



OWNER'S MANUAL

LG DIOS LIGHT WAVE OVEN

Please keep the user manual where it can always be viewed.
Please read the "Safety Precaution" before using the product.
Product warranty is included in the user manual.
This product is designed for household use and cannot be used for
commercial or industrial use.

MJ324SBT
MJ324SWT

P/No.: MFL67233146

www.lg.com

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Safety precaution

The purpose of the following safety detail is to enable the user to use the product safely and accurately to prevent any unexpected danger or damage.

Warning/Caution



This is the symbol to gain the attention to the detail or operation that has any potential danger. Please look carefully to avoid any risk and follow the directions.



Warning

This can result in major injury or death if the directions are violated.

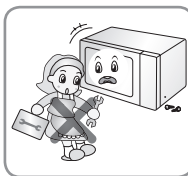


Caution

This can result in minor injury or property damage if the directions are violated.

Warning

When installing



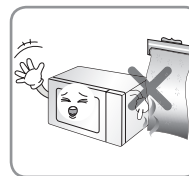
Never disassemble the product case unless done by the service technician.

Because high voltage flows through inside the case, it can result in electric shock. Therefore never disassemble the product.



Do not put a cover on the exterior side of the product.

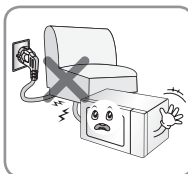
It can cause a problem or a fire, and the door may not be closed if the cover interferes with the door.



Do not leave any flammable objects near the product.

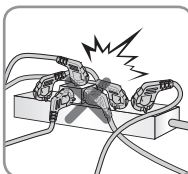
It can cause a fire.

Power related



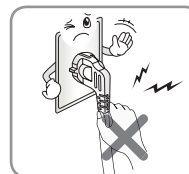
Do not excessively bend the power cord or place heavy objects on top of the power cord to cause damages.

It can cause a fire or an electric shock.



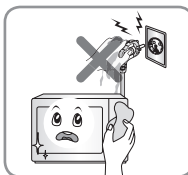
Do not use multiple devices simultaneously when using the multi-tab outlet.

- It can cause a fire due to abnormal heating on the outlet.
- It can disconnect the power by triggering the circuit breaker.



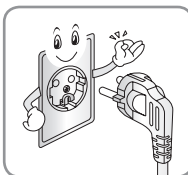
When unplugging the power, hold the plug.

If the wire inside the power cord is disconnected, it can cause a fire or an electric shock.



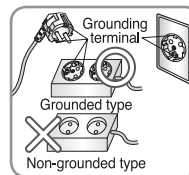
Do not touch the power plug with wet hands and unplug the power plug when cleaning or wiping the product.

It can cause an electric shock.



This product is exclusively for AC 220 V. Always use grounded outlet exclusively for 220 V for the power plug.

It can cause a problem or an electric shock in case of electricity leakage.



Use grounded type outlet for the power extension and wall outlet.

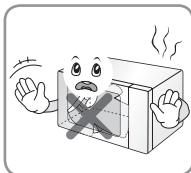
If non-grounded type is used, it can cause an electric shock and injury.



Safety precaution

Warning

When using



Do not use the product for usages not described in the user manual as follows.

- It can cause overheating or malfunction, to cause a fire.
- Drying (Clothe, newspaper, doll, small appliance, portable device, pet etc.)
 - Antibacterial (Antibacterial process for mushroom farming material (Ground) etc.)
 - Testing (College, company etc.)
 - When heating the paper container, such as paper cup or paper noodle container, for long period of time



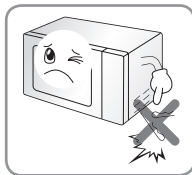
When the gas is leaking do not touch the product or the outlet and carefully open the window to ventilate the room.

A spark can cause a fire and skin burn.



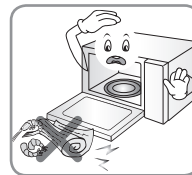
Do not let water get inside the product.

It can cause a fire and an electric shock.



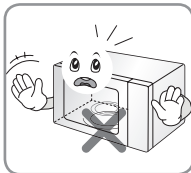
Do not insert any metallic objects, such as pin or metal wire, inside the case.

It can cause an electric shock.



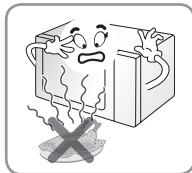
Do not wrap the cooking object with magazine or newspaper before heating.

It can cause a fire.



Do not operate the product with the oven empty.

It can cause a fire and a problem to the product. But, the deodorizing function can be used with the oven empty.



Do not overheat the food more than the time described in the user manual.

It can cause a fire.

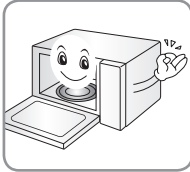


If the door or the hinge is damaged, do not use the product. Always contact the service center for repair.

Electro-magnetic wave can leak from the product.

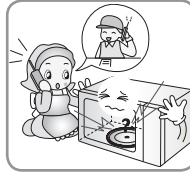
Warning

When using



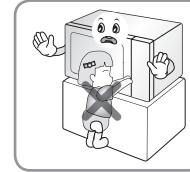
Always keep the oven empty when not used.

Flammable material inside the oven can cause an ignition by malfunction.



When the glass plate does not rotate during use, unplug the product and contact the Service Center.

Prone to breakdown and fire.



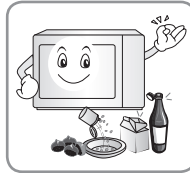
Children should only use the oven under adult supervision and do not let a child use the oven alone or keep close to reach of young children.

It can cause an electric shock, an injury or a burn.



Do not apply impact to the product or pull/hang on the door.

When the product is deformed, the electromagnetic wave can leak or the product can fall over or the fingers can get caught in the product to cause a problem to the product or an injury to a child.



Do not directly heat fruits with hard peels, bottle with lid, sealed container or sealed instant food etc. as they are.

- Put a cut on the fruit and open the lid on the bottle before heating.
- If you heat raw or boiled eggs, it can cause an explosion or cracks.



If you add coffee or apply impact after boiling the water, the content can overboil to cause skin burn.

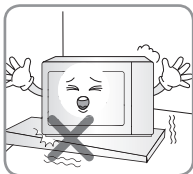
- Take out the container after at least 30 seconds after heating it.
- Do not heat for a long period of time.
- Do not use long smooth container with a narrow neck.



Safety precaution

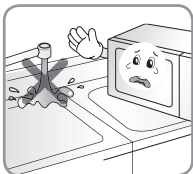
Caution

When installing



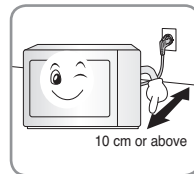
Do not install the product where the location is unstable or the vibration is severe.

The product can fall off or fall over.



Do not install the product where humidity is high or water splashes.

This can deteriorate the insulation to cause electricity leakage.



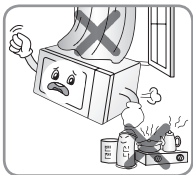
Keep a certain clearance (10 cm or above) from the wall when installing the product for ventilation.

It can cause a fire due to rise in internal temperature.



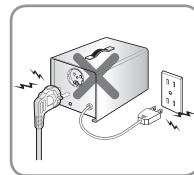
Do not put liquid container & decoration, such as flower vase, plant pot, cup, chemical, and candle on top of the oven.

It can cause a fire, an electric shock and an injury when it falls over.



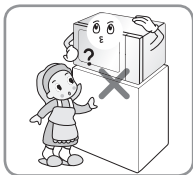
Make sure not to block the ventilation hole with objects such as curtain and do not leave any flammable material near by.

It can cause a fire.



Never use the transformer to raise the voltage.

It can cause an electric shock, an electricity leakage and an ignition from weakened insulation.

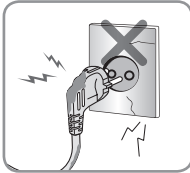


Do not install the product at the height above the eye level of the user.

If the product is installed too high, the user will not be able to see the food inside the oven and it can cause a burn or other damages during use.

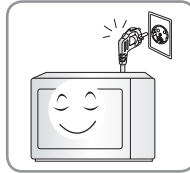
⚠ Caution

Power related



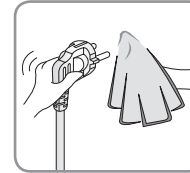
If the power cord is damaged or if the outlet is loose, do not use the product and contact the service center.

It can cause an electric shock, an electricity leakage or a fire.



If the product is not used for a long period of time, unplug the power of the product.

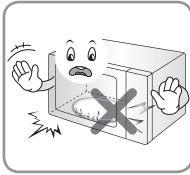
It can cause an electric shock, an electricity leakage or an ignition.



If there is any dust or moisture on the pin or contacting surface of the power plug, wipe it out cleanly first before using it.

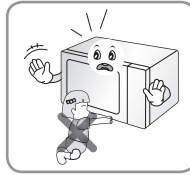
It can cause an electric shock or a fire.

When using



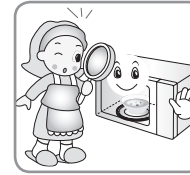
Do not use metal container or gold-lined/silver-lined container as it can cause sparks.

It can cause a fire.



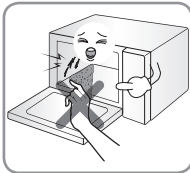
Do not touch the main unit of the oven during or immediately after cooking as it can be very hot.

Especially, do not let children use the oven or use it where children can reach it.



When heating food inside plastic or paper container, check the progress frequently as it can ignite a fire.

It can cause a fire.



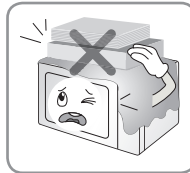
Be careful when cleaning inside/outside the product.

It can cause an injury and the coating of the interior side can come off.



When heating beverages inside the oven, be careful with the container.

It can suddenly boil over to cause burns.



Do not put any heavy objects or a cover on top of the product.

The object can fall over or it can cause problems to the product from overheating.

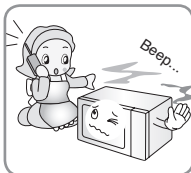


Safety precaution



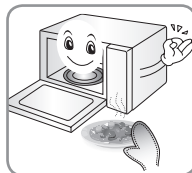
Caution

When using



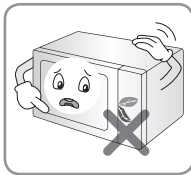
If you hear a weird sound, smell a weird smell, see smoke coming the product, immediately unplug the power and contact the service center with the door closed.

It can cause product damage, an electric shock or a fire.



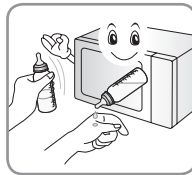
Do not grab the food or accessory part right after the cooking is done.

Use kitchen gloves as it can cause burns. (Especially, the children should use the product under adult supervision.)



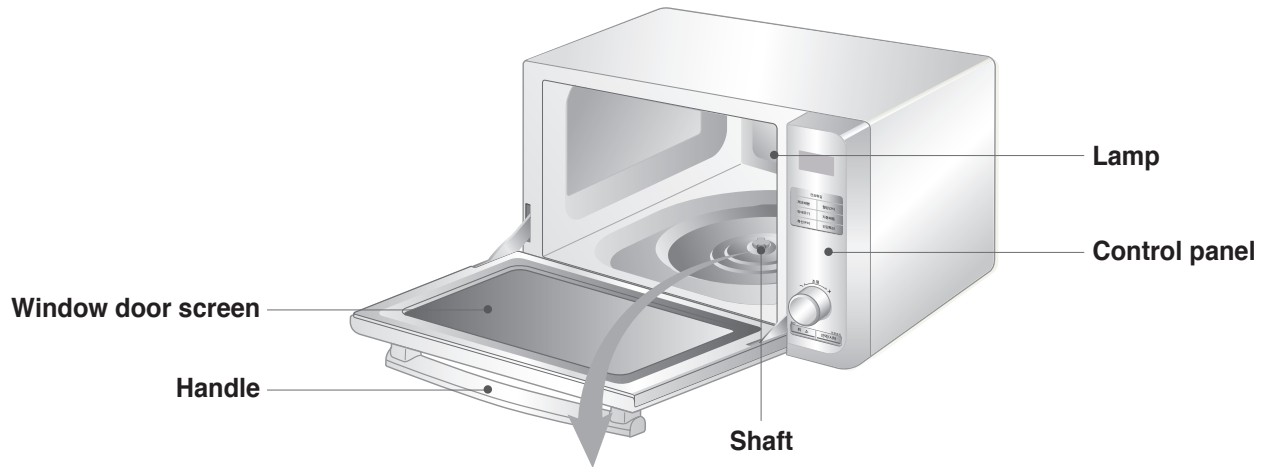
Do not use the product with alien particles stuck in the door or inside the oven, and clean the oven periodically.

If the oven is not always kept in clean condition, the surface may deteriorate or affect the life of the device to cause a problem or a fire etc.



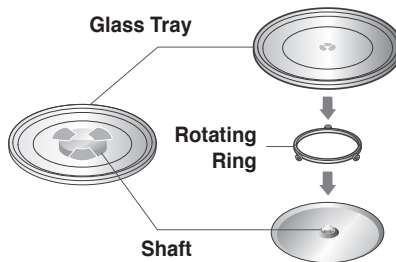
Be careful after heating as it can be very hot.

- Especially when providing heated beverage or food to children, be careful not to provide in very hot condition.
- After heating the milk bottle or baby food bottle, stir or shake the food to cool sufficiently before providing the food to kids.

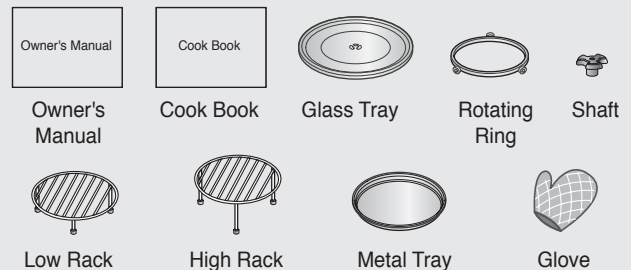


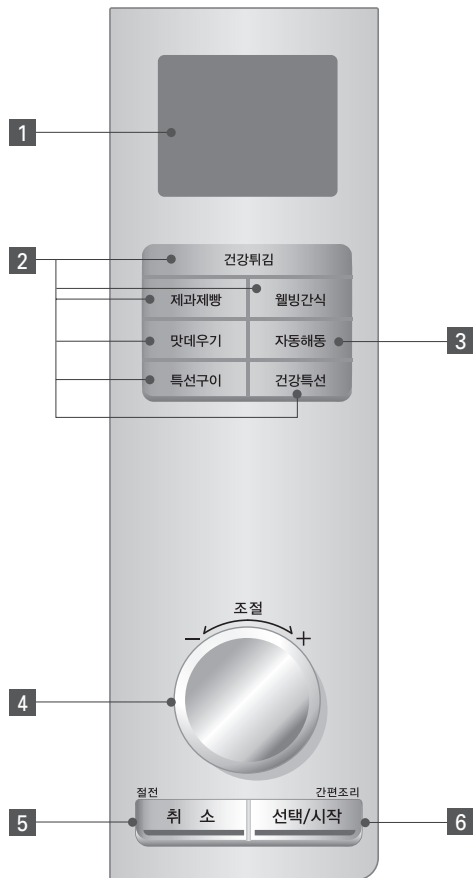
Put the rotating ring and rotating glass tray included in the package on the shaft of the cooking chamber.

Make sure that the shaft is fixed on the bottom of the cooking chamber before putting the rotating ring in the center, then fit the rotating glass tray to the shaft.



Accessories





1 Operation status display

The operation status is displayed.

2 자동요리 (Auto Cook) button

Simply select your own menu, and cooking will be convenient.
(Refer to pages 16~21.)

3 자동해동 (Auto Defrost) button

Use when you are defrosting frozen meat, poultry, and fish.
(Refer to page 15.)

4 조절 (Dial Knob)

This is used for setting the cooking temperature.
This is also used for setting the current time, adjusting the cooking time and amount of food.

5 취소/절전 (Cancel/Save Energy) button

Use when you want to cancel the operating function or set/release the lock.
Use when you wish to activate the power saving function.

6 선택/시작/간편조리 (Select/Start/Simple Cook) button

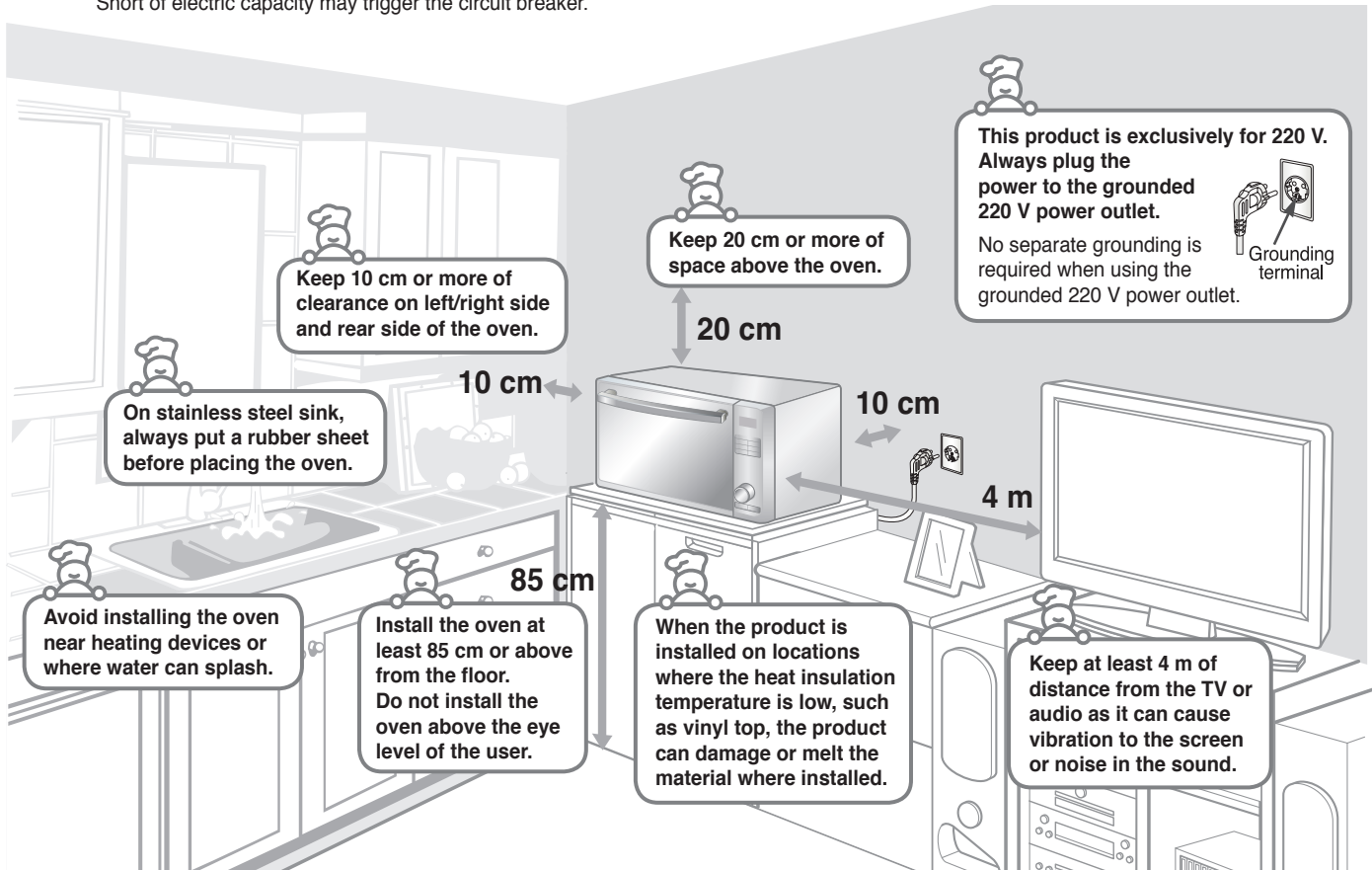
This is used for selecting the desired function.
This is used for starting the cooking process and simple cooking.



Installation guideline

Before use | Life's Good

- Do not use simultaneously with appliances with high electric capacity, such as large rice cooker, washer with dry function or dish washer. Short of electric capacity may trigger the circuit breaker.





Convenient function

Nursing bottle sanitization

- Clean the nursing bottle before the sanitization and then sanitize the bottle with about 50ml of water in the bottle. Put the nipples in a heat resistant container with about 90ml of water. (1~4 units)
- Operate the oven at microwave 900 W for 2~4 minutes and press the [취소/절전] button 1 minute after the water starts to boil.

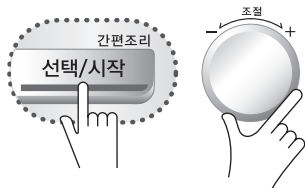


⚠ Caution

- Open the door about 1 minute after the nursing bottle sanitization is completed. Opening the door immediately after the sanitization is completed can cause burns.

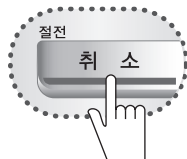
Simple cook function / Function to increase or decrease the cooking time

- When you press the [선택/시작/간편조리] button, the cooking starts and every time you press the button, it will be extended by 30 seconds. (Up to maximum of 10 minutes)
- The cooking time can be conveniently adjusted by turning the [조절] dial while cooking.



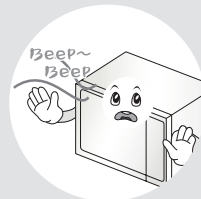
Lock function (Safety function)

- This is the safety device to stop the function to prevent any unintended problems to the product when children operate the product.
- **How to enable:** Press the [취소/절전] button for about 4 seconds. "🔒" on the operation status appears and the buzzer sounds as the lock is set.
- **How to disable:** Press the [취소/절전] button for about 4 seconds. "🔒" on the operation status disappears and the buzzer sounds as the lock setting is released.



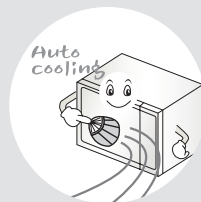
Reminder function

- This is the function to remind you to take out the food after the cooking is finished.
- If you do not open the door after the cooking is finished, the beep sound will be played every minute to remind you.



Auto cooling

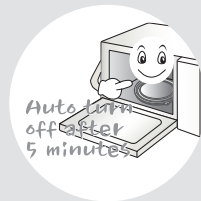
- When the cooling fan is operating, the power cannot be turned off to cool down the product.



Power save function



- Automatic shutting off of interior light and operation display can save electricity.
- The interior light and operation display automatically turn off when the microwave oven stays open or closed for more than 5 minutes.
- You can open the door or press any button to start cooking after operating the power save function.










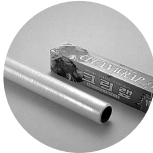




Check whether the container can be used

Before use | Life's Good

○ : Can be used △ : Use with caution (Simple heating) ✕ : Cannot be used

	 Generally used chinaware	 Heat resistant glassware	 Plastic container that can withstand up to 120°C	 General plastic container	 General glassware
Microwave	○	○	○	△	△
OVEN	○	○	✕	✕	✕
GRILL	○	✕	✕	✕	✕

	 Wooden/Paper container	 Gold-lined/Silver-lined chinaware	 Plastic wrap	 Vinyl pack	 Aluminum foil
Microwave	△	✕	○	○	✕
OVEN	✕	✕	✕	✕	○
GRILL	✕	✕	✕	✕	○

⚠ Caution

- If you suddenly cool the hot container, the container can break or be deformed.
- Do not use plastic wrap or vinyl pack on oily food such as roasted or fried food.
- Use oil paper for oily food and when simply heating bread or fried food, heat the food for a short time with a paper towel covered.

Plastic wrap

- Plastic wrap can be used instead of the lid as it prevents the food from becoming dry.
- Check the [Microwavable] sign.
- Put plastic wrap loosely or put holes in the plastic wrap to prevent it from inflating or getting stuck on the food.

Vinyl pack

- This can be used for steaming or boiling for a short period of time.
- Make sure to put some holes when steaming so that it does not get inflated.



For simple cooking

You can start cooking just by inserting the food and pressing the 「선택/시작/간편조리」 button.



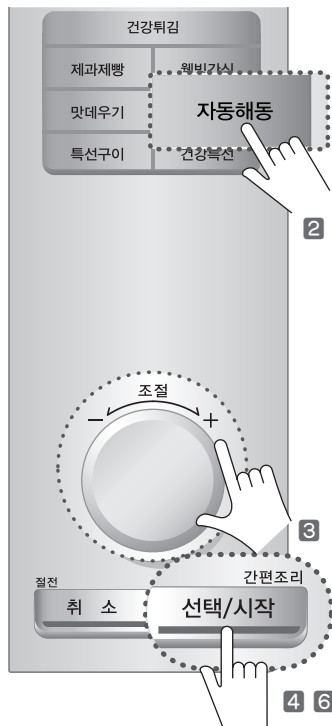
For example, if you want to cook for 1 minute and 30 seconds

- 1 Place the food and close the door.
- 2 Press the ^{간편조리} 선택/시작 Cook button 3 times.
 - Press the button 4 times in power save state.
 - Every time you press the button, the cooking time increases by 30 seconds up to 10 minutes.
- 3 Cooking will automatically start.



For defrosting

You can select the weight of the food such as meat, chicken, fish etc.



For example, to defrost 500 g of frozen beef

1 Place the meat inside and close the door.

2 Press the **자동해동** button.

3 Turn the **조절** dial to select "0.5 kg".

4 Press the **선택/시작** button to start defrosting.

5 If you hear the beep sound during the operation, flip over the meat.

6 Close the door and press the **선택/시작** button.

❖ Caution

- Always remember to remove the vinyl and plastic wrapping before defrosting.
- When defrosting port belly or sliced meat, be careful as it can get cooked.

Note

- It's best to defrost frozen food products with kitchen towel underneath.
- Fringes of the food product or thin areas can be defrosted by wrapping in aluminum foil to prevent meat from cooking.
- Thawing before cooking can prevent changes in the quality of frozen food.

What is defrosting?

- Use when you are defrosting easily cooked meat or large mass of food products to the core, like pork.
- The weight of the frozen food that can be defrosted is 100 g ~ 1200 g.





For auto cooking

Healthy Fry (1~15)

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



For example, if you want to cook 0.3 kg of Chicken Nuggets

- 1 Place the Chicken Nuggets in the oven and close the door.
- 2 Press the **건강튀김** button once.
- 3 Turn the **조절** dial to select " 4 ".
- 4 Press the **선택/시작** button.
- 5 Turn the **조절** dial to select " 0.3 kg ".
- 6 Press the **선택/시작** button to start cooking.
- 7 The cooking will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- When cooking a whole chicken with skin or sweet potato for a long period of time, it can increase the internal pressure to explode inside the oven. Therefore always make cuts before cooking.
- When taking out the metal tray after the cooking is finished, always use kitchen gloves.
Be careful not touch the top part of the heater with the gloves.
- You can adjust the heating time by turning the [조절] dial during auto cooking.

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



For example, if you want to cook **Sponge Cake**

1 Place the food and close the door.

2 Press the **제과제빵** button.

3 Turn the **조절** dial to select "5".

4 Press the **선택/시작** button to start cooking.

5 The cooking will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- You can adjust the heating time by turning the [조절] dial during auto cooking.



For auto cooking

Wellbeing Snack (1~10)

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



For example, if you want to cook 0.7 kg of Steamed Sweet Pumpkin

1 Place the food and close the door.

2 Press the **웰빙간식** button.

3 Turn the **조절** dial to select " 5 ".

4 Press the **선택/시작** button.

5 Turn the **조절** dial to select " 0.7 kg ".

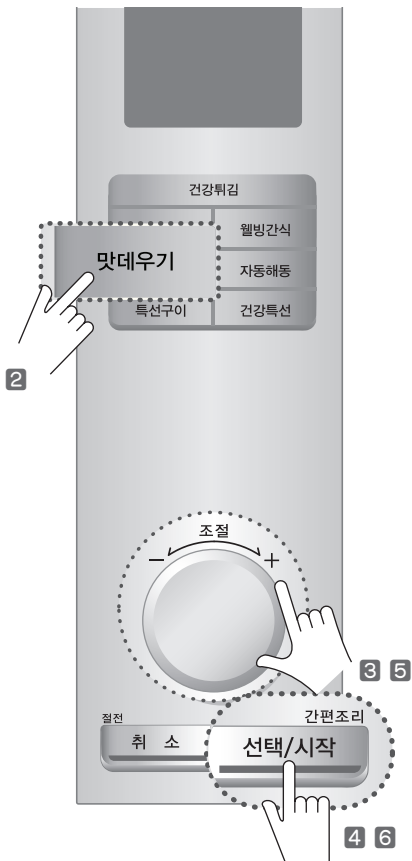
6 Press the **선택/시작** button to start cooking.

7 The cooking will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- **When cooking a whole chicken with skin or sweet potato for a long period of time, it can increase the internal pressure to explode inside the oven. Therefore always make cuts before cooking.**
- When taking out the metal tray after the cooking is finished, always use kitchen gloves.
Be careful not touch the top part of the heater with the gloves.
- You can adjust the heating time by turning the [조절] dial during auto cooking.

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



For example, if you want to warm up one cup of milk

1 Place a cup of milk in the oven and close the door.

2 Press the **맛데우기** button.

3 Turn the **조절** dial to select "5".

4 Press the **선택/시작** button.

5 Turn the **조절** dial to select "|".

6 Press the **선택/시작** button to start cooking.

7 The cooking will end with a beep sound.

Note

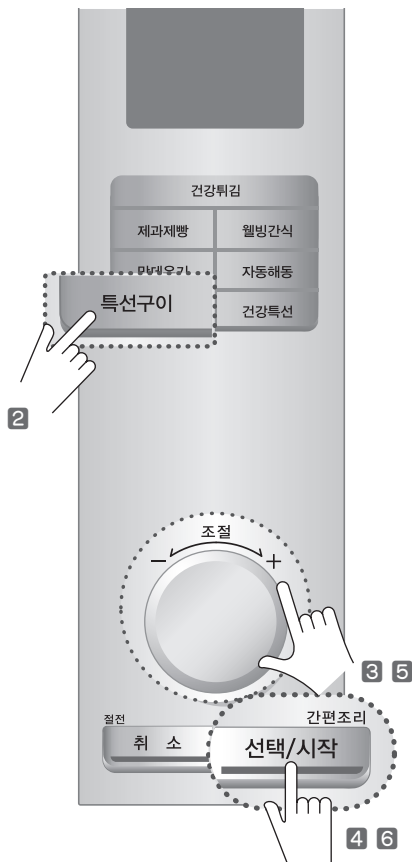
- Refer to the cook book for detail cooking method and used accessory.
- You can adjust the heating time by turning the [조절] dial during auto cooking.



For auto cooking

Grilling (1~10)

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



● For example, if you want to cook 0.4 kg of Shrimp

1 Place the shrimp and close the door.

2 Press the **특선구이** button twice.

3 Turn the  dial to select " 5 ".

4 Press the **선택/시작** button.

5 Turn the  dial to select " 0.4 kg ".

6 Press the **선택/시작** button to start cooking.

7 The cooking will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- **When cooking a whole chicken with skin or sweet potato for a long period of time, it can increase the internal pressure to explode inside the oven. Therefore always make cuts before cooking.**
- When taking out the metal tray after the cooking is finished, always use kitchen gloves.
Be careful not touch the top part of the heater with the gloves.
- You can adjust the heating time by turning the [조절] dial during auto cooking.

- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.



● For example, if you want to cook Jujube Tea

1 Place the food and close the door.

2 Press the **건강특선** button.

3 Turn the **조절** dial to select " 2 ".

4 Press the **간편조리** **선택/시작** button to start cooking.

5 The cooking will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- You can adjust the heating time by turning the [조절] dial during auto cooking.



For manual cooking


Microwave function

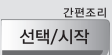
- Turn the 「조절」 dial to select the microwave function.
- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- Cooking time is memorized for certain designated food, which is then heated automatically.




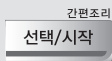
● If you want to cook for 5 minutes in microwave function

1 Place the food and close the door.

2 Turn the  dial to select Microwave function.

3 Press the  button.

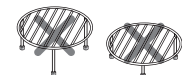
4 Turn the  dial to set the cooking time to " 5:00 ".

5 Press the  button to start cooking.

6 The cooking will end with a beep sound.

Note

- You can adjust the heating time by turning the [조절] dial during auto cooking.
- While the range function is activated, make sure that no other component than the glass tray is in the chamber.




High rack Low rack

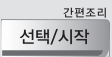
- Turn the 「조절」 dial to select the grill function.
- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- This is mostly for grilling or roasting fish and thin slices of meat.




When you want to cook in grill function for 12 minutes

1 Place the food and close the door.

2 Turn the  dial to select Grill function.

3 Press the  button.

4 Turn the  dial to set the cooking time to " 12:00 ".

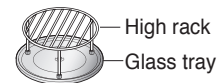
5 Press the  button to start cooking.

6 The cooking will end with a beep sound.

Note

- You can adjust the heating time by turning the [조절] dial during auto cooking.
- Make sure to wear the oven gloves when taking out the food as the oven and components are heated.

* Using components while the grill function is on











For manual cooking

Oven function (Cooking after preheating)

- Turn the 「조절」 dial to select the oven function.
- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.



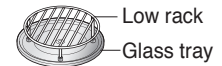
If you want to cook for [20 minutes] in oven function after preheating to 200°C

- 1 Turn the  dial to select Oven function.
- 2 Press the  button.
- 3 Turn the  dial to set the cooking temperature to " 200 °C ".
(Available temperature range includes 40 °C and 100 - 230 °C.)
- 4 Press the  button to start preheating and the preheating will end with a beep.
- 5 Place the prepared food in the oven.
- 6 Close door and Turn the  dial to set the cooking time to " 20:00 ".
- 7 Press the  button to start cooking.
- 8 The cooking will end with a beep sound.

Note

- Place the food after preheating.
- Refer to the cook book for detail cooking method and used accessory.
- You can adjust the heating time by turning the [조절] dial during auto cooking.
- To remove the heat inside the oven after cooking, the cooling fan operate automatically.
- Preheating time can differ by surrounding temperature and voltage variance, and can take longer than expected.
- Make sure to wear the oven gloves when taking out the food as the oven and components are heated.

* Using components while the oven function is on



- Turn the 「조절」 dial to select the oven function.
- To remove the heat inside the oven after cooking, the cooling fan may operate automatically. Do not be worried because this is not a problem.
- The oven heats up both inside and outside of the food with convection heat to maximize the flavor, and is mostly used for voluminous types of dish such as barbecued chicken or turkey and loaves of bread or cookie.




If you want to cook for [20 minutes] in oven function at 230°C without preheating


1 Place the food and close the door.

2 Turn the  dial to select Oven function.

3 Press the  button.

4 Turn the  dial to set the cooking temperature to " 230 °C ".

5 Press the  button.

6 Turn the  dial to set the cooking time to " 20:00 ".

7 Press the  button to start cooking.

8 The cooking will end with a beep sound.

Note

- You can adjust the heating time by turning the [조절] dial during auto cooking.
- Make sure to wear the oven gloves when taking out the food as the oven and components are heated.

*** Using components while the oven function is on**






For fermentation

- This function is used for fermenting bread dough or making yogurt or rice punch.




● If you want to ferment for 40 minutes


1 Place the food and close the door.

2 Turn the  dial to select Oven function.

3 Press the  button.

4 Turn the  dial to set the cooking temperature to " 40 °C ".

5 Press the  button.

6 Turn the  dial to set the cooking time to " 40:00 ".

7 Press the  button to start fermenting.

8 The fermentation will end with a beep sound.

Note

- Refer to the cook book for detail cooking method and used accessory.
- You can adjust the heating time by turning the [조절] dial during auto cooking.
- To remove the heat inside the oven after cooking, the cooling fan operate automatically.

* Using components while fermentation function is on



Low rack

Glass tray



Exterior



- Do not rub too hard on the operation board since the text may be erased.

Transparent window



- Clean with cloth or sponge wet with neutral detergent and finish off with a dry cloth.

Inside the cooking area



- Clean with cloth or sponge wet with neutral detergent and finish off with a dry cloth.

Cooking container



- Wash thoroughly with neutral detergent and dry.
- Wash the rotating glass plate after it has cooled down since it may break when dipped in cold water while still hot.



Caution

- Always unplug the microwave oven with dry hands and clean only after it has cooled down.
- Do not use benzene or thinner for cleaning (may cause discoloration and disfiguration).



Check before reporting a breakdown

Check again if the symptoms below occur during use. They may not be faults or errors.

	In such cases	What to do
Operation error	Q The operation display does not light up.	A Make sure that the product is plugged in at 220 V. A The power save function may be set; the interior light and operation display automatically turn off when the microwave oven stays open or closed for more than 5 minutes. Use after opening the oven door or pressing the 「취소/절전」 button.
	Q The cooking area lights up, and the status display part turns off.	A The power save function is set. Use after opening the microwave door or pressing the 「취소/절전」 button.
	Q The microwave oven does not operate when I press the button.	A Make sure that nothing is stuck between the oven door such as covering, etc., and then close the oven door properly and press the 「선택/시작/간편조리」 button. The lock function may be operating. Pressing the 「취소/절전」 button for about 4 seconds will release the lock function.
	Q There is bad smoke/smell coming from the inside.	A Food remnants, oil, etc., may be stuck inside. Keep the inside clean at all times.
	Q Air comes out from the side while the product is operating.	A Because the cooling fan operates, part of the air can come from the front side to cool the internal electric parts.
	Q The rotating glass plate does not rotate, or it makes a sound during cooking.	A Make sure that the rotating ring and the rotating glass plate are properly set. A Do not let the food or the container touch the bottom or sides of the cavity. A Removing the remaining food on the plate inside and the rotating ring eliminates the "clattering" noise.

	In such cases	What to do
Operation error	Q There is an odor during the first use.	A When you use the product for the first time (Especially when using the heater function), the internal part can be heated up to generate a burning smell or noise. Do not worry as it does not cause any issues in using the product.
	Q Steam is created on the door and process display area after cooking.	A Leaving the food inside after it has been cooked may cause steam to form inside; open the door in such case.
	Q The cooling fan makes noise rotating after the cooking is finished.	A The cooling fan can operate for a certain period of time (Maximum of 3 minutes) after the cooking is finished to cool the interior of the oven. Do not worry because this is not a problem.
Error during cooking	Q Food spatters when cooking steamed egg.	A Food may boil over when salt is not mixed in well; stir sufficiently. A Cover an adequately sized heat-resistant container with vinyl.
	Q Vinyl pops during cooking.	A When the vinyl is wrapped too tightly it may swell during cooking and pop; make it a little loose or put holes on them.
	Q I see sparks during cooking.	A Make sure that no aluminum foil or metal came into contact with the cooking area. A Do not use containers with coated with gold or silver. (Refer to page 13.)
	Q Sparks fly up when a steam container is put inside.	A Make sure that the steam container is in contact with the inside wall or whether the lid is tightly closed. A Do not use a steam container that causes sparks. Please contact the customer service center of LG Electronics to replace the container if you happened to use one in the oven.



Check before reporting a breakdown



	In such cases	What to do
Error during cooking	Q I hear a "click" sound when I am cooking squid or dried fish fillet or heating fish.	A Don't worry - this sound is heard when such foods are being cooked or warmed.
	Q The outer part gets hotter during cooking.	A This is normal, not a machine fault.
	Q Cooking condition is not good.	A Excluding cases where the food has to be flipped over, only open the door when the cooking is finished. Always use the proper container and accessory as described.
	Q Meat is not defrosted sufficiently or partially cooked during defrosting (Melting).	A Defrost the food after removing the plastic wrap or lid.

MEMO



LGE Service Representative

For inconvenience and malfunction report (nationwide)

1544-7777, 1588-7777

- **Before call**

Prepare your product's model name, malfunction status, phone number and address for better and faster service.

- **While calling**

Select your product correctly following ARS direction to receive best service from our specialist.

Customer department
(Suggestions & Complaints) **080-023-7777**

Service request via internet

www.lgservice.co.kr

- Internet service request offers you self-diagnosis, setting appointment at your convenient date and time, and real time consultation for your convenience.