LG
Life's Good

OWNER'S MANUAL

FRIDGE& FREEZER

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

EN ENGLISH

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www.lg.com

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This manual may contain images or content different from the model you purchased.

This manual is subject to revision by the manufacturer.

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SAFETY INSTRUCTIONS

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance.
The guidelines are separated into 'WARNING' and 'CAUTION' as described below.

This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.

WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.

CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Children in the Household

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- If the appliance is equipped with a lock (some countries only), keep the key out of reach of children.

Installation

- This appliance should only be transported by two or more people holding the appliance securely.
- Ensure that the socket outlet is properly grounded, and that the earth pin on the power cord is not damaged or removed from the power plug. For more details on grounding, inquire at an LG Electronics customer information centre.
- This appliance is equipped with a power cord having an equipment-grounding conductor and a grounding power plug. The power plug must be plugged into an appropriate socket outlet that is installed and grounded in accordance with all local codes and ordinances.
- If the power cord is damaged or the hole of the socket outlet is loose, do not use the power cord and contact an authorized service centre.
- Do not plug the appliance into a multi socket adapter which does not have a power cable(mounted).
- Do not modify or extend the power cable.
- Avoid using any extension cords or double adaptor. The appliance should be connected to a dedicated power line which is separately fused.
- Be careful not to point the power plug up or let the appliance lean against the power plug.
- Install the appliance in a place where is easy to unplug the power plug of the appliance.
- Do not use a multi socket outlet which is not properly grounded(portable). Upon using a properly-grounded multi socket outlet (portable), use a product with the current capacity of the power code rating or higher. Failure to do so may result in electric shock or fire due to the heat of multi socket outlet. The power may be shut off when the circuit breaker is operated.

- Install the appliance on a firm and level floor.
- Do not install the appliance in a damp and dusty place. Do not install or store the appliance in any outdoor area, or any area that is subject to weathering conditions such as direct sunlight, wind, or rain or temperatures below freezing.
- Do not place the appliance in direct sunlight or expose it to the heat from heating appliances such as stoves or heaters.
- Be careful not to expose the rear of the appliance when installing.
- Be careful not to let the appliance door fall during assembly or disassembly.
- Be careful not to pinch, crush, or damage the power cable during assembly or disassembly of the appliance door.
- Do not connect a plug adapter or other accessories to the power plug.

Operation

- Do not use the appliance for any purpose (storage of medical or experimental materials or shipping) other than any domestic household food storage use.
- In case of flood, disconnect the power plug and contact the LG Electronics customer information centre.
- Unplug the power plug during a severe thunderstorm or lightening or when not in use for a long period of time.
- Do not touch the power plug or the appliance controls with wet hands.
- Do not bend the power cable excessively or place a heavy object on it.
- If water penetrates electrical parts of the appliance, disconnect power plug and contact an LG Electronics customer information centre.

- Do not place hands or metallic objects inside the area emitting the cold air, cover or heat releasing grille on the back.
- Do not apply excessive force or impact to the back cover of the appliance.
- Do not put animals, such as pets into the appliance.
- Be careful of nearby children when you open or close the appliance door. The door may bump the child and cause injury.
- Avoid the danger of children getting trapped inside the appliance. A child trapped inside the appliance can cause suffocation.
- Do not place heavy or fragile objects, containers filled with liquid, combustible substances, flammable objects(such candles, lamps, etc.), or heating devices(such as stoves, heaters, etc.) on the appliance.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately. This appliance uses a very eco-friendly gas (isobutane, R600a) as the refrigerant. Although it uses a small amount of the gas, it is still combustible gas. Gas leakage during appliance transport, installation or operation can cause fire, explosion or injury if sparks are caused.
- Do not use or store flammable or combustible substances (ether, benzene, alcohol, chemical, LPG, combustible spray, insecticide, air freshener, cosmetics, etc.) near the appliance.
- Immediately unplug the power plug and contact an LG Electronics customer information centre if you detect a strange sound, odour, or smoke coming from the appliance.
- Fill with potable water only into icemaker or dispenser water tank.

Maintenance

- Disconnect the power cord before cleaning the appliance or replacing the inside lamp (where fitted).
- Securely plug the power plug in the socket outlet after completely removing any moisture and dust.
- Never unplug the appliance by pulling on the power cable. Always grip the power plug firmly and pull straight out from the socket outlet.
- Do not spray water or inflammable substances(toothpaste, alcohol, thinner, benzene, flammable liquid, abrasive, etc.) over the interior or exterior of the appliance to clean it.
- Do not clean the appliance with brushes, cloths or sponges with rough surfaces or which are made of metallic material.
- Only qualified service personnel from LG Electronics service centre should disassemble, repair, or modify the appliance. Contact an LG Electronics customer information centre if you move and install the appliance in a different location.
- Do not use a hair drier to dry the inside of the appliance or place a candle inside to remove the odours.
- Do not use mechanical devices or other means to accelerate the defrosting process.

Disposal

- When discarding the appliance, remove the door gasket while leaving the shelves and baskets in place and keep children away from the appliance.
- Dispose of all packaging materials (such as plastic bags and styrofoam) away from children. The packaging materials can cause suffocation.

Technical Safety

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use electrical appliances inside the refrigerator.
- The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. Consult with service agent or a similarly qualified person before disposing of them.
- Refrigerant leaking out of the pipes could ignite or cause an explosion.
- The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.
- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
- This appliance is intended to be used in household and similar applications only. It should not be used for commercial, or catering purposes, or in any mobile application such as a caravan or boat.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Risk of Fire and Flammable Materials

This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

⚠ CAUTION

To reduce the risk of minor injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- Do not tilt the appliance to pull or push it when transporting.
- Make sure not to get a body part such as a hand or foot stuck while moving the appliance.

Operation

- Do not touch frozen food or the metal parts in the freezer compartment with wet or damp hands. It may cause frostbite.
- Do not place glass containers, bottles or cans (especially those containing carbonated drinks) in the freezer compartment, shelves or ice bin that will be exposed to temperatures below freezing.

- The tempered glass on the front side of the appliance door or the shelves can be damaged by an impact. If it is broken, do not touch it with wet hands, as this may result in injury.
- Do not hang from the appliance doors, storage room, shelf or climb up into it.
- Do not store an excessive amount of water bottles or containers for side dishes on the door baskets. The basket may break or your hand may bump into the surrounding structure, causing injury.
- Keep food organized inside the appliance.
- Prevent animals from nibbling on the power cable or water hose.
- Do not open or close the appliance door with excessive force.
- If the hinge of the product door is damaged or operates improperly, stop using the appliance and contact an authorized service centre.
- Do not damage the refrigerant circuit.
- Do not place any electronic appliance (such as heater and mobile phone) inside the appliance.
- Do not clean glass shelves or covers with warm water when they are cold. They may break if exposed to sudden temperature changes.
- Never eat frozen foods immediately after they have been taken out in the freezer compartment.
- Do not use a thin crystal cup or chinaware when dispensing.
- Make sure not to get a hand or foot stuck upon opening or closing the appliance door.

Maintenance

- Do not insert the shelves upside down. The shelves may fall, causing injury.
- To remove frost from the appliance, contact an LG Electronics customer information centre.
- Dispose of the ice inside the ice bin in the freezer compartment during an extended power outage.

Disposal of Your Old Appliance

- When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered by the e-waste Management and Handling Rules, 2011 and are meant to be recycled, dismantled, refurbished or disposed off.
- Do's
  - a. The product is required to be handed over only to the authorized recycler for disposal.
  - b. Keep the product in isolated area, after it becomes non-functional/unrepairable so as to prevent its accidental breakage.
- Don't
  - a. The product should not be opened by the user himself/herself, but only by authorized service personnel.
  - b. The product is not meant for re-sale to any unauthorized agencies/scrap dealer/ kabariwalah.
  - c. The product is not meant for mixing into household waste stream.
  - d. Do not keep any replaced spare part(s) from the product in exposed area.
- Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.
- Hazards of improper handling or accidental breakage :
  - a. The refrigerant (R134a) used, if overexposed, might cause dizziness and loss of concentration. Liquid contact can cause irritation and frostbite. The refrigerant (R600a), squirting out of the pipes could ignite or cause eye injury.
  - b. The blowing agent cyclopentane is highly flammable liquid and vapor. Harmful to aquatic life. Contact with liquid may cause cold burns/frost bites. Repeated exposure causes skin dryness.
- This product is complied with the requirement of Hazardous Substances as specified under Rule 13 (1) & (2) of the E-Waste (Management & Handling) Rules, 2011.
- To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact Toll Free No. 1800-315-9999 / 1800-180-9999 for details. All collection centre and pick up facilities are done by third parties with LG Electronics India Pvt. Ltd. Merely as a facilitator. For more detailed information , please visit : http://www.lge.com/in

Notes for Movement and Transport

- Remove all food from inside the appliance. Then, transport the appliance only after fixing fragile parts such as shelves and the door handle with tape. Failure to do so may cause appliance damage.
- Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance. Failure to do so may cause damage to the power plug or floor scratch.
- When transporting the appliance, more than two people should transport the appliance carefully. Dropping the appliance, which is extremely heavy, may cause personal injury or appliance failure.
- When transporting the appliance over a long distance, keep the appliance upright. The appliance may fall over, causing malfunctions. Never transport the appliance laying down as it can cause a refrigerant circulation malfunction when it is turned back on again.

Notes for Installation

- Install the appliance on a solid and flat area.
  - If the appliance is installed on an uneven floor, it can cause vibration and noise causing the appliance to fall resulting in injury. It could also cause the doors not to close correctly and introduce moisture inside the unit during operation.
  - If the appliance front or rear is not level, adjust the front feet so that it can be corrected. Severe cases may need the floor to be packed out with strips of thin timber.
- Avoid placing the unit near heat sources, direct sunlight or moisture.
- Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.
- After connecting the power supply cord (or plug) to the outlet, Wait two or three hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.
- After installing the appliance, connect the power plug into a socket outlet. Before moving and discarding the appliance, disconnect the plug from the socket outlet.

Leg Adjustment

To avoid vibration, the unit must be leveled.

If required, adjust the leveling screws to compensate for the uneven floor.

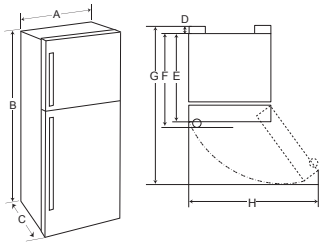
The front should be slightly higher than the rear to aid in door closing.

Leveling screws can be turned easily by tipping the cabinet slightly.

Turn the leveling screws counterclockwise to raise the unit, clockwise to lower it.

Dimensions and Clearances

Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 50 mm of clearance from each adjacent wall when installing the appliance.



-	Size	
	Type (a)	Type (b)
A	860 mm	860 mm
B	1840 mm	1780 mm
C	730 mm	730 mm
D	25 mm	25 mm
E	675 mm	675 mm
F	705 mm	705 mm
G	1493 mm	1493 mm
H	1486 mm	1486 mm

NOTE

- There are 2 types of appliances. You can determine which type yours is by checking the size of B in the table.

Ambient Temperature

The appliance is designed to operate within a limited range of ambient temperatures, depending on the climate zone. Do not use the appliance at a temperature exceeding the limit. The internal temperature could be affected by the location of the appliance, the ambient temperature, the frequency of door opening and so on.
The climate class can be found on the rating label.

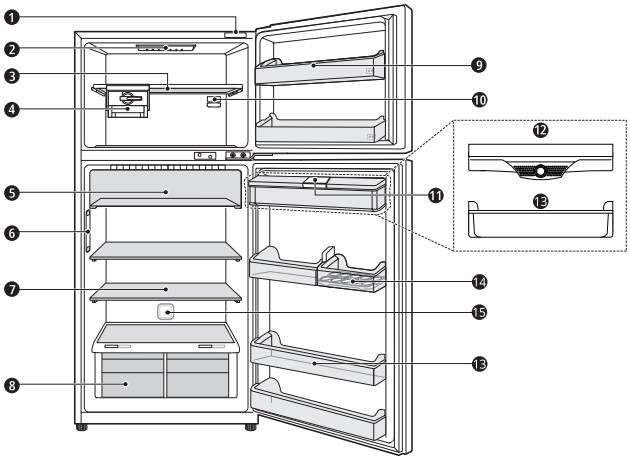
Climate Class	Ambient Temperature Range ºC
SN (Extended Temperate)	+10 - +32
N (Temperate)	+16 - +32
ST (Subtropical)	+16 - +38
T (Tropical)	+16 - +43 / +10 - +43*

*Australia, India, Kenya

NOTE

- The appliances rated from SN to T are intended to be used at an ambient temperature between 10 ºC and 43 ºC.

Parts and Functions



❶ **Smart Diagnosis Unit (Optional)**

Using this function when contacting LG Electronics customer information centre to help make an accurate diagnosis when the appliance operates abnormally or a failure occurs.

❷ **LED Lamp**

The LED lamps inside the appliance light up when you open the door.

❸ **Freezer Shelf**

This is where frozen foods such as meat, fish, and ice cream can be stored.

❹ **Moving Ice Maker**

This is where ice is produced and stored.

- You can slide the ice maker along the shelf from side to side to any desired position.

❺ **Fresh Room Drawer**

This is where food items are stored at a colder temperature than the regular fridge area.

❻ **Door Cooling+ (Optional)**

This is where cold air comes out to keep the fridge door basket cool.

❼ **Fridge Shelf**

This is where refrigerated foods and other items are stored.

- The shelf height can be adjusted by inserting the shelf in another groove of different height.
- Store the foods with higher moisture content at the front of the shelf.
- The actual number of shelves will differ from model to model.

❽ **Fresh Vegetable Drawer**

This is where fruits and vegetables are stored to help maintain freshness by adjusting the humidity controller.

- The appearance or components of the appliance may differ from model to model.

❾ **Freezer Door Basket**

This is where small packages of frozen food can be stored.

❿ **Freezer Temperature Control Dial**

This dial regulates the air flow to the freezer compartment by setting it to a suitable balance.

⓫ **Water Dispenser Tank (Optional)**

This is where water to supply the dispenser.

⓬ **IBDC Basket (Optional)**

The cold air from Door Cooling + directly comes into this basket.

⓭ **Fridge Door Basket**

This is where small packages of refrigerated foods, drinks and sauce containers are stored.

⓮ **Movable Egg Tray**

This is where eggs are stored.

- You can move it to and use it at a desired position as needed. However, do not use it as the ice bin or place it on the shelf on top of the fridge or the vegetables drawer.

⓯ **Hygiene Fresh (Optional)**

This function reduces and removes odors inside the fridge compartment.

NOTE

- The 2-star section (**) basket or drawer can be used to store ice and food from -12 °C to -18 °C for short periods.

Notes for Operation

- Do not use the ice water dispenser tank for beverages other than drinking water.
- Users should keep in mind that frost can form. If the door is not closed completely, if the humidity is high during the summer, or if the freezer door is opened frequently.
- Ensure there is sufficient space between food stored on the shelf or door basket to allow the door to close completely.
- Opening the door lets warm air enter the appliance, and may cause the internal temperature to rise.
- Do not open or close the appliance door excessively.
- The LED lamp is only intended for use in domestic appliances and is not suitable for household room illumination.
- If you are leaving the appliance turned off for an extended period of time, remove all food and unplug the power cord. Clean the interior, and leave the doors slightly ajar to prevent mold from growing in the appliance.

Suggestion for Energy Saving

- Ensure there is sufficient space between stored foods. This allows cold air to be circulated evenly and lowers electricity bills.
- Store hot food only after it has cooled in order to prevent dew or frost.
- When storing food in the freezer compartment, set the freezer temperature lower than the temperature indicated on the appliance.
- Do not set the temperature of the appliance lower than needed. For ice making in normal climates, the freezer temperatures should be set to -18 °C or colder.
- Do not put food near the temperature sensor of the fridge compartment. Keep a distance of at least 3 cm from the sensor.
- Please note that a temperature rise after defrosting has a permissible range in the appliance specifications. If you wish to minimise the impact this may have on the food storage due to a temperature rise, seal or wrap the stored food in several layers.
- The automatic defrosting system in the appliance ensures that the compartment remains free of ice buildup under normal operating conditions.

Storing Foods Effectively

- Store frozen food or refrigerated food inside sealed containers.
- Check the expiration date and label (storage instructions) before storing food in the appliance.
- Do not store food for a long period of time (more than four weeks) if it spoils easily at a low temperature.
- Place the refrigerated food or frozen food in each fridge or freezer compartment immediately after purchasing.
- Avoid refreezing any food which has been completely thawed. Freezing any food which has been completely thawed again will lower its taste and nutrition.
- Do not wrap and store vegetables with newspaper. Printing material of newspaper or other foreign substances may smear and contaminate food.
- Do not overfill the appliance. Fill less than 70 % of the space. Cold air can not circulate properly if the appliance is overfilled.
- Cool hot food before storing. If too much hot food is placed inside, the internal temperature of the appliance can increase and negatively affect other foods stored in the appliance.
- If you set an excessively low temperature for food, it may become frozen. Do not set a temperature lower than the required temperature for the food to be stored correctly.
- Always keep the appliance clean.
- If there are chill compartments in the appliance, do not store vegetables and fruits with higher moisture content in the chill compartments as they may freeze due to the lower temperature.
- In the event of a blackout, call the electricity company and ask how long it is going to last.
  - You should avoid opening the doors, while the power is off.
  - When the power supply gets back to normal, check the condition of the food.

Max Freezing Capacity

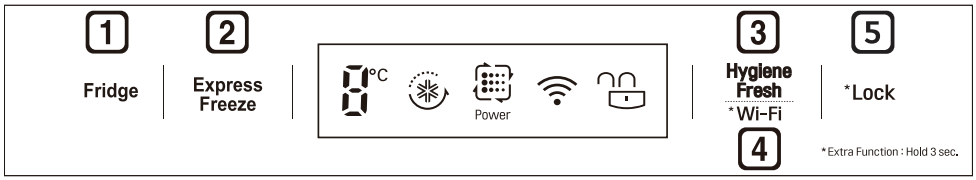
- The Express Freeze function will set the freezer to its maximum freezing capacity.
- This generally takes up to 24 hours and automatically switches off.
- If the maximum freezing capacity is to be used, Express Freeze must be switched on for 2 hours before fresh produce is placed in the freezer compartment.

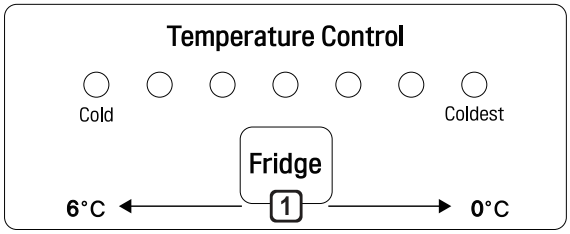
Maximum Storage

- To get better air circulation, remove the moving ice maker.
- If large quantities of food are to be stored, the moving ice maker can be taken out of the appliance and the food can then be stacked directly on the freezer shelves in the freezer compartment.

Control Panel

Units and Functions





- The actual control panel may differ from model to model.

1 Fridge Temperature
- This sets the fridge target temperature.

2 Express Freeze
- This sets Express Freeze functions.

3 Hygiene Fresh (Optional)
- This sets the Hygiene Fresh function.

This function minimizes bacteria and odor inside the appliance.

4 * Wi-Fi
- This sets the appliance to connect to your home's Wi-Fi network.

5 * Lock
- This locks the buttons on the control panel.

Notes for Using the Control Panel

- The control panel will turn on in any of the following cases.
  - When the power is turned on
  - When a button is pressed
  - When the appliance door (fridge compartment, freezer compartment) is opened
- The control panel will turn off automatically for energy saving in any of the following cases.
  - When one minute has passed after turning on the power
  - When no button operation is carried out for 20 seconds after a desired button is pressed
  - When 20 seconds has passed after the appliance door (fridge compartment, freezer compartment) is opened and closed
- If there is any finger or skin contact to the control panel while cleaning it, the button function may operate.

Setting Wi-Fi (Optional)

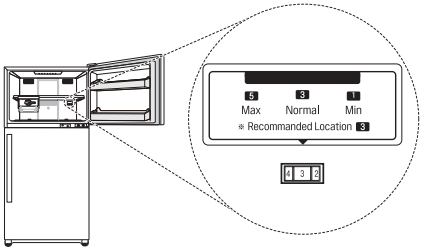
The **Wi-Fi** button, when used with the LG SmartThinQ application, allows the refrigerator to connect to a home Wi-Fi network.

- The **Wi-Fi** icon shows the status of the refrigerator's network connection. The icon illuminates when the refrigerator is connected to the Wi-Fi network.
- Press and hold the **Wi-Fi** button for 3 seconds to connect to the network. The icon blinks while the connection is being made, then turns on once the connection is successfully made.

Setting the Fridge Temperature

- Press the **Fridge** button to adjust the temperature. The temperature can be adjusted from 0 °C to 6 °C.

Setting the Freezer Temperature



- The temperature can be adjusted from level 1 to level 8. Depending on Climate, level 3 is recommended.
- To lower the temperature in the freezer, turn the knob to the right and set to a higher number.
- To raise the temperature in the freezer, turn the knob to the left and set to a smaller number.
- Setting the dial at 6~ 8 will maintain a low temperature in the freezer. But, the appliance's cooling speed will be slowed down.

NOTE

- The actual inner temperature varies depending on the food status, as the indicated setting temperature is a target temperature, not actual temperature within the appliance.
- The default temperature setting may vary depending on the appliance.
- Wait until two or three hours have passed after connecting the appliance to the outlet before storing food in the appliance.
- The appliance can automatically detect problems during the operation.
- If a problem is detected, the appliance may not operate and an error code is displayed even when any button is pressed.
- When this occurs, do not turn off the power and immediately contact the LG Electronics customer information centre. If you turn off the power, the repair technician from the LG Electronics customer information centre may have difficulty finding the problem.

Setting Express Freeze

The function can quickly freeze a large amount of ice or frozen foods.

- When you press the **Express Freeze** button, the **Express Freeze** icon lights on the control panel.
- The function is enabled and disabled in turn each time you press the button.
- The Express Freeze function automatically terminates after a specific period has passed.

Setting and Resetting Lock

This locks the buttons on the control panel.

- Press and hold the **Lock** button for 3 seconds . When the Lock function is set, all buttons are locked.

NOTE

- You must deactivate Lock function before you can access any other functions.

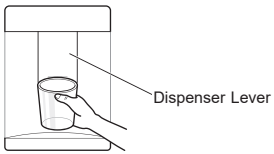
Setting Hygiene Fresh (Optional)

Bacteria and odor inside the appliance can be minimized with the Hygiene Fresh function. However, the function is only effective for bacteria floating in the appliance, not bacteria adsorbed onto food.

- Each time you press the **Hygiene Fresh** button, the Hygiene Fresh function mode will change to **Auto** → **Power** → **Off** → **Auto** alternatively.

Water Dispenser (Optional)

Press the lever of the water dispenser to get cold water.



CAUTION

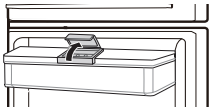
- Keep children away from the dispenser to prevent children playing with or damaging the controls.

NOTE

- If you open the freezer door while water is being dispensed, the water supply will stop.
- If you open the fridge door while water is being dispensed, dispensing will paused.
- If the cup rim is small, water may splash out of the glass or miss it completely.
- Use a cup with a rim of over 68 mm in diameter when dispensing water.

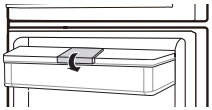
Water Dispenser tank (Optional)

1 Open the cap (small cover) on the top of the water tank.



2 Fill the water tank with potable water and close the cap (small cover).

- The water tank can hold up to 6.0 L.



CAUTION

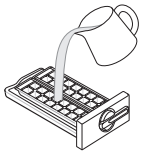
- Children should not be allowed near the dispenser tank. If the child drops the water dispenser tank while it is completely filled with water, injury may occur. Do not fill the water tank with drinks other than water or fill with hot water.
- Do not apply excessive force or impact when removing or assembling the water dispenser tank. Doing so can cause appliance damage or injury.

NOTE

- You can use the upper basket after removing the water tank cover if you need more door basket space. The rated Fridge internal volume is with the water tank removed.
- Before using the water dispenser tank after installing the appliance, it should be washed before filling it with water.
- Check if the water dispenser tank has been placed on the appliance correctly. If it is not assembled correctly, water may leak from the tank into the appliance.
- If there is no water in the water dispenser tank, the cold water function of the dispenser cannot be used. Check if there is water in the water dispenser tank and then fill it with water if there is not.
- Wait at least 15 seconds before removing the water tank after having dispensed water.
- Sound from the water tank will be normal when supplying water to the dispenser. It is not a sign of malfunction.

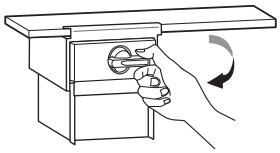
Moving Ice Maker

To make ice cubes, fill the ice tray with potable water and insert in its position.



- Fill with potable water only.
- If the Ice Tray is overfilled, the ice cubes may stick together and be difficult to remove.
- Press the **Express Freeze** button on the control panel to make ice quickly.
- Ice can be removed more easily by pouring water on the ice tray or immersing it in water and twisting the tray first.
- Do not store ice that is not completely frozen.
- You can remove the ice tray or ice cubes bucket to create more space inside the freezer compartment if you do not use it.

To remove ice cubes, hold the lever of the tray and turn it clockwise until it has twisted slightly to release the ice cubes. The ice cubes will then drop in to the ice cube box.



CAUTION

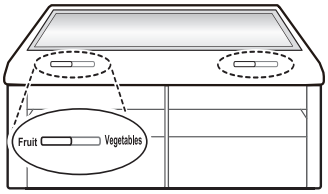
- Be careful not to twist the ice tray with force as it can be broken.

Fresh Vegetable Drawer

Vegetable compartment can adjust the humidity by moving the knob.

If moved to the left side, cover and tray are opened, and if moved to the right side, cover and tray are closed therefore, it can maintain the humidity.

Closed state is recommended for keeping vegetables, and open state is recommended for keeping fruits.



Other Functions

Door Open Alarm

The alarm sounds 3 times in 30 second intervals if the door (fridge compartment, freezer compartment) is left open or not completely closed for one minute.

- Contact the LG Electronics customer information centre if the alarm sound continues even after closing the door.

Failure Detection

The appliance can automatically detect problems during the operation.

- If a problem is detected, the appliance may not operate and an error code is displayed even when any button is pressed.
- When this occurs, do not turn off the power and immediately contact the LG Electronics customer information centre. If you turn off the power, the repair technician from the LG Electronics customer information centre may have difficulty finding the problem.

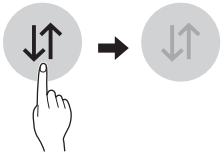
Using LG SmartThinQ Application

Things to check before using LG SmartThinQ

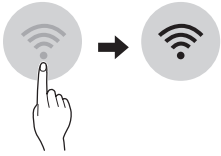
- For appliances with the SmartThinQ or SmartThinQ logo

1 Check the distance between the appliance and the wireless router (Wi-Fi network).
   - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.

2 Turn off the **Mobile data** or **Cellular Data** on your smartphone.
   - For iPhones, turn data off by going to **Settings** → **Cellular** → **Cellular Data**.



3 Connect your smartphone to the wireless router.



NOTE

- To verify the Wi-Fi connection, check that **Wi-Fi** icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The appliance cannot be registered due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Please change it to other security protocols (**WPA2** is recommended) and register the product again.

Installing LG SmartThinQ

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

Wi-Fi Function

- For appliances with the SmartThinQ or SmartThinQ logo

Communicate with the appliance from a smart phone using the convenient smart features.

Firmware Update

Keep the appliance performance updated.

Smart Diagnosis™

If you use the Smart Diagnosis function, you will be provided with the useful information such as a correct way of using the appliance based on the pattern of use.

Settings

Allows you to set various options on the refrigerator and in the application.

NOTE

- If you change your wireless router, Internet service provider, or password, delete the registered appliance from the LG SmartThinQ application and register it again.
- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Connecting to Wi-Fi

The **Wi-Fi** button, when used with the LG SmartThinQ application, allows the appliance to connect to a home Wi-Fi network. The **Wi-Fi** icon shows the status of the appliance's network connection. The icon illuminates when the appliance is connected to the Wi-Fi network.

Initial Appliance Registration

Run the LG SmartThinQ application and follow the instructions in the application to register the appliance.

Re-registering the Appliance or Registering Another User

Press and hold the **Wi-Fi** button for 3 seconds to temporarily turn it off. Run the LG SmartThinQ application and follow the instructions in the application to register the appliance.

NOTE

- To disable the Wi-Fi function, press and hold the **Wi-Fi** button for 3 seconds. Wi-Fi icon will be turned off.

Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

Smart Diagnosis™ Using a Smart Phone

- For appliances with the or logo

Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails.

Smart Diagnosis™ can not be activated unless the appliance is connected to power. If the appliance is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.

Using Smart Diagnosis™

Smart Diagnosis™ Through the Customer Information Centre

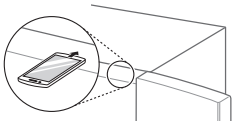
Use this function if you need an accurate diagnosis by an LG Electronics customer information centre when the appliance malfunctions or fails. Use this function only to contact the service representative, not during normal operation.

Display panel is on the Freezer door.

1 Close the Freezer and Fridge doors, then press and hold the **Lock** button to activate the lock function.
- If the display has been locked for over 5 minutes, you must deactivate the lock and then reactivate it.

2 Press and hold the **Fridge** button for three seconds or longer.
- The control panel will be turned off, and then “3” will be displayed on the fridge temperature display part.

3 Open both fridge door and freezer door, and then hold the phone on the upper right speaker hole.
- Position the phone so that its microphone is aligned with the speaker hole.



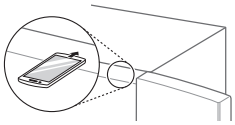
4 After the data transfer is complete, the service agent will explain the result of the Smart Diagnosis™.

Display panel is inside the Fridge Room.

1 Open the fridge door.

2 Press and hold the **Fridge** button for three seconds or longer.

3 If the buzzer sounds 4 times, open the freezer door and hold the phone near the speaker hole.



4 After the data transfer is complete, the service agent will explain the result of the Smart Diagnosis™.

NOTE

- Position the phone so that its microphone is aligned with the speaker hole.
- The Smart Diagnosis™ sound is generated after pressing the **Fridge** button for three seconds.
- Hold the phone to the upper right speaker hole and wait while the data is transmitted.
- Do not take the phone off the speaker hole while the data is transmitted.
- The data transfer sound may be harsh to the ear while the Smart Diagnosis™ data is being transmitted, but do not take the phone off the speaker hole for accurate diagnosis until the data transfer sound has stopped.
- When the data transfer is complete, the transfer completion message is displayed and the control panel is automatically turned off and then on again after a few seconds. Afterwards the customer information centre explains the diagnosis result.
- The Smart Diagnosis™ function depends on the local call quality.
- The communication performance will improve and you can transmit a better signal if you use a land line home phone.
- If the Smart Diagnosis™ data transfer is poor due to poor call quality, you may not receive the best Smart Diagnosis™ service.

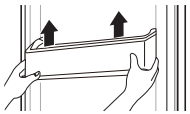
Notes for Cleaning

- When removing a shelf or drawer from inside the appliance, remove all stored foods from the shelf or drawer to prevent injury or damage to the appliance.
  - Otherwise, injury may occur due to the weight of stored foods.
- If cleaning the outside air vents of the appliance by means of vacuuming, then the power cord should be unplugged from the outlet to avoid any static discharge that can damage the electronics or cause an electric shock.
- Detach the shelves and drawers and clean them with water, and then dry them sufficiently, before replacing them.
- Regularly wipe the door gaskets with a wet soft towel.
- Door basket spills and stains should be cleaned as they can compromise storage ability of the basket and could even be damaged.
- After cleaning, check if the power cable is damaged, warm or improperly plugged.
- Keep the air vents on the exterior of the appliance clean.
  - Blocked air vents can cause fire or appliance damage.
- Waxing external painted metal surfaces helps provide rust protection. Do not wax plastic parts. Wax painted metal surfaces at least twice a year using appliance wax (or auto paste wax). Apply wax with a clean, soft cloth.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances.
  - This may cause discoloration or damage to the appliance.
  - Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquid, abrasive, etc.
- For the appliance exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.
- Never clean the shelves or containers in the dishwasher.
  - The parts may become deformed due to the heat.
- If the appliance is equipped with an LED lamp, do not remove lamp cover and LED lamp in any attempt to repair or service it. Please, contact the LG Electronics customer information centre.

Cleaning the Door Basket

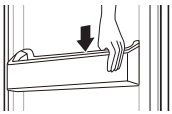
Removing the Fridge/Freezer Door Basket

Hold both edges of the basket and remove it by lifting it upward.

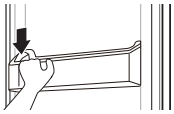


Refitting the Fridge/Freezer Door Basket

1 Hold both edges of the door basket, gently push one edge to assemble, and then in the same manner assemble the other edge.



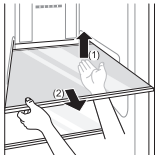
2 After assembling, tap the door basket gently to fix it horizontally.



Cleaning the Shelf

Removing the Fridge/Freezer Shelf

Remove the shelf by pulling it out while slightly lifting the rear edge of the fridge shelf.



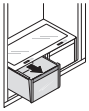
Refitting the Fridge/Freezer Shelf

Mount them in the reverse order of the removal process.

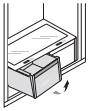
Cleaning the Vegetable Drawer

Removing the Vegetable Drawer

1 Remove the contents of the drawer. Hold the handle of the vegetable drawer and pull it out completely until it outward gently until it stops.

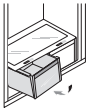


2 Lift the vegetable drawer up and remove it by pulling it out.

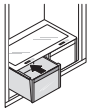


Refitting the Vegetable Drawer

1 Place the drawer in the slide rails at a 45° angle and gently push it back.



2 Insert the bottom of the vegetable drawer into its original position and gently push it back in while lowering it.

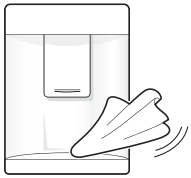


CAUTION

- Please note that injuries can be caused by the weight of stored foods when removing the vegetable drawer.

Cleaning the Water Dispenser (Optional)

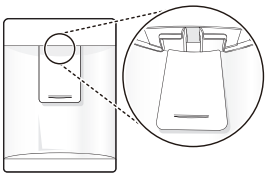
Cleaning the Dispenser Tray



The dispenser tray may become wet easily due to spilled ice or water. Wipe the entire area with a damp cloth.

Cleaning the Water Outlet

Wipe the water outlet frequently with a clean cloth as it may get dirty easily. Please note that lint from a cloth may adhere to the outlet.



TROUBLESHOOTING

Symptoms	Reason	Solution
There is no refrigeration or freezing.	**Is there a power interruption?**	• Check the power of other appliances.
	If the power plug unplugged from the outlet?	• Plug the power plug in the outlet properly.
There is poor refrigeration or freezing.	**Is the fridge or freezer temperature set to its warmest setting?**	• Set the fridge or freezer temperature to 'Medium'.
	Is the appliance in direct sunlight, or is it near a heat generating object such as cooking oven or heater?	• Check the installation area and reinstall it away from heat generating objects.
	Did you store hot food without cooling it first?	• Cool the hot food first before putting it in the fridge or freezer compartment.
	Did you put in too much food?	• Maintain an appropriate space between food.
	Are the appliance doors completely closed?	• Completely close the door and make sure that stored food is not obstructing in the door.
	Is there enough space around the appliance?	• Adjust the installation position to make enough space around the appliance.
The appliance contains a bad smell.	**Is the fridge or freezer temperature set to 'Warm'?**	• Set the fridge or freezer temperature to 'Medium'.
	Did you put in food with a strong smell?	• Store foods with strong smells in a sealed containers.
	Vegetables or fruit may have spoiled in the drawer?	• Throw away rotten vegetables and clean the vegetable drawer. Do not store vegetables too long in the vegetable drawer.
The inside lamp in the appliance does not turn on.	**Does the inside lamp in the appliance turn off?**	• It is not possible for customers to replace the inside lamp in the appliance as they are not serviceable. If the inside lamp does not turn on, please contact the LG Electronics customer information centre.
The appliance door is not closed tightly.	**Is the appliance leaning forward?**	• Adjust the front feet to raise the front side slightly.
	Were the shelves properly assembled?	• Refit the shelves if needed.
	Did you close the door with excessive force?	• If you apply too much force or speed when closing the door, it may remain briefly open before closing. Make sure that you do not slam the door closed. Close without force.

Symptoms	Reason	Solution
There is condensation inside the appliance or on the bottom of the vegetable drawer cover.	**Did you store hot food without cooling it first?**	• Cool the hot food first before putting it in the fridge or freezer compartment.
	Did you leave the appliance door open?	• Although the condensation will disappear soon after you close the appliance door, you can wipe it with a dry cloth.
	Do you open and close the appliance door too frequently?	• Condensation can form due to the temperature difference from the outside. Wipe out the dampness with a dry cloth.
	Did you put warm or moist food inside without sealing it in a container?	• Store food in a covered or sealed container.
Frost has formed in the freezer compartment.	**Doors may not be closed properly?**	• Check if the food item inside the appliance is blocking the door and make sure that the door is tightly closed.
	Did you store hot food without cooling it first?	• Cool the hot food first before putting it in the fridge or freezer compartment.
	Is the air entry or exit of the freezer compartment blocked?	• Make sure that air entry or exit is not blocked so that the air can circulate inside.
	Is the freezer compartment overfilled?	• Maintain an appropriate space between items.
Frost or condensation has formed inside or outside the appliance.	**Did you open and close the appliance door frequently or is the appliance door improperly closed?**	• Frost or condensation can form if the outside air penetrates inside the appliance.
	Is the installation environment humid?	• Condensation can appear on the exterior of the appliance if the installation area is too humid or on a humid day such as a rainy day. Wipe off any moisture with a dry cloth.
The appliance is noisy and generates abnormal sounds.	**Is the appliance installed on a weak floor or improperly leveled?**	• Install the appliance on a solid and flat area.
	Does the rear of the appliance touch the wall?	• Adjust the installation position to allow enough clearance around the appliance.
	Are objects scattered behind the appliance?	• Remove the scattered objects from behind the appliance.
	Is there an object on top of the appliance?	• Remove the object on top of the appliance.

Symptoms	Reason	Solution
The side or front of the appliance is warm.	**There are anti condensation pipes fitted to these areas of the appliance to reduce condensation forming from around the door area.**	• The heat releasing pipe to prevent condensation is installed on the front and side of the appliance. You may feel it particularly hot right after the appliance is installed or during the summer. You can be assured that this is not a problem and is quite normal.
There is water inside or outside of the appliance.	**Is there water leakage around the appliance?**	• Check if the water has leaked from a sink or another place.
	Is there water on the bottom of the appliance?	• Check if the water is from the thawed frozen food or a broken or dropped container.
Ice is not dispensed.	**Is there ice in the ice bin?**	• Check whether there is ice in the ice bin.
	Is the ice clumped in the ice bin?	• Separate the ice bin and shake it. Discard the remaining clumped ice after shaking the ice bin.
	Unable to hear the sound of ice coming out?	• In the control panel, select the modes for cubed ice and crushed ice alternately to dispense the ice.
	Is the ice path blocked? (You can check the ice passage by separating the ice bin.)	• Ice may not be dispensed properly if the ice passage is blocked. Check the ice and clean the ice path regularly.
Water does not come out.	**The supply valve may be turned off? (For Plumbed models Only)**	• Open the water supply valve.
	The water dispenser tank may be empty? (Non plumbed models only)	• Fill the water dispenser tank.
	Is the water supply valve closed? (For Plumbed models Only)	• Open the water supply valve.
	Are you using unfiltered water?	• Unfiltered water can contain a large amount of various heavy metals or foreign substances, so the filter may be clogged in the early stage regardless of the life of the filter.
Water tastes strange.	**Is the taste of water different when comparing it with the taste of water from the previous water purifier?**	• Has the purified water or cold water not been used for an extended period of time?
	Has it been a long time since you installed and replaced the filter?	• If an expired filter is used, the purification performance may decline. It is recommended to replace the filter according to the filter replacement period.

Symptoms	Reason	Solution
Water tastes strange.	**Have you flushed out the filter properly in the initial stage after installing it?**	• When you install or replace the filter for the first time, you need to remove air and activated carbon residue from inside the filter. Use the appliance after dispensing and discharging approximately 5 litres of purified water from the dispenser by pressing the water dispensing lever. (Activated carbon is harmless to humans.)
	Has the purified water or cold water not been used for an extended period of time?	• The taste of old water may change due to bacterial growth. Use the product after dispensing and discharging approximately 5 litres (approximately three minutes) from the water dispenser.
Clicking noises	**The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or appliance control on some models) will also click when cycling on and off.**	• Normal Operation
Rattling noises	**Rattling noises may come from the flow of appliance, the water line on the back of the unit (for plumbed models only), or items stored on top of or around the appliance.**	• Normal Operation
	Appliance is not resting evenly on the floor.	• Floor is weak or uneven or leveling legs need to be adjusted. See the Door Alignment section.
	Appliance with linear compressor was moved while operating.	• Normal operation. If the compressor does not stop rattling after three minutes, turn the power to the appliance off and then on again.
Whooshing noises	**Evaporator fan motor is circulating air through the fridge and freezer compartments.**	• Normal Operation
	Air is being forced over the condenser by the condenser fan.	• Normal Operation
Gurgling noises	**Appliance flowing through the cooling system**	• Normal Operation
Popping noises	**Contraction and expansion of the inside walls due to changes in temperature.**	• Normal Operation
Vibrating	**If the side or back of the appliance is touching a cabinet or wall, some of the normal vibrations may make an audible sound.**	• To eliminate the noise, make sure that the sides and back do not make any contact with any wall or cabinet.

Symptoms	Reason	Solution
Your home appliance and smartphone is not connected to the Wi-Fi network.	**The password for the Wi-Fi that you are trying to connect to is incorrect.**	• Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG SmartThinQ
	Mobile data for your smartphone is turned on.	• Turn off the **Mobile data** of your smartphone and register the appliance using the Wi-Fi network.
	The wireless network name (SSID) is set incorrectly.	• The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz.	• Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far.	• If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.

WARRANTY

The LG Refrigerator comes with 1 + 4 or 9*(Selected Model) year warranty, from the date of purchase, that comprises of a 1 year warranty on all Parts (except Consumables, Loose Plastic Parts, Glass) in the first year and thereafter a 4 or 9*(Selected Model) year Additional warranty on the compressor, from the date of purchase of the product, provided always that the warranty card bears the rubber stamp, date and signature of our Authorised Dealer.

4 or 9*(Selected Model) YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 or 9*(Selected Model) year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative.
During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc..
Standard visiting charges will be applicable within the municipal limit of town where LG Electronics India Pvt. Ltd. (LGEIL) has it's Authorized Service centre, Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time.
During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

TERMS & CONDITIONS

1. The warranty is confined to the first purchaser of the Refrigerator only & is non-transferable.
2. Repairs & replacements will be carried out by the dealer from whom the product has been purchased, or through the Authorized Service Centers of LGEIL. In case the customer shifts the place of residence during warranty period, it is advised to contact Authorized Service Centre directly or call our help line.
3. Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are attached.
4. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service center at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputizing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local Charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.
5. The concerned authorized service center will advise the customer whether to effect the repairs at site or at the authorized service center.
6. Call registered with the centralized helpline/Authorized service center, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations/returning, are not to be considered as defects.
7. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.
8. In case of any damage to the product / customer abuse/ repairs by un-authorised personnels/ misuse detected/ by the Authorized Service Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
9. This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the Refrigerator. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
10. The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
11. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
12. Warranty does not cover accessories external to the equipment supplied by the dealer.
13. If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.

Warranty is not applicable in any of the following cases :
1.The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to authorized service personnelat the time of service of the product. 3. The product is not operated according to instructions given in the Operating Instruction Booklet. 4. Defects are caused by improper or reckless use, which shall be determined by the company personnel. 5. Any repair work is carried out by persons other than authorized service personnel. 6. Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence. 7. The warranty is not valid in case, the serial number is deleted, defected or altered. 8. Damage to the product or any part/s due to transportation or shifting is not covered by warranty. 9. a) This warranty will automatically terminate on the expiry of the warranty period of 12 months, even if the Refrigerator may not be in use for any time during the warranty period for any reason. b) The warranty on compressor will automatically terminate on expiry of 4 or 9*(Selected Model) years (after 1 year warranty period) even if the Refrigerator may not be in use for any time during the said period for any reason. 10. Only courts in state of Delhi and places where LGEIL has it's branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

CUSTOMER'S COPY

MODEL No. : DATE OF PURCHASE :

UNIT SERIAL No. :

CUSTOMER'S NAME & ADDRESS	DEALER'S NAME & ADDRESS
_____	_____
_____	_____
TEL. _____	TEL. _____

Customer's Signature Dealer's Signature

This card is valid only if it is filled in and stamped by our authorised dealer on the date of purchase.

LG
Life's Good

LG Electronics India Pvt. Ltd.

Phone	1800-315-9999, 1800-180-9999 24 hours, 7 days a week (except for national holidays)
SMS	5757554
SNS	www.facebook.com/lghomeappliances
Address	Regd. Office: LG Electronics India Pvt. Ltd., A Wing (3rd Floor), D-3, District Center, Saket, New Delhi-110017 CIN No. U32107DL1997PTC220109