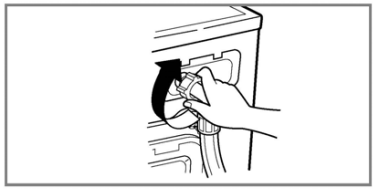
1. Turn off the water tap.



2. Unscrew the water inlet hose.



3. Clean the filter using a hard bristle brush.



4. Tighten up the inlet hose.

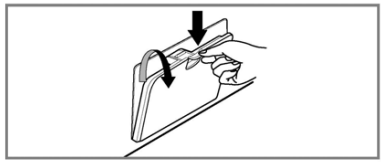
Maintenance

■ The drain pump filter

✻ The drain filter collects threads and small objects left in the laundry.
Check regularly that the filter is clean to ensure smooth running of your machine.

⚠ **CAUTION** First drain using the drain hose and then open the pump filter to remove whatever any threads or objects.
Be careful when draining if the water is hot.

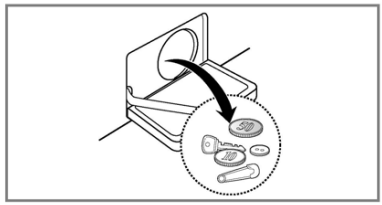
✻ Allow the water to cool down before cleaning the drain pump, carrying out emergency emptying or opening the door in an emergency.



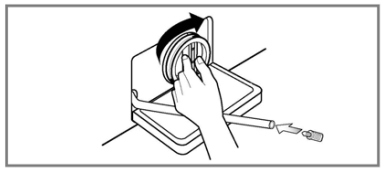
1. Open the lower cover cap.
pull out the hose.



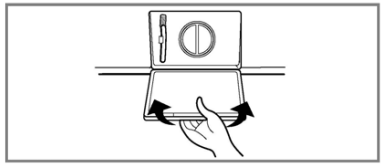
2. Unplug the drain plug.
Open the filter by turning to the left.



3. Remove any extraneous matter from the pump filter.



4. After cleaning, turn the pump filter and insert the drain plug.



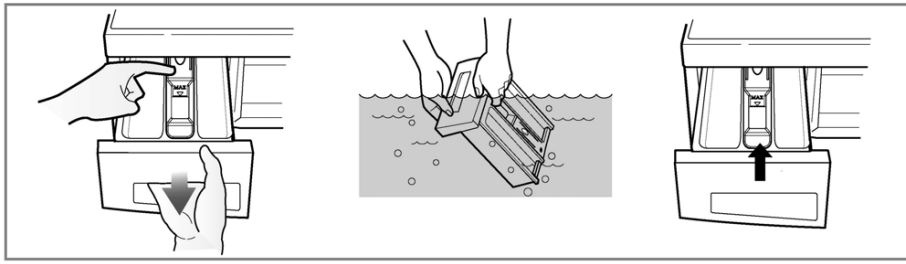
5. Close the lower cover cap.

Maintenance

■ Dispenser drawer

✻ After a while detergents and fabric softeners leave a deposit in the drawer.

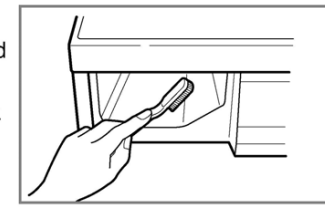
- It should be cleaned from time to time with a jet of running water.
- If necessary it can be removed completely from the machine by pressing the catch downwards and by pulling it out.
- To facilitate cleaning, the upper part of the fabric softener compartment can be removed.



■ The drawer recess

✻ Detergent can also accumulate inside the recess which should be cleaned occasionally with an old toothbrush.

- Once you have finished cleaning, replace the drawer and run a rinse cycle without laundry.



■ The washing drum

- If you live in a hard water area, limescale may continuously build up in places where it cannot be seen and thus not easily removed.
  Over time the build up of scale clogs appliances, and if it is not kept in check these may have to be replaced.
- Although the washing drum is made of Stainless steel, specks of rust can be caused by small metal articles (paper clips, safety pins) which have been left in the drum.
- The washing drum should be cleaned from time to time.
- If you use descaling agents, dyes or bleaches, make sure they are suitable for washing machine use.

✻ Descaler may contain chemicals that may damage part of your washing machine.

✻ Remove any spots with a stainless steel cleaning agent.

✻ Never use steel wool.

Maintenance

■ Cleaning your washer

1. Exterior

Proper care of your washer can extend its life.

The outside of the machine can be cleaned with warm water and a neutral non abrasive household detergent.

Immediately wipe off any spills. Wipe with damp cloth.

Try not to hit surface with sharp objects.

※ IMPORTANT: Do not use methylated spirits, diluents or similar products.

2. Interior

Dry around the washer door opening, flexible gasket and door glass.
Run washer through a complete cycle using hot water.
Repeat process if necessary.

NOTE Remove hard water deposits using only cleaners labeled as safe for washing machine.

■ Winterizing instructions

If the washer is stored in an area where freezing may occur or moved in freezing temperatures, follow these instructions to prevent damage to the washer:

1. Turn off water supply tap.

2. Disconnect hoses from water supply and drain water from hoses.

3. Plug electrical cord into a properly grounded electrical outlet.

4. Add 1gallon(3.8L) of nontoxic recreational vehicle(RV) antifreeze into an empty wash drum. Close the door.

5. Set spin cycle and let washer spin for 1minute to drain out all water.
Not all of the RV antifreeze will be expelled.

6. Unplug electrical power cord, dry the drum interior, and close the door.

7. Remove dispenser drawer, drain and dry excessive water from the compartments.

8. Store washer in an upright position.

9. To remove antifreeze from washer after storage, run empty washer through a complete cycle using detergent. Do not add wash load.

Troubleshooting guide

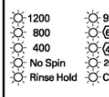
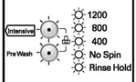
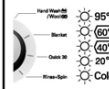
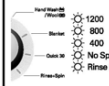
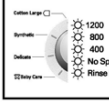
✻ This washing machine is equipped with automatic safety functions which detect and diagnose faults at an early stage and react appropriately
When the machine does not function properly or does not function at all, check the following points before you contact your service provider.

Symptom	Possible Cause	Solution
Rattling and clanking noise	• Foreign objects such as coins or safety pins maybe in drum or pump.	Stop washer and check drum and drain filter. If noise continues after washer is restarted, call your authorised service centre.
Thumping sound	• Heavy wash loads may produce a thumping sound. This is usually normal.	If sound continues, washer is probably out of balance. Stop and redistribute wash load.
Vibrating noise	• Have all the transit bolts and packing been removed? • Are all the feet resting firmly on the ground?	If not removed during installation. Refer to Installation guide for removing transit bolts. Wash load may be unevenly distributed in drum. Stop washer and rearrange wash load.
Water leaks.	• Fill hoses or drain hose are loose at tap or washer.	Check and tighten hose connections.
	• House drain pipes are clogged.	Unclog drain pipe. Contact plumber if necessary.
Oversudsing		Too much detergent or unsuitable detergent may cause excessive foaming which may result in water leaks.
Water does not enter washer or it enters slowly	• Water supply is not adequate in area.	Check another tap in the house.
	• Water supply tap is not completely open.	Fully open tap.
	• Water inlet hose(s) are kinked.	Straighten hose.
	• The filter of the inlet hose(s) clogged.	Check the filter of the inlet hose.
Water in the washer does not drain or drains slowly.	• Drain hose is kinked or clogged.	Clean and straighten the drain hose.
	• The drain filter is clogged.	Clean the drain filter

Troubleshooting guide

Symptom	Possible Cause	Solution
Washer does not start.	• Electrical power cord may not be plugged in or connection may be loose.	Make sure plug fits tightly in wall outlet.
	• House fuse blown, circuit breaker tripped,or a power outage has occurred.	Reset circuit breaker or replace fuse. Do not increase fuse capacity. If problem is a circuit overload, have it corrected by a qualified electrician.
	• Water supply tap is not turned on.	Turn on water supply tap.
Washer will not spin.	• Check that the door is firmly shut.	Close the door and press the Start/Pause button. After pressing the Start/Pause button, it may take a few moments before the clothes washer begins to spin. The door must lock before spin can be achieved. Add 1 or 2 similar items to help balance the load. Rearrange load to allow proper spinning.
Door does not open.		Once machine has started, the door cannot be opened for safety reasons. Check if the “Door Lock” icon is illuminated. You can safely open the door after the “Door Lock” icon turns off.
Wash cycle time delayed.		The washing time may vary by the amount of laundry, water pressure, water temperature and other usage conditions. If the imbalance is detected or if the suds removing program works, the wash time shall be increased.
Fabric softener overflow.	Too much softener may cause an overflow.	Follow softener guidelines to ensure appropriate amount is used. Do not exceed the maximum fill line.
Softeners dispensed too early.		Close the dispenser drawer slowly. Do not open the drawer during the wash cycle.

Troubleshooting guide

Symptom	Possible Cause	Solution
	• Water supply is not adequate in area. • Water supply taps are not completely open. • Water inlet hose(s) are kinked. • The filter of the inlet hose(s) are clogged.	Check another tap in the house. Fully open tap. Straighten hose(s). Check the filter of the inlet hose.
	• Drain hose is kinked or clogged. • The drain filter is clogged.	Clean and straighten the drain hose. Clean the drain filter.
	• Load is too small. • Load is out of balance. • The appliance has an imbalance detection and correction system. If individual heavy articles are loaded (ex. bath mat, bath robe, etc.) this system may stop spinning or even interrupt the spin cycle altogether. • If the laundry is still too wet at the end of the cycle, add smaller articles of laundry to balance the load and repeat the spin cycle.	Add 1 or 2 similar items to help balance the load. Rearrange load to allow proper spinning
  • Is the door opened?		Close the door. ✻ If it is not released, call for service.
		Unplug the power plug and call for service.
	• Water overfills due to the faulty water valve.	Close the water tap. Unplug the power plug. Call for service.
	• Water level sensor has malfunctioned.	
	• Over load in motor.	
	• Over load in motor.	

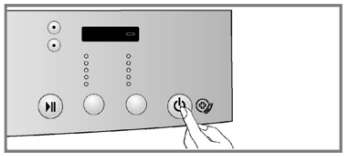
Troubleshooting guide

NOTE SmartDiagnosis™ function is available only for the products with a SmartDiagnosis™ mark.
In case of a mobile phone with static option, the smart diagnosis function might not operate.

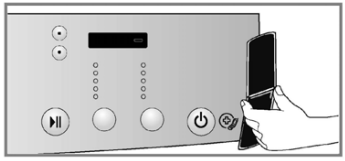
■ Using SmartDiagnosis™

- Only use this feature when instructed to do so by the call center.
  The transmission sounds similar to a fax machine, and so has no meaning except to the call center.
- SmartDiagnosis™ cannot be activated if the washer does not power up.
  If this happens, then troubleshooting must be done without SmartDiagnosis™.

If you experience problems with your washer, call to Customer information center.
Follow the call center agent's instructions, and do the following steps when requested:

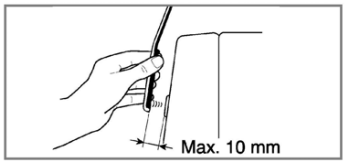


1. Press the Power button to turn on the washer.
   Do not press any other buttons or turn the cycle selector knob.



2. When instructed to do so by the call center, place the mouthpiece of your phone very close to the Power button.

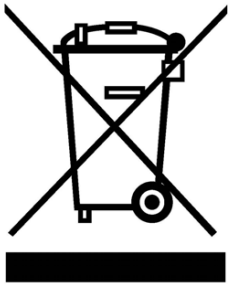




3. Press and hold the “Temp.” button for three seconds, while holding the phone mouthpiece to the icon or Power button.
4. Keep the phone in place until the tone transmission has finished.
   This takes about 6 seconds, and the display will count down the time.
   - For best results, do not move the phone while the tones are being transmitted.
   - If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
   - Pressing the Power button during the transmission will shut off the SmartDiagnosis™.
5. Once the countdown is over and the tones have stopped, resume your conversation with the call center agent, who will then be able to assist you using the information transmitted for analysis at the call to Customer information center.
   - Smart Diagnosis is a troubleshooting feature designed to assist, not replace, the traditional method of troubleshooting through service calls. The effectiveness of this feature depends upon various factors,including, but not limited to, the reception of the cellular phone being used for transmission, any externalnoise that may be present during the transmission, and the acoustics of the room where the machine is located.
     Accordingly, LG does not guarantee that Smart Diagnosis would accurately troubleshoot any given issue.

Terms of Warranty

Disposal of your old appliance



1. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
4. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- If the product is connected to any voltage other than that shown on the rating plate.
- If the fault is caused by accident, neglect, misuse or Act of God.
- If the fault is caused by factors other than normal domestic use or use in accordance with the owner's manual.
- Provide instruction on use of product or change the set-up of the product.
- If the fault is caused by pests for example, rats or cockroaches etc..
- Noise or vibration that is considered normal for example water drain sound, spin sound, or warming beeps.
- Correcting the installation for example, levelling the product, adjustment of drain.
- Normal maintenance which recommended by the owner's manual.
- Removal of foreign objects / substances from the machine, including the pump and inlet hose filter for example, grit, nails, bra wires, buttons etc.
- Replace fuses in or correct house wiring or correct house plumbing.
- Correction of unauthorized repairs.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.
- If this product is used for commercial purpose, it is not warranted.

(Example : Public places such as public bathroom, lodging house, training center, dormitory)

If the product is installed outside the normal service area, any cost of transportation involved in the repair of the product, or the replacement of a defective part, shall be borne by the owner.


LG
Life's Good