LG
Life's Good

ENGLISH

Owner's Manual

FREEZER

Please read carefully the manual instruction and safety caution before operating your freezer and retain it for future reference

P/No. : MFL67229634

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CONTENTS

IMPORTANT SAFETY INFORMATION... 3

FEATURE CHART 9

PLACING AND LEVELING 9

SAFETY INSTRUCTIONS 10

STORING FOODS 11

TEMPERATURE CONTROL AND DEFROSTING 12

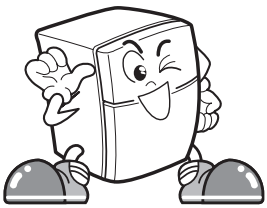
SPECIAL PRECAUTIONS 12

GENERAL CLEANING 13

GENERAL INFORMATION 14

IMPORTANT WARNINGS 15

BEFORE CALLING FOR SERVICE 16



IMPORTANT SAFETY INFORMATION

⚠ WARNING

⚠ Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

⚠ Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

⚠ Do not damage the refrigerant circuit.

⚠ Do not use electrical appliances inside the food storage compartment of the appliance, unless they are of the type recommended by the manufacturer.

⚠ The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. When disposal, please consult with services agent or a similarly qualified person.

Risk of Fire and Flammable Materials



This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

IMPORTANT SAFETY INFORMATION

BASIC SAFETY PRECAUTIONS

This guide contains many important safety messages. Always read and obey all safety messages.

⚠ This is the safety alert symbol. It alerts you to safety messages that inform you of hazard that can hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word WARNING or CAUTION.
These words mean:

⚠ **WARNING** You will be hurt or seriously injured if you don't follow instructions.

⚠ **CAUTION** indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

⚠ WARNING

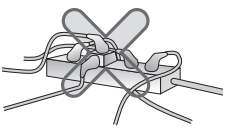
To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

1. When connecting the power

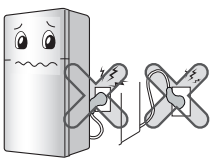
Do not use many power outlets.

- Using several devices at one outlet may cause fire.
- The electric leakage breaker may damage food and the dispenser may be leaked.



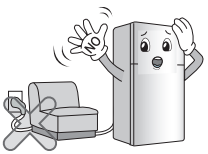
Do not allow the power plug to face upward or to be squeezed at the back of the freezer.

Water may be flown into or the plug may be damaged, which causes fire or electric shock.



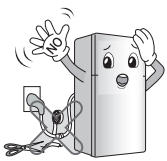
Do not allow the power cord bent or pressed by the heavy object to be damaged.

It may damage the power cord to cause fire or electric shock.



Do not extend or modify the length of the power plug.

It causes electric shock or fire by the electric damage of the power cord or others.



IMPORTANT SAFETY INFORMATION

1. When connecting the power

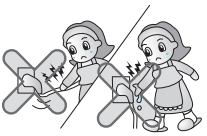
Unplug the power plug when cleaning, handling the freezer.

• It may cause electric shock or injury.



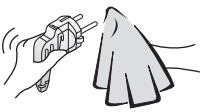
Do not pull out the cord or touch the power plug with wet hands.

• It may cause electric shock or injury.



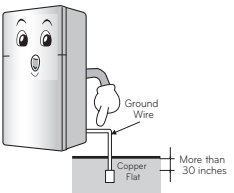
Remove water or dust from the power plug and insert it with the ends of the pins securely connected.

Dust, water or unstable connection may fire or electric shock.



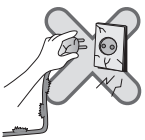
Make sure of grounding.

The incorrect grounding may cause breakdown and electric shock.



When the power cord or the power plug is damaged or the holes of the outlet are loosed, do not use them.

It may cause electric shock or short circuit to make fire.



2. When using the freezer

Do not place the heavy object or the dangerous object (container with liquid) on the freezer.

It may be dropped to cause injury, fire or electric shock when opening or closing the door.



Do not cling to the door or the shelves of the door or the cool chamber.

It may make the freezer fallen down or damage the hands. Especially, do not allow the children to do the above.



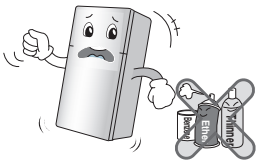
Do not install the freezer in the wet place or the place which water or rain splashes.

Deterioration of insulation of electric parts may cause electric leakage.



Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the freezer.

It may cause explosion or fire.

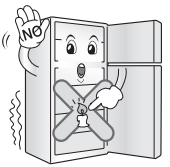


IMPORTANT SAFETY INFORMATION

2. When using the freezer

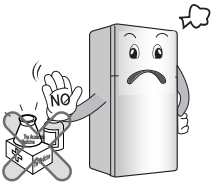
Do not place the lit candle within the freezer to deodorize.

It may cause explosion or fire.



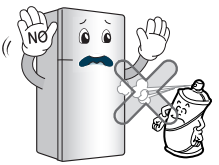
Do not store the medicine or the academic materials at the freezer

When the material with the strict temperature control is stored, it may be deteriorated or it may make an unexpected reaction to cause any risk.



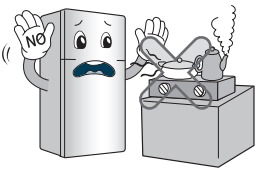
Do not use the combustible spray near the freezer.

It may cause fire.



Avoid the heating devices.

It may cause fire.



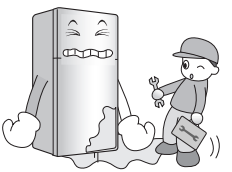
Do not place flower vase, cup, cosmetics, medicine or any container with water on the freezer.

It may cause fire, electric shock or injury by dropping down.



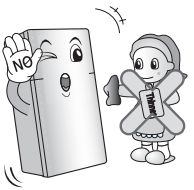
Do not use the submerged freezer directly, kindly checked by the technician.

It may cause electric shock or fire.



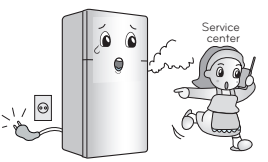
Do not spray water at the outside or the inside of the freezer or do not clean it with benzene or thinner.

Deterioration of insulation of electric parts may cause electric shock or fire.



When any strange smell or smoke is detected from the freezer, disconnect the power plug immediately and contact to the service center.

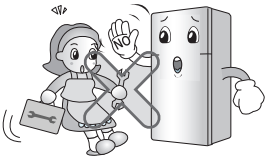
It may cause fire.



2. When using the freezer

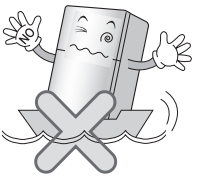
Do not allow any person except the qualified engineer to disassemble, repair or alter the freezer.

It may cause injury, electric shock or fire.



Do not use the freezer for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).

It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.



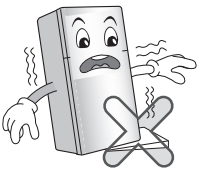
When disposing the freezer, remove the packing materials from the door.

It may cause to lock out the child.



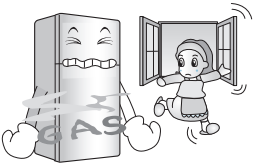
Install the freezer on the solid and level floor.

Installing it on the unstable place may cause death by falling down the freezer when opening or closing the door.



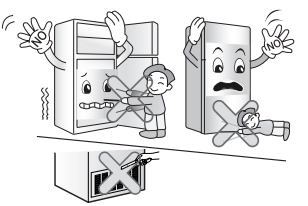
When gas is leaked, do not touch the freezer or the air outlet and ventilate the room immediately.

- The explosion by spark may causefire or burn.
- Because this freezer uses natural gas as the environtment-friendly refrigerant, even as small amount is combustible. When the gas is leaked by the severe damage during delivering, installing or using the freezer, any spark may cause fire or burn.



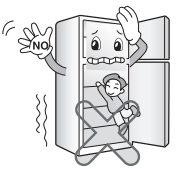
Do not put hands or other things in the air holes, under the cover, into the holes at the back of the freezer.

It may cause electric shock or injury.



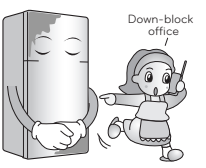
Prevent children from entering the product.

It may endanger the life of a child if the child enters the freezer.



When you want to dispose the freezer, contact to the down-block office.

When you want to dispose the large living waste such as electric home appliance and furniture, you'd better contact the local down-block office.



⚠CAUTION

Violating this direction may cause injury or damage house or furniture. Always be careful, please.

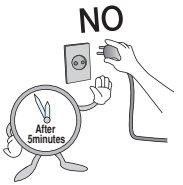
Do not touch food or containers at the freezer with wet hands.

It may cause frostbite



Wait for 5 minutes or longer when reconnecting the plug.

It may cause the operation of the freezer to fail.



Do not put bottle in the freezer.

It may freeze the contents to break the bottle to cause injury.



Pull out the power plug not by grasping the cord but the plug of its end.

It may cause electric shock or short circuit to fire.



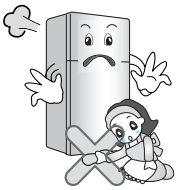
Do not install the freezer in the wet place or the place which water or rain splashes.

Deterioration of insulation of electric parts may cause electric leakage.



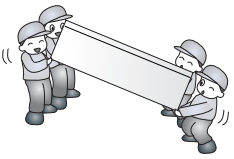
Do not insert the hands into the bottom of the freezer.

The iron plate of the bottom may cause injury.



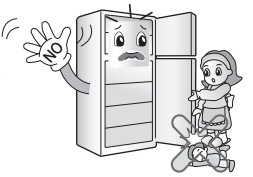
Carry the freezer with the handle bar at the bottom of the front and the top of the rear.

Otherwise, your hands may be slipped to cause injury.



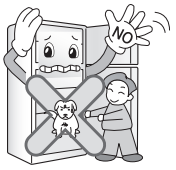
Because opening or closing the door of the freezer may cause injury to the person around it, be careful, please.

Opening or closing the door may cause feet or hands to be caught in the chink in door or the child to be get hurt by the corner.



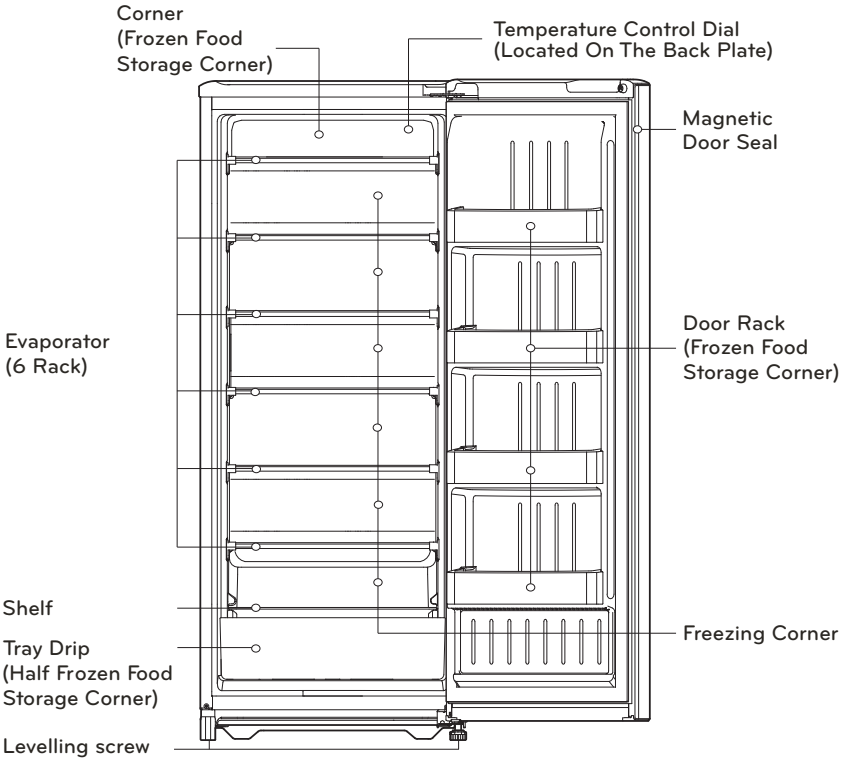
Do not put any living animal in the freezer.

It may cause the animal died.



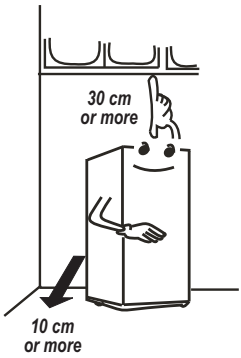
FEATURE CHART

We would like to thank you for using Freezer Non CFC LG. This new freezer is manufactured with great care and using the latest technology and we believe that you will be fully satisfied with its performance and reliability. Before operating your set, please read this booklet carefully. Inside you will find many helpful hints on how to use and maintain your freezer properly that will ensure trouble free use of the freezer for many years to come.



PLACING AND LEVELING

1. Place your freezer in a location that suits your working convenience.
2. Avoid placing unit in a narrow recess or near any heat sources, direct sunlight or moisture.
3. Air must circulate properly around your appliance to ensure efficient operation. Allow at least a clearance of 10 cm distance from the wall at the rear and 30 cm distance between the upper wall of the product.
4. To avoid any vibration, the unit must be leveled side to side. The front should be slightly higher than than the rear to aid in door closing. Leveling screws can be turned easily by tipping the cabinet slightly and adjustment can be made with your finger to raise or lower the cabinet.
5. The appliance should be so positioned that the supply plug is accessible for quick disconnection when accident happens.

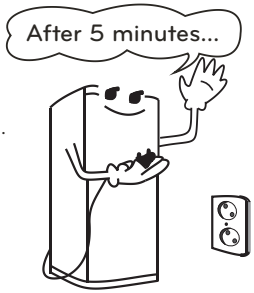


SAFETY INSTRUCTION

1. Before operating this appliance please review this list :
   a. In order to prevent possible electric shock cause by the current leakage, this appliance must be grounded.
   b. Please connect the ground wire (installed on back side of cabinet) to ground or water pipe from steel.

2. Do not use an extension cords
   If possible, connect the freezer to its own individual electrical outlet and do not use an extension cord.

3. Starting
   When your freezer is first installed, allow it to stabilize at normal operating temperature for 30 minutes.
   If operation are interupted, wait 5 minutes before restarting.

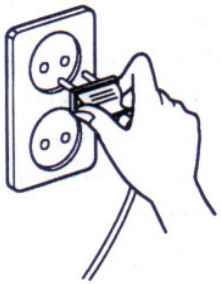


4. Suply cord replacement
   If the supply cord is damaged, it must be replaced By the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard

5. Grounding
   Improper use of the grounding plug can result in electric shock. Consult a qualified electrician or service person if the grounding instruction are not completely understood, or if you have doubts on whether the appliance is properly grounded.

6. Vacation time
   During average long vacation, it is better to not operate the freezer. Remove all food, disconnect the power cord, clean the interior thoroughly, and leave door open to prevent odor formation.

7. Power failure
   Most power failure that are corrected in an hour or two will not effect your freezer temperature. However you should minimize the number of door openings while the power is off.



8. Cleaning
   Unplug the power cord from the power outlet for cleaning or other requirements. Never touch it with wet hands Because you can get an electric shock or be hurt.

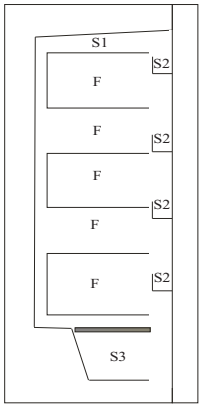
STORING FOODS

This instrument is very suitable for keeping half frozen food and fresh food to be frozen

"F" area : frozen area

"S1, S2" area : half frozen area

"S3" area : half frozen area in the short time



Caution :

1. On "S1, S2" : Do not place ice cream and milk
2. On "S3" can be used as a half-frozen food storage in the short time (temperature is not warmer than -6 °C). If you want to defrost, make sure the tray drip is installed properly and the food is removed from the tray drip.
3. It is very important for placing all the foods properly otherwise every increasing of the temperature when defrosting, will shorten life time of the food.
4. Never keep too much food in freezer because they can block air circulation.
5. When storing the food, cover it with vinyl wrap or store in container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
6. Allow hot food to cool prior to storing, placing hot food in freezer could spoil other food and lead to higher energy consumption.
7. Do not store bottles in the freezer - they may break when frozen.
8. Do not refreeze food that has been thawed. This causes loss of taste and nutrient.
9. Never keep too much food in door rack because they must push against by freezer rack so that the door cannot be fully closed.
10. A void open the unit door recently and try not adding the food while frozen processing. Opening the door lets warm air enter the freezer, and cause temperature to rise.
11. Do not store carbonate package and carbonate drink to be frozen.
12. Do not touch any cold surface with hand especially when still wet. For ice, it shall not directly be used, due to can burn the skin.
13. Freezer will keep foodtemperature along 1-2 hours while electricity doesn't work out, as long the door still closed. But if the situation predicted takes longer time, just take out the food. For fresh food, cook it before restored.

TEMPERATURE CONTROL & DEFROSTING

1. TEMPERATURE CONTROL

Freezer temperature will change according to stored food quantity, how recent you open the unit door and room temperature.
There will be "0, MIN, MID, MAX" mark on temperature controller knob to enhance you to chose the requirement temperature.

"0" position : not operate.

"MIN" position : highest frozen temperature, warmest area.

"MID" position : best temperature for keeping the food on Fridge "F" area.

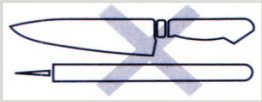
"MAX" position : lowest frozen temperature, coldest.

2. DEFROSTING

- You should do defrosting regularly, in order to keep the unit works efficiently.
- If you want to do defrosting, just turn the knob to "0" position so defrost water will run out to tray drip. It is better to do total defrosting regularly one a month by unplug power cord from the power outlet.
- For faster defrosting, place 1 or 2 pan with warm water on the unit.
- Always wrap the food when defrosting otherwise straightway consume the food.
- Setting knob temperature control to original position after defrosting finish.

SPECIAL PRECAUTIONS

1. Please read this guide thoroughly before operating this unit.
2. This freezer is just for domestic used otherwise it will avoid warranty.
3. Any improper operation or damage, just take out the plug and call the service.
4. Always unplug power cord when defrosting, cleaning and fixing the unit.
5. If you move the freezer, remove or securely fasten down all loose items inside the freezer. To avoid damaging the height adjusting screws, turn them all the way into the base.
6. Close the unit door completely to get best cooling result



Do not ever use sharp and metal tools to remove ice and frost or to take out ice and food on evaporator. A punctured evaporator will cause serious problems and avoid warranty.

GENERAL CLEANING

It is important that your freezer be kept clean to prevent undesirable odors. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle. Never use metallic scouring pads, brushes, coarse abrasive cleaners, or strong alkaline solutions on any surface.

Before you clean, remember that damp objects will stick or adhere to extremely cold surfaces. Do not touch frozen surfaces with wet or damp hands.

EXTERIOR - Use a lukewarm solution of mild soapor detergent to clean the durable finish of your freezer. Wipe with a clean, damp cloth andthen dry.

For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild Detergent in warm waterDo not use abrasive or harsh cleaners. Dry thoroughly with a Soft cloth. Do not use appliance wax, bleach, or other products containing chlorine on stainless steel.

INTERIOR - Regular cleaning of the interior and interior parts is recommended. Disconnect the power supply, and remove food and all compartment shelves, storage trays etc. Wash all compartments with a baking soda solution. Rinse and dry.

WARNING

Always remove power cord from the wall outlet prior to cleaning in the vicinity of electrical parts (switches, controls, etc.).
Wipe up excess moisture with a sponge or cloth to prevent water or liquid from getting into any electrical part and causing a electric shock. Do not use flammable or toxic cleaning liquids.

GENERAL INFORMATION

VACATION TIME

During average length vacations, you will probably find it best to leave the freezer in operation. Place freezable items in freezer for longer life. When you plan to be away for an extended period, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.

POWER FAILURE

Most power failures are corrected in an hour or two and will not affect your freezer temperatures. However, you should minimize the number of door openings while the power is off. During power failures of longer duration, place a block of dry ice on top of your frozen packages.

DRY ICE WARNING

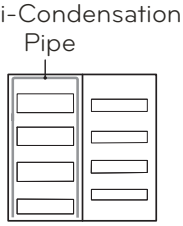
When using dry ice, provide adequate ventilation. Dry ice is frozen carbon dioxide (CO_2). When it vaporizes, it can displace oxygen, causing dizziness, light-headedness, unconsciousness, and death by suffocation. Open a window and do not breathe the vapors.

IF YOU MOVE

If you move, empty the freezer (freezer)completely and wash a mild solution of baking soda and water. (2 TBS soda to 1 quart water) Be sure the soda is completely dissolved to avoid scratching the inside of the freezer (freezer). Secure any loose items, such as racks, bins, ice trays, etc. Do not try to move a loaded freezer.

ANTI-CONDENSATION PIPE

The outside wall of the freezer cabinet may sometimes get warm, especially just after installation.
Don't be alarmed.
This is due to the anti-condensation pipe, which pumps hot refrigerant to prevent sweating on the outer cabinet wall.



This appliance is intended to be used in household and similar applications such as:
- Staff kitchen areas in shops, offices and other working environments.
- Farm houses and by clients in hotels, motels and other residential type environments.
- Bed and breakfast type environments.
- Catering and similar non-retail applications.

IMPORTANT WARNINGS

DO NOT USE AN EXTENSION CORD

Use this appliance on a dedicated circuit; that is, an outlet that is the only outlet on the circuit. Overloading a circuit causes low voltage, malfunction, possible damage to the equipment, and poor cooling capacity. Check your local electric code or consult a qualified electrician if you have questions.

ACCESSIBILITY SUPPLY PLUG

The freezer-freezer should be so positioned that the supply plug is accessible for quick disconnection if an accident happens.

SUPPLY CORD REPLACEMENT

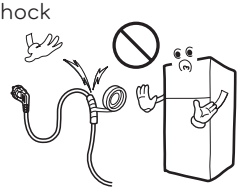
If the supply cord is damaged, it must be replaced by the manufacturer or replacement or a similarly qualified person in order to avoid a hazard.

ABOUT GROUNDING (EARTHING)

In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current. In order to prevent possible electric shock, this appliance must be grounded. Improper use of the grounding plug can result in an electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

DO NOT MODIFY OR EXTEND THE POWER CORD LENGTH

It will cause electric shock or fire.



VERY DANGEROUS ATTRACTION

An empty freezer can be a dangerous attraction to children. Remove either gaskets, latches, lids or the entire door from your unused appliance,or take some other action to make it harmless.

This appliance must be grounded (earthed).

DON'T WAIT! DO IT NOW!

Do not store inflammable materials, explosives, or chemicals in the freezer.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

WARNING

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Disposal of the old appliance

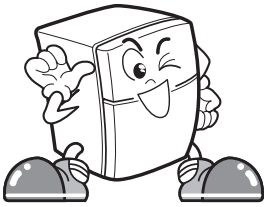
This appliance contains fluid (refrigerant, lubricant) and is made of parts and materials which are reusable and/or recyclable.

All the important materials should be sent to the collection center of waste material and can be reused after rework (recycling). For take back, please contact with the local agency.

BEFORE CALLING FOR SERVICE

SERVICE CALLS CAN OFTEN BE AVOIDED!
IF YOU FEEL YOUR FREEZER IS NOT OPERATING PROPERLY, CHECK THESE POSSIBLE CAUSES FIRST :

Occurrence	Possible cause	Solution
Freezer not functioning	* Plug at wall outlet is disconnected. * Power outage. Check house lights. * A House fuse blown or circuit breaker tripped.	* Make sure plug is tightly pushed into outlet * Call local electric company. * Change fuse or call electrician.
Not Cold	* Freezer control is set too warm. * Freezer location too near to the wall or heat sources. * Door are opened too frequently or too long or slightly open. * Large amounts of warm or hot food may have been stored recently.	* Set freezer control to a colder setting until the freezer temperature satisfactory. * Move the freezer so that it has adequate air circulation or not close to heat sources. * Open the door less often and close the door completely. * Wait until freezer has a change to reach its selected temperature.
Abnormal Noise	* Floor is uneven or weak. * Item placed on the top or left at back side of freezer.	* Leveling the height and be sure floor is solid and can adequately support freezer. * Remove items.
Odor Formation	* Interior needs to be cleaned. * Food with strong odor is in the freezer.	* Clean interior with sponge, warm water and baking soda. * Cover food completely.
Moisture Collects on the inside Walls	* The weather is hot and humid which increases the rate of frost build up and internal sweating. * Door are opened too frequently or too long or slightly open.	* This is normal. * Open the door less often and move package that keep door from closing.



BEFORE CALLING FOR SERVICE



DISPOSAL OF YOUR OLD APPLIANCE (as per e-waste Rules)

1. When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered by the e-waste Management and Handling Rules , 2011 and are meant to be recycled, dismantled, refurbished or disposed off.
2. Dos
   a. The product is required to be handed over only to the authorized recycler for disposal.
   b. Keep the product in isolated area, after it becomes non-functional/ un-repairable so as to prevent its accidental breakage.

Don't

a. The product should not be opened by the user himself/herself, but only by authorized service personnel.
b. The product is not meant for re-sale to any unauthorized agencies/ scrap dealer/kabariwalah.
c. The product is not meant for mixing into household waste stream.
d. Do not keep any replaced spare part(s) from the product in exposed area.

3. Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.
4. Hazards of improper handling or accidental breakage:
   a. The refrigerant (R134a) used, if overexposed , might cause dizziness and loss of concentration. Liquid contact can cause irritation and frostbite. The refrigerant (R600a), squirting out of the pipes could ignite or cause eye injury
   b. The blowing agent cyclopentane is highly flammable liquid and vapor. Harmful to aquatic life. Contact with liquid may cause cold burns / frost bites. Repeated exposure causes skin dryness.
5. This product is complied with the requirement of Hazardous Substances as specified under Rule 13 (1) & (2) of the E-Waste (Management & Handling) Rules, 2011.
6. To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact Toll Free No. 1800-315-9999/ 1800-180-9999 for details. All collection centre and pick up facilities are done by third parties with LG Electronics India Pvt. Ltd. Merely as a facilitator. For more detailed information, please visit : http://www.lge.com/in

WARRANTY

The LG Refrigerator comes with 1 + 4 or 9*(Selected Model) year warranty, from the date of purchase, that comprises of a 1 year warranty on all Parts (except Consumables, Loose Plastic Parts, Glass) in the first year and thereafter a 4 or 9*(Selected Model) year Additional warranty on the compressor, from the date of purchase of the product, provided always that the warranty card bears the rubber stamp, date and signature of our Authorised Dealer.

4 or 9*(Selected Model) YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 or 9*(Selected Model) year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative.
During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc..
Standard visiting charges will be applicable within the municipal limit of town where LG Electronics India Pvt. Ltd. (LGEIL) has it's Authorized Service centre, Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time.
During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

TERMS & CONDITIONS

1. The warranty is confined to the first purchaser of the Refrigerator only & is non-transferable.
2. Repairs & replacements will be carried out by the dealer from whom the product has been purchased, or through the Authorized Service Centers of LGEIL. In case the customer shifts the place of residence during warranty period, it is advised to contact Authorized Service Centre directly or call our help line.
3. Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are attached.
4. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service center at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputizing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local Charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.
5. The concerned authorized service center will advise the customer whether to effect the repairs at site or at the authorized service center.
6. Call registered with the centralized helpline/Authorized service center, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations/returning, are not to be considered as defects.
7. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.
8. In case of any damage to the product / customer abuse/ repairs by un-authorised personnels/ misuse detected/ by the Authorized Service Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
9. This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the Refrigerator. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
10. The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
11. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
12. Warranty does not cover accessories external to the equipment supplied by the dealer.
13. If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.

Warranty is not applicable in any of the following cases :
1.The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to authorized service personnelat the time of service of the product. 3. The product is not operated according to instructions given in the Operating Instruction Booklet. 4. Defects are caused by improper or reckless use, which shall be determined by the company personnel. 5. Any repair work is carried out by persons other than authorized service personnel. 6. Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence. 7. The warranty is not valid in case, the serial number is deleted, defected or altered. 8. Damage to the product or any part/s due to transportation or shifting is not covered by warranty. 9. a) This warranty will automatically terminate on the expiry of the warranty period of 12 months, even if the Refrigerator may not be in use for any time during the warranty period for any reason. b) The warranty on compressor will automatically terminate on expiry of 4 or 9*(Selected Model) years (after 1 year warranty period) even if the Refrigerator may not be in use for any time during the said period for any reason. 10. Only courts in state of Delhi and places where LGEIL has it's branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

CUSTOMER'S COPY

MODEL No. :

DATE OF PURCHASE :

UNIT SERIAL No. :

CUSTOMER'S NAME & ADDRESS

TEL. _____

DEALER'S NAME & ADDRESS

TEL. _____

Customer's Signature

Dealer's Signature

This card is valid only if it is filled in and stamped by our authorised dealer on the date of purchase.

MEMO



P/No. : MFL67229634

LG 24 x 7 CUSTOMER CARE
1800-315-9999
1800-180-9999
(Toll Free)
5757554
(Send SMS)
www.lg.com/in/support
serviceindia@lge.com
www.facebook.com/lghomeappliances
www.twitter.com/LGIndiaTweets
To know more about LG, visit www.lg.com/in
For Corporate/Institutional enquiries,
please write to corp.enquiries@lge.com
Regd. Office: LG Electronics India Pvt. Ltd., A Wing (3rd Floor), D-3, District Center, Saket, New Delhi-110017 CIN No. U32107DL1997PTC220109