LG Soundbar

Wireless Soundbar

Owner's Manual

Please read this manual carefully before operating your set and retain it for future reference.

SH5A (SH5A, SPA5-P)

2607_Rev01

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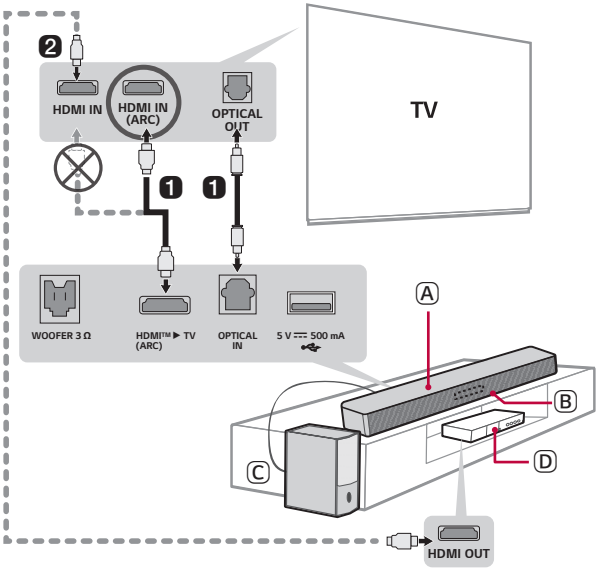
Soundbar Quick Guide

Installing and using the Product

❶ Connect the soundbar to your TV via an optical cable or an HDMI cable.



Ⓐ Soundbar

Ⓑ Remote Control Receiver / Status Display

Ⓒ Subwoofer

Ⓓ External Device - (Blu-ray player, game console, etc.)

❷ If you are using an external device (ex. Set-top box, Blu-ray player, game console, etc.), connect it to the TV via an HDMI cable.

❸ Connect in the following order: subwoofer → soundbar. Then, turn on the soundbar. (→ See "Connecting the Product" on page 6.)

❹ Using the product with your TV (→ See "Connecting with an Optical Cable", "Connecting via Bluetooth", "Connecting with an HDMI Cable" on page 24, 26, 27.)

① Press the **Function** button repeatedly until "**OPT/HDMI ARC**" appears on the status display.

② On your TV's settings, set the output speaker to [HDMI ARC], [Optical] or [External Speaker].

③ When the TV is properly connected to the product, "**OPT**" or "**ARC**" will appear on the status display with a sound.

❺ Connecting the product to your smartphone via Bluetooth (→ See "Connecting via Bluetooth" on page 32.)

① Tap the **Settings** button on your smartphone and select **Bluetooth**. Turn on the **Bluetooth** function. (**Off** > **On**)

② Press the **Bluetooth pair** button. After a moment, you will see "**BT READY**" on the status display.

③ Find and select "LG SH5A(XX)".

④ When the product is connected to your smartphone via **Bluetooth**, you can see the status display change from "**PAIRED**" → "**Connected Bluetooth device name**" → "**BT**".

❻ Connecting to the LG ThinQ app (→ See "Connecting with the product via LG ThinQ app" on page 37.)

① Install the **LG ThinQ app** on Google Play or the App Store.

② Run the **LG ThinQ app** and follow the instructions.

③ The product will connect to your smartphone and you can control the product with **LG ThinQ app**.

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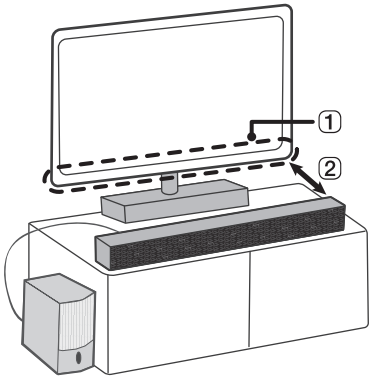
Installation

Installing the soundbar

Place the soundbar in front of the TV. When you install the soundbar, do not block the remote control receiver of the TV.



① Remote Control Receiver

② If the soundbar covers the remote control receiver of the TV, please separate distance between the soundbar and TV by 10 ~ 15 cm or more.

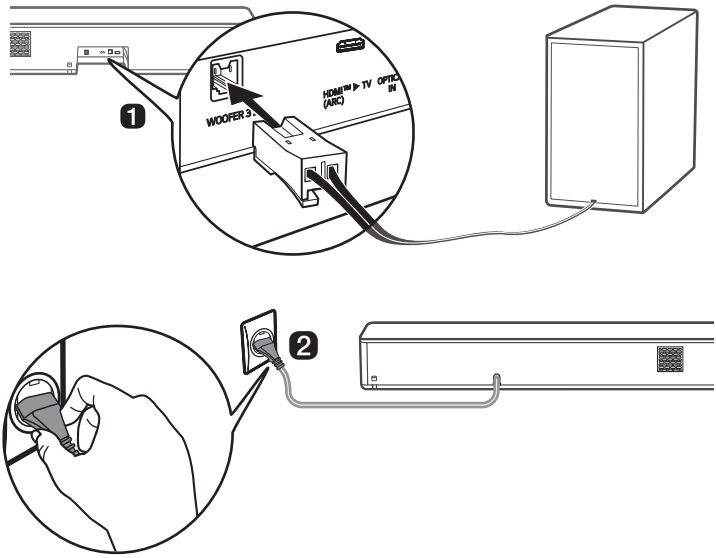
Connecting the Product

You can enjoy a richer sound by connecting the soundbar to the subwoofer.

Connecting the subwoofer

After completing installation, the subwoofer will be connected to the soundbar. Connect the soundbar to the subwoofer in the following order.

1. Plug the cable connected to the subwoofer to the product.
2. Plug the power cable connected to the soundbar into an outlet.
3. Press the **Power** button on the soundbar to turn it on.



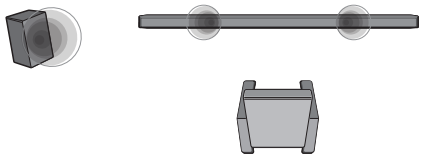
Note

- Please only use the speakers provided with the product. Using other speakers may cause malfunction.
- Connect the product to the speakers and cables provided at the time of product purchase.
  - If you connect the product to speakers or cables other than those provided at the time of product purchase, there can be a deterioration of sound quality or a speaker malfunction.

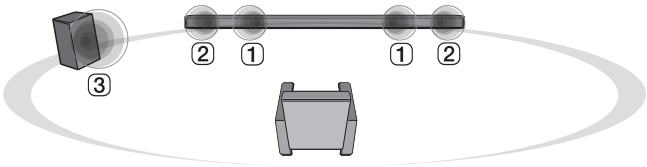
Setting up surround sound

The surround sound function allows you to hear immersive 3D sound produced by multiple audio channels from the speakers, regardless of the channels in the originally recorded content.

For example, if you listen to music recorded in 2.0 channels with standard sound effects, you can hear the following difference.



When the surround sound is off



When the surround sound is on

Note

- Speaker positions are as follows.

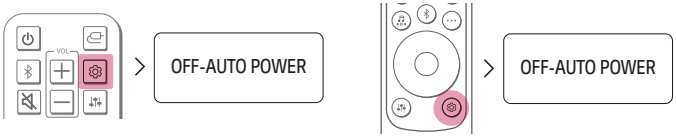
① Front speakers

② Surround (Side) speakers

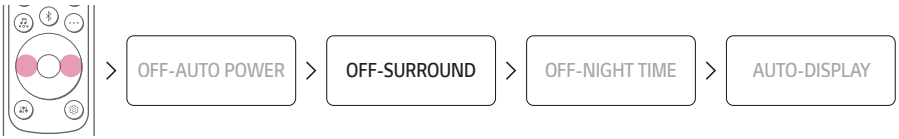
③ Subwoofer

Turning surround sound on/off

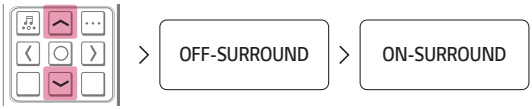
1 Press **Settings** button. The product enters the setting mode and you can see "**OFF-AUTO POWER**" or "**ON-AUTO POWER**".



2 While the "**OFF-AUTO POWER**" or "**ON-AUTO POWER**" is scrolling in the status display, press **Left/Right** button to select the surround sound setting. You can see the status of the surround sound, "**OFF-SURROUND**" or "**ON-SURROUND**".



3 While the "**OFF-SURROUND**" or "**ON-SURROUND**" is scrolling in the status display, press **Up/Down** button to turn on or off the surround sound.



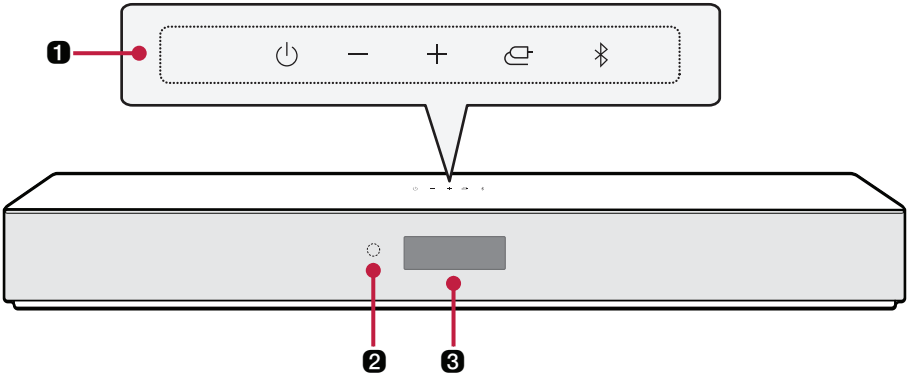
Speaker sound based on input channels

Sound Effects	
Input	**Output**
AI SOUND PRO Sound customised with artificial intelligence	
2.0 channels	
5.1 channels	
STANDARD You can enjoy optimised sound	
2.0 channels	
5.1 channels	
CINEMA Cinematic 3D sound	
2.0 channels	
5.1 channels	
CLEAR VOICE PRO Improves the clarity of voices	
2.0 channels	
5.1 channels	

Sound Effects	
Input	**Output**
SPORTS Realistic sound like in a stadium	
2.0 channels	
5.1 channels	
MUSIC You can enjoy better sound optimised for music	
2.0 channels	
5.1 channels	
GAME Optimised sound for game	
2.0 channels	
5.1 channels	
BASS BLAST (BASS BLAST+) Sound with reinforced bass	
2.0 channels	
5.1 channels	

Exploring the Product

Front



1 Power

This turns the product on/off.

Volume

Adjusts the sound volume.

Function

Press the button repeatedly to select the desired function or input mode.

- OPT/HDMI ARC: Connects the product to a TV that supports an optical cable, ARC or LG Sound Sync
- BT: Connects the product via **Bluetooth**
- USB: Connects the product to a USB storage device

Bluetooth pair

It allows you to pair your **Bluetooth** device such as a smartphone to this product for three minutes. (→ See "Connecting via Bluetooth" on page 32.)

2 Remote Control Receiver

This receives wireless signals from the remote control.

3 Status display

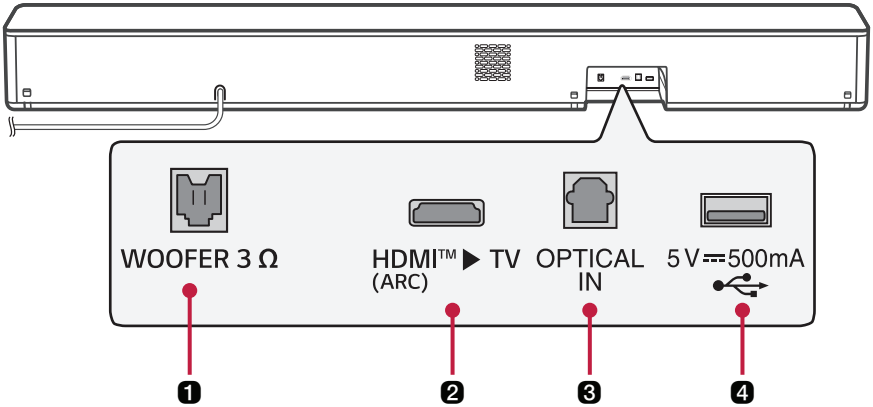
Options such as input mode and volume are displayed in text.

- The status display can be controlled as auto, on, and off. (→ See "Using Display" on page 22.)

Note

To reduce power consumption, the product will automatically turn off after 15 minutes of no input signal from an external device.

Back



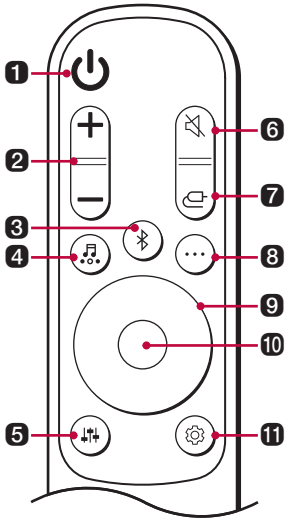
❶	**WOOFER 3 Ω** Plug in a cable to connect the subwoofer to the product.
❷	**HDMI™ ▶ TV (ARC)** Plug in an HDMI cable to connect the TV to the product.
❸	**OPTICAL IN** Plug in an optical cable to connect the TV to the product.
❹	**USB port** Plug in a USB storage device to play music with the product.

Exploring Remote Control

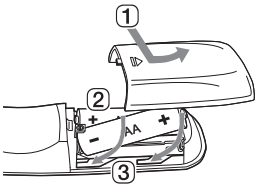
You can use the remote to control all functions of the product, from turning the power on/off to enabling cinematic sound.

Note

The content may vary depending on the type of remote control. Please refer to the guide suitable for the remote control you are using.



Replacement of Battery



Use AA 1.5V batteries. Replace the two batteries by inserting them into the remote control in accordance with the directions indicated.

1. Open the battery cover on the back of the remote control.
2. Insert the batteries with the + and – ends corresponding to the markings.
3. Close the battery cover.

Risk of fire or explosion if the battery is replaced by an incorrect type.

1	**Power** ⏻ Turns the product on/off.
2	**Volume** ⊖ ⊕ Adjusts the sound volume.

3 Bluetooth pair

It allows you to pair your **Bluetooth** device such as a smartphone to this product for three minutes. (→ See "Connecting via Bluetooth" on page 32.)

4 Sound Effects

Press the button to select the desired sound field.

- AI SOUND PRO: Artificial intelligence selects the optimal sound settings to suit your content.
- STANDARD: You can enjoy optimised sound.
- CINEMA: Play content with 3D sound similar to a movie theater.
- CLEAR VOICE PRO: Improves the clarity of voices.
- SPORTS: Realistic sound like in a stadium.
- MUSIC: You can enjoy better sound optimised for music.
- GAME: Optimised sound for game.
- BASS BLAST (BASS BLAST+): Bass sounds are enhanced.

5 Sound Tuning

This adjusts the sound level of the connected speaker. Press the **Sound Tuning** button and then **Left/Right** button to select the desired speaker before you press the **Up/Down** button to increase/decrease the sound volume. Adjustable speakers and adjustment ranges are as follows:

- WF (Subwoofer): -15 ~ 6
- S (Surround (Side)): -6 ~ 6
- TRE (Treble): -6 ~ 6
- MID (Middle) : -6 ~ 6
- BAS (Bass): -6 ~ 6

- Adjusting subwoofer level is applied only when the subwoofer is connected.

❻ **Mute**

This turns off the sound from the product.

❼ **Function**

Press the button repeatedly to select the desired input mode or function.

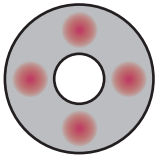
❽ **Information**

View the connected input source or **Bluetooth** information.

- OPT/ARC: Current sound source
- BT: Connected **Bluetooth** device name
- USB: Current sound filename

❾ **Up/Down/Left/Right**

These buttons are used to adjust the settings of the convenient functions.



Up/Down: This scrolls through the folders on the USB storage device. You can press the button to select the desired folder.

Left/Right: To play the previous song, press **Left** button. To play the next song, press **Right** button.

❿ **Play/Pause**

To play or pause a song, press this button.

- When listening to music on a USB storage device, you can select the play mode by pressing the button for 3 seconds or longer, then press **Up/Down** to select the desired Repeat option.
  - OFF: Plays the files in order, then ends playback
  - ONE: Plays the current file repeatedly
  - FOLDER: Only plays the files in the folder on a loop
  - ALL: Plays all files on a loop
  - SHUFFLE: Plays a random file until all files are played, then ends playback

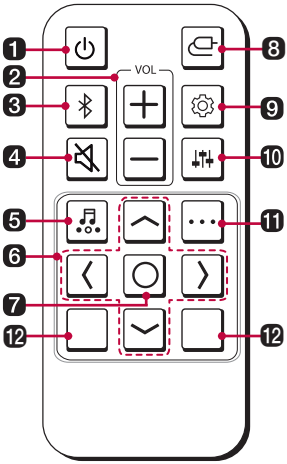
⓫ Settings ⚙

It allows you to adjust the settings of this product: AUTO POWER, SURROUND, NIGHT TIME, DISPLAY. Press **Settings** ⚙ button and select the setting by using **Left/Right** button before you press the **Up/Down** button to turn on/off the setting.

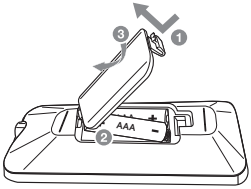
- AUTO POWER: When the TV or an external device is turned on or off, the product will also turn on or off automatically. It is available only when the product is connected to the TV via an optical cable or **Bluetooth**. (→ See "Using Auto Power" on page 20.)
- SURROUND: The surround sound function allows you to hear immersive 3D sound produced by multiple audio channels from the speakers, regardless of the channels in the originally recorded content. (→ See "Turning surround sound on/off" on page 8.)
- NIGHT TIME: This reduces the general sound volume, but raises the volume of soft and delicate sounds. This is useful when enjoying music or a movie late at night. (→ See "Using Night Time" on page 21.)
- DISPLAY: The status display can be controlled as auto, on, and off. (→ See "Using Display" on page 22.)

Note

The content may vary depending on the type of remote control. Please refer to the guide suitable for the remote control you are using.



Replacement of Battery



Use AAA 1.5V batteries. Replace the two batteries by inserting them into the remote control in accordance with the directions indicated.

1. Open the battery cover on the back of the remote control.
2. Insert the batteries with the + and – ends corresponding to the markings.
3. Close the battery cover.

Risk of fire or explosion if the battery is replaced by an incorrect type.

1	**Power** ⏻ Turns the product on/off.
2	**VOL (Volume)** ⊖ ⊕ Adjusts the sound volume.
3	**Bluetooth pair** It allows you to pair your **Bluetooth** device such as a smartphone to this product for three minutes. (→ See "Connecting via Bluetooth" on page 32.)

4 Mute

This turns off the sound from the product.

5 Sound Effects

Press the button to select the desired sound field.

- AI SOUND PRO: Artificial intelligence selects the optimal sound settings to suit your content.
- STANDARD: You can enjoy optimised sound.
- CINEMA: Play content with 3D sound similar to a movie theater.
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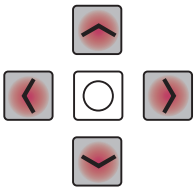
6 Up/Down/Left/Right

These buttons are used to adjust the settings of the convenient functions.



Up/Down: This scrolls through the folders on the USB storage device. You can press the button to select the desired folder.

Left/Right: To play the previous song, press **Left** button. To play the next song, press **Right** button.

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  - ONE: Plays the current file repeatedly
  - FOLDER: Only plays the files in the folder on a loop
  - ALL: Plays all files on a loop
  - SHUFFLE: Plays a random file until all files are played, then ends playback

8 Function

Press the button repeatedly to select the desired input mode or function.

❾ Settings

It allows you to adjust the settings of this product: AUTO POWER, SURROUND, NIGHT TIME, DISPLAY. Press **Settings** button and select the setting by using **Left/Right** button before you press the **Up/Down** button to turn on/off the setting.

- AUTO POWER: When the TV or an external device is turned on or off, the product will also turn on or off automatically. It is available only when the product is connected to the TV via an optical cable or **Bluetooth**. (→ See "Using Auto Power" on page 20.)
- SURROUND: The surround sound function allows you to hear immersive 3D sound produced by multiple audio channels from the speakers, regardless of the channels in the originally recorded content. (→ See "Turning surround sound on/off" on page 8.)
- NIGHT TIME: This reduces the general sound volume, but raises the volume of soft and delicate sounds. This is useful when enjoying music or a movie late at night. (→ See "Using Night Time" on page 21.)
- DISPLAY: The status display can be controlled as auto, on, and off. (→ See "Using Display" on page 22.)

❿ Sound Tuning

This adjusts the sound level of the connected speaker. Press the **Sound Tuning** button and then **Left/Right** button to select the desired speaker before you press the **Up/Down** button to increase/decrease the sound volume. Adjustable speakers and adjustment ranges are as follows:

- WF (Subwoofer): -15 ~ 6
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- TRE (Treble): -6 ~ 6
- MID (Middle) : -6 ~ 6
- BAS (Bass): -6 ~ 6

- Adjusting subwoofer level is applied only when the subwoofer is connected.

⓫ Information

View the connected input source or **Bluetooth** information.

- OPT/ARC: Current sound source
- BT: Connected **Bluetooth** device name
- USB: Current sound filename

⓬ This button is not available.

Using Auto Power

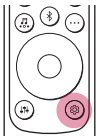
This function automatically turns the product on or off when the TV or external device is turned on or off.

When the connected device is turned on, the product turns on automatically and selects a function according to the input signal.

Activating/Deactivating the Auto Power function

1 Press **Settings** button. The product enters the setting mode and you can see "**OFF-AUTO POWER**" or "**ON-AUTO POWER**".

OFF-AUTO POWER

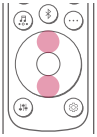


OFF-AUTO POWER

2 While the "**OFF-AUTO POWER**" or "**ON-AUTO POWER**" is scrolling in the status display, press **Up/Down** button to turn on or off the Auto Power function.

OFF-AUTO POWER

ON-AUTO POWER



OFF-AUTO POWER

ON-AUTO POWER

How to deactivate the wireless network connection(s).

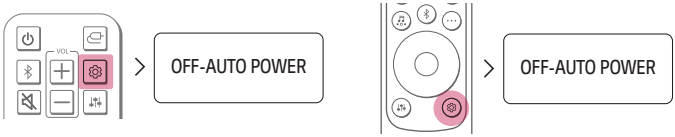
Set up the Auto Power function to off and turn off the product.

Using Night Time

This reduces the general sound volume, but raises the volume of soft and delicate sounds. This is useful when enjoying music or a movie late at night.

Activating/Deactivating the Night Time function

1 Press **Settings** button. The product enters the setting mode and you can see "**OFF-AUTO POWER**" or "**ON-AUTO POWER**".



2 While the "**OFF-AUTO POWER**" or "**ON-AUTO POWER**" is scrolling in the status display, press **Left/Right** button to select the Night time setting. You can see the status of the Night time, "**ON-NIGHT TIME**" or "**OFF-NIGHT TIME**".

3 While the "**ON-NIGHT TIME**" or "**OFF-NIGHT TIME**" is scrolling in the status display, press **Up/Down** button to turn on or off the Night time.

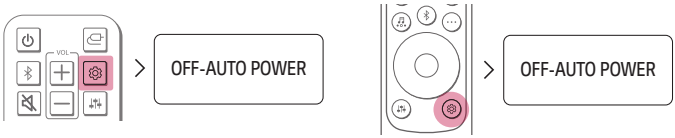
Using Display

The status display can be controlled as auto, on, and off.

Option	Status display
AUTO	Dimmed after 20 seconds of button input.
ON	Always on
OFF	Turned off after 20 seconds of button input.

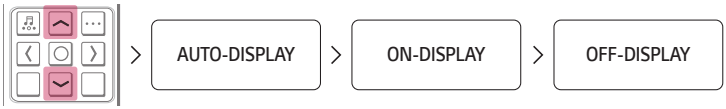
Activating/Deactivating the Display function

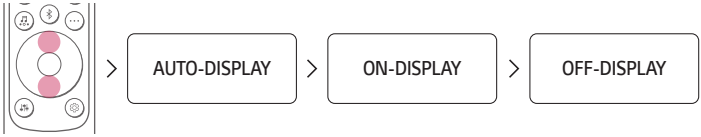
1 Press **Settings** button. The product enters the setting mode and you can see "**OFF-AUTO POWER**" or "**ON-AUTO POWER**".



2 While the "**OFF-AUTO POWER**" or "**ON-AUTO POWER**" is scrolling in the status display, press **Left/Right** button to select the Display setting. You can see the status of the Display, "**AUTO-DISPLAY**", "**ON-DISPLAY**" or "**OFF-DISPLAY**".

❸ While the "**AUTO-DISPLAY**", "**ON-DISPLAY**" or "**OFF-DISPLAY**" is scrolling in the status display, Press **Up/Down** button to change the Display to "AUTO" or turn it on or off.





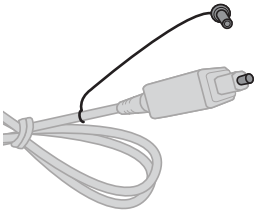
Connecting to the TV

Connecting with an Optical Cable

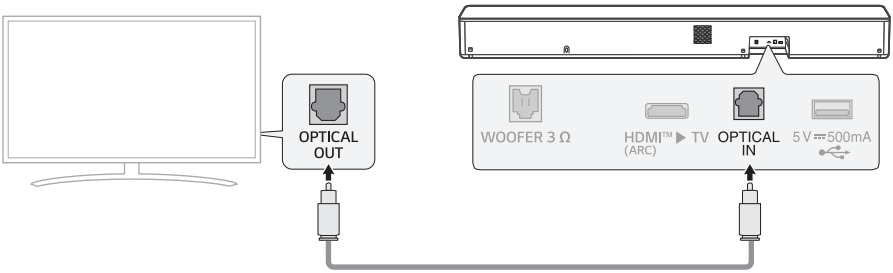
Transmit your TV's audio to the product by connecting it to the TV with an optical cable. You can add a variety of 3D effects to the original audio to fill the room with a deep, rich sound.

Watching TV after connecting with an optical cable

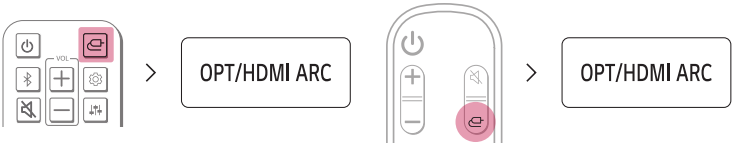
1 If the digital cable terminal has a cover, first remove the covers from both ends.



2 Using an optical cable, connect the **OPTICAL IN** terminal on the back of the product to the **Optical Digital Output (OPTICAL OUT)** terminal on the TV as shown in the picture.



❸ Press the **Function** button repeatedly until "**OPT/HDMI ARC**" appears on the status display.



❹ Press the **Settings** button on the TV remote control to enter the [Speaker] menu and set the output speaker to [Optical] or [External Speaker]. Settings and menu items may vary depending on the TV manufacturer.

Note

If the optical input signal and the ARC signal attempt to connect at the same time, the ARC signal will take priority.

When you use an LG TV

You can adjust the volume with the LG TV remote control if the TV is connected to the product with an optical cable. You can only do so on a TV that supports the LG TV Sound Sync function. Check your TV's user manual to see if your TV is supported.

Functions controllable with an LG TV remote control

Volume, mute on/off

Note

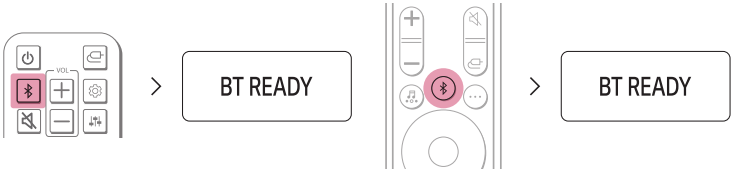
- When the TV is properly connected to the product, "**LGOPT**" will appear on the status display.
- When using the product with an LG TV remote control, the volume and mute status set on the TV will automatically be applied to the product.
- You can still use the product's remote control even after connecting it to an LG TV.
- To use LG Sound Sync, you may have to change the sound setting of your TV. It may vary depending on the TV.

Connecting via Bluetooth

Bluetooth is a technology that wirelessly connects electronic products around you.
Connect the product to a TV via **Bluetooth** and enjoy your TV audio in high quality.

Watching TV after connecting it wirelessly

1. Press the **Bluetooth pair** button. After a moment, "**BT READY**" appears on the status display.



2. Press the **Settings** button on the TV remote control and enter the [Speaker] menu to set the output speaker to [**Bluetooth**].
3. Find and select "LG SH5A(XX)".
4. When the product is connected to the TV via **Bluetooth**, you can see the status display change from "**PAIRED**" (Connected) → "**Connected TV name**" → "**BT**" (Ready to use).

Note

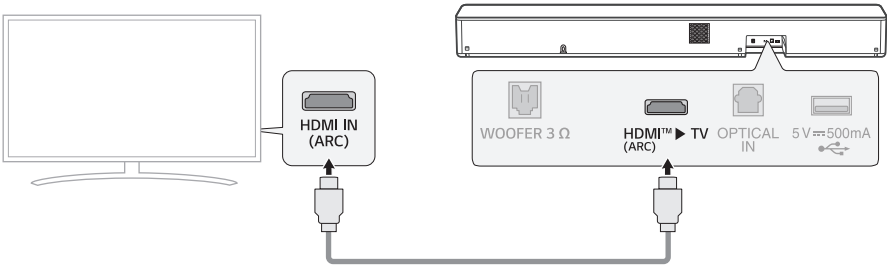
- For **Bluetooth** devices, characters that cannot be displayed (ex. Korean Hangul) are shown as '_' on the product status display.
- Press the **Information** button on the remote control to check the name of the connected **Bluetooth** device. You will see the name of the connected **Bluetooth** device appear on the status display.

Connecting with an HDMI Cable

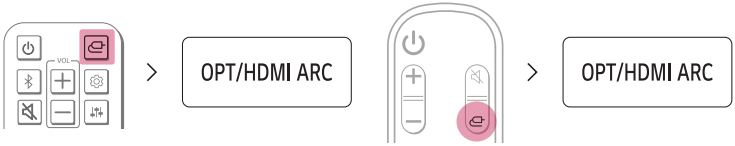
You can transmit TV audio to the product by connecting the TV to the product with an HDMI cable. Add a variety of 3D effects to the original audio to fill the room with a deep, rich sound.

Watching TV after connecting with an HDMI cable

1. Using the HDMI cable, connect the **HDMI™ ▶ TV (ARC)** terminal on the back of the product to the **HDMI IN (ARC)** terminal on the TV as shown in the picture.



2. Press the **Function** button repeatedly until "**OPT/HDMI ARC**" appears on the status display.



3. Press the **Settings** button on the TV remote control to enter the [Speaker] menu and set the output speaker to [HDMI ARC]. Settings and menu items may vary depending on the TV manufacturer.
4. When the TV is properly connected to the product, "**ARC**" will appear on the status display.

Note

- Make sure that your TV supports the ARC function before you press the Setting button on the TV remote control and turn on ARC. For more information on how to set the function, refer to the TV user manual as it may differ depending on the TV.
- Use a certified cable with the HDMI logo.

SIMPLINK

- SIMPLINK refers to the HDMI-CEC function that allows you to use a single TV remote control to easily operate an audio device or player connected to an LG TV via HDMI.
  - Functions controllable with a SIMPLINK-compatible LG TV remote control: Power on/off, volume control, mute on/off, etc.
- For more information on how to set up SIMPLINK, consult your LG TV's user manual.

Note

- The SIMPLINK function may not work properly depending on the status of the product or other connected devices.
  - HDMI-CEC features by TV manufacturer: LG SIMPLINK, Sony BRAVIA Sync/Link, Philips EasyLink, Samsung Anynet+, etc.

Using WOW Orchestra with LG TV

The combination of the LG soundbar and the LG TV gives you the best listening experience to output sound simultaneously through both of them.

This function is automatically activated when the soundbar is connected to the TV and you can choose it on the sound out menu on the TV.

Note

- Available on some LG TV and soundbar models.
- It operates according to the audio codec supported by the TV.
- This function can only operate with an HDMI cable connection.
- The messages displayed on the TV may differ depending on the model.
- Refer to the TV's instruction manual for more details on settings.

Using PSW mode with WOW Orchestra

PSW (Personalized Sound Wizard) mode is a personalized sound mode provided by LG TV and can be enjoyed in the WOW Orchestra function.

With the personalized sound mode provided by LG TV, the user-selected sound source is analyzed with artificial intelligence deep learning technology to set it as the preferred optimal sound.

Note

Refer to the TV's instruction manual for more details on settings.

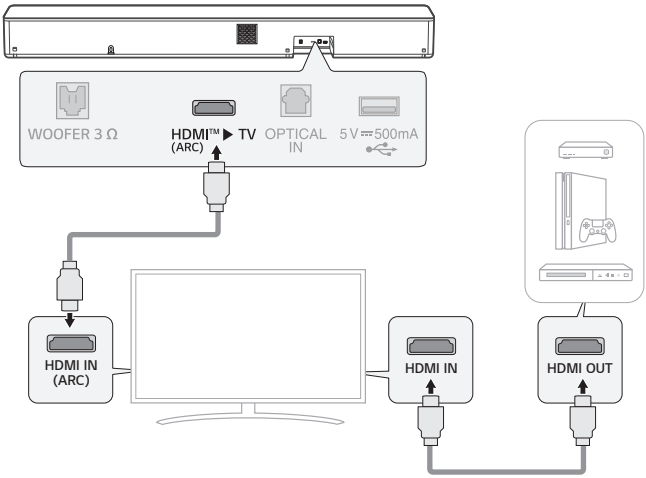
Connecting to an External Device

Connecting with an HDMI Cable

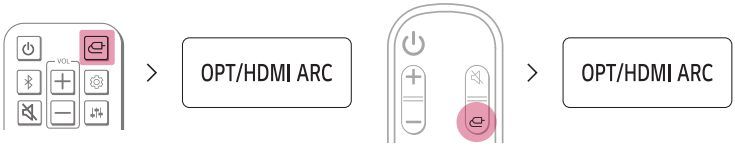
Connect the TV and external device (game console, DVD player, etc.) with an HDMI cable and enjoy a deep and rich sound.

Connecting an external device via HDMI

1. Connect an external device such as a Set-top box, DVD or Blu-ray player. Following the picture below, connect the **HDMI OUT** terminal of the device to the **HDMI IN** terminal on the TV.
2. Using the HDMI cable, connect the **HDMI™ ▶ TV (ARC)** terminal on the back of the product to the **HDMI IN (ARC)** terminal on the TV.



3. Press the **Function** button repeatedly until "**OPT/HDMI ARC**" appears on the status display.



4. When the external device is properly connected to the product, you can listen to the sound of the device.

Note

- Please check the audio output settings in the Settings menu of your external device (ex. Blu-ray player or TV). The audio output should be set to [No encoding], [Bitstream], [Auto], or [Pass through]. For more information on how to set the output, please refer to your external device's user manual.
- Use a certified cable with the HDMI logo.

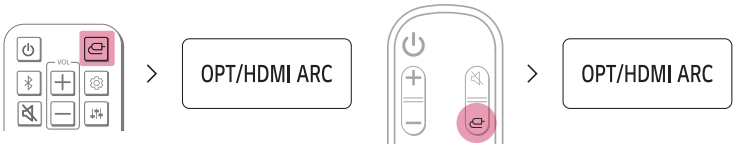
Connecting with an Optical Cable

Connect the TV and external device (game console, DVD player, etc.) with an optical cable and enjoy a deep and rich sound.

Connecting an external device via optical cable

1. Use the optical cable to connect the **OPTICAL IN** terminal on the back of the product to the **OPTICAL OUT** terminal of your external device (ex. TV, Blu-ray player) as shown in the picture.

2. Press the **Function** button repeatedly until "**OPT/HDMI ARC**" appears on the status display.



3. When the external device is properly connected to the product, "**OPT**" will appear on the status display.

Using the Product as an Audio System

Connecting via Bluetooth

You can play music files stored on a **Bluetooth** device, or run music apps to enjoy the music with this product.

Please check the following first.

Steps to connect the device to the product may vary depending on the **Bluetooth** device type and model. For more information on how to connect the device, please refer to your external device's user manual.

Select the [**Bluetooth**] from your smartphone's **Settings** menu.

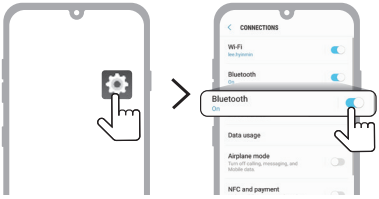
Settings menu items may vary depending on your smartphone manufacturer and model.

1. Turn on the product.
2. Press the **Bluetooth pair** button. After a moment, "**BT READY**" appears on the status display.

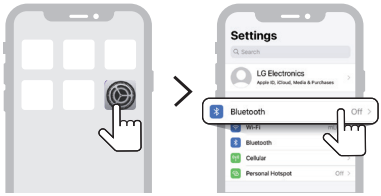
BT READY

BT READY

3. Tap the **Settings** (/) button on your smartphone and select **Bluetooth**.



(Android Phone)



(iPhone)

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4 Turn on the **Bluetooth** function. (**Off** > **On**)

5 You will see a list of connectable devices on your smartphone. Find and select "LG SH5A(XX)".

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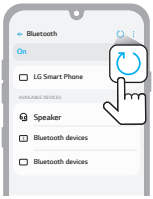
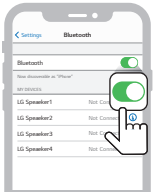
6 When the product is connected to the smartphone via **Bluetooth**, you will see the status display change from "**PAIRED**" (Connected) ➔ "**Connected Bluetooth device name**" ➔ "**BT**" (Ready to use).

7 If you cannot find the product "LG SH5A(XX)", tap the **Refresh** button at the top right of the screen on the Android smartphone or turn the **Bluetooth** off and turn it on again on iPhone.



(Android Phone)



(iPhone)

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8 Run a Music app and listen to music on the smartphone.

Note

- The closer the **Bluetooth** device is to the product, the better your connection.
- If you pressed the **Bluetooth pair** button of the product and selected the "**BT**" option, but could not connect to the **Bluetooth** device, you will see "**BT READY**" on the status display. Check the status of the **Bluetooth** device.
- When using **Bluetooth**, you should adjust the volume level to an appropriate level.
- XX is the last 2 digits of the MAC address of the product. For example, if the MAC address is 9C:02:98:4A:F7:08, it will be displayed as "LG SH5A(08)".

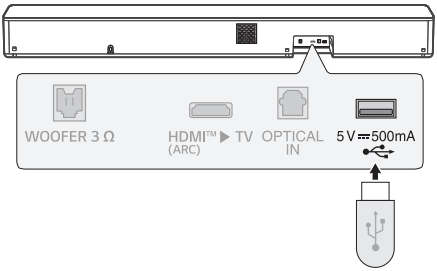
Connecting to a USB Storage Device

Enjoy high-quality sound by connecting a USB storage device containing music files to the product.

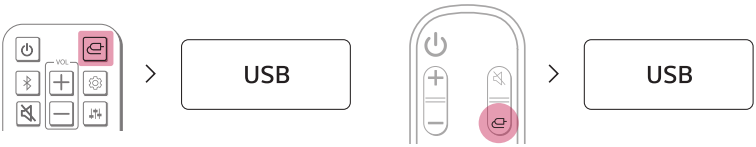
Connecting the product to a USB storage device

1 Plug the USB storage device into the **USB** port on the back of the product.

- The product cannot play any devices connected via a USB storage device hub or a USB storage device cable.
- The product cannot be connected to any USB storage device, USB type MP3 player, or card reader that requires a separate device drive to be installed.



2 Press the **Function** button repeatedly until "**USB**" appears on the status display.



3 When the product is properly connected to a USB storage device, the number of music files in the USB device will appear on the status display. Press the **Play/Pause** button on the remote control to enjoy the music.

Note

- It is recommended that you purchase a separate USB gender changer to make it easier to plug in and out USB storage devices.
- Purchase a USB gender changer with a USB 2.0 extension cable.
- USB devices with a large storage volume may take several minutes to browse through files.
- LG Electronics is not responsible for any data loss. Please always back up the data on your USB storage device to minimise damage caused by data loss.
- Only FAT16/FAT32/NTFS formats are supported. exFAT format is not supported.
- Use the USB port of this product only for playing a media file. You cannot charge external devices with the USB port.

USB storage devices supported

- MP3 player
- Flash MP3 player
- USB flash device
- USB 2.0

This product may not recognise some USB storage devices.

Playable file specifications

File extension	Sampling frequency / Bitrate
MP3	32 kHz - 48 kHz / 8 kbps - 320 kbps

File extension	Sampling frequency
FLAC (16 bit/24 bit)	32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz, 192 kHz
WAV (16 bit/24 bit)	32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz, 192 kHz

- Number of playable files: Up to 2,000
- Maximum number of directories: Up to 200
- This product cannot play files protected by DRM (Digital Rights Management).
- This product cannot play video files from a USB storage device.

Connecting with the product via LG ThinQ app

Please use the **LG ThinQ app** to run various functions of the product conveniently.

Please check the following first.

- The **LG ThinQ app** is available in the versions listed below.
  - Android™ OS: Version 9.0 or higher
  - iOS OS: Version 15.0 or higher
  - Minimum supported versions for each OS may change later.

Installing the LG ThinQ app and registering the product

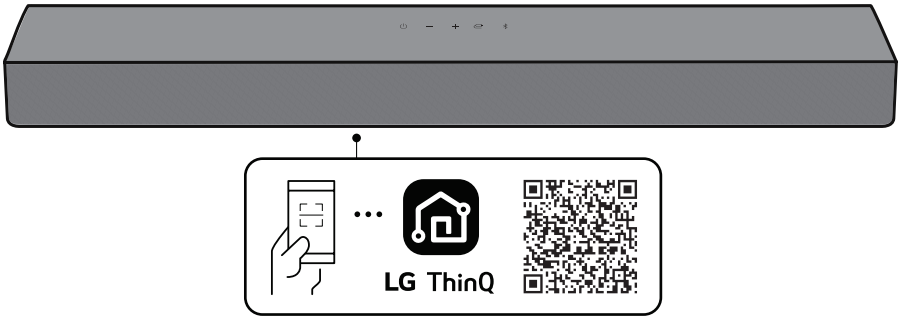
You can manage your home appliance whenever wherever by the **LG ThinQ app**.

Product without the QR code

1. Go to the Google Play or the App Store on your smartphone and search for the **LG ThinQ app** to install it.
2. Run the **LG ThinQ app** and log in to the app with your account. If you don't have an account, you can also create a new one.
3. Press the **add** (+) button and follow the instructions on the **LG ThinQ app** to register your product.

Product with the QR code

Scan the QR code on the bottom of the product with your smartphone camera or a QR code scan app.



Note

- Please note that the QR code may not be available at the time of purchase.
- The QR code attachment location may differ depending on the product.
- Settings menu items may vary depending on the smartphone manufacturer and OS.
- Google, Android and Google Play are trademarks of Google LLC.

Safety Precautions

Safety and Regulatory

CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

WARNING:

- To prevent fire or electric shock hazard, do not expose this product to rain or moisture.
- Do not install this equipment in a confined space such as a book case or similar unit.

CAUTION:

- Do not use high voltage products around this product. (ex. Electrical swatter) This product may malfunction due to electrical shock.
- No naked flame sources, such as lighted candles, should be placed on the apparatus.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from over heating. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product shall not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instruction has been adhered to.
- The apparatus should not be exposed to water (dripping or splashing) and no objects filled with liquids, such as vases, should be placed on the apparatus.
- For safety marking information including product identification and supply ratings, please refer to the main label on the bottom or the other surface of the product.
- Be careful to make sure children do not put their hands or any objects into the *speaker duct.
  - * speaker duct: A hole for plentiful bass sound on speaker cabinet. (enclosure)

CAUTION concerning the Power Cord

The Power Plug is the disconnecting device. In case of an emergency, the Power Plug must remain readily accessible.

Check the specification page of this owner's manual to be certain of the current requirements.

Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your device, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement part by an authorised service centre.

Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the device.

For models using an adapter

Only use the AC adapter supplied with this device. Do not use a power supply from another device or another manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty.

For models using a battery

This device is equipped with a portable battery or accumulator.

CAUTION: Risk of fire or explosion if the battery is replaced by an incorrect type.

For models using a built-in battery

Do not store or transport at pressures lower than 11.6 kPa and at above 15,000 m altitude.

- no replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types), must be replaced with the same type battery by expert;
- no disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- no leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
- do not subject battery to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Symbols

~ : Alternating current (AC).

⎓ : Direct current (DC).

⧈ : This is a class II equipment.

⏻ : Standby power state.

❙ : The power is turned on.

ϟ : Danger voltage.

Prevention of product misuse

To prevent misuse of the product, please be sure to check the contents below.

Precautions for installing the product

- Do not install the product in an unstable or vibrating place, such as on a shaking shelf or inclined surface. Install the product on a firm and level surface.
  - Otherwise, the product may fall or tip over and cause injury.
  - If you install the product on an unstable surface, the product may not work properly.
- If you install the product on a piece of furniture or shelf, make sure that the bottom front of the product does not protrude. Always use a piece of furniture or shelf that fits the product size.
  - Otherwise, the product may lose its balance and fall, causing injury or product damage.
- Install the product in a safe place. Otherwise, a child may bump into an edge of the product and get injured.
- Install the product in a place free from electromagnetic interference for proper operation.
- If you install the product in a place that does not meet the general use conditions, an unexpected quality problem may arise. So, make sure that you contact the service centre first before installing the product in such a place.
- Do not keep the product in a place where the temperature is too high (above 40 °C) or too low (below 5 °C) or a place with too much humidity.
- Avoid places exposed to direct sunlight or heat, e.g., near a heater. Do not use or keep flammable sprays or substances near the product.
  - Otherwise, there is a risk of explosion or fire.
- Do not install the product in a place with too much moisture, dust or soot.
  - Otherwise, it may cause a fire or electric shock.
- Do not install the product in a narrow space, such as inside a bookshelf, that does not ventilate well. Do not cover the product with a table cover or curtain.
  - Otherwise, it may increase the product temperature, causing a breakdown or fire.
- Connect the power plug of the product to a power outlet that is easily accessible.
  - When a fire or other problem occurs in the product, you must be able to remove the power plug quickly.
- Do not connect multiple products to one power outlet at the same time.
  - Otherwise, it may cause overheating, resulting in a fire.

Precautions for using the product

- Do not lift or move the product while it is operating.
  - Otherwise, it may cause a breakdown.
- When moving the product, pull out the power cord and all cables connected to the product.
  - Otherwise, it may cause a fire or electric shock.
- Stop using the product immediately if you notice smoke or a strange odor. In this case, turn off the power immediately, disconnect the power plug, and contact the service centre.
  - Using the product in this state may result in a fire or electric shock.
- Do not insert metal objects such as coins and hairpins or flammable objects such as paper and matchsticks into the product. Make sure that you tell any children not to do so.
  - Otherwise, it may cause a breakdown.
- If a foreign substance is inserted into the product, disconnect the power plug and contact the service centre.
- Do not put a heavy object on top of the product.
  - Otherwise, it may tip over or fall, causing injury.
- Make sure that a child does not hang on the product or get on it.
  - Otherwise, the product may tip over or fall, causing injury. Make sure that you tell any children not to do so.
- Remove the power plug during thunderstorms.
  - Otherwise, it may cause a fire.
- Do not place vessels with liquid, such as a vase, pot, cosmetics, or medicine, on top of the product.
  - Otherwise, it may result in a fire, electric shock, or injury due to its fall, etc.
- Make sure that you connect the power plug firmly. Do not use voltage other than the rated voltage indicated on the product.
  - An insecure connection may result in a fire.
- Do not insert a conductor, such as chopsticks, into the groove on the other side of the product while the power plug is connected to an outlet. Do not touch the power plug immediately after unplugging it from the outlet.
  - Otherwise, it may cause electric shock.
- Hold the power plug with dry hands.
  - Otherwise, it may cause electric shock.
- Do not move or push the product while holding a product cable such as a power cord.
  - The cable may get damaged and cause a breakdown or result in a fire or electric shock.
- When removing a cable plugged into the product, make sure that you hold the connector at the end of the cable. Do not hold the cable line.
  - Otherwise, it may result in an injury or the product may fall and cause a breakdown.
- Do not keep the product in a place exposed to heat, e.g., near a heater.
  - Otherwise, it may cause a fire or malfunction.
- Do not disassemble, repair, or modify the product.
  - Otherwise, it may cause a breakdown, resulting in a fire, electric shock, or injury.
- Keep plastic wraps out of reach of toddlers.
  - Otherwise, toddlers may choke on the plastic wraps.
- Do not drop an object on the product or make an impact on it. Keep the product away from places with severe vibrations or magnets.

- Do not damage, modify, bend, twist, or heat a power cord.
  - Otherwise, it can damage the power cord, resulting in a fire or electric shock.
- When you are not using the product for a prolonged period, such as when you are away from home, unplug the power cord from the power outlet.
  - If dust accumulates, it can cause heat, resulting in electric shock or fire due to a short circuit.
- Do not dispose of waste batteries together with regular waste. Dispose of them separately.
  - Otherwise, there is a risk of explosion or fire.
- Do not use high voltage products around this product. (ex. Electrical swatter)
  - This product may malfunction due to electrical shock.
- Do not touch the power plug immediately after unplugging it from the outlet.
  - Otherwise, it may cause electric shock.
- Connect the power plug to a grounded outlet or extension cord. (This does not apply to products without a ground.)
  - Otherwise, it may cause a breakdown or electric shock due to a short circuit.
- In the case of a product with a vent, keeping the product turned on for a prolonged period can result in the vent getting hot. Do not touch the vent when it is hot. The heat is not a fault of the product and does not cause any malfunction. So, you may use the product without worry.
- Do not damage the power cable, AC adapter, or power plug. Do not place a heavy object on top of the power cable or AC adapter.
  - Otherwise, it may cause a fire or electric shock.
- If dust, dirt, etc. is found on the power plug pins, an AC adapter, or a power outlet, wipe it completely.
  - Otherwise, it may cause a fire.
- In the case of a product with a power cord or AC adapter, use only genuine power cords and AC adapters provided by LG Electronics.
  - Otherwise, it may cause a fire or electric shock.
- If you are using headphones or earphones, do not turn on the volume too loudly or use them for a prolonged period. [This only applies to models that support headphones or earphones]
  - Otherwise, it may negatively affect your hearing ability.
- The software of this product can be updated. Do not turn off the power of the product while updating the software. Once the update is complete, the product power turns off automatically.
  - If you turn off the power of the product while the software is being updated, it may cause a product malfunction.

The following only applies to models with a remote control

- Do not let children use the remote control. Keep the remote control out of reach of toddlers.
- Do not let children put the remote control in their mouth. Make sure that children don't swallow the remote control cover or a battery. If a child swallowed one, consult a physician immediately.
- Beware that children may step on the remote control cover and get injured.
- Remove obstacles between the product and the remote control for the smooth operation of the remote control.

The following only applies to models that use optical discs

- Do not insert your hand into a disc drive or pull it out forcefully.
- Make sure that children do not insert their hands into the disc drive.

The following only applies to models that able to watch video

- Refrain from watching a 3D video if you didn't have enough sleep or after drinking alcohol.
  - Some 3D videos may surprise or excite people.
- If any of the following symptoms occur while watching a video, stop watching it immediately and take a rest.
  - If any of the symptoms continue, consult a physician. Vertigo, burning sensation of eyes or face, unconscious motion, spasm, clouded consciousness, confusion, disorientation, nausea.
- You may suffer a symptom such as a seizure when you watch a certain image in a video or game or a video with a certain pattern or flashing lights. If you or any of your relatives have a history of epilepsy or seizures, consult a physician before watching.
- When you watch a 3D video, remove objects that are fragile or can cause injury from your surroundings.
  - If you mistake a 3D video as real or move your body with surprise, you or your nearby relatives may get injured or objects near you may get damaged.

Precautions for cleaning the product

- Do not spray water directly onto the product when cleaning it.
  - Otherwise, it may cause a fire or electric shock.
- When cleaning the product, make sure that you pull out the power cord first and wipe the surface of the product lightly with a dry cloth. Do not use chemicals or detergents when cleaning the product. They may deteriorate the product surface or peel off the paint from the product (benzene, alcohol, etc.).

Before Reporting Product Malfunction

Troubleshooting

If you experience the following issues while using the product, please perform several checks, as they may not be malfunctions.

General Errors

Issue	Solution
The product does not work properly	• Unplug the power cables and any external devices such as your TV, subwoofer, or amplifier from the product, then plug them in again.
The power does not turn on	• Is the power cord plugged into the outlet properly? - Connect the power plug to the outlet correctly.
There is no sound	• Is the volume set to minimum? - Press the **Volume** button on the remote control to turn up the volume. - If you are using an external device such as a set-top box, portable device, or **Bluetooth** device, adjust the volume of the external device. • Is the mute function activated? - If "**MUTE**" appears on the status display, the mute function is on. Press the **Mute** button to unmute. • Is the correct product function selected according to the external device connected? - Press the **Function** button to check if you selected the correct function.
The subwoofer does not produce sound	• Is the product properly connected to the subwoofer? - Reconnect the product to the subwoofer. (→ See "Connecting the Product" on page 6.)
The remote control does not work properly	• When using the remote control, point it at the front of the product. • Use the remote control within a 7-m radius of the product. • Replace the batteries with new ones as needed.
The Auto Power function does not work	• Check connection to external devices (ex. set-top box, portable device, **Bluetooth** device).

LG Sound Sync does not work	• Check whether your TV supports LG Sound Sync. • Check if the TV is properly connected to the product via an optical cable. - Press the **Settings** button on the TV remote control to check if the function is turned on in [LG Sound Sync].
The product volume is low	• Check the following and change the settings accordingly. - Run the **LG ThinQ app**, tap the [Sound settings] on the first screen, and change the [DRC] function to [Off] on the [Sound output] menu. - When the product is connected to a TV, press the **Settings** button on the TV remote control, select the [Speaker] menu, and change the [Digital Sound Output] setting from [PCM] to [AUTO] or [BITSTREAM]. - If the product is connected to a playback device such as a DVD player or Blu-ray disc player, go to the connected device's Settings menu. Change the [Digital Sound Output] setting from [PCM] to [PRIMARY PASS-THROUGH] or [BITSTREAM]. Set the [DRC] of the connected device to [OFF]. - If the product's Night Time mode is on, turn it off by pressing the **Settings** ⚙ button and **Left/Right** and then **Up/Down**.
The product fails to recognise a USB storage device	• The product may not support the file format of the USB storage device. Format the USB storage device and reconnect it. When formatting, refer to the USB storage device formats supported by the product and select an appropriate file format. (→ See "Connecting to a USB Storage Device" on page 35.)
A Bluetooth device cannot be paired	• Press the Settings button on the **Bluetooth** device and check whether the **Bluetooth** function is enabled. If **Bluetooth** is enabled, turn it off and on, then try again. • Remove any obstacles between the product and the **Bluetooth** device. • **Bluetooth** pairing (connection) may not work properly depending on the **Bluetooth** device type or the surrounding environment.

Problems in Wireless Connection

Issue	Solution
The Bluetooth connection is causing a malfunction or making noise	• Do you hear noise or experience malfunctions when using **Bluetooth**? - Do not let any part of your body contact the transceiver of the **Bluetooth** device or the product. - Do not install the **Bluetooth** device on a wall or in a secluded spot. - Remove any obstacles between the product and the **Bluetooth** device. - Install the **Bluetooth** device near the product. • When the **Bluetooth** device is too far from the product, **Bluetooth** may be disconnected or malfunctions may occur. - Install the **Bluetooth** device 1 m away from devices that use the same frequency as the product, such as wireless routers, medical equipment, and microwave ovens.

Turning off the Demo Mode

Issue	Solution
The remote control does not work	• Does the text on the status display remain unchanged, even if you press the **Function** button several times? • Do you only see the text "**DEMO**" in the status display? - The demo mode may be activated on the product. Unplug the product's power cable and plug it back in. - If the remote control still does not work, press the **Volume** button on the product to set the volume level at 2, the press and hold the **Function** button for about 5 seconds. If the currently selected function appears on the status display, it means that demo mode has been turned off.

Appendix

Specifications

General	
Power Requirement	Refer to the main label.
Power Consumption	Refer to the main label.
Dimensions (W x H x D)	Approx. 990.0 mm x 97.0 mm x 125.0 mm (including the base)
Operation Temperature Range	5 °C - 40 °C
Operation Humidity Range	5 % - 80 % RH
Bus Power Supply (USB)	5 V ⎓ 500 mA
Available Digital Input Audio Sampling Frequency	32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz
Available Digital Input Audio format	Dolby Digital, DTS Digital Surround, PCM

Input/Output	
OPTICAL IN	3.0 V (p-p), (optical audio connection terminal) × 1
HDMI™ ▶ TV (ARC)	19-pin (Type A, HDMI™ connection terminal) × 1

Amplifier (RMS output)	
Total	600 W RMS
Front	100 W RMS×2 (Impedance: 4 Ω, THD 10 %)
Surround	100 W RMS×2 (Impedance: 4 Ω, THD 10 %)
Subwoofer	200 W RMS (Impedance: 3 Ω, THD 10 %)

Subwoofer	
Type	1-way 1 speaker
Impedance	3 Ω
Rated power	200 W RMS
Max. Power	400 W RMS
Dimensions (W x H x D)	Approx. 191.0 mm x 386.0 mm x 318.0 mm (including the base)

- Actual features, functionality, and other product specifications may differ and are subject to change without notice.

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Handling the Product

When shipping the Product

Please save the original shipping carton and packing materials. If you need to ship the product, for maximum protection, re-pack the product as it was originally packed at the factory.

Keeping the exterior surfaces clean

- Do not use volatile liquids such as insecticide spray near the product.
- Wiping with strong pressure may damage the surface.
- Do not leave rubber or plastic products in contact with the product for a long period of time.

Cleaning the product

To clean the product, use a soft, dry cloth. If the surfaces are extremely dirty, use a soft cloth lightly moistened with a mild detergent solution. Do not use strong solvents such as alcohol, benzine, or thinner, as these might damage the surface of the product.

LG