Scan to see the online manual.

SKS

OWNER'S MANUAL

BUILT-IN REFRIGERATOR

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

ENGLISH

MFL70339833
Rev.06_011526

www.sksappliances.com

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IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

Safety Messages

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and follow all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the safety alert symbol and either the word WARNING or CAUTION.

These words mean:

WARNING

You may be killed or seriously injured if you do not follow instructions.

CAUTION

You may be injured or cause damage to the product if you do not follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what may happen if the instructions are not followed.

WARNING

⚠ WARNING

- To reduce the risk of explosion, fire, death, electric shock, scalding or injury to persons when using this product, follow basic precautions, including the following:

Installation

- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Operation

- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications.
- This appliance is not for use in portable or mobile installations, such as marine or RV uses, where it will be in motion while operating.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This product is not to be used for special purposes such as the storage of medicine or test materials or for use on ships, etc.

- DO NOT allow children to climb, stand, or hang on the refrigerator doors or on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
- Do not allow children to climb into the refrigerator. They could be trapped and suffocated.
- Children should be supervised to ensure that they do not play with the refrigerator.
- Keep fingers out of pinch point areas; clearances between the doors and cabinets are necessarily small. Be careful closing doors when children are nearby.
- Do not use an adapter plug or plug the power plug into a multi-outlet extension cord.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Do not operate the refrigerator or touch the power cord with wet hands.
- Do not modify or extend the power cord.
- Do not use an uncertified power outlet. Do not plug the appliance into a damaged wall outlet.
- Do not put hands, feet or other objects into the air vents or bottom of the refrigerator. Doing so could result in personal injury or electric shock.
- In the event of a gas leak (propane/LPG), ensure the area is adequately ventilated and contact an authorized service center before resuming use. Do not touch the refrigerator or power button of the refrigerator.
- Turn off power to the appliance immediately and contact an authorized service center if there is a strange noise, odor, or smoke coming from the appliance.
- Do not use any fuse (such as copper, steel wire, etc.) other than a standard fuse.
- Do not place or use an electrical appliance inside the refrigerator, unless it is of a type recommended by the manufacturer.
- Do not put animals inside the appliance.
- Do not place heavy or fragile objects, liquid filled containers, combustible substances, or flammable objects (such as candles and lamps) on the appliance.
- If connected to a circuit protected by fuses, use time delay fuse.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of a type recommended by the manufacturer.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not damage the refrigerant circuit.
- An individual properly grounded branch circuit or circuit breaker must be used in case of a required disconnect after installation.
- This appliance incorporates an earth connection for functional purposes.

Maintenance

- Do not use a hair dryer to dry the inside of the refrigerator.
- Do not light a candle to remove odors in the refrigerator.
- In the event of a refrigerant leak, move flammable objects away from the refrigerator. Ensure the area is adequately ventilated and contact an authorized service center.
- Keep flammable materials and vapors, such as gasoline, away from the refrigerator.
- This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

- Turn off power before cleaning or repairing the refrigerator.
- The refrigerator compartment lights are interior LED lighting, and service should be performed by a qualified technician.
- Turn off power immediately in the event of a blackout or thunderstorm.
- Turn the power off if water or dust penetrates into the refrigerator. Call a service agent.
- Do not store, disassemble or repair the appliance yourself or allow unqualified personnel to do so.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the electrical supply cord is damaged, it must only be replaced by the manufacturer or its service agent or a similar qualified person in order to avoid a hazard.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Disposal

- Risk of child entrapment. Junked or abandoned refrigerators are dangerous, even if they are sitting for only a few days. When disposing of the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.
- If disposing of a refrigerator, make sure the refrigerant and insulation foam are removed for proper disposal by a qualified servicer. If you release the refrigerant or throw away the insulation foam, you may be fined or imprisoned in accordance with the relevant environmental law. Insulation foam contains flammable blowing gas.
- When discarding the appliance, remove the door gasket while leaving the racks in place, and keep children away from the appliance.

Grounding Instructions

- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service personnel if you are in doubt whether the appliance is properly grounded. Do not modify the plug provided with the appliance; if it will not fit the outlet, have a proper outlet installed by a qualified electrician.
- Have a certified electrician check the wall outlet and wiring for proper grounding.

Risk of Fire and Flammable Materials





These symbols alert you to flammable materials that can ignite and cause a fire if you do not take care.

This appliance contains a small amount of isobutane refrigerant (R600a), which is combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged. Refrigerant squirting out of the pipes could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air out the room in which the appliance is standing for several minutes.

In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used. The room must be 10.8 square feet (1 square meter) in size for every 8g of R600a refrigerant inside the appliance. The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance. Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.

CAUTION

⚠ CAUTION

- To reduce the risk of minor or moderate injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

Installation

- Do not install the refrigerator where there may be a danger of the unit falling.
- The refrigerator must be properly installed in accordance with the Installation Instructions.

Operation

- Do not use aerosols near the refrigerator.
- This appliance is intended to be used only in domestic and similar applications.
- Do not strike or apply excessive force to any glass surface. Do not touch glass surfaces if they are cracked or broken.
- Do not overfill the appliance with wine bottles. Doing so may cause personal injury or property damage.

Maintenance

- Do not use strong detergents like wax or thinners for cleaning. Clean with a soft cloth.
- Remove foreign objects (such as dust and water) off the prongs of the power plug and contact areas. Do not use a wet or damp cloth when cleaning the plug.
- Do not spray water directly on the inside or outside of the appliance.
- Do not clean glass shelves or covers with warm water when they are cold. They may break if exposed to sudden temperature changes.

SAVE THESE INSTRUCTIONS

OPERATION

Before Use

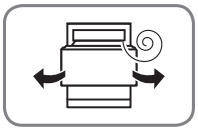
Checklist



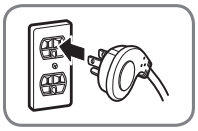
Clean the refrigerator.
Clean the refrigerator thoroughly and wipe off all dust that accumulated during shipping.

⚠ CAUTION

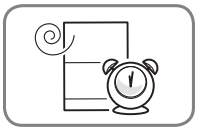
- Do not scratch the refrigerator with a sharp object or use a detergent that contains alcohol, a flammable liquid or an abrasive when removing any tape or adhesive from the refrigerator. Remove adhesive residue by wiping it off with your thumb or dish detergent.
- Do not peel off the model or serial number label or the technical information on the rear surface of the refrigerator.



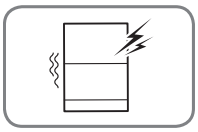
Open refrigerator door to ventilate the interior.
The inside of the refrigerator may smell like plastic at first. Remove any adhesive tape from inside the refrigerator and open the refrigerator door for ventilation.



Connect the power supply.
Check if the power supply is connected before use.



Wait for the refrigerator to cool.
Allow the refrigerator to run for at least two to three hours before storing wine bottles in it.

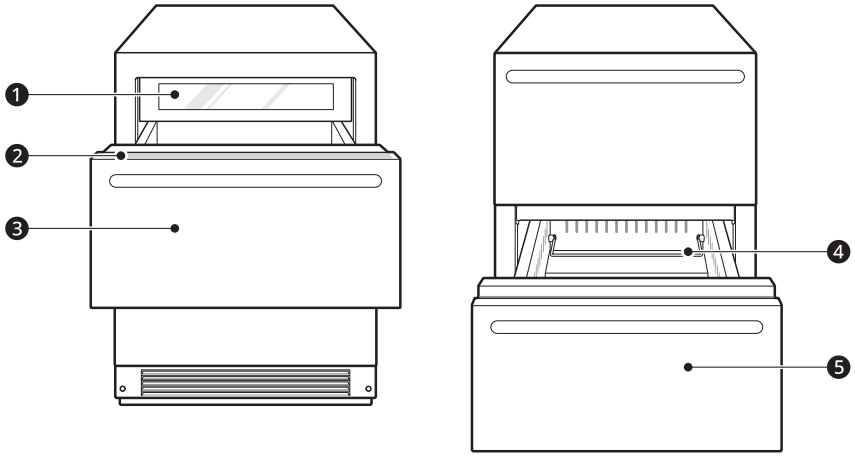


The refrigerator makes a loud noise after initial operation.
This is normal. The volume will decrease as the temperature decreases.

Product Features

The appearance or components of the appliance may differ from model to model.

Exterior and Interior



❶ Pullout Drawer

Stores small items.

❷ Control Panel

Sets the temperature separately for each drawer.

❸ Upper

Set the temperature for use as either a refrigerator or freezer.

❹ Divider Bar

Keeps small jars or bottles organized.

❺ Lower

Set the temperature for use as either a refrigerator or freezer.

NOTE

- The door alarm will sound every 30 seconds if the door remains open longer than one minute.

Product Specifications

The appearance and specifications listed in this manual may vary due to constant product improvements.

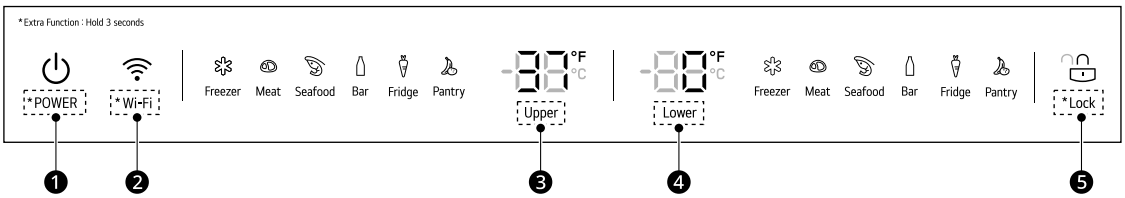
Electrical requirements: 115 V, 60 Hz

Model	Description	Net weight
SKSUD2402P	Undercounter Refrigerator	141 lb (64 kg)

Control Panel

The actual control panel may differ from model to model.

Control Panel Features



❶ POWER

This turns the power on and off. Press the **POWER** button for 3 seconds or longer. The control panel lights, and the power is on.

Turn off the power when you are not using the appliance. When you press the **POWER** button to turn off the appliance, the appliance is no longer operating. Turn it off only when you are not using the appliance.

❷ Wi-Fi

The **Wi-Fi** button, when used with the **LG ThinQ** application, allows the refrigerator to connect to a home Wi-Fi network. Refer to SMART FUNCTIONS for information on the initial setup of the application.

The icon shows the status of the refrigerator's network connection. The icon illuminates when the refrigerator is connected to the Wi-Fi network.

Press and hold the **Wi-Fi** button for 3 seconds to connect to the network. The icon blinks while the connection is being made, then turns on once the connection is successfully made.

❸ Upper

Indicates the set temperature of the upper zone in Celsius (°C) or Fahrenheit (°F).

The default refrigerator temperature is 37 °F (3 °C). Press the **Upper** button repeatedly to select a new set temperature from -7 °F to 50 °F (-23 °C to 10 °C).

❹ Lower

Indicates the set temperature of the lower zone in Celsius (°C) or Fahrenheit (°F).

The default refrigerator temperature is 0 °F (-18 °C). Press the **Lower** button repeatedly to select a new set temperature from -7 °F to 50 °F (-23 °C to 10 °C).

❺ Lock

The lock function disables every other button on the display.

- When power is initially connected to the refrigerator, the lock function is on.
- To lock the control panel buttons, press and hold the **Lock** button until the icon appears in the display and the function is activated.
- To disable the function, press and hold the **Lock** button for approximately three seconds.
- When the door is opened and closed, the control panel buttons are locked.

Food icons

When adjusting the Upper or Lower temperature, the icon lights up according to the set temperature.

It is okay to store other appropriate foods.

- **Freezer**: -7 °F to 5 °F (-23 °C to -15 °C)
- **Meat**: 27 °F (-3 °C)
- **Seafood**: 30 °F (-1 °C)
- **Bar**: 33 °F to 34 °F (1 °C)

- **Fridge**: 35 °F to 43 °F (2 °C to 7 °C)
- **Pantry**: 50 °F (10 °C)

⚠ CAUTION

Display Mode (For Store Use Only)

- The Display Mode disables all cooling in the refrigerator to conserve energy while on display in a retail store. When activated, **OFF** is displayed on the control panel and the display remains on for 20 seconds.
- To deactivate / activate:
  - With the refrigerator door open, press the **Wi-Fi** button three times while pressing and holding the **Lower** button. The control panel beeps and the temperature settings display to confirm that Display Mode is deactivated. Use the same procedure to activate Display Mode.

NOTE

- When the refrigerator is in the Power Saving Mode, the display remains off until a door is opened or a button is pressed. Once on, the display remains on for 20 seconds.
- The control panel automatically turns off for energy saving.
- If there is any finger or skin contacts to the control panel while cleaning it, the button function may operate.
- This appliance incorporates an earth connection for functional purposes only.

Sabbath Mode

This feature is only available on some models.

Using the Sabbath Mode

Sabbath mode is used on the Jewish Sabbath and holidays.

- To turn Sabbath mode on, touch the display to activate it, then press and hold the **Wi-Fi** and **Lock** buttons for 3 seconds until Sb appears in the display.
- To turn Sabbath mode off manually, press and hold the **Wi-Fi** and **Lock** buttons for 3 seconds.

NOTE

- Sabbath mode automatically turns off after 96 hours.
- Once turned on, Sabbath mode is maintained even after a power outage.
- Selecting Sabbath mode automatically turns off the Light and Alarm functions.
- The interior display stays on during Sabbath mode, but only Sb and the **Wi-Fi** and **Lock** buttons are displayed.
- The refrigerator temperature setting remains at the last temperature set and cannot be changed until Sabbath mode is turned off.

Storing Food

NOTE

- If you are leaving home for a short period, like a short vacation, the refrigerator should be left on.
- If you are leaving the refrigerator turned off for an extended period, remove all food and unplug the power cord. Clean the interior, and leave the door open to prevent fungi from growing in the refrigerator.
- If doors are opened or closed too often, warm air may penetrate the refrigerator and raise its temperature. This can increase the running costs of the unit.

Food Storage Tips

Wrap or store food in the refrigerator in airtight and moisture-proof material unless otherwise noted. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check date code to ensure freshness.

⚠ CAUTION

- Do not overfill or pack items too tightly into door bins. Doing so may cause damage to the bin or personal injury if items are removed with excessive force.
- Do not store glass containers in the freezer. Contents may expand when frozen, break the container and cause injury.

How to Store Food

- Butter or Margarine
  - Keep opened butter in covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.
- Cheese
  - Store in original wrapping until used. Once opened, rewrap tightly in plastic wrap or aluminum foil.
- Milk
  - Wipe milk cartons. For coldest milk, place containers on an interior shelf.
- Eggs
  - Store in original carton on interior shelf, not in door bin.
- Fruit
  - Do not wash or hull fruit until it is ready to be used. Sort and keep fruit in original container in a crisper, or store in completely closed paper bag on refrigerator shelf.
- Leafy Vegetables
  - Remove store wrapping, trim or tear off bruised and discolored areas, wash in cold water, and drain. Place in plastic bag or plastic container and store in crisper.
- Vegetables with skins (carrots, peppers)
  - Place in plastic bags or plastic container and store in crisper.
- Fish
  - Freeze fresh fish and shellfish if they are not being eaten the same day purchased. Eating fresh fish and shellfish the same day purchased is recommended.
- Leftovers
  - Cover leftovers with plastic wrap or aluminum foil, or store in plastic containers with tight lids.

NOTE

- If you are leaving home for a short period, like a short vacation, the refrigerator should be left on. Refrigerated foods that are able to be frozen will stay preserved longer if stored in the freezer.
- If you are leaving the refrigerator turned off for an extended period, remove all food and unplug the power cord. Clean the interior, and leave the door open to prevent fungi from growing in the refrigerator.
- Do not store food with high moisture content towards the top of the refrigerator. The moisture could come into direct contact with the cold air and freeze.
- Wash food before storing it in the refrigerator. Vegetables should be washed, and food packaging should be wiped down to prevent adjacent foods from being contaminated.
- If the refrigerator is kept in a hot and humid place, frequent opening of the door or storing a lot of vegetables in the refrigerator may cause condensation to form. Wipe off the condensation with a clean cloth or a paper towel.
- If the refrigerator door is opened or closed too often, warm air may penetrate the refrigerator and raise its temperature. This can increase the running costs of the unit.

Storing Frozen Food

Check a freezer guide or a reliable cookbook for further information about preparing food for freezing or food storage times.

Freezing

Your freezer will not quick-freeze a large quantity of food. Do not put more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 pounds of food per cubic foot of freezer space). Leave enough space in the freezer for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (how airtight and moisture-proof) and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

NOTE

- Allow hot foods to cool at room temperature for 30 minutes, and then package and freeze. Cooling hot foods before freezing saves energy.

Packaging

Successful freezing depends on correct packaging. When you close and seal the package, it must not allow air or moisture in or out. If it does, you could have food odor and taste transfer throughout the refrigerator and could also dry out frozen food.

Packaging Recommendations

- Rigid plastic containers with tight-fitting lids
- Straight-sided canning/freezing jars
- Heavy-duty aluminum foil
- Plastic-coated paper
- Non-permeable plastic wraps
- Specified freezer-grade self-sealing plastic bags

Follow package or container instructions for proper freezing methods.

Do not use

- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lids
- Wax paper or wax-coated freezer wrap
- Thin, semi-permeable wrap

SMART FUNCTIONS

LG ThinQ Application

This feature is only available on models with Wi-Fi.

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

LG ThinQ Application Features

† This feature is only available on some models.

- **Energy Monitoring**†
  - This feature keeps track of the refrigerator's power consumption and the number of door openings.
- **Push Messages**†
  - If the door remains open for more than ten minutes, you will receive a push message.
- **Smart Diagnosis**™
  - This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.
- **Settings**
  - Allows you to set various options on the refrigerator and in the application.

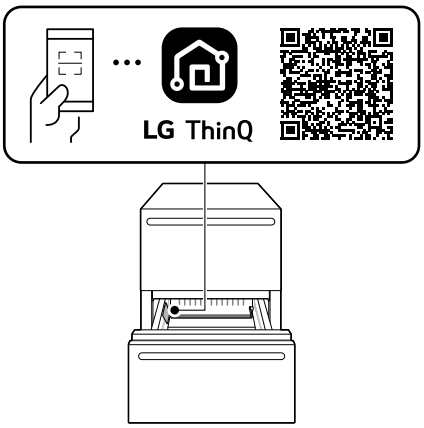
NOTE

- In the following cases, you must update the network information for each appliance in the **LG ThinQ** application under **Device Cards** ⟶ **Settings** ⟶ **Change Network**.
  - wireless router is changed
  - wireless router password is changed
  - Internet service provider is changed
- This information is current at the time of publication. The application is subject to change for product improvement purposes without notice to users.

Installing LG ThinQ Application and Connecting an LG Appliance

Models with QR Code

Scan the QR code attached to the product using the camera or a QR code reader application on your smartphone.



Models without QR Code

1 Search for and install the **LG ThinQ** application from the Google Play Store or Apple App Store on a smartphone.

2 Run the **LG ThinQ** application and sign in with your existing account or create an LG account to sign in.

3 Touch the add (+) button on the **LG ThinQ** application to connect your LG appliance. Follow the instructions in the application to complete the process.

NOTE

- To verify the Wi-Fi connection, check that the Wi-Fi indicator on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.

NOTE

- The surrounding wireless environment can make the wireless network service run slowly.
- If the distance between the appliance and the wireless router is too far, the signal becomes weak. It may take a long time to connect or fail to install the application.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi may not connect or the connection may be interrupted because of the home network environment.
- If the appliance cannot be connected due to problems with the wireless signal transmission, unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, network setup may fail. Change the security protocol (**WPA2** is recommended), and connect the product again.
- To disable the Wi-Fi function, press and hold the **Wi-Fi** button for 3 seconds. The Wi-Fi indicator will be turned off.
- To reconnect the appliance or add another user, press and hold the **Wi-Fi** button for 3 seconds to temporarily turn it off. Run the **LG ThinQ** application and follow the instructions in the application to connect the appliance.

Radio Equipment Specifications

Type	Operating Frequency Range	Output Power (Max.)
Wireless LAN	2400 MHz - 2472 MHz	< 1 W
Bluetooth†	2400 MHz - 2483.5 MHz	

† This feature is only available on some models.

FCC Statement

The following notice covers the transmitter module contained in this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches)

between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

Industry Canada Statement

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

NOTE

- THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit https://opensource.lge.com.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com.

This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

Smart Diagnosis

Use this feature to help you diagnose and solve problems with your appliance.

NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

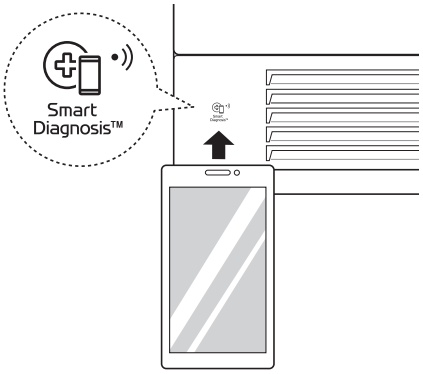
- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

Using Audible Diagnosis to Diagnose Issues

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.

1. Hold the **Lock** button for three seconds.
   - If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.
2. Open the refrigerator door.
3. Hold the mouthpiece of your phone in front of the speaker that is located on the filter cover of the refrigerator.



4 Press and hold the **Upper** button for three seconds while continuing to hold your phone to the speaker.

5 After you hear three beeps, release the **Upper** button.

6 Keep the phone in place until the tone transmission has finished. The display will count down the time. Once the countdown is over and the tones have stopped, the diagnosis will be displayed in the application.

NOTE

- For best results, do not move the phone while the tones are being transmitted.

MAINTENANCE

Cleaning

⚠ WARNING

- Use non-flammable cleaner. Failure to do so can result in fire, explosion, or death.

⚠ CAUTION

- Do not use an abrasive cloth or sponge when cleaning the interior and exterior of the refrigerator.
- Do not place your hand on the bottom surface of the refrigerator when opening and closing the doors.

General Cleaning Tips

- The refrigerator defrost automatically; however, clean both sections once a month to prevent odors.
- Wipe up spills immediately.
- Unplug the refrigerator or disconnect power before cleaning.
- Remove all removable parts, such as racks.
- Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners.
- Hand wash, rinse and dry all surfaces thoroughly.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances.
  - Doing so may cause discoloration or damage to the appliance.
  - Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquids, abrasives, etc.

Inside Walls

To help remove odors, wash the inside of the refrigerator with a mixture of baking soda and warm water. Mix 2 tablespoons of baking soda to 1 quart of water (26 g soda to 1 liter water). Be sure the baking soda is completely dissolved so it does not scratch the surfaces of the refrigerator.

Door Liners and Gaskets

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic refrigerator parts.

Storage Racks and Plastic Parts (Covers and Panels)

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use glass cleaners, abrasive cleansers, or flammable fluids. These can scratch or damage the material.

TROUBLESHOOTING

FAQs

Frequently Asked Questions

Q: What are the best temperature settings for my refrigerator?

A: The default setting for the **Upper** is 37° Fahrenheit (3° Celsius). The default setting for the **Lower** is 0° Fahrenheit (-18° Celsius). Adjust these settings as necessary to keep food at desired temperatures. Ice cream should be firm and ice cubes should not melt in the freezer. To switch the display from Fahrenheit (°F) to Celsius (°C), press the **Upper** or **Lower** button first to wake the display then press and hold the **Upper** and **Lower** buttons until you hear a beep and the settings in the display change.

Q: How do I set the refrigerator temperature?

A: The temperature of each zone can be set separately. Continually press the **Upper** or **Lower** button on the control panel until the desired temperature appears. The numbers will cycle from highest to lowest and then return to the highest again with continuous pressing.

Q: My refrigerator is powered on and the controls are working, but it's not cooling and the display shows "OFF" (see below). What is wrong?

A: The refrigerator is in Display Mode. This mode disables cooling to save energy while the appliance is on display in a store. To restore normal operation, press the **Wi-Fi** button three times while pressing and holding the **Lower** button and the temperature setting appears on the display. Use the same procedure to return the refrigerator to Display Mode, if desired.



Upper Lower

Before Calling for Service

Cooling

Problem	Possible Cause & Solution
Refrigerator is not cooling or has no power.	**The refrigerator control is set to OFF (some models).** • Turn the control ON. Refer to the Storing Wine section for proper temperature settings.
	Refrigerator is set to Display Mode. • Display Mode allows the lights and control display to work normally while disabling cooling, to save energy while the refrigerator is on the showroom floor. See the FAQs section of this manual for instructions on how to disable Display Mode.
	Refrigerator was recently installed. • It may take up to 24 hours for each compartment to reach the desired temperature.
	Refrigerator was recently relocated. • If the refrigerator was stored for a long period of time or moved on its side, it is necessary for the refrigerator to stand upright for 24 hours before connecting it to power.
Cooling system runs too much.	**Refrigerator is replacing an older model.** • Modern refrigerators require more operating time but use less energy due to more efficient technology.

Problem	Possible Cause & Solution
Cooling system runs too much.	**Refrigerator was recently plugged in or power restored.** • The refrigerator will take up to 24 hours to cool completely.
	The door is opened often or many wine bottles were added. • Adding wine bottles and opening the door warms the refrigerator, requiring the compressor to run longer in order to cool the refrigerator back down. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep wine bottles organized so they are easy to find, and close the door as soon as the wine bottle is removed. (Refer to the Storing Wine section.)
	Doors are not closed completely. • Firmly push the doors shut. If they will not shut all the way, see the "Doors will not close correctly or pop open" section in Troubleshooting.
	Refrigerator is installed in a hot location. • The compressor will run longer under warm conditions. At normal room temperatures (70 ℉ or 21 ℃) expect your compressor to run about 40 % to 80 % of the time. Under warmer conditions, expect it to run even more often. The refrigerator should not be operated above 100 ℉ (38 ℃).
Interior moisture buildup.	**Doors are opened often or for long periods of time.** • When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.
	Doors are not closed correctly. • See the "Doors will not close correctly or pop open" section.
	Weather is humid. • Humid weather allows additional moisture to enter the compartments when the doors are opened, leading to condensation or frost. Maintaining a reasonable level of humidity in the home will help to control the amount of moisture that can enter the compartments.
Refrigerator or Freezer section is too cold.	**Incorrect temperature control settings.** • If the temperature is too cold, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Control Panel for more information.
Refrigerator is too warm.	**Refrigerator was recently installed.** • It may take up to 24 hours for each compartment to reach the desired temperature.
	The air vents are blocked. • Locate air vents by using your hand to sense airflow and move all packages that block vents and restrict airflow. Rearrange items to allow air to flow throughout the compartment.
	Doors are opened often or for long periods of time. • When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.
	Unit is installed in a hot location. • The refrigerator should not be operated in temperatures above 100 ℉ (38 ℃).
	A large amount of wine bottles were added to the refrigerator at once. • Adding wine bottles warms the refrigerator, requiring the cooling system to run.
	Doors are not closed correctly. • See the "Doors will not close correctly or pop open" section in Troubleshooting.
	Temperature control is not set correctly. • If the temperature is too warm, adjust the control one increment at a time and wait for the temperature to stabilize.

Parts & Features

Problem	Possible Cause & Solution
Doors will not close correctly or pop open.	**The doors were removed during product installation and not properly replaced.** • Remove and replace the doors according to the installation instructions.
	Refrigerator is not leveled properly. • See Door Alignment in the installation instructions to level refrigerator.
Doors are difficult to open.	**The gaskets are dirty or sticky.** • Clean the gaskets and the surfaces that they touch. Rub a thin coat of appliance polish or kitchen wax on the gaskets after cleaning.
	Door was recently closed. • When you open the door, warmer air enters the refrigerator. As the warm air cools, it can create a vacuum. If the door is hard to open, wait one minute to allow the air pressure to equalize, then see if it opens more easily.
Refrigerator wobbles or seems unstable.	**Floor is not level.** • It may be necessary to add shims under the leveling legs or rollers to complete installation.
Lights do not work.	**LED interior lighting failure.** • The refrigerator compartment lamp is LED interior lighting, and service should be performed by a qualified technician.
The interior of the refrigerator is covered with dust or soot.	**The refrigerator is located near a fire source, such as a fireplace, chimney, or candle.** • Make sure that the refrigerator is not located near a fire source, such as a fireplace, chimney or candle.

Noises

Problem	Possible Cause & Solution
Clicking	**The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or refrigerator control on some models) will also click when cycling on and off.** • Normal Operation
Rattling	**Rattling noises may come from the flow of refrigerant, the water line on the back of the unit, or items stored on top of or around the refrigerator.** • Normal Operation
	Refrigerator is not resting solidly on the floor. • Floor is weak or uneven or leveling legs need to be adjusted. See the Leveling and Door Alignment section in the installation instructions.
	Refrigerator with linear/inverter compressor was jarred while running. • Normal Operation
Whooshing	**Evaporator fan motor is circulating air through the refrigerator compartment.** • Normal Operation
	Air is being forced over the condenser by the condenser fan. • Normal Operation
Gurgling	**Refrigerant flowing through the cooling system.** • Normal Operation
Popping	**Contraction and expansion of the inside walls due to changes in temperature.** • Normal Operation

Problem	Possible Cause & Solution
Vibrating	**If the side or back of the refrigerator is touching a cabinet or wall, some of the normal vibrations may make an audible sound.** • To eliminate the noise, make sure that the sides and back cannot vibrate against any wall or cabinet.
Dripping	**Water running into the drain pan during the defrost cycle.** • Normal Operation
Pulsating or high-pitched sound	**Your refrigerator is designed to run more efficiently to keep wine at the desired temperature. The high efficiency compressor may cause your new refrigerator to run longer than your old one, but it is still more energy efficient than previous models. While the refrigerator is running, it is normal to hear a pulsating or high-pitched sound.** • Normal Operation

Wi-Fi

Problem	Possible Cause & Solution
Trouble connecting appliance and smartphone to Wi-Fi network	**The password for the Wi-Fi network was entered incorrectly.** • Delete your home Wi-Fi network and begin the connection process again.
	Mobile data for your smartphone is turned on. • Turn off the **Mobile data** on your smartphone before connecting the appliance.
	The wireless network name (SSID) is set incorrectly. • The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz. • Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The appliance and the router are too far apart. • If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.
	During Wi-Fi setup, the app is requesting a password to connect to the product (on certain phones). • Locate the network name which starts with "LG" under Settings > Networks. Note the last part of the network name. - If the network name looks like LGE_Appliance_XX-XX-XX, enter lge12345. - If the network name looks like LGE_Appliance_XXXX, enter XXXX twice as your password. For example, if the network name appears as LGE_Appliance_8b92, then you would enter 8b928b92 as your password. In this instance, the password is case sensitive and the last 4 characters are unique to your appliance.

LIMITED WARRANTY

USA

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your **LG** Refrigerator ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, **LG** will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product ("You") and applies only when purchased lawfully and used within the United States including U.S. Territories.

<table>
<tr><th colspan="4">WARRANTY PERIOD</th></tr>
<tr><th>Product</th><th>Sealed System (Condenser, Dryer, Connecting Tube and Evaporator)</th><th colspan="2">Compressor</th></tr>
<tr><td>Three (3) years from the date of original retail purchase, or from the date of delivery as per applicable law</td><td>Five (5) years from the date of original retail purchase, or from the date of delivery as per applicable law</td><td>Five (5) years from the date of original retail purchase, or from the date of delivery as per applicable law</td><td rowspan="2">Linear / Inverter Compressor Only : Parts Only for years 6-10 from the date of original retail purchase, or from the date of delivery as per applicable law (You will be charged for labor.)</td></tr>
<tr><td>Parts and Labor (internal/ functional parts only)</td><td>Parts and Labor</td><td>Parts and Labor</td></tr>
</table>

- Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- Replaced Product or part(s) will be the property of **LG**.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this limited warranty.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install, educate how to operate, correct wiring, or correct unauthorized repairs.
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service.
- Damage or failure of the Product caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage or failure of the Product resulting from operating the Product in a corrosive atmosphere or contrary to the Product owner's manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of nature, or any other causes beyond the control of **LG**.
- Damage or failure of the Product caused by unauthorized modification or alteration, or if the Product is used for other than the intended purpose, or any water leakage where the Product was not properly installed.
- Damage or failure of the Product caused by incorrect electrical current, voltage, or plumbing codes.
- Damage or failure of the Product caused by transportation, storage, and/or handling, including scratches, dents, chips, and/or other damage to the finish of the Product, unless such damage is reported within one (1) week of delivery.
- Damage or failure of the Product resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes the use of parts not authorized by **LG**. Improper installation or maintenance includes installation or maintenance contrary to the Product owner's manual.
- Damage or failure of the Product caused by the use of parts, components, accessories, consumable cleaning products, or any other products or services that were not authorized by **LG**.
- Damage or missing items to any display or open box Product.
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.
- Any noises associated with normal operation.
- Products used for other than normal and proper household use (e.g., commercial, business, or industrial settings, including any retail or food service establishments, or any commercial lodging/transient rental setting), or any use contrary to the Product owner's manual.
- Costs associated with removal and reinstallation of the Product for repairs, or the removal and reinstallation of the Product if it is installed in an inaccessible location or not installed in accordance with the Product Owner's manual.
- Accessories, removable components, or consumable parts (e.g. Shelves, door bins, drawers, water/air filters, racks, light bulbs, batteries, etc., as applicable), except for internal/functional parts covered under this limited warranty.

The cost of repair or replacement under these excluded circumstances shall be borne by You.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION

Call 1-855-790-6655 and select the appropriate option from the menu.

Or visit our website at sksappliances.com.

Or by mail: **LG** Customer Service P.O. Box 240007 Huntsville, AL 35813 ATTN: CIC

CANADA

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS THE LAWS OF YOUR PROVINCE OR TERRITORY DO NOT PERMIT THAT, OR, IN OTHER JURISDICTIONS, IF YOU CHOOSE TO OPT OUT. FOR FURTHER CLARITY, THIS ARBITRATION PROVISION IS NOT APPLICABLE TO CONSUMERS RESIDING IN ONTARIO, BRITISH COLUMBIA OR QUÉBEC. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

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Should your LG Refrigerator ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG will, at its option, repair, replace or pro rate the Product upon receipt of proof of the original retail purchase. This limited warranty is valid only to the original retail purchaser of the Product and applies only to a Product distributed, purchased from an authorized retailer and used within Canada, as determined at the sole discretion of LG.

WARRANTY PERIOD			
Product	**Sealed System (Condenser, Dryer, Connecting Tube and Evaporator)**		**Linear/Inverter Compressor**
Three (3) years from the date of original retail purchase	Three (3) years from the date of original retail purchase	Seven (7) years from the date of original retail purchase	Ten (10) years from the date of original retail purchase
Parts and Labor (Internal / functional parts only)	Parts and Labor	Parts Only (Consumer will be charged for labor)	Parts Only (Consumer will be charged for labor)

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured, all at the sole discretion of **LG**.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this Limited Warranty.

DISCLAIMER:

IF YOU ARE A CONSUMER SUBJECT TO QUÉBEC, BRITISH COLUMBIA OR ONTARIO'S CONSUMER PROTECTION LEGISLATION, THE EXCLUSION OF WARRANTIES CONTAINED IN THIS SECTION DO NOT EXCLUDE OR LIMIT THE RIGHTS AND REMEDIES THAT YOU MAY HAVE UNDER SUCH ACT, INCLUDING THE RIGHT TO MAKE A CLAIM UNDER ANY OF THE STATUTORY WARRANTIES PROVIDED THEREUNDER.

LG'S SOLE LIABILITY IS LIMITED TO THE LIMITED WARRANTY SET OUT ABOVE, UNLESS SUCH LIMITATION IS PROHIBITED BY THE LAWS OF THE PROVINCE IN WHICH YOU RESIDE. EXCEPT AS EXPRESSLY PROVIDED ABOVE, OR IF OTHERWISE PROHIBITED BY THE LAW OF THE PROVINCE IN WHICH YOU RESIDE, LG DOES NOT MAKE ANY OTHER WARRANTIES OR CONDITIONS RESPECTING THE PRODUCT, AND HEREBY DISCLAIMS, ALL OTHER WARRANTIES AND CONDITIONS RESPECTING THE PRODUCT, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO REPRESENTATIONS SHALL BE BINDING ON LG. LG DOES NOT AUTHORIZE ANY PERSON TO CREATE OR ASSUME FOR IT ANY OTHER WARRANTY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT. TO THE EXTENT THAT ANY WARRANTY OR CONDITION IS IMPLIED BY LAW, IT IS LIMITED TO THE WARRANTY PERIOD SET OUT ABOVE. UNDER NO CIRCUMSTANCES SHALL LG, THE

MANUFACTURER OR DISTRIBUTOR OF THE PRODUCT, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, DIRECT, INDIRECT, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF GOODWILL, LOST PROFITS, LOSS OF ANTICIPATED PROFITS, LOST REVENUE, LOSS OF USE, OR ANY OTHER DAMAGE, WHETHER ARISING DIRECTLY OR INDIRECTLY FROM ANY CONTRACTUAL BREACH, FUNDAMENTAL BREACH, TORT OR OTHERWISE, OR FROM ANY ACTS OR OMISSIONS. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from province to province depending on applicable provincial laws. Any term of this Limited Warranty that negates or varies any implied condition or warranty under provincial law is severable where it conflicts with such provincial law without affecting the remainder of this warranty's terms.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to i) deliver, pick up, or install or; educate on how to operate the Product; ii) correct wiring or plumbing; or iii) correct unauthorized repairs or installations of the Product;
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service;
- Damage or failure caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air;
- Damage or failure resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product's owner's manual;
- Damage or failure to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of God, or any other causes beyond the control of **LG** or the manufacturer;
- Damage or failure resulting from misuse, abuse, improper installation, repair, or maintenance of the Product. Improper repair includes use of parts not authorized or specified by **LG**. Improper installation or maintenance includes installation or maintenance contrary to the Product's owner's manual;.
- Damage or failure caused by unauthorized modification or alteration of the Product, or if used for other than the intended household purpose/use of the Product, or damage or failure resulting from any water leakage due to improper installation of the Product;
- Damage or failure caused by incorrect electrical current, voltage or plumbing codes;
- Damage or failure caused by use that is other than normal household use, including, without limitation, commercial or industrial use, including use in commercial offices or recreational facilities, or as otherwise outlined in the Product's owner's manual;
- Damage or failure caused by the use of any accessories, components or cleaning products, including, without limitation, water filters, that are not approved/authorized by **LG**;
- Replacement of the water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply;
- Damage or failure caused by transportation and handling, including scratches, dents, chips and/or other damage to the finish of the Product, unless such damage results from defects in materials or workmanship and is reported to **LG** within one (1) week of delivery of the Products;
- Damage or missing items to any display, open box, refurbished or discounted Product;
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or any similar disclaimer;
- Products with original serial numbers that have been removed, altered or cannot be readily determined at the discretion of **LG**;
- Increases in utility costs and additional utility expenses in any way associated with the Product;
- Any noises associated with normal operation of the Product;
- Replacement of light bulbs, filters, fuses or any other consumable parts;
- Replacement of any part that was not originally included with the Product;
- Costs associated with removal and/or reinstallation of the Product for repairs; and

- Racks, shelves, door bins, drawers, handle and accessories to the Product, except for internal/functional parts covered under this Limited Warranty.

All costs and expenses associated with the above excluded circumstances, listed under the heading, This Limited Warranty Does Not Cover, shall be borne by the consumer.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION, PLEASE CALL OR VISIT OUR WEBSITE:

- Call 1-888-289-2802 and select the appropriate option from the menu.
- Visit our website at sksappliances.com.
- By mail: 20 Norelco Drive, North York, ON, M9L 2X6

Memo

SKS

Customer Information Center

For inquiries or comments, call;

1-855-790-6655 USA, Consumer User
1-888-289-2802 CANADA, Consumer User

Centro de Información al Cliente

Para consultas o comentarios, llame por teléfono:

1-855-790-6655 EE.UU., Usuario Consumidor
1-888-289-2802 CANADÁ, Usuario Consumidor

Centre de Service à la Clientèle

Pour des questions ou des commentaires, appelez :

1-855-790-6655 ÉTATS-UNIS, Consommateur
1-888-289-2802 CANADA, Consommateur