



OWNER'S MANUAL

LG Pra.L

Dual Motion

Cleanser



Be sure to read the “Safety Information” before using and use it correctly. After reading the manual, keep it in a place where the user can see it at any time.

MODEL
BCJ1V


www.lge.co.kr


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Safety Information

The precautions are divided into “Warning” and “Caution”, and the meaning is as follows.

 : This symbol is intended to alert the user to the presence of hazards and tampering. Please read this symbol carefully and follow the instructions to avoid danger.

 **Warning:** In case of a possibility of serious injury or death if the indication is violated.

 **Caution:** In case of a possibility of minor injury or damage to the product if the indication is violated.

After reading this manual, be sure to keep it in a place where the user can always see it.

This manual is produced in a common way and may contain images or contents that differ from the product purchased. This manual can be changed according to the circumstances of the company.



Adapter related Warnings and Cautions

Warning

- Please firmly insert the charging adapter so that it does not shake. Use only the indicated power and voltage.
 - **If the connection is unsafe, it may cause fire.**
- If smoke or strange odor occurs, discontinue use. In this case, immediately turn off the power, unplug the charging adapter and contact the service center.
 - **Continued use in that state may cause fire or electric shock.**
- Do not damage, machine, bend, twist or heat the charging adapter and charging cradle's cables.
 - **Damage to the cord may cause fire or electric shock.**
- Do not insert a chopstick or other conductor into the groove on the other side while the charging adapter is connected to the outlet. Also, do not touch the charging adapter immediately after unplugging it from the outlet.
 - **It may cause electric shock.**
- When unplugging the charging adapter from the outlet, please pull the charging adapter body out.
 - **If you pull the cable, it may cause damage or short-circuit.**
- Do not immerse or wash it in water the charging cradle.
 - **It may cause fire or electric shock.**
 - **Please wipe with a dry cloth or a tissue.**

 **Caution**

- Be sure to use the supplied charging adapter.
 - Using other charging adapters may cause malfunction and can not be repaired.
- Do not use it for long time and do not charge it on the duvet, heating pad, carpet.
 - It may cause malfunction or fire due to internal temperature rise.



Product related Warnings

Warning

- Do not connect the power cord of several products to one outlet at the same time.
 - Overheating may cause fire.
- Remove the power plug when thunder or lightning strike.
 - It may cause fire.
- When moving the product, unplug the power cord and all cables connected to the product.
 - It may cause fire or electric shock.
- For smooth operation of the product, install it in a place free from electromagnetic interference.



Usage related Warnings

Warning

- Do not disassemble, repair or modify this product.
 - **Malfunction may cause fire, electric shock, or injury.**
- This product contains magnetic materials, so use it with caution as it may adversely affect credit card, pacemaker, etc.
- Handle the power plug with a dry hand.
 - **It may cause electric shock.**
- Do not drop objects or give impact to this unit.
 - **Keep away from strong vibrations or strong magnetic materials.**
- When removing the cable plugged into the main unit, be sure to pull out the end of the cable, not the cable line.
 - **It may cause injury due to cable, or the unit may fall off and break down.**
- Please be careful when transporting the product.
 - **There is a risk of injury from falling.**
- Be careful when using in a dry environment.
 - Use in a dry environment can cause static electricity.
 - Using the product after touching metal objects can prevent static electricity.

8 Safety Information

- Do not get close to fire.
- Do not use or store flammable substances near the unit.
 - There is a risk of explosion or fire.
- Do not use high voltage electrical equipment near the unit. (e.g., a bug zapper).
 - This may result in product malfunction.



Battery Warnings

Warning

- There is a risk of explosion if battery is damaged.
 - Do not shock the unit, place it in water, or store it in the car for a long time.
 - Do not replace or disassemble the built-in battery.
 - There is a risk of explosion if the batteries are not replaced correctly. Dispose the used batteries according to the manufacturer's instructions.



Warnings and Cautions for Storage

⚠ Warning

- Keep the product away from direct sunlight or heat sources such as heaters.
 - There is a risk of fire.

⚠ Caution

- Be careful not to expose the unit to direct sunlight, in the place such as in closed car.
- Do not place the unit in places where the temperature is too high (over 40 °C), or low (below 0 °C), and in a humid place. (Do not store the unit in high / low temperature and high humidity.)
- Do not store in a place where the heat is generated such as electric heater.
 - It may cause fire or malfunction.
- Do not install the unit in a place with high humidity, dust, or soot.
 - This may result in fire, electric shock.



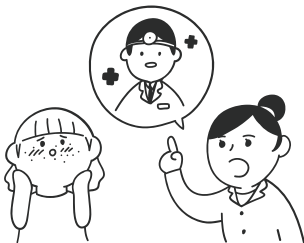
Product storage and maintenance

- Do not drop the charging cradle or the charging adapter into a drain or sink or place it in a place where it may fall into water or other liquids. Do not use a charging cradle in the shower or immerse in water.
- Do not touch the charging cradle or cable that is in the water and disconnect the charging adapter immediately.
- Careful supervision is required to prevent children from using the product.
- Keep the cord away from heated surfaces.
- Always use the provided charging adapter.
- If not used for a long time, charge the battery at least once every 3 months to maintain battery life.
- Do not stick metal objects like key, necklace, nail or any other sharp material into the unit.
- Please keep it in original packing box or packing box. If it is necessary to carry the unit, please repack in packing box.
- Do not place this unit near volatile liquids such as pesticides.
- Hard wiping of the surface can damage the product.

- Do not place plastic products or rubber on the unit for a long time.
- To clean the unit, use a soft, dry cloth.
If the surface is too dirty, use a soft cloth with some detergent or water. Do not use strong chemicals such as alcohol, benzene or thinner as they may deteriorate the surface of the unit.
- Do not put in dishwasher, oven, washing machine.



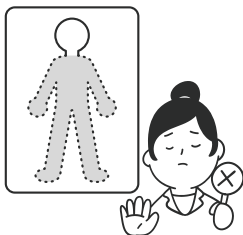
To reduce the risk of injury



- Before using the device, if you are currently undergoing dermatology related treatment or have skin problems, consult your dermatologist and then use it.
- Please consult with your dermatologist for specific symptoms such as allergies and sensitive skin.
- **Do not use this device if it has skin or skin irritation** such as scratched skin or severe acne, burns, bacterial skin infections, or the like.
- When using this device, depending on individual skin condition, it may cause skin irritation such as reddening or stinging. If such irritation persists, **discontinue use immediately and consult with a dermatologist.**



- Do not use this device during the last two months if your skin is recovering due to skin related procedures, cosmetic surgery, or procedures for hair loss. Please use it after consultation with a specialist.

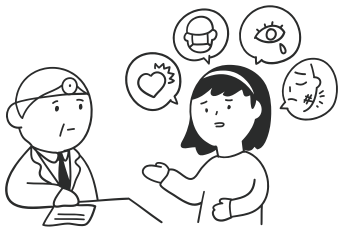


- As a facial treatments only, it is not recommended to use for a body.



- Do not use the device on mucous membranes including oral cavity. Do not place this device directly on your ear.
- When using this unit on the neck, avoid the part of the neck where the thyroid is located.

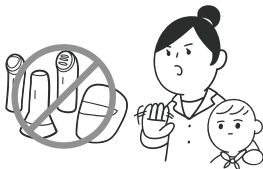
14 Safety Information



- Please use the device after consultation with a specialist surely.
 - Cardiovascular disease
 - Endocrine abnormality
 - Sensory nervous system abnormality
 - Skin disease
 - Ophthalmology and surgery (LASIK, LASEK, etc.)
 - Infectious disease
 - A person with epileptic symptoms
 - A person taking hormone imbalance medication
 - If you have other illnesses, name of a diseases, or abnormalities in your body



- Pregnancy, menstruation, lactating women are not recommended for use. (Unstable hormonal balance may cause temporary skin trouble.)



- Do not allow people to use who can not clearly express their own will, including infants.



- Do not use the device if you have an abnormality in the sensory system.

16 Safety Information



- Do not use this unit immediately after shaving.



- Do not use this unit while driving or walking.



- Do not use the head with the head stopped at one place, but please use it according to the guide of this manual.



- Before use, please remove the precious metal parts that this unit touches.



- Do not use the device for purposes other than those set out in this guideline.



Q&A

Q1 What kind of cosmetics should I use?

It is recommended to use a rich foam cleansing product that fits your skin type.

Avoid using scrub/peeling cleansing products, including small pills.

Q2 The brush's color has turned yellow.

Brushes may be discolored if brushes are used without clearing the makeup, or after a recommended period of use or exposure to direct sunlight for long periods of time.

It is recommended to replace brush every 3 months, and not to leave it in direct sunlight for a long time.

Unique features

Low stimulus deep cleansing

With dual motion (left-right motion, fine vibration) and micro-fine brush, you can feel massage effect and gently washed twice, moist and cleaner cleansing effect.

UV charging cradle

When charging, UV light can be used for hygienic storage of the brush.

Waterproofing

It is easy-to-use for watery bathroom environments and washable in running water.

Voice guide function

As voice guide function, guide how to care easily during use.

Notification

Symbols used in this manual

 **Note**

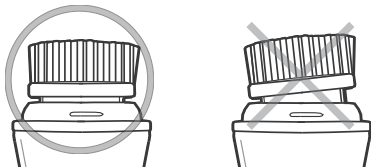
Indicates special notes and operating features.

 **Caution**

Indicates cautions for preventing possible damages from abuse.

 **Note**

Before use, make sure that the brush is correctly attached.



Parts



Unit
/ Brush
(Daily cleansing)



Charging adapter



Charging cradle

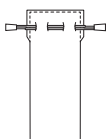


Brush cap



Owner's manual /
Quick start guide

Note

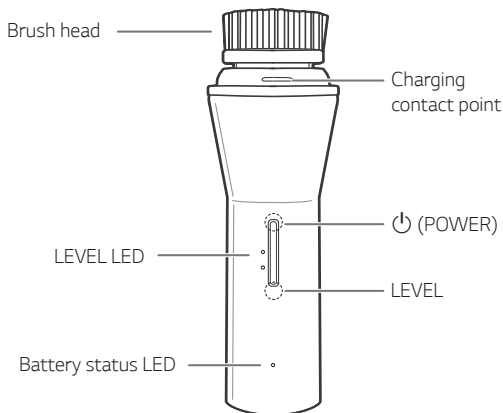


Pouch (Not supplied)

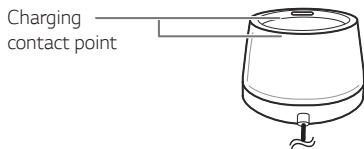
- Not supplied items can be purchased from the nearest service center.

Unit description

Unit



Charging cradle




Cleansing

1. Remove the point makeup before cleansing using the unit.
2. Wet your face and brush with warm water.
3. Put cleansing products for your skin type on the wet brush.

! Note

- Cleansing product is not supplied.
It is recommended to use a rich foam cleansing product that fits your skin type. Avoid using scrub/peeling cleansing products, including small pills.
- Making sufficient amount of bubble before cleansing is recommended.

4. Press  button to turn on the unit and then select the cleansing vibration speed and level by pressing LEVEL button.

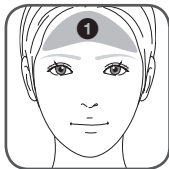
! Note

Use the unit by holding it like a pencil.

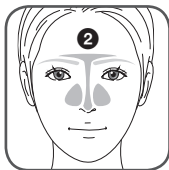


24 Operation

5. Depending on the voice guide function, cleansing the face by gently moving the brush in a small circle, avoiding around the eyes.
- Cleansing consists of 5 steps for the periods of 70 seconds.
(Forehead → Nose → Chin → Left cheek → Right cheek → Off)

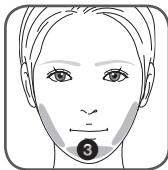


When the voice guide or beep sound is heard, use the unit to gently move around the forehead for about 20 seconds to create a small circle.



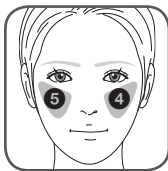
When the voice guide or beep sound is heard, move the brush head slowly from your forehead to your nose.

Gently cleanse the area around the nose for about 20 seconds as you draw a small circle.



When the voice guide or beep sound is heard, move the brush head slowly from your nose to your chin.

Gently cleanse the area around the chin for about 10 seconds as you draw a small circle.



When the voice guide or beep sound is heard, move the brush head and gently cleanse both cheeks as you make a small circle for 10 seconds.

This unit automatically turns off after cleansing.

6. After the cleansing, rinse with warm water and dry your face.
7. After use, remove this unit and brush, rinse in water, and shake to let out the water. Then wipe it with a dry towel or a cloth to remove moisture as much as possible and let it dry in a well-ventilated place.

**Note**

If you set the voice guide function to mute, the unit doesn't provide voice guide and beep sound.

Charging the battery

Charging

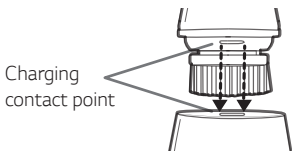
Charge the battery enough before using the unit.



Caution

- Be sure to use the supplied charging adapter.
- Using other charging adapter may cause malfunction and can not be repaired.
- Make sure that the brush cap is removed before placing the unit on the charging cradle.

1. Connect the charging cradle's cables to the charging adapter.
2. Connect the charging adapter to the power outlet.
3. Charging begins when the unit is plugged into the charging cradle. Plug the unit into the charging cradle matching with contact pins. (To check the battery charging, refer to checking the charging status or checking battery status.)

**! Note**

- After the battery is fully charged, unplug the power to save energy.
- The unit can be charged with a secondary battery with a current output of 500 mA and more at 5 V voltage.

**Caution**

Do not use or store charging cradle and charging adapter of the unit in a damp place. It may cause malfunction.

- Do not place or use in water or other liquids.
- Do not spray water on the unit.
- Do not expose to water while charging.
- If exposed to water, wipe it with a soft, dry cloth.

Checking the charging status

When you place the unit on the charging cradle, you can check the charge status of the battery through the battery status LED.

LED	Status
Red	Battery is charging.
Green	Battery is fully charged.

- Operating time : Approx. 2 hours
- Full charge time : Within 3 hours




Note

- Operating time may vary depending on the battery and operating conditions.
- Charging time may vary depending on the remaining capacity of the battery, ambient temperature, or charging conditions.

Checking battery status

When you disconnect the unit from the charging cradle, you can check the battery charge status via the battery status LED.

If the power turned on, you can check the charging status by pressing  button. The battery status LED will change depending on the battery charging status.

LED	Status
Red (Blinking)	"Charging is required" voice guide or beep sound is provided and displays red blinking in battery status LED, then the unit automatically turns off.
Red	When it is less than 10 %, the red LED is maintained.
Green	When it is more than 10 %, the green LED disappears after 3 seconds.

If the battery is low in use, it provides sound notice for battery and displays red blinking in battery status LED.



Note

If you set the voice guide function to mute, the unit doesn't provide voice guide and beep sound.

How to use the unit

Choose cleansing vibration speed and level

With the unit switched on, press LEVEL button and choose cleansing vibration speed and level.

It is recommended to choose the cleansing vibration speed and level suitable for the skin condition.


The LEVEL LED will change depending on the cleansing vibration speed and level.

Vibration speed and level	Status
1	Weak left and right motion
2	Strong left and right motion + fine vibration

**Note**

The unit is recommended to use once a day.
If used more than 2 times, the skin may become sensitive.


Set voice guide function


With the unit switched on, press and hold  button and choose voice guide function until you can hear the voice guidance. The voice guide function changes.

Change voice guide function order

Voice guide (Basic) → Sound effect guide → Guide off (Mute)

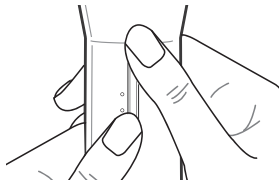
Setting the language

To change the language setting of the voice guide function, press and hold both  button and LEVEL button at the same time with the unit is turned on until you can hear the voice guidance.

Each time when you press and hold  button and LEVEL button, language changes.

Change language order

Korean (Basic) → English → Chinese



Brush

Type	Color	Status
Daily Cleansing (For sensitive / dry skin)	Baby pink	With the micro micro fine brush, you can feel the non-irritating and gentle cleansing.

! Note

- Exfoliating Cleansing brush (for oily skin / exfoliating) / Deep Cleansing brush (For all skin) are sold separately.

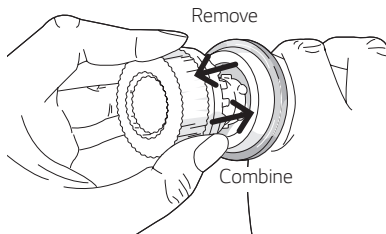
Type	Color	Status
Exfoliating Cleansing (For oily skin / exfoliating)	Gray	With elastic micro-fine texture brush, you can feel the refreshing feeling of cleansing that sebum and oily skin.
Deep Cleansing (For all skin)	Apricot	With the micro-fine brush, you can feel smooth and fresh feeling of washing.

- It is recommended to use a brush that fits your skin type. (There may be skin irritation depending on the skin condition.)

How to replace the brush

How to remove : Hold the brush head and the unit by pulling it hard.

How to combine : Align the brush head with the groove of the unit and press it until it clicks.



Exchanging periods

Recommend brush replacement every 3 months for safer use.

How to clean and store

After use, remove this unit and brush, rinse in water, and shake to let out the water. Wipe the remaining moisture with a dry towel or cloth to dry.

Keep the unit and brush in a dry, well-ventilated place.



Note

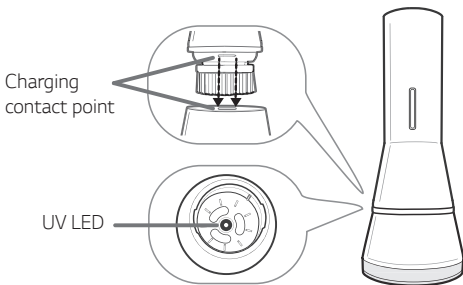
Keep the brush with brush cap when storing the brush for a long time.

UV hygiene management function

Remove moisture as much as possible, then plug the unit into the charging cradle matching with contact pins.

UV hygiene management function is activated automatically when charging starts.

UV light will turn off automatically after 30 minute.



Caution


- Make sure that the brush cap is removed before placing the unit on the charging cradle.
- Keep the UV LED area clean so there is no foreign substance.

Troubleshooting

Symptoms	Cause & Solution
The unit does not operate normally.	<ul style="list-style-type: none">• Make sure that you have pressed the on/off button properly.• Charge the unit according to the instructions in this manual.• Check if the battery status LED on the unit lights up when the unit is charging.
No Power	<ul style="list-style-type: none">• The battery is discharged. Recharge the battery.• Connect the unit to the power supply with the charging adapter.• Check the charger to which you connect the unit is live.• Check whether the voltage indicated on the unit corresponds to the local mains voltage.

Specifications

AC Adapter :

- Model : ADS-12BA-06Y 05010EPK C
- Manufacturer : Shenzhen Honor Electronic Co. , Ltd.
- Input : AC 100 - 240 V ~ 50 / 60 Hz
- Output : 5 V  2 A

Dimensions (W x H x D) :

- Unit : Approx. 57.0 x 167.5 x 57.0 mm
- Charging cradle : Approx. 73.0 x 45.0 x 73.0 mm

Operating temperature : 0 °C to 35 °C

Operating humidity : 0 % to 90 %

Operating time : Approx. 2 hours

Full charging time : Within 3 hours

- Design and specifications are subject to change without notice.

Product warranty

Name of product		Product Free Warranty period : 1 year Built-in battery Warranty : 6 months Major parts Retention period : 6 years
Date of purchase		

※ Retain your warranty card with the date of purchase.
When requesting repair, you need to present a warranty card to get enough service.

1. Warranty about this product will receive warranty benefit as described in the warranty card.
2. The warranty period is calculated from the date of purchase, so please be sure to indicate the date of purchase.
(If the date of purchase can not be confirmed, apply warranty period from 3 months after date of manufacture or import customs clearance.)
3. Reduce 50 % of the warranty period when using household products as a business purpose or means of use or in abnormal environment.
4. This warranty card can not be reissued.
5. In the case of supply under a separate contract, the warranty shall be applied in accordance with the main contract.

LG전자(주)

Consumer Dispute Resolution Standards

Types of Consumer Damage		Compensation Details	
		Within the warranty period	After the warranty period has expired
Under the normal usage condition, in case of occurring performance or functional breakdown naturally	If you need important repairs within 10 days of purchase	Product exchange or purchase refund	Paid repair
	If critical parts need repair within 1 month from purchase date	Product exchange or free repair	
	If the exchanged product requires major repairs within one month	Purchase refund	
	When not exchangeable		
	When a fault occurs	Free repair	
	The same defect was repaired, but the fault reappeared. (3rd times)	Product exchange or purchase refund	Value of the depreciated good with the specified amount will be refunded by adding purchase price 10 %
	It had repairs made four times due to various parts of the problem, but the fault reappeared. (5th times)		
	Unrepairable		
	If repair is not possible because Service Center do not have repair parts		
	If the operator has lost the product requested by the customer for repair or has not delivered for more than one month		Value of the depreciated good with the specified amount will be refunded by adding 10 %
Damage that occurred during shipping process and product installation when purchasing the product	Product Exchange	-	

40 Appendix

Types of Consumer Damage		Compensation History	
		Within warranty	After the warranty period
Performance, functional breakdown due to consumer's intentional negligence	If repair is possible	Paid repair	Paid repair
	If repair is not possible	After collecting the amount corresponding to the paid repair, exchange the product	-
<ul style="list-style-type: none"> - If a malfunction occurs due to natural disasters (fire, damage from sea wind or water, gas, earthquake, damage from storm and flood, damage from thunderbolt, etc.) - If there is a failure due to a fault in the power supply or the connected equipment - When failures occurs due to repairs or modifications not made by LG Electronics Service Center or an authorized service designated point. - When replacing consumable parts that are normally worn in use - External causes, not the fault of the product itself 		Paid repair	Paid repair

- ※ The above warranty period and compensation standard are based on the Fair Trade Commission Notice of Consumer Dispute Resolution Standards.
- ※ If there is a dispute on the unspecified items or regulations, follow the consumer dispute resolution rules.
- ※ If the product does not failure, it may incur a service charge. Please read the instruction manual.
- ※ Replacement parts may be replaced with original parts or manufacturer's parts and may not be new parts, but normally functioning and functionally equivalent parts are used.
Some of the components used in the product may be manufactured in countries other than the country of manufacture.
- ※ Customer Service Center : 1544-7777 Toll free : 080-023-7777

Responsibility for paid service (customer's cost-bearing)

When you apply for the service, the following cases will be charged even during the free period.

- In the event of a failure due to the injection of foreign substances into the product (water, drinking water, coffee, toys, etc.).
- If the product is dropped or the product is damaged or fault due to impact
- In case of appearance damage and deformation due to organic solvents such as thinner and benzene
- In the event of a product failure (adapter, battery, filter, earphone, etc.) using non-genuine LG Electronics parts or consumables → Genuine of LG Electronics can be purchased at the nearest LG Electronics Service Center
- In case the product malfunction occurs because the operating voltage is mistaken
- If the customer disassembles the product and the accessories are lost or damaged.
- If a person who is not a repair worker at LG Electronics Service Center has a problem due to repair or modification of the product
- If a malfunction occurs due to natural disaster (damage from thunderbolt, fire, damage from storm and flood, gas, damage from sea wind or water, earthquake, etc.)
- If a malfunction occurs due to failure to observe the "Safety Information" (If you observe the "Safety Information", you can use the product for a long time.)
- In the event of product malfunction due to other customer negligence
- When requesting installation change due to product move, move, etc
- In case of re-installation after installing the product by the customer request when purchasing
- In case of request for additional product connection after the product purchase and installation
- In case of re-installation by customer request

About Customer Service

Procedure process of waste home appliance

When purchasing a new product

If you want to discard your existing product after purchasing a new one from LG Electronics, we will process it free of charge when delivering new products.

Simple disposal

If you want to discard large home waste such as home appliances, furniture, etc., please contact your local government office.





This product is for domestic (Korea). It can not be used in other countries where power (voltage, frequency) is different.

LG Electronics service center representative phone number

Reception of usage inconvenience and failure
(Anywhere in the country)

1544-7777

• Before dialing

If you know the product model name, fault status, phone number and address correctly you can get faster service.

• When connecting to a phone

By choosing the right product according to the ARS guide, you will receive the best service for the professional counselor of the product.

Customer Service (suggestions and complaints)
080-023-7777

Apply for Internet Service

www.lgservice.co.kr

- If you use the Internet service, you can self-diagnose the product, apply for service at the desired date and time, and make real-time PC remote consultation.



LG Electronics is a quality service quality company that certifies service quality by the Korea Association for Service of the corporation that provides excellent quality service for customers.

Through the QR code



Meet LG Electronics.

Detailed instructions can be found on LG homepage or smart device.