LG
Life's Good

OWNER'S MANUAL

Wireless Sound Bar

Please read this manual carefully before operating your set and retain it for future reference.

MODEL

GX (GX, SPN5-W)

2104_Rev04

www.lg.com

Copyright © 2020-2021 LG Electronics Inc. All Rights Reserved.

Safety Information



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK) NO USER-SERVICEABLE PARTS INSIDE REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

WARNING: TO PREVENT FIRE OR ELECTRIC SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

WARNING: Do not install this equipment in a confined space such as a book case or similar unit.

CAUTION: Do not use high voltage products around this product. (ex. Electrical swatter) This product may malfunction due to electrical shock.

CAUTION: The apparatus should not be exposed to water (dripping or splashing) and no objects filled with liquids, such as vases, should be placed on the apparatus.

CAUTION: Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from over heating. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product shall not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instruction has been adhered to.

CAUTION: No naked flame sources, such as lighted candles, should be placed on the apparatus.

NOTICE: For safety marking information including product identification and supply ratings, please refer to the main label on the bottom or the other surface of the product.

CAUTION concerning the Power Cord

The Power Plug is the disconnecting device. In case of an emergency, the Power Plug must remain readily accessible.

Check the specification page of this owner's manual to be certain of the current requirements.

Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your device, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement part by an authorised service centre. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the device.

CAUTION: Be careful to make sure children do not put their hands or any objects into the *speaker duct.

* speaker duct: A hole for plentiful bass sound on speaker cabinet. (enclosure)

CAUTION: Only use the AC adapter supplied with this device. Do not use a power supply from another device or another manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty.

Symbols

~	Refers to alternating current (AC).
⎓	Refers to direct current (DC).
⧈	Refers to class II equipment.
⏻	Refers to stand-by.
I	Refers to "ON" (power).
⚡	Refers to dangerous voltage.

OPEN SOURCE SOFTWARE NOTICE INFORMATION

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

Table of Contents

1 Getting Started

2 Safety Information
6 Introduction
7 Front panel
8 Rear panel
9 Remote control
12 Speakers position
13 Installing the sound bar
14 Mounting the main unit on a wall

2 Connecting

19 Organising cables
19 Connecting the AC Adapter
20 Wireless subwoofer and rear speaker (Sold Separately) connection
20 – Wireless subwoofer connection
21 – Rear speakers connection (Sold Separately)
22 – Surround sound
25 – How to Affix the Ferrite Core
26 Connecting to your TV
26 – Using an OPTICAL cable
26 – LG Sound Sync
28 – Using an HDMI cable
28 – ARC (Audio Return Channel) function
28 – eARC (Enhanced Audio Return Channel) function
29 – What is SIMPLINK?
30 – Additional information for HDMI
31 Optional equipment connection
31 – DOLBY ATMOS®
31 – DTS:X®
32 – HDMI IN connection
32 – OPTICAL IN connection
33 – USB connection
33 – Compatible USB devices
33 – USB device requirement
34 – Playable file

3 Operating

35 Basic operations
35 – USB operation
36 Other operations
36 – Using your TV remote control
37 – AUTO POWER On/Off
38 – Auto function change
38 – Quick Start
39 Using a BLUETOOTH Wireless Technology
39 – About Bluetooth
39 – Bluetooth profiles
39 – Listening to Music of a Bluetooth Device
41 – Controls connected Bluetooth device
41 – Bluetooth connection lock (BT LOCK)
41 Using BLUETOOTH App
41 – Install “LG Sound Bar” App onto Your BLUETOOTH Device
42 – Activate BLUETOOTH with “LG Sound Bar” App

4 Troubleshooting

43 Troubleshooting
43 – General
44 – NOTES to use wireless
45 – NOTES to release Demo mode

5 Appendix

46 Trademarks and licenses
47 Specifications
49 Handling the unit

Introduction

Symbol used in this manual

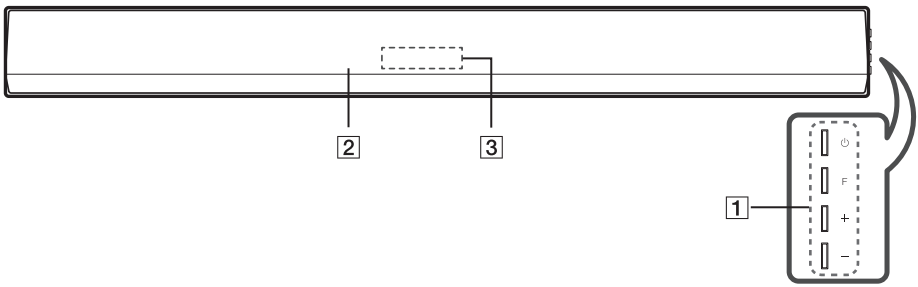
Note

Indicates special notes and operating features.

Caution

Indicates cautions for preventing possible damages from abuse.

Front panel



1

(Standby)
- Switches the unit ON or OFF.

F (Function)
- Select the function and input source by pressing **F** repeatedly.

Input source / Function	Display
Optical ARC e-ARC LG Sound Sync (Wired)	OPT/HDMI ARC
Bluetooth	BT
LG Sound Sync (Wireless)	LG TV
HDMI IN	HDMI
USB	USB

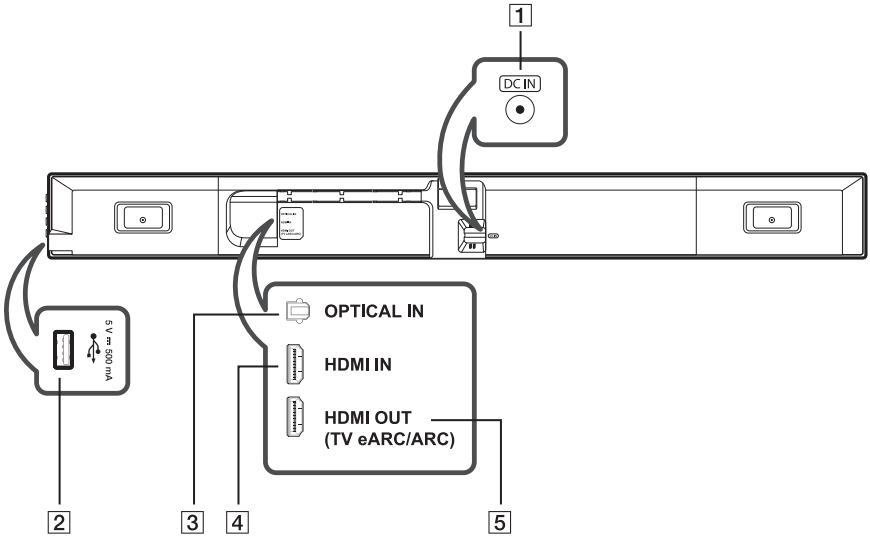
+/– (Volume)
- Adjusts volume level.

2 Remote sensor

3 Display Window
- Display window will be darkened automatically if there is no key input for 15 seconds. When you press any button, the display window will brighten.

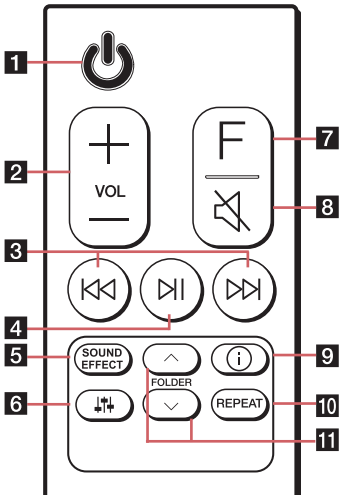
This unit will turn itself off to save electric consumption when the main unit is not connected to an external device and is not used for 15 minutes.

Rear panel



1	**DC IN** - Connect to the AC adapter.
2	USB Port - Connect USB memory device to the USB port on the right side of the unit.
3	**OPTICAL IN** - Connect the OPTICAL IN jack on the back of the unit to OPTICAL OUT jack on the TV.
4	**HDMI IN** - Connect HDMI IN jack on the back of the unit to HDMI OUT jack on the external device. You can enjoy the sound and picture from HDMI connection on an external device.
5	**HDMI OUT (TV eARC/ARC)** - Connect the HDMI OUT (TV eARC/ARC) jack on the back of the unit to ARC jack on the TV.

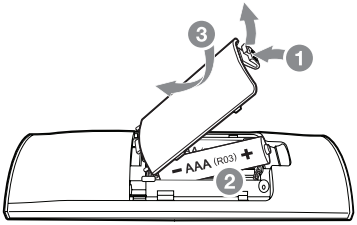
Remote control



Replacement of Battery

Remove the battery cover on the rear of the remote control, and insert the battery with ⊕ and ⊖ matched correctly.

Risk of fire or explosion if the battery is replaced by an incorrect type.



1	⏻ (Standby) - Switches the unit ON or OFF.
2	**VOL** (Volume) +/— - Adjusts speaker volume.
3	⏮/⏭ (Skip/Search) - Press ⏮ or ⏭ to go to next or previous file. - Press and hold ⏮ or ⏭ during playback and release it at the point you want.
4	⏯ (Play/Pause) - Starts playback. / Pauses playback. • **BT (Bluetooth) connection Lock:** It allows you to connect a Bluetooth device only on Bluetooth and LG TV functions. (Page 41) To turn on or off the **Bluetooth** connection lock, press and hold ⏯ for about 3 seconds and press it again in BT (**Bluetooth**) function.

5

SOUND EFFECT

- Selects a sound effect mode by using **SOUND EFFECT**.

On Display	Description
AI SOUND PRO	Analyses the property of the input sound and provides the sound optimised for the content in real time.
BASS BLAST or BASS BLAST+	Reinforces the bass and powerful sound.
STANDARD	You can enjoy optimised sound.
MOVIE	You can enjoy more immersive and cinematic surround sound.
MUSIC	You can enjoy more good sound for music source.

- When this unit detects DOLBY ATMOS or DTS:X stream, you cannot change sound effect to any other. In this case, even though you press **SOUND EFFECT**, this unit does not respond. And you can see only "NOT SUPPORTED" on the display window.
- When this unit detecs DTS stream in MOIVE mode, it plays stream using DTS Virtual:X Technology.

- **TV remote:** It allows you to control the volume of this unit by your TV remote control even by other company's product. (Page 36)
  To turn on or off the TV Remote function, press and hold **SOUND EFFECT** for about 3 seconds and press it again.

- Supported TV brands

LG	Panasonic	Philips	Samsung	Sharp	Sony	Toshiba	Vizio

6

(Sound tuning)

- Adjusts sound level of each speaker.
  Select the speaker you want to adjust by using and adjust the sound level by using **VOL +/—**.
- Adjusting rear speakers level is applied only when the rear speakers are connected.
- See the page 12 for more information of speakers.

Display	Description	Range
WF	Sub Woofer	-15 ~ 6
C	Centre	-6 ~ 6
R	Rear	-6 ~ 6
TRE	Treble	-5 ~ 5
BAS	Bass	-5 ~ 5

- **Surround sound:** It allows you to enjoy surround sound with rear speakers. (Page 22)
  To turn on or off the surround sound, press and hold for about 3 seconds and press it again.

7

F (Function)

- Select the function and input source by pressing **F** repeatedly.

8

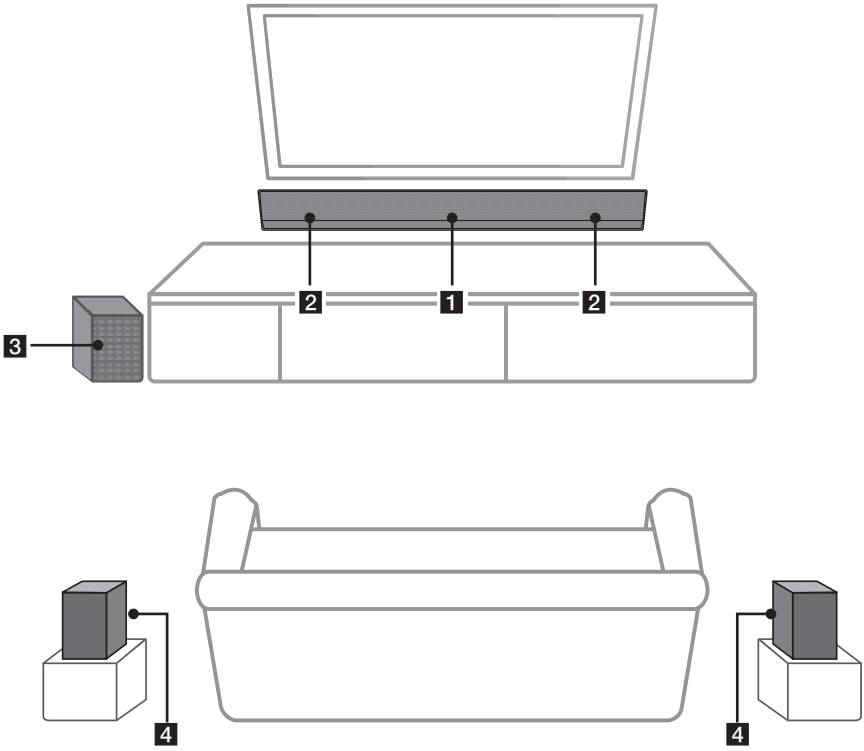
(Mute)

- Press to mute your unit. To cancel it, press again.

9	ⓘ (Information)
	- You can display various information of the input source by pressing ⓘ.
	  - OPT (Optical)/ARC/E-ARC/HDMI (HDMI IN): Audio format
	  - BT (**Bluetooth**): Connected **Bluetooth** device name
	  - USB: File information contained on a USB.
	• **Auto Power ON/OFF:** It allows the unit to turn on and off automatically by input signals: Optical, LG TV or **Bluetooth** (Page 37)
	To turn on or off AUTO POWER function, press and hold ⓘ for about 3 seconds and press it again.

10	REPEAT - Press **REPEAT** to select desired repeat or random mode.
11	FOLDER ∧/∨ - Searches a folder on USB device.

Speakers position



1	Centre speaker
2	Front speakers
3	Subwoofer
4	Rear speakers

You can enjoy surround sound by using Wireless Rear Speaker kit. Wireless Rear Speakers Kit sold separately (SPK8-S).

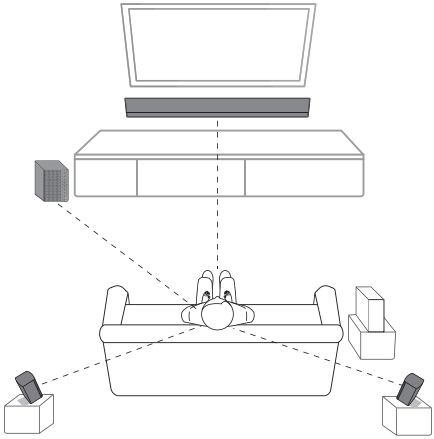
Installing the sound bar

You can hear the sound by connecting the unit to the other device: TV, Blu-ray disc player, DVD player, etc.

Place the unit in front of the TV and connect it to the device you want. (Pages 26 - 32)

You can place the wireless subwoofer anywhere in your room. But it is better to place the subwoofer near the main unit. Turn it slightly toward the centre of the room to reduce the wall reflections.

For the best surround sound, place the speakers as shown below.



Note

- If the sound bar covers the remote sensor of the TV, please separate distance between the sound bar and TV by 10 ~ 15 cm or more.
- The illustration above may differ from actual units.
- You can enjoy surround sound by using Wireless Rear Speaker kit. Wireless Rear Speakers Kit sold separately (SPK8-S).

Caution

- For best performance of wireless connection such as **Bluetooth** or wireless subwoofer, do not install the unit on Metallic furniture because wireless connection communicates through a module positioned on the bottom of the unit.
- Be careful not to make scratches on the surface of the Unit /Subwoofer when installing or moving them.

Mounting the main unit on a wall

You can mount the main unit on a wall.

Install the wall mount bracket on a solid wall perpendicular to the floor.
If you are attaching the unit to other building materials, please contact qualified personnel to install the wall mount.
Only use the wall mount bracket supplied with this unit.
Attach the cables to the unit first, then attach the unit to the mount.

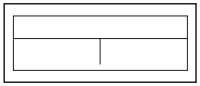


Before Installation

- Do not use the wall mount bracket for any purpose other than installing the sound bar on a wall.
- Immediately discontinue installation and contact the service center if you cannot fully understand the installation process. Use a professional installer if any installation issues remain after the inquiry.
- Installation of this product on concrete wall is recommanded. Installation of this product on other surfaces (Wood Stud, dry wall, plywood, bricks, etc.) is not recommanded. Improper installation may result in the product falling.
- Install the product only on a vertical wall. Do not install on a tilted wall that exceeds building standards or on the heavily titled wall or ceiling. LG is not responsible for problems caused by improper installation of the product, e.g., heavily tilted walls and ceilings.
- Check the enclosed accessories before installation. We are not responsible for any lost or damaged accessories after the inner packaging is opened.
- When an infant or small child swallows the enclosed accessories, various safety accidents such as choking may occur. Keep the enclosed accessories out of the reach of infants and children.
- When tightening screws, tighten until fully snug. Avoid using excessive force when tightening the screws. Doing so may damage the wall and product or reduce the rigidity or performance of the product.
- Avoid installing the unit that exceeds the specified tensile load, and do not allow any external force to be applied to the product.
- Avoid accidents by using work tools with care during installation.
- Because it is difficult to make a connection after installing this unit, you should connect the cables before installation.

Preparation materials


Unit

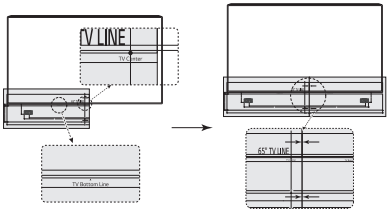

Wall bracket install guide


Wall bracket

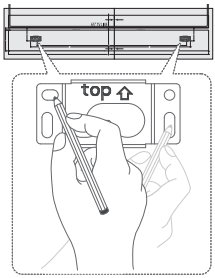

Screws


Wall plug

1. Match the TV's BOTTOM EDGE of Wall bracket install guide with the bottom of TV and attach to the position.

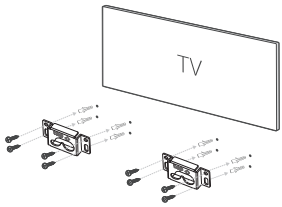


2. When you mount it on a wall (concrete), use the wall plugs. You should drill some holes. A guide sheet (Wall bracket install guide) is supplied to drill. Use the sheet to check the point to drill.

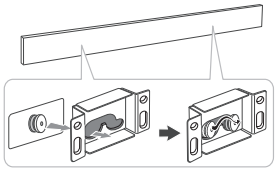


3. Remove the Wall bracket install guide.

4. Fix the brackets with screws as shown in the illustration below.
For more information of fixing the screws, refer to the page 16.



5. Fix the hooks of the unit on the brackets as shown below.



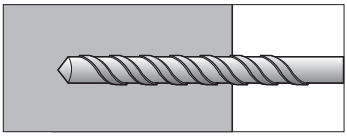
Note

To detach the unit, perform it in reverse order.

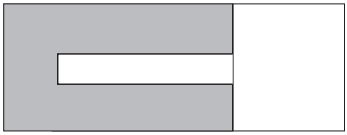
How to fix anchors and screws

(For installation on concrete wall)

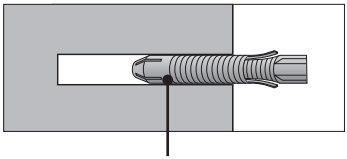
1. Drill holes in anchor locations with a drill bit of Ø 6 mm to a depth of 40 mm to 45 mm.



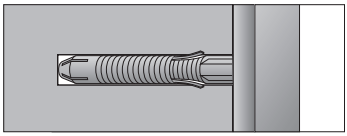
2. Clean the drilled holes.



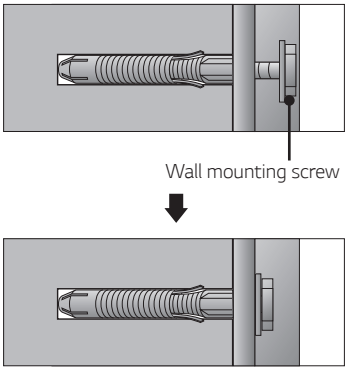
3. Insert the enclosed anchors for fixing the wall mount into the holes. (Use a hammer when inserting anchors.)



4. Push the wall mount support closely toward the wall to match the hole locations.



5. Tighten screws for fixing the wall mount to the holes. At this time, tighten the screws to a torque 12 kgf/cm ± 1



⚠ Caution

- When you mount the unit on the wall, fix it carefully so as not to drop.
- Do not install this product on a wall if it could be exposed to oil or oil mist. This may damage the product and cause it to fall.
- Professional installers should read this manual carefully to ensure proper installation.
- Professional installers should forward this manual to customers after installation and encourage them to read and store it in a convenient place for future reference.
- After reading the installation manual, keep it in a convenient place for future reference.
- Ask a professional installer appointed by the store for installation of the product. Installation by someone other than a professional installer is extremely dangerous and may result in personal injury.
- Do not install the product in an unstable site that cannot withstand its weight. If the installation site lacks sufficient rigidity, the product may fall and cause personal injury.
- Contact a professional installer appointed by the store prior to moving or replacing the product after installation. Installation is a technical task and safety issues may arise if an individual attempts to install or move the product personally.
- Do not hang on the product or subject it to severe impact after installation. Doing so may cause the product to fall and cause personal injury.
- When installing the product on a wall, do not hang the power line or signal cables from the back of the unit. This can damage the cords, resulting in a fire, electrical shock or malfunction of the product.

⚠ Caution

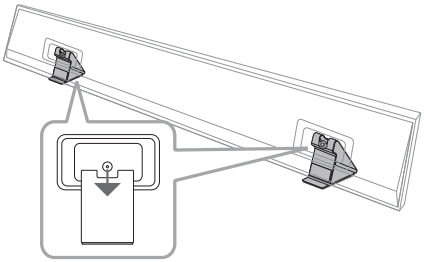
- Install the product according to the instructions in the installation manual. Failure to install the product according to the instructions in the installation manual can result in serious personal injury or product damage.
- Be sure to have at least two people when installing the product or adjusting the product's height. Attempting to perform installation or adjustments personally may result in personal injury or damage to the product.
- Make sure a wall is available prior to proceeding with installation. Make use of the anchors and screws provided with the product. Use of any unauthorized anchors or screws may not support the product's weight, which poses safety risks.
- When drilling in the wall for installation, be sure to use drill bits and drills of the specified diameter. Follow the instructions for the hole depth. Drilling and installing the product in ways other than specified in the installation manual may result in an unstable installation and potential safety issues.
- Do not wipe the product with a wet towel or use any heating equipment or humidifier under the place where the product is installed. Liquid water or vapor may enter the product and excessive heat may cause fire, electric shock, or malfunction.
- Do not install the product near a fire sprinkler or detector, a place where vibration or shock may occur or near a highvoltage wire or power source.
- Unplug the product's power cord from the wall outlet before installing. Installing the product while the power cord is plugged in may result in electric shock or fire.

Caution

- Do not install the product with bare hands. Be sure to wear work gloves. Attempting installation without work gloves may cause personal injury.
- Do not install this unit upside down. It can damage the parts of this unit or be the cause of personal injury.
- Do not hang onto the installed unit and avoid any impact to the unit.
- Secure the unit firmly to the wall so that it does not fall off. If the unit falls off, it may result in an injury or damage to the product.
- When the unit is installed on a wall, please make sure that a child does not pull any of connecting cables, as it may cause it to fall.

Installing the stand

Fix the hooks of the unit on the stands as shown below.

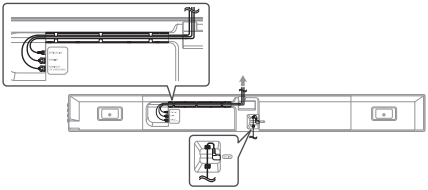


Note

When installing the sound bar with a stand, install it so that it does not cover the TV's remote sensor or screen.

Organising cables

You can organise the cable with cable ties.



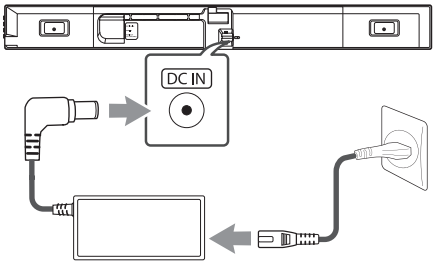
Note

- After all connections are completed, you can arrange cables as needed.
- We recommend to use the HDMI cable supplied with this unit.
  If another HDMI cable is used, it may not be possible to arrange it with this unit.

Connecting the AC Adapter

Connect the unit to the power supply with the supplied AC adapter.

1. Connect the supplied AC power cord to the AC adapter.
2. Connect the AC adapter cable to DC IN adapter input.
3. Plug the AC power cord into an AC outlet.



Caution

Only use the AC adapter supplied with this device. Do not use a power supply from another device or manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty.

Wireless subwoofer and rear speaker (Sold Separately) connection

Wireless subwoofer connection

LED indicator of wireless subwoofer

LED Color	Status
Green (Blink)	The connection is trying.
Green	The connection is completed.
Red	The wireless subwoofer is in standby mode or the connection is failed.
Off (No display)	The power cord of wireless subwoofer is disconnected.

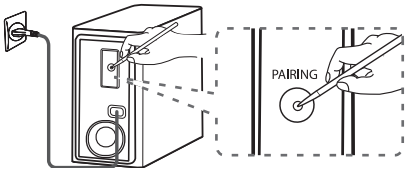
Setting up the wireless subwoofer for the first time

1. Connect the power cord of the sound bar and the wireless subwoofer to the outlet.
2. Turn on the sound bar. The sound bar and the wireless subwoofer will be automatically connected.
   - Green LED on the rear of wireless subwoofer turns on.

Manually pairing wireless subwoofer

When your connection is not completed, you can check red LED on the wireless subwoofer and the wireless subwoofer does not make sound. To solve the problem, follow the steps below.

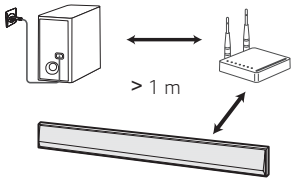
1. Press **PAIRING** on the rear of the wireless subwoofer.



   - The green LED on the rear of the wireless subwoofer blinks quickly.
     (If the green LED does not blink, press and hold the **PAIRING**.)
2. Turn on the sound bar.
   - Pairing is completed. The green LED on the rear of the wireless subwoofer turns on.

Note

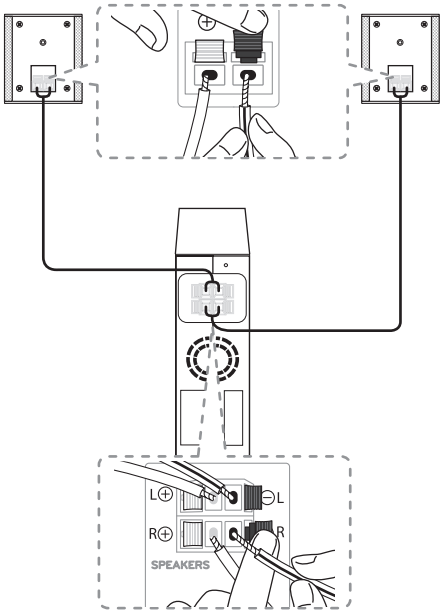
- It takes a few seconds (and may take longer) for the main unit and the subwoofer to communicate with each other and make sounds.
- The closer the main unit and the subwoofer, the better sound quality. It is recommended to install the main unit and the subwoofer as close as possible and avoid the cases below.
  - There is an obstacle between the main unit and the subwoofer.
  - There is a device using same frequency with this wireless connection such as a medical equipment, a microwave or a wireless LAN device.
  - Keep the sound bar and the subwoofer away from the device (ex. wireless router, microwave oven, etc.) over 1 m to prevent wireless interference.



Rear speakers connection (Sold Separately)

Connecting the rear speakers

1. Connect the black stripe wire to the terminal marked - (minus) and the other end to the terminal marked + (plus).



2. Connect the wireless receiver and the rear speakers (left, right) with the speaker cables.

Color	Position
Blue	Rear left
Grey	Rear right

Note

You need to purchase the wireless rear speakers kit (SPK8-S) to enjoy surround sound.

Caution

- Use the speaker supplied with this unit only. Using any other speaker may cause malfunction.
- Be sure to match the speaker cable to the appropriate terminal on the components: + to + and – to –. If the cables are reversed, the sound will be distorted and will lack bass.

LED indicator of wireless receiver

LED Color	Status
Yellow - green (Blink)	The connection is trying.
Yellow - green	The connection is completed.
Red	The wireless receiver is in standby mode or the connection is failed.
Off (No display)	The power cord of wireless receiver is disconnected.

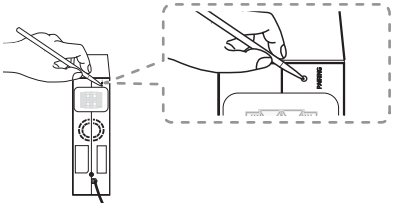
Setting up the wireless receiver for the first time

1. Connect the power cord to the wireless receiver to the outlet.
2. Turn on the main unit: The sound bar and wireless receiver will be automatically connected.
   - Yellow - green LED on the wireless receiver turns on.

Manually pairing wireless receiver

When your connection is not completed, you can see the red LED on the wireless receiver and rear speakers are not made sound. To solve the problem, follow the below steps.

1. Press **PAIRING** on the rear of the wireless receiver.



   - The yellow - green LED on the wireless receiver blinks quickly.
2. Turn on the main unit
   - Paring is completed. The yellow - green LED on the wireless receiver turns on.

Surround sound

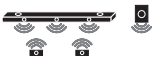
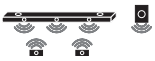
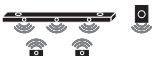
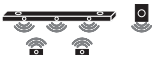
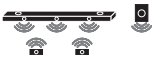
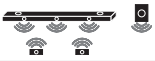
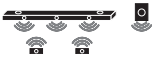
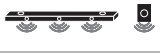
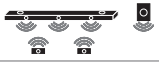
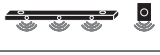
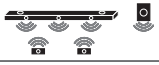
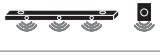
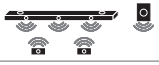
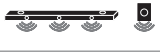
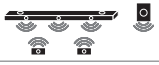
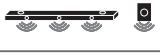
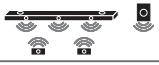
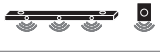
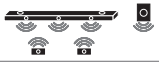
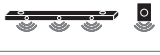
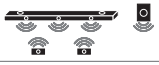
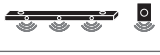
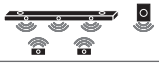
You can enjoy magnificent surround sound for all the input sound source with rear speakers.

If you turn on the surround function, the whole speaker outputs sound.
When you turn off the surround function, the speakers output sound as an original input sound channel.

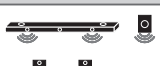
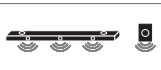
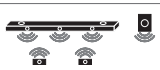
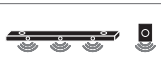
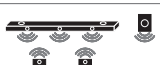
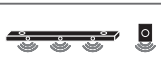
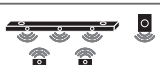
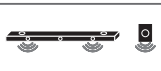
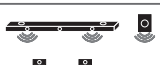
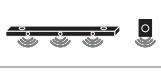
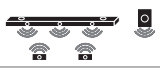
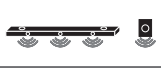
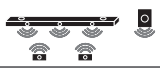
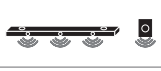
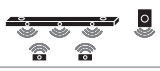
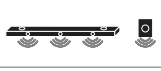
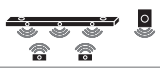
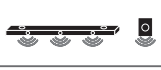
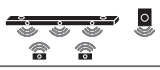
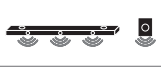
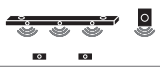
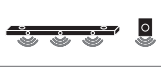
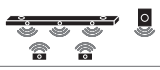
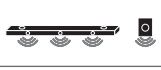
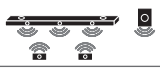
To turn on surround function, press and hold ⇵ on the remote control for about 3 seconds and press it once again while “OFF - SURROUND” is scrolled.

To turn off surround function, press and hold ⇵ on the remote control for about 3 seconds and press it once again while “ON - SURROUND” is scrolled.

Surround function ON

Sound Effect	Input	Output	
		No rear speakers	Rear speakers connected
AI SOUND PRO	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
BASS BLAST or BASS BLAST+	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
STANDARD	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
MOVIE	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
MUSIC	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		

Surround function OFF

Sound Effect	Input	Output	
		No rear speakers	Rear speakers connected
AI SOUND PRO	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
BASS BLAST or BASS BLAST+	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
STANDARD	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
MOVIE	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		
MUSIC	2.0 Ch		
	5.1 Ch		
	7.1 Ch or more		

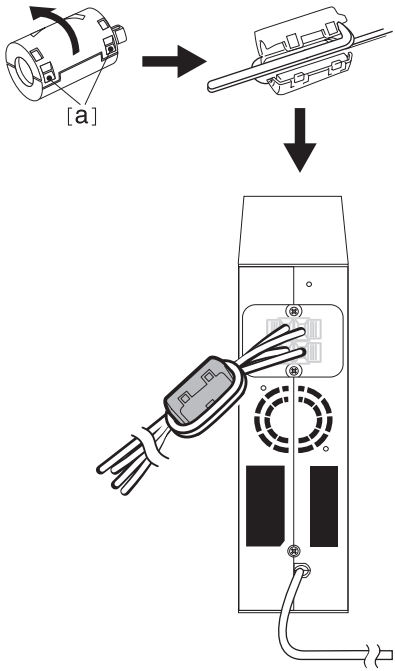
How to Affix the Ferrite Core

Ferrite core may not be provided depending on each nation's regulations.

Affix the Ferrite Core for speaker cables

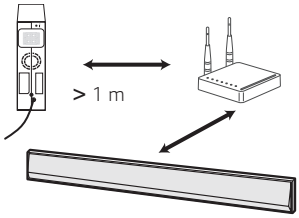
You must affix a ferrite core in order to reduce or eliminate electrical interference.

1. Pull the stopper [a] of the ferrite core to open.
2. Wind the speaker cables around the ferrite core twice.
3. Close the ferrite core until it clicks.



Note

- If there is a strong electromagnetic wave product nearby, interference may occur. Put the main unit and wireless receiver away from there.
- The wireless receiver will automatically switch to standby mode in a few minutes after the sound bar is turned off.
  When the wireless receiver is in standby mode, the LED will turn on in red.
- When you turn on the sound bar, the wireless receiver will turn on and the LED will change to yellow - green and then the rear speakers makes sound within a few seconds.
- It takes a few seconds (and may take longer) for the main unit and Wireless Receiver to communicate with each other.
- Use the rear speaker at least 30 cm away from either TV screen or PC monitor.
- When the wireless receiver is being connected or disconnected with the main unit, output sound may be interrupted.
- Set the distance between the sound bar and the wireless receiver as close as possible and keep them away from the device (ex. wireless router, microwave oven, etc.) over 1 m to prevent wireless interference.

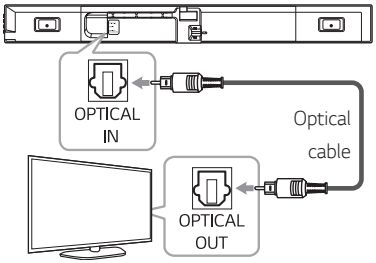


Connecting to your TV

Please connect with this unit and TV using the optical digital cable or HDMI cable considering the state of the TV.

Using an OPTICAL cable

1. Connect the OPTICAL IN jack on the back of the unit to OPTICAL OUT jack on the TV using an OPTICAL cable.



2. Select the input source to OPT/HDMI ARC by pressing **F** repeatedly.

   You can see "OPT" on the display window if connecting normally between this unit and your TV.

Note

- Before connecting the optical cable, be sure to remove the protection plug cover if your cable has the cover.
- You can enjoy the TV audio through the speakers of this unit. In the case of some TV models, you must select the external speaker option from the TV menu. (For details, reference your TV user manual.)
- If this unit is connected by OPTICAL and ARC at the same time, the ARC signal has a higher priority.

LG Sound Sync

Sound Sync
Wireless

You can control some functions of this unit by your TV's remote control with LG Sound Sync. It is compatible with the LG TV that is supported LG Sound Sync. Make sure of the LG Sound Sync logo on your TV.

Controllable function by LG TV's remote control: Volume up/down, mute

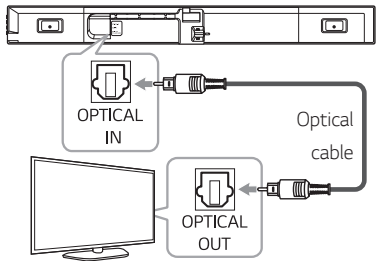
Make one of the following connections, depending on the capabilities of your equipment.

Note

- You can also use the remote control of this unit while using LG Sound Sync. If you use TV's remote control again, the unit synchronises with the TV.
  According to TV Specifications, the volume and mute of this unit synchronise with TV.
- When the connection fails, make sure of the condition of the TV and power.
- Make sure of the condition of this unit and the connection in the cases below when using LG Sound Sync.
  - The unit is turned off.
  - Changing the function to the others.
  - Disconnecting the optical cable.
  - Disconnecting the wireless connection caused by interference or a distance.
- The amount of time to turn off this unit is different depending on your TV when you set AUTO POWER function to ON.

LG Sound Sync with wired connection

1. Connect your LG TV to the unit by using an optical cable.



2. Set up the sound output of TV to listen to the sound through this unit:
   (Refer to the TV's instruction manual for the details of LG Sound Sync.)
3. Turn on the unit by pressing ⏻.
4. Select the input source to OPT/HDMI ARC by pressing **F** repeatedly.

   You can see "LGOPT" on the display window if connecting normally between this unit and your TV.

LG Sound Sync with wireless connection

1. Turn on the unit by pressing ⏻.
2. Select the LG TV function by pressing **F** repeatedly.
3. Set up the sound output of TV to listen to the sound through this unit:

   "PAIRED" appears on the display window for about 3 seconds and then you can see "LG TV" on the display window if connecting normally between this unit and your TV.
   (Refer to the TV's instruction manual for the details of LG Sound Sync.)

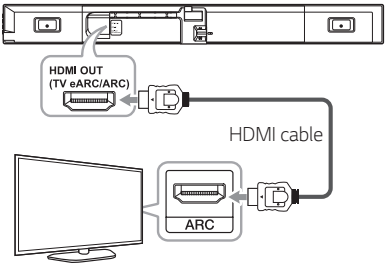
Note

If you turned off the unit directly by pressing ⏻ (Power), LG Sound Sync (Wireless) will be disconnected.

Using an HDMI cable

If you connect this unit to a TV that supports HDMI CEC and ARC (Audio Return Channel), you can enjoy the TV audio through the speakers of this unit without connecting the optical cable.

1. Connect the HDMI OUT (TV eARC/ARC) jack on the back of the unit to ARC jack on the TV using an HDMI cable.



2. Select the input source to OPT/HDMI ARC by pressing **F** repeatedly.

   You can see "ARC" on the display window if connecting normally between this unit and your TV.

Note

- You can enjoy the TV audio through the speakers of this unit. In the case of some TV models, you must select the external speaker option from the TV menu. (For details, reference your TV user manual.)
- Depending on your LG TV model, you may need to turn on the SIMPLINK function on your LG TV.
- When you return to ARC function from another function, you need to select the input source to OPT/HDMI ARC. Then this unit changes to ARC function automatically.

ARC (Audio Return Channel) function

The ARC function enables an HDMI capable TV to send the audio stream to HDMI OUT of the unit.

eARC (Enhanced Audio Return Channel) function

eARC (Enhanced Audio Return Channel) features an advancement over the existing ARC (Audio Return Channel) and supports the latest high-bitrate audio formats such as DTS-HD Master Audio™, DTS:X®, Dolby® TrueHD, Dolby Atmos® and more.

You can use your multiple components just by simple connection.

Preparing to Use the eARC or ARC Function

- Your TV must support the HDMI-CEC and eARC or ARC function and the HDMI-CEC and eARC or ARC must be set to On.
- The setting method of HDMI-CEC, eARC or ARC may differ depending on the TV. For details about eARC or ARC function, refer to your TV manual.
- You must use the certified HDMI cable. (page 30)
- You must connect the HDMI OUT on the unit with HDMI IN of the TV that supports eARC or ARC function using an HDMI cable.
- You can connect only one Sound bar to TV compatible with eARC or ARC.

What is SIMPLINK?



Some functions of this unit are controlled by the TV's remote control when this unit and LG TV's with SIMPLINK are connected through HDMI connection.

Controllable functions by LG TV's remote control: Power on/off, volume up/down, etc.

Refer to the TV owner's manual for the details of SIMPLINK function.

LG TV's with SIMPLINK function has the logo as shown above.

Note

- Depending on the state of the unit, some SIMPLINK operation may differ from your purpose or not work.
- Depending on a TV or a player which is connected with this unit, SIMPLINK operation may differ from your purpose.

Additional information for HDMI

- When you connect an HDMI or DVI compatible device make sure of the following:
  - Try switching off the HDMI/DVI device and this unit. Next, switch on the HDMI/DVI device and leave it for around 30 seconds, then switch on this unit.
  - The connected device's video input is set correctly for this unit.
  - The connected device is compatible with 720 x 576p (or 480p), 1280 x 720p, 1920 x 1080i, 1920 x 1080p, 4096 x 2160p or 3840 x 2160p video input.
- Not all HDCP-compatible HDMI or DVI devices will work with this unit.
  - The picture will not be displayed properly with non-HDCP device.

Note

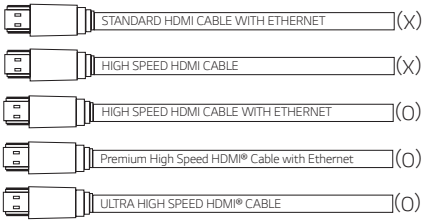
- If a connected HDMI device does not accept the audio output of the unit, the HDMI device's audio sound may be distorted or may not output.
- Changing the resolution when the connection has already been established may result in malfunctions. To solve the problem, turn off the unit and then turn it on again.
- When the HDMI connection with HDCP is not verified, TV screen is changed to black screen. In this case, check the HDMI connection, or disconnect the HDMI cable.
- If there are noises or lines on the screen, please check the HDMI cable (length is generally limited to 4.5 m).
- You cannot change the video resolution in the HDMI mode. Change the video resolution of the connected component.
- If the video output signal is abnormal when your personal computer is connected to HDMI IN jack, change the resolution of your personal computer to 576p (or 480p), 720p, 1080i or 1080p.

HDMI cable Checklist

Some HDMI cables have poor signal transmission, which can cause problems with sound and video transmission.

Even after HDMI cable connections, if no sound, sound interrupted, noise occurring from the sound bar and/or no video, no smooth video on your TV, the HDMI cable may be the problem.

Use the cable marked with the premium HDMI certification logo. We recommend using "High Speed HDMI Cable with Ethernet" or later version.



Connection through HDMI Cable*

Your television must support the newest HDMI features (HDMI CEC[1] / ARC (Audio Return Channel)) to fully enjoy the Live broadcasting channel with audio system through an HDMI cable. Unless your TV supports these HDMI features, the audio system should be connected through an OPTICAL cable.

1) HDMI CEC (High-Definition Multimedia Interface Consumer Electronics Control)

Consumer Electronics Control (CEC) is an HDMI feature designed to allow the user to command and control the CEC-enabled devices, that are connected through HDMI by using only one of their remote controls.

***** Trade names for CEC are SimpLink (LG) , Anynet+ (Samsung), BRAVIA Sync (Sony), EasyLink (Philips), etc.

Optional equipment connection

DOLBY ATMOS®

What is DOLBY ATMOS®?

Dolby Atmos gives you amazing experience you've never before by overhead sound, and all the richness, clarity, and power of Dolby sound.

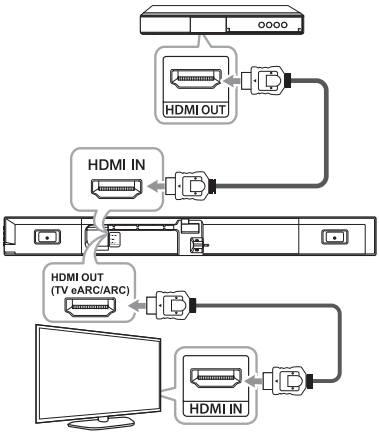
DTS:X®

What is DTS:X®

In the real world, sound is all around us, moving freely in any direction. DTS:X® is immersed in this natural, multi-dimensional sound experience as we go about our daily lives.

For using DOLBY ATMOS® and DTS:X®

- To enjoy content containing Dolby Atmos® and DTS:X®, the connected device and content must support Dolby Atmos® and DTS:X®.
- DOLBY ATMOS® is available only in HDMI and ARC mode.
- DTS:X® is available only in HDMI and ARC mode.
- It is needed to set up an audio output on external devices (Blu-ray disc player, TV etc.) to "No encoding" such as "Bitstream", "Auto" or "Bypass".
  - If you can select audio output sampling rate, set it to 192 kHz.
- If your TV does not support DTS sound source, connect the playback (source) device to the HDMI IN or OPTICAL IN jack on the soundbar to listen to DTS audio.



1. Connect HDMI IN jack on the back of the unit to HDMI OUT jack on the external device such as Blu-ray disc player, DVD player, etc.
2. Connect HDMI OUT (TV eARC/ARC) jack on the back of the unit to HDMI IN (ARC) jack on the TV.
3. Select the input source to HDMI or OPT/HDMI ARC by pressing **F** repeatedly.
   - If you select HDMI, you can hear the sound from the external device. Select it when playing the external device.
   - If you select OPT/HDMI ARC, you can hear the sound from your TV. Select it when watching the TV.

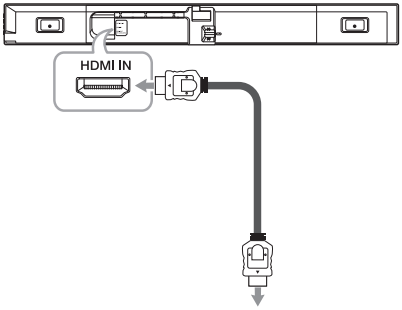
   You can see "DOLBY ATMOS" or "DTS:X" on the display window if connecting normally between this sound bar and your TV and the contents is played.

Note

- DOLBY ATMOS®/DTS:X® supports 3.1 channel. (5.1 channel when it connected with Rear kit)
- If the sound bar does not have sound or the video on TV is not smooth, the HDMI cable may be the problem. Refer to the HDMI cable checklist. (Page 30)

HDMI IN connection

You can enjoy the sound from the external device which is connected to HDMI IN jack on this unit.

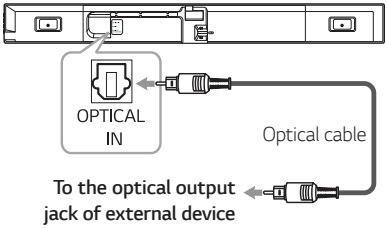


To the Blu-ray disc player, DVD player, etc.

1. Connect HDMI IN jack on the back of the unit to HDMI OUT jack on the audio device such as Blu-ray disc player, DVD player, etc.
2. Select the input source to HDMI by pressing **F** repeatedly.

OPTICAL IN connection

Connect an optical output jack of external devices to the OPTICAL IN jack.



1. Connect the OPTICAL IN jack on the back of the unit to optical out jack of your external device.
2. Select the input source to OPT/HDMI ARC by pressing **F** repeatedly.

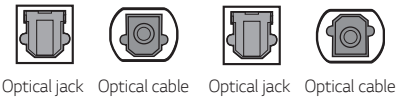
   You can see "OPT" on the display window if connecting normally between this unit and your device.

Note

Before connecting the optical cable, be sure to remove the protection plug cover if your cable has the cover.

Caution

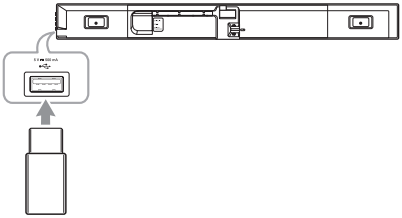
Make sure to properly align and connect the optical cable; improper alignment may cause damage to the jack.



‹O› ‹X›

USB connection

Connect USB memory device to the USB port on the right side of the unit.



For more information of playing files on a USB, refer to the page 35.

Removing the USB Device from the unit.

1. Choose a different function/mode.
2. Remove the USB device from the unit.

Compatible USB devices

- MP3 Player: Flash type MP3 player.
- USB Flash Drive: Devices that support USB 2.0.
- The USB function of this unit does not support some USB devices.

USB device requirement

- Devices which require additional program installation connected to a computer, are not supported.
- Do not extract the USB device while in operation.
- For a large capacity USB, it may take longer than a few minutes to be searched.
- To prevent data loss, back up all data.
- The unit's USB Port cannot be connected to PC. The unit can not be used as a storage device.
- The exFAT file system is not supported on this unit. (FAT16/FAT32/NTFS systems are available.)
- Depending on some devices, it may not available to recognise the followings on this unit.
  - External HDD
  - Card readers
  - Locked devices
  - Hard type USB devices
  - USB hub
  - Using USB extension cable
  - iPhone/iPod/iPad
  - Android device

Playable file

Sampling Frequency

MP3: within 32 to 48 kHz
WMA: within 32 to 48 kHz
OGG: within 32 to 48 kHz
FLAC: 32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz and 192 kHz (16 bit/ 24 bit)
WAV: 32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz and 192 kHz (16 bit/ 24 bit)

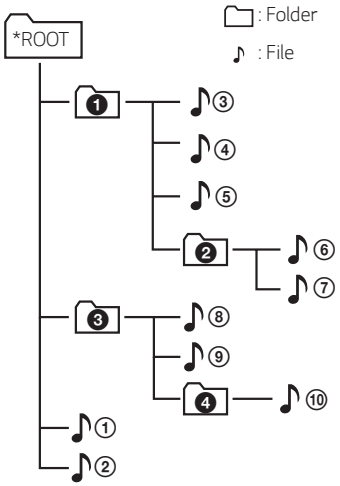
Bitrate resolution

MP3: within 80 to 320 kbps
WMA: within 56 to 128 kbps
OGG: within 64 to 500 kbps

- Maximum files: Up to 2,000
- Maximum directories: Up to 200
- A protected file by DRM (Digital rights management) cannot be played on the unit.
- Video files in the USB storage device can not be played.
- Depending on the performance of your USB device, playback may not work well.

Note

- Folders and files on the USB are recognised as below.



- If there is no file in a folder, the folder will not appear.
- File will be played from file ♪① to file ♪⑩ one by one.
- Files will be played in order recorded and it may be different depending on the record circumstances.
- This unit can display file or folder names that contain numbers or English characters only.
- *ROOT: The first screen you can see when this unit recognise the USB is "ROOT".

Basic operations

USB operation

1. Connect the USB device to the USB port.
2. Select the USB function by pressing **F** repeatedly.

To	Do this
Playback	Press ⏯ on the remote control.
Pause	During playback, press ⏯ on the remote control.
Skip to the next/ previous file	During playback, press ⏭ on the remote control to go to the next file. Playing less than 3 seconds, press ⏮ on the remote control to go to the previous file. Playing after 3 seconds, press ⏮ on the remote control to go to the beginning of the file.
Search for a section within a file	Press and hold ⏮ / ⏭ on the remote control during playback and release it at the point you want to listen to.
Play repeatedly or randomly	Press **REPEAT** on the remote control repeatedly. Refer to the note for details about the display change.
Search a folder	Press **FOLDER** ∧/∨ on the remote control.
Resume playback	This unit memorises a current song which is played before changing the function or turning off the unit.

Note

- The resume point may be cleared when you pull out the power cord or removing the USB device from the unit.
- Repeat/Random playback operates as follows.

On Display	Description
OFF	Plays songs on USB device in order.
ONE	Plays a same song repeatedly.
FOLDER	Plays songs in a folder repeatedly.
ALL	Plays all the songs on USB device repeatedly.
SHUFFLE	Plays all the songs once randomly, and stops the playback.

Other operations

Using your TV remote control

You can control some functions of this unit by your TV remote control even by other company's product. Controllable functions are volume up/down and mute.

Press and hold **SOUND EFFECT** on the remote control for about 3 seconds. "ON - TV REMOTE" appears and you can control this unit by your TV remote control.

To check the status of this function, press and hold **SOUND EFFECT** on the remote control.

To turn off this function, press and hold **SOUND EFFECT** on the remote control and press it once again while "ON - TV REMOTE" is scrolled.

Note

- Make sure that the sound output of your TV is set to [External speaker].
- This function does not operate on LG TV's magic remote control.
- This function may not work well when some TV control functions such as HDMI CEC, SIMPLINK and LG Sound Sync set to ON.
- This function may not work well when the unit and the TV are connected with an HDMI cable.
- Some remote control may not be supported.

AUTO POWER On/Off

This unit automatically turns on by an input source: Optical, LG TV or **Bluetooth**.

When you turn on your TV or an external device connected to this unit, this unit recognise the input signal and selects the suitable function. You can hear the sound from your device.

If you try to connect your **Bluetooth** device, this unit turns on and the unit will be connected to your **Bluetooth** device.

To turn on this function, press and hold ⓘ on the remote control for about 3 seconds and press it once again while "OFF - AUTO POWER" is scrolled.

To check the status of this function, press and hold ⓘ on the remote control.

To turn off this function, press and hold ⓘ on the remote control for about 3 seconds and press it once again while "ON - AUTO POWER" is scrolled.

Note

- After the unit is turned on by AUTO POWER function, it will be automatically turned off if there is no signal for a certain period of time from the TV connected by LG Sound Sync (Optical/Wireless).
- After the unit is turned on by AUTO POWER function, it will be automatically turned off if there is no signal for a certain period of time from the external device.
- If you turned off the unit directly, it cannot be turned on automatically by AUTO POWER function. However the unit can be turned on by AUTO POWER function when optical signal comes in after 5 seconds of no signal.
- Depending on the connected device, this function may not operate.
- If you disconnect **Bluetooth** connection by this unit, some **Bluetooth** devices try to connect to the unit continually. Therefore it is recommended to disconnect the connection before turning off the unit.
- When you turn on this unit for the first time, status of Auto Power function is turned on.
- To use this function, the main unit must be registered in paired devices list of **Bluetooth** device.
- You can set the AUTO POWER function only when this unit is turned on.

Auto function change

This unit recognise input signals such as Optical, HDMI ARC, **Bluetooth** and LG TV and then changes suitable function automatically.

When optical signal comes in

When you turn on the external device connected to this unit by an optical cable, this unit changes the function to optical. You can hear the sound from your device.

When you try to connect BLUETOOTH device

When you try to connect your Bluetooth device to this unit, Bluetooth function is selected. Play your music on the Bluetooth device.

When you turn on your TV or an external device

When you turn on your TV or an external device connected by the optical, LG sound sync (optical or wireless) or HDMI ARC this sound bar will change to a suitable function so you can listen to the sound through it.

Note

- This unit does not change the function to optical if SIMPLINK of the connected TV, Bluray disc player, set-top box or etc. device set to on or connected CEC supported device is turned on.
  If you want to use the auto function change, turn off SIMPLINK function on your LG TV.
  It takes for about 30 seconds to turn off SIMPLINK.
- If the **Bluetooth** connection lock function is set, **Bluetooth** connection will be only available on **Bluetooth** and LG TV function. (Page 41)

Quick Start

This unit can stay in standby mode with low power consumption, so that the unit can reduce boot time when you turn on this unit.

To turn on this function, press ⏻ on the unit for 3 seconds when the unit is turned on.

"ON - Q. START" appears in display.

To turn off this function, press ⏻ on the unit for 3 seconds again when the unit is turned on.

"OFF - Q. START" appears in display.

Note

- If the Quick start function is set and an AC power is accidently re-connected to the unit by power failure etc., the Quick start function will activate when the unit is turned on and off once.
- When the Quick start function is set, power consumption will be higher than when the Quick start is off.
- This function may not work depending on the models.

Using a BLUETOOTH Wireless Technology

About Bluetooth

Bluetooth is wireless communication technology for short range connection.

The sound may be interrupted when the connection interfered by the other electronic wave or you connect the **Bluetooth** in the other rooms.

Connecting individual devices under **Bluetooth** wireless technology does not incur any charges. A mobile phone with **Bluetooth** wireless technology can be operated via the Cascade if the connection was made via **Bluetooth** wireless technology.

- Available Devices: Smart phone, MP3, Notebook, etc.
- Version: 4.0
- Codec: SBC, AAC

Bluetooth profiles

In order to use **Bluetooth** wireless technology, devices must be able to interpret certain profiles. This unit is compatible with following profile.

A2DP (Advanced Audio Distribution Profile)

Listening to Music of a Bluetooth Device

Before you start the pairing procedure, make sure that the **Bluetooth** feature on your smart device is turned on. Refer to your **Bluetooth** device's user guide. Once a pairing operation is performed, it does not need to be performed again.

1. Select the **Bluetooth** function by pressing **F** repeatedly.
   Appears "BT" and then "READY" in display window.
2. Operate the **Bluetooth** device and perform the pairing operation. When searching for this unit on your **Bluetooth** device, a list of the devices found may appear in the **Bluetooth** device display depending on the type of **Bluetooth** device.
   Your unit appears as "LG GX(XX)"
3. Select the "LG GX(XX)".

Note

- XX means the last two digits of address. For example, if your unit has a MAC address such as 9C:02:98:4A:F7:**08**, you will see "LG GX(08)" on your **Bluetooth** device.
- Depending on the **Bluetooth** device type, some devices have a different pairing way. For details about **Bluetooth** pairing, refer to your **Bluetooth** device manual.

4. When this unit is successfully connected with your **Bluetooth** device,
"PAIRED" → your device's name → "BT" appears on the display window.

Note

- If it is unavailable to display device name on the unit, "-" will be displayed.
- To check the connected device's name, press ⓘ on the remote control. The connected **Bluetooth** device's name is displayed.

5. Listen to music.

To play music in your **Bluetooth** device, refer to your **Bluetooth** device's user guide.

Note

- When using **Bluetooth** technology, you have to make a connection between the unit and the **Bluetooth** device as close as possible and keep the distance.
However it may not work well in the case below:
  - There is an obstacle between the unit and the **Bluetooth** device.
  - There is a device using same frequency with **Bluetooth** technology such as a medical equipment, a microwave or a wireless LAN device.

Note

- If **Bluetooth** connection does not work well, try pairing it again.
- The sound may be interrupted when the connection has interference by the other electronic waves.
- Pairing is limited to one **Bluetooth** device per unit and multi-pairing is not supported.
- Depending on the type of the device, you may not be able to use the **Bluetooth** function.
- You can enjoy **Bluetooth** function using smart phone, MP3, Notebook, etc..
- The more distance between the unit and the **Bluetooth** device, the lower the sound quality becomes.
- **Bluetooth** connection will be disconnected when the unit is turned off or the **Bluetooth** device gets too far from the unit.
- When **Bluetooth** connection is disconnected, connect the **Bluetooth** device to the unit again.
- When the unit is not connected, "READY" appears in the display window.
- When you connect **Bluetooth** device (iOS device etc.) to this unit or operate the device, the volume level can be synchronised with each other.
- If you change to another function after connecting **Bluetooth**, **Bluetooth** connection will be disconnected. And you return to **Bluetooth** function, **Bluetooth** connection will be connected automatically.

Controls connected Bluetooth device

You can control the connected Bluetooth device from the unit; play, pause, skip, volume.

Note

- Only Android OS and iOS is available to use this function.
- This function may not be supported depending on the Bluetooth device or some of TV operated differently.

Bluetooth connection lock (BT LOCK)

You can limit **Bluetooth** connection to only BT (**Bluetooth**) and LG TV function to prevent unintended **Bluetooth** connection.

To turn on this function, press and hold ⏯ on the remote control for about 3 seconds in BT (**Bluetooth**) function and press it once again while "OFF - BT LOCK" is scrolled. Then you can limit **Bluetooth** connection.

To turn off this function, press and hold ⏯ on the remote control for about 3 seconds in BT (**Bluetooth**) function and press it once again while "ON - BT LOCK" is scrolled.

Note

Even if you set up BT LOCK function to On, this sound bar turns on by Auto Power function. Turn off Auto Power function to prevent it. (Page 37)

Using BLUETOOTH App

Note

- Only Android OS is available to use "LG Sound Bar" app with this unit.
- Additional data charges may apply according to your internet environment or mobile plan.

About "LG Sound Bar" App

"LG Sound Bar" app brings a suite of new features to this unit.

To enjoy more features, you are recommended to download and install free "LG Sound Bar" app.

Install "LG Sound Bar" App onto Your BLUETOOTH Device

There are two ways to install "LG Sound Bar" app onto your **Bluetooth** device.

Install "LG Sound Bar" App through QR code

1. Install "LG Sound Bar" app through QR code. Use the scanning software to scan the QR code.

2. Tap an icon for installation.

Note

- Make sure that your **Bluetooth** device is connected to the Internet.
- Make sure that your **Bluetooth** device has a scanning software application. If you don't have one, download one from "Google Android Market (Google Play Store)".
- Depending on area, QR code may not work.

Install “LG Sound Bar” App through “Google Android Market (Google Play Store)”

1. Tap the “Google Android Market (Google Play Store)” icon.
2. In the search bar, type in the “LG Sound Bar” and search it.
3. In the search result list, find and tap “LG Sound Bar” to start downloading Bluetooth app.

Note

- Make sure that your **Bluetooth** device is connected to the Internet.
- Make sure that your **Bluetooth** device is equipped with “Google Android Market (Google Play Store)”.

Activate BLUETOOTH with “LG Sound Bar” App

“LG Sound Bar” app helps to connect your **Bluetooth** device to this unit.

1. Tap “LG Sound Bar” app icon on the home screen to open “LG Sound Bar” app, and go to the main menu.
2. If you want to get more information to operate, tap [Setting] and tap [Help] menu.

Note

- “LG Sound Bar” app will be available in the software version as follow;
  - Android O/S: Ver 5.0 (or later)
- If you use “LG Sound Bar” app for operation, there would be some differences between “LG Sound Bar” app and the supplied remote control. Use the supplied remote control as necessary.
- Depending on the **Bluetooth** device, “LG Sound Bar” app may not work.
- After connection of “LG Sound Bar” app, music may be output from your device. In this case, try connecting procedure again.
- If you operate the other applications or change the settings on your **Bluetooth** device while using “LG Sound Bar” app, “LG Sound Bar” app may operate abnormally.
- When “LG Sound Bar” app operates abnormally, check your **Bluetooth** device and the connection of “LG Sound Bar” app and then try to connect again.
- Depending on the smart phone's operating system, you have some differences for “LG Sound Bar” operation.
- Even though **Bluetooth** connection will be disconnected, you can use “LG Sound Bar” app when you change the function.
- Additional features offered by "LG Sound Bar" app may not work depending on the distance between this unit and **Bluetooth** device and wireless conditions.

Troubleshooting

General

Symptoms	Cause & Solution
The unit does not work properly.	• Turn off the power of this unit and the connected external device (TV, Woofer, DVD-player, Amplifier, etc.) and turn them on again. • Disconnect the power cord of this unit and the connected external device (TV, Woofer, DVD-player, Amplifier, etc.) and then try connecting again. • Previous setting may not be saved when device power is shut off.
No Power	• The power cord is unplugged. Plug in the power cord. • Check whether electricity failed. Check the condition by operating other electronic devices.
No sound	• Incorrect input source is selected. Check the input source and select the correct input source. • The mute function is activated. Press (Mute) or adjust the volume level to cancel the mute function. • When you are using connection with a external device (set top box, **Bluetooth** device etc.), adjust volume level of the device.
No woofer sound	• The power cord of the subwoofer is not connected. Plug the power cord into the wall outlet securely. • Pairing between the unit and the subwoofer gets disconnected. Connect the unit and the subwoofer. (Page 20)
The remote control does not work properly.	• The remote control is too far from the unit. Operate the remote control within about 7 m. • There is an obstacle in the path of the remote control and the unit. Remove the obstacle. • The batteries in the remote control is exhausted. Replace the batteries with new one.
The AUTO POWER function does not work.	• Check connection of the external device such as TV, DVD/Blu-Ray player or **Bluetooth** device. • Check the state of SIMPLINK on your LG TV and turn off SIMPLINK. • Depending on the connected device, this function may not operate.
LG Sound Sync does not work.	• Check whether your LG TV supports LG Sound Sync. • Check connection of LG Sound Sync (Optical or wireless). • Check sound setting of your TV and this unit.

Symptoms	Cause & Solution
The unit does not connect with **Bluetooth** device	• Turn off the **Bluetooth** connection lock function. (Page 41)
When you feel the output sound of the unit is low.	Check the details below and adjust the unit according to them. • With the sound bar connected with TV, change the AUDIO DIGITAL OUT setting on TV Setup Menu from [PCM] to [AUTO] or [BITSTREAM]. • With the sound bar connected with Player, change the AUDIO DIGITAL OUT setting on Player Setup Menu from [PCM] to [PRIMARY PASS-THROUGH] or [BITSTREAM]. • Change Audio DRC setting on connected device setup menu to [OFF] state. • Make sure Night time mode is not On. Turn [OFF] Night time mode.
USB is not recognised.	• Format the USB device and connect it again. When formatting the USB device, select the available file system. (Page 33)

NOTES to use wireless

Symptoms	Cause & Solution
This device may have wireless interference.	• Wireless may not operate normally in weak signal area. • Please install the device close enough to wireless subwoofer. • Do not install the device on metal furniture for optimum performance.
Bluetooth device may malfunction or make noise in the following cases.	• When any part of your body contact the transceiver of the **Bluetooth** device or sound bar. • When there is an obstacle or wall or the device is installed in a secluded spot. • When there is a device (a wireless LAN, a medical equipment or a microwave) using same frequency, make the distance between the products as far away as possible each other. • When connecting the device to the **Bluetooth** device, make the distance between the products as close as possible each other. • When the device gets too far from the **Bluetooth** device, the connection is disconnected and also malfunction may occur.

NOTES to release Demo mode

Symptoms	Cause & Solution
Can not change input source with **F** such as BT (**Bluetooth**), HDMI etc. and only [DEMO] indication is showing in the front display.	Unplug the power cord and plug it in again. If that doesn't work, after setting the volume to 2, press and hold **F** (About 5 seconds) on the main unit until the display indicates current selected function.
Remote Control does not work. (No response)	

Trademarks and licenses

All other trademarks are trademarks of their respective owners.

Manufactured under license from Dolby Laboratories. Dolby, Dolby Atmos, and the double-D symbol are Trademarks of dolby Laboratories.

For DTS patents, see http://patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together, DTS:X, and the DTS:X logo are registered trademarks or trademarks of DTS, Inc. in the United States and/or other countries. © DTS, Inc. All Rights Reserved.

For DTS patents, see http://patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, DTS and the Symbol together, Virtual:X, and the DTS Virtual:X logo are registered trademarks or trademarks of DTS, Inc. in the United States and/or other countries. © DTS, Inc. All Rights Reserved.

The **Bluetooth®** word mark and logos are registered trademarks owned by the **Bluetooth** SIG, Inc. and any use of such marks by LG Electronics is under license.
Other trademarks and trade names are those of their respective owners.

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Specifications

General	
Power consumption	Refer to the main label on the unit.
AC adapter	• Model: DA-50F25 • Manufacturer: Asian Power Devices Inc. • Input: 100 - 240 V ~ 50 - 60 Hz • Output: 25 V ⎓ 2 A
Dimensions (W x H x D)	Approx. 1446.0 mm x 150.0 mm x 32.5 mm
Operating temperature	5 °C to 35 °C
Operating humidity	5 % to 90 %
Bus Power Supply (USB)	5 V ⎓ 500 mA
Available Digital Input Audio Sampling Frequency	32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 192 kHz
Available Digital Input Audio format	Dolby Atmos, Dolby Audio, DTS:X, DTS-HD, PCM

Input/Output	
OPTICAL IN	3 V (p-p), Optical jack x 1
HDMI IN	19 Pin (Type A, HDMI™ connector) x 1
HDMI OUT	19 Pin (Type A, HDMI™ connector) x 1 4K Sources dependent on HDCP 2.3 are supported at 4K resolutions.

Amplifier (RMS Output)	
Total	420 W RMS
Front	80 W RMS x 2 (4 Ω at 1 kHz, THD 10 %)
Centre	40 W RMS (4 Ω at 1 kHz, THD 10 %)
Subwoofer	220 W RMS (3 Ω at 80 Hz, THD 10 %)

Wireless subwoofer	
Power requirements	Refer to the main label on the subwoofer.
Power consumption	Refer to the main label on the subwoofer.
Type	1 Way 1 Speaker
Impedance	3 Ω
Rated Input Power	220 W RMS
Max. Input Power	440 W RMS
Dimensions (W x H x D)	Approx. 180.0 mm x 394.0 mm x 290.0 mm

SPK8-S (SPK8-S, S78S1-S), Sold Separately

Wireless receiver	
Power requirements	Refer to the main label on the wireless receiver.
Power consumption	Refer to the main label on the wireless receiver.
Rear	70 W RMS x 2 (3 Ω at 1 kHz, THD 10 %)
Dimensions (W x H x D)	Approx. 60.0 mm x 220.0 mm x 175.0 mm

Rear speakers (Each)	
Type	1 Way 1 Speaker
Impedance	3 Ω
Rated Input Power	70 W RMS
Max. Input Power	140 W RMS
Dimensions (W x H x D)	Approx. 100.0 mm x 140.0 mm x 100.0 mm

- Designs and specifications are subject to change without prior notice.

Handling the unit

When shipping the unit

Please save the original shipping carton and packing materials. If you need to ship the unit, for maximum protection, re-pack the unit as it was originally packed at the factory.

Keeping the exterior surfaces clean

- Do not use volatile liquids such as insecticide spray near the unit.
- Wiping with strong pressure may damage the surface.
- Do not leave rubber or plastic products in contact with the unit for a long period of time.

Cleaning the unit

To clean the unit, use a soft, dry cloth. If the surfaces are extremely dirty, use a soft cloth lightly moistened with a mild detergent solution. Do not use strong solvents such as alcohol, benzine, or thinner, as these might damage the surface of the unit.


LG
Life's Good