

Disposal of Your Old Appliance (as per e-waste Rules)



- When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered by E-Waste Management Rules India published by MoEF & CC , Govt. of India and are meant to be recycled, dismantled, refurbished or disposed off.
- Do's
 - The product is required to be handed over only to the authorized recycler for disposal.
 - Keep the product in isolated area, after it becomes non-functional/unrepairable so as to prevent its accidental breakage.
- Don'ts
 - The product should not be opened by the user himself/herself, but only by authorized service personnel.
 - The product is not meant for re-sale to any unauthorized agencies/scrap dealer/ kabariwalah.
 - The product is not meant for mixing into household waste stream.
 - Do not keep any replaced spare part(s) from the product in exposed area.
- Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.
- Hazards of improper handling or accidental breakage :
 - The refrigerant (R134a) used, if overexposed, might cause dizziness and loss of concentration. Liquid contact can cause irritation and frostbite. The refrigerant (R600a), squirting out of the pipes could ignite or cause eye injury.
 - The blowing agent cyclopentane is highly flammable liquid and vapor. Harmful to aquatic life. Contact with liquid may cause cold burns/frost bites. Repeated exposure causes skin dryness.
- This product is complied with the requirement of Hazardous Substances as specified under E-Waste Management Rules India published by MoEF & CC , Govt. of India.
- To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact No. 08069379999, Toll Free No. 1800-315-9999 for details. All collection centre and pick up facilities are done by third parties with LG Electronics India Ltd. Merely as a facilitator. For more detailed information, please visit : <http://www.lg.com/in>.

LG Electronics India Ltd.

Phone	1800 315 9999 (Toll Free), 08069379999 24 hours, 7 days a week (except for national holidays)
WhatsApp No.	9711709999
Mobile Application	'LG Service India Mobile App' available at Google Play
SNS	www.facebook.com/LGIndiaPage www.twitter.com/LGIndia
Address	Regd. Office: LG Electronics India Ltd., A-24/6 Mohan Cooperative Industrial Estate, Mathura Road, New Delhi-110044 CIN No. L32107DL1997PLC220109

अपने पुराने उपकरण का निपटान (उत्पाद ई-अपशिष्ट के अनुसार)



- जब इस काटे गए पहिये वाले बिन का चिन्ह किसी उपकरण और इसके ऑपरेटर की पुस्तिका के साथ संलग्न होता है तो इसका मतलब है कि इसे "ई-अपशिष्ट" (प्रबंधन और हथालन) नियम के अंतर्गत सम्भालित किया गया है, और इसे नवीनीकरण, विघटन और निपटारण के लिए बनाया गया है। MoEF & CC भारत सरकार द्वारा प्रकाशित (भारतीय "ई-अपशिष्ट" (प्रबंधन और हथालन))
- क्यों**
क. उपकरण को विश्व अधिकृत पुनः नवीनीकरणकर्ता को ही निपटारण करने हेतु हस्तांतरित करें।
ख. जब उपकरण कार्यरत न हो इसे अलग क्षेत्र में रखें ताकि उपकरण से होने वाली दुर्घटनाओं से बचा जा सके।
या क्यों
क. इस उपकरण को खर्च/खुद नहीं खोलना चाहिए। उपकरण को केवल अधिकृत अधिकारी के द्वारा ही खोला जाना चाहिए।
ख. इस उपकरण को पुनः डिब्बों के लिए किसी भी कबाड़ीवाला/ भंगारवाला/अनाधिकृत संस्था को न दें।
ग. इस उपकरण को किसी फोल्ड अपशिष्ट सामान के साथ मिश्रित न करें।
घ. उपकरण के बदले हुए या आंतरिक पुर्जों को खुले क्षेत्र में न रखें।
3. यदि किसी अनाधिकृत विभाग या व्यक्ति के द्वारा निपटारण किया जाता है तो यह पर्यावरण (सुरक्षा) धारा 1986 के अंतर्गत आता है।
4. दुर्घटनाग्रस्त टूट-फूट तथा अव्यवस्थित रख-रखाव से बचाव :
क. रेफ्रिजरेट (R134a) यदि संपर्क में अधिक आता है तो, चक्कर आना व एक्जसटा में बाधा उत्पन्न हो सकती है, तरल पदार्थ का रीछा संपर्क, श्वेतदाह व जलन का कारण हो सकता है। इसी प्रकार रेफ्रिजरेट (R600a) का पाइपों से रिसाव होने से आग लग सकती है तथा आँखें भी खराब हो सकती है।
ख. साइकलोपेंटन अत्यंत जलनशील तरल व वाष्पीय होने के कारण उद्दित जीवन के लिए काफी नुकसानदेह हो सकता है। तरल पदार्थ के संपर्क में आने पर ठंडी जलन तथा बार-बार संपर्क में आने से त्वचा सूख हो सकती है।
5. यह उत्पाद ई-अपशिष्ट (प्रबंधन और हथालन) नियम के तहत निर्दिष्ट खतरनाक पदार्थों की आवश्यकता का पालन करता है। MoEF & CC भारत सरकार द्वारा प्रकाशित (भारतीय "ई-अपशिष्ट" (प्रबंधन और हथालन))
6. उपरोक्त पदार्थों के निपटारण के लिए नवीनीकी निपटारण संस्थान (संकीर्ण क्षेत्र) में कौल करें। अधिक जानकारी के लिए हमारे टेलीफोन नंबर **08069379999** / टोल फ्री नंबर **1800-315-9999** पर कौल करें। सभी संछान केंद्र व फिक्स-आफ की सुविधाएं किसी बड़े पाटी जी **LG Electronics India Ltd.** को अपनी सेवाएं प्रदान कर रही हैं, से कक्षाएं। ज्यादा जानकारी के लिए देखें वेब साइट : <http://www.lg.com/in>

Brand Owner (LG Electronics India Ltd.) & Packaging Type Details as per PWM Rules

Packaging type	Company name	Registration number	Thickness
Plastic Sheet	LG Electronics India Ltd	BO-13-000-07-AAACL1745Q-22	0.05 mm and above
Multilayered bag	LG Electronics India Ltd		N/A

Warranty and Service Information

Warranty and Service Information

The LG Refrigerator (hereinafter referred as product) comes with 1 year warranty on all Parts (except Consumables, Bulb, Loose Plastic Parts, Glass) in the first year from the date of purchase on producing the tax paid invoice provided always that the warranty card bears the rubber stamp, date and signature of our Authorized Dealer showing the Additional warranty on compressor as specified below shall be on fulfilling the above mentioned conditions.

9 (SELECTED MODEL) YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 9 Year warranty (Selected Model) on Compressor will continue even after expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas Charging related gas and applicable service charges will be charged to the customer. During the additional warranty period, it does not cover any part such as PCB assembly, condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc., standard service charges will be applicable within the municipal limit of town where LG Electronics India Ltd. (LGEIL) has its Authorized Service center, service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard service charges, as prevailing from time to time.

TERMS & CONDITIONS

- The warranty is confined to the first purchaser of the Refrigerator only & is non-transferable.
- Repairs & replacements will be carried out by the dealer from whom the product has been

purchased, or through the Authorized Service Centers of LG Electronics. In case the customer shifts the place of residence during warranty period, it is advised to contact Authorized Service Centre directly or call our help line.

- Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are attached.
- For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service center at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.
- The concerned authorized service center will advise the customer whether to effect the repairs at site or at the authorized service center.
- Call registered with the centralized helpline/Authorized service center, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations/returning, are not to be considered as defects.
- In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of LGEIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.
- In case of any damage to the product / customer abuse/ repairs by un-authorised personnel/ misuse detected/ by the Authorized Service Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
- This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the Refrigerator. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
- The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
- While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
- In the event of any unforeseen circumstance, and spares not being available, the company's prevailing depreciation rules may apply on the purchaser to accept as a commercial solution in lieu of repairs.
- Warranty does not cover accessories external to the equipment supplied by the dealer.
- If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.
- Free Installation or Demo of the product, can be availed only once & within 3 months from

the date of purchase.

- Any extended warranty offered by LGEIL has to be supported by relevant proof.
- This warranty will automatically terminate on the expiry of the warranty period of 12 months, even if the Refrigerator may not be in use for any time during the warranty period for any reason. The warranty on compressor will automatically terminate on expiry of 9*(Selected Model) years (after 1 year warranty period) even if the Refrigerator may not be in use for any time during the said period for any reason.
- Only courts in state of Delhi and places where LGEIL has its branch office shall have the jurisdiction for settling any claims, disputes arising under the warranty.

Warranty is not applicable in any of the following cases :

- The warranty card is not completed properly at the time of purchase.
- The completed warranty card is not presented to authorized service personnel at the time of service of the product.
- The product is not operated according to instructions given in the Operating Instruction Booklet.
- The product is used for commercial purposes.
- The product has failed under certain conditions like water logging, flood, fire, misuse etc.
- Defects are caused by improper or reckless use, which shall be determined by the company personnel.
- Any repair work is carried out by persons other than authorized service personnel.
- Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence.
- Any issue is caused by usage of 3rd party product like voltage stabilizer, power outlet socket, MCB, extension board etc.
- Defects/malfunction caused while in transit to service centre or purchaser's residence.
- Defects caused by rodents bite or by pests and vermin ants/Insects/animals/birds etc.
- The warranty is not valid in case, the serial number is deleted, defected or altered.
- Damage to the product or any part/s due to transportation or shifting is not covered by warranty.
- Use of knife or sharp instrument is used to remove the ice trays or Ice from the freezer or to remove the frost mechanically and as a result Compressor, Evaporator, Condensers, capillary, suction line & other related items get spoiled.
- Any accessory external to the equipment are supplied by dealer or LG.
- Any issue of Wi-Fi connectivity or compatibility with other products or software is there.
- Any loss of data.

CUSTOMER'S COPY

CUSTOMER'S COPY	
MODEL No. : UNIT SERIAL No. :	DATE OF PURCHASE :
CUSTOMER'S NAME & ADDRESS _____ _____ TEL. _____	DEALER'S NAME & ADDRESS _____ _____ TEL. _____
Customer's Signature	Dealer's Signature

This card is valid only if it is filled in and stamped by our authorised dealer on the date of purchase.

Installation / Demo Report

FF

ASC Copy

Customer's Name :	
Address :	
Telephone No :	Comp.No :
Model / Serial No. :	
Installation Check Point	
M/C Delivered on:.....M/c Installed on:.....	
To be filled by Installation (Service Engineer)	
CONTROL & ADJUSTMENT	
1. Refrigerator kept in ventilated area? या रेफ्रिजरेटर वायु प्रवाहित स्थान पर रखा हुआ है?	Yes ☐ No ☐
2. Has Leg Adjustment / Levelling of Refrigerator being done? या रेफ्रिजरेटर की टांग व्यवस्था / स्तर सेट कर दिया गया है?	Yes ☐ No ☐
3. If the Condition of Voltage / Earthing / Plug Point are poor, has customer been advised? यदि वोल्टेज स्थिति/अर्थिंग/प्लग प्वाइंट खराब है तो क्या उनके बारे में ग्राहक को सलाह दे दी है?	Good ☐ Poor ☐
4. Is the Door Alignment / Gasket Sealing proper ? या डोर एलाइन्मेंट/गैसकेट सीलिंग ठीक है?	Yes ☐ No ☐
5. Is the LED / Fan Motor functioning properly? या एल.ई.डी./फैन मोटर ठीक काम कर रहे हैं?	Yes ☐ No ☐
6. Has the Knob Thermostat / Knob Shutter function been explained? या थर्मोस्टैट नोब/शटर नोब का कार्य समझा दिया है?	Yes ☐ No ☐
7. Is the refrigerator cooling properly? (Freezer Zone / Refrigerator Zone) या रेफ्रिजरेटर ठीक से ठंडा कर रहा है? (फ्रीजर ज़ोन/रेफ्रिजरेटर ज़ोन)	Yes ☐ No ☐
8. Is any abnormal sound / noise from the refrigerator? या रेफ्रिजरेटर से कोई असामान्य आवाज/शोर आ रहा है?	Yes ☐ No ☐
9. Is the power supply socket where REFRIGERATOR is to the be fixed connected to inverter Connection, if not please communicate to customer to get it connected?? या पावर सप्लाय सोकेट जिस पर यूनिट रेफ्रिजरेटर चलाने वाला है, इन्वर्टर जुड़ा है? अगर ऐसा नहीं है तो कृपया कन्ट्रोलर को कनेक्ट करने के लिए कहिए।	Yes ☐ No ☐
10. Is cycle parts properly routed in machine room area? या मशीन रूम में साइकिल पार्ट्स ठीक से रूट किये गये हैं?	Yes ☐ No ☐
SAFETY PRECAUTIONS	
1. Are safety precautions explained as per usage guidelines? या प्रयोग के मार्ग-निर्देश के अनुसार सुरक्षा सावधानियां समझा दी गई हैं?	Yes ☐ No ☐
USP (Unique Selling Point)	
1. Is the Double twist Ice Tray function explained? या डबल ट्विस्ट आइस ट्रे का कार्य समझा दिया है?	Yes ☐ No ☐
2. Is the Cell Fresh Crisper function explained? या सेल फ्रेश क्रिस्पर का कार्य समझा दिया है?	Yes ☐ No ☐
3. Is the Star Rating concept explained? या स्टार रेटिंग के सम्बन्ध में बता दिया है?	Yes ☐ No ☐
4. If applicable, is the Stabilizer Free Operation explained? (Operating Voltage Range - 100-310V) यदि लागू है, तो क्या निरा स्टेबिलाइजर के ऑपरेशन के सम्बन्ध में बता दिया है? (ऑपरेटिंग वोल्टेज रेंज - 100-310V)	Yes ☐ No ☐

Installed by :

Signature :

Customer's Response

- I / We are satisfied with the Demonstration / installation.
- I certify that the above information & checks have been done to my Satisfaction level & I am fully satisfied with the installation Performance of the Refrigerator.

Customer's signature :Date : Time :

Remarks:

**For Free Demo, Call Toll Free Number
☎08069379999 / 1800-315-9999 📞 WhatsApp- 9711709999**

ASC STAMP